



## READING

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

## Part 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The invoice ----- was received two days ago is inaccurate and a new one must be requested.  
(A) that  
(B) there  
(C) any  
(D) how
102. Unless specified -----, contractors will be responsible for obtaining all necessary safety certification and permits applicable to their scope of work.  
(A) therefore  
(B) consequently  
(C) otherwise  
(D) yet
103. Any concerns regarding your natural gas appliances should be directed to the manufacturer-retailer ----- which you purchased the natural gas appliance.  
(A) on  
(B) for  
(C) from  
(D) in
104. The use of the ----- possible lighting in the laboratory has been beneficial to the research conducted by the botanists employed there.  
(A) bright  
(B) brightest  
(C) brightens  
(D) brightness
105. ----- Mr. Fowler or Ms. Bloch will have to travel to London for the symposium on textile manufacturing.  
(A) Both  
(B) Each  
(C) Either  
(D) Neither
106. Andrew Hartwell is ----- regarded by his employees because of his dedication and experience.  
(A) highly  
(B) high  
(C) highest  
(D) higher

107. All future team meetings will be ----- in room 414 at noon on the first Wednesday of every month.  
(A) sustained  
(B) held  
(C) supported  
(D) meet
108. In a television interview, the Traxton Ltd. CEO said that ----- of the merger with Bell Corporation would be announced soon.  
(A) detail  
(B) details  
(C) detailed  
(D) detailing
109. Ms. Fenwick not only composed the report ----- produced the visual aids which were so useful during the meeting.  
(A) but  
(B) however  
(C) also  
(D) and
110. The decline in sales was ----- due to the lack of innovation in the ideas of the marketing team.  
(A) probably  
(B) nearly  
(C) usefully  
(D) safely
111. The webpage for each course must be ----- before the students start their classes on January 7th.  
(A) total  
(B) absolute  
(C) ready  
(D) actual
112. Once you have detected a fatal virus on your computer, common sense ----- that you should have your hard drive reformatted by skilled professionals.  
(A) indicates  
(B) commands  
(C) notices  
(D) distributes
113. Rosewater Medical Center employs healthcare ----- affiliated with Huron University.  
(A) professional  
(B) profession  
(C) professionals  
(D) professionally
114. Employees who have not yet registered on the new company website must do so -----.  
(A) nearly  
(B) immediately  
(C) precisely  
(D) significantly
115. Mr. Lloyd has approved a ----- for the construction of a new research facility on the other side of the city.  
(A) proposal  
(B) proposed  
(C) propose  
(D) proposing
116. All members of the staff will be ----- with a bonus and two extra vacation days.  
(A) refueled  
(B) rewarded  
(C) replenished  
(D) restocked
117. ----- the bankruptcy of Transcontinental Airlines, other airlines have noticed an increased use of connecting flights.  
(A) Follow  
(B) Following  
(C) Followed  
(D) Follows
118. Ms. Crowe's replacement for the position of treasurer will be announced ----- this month.  
(A) next  
(B) afterward  
(C) past  
(D) later



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119. The chemistry lab managers are concerned that new employees have not been trained ----- in the latest emergency procedures.  
(A) adequate  
(B) adequacy  
(C) adequately  
(D) adequateness
120. Perry and Monroe Inc. is one of the ----- companies in the field of environmentally-friendly household appliances.  
(A) accustomed  
(B) indefinite  
(C) originated  
(D) leading
121. After twenty-three years of -----, Jeffrey Bartlett is retiring from his position as chief accounting officer.  
(A) service  
(B) serving  
(C) server  
(D) serves
122. Our marketing teams attend ----- regularly to learn new methods and strategies in their field.  
(A) conferences  
(B) contributions  
(C) agendas  
(D) prescriptions
123. Because of their size, few of our plumbing fixtures are ----- for indoor use.  
(A) suiting  
(B) suits  
(C) suitable  
(D) suitability
124. The journal is published every four months, and ----- available to other member societies under agreement of payment and publication.  
(A) official  
(B) officials  
(C) officially  
(D) officialize
125. When oil ----- do occur as a result of accidents, a single incident has the potential to affect very large areas of sea and lengths of coast.  
(A) spill  
(B) spills  
(C) spilled  
(D) spilling
126. Arcadia Homes ----- for its commitment to provide customers with quality furniture at competitive prices.  
(A) is known  
(B) will know  
(C) to know  
(D) has known
127. Much of this year's profits will be used ----- renovation of the textile plant.  
(A) along  
(B) for  
(C) to  
(D) while
128. Everett-Buchanan Industries' research ----- on the newest drug to combat stomach infections recently received a grant from the National Gastrointestinal Medical Research Foundation.  
(A) project  
(B) scheme  
(C) method  
(D) format
129. The main artists ----- paintings are being sold at the Garrett Gallery are Elaine Crick, Jason Chambers and Sylvia Webb.  
(A) who  
(B) whose  
(C) their  
(D) they

**130.** The overall satisfaction of participants with the workshop is often based on ----- unimportant details such as the ability to park close to the training facility.

