

TEST 05

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READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mr. Kensington has already filed the expense report for _____ recent trip to Hong Kong.

- (A) he
- (B) his
- (C) him
- (D) himself

102. Duties have been divided _____ among the town council committee members.

- (A) even
- (B) evened
- (C) evenly
- (D) evenness

103. Ms. Jung has suggested that _____ Mr. Tesler or Ms. Sato attend the conference next month.

- (A) both
- (B) neither
- (C) as
- (D) either

104. Mr. Song's promotion to the position of division _____ was announced at this morning's staff meeting.

- (A) manage
- (B) manager
- (C) managed
- (D) manageable

105. To be _____ for the position at Prexile Industries, candidates must have at least two years of engineering experience.

- (A) considered
- (B) applied
- (C) worked
- (D) found

106. The mail office will soon be able to send out packages more _____ because of the updated processing procedures.

- (A) quick
- (B) quicker
- (C) quickest
- (D) quickly

107. In order to guarantee your room reservation at the Palembang Hotel, please reply to this e-mail _____ 24 hours.

- (A) within
- (B) about
- (C) since
- (D) into

108. Mariel Castillo's _____ rated radio program will move to a new radio station in the spring.

- (A) surely
- (B) very
- (C) highly
- (D) ever

- 109.** Ms. Itoh from AFT Technology Consulting was _____ in getting everyone familiar with our new computer system.
- (A) help
 (B) helper
 (C) helpful
 (D) helpfully
- 110.** The Joseph Wellington Library would like to thank all donors for their _____ during the recent fundraising campaign.
- (A) account
 (B) privilege
 (C) ceremony
 (D) generosity
- 111.** The president of Paterson Industrial Solutions has signed a number of important _____ this month.
- (A) contract
 (B) contracts
 (C) contracted
 (D) contracting
- 112.** All employees working in the assembly area will be _____ to take a course on machine operation.
- (A) recognized
 (B) required
 (C) given
 (D) grown
- 113.** The manufacturer _____ the warranty on its latest camera models by twelve months.
- (A) extend
 (B) was extended
 (C) extending
 (D) has extended
- 114.** Office supplies are stored in the copy room, _____ the fax machine.
- (A) next to
 (B) down
 (C) throughout
 (D) onto
- 115.** Orders from the warehouse in Perth _____ arrive in five to seven days.
- (A) typify
 (B) typified
 (C) typical
 (D) typically
- 116.** Franklin Catering Company offers a _____ range of menu choices for both lunch and dinner.
- (A) satisfied
 (B) hopeful
 (C) dividing
 (D) broad
- 117.** _____ Ms. Rajappan has been at the law firm for only two years, she has already worked on a large number of high-profile projects.
- (A) Although
 (B) Moreover
 (C) Despite
 (D) Yet
- 118.** Applications for scholarships should be submitted to the selection committee in a _____ manner.
- (A) time
 (B) timed
 (C) timely
 (D) timing
- 119.** Recent research on battery life shows that the battery in our newest mobile phone _____ better than those in similar products.
- (A) perform
 (B) performing
 (C) performs
 (D) performance
- 120.** _____ two thousand people attended the concert, and the theater was at full capacity.
- (A) While
 (B) Over
 (C) For
 (D) Upwards

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121. To ensure that all deadlines are met, Ms. Sharma has asked team leaders to provide her with _____ project updates.

- (A) eligible
- (B) singular
- (C) frequent
- (D) evident

122. Last week, local _____ were forced to find alternative routes, due to fallen trees on Route 309.

- (A) commuters
- (B) commutes
- (C) to commute
- (D) commuting

123. The tasks that Ms. Ogawa must _____ are outlined in her employment agreement.

- (A) act
- (B) meet
- (C) carry out
- (D) turn in

124. Mr. Yamamoto voiced his _____ for the hard work and dedication of the advertising department during its recent campaign.

- (A) appreciate
- (B) appreciating
- (C) appreciation
- (D) appreciated

125. Employees are asked to _____ their work objectives with a supervisor before submitting the final copies to headquarters.

- (A) confer
- (B) review
- (C) reject
- (D) control

126. _____ by the product demonstration last week, the operations manager has decided to order several of Handimaid's appliances.

