

# RC

## ETS TEST

# 09

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The review board published a list of companies ----- considers to be the most charitable.  
(A) it  
(B) its  
(C) itself  
(D) its own
102. Anyone who was unable to ----- yesterday's budget meeting may contact Mr. Kwon for his notes.  
(A) recognize  
(B) achieve  
(C) attend  
(D) inform
103. The evening's dance ----- was made possible with support from Taglet's Emporium.  
(A) presented  
(B) presents  
(C) presenting  
(D) presentation
104. All ----- candidates for the marketing position should submit a cover letter and résumé.  
(A) increasing  
(B) qualified  
(C) beneficial  
(D) modified
105. Because experts ----- a strong allergy season, Chowlan Pharmacy has increased its stock of preventative medicine.  
(A) predict  
(B) prediction  
(C) are predicted  
(D) predictably
106. The mayor applauded the Wilton Clinic ----- its leadership in promoting the city's public health programs.  
(A) at  
(B) for  
(C) of  
(D) to
107. Liao Uniform Services has been a leading ----- of medical apparel for more than 30 years.  
(A) supplies  
(B) supplying  
(C) supplier  
(D) supplied
108. Please adjust the budget to include the ----- of a fountain in the garden.  
(A) schedule  
(B) determination  
(C) result  
(D) installation

109. The speed limit on all ----- streets in Benton has been changed to 40 kilometers per hour.  
(A) residential  
(B) residing  
(C) residences  
(D) residentially
110. ----- visitors generally prefer to set their own pace, the aquarium now offers user-friendly audio tours.  
(A) Except  
(B) Since  
(C) How  
(D) That
111. The salmon dish at Salia's Café ----- with a brown sugar, mustard, and pepper glaze.  
(A) to serve  
(B) will serve  
(C) is served  
(D) was serving
112. Due to the uneven terrain of the Chilman Trail, proper hiking footwear is ----- recommended.  
(A) closely  
(B) highly  
(C) nearly  
(D) roughly
113. Visitors may tour the new printing plant facilities ----- the hours of 4 P.M. and 6 P.M.  
(A) always  
(B) between  
(C) in  
(D) only
114. Given the current economic climate, Playablanca Financial is ----- to make new acquisitions.  
(A) hesitant  
(B) delinquent  
(C) worthy  
(D) empty
115. Mr. Fitzpatrick memorized his lines ----- weeks before the filming of the movie began.  
(A) perfectly  
(B) perfected  
(C) perfect  
(D) perfecting
116. Ms. Amari has scanned the grant applications, and they will be submitted ----- the deadline.  
(A) along  
(B) over  
(C) during  
(D) before
117. Good design and quality material are ----- important to Krasner Laboratory's product development team.  
(A) gradually  
(B) enough  
(C) equally  
(D) well
118. We make our ----- of pet treats with only the best ingredients.  
(A) usage  
(B) line  
(C) result  
(D) addition
119. Dr. Wu provides patients with exceptional dental care at an ----- price.  
(A) affords  
(B) affordable  
(C) affordably  
(D) affordability
120. ----- two additional designers are hired, current staffers will not need to work overtime to complete projects on time.  
(A) Whether  
(B) Already  
(C) Instead  
(D) If

121. All safety policies will be ----- reviewed by the Human Resources Department before publication.  
(A) extensively  
(B) extensive  
(C) extension  
(D) extending
122. Some roadside farmers markets in Dublin run year-round, while others ----- only in the summer and fall.  
(A) grow  
(B) operate  
(C) raise  
(D) promise
123. We do not have enough fabric samples, so please promptly return ----- ones you borrowed.  
(A) what  
(B) whomever  
(C) whichever  
(D) whose
124. ----- it does not rain tomorrow, tents will be set up for any scheduled outdoor events.  
(A) Though  
(B) Even if  
(C) Almost  
(D) Besides that
125. The network is expected to be unavailable for ----- two hours.  
(A) no more than  
(B) hardly any  
(C) as far as  
(D) that many
126. Consumer advocates advise against blindly accepting ----- opinions about a product.  
(A) total  
(B) biased  
(C) profitable  
(D) competitive
127. ----- of tasks makes a supervisor's job easier and helps team members learn new skills.  
(A) Promotion  
(B) Commission  
(C) Provision  
(D) Delegation
128. Scientists at Lipkin Pharmaceuticals described findings similar to those reported -----.  
(A) elsewhere  
(B) beyond  
(C) furthermore  
(D) wherever
129. All four walls of the greenhouse ----- of fully tempered glass.  
(A) construct  
(B) constructing  
(C) have constructed  
(D) will be constructed
130. The increase in tourism in Mariondale can be ----- to the various attractions the city has added in recent years.  
(A) deducted  
(B) confirmed  
(C) attributed  
(D) amplified

## PART 6

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 131-134** refer to the following e-mail.

To: Eriford Hotel Staff  
From: Seth Park  
Subject: Conserving resources  
Date: 15 March

To all housekeeping staff:

Hotel management has decided to implement a new policy ----- the daily laundering of towels.

**131.**

Going forward, all towels left on the floor by guests will be collected and washed each day, but any used towels hung up on hooks or racks will be left in the room for guests to reuse. This policy will

----- our daily laundry load. -----, our electricity and power use will be reduced.

