

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Coffee packs from Pure Brew Coffee are available in a ----- of flavors.

- (A) varying
- (B) variety
- (C) varies
- (D) varied

102. Rail transportation is available to and from the Pemberton Zoo ----- weekday from 8:00 A.M. to 4:00 P.M.

- (A) all
- (B) other
- (C) every
- (D) few

103. Larper Painting ----- a special sale next month to celebrate its new store on Abagael Avenue.

- (A) has run
- (B) will be running
- (C) will be run
- (D) ran

104. The Sineville Bridge will be closed ----- the week of June 5.

- (A) during
- (B) between
- (C) depending on
- (D) out of

105. Ms. Lee will be hosting ----- annual antique auction on July 10 at the Riverside Community Center.

- (A) she
- (B) her
- (C) herself
- (D) hers

106. To increase employee -----, Aelch Medical Supplies rewards employees for outstanding professional contributions.

- (A) produced
- (B) productivity
- (C) productively
- (D) will produce

107. Mr. Oberlin, our corporate benefits manager, will ----- the information sessions for full-time staff on August 12.
- (A) lead  
 (B) invite  
 (C) raise  
 (D) regard
108. Locker Box Software ensures that your personal digital files will remain stored ----- on our online server.
- (A) safely  
 (B) potentially  
 (C) reportedly  
 (D) presently
109. The Hotel Nagar in Mumbai requests that you confirm your room reservation ----- May 4.
- (A) now that  
 (B) greatly  
 (C) very much  
 (D) no later than
110. Lim Myung Hee, vice president of public relations, will ----- Kavi Financial at the shareholder meeting on February 14.
- (A) represent  
 (B) furnish  
 (C) indicate  
 (D) perform
111. The box office at Edger Concert Hall stops selling tickets approximately fifteen minutes after the performances -----.
- (A) had begun  
 (B) begin  
 (C) to begin  
 (D) began
112. Atro Air is not responsible for any ----- belongings that passengers may leave onboard an Atro aircraft.
- (A) personally  
 (B) personality  
 (C) personal  
 (D) personalize
113. Tolu's Restaurant is temporarily closed for ----- and will reopen on September 7.
- (A) renovates  
 (B) renovated  
 (C) renovations  
 (D) renovate
114. The views expressed on the editorial page are those of the writers alone and do not ----- reflect the opinions of *East City News*.
- (A) necessarily  
 (B) necessity  
 (C) necessitate  
 (D) necessary
115. Customers of Millor Catering should ----- on the back of this form any special dietary needs they may have.
- (A) advise  
 (B) initiate  
 (C) specify  
 (D) permit
116. Alicia Torres will be taking over as vice president of operations ----- Brad DiMarco retires next month.
- (A) such as  
 (B) soon  
 (C) rather than  
 (D) after
117. Omega Clothes' discount coupons cannot be used in conjunction with any other offer, ----- holiday sales.
- (A) include  
 (B) included  
 (C) inclusion  
 (D) including
118. We regret to inform you that your order had ----- been shipped before we received your e-mail requesting a change in the quantity.
- (A) yet  
 (B) still  
 (C) already  
 (D) even

GO ON TO THE NEXT PAGE 

119. The ----- of the sales and marketing departments into two separate teams will allow for better management of our resources.
- (A) accuracy  
(B) authority  
(C) division  
(D) oversight
120. In ----- of the fine seasonal weather, Minnie's Southern Kitchen will be opening its patio area for dining beginning on April 5.
- (A) considering  
(B) considered  
(C) consideration  
(D) considerable
121. Insadong Images proudly ----- Machiko Nakamura as its new senior graphics designer.
- (A) introduces  
(B) comprises  
(C) details  
(D) accomplishes
122. Province Bank customers are requested to update annually the passwords ----- use for online banking.
- (A) they  
(B) them  
(C) their  
(D) themselves
123. Since the item you ordered is ----- out of stock, we are sending you a voucher for use toward a future purchase.
- (A) regretting  
(B) regrettably  
(C) regretted  
(D) regretful
124. Nilam Devi Malik, the senior copy editor at Bella Nova Advertising, has announced the creation of a new internship position with the ----- of permanent employment.
- (A) qualification  
(B) determination  
(C) expertise  
(D) possibility
125. Please refer to the employee handbook for further instructions relating ----- requests for vacation and personal leave.
- (A) toward  
(B) about  
(C) with  
(D) to
126. Baggage will not be ----- for check-in more than three hours before the departure of any Blue Skies Airline flight.
- (A) accepted  
(B) accepts  
(C) accepting  
(D) acceptingly
127. A ----- company identification card is required before entering certain restricted areas of the Koles Lumber plant.
- (A) relative  
(B) consenting  
(C) severe  
(D) valid
128. To help the sales representatives advance their ----- speaking skills, Mr. Cho will provide a training workshop on Thursday.
- (A) persuasive  
(B) persuades  
(C) persuaded  
(D) persuasively
129. The final charges for printing services were lower than expected because of a ----- in the cost of paper.
- (A) disadvantage  
(B) reduction  
(C) minimum  
(D) shortage
130. Sunny Valley Enclave has received several proposals from local landscaping businesses, and it will choose the ----- bid.
- (A) most affordable  
(B) more affordable  
(C) affordably  
(D) affordability

