

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** Mr. Yakamoto recommended ----- Mr. Ono and Ms. Simmons for promotions.
(A) both
(B) and
(C) if
(D) either
- 102.** Ms. Patel has just returned ----- the fifth Chennai conference on marketing and advertising.
(A) on
(B) from
(C) about
(D) behind
- 103.** Last year, the Hansford Automobile catalog ----- air-conditioning and digital radios as standard features in all automobiles.
(A) listed
(B) list
(C) listing
(D) to list
- 104.** Please be sure to arrive ----- for next Monday's finance seminar, which will be held in the main auditorium.
(A) exactly
(B) presently
(C) previously
(D) early
- 105.** The fax machines, along with all of ----- attachments and accessories, will have to be moved to the third floor.
(A) they
(B) their
(C) them
(D) themselves
- 106.** Tickets for the Anniversary Concert Series will be ----- at the Brewster Hall ticket office from January 9 until January 22.
(A) vacant
(B) revised
(C) available
(D) finished
- 107.** Employees who wish to ----- the sales exposition in London next month should let their managers know.
(A) participate
(B) cooperate
(C) submit
(D) attend
- 108.** The Franklin Health Clinic is ----- to offer extended weekend hours to accommodate the needs of all patients.
(A) please
(B) pleasure
(C) pleased
(D) pleasing

- 109.** I look forward to discussing the consulting opportunities at your offices ----- we see each other on Tuesday.
- (A) when
 (B) during
 (C) by
 (D) that
- 110.** Due to an unavoidable -----, Mr. Khan will postpone the teleconference until Thursday.
- (A) conflicted
 (B) conflict
 (C) conflicting
 (D) conflicts
- 111.** Based on its ----- performance in laboratory tests, the new Conlime cleaning solution was approved for commercial use.
- (A) outstanding
 (B) willing
 (C) contentious
 (D) applicable
- 112.** The town council of Santa Rosa will ----- tomorrow to discuss a new zoning plan for the commercial district.
- (A) obtain
 (B) review
 (C) meet
 (D) appoint
- 113.** Employees taking part in the annual clean-up day are reminded to dress ----- for the occasion.
- (A) suit
 (B) suits
 (C) suitably
 (D) suitability
- 114.** Fujimori Builders will put up signs redirecting traffic in order to ----- for road construction in the area.
- (A) restore
 (B) predict
 (C) initiate
 (D) prepare
- 115.** When people finish filling out the questionnaire, they should put it directly ----- the drop box.
- (A) into
 (B) next
 (C) around
 (D) across
- 116.** Byong-Yoon Sun will retire at the end of the month, and Hye-Kyong Kwon will assume the ----- of company vice president.
- (A) role
 (B) portion
 (C) use
 (D) example
- 117.** If merchandise is damaged or broken upon delivery, Mumbai Electronics will send customers a replacement -----.
- (A) production
 (B) producing
 (C) productive
 (D) product
- 118.** The Panther XL15's compact seating and small doors are ----- of its sleek, efficient design.
- (A) character
 (B) characteristics
 (C) characters
 (D) characterized
- 119.** Because only a few applications were received, the deadline ----- the front-desk position has been extended by another week.
- (A) for
 (B) to
 (C) with
 (D) at
- 120.** Bandung Airport, previously too small to handle international flights, has ----- doubled its capacity.
- (A) nearer
 (B) nearing
 (C) nearly
 (D) neared

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- 121.** Journalists ----- are registered for next Monday's press conference will receive an admission pass upon registration.
- (A) whichever
(B) whoever
(C) who
(D) whose
- 122.** Izmit Museum regulations do not permit the ----- of flash photography inside the art gallery.
- (A) use
(B) to use
(C) used
(D) usable
- 123.** *Sales Training Magazine* now publishes twelve issues a year, four ----- than in its first year of publication.
- (A) many
(B) much
(C) more
(D) most
- 124.** The committee members were glad to see how ----- Ms. Park presented the benefits of the incentive program.
- (A) privately
(B) apparently
(C) likely
(D) skillfully
- 125.** Farmers are predicting good crop harvests in the Kenashaw area as a result of recent ----- weather conditions.
- (A) favors
(B) favorable
(C) favor
(D) favoring
- 126.** The new play received ----- reviews by most of the local theater critics, despite the high number of ticket sales.
- (A) disappointing
(B) perceivable
(C) operational
(D) potential
- 127.** The proposal for a new courtyard at Pendlemeyer Apartments should be carefully ----- before being submitted for approval.
- (A) appealed
(B) preoccupied
(C) analyzed
(D) consented
- 128.** A boost in wheat production was to the region's ----- benefit, lowering the local cost of food.
- (A) finance
(B) financing
(C) financed
(D) financial
- 129.** The Pentular desk cannot be shipped ----- a purchase order is signed by the department manager.
- (A) despite
(B) unless
(C) neither
(D) without
- 130.** The Wiltshire Orchestra's concert was ----- three hours long, ending just after 11 P.M.
- (A) attentively
(B) approximately
(C) endlessly
(D) comparatively

