

## Actual Test

## 06

| Part 5 | Part 6 | Part 7 |

## READING TEST

In the Reading Test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

## Part 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101** The new technology ----- the consumption of natural resources by a tremendous amount.  
(A) having reduced  
(B) reduce  
(C) reduced  
(D) reducing
- 102** Inspired by ----- father's presidential nomination acceptance speech when she was a child, Irene decided to become a politician.  
(A) she  
(B) her  
(C) hers  
(D) herself
- 103** OBI store will be the first local store to move in ----- the much larger Target Shopping Center.  
(A) between  
(B) among  
(C) near  
(D) onto
- 104** It is difficult to find a worker who can work evening and weekend -----.  
(A) orders  
(B) permits  
(C) shifts  
(D) entries
- 105** James Martin ----- his theory based on his thorough 15-year research.  
(A) led to  
(B) developed  
(C) practiced  
(D) reserved
- 106** Although the ----- sounded very complicated, the engineer had no problem using the equipment for the first time.  
(A) describe  
(B) descriptions  
(C) descriptive  
(D) describable



- 107** The company was able to recover ----- from the past three months' losses because its new product dominated the market.  
 (A) efficiently  
 (B) dramatically  
 (C) openly  
 (D) hastily
- 108** If your vehicle has to be -----, please call our service department and we will provide the service you need immediately.  
 (A) concerned  
 (B) repaired  
 (C) established  
 (D) determined
- 109** Because its rival company has ----- developed its new technology successfully, it's nearly impossible for Geller Inc. to gain a larger market share.  
 (A) already  
 (B) a great deal  
 (C) soon  
 (D) by far
- 110** Because the board members all agreed to fire the CEO, Mr. Chen had to either resign himself ----- wait until he gets fired.  
 (A) as  
 (B) so  
 (C) if  
 (D) or
- 111** The insurance losses were deemed ----- because the company had done so well otherwise throughout the rest of the year.  
 (A) managing  
 (B) manage  
 (C) manageable  
 (D) manageability
- 112** Since the company had so many unsold products from last year, they had to sell ----- at a hugely discounted rate.  
 (A) they  
 (B) their  
 (C) theirs  
 (D) them
- 113** In a free market economy, the price of goods is determined by supply and -----, which can sometimes get out of control and become the cause of an economic recession.  
 (A) demand  
 (B) payment  
 (C) convenience  
 (D) design
- 114** The ----- pace of sales didn't last for a long time because the stock market suddenly crashed.  
 (A) short  
 (B) poor  
 (C) virtual  
 (D) steady
- 115** I figured that Jaina, my boss, ----- that I was the one who messed up the project because Jim blames all his mistakes on me.  
 (A) assuming  
 (B) to assume  
 (C) assume  
 (D) would assume
- 116** It was a huge mistake for Carter to open a DVD store right ----- from the city's largest movie theater.  
 (A) across  
 (B) opposite  
 (C) throughout  
 (D) upon
- 117** The envelope that we are going to send you ----- all the necessary documents that you'll need to fill out.  
 (A) was enclosing  
 (B) will be enclosed  
 (C) enclosed  
 (D) will enclose
- 118** The Korean economy has been ----- affected by the number of exported goods because Korea is an export-driven country.  
 (A) larger  
 (B) large  
 (C) largely  
 (D) largeness



119 The analyst ----- on the feasibility of the new government funding policy with passion.

- (A) mediated
- (B) deliberated
- (C) regarded
- (D) supposed

120 The ----- area is protected by high fences and military personnel 24 hours a day.

- (A) restrict
- (B) restrictedly
- (C) restricted
- (D) restriction

121 The two largest manufacturing corporations in this country have now become the largest ----- in their industry worldwide.

- (A) produces
- (B) producers
- (C) products
- (D) productive

122 When Paul ----- announced that the company is going to become a corporation, the entire family got mad at him for making such an important decision alone.

- (A) customarily
- (B) externally
- (C) observantly
- (D) formally

123 ----- our company has tried hard to recover from last month's loss, we were not able to reach the same number of sales as last month's.

- (A) Although
- (B) Despite
- (C) When
- (D) For

124 When the two software companies gave a presentation, the partner company had to choose one or -----.

- (A) other
- (B) the other
- (C) another's
- (D) the one

125 Although the company made a ----- large profit, it was still not enough to even pay off their debts.

- (A) considerable
- (B) considering
- (C) considerably
- (D) consider

126 Howard was looking ----- to working with his new colleague, who has been considered a hard worker at the company.

- (A) around
- (B) forward
- (C) altogether
- (D) never

127 David was ----- to express his real feelings about the company because he didn't want to say anything negative about his superiors.