131. A shipment of plastic ----- has been ordered and will be delivered to the Soto Soda factory tomorrow.
- (A) contain  
 (B) containing  
 (C) contained  
 (D) containers
132. Capper's Kitchen ----- discounted catering services to all local businesses during the month of May.
- (A) attaches  
 (B) offers  
 (C) resorts  
 (D) convinces
133. An applicant for the position of mail carrier at Koan Couriers must take the postal regulations exam ----- the scheduling of an interview.
- (A) favorable  
 (B) other than  
 (C) previously  
 (D) prior to
134. Guest passes to Starville Athletic Center are redeemable for a three-day period ----- a month.
- (A) once  
 (B) soon  
 (C) formerly  
 (D) shortly
135. Advertisements sent to *The Ad Exchange* must be proofread and properly formatted in order to receive ----- for publication.
- (A) instruction  
 (B) approval  
 (C) description  
 (D) revival
136. A ----- number of technical service requests from users prompted Hisocom Corporation to upgrade its Internet servers.
- (A) sole  
 (B) significant  
 (C) purposeful  
 (D) capable
137. Passengers must present their passport ----- their boarding pass to Lunar Airlines' personnel when checking in for a flight.
- (A) notwithstanding  
 (B) in case  
 (C) along with  
 (D) in spite of
138. If you wish to cancel your subscription to *The Steele Lake Ledger*, please be sure ----- for four weeks of processing time.
- (A) to allow  
 (B) will allow  
 (C) be allowing  
 (D) having allowed
139. Daily expenses that exceed Westrelin Corporation's expense guidelines are not eligible for reimbursement ----- authorization is obtained from a manager.
- (A) without  
 (B) regardless  
 (C) except  
 (D) unless
140. Please thank the team at the Southfield office for their continued ----- to the Dewan merger project.
- (A) demonstrations  
 (B) contributions  
 (C) professions  
 (D) ambitions

GO ON TO THE NEXT PAGE 

## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following instructions.

Thank you for ----- a Tocus RS-1300 Mini Refrigerator. We appreciate your trust in our company,

141. (A) shipping  
(B) inspecting  
(C) buying  
(D) returning

and we hope this refrigerator will exceed your expectations. When using your new refrigerator, please bear in mind the following points. First, the Tocus RS-1300 is designed only for short-term -----. Food should generally not be left in the refrigerator for more than a few days. Second,

142. (A) customer  
(B) parking  
(C) storage  
(D) taste

all stored food should be wrapped ----- with foil or plastic film or placed in airtight bags or

143. (A) tightly  
(B) tighten  
(C) tightens  
(D) tightness

containers. This will prevent food from dehydrating and keep the strong smell of some foods from transferring to milder ones.

**Questions 144-146 refer to the following e-mail.**

To: Sandra Jessup<[sjessup@kingnetstar.com](mailto:sjessup@kingnetstar.com)>  
From: Akiko Iida<[aiida@pulpfinancial.com](mailto:aiida@pulpfinancial.com)>  
Date: January 17  
Subject: Required documents

Dear Ms. Jessup,

We are pleased that you will be working with us at Pulp Financial. We will need you to fill out three documents and ----- e-mail them to us or bring them with you for your first day of work next week.

144. (A) if  
(B) either  
(C) as  
(D) both

You must complete the Employee Information Form, the Information Protection Form, and the Method of Payment Form, which are ----- to this message. Please fill them out completely and accurately

145. (A) attach  
(B) attached  
(C) attaching  
(D) attachment

so that your file can be processed. If you have any problems accessing the documents, please let me know.

We look forward to the start of your ----- at Pulp Financial.

