

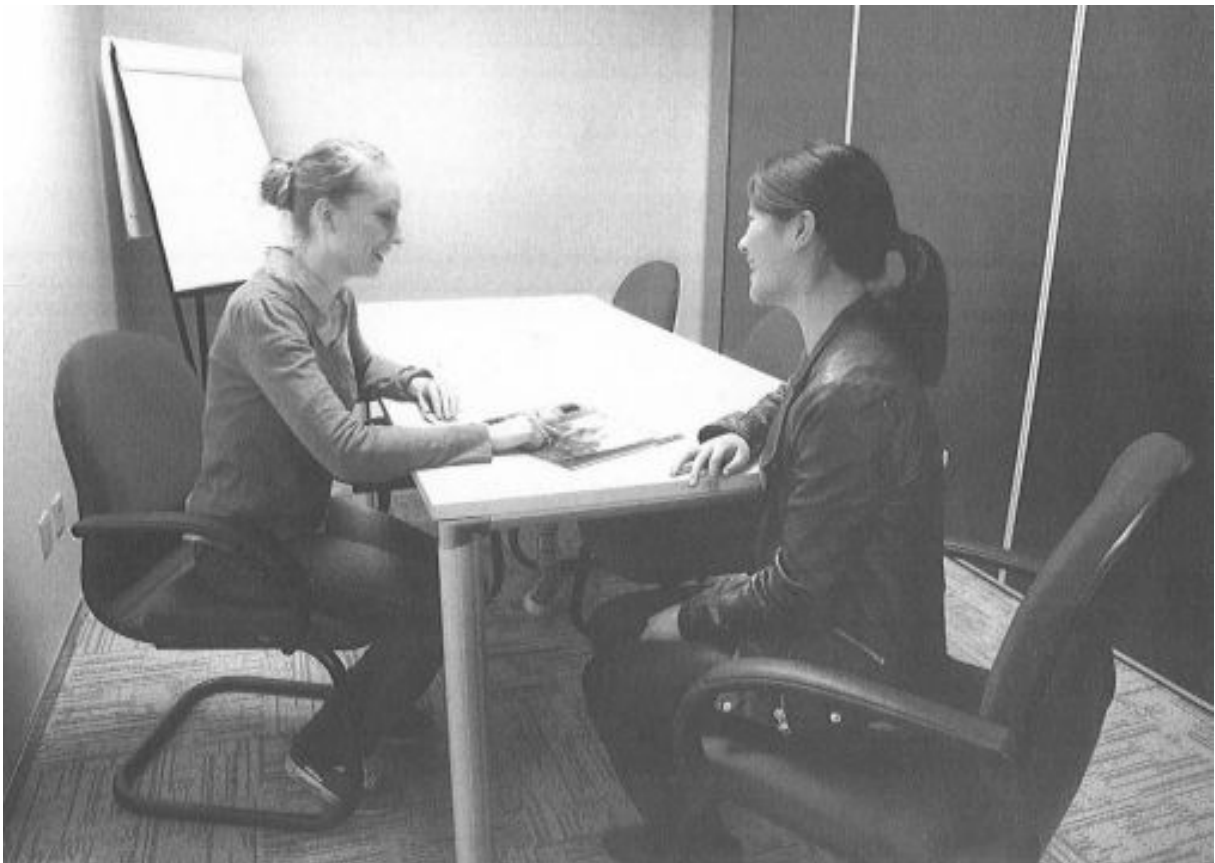
TEST 6

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B) or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- 18. Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B) or (C). The conversations will be not printed in your test book and will be spoken only one time.

32. What industry do the speakers most likely work in?

- (A) Manufactory
- (B) Event planning
- (C) Publishing
- (D) Marketing

33. According to the man, what did the speakers do this morning?

- (A) Reserved event tickets
- (B) Edited some advertisements
- (C) Consulted with an organizer
- (D) Listened to lectures

34. What suggestion does the woman make?

- (A) Going to another conference
- (B) Networking with professionals
- (C) Getting a handout
- (D) Hiring speakers for a function

38. Who most likely is the man?

- (A) A bicycle repair person
- (B) A public transport driver
- (C) A city official
- (D) A bus passenger

39. What problem has man identified?

- (A) An engine has malfunctioned
- (B) Some instructions are unclear
- (C) A lock cannot be fastened
- (D) There is no more room for passengers.

40. What does the woman inquire about?

- (A) When another bus will arrive
- (B) How much a service will cost
- (C) Why a ride will take so long
- (D) Whether some else can help

35. Where most likely is the conversation taking place?

- (A) At a construction company
- (B) At a travel agency
- (C) At a legal office
- (D) At an education institute

36. What does the woman say about the training seminars?

- (A) They require enrollment in advance
- (B) They are overseen by a company manager
- (C) They are held at nearby locations
- (D) They award professional certifications

37. Why does the man say, "So, I don't be traveling on a regular basis"?

- (A) To show disappointed

41. Where most likely do the speakers work?

- (A) At a financial institution
- (B) At a cell phone store
- (C) At an IT consulting firm
- (D) At a software company

42. What is suggested about the mobile application?

- (A) It was designed by Robert Nolan
- (B) It is missing an important feature
- (C) It was affected by a database problem
- (D) It is not yet available to the public

43. What is the woman told to do?

- (A) Attend a launch party
- (B) Call a mobile phone number
- (C) Provide a status update

(B) To make a request (C) To confirm a point (D) To raise a problem	(D) Check an Internet connection
---	----------------------------------

