



Economy RC 1000

Actual Test 03

READING

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. ----- personal checks nor credit cards will be accepted as payment for the products.
(A) With
(B) Both
(C) Either
(D) Neither
102. Due to his impressive ----- and experience, Rajan was offered interviews with three of Australia's top food companies.
(A) qualified
(B) qualifies
(C) qualifications
(D) qualifying
103. Anyone who wants to ----- in the meeting is expected to send an e-mail to the following address within the next two weeks.
(A) participate
(B) complete
(C) attend
(D) release
104. The introduction of debit cards gave consumers even more ----- with their money, allowing them to withdraw cash from both ATMs and bank tellers.
(A) experiments
(B) response
(C) collection
(D) flexibility
105. His goal has always been to provide the best possible service to ----- customers.
(A) he
(B) his
(C) him
(D) himself
106. Failure to deliver your merchandise ----- the estimated delivery date will give customers the right to cancel their order without written consent.
(A) by
(B) in
(C) at
(D) to

102.



103.



107. The supervisor of the marketing department, Ms. Smith, ----- all the statistics that were needed for the report.
 (A) to provide
 (B) provided
 (C) provide
 (D) providing
108. It appears that Chef Roberts has succeeded in ----- a third restaurant which will match the quality of his other two locations.
 (A) opening
 (B) open
 (C) opens
 (D) opened
109. ----- cold weather over the past two months has caused gas shortages as distribution networks have struggled to meet demand.
 (A) Readily
 (B) Exactly
 (C) Unusually
 (D) Urgently
110. Purchase order organizer software is a flexible sales and purchase record management utility that keeps track of all business-related activities in an ----- manner.
 (A) efficiency
 (B) efficiently
 (C) efficiencies
 (D) efficient
111. To avoid additional charges and the embarrassment of repacking at the airport, please make sure you weigh your luggage ----- leaving home.
 (A) before
 (B) beside
 (C) between
 (D) behind
112. Derek's Sporting Goods now has over 400 stores ----- located in more than 40 states across the country.
 (A) convenience
 (B) convenient
 (C) conveniently
 (D) conveniences
113. The Thoth foldable chair requires some ----- but detailed instructions are provided.
 (A) assembly
 (B) development
 (C) approval
 (D) progress
114. A market study by the ARC Advisory Group predicts that the geospatial industry ----- by 50% over the next five years.
 (A) growing
 (B) be grown
 (C) will grow
 (D) has grown
115. Mr. Forbes has yet to make his official school-sponsored ----- to California, though he is planning to make it the first week of September.
 (A) visiting
 (B) visit
 (C) visitor
 (D) visited
116. DriveAgain is an organization ----- to helping people with injuries, disabilities or driving challenges regain their driving independence.
 (A) distributed
 (B) supportable
 (C) serious
 (D) dedicated
117. The seminar ----- with discussions on research topics that need to be addressed further.
 (A) concluded
 (B) to conclude
 (C) concluding
 (D) conclusion

112.



116.



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118. ----- the position has been filled, all the other applicants will be notified.
 (A) Despite
 (B) Once
 (C) Whereas
 (D) While
119. Most importantly, clients of Toka can use this product at the same cost ----- traditional environmentally-unfriendly materials.
 (A) along
 (B) as
 (C) that
 (D) with
120. The district rules assessment team coordinated an ----- evaluation of performance standards and emerging technologies.
 (A) extent
 (B) extension
 (C) extensive
 (D) extensively
121. The director of the planning department commended Mr. Ken Seo for how ----- he drew up the blueprints for the newly proposed power plant.
 (A) hardly
 (B) scarcely
 (C) skillfully
 (D) likely
122. We take every appropriate measure to ensure that your personal information is kept -----.
 (A) secure
 (B) notable
 (C) imperative
 (D) confident
123. Sign up to receive our free newsletter and you will ----- receive update notifications and other news via e-mail.
 (A) automatically
 (B) automaticity
 (C) automated
 (D) automatic
124. There are quite a few great shops which are all ----- walking distance.
 (A) in front of
 (B) across
 (C) within
 (D) nearby
125. Become a member of ThriftyAsia.com and be entitled to discounts ----- in Asia!
 (A) alongside
 (B) everywhere
 (C) forward
 (D) together
126. Personal information gathered about customers ----- in leasing a solar panel system is only accessible to appropriate personnel.
 (A) interested
 (B) interests
 (C) interesting
 (D) interest
127. The management ----- that revenue from online games and advertising will increase in the second quarter compared to the prior quarter.
 (A) waits
 (B) reduces
 (C) expects
 (D) prevents
128. Provisions of the new national health reform law could reduce patient ----- on emergency departments for non-urgent health problems.
 (A) reliant
 (B) relied
 (C) relies
 (D) reliance
129. There are ----- only a limited number of manufacturers able to supply TB products with sufficient guarantees of safety and efficacy.
 (A) quickly
 (B) shortly
 (C) currently
 (D) equally



