



TOEIC® Test

공식문제집

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TEST

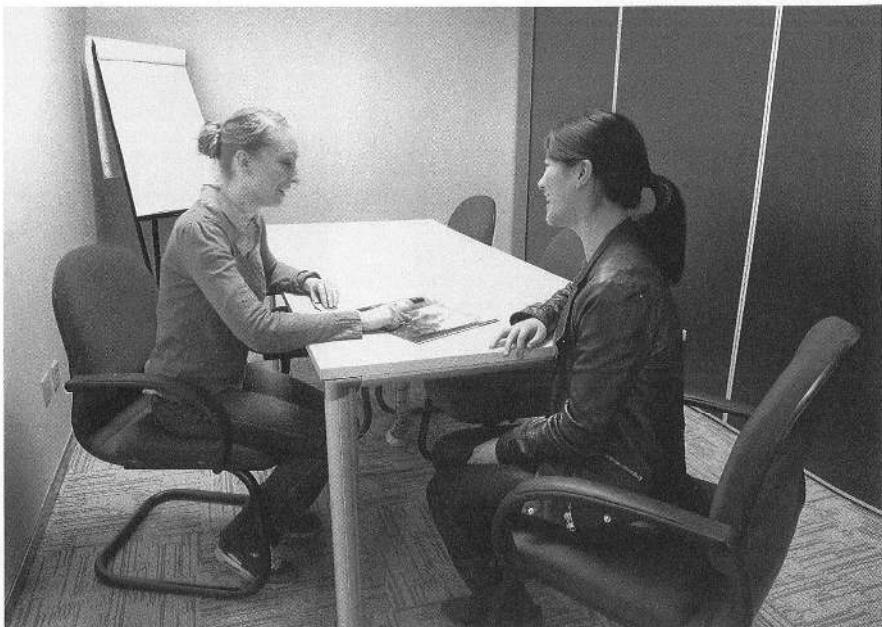
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LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

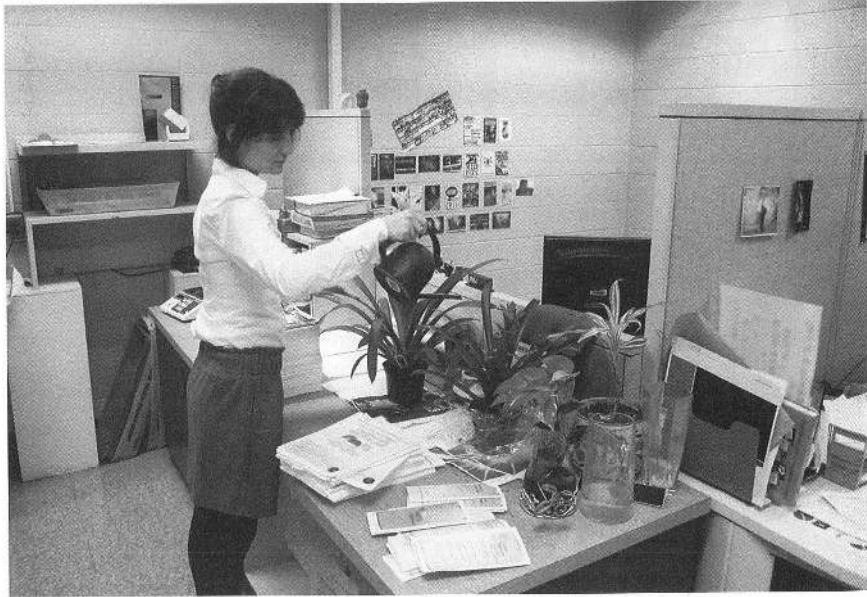


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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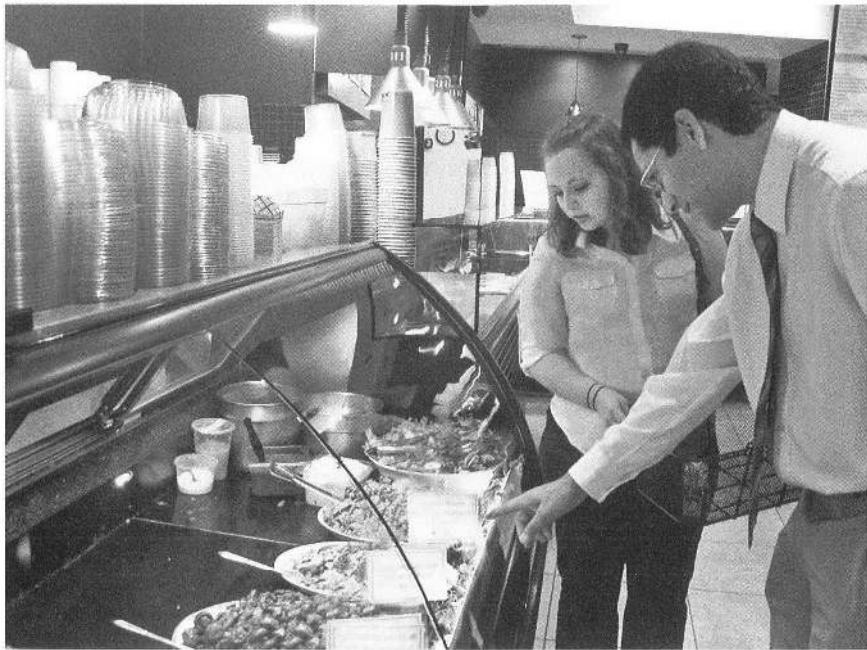
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TEST 1 19

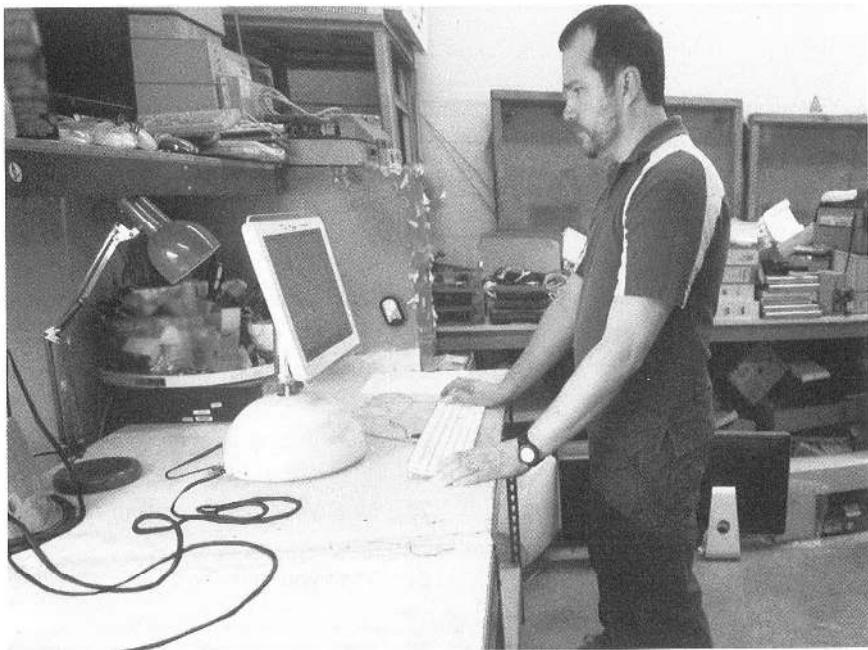
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TEST 1 21

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PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
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11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where does the woman most likely work?
 (A) At a restaurant
 (B) At a ticket office
 (C) At a bank
 (D) At a hotel
33. Why is the man calling?
 (A) To get directions
 (B) To ask for a discount
 (C) To change a reservation
 (D) To check an address
34. What will the woman e-mail the man?
 (A) A confirmation
 (B) A discount code
 (C) An application form
 (D) A menu
-
35. Who most likely is the woman?
 (A) A florist
 (B) A bus driver
 (C) A travel agent
 (D) A postal worker
36. What does the man say he cannot find?
 (A) A credit card
 (B) A delivery notice
 (C) A trip itinerary
 (D) A revised invoice
37. What does the woman ask the man to bring with him?
 (A) Proof of payment
 (B) An account number
 (C) Photo identification
 (D) Some packaging supplies
-
38. What does the woman want to do at the art gallery?
 (A) Display her paintings
 (B) Interview an artist
 (C) Apply for a job
 (D) Register for a class
39. What problem does the man mention?
 (A) A room is not big enough.
 (B) A director is not available.
 (C) A signature is missing.
 (D) A frame is broken.
40. What does the man offer to do for the woman?
 (A) Add her name to a list
 (B) Print out a schedule
 (C) Refund a deposit
 (D) Contact a repair person
-
41. What type of business does the man work for?
 (A) An architecture firm
 (B) A construction company
 (C) A real estate agency
 (D) A bank
42. Why is the woman pleased?
 (A) An apartment is conveniently located.
 (B) A job position is opening soon.
 (C) Some funding has been approved.
 (D) Some renovations have been completed.
43. What does the woman plan to do tomorrow afternoon?
 (A) Sign some documents
 (B) View a property
 (C) Attend a trade show
 (D) Make a presentation

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- 44.** What does the woman say will happen today?
- (A) An inspection will take place.
 - (B) Repair work will begin.
 - (C) A private party will be held.
 - (D) Some equipment will be installed.
- 45.** What is the woman worried about?
- (A) Delayed deliveries
 - (B) Power interruptions
 - (C) Paying extra fees
 - (D) Losing customers
- 46.** What does the man offer to do?
- (A) Put out a sign
 - (B) Call some customers
 - (C) Extend business hours
 - (D) Pick up some supplies
-
- 47.** What are the speakers celebrating?
- (A) An increase in sales
 - (B) A company merger
 - (C) A product launch
 - (D) A job promotion
- 48.** What does the man imply when he says, "That string quartet performs all over the world"?
- (A) He will be seeing the show again in another country.
 - (B) A music group is often mistaken for a different one.
 - (C) Some musicians are very accomplished.
 - (D) Some tickets are difficult to find.
- 49.** What do the women agree to do in the morning?
- (A) Arrange a press conference
 - (B) Test some equipment
 - (C) Complete some paperwork
 - (D) Present a proposal
-
- 50.** What are the speakers trying to do?
- (A) Organize a filing system
 - (B) Review some résumés
 - (C) Schedule a training session
 - (D) Revise a budget
- 51.** What does the man suggest?
- (A) Dividing some work
 - (B) Clarifying a procedure
 - (C) Moving a deadline
 - (D) Placing an advertisement
- 52.** What does the man ask the woman to do?
- (A) Edit a journal article
 - (B) Develop a Web design
 - (C) Send a résumé
 - (D) Print some documents
-
- 53.** Why is the man selling his car?
- (A) He will be getting a car from his company.
 - (B) He plans to take public transportation.
 - (C) He needs a bigger vehicle.
 - (D) He is moving overseas.
- 54.** According to the woman, why will buyers like the car?
- (A) It is fuel efficient.
 - (B) It has all new tires.
 - (C) The model is very popular now.
 - (D) The outside is in good condition.
- 55.** What will the woman most likely do next?
- (A) Visit her friend
 - (B) Find a business card
 - (C) Check a catalog
 - (D) Measure some fabric
-

56. What does the man want to purchase?

- (A) Company stationery
- (B) Advertising space in a newspaper
- (C) Promotional clothing
- (D) Web site design tools

57. How can the man receive a discount?

- (A) By referring potential customers
- (B) By signing up for a newsletter
- (C) By paying in advance
- (D) By placing a large order

58. What does the woman tell the man to do?

- (A) Speak with a manager
 - (B) Visit a Web site
 - (C) Make an appointment
 - (D) Request a sample
-

59. Where do the speakers work?

- (A) At a radio station
- (B) At a recording studio
- (C) At an electronics manufacturer
- (D) At a newspaper

60. Why did Colby Media contact the speakers' workplace?

- (A) To offer a training workshop
- (B) To promote some new products
- (C) To request some photographs
- (D) To ask for a reference

