

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mr. Kato left the hotel's telephone number with the airport staff so they could notify \_\_\_\_\_ when the luggage is found.
- (A) him  
(B) himself  
(C) he  
(D) his
102. Conference participants can get to the Wyatt Hotel \_\_\_\_\_ by train or by bus.
- (A) unless  
(B) both  
(C) either  
(D) without
103. Please be aware that annual \_\_\_\_\_ of job performance will take place during the third week of January.
- (A) reviews  
(B) reviewed  
(C) reviewer  
(D) reviewers
104. As of January 1, all managers will be required to \_\_\_\_\_ at least three professional development seminars per year.
- (A) decide  
(B) continue  
(C) attend  
(D) regard
105. Gryphon Solutions is a growing computer support company \_\_\_\_\_ to expand its business in East Asia.
- (A) simple  
(B) frequent  
(C) common  
(D) eager
106. We have been given \_\_\_\_\_ instructions on how Ms. Crane wants this task to be completed.
- (A) specific  
(B) specifics  
(C) specify  
(D) specifying
107. Mario D'Amico has been assigned to check the facts \_\_\_\_\_ Sean McCree types a draft of the report.
- (A) also  
(B) than  
(C) moreover  
(D) while
108. The mechanics became more efficient as \_\_\_\_\_ began using the new technology.
- (A) themselves  
(B) them  
(C) their  
(D) they

- 109.** Mr. Ortega has received an \_\_\_\_\_ to attend the awards ceremony in Brussels next month.
- (A) honor  
(B) ovation  
(C) expression  
(D) invitation
- 110.** The Milestone Corporation \_\_\_\_\_ significant revenue increases in several major metropolitan areas over the next decade.
- (A) anticipates  
(B) anticipating  
(C) anticipation  
(D) to anticipate
- 111.** The new science museum is expected to \_\_\_\_\_ many tourists to the city.
- (A) attract  
(B) value  
(C) capture  
(D) observe
- 112.** Mr. Perlmutter has assured the management team that the prototype will be \_\_\_\_\_ functional by June 9.
- (A) complete  
(B) completing  
(C) completely  
(D) completion
- 113.** As of October 1, all books borrowed from the Queenstown Library will be \_\_\_\_\_ three weeks from the checkout date.
- (A) owing  
(B) due  
(C) payable  
(D) mature
- 114.** After her retirement, Lillian will certainly be missed by the numerous colleagues who have benefited from \_\_\_\_\_ steady judgment in the field of finance.
- (A) she  
(B) her  
(C) hers  
(D) herself
- 115.** To take \_\_\_\_\_ of the company's free software-upgrade program, customers should mail a copy of their receipt to the address provided.
- (A) merit  
(B) service  
(C) advantage  
(D) improvement
- 116.** Passengers should have all \_\_\_\_\_ boarding documents ready to present to airline personnel.
- (A) necessary  
(B) necessarily  
(C) necessity  
(D) necessitating
- 117.** \_\_\_\_\_ the order was placed after the sale had ended, no discount will be given.
- (A) However  
(B) During  
(C) Because  
(D) Yet
- 118.** Ms. Baxter would like to meet with all members of the hiring committee again after \_\_\_\_\_ candidates.
- (A) interview  
(B) interviews  
(C) interviewing  
(D) interviewed
- 119.** The environmental commission concluded that there is a \_\_\_\_\_ for immediate funding to repair the dam.
- (A) control  
(B) center  
(C) look  
(D) need
- 120.** The quality of the furniture designed at Oak Valley Company has remained \_\_\_\_\_ consistent for the 100 years that the firm has operated.
- (A) remarks  
(B) remarkably  
(C) remarkable  
(D) remarked

