

TEST 06

→ 해설 p. 70

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Guitarist Carlos Roldan _____ his newest music at a fund-raising concert in Madrid last month.
- (A) performed
 - (B) performs
 - (C) performing
 - (D) will perform

102. Carro Rentals offers flexible rate plans that make renting a car easy, whether for business _____ pleasure.
- (A) or
 - (B) and
 - (C) if
 - (D) either

103. The National Roadway Service advises drivers to be _____ during wet road conditions.
- (A) caution
 - (B) cautiously
 - (C) cautious
 - (D) cautions

104. To schedule _____ for an Estellis washing machine, please contact the customer service department.
- (A) processes
 - (B) actions
 - (C) developments
 - (D) repairs

105. Please note that any changes to your reservation should be made at least three days prior to your _____ at the hotel.
- (A) arrive
 - (B) arrival
 - (C) arrives
 - (D) arrived

106. We are happy to _____ that the Annual Business Innovations Fair will be held at the Hervath Conference Center in Mayville.
- (A) announce
 - (B) attract
 - (C) invite
 - (D) issue

107. Many residents of Alston have expressed _____ to the construction of a new warehouse complex near Fieldspring Lake.
- (A) oppose
 - (B) opposing
 - (C) opposes
 - (D) opposition

108. Auron Energy, one of the nation's largest energy suppliers, delivers electricity to _____ twenty million customers.
- (A) tightly
 - (B) strongly
 - (C) nearly
 - (D) similarly

- 109.** Economist Eun-Hee Kim has published a _____ new book about monetary policy.
- (A) controversy
(B) controversial
(C) controversies
(D) controversially
- 110.** While our representatives try to reply to all e-mails _____, responses may be delayed by weekends and public holidays.
- (A) prompting
(B) promptly
(C) prompts
(D) prompt
- 111.** Evelyn Chu's Web site provides consumers with reviews and price _____ of electronic devices currently on the market.
- (A) compare
(B) comparisons
(C) have compared
(D) compares
- 112.** Weekend passes to Lawton Amusement Park are _____ for six months from the date of purchase.
- (A) valid
(B) accurate
(C) original
(D) actual
- 113.** Because there were so _____ people registered for the Business Writing seminar, it was postponed until September.
- (A) few
(B) barely
(C) less
(D) hardly
- 114.** The producers of the new play *After Dusk* decided to add more performances _____ the overwhelmingly positive response to early shows.
- (A) because of
(B) while
(C) in fact
(D) as soon as
- 115.** Drevno flooring products are designed for _____ in industrial settings.
- (A) user
(B) used
(C) useful
(D) use
- 116.** Whitfield Consulting has received the prestigious "Best Workplace in . Albuquerque" award for the second _____ year.
- (A) repetitive
(B) thorough
(C) consecutive
(D) entire
- 117.** Jurassite Series 3 bicycles are designed _____ for long-distance travel.
- (A) specifies
(B) specified
(C) specifics
(D) specifically
- 118.** Not only is Emiko Imamura a widely published poet, she is also an _____ painter and sculptor.
- (A) accomplished
(B) accomplish
(C) accomplishment
(D) accomplishes
- 119.** Since jobs in the global division require extensive international travel, employees must be able to _____ to unfamiliar situations.
- (A) arrange
(B) remain
(C) adapt
(D) behave
- 120.** City Council member Elena Torres was asked to identify ways to _____ unnecessary expenses from the Howell City budget.
- (A) distribute
(B) exhaust
(C) empty
(D) remove

- 121.** A signed order form indicates the advertiser's _____ of all stated terms and conditions.
- (A) accept
(B) accepts
(C) accepted
(D) acceptance
- 122.** _____ offering lightweight clothing, Hurvitz Travel Wear also sells stylish luggage and accessories.
- (A) Except
(B) Besides
(C) However
(D) Unless
- 123.** Inclement weather and a reduced workforce _____ the greatest challenges to the renovation of the Kern Science Center.
- (A) have posed
(B) is posing
(C) does pose
(D) will have been posed
- 124.** This year's Weston Book Fair was not widely publicized, but it was _____ very well attended.
- (A) early
(B) quite
(C) still
(D) more
- 125.** Be aware that candidates _____ applications are incomplete will not be considered for an interview.
- (A) who
(B) whose
(C) their
(D) they
- 126.** After reviewing the training program for new sales staff, Mr. Vance concluded that more _____ should be placed on networking skills.
- (A) appeal
(B) analysis
(C) distinction
(D) emphasis
- 127.** The survey indicated that people responded even _____ to the taste of the new Factor X Energy Bar than expected.
- (A) favorably
(B) most favorable
(C) more favorably
(D) favorable
- 128.** Researchers at Soko Cosmetics conduct _____ safety tests on all products that are made available to consumers.
- (A) extensive
(B) invested
(C) dependent
(D) impressed
- 129.** _____ a degree in accounting, Ms. Sakai is considered one of the top candidates for the management position.
- (A) Having earned
(B) Earned
(C) Being earned
(D) Earn
- 130.** A 15 percent increase in worker _____ at the Isis Corporation is largely due to a recent investment in 25 new packaging machines.
- (A) advance
(B) frequency
(C) analysis
(D) productivity

