



출제기관 공식수험서

토익® 정기시험 기출문제집

실전 5세트



프로문고 '17년 12월 19일 발표 기준



무료어플



공식카페



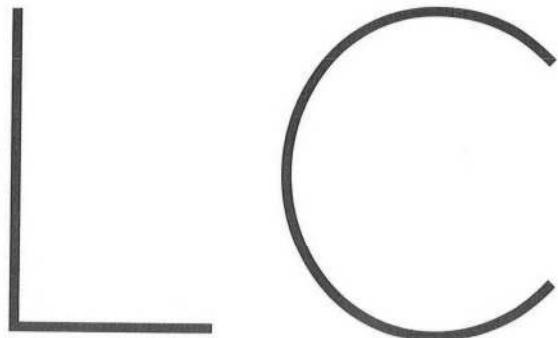
무료MP3





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Preface

Dear test taker,

English-language proficiency has become a vital tool for success. It can help you excel in business, travel the world, and communicate effectively with friends and colleagues. The TOEIC® test measures your ability to function effectively in English in these types of situations. Because TOEIC scores are recognized around the world as evidence of your English-language proficiency, you will be able to confidently demonstrate your English skills to employers and begin your journey to success.

The test developers at ETS are excited to help you achieve your personal and professional goals through the use of the ETS® TOEIC® 정기시험 기출문제집. This book contains practice-test questions taken from actual TOEIC tests that have been retired so that the questions can be used in this prep book. These practice questions will help you become familiar with the TOEIC test's format and content. This book also contains detailed explanations of the question types and language points contained in the TOEIC test. These test questions and explanations have all been prepared by the same test specialists who develop the actual TOEIC test, so you can be confident that you will receive an authentic test-preparation experience.

Features of the ETS® TOEIC® 정기시험 기출문제집 include the following.

- Five authentic, full-length test forms complete with answer keys and official scripts
 - Specific and easy to understand explanations for learners
 - The very same ETS voice actors that you will hear in an official TOEIC test administration
-

By using the ETS® TOEIC® 정기시험 기출문제집 to prepare for the TOEIC test, you can be assured that you have a professionally prepared resource that will provide you with accurate guidance so that you are more familiar with the tasks, content, and format of the test and that will help you maximize your TOEIC test score. With your official TOEIC score report, you will be ready to show the world what you know!

We are delighted to assist you on your TOEIC journey with the ETS® TOEIC® 정기시험 기출문제집 and wish you the best of success.



점수 환산표 및 산출법

점수 환산표

이 책에 수록된 각 Test를 풀고 난 후, 맞은 개수를 세어 점수를 환산해 보세요.

LISTENING Raw Score (맞은 개수)	LISTENING Scaled Score (환산 점수)	READING Raw Score (맞은 개수)	READING Scaled Score (환산 점수)
96–100	475–495	96–100	460–495
91–95	435–495	91–95	425–490
86–90	405–475	86–90	395–465
81–85	370–450	81–85	370–440
76–80	345–420	76–80	335–415
71–75	320–390	71–75	310–390
66–70	290–360	66–70	280–365
61–65	265–335	61–65	250–335
56–60	235–310	56–60	220–305
51–55	210–280	51–55	195–270
46–50	180–255	46–50	165–240
41–45	155–230	41–45	140–215
36–40	125–205	36–40	115–180
31–35	105–175	31–35	95–145
26–30	85–145	26–30	75–120
21–25	60–115	21–25	60–95
16–20	30–90	16–20	45–75
11–15	5–70	11–15	30–55
6–10	5–60	6–10	10–40
1–5	5–50	1–5	5–30
0	5–35	0	5–15

점수 산출 방법

아래의 방식으로 점수를 산출할 수 있다.

STEP 1

자신의 답안을 수록된 정답과 대조하여 채점한다. 각 Section의 맞은 개수가 본인의 Section별 '실제 점수(통계 처리하기 전의 점수, raw score)'이다. Listening Test와 Reading Test의 정답 수를 세어, 자신의 실제 점수를 아래의 해당란에 기록한다.

맞은 개수

환산 점수대

LISTENING

READING

총점

Section별 실제 점수가 그대로 Section별 TOEIC 점수가 되는 것은 아니다. TOEIC은 시행할 때마다 별도로 특정한 통계 처리 방법을 사용하며 이러한 실제 점수를 환산 점수(converted[scaled] score)로 전환하게 된다. 이렇게 전환함으로써, 매번 시행될 때마다 문제는 달라지지만 그 점수가 갖는 의미는 같아지게 된다. 예를 들어 어느 한 시험에서 총점 550점의 성적으로 받는 실력이라면 다른 시험에서도 거의 550점대의 성적을 받게 되는 것이다.

STEP 2

실제 점수를 위 표에 기록한 후 왼쪽 페이지의 점수 환산표를 보도록 한다. TOEIC이 시행될 때마다 대개 이와 비슷한 형태의 표가 작성되는데, 여기 제시된 환산표는 본 교재에 수록된 Test용으로 개발된 것이다. 이 표를 사용하여 자신의 실제 점수를 환산 점수로 전환하도록 한다. 즉, 예를 들어 Listening Test의 실제 정답 수가 61~65개이면 환산 점수는 265점에서 335점 사이가 된다. 여기서 실제 정답 수가 61개이면 환산 점수가 265점이고, 65개이면 환산 점수가 335점임을 의미하는 것은 아니다. 본 책의 Test를 위해 작성된 이 점수 환산표가 자신의 영어 실력이 어느 정도인지 대략적으로 파악하는 데 도움이 되긴 하지만, 이 표가 실제 TOEIC 성적 산출에 그대로 사용된 적은 없다는 사실을 밝혀둔다.

토익 정기시험 기출문제집

L C

TEST

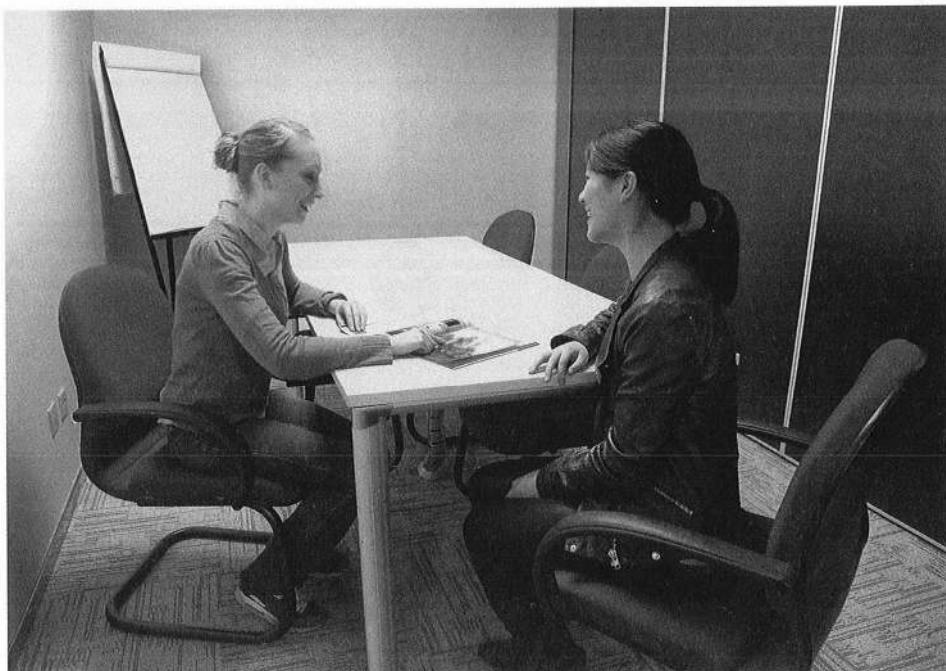
01

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

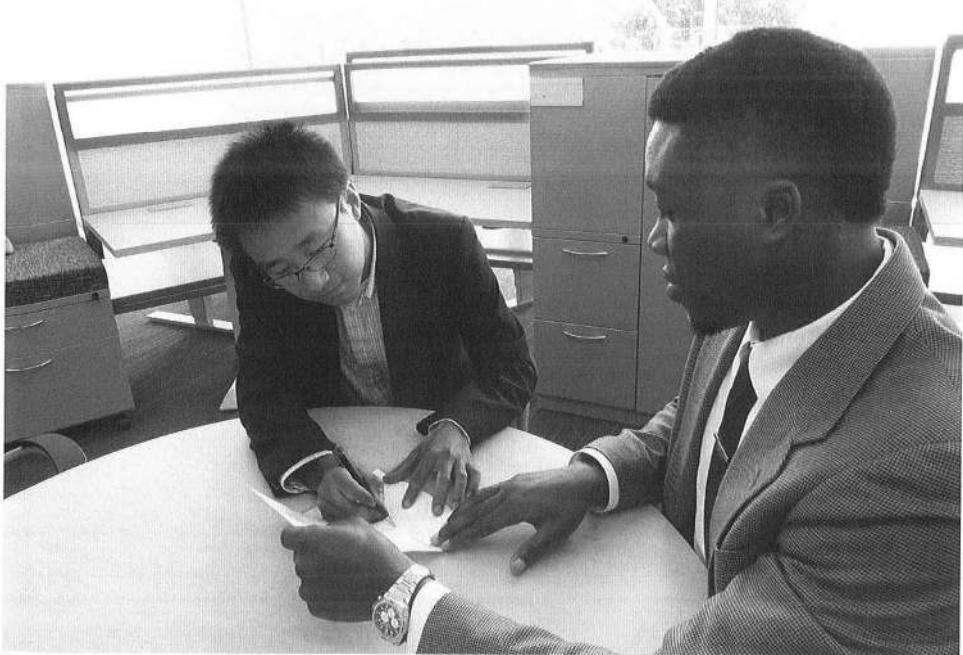
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE

<https://www.Fb.com/ToeicManhHa/>
TEST 1 21

3.



4.



5.



6.



GO ON TO THE NEXT PAGE

<https://www.Fb.com/ToeicManhHa/>
TEST 1 23

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
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27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What are the speakers discussing?