61. What does the woman imply when she says, "I never actually worked with him"?

- (A) She cannot fulfill a request.
 - (B) She would prefer to work alone.
 - (C) She is surprised a colleague is leaving.
 - (D) She is disappointed with an assignment.
-



62. Why does the woman say she is at the restaurant?

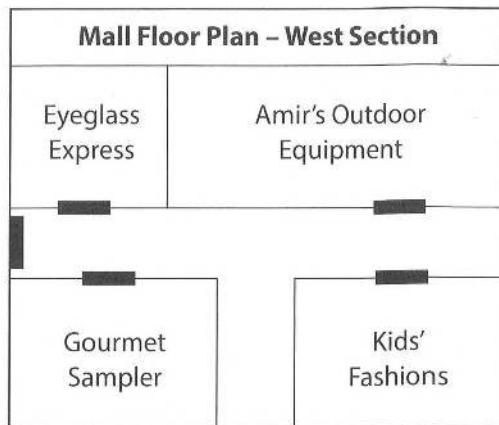
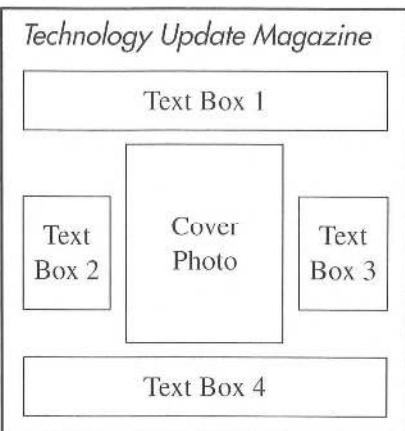
- (A) To celebrate a contract
- (B) To evaluate a business
- (C) To prepare for a meeting
- (D) To interview for a job

63. Look at the graphic. How much will the woman pay for her menu item?

- (A) \$9.99
- (B) \$5.00
- (C) \$3.50
- (D) \$6.99

64. What does the man say is on the back of the menu?

- (A) A dessert list
 - (B) A password
 - (C) A Web site address
 - (D) Nutrition information
-



65. According to the woman, what is the topic of this month's issue?
- Mobile phone technology
 - Computer training classes
 - Improving photography skills
 - Online self-publishing tips
66. According to the man, why should Reiko's story be included on the cover?
- Reiko is a famous writer.
 - The photos are colorful.
 - The topic could attract new readers.
 - The story is time-sensitive.
67. Look at the graphic. Where will the title of Reiko's story be?
- In text box 1
 - In text box 2
 - In text box 3
 - In text box 4
-

68. What does the man ask the woman about?
- The amount of a refund
 - The location of a store
 - The date of a delivery
 - The name of a business owner
69. Look at the graphic. Where does the woman work?
- Eyeglass Express
 - Amir's Outdoor Equipment
 - Gourmet Sampler
 - Kids' Fashions
70. What does the woman say about Amir?
- He is moving abroad.
 - He is not working today.
 - He is starting a new job soon.
 - He is hiring an assistant.
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the caller work?

- (A) At a farm
- (B) At a department store
- (C) At a restaurant
- (D) At a bakery

72. What problem does the caller describe?

- (A) An order was not filled correctly.
- (B) An appliance is not working properly.
- (C) A shipment has been lost.
- (D) An account has been closed.

73. What is the listener asked to do?

- (A) Consult an expert
- (B) Indicate a preference
- (C) Contact another vendor
- (D) Pay an additional fee

74. What is the purpose of the announcement?

- (A) To introduce an employee
- (B) To ask for volunteers
- (C) To name an award winner
- (D) To organize a client visit

75. What does Ms. Lee plan to do?

- (A) Open an overseas branch
- (B) Promote some staff
- (C) Lend money to local businesses
- (D) Join a banking association

76. What does the speaker imply when he says, "We only have the room until two o'clock"?

- (A) The listeners must finish their task quickly.
- (B) There is not enough time for questions.
- (C) There has been a scheduling error.
- (D) The listeners should arrive on time.

77. Who most likely is the speaker?

- (A) A flower shop owner
- (B) A city employee
- (C) A landscape architect
- (D) A construction worker

78. What does the speaker say about butterflies?

- (A) They have declined in number recently.
- (B) They can be viewed in an indoor exhibit.
- (C) They are protected by park regulations.
- (D) They will be drawn to the flowers.

79. What has been provided for the listeners?

- (A) Some tools
- (B) Some bird food
- (C) A picnic lunch
- (D) A map of the park

80. Where most likely is this announcement being made?

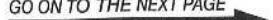
- (A) At an airport
- (B) At a train station
- (C) At a shopping center
- (D) At an amusement park

81. What does the speaker say is now available?

- (A) An expanded cafeteria
- (B) A renovated waiting area
- (C) Complimentary Internet access
- (D) Automated ticketing machines

82. What is mentioned about the user instructions?

- (A) They are available on the Web site.
- (B) They are offered in different languages.
- (C) They are written on each ticket.
- (D) They can be found inside the merchandise packaging.

GO ON TO THE NEXT PAGE 

83. What does the business produce?
- (A) Lightbulbs
 - (B) Portable radios
 - (C) Automobile tires
 - (D) Airplane engines
84. According to the speaker, what will the business do in September?
- (A) Implement a recycling program
 - (B) Launch an advertising campaign
 - (C) Open a new manufacturing plant
 - (D) Raise the salary of its employees
85. What does the mayor anticipate will happen in Laxton?
- (A) More traffic laws will be passed.
 - (B) Employment opportunities will increase.
 - (C) An energy policy will be revised.
 - (D) Public transportation services will improve.
-
86. What type of work are listeners training for?
- (A) Maintenance
 - (B) Manufacturing
 - (C) Research
 - (D) Sales
87. What problem is the speaker hoping to avoid?
- (A) High energy costs
 - (B) Long lines for the elevators
 - (C) Damage to artwork
 - (D) Noise in the galleries
88. What does the speaker imply when she says, "I look at least twice a shift"?
- (A) Listeners should follow her recommendation.
 - (B) Listeners should sign up for more shifts.
 - (C) She has already checked some equipment.
 - (D) She will be conducting surprise inspections.
-
89. What aspect of the taxi business did most customers comment on?
- (A) Speed of service
 - (B) Cleanliness of vehicles
 - (C) Employee friendliness
 - (D) Driver safety
90. What does the speaker mean when she says, "everyone can see our ratings online"?
- (A) She is happy some information is easy to find.
 - (B) She is concerned about the company's reputation.
 - (C) She wants the company Web site to be fixed.
 - (D) She is sure there is no need to collect additional feedback.
91. What does the speaker suggest?
- (A) Hiring additional drivers
 - (B) Modifying a schedule
 - (C) Starting a bonus program
 - (D) Upgrading some vehicles
-
92. What is the topic of the workshop?
- (A) Applying for a job
 - (B) Making effective presentations
 - (C) Creating a business plan
 - (D) Designing advertisements
93. According to the speaker, why is it important to make a good first impression?
- (A) To attract new customers
 - (B) To keep listeners' attention
 - (C) To gain a manager's respect
 - (D) To get investors' support
94. What does the speaker ask members of the group to do?
- (A) Work together in teams
 - (B) Describe past work experience
 - (C) Give a demonstration
 - (D) Make a list of questions
-

Fitness Center Schedule

	Exercise Room 1	Exercise Room 2
5:30 P.M.	Weight lifting	
6:30 P.M.	-Yoga-[canceled]	Indoor cycling
7:30 P.M.	Dance workout	Core strengthening

95. Look at the graphic. Which class does the speaker plan to take?

- (A) Weight lifting
- (B) Indoor cycling
- (C) Dance workout
- (D) Core strengthening

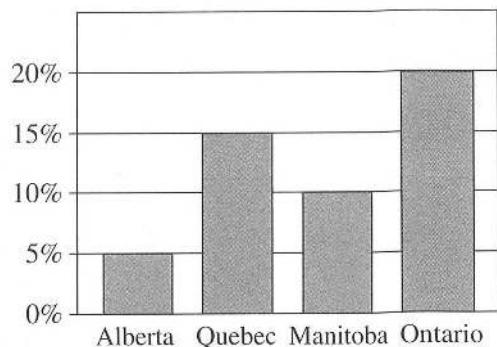
96. Why is the speaker going to Reynold's Café?

- (A) It is conveniently located.
- (B) It has outdoor seating.
- (C) The food is delicious.
- (D) A musical group is performing.

97. What does the speaker offer to do?

- (A) Make a reservation
 - (B) Give a friend a ride
 - (C) Pay for a meal
 - (D) Respond to an e-mail
-

Increase in Sales



98. What kind of products does the speaker's company sell?

- (A) Kitchen appliances
- (B) Camping supplies
- (C) Men's clothing
- (D) Used cars

99. Look at the graphic. In which province will the company begin a direct-mail advertising campaign?

- (A) Alberta
- (B) Quebec
- (C) Manitoba
- (D) Ontario

100. What will the listeners most likely do next?

- (A) Try out a product
 - (B) Tour a showroom
 - (C) Arrange some displays
 - (D) Watch a presentation
-

This is the end of the Listening test. Turn to Part 5 in your test book.

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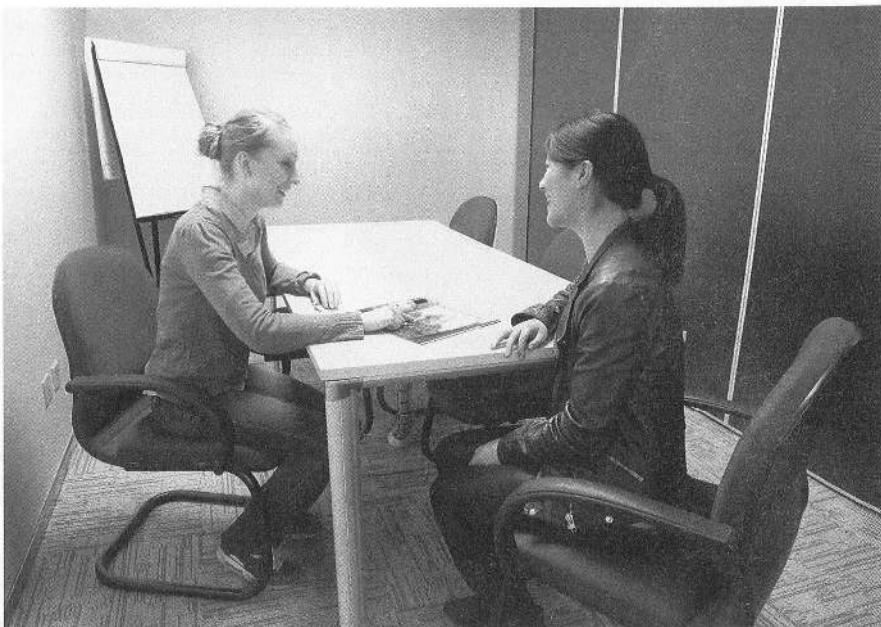
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LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

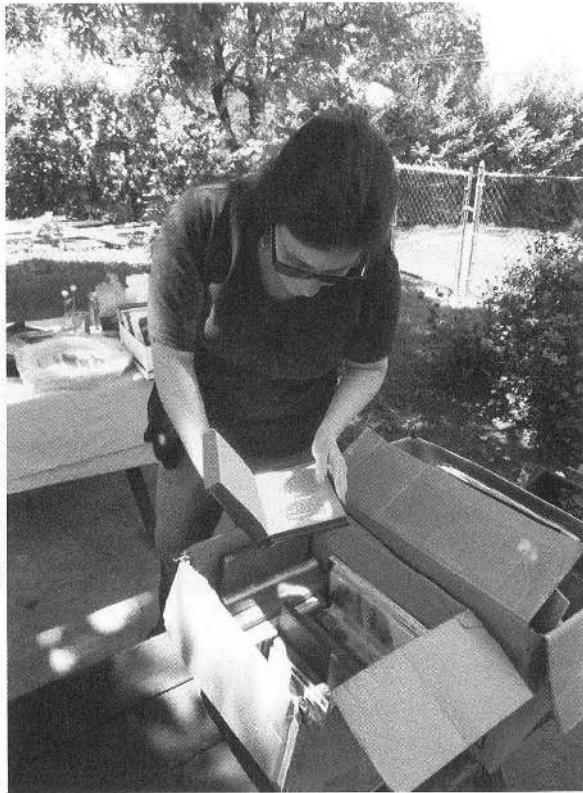
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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TEST 2 **33**

