

Actual Test

05

PART 1 / PART 2 / PART 3 / PART 4

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

- (A) (B) (C) (D)

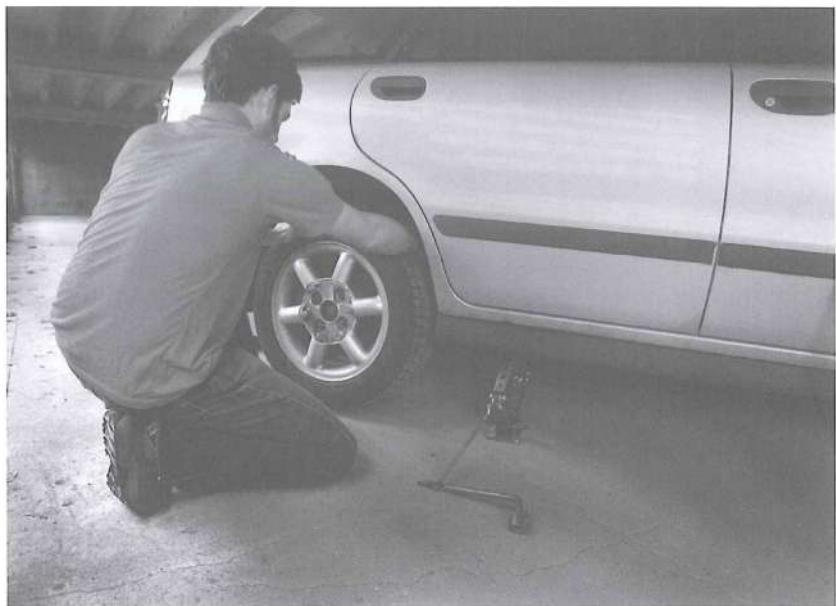


Statement (B), "They're looking at the document," is the best description of the picture, so you should select answer (B) and mark it on your answer sheet.

1.



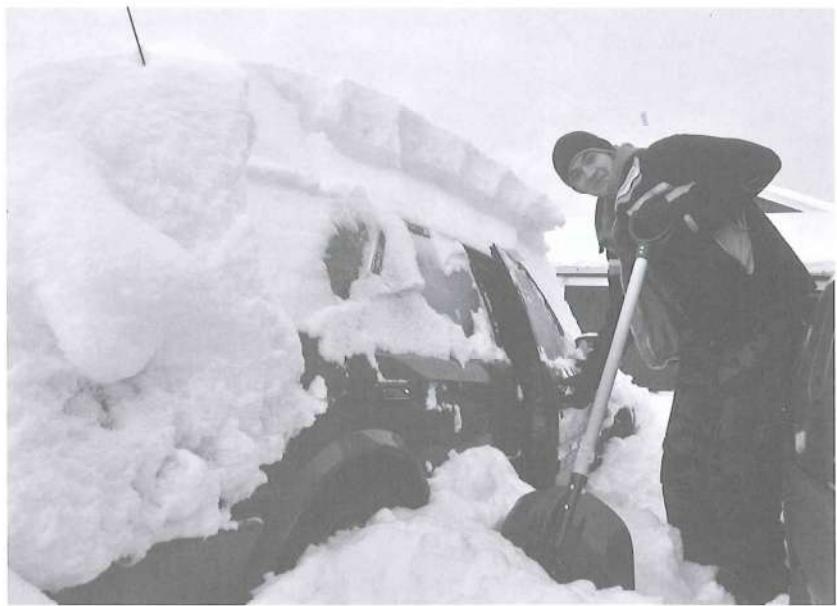
2.



