

TEST 1

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Author Ken Yabuki wrote a magazine article based on ----- recent visit to Iceland.

- (A) he
- (B) his
- (C) him
- (D) himself

102. To ----- the Adele's Apparel store that is nearest to you, select your state or country from the pull-down menu.

- (A) afford
- (B) create
- (C) locate
- (D) provide

103. The ink cartridge is designed for the SZ2000 laser printer ----- should not be used with any other model.

- (A) while
- (B) and
- (C) or
- (D) also

104. Lonan Imports will work ----- with any distributor to fulfill a customer request.

- (A) directly
- (B) directs
- (C) directed
- (D) directness

105. Products made by Izmir Vitarnins are designed to promote ----- and well-being.

- (A) health
- (B) healthy
- (C) healthful
- (D) healthfully

106. ----- graduating from Laccord University, Jing Xiong worked for Osiris Financial Service.

- (A) During
- (B) After
- (C) Next
- (D) Above

107. Gyeong Designs recently changed its marketing strategy to target hotel and restaurant -----.
- (A) to own
(B) owned
(C) owners
(D) own
108. Ulrich Electronics will provide free ----- of any entertainment system purchased by June 30.
- (A) assistance
(B) contract
(C) market
(D) installation
109. Jane Turngate was elected chairperson of the board of directors at Stellmann Corporation by a ----- margin.
- (A) narrow
(B) narrows
(C) narrowly
(D) narrowness
110. The Keenview television is ----- selling well, even though the advertising campaign just started.
- (A) already
(B) often
(C) once
(D) previously
111. Today, Wichner Industries announced that it ----- opening an office in Kuala Lumpur to coordinate its overseas operations.
- (A) be
(B) will be
(C) is being
(D) been
112. This is a ----- to renew your Chamber of Business membership, which expires on August 30.
- (A) purpose
(B) conclusion
(C) question
(D) reminder
113. Grove Canoes' prices may ----- vary depending on changes in the cost of raw materials.
- (A) occasion
(B) occasions
(C) occasional
(D) occasionally
114. The Estes Museum explores the life and work of artist Mariella Estes and is located just ----- of Valparaiso, Chile.
- (A) outside
(B) through
(C) next
(D) beyond
115. A 20 percent increase in revenue makes this the ----- year yet for the Sorvine Hotel Group.
- (A) more profitable
(B) most profitable
(C) profiting
(D) profitably
116. The information you provide on this questionnaire is strictly ----- and will not be shared with any other vendors.
- (A) potential
(B) concentrated
(C) dedicated
(D) confidential
117. Remove all items from your desk in preparation for the office reorganization, but do not attempt to move heavy furniture by -----.
- (A) yourself
(B) yours
(C) your
(D) you
118. Dhyana Home Improvement routinely offers discounts to local nonprofit organizations that are ----- new buildings.
- (A) addressing
(B) constructing
(C) investing
(D) centering

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- 119.** By the time Ms. Okada ----- in Incheon for the sales meeting, she had already completed preliminary negotiations by telephone.
- (A) arrives
(B) arrived
(C) has arrived
(D) will arrive
- 120.** ----- the terms of the contract, Mulz Janitorial Service will clean all offices in the Lundquist Building daily.
- (A) As long as
(B) Because
(C) According to
(D) In order that
- 121.** At Herndon Beds, our goal is to design ----- furniture while maintaining comfort and function.
- (A) innovatively
(B) innovations
(C) innovates
(D) innovative
- 122.** Despite several setbacks, the restoration of the Pratt Theater will be completed ----- of schedule.
- (A) soon
(B) front
(C) early
(D) ahead
- 123.** The visiting diplomat spoke only ----- at the international conference before returning to Johannesburg.
- (A) constantly
(B) frequently
(C) usually
(D) briefly
- 124.** The Moore Landmark Society has asked that city council members ----- the demolition of the historic library.
- (A) reconsider
(B) to reconsider
(C) reconsidering
(D) reconsidered
- 125.** As stated in the company guidelines, sales agents receive ----- for time spent traveling to meet with clients.
- (A) automation
(B) interruption
(C) compensation
(D) distribution
- 126.** The well-known legal firm of Peterson, Wong, and Lundgren, Inc., is ----- referred to as PWL.
- (A) common
(B) commonness
(C) commonly
(D) commonality
- 127.** Restaurant critic Pierre Dunn remarked that the food served at Druss' Kitchen has never been anything ----- superb.
- (A) given
(B) but
(C) against
(D) by
- 128.** Based on the ----- number of advance ticket sales, we expect to see record attendance levels at this year's festival in Donegal.
- (A) overwhelm
(B) overwhelms
(C) overwhelming
(D) overwhelmingly
- 129.** Sassen Motors' newest car features a stylish dashboard design and a ----- interior.
- (A) widespread
(B) plenty
(C) prevalent
(D) spacious
- 130.** Civil engineer Lorenzo Raspallo ----- as the guest speaker at the fifth annual Bridge Conservation Colloquium next month.
- (A) to confirm
(B) to be confirmed
(C) has been confirmed
(D) having been confirmed