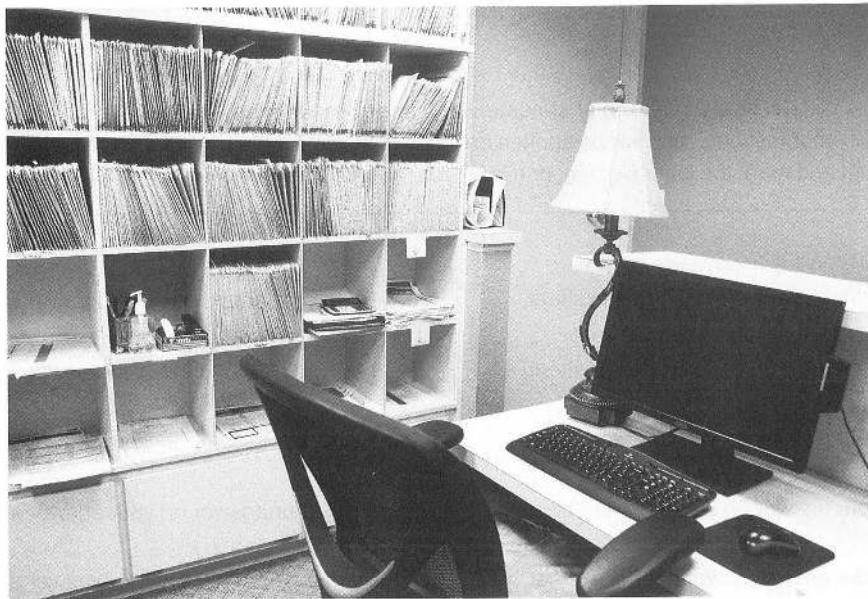
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TEST 2 35

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
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11. Mark your answer on your answer sheet.
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29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where do the speakers work?
 (A) At a department store
 (B) At a pharmacy
 (C) At a restaurant
 (D) At a dry cleaner
33. What change does the woman mention?
 (A) Employees will have to wear ID badges.
 (B) Credit cards will now be accepted.
 (C) Work shifts will be more flexible.
 (D) Staff will receive different uniforms.
34. What does the woman need to know?
 (A) The name of a bank
 (B) The size of some clothing
 (C) The day of a delivery
 (D) The color of an item
-
35. What does the woman want to do?
 (A) Reduce the cost of operations
 (B) Organize a team-building event
 (C) Open a second warehouse
 (D) Try an advertising strategy
36. What solution does Frank propose?
 (A) Hosting a business seminar
 (B) Reducing overtime hours
 (C) Hiring an outside company
 (D) Promoting a product on television
37. What will Ming prepare for Thursday?
 (A) Some corrected numbers
 (B) Some meeting notes
 (C) A list of companies
 (D) A floor plan
-
38. What does the woman say about tours in September?
 (A) They are held on weekends only.
 (B) They are very popular.
 (C) Their price will be increased.
 (D) They have live music.
39. What does the woman tell the man to do?
 (A) Make an online reservation
 (B) View a brochure
 (C) Provide photo identification
 (D) Read some reviews
40. What does the woman imply when she says, "You can't miss it"?
 (A) The tour is highly rated.
 (B) A map should be used.
 (C) The man must arrive on time.
 (D) A calendar is easy to find.
-
41. What does the woman ask the man to do?
 (A) Send an e-mail
 (B) Revise a report
 (C) Schedule a repair
 (D) Hang a painting
42. Why is the woman unable to complete the task?
 (A) She has a computer problem.
 (B) She has to consult with a coworker.
 (C) She has to give a presentation.
 (D) She has a business trip.
43. What will happen on Friday afternoon?
 (A) Some furniture will be installed.
 (B) Some walls will be painted.
 (C) A conference will begin.
 (D) A luncheon will take place.

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- 44.** What are the speakers discussing?
- (A) Interviewing job applicants
 - (B) Making promotion decisions
 - (C) Preparing for an urgent project
 - (D) Attracting international clients
- 45.** What does the woman say staff should be able to do?
- (A) Work on weekends
 - (B) Handle multiple accounts
 - (C) Speak a foreign language
 - (D) Travel frequently
- 46.** What does the woman remind the man about?
- (A) Her letter of recommendation
 - (B) Her upcoming vacation
 - (C) A limited budget
 - (D) A contract deadline
-
- 47.** What is the man's problem?
- (A) He cannot find a file.
 - (B) He is late for an appointment.
 - (C) His workplace is very noisy.
 - (D) His phone is not working properly.
- 48.** What does the woman ask the man about?
- (A) Who he is trying to contact
 - (B) When he made a purchase
 - (C) Whether he damaged a device
 - (D) What the model number of an item is
- 49.** What does the woman offer to do?
- (A) Provide a replacement
 - (B) Give a discount
 - (C) Call a supervisor
 - (D) Check a storage room
-
- 50.** Why is a product unavailable?
- (A) A machine part is broken.
 - (B) An ingredient is not in season.
 - (C) A shipment was delayed.
 - (D) A manufacturer went out of business.
- 51.** What does the woman inquire about?
- (A) The date of an event
 - (B) The recipe for some baked goods
 - (C) The availability of a catering service
 - (D) The location of a business meeting
- 52.** What will the man most likely do on Tuesday?
- (A) Change a display
 - (B) Buy some supplies
 - (C) Close a shop early
 - (D) Make a delivery
-
- 53.** Where does the woman most likely work?
- (A) At a bank
 - (B) At a home goods store
 - (C) At a utility company
 - (D) At an apartment management agency
- 54.** Why is the man calling?
- (A) To open an account
 - (B) To request a fee reduction
 - (C) To cancel an inspection
 - (D) To reserve some materials
- 55.** What does the woman ask the man to send?
- (A) A copy of a warranty
 - (B) A completed survey
 - (C) A receipt for a repair
 - (D) A deposit payment
-

56. What has the woman recently accomplished?

- (A) She designed a new line of shoes.
- (B) She founded an organization.
- (C) She advanced to an executive position.
- (D) She secured a large order from a client.

57. What does the woman mean when she says, "I know you did most of the market analysis"?

- (A) She looks forward to reading a report.
- (B) She wants to take on a new task.
- (C) She is thankful for the man's help.
- (D) She needs some advice from the man.

58. What policy change does the man tell the woman about?

- (A) How to book flights
 - (B) How to submit receipts
 - (C) How to enter data
 - (D) How to pay vendors
-

59. What is the company planning to do in July?

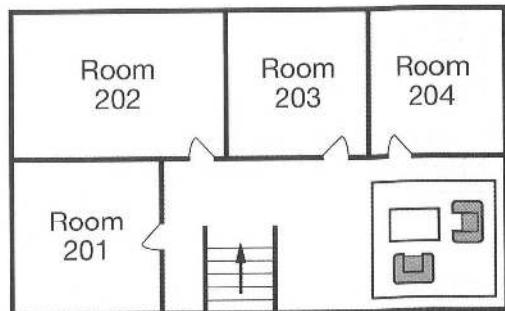
- (A) Announce a new president
- (B) Participate in a product exhibition
- (C) Hold a company picnic
- (D) Buy some printing equipment

60. What problem does the woman mention?

- (A) A document is not printing correctly.
 - (B) Some expenses have not been approved.
 - (C) Some inventory is not selling well.
 - (D) An invitation was not received.
-

61. What does the man suggest?

- (A) Writing some new product descriptions
 - (B) Rearranging some photographs
 - (C) Getting consumer feedback
 - (D) Using a professional service
-



62. Why is the man at Manzi Technology?

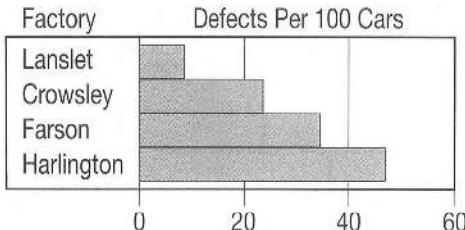
- (A) To lead a workshop
- (B) To pick up an application form
- (C) To have an interview
- (D) To start an internship

63. How did the man learn about Manzi Technology?

- (A) From a university professor
- (B) From a family member
- (C) From a career fair
- (D) From an online advertisement

64. Look at the graphic. Which room will the man go to next?

- (A) 201
 - (B) 202
 - (C) 203
 - (D) 204
-



- 65.** Why is the woman meeting with the man?
- To select conference participants
 - To finalize an agreement
 - To research a news article
 - To purchase an automobile
- 66.** What happened recently at Mr. Polk's factory?
- Better equipment was installed.
 - Additional employees were hired.
 - An office was renovated.
 - A production process was improved.
- 67.** Look at the graphic. Which factory does Mr. Polk most likely manage?
- Lanslet
 - Crowsley
 - Farson
 - Harlington
-

**CONTRACT OF SALE
for a COMMERCIAL building**

Location: 1420 Pine Drive

Buyer: Malt Industries

Seller: Stampard Group

- 68.** Look at the graphic. According to the man, which information is incorrect?
- The type of property
 - The address
 - The buyer's name
 - The seller's name
- 69.** What does the man say he is worried about?
- The proximity of a highway
 - The condition of an electrical system
 - The cost of interior decorating
 - The lack of parking space
- 70.** What does the woman offer to do?
- Negotiate with a seller
 - Show an alternate property
 - Study some regulations
 - Contact a construction company
-

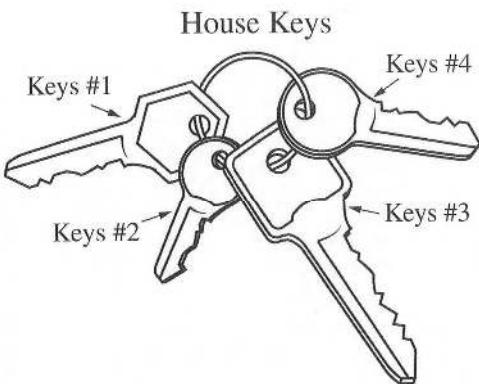
PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

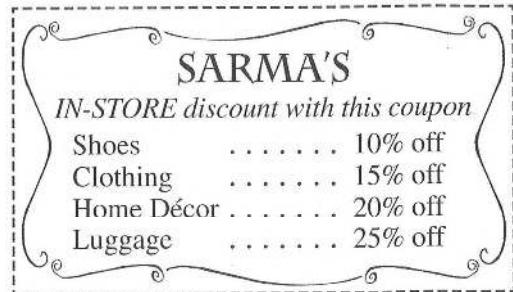
71. What is the purpose of the announcement?
- To acknowledge a coworker
 - To introduce a guest
 - To explain a department policy
 - To discuss sales techniques
72. What has Janet Kalasky been working on recently?
- Finalizing a conference agenda
 - Developing mobile phone software
 - Updating training manuals
 - Creating promotional displays
73. Where does the speaker encourage the listeners to go?
- To the security desk
 - To the employee lounge
 - To a training session
 - To a trade show
-
74. Where is the speaker reporting from?
- A movie theater
 - An opera house
 - A shopping mall
 - A convention center
75. What does the speaker imply when he says, "It's located right next to historic city hall, the oldest building in the city"?
- An old building needs to be repaired.
 - A historic landmark is worth visiting.
 - A new building contrasts with older ones.
 - A building is not difficult to get to.
76. What can the listeners do on a Web site?
- Purchase event merchandise
 - Read reviews
 - Register for a newsletter
 - View a performance schedule
-
77. Why is the speaker calling?
- To report an accident
 - To inquire about an advertisement
 - To point out a mistake
 - To give driving directions
78. What does the speaker say she is concerned about?
- A selling price
 - The cost of a delivery
 - An application requirement
 - The time of an event
79. What does the speaker offer to do?
- Test a product
 - E-mail a contract
 - Pick up an item
 - Provide a photograph
-
80. Who most likely are the listeners?
- Marketing specialists
 - Fashion models
 - Interior designers
 - Hairstylists
81. What does the speaker imply when she says, "I placed some surveys by the door"?
- Her documents are missing.
 - She hopes to receive feedback.
 - Participants should depart promptly.
 - A task has already been completed.
82. What does the speaker remind the listeners about?
- Contacting clients
 - Signing up for a workshop
 - Submitting a personal profile
 - Taking a brochure

