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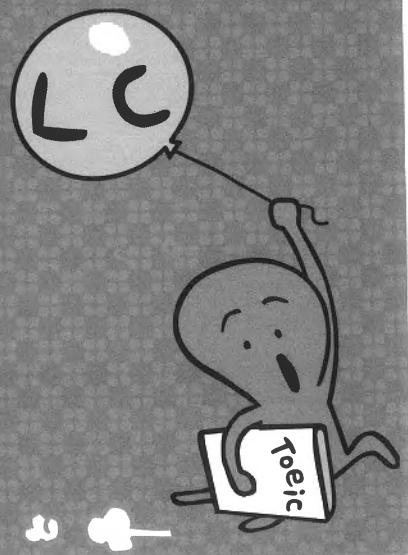
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Economy
LC 1000

Actual Test





Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE



3.



4.



5.



6.



GO ON TO THE NEXT PAGE



7.



8.



9.



10.



GO ON TO THE NEXT PAGE



Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

- You will hear: Where did you buy your tie?
- You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

Sample Answer

(A) (B) (C)

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

- 41.** What would the man like Julie to do?
- (A) Meet with the president
 - (B) Change an appointment time
 - (C) Come to the office later
 - (D) Contact some clients
- 42.** What will the man do this afternoon?
- (A) Meet with some clients
 - (B) Call the president's office
 - (C) Go to the emergency room
 - (D) Relocate his office
- 43.** What time will the man start his appointment this afternoon?
- (A) At 1 o'clock
 - (B) At 2 o'clock
 - (C) At 3 o'clock
 - (D) At 4 o'clock
- 44.** What kind of company does the man work for?
- (A) A delivery service company
 - (B) An Internet provider
 - (C) A mobile phone company
 - (D) An accountant's office
- 45.** How does the man explain the change in the woman's bill?
- (A) The price may have risen.
 - (B) The woman has two cell phones.
 - (C) There was an accounting error.
 - (D) The woman may have used her cell phone more than usual.
- 46.** What information does the man ask the woman for?
- (A) Her invoice number
 - (B) Her telephone number
 - (C) Her monthly balance
 - (D) Her identification number

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- 47.** What is the celebration for?
(A) The promotion of a coworker
(B) The opening of a new banquet facility
(C) The anniversary of the hotel
(D) The retirement of a colleague
- 48.** When will the celebration start?
(A) At 6:00
(B) At 6:30
(C) At 7:00
(D) At 7:30
- 49.** Where will the woman go before the party?
(A) To a banquet hall
(B) To a hotel lobby
(C) To a bakery
(D) To a supermarket
-
- 50.** Why is William happy?
(A) He created a new painting.
(B) He recently won a prize.
(C) He met his favorite artist.
(D) He taught his first art workshop.
- 51.** What does William hope to do?
(A) Take a vacation in the fall
(B) Sign up for a workshop
(C) Attend an awards banquet
(D) Join a group of artists
- 52.** What is William working on these days?
(A) An oil painting
(B) A workshop manual
(C) A watercolor painting
(D) A sculpture
- 53.** Where is the conversation most likely taking place?
(A) At a shipping company
(B) At an office building
(C) At an office supplies store
(D) At a library
- 54.** What does the assistant offer to do?
(A) Help move the supplies
(B) Phone his manager
(C) Sign the form
(D) Open the conference room
- 55.** What will be delivered to the conference room?
(A) A bookshelf
(B) A filing cabinet
(C) Office supplies
(D) Meeting tables
-
- 56.** Who most likely is the man?
(A) An information desk clerk
(B) A gift shop owner
(C) A parking attendant
(D) A supermarket cashier
- 57.** Where is the woman going?
(A) To meet with a boutique owner
(B) To visit an art gallery
(C) To check her order
(D) To walk around a shopping mall
- 58.** How does the man suggest lowering the admission price?
(A) Returning another day
(B) Calling the shop owner
(C) Using a discount coupon
(D) Charging her the senior's rate

- 59.** What color monitors are available now?
 (A) White
 (B) Silver
 (C) Black
 (D) Red
- 60.** How much does it cost to increase the size of the monitor?
 (A) \$ 100
 (B) \$ 170
 (C) \$ 200
 (D) \$ 300
- 61.** When can the man expect to receive his monitor?
 (A) In about a week
 (B) In about two weeks
 (C) In about three weeks
 (D) In about four weeks
-
- 62.** What problem is the man faced with?
 (A) He doesn't know where the HR department is.
 (B) He has too much work to prepare for the meeting.
 (C) He can't open the garage gate by himself.
 (D) He wasn't able to contact the parking attendant.
- 63.** When did the woman receive her parking permit?
 (A) On Thursday
 (B) On Friday
 (C) On Monday
 (D) On Tuesday
- 64.** What does the woman suggest the man do?
 (A) Find the parking attendant
 (B) Park in another garage
 (C) Arrive at the office early
 (D) Contact the HR department
- 65.** Where most likely does this conversation take place?
 (A) At a shopping mall
 (B) At a hair salon
 (C) At a fashion boutique
 (D) At an art studio
- 66.** What would the woman like to do?
 (A) Meet the receptionist
 (B) Attend the "what's hot" seminar
 (C) Find a new hair stylist
 (D) Change her hair color
- 67.** Why did the man visit New York?
 (A) To see the sights
 (B) To learn about fashion
 (C) To buy hair products
 (D) To attend a training seminar
-
- 68.** What is the man's problem?
 (A) He forgot his new password.
 (B) He left his ID card in the HR department.
 (C) He can't access his messages.
 (D) His phone lines have been down all afternoon.
- 69.** Where will the man probably go next?
 (A) To the HR department
 (B) To technical services
 (C) To the reception desk
 (D) To the mail room
- 70.** Where is the technical support staff office located?
 (A) Beside the reception desk
 (B) Next to the elevators
 (C) Across from the mail room
 (D) Near the HR department

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Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is the reason for the call?

- (A) To get Mr. Clifford's contact information
- (B) To set up an installation date
- (C) To discuss available Internet packages
- (D) To receive payment for a service

72. What is Mr. Clifford asked to do?

- (A) Send an e-mail
- (B) Call the company
- (C) Drop by the office
- (D) Register for services

73. When does Katie expect to hear from Mr. Clifford?

- (A) On Monday, between 8 and 6 o'clock
- (B) As soon as possible
- (C) Before the installation date
- (D) After the payment due date

74. Who most likely is the speaker?

- (A) A construction crew member
- (B) A steel engineer
- (C) A plant supervisor
- (D) A company's director

75. How many staff will the company employ when it opens?

- (A) 50
- (B) 75
- (C) 100
- (D) 125

76. Where was the first facility?

- (A) Milton
- (B) Portland
- (C) St. Louis
- (D) Rochester

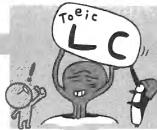
- 77.** Where most likely are the visitors?
 (A) A semi-conductor plant
 (B) A famous museum
 (C) A large bakery's facilities
 (D) A supermarket
- 78.** What will happen at 2:00?
 (A) The visitors will ask questions.
 (B) The guided part of the tour will end.
 (C) The tasting rooms will close.
 (D) The visitors can take photographs.
- 79.** How long will the visitors be on their own?
 (A) 30 minutes
 (B) One hour
 (C) Two hours
 (D) Three hours
-
- 80.** What kind of business is the message for?
 (A) A political candidate's office
 (B) A university registrar's office
 (C) City Hall in Washington, D.C.
 (D) A university library
- 81.** What time does the facility close on Fridays?
 (A) 2 p.m.
 (B) 3 p.m.
 (C) 4 p.m.
 (D) 5 p.m.
- 82.** How can a caller speak with Edward Phillips?
 (A) By accessing the list of faculty members
 (B) By speaking with the reception staff
 (C) By dialing extension 15
 (D) By visiting the library during regular hours
- 83.** What is being advertised?
 (A) A trip to France
 (B) A restaurant
 (C) A hotel
 (D) A food market
- 84.** What is provided for dessert?
 (A) Fruit juice
 (B) Fresh fish
 (C) Pastries
 (D) A glass of wine
- 85.** What does the speaker say about Chateau Francois?
 (A) The chef is world-renowned.
 (B) It is open on weekends.
 (C) The view from the deck is impressive.
 (D) The lunch specials are inexpensive.
-
- 86.** What is the announcement about?
 (A) Employment opportunities with human resources
 (B) Information regarding interior decorating
 (C) Changes in the meeting schedules
 (D) Preparations for the board meeting
- 87.** How can employees find out the location of their new offices?
 (A) By phoning the human resources department
 (B) By speaking to their manager
 (C) By visiting the lobby of the building
 (D) By contacting Newport Painters
- 88.** What are staff asked to do on Monday before they leave?
 (A) Clean up their workspace
 (B) Turn off their computers
 (C) Contact the human resources department
 (D) Put away confidential files

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- 89.** What is the purpose of this announcement?
- (A) To tell about special offers
 - (B) To inform of a change in the store policy
 - (C) To announce the store's hours
 - (D) To introduce sales associates
- 90.** What is Ms. Williams' position?
- (A) Store manager
 - (B) Computer programmer
 - (C) Radio announcer
 - (D) Restaurant staff
- 91.** What can customers receive at no cost as they leave?
- (A) A fax machine
 - (B) Computer paper
 - (C) A store catalogue
 - (D) A preferred customer card
-
- 92.** When will the new system start?
- (A) This afternoon
 - (B) In two weeks
 - (C) At the end of the month
 - (D) Next month
- 93.** What does the speaker say is the benefit to the change?
- (A) More efficient communication
 - (B) Prevent the loss of files
 - (C) Better secure important data
 - (D) Allow staff to work less hours
- 94.** What does the speaker ask staff to do?
- (A) Obtain a new ID card
 - (B) E-mail group files
 - (C) Copy existing files
 - (D) Rewrite files on the new server
- 95.** How long will the conference run?
- (A) A day
 - (B) Three days
 - (C) A week
 - (D) Three weeks
- 96.** What is the main subject of the conference?
- (A) Management techniques
 - (B) Organizational behavior
 - (C) Tele-conferencing
 - (D) Accounting
- 97.** What must conference participants do following the lectures?
- (A) Raise questions on the lectures they've heard
 - (B) Post their responses on the conference website
 - (C) Meet with their colleagues
 - (D) Submit a paper to Francis Lee
-
- 98.** What's the purpose of this meeting?
- (A) To introduce a new manager
 - (B) To announce a new security system
 - (C) To develop a new computer network
 - (D) To address the issue of employee productivity
- 99.** Where will this new policy be enforced?
- (A) Across the country
 - (B) Across the city
 - (C) Within the IT department
 - (D) Within the building
- 100.** What changes have been made to the computer system?
- (A) Employees must now use a password.
 - (B) Employees must now record their hours.
 - (C) Employees must now use only their own computer.
 - (D) Employees must speak to their manager before using the computer.

This is the end of the Listening test.



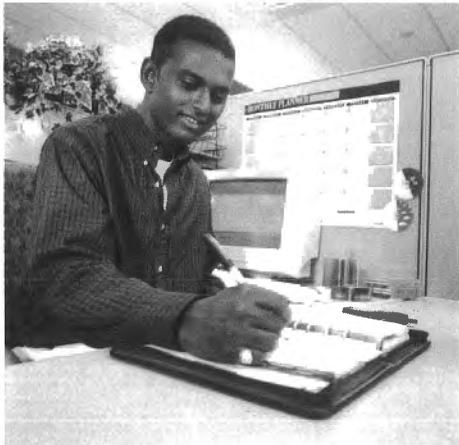
Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE



3.



4.



5.



6.



GO ON TO THE NEXT PAGE 



7.



8.



9.



10.



GO ON TO THE NEXT PAGE



Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear: (A) Next time we'll do better.

(B) At the downtown shopping center.

(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. What is the man's problem?
(A) His computer is broken.
(B) His Internet provider closed down.
(C) He cannot contact technical support.
(D) His Internet is slow.
42. Why does the woman recommend Roger's Inc.?
(A) They offer great technical assistance.
(B) They provide a money-back guarantee.
(C) They give discounts on used computers.
(D) They repair computers free of charge.
43. What does the woman ask the man to do?
(A) Go to a nearby computer shop
(B) Give her name when ordering a service
(C) Talk to a service staff member
(D) E-mail the company his details
44. What did Maria do this afternoon?
(A) Called the shipping company
(B) Sent a couple of faxes
(C) Photocopied records
(D) Drafted a proposal
45. Why would the man like Maria to make a phone call?
(A) To ensure the shipping is done
(B) To complain about a customer
(C) To order a replacement product
(D) To complete the paperwork
46. Why are the speakers concerned?
(A) They need to deliver an order.
(B) They need to cancel an order.
(C) They need more customer information.
(D) They need to fix their fax machine.