131. Dr. Chan's groundbreaking research on hospital services has effectively redefined the basic ----- of patient care.
- (A) conceptualize
(B) conceptually
(C) concept
(D) conceptual
132. The environmental protection plans submitted to the council were developed by various organizations working ----- of each other.
- (A) closely
(B) collaboratively
(C) primarily
(D) independently
133. Ms. Yao's final performance marks ----- only the end of an extraordinary career, but also her twentieth anniversary with the Rebele Dance Company.
- (A) not
(B) none
(C) neither
(D) nothing
134. Only candidates with extensive leadership experience will be considered for the ----- position to the president.
- (A) responsible
(B) advisory
(C) elementary
(D) apparent
135. Tallis Engineering is awaiting ----- that its new water tank designs meet legal specifications.
- (A) verify
(B) verifies
(C) verified
(D) verification
136. Glasstown's mayor, Edward Raston, will ----- at the opening ceremony for the new Compton Bridge on May 18.
- (A) encounter
(B) officiate
(C) generate
(D) experience
137. ----- interested in purchasing group tickets for a Clovett Theater production should contact Miriam Miller.
- (A) Whoever
(B) Another
(C) Anyone
(D) Either
138. The unseasonably cold weather has ----- affected the availability of some fruits and vegetables in local supermarkets.
- (A) adversely
(B) faithfully
(C) consciously
(D) accurately
139. Rigon Communications, a leading telephone service provider, is ----- the most notable businesses featured in this month's edition of *Best Enterprises*.
- (A) especially
(B) primarily
(C) among
(D) considered
140. Great ----- in tourism levels have had a significant impact on the success of Darling Beach's small businesses.
- (A) fluctuations
(B) perceptions
(C) narrations
(D) obligations

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Cesar Jimenez
11 Greenway Court, Apt. 4G
Franklin, WI 53133

Dear Mr. Jimenez,

Your supervisor and ----- have reviewed your request to extend your hours from 20 hours to 40

141. (A) mine
(B) theirs
(C) they
(D) I

hours per week. Based on the high quality of your performance and the needs of your department, we have agreed to the time increase, effective January 2. The enclosed benefits booklet details the compensation that will be available to you as a full-time employee. Be sure to read this information ----- and submit the necessary paperwork before January 2. In the meantime, please meet with

142. (A) easily
(B) carefully
(C) suitably
(D) usually

your supervisor to discuss how this change ----- your job responsibilities.

143. (A) will impact
(B) has impacted
(C) is impacting
(D) to impact

Should you have any questions regarding your benefits or hours, I am available by phone (414-555-0186) or e-mail (d_richards@haroldsonselectric.com).

Sincerely,

Deborah Richards
Director, Human Resources

Questions 144–146 refer to the following information.

Get More with Klein!

Klein Mobile gives you -----! Customers can choose that perfect plan from the wide variety that

144. (A) change
(B) discounts
(C) quantity
(D) options

we offer.

Basic calling plans allow customers to choose between unlimited minutes or 200, 400, or 650 minutes per month. These plans include text message service but not Internet service. Premier calling plans, -----, allow customers to use their phones to access e-mail, social networking sites, and more.

145. (A) provided that
(B) on the other hand
(C) therefore
(D) similarly

Though premier plans cost slightly more, they provide enhanced ----- features.

146. (A) interacts
(B) to interact
(C) interacted
(D) interactive

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Questions 147-149 refer to the following letter.

