## **Warranty Certificate**

Thank you for purchasing the Kit's Kitchen Appliances Limited electric kettle watch (model X14Z). We are proud of our reputation for excellence and our long history of providing great quality kitchen appliances to Canada and the rest of the world.

To maximize the performance of our products, Kit's Kitchen Appliances are made with the highest-quality materials available. However, should the product malfunction within 5 years of the date of purchase due to a mechanical defect, we will cover the cost of repairs. Please note, however, that this warranty covers the cost of parts and labor only. Shipping and insurance may not be claimed under this warranty.

In the event that the product requires repair or some other service, please take or ship it to one of Kit's Kitchen Appliances' authorized service centers. The centers are equipped to provide customers with a wide variety of repairs and services that are performed in compliance with Kit's Kitchen Appliances professional standards. Please see the enclosed list of centers for the one nearest you.

## 191. Why did Mr. Perna write the letter?

- (A) To request a replacement for his broken kettle
- (B) To request a copy of his warranty certificate
- (C) To ask for repayment of his expenses
- (D) To complain about an error on his bill

# **192.** In the letter, the word "warranty" in paragraph 1, line 3, is closest in meaning to

- (A) Service contract
- (B) Condition
- (C) Crucial
- (D) Customized

# **193.** What does Mr. Perna say about Kitchen Knacks?

- (A) It is an unauthorized service center.
- (B) It is an authorized service center.
- (C) It performed unnecessary work.
- (D) It took too long to finish the job.

# **194.** What did Kit's Kitchen Appliances Limited include with the product warranty?

- (A) A warranty registration form
- (B) A catalogue of new products
- (C) A list of service centers
- (D) A list of instructions for shipment

# **195.** What expenses would Mr. Perna's warranty NOT cover?

- (A) The cost of labor
- (B) The cost of new coil
- (C) The cost of new cord
- (D) The cost of insurance



I



### Questions 196-200 refer to the following e-mail and attachment.

From: Brandon Tremblay (Boston, MA)
To: Andre Moss (Springfield, MA)

Date: July 24

Subject: The conference in Vancouver

#### Dear Andre.

Regarding the trip to the conference in Vancouver, I have looked for flights on the Internet and found a few possibilities. You had indicated that you wanted to fly to Vancouver but that might not be the best plan. Although it is a cheaper flight, we'd then have to take a ferry to Victoria, which would take a long time. I'd prefer to fly directly to Victoria. Also, the morning flight would be ideal. We would have time in the afternoon to see the city before the conference starts the next day. Please let me know what you prefer. Please see the attached flight schedules.

We also need to reserve hotel rooms. The conference organizer informed me that the Blue Sea Inn does not have rooms left until the beginning of August. It is very disappointing because to stay at the same hotel where the conference is being held would be very convenient for us. However, there are other options. Vivian Hotel and Squall Hotel are within walking distance. If they are full, there is the Blue Nose Hotel. Would you arrange a hotel room for us? The hotel phone numbers are on the conference web site. We'll have to reserve 5 days. The conference is from August 6 to 11, but we should try to arrive in Victoria on August 5 and leave on August 12.

Best Regards, Brandon Tremblay

Flight I	nformatio	on for August 5	in the lefter, the word 'warrant," in paragraph  1. line 3, is closest in meaning to
Depart	06:20	Boston to Victoria	Sonic Airlines
Arrive	11:55	and a land and the	SA 4748
			rBi-Dustuinzed
Depart	12:20	Boston to Vancouver	Sonic Airlines
Arrive	17:55		What does Wr. Pema say about AVA
Depart	14:00	Springfield to Vancouver	Fly Air
Arrive	19:10		FA 2020 some the mention of the profession
			(O) their former an exercise was
Depart	16:35	Springfield to Victoria	Air Wings
Arrive	22:10		AW 1719

## 196. What does Brandon advise doing?

- (A) Arriving a day earlier in Boston
- (B) Flight to Victoria
- (C) Sightseeing in Vancouver
- (D) Taking a ferry to Victoria

# **197.** Which flight would Brandon most likely prefer?

- (A) SA 4749
- (B) AW 1719
- (C) SA 4747
- (D) SA 4748

#### 198. Where will the conference be held?

- (A) At the Blue Nose Hotel
- (B) At the Vivian Hotel
- (C) At the Blue Sea Inn
- (D) At the Squall Hotel

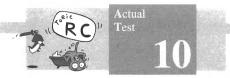
#### 199. What does Brandon ask Andre to do?

- (A) Contact the conference organizer
- (B) Meet him in Victoria
- (C) Go sightseeing in Vancouver
- (D) Make a hotel reservation

### 200. When will the conference end?

- (A) On August 11
- (B) On August 7
- (C) On August 10
- (D) On August 9





#### READING

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

#### Part 5

**Directions**: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- **101.** The Society for Communication seeks to advance technical support systems and provide services for the education and development of its members.
  - (A) profession
  - (B) professional
  - (C) professor
  - (D) profess
- **102.** If you would like to lose weight, you ----replace high-calorie side dishes with healthier alternatives.
  - (A) had better
  - (B) had rather
  - (C) would have
  - (D) are better
- **103.** Those who wish to get the best deal from their shopping are advised to ----- product features, prices and read customer reviews carefully.
  - (A) entail
  - (B) compare
  - (C) diminish
  - (D) serve

