

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Children who are two years old and younger are ----- free of charge to most concerts and films.  
(A) admit  
(B) admits  
(C) admitted  
(D) Admitting
102. After discussing the terms of the new health-benefits contract, ----- management and employees were satisfied.  
(A) both  
(B) also  
(C) either  
(D) too
103. Although we have ----- not to offer you a position at this time, we will keep your résumé on file for future openings.  
(A) decided  
(B) deciding  
(C) decision  
(D) decidedly
104. The teachers' association has announced that the food and drinks ----- supplied at the annual conference will not be provided this year.  
(A) usually  
(B) hugely  
(C) evenly  
(D) strictly
105. All passengers should present their ----- documents at the check-in counter.  
(A) boarded  
(B) boarding  
(C) to board  
(D) boards
106. Mayor Williams proudly described the city as a place where the citizens are ----- for their hospitality.  
(A) returned  
(B) known  
(C) taken  
(D) held

107. There is now increased competition among motor-vehicle manufacturers ----- has resulted in better cars at lower prices.
- (A) those  
 (B) what  
 (C) that  
 (D) where
108. Comco, Inc., became the leading supplier of computer ----- last year, less than ten years after it was founded.
- (A) amounts  
 (B) types  
 (C) kinds  
 (D) parts
109. The recent increase in tourism has done less to improve the business of small retailers in this area than we ----- predicted.
- (A) original  
 (B) originally  
 (C) originated  
 (D) originality
110. The cost of repairing the water damage to the museum after the storm ----- to be more than one million dollars.
- (A) expects  
 (B) is expecting  
 (C) expected  
 (D) is expected
111. Atlantis Software Company ----- its clients complete satisfaction with all its products.
- (A) requests  
 (B) admits  
 (C) agrees  
 (D) guarantees
112. The sales representative from Correct Copies, Ltd., returned Mr. Yoshida's call while he was -----.
- (A) through  
 (B) along  
 (C) out  
 (D) aside
113. Once the berries are harvested, Green Fields Farms washes and packages the fruit for ----- to retail stores.
- (A) distribute  
 (B) distributed  
 (C) distribution  
 (D) distributional
114. Although measures have been introduced to discourage the use of mobile telephones inside the opera house, ----- effectiveness remains limited.
- (A) they  
 (B) their  
 (C) them  
 (D) theirs
115. When their first tests failed, the engineers at OKM Corporation agreed it was ----- to try using different materials.
- (A) time  
 (B) end  
 (C) moment  
 (D) turn
116. Topics at the business communication workshop ----- defending an argument, synthesizing information, and writing precisely and concisely.
- (A) include  
 (B) includes  
 (C) including  
 (D) inclusion
117. ----- most job seekers are looking for a permanent job, a temporary position may serve as a bridge to full-time employment.
- (A) How  
 (B) While  
 (C) That  
 (D) So

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118. Dr. Marsha Herbert's illustrations were clear enough to make her presentation ----- understandable.
- (A) easily  
(B) easier  
(C) easy  
(D) ease
119. The apartments on the lower floors cost less because they are more exposed ----- dust and the noise of traffic.
- (A) to  
(B) without  
(C) from  
(D) against
120. By registering for our online payment plan, customers are authorizing the bank to ----- automatic withdrawals on the first day of every month.
- (A) consent  
(B) see  
(C) make  
(D) trust
121. Speaking ----- behalf of the vice president, Alan Lee thanked the employees for their contributions to the fund-raising project.
- (A) at  
(B) on  
(C) by  
(D) for
122. Next Thursday the Lambert Historical Society will present ----- methods for learning more about the history of your home.
- (A) specify  
(B) specifying  
(C) specific  
(D) specifications
123. Although Oliver Rodriguez' books have shaped the way that businesses handle staff relations, he does not consider ----- an expert on the subject.
- (A) he  
(B) him  
(C) his  
(D) himself
124. Since many people want to attend the awards ceremony on Friday, extra buses will be made ----- to the public.
- (A) additional  
(B) frequent  
(C) available  
(D) employable
125. The guest speaker highlighted some ideas for ----- introducing change in the workplace.
- (A) success  
(B) succeed  
(C) succeeding  
(D) successfully
126. Conference participants interested in industrial development should ----- schedule a visit to Bridgeville's factories.
- (A) practically  
(B) definitely  
(C) recently  
(D) fortunately
127. The gift shop in the hotel lobby specializes in handcrafted gift items, each one of them unique and -----.
- (A) memory  
(B) memorize  
(C) memories  
(D) memorable
128. Training for our new processors will take place ----- a three-day period in July.
- (A) among  
(B) over  
(C) beyond  
(D) behind