**132.**

**133.**

Notices will be posted in each room informing our guests of this policy. ----- . The management is deeply committed to conservation.

**134.**

Thank you,

Seth Park  
Hospitality Manager, Eriford Hotel

- 131.** (A) regards  
(B) regardless  
(C) regarding  
(D) regarded

- 132.** (A) minimize  
(B) double  
(C) require  
(D) eliminate

- 133.** (A) Despite this  
(B) However  
(C) As a result  
(D) Evidently

- 134.** (A) We would greatly appreciate your cooperation with this effort.  
(B) Please inform us if you identify any maintenance needs.  
(C) During this time, please try to limit showers to ten minutes.  
(D) You will be asked to share all of your ideas at the staff meeting.

Questions 135-138 refer to the following notice.

**Attention Travelers:**

Was your luggage damaged while in transit? If so, ----- it to the Cloud Express Airlines baggage  
office as soon as possible after arrival. Domestic travelers are asked to report damage within 24  
hours of reaching their destination, and international travelers must submit a report within five days  
of an incident. ----- . Office personnel will review and evaluate all ----- . Be advised that Cloud  
Express Airlines is not responsible for preexisting conditions or broken zippers or buckles related  
to overpacking or ----- wear.

135. (A) brings  
(B) brought  
(C) bring  
(D) bringing

136. (A) Cloud Express has recently  
expanded its international routes.  
(B) Cloud Express hires only the most  
qualified employees.  
(C) The baggage office will be  
temporarily closed this week.  
(D) Please complete the baggage  
damage form as instructed.

137. (A) claims  
(B) agendas  
(C) passports  
(D) rates

138. (A) normality  
(B) normal  
(C) normally  
(D) normalize

Questions 139-142 refer to the following memo.

To: Broome Library Staff  
From: Ainsley Mason  
Re: Community Rooms  
Date: April 20

I am pleased to report that construction of our new community rooms will be complete by the end of this month. The four rooms will be ----- from the main lobby.  
**139.**

The new rooms range in occupancy from 10 to 25 people and are intended for meetings and study groups. -----  
**140.** Ms. Sundquist will be temporarily responsible for reserving the spaces until the end of March. -----  
**141.** she will return to her role as Library Information Specialist. An advertisement will be posted soon for a permanent Community Liaison. This individual will be in charge of -----  
**142.** bookings for the new rooms.

- 139.** (A) accessible  
(B) assorted  
(C) appropriate  
(D) acceptable

- 141.** (A) Nonetheless  
(B) At that time  
(C) Likewise  
(D) In a word

- 140.** (A) Interviews will be conducted in early May.  
(B) Lynn Sundquist has led many meetings.  
(C) All rooms must be reserved in advance.  
(D) Staff parking spaces will be marked clearly.

- 142.** (A) oversee  
(B) oversees  
(C) overseen  
(D) overseeing

Questions 143-146 refer to the following e-mail.

To: tkhan@smolermanufacturing.co.uk

From: lpreston@emmetestate.co.uk

Date: 9 March

Subject: 1161 Coral Lane

Dear Ms. Khan,

Thank you for asking about the 200-square-metre warehouse space at 1161 Coral Lane. I checked my real estate database, and <sup>143.</sup> this property has been taken off the market.

If you would like to give me an idea of what specifically you are looking for, I <sup>144.</sup> you in finding something else. Just respond to this e-mail with your price range, size needs, preferred area of town, and any other important requirements. <sup>145.</sup>

If you wish, you may also sign up for <sup>146.</sup>. This way you will receive instant e-mail or text-message notifications whenever new property listings become available.

Best regards,

Lloyd Preston

Emmet Estate Agents

143. (A) briefly  
(B) considerably  
(C) apparently  
(D) primarily
144. (A) am assisting  
(B) can assist  
(C) have been assisting  
(D) assist

145. (A) For example, you need approval before anything is upgraded.  
(B) I will be showing this property to potential buyers on Thursday.  
(C) It is an interesting trend in the real estate industry.  
(D) Then I will search for commercial buildings that meet these criteria.

146. (A) alerts  
(B) payments  
(C) activities  
(D) inspections



## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.

<b>To:</b>	j.parnthong@trottermail.co.uk
<b>From:</b>	l.florinsmith@gaseau.co.uk
<b>Date:</b>	22 January
<b>Subject:</b>	Your purchase
<b>Attachment:</b>	📎 recipes

Dear Ms. Parnthong,

Thank you for your recent purchase of four Gaseau bamboo cooking utensils. As you know, all Gaseau products are made of 100 percent natural bamboo and are meant to last a lifetime. They are light, durable, and safe for use with nonstick cookware as well as metal pots and pans. Please remember to hand-wash your new utensils with mild soap and water.

To thank you for your business, I have attached a few simple recipes that you can create using your new products.

If you have not already done so, please leave a review on our Web site concerning your experience with us. You can use this link: [www.gaseau.co.uk/reviews](http://www.gaseau.co.uk/reviews).

Regards,

Liane Florin-Smith  
Customer Service Representative

147. What is indicated about the utensils?

- (A) They are made of natural materials.
- (B) They cannot be used on metal surfaces.
- (C) They must be washed with a special cleaning product.
- (D) They are best-selling products.