- 131.** Dresch Power Tools has stopped production of its battery-operated drill _____ poor sales.
 (A) failing
 (B) excluding
 (C) concerning
 (D) following
- 132.** Cross Cove is home to several New Zealand artists, most _____ Francis Seward and Kyle McIntyre.
 (A) easily
 (B) notably
 (C) separately
 (D) commonly
- 133.** Members of the Foster City Historical Society are petitioning to have _____ remains of the courthouse's original architectural elements preserved.
 (A) which
 (B) that
 (C) what
 (D) it
- 134.** Though far from _____, the study conducted by The Caratini Business Center identifies some of the issues affecting business decisions in small companies.
 (A) exhaust
 (B) exhaustively
 (C) exhaustive
 (D) exhausts
- 135.** The investment in solar energy _____ costly for the town of Wexford initially, but in the long run, it is expected to be financially beneficial.
 (A) deemed
 (B) established
 (C) proved
 (D) assessed
- 136.** Mr. Gupta is _____ the few scientists who have been honored by both the Cooperson Society and the Henley Science Committee.
 (A) about
 (B) from
 (C) among
 (D) as
- 137.** Ms. Atembe of Hartwick Trucking will conduct a workshop on the best ways to _____ customers' concerns about freight delivery.
 (A) inform
 (B) address
 (C) supervise
 (D) promise
- 138.** Asada Electronic's flagship store in Shibuya has maintained its popularity with customers _____ the growing competition from larger stores that have moved into the area.
 (A) until
 (B) even though
 (C) in case
 (D) despite
- 139.** By the time Ms. Valspar retires as president of Movene Technologies, she _____ to increase the company's market share significantly.
 (A) manages
 (B) will have managed
 (C) managed
 (D) has been managing
- 140.** Employees at Thompson Labs must wear all the protective gear shown on the poster at the lab entrance, _____ safety regulations.
 (A) provided that
 (B) extending
 (C) in keeping with
 (D) by means of

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following advertisement.

The Polarneve TG180 refrigerator is perfect for people living in houses or apartments where space is limited. The unit is simple and unobtrusive, and as a space-saving measure, it is not _____ with an ice or water dispenser.

141. (A) equipped

(B) equip

(C) equipment

(D) equips

However, the lack of such _____ does not detract in any way from the unit's overall

142. (A) preparation

(B) repair

(C) features

(D) temperatures

performance.

Users will appreciate the capacity of the unit. In fact, it has more storage space than can be found in competitors' models that are _____ priced.

143. (A) similarity

(B) similarities

(C) similarly

(D) similar

For those looking to purchase an affordable, high-quality refrigerator that makes the best use of their space, the Polarneve TG180 is the ideal choice.

Questions 144-146 refer to the following e-mail.

To: Sales Team
From: Bae Jong
Date: May 1
Subject: News

Hello,

I'm writing to let you know that Marcy Hayan has accepted the position of Senior Business Development Specialist for our software division, _____ in Seoul.

- 144.** (A) locates
(B) located
(C) locating
(D) to locate

She will be _____ for identifying and developing new business opportunities in the region.

- 145.** (A) dependable
(B) obligated
(C) allowed
(D) responsible

In addition, she _____ the Regional Vice President in the day-to-day operations of this rapidly

- 146.** (A) was supporting
(B) supported
(C) will support
(D) has been supporting

growing operation.

Ms. Hayan has been an important member of our team. Her last day in the office will be on May 15, but we hope that she will keep in touch. Please join me in wishing her all the best in her new endeavor in Seoul.

Bae Jong
Director of Sales, Linton Computing

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Questions 147-149 refer to the following notice.

With our new automatic renewal policy, subscribers to *Larson's Investment Strategies* no longer have to worry about missing our coverage of business news and analysis. Once your subscription _____, it will continue without interruption unless you state otherwise.