130. When compared with the traditional method of cleaning by wet mopping, the new method was ----- more effective in removal of microbial contamination.
(A) signify
(B) significant
(C) significantly
(D) significance
131. The government will ----- new policies today to obtain information about entrepreneurs operating businesses online.
(A) convince
(B) achieve
(C) perform
(D) implement
132. As Rochester's product line continued to grow, ----- did the company's space needs.
(A) rather
(B) so
(C) same
(D) either
133. Our fitness staff are ----- of your interest and participation in their respective classes.
(A) fulfilled
(B) willing
(C) decisive
(D) appreciative
134. The R&D department has ----- about conducting the new research because of budget cuts within the company.
(A) reservations
(B) specializations
(C) reductions
(D) indications
135. ----- reserve tickets for this event, please fill in the form below and your tickets will be emailed to you.
(A) Furthermore
(B) In order to
(C) As a result of
(D) As to
136. Opera's free and ----- web browser allows you to experience the web on your own terms.
(A) frequent
(B) estimated
(C) innovative
(D) reluctant
137. National fertilizers provided by True Organic Food can be ----- by their green labels.
(A) corrected
(B) decided
(C) distinguished
(D) proposed
138. Gardens will also be featured as a tour option ----- the conference on Friday.
(A) although
(B) when
(C) during
(D) afterward
139. Before Gallux Corporation was rated as one of the best telecommunications companies in the country, it ----- expanding its operations worldwide.
(A) had not considered
(B) will not consider
(C) were not considered
(D) does not consider
140. This study follows yet another which carried out numerous ----- into using a precleaner to save money on freight costs.
(A) investigations
(B) configurations
(C) substitutions
(D) modifications

132.



134.



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Part 6

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following press release.

This year's Corrales Quilt & Wine Fair is scheduled for the weekend of August 7 and 8 on the front fields of the Corrales Recreation Center.

In its first two years, the festival was held on Mothers' Day, but organizers decided attendance would improve if the event were shifted to later in the summer. Attendance is ----- to be around 4,000.

141. (A) projected
(B) projects
(C) projecting
(D) project

Twelve wineries will offer samples and bottle sales from noon to 6 on Saturday and Sunday, while at least 18 quilters will show their handiwork.

Live music will be provided by Chava and the Society on Saturday from noon to 2, followed by Kumusha, who will play until 4, and ----- the Squash Blossom Boys play until 6 p.m.

142. (A) in fact
(B) nevertheless
(C) whenever
(D) then

Corrales wine expert Jim Hammond will give 30-minute talks on both days starting at 1 p.m., 2:30 and 4. Admission tickets to the event are \$15 each for adults; \$25 for couples; and \$5 for the youth aged 13-20.

Minors will not be admitted to the event unless accompanied by a parent, an adult, spouse or legal guardian. Pets are discouraged.

Wine sales will be by the glass, bottle or case. ----- picture identification is required to

143. (A) Validated
(B) Valid
(C) Validate
(D) Validity

purchase any alcoholic beverage.



Questions 144-146 refer to the following e-mail.

Mayor Kennedy Johnson invites the public to the Mound Bayou's Mayor Awards Black Tie Banquet, which will be held at 7 p.m. on Saturday at the Community Facility Building.

This is the second year we've held this banquet. The first one was held in 2003. The public is invited to attend. Tickets are \$15 each. We only have about 30 tickets left. What -----

144. (A) made
(B) has made
(C) makes
(D) is made

this year's banquet so special is this.

As a way to show our appreciation to businesses and those individuals that have helped advance the city of Mound Bayou, this year we will showcase our city. As Mayor Johnson put it, we have people coming in from all over the country. We will have investors, developers and project managers coming in to see what Mound Bayou has to offer. These individuals are interested in investing ----- our city. I've reached out to mayors in local

145. (A) in
(B) on
(C) at
(D) for

communities and other towns ----- this is a great opportunity for them, too. These

146. (A) until
(B) when
(C) although
(D) because

investors, developers and other individuals are looking to invest money in communities to help with the area's growth.



Questions 147-149 refer to the following memo.

Construction Alert (8/4/2010)

Please be ----- there will be underground utility work which will require single lane traffic

147. (A) advise
(B) advising
(C) advised
(D) advisable

on Whitehead Road. The work is scheduled to occur between normal business hours on August 5-8 and August 14-15. Single-lane traffic will be controlled via flagmen during work hours. Two-way traffic will resume during non-business hours.

Please be aware that this work is weather dependent, and is ----- to change as a

148. (A) subjects
(B) subjected
(C) subjection
(D) subject

result of inclement weather conditions. Future construction alerts will ----- you updated

149. (A) find
(B) keep
(C) let
(D) call

with the progress of the work and/or required changes in schedule.