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- 121.** Ms. Ishimura generously offered to \_\_\_\_\_ the invitation in person rather than send it through the mail.
- (A) respond  
(B) benefit  
(C) commute  
(D) deliver
- 122.** Mr. Jefferson has a reputation for taking risks, but his coworkers describe him as reasonably \_\_\_\_\_ in most aspects of his job.
- (A) cautious  
(B) cautiously  
(C) cautioning  
(D) caution
- 123.** Club members are allowed to attend the Healthy Living seminar \_\_\_\_\_ no cost.
- (A) at  
(B) by  
(C) over  
(D) from
- 124.** On Thursday, Ms. Cornado should receive the \_\_\_\_\_ of the recent survey conducted by the research and development department.
- (A) chances  
(B) results  
(C) matters  
(D) events
- 125.** As \_\_\_\_\_ in our telephone conversation this morning, Mr. Fox will arrive at your factory at 2 P.M. on Wednesday, March 14.
- (A) discuss  
(B) discussion  
(C) discussing  
(D) discussed
- 126.** Swabian Motors will \_\_\_\_\_ its current name even after it merges with a rival company.
- (A) receive  
(B) inquire  
(C) grant  
(D) retain
- 127.** The business consultant stressed that long-term planning is an important consideration for \_\_\_\_\_ doing business internationally.
- (A) it  
(B) anyone  
(C) yourself  
(D) theirs
- 128.** According to company guidelines, new employees are \_\_\_\_\_ to receive vacation benefits after three months of full-time employment.
- (A) capable  
(B) variable  
(C) flexible  
(D) eligible
- 129.** Maxwell Real Estate is pleased to announce that prime retail space is now available in two highly \_\_\_\_\_ properties located in midtown Springfield.
- (A) desire  
(B) desiring  
(C) desirably  
(D) desirable
- 130.** Please make every effort to welcome the new trainees as you encounter them \_\_\_\_\_ the next few weeks.
- (A) across  
(B) between  
(C) throughout  
(D) among

**131.** Safety \_\_\_\_\_ must be taken by all laboratory employees while working with chemicals that are potentially harmful.

- (A) precautions
- (B) rules
- (C) abilities
- (D) guidelines

**132.** Please contact Ms. Blackwell in the personnel office if you have not received information \_\_\_\_\_ company reimbursement procedures.

- (A) regard
- (B) regards
- (C) regarding
- (D) regarded

**133.** Jane Wiseman has her own publishing company dealing almost \_\_\_\_\_ with biographies.

- (A) exclusively
- (B) impulsively
- (C) mutually
- (D) generously

**134.** Enclosed is the latest listing of the \_\_\_\_\_ companies and institutions that use our firm's specialized consulting services.

- (A) distinguishably
- (B) distinguishability
- (C) distinguished
- (D) distinguish

**135.** Deal Travel, Inc., acts \_\_\_\_\_ an agent for the vacation products presented in the brochure.

- (A) on
- (B) as
- (C) by
- (D) to

**136.** A tax expert will come to our company tomorrow to respond to any \_\_\_\_\_ you have about recent changes in the law.

- (A) components
- (B) importance
- (C) agreement
- (D) concerns

**137.** Our service department has received numerous \_\_\_\_\_ about the new TZ-2000 processor overheating.

- (A) complain
- (B) complaining
- (C) complainer
- (D) complaints

**138.** \_\_\_\_\_ uncomfortable they may be, helmets, goggles, and gloves absolutely must be worn by anyone entering the construction zone.

- (A) Almost
- (B) Nevertheless
- (C) Seldom
- (D) However

**139.** In order for us to \_\_\_\_\_ Ms. Brown's suitability as a candidate, she has been asked to supply several letters of reference.

- (A) evaluate
- (B) persuade
- (C) object
- (D) compensate

**140.** All advertising at the National Textile and Garment Convention is subject to \_\_\_\_\_ by the board of directors.

- (A) approve
- (B) approvingly
- (C) approving
- (D) approval

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## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143 refer to the following letter.**

June 23

Super Card Credit Services  
1000 Universal Way  
Marketsville, NJ 08100

Dear Super Card Customer Service Department:

I am writing to report an error on my Super Card bill. The charge for fuel on May 15 was \_\_\_\_\_.  
**141.** (A) superficial  
(B) ineffective  
(C) imbalanced  
(D) unauthorized

When my card was stolen on May 13, I notified your customer service department of the theft in writing and \_\_\_\_\_ that no charges after that date would be applied to my account.

- 142.** (A) will be assured  
(B) was assured  
(C) am assured  
(D) was assuring

Enclosed is a copy of the letter I received from Super Card \_\_\_\_\_ that no new account activity

- 143.** (A) predicting  
(B) requesting  
(C) confirming  
(D) allowing

would be permitted after May 13. Please remove the charge from my account.

Sincerely,

Daniel Sullivan

**Questions 144-146** refer to the following e-mail.

From: amarx135@uni.edu  
To: carter@howard.org  
Date: May 30  
Subject: Interview Request  
Attachment: résumé.doc

Dear Ms. Carter:

I am a former student of Dr. Marilyn Baer who has informed me that you and she have been \_\_\_\_\_ acquaintances for many years and that you might be willing to consider a job

**144.** (A) full

- (B) strict
- (C) close
- (D) exact

application on her recommendation. I \_\_\_\_\_ to you to request an interview with your firm.

**145.** (A) had written

- (B) am writing
- (C) did write
- (D) would write

I have a university degree in international business and marketing. Last year, I was an intern in the Addams-Marsh public relations department, where I worked on a successful advertising campaign for their new line of soft drinks.