- **104.** The successful candidate may work in an environment with frequent interruptions and ----- deadlines rather than in a stable environment.
  - (A) doubtful
  - (B) genuine
  - (C) fluctuating
  - (D) assorted
- **105.** According to the preliminary analysis by the labor department, the recovery of the economy this year led to an increase in employment, ----- with the same period last year.
  - (A) compare
  - (B) comparing
  - (C) compared
  - (D) comparison
- **106.** Customers ----- products are provided and maintained through an existing arrangement should contact us immediately.
  - (A) who
  - (B) which
  - (C) whose
  - (D) that

- **107.** You will need to pay for the cost of shipping, ----- given alternative instructions from our customer service department.
  - (A) also
  - (B) except
  - (C) therefore
  - (D) unless
- **108.** We are looking forward to ----- to provide the highest-quality programs consistently for years to come.
  - (A) continue
  - (B) continuous
  - (C) continuing
  - (D) continued
- **109.** Increasingly powerful computer graphics have enabled domestic filmmakers to create screen images that rival ------ Hollywood.
  - (A) them of
  - (B) that of
  - (C) this of
  - (D) those of
- **110.** I recommend that the presentation you will give next week be ----- of the overall market trends.
  - (A) critic
  - (B) appreciative
  - (C) understanding
  - (D) reflective
- **111.** Mr. Jackson is ----- that he is authorized to fly business class to get to the trade fair in Chicago.
  - (A) doubt
  - (B) doubted
  - (C) doubtful
  - (D) doubtfully
- **112.** We will help you find ----- and cost-effective solutions to drive your business to a higher level of success.
  - (A) comprehensive
  - (B) comprehension
  - (C) comprehensively
  - (D) comprehend

- **113.** If you need further information or have any questions about ------ your merchandise, please send an e-mail to the sales department or contact us.
  - (A) return
  - (B) returns
  - (C) returned
  - (D) returning
- **114.** The V.S. Center database will allow you to find the best volunteer opportunities ----- on your preference.
  - (A) base
  - (B) basing
  - (C) based
  - (D) basement
- **115.** The increase in the overall sales volume does not ----- indicate a high level of customer satisfaction.
  - (A) barely
  - (B) gradually
  - (C) necessarily
  - (D) presumably
- **116.** Ms. Gail Hutson, systems manager, made internal corporate blogs ----- to other traditional forms of communications.
  - (A) better
  - (B) improved
  - (C) enhanced
  - (D) superior
- **117.** It is fairly ----- for employees to receive full compensation for their overtime work.
  - (A) common
  - (B) even
  - (C) genuine
  - (D) accurate
- **118.** We need to appoint a ----- replacement for Mr. Hwang, who handles classes on nutrition to attendees.
  - (A) temporary
  - (B) minor
  - (C) duplicate
  - (D) harsh





119. If you purchase our outstanding laptop with a full one-year warranty, we will ship it today.  (A) limited (B) partial (C) regular (D) first	125. Gas explosions are often to negligence and are usually caused by violations of standards or safe practices.  (A) accused (B) presented (C) blamed (D) attributed
120. We are sorry that the product you have searched for is no longer for sale.  (A) prospective (B) approaching (C) displaced (D) available	<ul> <li>126. Despite a large number of that companies are facing a serious shortage of skilled workers, proper action has not been taken.</li> <li>(A) indicators</li> <li>(B) objectives</li> <li>(C) compromises</li> </ul>
<ul> <li>121. I am sorry that you experienced a temporary interruption in our services, but all services were a moment ago. <ul> <li>(A) restored</li> <li>(B) restoring</li> <li>(C) to restore</li> <li>(D) restoration</li> </ul> </li> <li>122. To demonstrate our appreciation to our valued, we are offering free tickets to new plays which received outstanding reviews from critics.</li> </ul>	<ul> <li>(D) directions</li> <li>127 most workers are working collaboratively, it looks like they will fail to meet the deadline. <ul> <li>(A) Whether</li> <li>(B) So that</li> <li>(C) Even if</li> <li>(D) Nonetheless</li> </ul> </li> <li>128. This discount offer may not be used in with any other coupons.</li> </ul>
(A) custom (B) customary (C) customers (D) customized  123. A survey of consumers shows that respondents want convenience	<ul> <li>(A) alignment</li> <li>(B) momentum</li> <li>(C) conjunction</li> <li>(D) relation</li> </ul> 129. The employees in the planning department spend most of their time proposals for
enjoyable experience when shopping.  (A) altogether (B) plus (C) though (D) only  124. The rapid growth of an aging population is	a better management structure.  (A) write (B) writing (C) written (D) for writing  130. Any employers or contractors who are
posing tough to the social security system of most countries.  (A) exaggeration  (B) challenges  (C) cause  (D) allowances	found to have safety laws will be subject to a heavy fine.  (A) complied (B) observed (C) breached (D) adhered