GO ON TO THE NEXT PAGE 

83. According to the speaker, what will happen next Saturday?
- (A) A recording session
 - (B) A fund-raising dinner
 - (C) A grand opening
 - (D) An anniversary celebration
84. What does the speaker tell the listeners they can do?
- (A) Vote for their favorite songs
 - (B) Take a quiz
 - (C) Post questions
 - (D) Donate money to the radio station
85. What will Ezra Ortiz be discussing next?
- (A) His song-writing process
 - (B) The release of a new song
 - (C) An upcoming tour
 - (D) Music programs in schools
-
86. What does the speaker imply when he says, "That's a very big order"?
- (A) He cannot fill an order in time.
 - (B) He will charge more than usual.
 - (C) He needs a favor from the listener.
 - (D) He thinks a request may be incorrect.
87. What will the speaker send the listener?
- (A) A signed paper
 - (B) A product sample
 - (C) A color printer
 - (D) A catalog
88. What does the speaker say he has changed?
- (A) The color of a design
 - (B) The placement of some information
 - (C) The time of an appointment
 - (D) The location of a sign
-
89. What is the announcement mainly about?
- (A) Finishing a team project
 - (B) Reporting work hours
 - (C) Issuing ID badges
 - (D) Hiring more workers
90. According to the speaker, how can employees get more information?
- (A) By watching a video
 - (B) By reading a file
 - (C) By filling out a form
 - (D) By speaking with a representative
91. What is an advantage of the new system?
- (A) Company sales will increase.
 - (B) Computer security will improve.
 - (C) Staff will be paid more quickly.
 - (D) Project timelines will be updated electronically.
-
92. What department does the speaker most likely work in?
- (A) Product Development
 - (B) Advertising
 - (C) Legal Affairs
 - (D) Finance
93. What are customers' complaints about Tucker Treats?
- (A) The ingredient list is inaccurate.
 - (B) The food amount has decreased.
 - (C) The packaging is hard to open.
 - (D) The new flavor does not taste good.
94. What task does the speaker assign to the listeners?
- (A) Creating some designs
 - (B) Conducting market research
 - (C) Demonstrating a procedure
 - (D) Finding potential vendors
-



95. Why is the speaker traveling to Singapore?
- To see family
 - To go sightseeing
 - To purchase supplies
 - To meet overseas clients
96. Look at the graphic. Which key is for the store?
- Key #1
 - Key #2
 - Key #3
 - Key #4
97. What did the speaker send in an e-mail?
- Special care instructions
 - A travel itinerary
 - Store blueprints
 - A technology article



98. What does the speaker ask the listeners to do?
- Take inventory
 - Decorate the store
 - Work extra hours
 - Hand out coupons
99. Look at the graphic. According to the speaker, what merchandise has not sold well?
- Shoes
 - Clothing
 - Home décor
 - Luggage
100. According to the speaker, what will happen in April?
- New merchandise will be arriving.
 - A store department will be expanded.
 - A Web site will be improved.
 - Employee work schedules will change.
-

This is the end of the Listening test. Turn to Part 5 in your test book.

LC
TEST

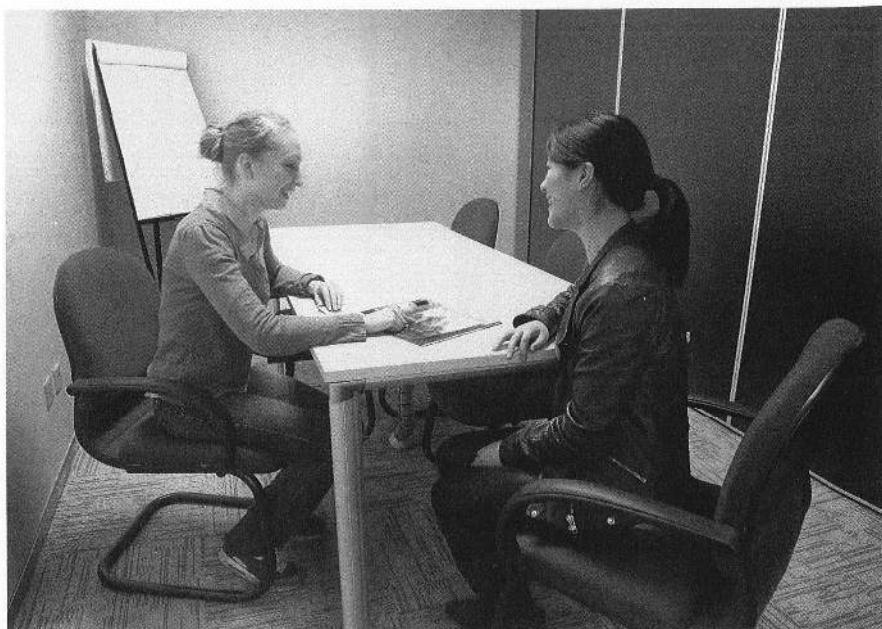
3

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

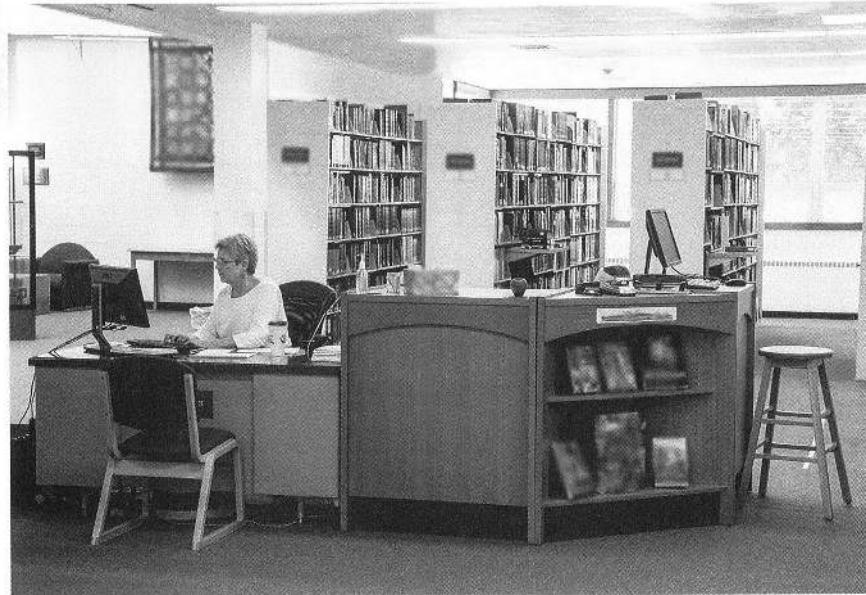


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



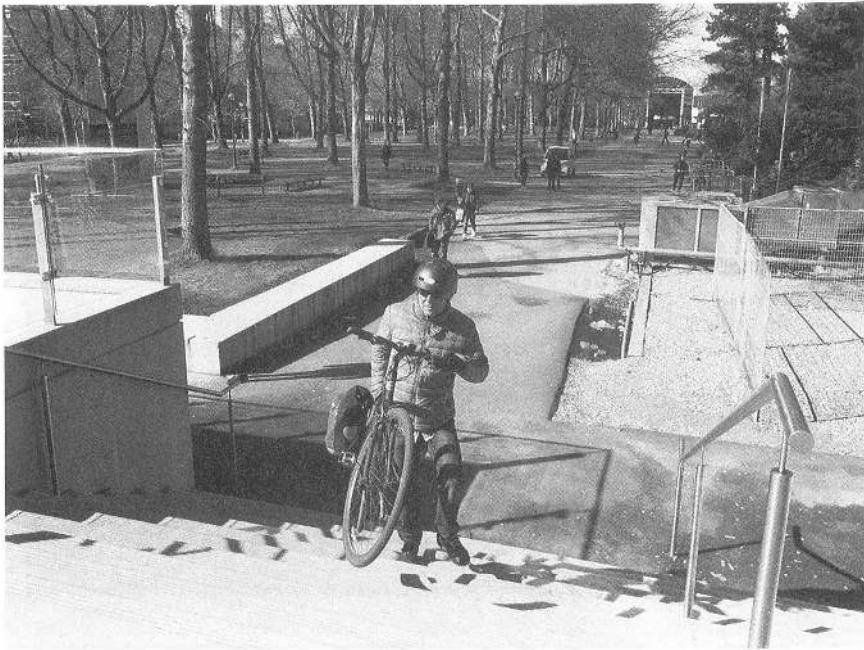
2.



GO ON TO THE NEXT PAGE

TEST 3 47

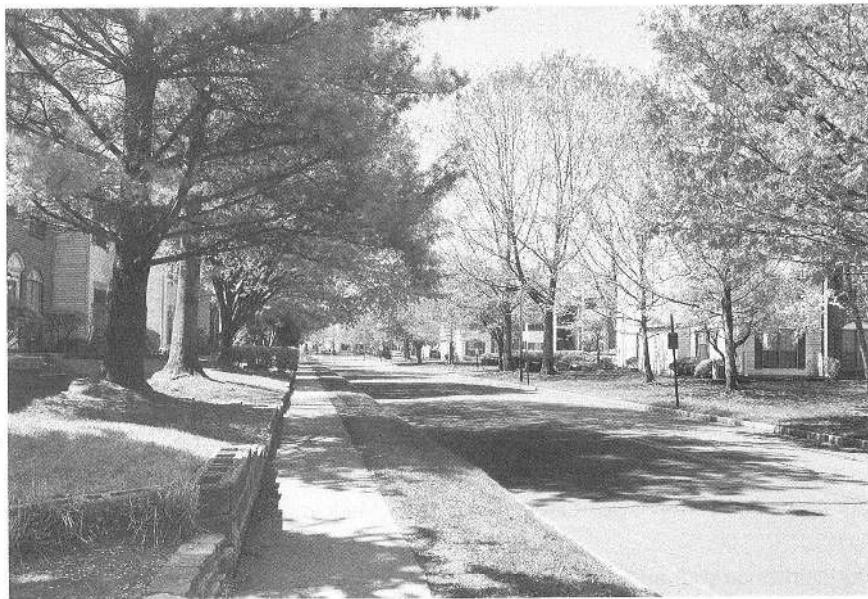
3.



4.



5.



6.