- (A) suspicious
- (B) uncertain
- (C) reluctant
- (D) worrisome

128 Because of its ----- to both the capital city and the coast, Incheon was selected as the location for the international airport.

- (A) exclusion
- (B) proximity
- (C) efficiency
- (D) availability

129 It is crucial for contractors to have good ----- skills because they represent their clients' business.

- (A) cooperating
- (B) conducting
- (C) negotiating
- (D) remarking

130 Matt managed to understand the presentation ----- for the part about how nanotechnology will affect the company in the long run.

- (A) aside
- (B) even
- (C) additionally
- (D) except



- 131** The position of general manager requires ----- when faced with difficulties because they are considered leaders of the company.  
 (A) attendance  
 (B) abundance  
 (C) persistence  
 (D) frequency
- 132** There is a high demand for programmers who can come up with software that can ----- more customers.  
 (A) secure  
 (B) secureness  
 (C) secures  
 (D) securing
- 133** Because the president didn't address the United States' position -----, some Middle Eastern countries criticized the U.S for its unclear statement.  
 (A) adequately  
 (B) objectionably  
 (C) approximately  
 (D) mutually
- 134** The CEO didn't expect that his actions would result in an ----- in the company's stock value.  
 (A) to increase  
 (B) increase  
 (C) increased  
 (D) increasingly
- 135** Ken always acted ----- towards anything I did because both of us were trying to get promoted to the position of manager.  
 (A) adversary  
 (B) adverse  
 (C) adversely  
 (D) adversity
- 136** By donating ----- amounts of money to several orphanages, the chairman of BIH Inc. was able to give a positive impression of the company to the public.  
 (A) substantial  
 (B) contented  
 (C) generating  
 (D) acquired
- 137** ----- the company paid extra wages for workers' overtime, the employees were still not content with the company's treatment.  
 (A) During  
 (B) In spite of  
 (C) Even though  
 (D) As if
- 138** Because of its regular customers, the Bason Shop ----- the harsh economic recession.  
 (A) withstanding  
 (B) to withstand  
 (C) is withstood  
 (D) has withstood
- 139** Most CEOs of large corporations agree that strong human resources are ----- to the success of a company.  
 (A) diligent  
 (B) prepared  
 (C) displayed  
 (D) integral
- 140** I had to notify our partner company in China three days ----- my departure because they had to find me somewhere to stay while there.  
 (A) in favor of  
 (B) prior to  
 (C) owing to  
 (D) in case of



## Part 6

**Directions:** Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143** refer to the following letter.

Dr. Gandhi,

This letter is to ----- your appointment for next week. Also, the Bascom Institute sent an email

- 141** (A) accept  
(B) make  
(C) confirm  
(D) subscribe

regarding the conference that you're holding next month. They showed much ----- in it and

- 142** (A) interesting  
(B) interest  
(C) interested  
(D) interests

mentioned that they hope to be considered for the priority partnership hospital list. Due to your ----- schedule this week, the hospital decided to give you a week of vacation after the

- 143** (A) overwhelming  
(B) relaxing  
(C) anticipated  
(D) increased

conference. I'll have all the material ready for the conference by the end of this week. See you tomorrow!

Sincerely,

Raphael Maze

Questions 144-146 refer to the following letter.

Douglas Yates  
182 Madison Rd,  
Charleston, SC

Dear Mr. Yates,

We noticed that you've ordered two tickets for the SHB band's summer concert. However, we also see that you haven't made the payment yet. ----- you still intend to attend the concert,

- 144** (A) In case  
(B) If  
(C) Perhaps  
(D) Instead

please make your payment through the webpage as soon as possible.

Another thing we must let you know is that the first one hundred people to purchase tickets will be invited to a fan meeting after all the -----.

- 145** (A) audiences  
(B) bands  
(C) menus  
(D) performances

Once you purchase your tickets, an envelope ----- all the information regarding the concert will

- 146** (A) involving  
(B) enclosed  
(C) involved  
(D) enclosing

be sent to your home address.

Hope you are one of the first one hundred!

Sincerely,

Sam Seaborne  
AJ Entertainment

Questions 147-149 refer to the following letter.

Dear Jane,

We're writing this letter to inform you that Lincoln Electronics currently has a manager position available in the marketing department, and you're on our ----- candidates list.

- 147 (A) accessible  
(B) primary  
(C) successive  
(D) overwhelming

Looking at your contribution to our company over the last year, we've concluded that you -----

- 148 (A) possess  
(B) possessed  
(C) possessing  
(D) have possessed

a high potential in marketing.

We know that this is an abrupt offer, but we'd like to have you working at our marketing department and contribute to the company as a marketing department manager. Please let us know if you're interested in the -----.