131.	A large of low-income populations rely
	on farming and fishing for their living.

- (A) size
- (B) proportion
- (C) equivalent
- (D) condition
- **132.** One of the most ----- consequences of worldwide climate change is the steady rise of sea levels.
  - (A) worry
  - (B) worrying
  - (C) worried
  - (D) worries
- **133.** APT Electronics has proved ----- capable of achieving impressive revenues just in the first quarter.
  - (A) it
  - (B) themselves
  - (C) those
  - (D) itself
- **134.** Managers who meet specific requirements are exempt from ----- to attend the workshop.
  - (A) obligation
  - (B) promise
  - (C) means
  - (D) precaution
- **135.** ----- in satellite technology have significantly altered the appearance of the country's communication antenna facilities.
  - (A) Advance
  - (B) Advancement
  - (C) Advances
  - (D) Advancing
- **136.** The government prepared for the coming drought season, ----- water conservation plans.
  - (A) implement
  - (B) implementing
  - (C) implemented
  - (D) being implemented

- **137.** The urban renewal development plan is expected to ----- many investors from around the country.
  - (A) alert
  - (B) attract
  - (C) mount
  - (D) apply
- **138.** Mr. Bernard accepted the terms of the agreement, which could ----- his company in the long term.
  - (A) interfere
  - (B) contribute
  - (C) benefit
  - (D) pretend
- **139.** Should any arrangements be changed, we will do everything possible to ----- your requests.
  - (A) accommodate
  - (B) charge
  - (C) decline
  - (D) preserve
- **140.** Mr. Chu will demonstrate how to switch from one server to ----- this afternoon.
  - (A) another
  - (B) other
  - (C) each other
  - (D) one





#### Part 6

**Directions**: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following statement.

There has been considerable discussion about the global shortage of nurses. Most	
underdeveloped nations do not have the qualified nurse workforce to contend their grow	ing

**141.** (A) at

(B) in

(C) from

(D) with

health problems let alone improve the health and well-being of their people.

Factors ----- in the nursing shortage vary among countries.

142. (A) involve

(B) involving

(C) involved

(D) involvement

Globally, demand outpaces supply. While in developed nations advances in science brought varied treatment options, ineffective health care systems contributed to those difficult situations in underdeveloped nations.

In addition, increased opportunities for other careers for women and failure to ----- them to

**143.** (A) extend

(B) persuade

(C) attract

(D) discourage

nursing careers are considered to have been factors.

In order to overcome the shortage, the supply of new nurses must be increased.

### Questions 144-146 refer to the following letter.

To whom it may concern,

Let me begin ----- saying thank you in advance for anything you can do to help me out of this

- **144.** (A) at
  - (B) by
  - (C) in
  - (D) on

#### situation.

Five months ago, I started looking for a house from Nationwide Homes. At first glance, I liked my salesperson, Clark. He showed me homes in my price range, told me they had a mortgager, and asked me to pay for the appraisal costs.

These costs were \$400. He also told me that after the bank paid Nationwide Homes for the appraisal costs they would refund my money to me. I did so as -----.

- **145.** (A) request
  - (B) requests
  - (C) requested
  - (D) requesting

But months later, Nationwide Homes went bankrupt. I haven't received my money back yet. I would like my money -----.

- 146. (A) refund
  - (B) to refund
  - (C) refunded
  - (D) refunding

I don't know if you can help me, but my bad experience might keep someone else from making the same mistake I did.





Questions 147-149 refer to the following announcement.

Graduates of K4M University will have more than one reason to celebrate on graduation day. -----

- **147.** (A) Seldom
  - (B) Nor
  - (C) No sooner
  - (D) Not only

will they be earning a diploma for their academic achievement, but they will also be venturing into a ----- job market.

- **148.** (A) favor
  - (B) favorite
  - (C) favorably
  - (D) favorable

Corporations are facing more competition for new college graduates and that means higher salaries.

According to a survey conducted by TOCE, engineering disciplines, including chemical, mechanical, and electrical, accounted for half of the careers in the highest demand. That's not surprising ----- the demand we have seen from manufacturers.

- 149. (A) give
  - (B) giving
  - (C) given
  - (D) to give

### Questions 150-152 refer to the following memorandum.

To: Debra Fullerton From: Susan Drake

Re: New Recycling Project

This past summer we implemented a new recycling project. New bins were placed at a significant number of locations throughout the city. Residents had opportunities to provide feedback on the style, positioning and location of the new recycling bins.

Advertisements on the bins provided residents ----- information about a telephone survey where

**150.** (A) to

(B) for

(C) on

(D) with

they would have their voices -----.

**151.** (A) hear

(B) to hear

(C) heard

(D) hearing

In addition to this survey feedback mechanism, we hired some people to conduct a street-level survey. Public ----- to the survey were noticeable.

**152.** (A) respond

(B) responding

(C) response

(D) responses

In total, approximately 4,500 surveys were completed. City officials designed the survey tools and collected all of the data.

If you want to go over these survey results, contact me at any time.





#### Part 7

**Directions**: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-155 refer to the following advertisement.

## Club Photographees

Photography community

Welcome to Club Photographees, the largest, devoted photography discussion site in London with more than 300,000 members from London and other parts of England. Members are encouraged to share knowledge, discuss ideas and build new friendships with others who have a similar passion and interest in photography. To gain full access to Club Photographees, you must register for a free account. As a registered member, you will be able to:

- Join in more than 100 photography topic forums, and browse from over 4.4 million posts.
- Communicate in public and in private with other photography lovers and professionals.
- Keep your own photos on our Gallery server where every registered member gets 10MB of storage space absolutely free.
- Get access to the classifieds market site to buy, sell and trade photographic equipment.
- Participate in trips, workshops and photo shoots to improve your photographic skills.

All this and much more is absolutely free when you register for an account, so sign up today.