- 131.** *Food Aficionado's* cover story about summer entertaining ----- the magazine to sell over 100,000 copies in one week.
- (A) arranged
(B) suggested
(C) followed
(D) helped
- 132.** After ----- their travel reservations online, airline passengers should arrive at the airport at least an hour before departure.
- (A) confirmation
(B) confirmed
(C) confirming
(D) have confirmed
- 133.** The success of Friendly Frog toys is primarily due to the clever marketing ----- employed by the manufacturers.
- (A) layout
(B) status
(C) print
(D) strategy
- 134.** The Hong Kong office of Huang Associates will be closed temporarily while renovations -----.
- (A) will be complete
(B) are completed
(C) being completed
(D) completing
- 135.** ----- entering office, Mayor Levinson will give a public address on behalf of the city government.
- (A) Toward
(B) Within
(C) Upon
(D) Onto
- 136.** Cleaning the air filter on a regular basis ----- improves the mower's efficiency.
- (A) consider
(B) considerably
(C) considered
(D) considerable
- 137.** Before retiring in March, Ms. Sato will spend ----- three weeks training her replacement.
- (A) at least
(B) throughout
(C) mostly
(D) above
- 138.** Professional Photographic Arts Studio requests that applicants ----- a portfolio of black-and-white photographs.
- (A) to submit
(B) submitted
(C) submit
(D) would submit
- 139.** By recycling the wood shavings ----- by its paper-making process, Paperwide saves thousands of dollars each year.
- (A) generate
(B) generates
(C) have generated
(D) generated
- 140.** Lucio's is a very popular restaurant for weekday lunches, partly because of its ----- to the city's business district.
- (A) proximity
(B) location
(C) situation
(D) tendency

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Daniel Simonon
325 Herndon Road
Richmond, BC V2X 7N9

Dear Mr. Simonon,

Thank you for sending us your ----- Your employment history and educational background

141. (A) acknowledgement

(B) application

(C) order

(D) purchase

are impressive; however, the position you expressed interest in has already been filled. We were fortunate to have many well-qualified candidates apply for the position, and after careful consideration, we ----- on a candidate whose experience was the best match for the position.

142. (A) decide

(B) deciding

(C) decided

(D) decision

----- we cannot offer you a position at this time, we will keep your information on file for

143. (A) Except

(B) Until

(C) Whether

(D) Although

future reference. Thank you again for contacting us.

Sincerely,

Annabel Girard

Annabel Girard
Director of Human Resources
Danley Associates

Questions 144-146 refer to the following notice.

Cranmere Gardens

Cranmere Gardens covers an area of nearly 1,000 acres. Our gardens and woodlands are home to countless plants and animals. Financial support from ----- of our members

- 144.** (A) all
(B) those
(C) whom
(D) which

helps us maintain Cranmere Gardens and continue to showcase one of the largest collections of flowers in the world.

Membership dues also help support our education programs. Specifically, they allow us to offer an extensive selection of classes and workshops on botany each year.

As a member of Cranmere Gardens, you ----- free admission to the gardens all year long.

- 145.** (A) been receiving
(B) are received
(C) will receive
(D) had received

----- , you can enjoy special discounts at the Cranmere Gardens gift shop.

- 146.** (A) Conversely
(B) Additionally
(C) For example
(D) Instead of

For membership fees and other information, including directions to the gardens, please visit our Web site at www.cranmeregardens.com. Why not join us today?

Questions 147-149 refer to the following letter.

Hartson and Price Ltd.
7432 Bainbridge Way
Ottawa, ON K1M 2T5

November 22

Thomas Jensen
7 Gedling Avenue
York, ON M5P 1Z7

Dear Mr. Jensen:

On behalf of Hartson and Price Ltd., I would like to thank you. We very much appreciated your willingness to speak at our recent macroeconomics conference. We consider ourselves -----

- 147.** (A) practiced
(B) privileged
(C) exclusive
(D) honest

to have had you join us as leader for both the session on economic trends and the workshop on foreign exchange markets.

For your reference, I have enclosed a copy of the comments provided by some of the people who were at the workshop session. Admittedly, these come from only ----- of the participants.

- 148.** (A) little
(B) less
(C) fewer
(D) a few

However, I think you will find the ----- to be very useful.

- 149.** (A) feedback
(B) article
(C) study
(D) meeting

Thank you again for your invaluable contribution to our conference. We hope that you enjoyed working with us, and we wish you all the best.