- (A) seems
- (B) seeming
- (C) seemingly
- (D) seemed

**131.** Because of the increase in tourism during the winter months, the Ebony Palms Hotel and Resort plans to ----- additional staff for the next three months.

- (A) expand
- (B) recruit
- (C) revise
- (D) converse

**132.** Employees who meet their quotas ----- the last week of the month can expect bonuses.

- (A) against
- (B) between
- (C) by
- (D) under

**133.** Even though construction ----- by unexpected electrical storms, the new office building was still finished in a timely manner.

- (A) interrupts
- (B) to interrupt
- (C) was interrupted
- (D) be interrupted

**134.** The research teams of Tyrell Telecommunications Inc. possess ----- knowledge of many of the products put forth by the competition.

- (A) extend
- (B) extends
- (C) extensive
- (D) extent

**135.** Innovations in the electronic equipment used in hospitals have enabled doctors to ----- illnesses and disorders more quickly and more accurately.

- (A) diagnose
- (B) shift
- (C) collapse
- (D) respond

**136.** Mr. Corbett mentioned at last week's meeting the difference in finances this year compared to the ----- quarter last year.

- (A) compare
- (B) comparable
- (C) comparison
- (D) comparatively

**137.** ----- research has shown shifting trends in fashion, the marketing team is looking at new approaches in advertising.

- (A) So
- (B) Since
- (C) Despite
- (D) Unless

**138.** Berwick Energy Corp. seeks to ----- on specialists in the fields with which the company is most concerned.

- (A) rely
- (B) relying
- (C) reliance
- (D) reliant

**139.** As a ----- measure, Cordell Financial Fund does not disclose information about its clients unless legally mandated to do so.

- (A) continuous
- (B) settled
- (C) rival
- (D) protective

**140.** Since the ----- between some new advances in technology and efficiency is tenuous, a little more research is requested.

- (A) relevance
- (B) connection
- (C) acquaintance
- (D) mixture

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## Part 6

**Directions:** Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143** refer to the following memo.

To: All staff  
From: Daniel Barker  
Date: August 29  
Subject: Recycling

I would like to advise all staff members that new policies will be going into effect office-wide regarding the consumption of paper. An environmentally-based company such as ours needs to be a leader in the use of disposable products. In order to conserve both finances and the environment, we will be considering our use of paper.

Our Finance Department has advised me that we are spending \$40,000 annually on copy paper. -----, we are spending more money on paper than any other company in the city.

141. (A) In spite of  
(B) Due to  
(C) In regard to  
(D) In fact

In the future we will be limiting the funds that we spend on purchasing paper. Using less paper overall is important both financially and -----.

142. (A) environmentalist  
(B) environment  
(C) environmentally  
(D) environmental

We will be increasing company awareness of recycling in the coming months; please check your mailboxes soon for a list of paper products that can be recycled. When you throw away these products, make sure to use the correct bins. Our building maintenance staff will ----- the recycled paper products each evening and transport them to the local

143. (A) collect  
(B) correct  
(C) use  
(D) talk

recycling facilities.

I would like to thank you in advance for taking advantage of this new program.

Thank you,  
Daniel Barker

Questions 144-146 refer to the following article.

San Francisco, July 1

AirVoyage's spokesperson Bob Lohman announced this morning that a short-term ----- of

- 144.** (A) failure  
(B) arrival  
(C) complaint  
(D) report

the company's online reservation system was responsible for several delays yesterday.

International air traffic was stalled as AirVoyage found alternate means of updating its customers with current flight information. Lohman stated that the network problem ----- by

- 145.** (A) is caused  
(B) has been caused  
(C) will be caused  
(D) was caused

outages at the local communication company.

Lohman added that staff members have made significant changes to the reservation system, and the ----- system will increase customer satisfaction. In addition, AirVoyage

- 146.** (A) magnified  
(B) enhanced  
(C) selected  
(D) admired

has increased its telephone reservation system staff to boost customer support for last-minute reservations.



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Questions 147-149 refer to the following letter.

Ann Sloan  
CompuServe

Dear Ms. Sloan,

We appreciate your time in introducing us to your newest line of keyboards. Your high-quality line of products is of much interest to our staff. Our company has discussed your offer of twelve hand-comfort keyboards ----- use in our Human Resources Office.

147. (A) at  
(B) for  
(C) on  
(D) into

Because of our current budget constraints, however, we have decided to buy our keyboards from another -----.