#### **153.** Who would NOT be interested in this club?

- (A) Professional photographer
- (B) Amateur photographer
- (C) Web programmers
- (D) Camera dealers

#### **154**. What is required to join this club?

- (A) A computer access
- (B) A camera
- (C) Paying the registration fee
- (D) Photographic equipment

#### **155.** What kind of organization is this?

(A) A debate club

aldseption siew yerrus ent of

- (B) A professional society
- (C) A non-governmental organization (NGO)
- (D) A hobby group

#### Questions 156-157 refer to the following e-mail.

From: Pitts Lander Subject: Hanna Kortney

Please join me in congratulating Hanna Kortney on her promotion to Subject Matter Expert (SME) – Data Pricing in the Collection Management Office (CMO) Finance organization. Hanna will be working to help protect and maximize our precious Average Revenue Per Unit (ARPU) by ensuring our data products are priced attractively and profitably. Hanna's first day in her new role will be July 17th.

Hanna has done a super job supporting the Industry Sales Organization led by Cynthia Mearns with high-quality finance support in a very "data challenged" environment, particularly for vertical reporting. Additionally, she has done an outstanding job over the last few months uncovering the root causes of ARPU declines. That work has helped spur Business Services to take appropriate corrective actions and understand ARPU trajectories for the remainder of 2007.

Thanks.

Pitts Lander
Business Finance

#### 156. Who would receive this e-mail?

- (A) Pitts Lander
- (B) Hanna Kortney
- (C) Cynthia Mearns
- (D) All the employees

# **157.** What does Pitts Lander feel is the key to the company's success?

- (A) Increasing sales volume
- (B) Maximizing profit on each item sold
- (C) Offering the highest-quality product
- (D) Uncovering root causes and taking appropriate corrective actions





Questions 158-160 refer to the following e-mail.

From: Employee News

Subject: Don't forget: Get ice cream from your favorite executive on Thursday

The 2007 Buzzbridge March Dimes Campaign is in full swing, and to celebrate, your favorite executives will be handing out free ice cream at the March Dimes Kickoff Rally. The rally will be held on the Mulane Park Campus in Town Square this Thursday, April 12, from 11:30 a.m. to 12:30 p.m.

Stop by to satisfy your sweet tooth and learn more about this great cause. Proceeds of all events will go to the under privileged. March Dimes representatives will be on hand, so this is the perfect opportunity to sign up for a WalkAmerica walk.

And don't forget – April 12 and 13 are Blue Jeans for Babies days for participating employees! More information about this fun way to show your support through your denim can be found here:

http://buzzbridge.com/webcon/llisapi.dll

Thanks, and we hope to see you there!

#### **158.** What is the main topic of this e-mail?

- (A) How to get free ice cream
- (B) A chance to meet company executives
- (C) An online clothes-shopping program
- (D) Various charity events

#### **159.** What is indicated about the Kickoff Rally?

- (A) It is held to promote the campaign.
- (B) It will raise money for a good cause.
- (C) You have to pay to take part.
- (D) You must walk to the park.

# **160.** How can you learn about donating your jeans?

- (A) By attending the rally
- (B) By asking a March of Dimes representative
- (C) By contacting a participating employee
- (D) By visiting the website

#### Questions 161-163 refer to the following announcement.

The San Pedro Community Art Gallery will be closed from December 1st to January 15th. During this time, the gallery will be undergoing renovations to its interior. Over the past few years, many people have complained that the inside of the gallery has begun to fall apart. Walls throughout the building have begun to crack and there have been numerous problems with its electrical wiring. To fix this, the city council has given 2 million dollars to install a new wiring system and walling in the building. This money will also be used to purchase new furniture and apply a new paint job to the interior of the facility. We would like to apologize in advance for any inconvenience that the closure may cause, but we hope that you will come by after January 15th to see the new and improved San Pedro Community Art Gallery. We will even be having a special grand opening event on the 16th to allow visitors to see the changes to the gallery and to have a chance to meet some famous local artists. Thank you for your attention and please feel free to call 512-1900 if you have any questions about the renovations or the gallery's reopening.

#### **161.** What is the purpose of this announcement?

- (A) To inform about the temporary closing
- (B) To notify of the permanent shutdown
- (C) To attract more tourists to the gallery
- (D) To raise some money for the renovation

# **162.** What will the city council's fund NOT be used for?

- (A) Installing the new wiring
- (B) Repairing the wall
- (C) Buying new artwork
- (D) Getting some furniture