Sincerely,

Lauren Wrigley

Lauren Wrigley
Conference Coordinator
Hartson and Price Ltd.

Questions 150–152 refer to the following advertisement.

Book Your Stay at the Saldon Hotel Today!

The beautiful Saldon Hotel offers comfortable accommodations in a relaxed setting, just minutes from some of Reston Bay's best beaches. Here, you can enjoy fine dining, beautiful scenery, and lavish entertainment. What's more, reserving a room at the Saldon Hotel has never been easier. ----- visit us online at www.saldon.org, click "Book My Room," and follow the

150. (A) Partly

(B) Evenly

(C) Clearly

(D) Simply

instructions provided on the Web site. -----, you may call us at (834) 555-0342.

151. (A) Alternatively

(B) Consequently

(C) By chance

(D) For instance

For the summer months, we highly ----- that reservations be made well in advance to

152. (A) will recommend

(B) recommend

(C) recommended

(D) had recommended

ensure room or suite availability. Our room rates are also posted online, along with descriptions of the sports and entertainment activities offered to guests at no additional charge.

We hope you will come and stay with us, and we look forward to serving you.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153–154 refer to the following announcement.

Wong's Picture Frames

The staff at Wong's Picture Frames would like you to join us on our opening day. When you visit us this Friday, December 1, you will be eligible for a 10% discount on any item! Just mention coupon code WPF1OD at the time of purchase. We are located at the corner of Willow and Randall Avenues, and our hours of operation are 9:00 A.M.–6:00 P.M., Tuesday through Sunday.

We are confident that you will love our selection of frames. Our frame specialists will be happy to answer any questions you may have, and they will help you to choose the frame that is right for you.

For more information, visit us online at www.wongspictureframes.com, or call us at (814) 555-0224.

153. On what day is Wong's Picture Frames

closed?

- (A) Monday
- (B) Tuesday
- (C) Friday
- (D) Sunday

154. According to the announcement, how can

customers receive a discount?

- (A) By visiting a Web site
- (B) By providing coupon details
- (C) By referring other customers
- (D) By joining a mailing list

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Questions 155-156 refer to the following advertisement.

The screenshot shows a web page with a dark grey header containing the text "OPENINGSONLINE.NET" in large white capital letters. Below the header is a white banner with the text "Openings Online" and "Your next career should be your best career." in black. A navigation bar below the banner includes links for "Home", "Find a Job", "Post your Résumé", "Apply", "E-mail Job", "Save Job", "Print Job", and "Back to Job Search". The main content area contains text about applying for jobs and a detailed description of a delivery driver position at East Midlands Transport.

To apply for any job listed on openingsonline.net, please refer to the instructions provided in the description of each job.

Job #17-4436 Delivery driver

East Midlands Transport has an immediate opening for a delivery driver. Applicants must have a valid driving license and an excellent driving record. The driver will make deliveries of packages of up to 50 pounds from our three area warehouses. Deliveries will be made along a variety of routes throughout the Nottingham area; knowledge of streets in Nottingham and the surrounding area is a must. Complete an application in person at our main office, located inside our Marlton Street warehouse, between the hours of 8:00 A.M. and 4:00 P.M.

East Midlands Transport
41 Marlton Street
Nottingham, NG1 3PZ

155. What is a stated requirement for the job?

- (A) Three years experience as a delivery driver
- (B) Familiarity with streets around Nottingham
- (C) Submission of an online application
- (D) The ability to lift more than 50 pounds in weight

156. What is indicated about East Midlands Transport?

- (A) It has one warehouse in the Nottingham area.
- (B) Its drivers make deliveries all around the country.
- (C) It will have an opening for a delivery driver next month.
- (D) Its main office is on Marlton Street.

Questions 157-159 refer to the following advertisement.

The Kinsley Mirror Company

Beauty and Affordability

For several decades, the name Kinsley has been associated with high-quality mirrors. Our mirrors have always been both inexpensive and durable. The quality of our products has earned us several regional and national honors, including the United Glass Company's award for excellence in manufacturing.

This month, we proudly present four new wall mirrors. They include the Padley dark pine mirror, the Hinderly maple mirror, the Gatson wrought-iron mirror, and the Lexford imperial silver mirror. Those who purchased our most popular mirror, the Cooper round mirror, may appreciate the beauty of either the Gatson wrought-iron mirror or the Lexford imperial silver mirror. Lighter mirrors, like the Padley pine mirror and the Hinderly maple mirror, also make excellent additions to any home.

For your peace of mind, every purchase comes with a one-year warranty that provides a guarantee against defects in artisanship or material. And unlike all of our competitors, we will ship your products to you at no extra cost, regardless of the size of the order. For additional information, go to our Web site at www.kinsleymirrors.com or visit us at one of our locations in Dunville or Forbinton.