129. The forethought and planning ----- at each step of writing a proposal will have a direct impact on the chances of its acceptance.
- (A) invest  
 (B) invested  
 (C) investor  
 (D) investing
130. Insofar as the company is liable for -----, the dissatisfied customer will be compensated for any damage.
- (A) negligence  
 (B) slight  
 (C) disregard  
 (D) overlook
131. One reason that the economy of the country is doing so well is that people now have more discretionary funds at their -----.
- (A) dispose  
 (B) disposing  
 (C) disposal  
 (D) disposes
132. In order for you to receive the early registration rate, your application form must be postmarked ----- Friday, October 28.
- (A) in advance  
 (B) beforehand  
 (C) previously  
 (D) no later than
133. A new system ----- the latest data-analysis methods was implemented this week.
- (A) is incorporating  
 (B) that incorporates  
 (C) incorporation of  
 (D) had incorporated
134. ----- in the late 1800's, many of the coastline's lighthouses remain standing today, having withstood the forces of nature for decades.
- (A) Built  
 (B) Building  
 (C) Been built  
 (D) Having built
135. The results of the study ----- the hypothesis that had been proposed by researchers at the National Medical Institute.
- (A) confirmed  
 (B) submitted  
 (C) certified  
 (D) depended
136. Dr. Johnson is offering a three-hour workshop during ----- she will share some perspectives on effective time management.
- (A) whose  
 (B) while  
 (C) whatever  
 (D) which
137. Performing a series of trial runs before launching large-scale production of any new product is common ----- at Juvo, Inc.
- (A) usage  
 (B) ground  
 (C) practice  
 (D) manner
138. Yesterday the officers voted ----- to offer large bonuses to high-performing employees.
- (A) commonly  
 (B) increasingly  
 (C) critically  
 (D) unanimously
139. The minimum term of your contract with us will be ----- a period of two years, with the option to renew.
- (A) for  
 (B) of  
 (C) past  
 (D) when
140. Antique cars are seen very ----- these days because they are extremely expensive to maintain.
- (A) hardly  
 (B) uneasily  
 (C) weakly  
 (D) infrequently

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## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following memo.

**To:** M. Brown  
**Subject:** New Work Assignment

**From:** K. Ikeda  
**Date:** July 11

I want to congratulate you on your ----- work on the revised Essex project. I think your timeline

141. (A) outstanding  
(B) expressive  
(C) chief  
(D) restrained

will allow us to keep the project moving while giving us enough time to work through the technical problems. Dividing the work ----- the four teams is a much more efficient approach, and as you

142. (A) above  
(B) through  
(C) among  
(D) before

saw at today's meeting, it addresses the needs of all parties involved.

Because you've become so familiar with the project, I'd like you to ----- the progress in the technical

143. (A) imagine  
(B) supervise  
(C) transfer  
(D) exchange

area. I know that this will be your first managerial role, but your efforts on the timeline and other projects indicate to me that you are capable of it.

Let me know how you feel about this.

**Questions 144-146 refer to the following newspaper article.**

Critics of a proposed department store in Wintertown's historical district have won their battle to block its development. They have prompted M&S, Ltd., the property developer, ----- its plans for the area

144. (A) withdrawn  
(B) to withdraw  
(C) withdrawing  
(D) have withdrawn

near the waterfront where an old grain warehouse collapsed last year. M&S, Ltd., has failed to convince the local government planning authority that the development would be in keeping with the style of ----- a sensitive location.

145. (A) such  
(B) like  
(C) so what  
(D) some

The site is not in the center of the historical district. -----, the store would be visible from Butler's

146. (A) Unless  
(B) Moreover  
(C) Although  
(D) However

Wharf and the cobbled streets that form the heart of old Wintertown. This area attracts thousands of visitors annually.

Questions 147-149 refer to the following advertisement.

### **THERE'S A BIG MARKET OUT THERE!**

Douglas Marketing Company is offering a new series of seminars that can help you find the markets you need to reach. We offer customized ----- to help you develop the plan that works for your

147. (A) authority  
(B) significance  
(C) expectations  
(D) assistance

company.

How does it work? Our initial two-day class ----- you an overview of marketing basics. After that,

148. (A) will give  
(B) is giving  
(C) has given  
(D) to give

we'll arrange a series of meetings between you and one of our expert advisors. Your advisor will visit your workplace to learn firsthand about your business and to discuss your vision for future growth. Together you'll select key strategies that will help you reach new customers. We'll help you focus on finding those customers whose needs ----- the products and services you provide.

149. (A) repeat  
(B) match  
(C) accumulate  
(D) evaluate

Call us at 555-9947 to arrange a meeting today. Your new customers will thank you.

Questions 150-152 refer to the following letter.