Ramsey Wipers
Corporate and Residential Window Cleaning

July 9

Dear Mr. Tang,

At Ramsey Wipers, we work hard to provide our customers with superior cleaning services at reasonable rates. -----, because of advances in our window cleaning technology, we are now able

147. (A) Fortunately
(B) Globally
(C) Temporarily
(D) Potentially

to lower our rates while still providing the same quality service. You will see a 5 percent ----- in

148. (A) tax
(B) supplement
(C) reduction
(D) loss

your bill from now on, beginning August 1.

Thank you for supporting your neighborhood cleaners. We look forward to ----- our outstanding

149. (A) continue
(B) continued
(C) continuing
(D) have continued

relations with your company.

Sincerely,

Janet Green
Office Manager, Ramsey Wipers

Questions 150-152 refer to the following article.

Azmah, Inc., Hits a Record

1 May — Azmah, Inc., one of Malaysia's leading electronics manufacturers, announced yesterday that it achieved record sales in the last quarter. Azmah's revenue jumped 18 percent to RM 144 million, with the increase largely ----- by television sales.

150. (A) driving
(B) driven
(C) drives
(D) is driving

Sales of flat-screen models alone rose nearly 30 percent over sales figures from the previous quarter. -----, production costs also reached record highs. Azmah reports its profit margins have been

151. (A) In other words
(B) Consequently
(C) For example
(D) However

reduced by 20 percent because of the rising prices of computer chips and other electronic -----.

152. (A) compositions
(B) combinations
(C) components
(D) compartments

TEST 1

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following announcement.

www.muratafurniture.com/news

The screenshot shows a website for Murata Furniture. At the top, there is a navigation bar with links for HOME, LOCATIONS, CONTACT US, and GALLERY. Below the navigation bar, there is a banner with two furniture pieces: a chair on the left and a table on the right. The main content area contains text about the opening of two additional stores, followed by tables for store addresses, opening dates, and phone numbers. At the bottom, there is a note about arranging meetings with sales staff.

Store Address	Opening Date	Phone Number
100 Grove Avenue, Athens, Georgia 7800 Maple Road, Cincinnati, Ohio	Friday, April 27 Saturday, May 5	(706) 555-0129 (513) 555-0186

To arrange a meeting with a member of our sales staff, please call in advance; both shops will be open for private showings the week of April 23.

153. What is being announced?

- (A) Job opportunities in sales
- (B) Expanded store hours
- (C) The relocation of a furniture store
- (D) Events to celebrate new stores

154. Why are readers asked to call Murata Furniture?

- (A) To receive a discount
- (B) To make an appointment
- (C) To enter a contest
- (D) To order a product

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Questions 155-156 refer to the following memo.

MEMO

From: Eun Mi Ha, CEO
To: All Employees
Subject: January 10 Meeting
Date: January 13

As announced at the company meeting on January 10, we will be changing the regular work hours for most employees as part of our initiative to reduce energy costs. Since our energy costs are generally higher in the late afternoon, it will be to our advantage to perform more work in the morning. Therefore, beginning on Monday, February 24, the workday will officially start at 8:00 A.M. instead of 9:00 A.M., and it will end at 4:00 P.M. instead of 5:00 P.M. The last day of the old schedule will be Friday, February 21, and the office will close at 5:00 P.M. on that day.

Employees in the accounting department will not be affected by the change, since their schedule is determined by normal banking hours.

155. What are employees asked to do?

- (A) Adjust their typical work schedules
- (B) Switch to energy-efficient light bulbs
- (C) Take a shorter break in the afternoon
- (D) Submit their time sheets to the accounting department

156. When will the change go into effect?

- (A) On January 10
- (B) On January 13
- (C) On February 21
- (D) On February 24

Questions 157–159 refer to the following notice.



The Oakview Café

12 Torpoint Hill, Aylesbury, Buckinghamshire, HP21 7SR
01632 399196
www.oakviewcafe.co.uk

The Oakview Café proudly presents Gordon Macaulay in a solo concert at 7 P.M. on 10 September. Mr. Macaulay is known for his poetic songs and fluid guitar playing. Lauren Tighe of *The Aylesbury Record* writes, "Gordon Macaulay has one of the most melodious voices I have ever heard." Don't miss this rare opportunity to hear him in the intimate setting of the Oakview Café. Our award-winning chef, Lucas Brizard, will prepare a selection of unique dishes, but our regular menu items will also be available on the day of the show. Space is limited — purchase your tickets now by phone or at the café during normal business hours. For more information about us and a full listing of our dishes for the event, please visit our Web site.