Questions 150-152 refer to the following notice.

BPC email access has been restored and should be functioning normally now. However, as a result of our recovery efforts, many outgoing email messages ----- on Sept. 8.

150. (A) have been deleted
(B) will be deleting
(C) were deleted
(D) to delete

To make sure that your emails reach their intended recipients, I would recommend that you resend any messages you sent that day from your BPC email account.

Please note that the service disruption to BPC email was the result of a recent phishing email scheme that many of you received a few days ago, where users were asked for their BPC email username and password. Please know that BPC Technology Services never ----- your username and password in an email.

151. (A) asks for
(B) calls for
(C) stands for
(D) arranges for

----- you receive any of those types of messages, please disregard and delete them.

152. (A) Following
(B) If
(C) Moreover
(D) Except

Responding to any email with your username and password can compromise your BPC email account to spammers and can cause systemwide email disruptions like we've experienced today.

If you have any questions about a particular email you've received please contact the BPC Helpdesk at 912-583-3119, or helpdesk@bpc.edu.

03

151.



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Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following receipt.

Mr. Smith,

Thank you for ordering from <http://www.shoptechnow.com>. We appreciate your business!

We've received your order as it appears below (1802409). Please take a minute to review the information and then keep a copy of this confirmation for your records.

Comments:

PAYMENT METHOD

credit xxxx-xxxx-xxxx-1003

ITEM(S) ORDERED

1 ChefKing Indoor Stove Top Grill at \$15.95/unit: \$15.95

Subtotal: \$15.95

Coupon VIP18: -\$2.87

Shipping: \$0.00 (Free: UPS)

Grand Total: \$13.08

Tracking your package: To track the status of your package, go to our website and click on your order status. Our system updates tracking information every evening.

153. How much was the discount?

- (A) \$15.95
- (B) \$3.00
- (C) \$0.00
- (D) \$2.87

154. What is stated on the receipt?

- (A) How much tax was paid
- (B) When the discount coupon expires
- (C) When the item will be shipped
- (D) When the shipping status is updated

Questions 155-156 refer to the following letter.

Ro's Hair Salon

To our loyal clients,

We would like to inform you of a change in Ro's Hair Salon's present location. Thanks to the tremendous support you have shown us, we have outgrown our present location's capacity. In order to better serve our growing number of customers and to ensure that the waiting period for each customer is less than thirty minutes at most, we plan to double the number of our staff and also enlarge the area of our shampoo station. This means that we need more space. Therefore, in a few weeks, we will be relocating to a newer and larger space.

This new space, equipped with brand-new hair perm devices and a larger and better shampoo station, will ensure that our staff members can provide you with the latest and the most fashionable hair styles, faster and more effectively than ever before. The best part of this new place is that it also has a large waiting room, where you will find the latest magazine subscriptions, product displays, and refreshments to entertain you while you are waiting.

Only a kilometer away from our present location, our new address will be

15 Mt. Elizabeth #01-06, Los Angeles CA 228518

We will continue serving clients at our current location until Friday, November 2, at 5 P.M. The new salon will be open to the public at 9 A.M. on the following Monday, November 5. In order to avoid any confusion, our telephone and fax numbers will remain the same.

TEL: 450-5578 / FAX: 450-5588

Please come and check out our brand-new hair salon!

Dennis Ro

Dennis Ro

Owner, Ro's Hair Salon

155. What's the purpose of the letter?
- (A) To inform people about the store's relocation
 - (B) To promote the new hours of operation
 - (C) To announce a change in management
 - (D) To advertise a new hair care product

156. What is indicated about the salon?
- (A) It will be closed on November 3 and 4.
 - (B) It will display perm devices for sale.
 - (C) It has changed its telephone number.
 - (D) It will expand its product selection.

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Questions 157-159 refer to the following information.



The 5th Annual International Web Technology Conference

Speaker Fees

A cancellation request must be made in writing & received by February 8, 2011. A \$75 processing fee will be assessed. There will be no refunds after February 8, 2011.

(NOTE: Speakers must register by February 15, 2011 – there will be no on-site speaker registration.)

- Early Bird: \$375 (by January 22, 2011)
- Regular: \$425 (after January 22, 2011)
- Late: \$450 (after February 15, 2011)

Conference Fees

A cancellation request must be made in writing & received by February 26, 2011. A \$50 processing fee will be assessed. There will be no refunds after February 26, 2011. All no-shows will be charged the full amount.

- Early Bird: \$450 (by February 10, 2011)
- Regular: \$500 (after February 10, 2011)
- Late: \$545 (after February 26, 2011 & on-site)

Student Discounts

Full-time students are offered a 50% discount code when your class schedule or letter from the registrar (showing 12 units or more) and a copy of your school ID are faxed to us at (818) 677-4850 or submitted via email to conference@webtech.net.