146. (A) event  
(B) presentation  
(C) visit  
(D) employment

Sincerely,

Akiko Iida  
Senior Human Resources Coordinator

TEST 10

GO ON TO THE NEXT PAGE

**Questions 147-149 refer to the following e-mail.**

To: dlopez@dueramanufacturing.com  
From: julioj@feersonconstruction.com  
Date: October 15  
Subject: Shipment order

Dear Ms. Lopez,

My company, Feerson Construction, recently ordered a shipment of light blue porcelain tiles -----

147. (A) despite  
(B) beside  
(C) for  
(D) from

your company. The tiles arrived at our warehouse yesterday, and we are very happy with the quality of them. However, two of the twenty boxes of tiles ----- fell in the truck during transportation.

148. (A) appeared  
(B) apparent  
(C) appearance  
(D) apparently

Approximately half of the tiles in those two boxes are ----- Will Duera Manufacturing be able to

149. (A) broken  
(B) unclean  
(C) discolored  
(D) mislabeled

ship us one more box free of charge? The order number is A08J2. Thank you for your assistance.

Sincerely,

Julio Jimenez, Supervisor  
Feerson Construction

Questions 150-152 refer to the following letter.

Mr. Vincent Naccari  
150 Kennedy Road  
Bellflower, CA 90706

Dear Mr. Naccari:

As president of the Roma Arts Foundation, I am writing to express my warmest thanks for your generous purchase at last month's charity auction. Because of supporters like -----, we were able

150. (A) his  
(B) her  
(C) you  
(D) their own

to raise funds exceeding our original goal.

Funds from the auction will directly support our artist-in-residence program and allow us to expand our catalog of painting, sculpture, and photography classes. Details about these ----- can be found

151. (A) settings  
(B) offerings  
(C) findings  
(D) ratings

on our Web site, [www.romaartsfoundation.org](http://www.romaartsfoundation.org).

Please take a moment to review the attached arts development plan, ----- features the goals for

152. (A) also  
(B) thus  
(C) these  
(D) which

next year and recommendations on how members and donors can contribute to our objectives.

With sincere gratitude,

Ms. Mei Guo  
President, Roma Arts Foundation

Enclosure



**Questions 153–154 refer to the following survey.**

**Thank you for dining at Callaghan's!**

For a chance to win a Callaghan's gift card, please use the survey form below and tell us what you think about your visit. Forms must be completed in full to be entered in the monthly drawing.

Name: \_\_\_\_\_

Telephone number or e-mail address: \_\_\_\_\_

Meal: [ ] Breakfast [ ] Lunch [ ] Dinner

Quality of food: [ ] Excellent [ ] Good [ ] Fair [ ] Poor

What else did you enjoy about your dining experience?

[ ] Watching the large-screen TV [ ] Listening to musicians

[ ] Relaxing on the garden patio [ ] Service [ ] Other: \_\_\_\_\_

Please leave this form in the box at the front register or with a member of the waitstaff. We hope to see you again soon.

- 153.** What must a customer do to be eligible to win a gift card?

- (A) Have a waitstaff member sign the survey
- (B) Submit a completed survey
- (C) Join the Callaghan's mailing list
- (D) Refer another customer to Callaghan's

- 154.** What is NOT mentioned on the Callaghan's survey form?

- (A) Live entertainment
- (B) Daily specials
- (C) Outdoor dining
- (D) Lunchtime service

Questions 155–156 refer to the following Web page.

The screenshot shows a web browser window with the URL [www.villaraval.co.es/features](http://www.villaraval.co.es/features) in the address bar. The page itself features a decorative logo at the top center, followed by the text "Villa Raval". Below this, a section titled "Our hotel offers:" lists several amenities. At the bottom of the page, there is a call-to-action button labeled "Click here to make your reservation or call +34 93 555 0142." and the address "Villa Raval • La Rambla, 555 • 08022 Barcelona". The browser interface includes standard navigation buttons (back, forward, search) and scroll bars on the right side.

**Our hotel offers:**

- \* Beautiful guest rooms with city views
- \* Free wireless Internet access in each room
- \* An award-winning restaurant, *Café Azul*, serving lunch and dinner
- \* Banquet and meeting rooms for up to 60 people
- \* Ten percent off your bill at the on-site spa and restaurant
- \* Vouchers for reduced admission to the aquarium, the zoo, and nearby museums

[Click here](#) to make your reservation or call +34 93 555 0142.

Villa Raval • La Rambla, 555 • 08022 Barcelona

155. What is suggested about Villa Raval?

- (A) It no longer accepts reservations by phone.
- (B) It is located in a historic area of the city.
- (C) It includes space for business functions.
- (D) It charges a small fee for Internet access.