- (A) A motorcycle
- (B) A mobile phone
- (C) A laptop computer
- (D) An exercise machine

33. What does the man ask about?

- (A) The prices
- (B) The battery life
- (C) The warranty
- (D) The color options

34. What will the woman most likely do next?

- (A) Request some feedback
- (B) Contact a technician
- (C) Complete a transaction
- (D) Create an online profile

35. What does the woman ask the man to do?

- (A) Schedule an appointment
- (B) Make a coworker's delivery
- (C) Call a colleague
- (D) Prepare an invoice

36. What does the man say he needs?

- (A) Keys to a vehicle
- (B) A telephone number
- (C) A price list
- (D) Directions to a store

37. What does the woman remind the man to do?

- (A) Notify his manager
- (B) Check some merchandise
- (C) Print a document
- (D) Get a signature

38. What is the woman trying to do?

- (A) Confirm an appointment
- (B) Receive a refund
- (C) Book a flight
- (D) Register for an event

39. What has caused a problem?

- (A) A business is closed.
- (B) A Web site is not working.
- (C) A credit card has expired.
- (D) A date is incorrect.

40. What information does the man ask the woman for?

- (A) A name
- (B) An address
- (C) A password
- (D) A tracking number

41. Where do the speakers most likely work?

- (A) At an advertising firm
- (B) At a bank
- (C) At a law office
- (D) At a travel agency

42. What does the woman mean when she says, "I really can't say"?

- (A) She is not allowed to repeat certain information.
- (B) She cannot make a commitment yet.
- (C) She should leave for an appointment.
- (D) She has to correct some errors in a report.

43. What does the man propose?

- (A) Making travel arrangements
- (B) Preparing a contract
- (C) Joining a meeting
- (D) Reviewing a report

GO ON TO THE NEXT PAGE 

CONFERENCE ROOM A: THURSDAY	
TIME	EVENT
Noon	Networking Event
1:00 P.M.	Equipment Installation
2:00 P.M.	Management Meeting
3:00 P.M.	Accounting Department Meeting

FROM:	SUBJECT:
Mike Collins	ATTACHED: Budget Report
Jared Huber	Sales Projection Assistance
Darla Rosenfeld	Conference Agenda
Janice West	CANCELED: Technology Seminar

65. Where do the speakers work?
- (A) At a law firm
 - (B) At a manufacturing plant
 - (C) At a beverage company
 - (D) At a publishing house
66. Look at the graphic. According to the man, what event is Greg in charge of?
- (A) Networking Event
 - (B) Equipment Installation
 - (C) Management Meeting
 - (D) Accounting Department Meeting
67. What does the woman say she will do?
- (A) Research a competitor
 - (B) Conduct a job interview
 - (C) Ask a coworker to change rooms
 - (D) Revise a company policy

68. Why is the man unable to access his e-mail?
- (A) His password has expired.
 - (B) His Internet connection is not working.
 - (C) He forgot to update some software.
 - (D) He left a power cord at home.
69. Look at the graphic. Who sent the e-mail the speakers are referring to?
- (A) Mike Collins
 - (B) Jared Huber
 - (C) Darla Rosenfeld
 - (D) Janice West
70. What does the man ask the woman to do?
- (A) Call for technical assistance
 - (B) Prepare some training materials
 - (C) Print out a document
 - (D) Review some sales figures

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the speaker work?

- (A) At an electronics store
- (B) At a plumbing company
- (C) At a car repair shop
- (D) At a cleaning service

72. What does the speaker say he has done?

- (A) Scheduled an appointment
- (B) Completed a repair
- (C) Adjusted an invoice
- (D) Ordered a part

73. What does the speaker offer?

- (A) Use of a vehicle
- (B) An extended warranty
- (C) A free inspection
- (D) Expedited delivery

74. Who most likely are the listeners?

- (A) Factory workers
- (B) Medical specialists
- (C) Supermarket cashiers
- (D) Hotel clerks

75. What is the topic of the meeting?

- (A) Interacting with customers
- (B) Operating new equipment
- (C) Protecting merchandise from damage
- (D) Maintaining a clean work area

76. What will the listeners do next?

- (A) Turn on a machine
 - (B) Tour a building
 - (C) Give feedback
 - (D) Work with a partner
-

77. Where most likely is the speaker?

- (A) At her house
- (B) At an airport
- (C) In a taxi
- (D) On a train

78. What does the speaker imply when she says, "Can you believe it"?

- (A) She is annoyed.
- (B) She is excited.
- (C) She is embarrassed.
- (D) She is confused.

79. What does the speaker ask the listener to do?

- (A) Lock a door
 - (B) Check an address
 - (C) Meet a colleague
 - (D) Pick up a package
-

80. Where is the tour most likely taking place?

- (A) At an outdoor market
- (B) At a fabric factory
- (C) At a fashion museum
- (D) At a trade fair

81. What does the speaker say has changed about the tour?

- (A) The duration
- (B) The distance
- (C) The starting location
- (D) The tour guide

82. What does the speaker offer the listeners?

- (A) A special discount
 - (B) A longer tour
 - (C) Free membership
 - (D) Product samples
-

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토익 정기시험 기출문제집

L_C

TEST

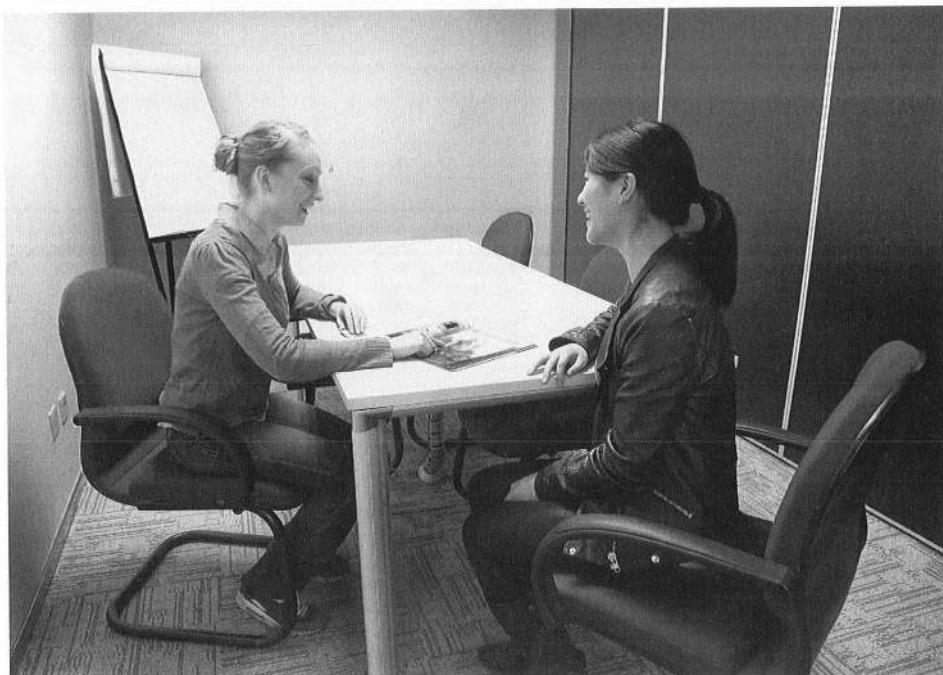
02

LISTENING TEST

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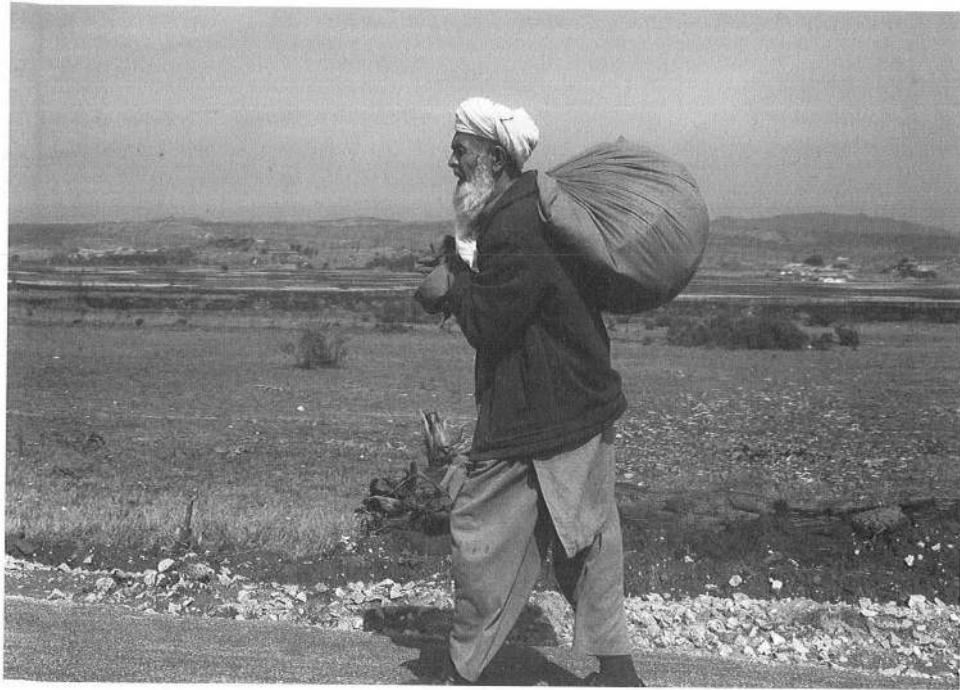
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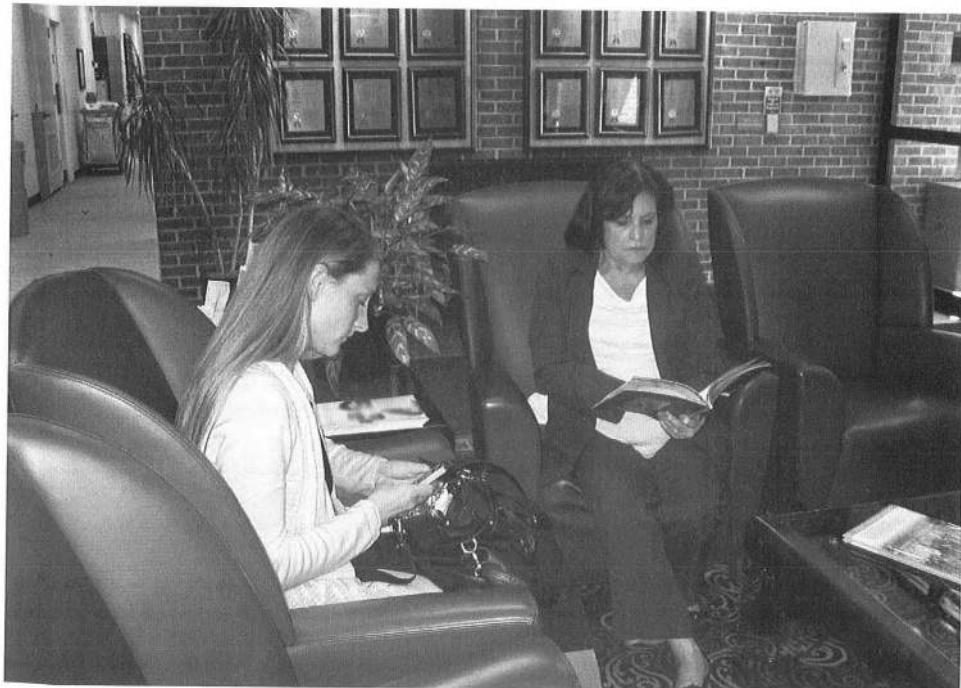


