

**READING**

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The newspaper editor, Mr. Lim has invited a distinguished architect to write about ----- famous buildings.
(A) he
(B) him
(C) his
(D) himself
102. All employees are required to attend ----- the morning and the afternoon sessions of the training workshop on Friday.
(A) when
(B) both
(C) which
(D) some
103. This course provides students with the tools for thinking about ways to enhance ----- among races, ethnic groups and social classes.
(A) collaborative
(B) collaborate
(C) collaborated
(D) collaboration
104. The new employee orientation will be held in one of the Training Facility classrooms and it will begin ----- at 8:00 a.m.
(A) promptly
(B) prompt
(C) promptness
(D) prompts
105. Employees who wish to participate in the FSA Program must submit their ----- paperwork to the Human Resources Department by Dec. 16.
(A) conclusive
(B) absolute
(C) completed
(D) exhausted
106. UPS guarantees the ----- of your important shipments from the U.S. to more than 580 international cities.
(A) deliverable
(B) deliverer
(C) deliver
(D) delivery

107. Old magazines and important papers are stored ----- the top shelf in labeled files.
 (A) out
 (B) on
 (C) to
 (D) for
108. The Sharp Hotel has decided to offer a free shuttle ----- to the beach every day from 8 a.m. to 9 p.m., leaving every hour.
 (A) service
 (B) serve
 (C) will serve
 (D) servings
109. The committee recommended ----- more systematic procedures for the management of employee performance evaluations.
 (A) proceeding
 (B) remarking
 (C) developing
 (D) persuading
110. It will be ----- to develop an updated employee manual incorporating the many changes that have occurred over the past twelve years.
 (A) necessity
 (B) necessitate
 (C) necessarily
 (D) necessary
111. In ----- for the Christmas shopping season, the local fire department has started inspecting malls and other business establishments in the Busan area.
 (A) presentation
 (B) determination
 (C) preparation
 (D) administration
112. Mr. Lim could solve the problem with the Sonya 468 Software ----- after reading the enclosed manual.
 (A) ease
 (B) easy
 (C) easily
 (D) eased
113. When you initiate conversations with your new employees, greet them ----- to make them feel comfortable and listen with interest.
 (A) exceptionally
 (B) personally
 (C) essentially
 (D) commonly
114. Infosys Technologies Ltd. has instituted an annual award of \$5 million for Korean scientists who have achieved excellence ----- research in biotechnology.
 (A) in promoting
 (B) for the promotion
 (C) by promoting
 (D) as a promotion
115. ----- the meeting, agenda items are discussed by the board of directors and minutes are taken by the secretary.
 (A) When
 (B) While
 (C) Instead
 (D) During
116. Please forward the message ----- the advertising agency in Busan to Mrs. Hwang's office directly.
 (A) as
 (B) out
 (C) up
 (D) from
117. The automobile industry is becoming increasingly reliant on computers to improve efficiency and ----- costs.
 (A) pursue
 (B) fasten
 (C) reduce
 (D) refrain
118. An ----- large number of our customers prefer the payment convenience of debit cards.
 (A) increase
 (B) increasing
 (C) increases
 (D) increasingly

119. Ms. Kennedy was given the responsibility for managing the downtown building project, which ----- by the board of directors.
 (A) is overseeing
 (B) was overseen
 (C) has been overseeing
 (D) be overseen
120. Recommendations for the prize will be considered by the committee, ----- are not necessarily required to receive it.
 (A) while
 (B) after
 (C) then
 (D) but
121. When renting a car, it is important to take ----- to inspect the car thoroughly and document any damage including minor scratches.
 (A) need
 (B) idea
 (C) cause
 (D) time
122. Ms. Jespersen is ----- to accept your invitation to become a member of the Washington Community Reinvestment Association.
 (A) pleasure
 (B) please
 (C) pleasing
 (D) pleased
123. The Family and Medical Leave Act requires employers to ----- employees up to 12 weeks of unpaid leave a year for family medical emergencies.
 (A) retrieve
 (B) grant
 (C) donate
 (D) require
124. Since pension benefits may be a major source of your retirement income, you should ----- consider the following options before making your decision.
 (A) care
 (B) careful
 (C) carefully
 (D) more carefully
125. The marketing team members are supposed to be on time ----- tomorrow's advertising planning meeting.
 (A) across
 (B) under
 (C) for
 (D) down
126. Because the number of staff registering for the seminar was ----- estimated, Mr. Kim had to book a larger meeting room.
 (A) inaccuracy
 (B) inaccurately
 (C) inaccurate
 (D) inaccuracies
127. Before ----- to the terms of use, please know that membership is not free, but, we do offer many different membership rates.
 (A) agree
 (B) agreed
 (C) agrees
 (D) agreeing
128. We are planning to launch the new product throughout the country ----- a reliable distributor and a wholesale dealer are found.
 (A) on the other hand
 (B) as well as
 (C) instead of
 (D) as soon as
129. The North East is one of the best regions in ----- to start a new business, according to Business and Enterprise North East statistics.
 (A) what
 (B) which
 (C) where
 (D) whose