<p>44. What is the problem? (A) An order was not delivered (B) A service is not reliable (C) An item was not installed (D) A product is not in stock</p> <p>45. When did the man purchase some curtains? (A) One week ago (B) Two weeks ago (C) Three weeks ago (D) Four weeks ago</p> <p>46. What does the woman mean when she says, "It's not all bad news"? (A) A measurement is accurate (B) A comparable option is available (C) A pattern is popular (D) A refund can be provided</p>	<p>50. Who most likely are the men? (A) Real estate agents (B) Interior designers (C) Marketing executives (D) Bank managers</p> <p>51. What does the woman want to discuss first? (A) A delivery time (B) A rental fee (C) Some flooring options (D) Some machinery upgrades</p> <p>52. What will the woman most likely do next? (A) Look at a catalog (B) Cancel a meeting (C) Review a receipt (D) Call a supervisor</p>
<p>47. According to the woman, what is located near Freemont Park? (A) A retail outlet (B) An auto body shop (C) A government building (D) A community center</p> <p>48. What does the woman inquire about? (A) The business hours of a department (B) The location of license forms (C) The time the man will leave (D) The purpose of a visit</p> <p>49. What is the man planning to do on Saturday? (A) Take an exam (B) Drive to an event (C) Renew a license (D) Replace a passport</p>	<p>53. What is the woman planning to do at two o'clock? (A) Go to the airport (B) Receive a shipment (C) Meet with a customer (D) Give a workshop</p> <p>54. What problem is the woman having? (A) Her log-in information has expired (B) Her laptop cable does not work. (C) Her reservation was not confirmed. (D) Her mobile phone is missing.</p> <p>55. What does the man tell the woman to do? (A) Search in her office (B) Visit an electronics store (C) Borrow some equipment (D) Contact a service team member</p>

56. Where is the conversation taking place?

- (A) At a park
- (B) At a cafe
- (C) At a furniture store
- (D) At a supermarket

57. What does Luisa suggest that the man do?

- (A) Open a window
- (B) Use a coupon
- (C) Visit a plant shop
- (D) Extend business hours

58. What does the man ask Luisa for?

- (A) A list of prices
- (B) A deadline extension
- (C) Some coffee
- (D) Some photographs

Receipt	
Jay's Retail Outlet	
Jacket	\$24.00
Sweater	\$13.00
Scarf	\$32.00
T-shirt	\$ 7.00
Total	\$76.00

59. What problem does the woman mention?

- (A) A product is not selling well.
- (B) A position is vacant.
- (C) A proposal was not accepted.
- (D) A supervisor is busy.

60. Why does the woman say, "He's never done that before"?

- (A) To express concern
- (B) To request more help
- (C) To approve a decision
- (D) To offer some praise

61. What does the man say he will do?

- (A) Write a report
- (B) Conduct an interview
- (C) Schedule a meeting
- (D) Post an advertisement

62. Why does the man want to return an item?

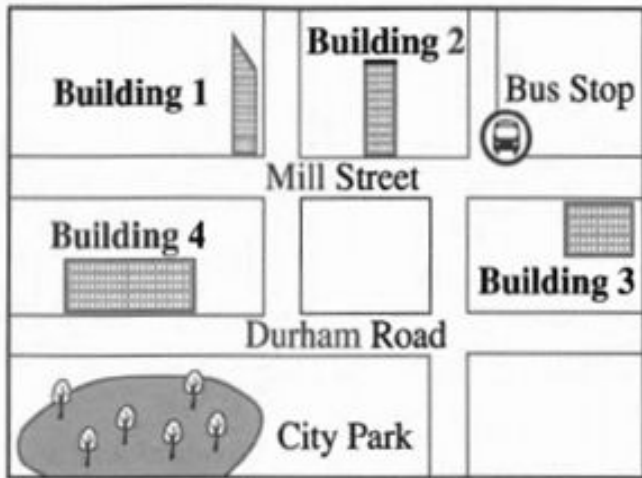
- (A) It has a stain.
- (B) It has a tear.
- (C) It is the wrong color.
- (D) It is too large.

63. Look at the graphic. Which item does the man want to return?

- (A) The jacket
- (B) The sweater
- (C) The scarf
- (D) The T-shirt

64. What does the woman offer to do for the man?

- (A) Issue a refund to his credit card
- (B) Set up an account for him
- (C) Consult with a manager
- (C) Consult with a manager
- (D) Call another branch store



DEPARTURES		
Destination	Scheduled	Status
Barcelona	9:00 A.M.	40 minutes late
Lisbon	10:30 A.M.	On time
Madrid	11:00 A.M.	55 minutes late
Paris	11:20 A.M.	25 minutes late

65. Who most likely is the woman?

- (A) A postal worker
- (B) A delivery driver
- (C) A repair technician
- (D) A building supervisor

66. What problem does the woman mention?

- (A) A package has been damaged.
- (B) A vehicle is not working.
- (C) Some residents are not home.
- (D) Some information is missing.

67. Look at the graphic. Where will the woman go next?

- (A) To Building 1
- (B) To Building 2
- (C) To Building 3
- (D) To Building 4

68. Look at the graphic. What is the status of the woman's flight?

- (A) 40 minutes late
- (B) On time
- (C) 55 minutes late
- (D) 25 minutes late

69. What kind of company does the woman work for?

- (A) A fabric manufacturer
- (B) A clothing store
- (C) A travel agency
- (D) A newspaper publisher

70. What does the man say he is going to do?

- (A) Open another bank account
- (B) Extend business hours
- (C) Review a contract
- (D) Change a meeting time

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time

<p>71. What is the topic of the announcement?</p> <ul style="list-style-type: none">(A) Healthy eating options(B) Exercise sessions(C) Professional-development courses(D) Volunteer opportunities <p>72. What benefit does the speaker mention?</p> <ul style="list-style-type: none">(A) Decreased expenses(B) Personal satisfaction(C) Increased productivity(D) Improved qualifications <p>73. What should interested listeners do?</p> <ul style="list-style-type: none">(A) Fill out a form(B) Make a reservation(C) Send a text message(D) Get a supervisor's approval	<p>77. Where most likely are the listeners?</p> <ul style="list-style-type: none">(A) At a board meeting(B) At an airport(C) At a television studio(D) At a convention <p>78. What does the speaker mean when she says, "this will be your last stop"?</p> <ul style="list-style-type: none">(A) The listeners will want to buy a product.(B) An event is ending soon.(C) An itinerary has changed.(D) A company will no longer sell an item. <p>79. According to the speaker, what is unique about a product?</p> <ul style="list-style-type: none">(A) The size(B) The price(C) The weight(D) The color
<p>74. What does the speaker say is unique about a restaurant?</p> <ul style="list-style-type: none">(A) There is live music every night.(B) Vegetables are grown locally.(C) Food is prepared at the table.(D) Customers can pay by mobile phone. <p>75. According to the speaker, what can the listeners do online?</p> <ul style="list-style-type: none">(A) Check an event calendar(B) Book a catering service(C) Get directions to a location(D) Download a coupon <p>76. What will begin next month?</p> <ul style="list-style-type: none">(A) A customer loyalty program(B) A cooking class(C) A dining room renovation(D) A hiring event	<p>80. What is the news report mainly about?</p> <ul style="list-style-type: none">(A) A tourism initiative(B) Plans for a city property(C) The results of an election(D) The price of housing <p>81. According to the speaker, why has the local population increased?</p> <ul style="list-style-type: none">(A) A university has been built.(B) Public transportation has improved.(C) More jobs are available.(D) Some historical sites have opened. <p>82. What does the speaker mean when he says, "they had the highest attendance there ever"?</p> <ul style="list-style-type: none">(A) He has been a reporter for many years.(B) Future meetings will need to be held somewhere else.(C) Residents are very interested in a topic.(D) The city hall has finally been renovated.