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- 47.** When is the train supposed to leave the station?
(A) At 3 o'clock
(B) At 5 o'clock
(C) At 7 o'clock
(D) At 9 o'clock
- 48.** What is the woman concerned about?
(A) She can't confirm departure times online.
(B) She will be late for an appointment.
(C) She has misplaced the contact information.
(D) She has lost some important documents.
- 49.** Why was the man planning to contact the partners?
(A) To discuss the presentation
(B) To arrange accommodation
(C) To ensure that they received the files
(D) To obtain directions to the office
-
- 50.** When does the man offer the return?
(A) In an hour
(B) In two hours
(C) Tomorrow morning
(D) Tomorrow afternoon
- 51.** Where is Mr. Michaels?
(A) On a business trip
(B) In his office
(C) At a meeting
(D) Downtown
- 52.** What are the speakers talking about?
(A) A presentation
(B) A shipment
(C) An office desk
(D) A trip itinerary
- 53.** Where most likely are the speakers?
(A) At a hotel
(B) At a restaurant
(C) At a cooking class
(D) At a farm
- 54.** What does the woman ask the man to do?
(A) Join her for lunch
(B) Bring her the menu
(C) Make her a club sandwich
(D) Suggest something to eat
- 55.** What will the woman probably do next?
(A) Drink her coffee
(B) Cook food for a friend
(C) Pay her bill
(D) Consider what she wants to order
-
- 56.** What would the man like to do?
(A) Fill out an application form
(B) Renew his driver's license
(C) Check his credit rating
(D) Obtain a credit card
- 57.** What did the man provide the woman with?
(A) His credit card
(B) His driver's license
(C) His passport
(D) His reference letter
- 58.** What will the woman do?
(A) Fill out the application form for the man
(B) Photocopy the man's identification
(C) Get the man a new driver's license
(D) Tell the man more about the bank's services

- 59.** What's the main topic of the conversation?
- A restaurant reservation
 - A business meeting
 - A conference
 - A job interview
- 60.** When will Sarah meet with the vice-president?
- Tomorrow
 - At the end of the week
 - At the beginning of next week
 - At the beginning of next month
- 61.** What request did Sarah make regarding her second interview?
- To alter the location
 - To modify the time
 - To change the person interviewing her
 - To reschedule the day of the interview
-
- 62.** What would the man like the woman to do?
- Schedule a meeting
 - Contact a client in New York
 - Get information at a seminar
 - Make travel arrangements
- 63.** Where is Mr. Pauls going tomorrow?
- To a business lunch
 - To a marketing presentation
 - To a training workshop
 - To a client's office
- 64.** What does the woman infer about Johnson & Johnson?
- They will increase the company's profits.
 - The company isn't very successful.
 - The company wishes to relocate.
 - They will introduce new company policies.
- 65.** Who most likely is Ms. Dias?
- A Spanish diplomat
 - A translator
 - A publisher
 - A marketer
- 66.** What would Ms. Dias like from the man?
- A new publisher
 - A higher salary
 - A new deadline
 - An assistant
- 67.** How will Ms. Dias make the due date?
- By focusing only on the translation of the book
 - By delaying a business trip
 - By hiring an assistant
 - By shortening the article
-
- 68.** What type of business is being talked about?
- A travel agency
 - A grocery store
 - A magazine
 - A restaurant
- 69.** How did the man learn about the business?
- From a newspaper article
 - From a colleague
 - From a travel pamphlet
 - From a news program
- 70.** What did the woman like about the business?
- The staff
 - The location
 - The atmosphere
 - The food

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Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is the man calling about?
(A) A document
(B) An airline delay
(C) A piece of luggage
(D) A travel itinerary
72. Where can Ms. Damon expect to receive the delivery?
(A) At her hotel
(B) At the post office
(C) At the airport
(D) At the security desk
73. When can Ms. Damon expect the delivery?
(A) This morning
(B) This afternoon
(C) Tomorrow morning
(D) Tomorrow afternoon
74. Why is the announcement being made?
(A) To direct people to customer service
(B) To inform customers that the store is closing
(C) To introduce the new manager on duty
(D) To advertise the prices of produce
75. Who should customers ask questions to?
(A) The manager
(B) The cashier
(C) The security guard
(D) The customer service representative
76. What change will be introduced next week?
(A) A new cashier will be hired.
(B) Special discounts will be introduced.
(C) The store will stay open longer.
(D) The store will receive a shipment.



- 77.** Who most likely is the speaker?
(A) A waiter
(B) A food critic
(C) A cook
(D) A receptionist
- 78.** What accompanies the special dishes?
(A) Pastries
(B) Soup
(C) Rice
(D) Dessert
- 79.** How much does the lavender mousse cake cost?
(A) Six dollars
(B) Eight dollars
(C) Fifteen dollars
(D) Seventeen dollars
-
- 80.** Who is the speaker?
(A) A sales representative
(B) A company's department head
(C) A public relations officer
(D) A newspaper journalist
- 81.** What is this announcement about?
(A) A new job opportunity
(B) A newspaper article
(C) A new product
(D) A rise in sales
- 82.** According to the announcement, what will staff members receive?
(A) New employees
(B) Larger office space
(C) An increase in bonus
(D) The new product line
- 83.** Who is the subject of this report?
(A) A pianist
(B) A jazz artist
(C) A radio announcer
(D) A music critic
- 84.** How old is Mr. Onawa?
(A) Eight
(B) Eighteen
(C) Eighty-seven
(D) Eighty-nine
- 85.** At what time on Friday will Mr. Onawa's interview be on the air?
(A) At 7:00 A.M.
(B) At 9:00 A.M.
(C) At 6:00 P.M.
(D) At 8:00 P.M.
-
- 86.** Who is Nathan East?
(A) An astronomer
(B) An environmentalist
(C) An urban planner
(D) A chemist
- 87.** How does the speaker know Nathan East?
(A) She attended one of his previous talks.
(B) She assisted him on a research project.
(C) She dined with him in Tokyo.
(D) She was one of his students.
- 88.** What does the speaker say about the audience?
(A) It has lost some key members.
(B) It has done some exciting research.
(C) It is quite small in number.
(D) They are globally recognized.

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- 89. What is Gossip Central?**
- (A) A magazine
 - (B) A film
 - (C) A radio show
 - (D) A concert
- 90. Who is Sarah Polly?**
- (A) A motivational speaker
 - (B) An actor
 - (C) A producer
 - (D) A director
- 91. How long has Ms. Polly worked in her industry?**
- (A) Five years
 - (B) Ten years
 - (C) Fifteen years
 - (D) Twenty years
-
- 92. What kind of company is being advertised?**
- (A) Shipping company
 - (B) Renovation services
 - (C) Auto repair shop
 - (D) Food delivery
- 93. What has the company recently done?**
- (A) Introduced new products
 - (B) Opened a new store
 - (C) Celebrated an anniversary
 - (D) Founded a new company
- 94. What do customers receive this weekend only with the purchase of a service package?**
- (A) A free oil change
 - (B) Free estimates
 - (C) Hourly service
 - (D) A preferred customer card
- 95. Where did the meeting take place?**
- (A) At a community college
 - (B) At a local police division
 - (C) At the courthouse
 - (D) At a judge's residence
- 96. What was the subject of the gathering?**
- (A) Building more public offices
 - (B) Lowering the cost of health care
 - (C) Reducing the number of police officers
 - (D) Improving the safety of the community
- 97. Why were some people against the talks?**
- (A) Innocent people may be arrested.
 - (B) The number of jobs will decrease.
 - (C) It will harm the community.
 - (D) The program will be too costly.
-
- 98. What is being worked on?**
- (A) The parking garage
 - (B) The main entrance
 - (C) The shuttle bus
 - (D) The computer network
- 99. When is the parking garage available again?**
- (A) Tuesday
 - (B) Wednesday
 - (C) Thursday
 - (D) Friday
- 100. How does Ms. St. Pierre offer to help?**
- (A) Give directions to the parking lot
 - (B) Write a report outlining the repairs
 - (C) Provide transportation for employees
 - (D) Send staff to help repair the garage

This is the end of the Listening test.



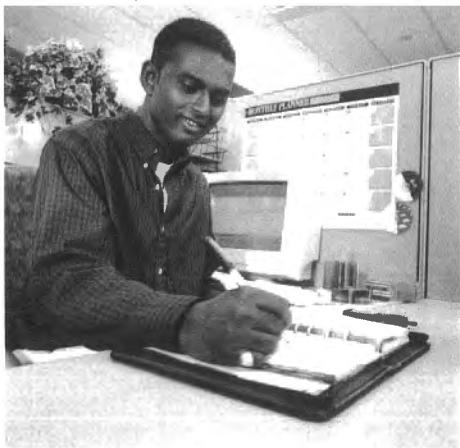
Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE 



3.



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GO ON TO THE NEXT PAGE



7.



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GO ON TO THE NEXT PAGE



Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question “Where did you buy your tie?” is choice (B), “At the downtown shopping center,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. Where are the speakers most likely?
- (A) At a shopping mall
 - (B) At a convention center
 - (C) At a local hotel
 - (D) At a company warehouse
42. What will the woman give Mr. Dyson?
- (A) An information package
 - (B) A guest list
 - (C) A name tag
 - (D) An operating manual
43. What does Mr. Dyson inquire about?
- (A) The name of the conference
 - (B) The number of guests
 - (C) The location of an event
 - (D) The dates of the seminar
44. Who is the man speaking with?
- (A) A telephone operator
 - (B) A hotel manager
 - (C) A city tour guide
 - (D) A company client
45. What is the man unsure of?
- (A) The name of his tour guide
 - (B) The hotel's address
 - (C) The name of the hotel
 - (D) The date he will be visiting
46. What will the woman most likely do next?
- (A) Look for other local hotels
 - (B) Check the hotel's facilities
 - (C) Make a reservation
 - (D) Connect the call

GO ON TO THE NEXT PAGE 



- 47.** What did Allie bring?
(A) Grilled vegetables
(B) Sandwiches
(C) Beef kebabs
(D) Fruit
- 48.** What does Jim compliment Allie on?
(A) Her pretty living room
(B) Her lovely attire
(C) Her delicious food
(D) Her kindness
- 49.** What is Jim doing?
(A) Grilling beef
(B) Cutting up fruit
(C) Preparing cocktail drinks
(D) Making dessert
-
- 50.** Where is Mario now?
(A) At a client's office
(B) At Kensington Market
(C) At the post office
(D) At the downtown office
- 51.** What issue is Mario dealing with?
(A) An office renovation
(B) A new contract
(C) A delivery mistake
(D) A printing error
- 52.** How does the woman suggest getting in contact with Mario?
(A) By going downtown
(B) By writing him an e-mail
(C) By sending him a fax
(D) By calling his mobile phone
- 53.** What are the speakers talking about?
(A) A mobile phone bill
(B) A gas invoice
(C) An electricity payment
(D) A broken heating system
- 54.** Why does the man want to make a call?
(A) To request maintenance staff
(B) To inquire about gas rates
(C) To discuss setting up a new account
(D) To ask for an additional invoice copy
- 55.** What would the woman like the man to do?
(A) Discuss with her what he finds out
(B) Talk to the company about getting a discount
(C) Help her with the cost of her gas bill
(D) Ask for better customer service
-
- 56.** What is the woman's problem?
(A) She is late for an important meeting.
(B) Her e-mail account is not working.
(C) She misplaced an important file.
(D) She wasn't able to finish the proposal.
- 57.** What will the woman do at 1 o'clock tomorrow?
(A) Talk to her supervisor
(B) Host a presentation
(C) Meet with a client
(D) Contact the technical support team
- 58.** What will Bill most likely do next?
(A) Order some office supplies
(B) Negotiate a new contract
(C) Delay a meeting
(D) Make a phone call

59. Why are the speakers going to Toronto?

- (A) To attend a conference
- (B) To go to a trade show
- (C) To take a vacation
- (D) To speak with some investors

60. How long will Sue stay in Toronto?

- (A) For one night
- (B) For two nights
- (C) For three nights
- (D) For four nights

61. What does Sue suggest the man do?

- (A) Go to the trade show on Thursday
- (B) Rest before the presentation
- (C) Speak with his travel agency
- (D) Make a reservation soon

62. What time are dinner reservations?

- (A) 7:45
- (B) 8:00
- (C) 8:15
- (D) 8:30

63. What does the man say about Frank?

- (A) He's away on vacation.
- (B) He's unable to make it.
- (C) He's meeting them for dinner.
- (D) He's working late.

64. Why will the woman come late to the meeting?

- (A) She has to wait for a delivery.
- (B) She has to park her car.
- (C) She has to make a phone call.
- (D) She has to finish her work.