- 147.** (A) began
(B) to begin
(C) beginning
(D) has begun

If we do not hear from you, the subscription will be renewed for the term that you selected _____ (one, two or three years), and at the same rate, regardless of price changes.

- 148.** (A) completely
(B) previously
(C) steadily
(D) readily

To cancel at any time, call our customer service department at 780-555-0190, and you will be given a full refund for the remaining _____.

- 149.** (A) issues
(B) tickets
(C) services
(D) boxes

Please contact us if your credit card information changes at any time.

Questions 150-152 refer to the following advertisement.

At the Goerlitz Institute, we analyze the performance of advertisements. We also decide whether advertising campaigns are effective.

In short, we _____ the impact an advertising campaign has on the public's spending habits.

- 150.** (A) reduce
(B) examine
(C) challenge
(D) create

We are able to determine how _____ respond to advertisements for a wide range of products

- 151.** (A) consumers
(B) consume
(C) consumed
(D) consuming

and services.

Data obtained from our research has helped our clients determine which advertising methods are likely to generate income and which may need to be revised. Having reviewed this information, companies can then refine their advertising strategies _____.

- 152.** (A) otherwise
(B) almost
(C) instead
(D) accordingly

Among the clients who have benefited from our services are food producers, pharmaceutical companies, and household equipment manufacturers. To learn more, visit our Web site at www.goerlitzinstitute.com.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following announcement.



Special Summer Offer!

Members of the Pendleton gym can take advantage of a new special offer this summer.

Monthly passes to the West Springfield Swim Center are available at a 50 percent discount to Pendleton members.

Passes can be purchased at the gym office in Room 2, which is open from 9:00 A.M. to 3:00 P.M.

To receive the discount, members must show a valid membership card.

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153. What is being announced?

- (A) Longer pool hours
- (B) Additional membership fees
- (C) Reduced admission rates
- (D) Free swimming lessons

154. What are people asked to bring to the gym office?

- (A) A receipt
- (B) An application form
- (C) A coupon
- (D) A membership card

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Questions 155-156 refer to the following advertisement.

Peterman Piano Services



Family owned for 3 generations

- **Piano Tuning** – We tune grand, baby grand, upright, or spinet pianos.
- **Restorations** – We bring older pianos back to their original beauty and sound quality.
- **Repairs** – We can fix almost any problem, including damage to parts or materials.
If we do not have a part, we can order it.
- **Wood refinishing** – We can make your piano look new again.
- **Purchases** – We buy all types of pianos at excellent prices.
- **Additional Services** – We also provide piano-moving services throughout the area.

Our address is 23 East Broad Street in Branford, and our telephone number is 670-555-0165.

155. What is NOT a service offered by Peterman Piano Services?

- (A) Piano rental
- (B) Piano repair
- (C) Piano tuning
- (D) Piano moving

156. What is mentioned about Peterman Piano Services?

- (A) It sells new pianos.
- (B) It keeps piano parts in stock.
- (C) It offers discounts to schools.
- (D) It is a new company.

Questions 157-159 refer to the following instructions.

Filter Maintenance

The Desna drinking water filter guarantees clean drinking water from your faucet, provided that a new cartridge is inserted into the filter once every six months. The procedure is easy and safe to perform if the following points are observed.

- Before you replace your old cartridge, make sure that the water is off. Turn the main faucet tightly until it has stopped dripping.
- Remember that your spare cartridge is enclosed in the package that came with the filter. New cartridges may be purchased anywhere Desna products are sold.

Scalding hazard: Before you open the old filter for replacement, you may need to allow the water inside it to cool. Do not drain the filter or remove the cartridge before you are sure it has cooled down.

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157. What are the instructions for?

- (A) Cleaning old faucets
- (B) Heating the water in the filter
- (C) Replacing filter cartridges
- (D) Measuring water temperature

158. What should users do first?

- (A) Clean the cartridge
- (B) Remove the filter
- (C) Turn off the water
- (D) Replace the faucet

159. According to the instructions, why should users be careful during the process?

- (A) The water may be hot.
- (B) The device is very fragile.
- (C) The tools used are sharp.
- (D) Dirty water may spill from the faucet.

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Questions 160-161 refer to the following article.

Malaysian Film Wins

The Mumbai International Film Festival, held yesterday in Mumbai, India, gave top honors to Malaysian director Niu Tan's feature-length film entitled "From the Foothills." The Chinese-language film tells the story of a young man who leaves his rural hometown for the city. The mountains surrounding his hometown are used as a visual metaphor for the difficult, "uphill" emotional journey he undergoes throughout the film.