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



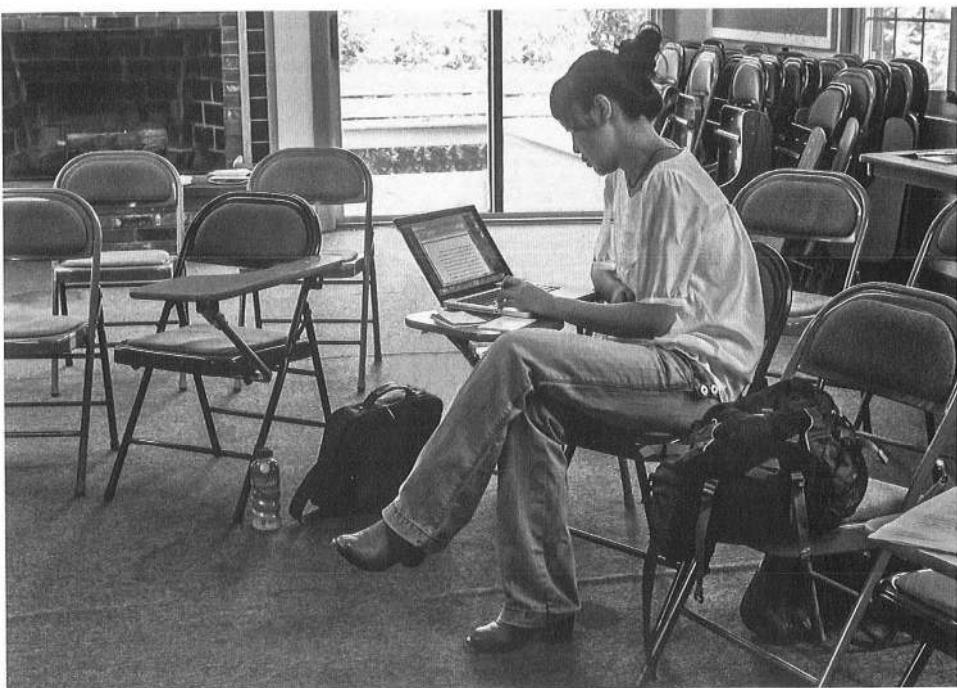
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<https://www.Fb.com/ToeicManhHa/>
TEST 2 35

3.



4.



5.



TEST

6.



GO ON TO THE NEXT PAGE

<https://www.Fb.com/ToeicManhHa/>
TEST 2 37

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

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28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where most likely are the speakers?
- (A) In a restaurant
 - (B) In a law office
 - (C) In a medical clinic
 - (D) In an electronics store
33. What problem does the woman mention?
- (A) An appointment will begin later than expected.
 - (B) A computer is not connected to the network.
 - (C) A popular item is out of stock.
 - (D) A receipt is incorrect.
34. What does the woman request that the man do?
- (A) Review an itemized list
 - (B) Speak to a manager
 - (C) Make a call from another location
 - (D) Submit multiple copies of a form
-
35. What is the woman trying to get?
- (A) An insurance policy
 - (B) A magazine subscription
 - (C) A credit card
 - (D) A post office box key
36. What has caused a problem?
- (A) A document did not arrive.
 - (B) A contract was not signed.
 - (C) A payment was not made.
 - (D) A software program did not work.
37. What does the man offer to do?
- (A) Find some instructions on a Web site
 - (B) Complete an application by phone
 - (C) Consult another employee
 - (D) Cancel an order
-
38. What are the speakers mainly discussing?
- (A) A client visit
 - (B) A marketing survey
 - (C) A grand opening celebration
 - (D) A conference presentation
39. What does the woman suggest doing?
- (A) Offering a discount
 - (B) Presenting a product design
 - (C) Organizing a staff luncheon
 - (D) Distributing a questionnaire
40. What does the man say he will do?
- (A) Reserve a meeting room
 - (B) Prepare a financial statement
 - (C) Post information on a Web site
 - (D) Notify a group of a new deadline
-
41. What is the purpose of the man's visit?
- (A) To request a refund
 - (B) To repair some equipment
 - (C) To make a purchase
 - (D) To drop off some merchandise
42. What is the man's job?
- (A) Caterer
 - (B) Electrician
 - (C) Car mechanic
 - (D) Supermarket manager
43. What does the woman suggest the man do?
- (A) Speak to a supervisor
 - (B) Park in a different location
 - (C) Copy an invoice
 - (D) Drive a vehicle
-

GO ON TO THE NEXT PAGE

- 44.** What are the speakers discussing?
(A) Securing financial backing
(B) Negotiating a company merger
(C) Making travel arrangements
(D) Changing the leader of a project
- 45.** What does Frederick advise the woman to do?
(A) Hold face-to-face negotiations
(B) Send confirmation e-mails
(C) Minimize overhead costs
(D) Revise a budget
- 46.** What does Frederick say he is excited about?
(A) Meeting new colleagues
(B) Earning a higher salary
(C) Hiring an assistant
(D) Working in another country
-
- 47.** Who most likely is the woman?
(A) A telephone operator
(B) A post office clerk
(C) An office receptionist
(D) A sales associate
- 48.** Why is the man visiting the office?
(A) To attend a training session
(B) To repair some computers
(C) To apply for a job
(D) To make a delivery
- 49.** What does the woman imply when she says, "Mr. Lehmann's in a meeting with clients right now"?
(A) Mr. Lehmann has a document she needs.
(B) A meeting room cannot be used.
(C) Mr. Lehmann is not available.
(D) An interview had to be cancelled.
-
- 50.** What problem does the man mention?
(A) A reservation is incorrect.
(B) A business trip has been postponed.
(C) An event is sold out.
(D) Credit cards are not accepted.
- 51.** What does the woman suggest offering their colleagues?
(A) A dinner on a boat
(B) A hotel upgrade
(C) Tickets to a sporting event
(D) Gift vouchers for a store
- 52.** What does the man ask the woman to do?
(A) Contact a travel agency
(B) Research pricing information
(C) Make a payment in advance
(D) Arrange transportation
-
- 53.** According to the man, what will happen next year?
(A) A product will be released.
(B) New company benefits will be offered.
(C) Some employees will be hired.
(D) An office will be renovated.
- 54.** What does Yuko suggest?
(A) Using online advertising
(B) Adding information to a contract
(C) Renting some meeting space
(D) Creating orientation materials
-
- 55.** What does Yuko agree to do?
(A) Investigate a location
(B) Meet a client
(C) Make a purchase
(D) Edit a document

56. What will happen on Monday?

- (A) Some maintenance work will begin.
- (B) A press conference will take place.
- (C) Some customers will visit the business.
- (D) An internship program will start.

57. What did the woman forget to do?

- (A) Revise a calendar
- (B) Find some volunteers
- (C) Update a contact list
- (D) Provide refreshments

58. What does the man say is available?

- (A) Some notebooks
- (B) Cleaning supplies
- (C) Customized T-shirts
- (D) New carpeting

59. What department do the speakers work in?

- (A) Accounting
- (B) Marketing
- (C) Product development
- (D) Human resources

60. Why does the woman say, "That's a big increase from last year"?

- (A) To indicate that some news is good
- (B) To deny a requested budget change
- (C) To suggest that a fee is appropriate
- (D) To correct some mistaken information

61. According to the man, what do the department managers plan to do?

- (A) Purchase new furniture
 - (B) Host a conference
 - (C) Hire some more employees
 - (D) Expand a product line
-

BELL'S HOME FURNISHINGS

Order #23408

Quantity	Description	Total Price
4	Dinner Plate	\$20
6	Soup Bowl	\$36
3	Coffee Mug	\$12
1	Teapot	\$25

62. What does the woman say happened when she moved?

- (A) She was overcharged for a service.
- (B) A box was misplaced.
- (C) A shipment was sent to the wrong address.
- (D) Some items were broken.

63. Why does the woman need assistance?

- (A) She does not like what she bought.
- (B) She cannot access a Web site.
- (C) She received an incomplete order.
- (D) She lost a copy of a receipt.

64. Look at the graphic. How much money will the woman be refunded?

- (A) \$20
 - (B) \$36
 - (C) \$12
 - (D) \$25
-

Origin	Status	Expected Time of Arrival
Philadelphia	Landed	9:00 A.M.
Vancouver	On Time	10:30 A.M.
Chicago	Delayed	1:45 P.M.
Mexico City	On Time	3:30 A.M.

Length of Contract	Cost per Month
3 months	\$40.00
6 months	\$30.00
1 year	\$20.00
2 years	\$10.00

65. Look at the graphic. Which city is James Kim traveling from?
- (A) Philadelphia
 - (B) Vancouver
 - (C) Chicago
 - (D) Mexico City
66. According to the man, why should the speakers leave now?
- (A) They are not familiar with the area.
 - (B) They have to return a rental car.
 - (C) The traffic is bad.
 - (D) An appointment was added to the schedule.
67. What does the woman suggest doing while they wait?
- (A) Buying gifts
 - (B) Getting a meal
 - (C) Writing a report
 - (D) Exchanging money

68. According to the woman, when is an extra fee charged?
- (A) When new software is installed
 - (B) When a contract is canceled early
 - (C) When a customer transfers to a new location
 - (D) When a payment is overdue
69. What does the man say he will do next year?
- (A) Move overseas
 - (B) Complete a training program
 - (C) Purchase another computer
 - (D) Sign a longer contract
70. Look at the graphic. How much has the man agreed to pay per month?
- (A) \$40.00
 - (B) \$30.00
 - (C) \$20.00
 - (D) \$10.00