157. When is the deadline for conference cancellations?
- (A) January 22
(B) February 8
(C) February 26
(D) February 10
158. How much money will a speaker pay to register on February 10?
- (A) \$375
(B) \$425
(C) \$450
(D) \$545
159. What restriction is placed on student discounts?
- (A) Cancellation requests must be made by February 26, 2011.
(B) They must be registered for 12 credits or more.
(C) They must fax in their report cards.
(D) They must email their class schedule and a letter from the registrar.

Questions 160-161 refer to the following notice.



Notice

As of December 12, the hourly parking rate for the Starlet Public Parking Space will be subject to a slight increase due to the upgrading of its security system, including the renovation of lighting facilities and an increase in the number of security guards on duty. We've also installed automatic parking lot security gates.

These recent attempts to enhance security in the parking areas are partly in response to the growing concern about public safety in the downtown area. Because many of our parking spaces are open till late in the afternoon, many of our loyal customers have expressed their concern with security in the neighborhood. Thus, we have taken special care to ensure that this new state-of-the-art security system will make your parking experience with us more comfortable and safe than ever before.

Please see below for the updated information on our parking sites and hourly rates.

Address	Hours	Hourly rate
142 River Street	7 a.m. - 11 p.m.	*\$3.50
243 Taraval Avenue	6 a.m. - 10 p.m.	\$4.25
381 Oak Avenue	24 Hours	\$3.50
16 Sunset Blvd.	6 a.m. - 2 a.m.	*\$4.25

* Rates are set to increase by \$1.00 on Saturdays and Sundays.

160. What is the purpose of the notice?
- (A) To recruit new security guards
 - (B) To ask for additional information
 - (C) To announce the new parking rates
 - (D) To provide directions

161. What is stated about the updated parking hours and rate?
- (A) It is open for business 24 hours a day.
 - (B) New security gates will be installed on December 12.
 - (C) Hourly rates are higher on Saturdays.
 - (D) Its business hours have been changed recently.

Questions 162-164 refer to the following letter.

From: Medford United Group
152 Hartford Road, Medford, New Jersey
To: Boy Scouts of America Troop 14
Sponsored by Medford United Group

November 30, 2010

Dear Scouts:

The Board of Trustees and the Members of Medford United Group would like to take this opportunity to formally express our thanks and appreciation to you for the wonderful work you did recently at our headquarters. The new roofing on Wing B and the great job you did on the walkway around the building was work that does not go unappreciated or unnoticed.

Your energy, enthusiasm, and willingness to help with these projects are truly a blessing to us. We know that, as Scouts, you take pride in your accomplishments. You are justified in feeling proud of what you have helped us accomplish. A special note of thanks also to Mr. Pat Derring for his leadership and time spent on guiding his troops.

Please continue to keep us in mind, as we are in need of assistance in other projects throughout the year as well, and would like very much to have you on board as our special helpers.

Again, many thanks for this work well done!

Sincerely,
Cathy O'Bannon, Secretary
Board of Trustees, Medford United Group

162. What is the purpose of the letter?
(A) To show appreciation for past work
(B) To ask for a sponsorship
(C) To promote a special helpers group
(D) To ask for help in an upcoming project
163. Who most likely is Mr. Derring?
(A) A Boy Scout
(B) An event organizer
(C) The CEO of the American Boy Scouts
(D) The leader of a Boy Scout troop
164. According to the letter, what kind of work did the scouts perform?
(A) They sponsored a new charity drive.
(B) They helped secure funding for a construction project.
(C) They organized a special helpers group.
(D) They performed some construction work.

Questions 165-168 refer to the following notice.

2010-2011 Tufts University Gym Membership Update

Current Memberships Expire: June 30, 2010

Membership renewals may be purchased starting: Monday, June 14

New memberships may be purchased starting: Thursday, July 1

Summer memberships may be purchased starting: Monday, June 14

Prices: See price sheet at Athletic Facilities office, Front Desk and on the Tufts Athletic Facilities website.

Discount periods: Purchased between: Current registered students pay:

Jul 1 - Oct 30	full price
November 1 - Feb 28	1/3 off full-year price
Mar 1 - Jun 30	2/3 off full-year price

Lockers: To keep your locker, you must renew by mid-July. All non-renewed lockers will be reassigned to new members.

Expiration Dates: Summer memberships will expire September 19, 2010

All regular memberships will expire June 30, 2011.

Building Schedule: The gym schedule is posted each term. During the summer and in between terms, the schedule is reduced somewhat. Please check the 2010-2011 building hours summary sheet, or the Tufts Athletic Facilities website for details.

Renewal Notice: We will be sending renewal information to current members shortly by e-mail (or by regular mail if you do not have e-mail).