GO ON TO THE NEXT PAGE

TEST 3 49

<https://www.Fb.com/ToeicManhHa/>

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where does the woman most likely work?
 (A) At a theater
 (B) At a restaurant
 (C) At a gardening store
 (D) At a convention center
33. Why is the man calling?
 (A) To apply for a job
 (B) To file a complaint
 (C) To make a reservation
 (D) To inquire about prices
34. What is the man willing to wait for?
 (A) A meeting with a manager
 (B) A monthly sale
 (C) A Web site relaunch
 (D) A preferred location
-
35. What is the man planning to do?
 (A) See a friend
 (B) Meet with some clients
 (C) Purchase a bus pass
 (D) Find a recipe
36. Why does the woman say, "I have to drive to the city center"?
 (A) To express frustration with her schedule
 (B) To suggest a meeting place
 (C) To decline the man's invitation
 (D) To offer the man a ride
37. What does the woman confirm?
 (A) A meeting location
 (B) A departure time
 (C) The number of travelers
 (D) The length of an event
-
38. What problem is the man calling about?
 (A) A flight cancellation
 (B) A computer malfunction
 (C) A billing error
 (D) Lost luggage
39. What event is the man planning to attend?
 (A) A training session
 (B) A conference
 (C) A grand opening
 (D) A musical performance
40. What will the woman probably do next?
 (A) Schedule a repair
 (B) Check a receipt
 (C) Issue a refund
 (D) Make an announcement
-
41. What department does the woman work in?
 (A) Marketing
 (B) Customer Service
 (C) Accounting
 (D) Product Development
42. What is the woman concerned about?
 (A) Her qualifications for a position
 (B) A lack of staff in her department
 (C) A delayed product launch
 (D) A customer complaint
43. What does the man suggest?
 (A) Revising a résumé
 (B) Looking at a job description
 (C) Editing a report
 (D) Advertising in a professional journal
-

GO ON TO THE NEXT PAGE 

44. Where does the man work?
(A) At a seaport
(B) At a travel agency
(C) At a shipping company
(D) At a security firm
45. Why is the woman concerned?
(A) Her employees did not receive training.
(B) An airplane ticket is too expensive.
(C) Some directions are unclear.
(D) Her products are easily breakable.
46. What does the man say about the Web site?
(A) It lists pricing details.
(B) It calculates arrival dates.
(C) It provides translations.
(D) It includes packing tips.
-
47. What are the speakers discussing?
(A) Plans for an advertising campaign
(B) A delay in a construction project
(C) Arranging a business trip
(D) Hosting a company party
48. What does the woman ask the man to confirm?
(A) The weight of some material
(B) The availability of some equipment
(C) The cost of a service
(D) The number of attendees
49. What will the man do next?
(A) Review an invoice
(B) Design an invitation
(C) Make a phone call
(D) Inspect a space
-
50. Where most likely does the woman work?
(A) At a plumbing company
(B) At a furniture store
(C) At a post office
(D) At a hardware store
51. What problem does the man indicate?
(A) Some workers arrived late.
(B) Some merchandise has been damaged.
(C) A home repair is needed.
(D) Business hours were shortened.
52. What will the man do at three o'clock?
(A) Speak with a contractor
(B) Sign a document
(C) Buy some supplies
(D) Go to a bank
-
53. What does the woman imply when she says, "I'm supposed to send it out this morning"?
(A) She has misunderstood a request.
(B) An item is out of stock.
(C) She would like some help.
(D) It is too late to make a change.
54. What problem does the man mention?
(A) A client is dissatisfied.
(B) A room is still occupied.
(C) Sales figures were inaccurate.
(D) A store address is incorrect.
55. What does the man offer to do?
(A) Call a client
(B) E-mail some coworkers
(C) Check on a delivery
(D) Reschedule a meeting
-

56. Where most likely are the speakers?

- (A) At a publishing company
- (B) At a bookstore
- (C) At a supermarket
- (D) At a bank

57. Why are Monday mornings busy?

- (A) Deliveries must be processed.
- (B) Cleaning must be completed.
- (C) There are activities for children.
- (D) There are staff meetings.

58. What does the woman ask about?

- (A) Accessing a building
 - (B) Finding a manager
 - (C) Receiving a discount
 - (D) Locating an item
-

59. Where do the speakers work?

- (A) At a toy manufacturer
- (B) At a financial institution
- (C) At a car repair shop
- (D) At a technology company

60. What does the woman suggest doing?

- (A) Collaborating with another company
 - (B) Investing in better machinery
 - (C) Arranging some job interviews
 - (D) Evaluating consumer interest
-

61. Why do the men advise against pursuing the project?

- (A) It will take too long to complete.
 - (B) It will cost too much money.
 - (C) A factory cannot meet production demands.
 - (D) A similar product is already available.
-

Time	Tour
1 P.M.	Old City Theater
2 P.M.	River Cruise
3 P.M.	Historic Homes
4 P.M.	Outdoor Art

62. Why does the man apologize?

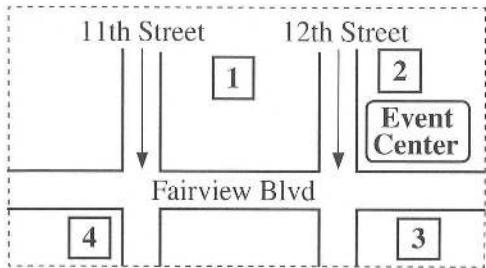
- (A) A piece of equipment is broken.
- (B) A group has already left.
- (C) Some tickets are sold out.
- (D) Some information is outdated.

63. Look at the graphic. When will the woman's tour begin?

- (A) At 1 P.M.
- (B) At 2 P.M.
- (C) At 3 P.M.
- (D) At 4 P.M.

64. What will the woman most likely do before the tour?

- (A) Try a restaurant
 - (B) Recharge a camera
 - (C) Make a reservation
 - (D) Read some instructions
-



65. What does the man say he will be doing at an event?

- (A) Working at a ticket booth
- (B) Giving a presentation
- (C) Filming a performance
- (D) Leading a fitness class

66. Look at the graphic. Which parking area does the woman recommend using?

- (A) Area 1
- (B) Area 2
- (C) Area 3
- (D) Area 4

67. What will the woman make a list of?

- (A) Event participants
- (B) Security personnel
- (C) Nearby restaurants
- (D) Conference topics

ERROR 984 !

Select:

- 1. Restart application
- 2. Send error report
- 3. Force quit application
- 4. Shut down computer

ENTER

68. Who most likely is the woman?

- (A) A job applicant
- (B) A financial analyst
- (C) A software salesperson
- (D) A computer technician

69. Look at the graphic. Which option should the man select?

- (A) Option 1
- (B) Option 2
- (C) Option 3
- (D) Option 4

70. What does the man say he is worried about?

- (A) Locating a laptop
- (B) Meeting sales goals
- (C) Losing some data
- (D) Missing a deadline

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. According to the speaker, what is the restaurant known for?
 (A) Using local ingredients
 (B) Providing cooking lessons
 (C) Featuring international dishes
 (D) Offering outdoor seating
72. According to the speaker, what is near the restaurant?
 (A) Public transportation
 (B) Several entertainment venues
 (C) A popular hotel
 (D) The city's waterfront
73. Why should listeners visit a Web site?
 (A) To place an order
 (B) To read a review
 (C) To make a reservation
 (D) To see a menu
-
74. Where does the woman work?
 (A) At an insurance company
 (B) At a car rental service
 (C) At an auto parts store
 (D) At a manufacturing plant
75. Why does the woman say, "none of our technicians noticed anything wrong with the car"?
 (A) She is confident that a product is ready to be sold.
 (B) She is not sure what is causing a problem.
 (C) She thinks employees need more training.
 (D) She wonders if a document is accurate.
76. What does the woman ask the man to do?
 (A) Confirm his availability
 (B) Check a manual
 (C) Order a replacement part
 (D) Provide a receipt
77. What type of event are the listeners attending?
 (A) A press conference
 (B) An awards banquet
 (C) A trade show
 (D) A training session
78. What are the listeners asked to check first?
 (A) The date of a meeting
 (B) The documents in a folder
 (C) A telephone number
 (D) A confirmation code
79. According to the speaker, what might some listeners have to do?
 (A) Pay a small fee
 (B) Come back the next day
 (C) Work with a colleague
 (D) Update some files
-
80. Where does the speaker work?
 (A) At a construction supply company
 (B) At an appliance manufacturer
 (C) At an engineering firm
 (D) At a newspaper publisher
81. What job experience does the speaker mention?
 (A) Customer service
 (B) Warehouse management
 (C) Research and development
 (D) Factory maintenance
82. What does the speaker say about the company's headquarters?
 (A) It is located in another city.
 (B) It is closed on Saturdays.
 (C) It is difficult to find.
 (D) It is being remodeled.

83. Who are the listeners?
- (A) Journal editors
 - (B) Corporate lawyers
 - (C) Tax accountants
 - (D) University professors
84. What do association members receive?
- (A) Restaurant vouchers
 - (B) A magazine subscription
 - (C) A list of job opportunities
 - (D) A software application
85. According to the speaker, what information can be found in the conference packet?
- (A) Membership fees
 - (B) A local map
 - (C) E-mail addresses
 - (D) A calendar of events
-
86. According to the speaker, what did the company do this year?
- (A) It hired many people.
 - (B) It increased its sales.
 - (C) It opened several branch offices.
 - (D) It merged with another organization.
87. What does the speaker imply when she says, "I haven't gotten the final figures yet"?
- (A) She is frustrated with a colleague.
 - (B) She is expecting a promotion.
 - (C) She will probably miss a project deadline.
 - (D) She will give staff more information later.
88. What will Eimi talk about?
- (A) Changes to a policy
 - (B) A job interview
 - (C) A staff luncheon
 - (D) A performance review
-
89. What does Advanced Ideas Incorporated specialize in?
- (A) Investing in real estate
 - (B) Producing television advertisements
 - (C) Developing business plans
 - (D) Organizing special events
90. What does the speaker say is available on the company's Web site?
- (A) Registration forms
 - (B) Product descriptions
 - (C) Industry regulations
 - (D) Client feedback
91. What does the company offer free of charge?
- (A) An initial consultation
 - (B) A trial membership
 - (C) Airline tickets
 - (D) Promotional merchandise
-
92. What is the purpose of the talk?
- (A) To introduce a tour
 - (B) To announce a new procedure
 - (C) To describe a new product
 - (D) To welcome an employee
93. What does the speaker imply when she says, "That isn't a restricted area"?
- (A) Listeners will not need a badge.
 - (B) Listeners may take pictures.
 - (C) Security staff are not on duty.
 - (D) Product samples will be provided.
94. What does the speaker say will happen at the end of the morning?
- (A) Refreshments will be provided.
 - (B) Guests will visit a company gift shop.
 - (C) There will be a discussion with an employee.
 - (D) Surveys will be distributed.
-

Model	Scanning	Sorting	Stapling
Omega K	✓	✓	
Clariform X1	✓	✓	✓
Sanita 46-J			
Kirian XYB-4		✓	

95. Look at the graphic. Which device would the speaker like to buy?

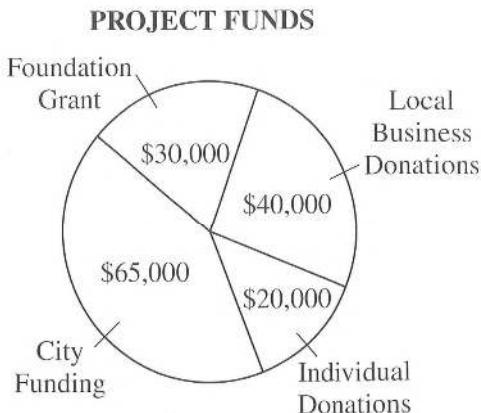
- (A) Omega K
- (B) Clariform X1
- (C) Sanita 46-J
- (D) Kirian XYB-4

96. What does the speaker ask about?

- (A) The budget code for a purchase
- (B) The location of a vendor
- (C) The price of an item
- (D) The best shipping method

97. Why does the speaker mention Pedro?

- (A) He will be moving offices.
- (B) He services the computers.
- (C) He schedules deliveries.
- (D) He has a credit card.



98. What type of project is the speaker discussing?

- (A) A school expansion
- (B) A new sports arena
- (C) A bus service
- (D) A bicycle route

99. Look at the graphic. How much money is still needed to begin the project?

- (A) \$30,000
- (B) \$40,000
- (C) \$20,000
- (D) \$65,000

100. According to the speaker, what major advantage will the project have?

- (A) It will reduce traffic.
- (B) It will bring more stores to the area.
- (C) It will attract talented professionals.
- (D) It will lower the cost of public transportation.

This is the end of the Listening test. Turn to Part 5 in your test book.