<p>83. Why is the speaker calling?</p> <p>(A) To make a payment (B) To request a refund (C) To ask about a return policy (D) To report a missing item</p> <p>84. What does the speaker say she is preparing for?</p> <p>(A) A client meeting (B) A trade show (C) A job interview (D) A staff meeting</p> <p>85. According to the speaker, what information was incorrect?</p> <p>(A) An invoice amount (B) A telephone number (C) A mailing address (D) A credit card number</p>	<p>89. Why will a group from Korea visit the hotel next week?</p> <p>(A) To perform a safety inspection (B) To attend an industry conference (C) To research a magazine article (D) To discuss a possible investment</p> <p>90. What does the speaker instruct Ms. Carlyle to do?</p> <p>(A) Find new suppliers (B) Arrange a dinner (C) Train some servers (D) Purchase new uniforms</p> <p>91. Why does the speaker say, "I know Soo-Bin can speak Korean"?</p> <p>(A) To make a suggestion (B) To refuse an offer (C) To make an excuse (D) To correct a mistake</p>
<p>86. Where does the speaker work?</p> <p>(A) At a university (B) At a library (C) At a publishing company (D) At an art gallery</p> <p>87. What does the speaker say he would like to see?</p> <p>(A) An artist's biography (B) A calendar of events (C) Some blueprints (D) Some writing samples</p> <p>88. According to the speaker, what is the problem with a construction project?</p> <p>(A) It blocks his view. (B) It is very noisy. (C) It has increased traffic. (D) It is over budget.</p>	<p>92. What is being advertised?</p> <p>(A) A delivery service (B) A travel agency (C) An employment center (D) A driving school</p> <p>93. What will take place on May 15 ?</p> <p>(A) A tour (B) A luncheon (C) An interview (D) A seminar</p> <p>94. What can the listeners do on a Web site?</p> <p>(A) Register for an event (B) Read some comments (C) Download a map (D) View a price list</p>

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Queen Spa Coupon

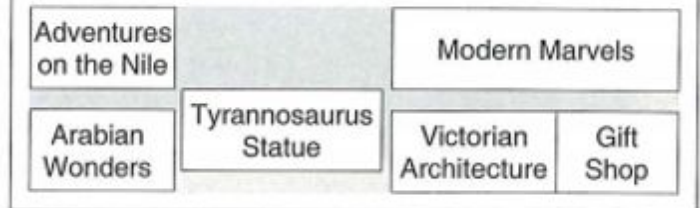
Buy one service,
Get one free



95. Why is the speaker calling?
(A) To announce a cancelation
(B) To offer a service
(C) To ask for a payment
(D) To clarify a request
96. Look at the graphic. What service is the coupon valid for?
(A) Skin treatment
(B) Thai massage
(C) Foot massage
(D) Aromatherapy massage
97. Why does the speaker need the man's decision quickly?
(A) To order appropriate supplies
(B) To make a reservation
(C) To calculate a discount
(D) To make a staffing decision



Cape Breton History Museum Floor plan



98. Why does the speaker thank Kendall Construction?
(A) It provided free services.
(B) It designed a facility.
(C) It sponsored an exhibit.
(D) It completed a project early.
99. Look at the graphic. Which exhibit is not a permanent one?
(A) Adventures on the Nile
(B) Modern Marvels
(C) Arabian Wonders
(D) Victorian Architecture
100. What are listeners asked to do?
(A) Donate to the museum
(B) Complete a questionnaire
(C) Take pictures of an exhibit
(D) Purchase tour tickets

This is the end of the Listening test. Turn to Part 5 in your Test book

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

<p>101. Pet owners are encouraged to register ----- the workshop on pet training and health offered by the community center.</p> <p>(A) of (B) from (C) in (D) for</p>	<p>105. One of the supervisors questioned Ms. Marshall ----- her role in the misuse of the investment funds.</p> <p>(A) unless (B) among (C) about (D) into</p>
<p>102. The CEO held a press conference to ----- for the negative health effects caused by her company's products.</p> <p>(A) apologized (B) apologize (C) apologizes (D) apologizing</p>	<p>106. The occupancy rate at Starburst Hotel has ----- by 24% due to increased competition.</p> <p>(A) relied (B) fallen (C) expired (D) coincided</p>
<p>103. There is a ----- difference between the business's revenues during the peak season compared to the off-peak season.</p> <p>(A) prosperous (B) rural (C) significant (D) preparatory</p>	<p>107. ----- the money earned from its most recent promotion, Health-Ease Beverages expanded its product line of organic fruit drinks.</p> <p>(A) Apart from (B) With (C) After (D) If only</p>
<p>104. The path through Morrison Park was constructed not only for cyclists ----- joggers.</p> <p>(A) but also (B) though (C) in addition to (D) neither</p>	<p>108. As part of the advertising campaign, an article with a very ----- description of the Ark Restaurant will be published in a food magazine.</p> <p>(A) detailed (B) stated (C) limitless (D) initial</p>