130. The affordable land prices, good drainage and excellent soil conditions have been conducive to the high agricultural ----- of our region.
(A) construction
(B) movement
(C) output
(D) research
131. While the supervisor is responsible for preventing injuries, each worker must be attentive to their personal safety, ----- the safety of their coworkers.
(A) even though
(B) in order to
(C) in addition to
(D) whether
132. Pioneer Steel guarantees that all information gathered through this website is strictly ----- and used only by Pioneer Steel.
(A) confide
(B) confides
(C) confidential
(D) confidentially
133. No matter ----- busy they are, all workers at the factory are encouraged to take short breaks every 50 minutes.
(A) if
(B) where
(C) how
(D) so
134. The pockets are a bit different than the ones ----- in the catalog, as the zipper is on the side of the pocket, not in the center of the pocket.
(A) pictured
(B) informed
(C) sampled
(D) exposed
135. It is important to arrive at the airport 45 to 90 minutes ----- your scheduled departure time.
(A) next to
(B) ahead of
(C) down
(D) aboard
136. Korean information technology firms are ----- predicting an economic upturn in the fourth quarter despite concerns over a strong won and surging oil prices.
(A) cautiously
(B) accidentally
(C) equally
(D) tightly
137. The quarterly sales report indicated that the company's profits were 11 percent higher than previously -----.
(A) predict
(B) predicted
(C) predicting
(D) prediction
138. The new spring menu at Outback Restaurant features fresh salads made with ----- blends of Asian and European ingredients.
(A) presented
(B) healthy
(C) physical
(D) immediate
139. The city of Calgary has made a successful ----- from an industrial town to a bustling tourist destination, with the creation of shops, restaurants, and hotels.
(A) location
(B) transition
(C) cooperation
(D) suspension
140. The deadline for registration is rapidly -----, so contact our office immediately if you are interested in attending.
(A) arranging
(B) approaching
(C) setting
(D) declaring

Part 6

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following advertisement.

In the heart of downtown Stratford, the Annex Room ----- outstanding food and drinks in a

141. (A) offered
(B) offers
(C) will offer
(D) will have offered

smoke-free atmosphere. Enjoy cocktails, stone oven thin-crust pizzas and innovative cuisine prepared by the finest chefs in town. Try a martini from our extensive list, or sip a glass of wine or draft beer at the bar.

We have the perfect atmosphere to enjoy any occasion. Settle back with friends in the lounge area, savor a private evening as a couple, relish a special day with friends and family, or have a great meal before or after a ----- at the theater.

142. (A) construction
(B) renovation
(C) strike
(D) performance

Our flame-fired oven, which is trimmed in hammered copper, imparts a wonderful flavor to our pizzas, flatbreads, vegetables, chicken and seafood. You can find it in no other dining ----- in this area.

143. (A) relocation
(B) spot
(C) hall scraps
(D) venue

Hours of Operation:

May ~ November (Tuesday ~ Saturday 11:30 a.m. 2 p.m., 5 p.m. onward)

December ~ April (Wednesday ~ Saturday 5 p.m. onward)

Questions 144-146 refer to the following letter.

Dear Ms. Starkey,

We ----- your recent letter and challenge to David Dorsen's assessment. We apologize for

144. (A) review
(B) have reviewed
(C) will review
(D) will be reviewing

----- inconvenience that may have caused you. We will be sending a new adjuster to

145. (A) any
(B) few
(C) many
(D) several

review the damage to your roof and ceiling. ----- your letter clearly outlines the nature of

146. (A) Since
(B) That
(C) Although
(D) As though

the damage, we will send it along with the adjuster.

We would appreciate it if you could show him where the damage occurred. I am confident we can rectify the situation in a way satisfactory for both of us. We appreciate your patience in this matter.

Sincerely,

Janet Gallant

Janet Gallant

Customer Service Department

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Questions 147-149 refer to the following letter.

CEO Welcome Letter

Dear Cardholder:

Welcome to Cardlinx Systems. As one of the founders of the Pre-Paid Card Industry, I have been providing services to thousands of customers for over five years. This experience allows Cardlinx Systems to have the best possible understanding of ----- our

147. (A) that
(B) what
(C) how
(D) which

customers expect from our various card programs.