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What product is being discussed?
- (A) Athletic shoes
 - (B) A tablet computer
 - (C) An exercise bike
 - (D) A fitness tracking device
72. How does the product differ from competitors' products?
- (A) It has more features.
 - (B) It is lighter.
 - (C) It is easier to use.
 - (D) It is cheaper.
73. How can listeners get the product for free?
- (A) By subscribing to a publication
 - (B) By completing a survey
 - (C) By obtaining a coupon
 - (D) By referring a friend
-
74. Where is the talk taking place?
- (A) At a hotel
 - (B) At a museum
 - (C) At a gardening store
 - (D) At a paint factory
75. According to the speaker, what has Emily Wellman recently done?
- (A) She started a new business.
 - (B) She won an art contest.
 - (C) She trained some employees.
 - (D) She made a donation.
76. What does the speaker recommend that the listeners do?
- (A) Watch a film
 - (B) Visit the gift shop
 - (C) Take free samples
 - (D) Attend a reception
-
77. What did the speaker do on Monday?
- (A) He met with the listener.
 - (B) He worked late.
 - (C) He bought some furniture.
 - (D) He rented a car.
78. What does the speaker say about a parking garage?
- (A) It has a security system.
 - (B) It has spaces available.
 - (C) It is accessible only to residents.
 - (D) It is usually full during the day.
79. Why does the speaker say, "this is a very popular building"?
- (A) To present some positive reviews
 - (B) To explain why a fee is expensive
 - (C) To encourage a quick decision
 - (D) To request that more staff be hired
-
80. Who most likely are the listeners?
- (A) Health inspectors
 - (B) Maintenance workers
 - (C) Hotel receptionists
 - (D) Supermarket cashiers
81. What is the purpose of the talk?
- (A) To review customer feedback
 - (B) To remind staff of a sales procedure
 - (C) To update staff on a safety policy
 - (D) To demonstrate new equipment
82. What is available at the customer service desk?
- (A) Instruction manuals
 - (B) Membership applications
 - (C) Discount coupons
 - (D) Catering menus
-

GO ON TO THE NEXT PAGE

83. What is Ms. Goldberg's area of expertise?
- (A) Nonprofit management
 - (B) Career guidance
 - (C) Event coordination
 - (D) Personal finance
84. What are listeners encouraged to do?
- (A) Call in with their opinions
 - (B) Update their résumés
 - (C) Attend a seminar
 - (D) Monitor household expenses
85. What does the speaker say will happen next month?
- (A) A class will be offered.
 - (B) A schedule will change.
 - (C) An interview will be conducted.
 - (D) A book will become available.
-
86. What industry does the speaker work in?
- (A) Real Estate
 - (B) Paper manufacturing
 - (C) Advertising
 - (D) Education
87. Why does the speaker say, "It isn't what I was expecting"?
- (A) To explain that a project is unique
 - (B) To express disapproval for a design
 - (C) To suggest that a project's deadline be changed
 - (D) To indicate surprise at an increase in sales
88. What does the speaker suggest the listener do?
- (A) Apply for a promotion
 - (B) Attend a press conference
 - (C) Take some time off
 - (D) Consult with a coworker
-
89. What is the speaker mainly discussing?
- (A) Software upgrades
 - (B) Company travel policies
 - (C) Relocation plans
 - (D) New employee trainings
90. Why are the listeners told to contact Vadim?
- (A) To order new business cards
 - (B) To provide feedback on a workshop
 - (C) To receive approval for a purchase
 - (D) To accept an invitation to a conference
91. According to the speaker, what will the company do at a later time?
- (A) Provide brochures
 - (B) Send a contract
 - (C) Ship equipment
 - (D) Reimburse costs
-
92. What does the speaker imply when she says, "Who knows when that will be"?
- (A) She does not understand a request.
 - (B) She needs employees to work faster.
 - (C) She is uncertain when a project will be completed.
 - (D) She wants to hear from the audience.
93. What is the topic of the meeting?
- (A) Hiring a consultant
 - (B) Marketing a product
 - (C) Reducing expenses
 - (D) Planning a trade show
94. What does the speaker say she will set aside time to do?
- (A) Meet with employees individually
 - (B) Analyze data from a survey
 - (C) Call potential clients
 - (D) Draft a contract
-

Dinner Delights

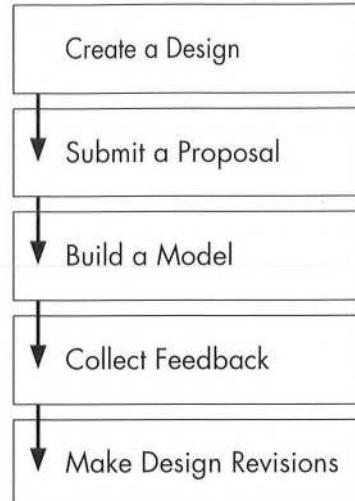
10% off (groups of 15+)

Book rooms for 3 hours!

expires:
August 1st

Offer good at
all locations

95. Why is an event being held?
- To recognize a promotion
 - To celebrate a retirement
 - To commemorate a holiday
 - To announce a company merger
96. Look at the graphic. Why is the speaker unable to use the coupon for the event?
- There are not enough people in the group.
 - The length of the event is too long.
 - All of the locations in the area are booked.
 - The event will take place after the expiration date.
97. What does the speaker ask the listener to do?
- Choose a menu
 - Send out invitations
 - Make copies of song lyrics
 - Hire a band



98. What does the speaker say about the company's Ruby Star appliances?
- They sold well last quarter.
 - They won a design award.
 - They cost less than competing products.
 - They were reviewed in a trade magazine.
99. Look at the graphic. According to the speaker, which step was recently added?
- Submit a proposal
 - Build a model
 - Collect feedback
 - Make design revisions
100. What concern does the speaker mention?
- Manufacturing materials are in short supply.
 - Customers are buying more appliances online.
 - Employees' time has been used inefficiently.
 - A production deadline has been changed.

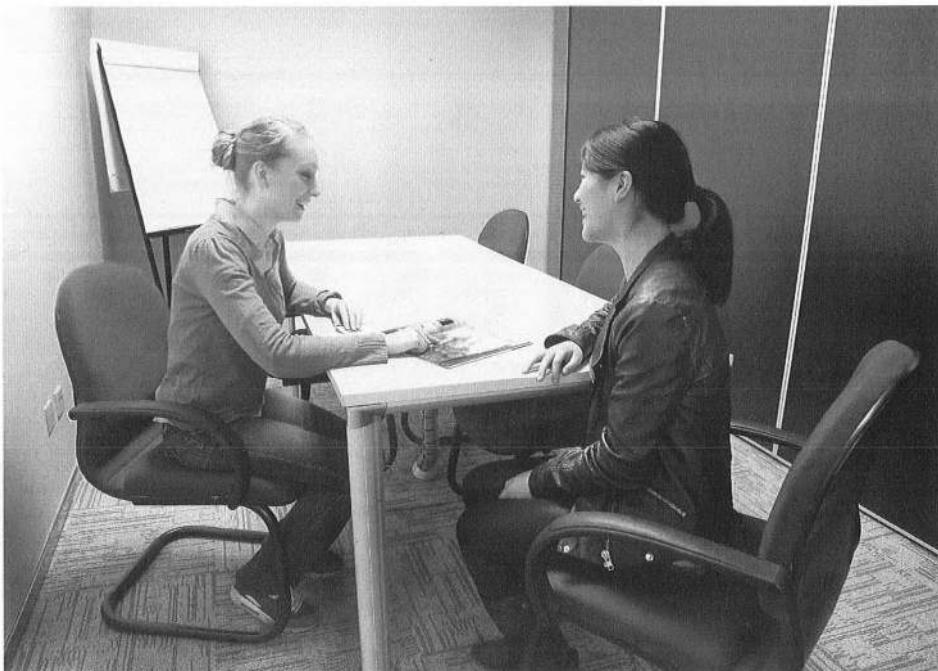
This is the end of the Listening test.

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

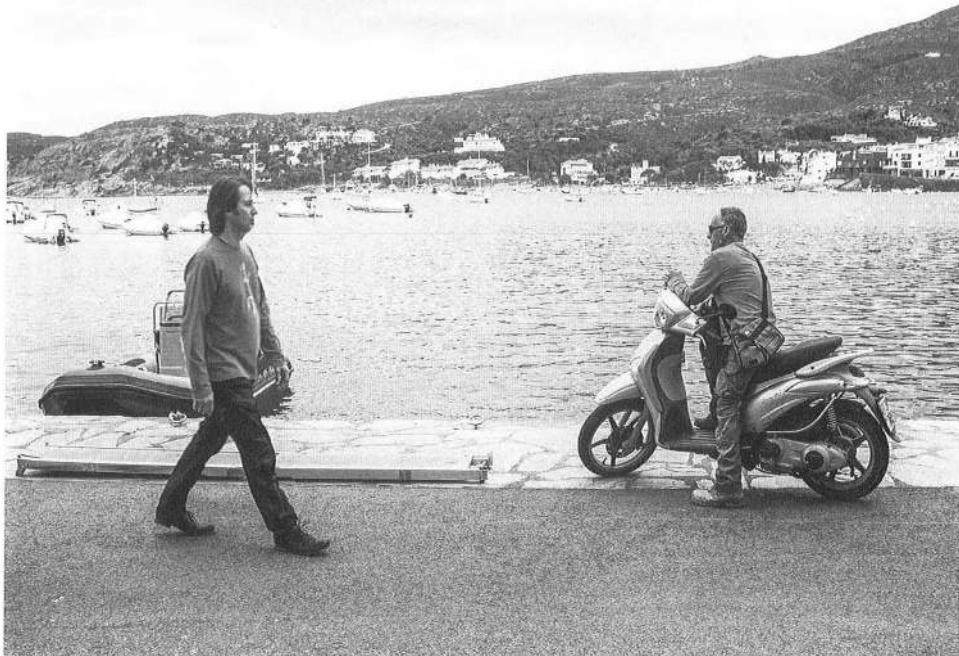
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



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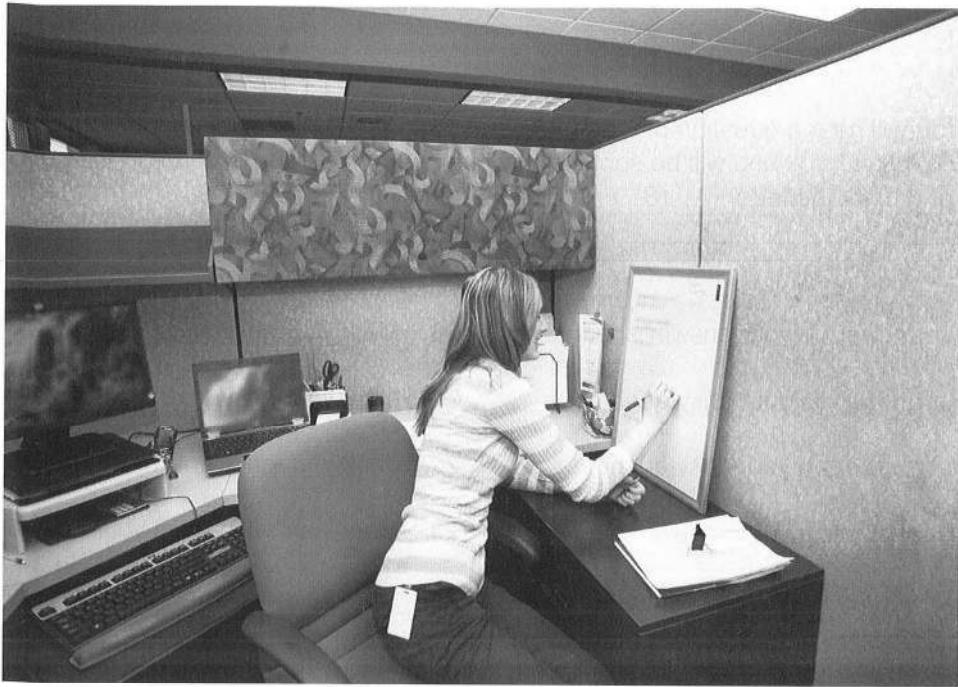
3.