# **163.** When can the people see well-known artists?

- (A) January 1
- (B) January 2
- (C) January 15
- (D) January 16

ctual Test 10



## Questions 164-167 refer to the following advertisement.

Job Details (Ref. No. AFBP-	Ţ		
Company:	Hotel Chateau Bellevue		
Job Title:	Assistant Food and Beverage Manager		
Job Location:	Quebec City - Quebec - Canada		
Job Description:	A Luxury Hotel in Quebec is seeking an experienced Assistant Director of Food and Beverage. This boutique-style hotel central located in Quebec has an immediate opening for an Assistant Food and Beverage Manager. The primary responsibility will be supervise the daily operation of the restaurant, bar and room services as well as assisting in the banquet operation. Other Duties:  Assists with scheduling team members under direct supervision.		
	at proper staffing levels; watches labor cost daily to ensure efficiency in scheduling.  Ensures restaurant, bar, room services and banquets adhere to		
•	<ul> <li>all standards as outlined by brand or hotel franchise.</li> <li>Maintains standards of food and beverage quality and guest services; resolves guest complaints.</li> <li>Assists in the development of short-term financial and operational plans for the restaurant, bar and room services who support the overall objectives of the restaurant and of the hotely promotes programs to increase sales through team member incentive plans and programs to increase customer satisfaction.</li> <li>Fulfills Manager on Duty shifts.</li> </ul>		
Job Requirements:	High School diploma or equivalent and three to five years food and beverage and/or hospitality related work experience in a leadership capacity required.  Four year degree a plus. Experience in full service hotel environment preferred.		
Skills Required:	Leadership, Interpersonal, Strong Communication, Planning and Organizational		
Language Requirements:	English-Very Good French-Good		
Employment Type:	Full Time		
Yearly Salary:	80,000 CAD		
Education & Experience			
Education Level Required:	Unspecified		
Experience (in years):	3 to 5 Years		

Posting Date:	Sep 26 2007	
Contact Information		
Company:	Hotel Chateau Bellevue	
Preferred Method of Contact:	E-mail via Apply Online Box	

### **164.** What is NOT a part of this job?

- (A) Supervising other workers
- (B) Dealing with hotel guests
- (C) Budgeting for food service
- (D) Marketing the hotel to customers

### **165.** How would you classify this position?

- (A) Wage laborer
- (B) Management
- (C) Contractor
- (D) Hotelier

## **166.** What should you do if you want this job?

- (A) Use the website to send an e-mail
- (B) Contact the manager of the hotel
- (C) Mail your résumé and cover letter
- (D) Visit the hotel in person

### **167.** What education level is required?

- (A) College graduate
- (B) High school graduate
- (C) None
- (D) The ad doesn't specify.





Questions 168-169 refer to the following advertisement.

## **Brand New for Spring!**

In stores, online, and by phone

ALL JEANS & PANTS BUY ONE, GET ONE HALF OFF!

ALL SWIMWEAR ON SALE STARTING AT \$19.50!

FREE SHIPPING
Plus GET \$25 Free Coupon on orders over \$75!
Use code: PTW73

FREE SHIPPING: Order must total \$75 before taxes, shipping and handling. Offer valid on regular U.S. shipping only. Does not include express charges. Offer ends 3/02/08. Additional handling charge will be applied.

Free Coupon: Purchase must total \$75 after discounts and before taxes and shipping and handling. Valid by catalog and online. Purchases must be made by 4/01/08. One-time use only.

No more than one \$25 Free Coupon may be redeemed per each \$75 order. Redemption purchase must total \$75 after discounts and before taxes and shipping and handling. Not redeemable for credit or cash on pending orders and previously purchased merchandise, including returns. Not replaceable if lost or stolen. Nontransferable. Returns and exchanges are subject to discount taken at redemption. Cannot be combined with other offers. \$25 Free Coupon must be redeemed by 5/06/08. Not valid where prohibited by law.

- **168.** If jeans are on sale for \$30, how much would it cost to get two pairs?
  - (A) \$60
  - (B) \$45
  - (C) \$35
  - (D) \$30

- **169.** What benefit can you get if you purchase items over \$75?
  - (A) You can get free express delivery.
  - (B) You can purchase item without tax.
  - (C) You can get a \$25 discount.
  - (D) You can get the free coupon many times.

# We're Eating Too Much Salt

Most of us are eating too much salt. The average American gets double the recommended daily intake of salt. Do you know how much or how little that really is? We should have no more than 1 teaspoon total for the day. Most of us have two teaspoons.

What most of us don't take into account is the sensitivity of the mechanism we inhabit, our body. Our body has the capacity to sense the presence or absence of substances in microgram measures – one-thousandth of a milligram. To put it into perspective, a teaspoon holds 2,400 milligrams. A microgram is one-thousandth of a single milligram.

We've heard about reducing on salt through behavior: not adding any, eating fresh foods, avoiding anything processed and reading labels. But do you really know what you're reading?

There's more to identifying the sodium content than just looking for the word "salt." Watch for the following:

- Sodium anything This can encompass sodium nitrate, benzoate, phosphate, caseinate and saccharin.
- MSG That's monosodium glutamate. It can be really bad for your health.
- Reduced sodium The food's sodium content has been reduced by 75 percent compared to the "regular" version.
- And what does that "low sodium" tag on a label really mean? Low sodium applies
  to a specific number. The food can't contain more than 140 mg sodium per
  serving. Remember, it's your responsibility to see how many servings are in a
  container.

Watching sodium intake is one of the best preventive measures to ward off developing high blood pressure and heart disease. You may think it can't happen to you, but it's your responsibility to participate in the process and lower your risk factors.

ctual Test 10



### **170.** What is the main message of this article?

- (A) Americans eat too much salt.
- (B) It is very difficult to detect salt.
- (C) There are many things you must do to avoid excess salt.
- (D) We need better food labels to protect our health.

# **171.** Which is NOT a way to reduce your salt intake?

- (A) Eat all your meals at home
- (B) Avoid eating processed food
- (C) Eat as much fresh food as possible
- (D) Check labels for all forms of salt

#### **172.** Who would be most interested in this?

- (A) Someone who wants to lose weight quickly
- (B) Someone who likes spicy and salty food
- (C) Someone with very low blood pressure
- (D) Someone with heart trouble in their family

### Questions 173-175 refer to the following e-mail.

From: Sponsorship Events

Subject: Special Employee Ticket Offer!