148. (A) accessory  
(B) capacity  
(C) consumer  
(D) vendor

Our decision for the time being is to go with more cost-effective supplies. I am sure that many of your other items will meet our budget requirements. For this reason, we continue to ----- interested in your products, and would like to receive your catalog. If you could

149. (A) remain  
(B) remaining  
(C) would have remained  
(D) remained

mail your monthly catalog to the above address, we would appreciate it.

Sincerely,  
*Johann Spencer*

**Questions 150-152** refer to the following notice.

To: Staff  
From: Payroll Dept.  
Date: December 15  
Subject: Bonus Checks

As you may have already heard, bonus checks for all staff will soon be available! This year there will be some differences in how your checks are distributed. In past years, we have ----- office staff to deliver checks to employee mailboxes. Due to complaints that some

- 150.** (A) relied on  
(B) stated that  
(C) informed of  
(D) directed by

checks were being stolen, we have changed this system. We hope that you understand that the security of your funds is important to us. ----- Monday, employees can retrieve

- 151.** (A) Beginning  
(B) The beginning  
(C) Having begun  
(D) To begin

their checks from the secretary in the Payroll Department. -----, checks will be available

- 152.** (A) So that  
(B) Even though  
(C) As always  
(D) In that case

starting at noon on Friday. We hope that this new system will ensure that each employee gets his or her due payment. Please contact the Payroll secretary with any questions that you may have. Enjoy the holiday season!

Jim Stover, Payroll



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### Part 7

**Directions:** In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following bill.

**Guest Name:** Helen County

**Reservation number:** AX 1402652

**Room:** 333

**Arrival:** December 3 13:23

**Departure:** December 9

Date	Description	Charge
Dec 3~9	Room Charge	840.00
Dec 3	Room Service	14.00
Dec 4	1900 Bar	20.00
Dec 6	Telephone call	10.00
Dec 7	Dinner: 1900 Bar & Grill	32.00*
Dec 7	Dry cleaning	5.00
Dec 8	Room Service	18.00
Dec 9	Shuttle Service	15.00
		Total: \$954.00

\* 10% discount applied

**Guest signature:** *Helen County*

**Hotel manager:** *Jeff Benson*

**153.** When was Ms. County's check-out date?

- (A) December 3
- (B) December 5
- (C) December 7
- (D) December 9

**154.** To which item was the discount applied?

- (A) A room charge
- (B) A telephone fee
- (C) A room service charge
- (D) A dinner at the hotel restaurant

Questions 155-156 refer to the following advertisement.

**Exciting and Relaxing Waterborne Travel Option**  
**Blue Bridge Ferries – Relax and enjoy the scenery!**

Forget about annoying and crowded traffic! Take a ferry ride across the Bay of Fundy in comfort, style, and with time to spare! Our high-speed Blue Bridge ferries provide a quick and convenient ride between Everett and Fundy Bay City, offering a great host of amenities including reserved seating, fax machines, and television. Friendly captains and crew will make your ride more enjoyable. With hourly departures, our ferries will take you to Fundy Bay terminal, only five minutes from the Fundy Bay City business district, in just 45 minutes. Monthly passes are available at \$100. Parking is available in an adjacent parking lot with affordable rates(\$5.00 per day, \$3.00 on weekends, \$75.00 for a monthly pass). It is a great way to start and finish your day! For more information on fares and ferry schedules, visit our website at [www.bbferries.com](http://www.bbferries.com), or call us at (555) 512-3342.

**155.** Who are the intended readers of this advertisement?

- (A) Ferry employees
- (B) Commuters to Fundy Bay City
- (C) Travel agents
- (D) Blue Bridge shareholders

**156.** What seems to be true about Fundy Bay City?

- (A) It will soon provide train service to Everett.
- (B) It provides free parking for monthly pass holders.
- (C) It provides free schedules for the ferry service.
- (D) Its business center is only minutes from the ferry terminal.



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Questions 157-159 refer to the following notice.

### **Richview District Library**

#### **New Address**

1806 Islington Avenue

Richview District

(Next to Islington Junior High)

#### **Hours**

Monday-Thursday 9:00 a.m.- 8:30 p.m.

Friday 9:00 a.m.- 6:00 p.m.

Saturday 9:00 a.m.- 5:00 p.m.

Sunday 1:30 p.m.- 5:00 p.m. (Sep. to Jun.)

(Closed on holidays)

Loan period: Books and audio materials – 3 weeks; Movies – 1 week

(One time renewal is allowed by e-mail.)

Overdue fines (per day per item): Books – \$0.50; Audio materials and movies – \$1.00

Newspapers, reference materials, microfilm – For use in library only

The library carries a wide selection of books including current bestsellers for both fiction and nonfiction. There are also many audio books available in CD format.

Movies are available in both DVD and VHS format.

If you have questions or suggestions regarding Circulation, Reserve, Shelving, or other Loan Services functions contact Jennifer Edwins, Loan Services Manager, by e-mail([jedwins@richview.net](mailto:jedwins@richview.net)) or by phone at (507) 222-4259.

