Economy
LC 1000
Volume 2

Script

Part 01

1. (A) She is doing the dishes.
(B) She is cleaning the kitchen counter.
(C) She is preparing a dish for her family.
(D) She is looking out the window.

2. (A) He is locking the bicycle against the fence.
(B) He is putting away the guitar in its case.
(C) He is playing a musical instrument.
(D) He is walking along the river.

3. (A) The man is putting away the ladder.
(B) The man is painting the house.
(C) The man is replacing the window.
(D) The man is working on the ladder.

4. (A) They're studying in a library.
(B) They're seated around the table.
(C) They're putting up signs on the wall.
(D) They're sorting through books on the table.

5. (A) There are pictures on display outside.
(B) The women are shopping in a store.
(C) The building is being painted.
(D) The street is busy with cars today.

6. (A) They are working on the roof.
(B) They are sitting on the lawn.
(C) They are looking for some tools.
(D) They are trimming the grass.

7. (A) A bridge extends into a building.
(B) The building entrance is blocked by stones.
(C) An archway has been built over the bridge.
(D) There is traffic on the bridge today.

8. (A) He is helping a customer.
(B) He is booking tickets for a play.
(C) He is reaching to get something.
(D) He is doing some grocery shopping.

9. (A) They are being introduced to one another.
(B) The woman is receiving a sales award.
(C) The people are performing on stage.
(D) They are shaking hands with each other.

10. (A) They are walking away from the plane.
(B) Some passengers are waving their hands.
(C) People are lined up to board the plane.
(D) The plane is about to land at the airport.

Part 02

11. What time is your job interview?
(A) Yes, it's a great job.
(B) At two thirty.
(C) It's a great watch.

12. Is there a gas station near here?
(A) Roughly an hour ago.
(B) Sure, there is one on the corner.
(C) I didn't leave it here.

13. When will the next bus arrive?
(A) At the bus station.
(B) To the library.
(C) In ten minutes.

14. Why is John late?
(A) With Susan.
(B) He is stuck in a meeting.
(C) At five o'clock.

15. Do you know where Nancy put the folders?
(A) I know it, too.
(B) The sales report.
(C) It should be in the cabinet.

16. Is Ms. Gomez in the meeting now?
(A) She is busy now.
(B) To meet with a client.
(C) No, she stepped out earlier.

17. Where is your new car parked?
(A) Yes, it is quite new.
(B) In the underground garage.
(C) I bought it last week.

18. Why have we wasted so much paper?
(A) Yes, they're mostly garbage.
(B) It's a great article, I think.
(C) We needed to make a lot of copies.

19. How will we be able to tell who John is?
(A) John is the new assistant here.
(B) Don't worry. I know what he looks like.
(C) He's a very dependable person, actually.

20. Did you make arrangements for a car?
(A) That is going to be great.
(B) I called the rental agency earlier.
(C) Sure, I will meet you there tonight.

21. I really enjoyed the movie.
(A) I told you that you would, didn't I?
(B) No, let's watch it later.
(C) Which show would you like to see?

22. Who has enough time to take on this job?
(A) I'll take it over to his office later.
(B) Sandra should be able to do it.
(C) I think I had plenty today.

23. If you need a lift later, just come and ask me.
(A) I'll be going that way as well.
(B) Sure, you can ask me anytime.
(C) Thank you. I think I will.

24. It's very crowded here today, isn't it?
(A) Yes, it's very quiet today.
(B) I haven't seen him yet.
(C) Yes, it gets like this on the weekend.

25. Is the boss still on vacation?
(A) He should be coming back today.
(B) No, I'm flying there.
(C) Sure, I will talk to him later.

26. Why didn't you come to lunch today?
(A) I had to finish up some work here.
(B) It was very delicious, thanks.
(C) At the company cafeteria.

27. When are the applications due?
(A) For the accounting job.
(B) You still have a couple of days.
(C) It's the form on the table.

28. Who did you meet last night?
(A) At exactly six o'clock.
(B) No, why do you say that?
(C) An old friend from college.

29. Mr. Chen wants to see you.
(A) No, I don't know him very well.
(B) Really? Do you know why?
(C) When will the meeting take place?

30. Why did you decide to take on the project?
(A) The project will start this week.
(B) They take too long to finish.
(C) I like to take on new challenges.

31. How many days are you going to take off this year?
(A) Two weeks, probably.
(B) Okay, I'll turn it off later.
(C) To visit my sister in New York.

32. Why can't we have the meeting here?
(A) To talk about the next project.
(B) The sales staff is going to use it.
(C) On the second floor conference room.

33. The company telephone directory needs to be updated.
(A) You can call me this afternoon.
(B) Yes, I'll call her directly from my office.
(C) Why do we have to do that?

34. Sandra is looking great these days, isn't she?
(A) Yes, she's been working out lately.
(B) For the last two weeks.
(C) I'll look for it today.

35. Can we talk about my pay now, or should I come back later?
(A) Probably during lunch today.
(B) You can come by anytime.
(C) I have to step into a meeting now.

36. Haven't you already been there a couple of times before?
(A) No, this will be my first time.
(B) Yes, time is very precious.
(C) At two o'clock this afternoon.

37. Could you please tell me where I should go to return this item?
(A) Yes, it is refundable with a receipt.
(B) Sure, go to the window in the back.
(C) They're 30 percent off the regular price.

38. When is the last day for submitting the request form?
(A) To ask for a few days off from work.
(B) I went with him last time.
(C) Next Friday at 5 p.m.

39. The drive to the head office won't take too long, will it?
(A) We'll take the van instead of the car.
(B) Well, it depends on traffic.
(C) To attend the annual conference.

40. Would you be interested in seeing a play this weekend?
(A) Yes, it was a lot of fun.
(B) He is an interesting guy.
(C) I'd be delighted.

Part 03

41-43 refer to the following conversation.

W: Robert, can you spare some time today at three o'clock?
M: I'm sorry Jane but I will be in a meeting from two o'clock until four o'clock.
W: In that case, can we get together right after lunch at one? I really have to ask you something about the project I'm working on.
M: All right. Why don't you come by my office after you've had your lunch? I have some work to do and I will be eating my lunch at my desk today.

44-46 refer to the following conversation.

W: I really like the speech you gave this morning, Erick.
M: Thank you, Mary. You know, I prepared all week for it, but I am not sure if I did a good job. I hope it wasn't too long.
W: No, it was perfect. I especially like the part where you talked about saving costs the most.
M: Really? I'm really glad to hear that because I spent the most amount of time gathering information about that particular topic.

47-49 refer to the following conversation.

W: Could you tell me what time we are supposed to meet at the restaurant tonight?
M: Well, Mark told us to be there about half an hour earlier than the rest of the staff members, so we should get there by 6:30.

W: That's perfect. I have to see a client near there at 5 o'clock today and the meeting should last about an hour.

M: I guess that means you will be going straight to the restaurant from there, then.

50-52 refer to the following conversation.

M: There is an annual company convention in Atlanta later this month, isn't there?

W: Yes, but I heard it's only being held for three days, rather than the usual 5 days, this year.

M: I guess the budget has been reduced.

W: Yes, and in fact, I heard that the convention was almost canceled this year because the situation is so bad.

53-55 refer to the following conversation.

W: I'm sorry to tell you this but I couldn't book a flight to Tokyo this week. All the flights are fully booked. Do you think it's possible for us to have our meeting next week instead, Mr. Yamamoto?

M: Well, I will be going to Europe for a business conference for two weeks. Why don't we just reschedule the meeting after I come back?

W: That will be fine. I will call you back in two weeks to schedule a time.

M: That sounds fine. By the way, will you be making the trip out here with your manager, Mr. Smith?

56-58 refer to the following conversation.

M: It is five thirty now. We'll be leaving the museum in thirty minutes at six.

W: What time are we going to have dinner? I didn't eat much for lunch and I am getting a bit hungry.

M: Well, we will arrive at the hotel at six thirty. You'll have half an hour to freshen up before we meet at the restaurant at seven. We're having lobster for dinner, by the way.

W: Oh, great. It's been a long time since I last had any seafood. I'm looking forward to it.

59-61 refer to the following conversation.

W: When do you think we should leave for the conference?

M: It's scheduled to start at three o'clock but we have to be there at least an hour early to set up the equipment for the presentation.

W: Let's see... it'll take about an hour to get there so why don't we take off right after lunch at one just to give ourselves plenty of time?

M: That sounds good. I'll meet you in the front lobby at 1 then.

62-64 refer to the following conversation.

M: I'd like a non-smoking room with a view of the lake, please.

W: I'm terribly sorry, Mr. Brown, but we only have suites facing the lake right now and they're much more expensive. However, we do have rooms facing the park or the city. Would you care to take either one of these rooms?

M: All right. I'll take the room facing the city. Now, could you tell me what time your restaurant opens in the morning? I have an early meeting with a client tomorrow and I would like to have breakfast before I take off to meet him.

W: I don't think you will have any problems with that. Our restaurant opens at 5 a.m.

65-67 refer to the following conversation.

M: Janice, did you get a chance to say hello to our new staff member, Steve Thomas?

W: No, I didn't because I was in a meeting with our accountant this morning. Is he the new guy in the sales department?

M: No, that's John you're talking about. He's scheduled to start next Monday. Steve is working in your department. He is assisting Mary with her work.

W: Oh, is that right? I guess I'll be seeing a lot of him, then.

68-70 refer to the following conversation.

M1: John, I've decided not to take my car into George's Garage today.

M2: Why David? I thought you said they did a great job on your car the last time you had a problem with it.

M1: I know, but I found a better place near my house. And it's cheaper, too.

M2: Really? I need to get my car serviced soon. Maybe I should take mine there as well. Let me know how good of a job they do after you get your car fixed.

Part 04

71-73 refer to the following recorded message.

Hello, and thank you for calling Tom Stone's desk. I am currently unavailable to answer any calls because I am away on a business trip in New York to attend a business seminar from August 10 to August 13. However, I will be checking my answering machine daily in the mornings. If this is an urgent call and you need to get in touch with me right away, please press "0" and the receptionist will handle your call. Otherwise, please leave a brief message and your phone number after the tone and I will get back to you as soon as possible. Thank you and have a nice day.

74-76 refer to the following talk.

I'd like to show my appreciation to all the staff before we begin boarding the ship. As you know, we have gathered here this evening as a result of our achievement with this year's sales campaign. I cannot say in words how much I appreciate the hard work each and every one of you put in. Now, we have many great things planned for your enjoyment this evening. Once we board, you will enjoy the finest seafood cuisine prepared by one of the best chefs in this city. Then at 7 o'clock we will enjoy some music and dancing until 11, at which time we should be back at this port. Anyway, we are here to celebrate, so let's forget all about work and have some real fun this evening.

77-79 refer to the following talk.

Good morning everyone. May I have your attention for a minute? This morning we have a new employee at our company and his name is William Chow. Mr. Chow, who comes to us from Jagar Incorporated, is here to take over John Simpson's position as the advertising manager. As you know, John has taken a leave of absence to be with his ill father in France and we desperately needed someone who can take over the project John has been working on. I'm so happy to say we found William because he comes to us with a lot of experience and will be able to fill the gap John has left.

80-82 refer to the following talk.

Hello, and welcome, everyone. First of all, I'd like to say how much I appreciate seeing each and every one of you at our May meeting of the Lester Society. Now, before I begin with the day's program, I'd like to remind everyone that there will be no meeting next month because of the renovation work in this building. I'm sure all of you will be impressed by the new look of the building when we convene again in July. Anyway, let's get back to today's agenda. As you know, we have invited Dr. Ellen Parker, a professor at Buffalo University, to talk to us about the changes that are occurring in our environment and what we can do to better protect it. Would everyone please give a warm welcome to Dr. Parker?

83-85 refer to the following talk.

Welcome to Sophie's Place. My name is Paul Rogers and I will be serving you this evening. Now, if I may, I'd like to recommend our chef's special on the menu. The roast beef and pork ribs are excellent and reasonably priced. They both come with a potato and steamed vegetables. The roast beef dinner is priced at $9.99, and the ribs are priced at $12.99. However, if you are not a meat lover, you might

want to try the vegetable fried rice. That's priced at $7.99 and is also very tasty.

86-88 refer to the following report.

A recent study conducted by the mobile phone industry indicates that there are over 20 million unwanted used cell phones in circulation in this nation. This is bad news because it is becoming hazardous to our environment and is also causing some serious landfill problems. However, a small local firm, Fifteen Minute Recycle, has been able to turn this problem into a lucrative business. This company collects these unwanted phones and fixes them up. Then, they export them out to 35 other developing markets around the world.

89-91 refer to the following announcement.

I'd like to welcome all staff members and their families to our tenth annual company picnic here at Lakeville Park. As you know, this picnic is held every year so that staff members in different departments have a chance to get to know each other in a non-working environment. It's not easy to get to know those who don't work directly with you, even though we work in the same building. Anyway, to get back to the day's event, I would like everyone to pick up a nametag at Area C if you have not already done so. It is important that all of you wear a nametag. Now, the first event of the day is a friendly volleyball game between the sales team and the personnel team right after this announcement. Let's all give them a big cheer and have some fun.

92-94 refer to the following announcement.

Good morning staff. I have a very important announcement to make this morning. Our president, Mr. Robert Bentley, has decided to step down from his position and retire. Mr. Bentley, who has served 25 years of his life with this company, has achieved many feats over the years and we are all sad to see him go. However, Mr. Sean Stevenson, our marketing vice president, will be appointed to take over Mr. Bentley's position. Mr. Stevenson joined our company five years ago as the general manager of marketing, but quickly climbed to the director's level. We look forward to his new style of leadership, and the direction he will be taking this company.

95-97 refer to the following recorded message.

Thank you for calling Fox Cinema. Currently, there are two movies showing. The first movie, *Sisters*, is about two siblings who were separated during the Korean war and only found each other after 30 years of separation. The second movie, *Too Big*, is about a man who, through his own ambition, becomes the richest man in the world. Admission is $10 for adults, $7 for students and senior citizens, and $5 for children under the age of 13.

98-100 refer to the following broadcast.

Welcome back, everyone! Earlier in the show, we spoke to a man who had ridden his bicycle around the country to raise money for the National Cancer Society. He told us about his three-month journey and the hardships he endured as well as the people he met along the way. Now, we will meet with another man who will be going to Europe this summer in hopes of finally meeting his long lost son. He's here to tell us about the amazing story of how his son was switched at birth at a hospital bed in London and how he only learned of this fact recently – 12 years later! Let's all welcome Mr. Joe White to the show.

Part 01

1. (A) She is walking home.
(B) She is shopping for some clothes.
(C) She is ready to cross the road.
(D) She is strolling on the sidewalk.

2. (A) He is looking at some pictures.
(B) He is drawing a picture of some buildings.
(C) He is using photographic equipment.
(D) He is changing the film in his camera.

3. (A) The greenhouse is filled with plants.
(B) Some tables have been set up outdoors.
(C) They are walking into the building.
(D) The man and woman are making a purchase.

4. (A) They're parking their vehicle.
(B) They're getting on a bus.
(C) They're waiting for the traffic light to change.
(D) They're shopping at an outdoor market.

5. (A) The people are seated on the benches.
(B) Some people are waiting for the bus.
(C) The cars have stopped at the lights.
(D) They are building wooden benches.

6. (A) The salesperson is cleaning the room.
(B) The jewelry is being discounted.
(C) The items have been put in bags.
(D) The goods are displayed on the stand.

7. (A) There are houses on both sides of the road.
(B) Some vehicles are parked in the lot.
(C) The grass is being trimmed at the moment.
(D) The houses have been built next to each other.

8. (A) The vegetables are being weighed.
(B) The goods have been arranged.
(C) The items are being stocked.
(D) The shelves are nearly empty.

9. (A) He's loading the cartons onto a cart.
(B) He is pushing a cart in front of him.
(C) He is tying the boxes with a string.
(D) He is delivering some items to a customer.

10. (A) A man is pointing at the screen.
(B) The presentation is nearly over.
(C) The man is asking a question.
(D) The audience is getting ready to leave.

Part 02

11. Where did Mary go?
(A) To the head office.
(B) She is doing great.
(C) I talked to her.

12. How was the food?
(A) At the restaurant.
(B) With the staff members.
(C) It was very good.

13. Do you like working by yourself or in a group?
(A) He went by himself.
(B) Either suits me fine.
(C) A group of five people.

14. It's not too far, is it?
(A) Yes, I like it, too.
(B) It is far better.
(C) No, I don't think so.

15. When do you want to take off?
(A) Right away.
(B) Sure, take it.
(C) No, I don't want it.

16. Who requested the sales report?
(A) I believe it was Ms. Gomez.
(B) No, I report to Mr. Johnson.
(C) By the end of the day.

17. Why did John miss the conference today?
(A) The meeting is at 9 o'clock.
(B) Mr. Smith is leading it today.
(C) He was stuck in traffic.

18. Could you return these DVDs back to the store?
(A) Let's head back soon.
(B) Sorry, they're not refundable.
(C) Of course. I'll take care of it right away.

19. How much was the new computer?
(A) The Internet.
(B) Nine hundred dollars.
(C) No, it is not new.

20. You've been here a few times before, haven't you?
(A) Yes, a couple of times.
(B) No, but maybe later.
(C) I can't hear you too well.

21. Do you want to pick up something to eat on our way?
(A) I asked John to pick her up.
(B) Yes, we don't have much time.
(C) The restaurant closes at ten.

22. Would you rather have the meeting here or move to another place?
(A) It doesn't really matter to me.
(B) The annual conference at the home office.
(C) The place is quite far from here.

23. I didn't know you were related to Susan.
(A) Yes, it's related somehow.
(B) I'm surprised you don't know her.
(C) She's my cousin.

24. Would you like a hand with those bags?
(A) Thank you. That's very nice of you.
(B) To pack some equipment for the trip.
(C) Seven of us are going together.

25. Why is the light on in the storage room?
(A) Because it's a bit too bright in there.
(B) We store most of our goods there.
(C) Sorry, I must have forgotten to turn it off.

26. I'd like to place an order from your catalog.
(A) Could you tell me the item number?
(B) I placed it next to the conference table.
(C) Sure, we will deliver it right away.

27. Where is the phone list of our company staff members?
(A) Jane keeps it in her desk drawer.
(B) He is not a member here.
(C) I'll give him a call in the afternoon.

28. Would you like to go out and eat?
(A) No, she did not go out yet.
(B) Sorry, I brought my lunch today.
(C) What do you want to do?

29. Should I call Mr. Wong in our Hong Kong office today?
(A) He speaks Chinese fluently.
(B) I already called him.
(C) No, I will not be going there.

30. Have you heard about the strike at our plant?
(A) Yes, I have.
(B) No, not here.
(C) Maybe later.

31. Would you like to get a ride with John or take the bus?
(A) Let's get a lift with John.
(B) The boss is coming, too?
(C) No, I don't like it very much.