I would appreciate the opportunity to put into practice all that I have learned \_\_\_\_\_ Dr. Baer's

**146.** (A) across

- (B) over
- (C) behind
- (D) under

guidance.

Thank you for your consideration.

Sincerely,

Andrew Marx

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**Questions 147-149** refer to the following e-mail.

To: All Employees <allstaff@fdxa.org>  
From: Information Technology <ithelp@fdxa.org>  
Date: August 1  
Subject: Allympian is online!

The long-awaited Allympian Database will be launched on August 15. This large database of computer software will be accessible to all FDXA staff.

Allympian \_\_\_\_\_ in response to the virus-related problems we have experienced when

- 147.** (A) will be created  
(B) has created  
(C) was created  
(D) is creating

employees use software downloaded from the Internet.

Programs and files in Allympian are guaranteed to be virus free, and the wide variety of programs should satisfy all your professional needs.

Allympian will be \_\_\_\_\_ through our Web site <http://www.fdfa.org/allympian.html>.

- 148.** (A) remarkable  
(B) conceivable  
(C) impossible  
(D) accessible

A password will be emailed to your account automatically. **IMPORTANT:** Please save your password!

\_\_\_\_\_ lost passwords is time-consuming for our technical support team.

- 149.** (A) Recover  
(B) Recovered  
(C) Recovery  
(D) Recovering

**Questions 150-152** refer to the following excerpt from a Web page.

Thanks to all of you who participated in this year's Pedal Power event! More than 3,000 \_\_\_\_\_

- 150.** (A) drivers  
(B) runners  
(C) cyclists  
(D) swimmers

from all over the country completed the scenic course along the river. This was the highest number of participants in the history of the event. The ride was made even more \_\_\_\_\_ by

- 151.** (A) enjoy  
(B) enjoying  
(C) enjoyed  
(D) enjoyable

the sunny weather and warm temperatures.

We also want to thank our amazing volunteers and sponsors, especially the Bayside Bicycle Club. Almost 200 people helped with registration, setup, and other logistics. \_\_\_\_\_ their help,

- 152.** (A) Without  
(B) After  
(C) By  
(D) Despite

the event would not have been possible.

Next year's Pedal Power will take place on Saturday, August 21. Mark your calendars now, and check back in the spring for registration details.

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## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 153-154** refer to the following letter.

September 30

Dear Mr. Fernandez,

Wagner Art Museum cordially invites you, as one of its generous donors, to a reception to celebrate its 10th anniversary. The reception will be held in the main hall of the museum on the evening of Friday, October 22, from 7:30 P.M. to 9:00 P.M. We are pleased to present Professor Natasha Grabowski, from the art history department at Orem State University, as our speaker at the reception.

Attendance at this reception is open only to our invited guests. Please note that preregistration is required for the reception. If you plan to attend the reception, please check the appropriate box at the bottom of the enclosed registration sheet. A return envelope is provided for your convenience; we must receive your reply no later than October 10. We look forward to seeing you at the reception.

Sincerely,

*Matthew Ameriks*

Matthew Ameriks

Chief Public Relations Officer  
Wagner Art Museum

**153.** What is Ms. Grabowski scheduled to do at the reception?

- (A) Give a talk
- (B) Present an award
- (C) Introduce Mr. Ameriks
- (D) Donate some artwork

**154.** According to the letter, what is a requirement for attending the reception?

- (A) Payment of a fee
- (B) Prompt arrival
- (C) A reply to the invitation
- (D) Formal attire

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**Questions 155-159** refer to the following form.

Dear Customer,

Rockton Electronics Company wishes to provide you with products that meet your needs and service that is customer friendly and efficient. We welcome your comments, questions, and suggestions.

Please take a moment to let us know how we are doing by completing this questionnaire. Be assured that we will read it carefully to see how we can turn your suggestions into benefits for you, the customer!

Please send back the completed survey by August 10. As a token of appreciation, after we receive the survey, we will send a coupon for 15 percent off any Rockton product.

Sincerely,

*Alex Sullivan*

Alex Sullivan

Marketing Services Director

1. What Rockton Electronics products have you purchased in the past year?

Telephone  Computer  Camera  Game

2. How satisfied have you been with your purchase?

Very  Somewhat  Not Satisfied

3. Where did you purchase your product?

Store  Mail-order Catalog  Web site

4. What motivated you to buy a product from Rockton Electronics?

Store Display  Print Advertisement  Friend

Web site  Other

Name: Jennifer Chang Street Address: 357 Parker Road

City: Boston State: MA Zip code: 02990

- 155.** Why did Ms. Chang complete this form?
- (A) To request details about a warranty
  - (B) To register a complaint with a company
  - (C) To place an order for a product
  - (D) To provide a company with information

- 156.** What does Mr. Sullivan offer?
- (A) An apology for a mistake
  - (B) An idea for a gift
  - (C) A discount on a purchase
  - (D) A free camera

- 157.** What does Ms. Chang report on the form?
- (A) She recently bought a computer game.
  - (B) She sometimes orders products on the Internet.
  - (C) She likes the camera that she owns.
  - (D) She told a friend about Rockton's products.