<p>109. The artist Vera Sheen ----- her work at the Center Gallery in Toronto later this year from September 1 to November 30.</p> <p>(A) exhibiting (B) has exhibited (C) has been exhibited (D) will be exhibiting</p> <p>110. Staff members attending the trade fair in Miami were instructed to make ----- for accommodations and bill the company at a later date.</p> <p>(A) pays (B) paying (C) payments (D) to pay</p> <p>111. ----- the factory operates at full capacity, it will not be able to produce enough items to satisfy the client's order requirements.</p> <p>(A) Overall (B) Wherever (C) Even if (D) Otherwise</p>	<p>115. Southern Mutual Insurance ----- clients to sign up for long-term plans as they have lower rates.</p> <p>(A) was encouraged (B) encouraging (C) encourages (D) is encouraged</p> <p>116. The Loughton Youth Club ----- offered to help organize a community cleanup day and to recruit local volunteers.</p> <p>(A) manually (B) arguably (C) suggestively (D) generously</p> <p>117. Mr. Pullman has asked for ----- time to turn in his report because he requires some additional information.</p> <p>(A) any (B) a few (C) more (D) many</p>
<p>112. Visitors to Cordera Chemicals are asked to ----- at the security desk and speak with a guard before proceeding into the building.</p> <p>(A) stop (B) reflect (C) drop (D) retire</p> <p>113. Mr. Holden's outgoing ----- is beneficial to him as his job requires a lot of networking and socializing.</p> <p>(A) person (B) personality (C) personable (D) personally</p> <p>114. Mr. Henry gave his staff additional training on the new office policy, but several of them were still -----.</p> <p>(A) confusing (B) confused (C) confuse (D) confusion</p>	<p>118. Mayor David Lee's introduction of Senator Laura Moncton ----- her speech, giving an overview of her track record of political reforms.</p> <p>(A) required (B) preceded (C) performed (D) accomplished</p> <p>119. A gate agent at the airport announced a flight ----- caused by severe weather at the destination.</p> <p>(A) canceling (B) cancels (C) cancellation (D) cancel</p> <p>120. ----- the outdated equipment is replaced with state-of-the-art machinery, productivity will more than double.</p> <p>(A) Whether (B) Later (C) When (D) Momentarily</p>

121. In order to be eligible for this position, you must have at least five years of experience in the insurance -----.

- (A) preservation
- (B) figure
- (C) industry
- (D) description

122. Through his extensive research into acquiring language skills, Dr. Harvey Ward has proven ----- to be a leader in the field.

- (A) he
- (B) his
- (C) himself
- (D) him

123. The seafood sold by Pacific Plus is ----- and therefore must be transported in a temperature-controlled vehicle.

- (A) suitable
- (B) widespread
- (C) cautious
- (D) perishable

124. The novelist said that his writing was ----- influenced by the late writer Edward Truitt.

- (A) manually
- (B) insecurely
- (C) regretfully
- (D) profoundly

125. Now that Ms. Nakamura ----- to the London headquarters, a new manager is running our Tokyo office.

- (A) has transferred
- (B) transferring
- (C) transfer
- (D) to transfer

126. ----- the kitchen cabinets arrived late, the contractor installed them without putting the job behind schedule.

- (A) Even though
- (B) Instead of
- (C) In addition to
- (D) On top of

127. The proposal for the Seascape project will be ready tomorrow ----- we receive the budget analysis today.

- (A) expecting
- (B) if not
- (C) unlike
- (D) as long as

128. The Ortimate 3 home theater system is Hyong Electronics' most ----- priced configuration.

- (A) closely
- (B) sparsely
- (C) reasonably
- (D) absolutely

129. The Oakwood Restaurant ----- a special dinner menu on Saturdays for the past decade.

- (A) is offering
- (B) has been offering
- (C) will be offering
- (D) would have been offering

130. Mr. de Tonnancour has a speaking ----- on Tuesday, November 15.

- (A) engagement
- (B) term
- (C) subject
- (D) employment

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

To: Olivia Paulson
From: Jonathan Hicks
Date: July 19
Subject: Procedural Review

An issue was brought up at the executives meeting last Thursday. Complaints of damaged goods after being shipped ----- dramatically in the last month. This may be a result of
131. more fragile items being added to the products we now ship. ----- We are reviewing the
132. packaging procedures for our products and are looking to add more steps to ----- that the
133. products are packaged securely and delivered without damage.

Please inform the managers on the manufacturing team to attend an ----- meeting tonight
134. at 7pm. We hope to address this problem and come up with a sound solution as quickly as possible so that normal business can resume.

131. (A) increasing
(B) have increased
(C) were increased
(D) increases

133. (A) secure
(B) affect
(C) ensure
(D) warrant



132. (A) We are thinking of dropping such items from our product list.
(B) We may need to increase the shipping and handling cost.
(C) An added insurance cost for such items has been suggested.
(D) Because of this, we have temporarily suspended the shipping of accessories and other fragile items.

134. (A) emergency
(B) necessity
(C) decisive
(D) extensive

Questions 135-138 refer to the following letter.



April 28

The Missourian
438 East St. Louis Street
Springfield, MO 65806

To the Editor:

I wish to point out an error in a recent article in your newspaper. Last week, it ----- that over
135.
a thousand workers could lose their jobs if Liberty Medical Group merges with Midland Health Services. This is untrue.

I would like to emphasize that ----- have not been completed. I can say this because I am
136.
involved in the talks on behalf of Liberty Medical Group. In addition, if these two organizations merge, they would be in a better position to create new employment opportunities. This is because a consolidated firm can ----- jobs that each of the companies would have been
137.
unable to offer on their own.


It is our expectation that you will print a retraction. ----- I am hoping for your immediate
138.
response.

Sincerely,
Andrew Sweet
Company spokesperson

135. (A) was reported
(B) is reported
(C) will report
(D) will be reported

136. (A) evaluations
(B) acquisitions
(C) assignments
(D) negotiations

137. (A) review
(B) generate
(C) perfect
(D) monitor

138. (A) We will be holding a press conference regarding the recent merger.
 (B) Midland Health Services will be closing its doors this month.
(C) This will correct any misunderstanding caused by your earlier article.
(D) This will reduce the number of employees in our establishment.

Questions 139-142 refer to the following memo.



MEMO

DATE: March 31
TO: All operations employees
FROM: Robin Evans, Chief of operations
SUBJECT: Reports review

Last week, I distributed a report detailing the department's performance in the first quarter.

There are some items in the report that I think should be addressed.

First of all, it seems that costs in the maintenance department have ----- since last quarter. I
139.
have asked Terrence Howard's team to provide some details related to specific increases in
maintenance expenses. Also, I am quite surprised that certain project ----- have not been
140.
met. ----- 141. Lastly, inventory levels are currently lower than projected. I would like to set up a
meeting with Carmine Gosford's group to discuss our ----- for managing inventory going
142.
forward.

We will be doing other performance reviews throughout the year, and I hope that this will help
us become a more efficient and productive department.