Cardlinx Systems cards can be used to make withdrawals at millions of ATMs around the world ----- to make purchases at millions of global merchants like restaurants, gas

148. (A) as long as
(B) as little as
(C) as soon as
(D) as well as

stations, grocery stores and many other retail stores. You can add more money to your account at thousands of locations around the country or send in funds to our main office using several different methods. All of our cards can be used to send money to family members and friends ----- around the world with a simple card-to-card transfer from one

149. (A) anonymously
(B) finally
(C) instantly
(D) surprisingly

card to another.

As a worldwide leader and innovator in the Pre-Paid Card Industry, Cardlinx Systems will continue to introduce new card products and services for your convenience.

Thank you for being a Cardlinx Systems Customer.

Sincerely,

Ezell Brown
CEO
Cardlinx Systems

Questions 150-152 refer to the following notice.

Rex Consulting Ltd.'s head office relocation

January 5, 2010

Rex Consulting Ltd. ----- into a new office in the Sofia City Center, next to the Palace of

150. (A) moving
(B) moves
(C) has moved
(D) will move

Justice.

The company's main office is now located on the third floor of a renovated administrative building. The address is 99 Knyaz Boris Street. The access to the office building is -----

151. (A) relative
(B) relatively
(C) relatives
(D) related

easy if you enter from Pozitano Street at Vitosha Boulevard and if you are coming -----

152. (A) as
(B) by
(C) to
(D) on

car, please use the Macedonia Square parking lot.

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Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following e-mail.

From : Manny Alfonso <malfonso@tu.org>
To : Alicia Holden <aholden@tu.org>
Re : Guest Lecture Series
Date : January 25

Hi, Alicia,

I have some incredible news regarding the "Your Money Matters" lecture series. Although it was quite hard to find someone available to take time off for us, I was finally able to convince one of the world's most distinguished financial experts, Dr. Irv Lowenberg, to deliver a talk about foreign investment in the so-called BRIC countries: Brazil, Russia, India and China. His preferred lecture dates and times are as follows:

June 9 at 7 P.M. or June 23 at 6:30 P.M.

As he has a very tight schedule at the University of Toronto, our earliest response would be most appreciated by him. Therefore I suggest that we arrange a brief meeting of the committee members as soon as possible in order to finalize the arrangements. Please let me know what you think.

Regards,

Manny Alfonso

153. In which area is Dr. Lowenberg an expert?

- (A) History
- (B) Religion
- (C) Economics
- (D) Law

154. What will the chairperson most likely do after reading the e-mail?

- (A) Promptly organize a committee gathering
- (B) Directly contact the proposed speaker
- (C) Ask the other members to submit their proposals
- (D) Overview her colleagues' suggestions

Question 155-157 refer to the following advertisement.

Bass Pro Shop

FISHING, HUNTING, OUTDOOR GEAR FREE CATALOG

RECEIVE FREE CATALOGS AND SHOP OUR 2010 OUTDOOR SUPPLIES!

THE OLDEST MAIL ORDER COMPANY IN THE USA!

HIGH-QUALITY MERCHANDISE AT AFFORDABLE PRICES!

Your merchandise should arrive within 3-4 business days. Order your 238-page full-color catalog, which will be the ultimate shopping guide for you. For faster service, please fill out the form below, then fax to: 1-800-227-7776

FIRST NAME: David LAST NAME: Lampy

ADDRESS: 242 Highland St., Fullerton, CA 92634

155. Who is most likely to show interest in this ad?
- (A) Music fans
 - (B) Outdoor lovers
 - (C) Equipment manufacturers
 - (D) World travelers
156. What does Bass Pro Shop handle?
- (A) Camping gear
 - (B) Color inkjet printers
 - (C) Business suits
 - (D) Appliances
157. What will Mr. Lampy probably do to get a free catalog?
- (A) Call a 1-800 number
 - (B) Wait for more than a couple of days
 - (C) Order it by visiting the website
 - (D) Send the form by fax

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Questions 158-160 refer to the following information.

Benhamn Reeves Band Concerts in Fancy Costumes

With each ticket you receive a free anniversary poster to commemorate the 10th annual Benhamn Reeves Band concert.

The Benhamn Reeves Band will perform with internationally renowned singers and dancers in magnificent costumes. The concert also will create a special atmosphere in City Arena and Golden Hall, the largest and most famous concert halls in and around Benhamn Reeves City.

The Benhamn Reeves Band concerts will even fulfill the wishes of Strauss lovers by performing the most impressive pieces by the Strauss Dynasty, such as *The Blue Danube Waltz* and *The Radetzky March*. You are sure to enjoy the Benhamn Reeves Band concerts.

For further information please check our web site: www.benhamnreeves.com or contact us at 072-5382-5566.