- 158.** Why did Ms. Chang decide to buy a Rockton Electronics product?
- (A) She saw an advertisement about it.
  - (B) She received a coupon for a discount.
  - (C) She noticed a store display.
  - (D) She received a recommendation from a friend.

- 159.** The word “appreciation” in paragraph 3, line 1, is closest in meaning to
- (A) increase
  - (B) thanks
  - (C) enjoyment
  - (D) understanding

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Questions 160-163 refer to the following notice.



## WANTED: AMATEUR ANIMATORS



### 12TH ANNUAL COMPUTER ANIMATION FESTIVAL AND COMPETITION

Once again, Johannsen University will host its computer animation festival and competition. With home computers becoming more powerful and animation software less expensive, many animated films are being made at home. If you've been making amateur animated films, we urge you to enter the competition. Past winners have gone on to work in television and with major studios. This is a real opportunity to have your work critiqued by animation professionals and seen by the public.

The festival will be held at Johannsen University starting May 15. It will feature works from around the world as well as competition winners.

Our judges will select five entries for awards. The entries will be evaluated based on the originality of both the story line and the production. The trophy for the grand prize winner will be presented at the opening night event. The other four winners will have their work shown during the afternoon programs on May 16 and 18.

Our Web site, [www.newlookanima.com](http://www.newlookanima.com), has complete instructions for preparing submissions. Note that the competition is open to amateur animators only. Employees of broadcast, film production, and publishing organizations may not enter.

**160.** What is a goal of the competition?

- (A) To encourage people to attend a university
- (B) To raise funds for a university program
- (C) To provide exposure to unknown artists
- (D) To publicize a new computer software product

**161.** On what basis will the entries be judged?

- (A) The simplicity of the software design
- (B) The creativity of the work
- (C) The length of the story
- (D) The presenter's public speaking skills

**162.** When will the top prize be awarded?

- (A) On May 15
- (B) On May 16
- (C) On May 17
- (D) On May 18

**163.** Who is not eligible to enter the competition?

- (A) Those who have won the competition in the past
- (B) Those who make films on home computers
- (C) Animators working for television studios
- (D) Students at Johannsen University

Questions 164-166 refer to the following notice.



## SIMPLE TIPS FOR BETTER TRIPS

### Don't Be Left Behind

Always allow plenty of time to catch your bus. Arrive early and be sure you are at the correct bus stop. Ask the bus driver to give you a schedule if you need one.

### Save Time

Have your money, bus pass, or ticket ready as soon as you board the bus. Have the exact fare, because the bus driver cannot make change.

### Be Safe

When exiting the bus, immediately step onto the sidewalk. Make sure it is safe before crossing the street.

### Be Courteous

Allow riders to get off the bus before you get on. Use earphones with your radio. Please be seated quickly and do not block the aisles with your belongings.

**Thank you for riding Blue Point Bus Lines.**

164. What is the purpose of the notice?

- (A) To provide suggestions to bus passengers
- (B) To advertise a new bus company
- (C) To answer questions about bus routes
- (D) To inform tourists about bus tours

165. What are readers asked to do?

- (A) Choose a seat close to the driver
- (B) Keep walkways clear
- (C) Buy a monthly pass
- (D) Write a letter to the bus company

166. According to the notice, what can be obtained from the bus driver?

- (A) Change for ticket fares
- (B) Discounts on long-distance travel
- (C) Bus schedules
- (D) Information about tourist sites

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**Questions 167-170 refer to the following letter.**

**PC**

Pacol Corporation  
1624 Waters St.  
Fellings, New Brunswick  
E6H 2C3

Linda Bradshaw  
YTF Construction Ltd.  
252 MacLean Ave.  
Hackensbury, Nova Scotia  
B6A 4V4

July 28

Dear Ms. Bradshaw:

This letter is to confirm the prices we discussed on July 20. In our conversation, we determined that the sound-screen acoustical partitions Pacol Corporation produces will suit your construction needs well. As you will be ordering a large quantity, we are prepared to offer you the partitions at a substantially reduced price. These prices will remain in effect through December 31; however, if you wish to receive these items before November 1 as you mentioned, your order must be placed by September 15.