139. (A) stayed over
(B) gone up
(C) dropped down
(D) evened out

140. (A) objected
(B) objectively
(C) object
(D) objectives

141. (A) I understood the feedback and will
141.
implement your suggestions in the
future.
(B) The only thing left to do is evaluate
these concluded sessions.
(C) Project managers should act on them
as soon as possible.
(D) Fortunately, everyone on the team was
able to meet the revised deadline on
short notice.

142. (A) confirmation
(B) attention
(C) procedure
(D) registration

Questions 143-146 refer to the following letter.

October 21

Larry Mills

226 Highland Rivers

Fairbank, WA 20037

Dear Mr. Mills,

I am writing in reply to your complaint about the noise levels coming from the surrounding businesses around the apartment complex. -----, a few people living on the west wing of the building ----- concern over the noise levels. The building committee has conducted meetings over this issue and we have talked to the businesses. ----- Because of this, we are also looking to fortify the windows with noise proof glass for residences living on the west wing. Once we have agreed upon the proposals, we will post the announcement on our bulletin board and you may receive a call. Until then, we ask for your ----- patience.

143. (A) As a result
(B) Moreover
(C) On the other hand
(D) Unfortunately

144. (A) is expressing
(B) have expressed
(C) expression
(D) be expressive



145. (A) However, some of the noises are inevitable due to the nature of the businesses.
(B) They will fully cooperate with our committee.
(C) They have responded to our concerns and will work to keep noise levels low.
(D) However, they are losing money over this matter.

146. (A) continue
(B) continues
(C) continued
(D) be continuing

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following invoice.

Henderson Inc.			
1576 Stevens Road, Pleasantville, NY 10571 (231) 555-0786, www.hendersoninc.com			
Order Number: 6694			
Date:	April 2		
Customer:	Susan Ward		
	709 Praise Street		
	Pleasantville, NY 10571		
	(203) 555-0167		
Item	Model	Quantity	Price
Extra-large microwave	MW132	1	\$150.00
Four-door refrigerator	RF4D	1	\$2,399.99
Smart toaster	TR512	1	\$45.50
Subtotal			\$2,595.49
Tax			\$230.18
Total due			\$2,825.67
Local customers are eligible for free shipping on purchases over \$1,000.			

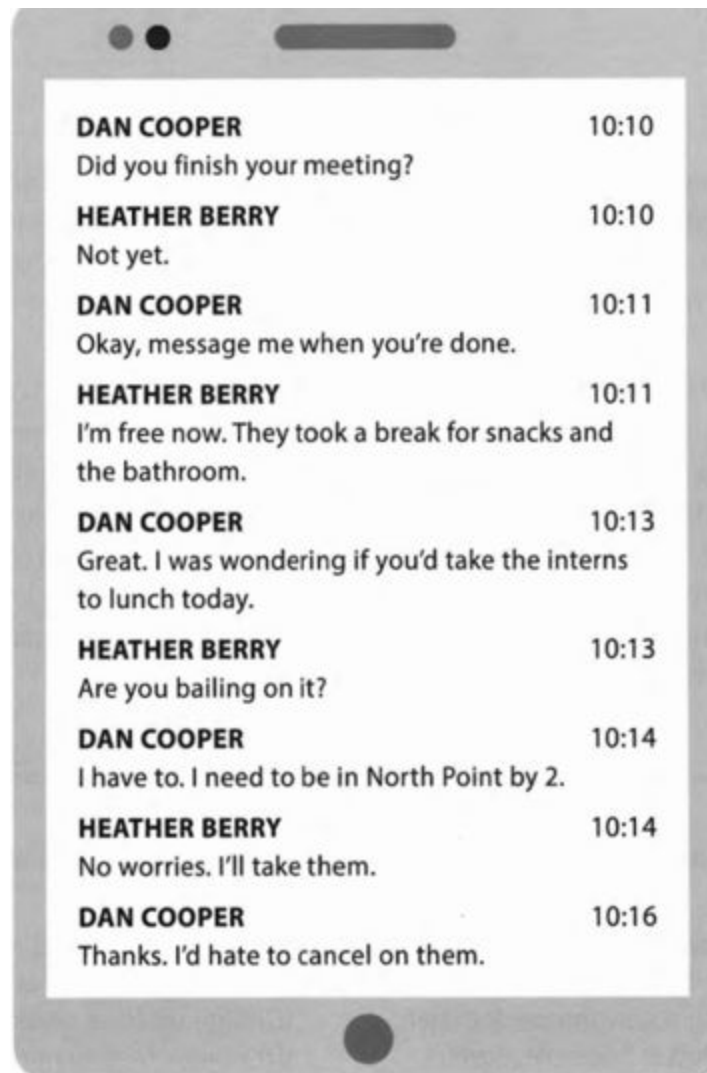
147. What does Henderson Inc. sell?

- (A) Home appliances
- (B) Office furniture
- (C) Computer equipment
- (D) Construction materials

148. What is indicated about Ms. Ward?

- (A) She must pick up her items in person.
- (B) She is eligible for a special discount.
- (C) She will receive her deliveries at no charge.
- (D) She paid with a check.

Questions 149-150 refer to the following text message chain .



149. What is suggested about Ms. Berry?

- (A) She is eating a snack.
- (B) She will be promoted.
- (C) She is in the middle of middle of meetings.
- (D) She plans on cancelling a lunch appointment.



150. At 10:13, what does Ms. Berry mean when she writes, "Are you bailing on it"?

- (A) She's asking if Mr. Cooper has finished his meeting.
- (B) She's inquiring if Mr. Cooper will be missing the appointment.
- (C) She wants to know if Mr. Cooper will go to North Point.
- (D) She would like Mr. Cooper to notify her when he leaves.

Questions 151-152 refer to the following flyer.

Superbox Theaters

Superbox Theaters is now offering reduced prices on matinee tickets this December. Use this early-bird special and pay half the price for the first matinee show. This offer applies to all movies, seven days a week, even including our new releases!

Group visits from schools and companies are encouraged. If you have a large group, you might want to reserve your tickets in advance. Tickets can be purchased in person from theater staff, or online at www.superboxtheaters.com and www.abcticketworld.com. Additionally, when buying tickets online, we offer the convenience of choosing your seat number. Information and reviews of current and upcoming films are also available on the Web site. Come on down to Superbox Theaters and take advantage of this great offer.