157. What is implied about the Kinsley Mirror Company?

- (A) It plans to open four new stores.
- (B) It advertises weekly sales.
- (C) It has been in business for many years.
- (D) It is a family-owned company.

158. What mirror has been sold the most by the Kinsley Mirror Company?

- (A) The Padley pine mirror
- (B) The Hinderly maple mirror
- (C) The Cooper round mirror
- (D) The Gatson wrought-iron mirror

159. According to the advertisement, what does the Kinsley Mirror Company offer that other companies do not?

- (A) Overnight delivery
- (B) A one-year warranty
- (C) A customer newsletter
- (D) Free shipping

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Questions 160-161 refer to the following letter.

Hamelmann Corporation

Jill K. Anders
Garden Square Hotel
Goodridge Road
Cardiff CF10 3AL, United Kingdom

Dear Ms. Anders,

As a client who has bought paper products from Hamelmann Corporation in the past, you may like to know that as of May 30, we will begin offering a line of products made only from recycled paper. You can browse these and other Hamelmann products on our recently redesigned Web site, www.hamelmanncorp.de/ENG. I have enclosed a brochure featuring some of the products that have been designed especially for our customers in the hotel industry.

We look forward to continuing to supply your business with the finest paper products.

Very truly yours,

Ulrich Hamelmann

Ulrich Hamelmann

enclosure

160. What is the purpose of the letter?

- (A) To introduce a company's new product line
- (B) To announce the relocation of a company
- (C) To request information about hotels in Cardiff
- (D) To inform a customer that a product is no longer available

161. What is indicated about Ms. Anders?

- (A) She prefers to use recycled paper.
- (B) She is not satisfied with the paper products her business now uses.
- (C) She has not done business with Hamelmann Corporation in the past.
- (D) She works in the hotel industry.

Questions 162-164 refer to the following information.



Frequently Asked Questions

A few of our most frequently asked questions about ordering business cards appear below. If you cannot find what you are looking for, please contact us by calling 020 0003 7664 or by e-mailing us at information@veaprint.co.uk.

Can I place my order by phone or post?

All orders need to be placed on our Web site. Special online order forms are provided that allow you to choose the design of your business card and provide your personal information.

What if inaccurate information is printed on the business cards that I order?

We take great care to print all information according to the specifications you provide. Should you notice any inaccuracies, we will be happy to print your cards again and fill all of your future orders free of charge.

Can an order be canceled after it has been placed?

To cancel an existing order, you will need to enter your customer code on our Web site. This code will automatically be sent to your e-mail account when we receive your order.

TEST 05

162. What is the purpose of the information?

- (A) To notify customers of a delay
- (B) To answer questions about orders
- (C) To inform employees of a change in procedure
- (D) To apologize for an error

164. According to the information, what is a customer code required for?

- (A) To obtain a discount
- (B) To update contact information
- (C) To report a printing problem
- (D) To cancel an order

163. What is stated about order forms?

- (A) They can be mailed to VEA Print.
- (B) They must be signed by a customer.
- (C) They must be reviewed by a manager.
- (D) They can be found on a Web site.

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Questions 165-168 refer to the following news article.

New Zealand Tribune

Thursday, February 12

Auckland—Stillwater, Inc., has announced that its Hollydell Shopping Mall redevelopment project has been completed. Stillwater, a Sydney-based retail management firm, manages two other shopping malls in Auckland in addition to Hollydell. Stillwater spent approximately NZ\$15 million on its year-long redevelopment efforts. One section of the shopping mall was torn down and replaced with a cinema that will be operated by Oceana Cinemas Corporation. The other three sections have been renovated, and a new two-level parking building with space for 200 vehicles has been constructed.

In addition to featuring a new cinema and additional parking, the mall also houses a variety of new retail stores. New tenants include Peak Sporting Goods and Shoes for Less. Says

Stillwater's vice president for New Zealand operations, Marissa James, "Hollydell now has everything from designer boutiques and specialty food shops to shops offering great bargains on clothing for price-conscious shoppers." Gerry Zimmerman, browsing the racks of best sellers in the new Readwell Bookshop yesterday, agrees: "Before, I wasn't really interested in coming here to shop; there were just too few shops, and it was difficult to find a place to park."

Byung Dae Yoon, manager of Strawberry Children's Clothing, has seen a steady increase in the number of customers since the redevelopment project has ended. Notes Yoon, "Many of them have remarked on how much more enjoyable it is to shop at Hollydell now."