- ☐ The tickets should be ordered at least eight weeks before the event is held.
- ☐ We have the right to resell the tickets in case of delay in payment.
- ☐ You can cancel your booked tickets up to 24 hours before the concert with a 30% cancellation fee.

Dates

August 2010

- 11.08.2010, Fri-20:15
- 12.08.2010, Sat-20:15

September 2010

- 02.09.2010, Sat-20:15
- 03.09.2010, Sun-19:30
- 09.09.2010, Sat-20:15

158. From where can you assume the Benhamn Reeves Band gets its name?
- (A) A city name
 - (B) A hall name
 - (C) A song title
 - (D) A play title

160. When does the Benhamn Reeves Band plan to play?
- (A) In 10 years
 - (B) In eight weeks
 - (C) In August alone
 - (D) In August and September

159. What is *The Radetzky March*?
- (A) Another name for the band
 - (B) The name of a Strauss fan club
 - (C) The nickname of one member of the band
 - (D) A piece of music composed by an artist

Questions 161-162 refer to the following article.

Analysts announced today that orders to manufacturers have gone down by 4.2 percent this quarter, and it was the biggest decline in five years. It was larger than the 3.5-percent drop that economists had been expecting. They believe manufacturing will continue to be under pressure for many more months, reflecting a deepening recession that already is the longest slump in a quarter-century.

Orders for durable goods like automobiles and electronics fell by 7.0 percent in August, while orders for nondurable goods, such as food, petroleum products and chemicals, fell 1.9 percent, the most since December. The slumping commercial aircraft industry and housing sector are leading these declines. Labor costs, however, are on the rise. While this is good news for workers, the concern is that with productivity gains slowing over the past year and the cost of labor rising, these trends could make the Fed's job of keeping inflation under control more difficult. Economists are hoping that factories will not raise the prices of their products to meet the demand of labor costs, which could fuel inflation.

Investors seemed to welcome the news of slower productivity as a sign that the central bank may finally cut interest rates, as major indexes rose several points today.

161. What is mentioned about durable goods?

- (A) Orders for them have dwindled this quarter.
- (B) Their output is up by 7.0 percent this quarter.
- (C) They include food and asphalt.
- (D) Their request declined by 1.9 percent this quarter.

162. What can be inferred about investors?

- (A) They are hoping that the central bank won't lower interest rates.
- (B) They fear inflation may prevent interest rate cuts.
- (C) They are pleased about the current rate of productivity.
- (D) They are selling their options for fear of inflation.

Questions 163-165 refer to the following notice.

**Introducing a new way to get to the airport:
the Newark Liberty Airport Express**

The new bus service between Grand Central Station and Newark Liberty Airport will start on May 1st. The scheduled service operates every 20 minutes during peak periods and every 30 minutes during off-peak periods. It will take The Newark Liberty Airport Express an hour to get to the airport, depending on traffic.

Each bus is equipped with luggage bays underneath and rest rooms. When you board a Newark Liberty Airport Express Bus, you will get a relaxing, stress-free ride to, or from, the airport.

The travel will cost only \$15 one-way; \$25 round trip. If your travel plans involve Newark Liberty Airport and Grand Central Station, then you definitely should be on a Newark Liberty Airport Express Bus!

The drop-off point at the airport is on the ground floor of each terminal, conveniently located near the airline check-in counters. Pick-up is on the upper level of each terminal, near the baggage claim areas.

From May 1st through May 14th, 2010, passengers using public transportation at the Grand Central Station will be eligible for a free ride to the airport.

Discount fares

Children under 10, \$7 off

Senior citizens over 65, \$10 off

163. How long does it take from Grand Central Station to the airport on the Newark Airport Express?
- (A) About half an hour
 - (B) Just one hour
 - (C) More than two hours
 - (D) Nearly one and half hours
164. Where can you catch the Newark Airport Express?
- (A) Opposite Grand Central Station
 - (B) At several designated bus stops downtown
 - (C) In front of the airline check-in counters
 - (D) On the upper level of any terminal
165. How much would you pay if you take the airport bus from Grand Central Station on May 1st?
- (A) \$7
 - (B) \$10
 - (C) \$15
 - (D) Nothing

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Questions 166-169 refer to the following letter.

CMC
Training & Consulting
2582 Circle Dr., Suite 302
Secaucus, NJ 07094

June 17

Hydrogenic Enterprises
N. 3871 Route 4 East
Fort Lee, NJ 07024

Dear Mr. Hoebrechts,

I have created the following programs and estimate for you, which are customized to meet your company's specific needs. Please review these and let me know if you have any questions or suggestions.

Better Interpersonal Skills, 2-Day Workshop

Audience: All employees

Effective communications between customers and business is essential for organizational survival, employee retention, and conflict avoidance. Employees will be equipped with skills on how to interact with people effectively with positive energy.