- (A) Impressed
- (B) Impressive
- (C) Impressing
- (D) Impression

127. After receiving numerous _____ about the defective headlight bulbs, our customer-service department has agreed to issue full refunds.

- (A) referrals
- (B) repairs
- (C) compensations
- (D) complaints

128. The expert _____ spoke at last month's seminar on environmental awareness has been nominated for a Flagler Prize.

- (A) whoever
- (B) when
- (C) wherever
- (D) who

129. Ms. Mendoza has agreed to work _____ as a weekend chef at the restaurant until a suitable replacement can be found.

- (A) easily
- (B) arbitrarily
- (C) enormously
- (D) temporarily

130. Stormy weather in Lorraine led to power outages last night, _____ some residents without electricity.

- (A) will leave
- (B) leaving
- (C) have left
- (D) leaves

- 131.** The Harrison Community Bank will open a branch in the center of Harrison, only a kilometer _____ their headquarters in the financial district.
- (A) all around
 (B) up until
 (C) far ahead
 (D) away from
- 132.** According to the catalog description, the Stenko lawn mower comes equipped _____ a removable grass catcher.
- (A) of
 (B) to
 (C) with
 (D) at
- 133.** Kristi Driver is a well-known therapist in the area of sports medicine, and her services are very _____ priced.
- (A) strongly
 (B) internally
 (C) reasonably
 (D) repeatedly
- 134.** The use of umbrellas is prohibited in the sports stadium because they obstruct the view of _____.
- (A) others
 (B) ones
 (C) any
 (D) those
- 135.** Despite the move of several new restaurants to the area, Vitella's Restaurant is still attracting enough customers _____ in business.
- (A) stay
 (B) to stay
 (C) stayed
 (D) staying
- 136.** _____ a number of inquiries from shareholders, James Hong has issued a formal announcement that his company is doing well.
- (A) Following
 (B) Beside
 (C) Against
 (D) Toward
- 137.** Mr. Daniels has mentioned _____ to retire from the board in November, but so far, a successor has not been named.
- (A) planned
 (B) plans
 (C) planner
 (D) was planning
- 138.** Peerplane, Inc., stated yesterday that its new prototype airplane has passed all _____ testing.
- (A) undeveloped
 (B) foregone
 (C) subordinate
 (D) preliminary
- 139.** _____ the band has finally confirmed its availability, the outdoor concert will be scheduled for Sunday, June 11.
- (A) In order for
 (B) Now that
 (C) So that
 (D) Regarding
- 140.** Melbourne Motors has succeeded in _____ positive publicity for its new line of ecologically friendly automobiles.
- (A) generating
 (B) confessing
 (C) transporting
 (D) entering

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

February 2

Dear Ms. Wolff:

Thank you for purchasing your car from Rogers Automobiles. Our sales staff was delighted to be of help to you.

Please remember that we also have trained personnel available to help you _____ your car.

- 141.** (A) advertise
(B) support
(C) create
(D) maintain

We are currently offering our new customers 15% _____ any service performed on or before

- 142.** (A) off
(B) out
(C) in
(D) under

March 18. You may refer to your owner's manual for a complete list of _____ service checks.

- 143.** (A) recommend
(B) recommended
(C) recommendation
(D) recommends

If you have questions at any time, please call us at 495-555-4756.

Sincerely,

Jin-Ho Lee
Service Director

Questions 144-146 refer to the following advertisement.

Bowford Theater is proud to present *The Light of Day*, the classic musical by Gordon Blackstone. This updated production features the original music, with _____ songs by Tonya Moretti.

- 144.** (A) add
(B) adding
(C) addition
(D) additional

The production will begin on January 2 at 8 P.M. and will _____ local actor Bert Derby

- 145.** (A) envision
(B) attempt
(C) feature
(D) possess

in the lead role.

The show runs _____ January 18.

- 146.** (A) through
(B) by
(C) from
(D) between

Tickets may be purchased online at www.BowfordTheater.com, by calling the box office at 1-888-555-0142, or in person at the box office.

Questions 147-149 refer to the following memo.

To: Employees of Inverness Technologies, Inc.
From: Frank Rich, Operations Manager
Date: November 2
Subject: Allen Hall Renovation

I want to remind you that Allen Hall _____ some construction work next week.