- 149 (A) job  
(B) stock  
(C) company  
(D) manager

If you accept this offer, no other specific documents will be asked besides the ones that we'll prepare for you.

Please consider this offer carefully.

Sincerely,

Amanda Barbara

Chief Executive of Lincoln Electronics

Questions 150-152 refer to the following article.

Audiences have high expectations for the new film by JSB Entertainment, ----- in late March.

- 150** (A) open  
(B) will be opening  
(C) opening  
(D) have been opening

The plot of this movie is considered unique from other recent movies. Unlike most of the recent movies that portray different forms of a ----- society, this film deals with a controversial

- 151** (A) past  
(B) current  
(C) scientific  
(D) future

historical event that took place in 200 B.C.

The three main actors ----- the first official interview regarding the movie last week and

- 152** (A) attended  
(B) discussed  
(C) planned  
(D) prepared

discussed the intensity of the film and the difficulties that they faced while shooting the film.



## Part 7

**Directions:** In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following invoice.

### Mercury Inc.

720 South Michigan Avenue, Chicago, IL

Invoice: #14587

Invoice date: March 30

Client: Allison Taylor, Attorney

5550 N. River Road, Chicago, IL

#### Descriptions of Service

March 20	Monitor repair	\$560
March 20	Replacing of hard drive	\$300
Subtotal		\$860
Tax (10%)		\$86
Total		\$946

Payment due: April 15

\*An additional \$10 will be imposed per day if payment is not completed by the due date.

**153** What kind of company is Mercury Inc.?

- (A) Computer repairs
- (B) Accounting
- (C) Appliance retail
- (D) Electricity supplier

**154** How much will be charged if the payment is made on April 16?

- (A) \$860
- (B) \$936
- (C) \$946
- (D) \$956

Questions 155-156 refer to the following article.

Edward Wang has made his designs known in the fashion world. And TIMS, a women's bag company founded by Wang 5 years ago, has gained greater name recognition recently. Whether it be through word of mouth, celebrity sightings, or time on TV, TIMS has cultivated a strong following. The Chinese-born Edward Wang is making waves not only in Asia but also in the US bag market.

TIMS bags are known for their exotic materials and standout designs. His Cocktail Tote is especially popular, offering a square tote shape with unique alternating patterns. His pouch clutches are many people's favorite as well, as they are easy to carry and can be used informally and formally. Not only did I take exclusive shots of the bags, but also I have a special discount code for all our readers! Our readers will receive 10% off the marked price when they enter code CFHSBG at checkout on the website. The code will be kept up from today until Sunday, December 28th. An amazing 10% off TIMS bags means this is the perfect place to shop for exotic bags for the holidays.

**155** What is the purpose of the article?

- (A) To introduce the latest apparel trend
- (B) To advertise a fashion brand
- (C) To enhance designers' working conditions
- (D) To report on the bag market in Asia

**156** What is NOT indicated in this article?

- (A) Mr. Wang is not originally from the U.S.
- (B) TIMS pouch clutches were designed for both formal and informal outings.
- (C) Readers can purchase bags for a cheaper price with a special code.
- (D) Mr. Wang's brand is popular all around the world.

Questions 157-158 refer to the following e-mail.

To: All directors  
From: Reed Abelson <rabelson@fishingmonthly.com>  
Date: September 19  
Subject: Directors' meeting agenda

Dear Directors,

In response to changing publication trends, I offer the following agenda to discuss at the directors' meeting next Monday.

Our sales department reports that sales of *Fishing Monthly* in print edition have been drastically declining over the past couple of years and have actually dropped by 40% this year. Since print publication rates are diminishing and electronic publication rates are rising, we also have to consider turning our sights on electronic publication.

There is statistical evidence that electronic publishing provides wider dissemination, and a number of journals have already established electronic versions or even moved entirely to electronic publication. Electronic publishing will cut down production and shipping costs and attract more readers at a reduced price and with better accessibility. In addition, the government offers subsidies for green publishing to companies which adopt a publishing process to minimize the impact on the environment by using digital or print-on-demand technology.

Given these facts, I'd like us to start thinking about ways to promote *Fishing Monthly's* online edition and reduce the print edition by at least 50% next year. In order to cut down on print publishing, we might have to shut down some of our production plants. This surely is not an easy decision. However, given the current business climate, I feel these changes are absolutely essential to succeed in the coming year and beyond.

I look forward to discussing this and other issues involving the magazine with all of you on Monday.

Reed

**157** Why was this e-mail written?

- (A) To oppose a decision made at a meeting
- (B) To propose a way to promote the magazine
- (C) To change a subject for discussion
- (D) To advocate a reduction in the sale of the magazine

**158** What does Mr. Abelson suggest?

- (A) Receiving compensation from government
- (B) Discussing the closing of every production facility
- (C) Making the magazine available online
- (D) Promoting sales by increasing online advertisements

Questions 159-161 refer to the following e-mail.