157. What is suggested about the Oakview Café? **159.** What does the notice encourage readers to do online?

- (A) It opens for dinner at 7 P.M.
(B) It advertises in a local newspaper.
(C) It is located in the city's business district.
(D) It is a small restaurant.
- (A) Purchase tickets for an event
(B) View a full dinner menu
(C) Listen to samples of music
(D) Read reviews of a performance

158. Who most likely is Ms. Tighe?

- (A) A newspaper reporter
(B) A musician
(C) A café owner
(D) A chef

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Questions 160–161 refer to the following article.

OSTRAVA (20 February) — Old City Museum in Ostrava, Czech Republic, will undergo a major refurbishment beginning 1 April. The site houses the area's largest collection of seventeenth- and eighteenth-century paintings. The repair of the 300-year-old building began nearly a decade ago but had been put on hold because of a lack of financial support. Thanks to funds from the Czech Architectural Preservation Society and significant private donations to the museum, the project can now be completed. Architect Zbysek Dvorak, who is based in Prague, says, "Since the museum's board first contacted me during the initial stages of the project, I have been committed to maintaining the building's original architectural elements." The museum will close during the months of April and May, but key parts of the museum will be reopened to the public in June, just as tourist season begins.

160. What does the article mainly discuss?

- (A) The history of an architectural firm
- (B) The business hours of a museum
- (C) The restoration of a building
- (D) The purchase of an art collection

161. What is suggested about Mr. Dvorak?

- (A) He is in charge of the Architectural Preservation Society.
- (B) His business is based in Ostrava.
- (C) His work on the project began ten years ago.
- (D) He made a financial donation to Old City Museum.

Questions 162-164 refer to the following e-mail.

To:	Lisa Pak <lpak@watkins.com>
From:	Robert Thierry <r.thierry@cooa.ca>
Subject:	Final Notice
Date:	March 8

Dear Ms. Pak:

This reminder is being sent because your annual membership in the Canadian Organization of Accountants (COOA) will expire on March 31. If you renew now, you will not miss a single issue of *Accounting News*, which is complimentary with your associate-level membership. As you know, it is filled with informative articles and discusses current topics in the accounting world.

To maintain your active status with our organization, go to www.cooa.ca. Please use April as your renewal month when prompted in the online application form.

Finally, if you have not done so already, be sure to visit www.cooa.ca/membersportal.html to access the members-only section of our Web site. This area has up-to-date job notices, an index of relevant courses for professional development, industry-specific articles, and a video archive of past conference presentations. For access, you will need the COOA identification number listed on your membership card.

Sincerely,

Robert Thierry
Executive Director

162. Why did Mr. Thierry send the e-mail to Ms. Pak?

- (A) To invite her to join a new organization
- (B) To let her know about a change in benefits
- (C) To ask her to recommend new members
- (D) To advise her to renew her membership

163. What is indicated about Ms. Pak?

- (A) She has been receiving *Accounting News*.
- (B) She has written articles for *Accounting News*.
- (C) She previously contacted Mr. Thierry.
- (D) She will attend the annual convention.

164. According to the e-mail, what is NOT available on the Web site?

- (A) Job postings
- (B) Conference videos
- (C) A directory of accounting firms
- (D) A list of educational opportunities

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Questions 165–167 refer to the following policy.

Marsdin Medical Equipment

Shipping Policy

Unless otherwise specified, orders are sent from our Louisville warehouse by standard ground shipping via JMO Transport, which provides special handling for fragile and bulk items to ensure that orders are delivered in perfect condition. Please allow up to five business days for in-state delivery and ten for deliveries outside Kentucky. If you require expedited service, select Express or Next Day handling in your online order form. Express orders will arrive within two to four business days. For guaranteed arrival of orders by the following business day, choose Next Day and submit your order by 5:00 P.M. Additional fees for expedited service will be charged to your account. For an estimate of the amount, call the shipping department at 502-555-0171, Monday–Friday, 8:00 A.M.–6:00 P.M. Note that orders may be delayed if payment cannot be processed, the shipping address is incorrect, or the item is temporarily out of stock. Should your order be delayed, our customer service department will contact you by phone or e-mail.