**157.** What is NOT mentioned about the library in the notice?

- (A) It serves certain types of customers only.
- (B) It opens on weekends during certain months.
- (C) Its address has changed recently.
- (D) It is located next to a school.

**159.** What is NOT allowed to be taken out of the library?

- (A) Books
- (B) Audio materials
- (C) Newspapers
- (D) Movies

**158.** What time is the library open till on Friday?

- (A) 1:30 p.m.
- (B) 5:00 p.m.
- (C) 6:00 p.m.
- (D) 8:30 p.m.

Questions 160-161 refer to the following e-mail.

**From: Rachel**

**To: Sophie**

As per our telephone conversation yesterday, I'm sending you the schedule for Mr. John Lehman's business trip. I would appreciate it if you could book the flights and hotels based on this itinerary. Since he has several meetings scheduled in each city he visits in Europe, please note that Mr. Lehman must take early flights for all of his departures except for the New York to Berlin flight. He has an important lunch reception in New York on May 10th, so the earliest time he can depart is 3 p.m.

May 10: New York to Berlin

May 13: Berlin to Barcelona

May 15: Barcelona to Madrid

May 17: Madrid to Firenze

May 20: Firenze to New York

Based on the information you have given me, I informed Mr. Lehman that there is no direct flight from Firenze to New York that fits his schedule. Therefore, please make sure that he has at least three hours to transfer so as not to miss his connecting flight due to any possible delays. Also, Mr. Lehman would like to change planes in Barcelona, if possible.

If you have questions or concerns, please let me know right away. Thank you for your assistance.



**160.** When does Mr. Lehman have to leave in the afternoon?

- (A) May 10
- (B) May 13
- (C) May 15
- (D) May 17

**161.** What does Mr. Lehman want to do?

- (A) Change the departure date from New York
- (B) Stop over in Amsterdam
- (C) Transfer in Barcelona
- (D) Upgrade his flight class

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Questions 162-164 refer to the following article.

## **Arabian Business Weekly**

October 8

### **Eli Finance Awarded the Best Financial Services Company in the UAE**

Eli Finance, the largest real estate financier in the Middle East by market value and total assets, today proudly announced that it received the award for the "Best Financial Services Company in the UAE" during the 2008 Liquid Real Estate Awards ceremony organized by Euromoney. Euromoney Liquid Real Estate Awards honor the world's leading institutions for their ability to innovate and develop new products and services to meet the market's demand in today's increasingly challenging financial environment, as well as make the most efficient use of the inherent strengths within their organization. Speaking on the occasion, Mr. Ismael Alharmi, Chief Executive Officer of Eli Finance said, "We are honored to receive this prestigious award and I would like to thank our staff at Eli for their efforts. This award will leverage our position as the largest real estate financier in the region." Eli won this award from a highly competitive list of contenders for its excellent performance and business expansion over the last ten months. Its half yearly net profit saw an increase of 155 percent and total assets, as of June 2008, stood at an astounding AED14.2bn, a growth of 133% compared to AED6.1bn as of June 2007. Eli has also set its global footprint in various international markets such as Egypt and Saudi Arabia, and plans to commence operations in Jordan and Qatar.

**162.** What is the main point of this article?

- (A) An investigation is being conducted for a financial company's fraud scandal.
- (B) A firm has been recognized for its remarkable growth.
- (C) UAE firms are gaining more influence in the international market.
- (D) Eli Finance announces the appointment of a new CEO.

**163.** What seems to be true about Eli Finance?

- (A) It has overtaken its rival company Euromoney.
- (B) Its main office will relocate to the Middle East region.
- (C) It received the award because of excellent business performance.
- (D) It was disappointed with the award given by Euromoney.

**164.** Where does Eli Finance plan to begin operations?

- (A) In Egypt
- (B) In Saudi Arabia
- (C) In Iran
- (D) In Qatar



Questions 165-168 refer to the following letter.

Gen X Telecom

383 Marlee Ave.

Toronto, ON M3E 7R3

August 15

Ms. Duncan

788 King St. W.

Toronto, ON M5V 1N6

Dear Ms. Duncan:

The request for repair that you submitted five days ago has been officially filed with our repair department yesterday. We regret that you have been experiencing problems with your phone line and our service has not been satisfactory to you. I would like to express my sincere apology. A repair to your telephone service has been scheduled for August 20. Our repair engineer will contact you to let you know at what time he will be able to visit your home for repair.

We do hope that you will continue your business with Gen X Telecom. To express our appreciation for your patience with our service and repair process, we are offering two months of free phone service which includes local calls, call-waiting and caller ID display services. Long-distance calls will be excluded from this complementary service. We hope you enjoy this free phone service package.