Director Niu Tan, who was there to accept the Best Feature Film Award, says she is "grateful my work is being honored in this way." She added that she hopes her film will draw "long-overdue, international attention to all the masterful filmmaking taking place in Malaysia and its neighboring countries."

160. What is indicated about Ms. Tan?

- (A) She lives in Mumbai.
- (B) She accepted an award in person.
- (C) She was born in the mountains.
- (D) She is writing a book about filmmaking.

161. What does Ms. Tan suggest about Malaysian films?

- (A) They are often based on novels.
- (B) They are especially popular in India.
- (C) They have received numerous awards.
- (D) They deserve more international recognition.

Questions 162–164 refer to the following e-mail.

To: Robert Manilo <rmanilo@manilomasonry.com>
From: Hannah Schubert <hschubert@wlink.net>
Date: August 25
Subject: Your request

Hello Mr. Manilo,

Thank you for your e-mail. Of course I would be happy to write a comment about the job your company completed at my house. I will also post the comment in the “What Customers Are Saying” section of your company’s Web site, if that is OK with you.

Here is my comment: “We are so happy we chose Manilo Masonry to install a flagstone patio, a walkway, and an outdoor fireplace at our home. The quality of the craftsmanship is top-notch, and the job was completed three days earlier than the estimated finish date. Mr. Manilo himself was present for every aspect of the project, from the planning stages to final inspection. I intend to use Manilo Masonry again in the future to repave our driveway.”

Thanks again for doing such a great job.

Hannah Schubert

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- 162.** What did Mr. Manilo ask Ms. Schubert to do?

- (A) Fill out a form
- (B) Call a prospective customer
- (C) Create a Web site for his company
- (D) Provide feedback on his work

- 164.** What will Ms. Schubert probably hire Manilo Masonry to work on next?

- (A) Her driveway
- (B) Her fireplace
- (C) Her patio
- (D) Her walkway

- 163.** What does Ms. Schubert indicate about Manilo Masonry?

- (A) Its prices are reasonable.
- (B) It uses the finest materials.
- (C) It promises to finish jobs quickly.
- (D) Its owner was personally involved in the project.

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Questions 165–167 refer to the following excerpt from a book.

Discover Hidden Meledonia 187



Souvenir shops in Krolleen's Old Town are plentiful, and they are not hard to locate. Unfortunately, they are also often overpriced. Tourists are better off purchasing traditional Meledonian handcrafts from individual street vendors, who sell their goods from stalls that line the side streets of the town center. One can find items like hand-knitted sweaters with traditional Meledonian folk motifs, felted wool hats and coasters, carved wooden mugs, dark Meledonian chocolate, and hand-painted marzipan sweets. The quality of the goods is comparable to that of the goods found in the souvenir shops, and the vendors are willing to negotiate their prices.

There is one shop, however, that is definitely worth a visit. The Halinga Boutique is located in Old Town Krolleen on the north side of the castle wall at 18 Videvika. This is the largest souvenir shop in the area, and it offers a broad selection of traditional items. The Halinga Boutique is a good option for the tourist who does not have time to browse the street stalls and prefers the convenience of one-stop shopping.

165. What is mainly discussed in the excerpt?

- (A) How to negotiate prices
- (B) Where to make purchases
- (C) When to travel to Meledonia
- (D) Which traditional items are hardest to buy

166. What is mentioned about street stalls in Krolleen?

- (A) They are busiest during local holidays.
- (B) They sell articles of clothing.
- (C) They are usually family-owned.
- (D) They feature traditional musical instruments.

167. Why does the writer recommend shopping at the Halinga Boutique?

- (A) It has a wide variety of products in stock.
- (B) The service is fast.
- (C) The staff is friendly.
- (D) It offers items that cannot be found at the street stalls.

Questions 168-171 refer to the following information.



For All Passengers

Rail renovation of the Red Line will start on March 11. The rail section between Nilsen and Voeren (including Pessac and Croix) will not operate from March 12 to March 25. Eastbound trains will stop at Nilsen, and passengers may take a free shuttle bus in order to reach any of the three remaining stations on the line.

Passengers who wish to travel west from Voeren, Croix, or Pessac may also take the free bus to the Nilson station.

Passengers going from Nilsen to Erpent will be able to board trains at the Nilsen station, but they must use buses (departing every 15 minutes) if they are traveling to any station from Pessac, Croix, or Voeren.

Kiel	Erpent	Nilsen	Pessac	Croix	Voeren
Regular service	Shuttle bus service only				

To board the bus, please show the driver your train ticket, which you may purchase at any of our stations. The driver will not be able to sell train tickets.