To: Jane Hale <jhale@smu.com>  
From: Louise Story <lstory@dailchildcare.com>  
Subject: Daily Childcare  
Date: June 14

Dear Jane,

In order for the Daily Childcare Center to effectively determine the needs of the center, we are conducting a follow-up survey of all parents of enrolled children. Your response to this survey is crucial in providing the necessary information to formulate useful programs and activities in upcoming years.

The purpose of this survey is to determine to what extent the programs and activities we operated this year have affected your children's overall development. Your honest assessment will provide beneficial information to our center. As a token for our appreciation, we are sending you a first aid kit that will be shipped to you as soon as your completed survey arrives.

Enclosed you will find a self-addressed stamped envelope to use when returning the survey. Please feel free to include any additional comments you deem necessary or relevant to improving our center. Your response is greatly appreciated. If you prefer not to be contacted about participating in surveys in the future, please send me an e-mail or call me.

Thank you!

Sincerely,

Louise Story  
Manager, Daily Childcare Center

- 159** Why was the e-mail sent to Ms. Hale?
- (A) To thank her for participating in a survey
  - (B) To ask her to provide feedback
  - (C) To sell a product
  - (D) To explain how to enroll in the center
- 160** What will happen when Ms. Hale completes the survey?
- (A) Another survey will be sent.
  - (B) A gift will be sent.
  - (C) A discount on tuition will be offered.
  - (D) Her child will receive special treatment.
- 161** What was mentioned about the survey?
- (A) It aims to improve the quality of education.
  - (B) It is mandatory for all parents.
  - (C) It should be returned via e-mail.
  - (D) It asks questions about facilities.

Questions 162-165 refer to the following advertisement.

## Product Descriptions

### Oil Spill Dispersant

Oil spills at sea threaten animal life, plant life and other marine resources. Oil can also cause long-term environmental and economic damage to marine ecosystems near a spill. There are several ways to tackle oil spills at sea. The best method is to collect the oil and physically recover it from the water. However, the mechanical recovery of oil is not feasible in rough weather conditions. Secondly, the cost of oil cleanups by mechanical means is high when compared to chemical cleanup methods.

Today, the chemical dispersion of oil is one of the most favored ways to deal with offshore oil pollution. These chemicals contain surface active agents in a solvent base which are absorbed at the oil/water interface and lower interfacial tension. This facilitates the production of small oil droplets into the water column. Oil dispersed effectively into a large volume of seawater is rapidly diluted by turbulence and its concentration is reduced soon to background levels.

Concern that chemical dispersants could be toxic to marine life has led to considerable caution in authorizing their use at spill sites. The newest generation of dispersants is less acutely toxic than earlier products, though misuse can lead to environmental hazards. Secondly, our dispersants satisfy the efficiency, stability and toxicity criteria and have received approval from the government. To request a test sample, please email us at [manager@dispersant.com](mailto:manager@dispersant.com).

**162** What is this advertisement mainly about?

- (A) Cooking oil
- (B) Oil solvent
- (C) Laundry detergent
- (D) Antitoxic chemicals

**163** When is this product used?

- (A) When sea animals are infected
- (B) When sea temperatures rise
- (C) When oil is spilled onboard a ship
- (D) When the sea is polluted with a certain fuel

**164** Which is NOT one of the characteristics of the product?

- (A) It collects the oil and physically recovers it from the water.
- (B) It is effective even in rough weather conditions.
- (C) It costs less than conventional cleanup methods.
- (D) It is not hazardous as long as used properly.

**165** What happens after the dispersant produces small oil droplets?

- (A) The chemicals are absorbed at the oil/water interface.
- (B) Oil is diluted into a lower concentration level.
- (C) The chemicals collect small oil droplets.
- (D) The small oil droplets move towards the seashore.

Questions 166-168 refer to the following document.

Circulation Office: 2536 23rd Street, Ensley, Birmingham AL

To: Shane Greer  
103 N Adams Street # 3, Rockville MD

Date: July 3, 2011

**New Customer Notice**

Get 12 issues of *Politics Today* sent directly to your door every month and save 50% off the newsstand price. New issues of *Politics Today* come out every month and are filled with information about strategies, techniques, and personalities in the world of politics. The magazine is read by tens of thousands of officials, candidates, activists, political consultants, reporters and other opinion makers.

The cost for a one-year subscription (12 issues) is \$50.00. Please fill out the enclosed form and return it to the address above. Include a check or money order for \$50.00 made payable to *Politics Today* Inc. If you choose to pay by credit card or by debit, we will call you on the contact number you provide in the form to complete the processing of your order.