For questions or comments, please do not hesitate to call us at (416) 555-3356.

Sincerely,

Mundell

**165.** Why did Mr. Mundell write this letter?

- (A) To promote a new product model
- (B) To recruit a customer service representative
- (C) To apologize for a customer's inconvenience
- (D) To announce a new service

**166.** When did Ms. Duncan contact Mr. Mundell?

- (A) On August 10
- (B) On August 14
- (C) On August 15
- (D) On August 20

**167.** What is true about the free services Ms. Duncan was offered?

- (A) The company wants her to switch to another calling plan.
- (B) She can find out the callers' addresses by using the services.
- (C) The free services were offered as a token of appreciation for the repair request.
- (D) The company will charge her for making long-distance calls.

**168.** What is implied about Ms. Duncan?

- (A) She will get free phone service for a limited time only.
- (B) She is a premium customer at Gen X Telecom.
- (C) She is very happy with the current phone service.
- (D) She is applying for a job at Gen X Telecom.



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Questions 169-173 refer to the following advertisement.

## **For a honey of a deal, buzz us today!**

### **Busy Bee Movers, Inc.**

Busy Bee Movers has been proud to service the Saint Louis area for 15 years. We take great pride in moving Missouri and Illinois households and offering professional relocation services. When you move to a neighboring state, across the city or down the street, you can depend on Busy Bee Movers to take you there. We operate six days a week with our team of fast, courteous, experienced workers. Our trucks and equipment are well maintained and always clean. We're licensed and insured, and are members in good standing with the Better Business Bureau and the American Moving & Storage Association.

We're a family-owned business with a strong belief in treating our customers like members of the family. We respect your belongings and take steps to be sure that your property is handled with the utmost care. All of our workers are employed directly by Busy Bee, so there are no last-minute contracted laborers showing up for your important move. Busy Bee Movers maintains the highest standards for the people we hire, the equipment we operate and the services we provide. We put everything we have behind every move. We know our reputation depends on it!

We've got flexible pricing programs to make your move more affordable. We have a menu of services available. We'll even pack and/or unpack the boxes for you; it's your choice to make. Don't get stung by high prices. Call Busy Bee today at (212) 555-4314 or visit our website [www.busybeemovers.com](http://www.busybeemovers.com) to get a free quote! We offer senior and veteran discounts. Cash, check and major credit cards are accepted.

**169.** What kind of service is offered in this advertisement?

- (A) Janitorial service
- (B) Real estate sale
- (C) Overseas travel
- (D) Relocation service

**170.** What is NOT true about Busy Bee Movers?

- (A) It is licensed to run the moving business in Illinois.
- (B) It boasts well-maintained equipment and skilled workers.
- (C) It provides all customers with senior and veteran discounts.
- (D) It has been in operation in Saint Louis for more than 10 years.

**171.** According to the advertisement, to which association does this business belong?

- (A) Best Business Association
- (B) Wild Life Association
- (C) American Moving & Storage Association
- (D) Missouri Advertising Association

**172.** What can be inferred from the advertisement?

- (A) It has a variety of services people can choose from.
- (B) People with bad credit must pay by cash.
- (C) Customers have to make money order payable to Busy Bee Movers.
- (D) All the services of the company are cheaper than those of other companies.

**173.** According to the advertisement, how can customers get a free estimate?

- (A) By visiting the company's website
- (B) By contacting the CEO of the company
- (C) By submitting their moving plan and schedule
- (D) By presenting a copy of the company's advertisement



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Questions 174-177 refer to the following invitation.

### **APEA (Ames Professional and Entrepreneur Association)**

The Ames Professional and Entrepreneur Association was founded in 1968 to bring together members of the business community. The Association provides members with a forum to deal with issues affecting Ames Township and enhances the relationship between members and the residents of the township.

APEA is celebrating its 40th anniversary in 2008 at Brodeurs on State Street. All current members, past members, and guests are welcome to help us celebrate at a dinner on October 15. There will be a raffle and an auction that night. Live entertainment for adults and fun activities for children are also included. Food and drinks will be provided by one of the top caterers in the Ames region. The menu is included in the invitation.

Tickets are available from the APEA office(1 West State St. / 312-554-5055) or via e-mail(tickets@apea.org). The prices are \$30 for adults, \$18 for children under 15, and \$20 for senior citizens. You can also purchase the tickets directly through our website. Please provide your name, address and telephone number and how many tickets you would like. Our reservation staff will contact you for confirmation and credit card information, and mail you the tickets. Tickets will not be sold at the venue on the day of the event. For more information, visit the APEA website at [www.apea.org](http://www.apea.org) and click on Anniversary Dinner. Please RSVP by October 8.