156. According to the Web page, what is offered at a discount?

- (A) Transportation to area attractions
- (B) Dinner at *Café Azul*
- (C) Catering services
- (D) Guest rooms

**Questions 157-158 refer to the following advertisement.**

**Perelman Furnishings** is seeking a person to deliver furniture Monday through Friday from 8:00 A.M. to 5:00 P.M. Responsibilities include transporting goods by truck, delivering orders to customers, and assembling pieces as needed. Must be courteous and professional. Must be able to lift heavy items and use tools for moving and assembly. Valid commercial driver's license and excellent driving record required. Call delivery supervisor Jun Mifune at 237-555-0109.

**157.** According to the advertisement, what must applicants be able to do?

- (A) Put together furniture
- (B) Make Saturday deliveries
- (C) Telephone customers
- (D) Supervise employees

**158.** What is NOT mentioned as a requirement of the job?

- (A) Polite behavior
- (B) Immediate availability
- (C) The ability to use tools
- (D) A special type of driver's license

**Questions 159-161 refer to the following letter.**

Millan Property Management  
892 Hollydell Street  
Ottawa, Ontario K1P 5G2

June 8

Claudia Porter  
92 West Blackwood Road  
Toronto, Ontario M5H 2M9

Dear Ms. Porter:

I am enclosing a copy of the signed contract for the lease on apartment 1A at 172 Carleton Street, Ottawa, Ontario K1N 9M9. I have received your payment of \$3,000. Half of this sum will be held as a security deposit for the property, and the other half will be applied to the first month's rent.

According to the terms of the lease, you will be allotted one parking space. Heat, water, and electricity are not included in the rent. Therefore, you will need to make arrangements to activate these with the utility companies. Likewise, cable television service is not provided; to set up service, please contact a cable company directly. The apartment is unfurnished; however, the kitchen includes a microwave oven, dishwasher, refrigerator, and stove. A new washing machine and clothes dryer were installed last week.

Your key will be available at the office after June 30. If you have any questions, please call me at (613) 555-0155.

Sincerely,

*Ankur Gupta*

Ankur Gupta

Millan Property Management

**159. Why did Mr. Gupta send the letter to Ms. Porter?**

- (A) To remind her to send a rent payment
- (B) To provide her with rental information
- (C) To ask whether she had returned a contract
- (D) To request that she mail a security deposit

**160. According to the letter, what is included in the rent?**

- (A) The cost of electricity
- (B) Cable television service
- (C) A parking space
- (D) Telephone service

**161. What was recently added to the apartment?**

- (A) A heating system
- (B) A microwave oven
- (C) Living room furniture
- (D) Laundry appliances

**Questions 162-164 refer to the following article.**

MILAN, Italy—Few industries change as rapidly as the fashion industry, in which designers are constantly trying to create innovative versions of traditional garments. Even so, last week's fashion show in Milan was particularly notable for the vast number of garments made partly or entirely out of silk. From eveningwear to sportswear, many designers featured colorful silks in their collections.

The designers were likely responding to a market trend: a dramatically increased demand for colorful silk products. "Our sales

of silk shirts and dresses have reached an all-time high," said Christina Alvarez, a buyer for Gatsby's in London. "Silk items have been flying off the racks."

Economic analysts were surprised by the trend, since they had predicted that the rise of dry-cleaning costs would take a toll on silk manufacturers. However, comfort may have been a greater factor than price, especially given the unusually hot weather this past summer. "Today's silk garments," said Ms. Alvarez, "are lighter and cooler than many other types of clothing."

**162. What does the article discuss?**

- (A) A growing demand for Italian dress designs
- (B) An increase in the number of fashion shows each year
- (C) A rise in the popularity of a certain clothing material
- (D) A change in the cost of products made in England

**163. Where does Ms. Alvarez most likely work?**

- (A) At a department store
- (B) At a marketing agency
- (C) At a fashion magazine
- (D) At an economic consulting firm

**164. According to the article, what is the reason for the market trend?**

- (A) More colorful advertisements
- (B) Improved cleaning techniques
- (C) Warm weather conditions
- (D) New manufacturing practices

**Questions 165-167 refer to the following letter.**

Mei Hayashi  
Piedmont Publishing  
1452 Magellan Drive  
Chicago, IL 60602

September 4

Dear Ms. Hayashi:

Recently you requested permission on behalf of Charles Stanton, managing editor of Piedmont Publishing, to reprint "Expanding X-Ray Capabilities" by Dr. Mia Giordano. The article was originally published in *Medical Technology Journal* on April 8 of this year.

You indicated that the material requested will be used as a chapter in a medical encyclopedia currently being compiled by Mr. Stanton.