Partitions	Regular Price Each	Discounted Price
Style A	\$122.75	\$92.07
Style B	\$132.00	\$99.00
Style C	\$152.75	\$114.56
Style D	\$191.00	\$143.25

The clear, anodized aluminum frames that you were interested in would cost an additional \$15.00 per unit. The hardware—end legs, top caps, and decorative handles that match the frames—usually cost \$5.00 per unit but will be provided at no extra charge.

Thank you for your interest in our products. We look forward to hearing from you soon.

Sincerely,  
*Rhéal Gauthier*  
Rhéal Gauthier  
Sales Representative

- 167.** Why is Ms. Bradshaw offered a discount?
- (A) She is a loyal customer.
  - (B) She is placing a large order.
  - (C) She was not satisfied with the quality of her previous order.
  - (D) Her previous order did not arrive on time.
- 168.** How much does a style D partition cost with the discount?
- (A) \$92.07
  - (B) \$132.00
  - (C) \$143.25
  - (D) \$191.00
- 169.** What will NOT be included free of charge?
- (A) End legs
  - (B) Top caps
  - (C) Decorative handles
  - (D) Aluminum frames
- 170.** By when must Ms. Bradshaw place her order if she wishes to meet her stated deadline?
- (A) July 20
  - (B) September 15
  - (C) November 1
  - (D) December 31

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**Questions 171-173** refer to the following article.

## **INTERNATIONAL AIR TRAVEL SOARS ABOVE EXPECTATIONS**

### **Leading air transport association cites 10% rise in global air passenger travel**

More people are flying than ever before, according to the Global Travel Association, an independent transportation research firm based in London. The group has published a report showing a significant rise in air passenger traffic, as much as 10 percent from the previous year, and it is forecasting continued increases at least through the end of December.

Although high oil prices reported at the World Economic Forum in January had caused industry experts to speculate that travel levels would remain consistent or decline, almost every passenger airline has reported growth rates of at least 3 percent for the first six months of the year. Cargo transporters, such as Worldwide Fliers, Inc., also reported increases, although somewhat more modest ones.

Different reasons have been cited for the increase, ranging from lower fare prices implemented by the airlines to an expanded selection of destinations. Other possible factors may have little to do with the airlines themselves. "As more nations participate in the international market," said Dr. Rubin Mendoza, a professor of economics at London University, "more people need to jet around the world for business meetings."

**171.** Who published the report about air travel?

- (A) World Economic Forum
- (B) Global Travel Association
- (C) Worldwide Fliers, Inc.
- (D) London University

**172.** What is predicted in the report?

- (A) The number of passengers will continue to grow.
- (B) The price of fuel will start to stabilize.
- (C) The cost of airport security will increase.
- (D) The profits of cargo transporters will decline.

**173.** What is NOT cited as a possible reason for the increased number of passengers?

- (A) Reduced ticket cost
- (B) Expanded international trade
- (C) A wider choice of destinations
- (D) Changes in oil prices

**Questions 174-176** refer to the following notice.

**Atherton Township  
Division of Public Recreation  
Atherton Municipal Building**

Please refamiliarize yourselves with the following pool safety precautions. As a recreation manager, you are responsible for discussing these regulations with your staff at your next weekly meeting. We must be sure that our facility is in full compliance with the laws and regulations of Atherton Township.

- General pool safety and conduct rules must be posted in an area clearly visible to all pool patrons.
- Gate must be locked and secured whenever lifeguard staff are not on duty.
- Pools must maintain appropriate chlorine levels at all times to ensure the health of guests.
- Patio and grass areas surrounding pools must be inspected once every hour and kept free of debris.
- Emergency phone numbers for police and ambulance services must be provided to all your lifeguards while on duty.

Any questions or concerns with regard to these regulations may be directed to: Len Shrove, Division of Public Safety,  
Atherton Municipal Building,  
38 Woodbridge Drive, Atherton, ON L4W 1S2.

**174.** What is the purpose of this notice?

- (A) To advertise a recreational facility
- (B) To ensure that management staff follow regulations
- (C) To announce job openings for lifeguards
- (D) To instruct guests about swimming pool use

**175.** For whom is this notice most likely intended?

- (A) Len Shrove
- (B) Lifeguard staff
- (C) Recreation managers
- (D) Guests at a swimming pool

**176.** What are lifeguards expected to have available while on duty?

- (A) Emergency telephone numbers
- (B) The address of the municipal building
- (C) A list of local health care centers
- (D) A key to the swimming pool gate

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Questions 177-178 refer to the following job advertisement.