The High Performance Leadership, 1-Day Seminar

Audience: Supervisors, Managers, Executives

By investing in business leadership development, the business executive will earn greater respect from those they lead, while creating a return on investment, which can be greater than any other form of professional development.

Closing the Deal, 2-Day Workshop

Audience: Sales and marketing staff

Your employees will learn the best methods for closing the deal with convincing argumentation and discover creative closes for any selling scenario as developed by sales expert Zig Ziglar. A sure thing for improving performance of your sales staff, this sales training course is engaging and entertaining and a must for any sales-oriented business.

Consulting by the hour, also available. I look forward to hearing from you.

Fees

- ☐ 1-Day Seminar \$1,350
- ☐ 2-Day Workshops \$2,500
- ☐ Hourly Consulting \$175 per hour
- * 15% discount on consulting appointments that are 3 hours or longer

Ruth St. Pierre
Ruth St. Pierre
President of CMC

166. What is the main purpose of this letter?
- (A) To postpone a training program
 - (B) To request feedback about the programs
 - (C) To confirm the details of training seminars
 - (D) To inquire about the cost for training seminars
167. What is the cost of the workshop for a sales worker?
- (A) That will depend on the number of attendants.
 - (B) \$1,350
 - (C) \$2,500
 - (D) \$2,500, minus 15%
168. Who is Mr. Pierre?
- (A) The training supervisor for Hydrogenic Enterprises
 - (B) The CEO of a training and consulting company
 - (C) The director of sales at Hydrogenic Enterprises
 - (D) The president of Hydrogenic Enterprises
169. Which program is NOT described in the letter?
- (A) Hourly consultations
 - (B) How to be a more effective leader
 - (C) How to interview and hire personnel
 - (D) How to enhance salespeople's performances

Questions 170-173 refer to the following contract terms.

Overseas Teaching Internship (OTI) participants receive information about the placement from the contracting organization. Furthermore, OTI participants will receive the following three documents: Notice of Appointment, Terms and Conditions of your contract and an attached Statement of Agreement. Please read these documents carefully, and promptly address any questions about the contract to your contracting organization. Sign the Statement of Agreement and return it promptly to the Contracting Organization.

OTI participants will receive information about flights and the Bangkok Orientation through the travel agent. If you have questions regarding travel arrangements, please call the travel agent.

If you have reason to believe that you will be unable to fulfill the entire 12-month period of your contract with your contracting organization, please withdraw from the program before you come to Thailand, and advise the embassy or consulate as soon as possible so that an alternate applicant who can fulfill the contract term can be found. If notice of your withdrawal is delayed, an alternate placement will not be made, causing an impediment to the progress of the English classes at the schools under the jurisdiction of the contracting organization to which you were assigned. Moreover, if you resign after arriving in Thailand, you will have to pay the price of your air ticket to Thailand and other hotel charges.

Please note that the terms and conditions of your contract are not negotiable. Arrival in Thailand constitutes agreement to those terms and conditions.

- 170.** What needs to be signed and returned?
(A) Terms and Conditions
(B) All of the documents
(C) Statement of Agreement
(D) Notice of Appointment
- 171.** When do the terms of the contract become binding?
(A) When the signed documents are received
(B) Upon initially setting foot in Thailand
(C) On the approval of the Contracting Organization
(D) At the point when the embassy is contacted
- 172.** What would be the result of a delayed notice of withdrawal?
(A) The school to which the applicant was assigned would be without a teacher.
(B) The cost of the plane ticket and hotel would be high.
(C) The teacher would have to be assigned to an alternate site.
(D) They would be impeded from leaving by their contracting organization.
- 173.** The word "note" in paragraph 4, line 1 is closest in meaning to
(A) write
(B) inform
(C) know
(D) attach

Questions 174-176 refer to the following advertisement.

HOSPITAL VISIT MAY CAUSE MORE DEATHS

A leading medical doctor says that a visit to the hospital in the US is one of the major causes of death. Even by the lowest estimates, hospital errors are the eighth leading cause of death in the U.S. ahead of car crashes, breast cancer, and AIDS. Hospitals are breeding grounds for infection, including potentially deadly infections resistant to antibiotics. Hospital food not only tastes bad, but can also worsen a patient's health by causing malnutrition. Learn these facts and many others that can save your life. So if you are facing hospitalization, prepare to take steps to protect yourself. *Stop Hospital Infections* can help you do so. The guide comes as a monthly newsletter with information on things to avoid and ways to improve your health during your hospital stay.

Normally, the newsletter sells for \$120/year but for a limited time, you can receive an additional academic report for only \$4.00/issue. This report comes out three times a year. Call now 1-800-555-9854 now to place your order, so that you do not miss a single copy of *Stop Hospital Infections*.