**166** For whom is this document intended?

- (A) Politicians
- (B) Reporters
- (C) Current subscribers
- (D) Future customers

**167** What kind of information is NOT included in the document?

- (A) Features of the magazine
- (B) Editors of the magazine
- (C) Readers of the magazine
- (D) Payment methods

**168** How much would it cost if you purchased the magazine at the newsstand every month for one year?

- (A) \$25
- (B) \$50
- (C) \$75
- (D) \$100

Questions 169-171 refer to the following e-mail.

To: Michael Luo <llo@generalmachines.com>  
From: Kareem Fahim <kfahim@generalmachines.com>  
Date: April 1

Dear Mr. Luo,

This is to inform you that we have discussed your proposal at the board meeting last week and have carefully reviewed your estimate on the new project. As you might have heard, the CEO and COO found your proposal very satisfactory and highly feasible. However, we are unable to sign this contract immediately, as final approval of expenditures of this nature must come from the accounting department. We expect to receive approval or disapproval within the week.

Accordingly, we have to move the project briefing scheduled for tomorrow to next Monday and ask you to give a presentation next Monday at 1:30 p.m. I know this is a last-minute change, but I hope that this will not be too much of an inconvenience for you. If the new schedule is a problem, please let me know as soon as possible.

And if we may be of any assistance in the meantime, please feel free to contact this office.

Sincerely,

Kareem Fahim

- 169** What is the purpose of this e-mail?
- (A) To communicate with a business partner
  - (B) To announce the project schedule
  - (C) To inform the changed time of a board meeting
  - (D) To introduce a new presentation topic

- 170** Who will make a final decision on the project?
- (A) Mr. Fahim
  - (B) Mr. Luo
  - (C) The CEO and COO
  - (D) The accounting department

- 171** What is Mr. Luo asked to do?
- (A) To sign the contract immediately
  - (B) To make an inquiry to the accounting department
  - (C) To make the project more appealing
  - (D) To adjust a presentation time

Questions 172-175 refer to the following letter.

GNet Inc.  
3124 Kipt Avenue, New Kensington PA

To whom it may concern,

I am writing about the DMP5 I purchased on September 14 at your retail outlet in Forest Hills. It features an electronic dictionary and an MP3 player. I spoke to the salesperson, whose name is Michael Robertson, at length about my needs and told him that I was interested in durability rather than functions. He said he carried the DMP4 for \$500 and the DMP5 for \$600. I knew that the DMP4 was renowned for its durability. Mr. Robertson assured me that the DMP5 had recently come out with more functions and would hold up as well, if not better than the DMP4.

On Mr. Robertson's recommendation, I purchased the DMP5 and, upon receipt, he informed me that should I have a problem with it, I could exchange it for a new model as long as it was in the original packaging. Since GNet Inc. is not based locally, it would take too long to transport it to and from the maintenance department at your headquarters for processing. To save time, the retailer where I purchased the item said he would exchange it for a new one and send it back himself.

However, after one month of use, I found the protective cover has been ineffective in protecting it from other objects in my bag, which caused the initial programming and operating problems. I am aware that it is not in its original packaging, but I still have the receipt. When explaining this to Mr. Robertson, he stated that I am not entitled to an exchange and should contact the company directly. Since the DMP5 was purchased on your retailer's recommendation, I would like to ask for an exchange.

I'd greatly appreciate it if this issue could be rectified immediately.

Sincerely,

*Kim Severson*  
Kim Severson

**172** Why was this letter sent?

- (A) To request a refund
- (B) To request an exchange
- (C) To request a repair
- (D) To request compensation

**173** Why did Mr. Severson purchase the DMP5?

- (A) A retailer advised him to buy it.
- (B) GNet Inc. recommended it.
- (C) He saw an advertisement.
- (D) The item was on sale.

**174** Why was Mr. Severson NOT allowed to exchange the item?

- (A) The problem he had was not included in the warranty agreement.
- (B) The warranty period expired.
- (C) He lost the receipt.
- (D) The item was not in its original packaging.

**175** Who is Michael Robertson?

- (A) The owner of GNet Inc.
- (B) An employee at a DMP manufacturer
- (C) A sales representative
- (D) A friend of Kim Severson's

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Questions 176-180 refer to the following letter.

March 13

Matt Greenhouse

4343 W Northwest Highway # 300, Dallas TX

Dear Mr. Greenhouse,

My name is Ben Moran, one of the owners of East Oaks Hotel. I am writing to inquire about your services. I received your contact information from Christie Palmer of Palmer Catering Service. She said your company has 40 years of experience in this field, and that you've maintained a longstanding reputation for high-quality service which has helped a lot of local businesses grow.