- 147.** (A) to undergo
(B) will be undergoing
(C) undergoing
(D) would have undergone

Two new elevators will replace the single existing elevator, which is old and too small. _____,

- 148.** (A) Instead
(B) Providing
(C) Differently
(D) In addition

a new stairwell will be installed, and the building's sprinkler system will be replaced.

We apologize in advance for any _____ that may result from the activity.

- 149.** (A) disturb
(B) disturbs
(C) disturbed
(D) disturbance

Questions 150-152 refer to the following letter.

Amy Baek
42 Durston Place
Ralway, MI 25072

Dear Ms. Baek,

It is my pleasure to inform you that Hannah Anderson _____ the Ralway branch of our

- 150.** (A) designated
(B) spoke
(C) joined
(D) arrived

accounting firm on October 1. She comes to us from Ackermann Accounting, where she has been a senior account manager for the last seven years. Ms. Anderson is _____ knowledgeable

- 151.** (A) vaguely
(B) extremely
(C) wishfully
(D) carefully

in the fields of international and financial law, and we feel very fortunate to have her with us.

Ms. Anderson can be reached at 906-555-0167, should you wish _____ an appointment with her.

- 152.** (A) to arrange
(B) have arranged
(C) be arranged
(D) arranging

As always, we look forward to doing business with you.

Sincerely,

James Waterman

Managing Director, Overseas Accounts
Waterman Accounting Firm

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following advertisement.

Zumatech 3000 Hush Maker

Are you tired of daily chores? Do you think that keeping your floors and carpets in good condition should be easier and less exhausting? Do you find traditional vacuum cleaners too noisy? Then the Zumatech 3000 is perfect for you. Our new Hush Maker noise-reduction technology makes the Zumatech 3000 the ideal machine for discerning home owners. Try one! You'll keep your floors spotless and your house peaceful!

153. What is being advertised?

- (A) A washing machine
- (B) A dishwasher
- (C) A clothes dryer
- (D) A vacuum cleaner

154. What is indicated about the product?

- (A) It is quiet.
- (B) It is inexpensive.
- (C) It is fast.
- (D) It saves energy.

Questions 155-156 refer to the following advertisement.



Dear Frequent Customer,

Our summer sale is about to start, and we want to tell you about the substantial savings we are offering during this annual event. For two weeks only, every item in our women's clothing and accessory department will be offered to loyal customers at a marked-down price of 25 percent off the lowest price! You can view our items on our Web site at www.swannsdepartments.com.

This incredible sale will begin on June 1 and end on June 14. Just bring this letter in to the store to receive our unbelievable savings. We know you won't want to miss this one!

Sincerely,

Harold Swann

Harold Swann, Manager
Swann's Department Stores

155. What is the purpose of this letter?

- (A) To advertise a store opening
- (B) To promote a new line of clothing
- (C) To announce a change in store management
- (D) To inform readers of special savings

156. What does the letter say is available on the store's Web site?

- (A) Discount coupons
- (B) Pictures of products
- (C) Directions to the store
- (D) Store hours

Questions 157–159 refer to the following information.



Lo Wai Books

*Hong Kong's largest provider
of books in English*

Shipping for International Orders

We accept orders from overseas. To purchase products from Lo Wai Books, please use the online order form. After an order has been placed, you may print the form as a record itemizing the products and quantities purchased, prices, and an estimated shipping date.

Because each region of the world requires different shipping rates, the shipping charges will be calculated separately. Please note that any extra charges resulting from shipping rates in individual regions will be listed in an e-mail sent to you once your order has been processed. Online orders take up to three days to process.

Although Lo Wai Books offers shipping by sea for large orders, we prefer to send overseas orders by air. Please select “International Orders: Air Freight” to have your order shipped by air. Please note that methods other than air freight can delay your order by as much as three months.

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157. What is NOT included on the order form?

- (A) Prices of individual products
- (B) Overseas shipping charges
- (C) An approximate shipping date
- (D) The quantities of ordered items

158. What is stated about online orders?

- (A) They are processed in three days or less.
- (B) They should be confirmed by the buyer in an e-mail message.
- (C) They are preferred in the case of large orders.
- (D) They allow the buyer a lower shipping rate.

159. What does the company recommend that customers do?

- (A) Review shipping charges on the company Web site
- (B) Request that orders be shipped by air
- (C) Expect delays in all international shipments
- (D) Watch for special discount offers

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Questions 160-162 refer to the following article.