Note: You **MUST** be registered for classes in the current semester in order to be eligible for the discounted price. If your e-mail address has changed, please let us know by contacting Margaret Tulsa at 678-8656 or at mar.tulsa@tufts.edu.

165. For whom at the Tufts University Gym is this notice probably intended?
- (A) Instructors only
 - (B) Gym members only
 - (C) All students
 - (D) All staff members
166. When can new members join the gym?
- (A) On June 30
 - (B) On June 14
 - (C) On July 1
 - (D) On September 19
167. Where can you check the gym schedule?
- (A) In the gym
 - (B) At the building door
 - (C) By calling the gym
 - (D) On the Internet
168. What will happen if a locker is not renewed by mid-July?
- (A) It will be assigned to someone else.
 - (B) It will be emptied and cleaned by staff.
 - (C) It will be assigned to staff members.
 - (D) A warning letter will be sent.

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Questions 169-171 refer to the following memo.

2010 Javachips Annual Meeting of Shareholders General Information

Date: Wednesday, March 14, 2011

Time: 10 a.m., Doors open 8 a.m. (Pacific Time)

Location: Marilyn McGraw Hall at Becks Center

571 Mercer Street (between Second Avenue and Parks Avenue)
Washington

Seating

As always, we anticipate a large number of attendees at the Annual Meeting of Shareholders. This year, seating will be limited to McGraw Hall *only*, and we cannot guarantee seating for all shareholders.

Webcast

Shareholders may also log onto a live webcast of the meeting on March 14 by visiting the Investor Relations section of our website. The webcast will be available for replay through Wednesday, April 28, 2011.

Ticketing

Please note the Javachips Annual Meeting of Shareholders is a ticketed event. On January 26, 2011, we mailed to all our shareholders a Notice of Internet Availability of Proxy Materials (the 'Notice') containing instructions on how to access our 2011 Proxy Statement and 2010 Annual Report to Shareholders. The Notice also provides instructions on how to vote online or by telephone, and includes instructions on how to receive a paper copy of the proxy materials by mail. **The Notice serves as an admission ticket for one shareholder to attend the Annual Meeting of Shareholders. Seating will be on a first-come, first-served basis.**

169. What is the purpose of the memo?

- (A) To ask for contributions
- (B) To announce a webcast
- (C) To sell tickets to a meeting
- (D) To relay information about a company event

171. What topic is NOT listed?

- (A) Information about employee benefits
- (B) How to access event tickets
- (C) Where the event will take place
- (D) Alternative options to view the event

170. How can shareholders buy tickets?

- (A) They already have them.
- (B) They can pick them up in person at the company headquarters.
- (C) They can get them through the company webpage.
- (D) They can buy a Notice at the company website.

Questions 172-175 refer to the following notice.

The School of Engineering at Wennis College, MEAM Department

Many courses have prerequisites, and therefore, the sequence in which courses are taken may be important. The following sample course plans show one sequence which satisfies the prerequisites for the specified courses. However, each student must develop a complete course plan in consultation with his or her assigned academic advisor. Please note that courses in bold are required MEAM courses.

Each class runs for 2 hours and meets a minimum of twice a week. Classes are restricted to 14 students per class, so students should register as early as possible.

Freshman Year

CUs	Fall	CUs	Spring
1.5	MEAM 110/148 (Intro to Mechanics & Lab)	1.5	PHYS 151 (Prin. of Physics II & Lab)
1	MATH 105 (Calculus I)	1	MATH 114 (Calculus II)
1.5	CHEM 101/040 (Intro to Chemistry & Lab)	1	Professional Elective (i.e. MEAM 101)
1	Social Science/Humanities elective (or MEAM 101)	1	Writing Requirement
		1	Natural Science Elective

172. How often is each class held?
- (A) One day a week
(B) Two days a week
(C) At least three days a week
(D) At least two days a week
173. What information is provided in the notice?
- (A) The cost of class registration
(B) Sample course schedule for incoming transfer students
(C) Sample schedule for incoming freshmen
(D) Required courses for all engineering students
174. If students have questions, what does the notice suggest they do?
- (A) Visit the MEAM department website
(B) Speak to an advisor
(C) Visit the MEAM department in person
(D) Contact the Admissions Office
175. What is NOT indicated about the sample schedule?
- (A) Which social science/humanities elective to take
(B) How many hours each class lasts
(C) Which day of the week the classes meet
(D) Which math course should be taken

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Questions 176-180 refer to the following letter.

Ms. Natalie Chambers
601 Tarot Place, Apt. 4B
Phoenix, AZ 84562

Dear Ms. Chambers,

This letter confirms your reservation at Vineyard Vacation Homes. I have either received your credit card number and/or check which confirms your rental subject to our cancellation policy as follows:

CANCELLATION POLICY: All payments and balance(s) due are non-refundable unless the house is re-rented within one week of cancellation, (with written notice of cancellation only). Please make a special note that we do not accept check deposits or credit card deposits to hold a home. This letter confirms that you have paid the full balance in addition to any required security deposits. If we accept your credit card then you have rented one of our homes subject to the cancellation policy stated above. All cancellations must be in writing.