Note: Starting on March 26, renovation work will move to the Green Line. For more information or to purchase monthly passes, please visit our Web site at www.seencorail.com.

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168. What is being announced?

- (A) Faster train lines
- (B) Limitations on train service
- (C) Plans for new train stations
- (D) Increases in bus fares

169. When will work on the Red Line begin?

- (A) On March 11
- (B) On March 12
- (C) On March 25
- (D) On March 26

170. Where must passengers traveling from Kiel to Voeren board a bus?

- (A) At Pessac
- (B) At Erpent
- (C) At Nilsen
- (D) At Croix

171. According to the information, where can monthly passes be purchased?

- (A) On buses
- (B) On a Web site
- (C) At train stations
- (D) On trains

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Questions 172-175 refer to the following information.

Tips for Your Photographs

Maintaining the quality and integrity of photographs is important because photographs are our visual record of the past. By following a few important guidelines, you can ensure that your photographs last a lifetime.

If photographs are to be displayed, make sure they are placed in frames that have ultraviolet-resistant glass. Exposure to the Sun's ultraviolet rays can cause colors to fade and can cause black-and-white photographs to turn yellow. In addition, they should be placed in frames that allow space between the glass and the top surface of the photograph. The surface of the photograph can deteriorate if it is in constant contact with glass.

When storing photographs in albums, make sure the albums contain acid-free paper. Colored paper or magnetic pages should never be used. To store photographs in boxes, use boxes made of metal or acid-free cardboard. Store albums and boxes in a dry environment, as humidity can quickly destroy photographs.

Finally, be careful when handling photographs, especially historic ones. If you must touch a photograph, your hands should be clean. Skin naturally produces oil, which can be harmful to photographs. You should pick up photographs only by the edges and should wear clean cotton gloves.

172. What does the information mainly discuss?

- (A) Submitting photographs for a competition
- (B) Displaying photographs
- (C) Restoring damaged photographs
- (D) Preserving photographs

173. According to the information, what should be avoided?

- (A) Stacking old photographs in boxes
- (B) Developing photographs outdoors
- (C) Mounting photographs on acid-free paper
- (D) Placing glass directly on a photograph

174. What is NOT mentioned as being harmful to photographs?

- (A) The Sun
- (B) Metal frames
- (C) Colored paper
- (D) Humidity

175. In paragraph 4, line 1, the word "handling" is closest in meaning to

- (A) managing
- (B) examining
- (C) touching
- (D) producing

Questions 176-180 refer to the following article.

This month, we take a look at Purity Air's Z320 100-centimeter Industrial Floor Fan. Our product reviewers found that the Z320 does a good job of eliminating stale air in machine shops, garages, factories, and construction areas. The unit is substantial, and at 28 kilograms, it is certainly not easy to lift. However, its steel frame does make it solid and durable for industrial use. The motor is completely enclosed, which allows the fan to run more quietly than many comparable products.

Our reviewers did, however, notice some things that could be improved. While the Z320's HP motor and tapered aluminum blades allow for strong airflow, its three-speed setting is problematic. The three speeds are too similar; all of them make the unit seem like it is running on a high speed. Secondly, it comes with wall-mounting brackets, but our reviewers felt that a larger bracket with stronger anchors was needed to mount a unit of such weight properly and safely. Finally, the one-year warranty covers only a select number of replacement parts, whereas similar fans manufactured by other companies include a more comprehensive warranty. This is an important issue that may well cost Purity Air some sales.

176. What is the purpose of the article?

- (A) To compare two similar products
- (B) To explain how to operate a product
- (C) To evaluate a product
- (D) To promote a product

177. In paragraph 1, line 5, the word "substantial" is closest in meaning to

- (A) sturdy
- (B) real
- (C) important
- (D) wealthy

178. What does the article suggest about the Z320?

- (A) It is noisy.
- (B) It has wheels for portability.
- (C) It is cheaper than comparable products.
- (D) It is heavy.

179. What is implied about industrial fans?

- (A) They should not be mounted on walls.
- (B) Replacement parts for them can be hard to find.
- (C) They should not be operated at a high speed.
- (D) Some do not have enclosed motors.

180. What is mentioned as a disadvantage of the product?

- (A) It is difficult to clean.
- (B) It has a limited warranty.
- (C) It is easily damaged by moisture.
- (D) It uses a lot of energy.

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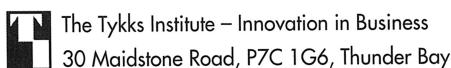
Questions 181-185 refer to the following forms.