East Oaks Hotel is located in Houston's Galleria neighborhood, close to Galleria Mall, Memorial Park, and Williams Tower. Nearby points of interest also include the Houston Arboretum and Nature Center and River Oaks Country Club. We opened four months ago and would like to find a way to increase our visibility in the local market. Though our room rates are relatively high, we provide top-quality service and offer an exclusive view over the Caines River.

East Oaks Hotel also has three restaurants and recreational amenities that include an outdoor pool. We have a 24-hour business center and offer small meeting rooms, technology support staff, and audio-visual equipment. East Oaks Hotel has 93,000 square feet of event space, consisting of banquet facilities, conference/meeting rooms, a ballroom, and exhibit space. We also offer a roundtrip airport shuttle at scheduled times. Business services, wedding services, and tour/ticket assistance are available as well.

I am interested in how you would address the concerns I have explained above. I would also like to schedule a meeting to discuss this in more detail. I will call you soon to follow up.

Sincerely,

*Ben Moran*

Ben Moran

- 176** Why did Mr. Moran choose to write to Mr. Greenhouse?
- (A) He partnered with the company in the past.
  - (B) He received a recommendation from someone else.
  - (C) He saw a newspaper interview with Mr. Greenhouse.
  - (D) Mr. Greenhouse provided information on his company.
- 177** Who is Christie Palmer?
- (A) The owner of a catering company
  - (B) Mr. Moran's colleague
  - (C) A business counselor
  - (D) An owner of the East Oaks Hotel
- 178** What does Mr. Moran expect of Mr. Greenhouse's services?
- (A) To expand his business in other cities
  - (B) To attract more guests
  - (C) To enhance the quality of his service
  - (D) To work closely with other local hotels
- 179** The word "address" in paragraph 4, line 1 is closest in meaning to
- (A) greet
  - (B) locate
  - (C) speak
  - (D) handle
- 180** What is NOT indicated about East Oaks Hotel?
- (A) It offers transfer to and from the airport.
  - (B) Hotel prices are below average.
  - (C) It has been in business for a few months.
  - (D) It provides venues for various events.

Questions 181-185 refer to the following email and article.

To: guitarld@hotmail.com  
From: jjhutchinson@gmail.com  
Date: May 2nd  
Title: Concert Date Confirmation

Hey Chris,

I hope preparations for the concert are going well! I was told by the concert hall manager that the hall will be available on the 4th, 8th and 21st of next month. I didn't give him a final answer because I wasn't sure how much time you need to rehearse.

As you know, this will be one of the most important concerts for your band, as it's the first one since the release of your last album two years ago. Since you've decided to perform more concerts than make another album, this first concert should really be something special.

Personally, I thought that the 8th would be the best as long as it gives you enough time to rehearse. I think the 4th would be a little too early. The 21st would be okay, but I'm just not sure because Marine Force is putting on a concert on the 23rd. Thus, I think that would take away some people who would go to your concert.

Get back to me as soon as possible so I can finalize the schedule with the concert hall staff. Thanks.

Dave

## Han's First Concert in Two Years

The hottest news in the music industry lately is the Han's first concert in two years. Two years ago, Han's, one of the most popular rock bands, expressed its intention to focus on concerts instead of recording any new albums.

After two years, fans are finally able to see them again. However, critics are expressing a few concerns about the band.

Firstly, why hasn't the band performed for the past two years? Two years seems like a long time for their fans.

Secondly, while Han's has been off the radar, other new bands such as Marine Force have quickly risen to the top of the charts. More importantly, Han's and Marine Force will be performing only two days apart. This will cause an inevitable competition between the two top bands.

As much as fans have been waiting for Han's concert, it better satisfy fans' expectations in order to keep them away from Marine Force.

- 181** What is the email about?  
(A) Concerns about the band  
(B) Competition between Han's and Marine Force  
(C) Confirmation of a concert date  
(D) Rehearsal schedule
- 182** What can be inferred about Han's from the article?  
(A) It is a new band.  
(B) It has not yet announced its concert dates.  
(C) It has not lost any of its fans over the last two years.  
(D) Some are concerned about the band's popularity after the last two years.
- 183** According to the email, why does Dave want to avoid June 21st?  
(A) The band cannot secure enough time for rehearsal.  
(B) There is another concert on the same day.  
(C) Another band will perform a few days later.  
(D) The venue is not available.
- 184** What is true about the passages?  
(A) Han's has just released their latest album.  
(B) Han's was formed two years ago.  
(C) Han's will hold a concert on June 21st.  
(D) The concert will last two days.
- 185** In the article, the word "inevitable" in the paragraph 4, line 3 is closest in meaning to  
(A) necessary  
(B) vital  
(C) essential  
(D) unavoidable

Questions 186-190 refer to the following letters.