LC
T E S T

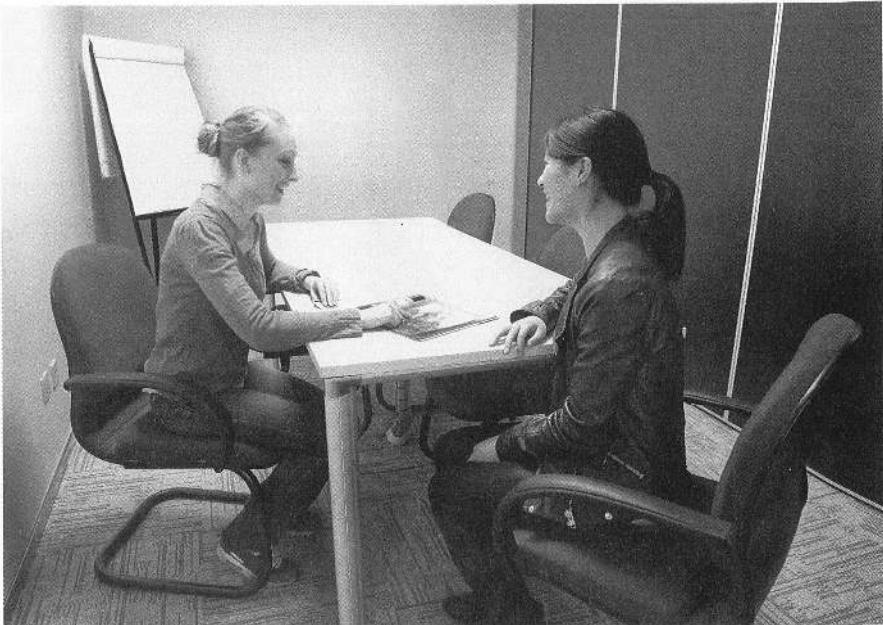
4

LISTENING TEST

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PART 1

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Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.

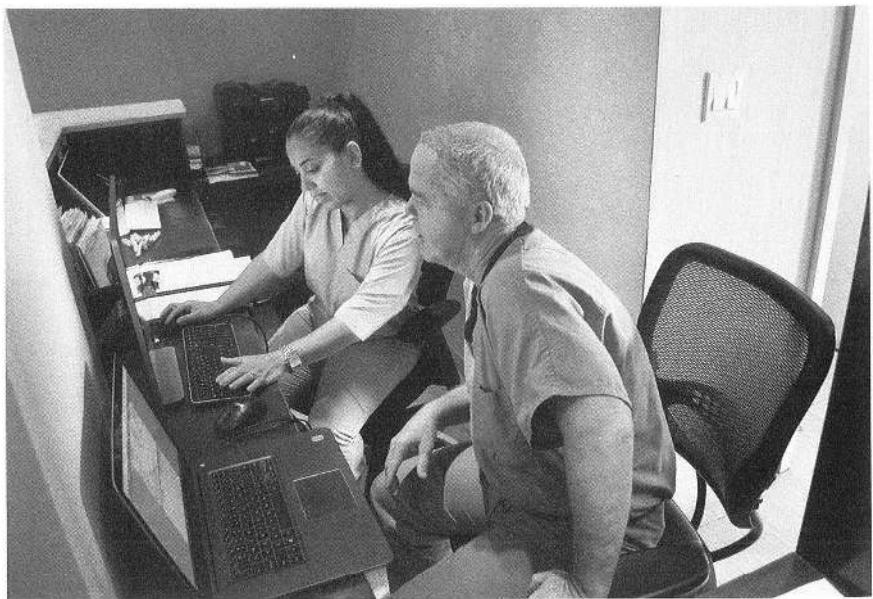


GO ON TO THE NEXT PAGE

TEST 4 61

<https://www.Fb.com/ToeicManhHa/>

3.



4.



5.



6.



GO ON TO THE NEXT PAGE

TEST 4 63

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What does the man ask the woman about?
- (A) Travel plans
 - (B) Machine repairs
 - (C) A delivery date
 - (D) A payment amount
33. What does the woman ask the man to do?
- (A) Hire additional staff
 - (B) Provide photo identification
 - (C) Make a deposit
 - (D) Sign for a package
34. Why will the man be unavailable?
- (A) He will be giving a factory tour to investors.
 - (B) He will be assisting some technicians.
 - (C) He will be conducting a safety inspection.
 - (D) He will be attending a training session.
-
35. According to the woman, what is the purpose of the call?
- (A) To find out some hours of operation
 - (B) To schedule a doctor's appointment
 - (C) To ask about a discount
 - (D) To get information about some medicine
36. What does the woman complain about?
- (A) A long wait time
 - (B) An unfriendly staff member
 - (C) An incorrect order
 - (D) A price increase
37. What does the man suggest the woman do?
- (A) Leave a voice-mail message
 - (B) Use an online chat service
 - (C) Provide medical records
 - (D) Cancel a payment
-
38. What does the man imply when he says, "you're not leaving now, are you"?
- (A) He would like to speak with the woman.
 - (B) He needs a ride.
 - (C) A work shift has not ended.
 - (D) The woman has forgotten about a meeting.
39. What does the man say he is working on?
- (A) A seating chart
 - (B) A Web site
 - (C) A time sheet
 - (D) A client presentation
40. What does the woman offer to do?
- (A) Work on a problem
 - (B) Call a customer
 - (C) Design an illustration
 - (D) Hire a consultant
-
41. Where does the man most likely work?
- (A) At an office supply company
 - (B) At a catering company
 - (C) At a warehouse
 - (D) At a kitchen appliance store
42. Why does the woman call the man?
- (A) To report a shipping mistake
 - (B) To make an appointment
 - (C) To change an order
 - (D) To negotiate a price
43. What does the man promise to send?
- (A) A list of vendors
 - (B) A lunch menu
 - (C) A delivery address
 - (D) A confirmation e-mail
-

44. What event are the speakers mainly talking about?
(A) A technology convention
(B) A management seminar
(C) A corporate fund-raiser
(D) A job fair

45. Which department does the man work in?
(A) Shipping
(B) Accounting
(C) Manufacturing
(D) Graphic design

46. What is the man asked to do?
(A) Make an online payment
(B) Reserve computer equipment
(C) Provide written feedback
(D) Choose a catering service
-

47. What is the man purchasing?
(A) A television
(B) A laptop computer
(C) Printing paper
(D) Business cards

48. Why does the man say, "I've just started my business"?
(A) To explain an error
(B) To reject an offer
(C) To express pride
(D) To update a friend

49. What does the woman say she will do this afternoon?
(A) Meet with a colleague
(B) Market a product
(C) Create a sample
(D) Return a phone call
-

50. What are the speakers discussing?
(A) Renting some office space
(B) Reserving a banquet hall
(C) Purchasing a car
(D) Finding an apartment

51. What is Jane concerned about?
(A) Access to wireless Internet
(B) The availability of parking
(C) The size of a budget
(D) The proximity to a city center

52. Why does the man want a short-term contract?
(A) He needs to raise more money.
(B) He is moving to a new city.
(C) A company is growing.
(D) A business agreement may change.
-

53. Why is the man calling?
(A) To open a bank account
(B) To complain about repair work
(C) To ask about a loan
(D) To interview for a job

54. Who most likely is the woman?
(A) A building inspector
(B) A city official
(C) An interior designer
(D) A bank employee

55. What will the woman do after the phone call?
(A) Sign a contract
(B) Speak to a manager
(C) Meet with a customer
(D) Mail a form
-

56. According to the woman, what has happened?

- (A) Some merchandise has sold out.
- (B) A client has rescheduled a visit.
- (C) A director has reduced a budget.
- (D) A document has been lost.

57. What does the woman recommend doing?

- (A) Going to a sporting event
- (B) Searching a Web site
- (C) Inviting a company president
- (D) Using a corporate credit card

58. What will the man do next?

- (A) Pick up a rental car
- (B) Check a calendar
- (C) Talk to a colleague
- (D) Update an online account

59. Where most likely do the men work?

- (A) At a convention center
- (B) At a television station
- (C) At a bookstore
- (D) At a theater

60. Who is the woman?

- (A) A photographer
- (B) A musician
- (C) An actress
- (D) An author

61. What does the woman request?

- (A) A film ticket
- (B) A beverage
- (C) A pen
- (D) A parking pass

Orchestra Hall Concert Schedule	
June 18	Andy Torino
June 25	Angela Ferrero
July 1	Javier Fernandez
July 12	Andy Torino

62. Why will the woman be away?

- (A) She is attending a wedding.
- (B) She is presenting at a conference.
- (C) She is going on a tour.
- (D) She is leading a training event.

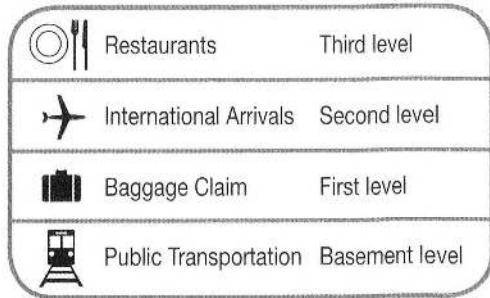
63. Look at the graphic. When will the speakers go to a concert?

- (A) On June 18
- (B) On June 25
- (C) On July 1
- (D) On July 12

64. What does the woman say she will do next?

- (A) Read about a performer
- (B) Update a schedule
- (C) Send out an invitation
- (D) Book some tickets

Miller's Clothing Shop		
April 6		
Receipt: 00309		
Item	Quantity	Price
Jacket	1	\$50.00
Scarf	1	\$20.00
Sweater	1	\$45.00
Total \$115.00		



65. What type of event did the woman go to yesterday?
- (A) A retirement celebration
 - (B) A birthday party
 - (C) An awards ceremony
 - (D) A business conference
66. Why does the woman want to return a piece of clothing?
- (A) She received the same item as a gift.
 - (B) She found a better price in another store.
 - (C) The item was damaged.
 - (D) The item does not fit well.
67. Look at the graphic. How much will be refunded?
- (A) \$50
 - (B) \$20
 - (C) \$45
 - (D) \$115
68. Why was the man late?
- (A) He was caught in traffic.
 - (B) He went to the wrong location.
 - (C) He was mistaken about an arrival time.
 - (D) His prior meeting did not finish on time.
69. Look at the graphic. Where will the speakers probably go next?
- (A) The third level
 - (B) The second level
 - (C) The first level
 - (D) The basement level
70. Why does the woman say she is concerned?
- (A) Her suitcase has been lost.
 - (B) Her connecting flight has been canceled.
 - (C) Her colleague is unable to help with a presentation.
 - (D) Her mobile phone is not working properly.