**174.** To whom are the invitations probably intended?

- (A) Employers of catering businesses
- (B) Members of a business organization
- (C) Newly-elected city council members
- (D) Children and senior citizens

**175.** What is the purpose of the event?

- (A) To commemorate an anniversary
- (B) To celebrate an opening of a new restaurant
- (C) To introduce the new president of APEA
- (D) To announce the winner of the Entrepreneur of the Year

**176.** How can people purchase tickets for the event?

- (A) By visiting Brodeurs
- (B) By calling the catering company
- (C) By visiting the APEA website
- (D) By returning the application in the invitation

**177.** How much is the ticket for a fourteen-year-old guest?

- (A) \$10
- (B) \$18
- (C) \$20
- (D) \$22

Questions 178-180 refer to the following announcement.

## **The Daily Chronicle, Saturday, April 8 Job Listings**

### **Global Technical Organization**

**Work with industry leaders on exciting and diverse projects!**

This prestigious organization houses technical specialists and is one of the largest workplace health and safety consultancies in Australia. Due to an ever-expanding workload, this exceptional group is seeking to recruit talented individuals who are looking to build a solid career within a challenging and rewarding workplace.

As an international player, this group is dedicated and thrives on being a client-focused organization. They assist and guide clients in a variety of business sectors to identify and solve workplace health and safety problems and implement risk management strategies. As an Environmental Health & Safety consultant you will be joining a fast-paced learning environment where you can and will influence decisions. You will be responsible for environmental risk management, implementing auditing and incident response procedures, environmental reporting and the development of Environmental Management Systems (EMS).

To be successful in this role you will have to possess the following: tertiary qualifications in environmental science/planning/management or engineering; experience developing EMS; knowledge of environmental industry and statutory requirements, including environmental planning, project/program management, coordination and reporting experience; and excellent communication and presentation skills.

To be considered please submit your CV and cover letter to [resume@globaltr.com.au](mailto:resume@globaltr.com.au). Alternatively, you may contact Bradley Austin for a confidential discussion at 02 9957 1008.

**178.** For whom is this announcement most likely written?

- (A) Recruiting agencies
- (B) Human resources professionals
- (C) International communications experts
- (D) Environmental experts

**179.** According to the announcement, what is NOT part of the responsibility?

- (A) Risk management
- (B) Being a media spokesperson
- (C) Environment system development
- (D) Incident report procedure implementation

**180.** According to the announcement, what must applicants send to be considered for the job?

- (A) A résumé and a cover letter
- (B) A recommendation letter
- (C) A copy of a college transcript
- (D) System development certificate

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Questions 181-185 refer to the following advertisement and review.

## THEARTSTORE.COM

All-inclusive art resource for artists, students and lovers of exceptional design!

Your source for Art Supplies, Painting Supplies, Craft Supplies, Drafting Supplies, Architecture Supplies, Digital Printing and Much More!

\* Weekend special! (Limited time offer while quantities last.)

Reeves Easel Painting Set – Watercolor, \$25.99 → \$16.99

DecoColor Paint Markers – Assorted colors, \$2.79 and up

Art Alternatives Economy Sketchbooks (8.5" x 11"), \$9.65

Buy a Coleman Watercolor Field Box Set and receive a six-color watercolor set free! (Regular price \$60, Sale price \$48) The Coleman Watercolor Field Box Set contains twelve Coleman half pans of moist watercolors, Sceptre pocket brush, artist sponge, water pot, white integral palette and thumb ring.

For consultation or questions, contact our customer service representatives at [inquiry@theartstore.com](mailto:inquiry@theartstore.com).

## Art World

International contemporary art and style magazine

Baltimore's best art supply store

Whether you are a student, a hobbyist, or a serious artist, The Art Store has the best range of supplies at the consistently lowest price. If you need high-quality paper, paint, brushes, canvas, or more, The Art Store is the place to go. It is a national chain and carries its own brands of supplies, along with other brands. Since there is no middleman, The Art Store brand products are very affordable and high quality.

Also, there are always specials and sales on different items. Customers can sign up to get coupons and specials in the mail. The Art Store also has a preferred customer card that helps with getting the best price.

This weekend, The Art Store offers special discounts for watercolor paints, paint markers and sketchbooks. If you need to purchase back-to-school supplies for your child, you do not want to miss this opportunity to save. They also provide free USP ground shipping on orders over \$100, although some supplies may take up to four weeks to arrive. For more details, check out their website, [www.theartstore.com](http://www.theartstore.com).