4.



5.



6.



GO ON TO THE NEXT PAGE

<https://www.Fb.com/ToeicManhHa/>

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

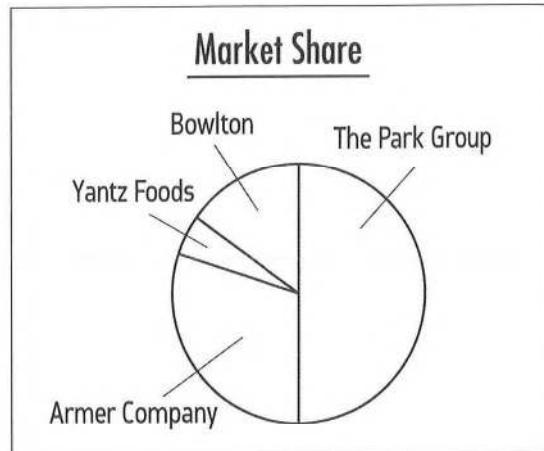
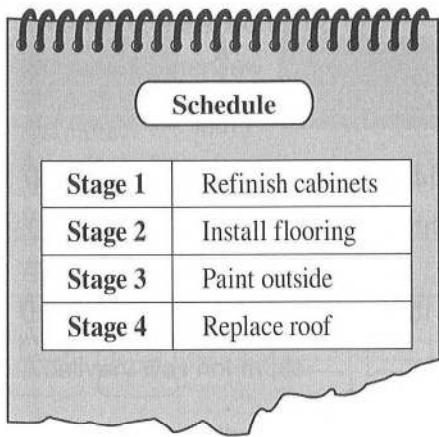
7. Mark your answer on your answer sheet.
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22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Why did the man choose to shop at the store?
(A) The staff is very helpful.
(B) The store is close to his office.
(C) He saw an online advertisement.
(D) His friend recommended the store.
33. What does the woman ask for?
(A) A credit card
(B) A discount coupon
(C) A customer receipt
(D) A piece of identification
34. Why does the man say he will return at a later time?
(A) He is late for a meeting.
(B) He wants to go to another store.
(C) He has to make a phone call.
(D) He left something at the office.
-
35. Where is this conversation most likely taking place?
(A) At a clothing store
(B) At a coffee shop
(C) At an employment agency
(D) At a dry cleaner's
36. What is the woman doing on Thursday?
(A) Interviewing for a job
(B) Picking up a coworker
(C) Visiting a friend
(D) Leaving on a business trip
37. What does the man offer to do?
(A) Exchange a purchase
(B) Provide express service
(C) Make a reservation
(D) Order a special product
-
38. Why will the man visit the woman's office?
(A) To make a repair
(B) To pick up a package
(C) To give a presentation
(D) To set up a workstation
39. What does the woman say she will do?
(A) Reserve a conference room
(B) Meet a customer
(C) Talk to a security officer
(D) Review an estimate
40. What does the woman ask the man to e-mail her?
(A) A survey
(B) A report
(C) An invoice
(D) An agenda
-
41. What is the woman shopping for?
(A) Envelopes
(B) Art supplies
(C) Books
(D) Office equipment
42. What does Omar say about an item?
(A) It is out of stock.
(B) It is located on a different floor.
(C) It is being sold at a reduced price.
(D) It has received positive customer reviews.
43. What additional service does Omar mention?
(A) Equipment upgrades
(B) Online purchasing
(C) In-store mailing
(D) Free returns
-

GO ON TO THE NEXT PAGE



65. What most likely is the man's profession?
- Landscape architect
 - Construction manager
 - Plumber
 - Hardware store owner
66. Look at the graphic. What stage of the renovation will begin next week?
- Stage 1
 - Stage 2
 - Stage 3
 - Stage 4
67. What does the woman ask the man to send?
- An invitation
 - A list of costs
 - Some photos
 - A Web site address
68. What are the speakers mainly discussing?
- A marketing campaign
 - A business acquisition
 - An annual budget
 - Employment figures
69. Look at the graphic. Where do the speakers work?
- Armer Company
 - Yantz Foods
 - Bowlton
 - The Park Group
70. Why does the woman say she is not convinced?
- The man is not familiar with a business strategy.
 - Some figures are not accurate.
 - She does not want to hire new employees.
 - A company's profits have decreased.

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What service is being advertised?

- (A) A training course
- (B) A recycling program
- (C) Appliance repair
- (D) Express delivery

72. How can listeners receive a discount?

- (A) By making a donation
- (B) By using a promotional code
- (C) By registering in advance
- (D) By referring a friend

73. What does the speaker say is available on a Web site?

- (A) An application form
- (B) A price list
- (C) An instructional video
- (D) A list of locations

74. Where is the announcement being made?

- (A) At a bus terminal
- (B) At a train station
- (C) At a shopping mall
- (D) At an airport

75. What does the speaker ask listeners to do?

- (A) Return at a later time
- (B) Speak to a representative
- (C) Validate a ticket
- (D) Register online

76. According to the speaker, what will be distributed?

- (A) Refreshments
- (B) Area maps
- (C) Schedules
- (D) Hotel vouchers

77. What is the purpose of the message?

- (A) To apply for a job
- (B) To volunteer for a task
- (C) To arrange a meeting
- (D) To confirm an order

78. What does the speaker imply when she says, "the grand opening is in two months"?

- (A) She should reschedule an appointment.
- (B) She wants the listener to reserve a room.
- (C) A project will be completed on time.
- (D) A decision must be made quickly.

79. What most likely will the speaker do next?

- (A) Fill out an application
- (B) Complete a survey
- (C) E-mail some documents
- (D) Make some phone calls

80. Where do the listeners work?

- (A) At an art gallery
- (B) At a hotel
- (C) At a tourist office
- (D) At a camera shop

81. What will the listeners be doing today?

- (A) Designing a logo
- (B) Giving tours
- (C) Distributing fliers
- (D) Taking photographs

82. What has the speaker done for the listeners?

- (A) Paid for their lunch
- (B) Provided museum tickets
- (C) Ordered uniforms
- (D) Marked locations on a map

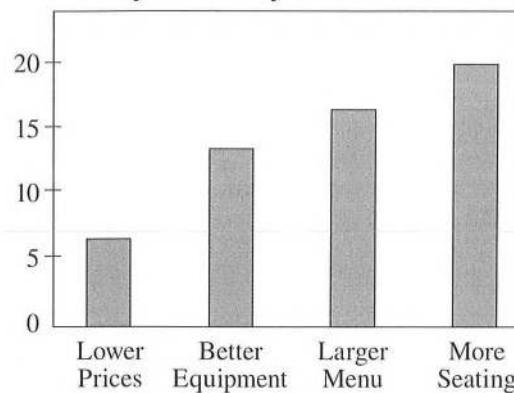
GO ON TO THE NEXT PAGE 

83. What kind of business does the speaker work for?
(A) A local bakery
(B) A corporate law firm
(C) A department store
(D) An advertising agency
84. What is the speaker announcing?
(A) An employee promotion
(B) An award nomination
(C) A new partnership
(D) An upcoming fund-raiser
85. What does the speaker say about Luisa Perez's project?
(A) It helped a client increase profits.
(B) It made use of new technology.
(C) It promoted collaboration across departments.
(D) It led to changes to a company policy.
-
86. What is the main topic of the meeting?
(A) A magazine article
(B) Survey results
(C) A competitor's product
(D) A new supplier
87. What feature of the product does the speaker mention?
(A) Color options
(B) Durability
(C) Removable parts
(D) Preprogrammed settings
88. What does the speaker imply when she says, "the user's manual is currently about twenty pages long"?
(A) The manual can be viewed online.
(B) The manual should be shortened.
(C) Page numbers will be added to the manual.
(D) Customers should read the manual carefully.
-
89. What is the talk mainly about?
(A) Attracting employers
(B) Building a park
(C) Planning a celebration
(D) Analyzing traffic patterns
90. What problem does the speaker mention?
(A) Delayed permits
(B) Broken equipment
(C) Scheduling conflicts
(D) Lack of funds
91. What are listeners asked to do?
(A) Conduct a survey
(B) Choose a location
(C) Make a list of business owners
(D) Purchase some supplies
-
92. What type of business does the speaker work for?
(A) An accounting firm
(B) A manufacturing company
(C) An employment agency
(D) A health clinic
93. What does the speaker imply when he says, "this might take some time"?
(A) He is suggesting that the listeners return later.
(B) He hopes the listeners will be patient.
(C) He is pointing out that the office will close soon.
(D) He recommends that a project date be extended.
94. What does the speaker ask the listeners to do?
(A) Submit their résumés
(B) Confirm their contact information
(C) Make a copy of their identification
(D) Fill out some paperwork
-

Order form	
Item	Quantity
T-shirts	100
Postcards	150
Coffee cups	500
Candy bars	700

95. Look at the graphic. Which quantity on the order form will be changed?
- (A) 100
 - (B) 150
 - (C) 500
 - (D) 700
96. What is the speaker doing next week?
- (A) She is going on a vacation.
 - (B) She is giving a product demonstration.
 - (C) She is inspecting a facility.
 - (D) She is starting a new job.
97. What does the speaker say about Igor?
- (A) He will enter some data into a system.
 - (B) He will print an invoice.
 - (C) He will be training a new employee.
 - (D) He will be taking care of some accounts.
-

Survey Results by Number of Votes



98. Where does the talk take place?
- (A) At a restaurant
 - (B) At a factory
 - (C) At a supermarket
 - (D) At a repair shop
99. Look at the graphic. Which suggestion will the company begin to work on?
- (A) Lower prices
 - (B) Better equipment
 - (C) Larger menu
 - (D) More seating
100. What will employees receive for completing the survey?
- (A) A complimentary meal
 - (B) A company shirt
 - (C) A store gift card
 - (D) A cash prize
-

This is the end of the Listening test.