148. What is Ms. Parnthong asked to do?

- (A) Confirm receipt of her purchase
- (B) Give some feedback online
- (C) Review a recipe
- (D) Enter a contest

Questions 149-150 refer to the following product description.

### Zevk Black Tea

Turkey boasts some of the best premium black tea blends in the world. Zevk (the Turkish word for “delight”) is no exception—and has fifty years of commercial success to prove it. To be truly hospitable to your guests Turkish style, serve it in tall clear glasses so that they can admire the changing colors of Zevk tea as it brews. Accompany with biscuits or sweets.

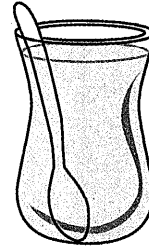
**Directions:** Fill a pouch with Zevk tea and put it in a glass.  
Pour in boiling water and let steep. Sweeten to taste.

#### Product of Turkey

Net Weight 250 g.

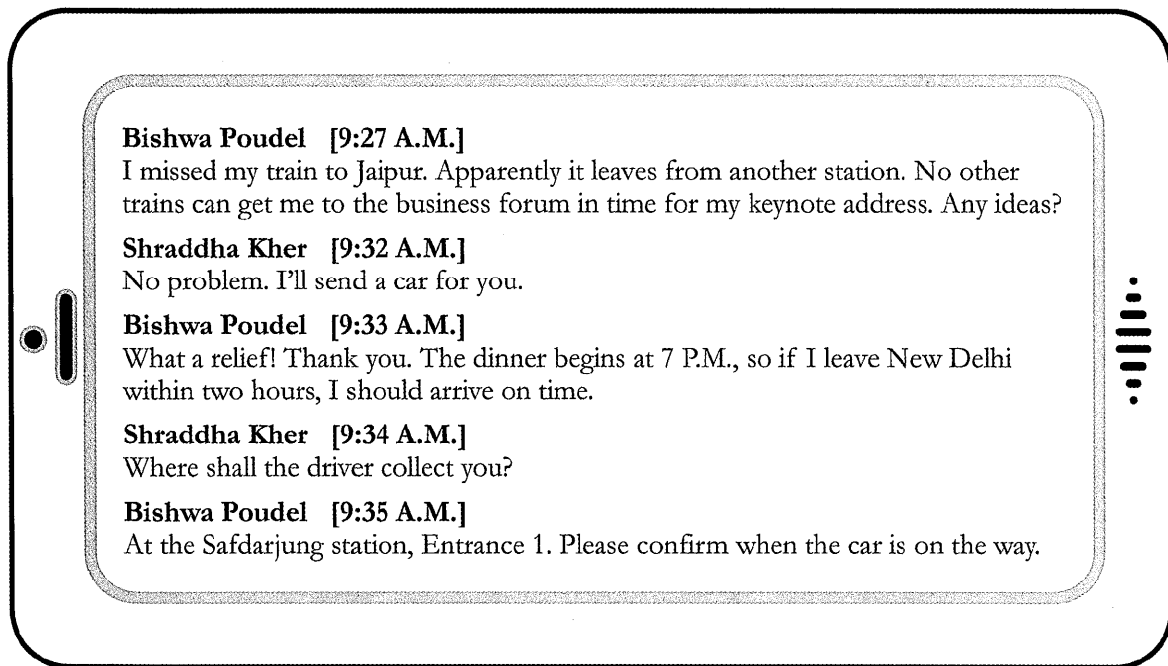
Packaged exclusively for ABD Exports.

Use within six months of package date for best taste.



149. What advice is given to Zevk tea consumers?
- (A) How to keep it fresh over time
  - (B) The food items to serve with it
  - (C) The amount of sugar to add
  - (D) How long to let a pouch steep in a glass
150. According to the product description, what is true about Zevk tea?
- (A) It is a relatively new product.
  - (B) It has a fruity flavor to it.
  - (C) It is sold outside of Turkey.
  - (D) It comes in boxes containing 250 tea pouches each.

Questions 151-152 refer to the following text-message chain.



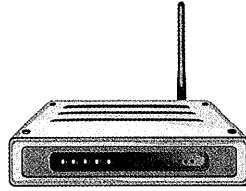
151. At 9:32 A.M., what does Ms. Kher most likely mean when she writes, "No problem"?

- (A) She appreciates that Mr. Poudel is thankful.
- (B) She will help Mr. Poudel get to the correct station.
- (C) She will change the time of Mr. Poudel's keynote address.
- (D) She knows how she can help Mr. Poudel.

152. What is suggested about Mr. Poudel?

- (A) He is going to miss his dinner engagement.
- (B) He is within driving distance of the business forum.
- (C) He will be going to a different restaurant.
- (D) He needs to pick up a colleague at 7 P.M.

Questions 153-154 refer to the following instructions.



### How to Connect Your New Apereta Modem

Use this insert as a form to keep track of your installation information and progress.