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Dear Business Owner:

I am thrilled to tell you about an exciting magazine that will change the way you do business! *Solo Business* is a weekly magazine devoted to ----- the small-business owner. It is packed with useful

150. (A) receiving  
(B) serving  
(C) approving  
(D) recommending

tips such as hiring on a budget, networking with larger businesses, and advertising effectively. In addition, each issue includes motivational stories about small-business owners like you.

As an introductory offer, you can now receive *Solo Business* for the yearly subscription cost of ----- \$100. That's less than \$2 an issue!

151. (A) yet  
(B) all  
(C) just  
(D) quite

Don't miss out on all the valuable information waiting to be delivered to your office every week. Plus, if you ----- before January 1, you will receive a complimentary diary, engraved with your

152. (A) order  
(B) to order  
(C) orders  
(D) ordering

company name. Call us at 1-800-555-2987 to start your subscription today!

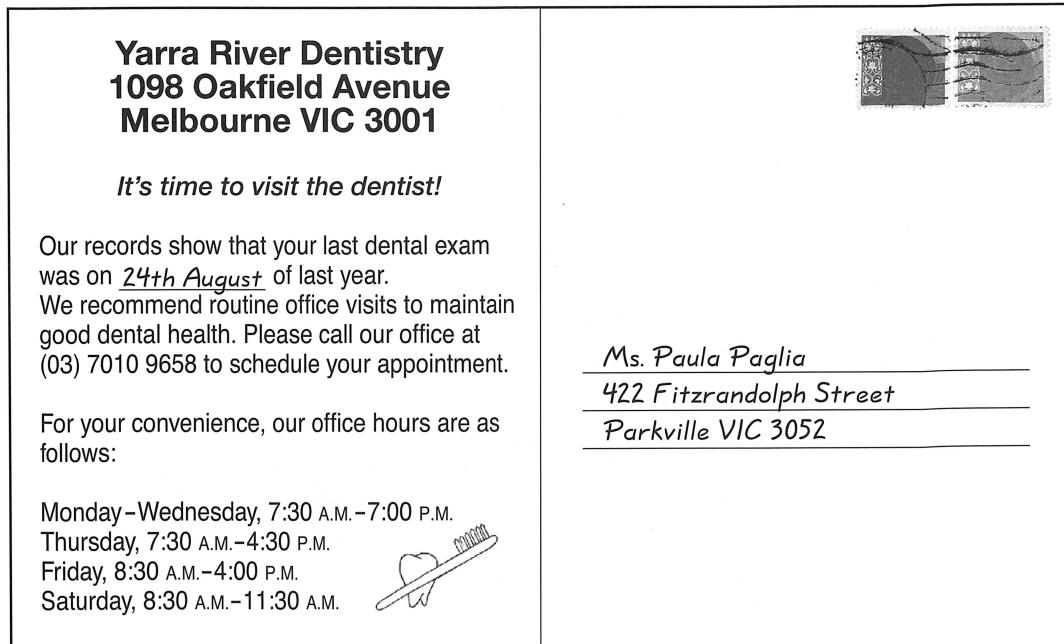
Sincerely,

Kumar Attaz

Editor-in-Chief  
Business Publications



**Questions 153-154 refer to the following postcard.**



TEST 6

**153. Why was the postcard sent?**

- (A) To welcome a new patient
- (B) To remind a patient to make an appointment
- (C) To announce a change in office hours
- (D) To recommend a dental product

**154. On what day is the office open only in the morning?**

- (A) Wednesday
- (B) Thursday
- (C) Friday
- (D) Saturday

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**Questions 155-156 refer to the following notice.**



### Mantero City Community Center

#### Summer Cooking Classes

The Mantero City Community Center will offer the following cooking classes this summer:

Class	Date	Time	Cost
Soups and Appetizers	July 9	4:00 P.M.-6:00 P.M.	\$20
Poultry and Meat Dishes	July 11	1:00 P.M.-3:00 P.M.	\$35
Quick Pasta Dishes	July 13	9:00 A.M.-11:00 A.M.	\$25

Classes will be held at the Mantero City Community Center, 3535 Springdale Boulevard, Mantero City. Registration will begin on July 1. To reserve a place, visit the administration office. Alternatively, you may send your information to Rosa Morales by fax at 928-555-0198 or by e-mail at [rmorales@manterocc.net](mailto:rmorales@manterocc.net). Please include your name, the name of the class you wish to attend, and a telephone number.

**155. What is the main purpose of the notice?**

- (A) To advertise classes
- (B) To list new hours of operation
- (C) To ask customers for suggestions
- (D) To provide directions to an event

**156. In what way are readers NOT instructed to respond?**

- (A) By e-mail
- (B) By telephone
- (C) By fax
- (D) In person

Questions 157-159 refer to the following billing statement.