Adler Promotional Products				
For more than 15 years, offering the largest selection of promotional items for your business or organization.				
Order Form		Order Date: <u>July 12</u>		
Customer Information:				
Name:	<u>Gerard Walling, Sales Manager</u>			
Company:	<u>Foster Engineering</u>			
Address:	<u>41 Covington Way</u> <u>Leeds, Yorkshire</u> <u>LS1 4DY</u>			
Phone:	<u>01865 77392</u>			
Item Number	Description	Quantity	Unit Price	Total
401	Leather pocket calendar	50	£3.50	£175
864	Ballpoint pen	150	£1.25	£187.50
290	Key holder	150	£3.50	£525
110	Brushed silver business card holder	25	£10.50	£262.50
		Merchandise Total:	<u>£1150</u>	
		Shipping:	<u>£25</u>	
		Total:	<u>£1175</u>	
Special Instructions: <u>All items should have the Foster Engineering logo printed on them.</u>				
Payment information: <u>Foster Engineering Corporate Account #1269855</u>				
Deliver To: <u>Above address (Foster Engineering)</u>				

Adler Promotional Products			
Merchandise Return Form			
Order Number: <u>2654AK</u>			
Customer Information:			
Name:	<u>Gerard Walling, Sales Manager</u>		
Company:	<u>Foster Engineering</u>		
Address:	<u>41 Covington Way</u> <u>Leeds, Yorkshire</u> <u>LS1 4DY</u>		
Phone:	<u>01865 77392</u>		
Item Number	Quantity	Price per Unit	Refunded Amount
401	50	£3.50	£175
		Total:	<u>£175</u>
*Shipping costs will be refunded in the form of your original payment.			
So that we can serve you better in the future, please state the reason for your return.			
<u>I am returning all 50 of item #401 because the Foster Engineering Logo was printed off-center. Also, the print is very light. I have ordered this item several times before, and the logo has always looked much clearer and sharper. Because our conference is over, I do not want them redone.</u>			

- 181.** What is indicated about Mr. Walling's order?
- (A) It will ship in more than one package.
 - (B) It will be delivered to Mr. Walling's work address.
 - (C) It will arrive on July 12.
 - (D) It will be paid for in cash.
- 182.** What is indicated about the key holders?
- (A) They are made of leather.
 - (B) They are a new product.
 - (C) They are the least expensive items in the order.
 - (D) They are imprinted with a company's logo.
- 183.** What did Mr. Walling return?
- (A) Calendars
 - (B) Pens
 - (C) Key holders
 - (D) Business card holders
- 184.** What will Adler Promotional Products most likely do?
- (A) Ask Mr. Walling to fill out an additional form.
 - (B) Send Mr. Walling replacement products.
 - (C) Reimburse Mr. Walling for delivery costs.
 - (D) Give Mr. Walling a discount on a future purchase.
- 185.** What does Mr. Walling indicate?
- (A) He will issue a formal complaint to a manager.
 - (B) He has placed orders with Adler Promotional Products in the past.
 - (C) He is unhappy with the design of his company's logo.
 - (D) He has decided to order from a different company in the future.

Questions 186-190 refer to the following letter and e-mail.



September 16

Dear Ms. Fredriksen:

A former employee of your company, Jane Autry, will be interviewed for a position with our organization. As part of the process, we are writing to obtain background information from you on Ms. Autry. She has authorized us to ask for such information from you, and a signed copy of the release form is enclosed.

I would be very grateful if you could provide us with the following information concerning Ms. Autry:

1. Dates of employment
2. Positions held
3. Responsibilities
4. Person responsible for overseeing her work

If you have any questions, please do not hesitate to contact me at heiskanen@tykks.com or contact Henry Leary at hleary@tykks.com. Thank you for your time.

Yours sincerely,

Jessica Heiskanen

Hiring Coordinator, The Tykks Institute

Enclosure

To:	heiskanen@tykks.com
From:	mfredriksen@office.lexicenter.net
Re:	Jane Autry
Date:	September 22

Dear Ms. Heiskanen:

Thank you for your letter of September 16.