65. Where does the woman work?

- (A) At a university
- (B) At a hospital
- (C) At a stationary store
- (D) At a recruiting firm

66. Who does the woman want to speak to?

- (A) Store manager
- (B) Sales representative
- (C) Vice-president
- (D) Secretary

67. What will the woman probably do?

- (A) Leave a message on Luke Newberry's phone
- (B) Complain to the store manager
- (C) Order the business cards somewhere else
- (D) Speak to another sales representative

68. Who most likely are the speakers?

- (A) Business partners
- (B) Contractors
- (C) Repair workers
- (D) Neighbors

69. What problem do Tim's neighbors have?

- (A) They have no electricity.
- (B) Their car was stolen.
- (C) Their air conditioner has stopped working.
- (D) Their house is on fire.

70. What needs to be repaired?

- (A) The driveway
- (B) The window
- (C) The power lines
- (D) The fireplace

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Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. Who is the message most likely directed at?
- (A) Website designers
 - (B) Professional accountants
 - (C) Irish students
 - (D) Bank customers
72. What is inferred about the organization's employees?
- (A) They are currently on lunch break.
 - (B) They are attending to other customers.
 - (C) They are presently not working.
 - (D) They are working at another branch office.
73. What information can customers obtain from the website?
- (A) A list of new available products
 - (B) A list of company employees
 - (C) Cost of the company's products
 - (D) The branch location and address
74. What is the purpose of this radio announcement?
- (A) To inform people of a city event
 - (B) To advertise a new project
 - (C) To announce the closure of a park
 - (D) To arrange a city council conference
75. From when will St. Paul Street be closed to vehicles?
- (A) November 9
 - (B) November 10
 - (C) November 12
 - (D) Next weekend
76. What should people do if they have questions?
- (A) Send an e-mail to the mayor
 - (B) Fax the city council
 - (C) Call the tourism office
 - (D) E-mail their local police department

- 77.** What type of event is being held?
(A) A sporting event
(B) A theatrical performance
(C) A concert
(D) An awards ceremony
- 78.** What will guests be doing at next month's charity event?
(A) Listening to an orchestra
(B) Dancing
(C) Singing
(D) Making speeches
- 79.** What will happen immediately after lunch?
(A) Award winners will be announced.
(B) A dance performance will take place.
(C) Speeches are scheduled to begin.
(D) Photographs will be taken.
-
- 80.** What is suggested about Thompson's wristwatches?
(A) They are inexpensive.
(B) They are manufactured in China.
(C) They are stylish.
(D) They can be ordered online.
- 81.** What gift is being offered?
(A) A set of pens
(B) A new pair of shoes
(C) A leather briefcase
(D) A pair of sunglasses
- 82.** What should people do to receive a gift?
(A) Make a phone call
(B) Contact a store manager
(C) Visit the company website
(D) Write a letter
- 83.** What is the announcement about?
(A) Vacant positions in a company
(B) A new financial report
(C) Hiring a new employee
(D) Ways to enhance global marketing
- 84.** How long did Ms. Reynolds work at The Optic Group?
(A) 3 years
(B) 4 years
(C) 5 years
(D) 6 years
- 85.** Where is the main office of Jones & Burwell Consulting?
(A) Madrid
(B) London
(C) Los Angeles
(D) Seattle
-
- 86.** Why did the speaker leave a message?
(A) To give directions to a new restaurant
(B) To talk to her boss about the new clients
(C) To inform her colleagues that she will be late
(D) To tell her coworkers about a new contract
- 87.** What was scheduled for one o'clock?
(A) A lunch meeting
(B) A musical performance
(C) A client's presentation
(D) A meeting among coworkers
- 88.** Where is the speaker calling from?
(A) The office
(B) A restaurant
(C) Her home
(D) A hospital

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- 89.** What did the speaker decide at a young age?
(A) What profession he wanted to work in
(B) What university he wanted to attend
(C) What city he wanted to live in
(D) What kind of friends he liked
- 90.** What did the speaker do at age twenty-five?
(A) He taught politics at a university.
(B) He became school president.
(C) He met a famous politician.
(D) He started playing sports.
- 91.** How many regulations did the speaker introduce?
(A) Twenty
(B) Twenty-five
(C) Thirty
(D) Forty
-
- 92.** Who most likely is the speaker addressing?
(A) College professors
(B) New employees
(C) Technical support staff
(D) Department managers
- 93.** Why are not many employees taking courses?
(A) They believe that they are too expensive.
(B) They think that the courses are boring.
(C) They see no advantages in taking them.
(D) They are unaware that the courses are offered.
- 94.** What has the speaker suggested the company do?
(A) Hold the courses in the company offices
(B) Make the classes mandatory for all staff
(C) Hire more professional staff
(D) Implement a technical support team
- 95.** Who most likely is the speaker?
(A) A travel agent
(B) A hotel clerk
(C) An airline pilot
(D) A sales representative
- 96.** What city has been added to Barbara's itinerary?
(A) Calgary
(B) Honolulu
(C) Los Angeles
(D) Chicago
- 97.** Why would the speaker like Barbara to contact him?
(A) To discuss the difference in the ticket price
(B) To arrange transportation to the airport
(C) To confirm the location of a meeting
(D) To talk about a hotel booking
-
- 98.** Where most likely is the talk taking place?
(A) In a hotel lobby
(B) In a convention hall
(C) In a manufacturing facility
(D) In a radio studio
- 99.** What topic is Ms. Dupont speaking about?
(A) Healthy lifestyle
(B) Training doctors
(C) Traveling in France
(D) Presentation skills
- 100.** What has Ms. Dupont been invited to do?
(A) Write a medical journal article
(B) Design a new training program
(C) Join a medical professional group
(D) Open her own practice

This is the end of the Listening test.



Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE 



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9.



10.





Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear:
(A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

- 41.** Why is the woman going to the cell phone store?
(A) To purchase a new phone
(B) To call New York
(C) To buy a phone battery
(D) To have her phone fixed
- 42.** How will the woman get to New York?
(A) By plane
(B) By company car
(C) By bus
(D) By train
- 43.** What does the man suggest the woman do?
(A) Visit clients in New York
(B) Create an expense account
(C) Keep a copy of her bills
(D) Attend a conference
- 44.** Where does this conversation probably take place?
(A) At a receptionist's desk
(B) In a manufacturing plant
(C) At a technology exhibit
(D) In an electronics store
- 45.** What floor is Mr. Kline's office on?
(A) Third
(B) Fourth
(C) Fifth
(D) Sixth
- 46.** Why does the man want to meet with Mr. Kline?
(A) He would like to purchase a product.
(B) He wants to implement new training programs.
(C) He is looking for a job.
(D) He wants to sell some merchandise.

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47. Where most likely does this conversation take place?
(A) At an office building
(B) At a restaurant
(C) At a furniture store
(D) At a vegetable market
48. Why was the woman worried?
(A) The coffee pot was broken.
(B) The employees were complaining.
(C) They had too many customers.
(D) There was not enough bread.
49. What will the man probably do next?
(A) Help a customer
(B) Slice some bread
(C) Move a few tables
(D) Arrange a meeting
-
50. What are the speakers talking about?
(A) Where they will get married
(B) What they will do in the evening
(C) Who they will invite to the party
(D) How they will get to the hotel
51. Who is the celebration for?
(A) Judi's parents
(B) A colleague
(C) Barry's friend
(D) A local caterer
52. What will Judi most likely do next?
(A) Visit her parents
(B) Make a dinner reservation
(C) Contact her clients
(D) Drive to the lake
53. When did the man receive the shirt?
(A) Yesterday
(B) Two days ago
(C) A week ago
(D) Two weeks ago
54. What is inferred about the shirt?
(A) It isn't the right size.
(B) It is very expensive.
(C) It has a defect.
(D) It is a popular color.
55. What does the woman ask the man for?
(A) His phone number
(B) The original bill
(C) A copy of his invoice
(D) The shipment date
-
56. What are the speakers discussing?
(A) The delivery of some papers
(B) Hiring a new assistant
(C) Misaddressed envelopes
(D) A company's sales report
57. Who is Ms. Green?
(A) A mailroom employee
(B) A sales representative
(C) A secretary of Ms. Lighten's
(D) A postal worker
58. What will the man most likely do next?
(A) Ship a couple of packages
(B) Order some file folders
(C) Deliver the packages to Ms. Lighten
(D) E-mail Ms. Lighten the files



Actual Test 04

- 59.** Where is the file?
(A) On a desk
(B) In a meeting room
(C) In a filing cabinet
(D) In the sales office
- 60.** What specific files does the man wish to see?
(A) New product listings
(B) Sales staff performance results
(C) The boardroom layout
(D) The company's assets
- 61.** What does the woman suggest?
(A) Meet Jack in the boardroom
(B) Call a meeting with the staff
(C) Create sales training courses
(D) Discount the company's products
-
- 62.** Where does the woman work?
(A) A financial institution
(B) An Internet provider
(C) A shipping company
(D) A marketing company
- 63.** What is the purpose of the man's call?
(A) To ask for the company's services
(B) To cancel a business meeting
(C) To request a job interview
(D) To promote a new product
- 64.** What does the woman request?
(A) The company's account numbers
(B) The name of the man's firm
(C) The company's location
(D) The name of the financial institution
- 65.** Who most likely is the woman?
(A) A contractor
(B) A designer
(C) A company owner
(D) An event planner
- 66.** Why were the renovations delayed?
(A) Some supplies were delivered late.
(B) The office building was locked.
(C) The shipping company closed.
(D) The team was busy with another project.
- 67.** What does the woman expect to do in October?
(A) Hire a new team
(B) Open the offices
(C) Plan a party
(D) Receive the supplies
-
- 68.** What are the speakers talking about?
(A) The location of a business trip
(B) The results of a marketing survey
(C) An employee's attendance at a conference
(D) Notes from a recent convention
- 69.** Where is Josh?
(A) In his office
(B) On vacation
(C) In a restaurant
(D) In a meeting
- 70.** What does the woman say she will do?
(A) Reschedule the conference
(B) Go over the reports with Josh
(C) Meet Josh at the airport
(D) Have a coworker update Josh

GO ON TO THE NEXT PAGE



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is the purpose of the message?

- (A) To request some information
- (B) To report a mistake
- (C) To arrange a meeting
- (D) To deliver an item

72. What probably happened to Kelly Sanders?

- (A) She lost her records.
- (B) She didn't contact her doctor.
- (C) She took blood tests.
- (D) She missed her appointment.

73. What is the caller waiting for?

- (A) Hospital forms
- (B) Test results
- (C) A payment invoice
- (D) A medical prescription

74. Who most likely is the speaker?

- (A) A tour guide
- (B) A construction worker
- (C) An interior designer
- (D) A gift shop attendant

75. How does the master bedroom differ from the other rooms?

- (A) It was decorated first.
- (B) It is much bigger than the others.
- (C) It looks more modern.
- (D) It has more furniture.

76. What was the cause of the delay in the design of the room?

- (A) Mr. Jenkins was depressed.
- (B) Mr. Jenkins was starting a new business.
- (C) Mr. Jenkins was lacking money.
- (D) Mr. Jenkins was on vacation.