1. First, plug the **black** AC adaptor into a wall outlet and then connect it to the first port on your modem, labeled "Power."
2. Next, plug one end of the **blue** cable into a wall-mounted phone jack near your modem. Plug the other end into the second port on your modem, labeled "Service."
3. Finally, plug the **red** cable into a USB port in your computer. Then plug the other end into the third port on your modem, labeled "Computer."
4. Open an Internet browser. The Apereta home page should load automatically. Click the "Agree" button to be guided through the sign-up process. When you are finished, you will be e-mailed a Web link with your service password.  
Note your password here: Rt17ya-52p
5. To reset your service password, click the "Reset" button at the bottom of the sign-in page, then enter a password of your choice.  
Note your new password here: \_\_\_\_\_

153. What is the red cable intended to connect?

- (A) The modem and the power outlet
- (B) The modem and the phone jack
- (C) The computer and the modem
- (D) The computer and the power outlet

154. What has the user of the instructions most likely NOT done yet?

- (A) Clicked the "Agree" button
- (B) Received an e-mail message
- (C) Connected all of the cables
- (D) Reset the service password

Questions 155-157 refer to the following invitation.

## A Night of Creativity and Inspiration at The Centre Creative

Thursday, 22 September  
6:30 P.M. to 9:00 P.M.

The Centre Creative  
42 Danvers Road, Cardiff, Wales

The Centre Creative is now ten years old! To celebrate a decade of supporting the arts throughout the United Kingdom, we are hosting A Night of Creativity and Inspiration. We invite all who have supported our fund-raising campaigns over the years to join us for art, food, and networking. Mingle with local artists and fellow art enthusiasts as you enjoy sculptures by Ming Young that are currently being featured in our gallery. Also enjoy appetizers and a variety of gourmet pastries prepared by Chef Diego Espina from the Sundial Café, which just opened on the lower level. Curator Olivia Richards will present a talk on the history of the centre. Proceeds from refreshments purchased during the evening will be used to fund the Painting Kids initiative at local schools.

Please contact Ian Griffin ([igriffin@centreative.co.uk](mailto:igriffin@centreative.co.uk))  
to register to attend. Note that once capacity  
is reached, registration will close.

155. For whom is the invitation most likely intended?

- (A) Art instructors
- (B) Previous donors
- (C) Restaurant patrons
- (D) School administrators

156. The word "just" in paragraph 1, line 8, is closest in meaning to

- (A) fairly
- (B) exactly
- (C) recently
- (D) currently

157. What is indicated about the event?

- (A) It will feature paintings for sale.
- (B) It requires a fee to attend.
- (C) It is limited to a specific number of attendees.
- (D) It will include a cooking demonstration.

**Questions 158-161** refer to the following article.

### **A New Rail Line for Salvador**

By Leonel Menendez

(14 November)—The government of the state of Bahia has finally arrived at a decision about who will take charge of the railway project between Salvador and Paripe. — [1] —. After an unexpectedly long selection process, the Secretariat for Urban Development announced last week that a proposal had finally been selected.

A joint venture between SOA International and ROOV Project Management was chosen to receive the contract. — [2] —. The Secretariat had insisted that a Brazilian firm be included in the contract. SOA International has long been involved in rail projects throughout Brazil, Spain, and the Middle East. The Swiss company, ROOV Project

Management, was recently selected as Project Management Company of the Year by the International Project Management Institute. — [3] —.

The line will be constructed in two phases. The first phase will make use of an existing rail line that runs from Salvador to Plataforma, but the track will be replaced to accommodate the light-rail cars that SOA will build. The second phase will continue with the construction of a new track from Plataforma to Paripe. The long delay in settling on a vendor has caused the Secretariat to offer incentives for the project to be completed in 30 months. — [4] —. However, Spokesperson David Rios of ROOV has said that 36 months would be the minimum reasonable time to complete the project because of unpredictable weather, labor, and supplies.

**158.** Why was the article written?

- (A) To solicit bids for a construction project
- (B) To announce the awarding of a contract
- (C) To explain a possible merger
- (D) To criticize a policy decision

**159.** What is implied about SOA International?

- (A) It collaborated with ROOV before.
- (B) It built the existing rail line.
- (C) It has won many industry awards.
- (D) It is a Brazilian-based company.

**160.** What does the article indicate about the project?

- (A) It is the first of its kind in Brazil.
- (B) Its delay is caused by insufficient funds.
- (C) Its second phase involves building a new rail line.
- (D) It will most likely be completed in 30 months.

**161.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Last year the government solicited proposals to build, operate, and maintain a light-rail system."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 162-164 refer to the following post.

<http://www.dealdirect.co.ke/buyerforum>



**Thread>Order not received**

Posted on 15 May 11:49 AM by Frederick Wambu

Two weeks ago I ordered a shipment of books through dealdirect.co.ke. I did not receive the shipment, which was scheduled for 20 April. I called the shipping company, and the representative said that she has a record of someone accepting the package, but the signature is not legible. I called Deal Direct to make sure that the address they have on file for me is correct, and it was. I'm trying to figure out what my next step should be. I'm open to your ideas. So far, I've put up notices in my apartment building, but no one has responded. I wonder if I should just forget about it and reorder books from a different company or spend more time trying to resolve the matter.

**162.** What is something that Mr. Wambu has NOT done?

- (A) Called Deal Direct
- (B) Checked with the shipping company
- (C) Reordered the products
- (D) Posted notices

**164.** In paragraph 1, line 15, the word "resolve" is closest in meaning to

- (A) discover
- (B) settle
- (C) decide
- (D) consider

**163.** What is the purpose of the post?

- (A) To ask for advice
- (B) To request a refund
- (C) To offer a solution
- (D) To answer a question

Questions 165-167 refer to the following article.