The following is the information concerning Jane Autry:

1. January 4 – July 31
2. Replacement instructor (temporary)
3. Teaching computer literacy classes
4. No information on record

Yours sincerely,

Mary Fredriksen

Director of Human Resources, Lexicenter Computing

186. What is the purpose of the letter?

- (A) To apply for a position
- (B) To grant permission for an absence
- (C) To request information about a job candidate
- (D) To extend a temporary position

187. Who is applying for a position at the Tykks Institute?

- (A) Mary Fredriksen
- (B) Jane Autry
- (C) Henry Leary
- (D) Jessica Heiskanen

188. What document is provided with the letter?

- (A) A résumé
- (B) An employment contract
- (C) An official recommendation letter
- (D) An authorization form

189. When did the temporary position end?

- (A) On January 4
- (B) On July 31
- (C) On September 16
- (D) On September 22

190. What information was NOT available to Ms. Fredriksen?

- (A) The dates someone was employed
- (B) The positions someone held
- (C) The duties associated with a job
- (D) The name of a supervisor

Questions 191-195 refer to the following advertisement and e-mail.

CCG
Chase Consulting Group
Helping new businesses for over 20 years

The Chase Consulting Group provides a broad range of services to help you start your business, and we can also help ensure that it is successful. Our experts are available to assist you before your products ever hit the market:

- Business Plan Development: We work with you to set business goals, draft operation plans, and secure outside funding.
- Marketing Plan Development: Our experts demonstrate how to identify target groups and how to develop strategies for pricing and promotion.
- Legal Services: We advise you on issues such as legal compliance, licenses, zoning, and intellectual property.
- Other Services: We provide Web site development, customized software development, and logistical planning, among other services.

Our team of 40 consultants includes successful entrepreneurs, legal experts, business analysts, and technology professionals dedicated to working exclusively with new businesses.

Call 555-0163 for a complimentary initial session.

E-mail

To: Meredith Sykes <msykes@preferredmortgage.com>
From: Henry Song <hsong@chaseconsulting.com>
Date: May 5
Subject: Preferred Mortgage, Inc.

Dear Ms. Sykes,

It was a great pleasure meeting with you last week to discuss your company, Preferred Mortgage. After hearing about your goals, and after considering the excellent ideas you have for your company, we have drawn up a detailed proposal for our services, which I have sent to you separately. Should you choose to employ the Chase Consulting Group as your consulting firm, you may expect us to begin work right away and finish the first stage of our proposed course of action within three months.

Please call me at 555-0163 to discuss any questions or concerns you may have after reviewing the proposal. We are excited about your company's future, and we look forward to the prospect of being a part of your success story.

Sincerely,

Henry Song, Senior Consultant

- 191.** What is mentioned about the Chase Consulting Group?
- (A) It is interviewing new employees.
 - (B) It was started by several lawyers.
 - (C) It offers a free consultation.
 - (D) It has several locations.
- 192.** What is NOT mentioned as a service the Chase Consulting Group provides?
- (A) Help with obtaining funds for a business
 - (B) Suggestions for responding to customer complaints
 - (C) Advice on getting licenses and other legal documents
 - (D) Computer software development
- 193.** In the e-mail, the word “considering” in paragraph 1, line 2, is closest in meaning to
- (A) thinking about
 - (B) supposing
 - (C) requesting
 - (D) gazing at
- 194.** What is implied about Ms. Sykes?
- (A) She has decided to hire the Chase Consulting Group.
 - (B) She is starting a new business.
 - (C) She has met with the president of the Chase Consulting Group.
 - (D) She works as a consultant.
- 195.** What does Mr. Song indicate can happen within three months?
- (A) A loan will be approved.
 - (B) Part of a plan will be completed.
 - (C) The hiring of staff will begin.
 - (D) A Web site will be operational.

Questions 196-200 refer to the following article and e-mail.

Manufacturing Contract Signed

Bissell Elevators, the world's third-largest producer of elevators, escalators, and moving walkways, has announced that Rolant Manufacturing will be its exclusive supplier of pan brackets, sensor brackets, and guide rails, all of which are used in Bissell's newest and best-selling hydraulic freight elevator, the Bissell Lift 250.

Rolant Manufacturing was awarded the contract after a competitive bidding process that lasted four months and included two other key bidders, Ross Metallurgics and SRT Tools. Bissell spokesperson Mathias Klampfer says, "Going with Rolant

Manufacturing was the best decision for us. Everything Rolant does, from its premanufacturing stages to its product shipping, is in line with our own manufacturing and business philosophies."

Rolant Manufacturing recently acquired Switzerland's Seifert Metals as part of an effort to increase production and secure additional manufacturing space. The president of Rolant Manufacturing noted that the acquisition was especially important in light of the new contract. The company will also look to hire several able welders to help with the metalwork for Bissell Elevators.