Travel Watch

By Eduardo Espinosa, *Traveler's Plus* staff writer

In this month's "Travel Watch," I want to highlight the new fall fares to Europe offered by Flier's Choice Airlines. This airline, a long-time favorite of the budget traveler, offers discounted, round-trip airfares to popular destinations like Madrid, Amsterdam, Paris, and Rome. But we especially like the great deals to Germany. These are the lowest available fares on the market at hundreds of dollars less than other advertised fall airline prices.

Flier's Choice offers these fares between September 23 and November 30, but you must make a reservation by August 5 to receive these low prices. For more information on specific destinations and fares, visit our magazine's Web site at www.travelersplus.com.

Check back in next month's issue for great deals on hotels in Japan's most popular destinations.

160. Why was the article written?

- (A) To promote a new airline
- (B) To encourage readers to subscribe to a magazine
- (C) To announce a tour of Europe
- (D) To alert readers to low prices

161. What does the article suggest about *Traveler's Plus* magazine?

- (A) It is intended for professionals in the travel industry.
- (B) It focuses on European travel.
- (C) It is published monthly.
- (D) It can be found on Flier's Choice aircraft.

162. What is stated about the airfares?

- (A) They are available until the end of the year.
- (B) They are listed on the magazine's Web site.
- (C) They are offered by several different airlines.
- (D) They are available only to *Traveler's Plus* subscribers.

Questions 163-164 refer to the following information.

Pomeran Bank

Account statements

As a holder of a Pomeran Bank account, you will receive monthly statements of your account activity. Our representative will be calling you within the next few days to inquire whether you would like statements sent to you by e-mail or delivered to you by postal mail. Please decide which of these two options suits you better. Statements are free of charge. A fee of \$5.00 is charged if the balance on your account falls below \$100.

Additionally, you can access your account information on our Web site. Pomeran Bank is proud of its online services. We store records of your account activity for five years, while most other banks store the information for only two to three years.

163. What are customers asked to do?

- (A) Choose a way of receiving information from the bank
- (B) Contact a bank representative
- (C) Update their contact information
- (D) Pay an account processing fee

164. What is mentioned about Pomeran Bank?

- (A) It has recently updated its Web site.
- (B) It has been in business for two years.
- (C) Its online services are a new feature.
- (D) It keeps customer records online for five years.

Questions 165-167 refer to the following memo.

MEMO

To: All Simonte Corporation Employees
From: Technological Services
Date: August 18

Dear Employee,

This is to remind you that, as of September 1, your old corporate e-mail address (employeeename@horizons.com) will change to employeeename@simontecorp.com to reflect our company's new name. Your previous e-mail account will continue to be available for one month after the switch, until 6 P.M. on October 1, after which you will no longer be able to access the old account directly.

It will be possible, however, to forward e-mails from your old address to the new address. At any time from September 1 through December 1, you may go onto the main Simonte Corporation Web site and go to the "Technological Services" portal to find instructions on how to transfer information from one account to the other. You will also be able to activate an automatic forwarding system for e-mails that are sent to the old address. This forwarding system will be available for the three months following the switch—until December 1. After December 1, e-mails sent to the old address will no longer be forwarded, and you will not be able to retrieve them.

If you have any questions, please do not hesitate to call the technological services department at extension 5178.

Thank you,

Toru Okamoto

Toru Okamoto
Managing Director
Technological Services

165. What will happen on October 1?

- (A) Simonte Corporation will move to new offices.
- (B) Old e-mail accounts will become inactive.
- (C) Employees will receive instructions for setting up a new e-mail account.
- (D) Employees will be given access to the Technological Services portal.

166. What is indicated about Simonte Corporation?

- (A) Its information technology department is under new management.
- (B) Its e-mail system will be temporarily interrupted.
- (C) It has recently changed its name.
- (D) It plans to change the appearance of its Web site.

167. What are readers invited to do?

- (A) Ask for an individual phone extension
- (B) Choose a new e-mail address
- (C) Visit the company Web page
- (D) Apply for a transfer to a different office

Questions 168-171 refer to the following e-mail.

TO: Quality Control and Packaging staff
FROM: David Briggs
DATE: July 22

Greetings,

I'd like to give you all some news on what is taking place in our department right now.