Dear Mr. Jackson,

Hello, Mr. Jackson. We just wanted to let you know that your vehicle has been repaired. According to the documents that you filled out, it shows that a certain portion of your payment was supposed to be paid by the insurance company. However, that payment request has been declined by your insurance company.

The entire repair process cost \$2,100, none of which has been covered by your insurance company. We strongly recommend you contact your insurance agent and resolve this problem as soon as possible in order to avoid any extra charges to your account.

Thank you.

Sincerely,

Tom Truman

To: Edmund Insurance Company

Hello, my name is Peter Jackson, a customer protected by the Personal Vehicle Protection Service. Two weeks ago, I had an accident, which I reported to your company through my insurance agent. When I spoke to the agent, she told me that 80% of the total cost would be covered by my insurance plan.

However, I received a letter from the repair shop saying that the payment request has been declined by your insurance company. Please contact me as soon as possible regarding this matter.

Thank you.

Sincerely,

Peter Jackson

- 186** What is the relationship between the two letters?  
(A) No relation  
(B) Answer and Explanation  
(C) Criticism and Admiration  
(D) Cause and Effect
- 187** What is the purpose of the first letter?  
(A) To charge the customer an unpaid amount of money  
(B) To sue the insurance company for the unfair decline of the request  
(C) To complain that the payment request has been declined  
(D) To alert a customer that the payment request was declined by the insurance company
- 188** What can be inferred about Peter Jackson?  
(A) He doesn't care whether the insurance company pays for the damages or not.  
(B) He never contacted his agent regarding the accident.  
(C) He is responsible for a certain amount.  
(D) He is not sure if the company will pay for the damages or not.
- 189** What is NOT mentioned in both the letters?  
(A) The type of vehicle  
(B) The time of the accident  
(C) The repair cost  
(D) The type of insurance
- 190** How much will Peter probably have to pay if the request is accepted?  
(A) \$2,100  
(B) \$1,680  
(C) \$420  
(D) \$0

Questions 191-195 refer to the following e-mail and order log.

To: Nelson@jugan.net  
From: Kevin@gnp.com  
Date: April 1

Dear Mr. Nelson,

We are sorry you did not receive your package as promptly as you expected. We experienced an unusually large number of orders last week, which disrupted our normal delivery schedule. While your order is being prepared for dispatch, to serve you better and faster, we need further information about your preferred method of delivery. One item is currently out of stock (marked "DD" on the shipment status log) and is not due for delivery to our warehouse until next week. The items marked "AO" (in stock) will be shipped immediately by express mail along with "PO" and "RO" ("preferred order" and "regular order") items. Do you want your order delivered in two separate shipments, or should they be sent together when all the items become available?

We hope this has not caused you too much inconvenience. To compensate for the delayed delivery, we are sending you a coupon for \$5 off your next order from our catalog. Again, we apologize for any inconvenience we might have caused and look forward to filling your future orders in a timely manner.

Sincerely,

Kevin Powell  
Customer Service Department

## GNP Cosmetics

Online Store

### Order Tracking Log

Customer: Nelson  
Order placed: March 23

Customer ID: NS0934  
Order No.: 098345

Item	Quantity	Item Status
Purifying Foaming Cream	1	RO
Soothing Hydrating Lotion	1	AO
Protective Sunblock	2	AO
Organic Facial Serum	1	DD
Cleansing Powder	2	PO

- 191** Why was this e-mail written?  
(A) To confirm arrival of ordered items  
(B) To apologize for delayed shipment  
(C) To inform payment methods  
(D) To compensate for wrong delivery
- 192** What is Nelson asked to do?  
(A) Choose a shipping option  
(B) Confirm the list of items ordered  
(C) Cancel an item which is out of stock  
(D) Wait until all items become available
- 193** What is suggested about the order?  
(A) Nelson ordered too many items.  
(B) Delivery is being delayed due to strike.  
(C) A discount coupon will be enclosed.  
(D) The items are all clothing.
- 194** What is NOT yet available for delivery?  
(A) Purifying Foaming Cream  
(B) Soothing Hydrating Lotion  
(C) Protective Sunblock  
(D) Organic Facial Serum
- 195** What information is NOT included in the order log?  
(A) The customer's identification number  
(B) The number of items ordered  
(C) The name of items ordered  
(D) The name of the shipping company



Questions 196-200 refer to the following notice and letter.

### **Complimentary Travel Package to North Lucas**

Come join us as our guests and discover why we are so excited about North Lucas.

When you experience the world famous North Lucas area, you will soon feel the warmth and friendliness of its people and see the beauty the area has to offer. Many choose to live and retire here because of the great positives that North Lucas life offers. Interested in coming down for an exploratory holiday to see our real estate investment opportunities?