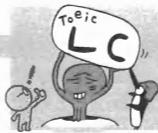
77. What does the speaker say about Beauty First products?
(A) They heal irritated skin.
(B) They are not harmful.
(C) They contain chemicals.
(D) They are expensive.
78. What item was Andrea Vector previously experienced in?
(A) IT products
(B) Clothing
(C) Make-up
(D) Hair products
79. What will Andrea Vector discuss?
(A) Instructions for using her products
(B) The advantages of skin care
(C) Promotional campaigns
(D) The creation of a beauty product
-
80. What service does the company provide?
(A) Web design
(B) Home construction
(C) Cleaning services
(D) Interior design
81. What is the advantage in choosing Design Depot?
(A) Competitive prices
(B) Unique products
(C) Free home delivery
(D) Prompt consultation
82. How can customers meet with a designer?
(A) By calling a number
(B) By visiting the store
(C) By filling out a form
(D) By sending a fax
83. Where most likely is the announcement being made?
(A) At a radio station
(B) At a concert hall
(C) At a film studio
(D) At a conference center
84. Why is the audience told not to take pictures?
(A) The show is being recorded.
(B) The performance is being photographed.
(C) The show is being broadcast live.
(D) The lights are too dim.
85. According to the announcement, what is the audience asked to do?
(A) Stand in line
(B) Present their tickets
(C) Turn off cell phones
(D) Remain seated
-
86. Who is this announcement intended for?
(A) Meteorologists
(B) Pedestrians
(C) Car drivers
(D) Road construction workers
87. What has caused the change in the type of precipitation?
(A) Cloudy skies
(B) Water waste
(C) Air pollution
(D) Lower temperatures
88. What does the report suggest?
(A) Drive on main roads
(B) Stay home
(C) Remain in public areas
(D) Use public transportation

GO ON TO THE NEXT PAGE 



- 89.** Why is Jesse planning to celebrate?
- (A) She will complete a project.
 - (B) She is opening a new restaurant.
 - (C) She received a promotion.
 - (D) She is going on a trip to Italy.
- 90.** What is Jesse unsure about?
- (A) Who she will invite to dinner
 - (B) Which restaurant they will go to
 - (C) What time they will eat dinner
 - (D) Where they should meet
- 91.** What will Jesse and her group probably do afterwards?
- (A) Go for drinks
 - (B) Plan the report
 - (C) Go shopping
 - (D) Reserve a table
-
- 92.** What is the subject of the news report?
- (A) A national park
 - (B) A local zoo
 - (C) Commercial products
 - (D) Landscaping land
- 93.** According to the speaker, what does Algonquin National Park have?
- (A) Unique rock formations
 - (B) A lot of different animals
 - (C) Unusual potted plants
 - (D) Beautiful waterfalls
- 94.** What do some people expect will happen?
- (A) The wildlife will relocate.
 - (B) It will increase local business.
 - (C) New homes will be built.
 - (D) They will change their minds.
- 95.** Why did Mr. Lee contact Ms. Blayer?
- (A) To obtain some information
 - (B) To cancel a presenter
 - (C) To invite her to an event
 - (D) To order a projector
- 96.** What did Mr. Lee suggest about the event?
- (A) He has cancelled the guest speaker.
 - (B) He can arrange a larger location.
 - (C) He will not be able to attend.
 - (D) He cannot set up the equipment.
- 97.** What had Ms. Blayer requested?
- (A) A bottle of water
 - (B) A computer
 - (C) A new presenter
 - (D) A projector
-
- 98.** What did the survey show?
- (A) More people are watching television.
 - (B) Viewers enjoy commercials.
 - (C) People are staying longer at the office.
 - (D) The number of programs is decreasing.
- 99.** What does the speaker suggest is the reason for the change?
- (A) The ratings have continued to increase.
 - (B) More people have joined the workforce.
 - (C) Viewers have become more social.
 - (D) The number of programs has increased.
- 100.** According to the speaker, what have some companies lowered?
- (A) The number of programs aired
 - (B) The number of company employees
 - (C) The number of advertisements shown
 - (D) The number of networks

This is the end of the Listening test.



Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer



(A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.

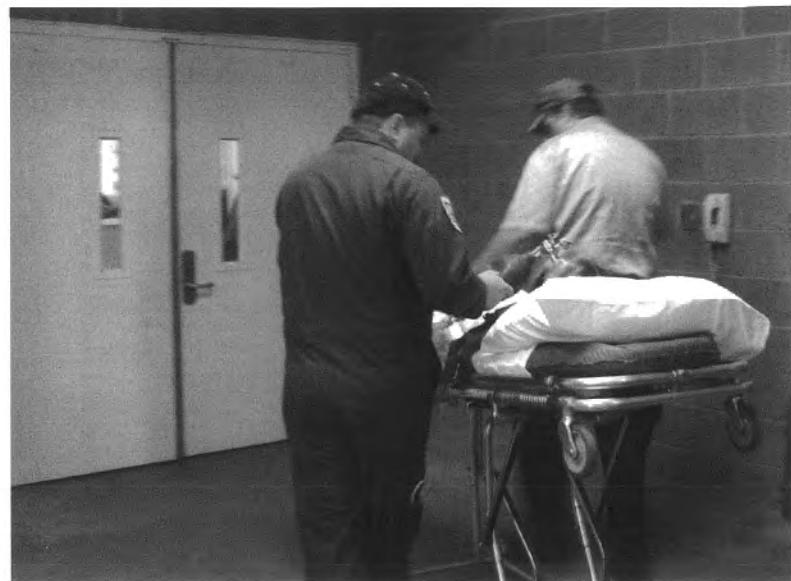


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Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

- (A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question “Where did you buy your tie?” is choice (B), “At the downtown shopping center,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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15. Mark your answer on your answer sheet.
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37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. Who is the man buying for?
(A) His children
(B) A close friend
(C) His cousin
(D) A coworker
42. What time does the store open on Saturdays?
(A) Eight o'clock
(B) Nine o'clock
(C) Eleven o'clock
(D) Twelve o'clock
43. What would the customer like the salesperson to do?
(A) Provide a discount
(B) Put aside an item at the store
(C) Open the store earlier
(D) Exchange an item
44. Where most likely are the speakers?
(A) In a museum
(B) At an auditorium box office
(C) At a store checkout
(D) In a shopping mall
45. What is the purpose of the man's visit?
(A) To buy tickets to a performance
(B) To return an unwanted item
(C) To purchase an airline ticket
(D) To invite a friend to a concert
46. What section did the man originally want?
(A) Section A
(B) Section B
(C) Section C
(D) Section D



- 47.** What will the man do for the woman?
- (A) Meet a new client
 - (B) Send some files
 - (C) Speak with Sam
 - (D) Find an e-mail address
- 48.** What does the woman have to do with the new clients?
- (A) She must send them an e-mail.
 - (B) She must send them a file.
 - (C) She must sign a new contract.
 - (D) She must set up a meeting.
- 49.** What does the man say about the new company policy?
- (A) A director must attend a new client meeting.
 - (B) E-mail addresses must be listed on the contact sheet.
 - (C) Supervisors must be introduced to new clients.
 - (D) Files must be sent by e-mail to a supervisor.
-
- 50.** Why is the woman going to New York?
- (A) To give a presentation
 - (B) To meet with a client
 - (C) To visit the sights
 - (D) To attend a business conference
- 51.** What time will the woman arrive at the station?
- (A) At 3 o'clock
 - (B) At 4 o'clock
 - (C) At 5 o'clock
 - (D) At 6 o'clock
- 52.** What will the woman do while she is waiting?
- (A) Eat dinner
 - (B) Review her notes
 - (C) Schedule a meeting
 - (D) Work on a presentation
- 53.** What will probably happen in the afternoon?
- (A) The finance department will be working late.
 - (B) The computer network will shut down.
 - (C) The financial reports will be distributed to employees.
 - (D) An important meeting will be held.
- 54.** What did the woman do last month?
- (A) Attended a social function
 - (B) Worked on a computer virus
 - (C) Hired a new director
 - (D) Installed new locks
-
- 55.** What does the woman suggest the man do?
- (A) Manage the clients more politely
 - (B) Get help to complete the reports
 - (C) Work in her office to complete the report
 - (D) Submit the reports to the board
-
- 56.** What are the speakers discussing?
- (A) Submitting a budget report
 - (B) Completing financial statements
 - (C) Arranging a business trip to New York
 - (D) Working overtime
- 57.** What does the woman say about the finance department?
- (A) They haven't returned her calls.
 - (B) They haven't completed the work.
 - (C) They aren't working very hard.
 - (D) The director was on a business trip.
- 58.** What will the woman probably do next?
- (A) She will contact someone in New York.
 - (B) She will tell the director to cancel the meeting.
 - (C) She will tell finance to change their work plan.
 - (D) She will move to another department.

- 59.** Where will the convention be held?
 (A) Singapore
 (B) Chicago
 (C) Toronto
 (D) Miami
- 60.** What does the man say about Singapore?
 (A) He went there on his last vacation.
 (B) There are many places to visit.
 (C) The airfare is expensive.
 (D) Tickets are not available.
- 61.** According to the man, what difficulty do many people experience in Singapore?
 (A) Weather conditions
 (B) Accommodation
 (C) Transportation
 (D) Language barriers
-
- 62.** What are the speakers talking about?
 (A) Where to buy a computer
 (B) When to access the computer network
 (C) Where to store computer files
 (D) How to receive electronic documents
- 63.** What does the man suggest they do?
 (A) Call an external IT firm
 (B) Hire a new IT technical assistant
 (C) Reduce the number of files stored
 (D) Upgrade the computer network
- 64.** What department will most likely help the man?
 (A) Human resources
 (B) Accounting
 (C) Marketing
 (D) Information technology
- 65.** What are the speakers talking about?
 (A) Changing a conference date
 (B) A place to host a convention
 (C) Meetings with clients
 (D) Plans for a conference
- 66.** What is the man currently working on?
 (A) Contacting the conference presenters
 (B) Finishing reports for the convention
 (C) Confirming the number of guests
 (D) Deciding the location of the convention
- 67.** Why is the woman concerned?
 (A) They have not invited enough guests.
 (B) The list cannot be found.
 (C) They will not have enough time to prepare.
 (D) The conference schedule has changed.
-
- 68.** Where do the speakers most likely work?
 (A) An office supplies store
 (B) A consulting firm
 (C) An IT company
 (D) A publishing company
- 69.** What does the man intend to finish by next Tuesday?
 (A) Install some software
 (B) Create a network
 (C) Register some complaints
 (D) Purchase some equipment
- 70.** What is the woman's problem?
 (A) She can't access the website.
 (B) She has many meetings to attend.
 (C) She doesn't know how to install the program.
 (D) She lost the Internet company's contact number.

GO ON TO THE NEXT PAGE 



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is being advertised?
- (A) Digital cameras
 - (B) Professional photography
 - (C) Holiday movies
 - (D) Electronics exhibition
72. What group does the advertisement focus on?
- (A) Families
 - (B) Professional photographers
 - (C) Office workers
 - (D) Students
73. Where is Gibby's Electronics located?
- (A) On the highway
 - (B) In the electronics district
 - (C) Downtown
 - (D) Next to the market
74. What should the customer do to set up an Internet connection?
- (A) Press two on the telephone
 - (B) Press nine on the telephone
 - (C) Visit the website
 - (D) Visit a store location
75. How long will Zodiac coupons be available on the website?
- (A) Only today
 - (B) For the next two weeks
 - (C) For six months
 - (D) Until December
76. Where can the customer use Zodiac coupons?
- (A) On the website
 - (B) At a Zodiac store
 - (C) At any electronics store
 - (D) At the customer service center

- 77.** What is this seminar about?
 (A) Increasing overseas business
 (B) Improving customer relations
 (C) Creating a new department
 (D) Developing a company website
- 78.** What should employees do after reading the company policies?
 (A) Discuss the policies
 (B) Write the policies down on paper
 (C) Correct the grammatical errors
 (D) Share their ideas with the group
- 79.** Where does this talk take place?
 (A) At a training session
 (B) At a restaurant
 (C) At a job interview
 (D) On a website
-
- 80.** To whom is the speaker addressing?
 (A) Real estate agents
 (B) Investors
 (C) Apartment tenants
 (D) Office workers
- 81.** What does the speaker say about the offices?
 (A) They are completely furnished.
 (B) They each have balconies.
 (C) Most of them have already rented.
 (D) They have a popular and common design.
- 82.** What will the group do after the tour?
 (A) Finish the construction
 (B) Have lunch
 (C) Attend a speech
 (D) Fill out a form
- 83.** What is needed at the time of installation?
 (A) Photo identification
 (B) Payment
 (C) An order package
 (D) A technical assistant
- 84.** Approximately how long does the installation process take?
 (A) Twenty-five minutes
 (B) Half an hour
 (C) One hour
 (D) Two hours
- 85.** What happens if you are not present for the installation?
 (A) You are not permitted to enter the home.
 (B) You must make another appointment.
 (C) You must cancel your subscription.
 (D) You must register online.
-
- 86.** What is Dr. Robertson's profession?
 (A) She is a motivational speaker.
 (B) She is an international financial analyst.
 (C) She is an environmental researcher.
 (D) She works for an electricity provider.
- 87.** What will Dr. Robertson talk about?
 (A) Her research group's need for financing
 (B) The best methods for conducting group research
 (C) The benefits of international research collaboration
 (D) Ways to reduce the harmful effects on the environment
- 88.** What will happen after the speech?
 (A) Participants will eat lunch.
 (B) Delegates will write a report.
 (C) Questions can be asked.
 (D) Dr. Robertson will sign autographs.