<b>South Vancouver Municipal Authority</b> 473 Adler Drive Vancouver BC V5Y 1V6			
Account Number 8754	Property ID Lot 45	Meter # 90044539	Service Address 14 Turner Road
Date of Last Meter Reading: June 2		Date of Current Meter Reading: September 3	
Service Water	Previous Reading 20939 cubic meters	Current Reading 21039 cubic meters	Use 100 cubic meters
<b>Current Charges</b>			
Basic Service Charge ..... \$14.06			
Meter Water Charge ... 100 cubic meters @ \$0.61023 / cubic meter ..... \$61.02			
<b>Summary</b> ..... \$75.08			
Past Due Amount \$0.00	Current Charges \$75.08	Net Amount Due \$75.08	Due Date October 24
<b>NOTES:</b> If payment is received more than 15 days after the due date, your account will incur a late fee of \$7.80. Your next meter reading is scheduled for December 1. Please do not send questions or payments related to electricity or heating oil service. For information about these services, call 604-555-0129.			

TEST 6

157. For what service was the bill issued?

- (A) Property maintenance
- (B) Electricity
- (C) Heating oil
- (D) Water

159. What is indicated on the bill?

- (A) Ownership of the property has recently changed.
- (B) A previous bill has been left unpaid.
- (C) A fee will be applied for late payment.
- (D) The meter is scheduled to be replaced.

158. By what date should the bill be paid?

- (A) June 2
- (B) September 3
- (C) October 24
- (D) December 1

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**Questions 160-161 refer to the following e-mail.**

E-Mail Message

To:	Stephen Clayton <stephen@claytongym.com>
From:	Amanda Palmer <apalmer@linkedmail.net>
Date:	October 26
Subject:	Fitness Center Membership

Dear Mr. Clayton,

This e-mail is in response to your letter of October 14, which stated that my membership at your fitness center will expire on October 31. I wish to let you know that I have chosen not to renew it.

When I first became a member, the cost was \$25 per month. Now the cost is \$50 per month. Aside from this significant increase in cost, I have been dissatisfied with some of the services at the fitness center. There never seems to be enough equipment available for use at peak hours during the day. In addition, many of the new aerobics classes that I registered for were canceled due to low attendance.

Sincerely,

Amanda Palmer

**160. Why did Ms. Palmer send the e-mail?**

- (A) To explain why she will not renew her membership
- (B) To recommend an increase in staff
- (C) To ask for information about the center
- (D) To report that a machine is not working

**161. What is NOT one of Ms. Palmer's concerns?**

- (A) Fitness equipment is sometimes unavailable.
- (B) Some aerobics classes were canceled.
- (C) The membership fees are too high.
- (D) The fitness trainers are inexperienced.

**Questions 162-164 refer to the following memo.**

## MEMO

From: Alexander Huber, Manager  
To: All Melodia Music Store employees  
Date: May 24  
Re: Summer store hours

The Cedarville Business Association recommends that downtown shops remain open for an extra hour on at least two days each week in the summer to foster more tourism and shopping in the commercial district. Accordingly, Melodia Music will close at 7:00 P.M. on Fridays, instead of at 6:00 P.M., and at 5:00 P.M. on Saturdays, instead of at 4:00 P.M. To accommodate the extra hour, the first shift of each day will be lengthened by half an hour, and the second shift will begin half an hour later than usual and end an hour later than usual. All affected employees will be compensated for the extra time. If you need to adjust your schedule because of this change, please see me as soon as possible.

Thank you for your cooperation.

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**162. Why will the store's hours be changed?**

- (A) To accommodate shoppers' requests
- (B) To allow staff to take time off
- (C) To boost business in town
- (D) To reduce downtown traffic congestion

**164. How will the change be implemented?**

- (A) Each shift will be longer.
- (B) Another shift will be added.
- (C) Additional employees will be hired.
- (D) Employees will work fewer hours on other days.

**163. At what time will the store close on Saturdays during the summer?**

- (A) 4:00 P.M.
- (B) 5:00 P.M.
- (C) 6:00 P.M.
- (D) 7:00 P.M.

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**Questions 165-168** refer to the following product review.