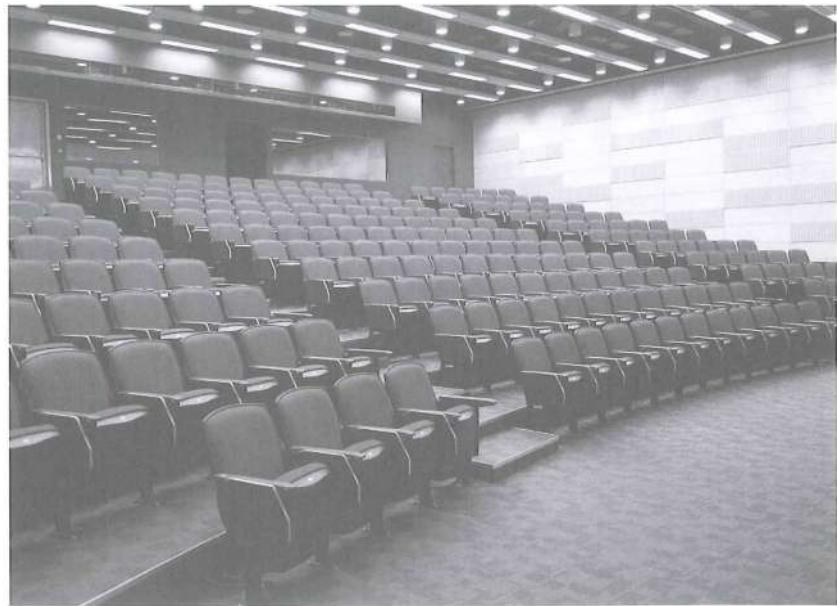
Actual Test 05

GO ON TO THE NEXT PAGE

3.



4.



5.



6.



Actual Test 05

GO ON TO THE NEXT PAGE

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
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21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What is the woman's problem?
(A) A meeting room is occupied.
(B) A piece of equipment is out of stock.
(C) An appointment has been canceled.
(D) Some software is not installed.
33. Why does the man mention a system malfunction?
(A) To apologize for an incorrect charge
(B) To explain a scheduling error
(C) To warn of security threats
(D) To change a company policy
34. What does the man say he will do?
(A) Fix a computer
(B) Provide an alternative
(C) Attend a meeting
(D) Check the employee manual
35. What does the woman ask the man about?
(A) How to write a report
(B) Whether a document is finished
(C) How to reserve a meeting room
(D) Whether a client has been contacted
36. What does the man say he will do?
(A) Prioritize the woman's request
(B) Extend a deadline
(C) Draft a budget
(D) Visit the woman's office
37. What does the woman need?
(A) A list of clients
(B) A sample product
(C) Meeting materials
(D) A revised itinerary

38. What career is the woman interested in?
- (A) College professor
(B) Web programmer
(C) Dental assistant
(D) Financial adviser
39. What does the woman say she will do?
- (A) Submit an application
(B) Inquire about a loan
(C) Consult a doctor
(D) Apply for a scholarship
40. According to the man, what advantage does the college offer?
- (A) Convenient class times
(B) Small class sizes
(C) Advanced level courses
(D) Reduced tuition
-
41. Where most likely do the speakers work?
- (A) At a software company
(B) At a marketing firm
(C) At a travel agency
(D) At a graphic design company
42. What is the woman's complaint about the training session?
- (A) There were not enough seats.
(B) The registration fee was too high.
(C) There was no time for inquiries.
(D) The instructor's presentation was lengthy.
43. What does the man suggest?
- (A) Attending another training session
(B) Transferring to a new department
(C) Reviewing a training manual
(D) Contacting the instructor
-
44. What is the topic of the conversation?
- (A) A pay raise
(B) An upcoming deadline
(C) A prescription for the flu
(D) A new work procedure
45. What does the woman ask about?
- (A) Pay compensation
(B) Promotion opportunities
(C) Sick leave availability
(D) Official forms
46. What will the man most likely do next?
- (A) Send an e-mail
(B) Revise a budget
(C) Deliver a document
(D) Call a doctor
-
47. Where most likely does the man work?
- (A) At a real estate agency
(B) At a bank
(C) At an art gallery
(D) At a landscaping agency
48. How long does the man say the woman will have to wait?
- (A) For a day
(B) For a week
(C) For a month
(D) For two months
49. What information will the man send the woman?
- (A) A job opening
(B) An itinerary
(C) A price quote
(D) A meeting agenda
-

50. What does the man ask about?
- (A) A lunch meeting location
 - (B) The schedule for the week
 - (C) The budget reports
 - (D) A client list
51. What does the woman remind the man about?
- (A) A dinner meeting
 - (B) A restaurant reservation
 - (C) A presentation
 - (D) A client's demands
52. What does the woman offer to do?
- (A) Meet with a colleague
 - (B) Talk to a client
 - (C) Call some co-workers
 - (D) Organize the reports
-
53. What is the problem?
- (A) The man forgot to book his plane ticket.
 - (B) The flight is delayed.
 - (C) The flight is cancelled.
 - (D) The man lost his ticket.
54. What solution does the woman propose?
- (A) To book a bus for the man
 - (B) To pay for his hotel room
 - (C) To send him documents
 - (D) To call his client in Vancouver
55. What does the man mean when he says "That's not a bad idea"?
- (A) He wants a better solution.
 - (B) He agrees with the proposed solution.
 - (C) He would like to hear more options.
 - (D) He wants to keep the plane ticket.
-
56. What was the woman doing in New York?
- (A) Taking a vacation
 - (B) Visiting family
 - (C) Looking for new staff
 - (D) Meeting clients
57. What does the woman imply when she says "Are they real?"
- (A) The flowers look really good.
 - (B) The flowers look fake.
 - (C) She is surprised to see them.
 - (D) She thinks they are real.
58. What does the man offer to do?
- (A) Give her a promotion
 - (B) Send her a gift card
 - (C) Have flowers delivered to her office
 - (D) Send her a gift card
-
59. Why is the man calling Jennifer?
- (A) To ask about her vacation
 - (B) To transfer her to another department
 - (C) To ask about a money transfer
 - (D) To talk to Mr. Woods
60. What does Grace say about the bank?
- (A) They were closed when she got there.
 - (B) They are having problems with their computers.
 - (C) She e-mailed the receipt.
 - (D) She couldn't find the location.
61. What does the man say he needs?
- (A) The transfer receipt
 - (B) The bank check
 - (C) The company credit card
 - (D) The transfer system