### Agricultural Research Officer

Organization for the Improvement of  
Rice Production Technologies (OIRPT)

OIRPT is seeking an experienced agricultural economist to work with a multidisciplinary team as part of a research program on improving crop yield for rice-farming communities. OIRPT has four branch offices in South Asia, which are located in Dhaka, Calcutta, Kathmandu, and Thimphu. The successful candidate will be posted in Calcutta but will travel throughout the region. Responsibilities will include conducting surveys on the agricultural technology needs of local communities and using past research to assess how improved technologies would affect those communities.

Candidates should have a university degree in agricultural economics, resource economics, or other relevant disciplines. Candidates should have strong research and writing skills, be fluent in English, and have a working knowledge of another language.

Send a letter of interest and résumé along with three letters of recommendation to:

Personnel Department  
Job #1223  
OIRPT – South Asia Main Office  
237B Parliament Street  
New Delhi 110 069, India

**177.** What is one of the stated job responsibilities?

- (A) Conducting research on plants
- (B) Developing new farming technology
- (C) Improving natural wildlife areas
- (D) Utilizing data from previous studies

**178.** What is NOT a requirement for this job?

- (A) Well-developed written language abilities
- (B) Proficiency in English
- (C) Strong computer programming skills
- (D) A university degree

Questions 179-180 refer to the following article.

## **Slow Oil Production Spurs Increase in Gas Prices**

Source: International News Agency

Given the current rate of world oil production, fuel prices are expected to rise slightly next month, according to industry analysts.

Several of the world's largest oil companies are producing below capacity, even though some smaller oil companies are achieving relatively high rates of production. However, the overall gap between current production and the demand of previous months has caused some

economic analysts to predict a modest spike in gas prices in the coming weeks.

Industries that depend on fuel production are most likely to be affected. Sales of some of the larger automobile models, for example, may remain steady or experience a slight decrease — in contrast to the expanding market enjoyed by most car companies in recent months. Smaller car models, especially those with high fuel efficiency, could on the other hand see a rise in popularity.

- 179.** According to the article, what challenges are larger oil companies facing?

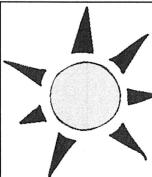
- (A) Smaller oil companies are merging.
- (B) They are having difficulties finding local labor.
- (C) Demand for fuel is leveling off.
- (D) They are experiencing lower rates of production.

- 180.** What does the article suggest?

- (A) Car companies recently had high sales figures.
- (B) A surplus of oil has been created.
- (C) Gasoline prices rose steadily last year.
- (D) Analysts have noted changes in oil quality.

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Questions 181-185 refer to the following advertisement and letter.



## THE SUNSCAPE HOTEL

Are you dreaming of paradise? If so, look no further than The Sunscape Hotel on the beautiful island of Barbados. Located on one of Barbados' most beautiful beaches, The Sunscape Hotel is a charming resort that offers its guests a vacation they will never forget.

Your vacation package includes:

- all meals and beverages
- accommodations
- state-of-the-art fitness center
- 2 Olympic-size pools
- water sports
- snorkeling
- evening activities, including dancing, concerts, and theater shows
- airport shuttle bus service

Guests of The Sunscape Hotel can also pamper themselves in our brand new day spa, offering body treatments and a full beauty salon. Don't forget to ask our friendly staff at the front desk about special prices on boat trips around Barbados, which make stops at Sunrise Bay, Porpoise Village, Emerald Lagoon, and Sailor's Point.

### Sunscape Vacation Packages

2-night stay.....\$650	3-night stay.....\$875
5-night stay.....\$1,300	7-night stay.....\$1,650

Please contact us at 011-246-555 4521 to make reservations or if you have any questions.

\*\*\*Taxes, tips, and fees for the use of the spa facility are not included in the packages\*\*\*

Mr. Miguel Ramirez  
Manager, The Sunscape Hotel  
74 Bussa Boulevard  
Oasis Beach, Barbados

April 19

Dear Mr. Ramirez,

I recently returned from a three-night stay at The Sunscape Hotel. I'm sorry to have to tell you that I did not enjoy my stay at your hotel. To begin with, I arrived at your resort at 2 P.M. and at that time was informed that my room would not be available until 6 P.M. Frankly, I was astonished since I received notification via e-mail that my reservation was confirmed and that I could check in any time after 1 P.M.

While the housekeeping staff was getting the room ready, I decided to go to the restaurant and have lunch. Unfortunately, I had to wait for over an hour for my food, in spite of the fact that the restaurant was rather empty at that time. Then, when I checked into my room, it turned out to be much smaller than I had expected. Finally, on the day of my departure, the bus that was supposed to take me to the airport arrived rather late, and once at the airport I had to rush so as not to miss my flight.