## Ashby Logo Gets a New Look

(30 July)—A new logo for the city of Ashby was unveiled by Mayor Charles Cavanaugh on Tuesday. The logo and its accompanying slogan, “Ashby Connects,” will be put to official use immediately. — [1] —.

The new design uses elements from Ashby’s original logo, including the red banner and the year of the city’s founding. — [2] —. But an image of the city’s skyline in silhouette gives the new design a more contemporary feel. The slogan communicates Ashby’s focus on creating community connections. — [3] —.

While Mayor Cavanaugh insists that the new logo is popular, not everyone is happy. “Why all the fuss?” asked lifelong resident Noelle Davidson. “The old logo was very recognizable. I don’t know why they went to the trouble of replacing it.” — [4] —.

Local maps and the letterhead for official correspondence have already been printed with the new logo. Residents will also soon see it in promotional campaigns for events in the area, such as the annual used-clothing drive and the summer music festival. The logo and slogan are registered trademarks and may not be used without permission. For more information, go to [www.ashbyconnects.co.uk](http://www.ashbyconnects.co.uk).

165. What is a feature of the new design?

- (A) The mayor’s name
- (B) The current date
- (C) An additional color
- (D) An updated picture

166. What is NOT mentioned as a place the new logo will appear?

- (A) On maps of the area
- (B) On city stationery
- (C) On clothing
- (D) On event posters

167. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“Nevertheless, most residents expressed approval, saying it was time for a change.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]



Questions 168-171 refer to the following e-mail.

<b>To:</b>	s.gillis@stephengillis.net
<b>From:</b>	pete@bartharchitecture.com
<b>Date:</b>	Thursday, October 2
<b>Subject:</b>	Re: Contract

Dear Mr. Gillis:

Thank you for sending me your signed contract. It was good to meet with you last week and to hear about your vision for the woodworking business you hope to create.

Based on the features you want your woodshop to have, I have some solid ideas with which to move forward. From our conversation, I also understand that you have some cost concerns. I will certainly be conscious of this when working on the design plans and will be sure to use materials that are both structurally sound and economical. You can expect some preliminary sketches within the next two weeks. Once you have looked them over, let's set a time to meet again, at which point any adjustments can be made and finalized.

I have already noted where your large pieces of machinery will be located. However, please let me know if you change your mind about anything, as I will need to figure out where the high-powered electrical outlets should be installed. For the purpose of safety, I am required to ensure that all large pieces of equipment such as table saws have their own dedicated circuits.

I am looking forward to collaborating with you to turn your ideas into reality.

Best regards,

Pete Barth

168. What is the purpose of the e-mail?
- (A) To clarify a billing procedure
  - (B) To explain the roles of various contractors
  - (C) To discuss the next phases of a project
  - (D) To request some new design ideas
169. What is indicated about Mr. Gillis?
- (A) He plans to relocate his shop.
  - (B) He has a well-established business.
  - (C) He needs to renew his permits.
  - (D) He has a limited budget.
170. According to the e-mail, how should Mr. Gillis prepare for the next meeting?
- (A) By reviewing some drawings
  - (B) By making a written agenda
  - (C) By signing an updated contract
  - (D) By visiting some potential building sites
171. Why does Mr. Barth want to know about the large machinery?
- (A) To determine a room's correct measurements
  - (B) To make sure all safety policies are being followed
  - (C) To determine the size of the work crew he will need to assemble
  - (D) To make sure a plan will not interfere with another project

Questions 172-175 refer to the following online chat discussion.

**Luke Orlan [8:30 A.M.]**

Good morning, everyone. I would like an update on the grand opening at the Carter Street Mall.

**Pamela Cooke [8:31 A.M.]**

The opening went well. The shops and restaurants got a lot of pedestrian traffic and the customers seemed happy. We are still compiling the customer-satisfaction surveys. The Red Moon Restaurant was popular.

**Luke Orlan [8:32 A.M.]**

Please send me that data once you have it. Anything else I need to know?

**Alena Santiago [8:33 A.M.]**

Well, there were some issues with the parking area during the grand opening. The lighting did not work right. It didn't function as it should have when it got dark.

**Luke Orlan [8:34 A.M.]**

Oh?

**Alena Santiago [8:34 A.M.]**

We discovered that a timer was not set correctly.

**Luke Orlan [8:35 A.M.]**

I'm glad that was easily resolved. What about maintenance in general?

**Marcus Afolayan [8:35 A.M.]**

We want to make sure that management works closely with the Maintenance Department. We have staff on-site for routine housekeeping, and we have outside contractors taking care of the landscaping and maintenance of the escalators.

**Luke Orlan [8:36 A.M.]**

Everything seems to be running smoothly. Let's continue these online meetings weekly. I hope to travel there in February to see everything firsthand. Thanks.

**172.** Who most likely is Mr. Orlan?

- (A) A corporate representative
- (B) A restaurant chef
- (C) An architect
- (D) A maintenance worker

**173.** At 8:32 A.M., what does Mr. Orlan mean when he writes, "Please send me that data once you have it"?

- (A) He wants to know the amount of revenue collected over the last week.
- (B) He is interested in knowing visitors' reactions to the mall.
- (C) He is concerned about increases in the operating budget.
- (D) He needs an updated list of recently hired staff.