165. What is the purpose of the article?

- (A) To note that a firm will no longer be managing a shopping mall
- (B) To report that the redevelopment of a shopping mall is complete
- (C) To review the quality of customer service at stores in a shopping mall
- (D) To announce that a company has obtained funding to build a shopping mall

166. What is indicated about Stillwater, Inc.?

- (A) It increased the number of retail tenants at Hollydell Shopping Mall.
- (B) It owns two shopping malls in Auckland.
- (C) It will operate the new cinema at Hollydell Shopping Mall.
- (D) Its headquarters are in Auckland.

167. Who is Marissa James?

- (A) The manager of a children's clothing shop
- (B) A customer at a bookstore
- (C) The owner of a sporting goods store
- (D) An executive at a management firm

168. What is NOT indicated about Hollydell Shopping Mall?

- (A) It includes stores that sell food.
- (B) The number of parking spaces there has increased.
- (C) It was closed for one year during renovations.
- (D) There have been more customers there recently.

Questions 169-171 refer to the following letter.

Gedman and Associates
17 Commerce Parkway • Cumberland, CA 93041

Carlos Guerrero
17 Dawson Lane
Ralston, CA 93007

November 6

Dear Mr. Guerrero,

Thank you for taking the time to complete an application for employment with Gedman and Associates. As you know, we make every effort to recruit attorneys with a demonstrated record of professional excellence. Our corporate clients depend on us for both our expertise and our commitment to providing superior legal representation on matters of business and tax law.

We were impressed by your skills and experience, and we would like to invite you to interview for the position of junior attorney. The enclosed form provides important details about the interview, including the date, time, and location, as well as my personal contact information. Please let me know no later than November 13 whether you will attend the interview.

Also, if you have any questions about the schedule, please do not hesitate to ask me. I look forward to hearing from you soon, and thank you again.

Best regards,

Noriko Kasahara

Noriko Kasahara
Director of Human Resources
nkasahara@gedmanassociates.com
(831) 555-0154

TEST 05

169. What is the purpose of the letter?

- (A) To request employment references
- (B) To set up an interview with an applicant
- (C) To make an offer of employment
- (D) To change a scheduled meeting

170. When must Mr. Guerrero respond to the letter?

- (A) By November 4
- (B) By November 6
- (C) By November 13
- (D) By November 15

171. What kind of business is Gedman and Associates?

- (A) A law firm
- (B) An accounting firm
- (C) An architectural firm
- (D) A marketing firm

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Questions 172-175 refer to the following news article.

Quickstar Agrees to Short-Term Contract on Fees

By Daljit Jandu, September 7

Toronto—Quickstar Airlines Chief Executive Officer Scott Wei hosted a press conference yesterday to report that Quickstar, known for its low fares for flights within North America, has negotiated a temporary contract on fees with Thurston International Airport so that the airline can begin service on its first international route as planned in December.

Quickstar currently serves over 100 cities in North America; most of these routes originate at Thurston International Airport. Almost since the day it began operating seven years ago, though, Quickstar has faced difficulties in its negotiations with Thurston International Airport. One reason Quickstar chose to make its base at Thurston Airport, Wei remarked yesterday, was that the agreement he negotiated with Thurston officials was particularly favorable to a low-cost airline like Quickstar: “It was advantageous to us and it benefited the airport because it brought a much higher volume of passengers to the airport.”

But as air travelers rushed to take advantage of Quickstar’s low fares and the airline’s profits grew, Thurston Airport officials soon

wanted to renegotiate the terms of the fees that Quickstar paid to the airport. Wei says, “We made it clear that our first commitment is to keep fares low for passengers. If we couldn’t do that, we were going to look at other airports from which we could base the new international flights we are planning to offer.”

Thurston Airport spokesperson Simon Armstrong notes that the airport has always had a strong desire to make sure that Quickstar stays at Thurston Airport. “We are working hard to reach a permanent agreement that is beneficial to both the airport and Quickstar,” says Armstrong. “But so that Quickstar can move forward with its plans to offer service on its new international routes, we have offered Quickstar a temporary contract for six months on airport fees.”

Quickstar’s service to Rome will be the first of four international routes that it intends to operate out of Thurston Airport within the next two years. Of these, the route to Moscow will involve a stopover at London’s Heathrow Airport; service to Rome, Athens, and Istanbul will be nonstop.

172. What is true about Quickstar Airlines?

- (A) It currently serves over 100 cities in Europe.
- (B) It began operating six months ago.
- (C) It is known for keeping fares low.
- (D) Its base of operations is Helton Airport.

173. The word “faced” in paragraph 2, line 6, is closest in meaning to

- (A) avoided
- (B) submitted to
- (C) turned toward
- (D) confronted

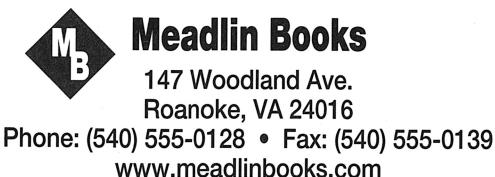
174. What is implied about Thurston Airport officials?