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

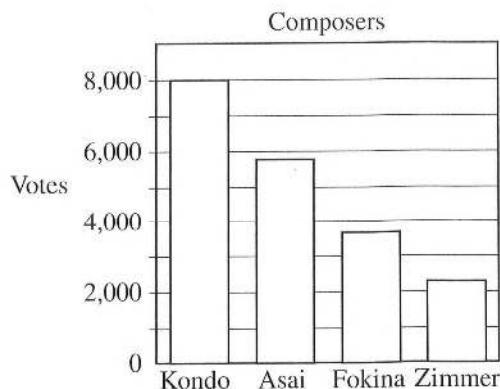
71. Where most likely are the listeners?
(A) At a hotel
(B) At a restaurant
(C) At a warehouse
(D) At a food market
72. What does the business have planned for the weekend?
(A) Construction work
(B) Extended operating hours
(C) A cooking demonstration
(D) An anniversary banquet
73. According to the speaker, what can the listeners do online?
(A) Find coupons
(B) Place an order
(C) Make a reservation
(D) View a map
74. What does Ento Industries produce?
(A) Assembly-line equipment
(B) Vehicle engines
(C) Truck tires
(D) Rubber gloves
75. What does the speaker emphasize about the product?
(A) Its warranty
(B) Its appearance
(C) Its size
(D) Its durability
76. What does the speaker say the listener can do?
(A) Return merchandise to the manufacturer
(B) Recycle used materials
(C) Have an item custom-made
(D) Request access to some study results
77. What problem is the speaker discussing?
(A) Outdated vehicles
(B) Passenger complaints
(C) A decrease in ticket sales
(D) A staff shortage
78. What does the speaker suggest?
(A) Reducing the number of daily trips
(B) Offering lower bus fares
(C) Conducting a customer survey
(D) Starting an advertising campaign
79. What does the speaker ask the listeners to do?
(A) Get approval for travel
(B) Review a revised budget
(C) Meet with some customers
(D) Provide feedback on a schedule
80. Who most likely is the speaker?
(A) An actor
(B) A journalist
(C) A book editor
(D) A play director
81. Why is the speaker calling the theater?
(A) To obtain permission for photographs
(B) To plan for a reception
(C) To reserve seats
(D) To request a group discount
82. What does the speaker say he can do?
(A) Read a script
(B) E-mail an article
(C) Give a presentation
(D) Attend a rehearsal

GO ON TO THE NEXT PAGE 

83. Where does the speaker most likely work?
- (A) At a furniture store
 - (B) At a construction company
 - (C) At a gardening center
 - (D) At a restaurant
84. What is the speaker offering the listeners?
- (A) Additional work shifts
 - (B) Free beverages
 - (C) Longer breaks
 - (D) More vacation time
85. What does the speaker imply when she says, "the sign-up sheet will only be there for a few days"?
- (A) She needs clarification.
 - (B) She will follow the correct procedure.
 - (C) Employees should act soon.
 - (D) Employees can submit recommendations.
-
86. What does the speaker thank the listener for?
- (A) Buying her artwork
 - (B) Introducing her to someone
 - (C) Donating some money
 - (D) Sending some brochures
87. What does the speaker invite the listener to do?
- (A) Share a story
 - (B) Speak at an event
 - (C) Attend a debate
 - (D) Join an organization
88. Why does the speaker say, "I have some meetings near your office building on Tuesday and Wednesday"?
- (A) She is accepting an invitation.
 - (B) She is indicating when she is available.
 - (C) She is offering to deliver some documents.
 - (D) She is suggesting a change in location.
-
89. What problem does the speaker mention?
- (A) An online network is down.
 - (B) A file is missing.
 - (C) A budget request has been denied.
 - (D) A scheduling error has been found.
90. What department does the speaker most likely work in?
- (A) Human Resources
 - (B) Advertising
 - (C) Accounting
 - (D) Customer Service
91. What solution has been offered?
- (A) A deadline will be extended.
 - (B) Several people will join a team.
 - (C) The scope of a project will be reduced.
 - (D) Additional computers will be available.
-
92. Where is the talk taking place?
- (A) At a software demonstration
 - (B) At a certification course
 - (C) At a press conference
 - (D) At a board meeting
93. Why does the speaker say, "This has never happened before"?
- (A) To apologize for a misunderstanding
 - (B) To explain a new procedure
 - (C) To reassure the listeners
 - (D) To request some funding
94. What will be available next week?
- (A) Updated Web site photographs
 - (B) New software
 - (C) Revised instruction manuals
 - (D) Recent sales figures



95. What does the speaker say about the cost of Rickson Center services?
- It is reduced for members.
 - It will increase next month.
 - The government pays for it.
 - Payment is due before April.
96. What recently happened in Keene Township?
- A new office location opened.
 - A government policy was changed.
 - A small-business contract was signed.
 - A networking event was held for business owners.
97. Look at the graphic. Which workshop is currently full?
- Business Plans
 - Budget Management
 - Networking Tactics
 - Strategic Marketing



98. Why are the listeners told to visit a Web site?
- To purchase tickets
 - To download recordings
 - To read concert reviews
 - To sign up for notifications
99. What is the topic of today's broadcast?
- A museum exhibit
 - Lives of celebrities
 - Music in movies
 - Popular musical instruments
100. Look at the graphic. Which person will be interviewed?
- Ms. Kondo
 - Ms. Asai
 - Ms. Fokina
 - Ms. Zimmer
-

This is the end of the Listening test. Turn to Part 5 in your test book.

LC
TEST

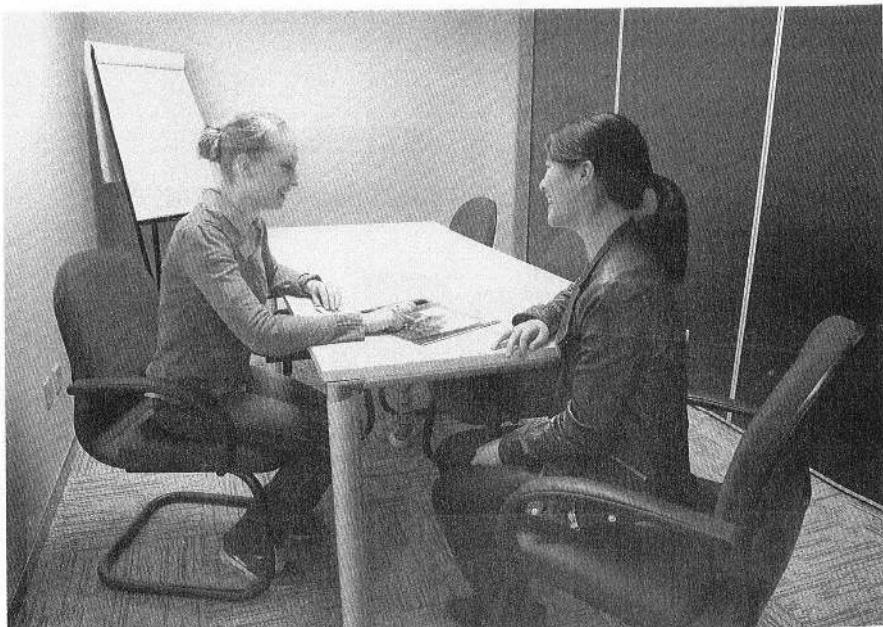
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LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

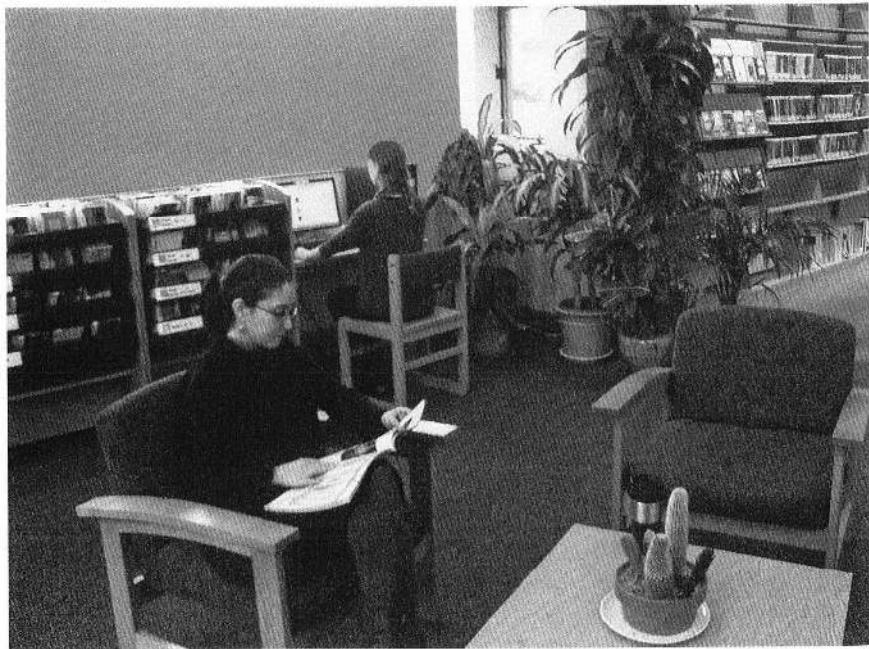
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



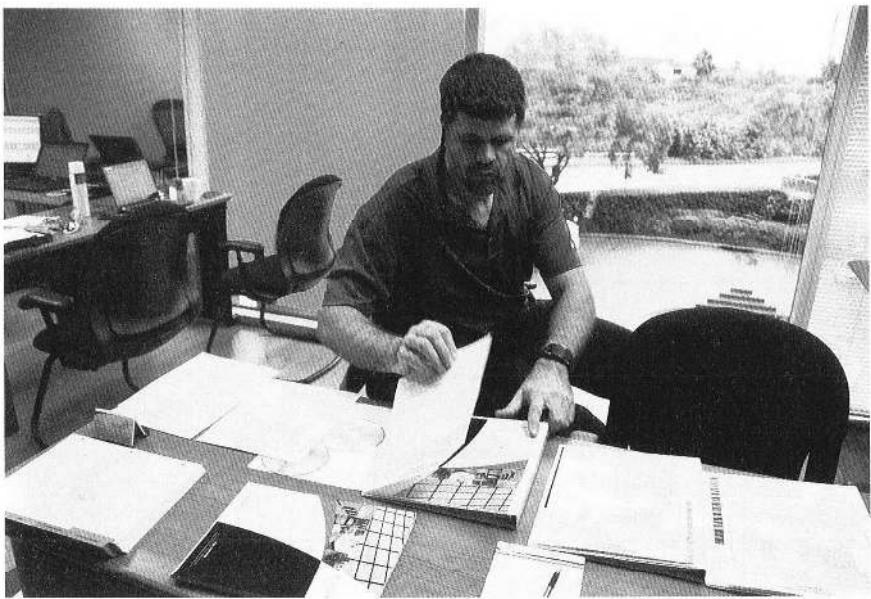
2.



GO ON TO THE NEXT PAGE

TEST 5 75

3.



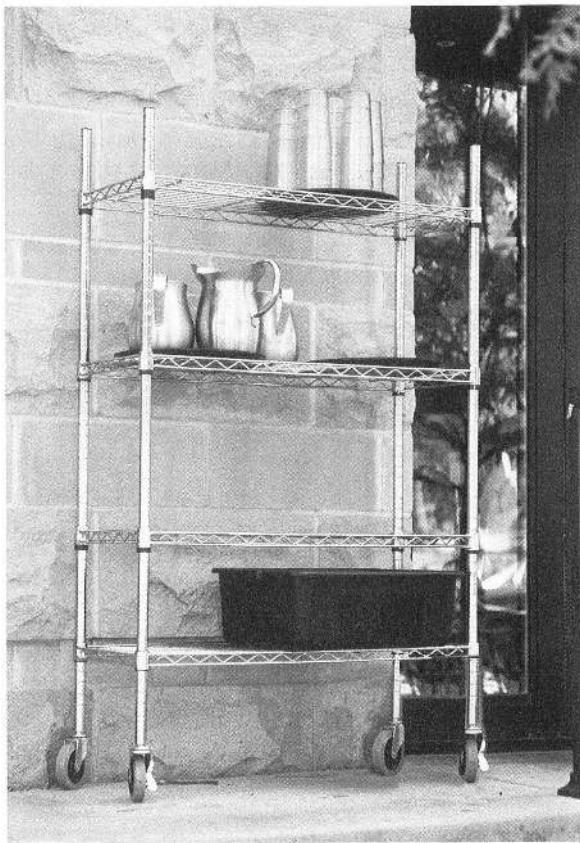
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5.



6.