32. Who is looking after the new account?
(A) John's been assigned to it.
(B) I've looked everywhere for it.
(C) The new accountant sits here.

33. Didn't you go yet?
(A) I went over it twice.
(B) No, the meeting got canceled.
(C) It's going very nicely, thanks.

34. I'm afraid he won't be there when we arrive this afternoon.
(A) Oh? Where will he be?
(B) He should get some life insurance.
(C) I'm sorry about that, too.

35. The sales clerk wasn't very kind, was she?
(A) It's on sale today.
(B) There are many kinds there.
(C) No, she wasn't.

36. What kind of books do you like reading?
(A) Ones that make me think.
(B) I booked it for three o'clock.
(C) I read it several times as well.

37. When will Ms. Chow return from her business trip to Shanghai?
(A) She speaks Chinese.
(B) Later this week.
(C) To land a contract.

38. Shouldn't we eat something before watching the movie?
(A) Yes, I am getting a bit hungry.
(B) Let's watch a comedy movie.
(C) There is always something to do.

39. Which documents do I have to prepare for the interview?
(A) The documentary will be about an hour long.
(B) I've already prepared everything for the interview.
(C) Just bring the folder I gave you this afternoon.

40. Who is supposed to come and pick up the script?
(A) I'll pick you up later.
(B) John will be here at noon.
(C) Let's read it over once again.

Part 03

41-43 refer to the following conversation.

M: I have a friend who works at a travel agency and he got me a great deal on a flight to Mexico.
W: Wow. I was there last year and I had a great time. Did you make hotel reservations yet?
M: Well, my brother has a condominium and I am going to stay there.
W: That's great. When are you taking off, anyway?

44-46 refer to the following conversation.

M: Would you like me to weigh that on a scale for you?
W: Yes, and could I also have some stamps as well? I'd also like to send this letter to Toronto, Canada.
M: Of course. The total comes to $9.50 and your letter and package will go out before noon today.
W: Thank you. And could you tell me how long it will take for the package to get there?

47-49 refer to the following conversation.

M: Jenny, I am stepping out to meet a client now and won't be coming back to the office today.

W: All right, but what should I do if Mr. Black comes by with the boxes you had asked for, Mr. Sanchez?

M: Yes, that's right. I forgot all about that. Could you call him and ask him to come by early tomorrow morning instead? I have to be here when he brings those boxes because I need to check the contents.

W: Okay, I'll call him and let him know right away.

50-52 refer to the following conversation.

W1: Jane, did you hear anything about the time of our annual conference yet?

W2: No, nothing, Ms. Wells. Isn't it going to be held in December as usual?

W1: No, it's going to be held in early January of next year. I got an e-mail confirmation this morning from our head office. They said they will call today to let us know exactly when.

W2: Well, it's only 2 o'clock. We still have a few more hours before we finish for the day. I'm sure that we will get the call.

53-55 refer to the following conversation.

M: Would you by chance know a good dentist near here? One of my teeth is hurting and I think I should go and see someone about it.

W: I'm sorry but I'm not very familiar with this area. However, the receptionist lives around here. Why don't you go and ask her? She could probably refer you to a good place.

M: Thanks, I think I will do that. I don't want to just walk and see any dentist.

W: Yes, I know what you mean. It's always good to get a referral from someone.

56-58 refer to the following conversation.

M: I need to make some copies of the financial report before the meeting and I can't find it anywhere. Do you know where it is?

W: Didn't you go and see Mr. Miller earlier? Maybe you left it there.

M: Yes, that's right. I completely forgot that I had asked him to read it over for me. I don't know what it is, but I seem to be forgetting things lately. Maybe I need to take a few days off to relax.

W: Yes, you should take a few days off. You've been working way too hard.

59-61 refer to the following conversation.

W: Excuse me. I'm looking to go to city hall. Would you know where it is by any chance?

M: Of course. Just walk down this road for two blocks and you will see a grocery store on the corner. Go west for another two blocks and you will see it next to the post office.

W: Yes, that's right. There is a shoe store near there, right?

M: No, the shoe store closed down a while ago. There is a burger shop there now.

62-64 refer to the following conversation.

W: Mr. Lee finished putting the monthly report together and asked me to send it to Mr. Shaw. Do you think I should call a courier service?

M: No need for that, Sandra. It costs too much. Just send it by mail. It should get to the home office within a couple of days.

W: All right. I'll drop by the post office on my way back from lunch then. In the meantime, what do you want me to do with this load of copies I made for Ms. Thompson?

M: Give them to me. I have to go and see the general manager now and I'll drop them off in her office on my way.

65-67 refer to the following conversation.

W: Eric, will you be taking your car to the company party this evening?

M: No, I'm getting a lift with Sean. I took my car into a garage to get it fixed last night and I had to take the bus to work this morning.

W: I see. Do you think I could go with you guys? I was supposed to go with Sally, but

she has to leave early to see a client today.

M: Well, I'm sure that Sean wouldn't mind. I'll ask him over lunch today and let you know by one o'clock.

68-70 refer to the following conversation.

W: I'm terribly sorry to interrupt this meeting, but I have to step out for a minute. I parked my car on the side of the road and I have to put more coins in the parking meter. There is only a one-hour limit there.

M: Why don't you just park your car behind the library? You can park there all day and it's free.

W: Oh, really? I thought you had to have a library card and show it to the parking attendant.

M: Well, you do. If you don't have a card, just make one. It only takes a few minutes and it costs nothing.

Part 04

71-73 refer to the following voice mail message.

Angela, this is Dave. I'm sorry to bother you at home but I have to talk to you about something. Anyway, I went by your office this afternoon but you were with a client. I wanted to let you know that Kevin is not feeling well and probably won't be attending the Monday morning meeting. Also, Joe will be taking his vacation next week, so he won't be attending the meeting as well. Could you call me back and let me know if the meeting is still going to be held on Monday? I think it would be a better idea to postpone the meeting to the week after next. I'm at home right now, so let me know what you think is best.

74-76 refer to the following report.

Thank you, Ron, for the local traffic situation around the city. Now, for the weather update. The beautiful sunshine we are enjoying at the moment is expected to come to an end by this afternoon. It looks like heavy rain with possible thunderstorms is headed our way from the northwest. Listeners should pack an umbrella as you leave for work this morning. The weather for this weekend seems a bit brighter with sunshine returning and temperatures in the upper teens. This has been Jeff Willis with the weather update. We will be right back with local business news right after this commercial break.

77-79 refer to the following announcement.

May I have your attention, shoppers! We here at Vick's Wear will be having a sale on all children's wear starting this Friday and lasting until Sunday. All items in the store will be on sale, with some items up to 50% off the regular price. And if you are one of the first 50 customers in the store on Saturday or Sunday, you will receive two free tickets to see the famous children's play *Pinocchio* at the Dragon Theater. So, if you are thinking of buying clothes for your children as they head back to school, don't miss out on this sale of the century and come down to Vick's Wear this weekend.

80-82 refer to the following announcement.

May I have your attention, passengers! Bus number 16, heading for Central Station, is now boarding. Please make your way to gate 15 at this time. Also, as a reminder, construction of some broken water pipes on Pape Street is still ongoing and bus number 16 is going to have to bypass College Station. If your destination is College Station, you should get off at University Street and walk two blocks north. If you do not wish to walk, get off at Shaw Street and take bus number 23, which will take you right to College Station. Thank you and we apologize for any inconvenience.

83-85 refer to the following advertisement.

Hi, there. This is John Brenner, gold medalist at this year's Olympics. I became the world's fastest skier by putting in a lot of time on the slopes. Those long hours in the cold helped my skiing ability, but left my skin dry and rough – until I found Nature B. With Nature B, I don't have to worry about my skin anymore because

the all-natural ingredients in Nature B do wonders for it. And for the time being, you can get a free sample by just calling this toll-free number: 1-800-999-9898.

86-88 refer to the following talk.

I have asked you all to gather here on this Monday morning to remind you that this week is the last week of our spring sales campaign. First, I want to let you all know that you have done a tremendous job so far. As you know, we are in a tie with Derek's team for first place and I would like very much to win it this year. I don't have to remind you that the prize for the first place team is a trip to the Bahamas with all expenses paid by the company. Now, let's go out there and do our best. I'd like to be lying on the beach this time next month, wouldn't you?

89-91 refer to the following telephone message.

Thank you for calling the Lee residence. We apologize in advance but we are away on vacation from January 12th until the 17th and can't answer your call. However, if you'd leave your name and your phone number along with a brief message about why you are calling, we will try to call you back as soon as we can. If this call is concerning work, please call me on my cell phone. The number is 755-7722. Otherwise, please leave a message right after the beep. Thank you and have a wonderful day.

92-94 refer to the following short talk.

As you can see in the graph on page 3 of the report I have given you, a slight drop in our sales during the last quarter indicates that bad weather is the main reason for the poor sales at our store. Consumers do not like to drive out to shop during snowstorms and we've had many days like that this year. Now, in order to resolve this problem, we have decided to launch an online shopping site. Many of our competitors have turned to this line of business with success beyond expectation. Therefore, we have decided that we must also venture into this area in order not to lag behind our competitors. For this reason, I have recently hired a webmaster. He is here today to talk to us about how we are going to build our website.

95-97 refer to the following excerpt from a workshop.

Hello, and welcome to our workshop today. As the salespeople of our company, you will not only need to sell our fax machines but you must also have some knowledge of how the system works. At a customer's request sometimes, you will be in a situation where you will need to fix the machine to provide the best service to our customers. Of course, if the problem is serious, we have technicians who will make the trip. However, our experience tells us that most of our customers call us with minor problems that can be fixed in a matter of minutes. Anyway, today you will be taught how to assemble the latest model, the Z-12 fax printer. You will watch a training video regarding the new machine, and then you will get a chance to assemble the machines yourself. Now, would you please open the manual you picked up on your way in and turn to page 12?

98-100 refer to the following speech.

Good morning. I'd like to first let you all know that it is my pleasure to welcome each and every one of you to Global Systems Incorporated. As you know, we have only been around for five years, but we have grown rapidly and now have more than 2,000 employees nationwide. Our products have gained an excellent reputation among consumers in the last few years because of their high quality. However, the real reason behind our growth is the excellent staff members we have here. Our training system is one of the best in the world. Now, I am going to invite Mr. Smith onto the stage and he is going to begin our training session by giving you some pointers about the important key points about our company policy. Would everyone please give a warm round of applause for Mr. Smith?

Part 01

1. (A) He is washing a cow.
(B) He is petting the animal.
(C) He is running around the barn.
(D) He is going over the fence.

2. (A) They're working in an art studio.
(B) They're listening to a lecture.
(C) They're drawing pictures outdoors.
(D) They're looking at paintings in a museum.

3. (A) They're taking a walk together.
(B) One man is looking at the monitor.
(C) Two men are facing away from each other.
(D) They are sitting across from each other.

4. (A) The shelves are being stocked.
(B) There are books on the floor.
(C) Some reading materials are on the shelves.
(D) A man is booking tickets to a play.

5. (A) A man is about to sit on the bench.
(B) A man is buying a newspaper.
(C) A man is reading while sitting.
(D) A man is entering the building.

6. (A) They're lined up to enter the restaurant.
(B) They're helping themselves to some food.
(C) They're preparing a dish in the kitchen.
(D) They're standing in the front lobby.

7. (A) The men are working outdoors.
(B) The men are cutting down trees.
(C) The men are replacing the windows.
(D) The men are painting the building.

8. (A) He's painting the side of a fence.
(B) He's walking through the room.
(C) He's using a long pole.
(D) He's leaning on a walking stick.

9. (A) A lab technician is putting away the equipment.
(B) The shelves are being filled at the moment.
(C) The room is equipped with laboratory equipment.
(D) The lids of the bottles are being removed.

10. (A) The boxes of goods are ready for delivery.
(B) There are products for sale on the stand.
(C) The items are being priced by the clerk.
(D) The goods have been put into the boxes.

Part 02

11. To whom should I forward this package?
(A) I look forward to it.
(B) Professor Jenson.
(C) At the post office.

12. When is the proposal due?
(A) Next week.
(B) To ask for a raise.
(C) Due to the rain.

13. How long is the wait at the ticket booth?
(A) For the play.
(B) About fifteen minutes.
(C) To boost up the sales.

14. Should I book the largest hall or will a medium-sized one be okay?
(A) In the lobby.
(B) I think he's okay.
(C) Check with Mr. Lee.

15. Would you like to get some coffee?
(A) Sure, I could use the break.
(B) Fifteen copies, please.
(C) No, I don't like it much.

16. Where can I find John Smith?
(A) He's on the next floor up.
(B) I found it in the meeting room.
(C) He was looking for you.

17. Why don't we take Robin along with us?
(A) I'll ask him to bring it with him.
(B) Because he is very busy now.
(C) He's gone to see a client today.

18. When's your day off?
(A) I am very tired.
(B) Next Tuesday.
(C) He's not here.

19. Did you withdraw money from the bank?
(A) I'll do it on my way back from lunch.
(B) I have a bank account there, too.
(C) It's located on Maple Street.

20. Have you taken care of the work, or should I ask Jill to do it?
(A) Get Jill to do it.
(B) Lots of housework.
(C) I'm going to work soon.

21. He's the new sales manager, isn't he?
(A) I made a sale today.
(B) He likes to manage people.
(C) Yes, it's his first day here.

22. That was the best dish I have ever tasted.
(A) Yes, it was delicious, wasn't it?
(B) I'm going to the restaurant later.
(C) There should be another dish there.

23. Where did Ms. Curtis leave the weekly report?
(A) She left five minutes ago.
(B) On top of your desk.
(C) No, it's a daily report.

24. Did you see a red folder in the room?
(A) I saw Mike taking it earlier.
(B) No, I don't like the color.
(C) The sales report is in it.

25. Who do I need to speak to about getting a parking spot?
(A) I park my car in the underground garage.
(B) Go to the maintenance department.
(C) I believe there is a charge to park there.

26. Why don't we use the catering service we used at our last party?
(A) The party is this Friday.
(B) At the Crown hotel.
(C) Yes, they did a great job.

27. How do you get along with your new assistant?
(A) To help me with the project.
(B) I want to come along as well.
(C) I really like her a lot.

28. Would you prefer taking a day off this week, or next week?
(A) Next week would be nice.
(B) I need to go to my dentist.
(C) Let's take it with us.

29. I need to pick up my car from the garage.
(A) Yes, John is arriving.
(B) I'll give you a lift.
(C) I have a compact car.

30. Isn't there another bus in ten minutes?
(A) Yes, at 3 o'clock.
(B) No, it's in the next room.
(C) The boss will be here.

31. Could we get together to discuss the presentation today?
(A) John is making the presentation.
(B) How about over lunch?
(C) No, that will be held tomorrow.

32. Why did Carl rush out of the office like that?
(A) He was late for a meeting.
(B) Maybe, he is not like that.
(C) To the office upstairs.

33. What's the weather forecast for this weekend?
(A) Probably this Saturday.
(B) It's supposed to get really cold.
(C) Well, let's forget about it.

34. There isn't a subway station near here, is there?
(A) It would be better to take my car.
(B) The place is very close to here.
(C) No, but there is a bus stop on the corner.

35. Do you know why this box was not mailed out yet?
(A) She's at the post office now.
(B) I have not checked my mail yet.
(C) Sorry, I really don't know.

36. Mr. Wong will make the presentation at today's meeting, won't he?
(A) Yes, I'm going to be there.
(B) It will be held in room 12.
(C) No, I think John is doing it.

37. Could you take this file to Mr. Harris?
(A) Where is he?
(B) In the cabinet.
(C) He is due to arrive soon.

38. There are not enough chairs for all the guests.
(A) There is plenty of food for everyone.
(B) How many people are we expecting?
(C) I guess he will be coming later.

39. When's the best time to contact you?
(A) Try me this afternoon.
(B) Let's sign the contract.
(C) The best is yet to come.

40. Didn't Ms. Rodriguez come by to deliver the documents herself today?
(A) Let's send it to her now.
(B) Yes, we got the papers.
(C) No, she will do it by herself.

Part 03

41-43 refer to the following conversation.

W: Jim, how is your new apartment?
M: I really like it. It's really spacious and the rent is very reasonable.
W: That's great. When are you going to invite me to see your new place?
M: Well, I was thinking of asking some people over this Friday but my brother got these free tickets to the basketball game.

44-46 refer to the following conversation.

W: I see that you are done with your meal. Could I take these dishes away?
M: Yes, thank you. And could I take a look at your menu again? I'd like something for take out.
W: Of course. I'll be right back with the menu.
M: Oh, never mind. I'll just get the cheeseburger with fries to go, please.

47-49 refer to the following conversation.

W: I'm taking the eight-o'clock flight to Los Angeles to attend the conference. Could you give me a lift to the airport after work?
M: Sure, but let's take off a bit early. I don't want to get stuck in traffic during rush hour.
W: No problem. We can get there a bit early and have dinner together. Is 4 o'clock okay?
M: Well, let me see... I do have a meeting with a client at 2 o'clock but I think that will be all right.

50-52 refer to the following conversation.

W: The train station is downtown, isn't it?

M: Yes, it's on College Street between University Road and Elm Street. Are you going somewhere?

W: No, a friend of mine from New York is coming to see me tonight and I have to greet him at the train station after I finish work here.

M: Really? I live a block away from the train station on King Street. Would you like a ride there?

53-55 refer to the following conversation.

W: Our sales have been increasing steadily since last year and we are going to have to hire more staff around here.

M: That is great news but where are we going to find the qualified people we need? We're not going to put out an ad in the paper, are we?

W: No, we need people with experience in this field. We're thinking of using a job agency. It costs a bit more but they specialize in finding the right people.

M: Yes, I agree with you. It's a lot better than recruiting people right out of college like the way we did the last time.

56-58 refer to the following conversation.

M: We'll be discussing the portfolio of our new client in this morning's meeting and I need to look over the file folder he is going to send. Has it arrived yet?

W: Well, I went down to the mailroom earlier but there wasn't anything there for you. Do you want me to call the client and see if he sent it?

M: I just got off the phone with him and he said that he sent it by courier an hour ago. It should've arrived by now.

W: Well, the roads are very slippery outside because of the snow. I'm sure that it will arrive before your meeting starts at 11, Mr. Johnson.

59-61 refer to the following conversation.

W1: Susan, have you put much thought into what kind of food we should serve at the company party this year?

W2: Well, the catering company we used at our last party did a wonderful job with the selection of food they served. Why don't we use them again and let them handle the entire thing?

W1: Yes, that sounds like a good idea. Can you call them and make the necessary arrangements then?

W2: Sure, I will take care of it right away.

62-64 refer to the following conversation.