First of all, please welcome Laurie Kingsolver as our new office manager. Laurie comes to us by way of the accounting division, her home for the last twelve years. Laurie and I worked together there during my early days in the company, shortly after she joined the accounting area. She is an energetic colleague and a highly competent manager. Laurie's first day with us here in the quality control and packaging department will be July 29.

We are very happy that Alfred Chen has agreed to continue to serve in an interim capacity as assistant coordinator of packaging until we are able to find a replacement for Lydia Parry. Alfred has helped the packaging department immensely this summer by preparing schedules, responding to e-mails, and entering material into the database in Lydia's place. We would have been lost without him. In the meantime, colleagues in the human resources division are working to fill Lydia's position. I will send out an update as soon as an offer is accepted.

Finally, please join me in congratulating Karl Wilson on his recent appointment as coordinator of quality control. I look forward to working with Karl in his new role.

Thanks,

David Briggs
Senior Vice President
Quality Control and Packaging

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168. Why did David Briggs write the e-mail?

- (A) To ask for volunteers to help in the packaging office
- (B) To report personnel changes in his department
- (C) To describe changes in hiring procedures
- (D) To announce his acceptance of a new position

169. What is indicated about David Briggs?

- (A) He joined the company about twelve years ago.
- (B) He works in the human resources division.
- (C) He was out of the office for most of July.
- (D) He sends a memo to his staff on a monthly basis.

170. What is mentioned about the packaging area?

- (A) It has replaced its database.
- (B) It is busiest in the summer months.
- (C) It lost an important shipment.
- (D) It currently has a job opening.

171. The word "appointment" in paragraph 4, line 1, is closest in meaning to

- (A) Arrangement to meet
- (B) Membership in a group
- (C) Assignment to a position
- (D) Selection of a committee

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Questions 172-175 refer to the following letter.

**Price & Witherspoon Ltd.
25 Byron Court
Enfield, London EN9 3XY**

27th April

Mr. Sujit Kumar
A&M Wholesalers
17 Pipers Way
West Heath
Yorkshire WH47 9JC

Dear Mr. Kumar,

Thank you for your recent inquiry about our business needs. We received your brochure in the mail, and we were impressed with the design and quality of your products. Following your suggestion, we would like to arrange a time for you to visit us here at our London office to tell us more about your goods and services.

We are planning to replace about 50 percent of the desks in our regional offices. In addition to our main office, we have branches in Nottingham, Norwich and Reading. In total, we estimate a need for roughly 200 units. Our previous supplier of office desks and tables, Quality Goods, has recently gone out of business, so we are actively seeking a new vendor. We were pleased to hear that you offer competitive prices on products, delivery and set-up services.

We would be happy to meet with you at any of these times: Monday, May 8, at 9:00 a.m., Tuesday, May 9, at 10:00 a.m., or Thursday, May 11, at 9:30 a.m. These are the times in early May when our acquisitions staff will be here at the main office. Please call my assistant, Jeremy Donohue, at 020 5555 2983 to confirm which time is best for you. In the meantime, we would be grateful to receive any catalogues or other materials that might be of interest.

Sincerely,

Jenna Wagner

Jenna Wagner
Acquisitions Manager
Price & Witherspoon Ltd.

172. What is the main purpose of the letter?

- (A) To schedule a meeting
- (B) To describe product features
- (C) To compare two companies
- (D) To negotiate furniture prices

173. What is indicated about Price & Witherspoon Ltd.?

- (A) It plans to open new regional offices.
- (B) It is based in Nottingham.
- (C) It has stopped doing business with a supplier.
- (D) It is one of Mr. Kumar's current clients.

174. The word "roughly" in paragraph 2, line 3 is

- closest in meaning to
- (A) approximately
 - (B) individually
 - (C) economically
 - (D) harshly

175. What will Mr. Kumar most likely do in early May?

- (A) Visit regional offices
- (B) Call Ms. Wagner
- (C) Give a presentation
- (D) Set up office furniture

Questions 176-180 refer to the following information.

ACE Supremo Cash Register Model T-100

Getting Started

This section provides information on how to unpack the cash register and get it ready to operate. You should read this part of the manual even if you have used a cash register before. The following is the basic setup procedure; more detailed information is provided in the succeeding sections beginning on page 13.