Overall, my stay at your hotel left me quite disappointed. Therefore, I am requesting a full reimbursement for my three-night vacation package. I would appreciate your prompt attention to this matter. I can be reached by e-mail at rshastan@worldline.net.

Sincerely,

*Richard Shastan*

Richard Shastan  
246 Kirlwood Lane  
Dallas, Texas 05644

- 181.** What did the hotel advertise as a new feature?  
(A) A shuttle bus service  
(B) A fitness center  
(C) A day spa  
(D) A theater
- 182.** What is NOT included in the cost of the vacation package?  
(A) Transportation between the airport and the resort  
(B) Entertainment events  
(C) Food and drinks for the entire vacation  
(D) Boat tours around the island
- 183.** What was the rate Mr. Shastan was charged?  
(A) \$650  
(B) \$875  
(C) \$1,300  
(D) \$1,650
- 184.** What is the purpose of Mr. Shastan's letter?  
(A) To thank the manager for solving a problem  
(B) To suggest some changes to the vacation package  
(C) To complain about the service he received at the resort  
(D) To ask for a discount on a future vacation
- 185.** What time was Mr. Shastan initially told he could check in?  
(A) After 1:00 P.M.  
(B) After 2:00 P.M.  
(C) After 4:00 P.M.  
(D) After 6:00 P.M.

**GO ON TO THE NEXT PAGE**

**Questions 186-190** refer to the following letter and ticket.



July 15

Dear Mr. Jensen,

Congratulations on your purchase from the DLC auto dealership. We at DLC know you have a choice of dealers when you buy a car, and we sincerely appreciate that you've chosen to do business with us. In this spirit, be assured that our staff will do everything we can to ensure you are completely satisfied with your vehicle.

During the year, we will send you in the mail periodic reminders of upcoming service needs. You will also receive our monthly newsletter, *Drive Time*, in which you will find car safety and maintenance tips, as well as coupons available only to our customers.

Enclosed please find two complimentary tickets to the Metropolitan Area Art Museum. Be our guest as you enjoy the paintings of local artists, sculpture gardens, and seasonal exhibits, and thank you again for your patronage.

Sincerely,

*Rob Wood*

Rob Wood  
Sales Manager  
DLC Automotive

encl.

**METROPOLITAN AREA ART MUSEUM**

ADMIT ONE (1)

New Exhibits Currently Open:

\* Toronto Expressionism 1900-1965

\* Scenes of Summer

The MAAM Sculpture Gardens are closed for renovation. We regret any inconvenience; the gardens are due to reopen next May.

Visit the museum Web site at [www.metroartmuseum.co.ca](http://www.metroartmuseum.co.ca) for coupons redeemable at our souvenir shop!

Tues.-Thurs.: 9:00-6:00

Fri.-Sat.: 10:00-4:00

Sun: 12:00-5:00

**138 South Elm St. \* Toronto, ON L5K3A7 \* 416-555-3947**

- 186.** Why did Rob Wood send tickets to Mr. Jensen?
- (A) To pay for work completed by Mr. Jensen
  - (B) To advertise a gallery opening
  - (C) To show gratitude to a customer
  - (D) To apologize for a late delivery
- 187.** What service does Mr. Wood's business provide for customers?
- (A) Free transportation to a museum
  - (B) Regular notification of recommended vehicle service
  - (C) Automatic renewal of subscriptions
  - (D) Prompt delivery within the Toronto area
- 188.** What attraction is currently closed?
- (A) The Toronto Expressionism exhibit
  - (B) The Scenes of Summer exhibit
  - (C) The Sculpture Gardens
  - (D) The souvenir shop

- 189.** What do the newsletter and the Web site have in common?
- (A) Both are available only to DLC customers.
  - (B) Both are published by the museum.
  - (C) Both discuss car safety.
  - (D) Both provide coupons.
- 190.** What information is NOT listed on the ticket?
- (A) The museum's address
  - (B) Names of upcoming exhibits
  - (C) Details about hours of operation
  - (D) The museum's telephone number

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**Questions 191-195** refer to the following two job advertisements on the Internet.

**Job Listing 14523 - Posted May 1:**

*The World Health Coalition* (WHC) seeks a highly qualified individual for immediate employment on the HS-1 Vaccination Program. The job provides the opportunity to collaborate with some of the leading researchers in vaccine production. This WHC facility is located in London. Position available from May 27.

**Duties:** Individual is responsible for compiling and storing research results and will assist in creating disease prevention workshops.

**Requirements:** Applicants must have a degree in statistics and at least four years experience working in a research facility. Knowledge of PZB software is a must, as is a team-oriented approach to working. Fluency in English is required; abilities in additional languages preferred.