M: Sarah, I need to look over the seminar schedule to see if we can fit Dr. Kwan into the program. Would it be possible to take a look at the latest schedule you have?

W: I'm not quite finished putting it together yet, Mr. Perez. Would it be all right if I e-mail it to you after I am done?

M: Actually, could you bring it up to my office? There is a problem with my computer and the Internet is not working right now. John is there looking at it but I don't think he will be done fixing it anytime soon.

W: All right. I will drop by your office within the next half hour.

65-67 refer to the following conversation.

M: I need to staple these reports together and send them to the manager. Could you pass me the stapler?

W: Sure, here you go. How long did it take you to get the reports together anyway?

M: Oh, it took me a long while. I've been working on this for six months. I thought I would never be finished with it.

W: Well, you must be very happy with yourself. I worked on a project like that last year, and I know how hard and time-consuming the work can be. I don't think I ever want to take on a project like that again. I'm glad you did it this time.

68-70 refer to the following conversation.

M: I can't believe we got the wrong order. We are going to have to send these boxes back.

W: It's too late now. All the delivery people have gone home for the day. Why don't we just send them back first thing in the morning?

M: Well, I guess we have no choice but to do that. I just hope we will receive the right order soon enough to repackage everything and have them delivered to our stores by next Monday.

W: Don't worry, Shawn. We have plenty of time. Plus, we always have the weekend if we run out of time.

Part 04

71-73 refer to the following announcement.

Hello and welcome to the Hillside Ballroom Dancing Club's first class here at the David and Mary Thompson Collegiate High School gymnasium. I have been informed that most of you have finished signing up for the ballet class. At this time, please proceed to the gymnasium. As you enter you will be provided with your outfits and shoes at the door. Then, make your way to the locker room located in the back of the gym to get changed. The first lesson is scheduled to begin in fifteen minutes. Thank you.

74-76 refer to the following telephone message.

Thank you for calling Alto Lights, conveniently located at the intersection of Maple and Finch Street in Markham City. We are currently closed at this time but we will reopen on Monday at 9 a.m. Please note that we have extended our store hours from 10 to 7 on weekdays to 9 to 8, and from 11 to 5 on Saturdays to 10 to 6, during the holiday season. So, drop by and check out our wide selection of desk, floor and ceiling lamps that are priced to suit your needs.

77-79 refer to the following talk.

Attention everyone! It is time to present this year's award for the most active member who has done the job of letting the world know about what we all love, flowers. Now, before I read out the name of today's winner, I'd like to mention that she has successfully been able to reach out to audiences beyond our imagination. Her work as a journalist provided channels to millions of people through her daily columns in *the Tribune*. She is also a leading member of the Flowers Association and goes around the country several times a year to give talks about flowers to the general public. Now, would everyone give a big hand of applause for Sarah Martin?

80-82 refer to the following announcement.

May I have your attention, ladies and gentlemen? The heavy rainstorm we are getting at the moment doesn't seem like it's going to let up anytime soon. Therefore, this evening's baseball game between the Tigers and the Eagles is going to have to be postponed until further notice. All those in attendance today are asked to go to any of the ticket windows located at the stadium entrance to get a refund. If you wish to catch tomorrow's game between the Tigers and the Unicorns, you can get an exchange of tickets with this evening's tickets there as well. Thank you.

83-85 refer to the following talk.

The place I am going to show you next is the one I mentioned over the phone this morning. It is a two-story house with four bedrooms and a large living room on the first floor. It also has a large yard in the back of the house with a patio and a beautifully-maintained garden. The house is located in a suburban residential area with a nearby park and schools. The subway station is located within walking distance and the commute to the city's downtown area only takes about 40 minutes. However, the best thing about this house is that the owner is in a hurry to sell it off. I assure you that you won't get a price like this for a house this good anywhere.

86-88 refer to the following report.

The economy of our nation is suffering and the ones that are hit the hardest are the small retail-store owners. The openings of large shopping centers and bulk superstores plus the slowdown of our economy are putting a big dent in that market. A local merchant who I spoke to earlier has commented that the daily sales in his store alone have dropped nearly 40% and he feels his neighboring merchants are in a similar situation, if not worse. If the economy doesn't pick up soon, many of these retail shops will be forced to close their doors. This has been Joe Sacchi with the local business report. Now, back to Jack at the news desk.

89-91 refer to the following announcement.

Would all musicians, actors, and singers line up at the table set up in the lobby at this time to sign up for the talent contest being held here in the Fox theater? After you have finished registering, please make your way into the theater for your first tryout. The 20 chosen winners in today's tryout will be coming back here on December 1st for the 2nd tryout. And, the 10 who pass the 2nd tryout will get a chance to compete for the big cash prizes on December 15th. The final winners of the competition will be selected by a panel of judges who are in the entertainment business. All those who participate in the finals will receive other small gifts.

92-94 refer to the following voice mail message.

Hello, this is Barry Owens, the head manager at Elite Boutique. I'm calling in regard to the order of the specially-engraved box of hats and shirts I had placed with your company on September 16. The delivery took 2 weeks longer than the date of my request and I would like a full refund. However, a deal can be worked out if you are willing to give me a discount. As I explained earlier, the boxes of shirts and hats I ordered were for the annual corn festival held here in our town. The event is now over and I can't sell the items at the regular price. However, the leftover items usually get sold at half the original price and I would be willing to keep the order if you are willing to give me a deal on them. Would you please call me today to discuss this issue further? If I don't get a call from you, I will send them back the first thing tomorrow morning.

95-97 refer to the following instruction.

In order to renew your license, you have to pick up a form at the counter by the door and fill it out. Please do not leave any lines blank as this will slowdown the process. If you wish to get help with the form, come back here and I will assist you. After you are done, line up behind windows 2 through 5 to have your photo taken and receive an eye test. Don't forget that there is a fee of 50 dollars for renewing your license as well. Then, take a seat in the waiting area. When your new license is ready, your name will be called. You can pick it up at window 7. Do you understand the process now?

98-100 refer to the following announcement.

I'd like to explain our new company policy regarding the security of our offices. As you may have heard, we've had several break-ins this year, and last week, our main vault was robbed. Luckily, there was not much cash in it but we've decided that it is time to do something about it. Now, for this reason, we have decided to tighten up our security here by having two guards patrolling 24 hours a day. Also, all employees here will be assigned a new electronic card. And only with this card, you will be given access to the office building. Please make sure to have it with you at all times. If for any reason you forget the card at home, you can get a temporary card from the security office on the first floor. However, do not make a habit of doing this. Also, if you lose your card, report it to the security office immediately.

Part 01

1. (A) The man is serving a customer.
(B) The man is reading a book.
(C) The man is looking for a table.
(D) The man is waiting to be seated.

2. (A) He is preparing some food.
(B) He is doing the dishes in the kitchen.
(C) He is cooking for some guests.
(D) He is cleaning the kitchen floor.

3. (A) One woman is buying a camera.
(B) They are walking out of the park.
(C) A woman is being photographed.
(D) They are sketching the scenery.

4. (A) They are about to sit on the bench.
(B) They are waiting for a friend.
(C) They are moving the bench to the shade.
(D) They are seated next to each other.

5. (A) The people are walking toward the plane.
(B) The plane is landing at the airport.
(C) The cargo is being loaded onto the plane.
(D) The runway is being cleared for take-off.

6. (A) A worker is mowing the grass.
(B) The cars are parked along the road.
(C) The house is brightly colored.
(D) There are trees surrounding the building.

7. (A) There is heavy machinery on the road.
(B) The road is being paved at the moment.
(C) A tractor is parked in the field.
(D) The office building is being demolished.

8. (A) They're walking back to their houses.
(B) They're headed in the same direction.
(C) They're standing around in the square.
(D) They're looking for a place to sit.

9. (A) One woman is entering data into a computer.
(B) The women are watching television.
(C) They are working at the computers.
(D) All of the computers are turned off.

10. (A) The street is nearly clear of traffic.
(B) The cars are parked outdoors.
(C) The traffic is busy in this area.
(D) The people are lining up to take a taxi.

Part 02

11. Which desk is yours, Sam?
(A) Yes, I sit there.
(B) The one in the back.
(C) The disc is mine.

12. Where will the annual seminar be held?
(A) On October.
(B) In Chicago.
(C) For all the employees.

13. Who gave you the opportunity?
(A) Mr. Ashford did.
(B) She had many chances.
(C) I did not offer it to him.

14. Why did Michelle come back?
(A) About half an hour ago.
(B) No, that is not why.
(C) She forgot her report.

15. You've met Ms. Stewart before, haven't you?
(A) Yes, last year at a seminar.
(B) No, the week before that.
(C) Why don't we talk to her?

16. Could I take a look at the patient's file?
(A) He's here to see Dr. Smith.
(B) Of course. I'll bring it into your office.
(C) No, I haven't looked at it yet.

17. How did Lewis get here?
(A) By fax.
(B) To see the manager.
(C) He got a lift from John.

18. Who is looking into the matter?
(A) I asked Jane to take care of it.
(B) It's actually looking great.
(C) I'm looking for it as well.

19. What time will you leave for the meeting?
(A) The time is over.
(B) Right after lunch.
(C) For a few weeks.

20. Please feel free to ask me any questions.
(A) Yes, it's free today.
(B) No, just these ones here.
(C) Thanks, I think I will.

21. Should I buy or rent the copier?
(A) Give it to the receptionist.
(B) I'd rent it to save money.
(C) Yes, that is the right one.

22. Where is the general manager?
(A) To manage it.
(B) Generally not.
(C) In a meeting.

23. When will the guests from Japan arrive?
(A) On Friday.
(B) From Tokyo.
(C) For one week.

24. Are you going to the plant tomorrow?
(A) To talk to the factory workers.
(B) No, the day after.
(C) Yes, he is going as well.

25. Didn't you hand in the sales report this morning?
(A) Yes, I sold it.
(B) No, not yet.
(C) We redid it.

26. Why don't you get a second opinion?
(A) Actually, I've never thought of that.
(B) He is having second thoughts.
(C) Yes, he is very opinionated.

27. How's the project coming along?
(A) It's going better than I had expected.
(B) No, he will not be coming with us.
(C) Right after lunch at 2 o'clock.

28. The copy machine is still not working, is it?
(A) It's being fixed now.
(B) He is not at work yet.
(C) I'll copy it later.

29. Who has a copy of the contract?
(A) Ten pages at least.
(B) I'll get us some coffee.
(C) Check with the receptionist.

30. Why aren't you in the meeting?
(A) Yes, tomorrow morning.
(B) I'm meeting him tonight.
(C) I have to get this done first.

31. Would you like to join me and my colleagues for lunch today?
(A) Yes, I'd be delighted.
(B) At the company cafeteria.
(C) The lunch hour begins at noon.

32. You should come along if you're not too busy.
(A) It's a long way from here.
(B) I'll be right with you.
(C) Yes, there are too many.

33. When is Dr. Jones available for an appointment?
(A) This Wednesday at 2 is open.
(B) Yes, I will be available then.
(C) He is at the hospital today.

34. Do you want to get something delivered or go to a nearby restaurant?
(A) I'll drop by the post office.
(B) Let's just order something.
(C) The food is quite spicy.

35. Didn't Anna pick up the greeting cards yesterday?
(A) Yes, tomorrow is a better day.
(B) She's buying them later today.
(C) Today is John's birthday.

36. Why is the office so hot today?
(A) Tomorrow might be good.
(B) Yes, it is official now.
(C) It is a bit hot here, isn't it?

37. Jessica will be transferred to our Hong Kong office, won't she?
(A) Yes, she will be relocated in May.
(B) I referred her to Mr. Wong.
(C) Probably because she speaks Chinese.

38. Why is everyone having trouble understanding this problem?
(A) Yes, the problem can be solved easily.
(B) Probably because they're not used to the terminology.
(C) The time is not convenient for everyone.

39. We should discuss the project in detail.
(A) Sure, when do you want to get together?
(B) She's working on the project right now.
(C) Why don't we discuss it further?

40. I'll feel much better if you show up when Mr. Miller gets here.
(A) No, I didn't show it to him yet.
(B) Where do you want me to put it?
(C) Okay, when is he coming?

Part 03

41-43 refer to the following conversation.

M: So, who is going to head the new department?
W: The job went to Ms. Williams.
M: Really? I thought Mr. Wong and Ms. Newman were being considered. I wonder why Mr. Smith went with Ms. Williams.
W: Well, it's probably because she has more work experience.

44-46 refer to the following conversation.

M: This is your room key and this is a complimentary breakfast coupon you can use in our restaurant in the morning.
W: Thank you very much. Could you also tell me how often your shuttle bus to the airport runs?
M: The bus leaves here every ten minutes.
W: Thank you. I'd like these bags sent up to my room now, please.

47-49 refer to the following conversation.

M: I've been reading up on the latest market studies and I really think we should get our foot into the children's clothing market.
W: I agree with you. I always felt that we have to expand our business and this will give us an opportunity to break into a new market.
M: Yes, the market is huge and there is room for us to grow there. Why don't we have a meeting this week to pursue this issue further?
W: All right. I'll talk to the design team and the planning team today and ask them to prepare something for the meeting.

50-52 refer to the following conversation.

W: We're done here for the day. If you're going home I could drop you off at a nearby subway station.
M: Actually, I need to go back to the office to pick up a file for a meeting I have with Mr. Curtis first thing tomorrow morning. I will be going straight to his office before I come in tomorrow.

W: Ah yes, I forgot. You're going there to try to land the contract, right?

M: Yes, I've been working really hard for the last two months and if everything goes well, I might be able to close the deal tomorrow.

53-55 refer to the following conversation.

M: How did the presentation go in Los Angeles, Mary?

W: It went much better than I thought. I only had ninety minutes for my speech but I managed to cover most of the topics I wanted to talk about. And after the talk, I received a lot of questions and managed to hand out pamphlets as well.

M: That's great to hear because I know how hard you had worked preparing for it. Anyway, did you also have time to look around the city and enjoy the seafood there?

W: Yes, I did. I went out to dinner with a couple of people from the head office. They took me to this lobster restaurant and it was fantastic.

56-58 refer to the following conversation.

W: I get a lot of patients who sprain their muscles from doing sports. I send them to massage therapy but it doesn't seem to do much good.

M: Have you tried sending them to an acupuncturist?

W: No, I've never done that but I have been hearing about it from my colleagues. Do you know anyone that you can refer to me?

M: Yes, I've been sending my patients to a doctor I was introduced to a few months ago and they seem to recover quite fast. Here, let me get his number for you.

59-61 refer to the following conversation.

W: Steve, have you picked up a used truck for your business yet?

M: No, not yet. I've been looking in the paper and have been visiting some of the used car dealerships in the city, but I can't seem to find anything for the price I am willing to pay.

W: Oh, that's good. I thought you already bought one. Anyway, my neighbor has this truck he bought two years ago and it's in perfect condition. He's moving out of the country and he wants to get rid of it. I told him about you and he's willing to meet the price you want to spend on it. Would you like to check it out?

M: Of course. I'll swing by your place this evening. Can you talk to your neighbor and arrange a meeting?

62-64 refer to the following conversation.

W: You can't enter the construction site without your hard hat and safety boots, Mr. Grey.

M: I have my boots in the car but I left the hard hat back in the office. Don't you have a spare one that I could borrow for today?

W: Yes, I think we have extras for visitors. Why don't you go and get your boots and in the meanwhile, I'll ask John to bring you a hard hat.

M: Thank you. It's just that when I left the office this morning, I wasn't planning on coming by here.

65-67 refer to the following conversation.

W: Mr. Fujimoto's speech was really good. I'm thinking that he must have put in a lot of time preparing for it.

M: Yes, the information he provided was very detailed. I just wish we had more time to ask him questions though.

W: I agree. There is so much more that I want to know. Hey, why don't we talk to Mr. Lee and ask him to arrange a meeting with him? I heard they know each other from high school.

M: Really? I didn't know that Mr. Lee grew up in Pittsburgh.

68-70 refer to the following conversation.

W: We have ourselves a little problem, Mr. Ross. I just got a call from the head painter and he said that they are out of paint and can't continue working today.

M: Are you kidding me? We have to get the entire house finished by Friday because the

owner will be coming back from their trip next Monday.

W: Well, the paint will be delivered tomorrow morning and they can't do anything until then. What do you want me to do?

M: Okay, get in touch with the head painter right away and explain the situation to him. I'm sure that they could get the job done if they work overtime all this week.

Part 04

71-73 refer to the following recorded message.

Thank you for calling the Tanner Warehouse. We're terribly sorry but all of our operators are currently busy with calls at this time. However, if you know the extension number of the person you wish to speak to, please press it at this time. If you are calling to enquire about a delivery, please press 1 now. If you'd like an update of your account balance, please press 2 now. If you'd like to listen to the day's special rates, please press 3 now. If you wish to talk to an operator, please wait on the line and someone will be with you very shortly. The estimated waiting time is about 5 minutes.

74-76 refer to the following report.

In sports news today, the owner of the city's baseball team told reporters that next year's ticket prices will be increased by 10%. He explained that the main reason for the hike is the rising salaries of the players which have been on the rise in the last few years. He further explained that the team is having a hard time meeting the payrolls of the players and their only choice besides trading away the top players is to hike up the seating prices. This price hike is bad news for the fans, but as always, the fans will continue to support their team. Now we go to the streets of Chicago to talk to some people about the latest news.

77-79 refer to the following announcement.

Attention everyone! The library will be closing in 15 minutes and we ask everyone to get ready to leave the building. For those who want to check out books, please make your way to the check-out counter at this time. Also, we ask that you return all newspapers and magazines to the reference department. Please do not leave them on the tables. And lastly, a reminder that tomorrow is a national holiday and we will be closed. However, we will reopen Wednesday at 9 o'clock.

80-82 refer to the following voice mail message.

Hi, this is Julia Lee from the Universal Research Center with a message for Ms. Kelly Miller. I am calling in regards to the interview you had this morning and I'd like to tell you the good news that you have been chosen among the 400 applicants we had interviewed over the week. Now, as one of the newest members of our company, we'd like you to attend the new employee orientation at our head office in New York next week. As I told you during interview, it is mandatory for you to attend. We'd like you to come in to the office tomorrow to get the details of your trip. If you have any questions, please don't hesitate to call me at 755-0909. I will be in the office until 5 today.

83-85 refer to the following news report.

The telecommunications industry's two largest names, T-Solutions and Wireless Telecom, have been trying to close a deal that is rumored to be the biggest in the industry's history.
A spokesperson of T-Solutions told reporters that they have been looking at a possible joint project with Wireless and they are very close to signing a contract. If this deal becomes finalized they will be hiring more than 3,000 employees right here in our city including building a factory in Lansing. Mr. Stone did not reveal the details at today's press conference but hinted that he will most likely have an official statement to make early next week. This is something everyone in our city can look forward to. This has been Susan Stevens reporting for CHCH Radio.