GO ON TO THE NEXT PAGE 

Subway Closures	
September 24th	
Line 2	8:00 A.M.-10:00 A.M.
Line 4	10:00 A.M.-11:00 A.M.
Line 6	11:00 A.M.-12:00 P.M.
Line 7	1:00 P.M.-2:00 P.M.

Supply Cabinet Inventory

Item	Quantity
Carbon Paper	50
Tracing Paper	25
Wrapping Paper	5
Business Cards	0
Headset	0

62. Why is the subway being closed on September 24th?
- (A) To upgrade the audio system
 - (B) Because the drivers are striking.
 - (C) There is a safety issue.
 - (D) Problems with the air conditioner
63. Look at the graphic. Which subway line do the speakers need to take?
NEW
- (A) Line 6
 - (B) Line 1
 - (C) Line 2
 - (D) Line 4
64. What does the man suggest doing?
- (A) Taking the subway
 - (B) Using the taxi service
 - (C) Taking the bus
 - (D) Driving his car
-
65. Why do they need to send the order today?
- (A) Because the company is closing for Christmas.
 - (B) Because the company is closing for New Years.
 - (C) The company doesn't have the item.
 - (D) They have delayed the order.
66. Look at the graphic. What will the man NOT order for the woman?
NEW
- (A) Wrapping paper
 - (B) A headset
 - (C) Business cards
 - (D) Carbon paper
67. What does the woman ask the man to do?
- (A) Send her the order form
 - (B) Send her a headset
 - (C) Revise the memo
 - (D) Send a receipt
-

Nutrition Information

Serving Size: 150 grams

Calories

110

Fat	5 g
Sugar	22 g
Sodium	60 mg
Caffeine	80 mg

68. Why is the man looking for a certain product?
- (A) He is on a diet.
(B) He doesn't like sugar.
(C) He is an athlete.
(D) He has a test soon.
69. Look at the graphic. Which of the ingredients is the man interested in?

(A) Fat
(B) Sugar
(C) Caffeine
(D) Protein
70. What does the woman suggest the man do?
- (A) Drink a lot of caffeine before taking it
(B) Don't drink a lot of caffeine before taking it
(C) Drink some caffeine before bed
(D) Drink some caffeine in the morning

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the speaker work?
(A) At a retail store
(B) At a bank
(C) At a gift shop
(D) At a shipping company
72. What does the speaker apologize for?
(A) A delivery mistake
(B) An incorrect charge
(C) A scheduling error
(D) A defective product
73. What does the speaker ask the listener to do?
(A) Return a call
(B) Renew his credit card
(C) Get rid of the recently delivered card
(D) Sign an application form
74. Where is the announcement being made?
(A) In a subway station
(B) In a conference hall
(C) In a shopping mall
(D) In a baggage claim area
75. What are the listeners asked to do?
(A) Proceed to the checkout immediately
(B) Register for a workshop
(C) Search for a missing item
(D) Visit a different location
76. Why should Ms. Goya go to the front desk?
(A) To pay a membership fee
(B) To recover a lost item
(C) To receive a voucher
(D) To return an item