Kansas City is about to get a taste of the Winner's Circle.

A select number of free tickets have been reserved for FiveFire employees for the upcoming Indy Racing Series Races: O'Reilly Auto Parts 250 (March 28) and the Kansas Lottery 300 (March 29) races at Kansas Speedway. Employees now have the opportunity to register to win two tickets for each race. With two separate registration sites, employees can register for one or both races.

Registration runs March 10-March 19. Winners will be selected in a random drawing on March 20 and contacted directly by March 21 about how to obtain the tickets. Ticket distribution will occur at the Kern campus on March 25. Employees may register only once per race.

O'Reilly Auto Parts 250 - NASCAR Craftsman Truck Series

Saturday, March 28

Race begins at 5 p.m.

Kansas Speedway

Register at: http://ppld.fivefire.com/events/login.ser, Choose "Sponsorships" from the drop down menu

Kansas Lottery 300 - Indy Racing League

Sunday, March 29

Race begins at 3:30 p.m.

Kansas Speedway

Register at: http://ppld.fivefire.com/events/login.ser, Choose "Sponsorships" from the drop down menu

For further information, please contact: fivefire@octagon.com Good luck!

Of Note: There are no hospitality tickets or pit passes available for these races.

Tickets are free but do not include hotel or travel arrangements.

#### **173.** Who is this message for?

- (A) Residents of Kansas City
- (B) Winner's Circle members
- (C) People who work at FiveFire
- (D) Kansas Speedway employees

## 174. What is TRUE about the races?

- (A) They are each the same format.
- (B) They are both in the afternoon.
- (C) They both offer free admission.
- (D) The winner of each race is chosen at random.

# **175.** How many tickets might one person win if he or she is very lucky?

- (A) 2
- (B) 4
- (C) 250
- (D) 300





### Questions 176-178 refer to the following advertisement.

\$1,790/2br - Fantastic Location - Great Unit (San Mateo)

Reply to: see below Date: 2007-03-03

Look No Further. Great Townhouse, fantastic location. Large 2-bedroom, 2-story unit with 1.5 baths. Great closets, open beam ceilings, hardwood floors on main level. Romantic wood burning fireplace. Wall to wall carpets in both bedrooms, great galley kitchen, granite counter top. One block to Bay and biking, restaurants, shopping just steps away. Very quiet and desirable neighborhood. 1-car parking in carport inside the building included, plenty of off-street free parking. Additional storage space on property included at no extra charge. On-site laundry facility (coin operated). Ferry to San Francisco 5 minutes away. Sorry, NO PETS.

Call today at (550) 317-5050 to schedule a personal tour of the unit and property.

Sunny Rose Apartments, Unit 307B. 404 Rose Street, Sausalito, CA 94988.

Posting ID: 38AD616523

# **176.** Who would probably be interested in this townhouse?

- (A) A professional couple
- (B) A dog-lover
- (C) Someone planning to travel overseas
- (D) A family with several children

# **177.** What can you assume about the neighborhood?

- (A) It is in the countryside.
- (B) It is right downtown.
- (C) It is in a suburb.
- (D) It is in the mountains.

#### **178.** What is being offered?

- (A) An apartment for rent
- (B) A townhouse for sale
- (C) Construction of a new home
- (D) Remodeling of your house

### Questions 179-180 refer to the following notice.

From: Computer Server Hosting Facility Newswire

Subject: Upcoming scheduled power outage for East Wing

Importance: High

To: Building East Wing employees

Enterprise Real Estate will be performing routine preventative maintenance and testing on the electrical system in building 6480 (East Wing) during the weekend of October 20-22. This maintenance event will not affect emergency power or UPS power to the IDF rooms, RTSC or the Security Command Center.

The power outage schedule is as follows:

Beginning at 8 p.m., Friday, Oct., 20 lasting until 8 a.m. on Saturday, Oct. 21
Beginning at 8 p.m., Saturday, Oct., 21 lasting until 8 a.m. on Sunday, Oct. 22

Prior to leaving for the weekend you are asked to power down all desktop computer equipment. Please direct all questions to the Computer Server Hosting Facility Help Desk at (800) 520-7120.

Should a schedule conflict arise with this planned outage, please contact the Computer Server Hosting Facility Help Desk no later than Wednesday, Oct. 11, 12:00 noon.

Thank you for your cooperation.

#### **179.** How long will the work take altogether?

- (A) The whole weekend
- (B) About 8 hours
- (C) About 24 hours
- (D) 3 days

#### **180.** What is TRUE about the plan?

- (A) There will be no power in the building.
- (B) Your equipment will be turned off for you.
- (C) The electrical system needs repair.
- (D) The work will be done at night.





Questions 181-185 refer to the following announcement and schedule.

TO: AGP8X Employees

FROM: Sylvie Hamm, Director, Human Relations

Dear Colleagues,

AGP8X Corporation recognizes the importance of having a first-rate employee exercise facility on the premises. For the past three years, we have worked very hard to improve the employee exercise facility. We purchased new exercise equipment, renovated locker rooms and began offering a new safety training course.