- 181.** What is offered as a special discount item?
- (A) Two sketchbooks for the price of one
  - (B) A gift with the purchase of a watercolor set
  - (C) 50% discount on shipping for all purchases
  - (D) A free coupon with the purchase of an easel
- 182.** What can be inferred about The Art Store?
- (A) It has a good reputation as an art supply provider.
  - (B) It has recently moved to Baltimore.
  - (C) It has international branches with the main office in Baltimore.
  - (D) It offers special sales through the website monthly.
- 183.** Which of the following is not included in the Coleman Watercolor Field Box Set?
- (A) Palette
  - (B) Sponge
  - (C) Sketchbooks
  - (D) Watercolors

- 184.** Why did the review choose The Art Store as the best art supply store?
- (A) Convenient international shipping
  - (B) Excellent customer service
  - (C) Low prices
  - (D) Friendly staff and nice interior design
- 185.** In the review, the word “affordable” in paragraph 1, line 5 is closest in meaning to
- (A) influential
  - (B) inexpensive
  - (C) kind
  - (D) popular



Questions 186-190 refer to the following e-mails.

**To:** Ken Perez <kperez@megasupply.com>  
**From:** Emma Appleby <eappleby@megasupply.com>  
**Date:** July 2  
**Subject:** Fall Catalog Review

Hi Ken,

Please find attached sample pages from the fall catalog which will be released at the end of August. Please review them and give me your comments. Mr. Benson and I agree that the pages with dining room furniture should be redone because the colors are not right. Let me know what you think.

We don't have much time because we have to complete the catalog, send it for printing by July 30, and release it by the end of August. So please send me your comments as soon as possible. After I incorporate all the comments, I will obtain the management's approval on the revised document and send it to ABC Printing.

Emma

**To:** Emma Appleby <eappleby@megasupply.com>  
**From:** Ken Perez <kperez@megasupply.com>  
**Date:** July 3  
**Subject:** RE: Fall Catalog Review

Emma,

My e-mail system was down yesterday, and I did not have access to my messages until this morning. That's why I was not able to address your concerns earlier.

Now I can open your e-mail, but for some reason I cannot open the attachment. I can't figure out what is wrong.

Could you send the attachment again? I have a marketing meeting this afternoon at three, but will have some time to go over the pictures before that. I'll try to send you my comments by the close of business today.

Ken

**186.** What did Ms. Appleby request Mr. Perez to do?

- (A) To send her a notice regarding a marketing meeting
- (B) To review sample pages of a catalog
- (C) To put her photo in the new catalog
- (D) To fix her computer

**187.** By when should the document be sent to ABC Printing?

- (A) July 1
- (B) July 20
- (C) July 30
- (D) August 30

**188.** Why did Mr. Perez send Ms. Appleby an e-mail?

- (A) To invite her to a meeting
- (B) To give his comments on the catalog
- (C) To request her to resend the document
- (D) To ask about the printing deadline

**189.** In the second e-mail, the word “concerns” in paragraph 1, line 2 is closest in meaning to

- (A) worries
- (B) suggestions
- (C) requests
- (D) involvements

**190.** What is the attachment referred to by Mr. Perez?

- (A) A meeting agenda
- (B) A printing schedule
- (C) A contract document
- (D) Photographs of furniture



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Questions 191-195 refer to the following e-mail and advertisement.

### Dear Mr. Heckelman

I am a restaurateur in Poland, planning to open a new restaurant Bon Jour in Warsaw, Poland soon. I think your new product line would be good for my kitchen, and would like to obtain more information on it.

I was searching for a reliable and affordable kitchen equipment supplier and the manager of La Fete recommended your company to me because your company is well known for quality products and international shipping service. I need the following items for my kitchen:

- 10 aluminum sheet pans
- 10 aluminum saucepans
- 5 steamer baskets - 20 qt.
- 3 round food warmers - over 10 qt.

The restaurant will be open in five months, and I should decide which kitchen equipment supplier to use within two weeks so that I can purchase all the supplies I need in time. Please send me your product list and cost estimate as soon as possible. I would also like to receive information on bulk order discounts and international shipping policy.

Best regards,

Huelle

### Hendrix Restaurant Equipment & Supplies

- ★ Full-size aluminum sheet pan (12-pack) £68 (£7 ea.)
  - Heavy duty 3003 aluminum
  - Rolled edge for extra durability
  - Restaurant quality
  - Great for baking rolls, cookies, brownies, buns or any type of baking use
  - Dimensions: 26" x 18" x 1"
- ★ 5.50 qt. aluminum saucepan £6.5 ea.
  - Satin finish
  - Dent-resistant
  - 3mm thickness
  - Flat bottom for even heat
  - NSF listed

★ Aluminum cylindrical steamer basket - 20 qt. £10

- Perforated holes
- Fits inside stock pots
- Easy to lift pail handle
- Smooth mirror finish
- Use for seafood, vegetables or deep-fried turkey

★ Wells round countertop food warmers - 11 qt. £100

- Anodized aluminum pot and band heating element
- Efficient heat distribution
- Wet and dry operation
- Thermostatic controls (Temperature range from room to 100°C)

Shipping Rate: Domestic £7, International £15

Discounts offered for 10 items or more

**191.** According to the e-mail, why does Ms. Huelle want to purchase Hendrix's kitchen products?

- (A) They are not available in a local store.
- (B) They were advertised on TV.
- (C) They were recommended by a colleague.
- (D) They are used by famous people.