Register 15 people for a trip and your trip will be paid for by us.

Register 30 people for a trip and your trip will be paid for by us along with a \$100 bonus!

We supply all the necessary guidebooks to group members and handle all bookings and paperwork.

To learn more, call our office at 1-790-4559-0990 or visit our website at [www.northlucas.com](http://www.northlucas.com).

### **North Lucas Associates**

#214 Alvaro Obregon St.

La Paz, B.C.S Mexico

CP 23000

[www.northlucas.com](http://www.northlucas.com)

Sam Dolnick  
4321 First Street  
Sydney, NSW 2109

October 5th

Dear Mr. Dolnick,

Congratulations on being selected as a recipient of a free trip to North Lucas and thank you for choosing North Lucas as your investment partner.

North Lucas Associates brings experience, knowledge and professionalism to all of our customers whether it is for residential, commercial or complete property development needs. We pride ourselves on our customer service and being there for our clients through the entire process both before and after the purchase.

We guarantee that your group of 16 people will have a wonderful time in North Lucas from December 15 to 18. Feel free to add more people to your group at any time up to four weeks before the trip.

We will mail some more detailed information about the trip later this week. In the meantime, feel free to join the travelers' forum on our website to receive valuable travel and investment tips.

Best wishes,

*Theo Gardener*

Theo Gardener

- 196** What is the purpose of the notice?
- (A) To list services provided by a travel agency
  - (B) To encourage travel and investment in a region
  - (C) To announce a new travel trend
  - (D) To provide a travel package for elderly people
- 197** What is indicated about the travel package?
- (A) The same conditions are applied to all applicants.
  - (B) It is offered to groups at a lower cost.
  - (C) A group of 20 people receives a free trip and a bonus.
  - (D) Bookings and paperwork are included in the service.
- 198** What kind of company is North Lucas Associates likely to be?
- (A) A travel agency
  - (B) A real estate broker
  - (C) A residents' group in North Lucas
  - (D) A local airline
- 199** What is suggested about Mr. Dolnick?
- (A) He is planning to honeymoon in North Lucas.
  - (B) He will be provided with a trip at no extra cost.
  - (C) He is traveling to North Lucas by himself.
  - (D) He can add more people right before the trip without an extra charge.
- 200** In the letter, the word "guarantee" in paragraph 3, line 1 is closest in meaning to
- (A) promise
  - (B) hope
  - (C) agree
  - (D) expect

- 107** Be sure that you do not have an open wound in the area where you are ----- this product.  
 (A) performing  
 (B) revising  
 (C) applying  
 (D) replacing
- 108** All biology major students should hand in reports that are ----- to their respective adviser's requirements.  
 (A) formatted  
 (B) formatting  
 (C) format  
 (D) formation
- 109** The new health campaign that promotes the proper use of medicine is led ----- an institute associated with Rowland College.  
 (A) along  
 (B) by  
 (C) with  
 (D) in
- 110** Mr. Olsen asked to leave work earlier than usual ----- he can attend his annual family reunion.  
 (A) yet  
 (B) due to  
 (C) because  
 (D) so that
- 111** ----- after the ceremony is over, the production team manager will be demonstrating the various features of our new product.  
 (A) Shorter  
 (B) Shorten  
 (C) Shortly  
 (D) Short
- 112** A thorough retest of the contested ingredient, which was rumored to have fatal effects on the human body, revealed that it is -----.  
 (A) applicable  
 (B) reliable  
 (C) gullible  
 (D) exhausted
- 113** Mr. Kemp of the product development team was entrusted with the task of developing the product prototype ----- must be completed within two months.  
 (A) one  
 (B) where  
 (C) it  
 (D) which
- 114** Although Kate's resume seemed weaker than other applicants, her interview was so ----- that the company hired her right away.  
 (A) impressive  
 (B) impressing  
 (C) impressed  
 (D) impressively
- 115** Please ----- your lawyer before you make further comments on the lawsuit that is still pending in the courts.  
 (A) create  
 (B) exchange  
 (C) consult  
 (D) fabricate
- 116** The ----- of a new government agency proved successful during last year's all-out war against piracy.  
 (A) creative  
 (B) create  
 (C) creator  
 (D) creation
- 117** As Chef Bullock's new assistant, you are ----- for organizing the grocery list, updating menus, and procuring the necessary cooking utensils.  
 (A) responsible  
 (B) cheerful  
 (C) reasonable  
 (D) financial
- 118** Patel Flooring's yearly revenue was ----- than that of last year's, which is largely attributed to the launch of a new product.  
 (A) high  
 (B) higher  
 (C) highly  
 (D) highness

112



115



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