After reviewing the request, Dr. Giordano has provided her permission; note that a credit line acknowledging Dr. Giordano's work must be included. The contract acknowledging legal permission for Piedmont Publishing to reprint the material is enclosed. This document specifies how Dr. Giordano should be credited.

Please refrain from utilizing or publishing any of the material until the contract has been completed, signed, and returned to me. If you have any questions, please call me at 847-555-0188 or e-mail [kndiaye@smtpubs.org](mailto:kndiaye@smtpubs.org).

Sincerely,

*Karim Ndiaye*

Karim Ndiaye, Publisher  
Society of Medical Technology

Enclosure

**165. What is the purpose of the letter?**

- (A) To authorize the use of an article
- (B) To ask questions about a contract
- (C) To submit an article for publication
- (D) To request technological assistance

**167. What must be returned to Mr. Ndiaye?**

- (A) A medical journal
- (B) A legal document
- (C) A credit application
- (D) A subscription form

**166. Who most likely is Ms. Hayashi?**

- (A) A member of the Society of Medical Technology
- (B) A writer of technology articles
- (C) An assistant to Mr. Stanton
- (D) A student of Dr. Giordano's

Questions 168-171 refer to the following advertisement.

### Karanja Tea Plantation Tour

Karanja Road, Molongo, Kenya

Phone: 254-20-275-0015

Surrounded by beautiful scenery and located just one hour outside Nairobi, the historic Karanja Tea Plantation provides the perfect respite from the city noise and crowds.

Join us on a tour and learn how tea is grown, harvested, and processed. Visitors begin with a scenic tour around the grounds of the plantation to view tea plants from seedlings to mature bushes. The harvest season runs February through November, and guests can watch as the leaves are carefully picked by hand. This walk is followed by a tour of the tea processing facility where the raw leaves are dried and packaged. The tour concludes with a tasting of our most popular teas and a traditional snack in our Tea House Café. Our gift shop offers a wide array of specialty teas and a selection of original design teapots and accessories for purchase.

These reasonably priced tours are available Wednesday through Sunday from 9:00 A.M. to 5:00 P.M. The farm is closed December and January. A shuttle bus, which can accommodate up to 12, is available if you need transportation from Nairobi. It departs from Capital Market on Ngugi Street at 9:00 A.M. and returns at 5:00 P.M. Please call a day in advance if you wish to request bus service.

168. What is indicated about the Karanja Tea Plantation?

- (A) It operates a tea shop on Ngugi Street.
- (B) It offers discounts for large groups.
- (C) It gives tours only during harvest season.
- (D) It opened one year ago.

169. The word “grounds” in paragraph 2, line 2 is closest in meaning to

- (A) owners
- (B) elements
- (C) property
- (D) evidence

170. What is NOT included in the price of the tour?

- (A) A walk through the plantation
- (B) A light meal
- (C) A sampling of tea
- (D) A unique teapot

171. In the advertisement, why are people instructed to call the Karanja Tea Plantation?

- (A) To cancel a reservation
- (B) To arrange a tour for more than 12 people
- (C) To request a tour on Sunday
- (D) To schedule transportation

**Questions 172-175 refer to the following e-mail.**

To:	All employees
From:	Sarwar Ahmed
Date:	May 13
Subject:	Construction notice

Starting May 18, construction will begin at Abrinton Insurance headquarters. We are very excited about the renovations to our office space and believe that they will enhance our work environment tremendously. However, during the construction period, we ask that employees make some basic changes to their office routines.

First of all, please use only the back door until May 26, as the front door will be blocked. In addition, the kitchen on the first floor will be inaccessible while it is being updated. Consequently, all employees must use the third-floor kitchen until the update is finalized on May 28. Since we will be sharing a much smaller kitchen space, please label the food items you keep in the refrigerator and minimize the time you spend on food preparation in the kitchen. Apart from some unavoidable noise and extra traffic, the second through fourth floors should not be affected by construction.

If the construction crew is able to complete the work on schedule, the renovations will be finished on June 2. Thank you in advance for your patience.