토익 정기시험 기출문제집

L_C

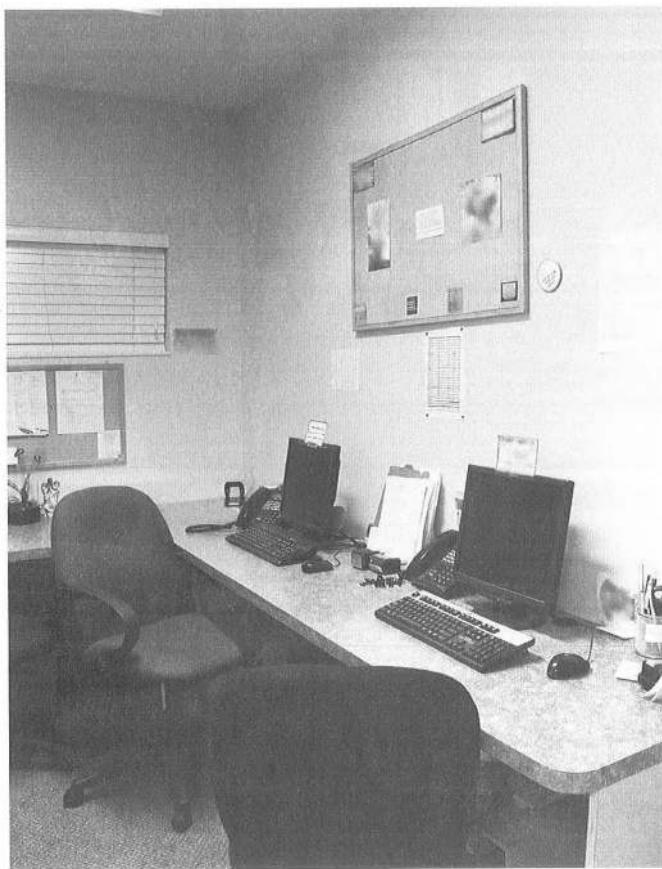
TEST

04

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GO ON TO THE NEXT PAGE

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TEST 4 65

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
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30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where does the man work?
(A) At a delivery service
(B) At an advertising agency
(C) At a restaurant
(D) At a bank
33. What does the man say is important to him?
(A) Attracting new investors
(B) Meeting work schedules
(C) Opening a new location
(D) Using reliable brands
34. What does the man say he will do?
(A) Check an inventory list
(B) Try a new product
(C) Ask some colleagues for advice
(D) Distribute some brochures
35. What change are the speakers discussing?
(A) An updated vacation policy
(B) A technology upgrade
(C) A company merger
(D) An office renovation
36. What does the woman say will happen because of the change?
(A) Managers will have to attend a workshop.
(B) Work hours will be more flexible.
(C) An employee handbook will be revised.
(D) Another branch location will open.
37. What will take place next month?
(A) A product launch
(B) An annual survey
(C) Staff introductions
(D) Contract negotiations
38. Why will the man go to Toronto next week?
(A) To organize a store opening
(B) To attend a training session
(C) To recruit job candidates
(D) To inspect production facilities
39. What is the woman concerned about?
(A) Arranging a travel itinerary
(B) Meeting a deadline
(C) Managing a team
(D) Giving an acceptance speech
40. What does the woman offer the man?
(A) Tourism advice
(B) Assistance with a client
(C) A ride to the airport
(D) Financial recommendations
41. Where do the speakers most likely work?
(A) At a café
(B) At a bookstore
(C) At a magazine publisher
(D) At an art gallery
42. What problem is being discussed?
(A) Some images are blurry.
(B) Some customers are unhappy.
(C) An exhibit is incomplete.
(D) An event was canceled.
43. What will the woman most likely do next?
(A) Contact a photographer
(B) Write an article
(C) Update a Web site
(D) Revise a schedule

- 44.** Where is the conversation taking place?
(A) At a computer service center
(B) At a parking garage
(C) At a health clinic
(D) At an automobile repair shop
- 45.** What problem does the man mention?
(A) A part is out of stock.
(B) A business is understaffed.
(C) A reservation has been lost.
(D) A route has a lot of traffic.
- 46.** What will the woman probably do?
(A) Cancel an appointment
(B) Take a shuttle
(C) Request a price estimate
(D) Contact a supervisor
-
- 47.** What are the speakers discussing?
(A) Filling a job opening
(B) Planning a customer presentation
(C) Organizing a research committee
(D) Revising some sales figures
- 48.** What does the man say he hopes to do?
(A) Change a vacation policy
(B) Move to a new facility
(C) Win a client contract
(D) Promote an employee
- 49.** What will the speakers most likely do next?
(A) Watch a video
(B) Review some documents
(C) Contact a manager
(D) Submit some questions
-
- 50.** What does the man say he recently did?
(A) Placed an order
(B) Made a delivery
(C) Requested time off
(D) Conducted an inspection
- 51.** Where is the conversation taking place?
(A) At an airport
(B) At a construction site
(C) At a factory
(D) At a clothing store
- 52.** What does the man recommend doing today?
(A) Confirming a reservation
(B) Replacing a machine part
(C) Hiring additional employees
(D) Reducing some prices
-
- 53.** Where do the speakers most likely work?
(A) At a moving company
(B) At a construction firm
(C) At an apartment management office
(D) At a commercial cleaning service
- 54.** What does the man imply when he says, "but that was quite a while ago"?
(A) A deadline is approaching.
(B) A procedure has been improved.
(C) A decision should be reconsidered.
(D) A database should be updated.
- 55.** What will the man do next?
(A) Review some applications
(B) Inspect some properties
(C) Make some deliveries
(D) Research some prices
-

56. What does the woman ask the man to do?

- (A) Visit company headquarters
- (B) Participate in a conference
- (C) Complete a technical design
- (D) Submit a proposal

57. Why is the man concerned?

- (A) He is not very familiar with a product.
- (B) He has not registered for a conference.
- (C) He has missed an important deadline.
- (D) He was planning to take a vacation.

58. What does the woman say she has already done?

- (A) Provided feedback from a meeting
- (B) Designed a new product
- (C) Prepared a presentation
- (D) Made a hotel reservation

59. What is the woman's area of expertise?

- (A) Product development
- (B) Finance
- (C) Marketing
- (D) Business law

60. What does the man ask the woman to do?

- (A) Come back tomorrow
- (B) Demonstrate a process
- (C) Give some advice
- (D) Teach a course

61. Why does the woman say, "you'll just have to find out on your own"?

- (A) To apologize for giving incorrect information
 - (B) To express regret about missing an event
 - (C) To invite listeners to participate in a study
 - (D) To encourage listeners to read her book
-

AFTERNOON DELIVERY SCHEDULE
Regency Hotel _____ 1 P.M.
Crawford Apartments _____ 2 P.M.
Golden Banquet Hall _____ 3 P.M.
Master Plan Industries _____ 4 P.M.

Regency Hotel _____ 1 P.M.

Crawford Apartments _____ 2 P.M.

Golden Banquet Hall _____ 3 P.M.

Master Plan Industries _____ 4 P.M.

62. Where do the speakers most likely work?

- (A) At a landscaping firm
- (B) At a moving company
- (C) At a florist shop
- (D) At a catering business

63. What did Tollberg Industries call about?

- (A) Increasing the size of an order
- (B) Changing the time of an event
- (C) Receiving some product samples
- (D) Replacing some defective equipment

64. Look at the graphic. When will the Tollberg Industries delivery most likely be made?

- (A) At 1 P.M.
 - (B) At 2 P.M.
 - (C) At 3 P.M.
 - (D) At 4 P.M.
-

MURPHEY HOTEL	
Floor 1	Lobby
Floor 2	Business Center
Floor 3	Meeting Rooms
Floor 4	Fitness Center
Floors 5–10	Guest Rooms

65. What most likely is the woman's job?
- (A) Tour guide
 - (B) Catering manager
 - (C) Front-desk clerk
 - (D) Conference organizer
66. What does the man say he needs to do?
- (A) Revise a schedule
 - (B) Check a machine
 - (C) Call his office
 - (D) Make some copies
67. Look at the graphic. Which floor will the man go to next?
- (A) Floor 1
 - (B) Floor 2
 - (C) Floor 3
 - (D) Floor 4
-

Delvin Institute Conference Fees		
Day 1 only	member	\$75
	non-member	\$85
Day 2 only	member	\$90
	non-member	\$100
Both days	member	\$150
	non-member	\$160

68. What problem does the woman mention?
- (A) A Web site is not working.
 - (B) A bill is incorrect.
 - (C) Some records are missing.
 - (D) Some staff are unavailable.
69. Look at the graphic. How much will the woman most likely pay?
- (A) \$75
 - (B) \$85
 - (C) \$90
 - (D) \$100
70. What does the man ask the woman to provide?
- (A) A meal preference
 - (B) A hospital name
 - (C) A product specification
 - (D) An identification number
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What service is being advertised?

- (A) A mobile phone service
- (B) An express shipping service
- (C) A financial advising service
- (D) A computer repair service

72. What does the speaker emphasize about the service?

- (A) It has a five-year warranty.
- (B) It is available in many countries.
- (C) It is the fastest on the market.
- (D) It has competitive prices.

73. What does the speaker say can be found on the Web site?

- (A) A price list
- (B) Hours of operation
- (C) Product descriptions
- (D) User reviews

74. Where does the speaker work?

- (A) At a dental office
- (B) At a laboratory
- (C) At a real estate firm
- (D) At an employment agency

75. Why is the speaker calling?

- (A) To give driving directions
- (B) To offer a different appointment time
- (C) To explain some billing information
- (D) To discuss some test results

76. What does the speaker say has recently changed?

- (A) A registration requirement
- (B) A fee schedule
- (C) A business location
- (D) A staff member's hours

77. What does Rider Industries make?

- (A) Kitchen appliances
- (B) Electric vehicles
- (C) Gardening supplies
- (D) Cleaning products

78. What do customers like about the new line of merchandise?

- (A) It is environmentally friendly.
- (B) It is reasonably priced.
- (C) It has attractive packaging.
- (D) It comes in a variety of sizes.

79. According to the speaker, what will happen in September?

- (A) A live radio interview will be held.
- (B) An advertising campaign will be launched.
- (C) An international trade show will take place.
- (D) A company-wide training program will begin.

