Use Case Title	Request Help		
Version	0.2	**Date**	Aug. 26, 2004
Package	Transactions		
Summary	Customers may request help to clarify how to perform an activity at the ATM.		
Primary Actor	Customer		
Secondary Actors			
Inherits			
Includes			
Extension Points			
Business Rules			
Pre-condition(s)			

Typical Sequence of Events

Actor Stimulus	System Response
1. Customer selects the help option.	2.1 The ATM displays information about how to perform the task the Customer is currently doing. 2.2 The ATM asks if the Customer wants help on another topic or to return to their task.
3. Customer selects to return to their task.	4. The ATM returns the Customer to their task.

Post-condition(s)	The help information that the Customer requested has been displayed.

Priority	Low
Outstanding Issues	
Author	Richard Thomas

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Alternative Sequences of Events

Alternative 1: More Help at step 3

Actor Stimulus	**System Response**
1. Customer requests help on a different topic.	2.1 The ATM displays information about the selected topic. 2.2 Return to step 2.2 in the typical sequence of events.

Alternative 2: Cancel at step 1 or 3

Actor Stimulus	**System Response**
1. Customer selects the cancel option.	2. The ATM stops displaying help information and returns the Customer to their task.