86-88 refer to the following short talk.

I'd like to thank each and every journalist and columnist for taking the time out of your busy schedule to be here this evening. The movie you have been invited to watch will begin in a few minutes. It is a movie based on the best-selling novel, *Mystery*. As you know, the movie was directed by the famous director, John Sacchi, and it will be released in movie theaters all across the nation next month. The talk of the town is that this movie will be the hit film of this summer. Anyway, as the guests of this special preview, we'd like you to sit back and enjoy yourselves. Following the movie, the stars will make an appearance and you will get a chance to meet them and ask questions at that time. Thank you and enjoy the show.

89-91 refer to the following advertisement.

Come down to Mark's Bargain House this weekend and find great prices in refrigerators, televisions, computers and just about every home appliance you will ever need. At Mark's, we have products of every brand at the cheapest price you can find anywhere. And for the time being, we will give away a brand new rechargeable battery set of all sizes to each and every customer just for shopping at Mark's Bargain House. So, if you are looking for an appliance at bargain prices, check out any of our 12 stores in the city and talk to any of our experienced staff. They will help you find the right product. We're open daily from 10 until 10 except on Sundays when we close at 8.

92-94 refer to the following excerpt from a talk.

In a meeting with the other managers yesterday, we came to the conclusion that we must increase our sales this year. It is known that a strong sales staff is the force behind any successful company. What good is a great product if the salespeople do not roll up their sleeves and sell the product? For that reason, we have decided to do something to help you get the sales you want. From now, you will be going to the head office for a week at the beginning of every quarter to get the proper training you need to improve your sales techniques. We will be inviting the tops sales people from our company to help you with the little skills that will make a difference. We are hoping that by December of this year, we will be able to reach the goal we have set for ourselves.

95-97 refer to the following announcement.

Attention staff! A reminder that a fire drill practice is scheduled for next Monday at 10 a.m. As you know, our warehouse burned down a couple of years ago and if it weren't for these practice drills, the damage could have been much worse than it was. Therefore, we realize the importance of these drills and we'd like your full cooperation. Now, when the drill begins you will calmly make your way to the nearest exit out of the building. As you go down the stairs, do not run. Also, do not use any elevators as all the elevators will be shut down. And lastly, do not leave any valuables on your desks as the company will not take responsibility for any loss. Thank you.

98-100 refer to the following announcement.

Welcome aboard the Canadian National Rail. We have just departed from Toronto Union Station and we will make two stops at Kingston and Ottawa before arriving at our final destination, Montreal. The trip is expected to take approximately six hours and we should arrive at our final destination around midnight. Also, a reminder to let all passengers know that dinner will be served in our dining car in an hour at seven o'clock. Passengers who have not already made reservations and wish to do so please talk to the conductor at this time. For those who already had dinner, there are snacks and beverages available in the lounge car. We hope you have a pleasant trip aboard Canadian National Rail. We at National Rail always do our best to try and make each and every passenger feel comfortable. Thank you.

Part 01

1. (A) A man is carrying a ladder.
(B) A man is climbing up the steps.
(C) A man is entering the building.
(D) A man is picking up some tools.

2. (A) They're closing the window blinds.
(B) They're working in an office building.
(C) They're looking for some documents.
(D) They're standing in the lobby.

3. (A) The telephone is being repaired.
(B) The man is looking at the sign.
(C) The phone booths are on the street corner.
(D) The man is using a public phone.

4. (A) The door of the subway train is closing.
(B) Passengers are seated on the train.
(C) The train conductor is collecting tickets from the passengers.
(D) The train is traveling through the countryside.

5. (A) They're watching a parade.
(B) A crowd is gathering around the boys.
(C) One man is pointing at something in the distance.
(D) They are about to take a seat near the bench.

6. (A) The clerks are standing behind the front desk.
(B) They're walking around the hotel lobby.
(C) The lamps are being placed on the table.
(D) The guests are packing their luggage.

7. (A) She's polishing the microscope.
(B) She's combing her long straight hair.
(C) She's using laboratory equipment.
(D) She's putting on a laboratory coat.

8. (A) There are trees surrounding the park.
(B) The benches are arranged in a circle.
(C) The grass is being trimmed at the moment.
(D) The pathway leads out onto the street.

9. (A) They're resting on the porch.
(B) They're about to sit on the chair.
(C) They're cutting the branches of the trees.
(D) They're standing in front of the house.

10. (A) A car is parked in the driveway.
(B) The houses are spaced far apart.
(C) The street is blocked by a fallen tree.
(D) The road curves into the distance.

Part 02

11. Would you like to go to dinner with us?
(A) Thanks but I already ate.
(B) I'd like to see it first.
(C) The steak dinner, please.

12. Where do you live?
(A) Let's leave soon.
(B) In this neighborhood.
(C) Once a year.

13. When will the annual conference take place?
(A) For a week.
(B) I'll meet you there.
(C) At the end of the month.

14. Who's giving the presentation at today's meeting?
(A) Sandy from the head office.
(B) He will be present today.
(C) Yes, right after lunch.

15. Why is the office so empty today?
(A) Let's fill it up then.
(B) Everyone's on the road.
(C) We'll come back tomorrow.

16. Could you lend Mr. Wright a hand with the boxes?
(A) I'd be glad to.
(B) Yes, I'm right-handed.
(C) I can borrow it later.

17. Who is the new receptionist?
(A) Her name is Brenda.
(B) In the reception area.
(C) No, it is not new.

18. When will the assignment be completed?
(A) Yes, I'll do it myself.
(B) In a couple of days.
(C) I'll assign it later.

19. Why did you show up late today?
(A) I had an appointment.
(B) I came late, too.
(C) She showed it to me.

20. Pardon me, which is the right way to the auditorium?
(A) Yes, he is auditioning today.
(B) You might be right about that.
(C) Upstairs to your left.

21. The library closes at nine tonight, doesn't it?
(A) I borrowed some books.
(B) Yes, it is very close from here.
(C) I believe it does.

22. How often do you work out here?
(A) Three times a week.
(B) The office upstairs.
(C) To work on the project.

23. Are you going to the seminar today?
(A) To give a speech.
(B) Right down this hallway.
(C) I'll be there at two.

24. How long will it take for John to get here?
(A) He's taking the bus here.
(B) By 2 o'clock at the latest.
(C) Probably about an hour or so.

25. Have you looked over the report or should I go ahead and do it?
(A) I'm quite busy. Do you mind?
(B) Why don't you go ahead first?
(C) Thanks. I will look over it soon.

26. What is the adult fare on the bus these days?
(A) Bus 22 will get you there.
(B) Yes, I usually take the bus nowadays.
(C) Two dollars and fifteen cents.

27. I believe Ms. Williams will be conducting the workshop today.
(A) What happened to Mr. Lee?
(B) To conduct an interview.
(C) It's hard to believe.

28. Where would you like me to sign?
(A) Write down your name.
(B) Wait for the signal.
(C) On the dotted line, please.

29. That's a new briefcase you're carrying, isn't it?
(A) Yes, I picked it up at the department store.
(B) Sorry, we don't carry that in our store.
(C) Yes, but make it brief. I'm a bit busy today.

30. Why don't you come for a visit after you're done with your work?
(A) Yes, I'll do that.
(B) It's almost done.
(C) I'll be doing it later.

31. Should I place the order today, or wait until Monday?
(A) I placed it on your table.
(B) Let's wait until Monday.
(C) I'd rather order in.

32. Doesn't Mr. Lewis work for a computer firm?
(A) The Internet is hooked up now.
(B) The forms must be filled out.
(C) Yes, he is a programmer there.

33. It's expected to rain this afternoon, isn't it?
(A) Yes, did you bring an umbrella?
(B) The train arrives at 2 o'clock.
(C) Maybe, we should go over then.

34. I'll be on the road most of this week.
(A) Okay, I'll call your cell number then.
(B) You should take the highway instead.
(C) Most of them are on vacation as well.

35. I thought you already finished the project.
(A) The presentation ended five minutes ago.
(B) I'm just making some last-minute changes.
(C) The projector should be set up now.

36. Can we afford to hire another designer for the project?
(A) Yes, the bank loan came through this morning.
(B) No, I won't be designing it this time around.
(C) Sure, I will look into it for you today.

37. Will Mr. Jackson drive or take the bus to St. Louis?
(A) He'll most likely take his car.
(B) Yes, the drive was very nice.
(C) I won't be taking it to the boss.

38. Why isn't John picking up his phone today?
(A) He's gone to the home office.
(B) I'll be picking him up today.
(C) In the afternoon, I think.

39. The front door is always kept closed to keep out intruders.
(A) Are visitors assigned a temporary card?
(B) No, we don't keep them there.
(C) We should close up for the night, too.

40. Didn't Ms. Chen work out the details of our group insurance?
(A) I'll talk to her at lunch.
(B) The group will meet today.
(C) She gets off work at five.

Part 03

41-43 refer to the following conversation.

W: I'm calling to change the date of my return flight.
M: Of course, Ms. Smith. I see that you are scheduled to return on November 15. When would you like me to change it to?
W: I really have to come back a day early. I hope there is a flight available?
M: You're in luck. There is a seat available on the 3-o'clock flight. Will that be okay?

44-46 refer to the following conversation.

W: I heard that Crystals Consulting went bankrupt.
M: You're kidding me. I thought they were doing well with the new contract they signed earlier this year.
W: I know. I wonder what happened there.
M: Mr. Smith is your client, right? Why don't you give him a call and find out?

47-49 refer to the following conversation.

M: Did you get in touch with Mr. Wong?
W: Sorry, I forgot. I'll give him a call right now.
M: That's okay. I will call him myself. Why don't you run downstairs and get these reports copied for me?
W: Okay, I'll take care of it right now.

50-52 refer to the following conversation.

M: I'd like to check out these books and this magazine, please?

W: I'm sorry but you cannot take the magazine out of the building. It's reference material.

M: I'm sorry, I didn't know. I guess I have no choice but to make copies of the article I need. Would you change this dollar bill for me?

W: Of course. And, our copier on this floor is out of order. You will have to use the one downstairs.

53-55 refer to the following conversation.

M: Excuse me. I think there has been a mistake. I didn't have this apple pie charged on my bill. Also, I didn't have the steak dinner. I just had some chicken salad.

W: I'm terribly sorry about that. I must have brought you the wrong bill. Let me get the right one for you right away.

M: All right. Could I also have this leftover food to go?

W: Sure, I will put it in a bag for you.

56-58 refer to the following conversation.

M: Hi, Jean. Is Mr. Ramirez in his office?

W: Yes, but he is in there with Mr. Duncan right now. Is there something I can do for you, Ron?

M: Yes, could you tell him that I need his signature on this document when he is done in there? Tell him that I will need it by noon because I have to give it to Mr. Chow when I meet him for lunch. Can you do that for me?

W: Sure, I think I can do better than that. I'll ask him to sign it then bring it by your office.

59-61 refer to the following conversation.

M: Could you do me a favor and take a trip down to the post office to mail this letter?

W: The post office is closed now. Do you want me to call a courier service instead?

M: Oh, is it that late already? In that case, I'll just get Mary to take it to the client's office after we finish work today then. She lives very close to Mr. Brown's office.

W: Okay, I'll give it to Mary when she comes back from the warehouse.

62-64 refer to the following conversation.

W: I was very surprised to get your résumé Mr. King. We are looking for an advertising manager but we have not let anyone know of this yet. May I ask how you found about it?

M: Well, a friend of mine works here and he told me to send in my résumé to you.

W: I see. Well, I'm very impressed with your qualifications and I think we may be able to make space for you here. What is the name of your friend by the way?

M: His name is Andrew Jones. He's the accounting manager here.

65-67 refer to the following conversation.

W: Have you finished reading the book I lent you a couple of weeks ago?

M: Yes, I finished it over the weekend and it was really good. I am so glad that you recommended it to me. Anyway, I was going to bring it with me today but I forgot. Do you need it back soon?

W: Well, James has been asking about it and I told him that I would lend it to him. Could you bring it with you tomorrow?

M: Oh? I know James. He and I live in the same apartment building. If you'd like, I could give it to him after I get off work tonight.

68-70 refer to the following conversation.

M: The leftover brochures from our last seminar are stacked up in the back of the room and it doesn't look good with clients coming in and out of our office. I really think we should move them to another place.

W: Couldn't we just put them in the storage room for now?

M: Well, I would've already done that but there is no room there now. Hey, I have an idea. I'll go and speak to Mr. Lee and see if we can temporarily store them in the janitor's room. I'm sure that there is some space there.

W: That sounds like a good idea. Tell him that we will be handing them out at our next seminar so it'll only be for a week. I'm sure he will let us keep them there.

Part 04

71-73 refer to the following announcement.

May I have your attention everyone! The Electronics Exhibit will be closing in 15 minutes. We'd like at this time to ask all vendors to start packing your goods. Visitors to the exhibit should make your last-minute purchases at this time as well. And lastly, those who have parked your cars in the underground garage, you are to move your vehicles by 6:15. The garage door will be shut down at that time. Thank you and we hope everyone's had a great time today.

74-76 refer to the following talk.

Hello everyone. I'd like to first of all express my gratitude for allowing me to speak at your annual seminar every year. It has already been 5 years since I first set foot in this company. I can still remember the first time I stood here and I have to say the company has grown at least twofold since then. At the time, the company's growth was anticipated but the speed at which it has expanded takes me by surprise a little. Anyway, I am really happy to have contributed at least a little with my knowledge and experience in sales. Now, let me begin the day's talk with a brief history about how the first salesman was born.

77-79 refer to the following report.

The road conditions around the city this morning aren't looking any different than another other morning with the regular tie-ups and a minor accident to report in the Bay Area. A two-vehicle collision on the intersection of Mills Road and Jackson Avenue is being cleared up and traffic should resume to its normal condition very shortly. Also, the construction on Peace Bridge has its five lanes reduced down to two lanes. Those who are planning to travel across the bay are advised to use the Ambassador Bridge instead. This has been Rob Stewart with the day's traffic report.

80-82 refer to the following voice mail.

Thank you for calling the voice mail of Stan Johnson of the McMillan Dealership. I'm currently showing a vehicle to a customer and can't answer your call. However, if you'd leave me the details of your call and a number to contact, I will get back to you as soon as I can. If this is a call about the compact sedan you saw in today's advertisement in the paper, I'd like to mention that the sale price will only last until tomorrow. The sedan is a hot item and is going fast, so don't delay! If this is an urgent call, please press zero and talk to the receptionist. She will page me right away. Thank you and have a nice day!

83-85 refer to the following talk.

Hi, and welcome to the Pittsburgh Zoo. My name is Charlie and I will be guiding you around this afternoon. Now, before we begin our tour, I'd like to quickly run through the schedule of the day's activities with you. In the first part of our tour, you will get a look at the brand new baby tiger that was born yesterday. Her name is "Sarah," named after her caretaker, and she is the cutest thing you will ever see. We will arrive just in time for her feeding. Then, you will be guided through our recently-refurbished aviary to view our famous collection of exotic tropical birds. After that, we will stop for lunch at the food court. In the afternoon, you will be free to roam around the zoo on your own. Does anybody have any questions?

86-88 refer to the following report.

A special report just in. We have several travel advisories in effect today. The snowstorm that hit our city last night is causing traffic chaos this morning. Up to 100 centimeters of snow has come down so far and it does not look like it is going to stop anytime soon. An airport official has told reporters that all planes departing and landing have stopped. Most of the schools in the city have also closed for the day as well. It is advised that you stay indoors today as most

of the highways are jammed with cars. This has been Jim Brown. Stay tuned as we will bring you more updates in one hour. Now, back to our scheduled program.

89-91 refer to the following talk.

Welcome everyone to this year's annual House and Home Show. We are proud to announce that this year's show will be the biggest ever held in this state. There will be one hundred and fifty exhibitors, displaying more than two thousand different home products. You will find exciting, innovative, practical, artistic, and beautiful designs of products ranging from mansions built in stone to houses made with bottle-openers. In the architectural section, you can find stunning models of the latest in home designs, including houses, apartments, and villas. The furniture section includes both the most modern new modular designs and a range of genuine antiques. And that's not all. We also have extensive displays of dinnerware, cookware and lighting. So let's begin this spectacular event.

92-94 refer to the following talk.

Good morning and welcome to our monthly breakfast meeting. I know many of you have difficulty getting up that extra bit early, but in my view, this is a really worthwhile exercise. And I'm sure you'll agree that the quality of the coffee and food on offer makes up for the inconvenience of getting up early. I want to start today with a very pleasing news item. One of our engineers, Michael Kleinsfeld, has won an award for innovation in the field of computer security system design. This is very exciting. Michael will be featured in an article in *Computer Magazine* next month, and of course will gain valuable publicity. Michael will be addressing our meeting a little later. Now, does anyone have any business they would like to add to the agenda?

95-97 refer to the following message.

Hello, this is a message for Nancy Brown. Ms. Brown, this is Shelly Williams of Balcombe South Financing. I am calling to let you know that I have been working to process your loan application and I realized that I have not yet received a couple of documents I had asked for earlier this week. It is very important that I get those documents by the end of today. My boss will be taking his vacation starting next week and if I don't get those documents on his desk before the end of tomorrow, your application will not be looked at for at least two weeks. Therefore, would you please call me back at my office as soon as you get this message? I will be here until 5 today. Thank you.

98-100 refer to the following talk.

I'm glad to see that everyone is present today. The reason why I have called you here today is to introduce our new international relations manager, Jason Hegay. Mr. Hegay had worked for Islington Incorporated for four years before moving onto Harrison Limited for six years. Mr. Hegay brings with him ten years of experience in international business and fills the gap that we so desperately need in building relationships with other foreign corporations. During his tenure at his last two companies, Mr. Hegay had lived in Europe, North America and Asia and is fluent in five languages. This of course is going to be a great asset in our goal to reach into other parts of the world. Now, would everyone please make Mr. Hegay feel at home here and welcome him to our company?

Part 01

1. (A) She is checking into the hotel.
(B) She is conversing over the phone.
(C) She is helping a customer at the desk.
(D) She is wiping the counter.

2. (A) The man is getting his hair shampooed.
(B) The woman is mopping the floor.
(C) The man is about to take a seat.
(D) The woman is attending to the man.

3. (A) The man is picking up a cup.
(B) The audience is being addressed.
(C) There is a microphone near the man.
(D) The woman is wearing headphones.

4. (A) The flags are being taken down.
(B) The audience is leaving the lecture hall.
(C) All of the seats are occupied.
(D) The woman is addressing the audience.

5. (A) The people are strolling on the sidewalk.
(B) The people are crossing the street.
(C) Commuters are waiting for the bus.
(D) They are waiting for the traffic light to change.