**174.** What problem is mentioned in the discussion?

- (A) Surveys were sent out late.
- (B) A restaurant was too crowded.
- (C) Management has not yet hired enough landscapers.
- (D) A parking area was not well lit.

**175.** What is suggested about the Carter Street Mall?

- (A) Ms. Santiago oversees its personnel office.
- (B) It is being renovated.
- (C) It has several empty retail spaces.
- (D) Mr. Orlan has not visited it yet.

Questions 176-180 refer to the following job advertisement and e-mail.

### **Vos Communications, Inc.—Current Openings**

Vos Communications, Inc. (VCI), is headquartered in Johannesburg, with a print division in Cape Town and a digital media division in Pretoria. We produce scientific publications with a focus on health and wellness in Africa and have been expanding rapidly in the three years following our launch. To meet our current needs, we are seeking applicants with a solid understanding of the medical communications industry for the following positions:

#### **Senior Medical Writer**

Develops original print materials. Requirements include a master's degree in clinical medicine, at least five years of experience as a medical writer, excellent communication skills, and the ability to work both independently and collaboratively. The successful candidate will be based in our print division.


#### **Assistant Editor**

Works as a member of the Editorial Panel in our print division. Requirements include a bachelor's degree in journalism or related field, excellent copyediting skills, and experience using editing software.

#### **Medical Writer/Quality Control Reviewer**

Works closely with other members of the print division team to ensure the accuracy of all print division publications. Based in our print division.

Applicants should submit a cover letter, a résumé, and a writing sample to Mr. Leon Madisha at [lmadisha@vci.co.za](mailto:lmadisha@vci.co.za). Interviews will be conducted from 7 through 12 May at our headquarters, at which time three letters of recommendation must be presented. Only candidates selected for an interview will be contacted.

<b>To:</b>	Leon Madisha < <a href="mailto:lmadisha@vci.co.za">lmadisha@vci.co.za</a> >
<b>From:</b>	Amina Buys < <a href="mailto:buysam@mailworks.net.za">buysam@mailworks.net.za</a> >
<b>Date:</b>	1 May
<b>Subject:</b>	Assistant editor position
<b>Attachment:</b>	 buys_application_materials

Dear Mr. Madisha,

I am writing to express my interest in the assistant editor position.

I hold a bachelor's degree in communications from the University of Richards Bay. I have been working as an editorial assistant at Luxor Publishing House in Durban for six years. My position has enabled me to develop long-term collaborative relationships with clients.

I believe my experience in the publishing industry and attentiveness to detail make me a perfect fit. Attached please find the relevant application materials. Incidentally, I will be attending a conference near your headquarters at the time of the scheduled interview period, so if I do get selected, getting to the interview will not be a problem.

Sincerely,

Amina Buys

**176.** What is indicated about VCI?

- (A) It has been in operation for three years.
- (B) It currently has jobs available in various cities.
- (C) Its publications center around issues of finance.
- (D) Its staff is dedicated to improving its publications.

**177.** In the advertisement, the word "solid" in paragraph 1, line 4, is closest in meaning to

- (A) hard
- (B) constant
- (C) thorough
- (D) dense

**178.** Which qualification is required by all the job openings?

- (A) An ability to work as part of a team
- (B) A master's degree in a science field
- (C) Strong software skills
- (D) A medical background

**179.** What most likely was NOT an application document submitted by Ms. Buys?

- (A) An illustration of her writing capabilities
- (B) An expression of her interest for the job
- (C) A description of her qualifications and experience
- (D) An employer's evaluation of her abilities and knowledge

**180.** Where will Ms. Buys attend a conference?

- (A) In Cape Town
- (B) In Durban
- (C) In Johannesburg
- (D) In Pretoria

Questions 181-185 refer to the following online article and reader comment.

<http://www.thecentervilletimes.com>

*The Centerville Times*, June 1, "Music on the Water"

The magical melody of a violin wafts into downtown Centerville. The sound of a cello joins in. Curious tourists look around, trying to figure out the source of the music. They gradually realize that members of an orchestra are in plain sight, seated on a boat docked in the Centerville harbor.

"Music on the Water" began 30 years ago when Brigitta Carlson had an old cargo boat renovated and then performed the first musical performance from the boat's deck. Today, "Music on the Water," a chamber orchestra, offers weekend performances on the original boat in the same harbor location.

The musicians are currently led by Maestro Arthur Silverman, an acclaimed violinist, who plays in the performances each week. "We have expanded our schedule to offer a record number of concerts—over 50 each year," explains Maestro Silverman. "Certain programs are now tailored to specific audiences, like young listeners."

"Music on the Water" performs on many Friday and Saturday evenings at 6:00 P.M. Tickets can be purchased online at [www.musiconthewater.org](http://www.musiconthewater.org). Family concerts are scheduled on Sundays at 2:00 P.M. No tickets are needed for family concerts, but patrons are encouraged to arrive early to ensure seats are available.

<http://www.thecentervilletimes.com/musiconthewater/comments>

I have enjoyed "Music on the Water" ever since I was a child. In fact, I will never forget listening to the founder's very first performance, with the melody of her flute floating up to my family's third-floor apartment facing the harbor. When I was a little older, I used to save my coins so that I could purchase my own ticket to a concert on the boat. "Music on the Water" has had a wonderful impact on the harbor area. I wonder if *The Centerville Times* would consider publishing a piece on the history of this neighborhood, which I am still proud to call home.