**OMETROELECTRIC.COM**

Customer reviews

REVIEWS      HOME      PRODUCTS      PURCHASE

**Posted by:** John Dietrich  
**Date:** April 16, 09:22

Ometro Electric is known for the high quality of its household and kitchen appliances, and, as the owner of an Ometro microwave oven, I decided to buy a top-of-the-line Ometro refrigerator for my newly remodeled kitchen. Like other Ometro kitchen appliances, the OM2010 is a high-priced item. But despite the cost, I purchased this model because it was the most spacious one available. The advertisements mentioned easy-to-adjust shelves and a large freezer drawer on the bottom, and I was convinced that I would be able to store just about anything I needed to. Unfortunately, there were some problems. The refrigerator's shelves were actually very difficult to adjust. A clasp broke when I was attempting to remove a shelf, and the interior wall of the refrigerator was scratched. I called the manufacturer to explain the problem, but the customer support specialist was not helpful; he offered to replace the broken shelf but did not know how to address the initial problem of adjusting the shelves. I had been planning to buy an Ometro washing machine as well, but after this unsatisfactory experience, I think I will choose a different brand.

**165.** What product is being reviewed?

- (A) A microwave oven
- (B) A refrigerator
- (C) A bookcase
- (D) A washing machine

**166.** What advantage of the product is mentioned?

- (A) Dependability
- (B) Ease of use
- (C) Affordable price
- (D) Storage capacity

**167.** Why did the customer contact the manufacturer about the product?

- (A) It did not arrive on time.
- (B) It was delivered in damaged condition.
- (C) It was missing some parts.
- (D) It did not fit the advertised description.

**168.** What did the company offer to the customer?

- (A) A full refund
- (B) A repair suggestion
- (C) A replacement part
- (D) A discount on a purchase

**Questions 169–171 refer to the following advertisement.**

## **Office Assistant Needed**

A financial services firm in central Dublin seeks a responsible and organized individual to provide part-time support to a senior account manager in charge of high-profile customer accounts. The assistant will be expected to carry out a range of tasks from simple clerical duties to complex assignments requiring some project management skills.

The successful candidate will have a minimum of five years of experience in a similar role. In addition, excellent verbal and written communication skills, proficiency in the use of industry-specific and general office software, and the ability to thrive in a fast-paced work environment are necessary. A university degree is preferred, but candidates with secondary school certificates are also eligible.

Hours will be 8:30 A.M. to 3:00 P.M., three days a week. The specific hours cannot be changed, but there is some flexibility regarding the days of the week. The candidate must be able to start on February 1. The salary offer will be commensurate with the candidate's experience and education.

Interested individuals are encouraged to send an e-mail with their résumé and the names of three professional references to Dennis Donovan, Director of Human Resources, at [ddonovan@sagefinance.ie](mailto:ddonovan@sagefinance.ie).

- 169.** In what area of the company will the assistant most likely work?

- (A) Client account services
- (B) Human resources
- (C) Information technology
- (D) Financial research

- 170.** What is NOT a requirement of the position?

- (A) Computer skills
- (B) Previous work experience
- (C) A university degree
- (D) The ability to write well

- 171.** What is negotiable?

- (A) The working hours
- (B) The working days
- (C) The start date
- (D) The job responsibilities

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**Questions 172-175 refer to the following e-mail.**

E-Mail Message	
To:	Nancy Norling <nnorling@mgcindustries.com>
From:	Gabriel Tshaba <gtshaba@mgcindustries.com>
Date:	January 20
Subject:	Greetings
Cc:	Mei Xu <mxu@mgcindustries.com>; James Novak <jnovak@mgcindustries.com>

Dear Ms. Norling:

As president of MGC Industries I am happy to welcome you to our company. All of the references we contacted indicated that you are an excellent mechanical engineer and that we are fortunate to be hiring you. I am particularly impressed with your professional accomplishments up to this point, and I know that the research and development group is thrilled that a robotics specialist will finally be joining their team.

Initially you will be working under Mei Xu, a senior engineer in the research and development group. Dr. Xu is a part-time faculty member at Eliseus University, and although you graduated from there years before she arrived, I am sure you will have much to talk about! Dr. Xu will be showing you around and familiarizing you with the facilities, as well as with company policies and procedures. Feel free to contact her or Jerome Tobin, your assigned human resources officer, with any questions you may have.

On Friday afternoon at 2:00 we will have an informal tea in the conference room so that you can meet your new colleagues. My assistant will be sending out an e-mail on Friday morning to remind all employees about the gathering and to tell them a little bit about you. Could you give him a few biographical details to include in the introduction? His name is James Novak, and he is listed in the company directory.

I send you best wishes for a happy and successful career at MGC Industries.

Gabriel Tshaba

**172.** What is suggested about Ms. Norling?

- (A) She has expertise that her colleagues do not have.
- (B) She has access to university engineering laboratories.
- (C) She has studied in several countries.
- (D) She is just beginning her career.