77. What business created the message?
- (A) A glassware factory
(B) A pharmacy
(C) An eyeglasses store
(D) An insurance company
78. According to the speaker, what service does the business offer?
- (A) Free eye examinations
(B) Online purchases
(C) Special discounts for regular customers
(D) Free delivery on large orders
79. Why would listeners press 2?
- (A) To cancel an order
(B) To change delivery information
(C) To schedule an appointment
(D) To leave a message
-
80. What special feature of the new laptop does the speaker mention?
- (A) It is the lightest in the market.
(B) It has a built-in high-definition camera.
(C) It is water-resistant.
(D) It is convenient to carry.
81. How can customers purchase the new laptop?
- (A) By accessing a website
(B) By stopping by the speaker's office
(C) By visiting a local store
(D) By calling a customer service hotline
82. What can customers receive this week?
- (A) An additional battery
(B) A carrying case
(C) A portable speaker
(D) A small printer
-
83. What is the reason for the meeting?
- (A) To announce a new partnership
(B) To introduce a new manager
(C) To propose a budget plan
(D) To announce his retirement
84. What does the woman imply when she says "And why wouldn't we?"
- (A) To suggest the partnership is good
(B) To review some materials
(C) To recommend a new method
(D) To offer a training program
85. What does the woman suggest the studio staff do?
- (A) Go on vacation
(B) Continue using the old equipment
(C) Produce a movie
(D) Study the new equipment
-
86. What problem does the speaker mention?
- (A) A shipment was missed.
(B) The order was wrong.
(C) The center will have no hot water.
(D) The hot water is working.
87. What does the speaker imply when he says, "you might want to hold off until later"?
- (A) Members of the center should come in the afternoon.
(B) Members of the center shouldn't come.
(C) There will be a meeting in the morning.
(D) The center is closed in the afternoon.
88. What does the speaker say he will do?
- (A) Send a text message
(B) Send an email
(C) Make a phone call
(D) Post a letter

89. Where does the speaker work?

- (A) At a market
- (B) At a clinic
- (C) At a restaurant
- (D) At a factory

90. What problem does the speaker describe?

- (A) Extra items were delivered.
- (B) The delivery is late.
- (C) The business was closed.
- (D) There is a special event planned.

91. What does the woman mean when she says "I have to finish the kitchen inventory by 11:00 A.M."?

- (A) She would like a response soon.
- (B) She doesn't need to know soon.
- (C) She needs some help with the new menu.
- (D) They have the right ingredients.

Training Schedule

Monday	Tuesday	Wednesday	Thursday
Meet and greet	Machine training	Machine training	Machine training
Factory tour			Lunch meeting with president

92. What are the listeners training to be?

- (A) Airline attendants
- (B) Military soldiers
- (C) Assembly line workers
- (D) Computer programmers

93. According to the speaker, what will the listeners enjoy doing?

- (A) Learning their job
- (B) Assembling products
- (C) Producing quality materials
- (D) Going to company events

94. Look at the graphic. On what day will the listeners meet with the company president?

- (A) Monday
- (B) Tuesday
- (C) Wednesday
- (D) Thursday

FOCUS GROUP QUESTIONNAIRE RESULTS:
Majority respondents selected the following

Alright Ales New Styles	Do you like the label?	Do you like the flavor?	Would you choose this again?	Would you recommend this beer?
Dark Ale	Yes	No	Maybe	Maybe
Red Ale	No	Yes	Yes	Yes
Belgium Style	Yes	No	No	No
Wheat Ale	Yes	Yes	Yes	Yes



Zone 1 — Board Games and Video Games

Zone 2 — Action Figures and Dolls

Zone 3 — Sports Equipment

Zone 4 — Learning and Education Games

Toy List

Z1 Laughing Logs, Z2 Macho Man, Z2 Lovely

Lady, Z3 soccer ball, Z3 golf clubs, Z4 Animal

ID, Z1 Business Tycoon, Z1 Fighting Forces.

95. Why is Alright Ales worried?

- (A) They have a new competitor.
- (B) They are nervous about their new beers.
- (C) They are not in the top 5 of the market share in Northcut.
- (D) They will have to cut staff.

96. What will the company likely do with the results of the survey?

- (A) Change the label of the Red Ale
- (B) Work on the Belgium Ale
- (C) Begin marketing the chosen beers
- (D) Start working on a new style of beer

97. Look at the graphic. What beer is least likely to be part of Alright Ales' new product line?

- (A) Wheat Ale
- (B) Dark Ale
- (C) Red Ale
- (D) Belgium Style

98. What is indicated at the orientation?

- (A) Big Toys will be a boring job.
- (B) Big Toys has a large selection of products.
- (C) Their inventory system is confusing.
- (D) The managers will be very critical of mistakes.

99. Look at the graphic. Where will the trainees spend most of their time during the training exercise?

- (A) Zone 1
- (B) Zone 2
- (C) Zone 3
- (D) Zone 4

100. How quickly should the trainees complete their exercise?

- (A) 2 hours
- (B) 45 minutes or less
- (C) 1 ½ hours
- (D) 1 hour or less

This is the end of the Listening test.