- 165.** According to the policy, why has JMO Transport been selected as the delivery service?
- (A) It charges low fees.
 - (B) It ships to locations overseas.
 - (C) It delivers products with care.
 - (D) It offers delivery on Sunday.
- 166.** What is true about Express delivery?
- (A) It requires the customer's signature.
 - (B) It ensures the order is received by 5:00 P.M.
 - (C) It costs more than Next Day shipping.
 - (D) It takes up to four business days.
- 167.** According to the policy, why might a delivery be late?
- (A) An account number was not provided.
 - (B) The order contains especially large items.
 - (C) An item needs special packaging.
 - (D) There is an error in the recipient's address.

Questions 168–171 refer to the following schedule.

 The Pharmaceutical Association of South Africa (PASA) 29th Annual Conference in Durban 1–3 April	
Day 1	
9:30–10:00 A.M.	Opening address – Joyce Wang, PASA President
10:00–10:45 A.M.	Annual update: Newly approved medications for children and adolescents – Hans Kreuzer, Pharm.D., Rheingeld Laboratories (Pretoria)
11:00–11:45 A.M.	The development of international standards in pharmacy education – Dr. Maria Rodriguez, Medical University of Madrid
12:00–1:30 P.M.	Luncheon with PASA president and officers (Tickets can be purchased the same day by visiting the PASA booth.)
2:00–2:45 P.M.	Advances in patient database and electronic prescription management – Mohammed Aljamal, Clinical Information Systems (Bangalore)
3:00–3:45 P.M.	A risk analysis of changing global distribution networks in the pharmaceutical industry – Jeffrey Knapp, Morgan & Hyde Consulting (New York)
3:45–4:45 P.M.	The labeling of makeup and personal care products – Eileen Bolocco, South African Institute for Health and Consumer Protection (Johannesburg)

168. What is Ms. Wang's role in the conference?

- (A) She will give an introductory talk.
- (B) She will cater the luncheon.
- (C) She will lead a training seminar.
- (D) She will announce the presenters.

169. What is the topic of Mr. Kreuzer's talk?

- (A) Improvements in pharmaceutical technology
- (B) Changes in marketing regulations
- (C) Medicine for young people
- (D) Guidelines for laboratory technicians

170. When is the presentation that concerns cosmetics?

- (A) At 10:00 A.M.
- (B) At 11:00 A.M.
- (C) At 2:00 P.M.
- (D) At 4:45 P.M.

171. What is NOT indicated about the conference?

- (A) It will include a discussion about distribution challenges.
- (B) It will address international issues.
- (C) It will be held for the first time in Durban.
- (D) It will take place over three days.

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Questions 172-175 refer to the following information.



Avina Nature Reserve

The Avina Nature Reserve Access (ANRA) card allows you, your passengers, and your vehicle to enter the Avina Nature Reserve at Amber Falls. Daily, weekly, monthly, and annual cards are available. These can be purchased for a fee of \$10, \$25, \$40, and \$60, respectively, at the visitor information center located at the park's entrance. Cards can also be ordered online at www.avinapark.com. Online orders will be delivered to your address within approximately a week of your order.

As a special courtesy to annual card holders, we currently offer a 50 percent discount on fees charged for facilities and services including camping, swimming, boat rentals, and fishing equipment rentals. Please note that visitors are required to make all payments at the time of purchase using cash or a personal credit card.

Please note that proof of purchase of an ANRA card is not sufficient to enter the park; the actual card is required. Once on the premises of the Avina Nature Reserve, please make sure your card is in an area of your car, such as on the dashboard, that is clearly visible from the outside. Also, since the ANRA card carries the license plate number of the vehicle registered with the Avina Nature Reserve, it cannot be used with another vehicle.

172. For whom is the information probably intended?

- (A) Park guests
- (B) Job applicants
- (C) Parking area attendants
- (D) Local tour guides

173. How much does a monthly pass cost?

- (A) \$10
- (B) \$25
- (C) \$40
- (D) \$60

174. What is stated about the ANRA card?

- (A) It is available for a discounted price online.
- (B) It is valid for only one vehicle.
- (C) It may be used for more than one year.
- (D) It can be used to charge expenses at the park.

175. What are ANRA card holders advised to do after entering the park?

- (A) Receive a stamp on their card
- (B) Keep their card on view inside their cars
- (C) Obtain a proof of purchase for their card
- (D) Submit their card to the information center

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Questions 176-180 refer to the following article.

4 JUNE – Readers of one of the largest business newspapers in Singapore can now access the paper on the Web. *Shenton Way Gazette* launched www.shentonwaygazette.com yesterday, and the Web site already has thousands of registered users.