- (A) They will immediately increase the fees that Quickstar Airlines pays.
- (B) They hope to arrange a permanent contract with Quickstar Airlines.
- (C) They think that the current volume of passengers is too high for the airport to handle.
- (D) They will no longer allow airlines to establish international routes that originate there.

175. To what city will Quickstar Airlines begin service in December?

- (A) Rome
- (B) Moscow
- (C) Istanbul
- (D) Athens

Questions 176-180 refer to the following letter.



Hyun Sil Kim
451 Aspen Drive
Richmond, VA 23219

July 15

Dear Ms. Kim:

Thank you for becoming a preferred member of Meadlin Books. Your preferred member number is H2389X, and your membership is valid for one year.

Our records indicate that the e-mail address associated with your account is hskim@redkin.net. As you have requested, all correspondence will be sent to you by both postal mail and e-mail. If you wish to change your contact details, please call us at (540) 555-0128 between the hours of 9:00 A.M. and 6:00 P.M., Monday through Friday, or visit us online at www.meadlinbooks.com.

You may continue to purchase books from us online, or you may use your membership card at our store in Roanoke. As a member, you will save 15% on all new books, and you can preregister online for book signings, question-and-answer sessions with notable authors, and other popular in-store events.

Your business is important to us, and we hope you enjoy your membership. For your convenience, your Meadlin Books membership card is enclosed so that you can take advantage of your savings immediately.

Sincerely,

John Hewitt

John Hewitt
Member Services
Meadlin Books

Enclosure

176. What is the purpose of the letter?

- (A) To confirm a deadline
- (B) To ask for a donation
- (C) To renew an account
- (D) To provide membership details

177. What is suggested about Ms. Kim?

- (A) She has organized a book fair.
- (B) She has designed a Web site.
- (C) She buys books on the Internet.
- (D) She manages a bookstore.

178. What is indicated about Meadlin Books?

- (A) It holds promotional events in the store.
- (B) It offers discounts on magazines.
- (C) It contains a large selection of travel books.
- (D) It advertises in area newspapers.

179. The word “savings” in paragraph 4, line 3,

is closest in meaning to

- (A) account
- (B) rescue
- (C) supply
- (D) discount

180. What did Mr. Hewitt send with the letter?

- (A) A receipt
- (B) A card
- (C) An order form
- (D) A catalog

Questions 181-185 refer to the following advertisement and e-mail.

| Drive Right Rent-A-Car | | |
|---|---|--------------------|
| Special Prices for Spring Getaways—Valid March 30–June 15 | | |
| Vehicle Class | Features | Base Price |
| Economy | 2 doors Air-conditioning AM/FM stereo Room for four passengers | Now only \$39/day! |
| Intermediate | 2 doors Air-conditioning AM/FM stereo with CD player Room for four passengers | Now only \$45/day! |
| Standard | 4 doors Air-conditioning AM/FM stereo with CD player Room for five passengers | Now only \$50/day! |
| Premium | 4 doors Air-conditioning AM/FM stereo with CD player Room for seven passengers | Now only \$68/day! |

Limited-time offer. Rental car must be returned by June 15 in order to qualify for base price listed. Base prices do not include surcharges assessed for cars rented at any of our airport locations. We regret that your desired vehicle class may not be available at all Drive Right locations.

E-Mail Message

| | |
|-------------|----------------------------------|
| To: | amanda.j.mitchell@raewyncorp.com |
| From: | ting.c.hwang@raewyncorp.com |
| Date: | June 3 |
| Subject: | New reservation |
| Attachment: | 0 Kelleyville reservation.pdf |

Hi Amanda,

I need to ask for your help again with my upcoming trip to the Kelleyville office. Mr. Jordan has just asked me and our team from the Kelleyville office to go together to a meeting in Riccardi City. For this reason, please change the car rental reservation you made for me earlier. I will pick up the car from the Kelleyville airport on June 13 as originally planned, but then I'll keep it longer than planned; I will drive the group from the Kelleyville office to Riccardi City for the meeting there on June 15. To accommodate the group, I'll need a car that seats six people. I will now be returning the car to the Kelleyville airport on June 17. Finally, if you could change my flight reservation so that I'll return from Kelleyville on the evening of June 17, I would appreciate it.

In case you deleted the e-mail message I sent you a few days ago, I've attached a copy of the advertisement I found for the rental car company I usually use when I travel to Kelleyville on business. I've found this company to be very helpful in the past when we have had to make changes to a reservation.

Thanks!