80. What type of merchandise does the store sell?

- (A) Hiking gear
- (B) Furniture
- (C) Writing supplies
- (D) Clothing

81. Why have store displays been rearranged?

- (A) To prepare for renovations
- (B) To promote some new products
- (C) To make space for discounted stock
- (D) To make popular items more accessible

82. What does the speaker imply when she says, "it's a busy time of year"?

- (A) An order has been delayed.
- (B) Store hours should be extended.
- (C) A delivery service has been successful.
- (D) Additional employees should be hired.

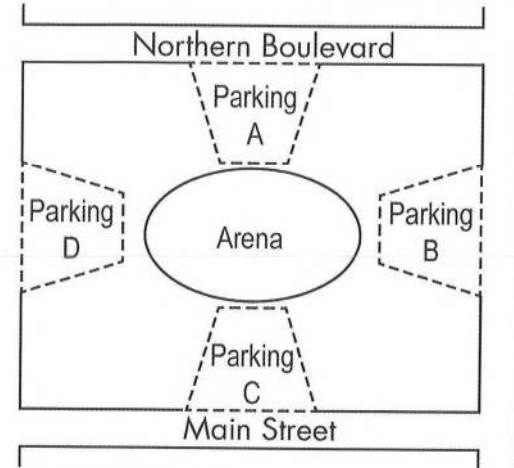
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83. According to the speaker, what is impressive about the zoo?
- (A) It was featured in a documentary.
(B) It is fully funded by the government.
(C) Animals live in natural habitats.
(D) Research is conducted on site.
84. What does the speaker recommend doing after the tour?
- (A) Signing up for a newsletter
(B) Purchasing a book
(C) Meeting with a scientist
(D) Watching a short film
85. What does the speaker say is not allowed during the tour?
- (A) Making phone calls
(B) Taking photos
(C) Feeding the animals
(D) Leaving the group
-
86. Where do the listeners most likely work?
- (A) At a shoe store
(B) At a fitness center
(C) At an advertising agency
(D) At a sports magazine
87. What does the speaker imply when he says, "I've never seen anything like it"?
- (A) He is impressed by some news.
(B) He is unfamiliar with a product.
(C) He is confused by a suggestion.
(D) He is looking for some sales figures.
88. What does the speaker hope to schedule in April?
- (A) An awards banquet
(B) An autograph signing
(C) A training session
(D) A photo session
-
89. Why is the speaker calling the customer?
- (A) To discuss a problem with a project
(B) To confirm an upcoming meeting
(C) To offer a discount
(D) To apologize for a delayed order
90. What does the speaker imply when she says, "I hope you can be flexible"?
- (A) A different worker will complete a project.
(B) A deadline will not be met.
(C) A product selection should be changed.
(D) A price is higher than expected.
91. What did the speaker leave for the customer?
- (A) A catalog
(B) A customer survey
(C) An invoice
(D) A business card
-
92. According to the speaker, what will begin on Friday?
- (A) A trade show
(B) A software update
(C) A job fair
(D) A board meeting
93. What does the speaker ask listeners to do?
- (A) Attend an awards ceremony
(B) Register for a training session
(C) Share instructions with their employees
(D) Change their e-mail account passwords
-
94. Who is Oliver Wilson?
- (A) A hiring manager
(B) A marketing expert
(C) A sales associate
(D) A technology specialist

Tour Schedule

Museum Visit	10:00 A.M.
Lunch	12:30 P.M.
Nature Walk	1:30 P.M.
Theater Performance	4:00 P.M.

95. What does the speaker say about Emmon's Café?
- (A) It serves traditional food.
 - (B) It has multiple locations in the area.
 - (C) It is the oldest restaurant in the city.
 - (D) It has recently won an award.
96. Look at the graphic. What time is this talk most likely being given?
- (A) At 10:00 A.M.
 - (B) At 12:30 P.M.
 - (C) At 1:30 P.M.
 - (D) At 4:00 P.M.
97. What does the speaker say she will distribute?
- (A) Informational booklets
 - (B) Umbrellas
 - (C) Bottles of water
 - (D) Maps



98. Why was a basketball game rescheduled?
- (A) Some players were ill.
 - (B) A team bus broke down.
 - (C) The arena was being repaired.
 - (D) The weather was bad.
99. According to the speaker, why might a listener watch a game on television?
- (A) If a snowstorm is predicted
 - (B) If tickets have been sold out
 - (C) If there is no available parking
 - (D) If the game is being played out of town
100. Look at the graphic. Which parking area will be closed?
- (A) Parking A
 - (B) Parking B
 - (C) Parking C
 - (D) Parking D

This is the end of the Listening test.

토익® 정기시험 기출문제집

L_C

TEST

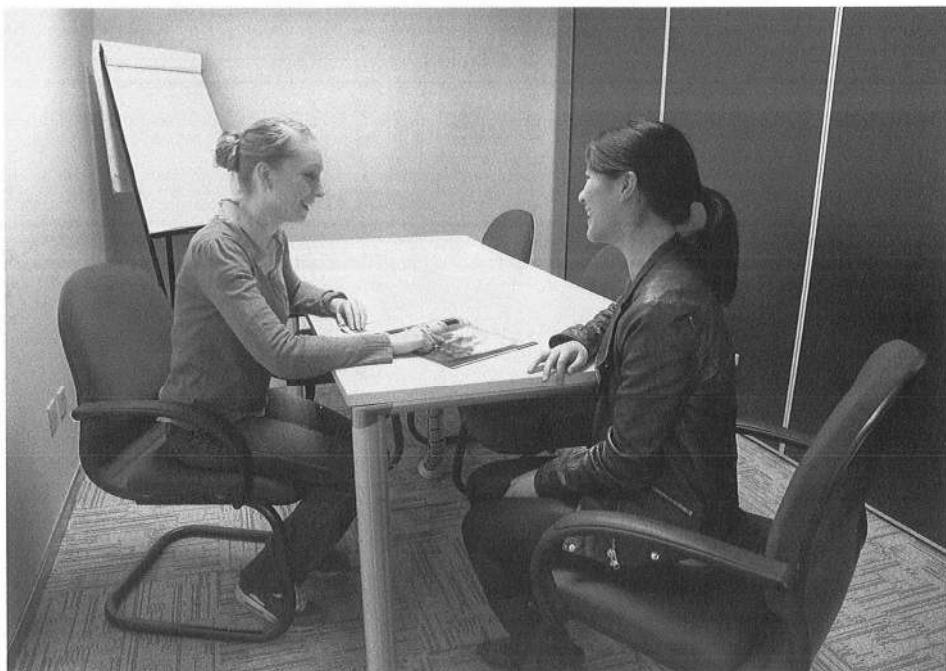
05

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

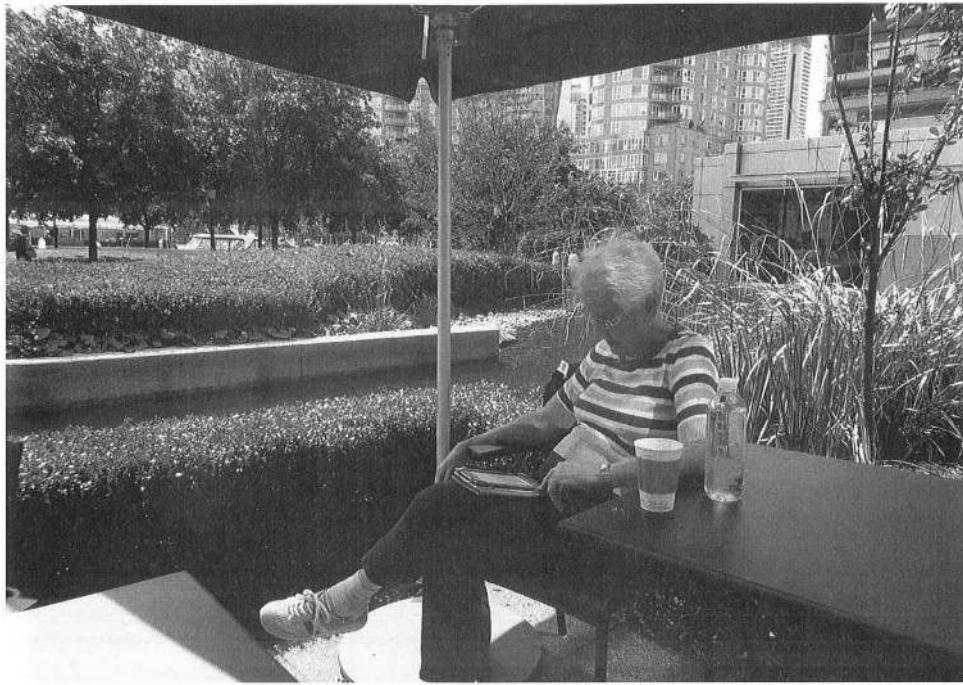
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