GO ON TO THE NEXT PAGE



- 89. What is the reason for the call?**
- (A) To confirm the customer's address
 - (B) To notify the customer of an order problem
 - (C) To receive payment for the purchase
 - (D) To purchase office equipment
- 90. What does the caller offer Mr. Underwood?**
- (A) To deliver the equipment herself
 - (B) To let him use a comparable printer
 - (C) To provide him with additional software
 - (D) To give him a discount on his order
- 91. What will be delivered to Mr. Underwood on Thursday?**
- (A) General office supplies
 - (B) Computers
 - (C) Printer cables
 - (D) A computer networking system
-
- 92. What is the purpose of this speech?**
- (A) To introduce the presenters
 - (B) To invite guests to dinner
 - (C) To cancel future performances
 - (D) To celebrate an opening ceremony
- 93. How many performances are scheduled over the next few months?**
- (A) Five
 - (B) Six
 - (C) Eight
 - (D) Ten
- 94. What can audience members do during the break?**
- (A) Take photos
 - (B) Use their cell phones
 - (C) Meet the performers
 - (D) Have a drink
- 95. What is the purpose of the meeting?**
- (A) To talk about new client accounts
 - (B) To announce a new finance policy
 - (C) To introduce new employees
 - (D) To speak about overspending
- 96. What is part-time staff expected to receive?**
- (A) Cash bonus
 - (B) Less responsibility
 - (C) More work hours
 - (D) Credit cards
- 97. When should employees contact HR?**
- (A) By the end of this week
 - (B) The beginning of next week
 - (C) By the end of the month
 - (D) The beginning of next month
-
- 98. What is Irene phoning about?**
- (A) A test result
 - (B) A request for blood donations
 - (C) A job opportunity
 - (D) An upcoming appointment
- 99. What should Jemma bring with her to the appointment?**
- (A) A credit card
 - (B) The results of her tests
 - (C) Her health card
 - (D) A photo of her family
- 100. When will Jemma find out about her test results?**
- (A) Tomorrow
 - (B) Within a week
 - (C) Within two weeks
 - (D) Within a month

This is the end of the Listening test.



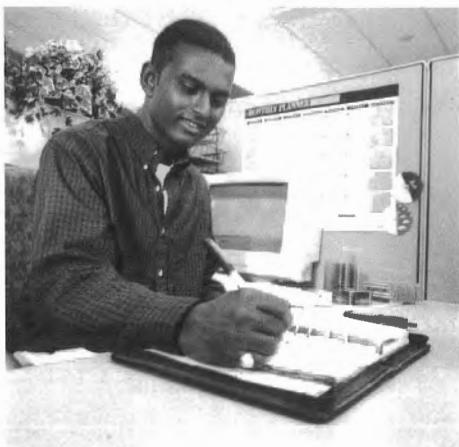
Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE



3.



4.



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6.



GO ON TO THE NEXT PAGE



7.



8.



9.



10.



GO ON TO THE NEXT PAGE



Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

You will hear: Where did you buy your tie?

(A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. Why has the man not purchased his ticket yet?
(A) He's waiting to schedule a meeting.
(B) The trains are under repair.
(C) The tickets are sold out.
(D) Some routes have been cancelled.
42. When does the woman suggest the man go?
(A) Sunday
(B) Monday
(C) Tuesday
(D) Wednesday
43. What is the man planning to do on Monday?
(A) Fly to Denver
(B) Attend a training program
(C) Go on a holiday
(D) Have a meeting
44. What are the speakers talking about?
(A) Making a presentation
(B) Going out socially
(C) Getting a discount at the cafeteria
(D) Preparing appetizers
45. What did the man do yesterday afternoon?
(A) Worked on a presentation
(B) Had a meeting with some clients
(C) Went out with some coworkers
(D) Attended a company luncheon
46. When will the speakers meet?
(A) 6:00
(B) 6:30
(C) 7:00
(D) 7:30



- 47.** Where are the speakers?
(A) At a presentation
(B) In an office building
(C) At a financial institution
(D) In a post office
- 48.** What does the woman suggest they do?
(A) Stay and wait in line
(B) Postpone the presentation
(C) Call the director
(D) Return again later
- 49.** What is the woman concerned about?
(A) If a report she asked for is ready
(B) Where the meeting will be held
(C) If the meeting room is too small
(D) What time the presentation will begin
-
- 50.** What will most likely happen on Wednesday?
(A) The man will go home early.
(B) The man will be interviewed by Mr. Franklin.
(C) The man will read an accounting book.
(D) The man will change departments.
- 51.** What does the woman suggest the man do?
(A) Go home early to prepare for a meeting
(B) Visit the accounting department
(C) Buy Mr. Franklin breakfast
(D) Attend a training session
- 52.** What will the woman probably do next?
(A) Interview an applicant
(B) Speak with Mr. Franklin
(C) Visit the accounting department
(D) Give the man a book for reference
- 53.** What does the woman want to do?
(A) Go to Chicago
(B) Leave early
(C) Work late
(D) Arrive early tomorrow
- 54.** What does the man say about Trevor?
(A) He can help with the report.
(B) He will contact the client in Chicago.
(C) He will arrive late tomorrow morning.
(D) He can answer the phone.
- 55.** What did the man do today?
(A) Finished the report
(B) Spoke with his client
(C) Contacted Trevor
(D) Visited Chicago
-
- 56.** Where did Adam stay in Las Vegas?
(A) In a hotel
(B) His cousin's house
(C) In an express bus
(D) In a small inn
- 57.** When did the woman go to Las Vegas?
(A) Last week
(B) Last month
(C) Six months ago
(D) Two years ago
- 58.** How did Adam mostly spend his vacation?
(A) Fishing
(B) Gambling
(C) Visiting his parents
(D) Relaxing at home

- 59.** Why are drinks not included with lunch anymore?
- They lost one of their main suppliers.
 - There is a coffee shop nearby.
 - Not many people drink coffee.
 - The company is trying to save money.
- 60.** What is the man's concern?
- Going to a nearby cafe
 - Looking for a new job
 - Paying for a drink
 - Sending in a complaint
- 61.** Why does the woman recommend the coffee shop?
- Her friend owns the shop.
 - The company pays for the bill.
 - The coffee tastes fresh.
 - They offer discount cards.
-
- 62.** What are the speakers talking about?
- A shipment
 - A document
 - Home furnishings
 - A colleague
- 63.** Why is Grace Cameron unavailable?
- She isn't in the office today.
 - She is on vacation.
 - She is in a meeting.
 - She is away at lunch.
- 64.** What does the woman offer to do?
- E-mail it to Grace
 - Fax it to her boss
 - Sign the form
 - Make a copy
- 65.** How did the man learn about the positions?
- His friend is in the HR department.
 - He saw an ad in the paper.
 - He was searching their website.
 - He contacted the marketing division.
- 66.** Why would the man like to work in marketing?
- He can make a lot of money.
 - He has a friend in that division.
 - It involves a lot of training.
 - He has experience in that field.
- 67.** What will the man probably do next?
- Visit another company
 - Write out his résumé
 - Wait for an interview
 - Contact the marketing division
-
- 68.** Who most likely is the man?
- A park supervisor
 - A real estate agent
 - A financial analyst
 - An office receptionist
- 69.** Why would the woman like to rush the purchase?
- She is interested in joining the team.
 - Her office building is expensive.
 - Her company is launching an advertising campaign soon.
 - She would like to be closer to home.
- 70.** What will determine the selling price?
- The number of people interested in the space
 - Whether or not the seller is willing to sell
 - If the building passes the inspection
 - The location of the office tower

GO ON TO THE NEXT PAGE 



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

- 71. Where is the speaker?**
- (A) In a medical clinic
(B) In an insurance office
(C) At school
(D) In a sports equipment store
- 72. What information should be included on the form?**
- (A) Height and weight
(B) Blood pressure reading
(C) Medications being taken
(D) Home address
- 73. What will happen after the form has been filled out?**
- (A) The bill must be paid in full.
(B) Laboratory tests will be run.
(C) Blood pressure and temperature will be taken.
(D) The doctor will prescribe new medication.
- 74. Where does the speaker probably work?**
- (A) Computer repair shop
(B) Internet cafe
(C) Software manufacturing plant
(D) Auto repair shop
- 75. When was the computer originally scheduled to be delivered?**
- (A) Yesterday
(B) Two days ago
(C) Today
(D) Last week
- 76. What time will the business open tomorrow?**
- (A) At 6 a.m.
(B) At 7 a.m.
(C) At 8 a.m.
(D) At 9 a.m.

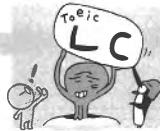
- 77.** Where should the participants go first?
 (A) To the front desk
 (B) To the group luncheon
 (C) To the video screening
 (D) To Wentworth Auditorium
- 78.** Where is the guest speaker schedule posted?
 (A) In the front foyer
 (B) Outside the conference hall
 (C) At the reception desk
 (D) In auditorium
- 79.** What will the participants do after lunch?
 (A) There will be a surprise guest speaker.
 (B) The opening speeches will be given.
 (C) A short video will be screened.
 (D) A financial paper will be presented.
-
- 80.** When will the renovations start?
 (A) In two weeks
 (B) In November
 (C) At the beginning of next month
 (D) In March
- 81.** What are the employees asked to do?
 (A) Contact the design department
 (B) Provide suggestions
 (C) Clear out their desks
 (D) Inform their colleagues
- 82.** What does the speaker wish to talk about at the next meeting?
 (A) When to begin the renovations
 (B) How they will budget for the renovations
 (C) What new departments to create
 (D) Whose suggestions will be included
- 83.** Who is listening to this announcement?
 (A) Workers in a plant
 (B) Visitors to a seminar
 (C) Internet providers
 (D) Software salesmen
- 84.** What does the speaker say about the products?
 (A) They were more expensive, a long time ago.
 (B) They have helped millions of people.
 (C) They used to be sold only in a small number of stores.
 (D) They have always been available online.
- 85.** What is being advertised?
 (A) New model of computer
 (B) Computer training program
 (C) Web pages
 (D) New computer shop
-
- 86.** When will the trade show finish?
 (A) September 15th
 (B) September 16th
 (C) September 17th
 (D) September 18th
- 87.** What will be displayed in the show?
 (A) Rare art
 (B) Medical equipment
 (C) Food and wine
 (D) Office furniture
- 88.** How will this event help Chicago?
 (A) The air pollution in the city will decrease.
 (B) Tourism to the city will increase.
 (C) Organizers are making a donation.
 (D) Visitors will tell their friends to visit Chicago.

GO ON TO THE NEXT PAGE 



- 89. Who is Martino Lopez?**
(A) A university student
(B) A business executive
(C) A columnist
(D) A radio talk show host
- 90. How might people know Martino Lopez?**
(A) He has written books.
(B) He has a popular name.
(C) He works for a famous company.
(D) He has appeared on the show before.
- 91. Where did Mr. Lopez teach?**
(A) In England
(B) In the northwest
(C) In Columbia
(D) In New York
-
- 92. What is the purpose of this announcement?**
(A) To welcome guests to this year's charity dinner
(B) To announce the winner of the raffle
(C) To thank guests for their contributions
(D) To raise awareness about cancer research
- 93. When will the promoters thank the guests?**
(A) Before dinner
(B) Before the dance
(C) Just before dessert
(D) After dinner
- 94. How will this money most likely be spent?**
(A) To support cancer research projects
(B) To found a scholarship for students
(C) To build new office buildings
(D) To cover event's marketing costs
- 95. What will the city mayor announce?**
(A) The number of new employees
(B) Building the city's new bridge
(C) The location of a new bridge
(D) Renovating old bridges
- 96. What benefits will the bridge bring?**
(A) Add to the city skyline
(B) Reduce the number of Hampton residents
(C) Provide the mayor with exposure to the media
(D) Ease the traffic from east to west
- 97. When is construction for the bridge scheduled to start?**
(A) This summer
(B) At the end of this year
(C) At the beginning of next year
(D) Next spring
-
- 98. Where most likely is this announcement taking place?**
(A) At the customs office
(B) In an airport
(C) In a restaurant
(D) In a travel agency
- 99. What is the reason for the flight's delay?**
(A) Bad weather conditions
(B) Power failure
(C) Mechanical problem
(D) Employee strike
- 100. What are passengers asked to do?**
(A) Listen for further announcements
(B) Check into the nearest hotel
(C) Purchase drinks in the lounge
(D) Help the engineering team

This is the end of the Listening test.



Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.