Sarwar Ahmed  
Facilities Manager

- 172.** What is the purpose of the e-mail?
- (A) To explain temporary changes in the workplace
  - (B) To provide steps for a kitchen renovation
  - (C) To describe different construction techniques
  - (D) To repeat company policies on kitchen use
- 173.** What are employees instructed to do?
- (A) Avoid making noise
  - (B) Use a different entrance
  - (C) Modify their work hours
  - (D) Clean out the refrigerator
- 174.** When will the update to the first-floor kitchen be completed?
- (A) On May 13
  - (B) On May 18
  - (C) On May 26
  - (D) On May 28
- 175.** The word “traffic” in paragraph 2, line 7 is closest in meaning to
- (A) movement through an area
  - (B) transportation of shipments
  - (C) communication
  - (D) trade

**Questions 176-180 refer to the following article.**

5 February—The construction of the long-awaited Alitas International Airport has been completed. The airport is intended to relieve overcrowding at Garas Regional Airport, and government officials hope that the new facility will further contribute to the growth of tourism on the island of Ponta Mira.

In recent years, new hotels have appeared in Mona City, Ponta Mira's capital, and the island has seen an increase in the number of tourists. However, the growth of tourism had been hampered by the fact that, because of its proximity to the water, Garas Regional Airport cannot be expanded to accommodate an increased volume of traffic.

Additionally, long lines in crowded ticketing and baggage areas and lack of space in waiting areas of the terminal were noted by travelers as reasons to avoid the

airport. While the island can be reached by ferry, this option is available only from the seaside cities of Port-de-Bastique and Reolas. Tourists have to fly to one of these destinations and then embark on a sea journey that takes at least 90 minutes.

Lipali was chosen as the site for the new airport because it is away from the city, providing ample room for a spacious facility, complete with several eateries, comfortable waiting areas, expanded ticketing areas, and Internet access.

Travelers using the new Alitas International Airport can easily get to and from the facility by bus or car. Moreover, to increase access, an express railway connection between Mona City and the new airport is under construction, with expectations that it will be fully functional before the end of the year.

- 176.** What is suggested about Ponta Mira?
- (A) It is constructing new government offices.
  - (B) It is closing one of its airports.
  - (C) It is a popular vacation destination.
  - (D) It is located near a lake.
- 177.** Why have travelers complained about Garas Regional Airport?
- (A) Baggage is frequently lost.
  - (B) The ticketing system is outdated.
  - (C) The airport is far from the city.
  - (D) The terminal is too small.
- 178.** In addition to air travel, how can travelers get to Ponta Mira?
- (A) By boat
  - (B) By train
  - (C) By car
  - (D) By bus
- 179.** Where will the new airport be located?
- (A) In Lipali
  - (B) In Mona City
  - (C) In Port-de-Bastique
  - (D) In Reolas
- 180.** According to the article, what is available at Alitas International Airport?
- (A) Free public transportation to the capital
  - (B) An express check-in service
  - (C) A number of dining options
  - (D) An on-site hotel

**Questions 181-185 refer to the following Web site and letter.**

The screenshot shows a web browser window with the URL [www.brisbanescience museum.org/membership](http://www.brisbanescience museum.org/membership) in the address bar. The main content is titled "Brisbane Science Museum". It describes the benefits of joining, including free annual admission, discounts, and priority registration. Below this, a section titled "Choose from the following membership levels:" lists four options:

- Student \$25**  
For an individual age 26 and under (with valid student identification)
- Standard \$45**  
For an individual of any age
- Museum Circle \$60**  
For an individual plus one guest (guest card must be used in conjunction with member card); includes complimentary parking
- Museum Household \$85**  
For two adults and up to four children age 18 and under (one family card issued); includes complimentary parking

**Brisbane Science Museum**  
14 High Street  
Brisbane City QLD 4000  
(073) 363-0110

14 High Street  
Brisbane City QLD 4000  
(073) 363-0110

24 August

Jin-Sook Choi  
86 Morgan Road  
Spring Hill QLD 4004

Dear Ms. Choi:

I am glad that you have decided to renew your membership to the Brisbane Science Museum. Your membership fee helps fund the maintenance of our permanent exhibitions, the cost of special exhibitions, and important scientific research.

Please take a few moments to review your membership information on the reverse side of this letter. If you have questions about your membership, please contact us by phone.

Your membership card, guest card, and parking permit are enclosed. I have also included a copy of our most recent visitor guide, which includes a feature article on the opening next month of the Sun and Wind Power exhibition; advance sales begin on 1 September.

We hope you enjoy your membership and take advantage of all that the Brisbane Science Museum has to offer.