1. **UNPACK THE CASH REGISTER.** Remove the machine from its box and makes sure that all of the parts and accessories are included. A full inventory of accessories and attachments is provided on page 4.
2. **REMOVE THE PROTECTIVE PACKAGING.** Carefully remove the tape holding the parts of the cash register in place. Then remove the small plastic bag taped to the printer compartment. This is where you will find the keys for adjusting the printer settings.
3. **INSTALL THE MEMORY BACKUP BATTERIES.** Remove the lid from the printer compartment on the top of the machine (Diagram C). Remove the battery compartment cover by sliding the cover toward you and then pulling up. Note the (+) and (-) markings in the battery compartment. Load the enclosed set of three new UM-3 batteries so that their positive (+) and negative (-) ends are facing as indicated by the markings. Replace the battery compartment cover. **NOTE:** These batteries protect transaction information stored in your register's memory when there is a power failure or when you unplug the power adaptor. Be sure to install these batteries before using the machine.
4. **INSTALL RECEIPT PAPER.** Remove the printer lid. Open the platen arm. Lower the roll into the space behind the printer, ensuring that the paper is being fed from the bottom of the roll (see Diagram D.) Put the leading end of the paper over the printer. Close the platen arm slowly until it locks securely. Replace the printer cover, passing the leading end of the paper through the cutter slot. Tear off the excess paper and then close the printer lid. **NOTE:** When all provided paper rolls have been used, you can order a replacement pack from an approved supplier. A full list of outside suppliers of receipt paper is provided on page 46.

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- 176.** Where would the information most likely be found?
- (A) In a product advertisement
(B) In an electronics magazine
(C) In an instruction booklet
(D) In a repair guide
- 177.** The word “succeeding” in paragraph 1, line 4, is closest in meaning to
- (A) subsequent
(B) accomplishing
(C) improving
(D) appropriate
- 178.** What is indicated about the batteries?
- (A) They are used when electrical power to the machine is interrupted.
(B) They must be purchased separately.
(C) They should be replaced every three months.
(D) They fit into a compartment on the back of the machine.
- 179.** What is implied about the receipt paper?
- (A) Directions for installing it are provided on page 46.
(B) It can be ordered directly from the machine’s manufacturer.
(C) Some paper has been included in the box.
(D) One roll has been installed by the manufacturer.
- 180.** What directions are NOT included in the information?
- (A) How to unpack the machine
(B) Where to plug in the power adaptor
(C) Where to find keys for the printer settings
(D) How to load the roll of paper

Questions 181-185 refer to the following advertisement and form.

Hansa Route's Unforgettable Coastal Voyages

Are you looking for an extraordinary adventure? Would you like to see the spectacular scenery along the Baltic coast? What better way to explore the picturesque coastline than by ship! Our coastal cruiser allows you to experience places which you could not see if you traveled by bus or train. The vistas our cruise offers are more breathtaking than anything seen from a plane.

Take advantage of additional activities. Perhaps you'd like to learn more about digital photography! We offer courses to guide you through the basics of capturing the natural beauty you encounter on your trip. Even if you do not have your own equipment, you can rent it from us.

The trip starts on September 3 in Kiel, Germany, but passengers can board at any port along the way: in Szczecin, Poland on September 4; Klaipeda, Lithuania on September 6; or in Riga, Latvia on September 7. The trip ends on September 9 in Helsinki, Finland.

Discounts are available for passengers who make reservations at least one month ahead of time. Groups of ten passengers or more can make reservations through travel agents as well as on our Web site at www.hansaroute.com

The Hansa Route - A True Vacation Experience.

Order form [Part 1]

Order Number: 216762

Date: August 13, 13:46

Name: Gabor Ferenc Nagy

Title: Mr.

Street: Kossuth UT

Postal code: 3500-345

City: Miskolc

Country: Hungary

Boarding Port: Szczecin (PL)

Additional Activities:

Destination: Helsinki (FI)

Yes No

Class: 1

Important: Please print and keep the confirmation page for your records. Because no physical ticket will be issued, you must present this confirmation upon arrival. Should you need to make a cancellation, the Hansa Route cancellation policy shall apply.