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Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
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37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. What would the woman like?
(A) Some water
(B) Some dessert
(C) Her bill
(D) A glass of wine
42. What does the man offer to do?
(A) To bring her some water
(B) To speak with his manager
(C) To get her bill
(D) To find her waiter
43. How long has the woman been waiting?
(A) For 5 minutes
(B) For 10 minutes
(C) For 15 minutes
(D) For 20 minutes
44. How did the man get to Montreal last year?
(A) By bus
(B) By plane
(C) By car
(D) By train
45. Why does the woman agree to drive to Montreal?
(A) Driving is faster.
(B) It will be less expensive.
(C) She doesn't like to fly.
(D) There aren't any tickets available.
46. What does the man ask of the woman?
(A) To find a hotel
(B) To contact two people
(C) To reserve tickets
(D) To pay for gas



- 47.** What are the speakers talking about?
(A) Going shopping
(B) Dinner plans
(C) Their friends
(D) A new store
- 48.** What does the woman like about the bakery's bread?
(A) Taste
(B) Freshness
(C) Ingredients
(D) Size
- 49.** What will the woman probably do next?
(A) Order takeout food
(B) Call her boss
(C) Go to the supermarket
(D) Prepare some side dishes
-
- 50.** What is the woman planning to do?
(A) Rent an office space
(B) Purchase an office space
(C) Purchase office supplies
(D) Open a real estate account
- 51.** What does the woman say about purchasing?
(A) It will damage her credit rating.
(B) It will cost too much money.
(C) It is not an efficient use of money.
(D) It is a way for her to make money.
- 52.** What feature does the woman want the space to have?
(A) A view of the river
(B) Proximity to the elevators
(C) Less than 800 square feet
(D) Large windows
- 53.** What is the man working on?
(A) The contract with the new partners
(B) The staff directory and phone listing
(C) The business trip expense report
(D) The company's financial data
- 54.** Where will the woman be on Wednesday?
(A) In her office
(B) At home
(C) On a business trip
(D) At an employee orientation
- 55.** When will the woman help the man?
(A) Tuesday
(B) Wednesday
(C) Thursday
(D) Friday
-
- 56.** Where is this conversation probably taking place?
(A) In an office
(B) At a doctor's office
(C) In an office supplies store
(D) In a boutique
- 57.** How does the man usually get to work?
(A) By subway
(B) By bus
(C) By car
(D) By train
- 58.** When will the meeting probably begin?
(A) In 5 minutes
(B) In 30 minutes
(C) In a couple of hours
(D) Tomorrow morning

- 59. What is the man expecting by post?**
- An invitation
 - Contact information
 - Manufacturing costs
 - Sales data
- 60. What would the man like the woman to do?**
- Return the document to the São Paulo office
 - Change the delivery information
 - Contact the Tokyo branch office
 - Deliver the Brazilian document to the finance division
- 61. What is the man scheduled to do later?**
- Leave for a business trip
 - Organize a business luncheon
 - Have a conference call
 - Visit production facilities
-
- 62. Which department do the speakers probably work in?**
- The accounting department
 - The technical support team
 - The marketing division
 - The sales department
- 63. What does the man say about the marketing department?**
- They are on a business trip.
 - They have already been to the workshop.
 - They are meeting with Mr. Towers.
 - They have a project to finish.
- 64. What will the team do after the workshop?**
- Go back to the office
 - Meet with the marketing department
 - Go out to eat
 - Meet with Mr. Towers
- 65. What is the purpose of the woman's call?**
- To offer a discount telephone service
 - To try and sell a new product
 - To ask about product pricing
 - To update the man's contact information
- 66. What is the difference with BTB?**
- Great customer service
 - A lower monthly bill
 - An upgraded product
 - Better quality service
- 67. What does the man say he will do?**
- Look up some more information
 - Speak with his secretary
 - Think about it a little longer
 - Switch providers immediately
-
- 68. What is the purpose of this conversation?**
- Visiting a branch office
 - Developing a business contract
 - Taking part in an audition
 - Arranging files for an audit
- 69. Why can't the speakers begin in the morning?**
- The woman has too much work to do.
 - There isn't a place to meet.
 - The man has a prior engagement.
 - They are scheduled to attend a meeting.
- 70. What does the woman suggest the man do?**
- Begin the review of operations
 - Finish his meeting earlier
 - Stay late to complete the reports
 - Make an arrangement with his clients

GO ON TO THE NEXT PAGE 



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is the purpose of the announcement?
- (A) To report a schedule change
 - (B) To announce a new performance date
 - (C) To promote a new dancer
 - (D) To talk about seating arrangements
72. Where most likely is the announcement being made?
- (A) At a museum
 - (B) At an advertising firm
 - (C) At a dance school
 - (D) At a theater
73. What time will the performance begin?
- (A) 6:30 p.m.
 - (A) 7:00 p.m.
 - (C) 7:30 p.m.
 - (D) 8:00 p.m.
74. Why was the price of the ticket discounted?
- (A) The arrangements were made in advance.
 - (B) Mr. Parnell has some air miles.
 - (C) May has a partnership with the airline.
 - (D) Mr. Parnell booked a hotel as well.
75. What will the travelers receive upon arrival in Barcelona?
- (A) A complimentary lunch
 - (B) Taxi service
 - (C) A city tour
 - (D) A spa package
76. What restriction applies to the travel package?
- (A) The package is non-refundable.
 - (B) The discount applies only to Mr. Parnell.
 - (C) There is an additional charge for a taxi service.
 - (D) The amount of baggage is limited.

- 77.** Why should people share the workbooks?
- (A) To help each other learn
 - (B) To complete the assignments quicker
 - (C) There aren't enough copies for everyone.
 - (D) Not enough people have attended.
- 78.** What is the lecture about?
- (A) How to conduct an instructional workshop
 - (B) How to use a new type of software
 - (C) How to sell computer software
 - (D) How to download software from the Internet
- 79.** What will everyone do after they finish reading page 54?
- (A) Discuss the problem with their partner
 - (B) Practice a common computer situation
 - (C) Close their books
 - (D) Raise some questions
-
- 80.** Who is Richard Stokes?
- (A) A guitarist
 - (B) A festival planner
 - (C) A radio show host
 - (D) A poet
- 81.** Why is Myra Jones returning to New York?
- (A) To play at a rock festival
 - (B) To visit the radio station
 - (C) To record a new album
 - (D) To meet some guests
- 82.** How can the listeners ask questions?
- (A) Call the studio
 - (B) Attend the New York Rock Festival
 - (C) Buy Myra's new album
 - (D) Send the station an e-mail
- 83.** What most likely is Bill Buchanan's profession?
- (A) Construction manager
 - (B) City inspector
 - (C) Designer
 - (D) Office receptionist
- 84.** Where will the two men meet?
- (A) At Miller's office
 - (B) At the Kent Street site
 - (C) At the inspector's office
 - (D) At Buchanan's office
- 85.** What is the reason for the message?
- (A) To make a change in the cost of materials
 - (B) To discuss the construction plan
 - (C) To alter the number of workers needed
 - (D) To discuss a problem with the building's structure
-
- 86.** What is the reason for this talk?
- (A) To thank people for an award
 - (B) To introduce a new franchise
 - (C) To promote a new project
 - (D) To celebrate a promotion
- 87.** Who is the speaker?
- (A) A motivational speaker
 - (B) A franchise developer
 - (C) A sales associate
 - (D) The owner of the company
- 88.** How many stores does Klein Grocers have?
- (A) One
 - (B) Forty
 - (C) Seventy-five
 - (D) Two hundred



- 89.** What should employees do when they first arrive for their shift?
(A) Answer the phone
(B) Go to their work station
(C) Speak to their trainer
(D) Sign in with their employee ID
- 90.** How long will the employees be trained?
(A) A week
(B) Three weeks
(C) A month
(D) Two months
- 91.** What is in the training manual?
(A) Answers to common questions
(B) Rules and regulations
(C) Employee ID numbers
(D) Client contact numbers
-
- 92.** Who most likely is the speaker?
(A) A museum tour guide
(B) A university student
(C) An art collector
(D) An antiques dealer
- 93.** Who does the museum benefit?
(A) The art gallery owners
(B) The gift shop
(C) The community
(D) The tour guides
- 94.** Where will the visitors go after the tour?
(A) To see the artwork
(B) To the gift shop
(C) To the museum restaurant
(D) To the research center
- 95.** What is the main subject of this report?
(A) Constructing a new city park
(B) Building a production facility
(C) Requesting local government support
(D) Hiring a new chairman for Appleton
- 96.** According to the report, what is important about Houston?
(A) It is located close to the border.
(B) It has favorable weather conditions.
(C) It has a large population.
(D) It has favorable tax laws.
- 97.** What did Mr. Becket announce?
(A) He wants to stay in Houston for ten years.
(B) He thinks that the local government has been helpful.
(C) He doesn't want to leave New York.
(D) He will hire many local residents.
-
- 98.** Who is this advertisement most likely for?
(A) Exercise trainers
(B) Telephone operators
(C) Busy exercisers
(D) Gym owners
- 99.** What do the DVDs do?
(A) Make a workout more effective
(B) Reduce work-related stress
(C) Reduce costs
(D) Make exercising boring
- 100.** What should the listeners do to receive a greater discount?
(A) Ask one of the instructors
(B) Refer a friend to the company
(C) Order two copies of the program
(D) Call within half an hour

This is the end of the Listening test.





Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer



(A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.





3.



4.



5.



6.



Actual Test 08

GO ON TO THE NEXT PAGE 



7.



8.



9.



10.





Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. Where is the conversation probably taking place?
(A) Flower shop
(B) Cooking school
(C) Grocery store
(D) Cafe
42. What does the woman ask the man?
(A) Location of a product
(B) The price of flowers
(C) Ingredients of a product
(D) The man's position
43. What most likely will the man do now?
(A) Call for assistance
(B) Help the woman to locate the item
(C) Give the woman a map of the store
(D) Create a bouquet for the woman
44. Where do the speakers most likely work?
(A) At a rugby stadium
(B) At a newspaper company
(C) For a sports team
(D) At a bookstore
45. What would the man like to do?
(A) Feature rugby
(B) Cover golf
(C) Write a new article
(D) Watch a football game
46. What does the woman say about rugby?
(A) Josh is a big fan of the sport.
(B) It is growing in popularity.
(C) It is difficult to play.
(D) Not many people like it.



47. Where would the woman like to work?
(A) Restaurant
(B) Office
(C) HR department
(D) Hotel
48. What kind of employment experience has the woman had?
(A) Housekeeping
(B) Waitress
(C) Chef
(D) Flight attendant
49. What will the woman bring to the interview?
(A) Identification
(B) An application form
(C) A résumé
(D) References
-
50. When will Sue begin her trip?
(A) Monday
(B) Tuesday
(C) Wednesday
(D) Thursday
51. What is Sue looking forward to doing?
(A) Meeting clients in New York
(B) Sightseeing in Manhattan
(C) Hiking in Central Park
(D) Transferring to the Manhattan branch
52. How does the man describe Central Park?
(A) It is quite small.
(B) The scenery is beautiful.
(C) It is very crowded.
(D) There are a lot of things to do.
53. What project is the man working on?
(A) Renting equipment
(B) Hosting dinner parties
(C) Installing carpeting
(D) Renovating a basement
54. Why does the woman want to use the room on Thursday?
(A) She is away for the rest of the week.
(B) She decided to use hardwood instead.
(C) She and her husband are home on Thursday.
(D) She is having guests over that night.
55. What will the woman do for the man?
(A) Wait until next month to finish
(B) Help remove the equipment
(C) Install a new sink
(D) Take the man to the party
-
56. What will the man try to do on Monday?
(A) Contact the accounting department
(B) Order a new copier
(C) Launch a new campaign
(D) Meet with the director
57. Why is the man unable to use a copier?
(A) The office supplies store was closed.
(B) The accounting department has a new budget.
(C) The order of a new copier is cancelled.
(D) The department supervisor is on leave.
58. What are the speakers going to do?
(A) Go and complain
(B) Work overtime
(C) Purchase a new copier
(D) Leave work early

- 59.** Why is the man calling?
(A) To cancel his appointment
(B) To advertise full-time employment
(C) To request an interview
(D) To inquire about a job application
- 60.** When are they scheduled to meet?
(A) On Monday
(B) On Tuesday
(C) On Wednesday
(D) On Thursday
- 61.** Where is Mr. Jenkins asked to go for the interview?
(A) To the information desk
(B) To the lobby
(C) To the conference room
(D) To the sixth floor
-
- 62.** What would the woman like to do?
(A) See a movie
(B) Read an article
(C) Talk to the man's sister
(D) Make copies of a proposal
- 63.** What does the man say about the movie?
(A) He's already seen it.
(B) He doesn't think it's very good.
(C) It's showing at a local theater.
(D) It is very controversial.
- 64.** What does the woman offer the man?
(A) To lend him a copy of the movie
(B) To give him a copy of some reviews
(C) To give him her sister's e-mail
(D) To discuss the movie with him
- 65.** What most likely is the man's profession?
(A) An accountant
(B) An office supplies manufacturer
(C) A delivery truck driver
(D) A shop salesperson
- 66.** When will the man most likely arrive at the office?
(A) In 30 minutes
(B) This afternoon
(C) Tomorrow morning
(D) Tomorrow afternoon
- 67.** Why is the woman worried?
(A) She can't copy some files.
(B) She has lost an important file.
(C) She missed a meeting this morning.
(D) She has broken the company's vending machine.
-
- 68.** Where most likely is this conversation?
(A) At a clothing store
(B) At a bookstore
(C) At a café
(D) At a newsstand
- 69.** How would the woman like to take her purchase?
(A) Gift-wrapped
(B) As it is
(C) In a shopping bag
(D) Covered in newspaper
- 70.** Why is the woman unable to pay by credit card?
(A) She lost her credit card yesterday.
(B) The credit card was unauthorized.
(C) The business does not accept checks.
(D) The cost of the purchase is not enough.