E-mail Message

To: Maureen Donohue <mdonohue@rolantmanufacturing.com>
From: Frank Kelly <fkelly@rolantmanufacturing.com>
Date: June 5
Subject: New hires

Dear Ms. Donohue,

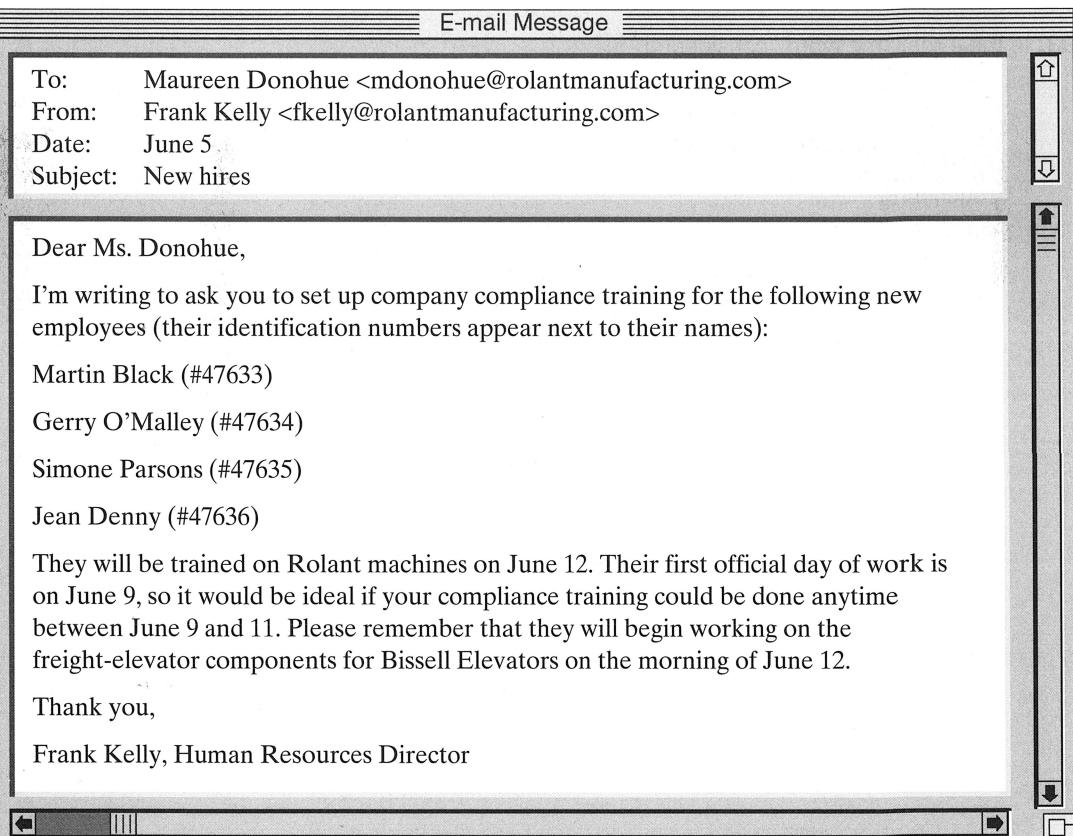
I'm writing to ask you to set up company compliance training for the following new employees (their identification numbers appear next to their names):

Martin Black (#47633)
Gerry O'Malley (#47634)
Simone Parsons (#47635)
Jean Denny (#47636)

They will be trained on Rolant machines on June 12. Their first official day of work is on June 9, so it would be ideal if your compliance training could be done anytime between June 9 and 11. Please remember that they will begin working on the freight-elevator components for Bissell Elevators on the morning of June 12.

Thank you,

Frank Kelly, Human Resources Director



- 196.** What is the main purpose of the article?
- (A) To announce an upcoming merger of two companies
 - (B) To provide information about job openings
 - (C) To discuss a recent business agreement
 - (D) To explain a manufacturing process
- 197.** In the article, the word “exclusive” in paragraph 1, line 4, is closest in meaning to
- (A) only
 - (B) fashionable
 - (C) restricted
 - (D) first
- 198.** What is mentioned about Rolant Manufacturing?
- (A) It is based in Switzerland.
 - (B) It has produced elevators.
 - (C) It plans to reduce its workforce.
 - (D) It has purchased another company.
- 199.** Which organization most likely did NOT engage in talks with Bissell Elevators?
- (A) Rolant Manufacturing
 - (B) Ross Metallurgics
 - (C) SRT Tools
 - (D) Precision Metal Corporation
- 200.** What is implied about the four workers Ms. Donohue is asked to train?
- (A) They are skilled metalworkers.
 - (B) They are former Bissell Elevators employees.
 - (C) They are originally from Switzerland.
 - (D) They are familiar with Rolant Manufacturing’s machines.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.