**192.** Why does Bon Jour need kitchenware?

- (A) It will be open for business soon.
- (B) It will be renovated in six months.
- (C) Its current equipment is too old.
- (D) It will sell the kitchenware.

**193.** According to the passages, what is NOT true?

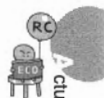
- (A) Hendrix's steamer baskets can be used for vegetables.
- (B) Ms. Huelle is likely to pay less than £65 for ten aluminum saucepans.
- (C) Mr. Heckelman is the president of Hendrix.
- (D) Hendrix's round food warmers have thermostatic controls.

**194.** According to Ms. Huelle's e-mail, what is the strength of Hendrix products?

- (A) Modern design
- (B) Quality
- (C) Free shipping
- (D) Special bonus

**195.** What can be inferred from the passages?

- (A) Hendrix doesn't have an international shipping policy.
- (B) Ms. Huelle is most likely to choose bulk-order international rates.
- (C) Ms. Huelle will receive free gifts because she buys a total of 28 items.
- (D) Repeat customers will get extra discounts on all items of Hendrix.



Actual Test 07

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Questions 196-200 refer to the following e-mails.

From: Lisa Sampson <lisasam@Ind.com>  
To: Renata Biske <renatab@Ind.com>  
Date: May 1, 11:58:06  
Subject: Train schedule

Attached is the train schedule leaving Montreal for Toronto on May 18 and returning to Montreal on May 22. Via Rail runs six trains per day from Montreal to Toronto, so you'll be able to choose the best time for your trip. Your seat will be assigned in advance, and you will be able to work online on your way to Toronto since Wi-Fi Internet is available on board. Let me know which train you want to take, and I'll reserve your seat.

By the way, is Mr. Collins still going with you to the conference in Toronto? I know you asked me to book a ticket for him, but yesterday I was told that he may have to stay here due to the upcoming board meeting. Let me know soon.

#### May 18

Train Number:	31	33	635	35	37	39
Depart: Montreal	06:35	10:00	12:50	15:10	16:45	18:05
Arrive: Toronto	08:36	11:57	14:57	17:16	18:40	21:00

#### May 22

Train Number:	30	32	634	32	36	38
Depart: Toronto	06:36	09:27	12:45	15:10	16:25	17:50
Arrive: Montreal	08:32	11:19	14:50	17:07	18:17	19:49

From: Renata Biske <renatab@Ind.com>  
To: Lisa Sampson <lisasam@Ind.com>  
Date: May 1, 17:38:24  
Subject: Re: Train schedule

I was held up in a meeting until four today. Sorry for the late reply.

Thank you for the information. I need to arrive in Toronto by 6 p.m. on May 18 because I have an important meeting scheduled at 6:30 in downtown Toronto. On May 22, the conference ends at noon but I have lunch plans, so I want to take the

15:10 train. If I am back in Montreal by around five, I'll be able to go to Mike's retirement party at 7:30! It's good because I really want to be there.

Oh, I checked with Mr. Collins. What you heard is true. He has to prepare a presentation for the board meeting, and also attend several meetings with board members. So you don't have to worry about his tickets.

I have one last favor. Could you please contact Stacie Wallace in Vancouver and find out where Kenji and Nora will be staying during the conference? I need to go over the presentation material with them before the conference and make last-minute changes if necessary, so I want to stay at the same hotel.

Thanks for all your hard work.

**196.** What is the number of the train Ms. Biske wants to take to Toronto?

- (A) 35
- (B) 635
- (C) 33
- (D) 39

**197.** What can be inferred from the e-mails?

- (A) Ms. Sampson lives in Toronto.
- (B) Ms. Biske asked Ms. Sampson for the train schedule at least two weeks before her trip.
- (C) Mr. Collins will leave Montreal for Toronto on May 22.
- (D) Ms. Biske does not check her e-mail inbox very often.

**198.** What is true about Ms. Biske?

- (A) She will attend a conference in April.
- (B) She will travel with Mr. Collins to Montreal.
- (C) She has already booked a hotel room.
- (D) She will give a presentation with colleagues.

**199.** What does Ms. Biske ask Ms. Sampson to do?

- (A) Make arrangements for Mr. Collins's trip
- (B) Arrive in Toronto by 6 p.m. on May 18
- (C) Contact the Vancouver office
- (D) Organize a colleague's retirement party

**200.** What is NOT mentioned in Ms. Biske's e-mail?

- (A) The time she wants to arrive in Toronto
- (B) The name of the hotel she will be staying at
- (C) The name of colleagues coming from Vancouver
- (D) The reason she wants to arrive in Montreal by 5 p.m.