174. Which causes the eighth greatest number of deaths in the US?
- (A) AIDS
 - (B) Breast cancer
 - (C) Hospital mistakes
 - (D) Automobile accidents
175. What does the advertisement say about hospital food?
- (A) It does not taste good.
 - (B) It provides all the nutrition one needs.
 - (C) The price is expensive.
 - (D) It is provided to patients on time.
176. What is the average monthly fee for the subscription of the newsletter if you also receive the reports?
- (A) \$4.00
 - (B) \$10.00
 - (C) \$11.00
 - (D) \$132.00

Questions 177-180 refer to the following report.

COMPARATIVE ASSESSMENT OF TS387A AND TS731K SYNTHETIC FIBERS

The R&D team recently administered a strict test of both the TS387A and TS731K synthetic fibers and the results are as follows:

TS731K, the newer fiber, is slightly more durable than TS387A. The TS731K was also more resilient in severe environments, including unbearable heat and freezing cold. It is also more difficult to cut and tear accidentally. Furthermore, TS731K absorbs a number of different dyes and retains color well. After several cycles of tests in a regular washing machine, dyed TS731K was much less likely to run than TS387A.

TS731K, however, requests a slightly higher manufacturing cost. Also, due to its resiliency, it cannot be neatly cut. Unfortunately, it will never be suitable for delicate garments, but could guarantee high profitability as a material for pants, jackets, and loose-fitting shirts.

Currently we are using TS387A to mass produce a number of garments. This fiber still presents better quality than what most other clothing companies are using and we have had a continuous increase in our operating profits. Under the current circumstances it might be costly and unnecessary to convert to TS731K at this point, despite its clear superiority. We certainly need to seriously consider changing to TS731K only when it appears our competitors are catching up to us.

177. What is the purpose of this report?
- (A) To evaluate raw materials
 - (B) To promote a newly set-up service
 - (C) To expose the dangers of certain products
 - (D) To discuss the differences between services
178. What is NOT mentioned as a feature of TS731K?
- (A) It is good for use with dyes.
 - (B) It is not adversely affected after several washes.
 - (C) It is rather expensive to produce.
 - (D) It is not suitable for loose-fitting shirts.
179. What does the report suggest doing?
- (A) TS731K should be used.
 - (B) TS387A should continue to be used.
 - (C) The use of TS387A should be abandoned.
 - (D) TS731K and TS387A should be used together.
180. What is the rationale behind the suggestion?
- (A) TS731K is much better than TS387A.
 - (B) TS387A is a product of low quality.
 - (C) TS387A is still a relatively good product.
 - (D) TS731K is easier to manufacture.

Questions 181-185 refer to the following memorandum and e-mail message.

To : All Staff Members
From : Personnel Manager
Re : Application Procedures



If you would like to apply for a promotion in your department, please hand in the following documents by April 5;

- Designated application form with a photo
- Two letters of recommendation from your current supervisors

The board of directors will carefully review your application and at least two candidates in each department will be invited to perform ten-minute presentations on future performances and perspectives on June 10. It will be followed by a couple of interviews before the board decides who is suitable for being promoted. The final decision will be made and you will be notified via e-mail by the beginning of August. If you have any questions, send me an e-mail at tom@mczi.com and I will get back to you as soon as possible. Thank you for your attention.

Sincerely,

Tom Gallon,
Human Resources Department

To : Tom Gallon<tom@mczi.com>
From : Tony Parsons<tony@mczi.com>
Subject : Application for Promotion

I'm writing to ask you a few questions about the letters of recommendation that I need to submit with my resume. It has been only a year since I started working here at MCZ International and unfortunately one of my two bosses, Mr. Donovan, has been working in the branch office in Osaka for the upcoming international project with Yamamoto Industry. I haven't had a chance to work with him and he obviously doesn't know much about my performance and abilities. My other boss, Mr. Dellington, has agreed to write a letter of recommendation.

Do I still have to submit one more letter to apply for the promotion? Or should I still ask Mr. Donovan to write a letter of recommendation for me? Please let me know as soon as possible, as it will take more than a week to get a letter from Mr. Donovan.

Sincerely,

Tony Parsons
Sales Department (Ext: 4413)

181. Which of the following is NOT scheduled before the end of July?
- (A) Interviews
 - (B) Presentations
 - (C) The examination of forms submitted
 - (D) Notification of a promotion
182. What is Tony Parsons concerned about?
- (A) His picture
 - (B) His academic background
 - (C) His presentation skills
 - (D) His letters of recommendation
183. What can be inferred about Tony Parsons?
- (A) He has a good reputation in the office.
 - (B) He is working in Osaka now.
 - (C) He has only one supervisor for his department.
 - (D) He has been at MCZ International for a year.
184. Who is Mr. Dellington?
- (A) The personnel manager
 - (B) A staff member in the Sales Department
 - (C) The manager of a branch office in Osaka
 - (D) A member of the board
185. When was the e-mail written most likely?
- (A) In March
 - (B) In May
 - (C) In June
 - (D) In July

Questions 186-190 refer to the following advertisement and letter.