“We are extremely pleased to offer enterprise professionals an even more convenient way to keep themselves informed,” said the *Gazette*’s editor in chief, Nathan Wong, at a news conference immediately after the launch. The *Gazette*, which reports on national and international business news, began as a free newspaper geared toward local small-business owners but is now distributed throughout the city.

Although the *Gazette* will continue to be published and distributed Monday to Friday, some stories will be updated on the Web site several times a day.

“Readers will be able to stay up-to-date

on the latest happenings online while still enjoying the in-depth comprehensive reporting the paper is famous for,” Mr. Wong said.

Every story on the site will have a form at the end through which readers can post comments or e-mail the writer directly.

“We hope to make the site a hub for interaction,” said Mr. Wong. “As the city’s main business newspaper, we need to hear from Singaporean business professionals.”

The *Gazette* will be celebrating twenty years of publication on 27 July. A special print edition of the paper will contain a commemorative insert featuring a detailed time line of its history and accompanying photos of the central business district through the years. The paper’s online archives are also scheduled to open that day, granting readers access to every article since the inception of the *Gazette*.

176. Why was the article written?

- (A) To describe a business opportunity
- (B) To profile an editor in chief
- (C) To celebrate a company's fifth anniversary
- (D) To publicize a new service

177. When did the Web site launch?

- (A) On June 3
- (B) On June 4
- (C) On July 26
- (D) On July 27

178. What is indicated about the regular print edition of the *Gazette*?

- (A) It is printed every day of the week.
- (B) It contains color photographs.
- (C) It covers national events.
- (D) It is distributed internationally.

179. According to the article, how can readers use the Web site?

- (A) To place an advertisement
- (B) To join a mailing list
- (C) To contact reporters
- (D) To e-mail articles

180. The word "granting" in paragraph 5, line 9, is closest in meaning to

- (A) transferring
- (B) permitting
- (C) acknowledging
- (D) naming

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Questions 181-185 refer to the following memo and e-mail.

MEMO

SIMFLOW LANGUAGE LTD.

From: Petch Aromdee, Translation Supervisor
To: Translation Staff, Bristol Office
Subject: New Projects
Date: 16 April

First, I would like to congratulate team members Evelyn Witt and Rishi Shah, who have recently been approved to participate in audio projects for French and Hindi, respectively. They will now be supervising recording sessions at our Swindon office two days a month. Anyone else interested in joining the Simflow audio team should contact Denise Charles at d.charles@simflowlanguage.co.uk.

As I mentioned last week, we are taking on four new projects next month. Details are listed below.

Project	Language	Due Date
Frampton Clothes catalog	Russian	2 June
Cole and Rukavina Law Firm file	Portuguese	8 June
Misty Springs Meals advertisement	Korean	13 June
Alden Auto Parts manual	Farsi	16 June

Provisional assignments for each project will be e-mailed to you tomorrow afternoon. All assignments will be finalized on 29 April. Please contact me with any questions.

From:	Marie Nolan <m.nolan@simflowlanguage.co.uk>
To:	Petch Aromdee <p.aromdee@simflowlanguage.co.uk>
Subject:	Project Assignment
Date:	21 April

Hi Petch,

I have a question regarding next month's new projects. Would it be possible for me to switch assignments with Daniel Newman? I used to work in the marketing department at Frampton Clothes, and I feel that my experience would allow me to make a unique contribution to their project. I thought switching with Daniel might be feasible because, as you know, we both work in the same two languages.

Let me know what you think. If you would like to speak with me in person, I will be available between 2:00 P.M. and 4:00 P.M. today.

Thank you,

Marie

- 181.** What is suggested about Ms. Witt and Mr. Shah?
- (A) They both speak French and Hindi.
(B) They are part of the translation staff.
(C) They transferred to the Swindon office.
(D) They were hired by Denise Charles.
- 182.** What is indicated about Simflow Language Ltd.?
- (A) It is recruiting additional translators.
(B) It pays its translators per project.
(C) It sells translation software.
(D) It provides recordings in different languages.
- 183.** When will staff members receive their tentative assignments?
- (A) On April 16
(B) On April 17
(C) On April 21
(D) On April 29
- 184.** What is the language of the project on which Ms. Nolan would like to work?
- (A) Russian
(B) Portuguese
(C) Korean
(D) Farsi
- 185.** What is mentioned about Ms. Nolan?
- (A) She was employed by a client of Simflow Language Ltd. in the past.
(B) She is currently working on two projects.
(C) She will be working directly with Mr. Newman on a joint assignment.
(D) She will leave her workplace at 2:00 P.M.