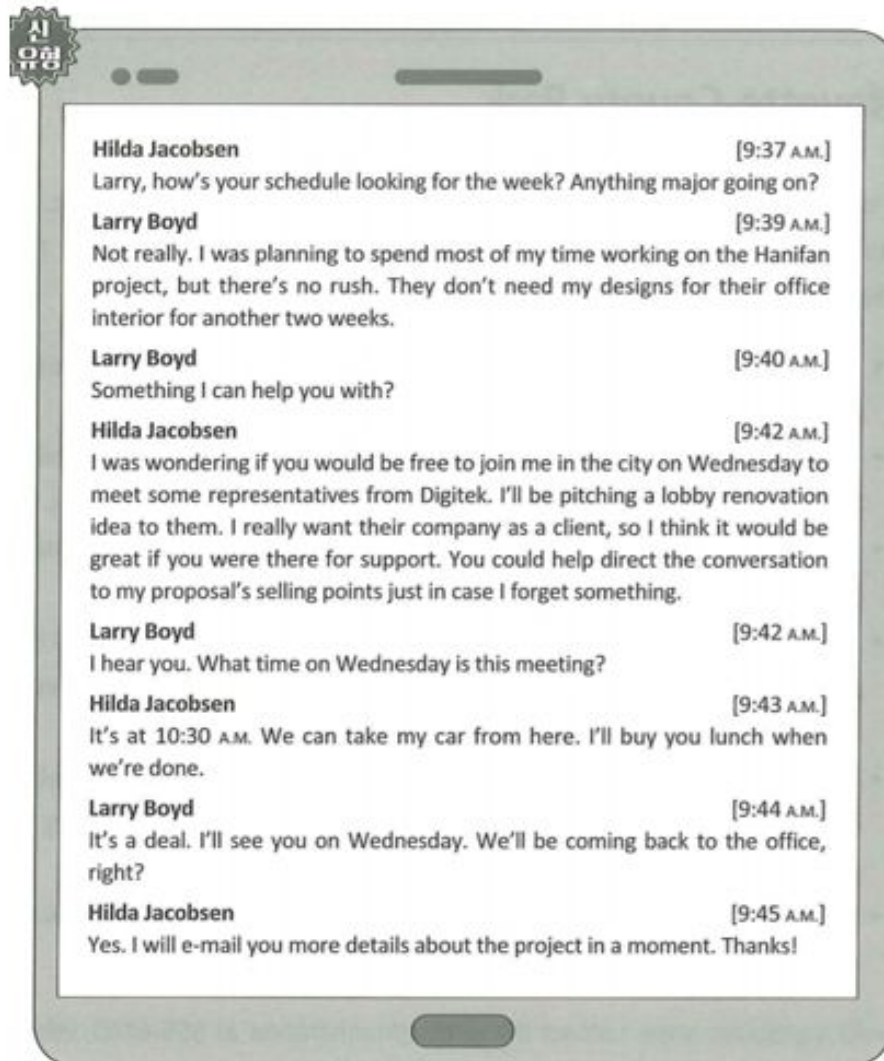
151. What is indicated about Superbox Theaters?

- (A) It will screen fewer films this December.
- (B) It is hiring part-timers.
- (C) It will be adding a new theater location.
- (D) It is providing lower prices on certain screenings.

152. What are customers able to do on the Web site?

- (A) Demand a refund
- (B) Select a seat location
- (C) Sign up for a newsletter
- (D) Renew their membership

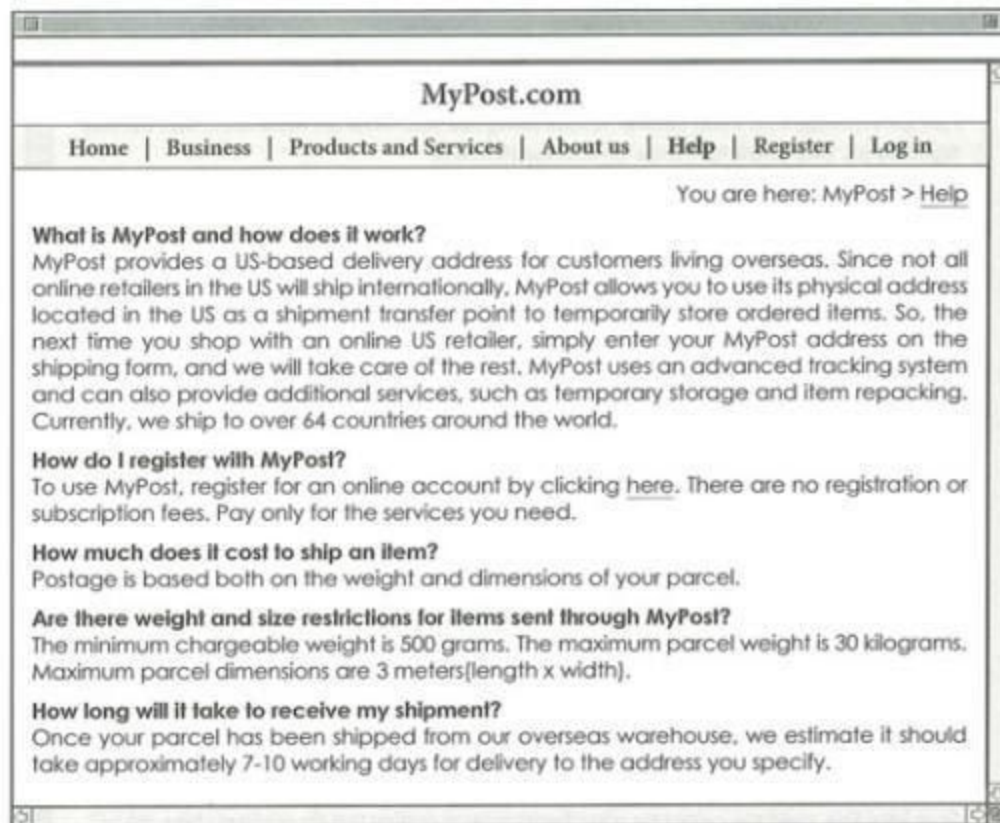
Questions 153-156 refer to the following text-message chain.



153. What is suggested about Mr. Boyd?
- (A) He needs to reschedule a client meeting.
 - (B) He asked for an extension on a deadline.
 - (C) He is working on plans for an interior.
 - (D) He will be reassigned to a new project.
154. What is true about Ms. Jacobsen?
- (A) She has finalized details on an office interior design.
 - (B) She plans to meet with a Hanifan representative.
 - (C) Her schedule was changed at the last minute.
 - (D) She hopes to acquire Digitek as a new client.