Ting-Chun

181. What is the purpose of the e-mail?

- (A) To cancel a business trip to Kelleysville
- (B) To request that a travel itinerary be changed
- (C) To ask how many people will be attending a meeting
- (D) To inquire about accommodations at a hotel in Kelleysville

182. When will Ting-Chun Hwang attend a meeting in Riccardi City?

- (A) On June 3
- (B) On June 13
- (C) On June 15
- (D) On June 17

183. What class of car will most likely be reserved for Ting-Chun Hwang?

- (A) Economy
- (B) Intermediate
- (C) Standard
- (D) Premium

184. What is true about all of the classes of cars in the advertisement?

- (A) They have air-conditioning.
- (B) They have CD players.
- (C) They have four doors.
- (D) They are always available at each Drive Right location.

185. What is suggested about the base price that Ting-Chun Hwang will pay to rent a car?

- (A) It is a special price for business travelers.
- (B) It will be different from the base price listed in the advertisement.
- (C) It is higher than the price he would pay to rent a car in Riccardi City.
- (D) It will be lower because he has rented the car from an airport location.

Questions 186-190 refer to the following advertisement and form.

McEvan's Supermarkets to Mark its Twentieth Anniversary on October 24!

We would like you to join us on October 24. On this special day, we will be giving you even more ways to save. Plus, there will be live music, free food samples, and contests throughout the day. There are more reasons than ever to come to McEvan's on October 24.

We will offer:

- substantial discounts on hundreds of items from nearly every aisle or department, including the bakery, the dairy farm, and the vegetable garden
- discount vouchers for \$10.00, \$15.00, or \$20.00 to the first 100 customers
- a McEvan's Supermarket trivia contest that includes free t-shirts and other giveaways

To learn more about the special events planned for October 24, go to our Web site at www.mcevansupermarket.com or ask any one of our 200 employees for more information.

Happy 20th!

McEvan's Supermarket

October 24 only

\$10.00 discount

Please present to cashier at time of purchase

Title MS.

First Name Helen Middle Initial M Last Name Fettner

Mailing Address (including apt. number) 145 Briggs Street

City Tijeras State AZ Zip Code 08521

Would Like to Receive Mail from McEvan's? Yes No

Specials and Information via E-mail? Yes No

E-mail Address _____

We pledge to keep your information confidential. It will not be sent to any third party. In the event that your contact information changes, please call us at (520) 555-0318 or e-mail us at info@mcevansupermarket.com.

186. What is advertised in the notice?

- (A) A new line of products
- (B) A store remodeling
- (C) An anniversary celebration
- (D) An employee picnic

187. What is NOT mentioned about McEvan's Supermarket?

- (A) It has been in operation for almost twenty years.
- (B) It is located in downtown Tilford.
- (C) It has a Web site.
- (D) It is a business with 200 employees.

188. Why did Ms. Fettner receive a voucher?

- (A) She was one of the first customers on October 24.
- (B) She was the winner of an online contest on October 24.
- (C) She was employee of the month in October.
- (D) She was the first customer in October.

189. How much will Ms. Fettner save with the voucher?

- (A) \$10.00
- (B) \$15.00
- (C) \$20.00
- (D) \$25.00

190. What is stated on the voucher?

- (A) All returns must be made within 30 days.
- (B) The discount is valid for one week.
- (C) A minimum purchase of \$20.00 is required.
- (D) Customer information will be kept private.

Questions 191-195 refer to the following announcement and e-mail.

The Camarillo University Medical Center Wednesday Lecture Series Presents
Hospital Management in Urban Areas
Stephen S. Sebastian, Pottstown University
Wednesday, November 12, at 4 P.M.
Medical Center Lecture Hall A
Introduced by Dr. Jann Ericson, Dean of Medicine

Dr. Sebastian is an internationally renowned expert in hospital management and healthcare in urban environments. His latest book on the topic, *Urban Hospitals: New Management Challenges*, has just been published. He teaches hospital administration and public health at the Pottstown University School of Medicine.

His lecture will focus on the challenges presented by urban environments to hospital management and administration, with an emphasis on community relations. He will discuss strategies for leadership and organization in urban communities aimed at helping to build better relationships between hospital administrators and local politicians and community leaders.

The Camarillo University Medical Center Wednesday Lecture Series is funded by a generous gift from the Rosemary Fernandez Memorial Trust. Please contact Dana Goode, assistant to the dean of medicine, by e-mail at dgoode@camarillo.edu if you have any questions about the lecture series.

E-Mail Message

| | |
|----------|---------------------------|
| To: | sssebastian@pottstown.edu |
| From: | jericson@camarillo.edu |
| Date: | October 23 |
| Subject: | final details |

Dear Stephen,

I'm so pleased that you'll be coming to speak at our next Wednesday lecture series. I just finished reading your latest book, as have several of my colleagues, and we are eager to hear more about the ideas you present in it.