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TEST 5 77

<https://www.Fb.com/ToeicManhHa/>

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What is the woman planning to do this weekend?
(A) Interview a job candidate
(B) Plan an agenda
(C) Visit a friend
(D) Attend a workshop
33. What problem does the man mention?
(A) He has a scheduling conflict.
(B) He missed a deadline.
(C) A fee is too high.
(D) A conference room is unavailable.
34. What does the woman suggest the man do?
(A) Speak to a manager
(B) Postpone an event
(C) Make copies of a document
(D) Submit a proposal
-
35. Why is the woman visiting the man?
(A) To get his signature on a contract
(B) To take pictures for an advertisement
(C) To pick up some samples
(D) To tour a facility
36. Who most likely is the woman?
(A) A graphic designer
(B) A safety inspector
(C) A journalist
(D) A caterer
37. Why does the man apologize?
(A) He is behind schedule.
(B) He forgot some information.
(C) An area is restricted.
(D) A package is damaged.
-
38. What type of event are the speakers discussing?
(A) An awards ceremony
(B) A film festival
(C) A sales conference
(D) A gallery opening
39. Why does the woman say, "all of my sales reports are due today"?
(A) To decline an invitation
(B) To extend a deadline
(C) To request help with a project
(D) To correct some information
40. What does the man say he will try to do?
(A) Contact a supervisor
(B) Change a reservation
(C) Fix a computer problem
(D) Order some tickets
-
41. Where do the speakers most likely work?
(A) At an advertising firm
(B) At an airline company
(C) At a budget hotel
(D) At a shipping company
42. What does the man suggest?
(A) Hiring more staff
(B) Replacing some equipment
(C) Opening a new branch
(D) Offering vacation packages
43. What does the man ask the woman to do?
(A) Review some sales figures
(B) Revise a contract
(C) Arrange a conference call
(D) Send a list of locations
-

GO ON TO THE NEXT PAGE 

44. What is the topic of the conversation?
- (A) A missing document
 - (B) An incorrect bill
 - (C) A vendor price list
 - (D) A building location
45. How does the woman help the man?
- (A) By giving some driving directions
 - (B) By checking some tracking information
 - (C) By printing out a credit card statement
 - (D) By confirming an updated address
46. What will the man do next?
- (A) Make a complaint
 - (B) Revise some contracts
 - (C) Open some mail
 - (D) Contact a client
-
47. Who most likely is the woman?
- (A) A security officer
 - (B) A postal worker
 - (C) A bank employee
 - (D) A store clerk
48. What does the man mean when he says, "I don't have my glasses"?
- (A) He must reschedule an appointment.
 - (B) He has lost an item.
 - (C) He is unable to drive.
 - (D) He cannot answer a question.
49. What does the woman say she will do?
- (A) Send an e-mail
 - (B) Refund a charge
 - (C) Check with a manager
 - (D) Look up a telephone number
-
50. What are the speakers mainly discussing?
- (A) A magazine article
 - (B) A printed advertisement
 - (C) A musical performance
 - (D) A press conference
51. What does the man ask about?
- (A) Leaving work early
 - (B) Canceling a project
 - (C) Changing a deadline
 - (D) Purchasing a camera
52. What does the man plan to do on Saturday?
- (A) Travel to a conference
 - (B) Participate in a research study
 - (C) Meet a colleague at the office
 - (D) Take some photographs
-
53. Where are the speakers?
- (A) In a hotel lobby
 - (B) In a bookstore
 - (C) In a theater
 - (D) In a restaurant
54. What does the woman say she did two months ago?
- (A) She published a book.
 - (B) She started a business.
 - (C) She moved to a new house.
 - (D) She attended a concert.
55. What does the woman offer to do?
- (A) Give a recommendation
 - (B) Provide a discount
 - (C) Arrange for different seating
 - (D) Make a reservation
-

56. Where does the woman work?

- (A) At a library
- (B) At a bank
- (C) At a community center
- (D) At a research foundation

57. What does the man want help with?

- (A) Completing some paperwork
- (B) Registering for a workshop
- (C) Inspecting some equipment
- (D) Editing an article

58. What documentation does the woman say is important?

- (A) A list of investors
- (B) A business plan
- (C) An identification card
- (D) A utility bill

59. What is the conversation mainly about?

- (A) Using new software
- (B) Marketing products
- (C) Opening a second factory
- (D) Attending a convention

60. What is the woman concerned about?

- (A) Keeping costs down
- (B) Recruiting new staff
- (C) Answering some difficult questions
- (D) Handling multiple tasks

61. What is Mario's most important qualification?

- (A) He has worked overseas.
- (B) He has owned his own company.
- (C) He is familiar with two computer programs.
- (D) He can fix many types of equipment.

TIME	EVENT	ROOM
8:00	Breakfast	302
9:00	Welcome presentation	304
10:30	Marketing workshop	307
12:00	Panel discussion	315

62. What does the man ask the woman to do?

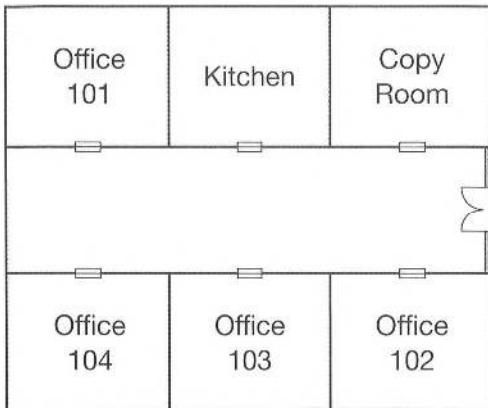
- (A) Work alone for a short time
- (B) Pick up a client at the airport
- (C) Deliver a package
- (D) Help set up a booth

63. Look at the graphic. Which event will the woman participate in?

- (A) The breakfast
- (B) The welcome presentation
- (C) The marketing workshop
- (D) The panel discussion

64. Who does the man say he would like to go see?

- (A) An industry leader
- (B) A job candidate
- (C) A former colleague
- (D) A potential client



65. What has the man been doing recently?

- (A) Installing new computers
- (B) Traveling for business
- (C) Preparing for a conference
- (D) Supervising a renovation

66. What does the woman offer to do?

- (A) Order packing supplies
- (B) Print a floor plan
- (C) Move some boxes
- (D) Get a cost estimate

67. Look at the graphic. Which office is the man's?

- (A) Office 101
- (B) Office 102
- (C) Office 103
- (D) Office 104

68. What does the woman ask the man for?

- (A) His booking number
- (B) His seating preference
- (C) His passport
- (D) His itinerary

69. What does the woman say about the man's original flight?

- (A) It is overbooked.
- (B) It is delayed for an hour.
- (C) Only aisle seats are available.
- (D) A fee applies to checked luggage.

70. Look at the graphic. What information may change?

- (A) AC56
- (B) 34B
- (C) 9:15
- (D) D44

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. According to the speaker, what is happening in March?
- (A) A trade show
 - (B) A company banquet
 - (C) A charity fund-raiser
 - (D) A product launch
72. What is the purpose of the message?
- (A) To recommend a vendor
 - (B) To change a reservation
 - (C) To extend an invitation
 - (D) To accept an offer
73. What does the speaker request from the listener?
- (A) Directions to an event
 - (B) A catering menu
 - (C) An updated invoice
 - (D) A list of guests
-
74. Where is the talk taking place?
- (A) At a botanical garden
 - (B) At a university library
 - (C) At an art museum
 - (D) At an antiques store
75. What does the speaker imply when she says, "this is a private collection"?
- (A) Objects cannot be touched.
 - (B) Photography is not allowed.
 - (C) Artwork cannot be purchased.
 - (D) Visiting hours are limited.
76. What activity does the speaker suggest that the listeners do later?
- (A) Purchase a meal
 - (B) Sign up for a class
 - (C) Take a catalog
 - (D) Talk to an artist
-
77. Why is the speaker calling?
- (A) To extend a job offer
 - (B) To announce a business merger
 - (C) To describe a company's products
 - (D) To ask about an itinerary
78. What does the speaker say the company is planning to do?
- (A) Develop a new product line
 - (B) Expand into an overseas market
 - (C) Offer courses in negotiating
 - (D) Host an international conference
-
79. What will the speaker give more information about?
- (A) A client visit
 - (B) A payment policy
 - (C) A regional conference
 - (D) A relocation process
-
80. What is the main purpose of the announcement?
- (A) To request employee comments
 - (B) To celebrate the signing of a contract
 - (C) To ask staff to check their work for errors
 - (D) To describe a new company procedure
81. What has caused a problem?
- (A) Repair calls are taking too long.
 - (B) Some handwriting is unclear.
 - (C) Employees are misusing equipment.
 - (D) A computer program is not working properly.
-
82. What are the listeners asked to do by the end of the day?
- (A) Sign up for a training session
 - (B) Turn in outstanding paperwork
 - (C) Pick up some new equipment
 - (D) Report the number of repairs done
-

83. What product is the speaker discussing?

- (A) A navigation system
- (B) A tablet computer
- (C) A mobile phone
- (D) A wide-screen television

84. Why does the speaker's company plan to release a product early?

- (A) Work is ahead of schedule.
- (B) Current models are not profitable.
- (C) Many pre-orders were placed.
- (D) A competitor will market a similar item.

85. Why does the speaker say, "That does mean our advertising team will be working some long hours"?

- (A) To acknowledge a difficult situation
 - (B) To suggest hiring more employees
 - (C) To congratulate the listener for signing a contract
 - (D) To stress the importance of satisfying a client
-

86. What is the purpose of the talk?

- (A) To invite employees to apply for a position
- (B) To clarify changes to a vacation policy
- (C) To inform employees about free consultations
- (D) To ask for volunteers to organize a party

87. What does the speaker imply when she says, "we receive excellent feedback on this every year"?

- (A) Listeners will be surprised by survey results.
- (B) Listeners will be pleased with a service.
- (C) A product is expected to sell well.
- (D) A budget for a program will not be cut.

88. According to the speaker, what can the listeners do on a Web page?

- (A) Enter vacation time
 - (B) Read a job description
 - (C) Vote on a proposal
 - (D) Schedule a meeting
-

89. What is the speaker discussing?

- (A) A monthly budget
- (B) Some new food items
- (C) Some customer feedback
- (D) A training program

90. What problem does the speaker point out?

- (A) Employees have been arriving late.
- (B) Uniforms still need to be ordered.
- (C) Company profits have been declining.
- (D) Certain products cannot be found on the shelves.

91. What is the speaker planning to do?

- (A) Publicize an upcoming sale
 - (B) Hire more staff
 - (C) Improve recycling procedures
 - (D) Meet with individual employees
-

92. What is the topic of the training?

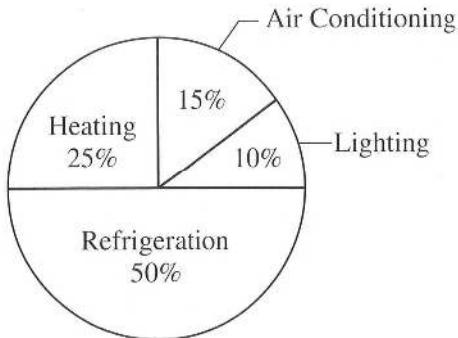
- (A) Product sales
- (B) Machine operation
- (C) Marketing strategies
- (D) Information security

93. What will the listeners learn how to do?

- (A) Recruit new employees
- (B) Use special software
- (C) Report technical problems
- (D) Identify client needs

94. What will the listeners do next?

- (A) Create a project calendar
 - (B) Review sample documents
 - (C) Watch a training video
 - (D) Meet session attendees
-

ANNUAL ENERGY COSTS

95. Look at the graphic. Which percentage will most likely change in the future?

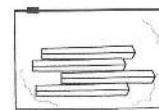
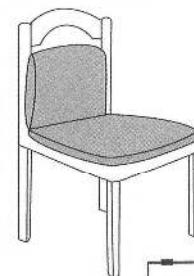
- (A) 15%
- (B) 10%
- (C) 50%
- (D) 25%

96. What does the speaker suggest doing?

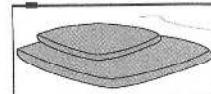
- (A) Closing a branch location
- (B) Decreasing the amount of inventory
- (C) Upgrading some equipment
- (D) Conducting a customer survey

97. Who is Jeff Smith?

- (A) An energy consultant
- (B) A construction manager
- (C) A product designer
- (D) A marketing analyst

Dove Chair

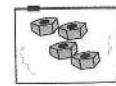
Bag 1: Legs



Bag 2: Cushions



Bag 3: Screws



Bag 4: Bolts

98. Look at the graphic. Which bag is the speaker referring to?

- (A) Bag 1
- (B) Bag 2
- (C) Bag 3
- (D) Bag 4

99. What is the speaker asking about?

- (A) A store location
- (B) A refund
- (C) Damaged goods
- (D) Missing parts

100. What does the speaker say he will do this weekend?

- (A) Visit a factory
- (B) Travel for work
- (C) Host a dinner party
- (D) Write a review

This is the end of the Listening test. Turn to Part 5 in your test book.