155. At 9:44 A.M., what does Mr. Boyd mean when he writes, "It's a deal"?
- (A) He is satisfied with the outcome of a business negotiation.
 - (B) He knows a restaurant that serves food at low prices.
 - (C) He consents to accompanying his colleague to a meeting.
 - (D) He thinks that a client will benefit from a project's low cost.
156. What will Mr. Boyd do after lunch on Wednesday?
- (A) Go home to research a project
 - (B) Send an e-mail with project details
 - (C) Return to his workplace
 - (D) Suggest changes to a lobby

Questions 157-159 refer to the following Web page.



157. Who would most likely be interested in MyPost's services?
- (A) Companies relocating abroad
 - (B) Business owners needing domestic delivery
 - (C) Customers ordering items from US Web sites
 - (D) Clients wishing to cut their shipping costs
158. What is indicated about MyPost?
- (A) It has storage facilities in the US.
 - (B) It has special arrangements with trucking companies.
 - (C) It does not insure items under 500 grams.
 - (D) It charges extra for parcels over three meters in length.
159. What is stated about the services?
- (A) They are discounted for repeat customers.
 - (B) They are priced according to weight and size.
 - (C) They include sales of packing supplies.
 - (D) They cost less than other companies.

Questions 160-161 refer to the following online chat discussion.

신유성

Jessica Jang 9:27
I just got a message from a staff member in sales saying that salaries for her department have not been deposited yet. They should have come in yesterday afternoon.

Jessica Jang 9:28
Has anyone else gotten similar complaints from other departments?

William Stuttgart 9:34
I just checked with production and they got theirs, but those in purchasing did not. Neither did the employees in finance. Oh, and my salary hasn't come in either.

Jessica Jang 9:35
Nor mine. This is quite strange. I checked with research and development and they got theirs. I wonder if Erin's heard anything.

Erin Hinkle 9:37
Sorry, I was on the phone just now. None of us in human resources has gotten paid, apparently. I discovered this issue earlier this morning, and I just contacted Beacon Bank to find out the cause of the problem. They promised a response in the next 10 minutes.

Erin Hinkle 9:44
So, the bank says they had some technical issues with a new payment software system that they recently started using. They've resolved the problem now and those who haven't been paid yet should have their funds within the next hour. Let me know what happens.

William Stuttgart 10:34
I just received notification from the bank that the funds have been sent.

Jessica Jang 10:35
Same here. Erin, could you contact the other departments to confirm that the problem's been solved?

Erin Hinkle 10:36
OK. I can do that.

160. What is suggested about Mr. Stuttgart?

- (A) He received his salary before others in the company.
- (B) He was unsuccessful in his attempts to contact a bank.
- (C) He is employed in the human resources department.
- (D) He has encountered the problem of late payment before.

161. At 10:36, what does Ms. Hinkle mean when she writes, "I can do that"?

- (A) She will check whether a new software system was installed.
- (B) She will find out whether all the employees have been paid.
- (C) She will call a bank to confirm that a deposit has been made.
- (D) She will make an announcement regarding monthly salaries.

Questions 162-164 refer to the following report.

Report for City Council Executive Meeting, March 18 Options from the Planning Department

The Truman Expressway is now 50 years old and is no longer fit for use. The surface is becoming less even, and the underside of the elevated road is crumbling, posing a potential hazard to the pedestrian areas and smaller roads that run beneath it. There are three main options for how to handle these issues with the expressway.

The first is to invest money in the repair of damaged sections. This is the cheapest possible option, as well as the quickest. However, some community activists have noted that people do not like having to walk along the dark streets underneath the expressway to reach the waterfront on the other side. The city has been trying to increase low visitation rates to the waterfront area, and making road repairs only would not address this problem.

The second option is to rebuild the roadway underground. This would allow us to maintain the same traffic capacity and provide more space aboveground for other structures or buildings. However, it would be extremely expensive and possibly disruptive.

The final option is to tear the expressway down and widen Elmview Road, which currently runs beneath it. This could help to expand local retail, as shops at ground level would be able to tap into a large customer base. However, Elmview Road would not be able to take all of the traffic that currently runs on the expressway. Much of this traffic would try to bypass the city by taking smaller roads to the north, probably through the community of Greenville. At the same time, the residents of this community would most likely be against using their city as an alternative route due to an increase in through traffic and noise on their roads.

162. What is NOT an option suggested in the report?

- (A) Rebuilding the road underground
- (B) Moving the expressway farther north
- (C) Repairing the damaged portions
- (D) Pulling down the elevated roadway

163. What is suggested about the city's waterfront?

- (A) It has a highway running through the middle of it.
- (B) It experiences severe road congestion.
- (C) It has a low number of visitors.
- (D) It is being redeveloped by the city.

164. What is mentioned about Greenville citizens?

- (A) They want more shops in the area.
- (B) They mostly drive to their workplaces.
- (C) They are unhappy with public transportation.
- (D) They may oppose a detour plan.

Questions 165-167 refer to the following e-mail.

To: Marcie Camden <mcamden@dawsoninc.com>
From: Christina Garcia <cgarcia@eshopping.com>
Date: November 10
Subject: Your order

Ms. Camden,

This is about the two Lucia Simonetti designer handbags you ordered from our Web site on November 8. Unfortunately, one of the handbags, Model #452, is currently unavailable. It has been a popular item, and I'm sorry to say that we've just run out of stock. — [1] —. We placed an order with our supplier in Italy around a week and a half ago. — [2] —. The earliest we can expect the new items to arrive would be two weeks from today.

We would like to know if you still wish to proceed with your order. — [3] —. If so, we will send the available item, Model #450, by overnight shipping at no extra cost. Or you can wait for Model #452 to arrive, and we will ship everything together. — [4] —. Kindly send us a reply e-mail to inform us of your decision. I will be sure to keep you posted on any new developments as they occur. We apologize once more for the inconvenience.