Thank you,  
Roberto Padilla

**181.** What is suggested about “Music on the Water” performances?

- (A) They have recently increased seating capacity.
- (B) They are held in an unexpected location.
- (C) They take place only during the summer.
- (D) They sell out quickly.

**182.** What does the article suggest about the family concerts?

- (A) Seating is not guaranteed.
- (B) Recordings are available for purchase.
- (C) Audience members may request favorite pieces.
- (D) Interviews with the concert musicians are posted online.

**183.** What is suggested about Ms. Carlson?

- (A) She studied music with Maestro Silverman.
- (B) She organized tours of the harbor.
- (C) She played the flute.
- (D) She owned a boat-repair shop.

**184.** What does Mr. Padilla request?

- (A) Additional weekly performances
- (B) Improving the sound quality of concerts
- (C) An article on a particular topic
- (D) Reduced ticket prices for neighborhood residents

**185.** What does the reader comment imply about Mr. Padilla?

- (A) He has recently bought concert tickets.
- (B) He is a journalist for *The Centerville Times*.
- (C) He was inspired to become a musician himself.
- (D) He has lived in Centerville since his childhood.

Questions 186-190 refer to the following advertisement, form, and e-mail.

<b>Carson Office Supplies</b>				
<b>SALE!</b>				
This weekend only, May 25–26, we're having our biggest sale of the year!				
50% off select printers	\$15.99 for a 10-ream case of paper	25% off all Sonama televisions	\$150 off all Rigkuere office desks	\$10 off all Herbrot ink cartridges
Shop in store or online. Only while supplies last!				

<b>Carson Office Supplies</b>	
<b>Return Authorization Request</b>	
<b>Order Number:</b>	300034122
<b>Account Number:</b>	Business5271
<b>Name:</b>	Jane Mori
<b>E-mail:</b>	j.mori@welsomf.com
<b>Subject:</b>	Recent purchase
<b>Reason for Return:</b>	
<div style="border: 1px solid black; padding: 10px; margin-top: 10px;">I am the purchasing manager at Welso Manufacturing, and we have a business account with Carson Office Supplies. Last week I purchased the following items: 3 Rigkuere office desks, 15 Herbrot ink cartridges, 30 notepads, and 5 boxes of envelopes. Today I noticed in an advertisement for your upcoming weekend sale that some of the items I purchased are going to be heavily discounted. Would it be possible for me to get a refund for the applicable items and then rebuy them at the lower weekend sale price?</div>	



<b>To:</b>	Jane Mori <j.mori@welsomf.com>
<b>From:</b>	Sheridan Homel <homel@cos.com>
<b>Date:</b>	May 22
<b>Subject:</b>	Re: Exchange
<b>Attachment:</b>	📎 Coupon, returns & exchanges

Dear Ms. Mori:

Thank you for your message and your continued business with Carson Office Supplies. Unfortunately, only items purchased on the official sale dates are eligible for the sale prices.

Because you have a business account with us, however, you automatically receive a 20 percent discount on bulk items (purchases of fifteen or more of the same item), which is deducted when you make a purchase through our online business portal. I can see from your order that this was the case for some of your items.

I can also offer you a 10 percent off coupon on your next purchase. The coupon is attached—it specifies the access code that you can use online. I will also attach our return and exchange procedures for your future reference.

Do not hesitate to contact me with any questions or concerns.

Sheridan Homel  
Branch Manager  
Carson Office Supplies

186. What is probably true about Ms. Mori?
- (A) She owns a business.
  - (B) She is a first-time customer.
  - (C) She received a discount on a printer.
  - (D) She purchased her items before May 25.
187. Why does Ms. Mori ask about returning some of her items?
- (A) She received the wrong order.
  - (B) The items were broken when they arrived.
  - (C) The desks she ordered are too small.
  - (D) She wants to purchase items during the weekend sale.
188. According to the e-mail, why did Ms. Mori receive a discount on her bulk purchases?
- (A) She redeemed a coupon.
  - (B) She used a business account.
  - (C) She entered a special code online.
  - (D) She shopped during an exclusive sale for members.
189. What items from Ms. Mori's purchase qualified for the bulk discount?
- (A) The office desks and notepads
  - (B) The ink cartridges and boxes of envelopes
  - (C) The ink cartridges and notepads
  - (D) The boxes of envelopes and the office desks
190. What was included with the e-mail?
- (A) An updated return form
  - (B) A document about store policy
  - (C) An application for a new account
  - (D) A receipt for Ms. Mori's purchase

Questions 191-195 refer to the following online message board, e-mail, and Web page.

<https://www.forum.askaway.com.au>

[Forum](#) [Log In](#) [Sign Up](#)

### Advertising with Mix 92 Radio

**Marilyn Nguyen, 13 August**  
**Has anyone advertised with Mix 92 Radio?**

James Defort, 15 August  
I have had advertisements running on Mix 92 Radio since last March. It has proved to be a smart choice: in recent months I have seen a significant increase in the number of customers visiting my business, Defort Automotive. Many tell me it was the radio advertisement that brought them in.

When I signed a contract with the station, there was a problem with some unexpected charges. However, Ms. Jager from the advertising department brought my concerns to her supervisor, and the matter was quickly resolved. Ms. Jager even checked back with me a week later to ensure I was pleased with the outcome.