**173.** Why should Ms. Norling attend the event on Friday?

- (A) To get to know her coworkers
- (B) To hear a talk by a senior engineer
- (C) To learn about company policies
- (D) To tour the facilities

**174.** Who is James Novak?

- (A) A human resources officer
- (B) A senior engineer
- (C) An executive assistant
- (D) A company president

**175.** What is Ms. Norling asked to provide?

- (A) The details of an assignment
- (B) Information about herself
- (C) Notes on a research study
- (D) The date of an event

**Questions 176-180 refer to the following letter.**

16 December

Ms. Emma Girard  
Girard & Durand  
281 Jakes Street  
Pretoria, 2902

Dear Ms. Girard:

I received your contact information from Clara Moreau of Moreau Catering Service. Ms. Moreau tells me that she has worked with your company over the past few years to promote her business. She speaks very highly of your expertise and finds your work ethic to be outstanding. She is also enjoying more sales as a result of the increased exposure you have provided for her.

I am one of the owners of the D.T. Vincent Hotel in Rosebank, which is just north of downtown Johannesburg. We opened three months ago, and we would like to find a way to increase our visibility in the local market. Though our room rates are reasonable, we are struggling to compete with the nearby Grand Regents Hotel, which already has an established customer base both here in town and internationally.

To draw more guests, we would like to emphasize our luxury in-room amenities and excellent customer service. Our hotel also features an indoor swimming pool, a health spa, two exercise rooms, and a French-inspired restaurant that offers both fine dining and casual fare. I should mention as well that my partners and I are planning to open a facility in Randburg within the next two years; I would expect that any marketing we do now for the Rosebank site will also benefit the new hotel.

I am interested in how you would address the concerns I have explained above, and I would like to schedule a meeting to discuss whether your agency might be able to assist us. I will telephone you soon to follow up.

Kind regards,

*Giles Bodenham*

Giles Bodenham  
D.T. Vincent Hotel Group

176. Why did Mr. Bodenham choose to contact Girard & Durand?

- (A) He worked with the company in the past.
- (B) He knows Ms. Girard personally.
- (C) He was impressed with the company's promotional materials.
- (D) He received a recommendation from a friend.

177. The word "finds" in paragraph 1, line 3, is closest in meaning to

- (A) considers
- (B) recovers
- (C) supplies
- (D) attains

178. What is implied about the Grand Regents Hotel?

- (A) It is going out of business.
- (B) It is managed by Giles Bodenham.
- (C) It serves many local customers.
- (D) It employs staff from around the world.

179. What is stated about the D.T. Vincent Hotel?

- (A) Its guests have been displeased.
- (B) It has more than one restaurant.
- (C) It will change its location in two years.
- (D) It has been open for only a few months.

180. What kind of company is Girard & Durand?

- (A) A financial institution
- (B) An advertising company
- (C) A news reporting agency
- (D) An interior design group

**Questions 181-185 refer to the following notice and e-mail.**

***Grand Opening Celebration***  
**Second Street Art Space**  
325 Second Street  
San Francisco, CA 94132

Celebrated watercolorist and California native Frederick Portman is opening his own gallery, which will feature a permanent exhibit of his early works. Mr. Portman's current works will also be available for purchase through the gallery. The grand opening festivities will run from March 8 through March 11.

Date	Event	Time	Cost
March 8	Opening Reception	8:00 P.M.-11:00 P.M.	\$40
March 9	Print and Portrait Signing	10:00 A.M.-11:30 A.M.	\$10
March 10	Watercolor Painting Class	1:00 P.M.-4:30 P.M.	\$50
March 11	Artist's Talk: "New York Landscapes"	7:00 P.M.-9:00 P.M.	\$15

Space is limited for these events. If you would like to reserve tickets, send an e-mail to Sonya Arroyo at [sonya@secondstreetart.net](mailto:sonya@secondstreetart.net). If you cannot attend the festivities, we hope you will visit the gallery soon!

E-Mail Message

To: [toddchernock@bexonline.net](mailto:toddchernock@bexonline.net)  
From: [sonya@secondstreetart.net](mailto:sonya@secondstreetart.net)  
Date: March 4  
Re: Tickets

Dear Mr. Chernock:

I received your e-mail dated March 3 indicating that you would like to purchase tickets for the event scheduled for March 11 at the Second Street Art Space. Unfortunately, tickets for this event are sold out. There are still a few tickets remaining for the painting class that Mr. Portman will be teaching on March 10. If you would like to purchase tickets for this class, please call me at 415-555-0025 as soon as possible.

I am sorry that we were not able to accommodate your initial request, and I hope that you will visit our gallery in the near future.