I want to confirm that, as I mentioned when we spoke on the phone recently, my assistant will be meeting you at the train station to take you to the medical center. Also, Dr. Ahmad al-Janabi, our new dean of students here at Camarillo, has asked if you might be available when the lecture ends around 5:30 P.M. to speak for fifteen minutes or so with some of our students who are considering pursuing careers in public health.

Finally, are you still interested in staying to have dinner with some of the faculty here after the lecture? I have made a reservation for dinner at 6:30 P.M. at the Camarillo Inn—you may remember it from your own student days here. One of us will be happy to drive you back to the train station in order for you to get the 8:45 P.M. train back to Pottstown.

Best regards,
Jann

191. Who is the lecturer?

- (A) A hospital administrator
- (B) A public health official
- (C) A medical school professor
- (D) A local politician

192. What will probably be discussed during the lecture?

- (A) Communication among hospital managers and community leaders
- (B) The latest trends in hospital construction
- (C) Ways to obtain funding for lectures at medical centers
- (D) Strategies for attracting more doctors to work in urban areas

193. Who will take Dr. Sebastian to the medical center?

- (A) Jann Ericson
- (B) Rosemary Fernandez
- (C) Dana Goode
- (D) Ahmad al-Janabi

194. What will most likely happen at 6:30 P.M.

on November 12?

- (A) Dr. Sebastian's lecture will end.
- (B) Some faculty members will have dinner together.
- (C) Some students interested in public health careers will meet Dr. Sebastian.
- (D) Dr. Sebastian will take a train back to Pottstown.

195. What is implied about Dr. Sebastian?

- (A) He applied for the dean of students position at Camarillo University.
- (B) He will stay overnight at the Camarillo Inn.
- (C) He used to be a student at Camarillo University.
- (D) He will present copies of his latest book to faculty members at Camarillo University.

Questions 196-200 refer to the following advertisement and e-mail.



The Trevisore Hotel

Our hotel is located in the heart of Rome, close to most major tourist attractions and just minutes away from several bus and train stations. The hotel's unique combination of old-world charm and modern amenities make it perfect for business travelers and tourists alike. Not only do we have spacious, air-conditioned guest rooms and suites, we also have two dining areas that afford panoramic views of the city. For those who need to work during their stay, we have a business center with fax and copy machines. We also offer Internet access in every room. Our state-of-the-art fitness center is open to all guests, and for those who wish to relax in the comfort of their rooms, we recommend taking advantage of our twenty-four-hour room service.

Right now, we are offering our special "Autumn in Rome" package. Simply make your reservation before September 10 and enjoy 25 percent off the cost of any single-or double-occupancy room between September 20 and November 1. This package also includes free breakfast every morning.

For more information, call us at +39 06 5555 0292 or visit us online at
www.trevisorerome.it.

E-Mail Message

To: Fei Peng <fpeng@itgst.cn>
From: Gabriella Tomasetti <gtomasetti@trevisorerome.it>
Subject: Trevisore Hotel
Date: September 1

Dear Ms. Peng,

Thank you for choosing to stay at the Trevisore Hotel. This e-mail serves as proof of your reservation with us, and your travel information appears below.

Name: Fei Peng

Home Address: 84 Changhong Avenue, Chaoyang District, Beijing, PRC
Telephone +86 10 6417-0693

Room Type: Single occupancy

Check in: Tuesday, September 21, after 3:00 P.M.

Check out: Sunday, September 26, before 11:00 A.M.

Room Rate: €150.00 per night (includes tax)

Cost (4 nights): €600.00

"Autumn in Rome" Discount: €150.00

Total: €450.00

Do not hesitate to contact us if you have any questions or if you wish to make any changes to your reservation.

Best regards,

Gabriella Tomasetti
Guest Services
The Trevisore Hotel

- 196.** What is suggested about the Trevisore Hotel?
(A) It is under new management.
(B) It has on-site parking.
(C) Its employees speak several languages.
(D) Its location is convenient for tourists.
- 197.** In the advertisement, the word “afford” in paragraph 1, line 5, is closest in meaning to
(A) manage
(B) provide
(C) regard
(D) notice
- 198.** What is stated about the “Autumn in Rome” package?
(A) It must be requested online.
(B) It may not be used with other offers.
(C) It includes free airport shuttle service.
(D) It is not available after November 1.

- 199.** What is the purpose of the e-mail?
(A) To confirm a hotel reservation
(B) To note a change in contact information
(C) To register a complaint
(D) To inquire about a delivery
- 200.** What is indicated about Ms. Peng?
(A) She will attend a business conference.
(B) She will receive complimentary breakfasts.
(C) She will take Italian lessons.
(D) She will work as a hotel manager.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.