181. What kind of travel is the advertisement promoting?

- (A) A bus tour
- (B) A journey by train
- (C) A voyage by boat
- (D) An international flight

182. What is stated about discounts?

- (A) They are offered for early bookings.
- (B) They are not available on all routes.
- (C) They are given to large groups of travelers.
- (D) They are offered only for online reservations.

183. According to the advertisement, what is available to passengers on board?

- (A) Music equipment
- (B) Internet access
- (C) Travel guidebooks
- (D) Photography equipment

184. When will Mr. Nagy's trip begin?

- (A) On September 3
- (B) On September 4
- (C) On September 6
- (D) On September 7

185. When is a copy of the confirmation necessary?

- (A) When upgrading to first class
- (B) When checking in before departure
- (C) When picking up a ticket
- (D) When canceling a reservation

Questions 186-190 refer to the following notice and e-mail.



Posting Date: February 2

I am moving to San Antonio next month, and I need someone to take over my lease on a spacious 2 bedroom/2 bath apartment in Austin. The apartment is on the 3rd floor of a large complex located near a hike and bike trail, the South Congress business district, and Zilker Park. It will be available from mid-March, and my current lease runs through the end of June. You will lease directly from the apartment management company. If you decide to stay in the apartment after June, you will be required to sign another year's contract. If you decide to move, you will need to give the management company a month's notice. I am currently paying \$807 per month, so this rate is locked in until the end of June, after which it might change. Please e-mail me at the address below if you are interested.

Mike Kelley
mkelley@litmil.com

To:	mkelley@litmil.com
From:	mtomita@renmac.com
Date:	February 3
Subject:	Austin apartment

Dear Mr. Kelley,

I have recently accepted a job in Austin, and I may be interested in leasing your apartment. I currently live in Dallas, but I'll be visiting Austin this weekend and am wondering whether I could see the apartment on Saturday or Sunday. Also, would you be able to recommend nearby hotels that have weekly rates? I will be moving at the end of February and may need a place to stay for a few weeks before I move in. Your apartment sounds like it would suit my needs well. I am familiar with Austin and especially like the area in which the apartment is located. It is also close to my new office.

Thank you. I look forward to hearing from you.

Mariko Tomita

- 186.** According to the notice, what does Mr. Kelley have to do?
- (A) Find a renter
 - (B) Locate a new apartment
 - (C) Renew a contract
 - (D) Find a roommate
- 187.** When will the apartment become available?
- (A) At the beginning of February
 - (B) In the middle of February
 - (C) In the middle of March
 - (D) At the beginning of June
- 188.** What is implied about the apartment rent?
- (A) It must be paid on the last day of each month.
 - (B) It may increase within a few months.
 - (C) It includes the cost of electricity.
 - (D) It is higher than that of other apartments in the building.
- 189.** Why does Ms. Tomita inquire about nearby hotels?
- (A) She may need housing after her lease expires.
 - (B) She will have visitors shortly after she moves.
 - (C) She works in the hotel industry.
 - (D) She needs a place to stay in Austin when she arrives there.
- 190.** What is indicated about Ms. Tomita?
- (A) She has visited Austin before.
 - (B) She is looking for a new job.
 - (C) She hopes to walk to work.
 - (D) She has recently completed her studies.

Questions 191-195 refer to the following advertisement and notice.

Anderson Productions is offering an opportunity for a student of journalism to work as an intern at Anderson's local television studios in Odessa. The intern will be paid on an hourly basis for the two months of July and August and will assist in the production of sports news programs for the recently launched Spanish-language channel, Lesco TV.

Applications listing relevant courses completed and any awards received will be accepted between May 1 and May 15 by the human resources office on the first floor of Avery Hall, next to the advertising office. Applications and résumés can also be sent by e-mail to openings@hr.andersonproductions.org with "Internship" in the subject line. Interviews will be held on May 25 in rooms E30 and E67 on the second floor.

The internship will be granted to a qualified candidate who is fluent in English and Spanish. Computer and Internet research skills are required. Please no telephone calls about this opening.

Remodeling

The human resources office and the advertising office in Avery Hall will be closed for remodeling from May 10 to May 15. The human resources office will temporarily operate in Room D20, and the advertising office in room D22 of Avery Hall. We do not expect any of the regular operations of these departments to be affected by this change. Thank you for your patience in this matter as we strive to make Anderson Productions a state-of-the-art facility.