A month ago, you responded enthusiastically to the survey about the fitness center. Based on your recommendations, new changes will be planned. They will take effect on January 2. Finally, the employee fitness center will be open on extra three hours Monday through Thursday. Also, long-time members will be surely pleased to hear that the popular personal manager Tony Stumpo will be promoted to the manager of the fitness center.

We encourage more employees to take advantage of what the center has to offer. Memberships will continue to be subsidized and remain at \$20 per month. And for a limited time only, we offer a special rate for new members. Members who sign up before December 31 will be charged only \$15 per month for their first year. Contact Tony Stumpo to sign up at this reduced rate.

# AGP8X EMPLOYEES FITNESS CENTER NEW SCHEDULE

Hours of Operation		Group Classes		
Monday	6:00 A.M9:00 P.M.	Monday	12:00-1:00 P.M.	
Tuesday	6:00 A.M9:00 P.M.	Tuesday	6:00 - 7:00 P.M.	
Wednesday	6:00 A.M9:00 P.M.	Wednesday	12:00-1:00 P.M.	
Thursday	6:00 A.M9:00 P.M.	Thursday	6:00 - 7:00 P.M.	
Friday	6:00 A.M9:00 P.M.	Friday	7:00 - 8:30 A.M.	
Saturday	6:00 A.M9:00 P.M.	Saturday	9:00 - 10:30 A.M.	
Sunday	CLOSED ALL DAY	Sunday	CLOSED ALL DAY	

### Reminders

- 1. Please do not use equipment for more than 30 minutes if other members are waiting to use it.
- 2. Members may bring a guest per visit. Guests under 18 should be accompanied by a member at all times.
- 3. Registration is not required for class but class size is limited to 10 participants. Please arrive early to secure a place. Coats and bags should be left in the locker room so that other participants have plenty of space.
- 4. New members are required to complete an orientation class before they use equipment.

Members must carry a membership card at all times while they are in the center.

### **181.** What is the purpose of this message?

- (A) To notify employees of the closure of the fitness center
- (B) To inform employees of current changes at a fitness center
- (C) To ask for suggestions about classes
- (D) To complain about a trainer

#### **182.** What is TRUE based on this e-mail?

- (A) Tony Stumpo will be manager of the fitness center.
- (B) Sylvie Hamm is a new employee of the company.
- (C) AGP8X Corporation employees requested weekend hours for operation of the fitness center.
- (D) AGAP8X Corporation employees attend free fitness classes.

### **183.** What will happen from January 2?

- (A) Employees can attend free fitness classes.
- (B) The new equipment will be delivered.
- (C) The fitness center will be open extra hours.
- (D) The fitness center will be closed for renovations

### 184. Who is asked NOT to use the equipment?

- (A) People who need it for an hour
- (B) Women
- (C) People under 18 years old
- (D) Seniors

# **185.** What must a newcomer do to use this facility?

- (A) See their doctor
- (B) Take the orientation session first
- (C) Register for fitness classes
- (D) Pay for one-year membership





Questions 186-190 refer to the following advertisement and article.

## Aroma Oil

With growing health care costs and the sometimes impersonal quality of conventional medicine, we have turned to nature to find the answers to our questions. Therapies that were once viewed as alternative have risen from the shadows, providing a complement to conventional medicine.

We don't even know we're doing it. When you burned that scented candle last week, you were practicing Aromatherapy. When you walk through a fragrant garden, you are doing it again!

Why is Aromatherapy so popular today?

- It is easy to practice.
- It is readily available.
- . It is effective as a therapy.

The healing properties of Aroma Oils are capable of not only treating our physical bodies, they are renowned for enhancing our state of mind as well.

Choose the emotional state you wish to remedy below and be sure to ask which oils are right for you.

Anxiety/Depression/Grief/Insecurity/Loneliness/ Panic Attacks/Poor Memory/Sadness/Stress

#### What is Aromatherapy?

Aromatherapy is the practice of using scents of essential oils to improve our health and well-being. It can be a simple and effective way to manage stress. Essential oils are concentrated extracts from the flowers, leaves, bark and roots of plants.

The scents of essential oils cause involuntary emotional and physical responses within us. Certain scents calm us and help focus our energy. We can use the oils listed below for:

- 1. Relaxation: chamomile, cedarwood, sage, geranium, jasmine, lavender, orange and rose
- 2. Focus: basil, peppermint and rosemary
- 3. Energy: basil, grapefruit, lemon, orange, peppermint, rosemary and thyme

The pure essences distilled from aromatic plants have been prized for their health-giving qualities for thousands of years. These potent essences will also continue to play a major role in our health preservation during these times of increasing disease and stress.

Aromatherapy World Magazine, May 20

## **186.** What is NOT a benefit of aromatherapy?

- (A) Relaxation
- (B) Insecurity
- (C) Focus
- (D) Energy

## 187. Why is Aromatherapy is so popular today?

- (A) It requires hard exercise.
- (B) You need a professional therapist to practice aromatherapy.
- (C) Essential oils are ineffective for managing stress.
- (D) It improves mental clarity and body function.

## **188.** What is the subject of the article?

- (A) How to practice aromatherapy
- (B) Safety information
- (C) The benefits of aromatherapy
- (D) History of aromatherapy

### **189.** What is good for energy?

- (A) Chamomile oil
- (B) Thyme oil
- (C) Rose oil
- (D) Sage oil

## 190. Which of the following is true?

- (A) Aromatherapy has a long history.
- (B) Aromatherapy requires hard exercise.
- (C) Aromatherapy can be fatal.
- (D) Aromatherapy does not improve your holistic health.