6. (A) One man is putting down his backpack.
(B) They have climbed to the top of the hill.
(C) The trail leads down the mountain.
(D) They're standing side by side.

7. (A) One man is drawing the curtains.
(B) They're concentrating on their work.
(C) One man is cleaning his desk.
(D) They're entering the workplace.

8. (A) Some boxes are scattered outside the store.
(B) The boxes are being unpacked.
(C) There is an assortment of fruit displayed.
(D) The shoppers are sorting through the goods.

9. (A) Cars are parked on both sides of the road.
(B) The ground is covered with leaves.
(C) The trees are being planted along the road.
(D) Some people are getting out of a vehicle.

10. (A) Two women are sitting at the dock.
(B) The boat is being tied to the pier.
(C) They are rowing the boat toward the ship.
(D) The boat is floating in the water.

Part 02

11. You like Chinese food, don't you?
(A) Yes, I do.
(B) No, I didn't eat yet.
(C) At the restaurant.

12. Who looks after the complaints we get?
(A) Ms. Rodriguez, I think.
(B) We get them all the time.
(C) Yes, it is a problem.

13. When is the application form due?
(A) For the vacant position.
(B) I will apply for it, too.
(C) By the 31st of this month.

14. Can you send me the price list today?
(A) I will hand it in.
(B) Yes, in the afternoon.
(C) If the price is right.

15. Where is the nearest bank?
(A) To make a withdrawal.
(B) Next to the grocery store.
(C) Let's go there together.

16. Would you want to go over later?
(A) I want it, too.
(B) Yes, that would be fine.
(C) I've looked over it twice.

17. I apologize but we don't have that book in stock today.
(A) Make the reservation tomorrow.
(B) Could you order one for me, then?
(C) When will that stock's price go up?

18. Who's going to get the tickets for the show?
(A) At the movie theater.
(B) No, not today.
(C) I'll do it.

19. When was the agreement signed?
(A) Earlier this week.
(B) We both agreed.
(C) At the conference room.

20. How many books did you check out?
(A) At the front desk.
(B) I already read it.
(C) Just three.

21. Have you thought about which computer you are going to get?
(A) Yes, I've made up my mind.
(B) I think it's correct.
(C) To look for a website.

22. We're eating out today, aren't we?
(A) Yes, it's in the right order.
(B) We did yesterday.
(C) No, let's order in instead.

23. Hasn't John left for his meeting yet?
(A) I'm going in a short while.
(B) I think he has.
(C) Maybe I'll leave it there.

24. What is that you are eating?
(A) No, I am not hungry.
(B) This is a new chocolate bar.
(C) At lunch hour.

25. Are you going to get Rick to write up the report?
(A) It was very helpful.
(B) Let's go another time.
(C) Yes, I'm thinking of doing that.

26. Is the meeting being held here or in the large conference room?
(A) Yes, that's a good idea.
(B) It will be held at one o'clock.
(C) Let me find out.

27. Why is the road blocked off?
(A) There's an accident up ahead.
(B) A few blocks east from here.
(C) Sure, let's get off at the next stop.

28. Where do we keep the weekly reports?
(A) Probably next Monday.
(B) Let's keep waiting a bit more.
(C) Try looking in the cabinet drawer.

29. Why didn't you bring your car?
(A) I have to do it.
(B) It's in the shop today.
(C) Did you park in the basement?

30. His new assistant will start next Monday.
(A) No, I will be done the week after.
(B) To help him with some of the work.
(C) I thought she already started.

31. Don't you think we should get back to work?
(A) I will be returning by then.
(B) Okay, but in a minute.
(C) Sure, let's get together tomorrow.

32. What did you think of our new boss?
(A) He's quite young.
(B) The personnel manager.
(C) Yes, I think it's ours.

33. Don't you have to leave soon?
(A) Yes, I left it there.
(B) No, I still have some time.
(C) At the bus stop.

34. We need to pick up the tickets for the show.
(A) I'll pick you up.
(B) No, I didn't see it.
(C) Why don't we go now?

35. Do you want me to talk to John about the presentation?
(A) Yes, that would be great.
(B) I'll buy the presents.
(C) No, he didn't want it.

36. My brother is coming to town, so I won't be able to go to the movies with you tonight.
(A) I wish he would come along.
(B) I'll just go with Ron, then.
(C) The movie was really good.

37. Can you look after this or are you too busy right now?
(A) I have some spare time now.
(B) No, I won't need two of them.
(C) After he gets back from work.

38. How did the business meeting go?
(A) I'm going with my boss.
(B) He left an hour ago.
(C) It went rather well.

39. Let's wrap it up here and finish the report tomorrow.
(A) The wrapping paper is over there.
(B) They're here already.
(C) Yes, that's a good idea.

40. Tim's the head of our new department, isn't he?
(A) He's ahead of everyone else.
(B) I took a look at the apartment.
(C) Yes, he got promoted.

Part 03

41-43 refer to the following conversation.

M: Sandy, if you're not busy tonight, how about checking out a movie at the mall?
W: All right, but I have to take these drawings down to the Arts Center in the afternoon. Would it be okay if we meet at the theater?
M: Okay. The movie starts at 7, so why don't we get together around 6:30.
W: Actually, let's make for 6:15. That way we can get a quick bite to eat before the movie starts.

44-46 refer to the following conversation.

W: I saw the For-Rent sign on your lobby window. Can you tell me how much the rent is here?
M: Well, our units range from 900 to 1,100 dollars a month. However, there is only a two-bedroom unit on the fifth floor left. All the one-bedroom apartments have been rented out.
W: That's perfect. I was looking for a two-bedroom apartment. Would you mind showing me the place now?
M: No problem. Let me just get the key from my apartment.

47-49 refer to the following conversation.

M: Are you done making the centerpiece yet?
W: Yes, I got it done a few minutes ago and placed it on the table over there. Do you want me to get it for you?
M: No, but what I need you to do for me is to go downstairs to the basement and get me two buckets of roses. The customer just called and said she wants to use roses instead of these carnations for her party.
W: Oh, is that right? I thought she was quite insistent on using the carnations. I wonder why she changed her mind.

50-52 refer to the following conversation.

M: Have you heard? Richard won his medical malpractice case in court today.
W: Yes, isn't that great? I was talking to him

last night and he was very unclear of how his case would go. I am so happy to hear that he won.

M: Well, he's a great lawyer and he has a great reputation. Hey, why don't we celebrate by taking him to that new Greek restaurant tonight?

W: Actually, that sounds like a great idea. Why don't I just finish faxing these documents to my client and come by your office right after I am done here?

53-55 refer to the following conversation.

M1: Mr. Lewis, I just finished changing the tires on the jeep.

M2: That's great, Rob. Now, could you change the oil in the van over there? The owner called and said he will be coming to pick it up in one hour.

M1: All right, but don't you have to replace the fender on the black sports car first? I thought that was an urgent job as well.

M2: Oh, right. Thanks for reminding me. I'll get to that right after I am done fixing the air-conditioner of this sedan.

56-58 refer to the following conversation.

M: Excuse me. I am here to get these pair of pants exchanged because they are a bit too tight for me.

W: Of course. May I see your receipt, please?

M: Actually, I don't have one because I got them as a gift the other day.

W: I'm terribly sorry, but I can't give you an exchange without the receipt. It's store policy. Why don't you get the receipt from your friend and come back at another time?

59-61 refer to the following conversation.

W: Are you okay? You look really worn out.

M: I'll be fine. I just feel a little tired because I stayed up really late last night preparing for today's speech. There were just so many numbers to look at.

W: Ah, yes. That's right. You are due to give a speech about the sales projection for next year later, aren't you? How does next year's projection look, anyway?

M: Well, it doesn't look too good with the inflation rate going up as it is now. I thought about ways to improve our sales but I can't seem to come up with anything really good. I'll get more into details later but things don't look so positive at this time.

62-64 refer to the following conversation.

W: Hi, there. I am not sure if you'd remember me, but we met at a marketing seminar in Toronto last March.

M: Ah, yes. I remember you. Your name is Mary Stewart and you work for Jason Miller. Are you still working for Jason?

W: No, I left Intech last month. I am with Expert now. Have you heard of the company?

M: Yes, I have. In fact, we often do business with your company. I am quite familiar with the sales manager there. His name is Jack Little. Do you know him?

65-67 refer to the following conversation.

M: All the tables are set and the food has been prepared. We just need for the guests to arrive. Is there anything else you want me to do?

W: Yes, could you go into the kitchen and see if we have enough drinks in the fridge? I just got a call from the client and he said that about 10 more people are coming after dinner has been served.

M: I'll go and take a look, but I am pretty sure that there aren't enough. Should I call Sarah to send more drinks if there aren't enough?

W: Yes, please do that. And could you also ask Joe to bring some more chairs from the storage room?

68-70 refer to the following conversation.

M: Excuse me. I believe you are sitting in the wrong seat. This is my seat.

W: Are you sure? I was led to this seat by the theater attendant. Let me see... my ticket here says section C, number 13.

M: This is Section B. Your seat is in the next aisle.

W: Oh, is that right? I'm terribly sorry about that. I guess the attendant was confused because it's very dark in here. I'll just make my way over there, then.

Part 04

71-73 refer to the following talk.

Good evening. All of you graduating today must be very excited and nervous about your future. As a practicing physician who graduated from this university 10 years ago, I want to say that your chosen profession will be rewarding both ethically and financially. What I am trying to say is, you will be helping many people in need, while also earning a good deal of money. However, you have to remember that the work you will be performing will be very stressful and require a great amount of patience and inner strength.

74-76 refer to the following telephone message.

Hi, Sarah. This is James. I'm sorry to be calling you at home this late, but I couldn't catch you at the office because I was in a meeting all day. Anyway, the reason for my call is to let you know that our meeting with the head office people has been postponed to next Monday. Apparently, the accounting manager has a personal emergency he has to attend to and can't make it tomorrow. I hope this doesn't inconvenience you in any way. If you have any questions, please call me at home. Thanks, and I'll see you at the office tomorrow.

77-79 refer to the following weather report.

The weather looks great this morning, with clear sunny skies and temperatures in the mid-20s in most parts of the city. However, clouds are heading our way from the northeast, and by this afternoon we should be getting some rain showers. If any of you listeners are planning to go outside today, don't forget to take an umbrella with you. The forecast for next week looks similar, with temperatures in the low 20s and a chance of rain. This has been Johanna Newman with the day's weather. I'll be back in one hour, at 10 o'clock, with more weather updates. Thank you for tuning in. We'll now get back to our regular programming.

80-82 refer to the following announcement.

May I have your attention, please? Due to unforeseen circumstances, this morning's speech by our CEO, Mr. Frank Harris, will be canceled. We apologize for this inconvenience, but Mr. Harris, who went to Paris on a business trip with the general manager, could not catch his flight back last night. His flight was canceled due to a heavy snowstorm there. However, don't worry because we have something else planned for you this morning. Mr. Scott Owens, our vice-president, will fill in for Mr. Harris. He will come on stage in a moment to talk about our sales projection for the next year. Would everyone please give a warm round of applause for Mr. Owens?

83-85 refer to the following recorded message.

Hi, Mr. Tanaka. This is Jason Price here. I just received a call from my travel agent and he has informed me that a flight to Tokyo has been booked for tomorrow morning. This is good news because this means that I can now attend the meeting scheduled for the 4th of May in Tokyo. I was wondering if you could do me a favor. I was hoping you could reserve a room for me at the Yoshimi Hotel since it is very close to your office. I would appreciate it if you could take care of that for me. Thank you and please call me back after you've dealt with the arrangements.

86-88 refer to the following advertisement.

Brand new from Captain Sea's world famous frozen dishes, an extra large meal for those who like a truly hearty meal. To prepare the meals, simply open the package and heat for 5 minutes. This new meal comes in 4 different

varieties: chicken, turkey, pork and beef. And, for a limited time, if you purchase one extra large frozen dinner, you will receive another one at no cost. So, if you are a hearty eater, start packing up your freezer with the world's best frozen dinners today. This special offer will only last until the 30th of this month. Captain Sea's frozen dinners are available at your local supermarket.

89-91 refer to the following report.

Now, to the entertainment news. Beginning this week, *Lady Day* will be celebrating its 10th anniversary at the Imperial Six Theater. This classic musical has touched the hearts of thousands with its moving story about an orphaned boy who grows up to be the wealthiest businessman in the city. The show's success is due mainly to the writer of the musical. However, the always modest John Sanders tells others the real reason for the show's success is the brilliant performance of the actors who bring his story to life. Perhaps the show's real success is a pleasant mixture of both great writing and skilled acting. To celebrate the anniversary of the show, all ticket prices will be 30% off this week. If you have not yet seen the show, this is the perfect time to check it out.

92-94 refer to the following news report.

The ongoing talks between labor and management at the nation's largest automobile company finally came to an end yesterday with an agreement after two months of failed negotiations. The 10-hour talks last night resulted in a positive outcome for both parties involved. The company spokesperson said that they will make an official statement later today, but the rumor is that the labor union was guaranteed a 10% wage hike, with increased security measures at the factory. This, according to an insider, is exactly what the union was after and it seems like the wait was worth their while. The 1,000 assembly line workers who walked out on their jobs will be back at work tomorrow. This has been Jack London with the day's report. Now back to you, Tom.

95-97 refer to the following talk.

Good morning and welcome to the fifth career day here at Empire Hall. I can see that most of you in attendance are fourth-year university students who are eager to talk to company representatives here today. I'm happy to let you know that there are over 200 companies who have set up booths to help you with your career choices. Simply walk up to the booth you are interested in and speak to the person standing behind the table to get the information you need for the job you want to apply to. And if you need help smoothing out your résumé and cover letter, a special workshop at 10 this morning will teach you how to catch the attention of the job recruiters.

98-100 refer to the following announcement.

May I have your attention for a minute? This is an announcement to let you know that the following changes will be made in today's conference schedule. The opening speech scheduled to be given by Mr. Wagner will be postponed until after lunch, at 1 o'clock. Mr. Wagner, who is coming in from London, has been delayed due to heavy fog at Heathrow Airport. I just received news that he is expected to arrive around lunch time. Therefore, the one o'clock speech by Julie Munich will be pushed up to 10 o'clock. Also, those of you, who have signed up for the 3 o'clock workshop, are to go to the front entrance to pick up a packet for your workshop. Thank you and have a great day.

Part 01

1. (A) She's turning on the light.
(B) She's holding up a booklet.
(C) She's speaking to the audience.
(D) She's rearranging the bookshelf.

2. (A) The woman is at the counter.
(B) The man is serving coffee to the customer.
(C) The woman is standing behind the counter.
(D) The man is stacking up the cups.

3. (A) He's handling a tool.
(B) He's cutting grass.
(C) He's building a bookshelf.
(D) He's walking up to the roof.

4. (A) The man is finishing his meal.
(B) The customer is waiting for a table.
(C) The waiter is setting the table.
(D) The woman is looking at the menu.

5. (A) There are cars on the road.
(B) Traffic is moving in both directions.
(C) The pedestrians are crossing the road.
(D) The cars are parked on the side of the road.

6. (A) A man is setting up a stand outdoors.
(B) People are shopping at an outdoor market.
(C) The market is ready to close for the day.
(D) The umbrellas are being folded in half.

7. (A) The copy machine is out of order.
(B) Boxes are stacked on top of each other.
(C) A man is stocking the boxes in the shelf.
(D) The copier is being used in the room.

8. (A) All the computer screens are turned on.
(B) A man is using a computer at his desk.
(C) The chair is neatly tucked under the desk.
(D) There are monitors in the room.

9. (A) The man is looking into the file cabinet.
(B) The office equipment is being removed.
(C) The man is opening the drawers.
(D) The door of the room is open.

10. (A) The waves are hitting the shore.
(B) A boat has been pulled onto the beach.
(C) The boats are floating near the pier.
(D) The ducks are flying over the sea.

Part 02

11. Where does the bus for Toronto leave?
(A) From gate 17.
(B) Yes, let's go.
(C) In ten minutes.

12. Would you like anything to drink?
(A) Yes, I liked it very much.
(B) Some tea would be nice.
(C) No, I didn't get anything.

13. Who asked for a copy of the report?
(A) Yes, I will ask him.
(B) Fifteen pages.
(C) Mr. Johnson did.

14. Where is the conference room?
(A) It's on the second floor.
(B) Let's meet in a short while.
(C) We have plenty of room.

15. The software is not running properly.
(A) You shouldn't run too fast.
(B) Let me see if I can do anything about it.
(C) No, I am not going to wear it.

16. Did you deliver the package in person?
(A) No, I asked Rick to take it.
(B) At the post office.
(C) He is not the person.

17. What did Mr. Chin say to you at the meeting?
(A) He didn't say much.
(B) Let's go talk to him.
(C) Where is he now?

18. Who approved the new schedule?
(A) You will have to prove it.
(B) Sorry, I can't change my schedule.
(C) I think Mr. Sutton did.

19. Mr. Robertson runs our San Francisco office, doesn't he?
(A) No, it's in Los Angeles.
(B) Yes, he is the boss there.
(C) He's on a business trip.

20. Would you like a hand with your luggage?
(A) Yes, I can lend it to you.
(B) The handle is in the front.
(C) Yes, that would be nice, thanks.

21. Why did you come by yesterday?
(A) I came in early today.
(B) Because I had a question.
(C) By two o'clock at the earliest.

22. I hope you land the contract this afternoon.
(A) Yes, wish me luck.
(B) He will contact me after lunch.
(C) Around two o'clock.

23. Do you know who Mr. Sanchez went to the head office with?
(A) Brian Tripper, I think.
(B) To attend a seminar.
(C) No, I am not heading it.

24. Do you have change for the vending machine?
(A) Yes, I'd like a drink.
(B) Sorry, I only have bills.
(C) You shouldn't bend it.

25. You spoke to the accounting manager today, didn't you?
(A) No, I didn't get a chance to.
(B) Yes, he delivered a great speech.
(C) We need to count it over again.

26. I got these free tickets to the show tonight. Do you want to check it out?
(A) They only accept cash, not checks.
(B) Thanks, but I've got plans this evening.
(C) I'll check it over again tonight.

27. Which apartment do you want to see first?
(A) How about the one by the beach?
(B) Probably at the Sales Department.
(C) Actually, I saw it earlier.

28. Will the new store open this month or next?
(A) Probably next month.
(B) No, it's not open yet.
(C) We store everything there.

29. What do I have to bring to the interview?
(A) The view is quite nice from there.
(B) I'll take you to the interview today.
(C) Just your résumé and a cover letter.

30. Would you like to receive a sample of our new product?
(A) No, I'll just take it with me.
(B) Sorry, I am not interested.
(C) I'll send it at the post office.

31. How long is the drive to the branch office?
(A) John is going to drive there.
(B) Three of us will be going there.
(C) At least an hour in this traffic.