Internship Opportunity With Capital Hotel and Buffet Restaurant

Capital Hotel and Buffet Restaurant is seeking applicants for its summer internship program. The program will run from June 3 through September 10 and will offer two internships: one in marketing and one in restaurant management.

The marketing internship will be involved in creating marketing and sales promotion plans. The program is ideal for both marketing students and recent marketing graduates who want to add real working experience to their educational credentials focusing on sales in hospitality in a fun and exciting environment. As part of a team with other interns, you are asked to plan and implement several promotional events throughout the summer.

The restaurant management internship is designed to recruit the best and brightest students and recent graduates within the fields of hospitality, food and beverage, cooking and related areas of study.

Students participating in this internship will gain experience in our organizational operations and customer service areas and will work with a team of other interns to create new ideas for our hotel, restaurant, and food and beverage department. We will offer successful interns full-time employment at the end of the program.

If you are interested in the application, please send your cover letter and resume to Mr. Eric Plinsk at Central Plaza by May 20. Applications can also be sent by e-mail to eplinsk@capital.com.

Dear Mr. Plinsk,

I am writing to apply for your restaurant management internship. I am a business student at Adelaide University intending to pursue a career in the hospitality industry. I also have two years of work experience in customer relations in the food and beverage industry.

I strongly believe that I will be a suitable candidate for Capital Hotel and Restaurant's summer internship program. More importantly, I feel that my internship with Capital Hotel and Restaurant would be beneficial for me. Your company has an outstanding reputation for customer satisfaction, and I am sure that my educational background, working experience and enthusiasm will be an asset to your hotel.

I am confident that you would find it worthwhile for us to meet. I am available for an interview at any time. Should you want to contact me, I can be reached at rarkansas@ua.au.

Thank you for your time and consideration.

Sincerely,

Rose Arkansas

Rose Arkansas

186. According to the advertisement, what will marketing interns NOT be expected to do?
- (A) Learn door-to-door sales
 - (B) Make marketing plans
 - (C) Gain some job experience
 - (D) Organize promotional events
187. What could a successful applicant expect at the end of the internship?
- (A) To be nominated for a prize
 - (B) To be employed as a staff
 - (C) To get a certificate
 - (D) To be interviewed in person
188. Why was the letter written?
- (A) To participate in a conference
 - (B) To ask for an application form
 - (C) To propose a marketing strategy
 - (D) To express an interest in the program
189. In the letter, the word "suitable" in paragraph 2, line 1, is closest in meaning to
- (A) ideal
 - (B) respective
 - (C) available
 - (D) impeccable
190. What might Rose Arkansas enclose with her letter?
- (A) A diploma
 - (B) A letter of recommendation
 - (C) A record of her employment
 - (D) A transcript

Questions 191-195 refer to the following two e-mails.

From : Jim O'Rourke<jim@wolfdale.com>
To : Adam Eastbourne<adam@jppartners.com>
Subject : Upcoming Lecture on September 25th
Date : September 3

Hello Adam!

I really appreciate you offering to be our keynote speaker at the Wolfdale Law Society Luncheon. We are all eagerly awaiting your lecture on business ethics, which will be a very informative.

When we spoke on the phone last week, I told you that the luncheon would be held in the boardroom, but due to the high number of people that want to hear your presentation, we have decided to book the larger ballroom on the second floor of the Wolfdale Community Center. In addition, please pick up a security pass at the front desk on your way in. I'll notify the security guard that you will be arriving.

If you are interested in distributing notes on your presentation prior to your lecture, my assistant Judy Landry would be happy to make the necessary number of copies. Please forward a copy of these notes to her by Tuesday, September 20. Her e-mail address is jlandry@wolfdale.com. If you have any additional questions, or if you require any devices for your presentation, please feel free to contact me. We'll see you at the lecture.

Sincerely,
Jim O'Rourke

From : Adam Eastbourne<adam@jppartners.com>
To : Jim O'Rourke<jim@wolfdale.com>
Subject : RE: Upcoming Lecture on September 25th
Date : September 4

Dear Jim,

I am also looking forward to the lecture for the Wolfdale Law Society on September 25th. Having practiced law now for eighteen years, and having been involved in various business projects, I have had a great deal of personal experience with business ethics. I'd like to pass on some of this knowledge to you and your colleagues.

