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# **AGENDA**

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| West Corporation Care Center | January 25-26, 2017 |
|  | **9:30am – 4:30pm** |

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| Location | Microsoft Bellevue MTC – Lincoln Square, 22nd floor – {Room TBD} |
| West |  |
| Microsoft |  |
| Goal | Understanding and Ideation for Cognitive Services/Microsoft Bot framework |

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| Day 1 | 9:00am – 9:30am | Arrival of West’s Team |
|  | 9:30am – 10:00am | **Tour of the Seattle MTC** |
|  | 10:00am - noon | **Understanding of the problem statement from West. What opportunity are they acting upon and what does it mean to their business and the industry in general.** |
|  | Noon – 1:00pm | **Lunch** |
|  | 1:00pm –4:00pm | **Overview of Cognitive Services**  **Overview of the Microsoft BOT Framework**  **Discussion on how we bring it all together.** |
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| Day 2 | 9:30am – noon (Group 1) | **Breakout Session for Ideation with**  **Web or Joseph Sirosh’s team to help customer in ideation using our technologies** |
|  | 9:30am – noon (Group 2) | **Breakout Session for technical implementation scenarios with**  **Web or Joseph Sirosh’s team members to help customer in technically laying out some of the high level strategies and understand how to develop using Cognitive Services and Bot Framework** |
|  | Noon – 1:00pm | **Lunch** |
|  | 1:00pm – 4:00 pm | **Continuation of morning breakout sessions** |
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