32. Where do I have to go to get my driver's license?
(A) Line up at window 7.
(B) You shouldn't drive today.
(C) I will go with you in a short while.

33. Aren't you going away this weekend?
(A) He's away this week.
(B) This Sunday is okay.
(C) No, next weekend.

34. Would you like some milk or cream with your coffee?
(A) Either would be great.
(B) Sorry, we're out of milk now.
(C) I need some copies as well.

35. How about going over the report together this afternoon?
(A) Sure, let's meet at 2 o'clock.
(B) Yes, let's go over there together.
(C) This evening at 8 o'clock.

36. Weren't you at the regional conference?
(A) Let's meet there.
(B) No, I couldn't go.
(C) I am originally from there.

37. Why did Michael leave his position?
(A) He left an hour ago.
(B) He's a manager here.
(C) He found a better job.

38. My computer is making that terrible sound again.
(A) Maybe it's time to get a new one.
(B) Okay, I'll turn it down a little.
(C) Yes, let's make it for one.

39. The advertising staff did a great job with this ad campaign, didn't they?
(A) In the local newspaper.
(B) The client is very satisfied.
(C) Yes, I will let him know.

40. Pets are not allowed in the building.
(A) A cat and a dog.
(B) Let's all go there.
(C) Sorry, I didn't know.

Part 03

41-43 refer to the following conversation.

M: I can't believe the highway is closed.
W: Well, we'd better go around and take College road. It takes a bit longer, but it seems like we don't have a choice.
M: If I had known this, I would've made a turn at the last intersection.
W: Don't worry. We still have plenty of time to pick up the client at the bus station.

44-46 refer to the following conversation.

W: Hey, Ron, I heard you got a new job. How is it?
M: I really like it. The staff seems very friendly and the work is not too bad either. However, I am a little concerned about the distance. It's a bit far from my place.
W: Oh, that's too bad. Maybe it's time for you to get a car.
M: I've thought about that, but then there's the hassle of getting a driver's license.

47-49 refer to the following conversation.

W: What did you think of Jason?
M: Well, his background in sales is very impressive and he also seems like a real nice guy. I like him.
W: I agree. I think he may be the guy to lead our sales team. Did you get any feedback from the personnel manager?
M: Yes, he likes him a lot, too. Let's go and tell Jason that he got the job.

50-52 refer to the following conversation.

M: Wendy, are you done with your monthly report? The general manager wants it in his office first thing tomorrow morning.
W: I finished writing it up, but I have to read it over to make sure there aren't any errors.

I am going out to lunch now but I'll read it over in the afternoon.

M: That's great. Could you give it to Mr. Wright's secretary after you are done?

W: No problem. I'll get it to her by the end of the day.

53-55 refer to the following conversation.

M: Take a seat, Ronda. I've asked you here to discuss the progress of your work in the marketing department.

W: I hope I am doing all right. I really like my job and the people have been great to me.

M: Yes, I can see that you really like your job here. As you know, it's been three months since you started with us and your probationary period is over. I'd like to offer you a full-time position with our company.

W: That's wonderful. You don't realize how much this means to me.

56-58 refer to the following conversation.

W: Mr. Lee, the results from your physical came back and you are in fine health.

M: I am so relieved to hear that. I was getting worried because I have been feeling tired all the time. I guess I've just been exercising too much.

W: It is a good idea to exercise, but over-exercising and not getting enough rest may actually wear you out. Try exercising every other day.

M: Okay, I will try that for a while. I will take it easy from now on.

59-61 refer to the following conversation.

M: I have to attend a conference in Hong Kong next week.

W: I wish I were going with you. I went to Hong Kong on my last vacation and I had a great time there. I especially loved the food. You will have a great time there.

M: I am not sure if I will have enough time to go out to eat. I am only staying there for a day and I have meetings and seminars scheduled all day. It's a bit of a shame, isn't it?

W: Well, if I were you I would take off a day early. After all, it's not like you can go to Hong Kong all the time.

62-64 refer to the following conversation.

W: Jack, can you install this new accounting program on my computer? I am terrible with computers.

M: Okay, I'll help you this time but you really should learn more about computers. It's really not that difficult.

W: I've thought about taking classes and actually looked up a few places. The city college offers introductory courses, but it's too far from here. There are also courses offered at nearby institutes but they are way too expensive.

M: If you'd like I could give you a quick lesson. Let's get together during lunch today and I can show you a couple of things.

65-67 refer to the following conversation.

W: Your total comes to $99.17. How are you going to pay for your groceries, sir?

M: I'm going to have to write you a check. You do take personal checks here, don't you?

W: Yes, we do, but I will need to see one piece of photo ID.

M: Oh no. I must have left my wallet in my car. Could you please hold these items here while I go out to the parking lot to get it?

68-70 refer to the following conversation.

W: Good morning. This is Jane with the J & J Hardware Customer Service Department. What can I do for you today?

M: Hi, there. I am calling to check on an order I placed two days ago. I was supposed to get the items delivered to my house today but they have not arrived yet. Could you check and see what's going on?

W: Of course. May I have your name and the order number?

M: Yes, my name is Lester Reid and the order number is 13-05.

Part 04

71-73 refer to the following telephone message.

Hi, this is a message for Ms. Helen Kim. Ms. Kim, this is your dentist office calling to remind you about your appointment with Dr. White on Thursday at 11 a.m. I can see in my appointment book that you are scheduled for a cleaning that day. Anyway, I'd like to remind you at this time that you need to arrive at least 10 minutes early to fill out some information. If by any chance you cannot make it to your appointment, please let us know at least two hours before your appointment. Have a nice day and we will see you this Thursday.

74-76 refer to the following report.

Hello, everyone. This is Arthur Chang with the morning traffic report here on FM 104. The road conditions in most parts of the city look good except for a minor accident to report on highway 401 westbound near the Mayfield Street exit ramp. A collision involving two vehicles is being cleared now and the police have told us that traffic should be back to normal within the next few minutes. I'll be back in half an hour with another traffic report here at FM 104.

77-79 refer to the following telephone message.

Hi, Mr. Lee, this is Sam Jackson of Harris Financial Services. I am calling in regard to the résumé you sent to our company recently. First of all, I would like to thank you for the interest you have shown in the sales manager's position. However, I regret to tell you that the position has been filled. Anyway, the real reason for my call is that we have another opening for a computer programming position. I can see in your résumé that you studied computer programming in university and had some experience in that field before moving on to sales. If this position is of any interest to you, please call me at my office during regular business hours to set up an interview. Thank you.

80-82 refer to the following talk.

I have asked you to gather today to give you the great news that our team has won this year's sales campaign. As your manager, I cannot help but be excited about this. I just want to say that I am very proud of each and every one of you. You guys really did a wonderful job. Anyway, to celebrate this great occasion, I am going to treat everyone to a nice dinner at Sophie's Restaurant this Friday. We will have dinner, drinks and talk about everything that happened during this campaign. Also, I will be presenting a cash prize to our team's top salesperson there.

83-85 refer to the following advertisement.

If you are tired of spending your weekend lying around on your couch, why don't you consider booking a room with us? At Travel Lodge Inn, we have the perfect get-away package for people just like yourselves at a price you can afford. For a mere $200, you can dip your feet in our Olympic-sized pool, relax in our whirlpool, and get a good workout in our gym. That's right. For $200 you can spend the entire weekend in paradise. And at night you can stroll along the boardwalk, camp by the bonfire, and enjoy some fine dining at our restaurant. So, book now. This special offer is only available for this weekend.

86-88 refer to the following announcement.

Good evening, ladies and gentlemen, and welcome to tonight's performance. This evening, we are proud to present the world renowned pianist, Ms. Paula Jennings, in her last performance of the year. Ms. Jennings has spent most of the year performing around the world, choosing her hometown for her last performance. Tonight, she will be accompanied by the Philadelphia Orchestra. The curtain is expected to rise at exactly 7 p.m. and the show will last until 10:00 p.m., with a fifteen-minute intermission at 8:25. Immediately following the show, you will get a chance to meet Ms. Jennings to take pictures and to get her autograph. Thank you and have a great evening.

89-91 refer to the following talk.

Welcome to Danae Cosmetics' annual ball. I'm very happy to see that everyone here is having a good time, so I won't make this too long. This year we are celebrating a fabulous growth in market share. Not only have we had a dramatic surge in sales, but the prestige of our brand has also grown. In the new year, we hope to capitalize on this growth by opening a chain of boutiques in many major European capitals. These stores will only carry Danae brand items. If these stores prove to be successful, we are thinking of expanding into other parts of the world within the next five years. Anyway, our future looks bright and I cannot tell you how much your great effort has made all this possible. So thank you all for your excellent work, and let's keep it up.

92-94 refer to the following announcement.

Kingston City's "World at Your Feet" multicultural festival begins this Saturday at 9:00 a.m. The opening ceremony will be held at Smith Street, which will be blocked off to traffic at either end. Ethnic food stalls will be set up on both sides of Smith Street. Enjoy the smells and tastes of China, Vietnam, India, Pakistan, Mexico, Argentina, Turkey, Italy and Greece. Stages will also be set up at each end of Smith Street for musical performances. Representatives of eight community groups, including Australia and Ireland, will provide musical ensembles and folk dancing instructors. So, come on down to Smith Street as the sun sets on Saturday and Sunday, and enjoy all the fun.

95-97 refer to the following business report.

Triple-J radio station is proud to announce its first Young Songwriters' Competition, which it will sponsor in association with the Arts Council. Songwriters must submit two songs on a CD or as a sound file. Selected performers will then perform the two songs, which will be recorded at the local branch of your nearest Triple-J radio station. One contestant will be selected from each state and be flown to Los Angeles, all expenses paid, to compete in the national competition. This is a wonderful opportunity for all aspiring songwriters. All contestants must be under the age of 21, as of June 31st. Contestants must not be professional musicians or be under contract to any recording company. Drop into your local Triple-J studio today and fill out an entry form.

98-100 refer to the following speech.

Good morning, everybody, and welcome to the company's fifth annual marketing convention. My name is Branda Taylor and I am this year's convener. I'd particularly like to welcome our overseas and interstate visitors. I hope you had a pleasant flight and managed to catch up on your sleep last night. This is the fifth annual convention and I have been present at three of those conventions. I can say that they have provided me with wonderful memories, and, even more importantly, invaluable information about current trends in marketing. As I see it, the importance of keeping up with the latest trends is the key to our survival. So, on that note, let me introduce our keynote speaker, William Irons, who will speak to us about the current trends in our business.

Part 01

1. (A) She is folding the umbrella.
(B) She is walking into the smoke.
(C) She is hurrying out of the rain.
(D) She is holding up an umbrella.

2. (A) The woman is painting the wall.
(B) The woman is opening the door.
(C) The woman is tying her hair.
(D) The woman is putting on a shirt.

3. (A) The woman is ready to go swimming.
(B) The woman is walking along the beach.
(C) The woman is studying the sign.
(D) The woman has just gotten off the bike.

4. (A) The couple is crossing the street.
(B) The road is closed to traffic.
(C) A tree has fallen onto the road.
(D) Some cars are parked along the road.

5. (A) The man is unloading the boxes.
(B) Some boxes are stacked near the man.
(C) The cartons are being arranged indoors.
(D) The top row of boxes is out of the man's reach.

6. (A) The shoes are being placed on the shelves.
(B) The footwear is lined up on the floor.
(C) Some goods are on display at a store.
(D) The customer is trying on a pair of shoes.

7. (A) The globe has been left on the floor.
(B) One of the men is lifting up the globe.
(C) The globe is being placed on the table.
(D) One man has his hand on the globe.

8. (A) The train is pulling into the station.
(B) The passengers are arriving at the station.
(C) The train cars are not connected.
(D) The people are boarding the train.

9. (A) The steps lead down to the street.
(B) The railing is being repaired.
(C) Some people are walking on the stairs.
(D) They are stepping into the building.

10. (A) The patient is being looked after.
(B) The dentist is putting on a mask.
(C) One woman is getting up from the chair.
(D) They are waiting at the dentist's office.

Part 02

11. When will the pamphlets be ready?
(A) Please be ready soon.
(B) To give it out at the seminar.
(C) This afternoon at 2.

12. Who is John with now?
(A) The marketing manager.
(B) In five minutes.
(C) Let's go and see him.

13. Why don't you prepare the snacks?
(A) Don't you think it's okay?
(B) There is a pair in the back.
(C) I'll go to the store later.

14. Your ride is here now.
(A) Thanks for taking care of that for me.
(B) Probably the bus on the corner.
(C) Yes, I can hear you fine.

15. Would you prefer to drive on your own or to come with us?
(A) Sure, you can come with me.
(B) Thanks, that's very nice of you.
(C) I'd rather take my car.

16. Where is the men's department?
(A) The apartment complex.
(B) Upstairs and to your left.
(C) Only men are allowed.

17. What is your final offer?
(A) Two hundred dollars.
(B) I've decided to take it.
(C) It will be over soon.

18. Have you read the report yet?
(A) It's about 20 pages long.
(B) I just came into work.
(C) The book is on my desk.

19. Why don't we get together after work?
(A) Sorry, I have plans tonight.
(B) The project is going great.
(C) Yes, I will get it for you.

20. How did you learn of our company?
(A) I took courses at a local college.
(B) A friend of mine mentioned you to me.
(C) By taking the subway and the bus.

21. Isn't Mr. Smith usually in his office in the morning?
(A) Mr. Smith is our manager.
(B) I'll talk to him this afternoon.
(C) Yes, he normally is until 11.

22. Will he leave for another business trip soon?
(A) I think he might.
(B) He left it there.
(C) To the head office.

23. Why did the sales manager take off so early?
(A) Around 3 o'clock, I think.
(B) He took John with him.
(C) To avoid the rush-hour traffic.

24. Ms. Jensen will be available to meet with me today, won't she?
(A) No, there is someone sitting there.
(B) I need to reschedule my plans.
(C) Let me call her and find out.

25. Who do you want me to address this package to?
(A) That one is for Mr. Wong.
(B) I don't know where he lives.
(C) I'll take it to the post office now.

26. Should I book the table for five people or six?
(A) The last table in the back.
(B) Let me get the book for you.
(C) Mr. Lim can't make it today.

27. How will I recognize Mr. Sanchez?
(A) I recall seeing him earlier.
(B) He will be the tallest guy there.
(C) Let's redo it after we get back.

28. This computer comes with the monitor.
(A) And how much is it all together?
(B) No, I can't come today, unfortunately.
(C) It is a brand new computer.

29. What's the food like in that restaurant?
(A) Okay, I am hungry right now.
(B) Very tasty but a bit expensive.
(C) I'll have a slice of your pizza.

30. Should we get together this week or next week?
(A) I'll be going away next week.
(B) There will be four of us all together.
(C) Let's get there a bit early today.

31. Let's go and watch the play this Friday.
(A) That sounds fine with me.
(B) At the Lowland theater.
(C) I'll go and get the car now.

32. Do you know when the online shopping mall will open to the public?
(A) No, it's a private matter.
(B) Probably in another week.
(C) Yes, I know that place well.

33. Why was Rick so upset this morning?
(A) He didn't get the promotion.
(B) He went upstairs already.
(C) Yes, at the morning meeting.

34. Where did you ever find this old chair?
(A) At an antique shop.
(B) Please have a seat.
(C) Liz was looking for it.

35. What is the fastest way to get to your office?
(A) No, it's not the fastest way.
(B) Probably the highway.
(C) I'll get it to your office soon.

36. Look, there is a new dish on the menu today.
(A) Let's try it. It looks delicious.
(B) The new ones are in the corner.
(C) Yes, I'd like to see the menu, please.

37. What did you think of the new manual?
(A) He is a very nice man.
(B) It will be ready next week.
(C) It's very comprehensive.

38. Won't the food be all gone by the time we arrive?
(A) Jane said she will save us some.
(B) Sorry, I don't have my watch today.
(C) He got here on time today.

39. How about going to the new restaurant on the first floor?
(A) Take the stairs down this corridor.
(B) The food should be ready soon.
(C) I heard the food is bad there.

40. Robert could hardly sit still today, huh?
(A) He had a lot on his mind.
(B) He could sit next to me.
(C) Sure, I will talk to him today.

Part 03

41-43 refer to the following conversation.

M: Front desk. This is Tony speaking.
W: Hi, this is Nancy Brown from suite 2001. I'm ready to check out and I need someone to help me with the luggage. Could you send someone upstairs, please?
M: Of course. I'll have one of our employees there in five minutes.
W: Thank you. I really appreciate it.

44-46 refer to the following conversation.

W: Hi. Welcome to George's Burger House. What can I get you today?
M: I'm sorry, but I am not here to eat. I just wanted to ask you for some directions. Could you please tell me where Fox Theater is?
W: Of course. Just walk out of this shop and go straight down to the main intersection. Turn left and it's the third building on your right, beside the bank.
M: Thank you. I am seeing a play today and I was supposed to meet a friend there.

47-49 refer to the following conversation.

M: I'll be leaving for a business trip tomorrow until Friday. Could you give the product samples to Mr. Brown when he comes to pick them up on Thursday?
W: Of course. Where are the samples?
M: They're in the storage room in the back. Sarah has the key and you can ask her to give it to you tomorrow. She's gone to our head office to attend a meeting today.
W: Head office? I wonder why she went there today.

50-52 refer to the following conversation.

W: I want to get this radio repaired. Can you tell me how much it is going to cost?

M: Well, I'll have to open it up to see what is wrong with it. However, I am really busy today and I won't be able to look at it until tomorrow morning.

W: Oh, that's not very good. I'm leaving for a camping trip early tomorrow morning and I want to take it with me. I guess I'll have to take it to another place.

M: Well, there is another repair shop across the road and they do good work. Why don't you take it there?

53-55 refer to the following conversation.

W: According to your test results, you are in fine health, Mr. Thompson.

M: Excellent. I was a bit concerned because I just got a new job and it requires me to do a lot of traveling overseas. Could you sign this form for my work?

W: Of course. Just leave it with the receptionist and I will take care of it during my break today.

M: Thank you. I'll drop by after work to pick it up.

56-58 refer to the following conversation.

M: Do you have any idea what Mr. Walton is going to make his presentation on today?

W: He will be talking about online shopping trends.

M: Really? I thought he was going to discuss ways to keep customers satisfied. Do you think I can attend the presentation?

W: Of course. Just go to the Marketing Department and sign your name on the attendance list. By the way, the presentation starts in 15 minutes and they will be serving lunch afterwards.

59-61 refer to the following conversation.

M: I'm glad you asked me to dinner tonight. The food in this place is excellent.

W: I know. I came here with the boss after the conference last Friday and I was really impressed. I couldn't wait to bring you here.