During my lecture, I have asked John Greenspan, one of the junior lawyers at our firm, to accompany me in order to help with the technical side of my presentation. John will set up

and operate the projection devices that I will incorporate into parts of my lecture.

With regard to the notes for my lecture, I appreciate your offer and will be in contact with your assistant over the next week or so. I will probably only need a couple of pages per person.

Thanks,

Adam Eastbourne

191. What is the purpose of Mr. O'Rourke's e-mail?
 (A) To confirm the details of a lecture
 (B) To cancel a room that had been rented
 (C) To announce a change in company policy
 (D) To establish an itinerary for a business trip
192. What should Mr. Eastbourne do first when he arrives at the Wolfdale Community Center?
 (A) Contact Mr. O'Rourke's assistant
 (B) Pick up a security pass
 (C) Go to the boardroom directly
 (D) Distribute his notes
193. When will Mr. O'Rourke and Mr. Eastbourne meet?
 (A) On September 3rd
 (B) On September 4th
 (C) On September 20th
 (D) On September 25th
194. Who is John Greenspan?
 (A) An attendant of the lecture
 (B) A security officer
 (C) A lawyer
 (D) An accountant
195. What will Mr. Eastbourne do next week?
 (A) Set up a business meeting
 (B) Deliver a speech
 (C) Send notes to Ms. Landry
 (D) Make copies of the notes

Questions 196-200 refer to the following article and e-mail.

One Set of Clothes for Work and Play

They wear designer clothes every day, but these fashion plates don't walk down runways. They're employees at Hotel Mariposa. From the bartenders and the bellmen to the concierges and maids, everyone is wearing a new stylish uniform designed by acclaimed fashion designer Alfonso Prodi. They're so stylish, in fact, that workers don't even have to get changed before going to a restaurant or bar after work.

"Wearing a stiff uniform does not allow the person to be themselves," says Floyd Mitchum, president of Klimax Hotels where employees wear seasonal lines by designer Vincent Foxworth. "It's hard to expect employees to do their best work if they don't feel their best about themselves."

More and more, hotels are turning to fashion designers to design uniforms that don't feel or look like uniforms. Rindia Corp., the world's largest manufacturer of mass-produced uniforms has recently turned to top fashion designers to redo their various lines of clothing for the service industry. "Hotel employees are not interested in wearing something that feels like a uniform," says Rindia spokesperson Phil Adams. "They want to look like they just bought something at an upscale department store. People tend to feel better when they are wearing a designer label." And if they happen to go to a party after work, they can do so in style.

From : Priscilla Jalaian<PriscJal@hotel.com>
To : Lance Alvarez<LanceAlv@hotel.com>
Subject : RE: New Uniforms
Date : September 24

Mr. Andrews told me we should go with the designs for the new uniforms by designer Jose Pamerac, so I've already ordered enough for all staff members plus surplus to match our current supply of uniforms. The order will take six to eight weeks to fill. In the meantime, I would like you to begin informing staff of the upcoming transition and the rules regarding the new uniforms. I hear the staff are eagerly awaiting their new designer clothes, so I don't think you'll hear any complaints about them.

1. Staff who enter from the hotel's main entrance must be in uniform before they arrive for work.
2. When entering from one of the employee entrances, you do not have to be in uniform.
3. As with the previous uniforms, cleaning will be handled by the hotel, and the uniforms should be dropped off in the usual collection areas.
4. Employees may wear their uniforms home if they so desire.
5. Only three uniforms will be issued to each employee. When you turn one in for cleaning, you may then pick up another one.

I'll be sending a package to you in the next few days with design sketches of the new uniforms and all the information regarding the proper handling of them. If anyone has any questions, tell them to call me at my office.

Sincerely,

Priscilla

196. What is the article mainly about?
 (A) New fashion designs
 (B) The costs of doing business
 (C) Changes in the hotel industry
 (D) A trend in workplace attire
197. Who is Phil Adams?
 (A) A staff member at a hotel
 (B) A fashion designer
 (C) A hotel president
 (D) A company representative
198. What probably happened before the e-mail was sent?
 (A) Employees complained about their uniforms.
 (B) Priscilla sent a package to Lance.
 (C) Lance had a meeting with the staff.
 (D) Mr. Andrews made a decision.
199. How many uniforms have been ordered?
 (A) Enough for all employees
 (B) Only three of each kind
 (C) An amount equal to the current supply
 (D) Double the amount actually needed
200. What are the hotel employees required to do?
 (A) Be in uniform when using the employee entrance
 (B) Hand in a dirty uniform before receiving a clean one
 (C) Wear their uniforms when leaving work
 (D) Use the main entrance during working hours