Please print this entire lease; fill it out completely; sign it and send it back to me via regular mail or by fax.

- A. **Note that smoking is NOT permitted in any of our homes.** Please be aware that extra charges will be subtracted from your deposit if you smoke in the home.
- B. Do not remove any cords, wires, or cables from the TV/DVD or attach other devices to them. Doing so may result in requiring Mr. Harold to repair damages to the TV or DVD player, which you will be billed for.

It is important to send back or fax (208-359-0476) all the pages of the lease to me:

Clarence Garman 171 Westbury Lane Phoenix, AZ 87455

You will find the address of the house, the phone number of the house, and the lease dates in a subsequent e-mail from me. **Please make a copy of the lease and bring it with you on your vacation. Your lease and all communication from me is your legal authority to rent the home.**

Thank you very much,

Clarence Garman
1 877 584-4851 or cell: 207 487-2132 Fax: 208-359-0476

176. Who is Ms. Chambers?
(A) The renter of a vacation property
(B) A resident in an apartment complex
(C) The owner of a vacation home
(D) The manager of a rental company
177. What can be inferred about Mr. Harold?
(A) He is Mr. Garman's supervisor.
(B) He helps people move into the property.
(C) He is responsible for confirming reservations.
(D) He is a handyman working with Mr. Garman.
178. The word 'subsequent' in paragraph 5, line 2, is closest in meaning to
(A) together
(B) bigger
(C) another
(D) detailed
179. What has Ms. Chambers paid for?
(A) Only rent
(B) Only the deposit
(C) The deposit plus rent
(D) Nothing yet
180. Why doesn't Ms. Chambers need a separate lease?
(A) She already paid the full balance.
(B) The letter serves as the lease.
(C) She will receive a separate email.
(D) She paid a security deposit.

Questions 181-185 refer to the following advertisement and e-mail.

Leaders Institute is an international training company.

The newest buzz word in the industry today is, undoubtedly, leadership. For any business to run smoothly and profitably, it is important to practice excellence at the workplace, and this excellence must necessarily start all the way up and move downwards, from the CEO and senior management to mid-level managers all the way down to entry-level employees. Leaders Institute is an international public speaking training, leadership consulting, and team building company specializing in the 'soft skills' side of business. Our instructors and trainers are experts in developing strong, confident leaders throughout Fortune 500 companies and independent businesses around the world, as well as purposefully shifting and creating fun, high-energy corporate cultures for clients.

Our presentation training and public speaking courses, designed specifically for teachers and professors, help eliminate the fear of public speaking. Our team building activities help build a purposeful team culture within your organization. The Leader Institute also offers turn-key breakout sessions and world-famous keynote speakers for conventions and corporate meetings.

TO: Christie Eline <celine@leadersinstitute.net>
FROM: Charlie Park <cpark@hotmail.net>
DATE: August 5
SUBJECT: Training sessions

Dear Ms. Eline,

I just wanted to let you know that your public speaking course and presentation training seminar provided me with insight and inspiration that I have already passed on to my students. This will become one of those experiences where I'll think back every few years when my batteries need recharging and I want to relearn some timeless lessons. Your seminar helped me see that the leader's role is to serve others, helping them to make the most of their contributions to further the organization's mission, whether it's a company or a classroom.

Thanks again.

Sincerely,
Charlie Park

- 181.** What is NOT true about Leaders Institute?
- (A) They teach how to speak publicly.
 - (B) They are intended for Fortune 500 clients only.
 - (C) They are designed to improve leadership skills.
 - (D) They sometimes provide speakers for conventions.
- 182.** In the advertisement, the word 'culture' in paragraph 1, line 9, is closest in meaning to
- (A) environment
 - (B) office
 - (C) company
 - (D) convention
- 183.** Why did Mr. Park write the e-mail?
- (A) To ask for information about a class
 - (B) To register for a training seminar
 - (C) To ask about public speaking
 - (D) To thank a specific instructor
- 184.** What job does Mr. Park probably have?
- (A) He is a public speech writer.
 - (B) He is a business consultant.
 - (C) He is a school teacher.
 - (D) He is a motivational speaker.
- 185.** Which statement is most likely true about Leaders Institute?
- (A) It is a multi-million dollar company.
 - (B) It holds hundreds of seminars and classes per year.
 - (C) It has trained the top public speakers in the U.S.
 - (D) Its teachings can apply to settings other than a corporation.

Questions 186-190 refer to the following article and letter.