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. Who most likely is the speaker?

- (A) A salesman
- (B) A wedding planner
- (C) A photographer
- (D) An art gallery owner

72. What does the speaker say about good equipment?

- (A) It is difficult to find.
- (B) It is necessary to create good work.
- (C) It is very expensive.
- (D) It is irrelevant to the work.

73. What will happen at the end of the demonstration?

- (A) James will go shopping.
- (B) A book will be distributed.
- (C) The listeners will take pictures.
- (D) The speaker will surf the Internet.

74. Who is Penelope Andreas?

- (A) An editor
- (B) A musical actor
- (C) A tourist
- (D) A poet

75. Where is the interview taking place?

- (A) In Buenos Aires
- (B) In London
- (C) In Montreal
- (D) In Toronto

76. What does the speaker suggest about Ms. Andreas?

- (A) Her talents are not well known.
- (B) She will answer questions.
- (C) Her appearance will be brief.
- (D) She will be leaving for Buenos Aires.

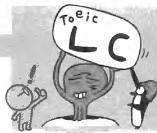
- 77.** Who is the advertisement for?
(A) Store managers
(B) Fitness instructors
(C) Healthcare providers
(D) Overweight people
- 78.** What is being advertised?
(A) The Olympic Games
(B) A new manual for dieters
(C) A discount on fitness memberships
(D) Registration for an employee training program
- 79.** How can a listener get more information?
(A) By calling Hard Line Fitness
(B) By faxing Hard Line Fitness
(C) By visiting the website
(D) By visiting an office
-
- 80.** Who most likely are the audience members?
(A) Flight attendants
(B) Researchers
(C) Reporters
(D) Tour operators
- 81.** How long has the speaker been working in the field?
(A) For 10 years
(B) For 20 years
(C) For 25 years
(D) For 40 years
- 82.** What does the speaker suggest before working abroad?
(A) Learn the language
(B) Talk to local people
(C) Watch local television
(D) Attend many business meetings
- 83.** What is the purpose of this message?
(A) To suggest a location for the corporate seminar
(B) To inform an employee of a schedule change
(C) To inquire about a staff member's plans on Friday
(D) To remind an employee about a lunch meeting
- 84.** Who should be contacted if an employee is unable to attend?
(A) Lynn
(B) Katherine
(C) Lily
(D) Frederik Dyson
- 85.** What time have the seminars been in the past?
(A) At 10:30
(B) At 11:30
(C) At 1:30
(D) At 2:30
-
- 86.** What is the purpose of the talk?
(A) To welcome new patients to the nursing home
(B) To ask volunteers about their community knowledge
(C) To interview new patients for the home
(D) To recruit new nursing home volunteers
- 87.** Who will be able to work with the patients the most?
(A) New volunteers
(B) Returning volunteers
(C) Medical students
(D) Nurses assistants
- 88.** What will probably happen now?
(A) Participants will sign up for positions.
(B) Participants will hand in their résumés.
(C) Participants will visit the patients.
(D) Participants will meet the other staff.

GO ON TO THE NEXT PAGE 



- 89.** What is the main topic of this report?
- (A) A new version of software
 - (B) An advertising campaign
 - (C) A company chairman
 - (D) A recruitment strategy
- 90.** What kind of work does the company do?
- (A) Stock trading
 - (B) Real estate
 - (C) Software development
 - (D) Computer manufacturing
- 91.** What will the company do next?
- (A) Move to Wall Street
 - (B) Market the software in Europe
 - (C) Hire a new chairman
 - (D) Begin advertising the software
-
- 92.** What is the subject of the report?
- (A) A company has gone bankrupt.
 - (B) A company is moving its production facilities.
 - (C) A new product is being introduced.
 - (D) A product has been taken off the market.
- 93.** What does the report say about Rex Industrial Supplies?
- (A) Rex Supplies is the biggest supplier in the American southeast.
 - (B) Rex Supplies products will no longer be available in Fresno.
 - (C) Rex Supplies will be increasing its full-time positions.
 - (D) Rex Supplies will now have ten factory locations.
- 94.** What will probably happen?
- (A) The company will hire some American employees.
 - (B) Mexicans will not like Rex Supplies products.
 - (C) The company stock price will increase.
 - (D) Rex Supplies stock price will not change.
- 95.** What was the purpose of this meeting?
- (A) To address the issue of vacation time
 - (B) To plan for an upcoming conference
 - (C) To inform employees of a new system
 - (D) To arrange transportation to the manufacturing plant
- 96.** Why do they need a new parking system?
- (A) There are not enough reserved parking spaces.
 - (B) There is too much pollution in the city.
 - (C) Not enough people are bringing cars to work.
 - (D) The office wants to make more money.
- 97.** What are employees told to do?
- (A) Park in the lower parking blocks
 - (B) Review an e-mail
 - (C) Park their cars at home
 - (D) Send out an e-mail
-
- 98.** What kind of tour is it?
- (A) A marina tour
 - (B) A bicycle tour
 - (C) A walking tour
 - (D) A bus tour
- 99.** At which place will they listen to a guest speaker?
- (A) The Kline Street Café
 - (B) Burnaby Castle
 - (C) Juniper Bridge
 - (D) Macintosh Botanical Gardens
- 100.** What is free for visitors taking the tour?
- (A) Coffee
 - (B) Lunch
 - (C) A map
 - (D) A souvenir

This is the end of the Listening test.



Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE



3.



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Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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15. Mark your answer on your answer sheet.
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38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. How often do the buses run?
(A) Every few minutes
(B) Every 10 minutes
(C) Every 15 minutes
(D) Every 20 minutes
42. Why was the man concerned?
(A) He doesn't like the weather.
(B) He was late to meet the woman.
(C) He might miss the bus.
(D) He had never taken the bus.
43. Why are the buses slower right now?
(A) The drivers are on strike.
(B) It's raining.
(C) It's rush hour.
(D) The road is under construction.
44. Where was the original location of the report?
(A) The conference room
(B) Susan's office
(C) The meeting room
(D) In the file cabinet
45. What position does Susan hold?
(A) Manager
(B) Director
(C) Receptionist
(D) Mailroom clerk
46. Where does the man expect to see Susan?
(A) In the employee lounge
(B) At a meeting
(C) At her client's office
(D) In her office



- 47.** Why is Ms. Wilson calling Mr. Jones?
- (A) To request payment for installation
 - (B) To offer a cable TV package
 - (C) To remind him of an appointment
 - (D) To see if he is satisfied with his service
- 48.** What does Kendra ask Mr. Jones to do?
- (A) Allow someone from her company in the house
 - (B) Cancel his appointment
 - (C) Install the service himself
 - (D) Contact another provider
- 49.** What time will the speakers most likely meet?
- (A) This afternoon at 2 p.m.
 - (B) Friday at 10 a.m.
 - (C) Friday at 2 p.m.
 - (D) Sometime next week
-
- 50.** Why will the man be late for the conference?
- (A) The train will be delayed.
 - (B) He lost the directions to the building.
 - (C) His car is being repaired.
 - (D) He has an important meeting.
- 51.** How will the woman get to the lecture?
- (A) By train
 - (B) By car
 - (C) On foot
 - (D) By bus
- 52.** What does the man suggest they do?
- (A) Attend another conference
 - (B) Send another employee as a replacement
 - (C) Contact the guest speaker
 - (D) Have lunch together
- 53.** What is the woman doing?
- (A) Registering for an employee orientation
 - (B) Introducing a guest speaker to the audience
 - (C) Taking a conference call
 - (D) Buying a ticket for a speech
- 54.** Where is the Saturday talk located?
- (A) In the conference room
 - (B) In the auditorium
 - (C) In the main lobby
 - (D) In the boardroom
- 55.** What talk does the woman want to attend?
- (A) Company regulations
 - (B) Finance management
 - (C) International business
 - (D) Time management
-
- 56.** Why is the woman going to New York?
- (A) To visit a friend
 - (B) To have a job interview
 - (C) To go on vacation
 - (D) To attend a meeting
- 57.** What city does one of the flights have a stopover in?
- (A) New York
 - (B) Los Angeles
 - (C) Chicago
 - (D) New Orleans
- 58.** What does the man offer to do?
- (A) Look for another flight for the woman
 - (B) Give the woman a discount
 - (C) Reserve a conference room
 - (D) Attend a business meeting instead

- 59.** Who is Mr. Marshall speaking with?
(A) A colleague
(B) A relative
(C) His secretary
(D) A travel agent
- 60.** Why is the woman calling Mr. Marshall?
(A) To remind him of a special offer
(B) To schedule a meeting with him
(C) To confirm his itinerary
(D) To request a company file
- 61.** What time does Mr. Marshall say he will return her call?
(A) At 1 o'clock
(B) At 3 o'clock
(C) At 5 o'clock
(D) At 6 o'clock
-
- 62.** What is the problem with the order?
(A) A new assembly line
(B) A defective product
(C) A shipping delay
(D) A new ordering system
- 63.** What will the woman probably do next?
(A) Deliver the shipment
(B) Make a telephone call
(C) Assemble the parts
(D) Visit the other plant
- 64.** What does the man suggest could happen if the problem isn't fixed?
(A) The whole system could be slowed down.
(B) The company might lose the contract.
(C) They will receive a large number of orders.
(D) A shipment will be delivered to the warehouse.
- 65.** Why doesn't the woman have a ticket?
(A) She left it at home.
(B) She gave it to a friend.
(C) She reserved it over the phone.
(D) She lost it at the office.
- 66.** What floor is the box office located on?
(A) One
(B) Two
(C) Three
(D) Four
- 67.** What will the woman most likely do next?
(A) Reserve a ticket online
(B) Visit one of the ticket booths
(C) Call her friend
(D) Wait for the man's help
-
- 68.** Why is June Smith unable to help the speakers?
(A) She has been promoted.
(B) She is on sick leave.
(C) She recently had a baby.
(D) She is away on a business trip.
- 69.** When will June Smith return?
(A) Next week
(B) Next month
(C) Next year
(D) At the end of the year
- 70.** Who will most likely help the speakers?
(A) Kate
(B) June
(C) Jordan
(D) Wanda

GO ON TO THE NEXT PAGE 



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What will the staff be trained to do?
- (A) Use search software
 - (B) Increase their sales performance
 - (C) Manage their time
 - (D) Create a software program
72. What have employees been given?
- (A) A new e-mail account
 - (B) A new set of business cards
 - (C) A course manual
 - (D) A new data
73. What does the speaker request?
- (A) A personal trainer
 - (B) A research course manual
 - (C) A budget plan
 - (D) A record of training hours

74. Who most likely is the speaker?
- (A) A doctor
 - (B) A dietitian
 - (C) A salesperson
 - (D) A chef
75. How is this program different?
- (A) It provides a weight gain guarantee.
 - (B) It is specifically designed for each consumer.
 - (C) It is less expensive than its competitors.
 - (D) It was designed by health practitioners.
76. What does the program guarantee?
- (A) Lower price
 - (B) A membership card
 - (C) Transportation
 - (D) Short-time period

- 77.** What is the purpose of this talk?
(A) To inform employees of a new system
(B) To gain information about e-mail use
(C) To urge employees to use less paper
(D) To insist that employees check their e-mail
- 78.** What are employees told to do?
(A) Speak to their colleagues
(B) Change their password
(C) Inform their clients about the change
(D) Set up a meeting with their managers
- 79.** When will the change be completed?
(A) Tuesday
(B) Wednesday
(C) Thursday
(D) Friday
-
- 80.** Why does Peter apologize to Bill?
(A) For interrupting a meeting
(B) For contacting him at home
(C) For asking him to return to the plant
(D) For requesting additional employees
- 81.** What does Peter ask Bill to do?
(A) Examine the main assembly line
(B) Install the conveyer system
(C) Contact the maintenance manager
(D) Bring a new assembly kit to the plant
- 82.** What is the reason for the urgency?
(A) The company is trying to complete its orders.
(B) A plant tour will be given on the weekend.
(C) The maintenance crew is only available today.
(D) An inspection team will arrive on Friday.
- 83.** How much did the new conservation area cost?
(A) \$3 million
(B) \$5 million
(C) \$7 million
(D) \$10 million
- 84.** What took place at the opening celebration?
(A) A party
(B) A speech
(C) A dinner
(D) A meeting
- 85.** What happened after walking the trails?
(A) A music performance
(B) An awards ceremony
(C) An inaugural speech
(D) A group barbecue
-
- 86.** What is Dr. Duncan's current job?
(A) Radio show host
(B) Cancer researcher
(C) Export company owner
(D) Hospital director
- 87.** Where is Dr. Duncan speaking?
(A) In a hospital boardroom
(B) On a radio program
(C) In a business meeting
(D) At a pharmaceutical conference
- 88.** How can listeners ask questions?
(A) By calling the station
(B) By visiting the station
(C) By e-mailing the station
(D) By mailing the station



89. What are the listeners doing?

- (A) Visiting a tourist information center
- (B) Attending a history class
- (C) Taking a guided tour
- (D) Listening to a political speech

90. What does the speaker say about dinner?

- (A) It will be served at Centennial Tower.
- (B) It will consist of soup and salad.
- (C) It will be catered by the finest chef in the city.
- (D) It will start at 4 o'clock.