\*E-mail\*

To:

From:

Date:

Subject:

Dear All,

As my internship at Mix 92 Radio draws to a close, please know that working here has been a wonderful experience for me. I am grateful for the training and advice I have received over the past twelve months. I especially want to thank my boss and mentor, Alison Alvey, from whom I have not only learned the fundamentals of radio advertising, but also how to meet customers' needs. Her nomination for this year's Australis Trophy speaks volumes about her dedication to her clients and staff.

I also appreciate the video recording you presented to me, showing me at work and at play here. I will miss joining many of you for lunches at the Hot Spot Café.

Best wishes,

Kathrin Jager



### Australis Small Business Trophy Winners Advertising and Social Media Category

**Platinum:** Ravi Vedantam, Social Media Technology, Mix 92 Radio

**Gold:** Zixuan Li, Marketing, Streiler's Clothing Stores

**Silver:** Jorge Beltran, Beltran Publicity Company

**Bronze:** Alison Alvey, Advertising, Mix 92 Radio

Winners were selected from over 50 nominations. The recipient of the Platinum Australis Trophy will be profiled in the December issue of *Canberra Business Today*. Awards will be presented by the Canberra Business Association at a gala event in the banquet hall of the Fourth Street Hotel on 12 October.

191. What does Mr. Defort indicate about Mix 92 Radio?

- (A) It resolved his problem adequately.
- (B) It is a rapidly growing company.
- (C) It advertises local businesses only.
- (D) It charges an extra fee to new clients.

192. What is suggested about Mr. Defort?

- (A) He has been a client of Mix 92 Radio for many years.
- (B) He was assisted by an intern at Mix 92 Radio.
- (C) He recently experienced a decline in his car sales.
- (D) He runs the biggest automotive business in the area.

193. Why did Ms. Jager send the e-mail?

- (A) To ask for help from coworkers
- (B) To organize a luncheon
- (C) To arrange a video recording session
- (D) To thank staff members

194. What award will be presented to Ms. Jager's supervisor?

- (A) Platinum
- (B) Gold
- (C) Silver
- (D) Bronze

195. What does the Web page suggest?

- (A) The gala event is open to the public.
- (B) Fewer awards nominations were received this year.
- (C) Mr. Vedantam and Ms. Alvey are colleagues.
- (D) Winners will receive a free subscription to *Canberra Business Today*.

Questions 196-200 refer to the following article, invitation, and e-mail.

### **Olinawe is a Fusion of Flavours**

DONCASTER (21 March)—After many years of hard work, chef Amina Ikegami is opening her own restaurant in downtown Doncaster.

Ms. Ikegami trained at Chesterfield Culinary Academy and worked as a junior sous chef at the Sisra Bistro for three years. She spent the last twelve years on staff at Delmourel's, where she held the title of executive chef for the past four years.

Ms. Ikegami has won several awards, including the UK Innovative Chef Award. Although she is sad to leave Delmourel's, she is thrilled to fulfill her longtime dream of owning her own restaurant.

Ms. Ikegami's new restaurant, Olinawe, features a menu influenced by the many varied flavours of her childhood. She was raised in England in a family with French, Senegalese, and Japanese heritage. Being exposed to so many different food traditions is what inspired her to become a chef.

"My mother and father are great cooks themselves," says Ms. Ikegami. "I loved having all these cuisines in one house, and I always strive to bring that fusion of cultures into my cooking."

Olinawe opens officially on 25 April and will serve lunch and dinner Tuesdays through Sundays.



<b>To:</b>	Amina Ikegami <amina.ikegami@scomail.co.uk>
<b>From:</b>	Julien Aupry <jaupry@enukmail.co.uk>
<b>Subject:</b>	Olinawe
<b>Date:</b>	26 March

Dear Amina,

I just heard about Olinawe, and I received your invitation to the celebratory event. This is such wonderful news! At school, I remember that you often talked about opening your own restaurant, and I am thrilled that it is finally happening!

Unfortunately, I will not be able to attend this event. I will be in France that weekend teaching a class on making pastries. But once I am back, I will definitely be coming by for dinner.

All the best,

Julien

- 196.** What is the purpose of the article?
- (A) To describe a new style of cooking
  - (B) To announce the opening of a new restaurant
  - (C) To advertise classes at a cooking school
  - (D) To profile different dining establishments in Doncaster
- 197.** What inspired Ms. Ikegami to enter the cooking profession?
- (A) A childhood trip to Japan
  - (B) A fellow chef at Delmourel's
  - (C) Her former professor at school
  - (D) Her diverse family background
- 198.** What is true about the event on April 2 ?
- (A) It requires reservations.
  - (B) It is open to the general public.
  - (C) It takes place before Olinawe officially opens.
  - (D) It is being sponsored by the Sisra Bistro.
- 199.** Why does Mr. Aupry send the e-mail?
- (A) To decline an invitation
  - (B) To make a reservation for dinner
  - (C) To welcome Ms. Ikegami to France
  - (D) To ask Ms. Ikegami to teach a class
- 200.** What is indicated about Mr. Aupry?
- (A) He has eaten at Olinawe.
  - (B) He used to work for Ms. Ikegami.
  - (C) He attended Chesterfield Culinary Academy.
  - (D) He is the executive chef at Delmourel's.

**Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.**