Sincerely,

Sonya Arroyo, Manager  
Second Street Art Space

- 181.** What is the purpose of the notice?
- (A) To advertise a museum exhibit  
(B) To announce a new art gallery  
(C) To recruit volunteers for an event  
(D) To promote a conference for artists
- 182.** What is suggested about Mr. Portman?
- (A) He no longer paints.  
(B) He will not attend the reception.  
(C) He sells some of his paintings.  
(D) He was born in New York.
- 183.** In the notice, the word “run” in paragraph 1, line 4, is closest in meaning to
- (A) move  
(B) function  
(C) pursue  
(D) continue
- 184.** When did Mr. Chernock initially contact Ms. Arroyo?
- (A) On March 3  
(B) On March 4  
(C) On March 8  
(D) On March 10
- 185.** What event did Mr. Chernock hope to attend?
- (A) The reception  
(B) The signing  
(C) The class  
(D) The talk

Questions 186-190 refer to the following advertisement and book review.

## New from Kessler Publishing!

### Our Friends in the Sky

by Elsa Bolocco

Popular nature enthusiast Elsa Bolocco has written what may be the definitive guide to bird-watching. Having traveled the world for more than a decade, Dr. Bolocco has observed and catalogued over 400 species of birds, and the result is a superbly written book that even casual admirers of birds will find hard to put down. The book provides information about every species Dr. Bolocco has observed but gives special attention to 50 birds that she considers to be the most intriguing. Detailed and entertaining descriptions of these birds are accompanied by color photographs from acclaimed nature photographer Thomas Roche. In addition, the introduction by ornithologist Erica Faber offers a substantial overview of bird ecology. Whether you are an avid bird-watcher or simply a lover of nature books, *Our Friends in the Sky* will be a valuable addition to your library.

**About the author:** Elsa Bolocco is one of the world's premier ornithologists. Formerly a professor at Arizona Eastern University, Dr. Bolocco has traveled the world to study bird behavior. She is currently the host of her own television show, "Getting to Know Nature." Dr. Bolocco lives in Rio de Janeiro, Brazil.

### Notable Book of the Month

reviewed by Dae-Ho Han

*Our Friends in the Sky*  
By Elsa Bolocco  
Illustrated. 450 pages  
Kessler Publishing. \$29.95

Fans of Elsa Bolocco's successful television show, "Getting to Know Nature," will be delighted to learn that she has published a book detailing her lifelong study of birds around the world. While a faculty member at Arizona Eastern University, Dr. Bolocco studied hundreds of birds, cataloging their physical characteristics, eating habits, and travel patterns. All of this information is neatly captured in the book's intricate charts and thorough appendices. However, much of the pleasure of the book comes from the author's recounting of her personal experiences as she observed these magnificent creatures, as well as from the stunning color photographs by the skillful Thomas Roche. Overall, the book should appeal to the casual reader, although the section by Erica Faber seems out of place and too technical for a non-specialist.

186. What is probably true about the fifty birds chosen by Elsa Bolocco?
- (A) They are native to South America.  
(B) They are the birds she observed most frequently.  
(C) They have the most unusual characteristics.  
(D) They are well-known throughout the world.
187. What is NOT mentioned about Elsa Bolocco?
- (A) She has traveled internationally.  
(B) She has taught at a university.  
(C) She has worked on a television program.  
(D) She has published several books.
188. What is suggested about Thomas Roche?
- (A) He lives in Brazil.  
(B) He teaches nature photography.  
(C) He is highly regarded in his field.  
(D) He is an award-winning writer.
189. According to the review, what is included in *Our Friends in the Sky*?
- (A) Bird-watching advice  
(B) Personal stories  
(C) Wildlife drawings  
(D) Travel recommendations
190. What part of the book does the reviewer think is least successful?
- (A) The introduction  
(B) The appendices  
(C) The bibliography  
(D) The illustrations

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**Questions 191-195 refer to the following notice and e-mail.**

### Call for Submissions

*Traveler's Quarterly*, a new travel magazine to be published four times a year with distribution throughout the United States, is seeking original submissions for its inaugural issue. Both professional and amateur writers are invited to submit articles for publication. Submitted articles should pertain to some aspect of international travel; articles that describe appealing travel destinations, provide useful travel tips, or include personal anecdotes are especially encouraged. Photographs may accompany article submissions.

Article submissions should not exceed 3,000 words, and no more than five photographs should be submitted by a single contributor. Please include an e-mail address and telephone number with each submission. Send submissions to: Jun Ito, *Traveler's Quarterly*, 526 Crenshaw Street, Suite 21, New York, NY 10005.

Please note that the editors anticipate a high volume of submissions. For this reason, submissions will not be returned, and only authors of accepted or provisionally accepted submissions will be contacted.