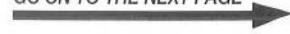
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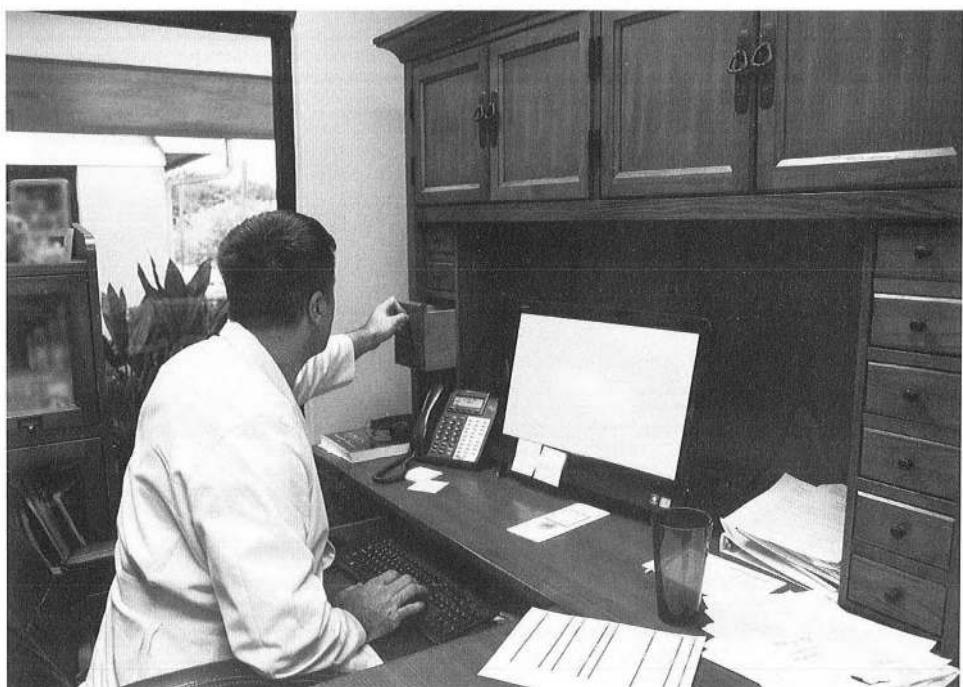
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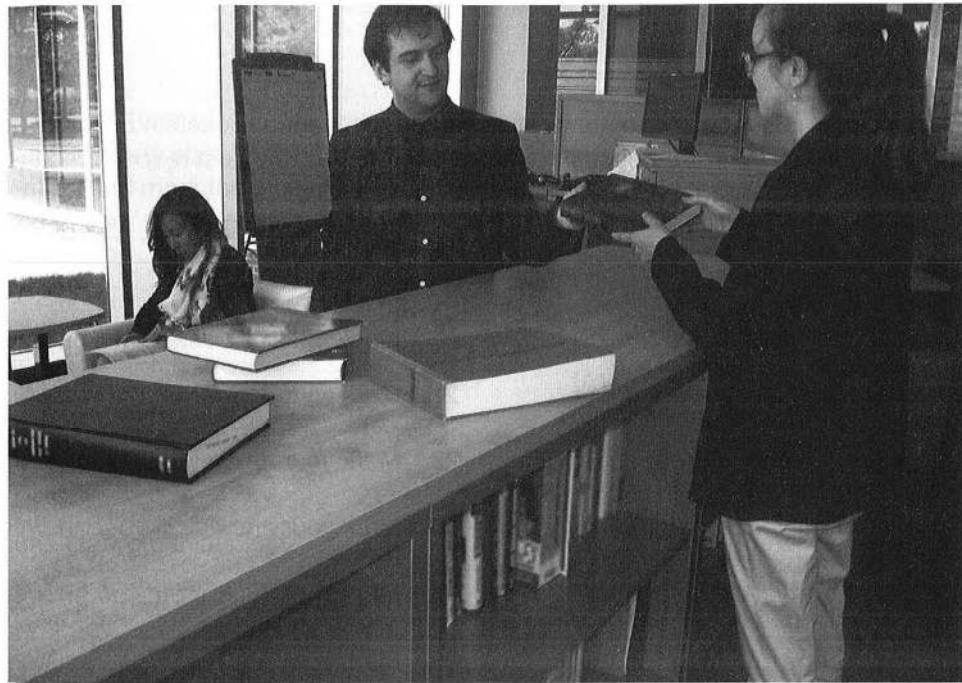
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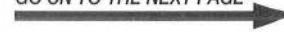


TEST

6.



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44. What does the woman ask the man about?
- (A) The model number of a product
 - (B) The availability of colors
 - (C) The price of an item
 - (D) The location of a store
45. Why does the woman say, "these sandals look great"?
- (A) To convince a friend to buy shoes
 - (B) To show interest in making a purchase
 - (C) To compliment a coworker
 - (D) To express disagreement
46. What does the man say he will do?
- (A) Print a receipt
 - (B) Provide a coupon code
 - (C) Find a brand name
 - (D) Check a Web site
-
47. Where do the speakers most likely work?
- (A) In a bakery
 - (B) In an appliance store
 - (C) At a warehouse
 - (D) At a construction site
48. What problem does the man mention?
- (A) An employee was late to work.
 - (B) A machine was not working properly.
 - (C) A shipment was lost.
 - (D) A customer was not satisfied.
49. What will happen at noon?
- (A) A repair person will arrive.
 - (B) A display will be set up.
 - (C) A business will close.
 - (D) An order will be delivered.
-
50. What problem does the woman mention?
- (A) Customer complaints have increased.
 - (B) Bad weather has been predicted.
 - (C) Parking in the area is expensive.
 - (D) The sales forecast is delayed.
51. What does the man say he will decide tomorrow?
- (A) Whether the store will remain closed
 - (B) Whether additional employees should be hired
 - (C) When he will launch a new ad campaign
 - (D) When he will meet with investors
52. What does the woman offer to help the man with?
- (A) Organizing a workshop
 - (B) Making a work schedule
 - (C) Contacting employees
 - (D) Calling a consultant
-
53. Where is the conversation taking place?
- (A) In a hotel
 - (B) In an airport
 - (C) At a rental car company
 - (D) At a travel agency
54. According to the woman, what will the men receive?
- (A) A parking pass
 - (B) A travel guidebook
 - (C) A rental upgrade
 - (D) A discount voucher
55. What will the men most likely do next?
- (A) Return to their workplace
 - (B) Change their hotel reservation
 - (C) Give a presentation
 - (D) Eat at a restaurant
-

56. Why is the man calling?

- (A) To check the status of an order
- (B) To provide an updated phone number
- (C) To schedule a repair
- (D) To inquire about a bill

57. What problem does the woman mention?

- (A) An invoice is missing.
- (B) A credit card payment was not received.
- (C) An address was incorrect.
- (D) A product is no longer in stock.

58. What does the woman offer to do?

- (A) Talk to a supervisor
- (B) Provide a refund
- (C) Change a password
- (D) Add product insurance

59. Where most likely are the speakers?

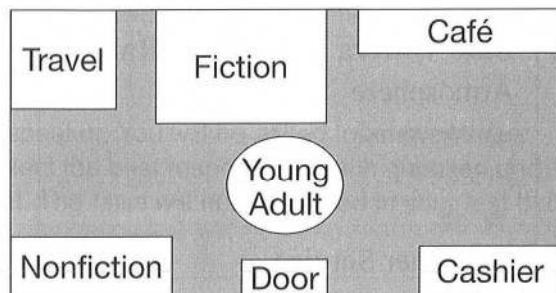
- (A) In a car repair shop
- (B) In a bank
- (C) In a parking garage
- (D) In a computer store

60. What does the man decide to do?

- (A) Return at a later time
- (B) Withdraw money from a cash machine
- (C) Call a customer service number
- (D) Make a payment online

61. What will be sent to the man?

- (A) An account statement
- (B) An appointment time
- (C) A confirmation number
- (D) A warranty offer



62. Who most likely is the man?

- (A) An author
- (B) A teacher
- (C) A store clerk
- (D) A delivery person

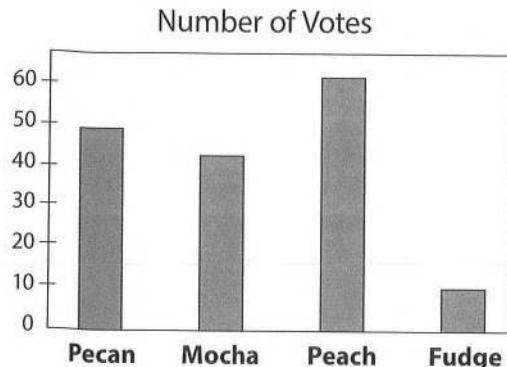
63. What does the woman say she heard about the book?

- (A) It will provide opportunities for discussion.
- (B) It is the first book in a series.
- (C) It has been a best seller for many months.
- (D) It is difficult for children to understand.

64. Look at the graphic. In which section is the book that the woman is looking for?

- (A) Nonfiction
- (B) Young Adult
- (C) Travel
- (D) Fiction

83. What did the *Newville Times* recently do?
(A) It printed advertisements in color.
(B) It reduced the subscription fee.
(C) It announced award winners.
(D) It merged with another newspaper.
84. What does the speaker imply when he says, "there's a new moving company opening soon in the city"?
(A) A branch location will be built.
(B) Competition for customers will increase.
(C) More people will move to the area.
(D) Road traffic will worsen.
85. What has the business bought recently?
(A) Vehicles
(B) Cleaning equipment
(C) Office furniture
(D) Computers
-
86. What is Connectivity 3.0?
(A) A videoconferencing application
(B) A new brand of smartphone
(C) A store security system
(D) An Internet service provider
87. What does the speaker mean when he says, "Aren't there better ways to use your time"?
(A) A staff member should join a team.
(B) Other systems are not as efficient.
(C) Employees need more training.
(D) Business hours should be shortened.
88. What does the speaker say listeners can do on a Web site?
(A) View a demonstration
(B) Sign up for updates
(C) Register a product
(D) Make a purchase
-
89. According to the speaker, what will be changing at the company?
(A) How customer complaints are handled
(B) How purchase orders are submitted
(C) How workers' hours are scheduled
(D) How merchandise is tracked
90. What will the company be able to do for customers?
(A) Lower prices
(B) Offer more products
(C) Reduce delivery times
(D) Extend store hours
91. What will Ms. Han be doing?
(A) Testing equipment
(B) Training employees
(C) Conducting a survey
(D) Checking inventory
-
92. Who most likely is the speaker?
(A) An architect
(B) A contractor
(C) A real estate agent
(D) A financial consultant
93. What does the speaker say is a problem?
(A) Some staff have not been trained.
(B) An office is difficult to find.
(C) A project might not be completed on time.
(D) A price is higher than requested.
94. What does the speaker ask the listener to do?
(A) Return the call promptly
(B) Review a document carefully
(C) Submit a deposit
(D) Provide a reference
-



95. Look at the graphic. Which ice-cream flavor will be discounted this week?
- Pecan
 - Mocha
 - Peach
 - Fudge
96. Why does the speaker thank Tomás?
- He developed new ice-cream flavors.
 - He submitted an order.
 - He worked extra hours.
 - He proposed a sales promotion.
97. What does the speaker remind the listeners to do?
- Sign up for a task
 - Put away supplies
 - Count customer votes
 - Make some suggestions
-

Late Payment Policy	
Days Late	Fee
5	\$7.50
10	\$15.00
15	\$22.50
20	\$30.00

98. Where does the speaker most likely work?
- At a financial institution
 - At a lighting fixture store
 - At a utility company
 - At a library
99. Look at the graphic. How much is the listener's late fee?
- \$7.50
 - \$15.00
 - \$22.50
 - \$30.00
100. What must the listener provide to sign up for a service?
- Some contact information
 - Some payment details
 - An invoice number
 - An identification card
-

This is the end of the Listening test.

ANSWER SHEET

수험번호 : 20 년 월 일
응시일자 :

ETS® TOEIC® 토익® 정기시험 기출문제집

성	한글
명	한자
	영자

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Test 03 (Part 1~4)	
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ANSWER SHEET

수험번호 : _____

응시일자 : 20____년____월____일

ETS® TOEIC® 토익® 정기시험 기출문제집

성명	한글	한자	영자

Test 05 (Part 1~4)	
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