91. Where will the group meet after they finish shopping?

- (A) In the Centennial Tower's restaurant
- (B) In front of the Robertson Palmer Convention Center
- (C) At Guadalupe Castle
- (D) In the fashion quarter

92. When are employees supposed to pick up the packages by?

- (A) Tuesday
- (B) Wednesday
- (C) Thursday
- (D) Friday

93. What are the appreciation packages for?

- (A) Welcoming new board members
- (B) Fulfilling the company's sales targets this year
- (C) Celebrating the company's anniversary
- (D) Signing a big contract with an overseas company

94. What should the employees do if they are unable to pick up the package?

- (A) Leave a message
- (B) Send an e-mail
- (C) Call a colleague
- (D) Visit the office later

95. What is Creekside Cellars?

- (A) A shopping center
- (B) A municipal government office
- (C) A winemaking centre
- (D) A gift shop

96. What did the mayor do at Creekside?

- (A) He made wine.
- (B) He gave a motivational speech.
- (C) He presented an award.
- (D) He conducted a test.

97. Where did the mayor visit when he left the building?

- (A) A banquet room
- (B) A dining area
- (C) A souvenir shop
- (D) A wine cellar

98. What is the purpose of the talk?

- (A) To announce the beginning of a sale
- (B) To introduce a new product
- (C) To launch a new website
- (D) To celebrate the company's sales record

99. What will happen in November?

- (A) The company will expand into overseas markets.
- (B) The company will hire full-time technical support.
- (C) The company website will become fully operational.
- (D) The company manager will be replaced.

100. What is Joanne Malcolm's job?

- (A) Technical support
- (B) Accountant
- (C) Web designer
- (D) Project manager

This is the end of the Listening test.



Listening TEST

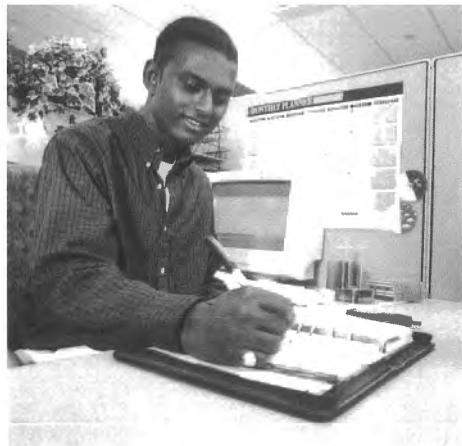
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer



(A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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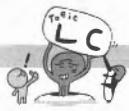


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Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

You will hear: Where did you buy your tie?

Sample Answer

(A) (B) (C)

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

- 41.** When will the speakers meet Pedro?
(A) At 4 o'clock
(B) At 5 o'clock
(C) At 6 o'clock
(D) At 7 o'clock
- 42.** Where will the speakers meet the CEO?
(A) In the conference lobby
(B) In a hotel room
(C) In the hotel restaurant
(D) In the hotel lobby
- 43.** What is the woman planning to do?
(A) Have a cocktail in the lobby
(B) Work on some papers
(C) Meet a colleague
(D) Attend a conference
- 44.** Where is the conference being held?
(A) Chicago
(B) Paris
(C) Zurich
(D) Frankfurt
- 45.** Who must approve Mr. Fernando's participation?
(A) The project coordinator
(B) Mr. Fernando's manager
(C) The conference organizer
(D) The secretary
- 46.** What will the man probably do next?
(A) Deliver information to a manager
(B) Leave for Zurich to attend a meeting
(C) Reserve a flight ticket
(D) Give a speech at a conference



- 47.** What costs do the receipts cover?
- (A) Shipment costs
 - (B) Accounting salaries
 - (C) Office furniture
 - (D) Travel expenses
- 48.** Who did the woman give the receipts to?
- (A) Ms. Wang
 - (B) Ron
 - (C) Kelly
 - (D) Her manager
- 49.** What is the reason the woman and Kelly will meet?
- (A) To exchange documents
 - (B) To attend a seminar
 - (C) To go on a business trip
 - (D) To catch a train
-
- 50.** What are the speakers discussing?
- (A) A difference in company policies
 - (B) New regulations for mechanics
 - (C) A change in an appointment time
 - (D) A symposium on Saturday
- 51.** Why was the man unable to fix the car?
- (A) The repair shop is too busy.
 - (B) There was a delay in a parts shipment.
 - (C) The man had to attend a training program.
 - (D) The store is closed until Tuesday.
- 52.** When will the appointment most likely be rescheduled?
- (A) Monday
 - (B) Tuesday
 - (C) Wednesday
 - (D) Thursday
- 53.** When was the original departure time?
- (A) 7:00 A.M.
 - (B) 6:30 P.M.
 - (C) 7:00 P.M.
 - (D) 8:30 P.M.
- 54.** Why was the flight delayed?
- (A) Mechanical problems
 - (B) Bad weather
 - (C) Airport closure
 - (D) Employee strike
-
- 55.** Where will the speakers most likely meet?
- (A) In the office
 - (B) At the airport
 - (C) At the reception desk
 - (D) In a hotel lobby
- 56.** What are the speakers discussing?
- (A) Communication difficulties with overseas clients
 - (B) The number of appointments they have this weekend
 - (C) Results from a customer satisfaction survey
 - (D) A problem with the ordering system
- 57.** What will the speakers do until the software is repaired?
- (A) Use another software program
 - (B) Use another computer system
 - (C) Write everything out by hand
 - (D) Hire additional staff
- 58.** When most likely will the problem be fixed?
- (A) Today
 - (B) Tomorrow
 - (C) This weekend
 - (D) Next week

- 59.** Where most likely are the speakers?
(A) At an art gallery
(B) At a photographer's studio
(C) At a shopping mall
(D) At a clothing store
- 60.** What is Klive Anderson's profession?
(A) Musician
(B) Photographer
(C) Artist
(D) Home Designer
- 61.** What is special about the piece of work the speakers are looking at?
(A) It's worth over 2 million dollars.
(B) It was painted with different materials.
(C) It was made before the 16th century.
(D) It took twice as long as the artist's other works.
-
- 62.** Why is the man calling?
(A) To rent an apartment
(B) To cancel an appointment
(C) To make a reservation
(D) To confirm accommodation
- 63.** What does the man specifically ask for?
(A) A room with a veranda
(B) A room in the East Corridor
(C) A room with an ocean view
(D) A room with Internet connection
- 64.** What is the issue with the room?
(A) The telephone is broken.
(B) There is no way to use the Internet.
(C) It is booked for the date requested.
(D) It is not in the East Corridor.
- 65.** What are the speakers talking about?
(A) A new company employee
(B) An interior agency
(C) A company cafeteria
(D) A new branch office
- 66.** What has the cafeteria changed?
(A) Manager
(B) Location
(C) Staff
(D) Chairs
- 67.** What did the man say about the cafeteria?
(A) The menu is too limited.
(B) The caterer is very experienced.
(C) The prices are reasonable.
(D) The service isn't very good.
-
- 68.** What did Mr. Thompson do this morning?
(A) He received a letter.
(B) He changed a meeting time.
(C) He hosted a conference call.
(D) He submitted a proposal.
- 69.** When does the man want to meet with Mr. Thompson?
(A) On Thursday morning
(B) On Thursday afternoon
(C) On Friday morning
(D) On Friday afternoon
- 70.** How will the woman contact the man?
(A) By express mail
(B) By phone
(C) By fax
(D) By e-mail



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. When is the office open late?

- (A) Mondays
- (B) Tuesdays
- (C) Wednesdays
- (D) Thursdays

72. How can students request transcripts?

- (A) In person
- (B) By e-mail
- (C) By phone
- (D) By fax

73. What were students previously allowed?

- (A) Access to more scholarships
- (B) Contact with registrar counselors
- (C) To request services over the phone
- (D) To obtain information by e-mail

74. What is the purpose of this talk?

- (A) To welcome a new employee
- (B) To announce a bank merger
- (C) To introduce a new advertising campaign
- (D) To talk about the company budget

75. Where is Ms. Sinclair going to work from now on?

- (A) Schtick Advertising
- (B) First National Bank
- (C) Pearson Consulting
- (D) Office Supply Center

76. How many years was Ms. Sinclair employed by First National Bank?

- (A) Two
- (B) Three
- (C) Four
- (D) Five

- 77.** What is the purpose of this message?
(A) To let employees know of a computer system change
(B) To ask employees for assistance in fundraising activities
(C) To provide contact information in case of emergency
(D) To announce openings for computer technicians
- 78.** What are the employees asked to do following the installation?
(A) Attend computer training seminars
(B) Restart their computers
(C) Come to the technical services office
(D) Make copies of important documents
- 79.** What should employees do if they have questions?
(A) Contact their supervisor
(B) Read the employee handbook
(C) Leave a voice mail message
(D) Call the technical services division
-
- 80.** Who is this advertisement directed towards?
(A) Retired business people
(B) A small business owner
(C) Wealthy investors
(D) Bankers
- 81.** What is being advertised?
(A) A bank loan
(B) A job opening
(C) An entrepreneur
(D) A business book
- 82.** What happens if someone registers before next Thursday?
(A) Free items will be given.
(B) A private consultant will be provided.
(C) An account balance will not be necessary.
(D) The loan rate will be reduced.

- 83.** When is this show being broadcast?
(A) On Tuesday
(B) On Wednesday
(C) On Thursday
(D) On Friday
- 84.** What sort of music does Mr. Jones play?
(A) Classical
(B) Rock 'n' roll
(C) Hip-hop
(D) Country
- 85.** What is stated about Mr. Jones' new album?
(A) It is expected to sell a few copies.
(B) It has been nominated for an award.
(C) It is expected to be popular.
(D) It might sell well in England.
-
- 86.** Where is the head office located?
(A) Paris
(B) Toronto
(C) Stockholm
(D) San Francisco
- 87.** What is the aim of the meeting?
(A) To address the problem of distribution channels
(B) To discuss how to hire new international employees
(C) To determine where to build the new factory
(D) To investigate the cause of last year's improved sales
- 88.** What are the listeners asked to do?
(A) Meet with fellow employees
(B) Talk about new production methods
(C) Provide some suggestions
(D) Discuss joining the branches

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- 89. What is the Portrait Gallery often called?**
- (A) The Red Room
(B) The Gift Shop
(C) The Dining Hall
(D) The Royal Family
- 90. What happened to the dining hall?**
- (A) It was sold to a local investor.
(B) It was redecorated in a modern style.
(C) It was demolished by residents.
(D) It was damaged in a fire.
- 91. What will the tour include?**
- (A) Lunch served in the dining hall
(B) A speech by a member of the royal family
(C) Free time at the gift shop
(D) A photograph with a famous person
-
- 92. What department does Ms. Kush work for?**
- (A) Human Resources
(B) Accounting
(C) Information Technology
(D) The Call Center
- 93. What is the purpose of the message?**
- (A) To report a meeting schedule change
(B) To ask about shipping processes
(C) To inform an employee of overspent funds
(D) To request an employee's account numbers
- 94. What does Mr. Henderson have to do?**
- (A) Explain why he should be promoted
(B) Explain how the money was stolen
(C) Explain why excessive spending occurred
(D) Explain why the company should sponsor his trip
- 95. Why have plans been changed?**
- (A) The show has been cancelled.
(B) There are not enough people attending.
(C) The restaurant changed the reservation time.
(D) The company has an emergency.
- 96. What will the group do after dinner?**
- (A) Return home
(B) Go to the theatre
(C) Have some drinks
(D) Go back to the office
- 97. When will the group arrive at the theatre?**
- (A) At 6:30 p.m.
(B) At 8:00 p.m.
(C) At 9:00 p.m.
(D) At 9:30 p.m.
-
- 98. About how many unwanted computers are disposed of each year?**
- (A) 5 million
(B) 6 million
(C) 10 million
(D) 15 million
- 99. Who will collect the computers?**
- (A) Computer manufacturers
(B) A non-profit organization
(C) Internet service providers
(D) A government division
- 100. What is done with the collected computers?**
- (A) They will be sent to landfill sites.
(B) They will be given to local educational institutions.
(C) They will be used in research.
(D) They are distributed in underdeveloped countries.

This is the end of the Listening test.