Raina Gibson 365: No Repeats-A Year of Deliciously Different Dinners (A 30-Minute Meal Cookbook)

Even your favorite dinner can lose its appeal when it's in constant rotation, so mix it up! With her largest collection of recipes yet, Foodit Network's indefatigable cook Raina Gibson guarantees you'll be able to put something fresh and exciting on your dinner table every night for a full year.

Based on the popular *30-Minute Meal* cooking classes, these recipes prove that you don't have to reinvent the wheel every night. Raina offers dozens of recipes that, once mastered, can become entirely new dishes with just a few ingredient swaps. Learn how to make a Southwestern Pasta Bake and you'll be able to make a Smoky Chipotle Chili Mac the next time. Try your hand at Spring Chicken with Peas and you're all set to turn out a delicious Rice and Chicken Soup that looks and tastes like an entirely different dish.

As a bestselling cookbook author and host of three top-rated Foodit Network shows, Raina Gibson believes that both cooking and eating should be fun. Drawing from her own favorite dishes as well as those of her family, friends, and celebrities, she covers the flavor spectrum, from Asian to Italian, and with dozens of delicious stops in between. These flavor-packed dishes will satisfy your various cravings and renew your taste for cooking. With so many delicious entrees to choose from, you'll never have an excuse for being in a cooking rut again.

Dear Ms. Gibson,

I bought this cookbook with no prior knowledge of you or your other cookbooks. The idea of 365 30-minute meals is appealing, but unfortunately many of the recipes included in the book take far more than 30 minutes if you include prep time. This is a useful cookbook for families as the yields are fairly large and it covers a variety of flavors. However, the flavors aren't always great; they are often combined in unappetizing mixtures that just don't work. The method of substituting ingredients to change up a dish is not terribly useful either. Most often, you will have to change half the recipe to get a new dish. The worst part, though, is the lack of a useful index. It's extremely difficult to find your way around the book. Just try looking for a 'chicken' dish. If you don't know the title, chances are you won't find it fast. A future edition that remedies this problem would be highly recommended.

Sincerely,

Rachael Santis

186. What is the purpose of the article?
(A) To explain food preparation techniques
(B) To discuss a new style of cooking
(C) To discuss a kitchen design
(D) To evaluate a recent publication
187. What does the article imply about Raina Gibson?
(A) She is a restaurant chef.
(B) She has published other cookbooks.
(C) She is the owner of the Foodit Network.
(D) Her new cookbook is not the best one on the market.
188. In the letter, the word 'unappetizing' in paragraph 1, line 5 is closest in meaning to
(A) tasteless
(B) tasty
(C) complicated
(D) assorted
189. What does Ms. Santis ask the author to do?
(A) Reprint the cookbook with more recipes
(B) Establish guidelines for future cookbooks
(C) Refund the cost of the cookbook
(D) Include an index in a subsequent edition
190. What is true about Ms. Santis?
(A) She does not like the Spring Chicken with Peas dish.
(B) She is a fan of Raina Gibson.
(C) She is not a professional chef.
(D) She has not seen Gibson's popular Foodit shows.

Questions 191-192 refer to the following e-mails.

To: <service@toppurchase.com>
From: Gary Sheppard <gsheppard@hotmail.com>
Date: March 10
Subject: Warranty complaint

I recently had a problem with my Samlion TV, which I purchased on January 25. The Top Purchase.com repairmen came to my place 14 days ago and told us a part had to be ordered. In the meantime we watched a TV with a buzzing sound and a terrible picture. After a week the company called and told us that the part was severely back ordered. I was then told I could get another TV but had to wait until the 9th of March because of a fourteen-day waiting period. So today, I brought the 46-inch TV back to the store to exchange it only to find out I needed a confirmation number from the warranty people. We called and spoke to a warranty supervisor while at the Top Purchase store at the new Terry Springs location but he could not help us. We still have to wait another day or two before we will see a replacement TV.

This whole experience has not left me on good terms with Top Purchase. At this time I'd like to request a refund for the price of a new TV.

Sincerely,
Gary Sheppard

To: Gary Sheppard <gsheppard@hotmail.com>
From: <allanw@toppurchase.com>
Date: March 12
Subject: RE: Warranty complaint

Dear Mr. Sheppard,

Thank you for taking the time to express your concerns to Top Purchase. My name is Allan, and I'd be happy to assist you with any questions you may have.

The person that advised you to wait fourteen days should have been clearer on how the replacement process works. This would have saved you a trip to the Top Purchase store and the effort to carry your old TV into the store and back home. Top Purchase return policy states that if a product was purchased less than 30 days ago, it may be returned to the store for any reason as long as a receipt is presented and the product is in its original packaging. Purchases made more than 30 days ago may be returned if the product was damaged or defective through no fault of the customer. In this case, a Merchandise Return Form must be filled out, available for download at our company website. Once your replacement request is approved, you receive a phone call with a confirmation number of the approval, and that number is what the store needs to process the replacement. Original purchase price is never a consideration in what the store determines to be a comparable model, and we do require the old TV back before we can release the new TV to you.