M: Well, it looks like I will be coming here quite often. By the way, these cakes on the dessert menu look irresistible. I think I am going to order one.

W: Sure, order anything you want. I have the corporate card today. The boss gave it to me this morning and told me to take you out to a nice meal. It's for the great work you did last week.

62-64 refer to the following conversation.

M: Is there anything else you'd like to know?

W: Well, as you can see in my résumé I did a lot of work designing web pages. I am wondering if I will be doing any of that here if I am hired.

M: Well, the position you applied for doesn't involve any design work. However, I can see that you do have quite a lot of experience in that field. Let me talk to the Graphic Design Department manager and see if he is looking for a designer.

W: Thank you. I look forward to hearing from you.

65-67 refer to the following conversation.

W: I've been having some problems with my Internet access this morning. Could you take a look at it for me?

M: Well, we are upgrading our main server this morning and the Internet won't be working until after lunch. Didn't you get an e-mail last night about this?

W: I was in Bangkok on a business trip and didn't get back until late last night. I didn't get a chance to check.

M: I see. The work will most likely finish around 12:30. Try again after you've had lunch. I'm sure that it will be working by then.

68-70 refer to the following conversation.

M: Isn't the construction of the road supposed to end soon?

W: I heard the work is running behind schedule. The completion date has been pushed back to next month, apparently.

M: That's terrible. I thought I was finally going to be able to work in peace. I can't stand

the noise anymore.

W: Well, you're going to have to bear with it a bit longer. After all, there isn't much that we can do at this point. Plus, when the work is done, we will get direct access to the highway and our commute will get a lot easier. I think the wait is going to be well worth it.

Part 04

71-73 refer to the following telephone message.

Hi, Sophie. This is Jen from the Human Resources Department. I was wondering if you would be interested in having dinner around six o'clock tonight. Mary, from the Marketing Department, and Tina, from the Accounting Department, want to get together because it's Mary's first anniversary here. We are planning on having dinner at George's and maybe catch a show at the mall. If you are interested, let me know soon, okay? By the way, I drove to work today and if you'd like a lift to the restaurant, you are welcome to come with me. Call me. Bye.

74-76 refer to the following talk.

I've called you all here because I have just received some great news about one of our dancers. Our leading ballerina, Julie Myers, has just been selected by the Canadian National Ballet for a position there. This is great because the Canadian National Ballet is one of the places Julie really wanted to go to. On the other hand, we will all be very sad to lose her, and I don't know how we are going to replace her. Anyway, let's all give her our support and let her know how proud we are of the great news. Now, to celebrate this event, we will be attending a special dinner this evening at La Taverna restaurant. I'll see you all there tonight.

77-79 refer to the following advertisement.

This is Judy Costas with a few words about our sponsor of the show. Today, our featured sponsor is Scissors Hair Salon. Listen carefully because this is an offer you don't want to miss. For today only, Scissors Hair Salon, located on 1505 John Street in Scarborough, is offering a free haircut to all of our listeners. Yes, a free haircut to anyone who is lucky enough to be listening to our show. Just go down to the Scissors Hair Salon at Fairview Shopping Mall between 12 to 6 today and get a free haircut from their friendly and talented staff. This offer ends at six today, so if you are in need of a haircut, come down and check out the place.

80-82 refer to the following speech.

Good afternoon, and welcome to Thompson Park. As you all know, this picnic was put together today in celebration of our great victory in the Equinox Cup. I hope you have all enjoyed your food and this beautiful location here in the Landsville Park. For the first time in fifty years, Brighton Sailing Club has not only made it into the finals, but won the Equinox Cup in brilliant fashion. Everyone has done a tremendous job, in particular, our wonderful captain, Jon Sanders, whose courage, skill and dedication has made all this possible. Now, let's all raise our glasses and toast our victory.

83-85 refer to the following telephone message.

Hello, this is Brian at Nippon Motors. Ms. Brown, you purchased a new sedan from us in January and it's time now for its first service and safety check. It is our policy here at Nippon Motors to service all new vehicles after three months to check and see that everything is in order. This will take only one hour and it is also a warranty requirement. What I am trying to say is that if you don't bring your car in, then your twenty-four-month warranty will no longer be valid. This may be a bit of a hassle since your car is running very nicely. However, I strongly suggest that you take the time to come in for the check-up. Anyway, please call us at 755-5772 to make an appointment. Thank you and have a good day.

86-88 refer to the following announcement.

Welcome to the Middle Park Primary School Open Night. I'm Jack White, president of the Parent-Teacher Association. This evening you will all have a chance to get to know all the teachers, other parents and your representatives in the Parent-Teacher Association. There are some snacks and drinks at the back of the room, so please help yourself as you mingle. At 8 o'clock, you will get a tour of the classrooms where your children spend most of the day. During the tour, if you have any questions, please don't hesitate to ask the teacher. Thank you and we hope you have a wonderful evening.

89-91 refer to the following talk.

All winter trekkers should be aware of the following simple but vital rules. Failure to observe them can result in a fatal accident. Never go hiking on any of the National Park trails alone. You can easily hurt yourself and not be able to walk safely. Always let relatives and park authorities know when you will start trekking, where you are going, and how long you expect to be away. Take a good map with you, and be familiar with the layout of the park. You should also carry a watch, so that you know how long you have been walking and when night will fall. It's also a good idea to take a mobile phone. Finally, take some extra clothing in case the weather changes, as well as plenty of snack foods. You will enjoy your hike all the more by following this good advice. See you at the park!

92-94 refer to the following talk.

Welcome, everyone, to our company's new employee orientation session. First of all, I would like to congratulate you for passing a series of interview sessions to get here. I know that our hiring process is rather tough and I can truly say that all of you have done a great job. Now, to begin our session, I would like to ask you to open the packet you received this morning. In it, you will find today's schedule. I'd like to point out that the workshop scheduled to begin after lunch at 1 o'clock will be delayed until 3 o'clock. Instead, the vice-president will be giving a talk about the history of our company at that time. Now, let's get started with the day's agenda. The first thing on our list is an introductory speech by the president of our company. Kindly put your hands together for Mr. Sam Stone, please.

95-97 refer to the following business report.

A spokesman for the City Council announced today that a feasibility study into the Wick Point to South Ward traffic tunnel will begin next month. The study was approved in last night's Council meeting by a small majority, and will be undertaken by the Council's engineering department. The project, if it goes ahead, will involve the construction of the longest underwater tunnel in Southeast Asia. Initial estimates by some lobby groups put the construction costs at more than $20 billion. Environmental groups have maintained a strong opposition to the tunnel, due to its potential environmental effects on Wick Point. Pro-tunnel lobby groups, however, believe that it is the most environmentally-friendly solution to the city's severe traffic congestion.

98-100 refer to the following talk.

I have called you here today to talk to you about some of the changes that will take place in our store. These changes will go into effect starting next Monday. First, we have new uniforms. You can pick up your new white shirt and blue pants as you leave work this evening. You are to have them on at all times while at work. You will also be assigned a nametag, which must be worn at all times. Next, there is the issue of shift work. There have been too many of you who change shifts with others without letting management know. This has resulted in mistakes occurring in your pay. From now on, you will not change your shift with anyone without getting written authorization from the store manager first. Lastly, your request for a salary increase has been approved. You will get a five percent raise starting next month.

Part 01

1. (A) He is carrying a bag in his hand.
(B) He is walking toward home.
(C) He is talking to the people on the road.
(D) He is looking for a place to sit.

2. (A) She's shelving the products.
(B) She's looking for some drinks.
(C) She's pricing the goods on the stand.
(D) She's standing in the aisle of the store.

3. (A) They're putting on their hard hats.
(B) They're loading dirt onto the truck.
(C) They're standing at a construction site.
(D) They're stopping the flow of the traffic.

4. (A) The store is about to close for the day.
(B) The woman is reaching for an item.
(C) The shoppers are lining up to enter the store.
(D) The items are being hung on a display stand.

5. (A) Dishes have been set on the table.
(B) The people have finished their meals.
(C) They are waiting for their food to arrive.
(D) All of the seats are occupied.

6. (A) The flight is about to depart.
(B) The flight crew is boarding the plane.
(C) The plane landed a short while ago.
(D) The passengers are walking down the aisle.

7. (A) The woman is handing a paper to the man.
(B) The man is gesturing with his hand as he talks.
(C) They are speaking to the people in their seats.
(D) The people are getting ready to step onto the stage.

8. (A) The grass is being trimmed at the moment.
(B) The people are waiting next to the road.
(C) They're seated at various places on the grass.
(D) The park benches are lined along the water.

9. (A) The bicycles are being locked up.
(B) There are buildings along the road.
(C) The people are crossing the street.
(D) The man and woman are shaking hands.

10. (A) They are watering the plants in the park.
(B) Water is flowing over the side of the pool.
(C) Children are running around the plaza.
(D) The water fountain is in operation.

Part 02

11. When is the report due?
(A) This Friday.
(B) To the manager.
(C) I'll do it later.

12. Who are you looking for?
(A) I've looked everywhere.
(B) A red file folder I left.
(C) I'm here to see Mr. Singh.

13. When does the monthly meeting take place?
(A) The place is not too far.
(B) The first of every month.
(C) In the main conference room.

14. Is Terri available or has she left for the factory?
(A) She just took off.
(B) Leave it on the desk.
(C) It should be available now.

15. Could you do something for me?
(A) What is it?
(B) Okay, let's do it.
(C) Thanks. That's very nice.

16. Where is the hall for the awards banquet?
(A) This Friday at 7.
(B) Upstairs to your right.
(C) For the best employee.

17. There is a package here for you.
(A) At the post office.
(B) I can hear you fine.
(C) Who's it from?

18. Are you going to take off or will you stick around a bit longer?
(A) Yes, I'll give you a lift.
(B) It should be around here.
(C) I'm going to leave now.

19. Where did Ms. Yamamoto put the leftover brochures?
(A) In the storage room.
(B) She left an hour ago.
(C) It's over by now.

20. Didn't you get in touch with the caretaker about the leaky pipes?
(A) No, he doesn't care about it.
(B) The pipes under the kitchen sink.
(C) Yes, he's coming over this afternoon.

21. Is today your last day here?
(A) Yes, I'm moving to San Francisco next week.
(B) Let's make it last a little longer if we can.
(C) No, I've been here many times before.

22. Who handles all the money in your household?
(A) My wife does.
(B) At the local bank.
(C) Twenty-dollar bills.

23. Why is the room so dark?
(A) Probably in the next room.
(B) There is plenty of space.
(C) Everyone's gone home.

24. The streetcar hasn't left yet, has it?
(A) She's leaving tomorrow.
(B) I'm afraid we just missed it.
(C) This street will get you there.

25. Why did Mr. Peterson accept another job?
(A) The pay is much better.
(B) He will start next month.
(C) I don't expect him to do that.

26. How many have signed up for the conference?
(A) On the dotted line, please.
(B) Roughly a hundred people.
(C) Most of the salespeople will attend.

27. How about we grab a cup of coffee after your meeting ends?
(A) Sure, that sounds great.
(B) I will have the copies ready.
(C) Why don't we go together?

28. Our laptops are on special this week.
(A) At half the original price.
(B) Really? I think it's quite nice, too.
(C) Thanks, but I'm looking for a desktop.

29. Why did Ms. Chang not come up and see me?
(A) Because you were in a meeting.
(B) She is not busy.
(C) Let's see what she has to say.

30. Shouldn't you start preparing for the presentation you are going to make?
(A) About recent trends in the market.
(B) Don't worry. I have plenty of time.
(C) Maybe you can pair them up together.

31. Could you drop this off at the reception desk on your way out?
(A) No problem. I'll take care of it.
(B) Okay, let's go out soon.
(C) I'll drop by later today.

32. When is the merger expected to go through?
(A) By January of next year.
(B) No, I didn't expect it.
(C) To get to the other side.

33. Have you handed in your travel expense receipts yet?
(A) Yes, I submitted them yesterday.
(B) Yes, I could use a hand here.
(C) No, I went to New York last month.

34. Shouldn't we take out an ad in the paper for the new position?
(A) Yes, the position is available.
(B) Let's wait until next week.
(C) Let's take it along with us.

35. The cafe down the road is also very quiet.
(A) I'll get you a cup of coffee on my way back.
(B) Yes, I think it's too quiet around here.
(C) I know but this place is much cozier.

36. You are not thinking of driving in this weather, are you?
(A) No, I'm going to take the subway.
(B) Well, I'll drive, then.
(C) I really don't like the rain too much.

37. Hi, is Mr. Lee available for an appointment this morning?
(A) It should be available very soon.
(B) I'm seeing him at 10 o'clock today.
(C) Let me check his appointment book.

38. What's included in the dinner package?
(A) At 7 o'clock at the restaurant.
(B) Let's not put that in this time.
(C) Which one are you talking about?

39. Would you like a copy of the report or did you already get one earlier?
(A) The earlier, the better.
(B) I picked one up already.
(C) There are a few copies there.

40. How many days did you spend working on the market research project?
(A) It will be done by this Friday.
(B) Roughly about a week.
(C) Let's work this weekend.

Part 03

41-43 refer to the following conversation.

M: Here is your room key. I hope you will enjoy your stay here.
W: Thank you. And by the way, I heard there is a swimming pool at this hotel. Can you tell me where it is?
M: Of course. Our pool is located on the basement floor. It's open until 10 every evening.
W: Great. I'll go for a dip in the water before I get some dinner at the restaurant. Thank you.

44-46 refer to the following conversation.

M: Is there anything I can help you with?
W: Yes, I'm looking for some matching chairs for my patio. Do you have any in stock today?
M: Yes, we have a variety of selections upstairs. Have you taken a look up there?
W: No, I didn't know that you had an upstairs. How do I get up there?
M: Go straight to the back of the store and there is a staircase.

47-49 refer to the following conversation.

W: Why isn't the air-conditioner on? It's really hot in here.

M: It's out of order right now.

W: Are you kidding me? It's 30 degrees today. Did you call for repairs?

M: I did but Mr. Jensen is really busy today. He said he can't get out here until 2 o'clock. He's apparently really busy running around to different places.

50-52 refer to the following conversation.

M: Michelle, have you tried the food at the little diner across the road?

W: No, but I've been meaning to go there. I heard from John that the food is quite delicious and the price is very reasonable.

M: I know. That's why Jane and I are thinking of going there tomorrow. Would you like to come?

W: Tomorrow? I can't. I have to go to the head office and I won't be here. I'm thinking of packing my lunch since I don't know anyone there. I hate eating alone in a restaurant.

53-55 refer to the following conversation.

W: Don't you think we should hire some part-time workers? The workload is getting to be too much for everyone.

M: Well, I've been thinking about that too but I am not sure if we can afford to hire anyone at this time. I was thinking of talking to the personnel manager at lunch today to see if we have enough money in our budget to hire some part-time help.

W: Ms. Webster is not here right now. She left earlier to go to her dentist.

M: I see. I guess I'll give her a call later and set up a meeting with her for tomorrow morning then.

56-58 refer to the following conversation.

W: Hello, my name is Brenda Johnson with the Fairweather Store. I am calling to place an order of the fabric you and I talked about yesterday.

M: You've made a wonderful choice, Ms. Johnson. As I told you yesterday, the fabric is at 30% off the regular price for the time being and you won't get a price like this anywhere.

W: Yes, I think so, too. I wasn't so sure yesterday because we still have plenty of fabric left in our store. However, after talking to some of my staff, I realized that we won't be getting a price like this ever.

M: I agree with you. I'll have one of our delivery people take the fabric to your place sometime this week.

59-61 refer to the following conversation.

M: Karen, do you know if there is a direct bus from the Eaton Center to our office?

W: I don't think there is one. However, bus 12 from the Clinton Public School passes by here. You'll have to walk about 10 minutes from the Eaton Center to take it. Why do you ask?

M: Oh, I have to pick up something for Mr. Curtis there tomorrow morning.

W: If that's the case, why don't you ask Cindy to pick you up? She lives a minute away from the shopping center.

62-64 refer to the following conversation.

M: Well, how was the seminar yesterday? Were you able to get some new information?

W: Actually, I couldn't go because I had to show Mr. Fujimoto around the warehouse. He flew in from Japan early yesterday morning.

M: Oh, I didn't know about this. I was away from the office and didn't come back to work. Where is he today?

W: He's with Mr. Vincent. They went to the factory to check out the operations there.

65-67 refer to the following conversation.

M: Sharon, how is the design coming along?

W: It's going right according to schedule. In fact, I might be able to finish a few days early and show it to you within the next couple of days.

M: Oh, that's a relief. I just got a call from our client and he wants us to show him the design next Monday. He was quite insistent on seeing it then.

W: Oh, that will be fine. We will definitely have it finished by Wednesday. I'll need to look

over it to see that everything is ready so I'll get it to you by either Thursday night or the first thing Friday morning.

68-70 refer to the following conversation.

M: When do you suppose we will be able to take our holidays?

W: I would most likely think it won't be until after we finish the project we are working on. My guess is that it'll be around the end of August.

M: That's what I thought. I was hoping to get some time off in July because my sister will be coming then. She received a scholarship offer from a university here and she's coming to look around for a week.

W: Hmm... I wish I could give you some time off work then. However, you know how important it is to meet the deadline for this project.

Part 04

71-73 refer to the following announcements.

May I have your attention, passengers? Due to the heavy snowstorm outside, the last flight scheduled to depart for Beijing has been canceled. The next available outbound flight to Beijing is scheduled for tomorrow morning at 8:30. Please check the time of tomorrow's flights from the monitors set up around the airport. All those passengers who need accommodation arrangements are asked to make your way to the buses that will arrive in ten minutes to take you to your hotels. Further, if you need assistance with your bags, there are porters ready to help you by the entrances.

74-76 refer to the following voice mail message.

Jackie, this is Michael Shire from Singapore. I have some bad news about the washing machines you ordered. Unfortunately they won't be arriving next Saturday as specified on the purchase order. Instead it will take another five days at least to reach you. I'm really sorry about this but the electrical power was cut by a bolt of lightning and our production line was damaged. It has taken us days to get everything back in order and we were able to resume work only now. Anyway, I hope you get this message and if you have any concerns, please call me right away. I'll be in the office until 5 o'clock.

77-79 refer to the following advertisement.

Tired of doing the same thing every weekend? Then how about a night of magic at the "Houdini House," for some great fun for you and your family? For this week only, you will get to witness the great magic of Larry Hennington just by coming down to the Houdini House. The tickets are limited, so act now. The show will start each day at 7 p.m. from next Monday and end in a breathtaking finale on Sunday night. So, if you are looking for something to do, check out the Houdini House, next week.

80-82 refer to the following instructions.