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Questions 186-190 refer to the following advertisement and e-mail.



Verdi Mountain Inn

www.verdimtinn.com

928-555-0113

First-rate accommodations near spectacular Verdi Mountain – access hiking and biking trails right from our backyard.

- Executive Suite (oversize rooms with mountain and courtyard views) \$200/night
- Verdi Mountain Suite (breathtaking mountain views) \$150/night
- Courtyard Suite (beautiful courtyard views) \$100/night
- Economy Suite (convenient, first-floor room near the lobby) \$80/night

Every room is equipped with air-conditioning, a television, and wireless Internet access (free for members of our Frequent Stay program only). Our full-service business center is available free of charge to guests who have arranged to use one of our business conference rooms. Room service is available from 6:00 A.M. to 11:30 P.M.

On the premises are the highly rated Verdi Mountain Restaurant and a number of gathering rooms for personal or business events of any scale.

Demand is high, especially during peak seasons, so book your room early. We take reservations up to a year in advance.

To: customer_service@verdimtinn.com

From: rsingh@westhealth.com

Date: August 4

Subject: Query

Dear Customer Service Staff:

I stayed at Verdi Mountain Inn for the first time on July 22 and 23 during the National Medical Writers Conference. As I was preparing to submit my expense report, I reviewed the hotel invoice more closely and realized that I might have been overcharged. The bill was as follows.

Two-night stay at \$100/night: \$200.00

Restaurant charges: \$34.95

Telephone charges: \$12.80

Miscellaneous fees: \$22.00

Total paid: \$269.75

I do not know what the miscellaneous fees are for. I did access the Internet from my suite to check my e-mail messages; however, I believe this service is free for all guests.

Could you review this matter as soon as possible? Thank you.

Ranita D. Singh

- 186.** What is indicated about the Verdi Mountain Inn?
- (A) It has space for meetings.
 - (B) It offers discounts to conference attendees.
 - (C) It requires reservations a year in advance.
 - (D) It charges guests for use of the business center.
- 187.** What is NOT an advertised feature of the Verdi Mountain Inn?
- (A) Scenic views
 - (B) Extra-large guest rooms
 - (C) A dining area
 - (D) An exercise facility
- 188.** Why did Ms. Singh write the e-mail?
- (A) To request a report
 - (B) To register for a conference
 - (C) To complain about her room
 - (D) To dispute a charge
- 189.** Where did Ms. Singh most likely stay?
- (A) In an Executive Suite
 - (B) In a Verdi Mountain Suite
 - (C) In a Courtyard Suite
 - (D) In an Economy Suite
- 190.** What is suggested about Ms. Singh?
- (A) She requested room service.
 - (B) She is a conference organizer.
 - (C) She did not pay her hotel bill.
 - (D) She is not a Frequent Stay member.

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Questions 191-195 refer to the following information and order form.



For the past two decades, the *Journal of Interior and Garden Design* (JIGD) has been the leading monthly publication on modern residential design in Australia. To mark the occasion of our twentieth anniversary, we are offering our subscribers a unique opportunity. Those who would like to add to or complete their JIGD collection can now order back issues from any publication year at a substantial discount.

Reprints of back issues are available at 20 percent off the standard reprint price, in colour, black and white, or as an electronic file. Purchase the entire JIGD library in any format and receive a free 280 × 508 mm colour print of a JIGD cover photograph.

To place your order, visit www.jigd.com.au/back_issues or complete the attached mail-in order form. Be sure to reference the promotional code DESIGN in your order.

This promotion is valid until 30 June. Hurry and take advantage of this limited opportunity!

JIGD Journal of Interior and Garden Design

Back Issue Order Form

Please complete all sections. Incomplete forms cannot be processed. E-mail address must be included for orders of digital issues.

ORDER DETAILS

Issue number	Colour: \$12 each	Black and white: \$8 each	Electronic: \$4 each	
72	[]	[]	[X]	
40	[]	[]	[X]	
JIGD collection (80 issues)	[x]	Colour: \$960	Black and white: \$640	Electronic: \$320

SHIP TO

Name	Hyonjin Jeong
Address	223 Milburn Drive, Dunedin 9001, New Zealand
E-mail	hjeong@mailtoemail.com
Telephone	(03) 555-0137

PAYMENT

Promotional code	DESIGN
Amount due	\$774.40
Payment type	[] Check (enclosed) [X] Credit card (details on back) [] Send me an invoice

[] Check here if you would like to receive the JIGD newsletter.