If you are getting the new TV delivered to your home, we would pick up the old TV when we deliver the new one. But if you want to walk out of the store with your new TV, you would need to bring the old TV in with you. If your TV is approved for replacement, there is no way to get you a refund.

It is always our goal to provide world class customer care. To improve our service for you, would you please let us ask you a few questions about your shopping habits? Please make sure to fill out the enclosed form with your full name and current address, so we can send you a store coupon for 10% off your next purchase. Feel free to contact me if you have any more questions. Thanks for expressing your concern.

Allan
Community Connector
Top Purchase Corporate

191. What problem with the product does Mr. Sheppard report?
- (A) It contains a defective part.
 - (B) It has problems with its color contrast.
 - (C) It was not a good deal.
 - (D) It was backordered for weeks.
192. What most likely is a part of Allan's job?
- (A) Contacting customers about new products
 - (B) Training Top Purchase employees
 - (C) Resolving customer complaints
 - (D) Emailing customers about Top Purchase locations
193. When did the repairmen go to Mr. Sheppard's home?
- (A) On March 9
 - (B) On March 10
 - (C) On February 24
 - (D) On February 10
194. What additional item does Mr. Sheppard need to obtain before going to the Top Purchase store for a return?
- (A) The item receipt
 - (B) The original packaging
 - (C) A confirmation number
 - (D) A warranty tag
195. How can Mr. Sheppard receive a discount on a future purchase?
- (A) By filling out a questionnaire
 - (B) By recommending the company to a friend
 - (C) By signing up for a credit card
 - (D) By placing an Internet order

Questions 196-200 refer to the following e-mail and announcement.

From: Lila Adams <lila@softtech.net>
To: Diana Wang <dwang@fastmail.net>
Date: September 17
Subject : Development Conference

Diana,

I'm so glad we had a chance to meet and exchange numbers. I wish we had had more time to talk about your growing business. I can understand your hesitation and anxiety about hiring people to expand the business.

When we hire new employees at my department in SoftTech, we first select desirable candidates from the initial interview, and then have them come in for a second round of interviews where they are given a personality assessment test. We find the results of these tests to be helpful in determining a person's personality type, which then gives us an idea of how they would react to certain situations.

I'd like to invite you to a conference I'm attending next month. I went to their workshops last year, and they provided some valuable insight for businesses. I think you'll be able to get a good idea of how to use assessments for your company expansion if you attend the conference I'm referring to.

I look forward to seeing you there.

Best wishes,
Lila Adams, Human Resources Manager
SoftTech Inc.

The 2nd Annual Cherry Hills Business Development Conference

Cherry Hill National is pleased to announce that final additional workshops will be held as part of the 2nd Annual Cherry Hills Business Development Conference. These workshops, in addition to the original list of workshops and seminars, will require pre-registration to gain entry.

Networking: Doing Business with the City of Cherry Hill

- By Steven Kersey
- Date: Wednesday, October 6, 2010
- Time: 9:00 A.M. to 11:00 A.M.

Business Tax Seminar

- By Rina Holmes
- Date: Tuesday, October 12, 2010
- Time: 3:00 P.M. to 8:00 P.M.

Introduction to Record Keeping and Accounting for First-Year Workers

- By Debra Allans
- Date: Wednesday, October 27, 2010
- Time: 10:00 A.M. to 12:00 P.M.

Personality and Psychological Considerations in the Workplace

- By Rose McCallister
- Date: Monday, November 3, 2010
- Time: 4:00 P.M. to 6:00 P.M.

- 196.** Why is Ms. Adams writing to Ms. Wang?
- (A) To request information about a conference
 - (B) To ask her to create a workshop
 - (C) To ask for advice about workplace issues
 - (D) To encourage her to attend a conference
- 197.** According to the e-mail, what concern has Ms. Wang expressed?
- (A) Her company is in trouble financially.
 - (B) There are too many new research projects in her department.
 - (C) Her company needs to hire additional personnel.
 - (D) There is growing competition from other companies.
- 198.** What is true about the workshops listed in the announcement?
- (A) They were not included in the original schedule of workshops.
 - (B) They replaced other workshops.
 - (C) Their times have been changed since last week.
 - (D) They are the only workshops scheduled for the conference.
- 199.** What day's workshop would probably be most helpful to Ms. Wang?
- (A) October 6
 - (B) October 12
 - (C) October 27
 - (D) November 3
- 200.** For whom is Debra Allan's presentation most likely intended?
- (A) Inexperienced accountants
 - (B) Human resources employees
 - (C) Newly hired managers
 - (D) Inexperienced business developers