E-Mail Message

<b>To:</b>	Robert Hoffman <rhoffman@dpgco.com>
<b>From:</b>	Jun Ito <jito@tqzine.com>
<b>Date:</b>	Monday, November 30
<b>Subject:</b>	Your article on Botswana

Dear Mr. Hoffman:

Thank you for your recent submission to *Traveler's Quarterly*. We found your article about your time in Botswana to be well crafted and informative.

We would like to include this piece in our first issue, but we do not have the space to print the article in its entirety. We would like to work with you to edit the article so that it conforms to our guidelines.

Given our deadline, we will need to finalize the edited version next week. Could you let me know as soon as possible whether you will be able to revise your article by Thursday of this week? We will then review your revision and propose final changes if necessary. If I do not hear from you by tomorrow, we will not be able to publish your article. I hope to hear from you soon.

Sincerely,

Jun Ito, Associate Editor  
*Traveler's Quarterly*

- 191.** What is the purpose of the notice?
- (A) To request pieces of writing  
(B) To advertise writing classes  
(C) To announce a travel opportunity  
(D) To describe a magazine subscription offer
- 192.** What is indicated about *Traveler's Quarterly*?
- (A) It will be published monthly.  
(B) It will be distributed internationally.  
(C) It may include the work of amateurs.  
(D) It may sponsor photography contests.
- 193.** In the notice, the word “volume” in paragraph 3, line 1, is closest in meaning to
- (A) sound  
(B) edition  
(C) weight  
(D) quantity
- 194.** What is suggested about Mr. Hoffman’s submission?
- (A) It was published previously.  
(B) It exceeds the stated word limit.  
(C) Its topic is unsuitable for the publication.  
(D) It was received after the deadline.
- 195.** What does Ms. Ito want Mr. Hoffman to do?
- (A) Negotiate a new deadline  
(B) Make changes to an article  
(C) Accept an assignment in Botswana  
(D) Schedule a meeting with editors

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**Questions 196-200 refer to the following article and letter.**

## Desparte Systems to Open New Data Centers

by Cheryl Wittenauer

MONTREAL—Desparte Systems, a diversified manufacturing and distributing company, has announced plans to build a 2,800-square-meter data center in Montreal as part of its effort to reorganize its global business operations. In addition, other data centers will be built in Dallas, Brussels, and Bangalore. Currently, Desparte's two largest data centers are in London and Chicago, in facilities owned by other companies. Desparte plans to close smaller centers in Seattle and Mumbai.

Desparte vice president for operations Elena Fontaine said the changes will enhance business efficiency and improve productivity. She stressed that Desparte personnel will

face minimal job loss as a result of the changes because the data centers, which are essentially large rooms customized to house computer servers, employ relatively few people. Fontaine said that the new centers will be more secure and also more energy-efficient. The transition is expected to take place over the next two years.

The new Montreal site will serve as the central location for the company's operations. The Montreal and Dallas centers will be built first at a combined cost of approximately C\$35 million. The company will lease a facility in Montreal next year while construction of the permanent center takes place.

## Desparte Systems

December 2

Simon Stevens, Editor  
*Global Business Magazine*  
1500 Weston Ave.  
Dallas, TX 75208

Dear Mr. Stevens:

I am writing in regard to Cheryl Wittenauer's article on Desparte Systems in the November 30 issue of *Global Business Magazine*. While I appreciate the coverage we received by your magazine, I want to call your attention to a few inaccuracies. First, we will only be closing one of our active data centers. The Mumbai center will remain open and will focus on running quality-control checks. Second, the centers in Montreal and Bangalore will be built first; the site in Dallas has not yet been officially scheduled for construction.

I would appreciate it if you would print these corrections in an upcoming issue of your magazine. If you have any questions, please call me directly at 450-555-0054.

Sincerely,

*Martin Gervais*

Martin Gervais, Director of Public Relations  
Desparte Systems

- 196.** What does the article imply about Desparte Systems?
- (A) It plans to borrow money.  
(B) It will retain most of its employees.  
(C) It is reorganizing its marketing department.  
(D) It will merge with another company.
- 197.** What is NOT mentioned as an expected benefit of the company's changes?
- (A) Fewer employee safety concerns  
(B) Greater company productivity  
(C) Reduced energy consumption  
(D) Increased information security
- 198.** What is indicated about the data center in Chicago?
- (A) It has the largest number of employees.  
(B) Its equipment has never been upgraded.  
(C) It is in a building that is not owned by Desparte Systems.  
(D) Its facilities are shared with another manufacturer.
- 199.** Why did Mr. Gervais write to Mr. Stevens?
- (A) To report factual errors in an article  
(B) To complain about a missed magazine issue  
(C) To request permission to reprint an article  
(D) To praise a journalist's reportage
- 200.** According to the letter, which data center will be closed?
- (A) Dallas  
(B) London  
(C) Mumbai  
(D) Seattle