### Questions 191-195 refer to the following e-mail and press release.

To: Jamie Hotta <jhotta@jhlaw.com>

From: Lilly Mitchell <mitchell9@corin.edu>

Re: Job Search

Dear Ms. Jamie.

I have heard that you have a job opening for a receptionist in Washington. I am graduating in September, and also in the same time my investment bank internship ends. I am moving in to my parents' house in Washington, and I decided to find a job there. I would like to receive specific job descriptions. Can you contact me with suitable information?

I will be visiting Washington next week and want to arrange an appointment to visit your office. You can e-mail relevant information to this address or fax me at 365-7121-0347.

Sincerely, Lilly

Job Announcement

Position: Receptionist

#### Descriptions:

JH Law Firm is recruiting for an enthusiastic front desk professional. Qualified applicants will be required to answer multi-line phones, greet clients, send and receive fax transmissions, process outgoing and incoming mail, filing and other general office/administrative duties as assigned. Applicants will be required to have excellent telephone etiquette, be professional in appearance and work well under pressure. Punctuality and dependability are a must. Law Firm experience is a plus. Must be familiar with MS Word, Outlook and Excel. Great opportunity to learn and grow for someone who is willing to work hard. Salary DOE with excellent benefits. Please submit résumé and salary expectations to david@jhlaw.com.

Jamie Hotta Law Firm 250 S. 3rd Street, Suite 107 Washington, DC 20009 (202) 344-0000

## 191. What is Ms. Lilly most concerned about?

- (A) Finding a place to move in
- (B) Getting a job
- (C) Studying in Washington
- (D) Getting married

### 192. Why is Ms. Lilly moving?

- (A) She is getting married.
- (B) She is graduating.
- (C) Her mother passed away.
- (D) She is starting a new internship.

## 193. What position is Ms. Lilly interested in?

- (A) Intern
- (B) Administrator
- (C) Attorney
- (D) Receptionist

# **194.** Which of the following is NOT the duties of a receptionist?

- (A) Sending fax transmissions
- (B) Answering multi-line phones
- (C) Supervising investigations
- (D) Greeting clients

# **195.** What is not a method of contacting JH Law Firm?

- (A) E-mail
- (B) Telephone
- (C) Fax
- (D) In person





Questions 196-200 refer to the following letter and e-mail.

DATE: Monday, May 20 09:34

From: Save n Joy Warehouse <management@savenjoy.com>

To: Alissa Cohen <alissa@bestmail.com>

Subject: Shopper's Comments

Dear Ms. Alissa,

Thank you for shopping at Save n Joy Warehouse.

I trust you enjoyed your shopping and had an opportunity to look around our newly renovated store with expanded hot bar offerings, including a new pizza station.

I would appreciate if you would complete a brief questionnaire evaluating our store and services. For your convenience, the questionnaire is available online at http://savenjoy.com/survey. If you have any difficulty accessing the questionnaire, please send comments directly to me at management@savenjoy.com.

Your comments will remain confidential and will be used only to help us improve our customer services.

Sincerely, Stuart Johnson Manager

Date: Friday, May 24 19:51

From: Alissa Cohen <alissa@bestmail.com>

To: Save n Joy Warehouse <management@savenjoy.com>

Subject: Re: Shopper's Comments

Dear Mr. Johnson,

As I was unable to access the questionnaire online, I am sending these shopper's comments directly to you.

Like all discount warehouses you should still weigh up the prices against those you can get elsewhere. They are not always the cheapest. Particularly if you shop online, you may find you can get some of their books and DVDs cheaper elsewhere.

Electronics – The price will be very competitive. However, I have to be able to get it home myself because you don't offer any delivery service at all. This is what has put me off buying large items from there.

Photo lab — You have an onsite photo lab which offers a number of quality and cheap developing services.

Food/groceries – A lot of it comes in bulk. Unless I want 3 dozens of toilet rolls, it may not be much use to the average family.

Save n Joy offers double guarantee. On merchandise, I can get a full refund. I even get a refund for my membership fee in full at any time if I am dissatisfied with being a member. It is a fair policy. Generally, I would say that the benefits of shopping at Save n Joy far outweighed the disadvantages and that overall I had a pleasant time at Save n Joy.

Best Regards, Alissa Cohen

# **196.** What is the purpose of the e-mail from Save n Joy?

- (A) To ask for shopper's comments
- (B) To promote a special offer
- (C) To advertise a new product
- (D) To invite to its re-opening event

# **197.** Which section is NOT mentioned in Ms. Cohen's comments?

- (A) Electronics
- (B) Food court
- (C) Clothing
- (D) Photo lab

#### **198.** What is newly added to the food court?

- (A) A pizza station
- (B) A hotdog station
- (C) A photo lab
- (D) A bakery

# **199.** What does Ms. Cohen like about Save n Joy?

- (A) Food court
- (B) Delivery
- (C) Full refund
- (D) Books and DVDs

# **200.** What is most likely true about Ms. Cohen's Comments?

- (A) She does not like the photo lab.
- (B) She does not enjoy shopping at Save n Joy.
- (C) She plans to shop at Save n Joy again.
- (D) She wants to get a refund for her membership fee.



Actual Test 10 275