A reminder to all the assembly line workers: From tomorrow, you will be assigned to a new position along the assembly line. Please check your name on the list we will be posting tomorrow morning to see where you will be working. After you have done so, please make your way into the foreman's room to get the proper protective gear you will need to work in the area you have been assigned to. We, the management, have decided to make the change every six months so that you will be exposed to different parts of the work needed along our assembly line.

83-85 refer to the following radio advertisement.

Are you looking for an exotic place to go on your next vacation? Then tune in every Thursday at 8 to *World At Large* with your host, Mindy Wong. Each week, Mindy will take you to places that are not yet overrun with tourists. She will provide you with information about the cost of the trip including details on airfare, accommodation, food and the activities that are available in the area. Also, she will talk to the

locals to give you insight into the area you will be visiting. So tune into *World At Large* every Thursday night here at 90.5 FM.

86-88 refer to the following report.

The mayor of Canyon made a visit to the opening of our tenth Food Festival today. Every year, traditional food from all around the world is displayed and I'd like to add that over 50 different countries are participating this year. The Food Festival has been built on traditions from immigrants who come to our country from all over the world. This year we are particularly pleased to see the entrance of new participants from the former Union of Soviet Socialist Republics of Kazakhstan and Uzbekistan. Mayor Davis sat with our citizens to enjoy the delicious food they have prepared. Now, here is Lester with the mayor of our city.

89-91 refer to the following voice mail message.

This is a message for Mr. Dave Thomas. Hello, my name is John Michaels and I'm with the law department at Trinity University. I'm calling because we received an application from a Terrance Jones for admission to our law school. He had stated in his application that he worked for you as a paralegal. We were wondering if you could confirm this fact. If so, could you provide us with a statement on his performance, his character and his relations with his coworkers? We, at Trinity Law, are not just looking for strong academic achievers but people who we believe would make great contributions to the profession. Thank you for your time and I look forward to your response. My number is 777-9000.

92-94 refer to the following talk.

Welcome to our 3rd annual management training session. At the end of each year we invite managers from different locations all over the state to spend the weekend together. The purpose of these sessions is to go over our company vision and mission statements, and talk about next year's goals and objectives. And of course, it also offers a great opportunity for you to meet other managers from different regions to exchange ideas, concerns, and solutions to problems we may have. This is a time to gain valuable contacts and build strong peer relationships. Now, let's get started by giving a warm hand of applause to the president of our company.

95-97 refer to the following business report.

The Consumer Price Index shows that consumer spending and consumer purchasing power has decreased for the last six months and has steadily decreased for the last two years. However, leading economists believe the bottom is leveling out and in the next year or two the economy should start picking up again. For this reason, the President has been criticized as of late for not taking strong enough measures to stimulate the economy. Nonetheless, with fuel prices at its highest levels ever and the dollar losing its strength against the euro and other international currencies, there aren't enough measures for the President to take at the moment to stimulate the economy into a healthy state.

98-100 refer to the following announcement.

Thank you ladies and gentlemen for making it to tonight's concert. I'd like to mention that your children have worked very hard for the last few weeks preparing for this evening. Now, before we get started with their song and dance, there are a couple of announcements I'd like to make. First, if you are carrying a cell phone, please turn it off. Second, please refrain from cheering during the play since any noise will distract the children from their performance. Lastly, there is a vehicle that is parked out front next to a fire hydrant. Would the owner of the vehicle with the license plate, AER323, please remove it at this time? Thank you and I hope you will all have a wonderful time this evening.

Actual Test 10

Part 01

1. (A) The man is buying a pet.
(B) The man is riding a horse.
(C) The man is getting on the horse.
(D) The man is grooming the animal.

2. (A) The woman is carrying a bottle.
(B) The man is talking to the woman.
(C) The woman is walking into the woods.
(D) The man is working outdoors.

3. (A) He's putting down his knapsack.
(B) He's looking at a piece of paper.
(C) He's leaving his work.
(D) He's heading toward the building.

4. (A) They are taking a break from their work.
(B) A man is cutting down a tree.
(C) The construction is almost completed.
(D) One man is working with some tools.

5. (A) One of the boats is tied to the dock.
(B) There are ducks flying over the boats.
(C) The boats are going under the bridge.
(D) There are swimmers diving into the river.

6. (A) A man is closing the door.
(B) People are walking through the gate.
(C) The door is wide open.
(D) The building is under construction.

7. (A) The man is repairing the car door.
(B) The man is looking under the hood of the car.
(C) The man is parking the vehicle on the road.
(D) The man is taking the engine out of the car.

8. (A) The men are moving some machines out of the room.
(B) The room is equipped with workout equipment.
(C) The people are exercising together outside.
(D) The lights in the room have been turned off.

9. (A) He's looking out at the scenery.
(B) He's hanging a picture on the wall.
(C) He's admiring a painting on the wall.
(D) He's walking around an art gallery.

10. (A) The steps lead down to the road below.
(B) The people are sitting on the stairs.
(C) All of the people are wearing hats.
(D) The men are writing a letter to their friends.

Part 02

11. Who got here first?
(A) Mr. Kwan did.
(B) Let's take off soon.
(C) I got it as well.

12. Do you want some milk with your cake?
(A) It's Susan's birthday today.
(B) Yours is on the table.
(C) Yes, I would. Thank you.

13. Should I pack a sweater for the trip?
(A) Yes, it is supposed to get chilly tonight.
(B) Packages are kept in the corner.
(C) The trip will take about an hour.

14. When are we going to get audited?
(A) Yes, it will be edited.
(B) To get it on time.
(C) In September.

15. Did you park your car in the underground garage or on the first floor?
(A) Yes, I would like a ride.
(B) I didn't drive to work today.
(C) It should be there.

16. The new computer hasn't arrived yet, has it?
(A) No, I don't think so.
(B) He will be arriving with her.
(C) No, it doesn't.

17. The pie you baked certainly is very tasty.
(A) Who is baking it?
(B) Thanks. It's my mother's recipe.
(C) At a restaurant near here.

18. Why are you giving those clothes away?
(A) He's very generous.
(B) At a nearby clothing shop.
(C) I don't wear them anymore.

19. How many people are going on the camping trip?
(A) This Saturday.
(B) For a week.
(C) Around five.

20. I would call Mr. Brown if I were you.
(A) Isn't he on vacation?
(B) You were there.
(C) To discuss the report.

21. What should I do about these boxes?
(A) To put in these items.
(B) Take them to the back.
(C) Yes, you should do it.

22. Do you have any blue binders in stock?
(A) Check the bottom shelf.
(B) Yes, we need to stack them up.
(C) The blue one is very nice.

23. Let's share a cab to the mall.
(A) I bought a pair of pants.
(B) Thanks, but I have a cap.
(C) Sure, I'll call one right away.

24. Can we go out for dinner tonight or should we do it another time?
(A) He has already eaten.
(B) It is getting quite late.
(C) I'm all right this evening, actually.

25. How long have you been taking violin lessons?
(A) It'll be a year next month.
(B) I'd love to see the orchestra.
(C) It's about a two-hour performance.

26. Who is up for a promotion this year?
(A) I believe Larry is.
(B) Thanks. I am really surprised.
(C) He's upstairs with the manager.

27. Why did Ian sign up for a night class?
(A) He needs to improve his computer skills.
(B) He's probably studying for an exam.
(C) Yes, he'll be here this evening.

28. Did you find the book helpful?
(A) Yes, it was very good.
(B) He booked it already.
(C) I'll look for it later.

29. When do you have to renew your driver's license?
(A) Not for another six months.
(B) To make it look newer.
(C) Let's go for a drive today.

30. Didn't Pamela file her taxes last year?
(A) The tiles on her kitchen floor.
(B) Yes, she was there last year.
(C) I would think that she did.

31. Do you have this coat in a larger size?
(A) It's not that big.
(B) Yes, in the back.
(C) The black coat.

32. Can I write the report by hand?
(A) I'll hand it in before the meeting.
(B) Well, I'd prefer that you type it.
(C) Yes, I can give you a ride home.

33. What time is Wendy meeting us today?
(A) It will be held in the main conference room.
(B) She said she'll call to let me know later.
(C) The sales meeting went very well.

34. Where can I find a pair of sneakers for my son?
(A) Try looking on the fifth floor.
(B) He's a five-year-old boy.
(C) I must've lost it somewhere.

35. You look really exhausted this morning.
(A) Yes, I looked everywhere.
(B) I didn't get much sleep last night.
(C) Well, it's really not that bad.

36. Does Ms. Whittaker want the walls painted or would she rather have wallpaper for her new home?
(A) She has not given us an answer yet.
(B) It's the painting hanging on the wall.
(C) She does not want to move in there.

37. What does the new policy mean for the workers on the factory floor?
(A) Yes, they're there now.
(B) It's too early to tell.
(C) He's at the police station.

38. If you have to, you can come by to take a look at the report, can't you?
(A) He came by with the report.
(B) He's taking the news very well.
(C) Yes, I'm available anytime today.

39. Why do you have so many copies of the same novel on your desk?
(A) Those are for my book club.
(B) I'll make the copies soon.
(C) Yes, I read it several times.

40. Would you like to discuss the new advertising campaign this morning?
(A) It doesn't cost that much to advertise nowadays.
(B) No, I don't feel like going camping this year.
(C) Come by my office after you've had lunch.

Part 03

41-43 refer to the following conversation.

W: Good morning. Was your room comfortable last night, Mr. Smith?

M: Yes, it was. Thank you. By the way, can you tell me where I can get an umbrella at this hotel? I want to pick one up before the tour bus arrives at 9:30.

W: You can get one at the gift shop, but it doesn't open until 9 o'clock. If you're in a hurry, there's a store down the road that sells them.

M: It's 8:30 now. I think I'll just go and have breakfast at the hotel restaurant first. I don't feel like walking out in this rain.

44-46 refer to the following conversation.

M: Good morning, Wendy. Do you have the Johnson file?

W: No, I put it back in the cabinet. Maybe Bob is looking at it.

M: No, he's not here today. He's gone to the head office to attend a seminar.

W: In that case, Mr. Lewis is probably reading it. You should go and check with him.

47-49 refer to the following conversation.

W: Hi, Ron. I have these two tickets to a concert tonight but I can't go because I have to work late. Do you want them?

M: All right. I don't have anything planned tonight. Who's performing, anyway?

W: A local jazz band called Two Sisters. Have you heard of them?

M: Yes, I'm a big fan of theirs. This is really great. Thank you so much, Brenda.

50-52 refer to the following conversation.

W: How did you like the workshop? Don't you think it was very informative?

M: Yes, I managed to learn a lot of things. I can't wait to try the things I learned today at the office. You know, I was not all that excited about coming to this workshop, but now I feel it was well worth my time.

W: Yes, I had the same opinion as you last year before going to the workshop. However, I learned a lot and I was very happy about coming back this year.

M: Well, I can't wait until next year's managerial workshop. I am already looking forward to it.

53-55 refer to the following conversation.

M: Hi. I'd like a table for two, please. There should be a reservation for a table under the name of "John."

W: Let me see... I'm sorry but I don't see your name on the list. Are you sure you booked a table for this evening?

M: My secretary booked it for me this morning. Maybe check under "Williams." My full name is John Williams.

W: Ah, Mr. Williams. Here it is. I guess your secretary only mentioned your last name. Anyway, I can see that you've requested a table near the window. If you follow me, I'll take you to your table now.

56-58 refer to the following conversation.

W: Good afternoon, Mr. Thomas. This is Lisa from Home Office Depot. I understand that you placed an order for a few chairs with us on Tuesday and I'd like to let you know that the delivery will arrive at your office this Friday.

M: Oh, we're not working this Friday. Would it be possible to get them on Thursday?

W: Well, the chairs will be delivered to you directly from our factory and I don't think we can get them to you by Thursday. I guess we will have to arrange for their delivery on Monday, then.

M: Yes, I guess that will have to do.

59-61 refer to the following conversation.

M: Can you get in contact with Mr. Gomez and ask him to come by the office after two o'clock today? I completely forgot that I have a managerial meeting with the other managers this morning.

W: Really? He called earlier and told me to tell you that he will be here at 11 o'clock, after he finishes up with his dental appointment. Do you have his cell number by any chance?

M: Yes, I do but I left his business card in my briefcase in my car. I'll go down to the parking lot and get it. In the meanwhile, can you try his office again? Maybe he's still there.

W: Okay, I'll give him a call right away.

62-64 refer to the following conversation.

M: Hi, can you tell me what time you close tonight?

W: We are usually open until 8 o'clock, but we're closing an hour early tonight because of our monthly inventory check.

M: Oh, is that right? Hmm... I don't think I will be able to get there on time, then. I guess I'm going to have to come down on the weekend since I have to work late this week.

W: If that's the case, why don't you try using our website? All of our products are available online and the delivery will go out the same day.

65-67 refer to the following conversation.

W: Rhonda just told me that a meeting has been scheduled for all the staff members at ten o'clock tomorrow.

M: I know. I heard the advertising manager is going to show us the ads for our new project. He wants our opinion on the ads before showing them to the client. Also, at the end of the meeting, the new general manager is going to come in and say hello. He is supposed to start working here as of next Monday.

W: Really? I already have another meeting scheduled with Mr. Brown at that time. I don't think I will be able to make it to the meeting on time.

M: Well, I'm sure that everyone won't mind if you came in a little late.

68-70 refer to the following conversation.

W: Can you spare some time this afternoon to go over the budget report? I have to make a presentation in front of the board members next Monday and I want to make sure everything is in order.

M: I'm sorry, but I can't this morning. I'm afraid I have to step out of the office to see my doctor. I have my routine six-month check-up. Can we get together tomorrow morning instead?

W: Sure, that will be fine. I'll come by your office at 9 o'clock. Is that all right?

M: Well, let's make it for 9:30. I always have some work that I need to do first thing in the morning.

Part 04

71-73 refer to the following recorded message.

Hello, and thank you for calling the desk of Larry Patterson at Jagar Industries. This message was last updated at 11 a.m. on Tuesday May 5th. I have been unable to make it to the office this week because of a matter that I have to take care of at the warehouse. However, I am checking my messages every hour so please leave a message and I will get back to you as soon as I can. If this is an urgent matter, please talk to the receptionist by pressing "0" on your phone. Leave the details with her and she will contact me right away. Thank you and have a nice day.

74-76 refer to the following message.

Hi, Dave. This is John calling. I'm sorry to bother you at home so early in the morning but I have an emergency situation here at the restaurant. Rita, our cook, is sick and won't be able to come to work this morning. Susie also called and said she can't wait on tables today. She apparently has caught a bad cold. Anyway, I think I can handle the morning rush until 7 a.m. but after that I am really going to be shorthanded here. Could you please call me and let me know if you can come into work today. Thanks, please call me as soon as you can.

77-79 refer to the following talk.

Thank you for coming to today's gathering. In a minute, we will be announcing the name of the winner of our automotive design. As you know, we had a designer from thirty different companies around the world each submit a design proposal. I have to tell you that we received some excellent designs and it was very difficult to choose a winner. However, the winning design caught our attention with its detailed and innovative concept. I am happy to say that the design is going to put us one step ahead of our competitors. Now, let's all take a look to our left where Leslie is standing. She is going to unveil the design after the winning designer comes onto the stage.

80-82 refer to the following talk.

Good morning. As you may have heard already, Mr. Johnson will be leaving Thompson Incorporated at the end of this year. He has decided to step down from his position as the general manager and spend more time with his family. Anyway, the reason you have been asked to show up today is because Mr. Johnson believes that you are the most qualified people to be his successor. However, I don't want you to automatically think that any one of you will be guaranteed of the job. There will be three rounds of interviews that each one of you will go through on three different dates. Of course, prospective candidates from outside the company will also be interviewed for the position. However, chances are that we will probably pick one of you, since our intention is to hire within the company. Anyway, good luck to you all and may the best person win.

83-85 refer to the following talk.

Good morning. I would like to thank everyone for coming today in spite of your tremendously busy schedules. As you have been informed

throughout the year, the company has wanted to start sending weekly newsletters to our clients for a while now. We have decided on the layout and how we are going to divide up the newsletter, but we have not yet decided on who will be responsible for handling this task. Anyway, I'd like to say that after interviewing many candidates, we have finally found the person we've been looking for. Her name is Linda Dankus. Linda has been the editor for an independent news agency for the last ten years. She brings with her a wealth of knowledge and experience. She will officially join us next Monday as the new chief editor of our company.

86-88 refer to the following advertisement.

Is your old appliance giving you problems? Having trouble deciding whether to throw it out or try fixing it? Well, think no more and bring your old appliances to the Homecare Center today. We here at the Homecare will buy your old appliances and give you brand-new ones at prices you won't believe. You'll get 50% off the purchase of a new appliance just by bringing in your old one. That's right. That's half the price of our original price! So, if you have an appliance that is giving you problems, come down to the Homecare Center and you can walk home with a brand-new appliance at an unbelievable price.

89-91 refer to the following telephone message.

Good afternoon, Phil. It's Don Daniels. I'm sorry but I was in a meeting and couldn't answer your call earlier. I just checked your message and I understand that you would like to get together with me this week to go over the sales report for the month of June. That would be fine, but you didn't specify which day you'd like to get together. I'm okay anytime this week, except on Wednesday. I'll be out of the office all day that day. Anyway, could you call me back and let me know which day would be most convenient for you? I'll be leaving the office at 5 o'clock today, so call me before then. Thanks.

92-94 refer to the following talk.

One last thing I want to mention before we end today's meeting is to let you know that we will be having a party to celebrate the launch of our latest line of cosmetics. Everyone is invited and those who are planning to attend are asked to get in touch with Wendy by the end of today. Also, do let her know if you will be bringing your spouse to the party because we need to let the catering service know how many people will be attending. The party will take place in the ground floor reception hall at the Prince Hotel this Friday at 6 p.m. If anyone needs directions, take a look at our website this afternoon, as I'll post the map before lunch today. I do hope all of you will be able to make it.

95-97 refer to the following instructions.

You have a full day today, Mr. Lee. At nine thirty, you are to attend a meeting with the senior managers in the conference room on the third floor. Then at noon, a luncheon meeting with your accountant at your favorite Sushi restaurant has been arranged. In the afternoon, you are expected to make an appearance at our new staff orientation seminar, which is being held at the Hillside Hotel near the airport. Immediately after that, you have to leave for the airport to catch a flight to New York. I have booked a business class ticket for you and the vice-president. He is going to meet you there.

98-100 refer to the following announcement.

Before we begin our weekly meeting this morning, the building maintenance department has asked me to make an announcement regarding a paint job that will take place in the first floor lobby next Monday. When you arrive at work on Monday, please enter through the backdoor, as you will not be able to use the front doors. The painting schedule for the rest of the building will be posted on the bulletin board later this afternoon. I'd like to apologize for this inconvenience, but we are trying to make our workplace look better. Anyway, let's get back to our day's agenda and start the day's meeting by first going over our sales chart for this week.