Fatima Chouaba, Director of Operations
Anderson Productions

- 191.** What is indicated about Anderson Productions?
- (A) It has started a new channel.
 - (B) It covers mainly local events.
 - (C) It is looking for a full-time news reporter.
 - (D) Its programs have Spanish subtitles.
- 192.** What is NOT a requirement for applicants?
- (A) Fluency in two languages
 - (B) Coursework in journalism
 - (C) Computer and Internet skills
 - (D) Experience in sports broadcasting
- 193.** What is indicated about the interviews?
- (A) They have been moved to the advertising office.
 - (B) They have been postponed because of construction work.
 - (C) They will take place on a single day.
 - (D) They will be conducted in July.
- 194.** What is suggested about the remodeling?
- (A) It will take place on the first floor.
 - (B) It will require a building to be closed.
 - (C) It will take two weeks to complete.
 - (D) It will be done outside of business hours.
- 195** Where should an application be submitted on May 10?
- (A) In Room E30
 - (B) In Room E67
 - (C) In Room D20
 - (D) In Room D22

Questions 196-200 refer to the following survey and report.

GREEN YARD FOODS

SURVEY REPORT

To: Management Team
From: Product Development Department

Approximately 140 consumers tested our new soup flavors on two dates this month at area supermarkets. The following summary may provide useful information.

- Red Ripe Tomatoes was the most highly rated in terms of taste, with 88% of respondents reporting that it was the best. We recommend pushing ahead with the development to expedite this product's launch.
- Hillside Spices was by far the least favorite, with 77% of our respondents giving it a low rating. We recommend suspending development.
- A majority of respondents reported being familiar with the Green Yard Foods brand.
- Some respondents remarked that the labels on our new products are unattractive. Attached is an example of a customer survey that includes some typical comments.

Dear Customer,

GREEN YARD FOODS

Thank you for agreeing to participate in this survey. Please take a moment to answer the following questions about the four new GREEN YARD FOODS products you have just sampled. Your feedback will help us develop new soups for the Green Yard products line.

1. How would you rate the following products? (1 = I would buy this product regularly, 2 = I might purchase it sometimes, 3 = I wouldn't purchase it)

Red Ripe Tomatoes: 1 ____ 2 X 3 ____

Cottage Garden Delight: 1 ____ 2 X 3 ____

Hillside Spices: 1 ____ 2 ____ 3 X

Country Vegetables: 1 X 2 ____ 3 ____

2. How familiar are you with the Green Yard Foods brand? (Circle your response)

Very familiar

Somewhat familiar

Not familiar

3. How often do you buy ready-made soups?

Once or twice a year at most

Only once a month

At least once a week

4. How do you rate the product packaging?

Very attractive

Somewhat attractive

Not attractive

Additional comments: The 'Country Vegetables' is one of the best soups I've ever tasted. Its peppers and carrots taste as if they were freshly picked. But your wonderful soups come in dismal packaging. Instead of the regular blue label with white lettering, why not display photographs of the soup itself? Also, I would not recommend 'Hillside Spices' to anyone. It is too salty. Clara Huber

- 196.** What was the purpose of the survey?
- (A) To find out which stores sell the most soup
 - (B) To determine which soups to make available in stores
 - (C) To examine the response to a competitor's product
 - (D) To assist in selecting new supermarket sites
- 197.** What is indicated about the survey?
- (A) It was completed in an afternoon.
 - (B) It took place at multiple locations.
 - (C) It did not provide enough information to be useful.
 - (D) It focused on three products.
- 198.** What is suggested about Green Yard Foods?
- (A) It promotes only all-natural food products.
 - (B) It is planning to sell ready-made soups for the first time.
 - (C) It has redesigned its product packages.
 - (D) It is a brand that is known to many customers.
- 199.** On what survey question does Ms. Huber answer differently from most other survey respondents?
- (A) Question 1
 - (B) Question 2
 - (C) Question 3
 - (D) Question 4
- 200.** What does Ms. Huber NOT comment about Green Yard Foods products?
- (A) Some of the labels should have photographs.
 - (B) One of the products has too much salt.
 - (C) The print on the labels is hard to read.
 - (D) Some ingredients in one of the soups are especially delicious.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.