Send résumé along with cover letter to [jobs@whc.org.uk](mailto:jobs@whc.org.uk). Include an e-mail address and telephone number. Deadline is May 10. Applicants will be notified of their status by May 17. Applicants chosen for interviews will be responsible for their own transportation to London.

**APPLY NOW** ►

**Job Listing 14524 - Whirlwinds Cruise Ships - Posted May 2:**

Did you know that you can get paid to travel all over the world? With weekly departures to Africa and the Mediterranean, London is the cruise-ship hub of Europe! Whether you've got ten years experience in the service industry or are new to the international travel industry, cruise ships present excellent opportunities for both skilled and unskilled laborers. All you need is a willingness to work with others. With an average of over 2500 passengers on board at all times, almost every occupation that you can imagine is available. You could be a gift shop manager, fitness/pool instructor, restaurant waiter, or day care worker; visit our Web site at [www.whirlwindcruise.com.uk](http://www.whirlwindcruise.com.uk) to read about additional skilled positions. This is a great way to pay off university debts or just save up for a new adventure, because rates are competitive, contracts are available on a monthly basis, and room and board are provided free by the cruise line. All contracts are paid in British pounds. Urgent vacancies are waiting to be filled, so contact your London Whirlwinds office today.

**CLICK HERE TO APPLY**

- 191.** What is the last day to apply for the WHC position?
- (A) May 1
  - (B) May 10
  - (C) May 17
  - (D) May 27
- 192.** What does the WHC job advertisement imply?
- (A) The position is a one-year assignment.
  - (B) WHC will provide necessary software training.
  - (C) Applicants who know multiple languages are more likely to be hired.
  - (D) Applicants must have management experience to be considered.
- 193.** What is NOT mentioned as a potential position on a cruise ship?
- (A) Swim teacher
  - (B) Cafeteria cook
  - (C) Store manager
  - (D) Child care worker
- 194.** According to the job posting, what is an advantage of working for Whirlwinds?
- (A) The company will pay for living expenses.
  - (B) Workers can choose the countries they go to.
  - (C) Skilled laborers receive a monthly bonus.
  - (D) The company offers education scholarships.
- 195.** According to the postings, what skill should applicants at both companies have?
- (A) International experience
  - (B) An ability to work in groups
  - (C) A university degree
  - (D) Creative skills

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Questions 196-200 refer to the following program and article.

Morningtown Community Arts Society  
presents

*Midnight in Buenos Aires*

Original script by  
**Julia Ortiz**

Directed by  
**Seiji Uchida**

Starring  
**Frank Rich \* Rita Mendoza \* Michelle Kim**

Costume Designer....Gina Bloom  
Art Direction.....Giles Jenkins  
Music.....Carla Freccero

John Rainolds Civic Center

*The society graciously acknowledges the continued generosity of the Stevens Foundation  
in providing partial funding for this event.*

**Midnight Fun**

John Smith, *MORNINTOWN HERALD*

Community theater is alive and well this month, with the Morningtown Community Arts Society's new play *Midnight in Buenos Aires*. This delightful production is the latest installment from regional favorite Seiji Uchida, whose recent productions at the Civic Center have all been well received by the public. In this reviewer's estimation, *Midnight* may very well be the best production by a community organization in Morningtown this year.

The effectiveness of the production was bolstered by an exceptional cast of actors, which includes the talented Rita Mendoza, last seen in *The Late Hour*. The other actors are

relatively unknown, but their brilliant performances in this play will surely get them more attention in the future. The costumes were themselves marvelous, full of color without distracting from the excellent acting and direction. If there was a weak point in the production, it was the script, which was occasionally marred by awkward dialogue and inaccessible language.

For those wishing to catch it before it ends, the production runs until December 20, with evening performances on Friday and Saturday, December 18 and 19.

**196.** What is this program from?

- (A) An orchestra concert
- (B) A theatrical play
- (C) An art exhibit
- (D) A dance festival

**197.** Who is Gina Bloom?

- (A) An actor
- (B) A writer
- (C) A designer
- (D) A musician

**198.** What is suggested about *Midnight in Buenos Aires*?

- (A) It is Seiji Uchida's first production.
- (B) It is being performed internationally.
- (C) Most of the performers are well-known.
- (D) There are no evening performances on Sunday.

**199.** Whose work did NOT receive a positive review in the article?

- (A) Julia Ortiz
- (B) Gina Bloom
- (C) Seiji Uchida
- (D) Frank Rich

**200.** In the article, the word "estimation" in paragraph 1, line 8, is closest in meaning to  
(A) approximation  
(B) measurement  
(C) opinion  
(D) theory

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.