Sincerely,

*Craig Tremaine*  
Craig Tremaine  
Director of Membership  
Enclosure

- 181.** What is NOT mentioned as a feature of the Brisbane Science Museum?
- (A) A cafeteria  
(B) A parking area  
(C) A movie theater  
(D) A gift shop
- 182.** What is listed on the Web site as a benefit of museum membership?
- (A) A discount on workshops  
(B) A subscription to a newsletter  
(C) Access to a members-only Web site  
(D) Invitations to special events
- 183.** Why did Mr. Tremaine send the letter to Ms. Choi?
- (A) To provide her with membership passes  
(B) To request a donation for a future exhibition  
(C) To ask that she provide additional information  
(D) To invite her to give a lecture
- 184.** What membership did Ms. Choi purchase?
- (A) Student  
(B) Standard  
(C) Museum Circle  
(D) Museum Household
- 185.** What is suggested about Ms. Choi?
- (A) She registered for a tour of the Dinosaur Gallery.  
(B) She purchased tickets to *Sun and Wind Power*.  
(C) She recently attended a lecture at the museum.  
(D) She had been a member of the museum previously.

Questions 186-190 refer to the following advertisement and e-mail.

## Agosti Apparel

### Shirt Special

Don't miss this special deal on select colors and sizes of our Classic Shirt—now only \$44. This long-sleeved dress shirt was an instant hit when it was first introduced ten years ago, and it has remained our most popular product. Made from a blend of cotton and polyester, the shirt is wrinkle resistant. Imported. Machine wash and dry.

To purchase, visit our store at 500 Raymond Boulevard, New London, CT 06320, or call 1-800-555-0192 and provide the product number.

	Medium	Large
Deep red	SC-021	SC-030
Aspen green	SC-023	SC-031
Cool cream	SC-024	SC-034
Powder blue	SC-027	SC-036

*Absolutely no refunds on promotional items. Promotion runs from February 14 through February 28.*

From:	a.bisset@vonocorp.com
To:	help@agostiaapparel.com
Subject:	Shirt exchange
Date:	February 21

Dear Customer Service,

On February 15 I ordered a Classic Shirt, product number SC-030, which I received on February 20. After trying it on, I realized that the shirt is too large for me, so I would like to exchange it for a size medium shirt. However, my work requires that I move abroad for an extended period of time; I am scheduled to leave on the evening of February 27. I sent the shirt to you by regular mail today. Will my exchange be processed in time for me to receive the new shirt at my current address? If not, would I be required to pay additional charges for having the shirt sent to my new location in Paris, France? In that case, I would like to request a refund.

Thank you for your help.

Alain Bisset

**186.** What is suggested about the Classic Shirt?

- (A) It is available in four sizes.
- (B) It is manufactured in New London.
- (C) It must be washed by hand.
- (D) It is a best-selling item.

**187.** How can customers obtain a discount on the shirt?

- (A) By purchasing a minimum of two shirts
- (B) By ordering during a certain time period
- (C) By providing a special account number
- (D) By joining a mailing list

**188.** What color shirt did Mr. Bisset order?

- (A) Deep red
- (B) Aspen green
- (C) Cool cream
- (D) Powder blue

**189.** By when must the smaller shirt be delivered to Mr. Bisset's current address?

- (A) By February 15
- (B) By February 20
- (C) By February 27
- (D) By February 28

**190.** What is suggested about Mr. Bisset?

- (A) He will soon leave for a vacation.
- (B) He will not be able to receive a refund.
- (C) He has not yet returned the shirt.
- (D) He has recommended the shirt to a colleague.

**Questions 191-195 refer to the following e-mail and letter.**

<b>From:</b>	Hannah Grant <granth@lynottconsulting.ie>
<b>To:</b>	Siobhán Sullivan <ssullivan@harmont.ie>
<b>Date:</b>	12 March
<b>Subject:</b>	Arjun Verma

Dear Ms. Sullivan,

Arjun Verma listed you as a reference when he applied for the position of Equities Analyst at Lynott Consulting. I have had a preliminary phone interview with Mr. Verma, and he is now under consideration for a final interview. Since you were his supervisor, I would like to get your review of his performance at Harmont & Company in the position of Junior Analyst. Particularly, I would like to know about his ability to use Allox Pro, STYS Technology, and other statistical software programs. Additionally, since the position here requires some supervisory skills, did he have an opportunity to manage any staff members?

Thank you for your time and help.

Sincerely,

Hannah Grant  
Market Equities Director

Lynott Consulting  
Dublin • Glasgow • Hong Kong • Singapore

25 March

Arjun Verma  
40 Pace Park  
Ongar, Dublin 15

Dear Mr. Verma,

Based on the strong referral I received from Siobhán Sullivan, I would like to invite you to a final interview for the position of Equities Analyst at the Lynott Consulting headquarters in Dublin. Ms. Sullivan noted that not only did you complete bimonthly statistics workshops offered by your previous employer, but you also trained junior members in the department, with much success. Ms. Sullivan also confirmed that you are a highly skilled user of Allox Pro and STYS Technology. As part of our interview process, we ask candidates to use both of these programs to analyze market data and provide recommendations. I trust this part of the interview will go very smoothly for you.