- 191.** According to the information, how is the JIGD celebrating its twentieth anniversary?
- (A) By lowering prices
(B) By introducing a new product
(C) By opening a new headquarters
(D) By offering its stock to the public
- 192.** What is indicated about the JIGD?
- (A) It focuses on corporate design.
(B) It is primarily purchased by libraries.
(C) It releases a new issue every month.
(D) It was founded in Dunedin.
- 193.** What is true about the back issues?
- (A) They are offered in different formats.
(B) They can be purchased only by credit card.
(C) They are available in limited quantities.
(D) They can be ordered by phone.
- 194.** How many electronic issues does Mr. Jeong order?
- (A) One
(B) Two
(C) Forty
(D) Eighty
- 195.** What will be sent to Mr. Jeong along with his order?
- (A) A newsletter
(B) A photograph
(C) A survey
(D) An invoice

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Questions 196-200 refer to the following notice and article.

Crennon Day Festival On 5 June

First held 21 years ago, the annual Crennon Day Festival has become the largest street fair in the region, drawing visitors and vendors from the local community as well as the surrounding areas.

The festival will take place along Hopkins Street between Doyle Road and McHale Road from 9:00 A.M. to 5:00 P.M. General admission is free. Taste popular dishes from Inki Café, Rosa's Restaurant, and other local restaurants. Try your hand at jewelry making with Bhatt's Beads. Enjoy live music from the Lily Pad Trio and Mitch Casey. Children can ride a miniature train, a carousel, or a real tractor from Dale Hill Farms.

Both serious and casual runners and cyclists are invited to take part in our races.



- 5 kilometer run – 9:30 A.M.
- 8 kilometer run – 11:00 A.M.
- 8 kilometer bicycle race – 12:30 P.M.
- 16 kilometer bicycle race – 2:00 P.M.



Each first-place athlete will receive a gift certificate from one of our vendors. Race participants may register either by going to www.crennon.ie/festival by 4 June or by visiting Racers' Pavilion on the day of the festival. The pavilion is located at the festival entrance on Doyle Road. The €5 registration fee required of all entrants will be donated to the Crennon Animal Care Society.

6 JUNE—Julie Nam returned home on Saturday night doubly decorated. A native of Medford, she not only won a Crennon Day Festival race as a runner with no formal training but became the only person to win on a first attempt.

Ms. Nam claims she is as surprised as anyone else. "I entered because my friends in Crennon encouraged me to, and because I thought it would be fun," she said. "I certainly wasn't expecting to win."

Ms. Nam defeated 73 competitors in a race that spanned eight kilometers, starting on Hopkins Street and ending with two full laps around Lake Mue. She attributes her success to a love of running fostered from a

young age. "My siblings and I would always be racing each other when we were young," Ms. Nam said. "Before we knew it, we were running longer and longer distances in shorter and shorter times, and we've just kept with it ever since."

At the awards ceremony immediately following the event, Crennon mayor Joseph Reilly recognized Ms. Nam for her double achievement.

"One of the race organizers apparently realized the milestone and told Mayor Reilly just before the presentation of the awards," Ms. Nam said. "I actually had no idea until he announced it, but I'm honored that he did."

196. What is NOT mentioned as part of the Crennon Day Festival?

- (A) Crafts
- (B) Rides
- (C) Food samples
- (D) Dance performances

197. What is true about the race participants?

- (A) They must pay an entry fee.
- (B) They must register by June 4.
- (C) They must live in Crennon.
- (D) They must meet at Racers' Pavilion.

198. What was the start time of Ms. Nam's race?

- (A) 9:30 A.M.
- (B) 11:00 A.M.
- (C) 12:30 P.M.
- (D) 2:00 P.M.

199. What is suggested about Ms. Nam?

- (A) Her siblings are professional runners.
- (B) Her friends had predicted that she would win.
- (C) She has attended several Crennon Day Festivals.
- (D) She received a prize upon winning.

200. Why did Mayor Reilly recognize Ms. Nam?

- (A) She won multiple races in one day.
- (B) She won the race on her first try.
- (C) She was the only amateur to compete in the race.
- (D) She had the most wins in the festival's history.