Please contact me at [granth@lynottconsulting.ie](mailto:granth@lynottconsulting.ie) to schedule a date and time to meet. I look forward to hearing from you.

Sincerely,

*Hannah Grant*

Hannah Grant  
Market Equities Director

- 191.** What is suggested about Mr. Verma?
- (A) He is moving to Dublin.
  - (B) He is searching for an entry-level job.
  - (C) He has interviewed for a new position.
  - (D) He has recently received a promotion.
- 192.** Who most likely is Ms. Sullivan?
- (A) A developer of Allox Pro
  - (B) An analyst for STYS Technology
  - (C) A job candidate at Lynott Consulting
  - (D) A manager at Harmont & Company
- 193.** According to the e-mail, what is required of the equities analyst?
- (A) Strong academic performance
  - (B) Effective presentation abilities
  - (C) Technical writing skills
  - (D) Specific software experience
- 194.** Why does Ms. Grant write to Mr. Verma?
- (A) To inform him of a decision
  - (B) To invite him to a workshop
  - (C) To ask that he provide some data
  - (D) To request that he process an application
- 195.** What is suggested about Harmont & Company?
- (A) It frequently invests in new technologies.
  - (B) It regularly provides training for employees.
  - (C) It operates in four international cities.
  - (D) It plans to expand its financial services.

**Questions 196-200 refer to the following announcement and e-mail.**

**Sant Business Reporting**, a leading source of information on global business and financial news, has internships available at its headquarters at the Henston Corporate Center in the following areas.

- **Newsroom:** Research story ideas, answer phones, respond to e-mail correspondence, and provide support to newsroom staff. Knowledge of current business events is required.
- **SantNews.com:** Proofread, edit, and update online content for the online editorial staff. Excellent writing and editing skills are a prerequisite. A writing sample is mandatory.
- **Studio Operations:** Assist engineers and technicians with cameras, microphones, lighting, and other television studio equipment. Experience using audio-visual equipment is essential. Please supply two references.
- **Archives:** Organize video, audio, and written content in the company archival system. Search the system for content requested by various departments. The position demands a detail-oriented intern with strong research skills.

Candidates should be currently enrolled in a degree program in a related field or have recently graduated. Interns must work at least twenty hours per week, have superior communication and computer skills, and have an interest in broadcast news. To be considered, complete an application, available from [www.santbusiness.com/intern](http://www.santbusiness.com/intern), and forward it, along with your résumé, to [internship@santbusiness.com](mailto:internship@santbusiness.com) by May 15. Some departments require additional materials; include these with your application as needed.

<b>From:</b>	rpoznanski@drea.edu
<b>To:</b>	internship@santbusiness.com
<b>Date:</b>	May 5
<b>Subject:</b>	Available Internship
<b>Attachment:</b>	<input type="checkbox"/> RP_resume.txt; <input type="checkbox"/> RP_writing_sample.txt

To Whom It May Concern,

I am writing to apply for an internship at Sant Business Reporting. Please find attached my application, résumé, and the required writing sample.

As a communications major at Drea University with previous experience as a research assistant at Blakely Media Outlet and as an administrative assistant at Rinwell Corporation, I am an ideal candidate for your internship. Currently, I am employed on a part-time basis at my university's library but can work at Sant Business Reporting for fifteen hours weekly throughout the summer as well as the academic year.

I hope to hear from you soon.

With best regards,

Robert Poznanski

- 196.** What is suggested about Sant Business Reporting?
- (A) It provides housing for interns.  
(B) It sells financial training videos.  
(C) It offers certificates in journalism.  
(D) It broadcasts news on television.
- 197.** What is required of all internship applicants?
- (A) An advanced degree in business  
(B) An ability to communicate effectively  
(C) Previous work experience in journalism  
(D) Two letters of reference
- 198.** What department is Mr. Poznanski most likely applying to?
- (A) Archives  
(B) Newsroom  
(C) SantNews.com  
(D) Studio Operations
- 199.** Why might Mr. Poznanski's application be declined?
- (A) He is available for fewer hours than required.  
(B) He was employed by Sant Business Reporting in the past.  
(C) He cannot work during the academic term.  
(D) He did not provide his application by the deadline.
- 200.** Where does Mr. Poznanski currently work?
- (A) At Blakely Media Outlet  
(B) At Drea University  
(C) At Henston Corporate Center  
(D) At Rinwell Corporation