Sincerely,
Christina Garcia
Sales representative
E-Shopping

165. Why did Ms. Garcia send the e-mail?

- (A) To apologize for a billing error
- (B) To ask for a preference for an order
- (C) To propose a new project
- (D) To schedule a business trip

166. What is mentioned about Ms. Camden?

- (A) She ordered the wrong product from a catalog.
- (B) She purchased items on the Internet.
- (C) She asked for a refund two days ago.
- (D) She made a reservation by e-mail.

167. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?



"However, they informed us there could be a delay on account of a transport strike in Milan."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 168-171 refer to the following article.

The Armitage Comes to Fullerton

The Blackwell Maritime Museum in Fullerton will be holding an exhibition called *The Ocean King*, which features the history of The Armitage, the first American luxury passenger ship to travel across the Pacific Ocean from the United States to Japan. The exhibition will run from July 1 to October 30 and includes a 5-meter replica of The Armitage, reconstructions of the ship's interior, along with over 500 artifacts that were recovered during private expeditions. There will also be a short film presentation which attempts to shed more light on the mystery behind the ship's unexplained sinking in 1898.

"This will give an opportunity for everyone to see what the ship really looked like inside," says museum curator Jonathan Wiley. "People can walk through the exhibits as if they were passengers on the ship and see the places where some of the richest and most influential people stayed during their trip."

The Ocean King exhibit aims to provide a comprehensive understanding of The Armitage's history, importance, and impact on the shipping industry. It will be open Tuesday to Sunday from 9 A.M. to 7 P.M. General admission is \$20, while students get a 50 percent discount. Children six years old and under are admitted for free. For ticket reservations, visit www.blackwell.org/armitage or call the museum's ticketing office at 555-0391.

168. Why was the article written?
- (A) To offer information on an upcoming museum event
 - (B) To provide details about a history lecture
 - (C) To invite people to the opening of a facility
 - (D) To publicize a documentary film
169. What is true about The Armitage?
- (A) It was a cargo vessel that sailed in the Pacific region.
 - (B) It was a cruise ship built in Japan.
 - (C) It sank for reasons that are unknown.
 - (D) It underwent renovations to its facilities.
170. The word "comprehensive" in paragraph 3, line 1, is closest in meaning to
- (A) logical
 - (B) interpreted
 - (C) legible
 - (D) thorough
171. What is mentioned about *The Ocean King* exhibition?
- (A) It will allow visitors to meet the crew of the ship.
 - (B) It will include a video presentation on the ship's construction.
 - (C) It will admit students at a reduced price.
 - (D) It will be accessible to the public seven days a week.

Questions 172-175 refer to the following article.

Clean and Green

The town of Korden has much to celebrate as the new hydrogen fuel car company, Newmark, plans to open a massive manufacturing plant in the next few months. – [1] – Newmark already supplies some of the greenest cities around the world including Vancouver, Singapore, Honolulu, and Amsterdam with hydrogen fueled public buses and taxis. – [2] – The company is forecast to grow by 120% in the next 5 years. Furthermore, the opening of the plant in Korden is expected to bring in 300 new jobs. – [3] – The old Handai facilities will be the site of the new Newmark facilities. The mayor of Korden is also working to provide government subsidies to those who purchase a hydrogen fueled car in hopes that the gas guzzling conventional cars eventually become a thing of the past. – [4] –

172. What is the main topic of the article?

- (A) Alternative energy sources
- (B) Environmentally friendly cities
- (C) The opening of a new factory
- (D) The future of car companies

173. What will happen to the old car factories?

- (A) They will be destroyed and rebuilt.
- (B) They will be the new site of the hydrogen fuel car company.
- (C) They will be turned into office buildings.
- (D) They will house all the old conventional cars.

174. What is suggested about Korden?

- (A) It will become one of the greenest cities.
- (B) Its economy will stay stagnant.
- (C) It will attract new car companies.
- (D) It will grow economically.



175. In which of the positions marked [1], [2], [3] and [4] does the following sentence belong?

"This is welcome news for a town that has suffered economically after the closure of its car manufacturing plants in the 1990's and after its stagnant growth since then."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following e-mail and Web page.

From: Kevin Draper <kdraper@fivestarbank.com>
To: Sam Brown <sbrown@zippy.com>
Date: April 22
Subject: Home Loan

Dear Mr. Brown,

Thank you for choosing Five Star Financial Bank as the provider of your home loan. We strive to offer you the most competitive repayment plans as well as superb customer support. Below is a summary of the loan you have taken out with us.

<u>Mortgage Type</u>	<u>Amount</u>	<u>Repayment Period</u>
Home Opportunity Loan	\$70,000.00	15 years

During the period of your loan, senior banker Martha King will be in charge of your repayment plan. Understanding the terms of your loan is crucial to successfully paying back your loan and avoiding penalties. We advise you to schedule a time to meet with Ms. King so she can help to further familiarize you with your home loan.

If you sign up for our online banking services, you will be able to quickly and conveniently check on your repayment progress.

Thanks again for trusting Five Star Financial Bank with your home loan.

Sincerely,

Kevin Draper
Loan Specialist
Five Star Financial Bank

Listed below are the various home loans available to members of Five Star Financial Bank. Learning about different kinds of loans will help you make an informed decision. Review the loan choices below and decide which loan is right for your situation.

Fixed-Rate Mortgage Loan - This loan ensures that your interest rate and monthly principal repayment remain the same during the entire period of your loan. This loan protects you from rising interest rates and may be a good choice if you plan to live in your home for a long time.

Adjustable-Rate Mortgage Loan - Your interest rate remains fixed for the initial 5 years, and then is adjusted annually. Typically, this loan has a lower initial interest rate than on a fixed-rate mortgage.

Interest-Only Mortgage Loan - During the initial 5 years of the loan, you are required to make payments on interest only. This option is suitable for those with fluctuating incomes. When your finances are tight, you can make the interest-only payment. And when your earnings increase, you can make payments on principal.

Home Opportunity Loan - This special loan is designed for first-time home buyers. You do not need a large down payment and a perfect credit rating in order to qualify for this loan.

176. What does Mr. Draper suggest Mr. Brown do?

- (A) Apply for a position
- (B) Arrange a meeting
- (C) Make a down payment in April
- (D) Become a bank member

177. How is Mr. Brown advised to keep track of his loan?

- (A) By meeting with Mr. Draper
- (B) By reading a regular e-mail from a bank
- (C) By using banking services on the Internet
- (D) By calling a bank hotline

178. What information does the Web page provide?

- (A) Bank account statements
- (B) Quarterly interest rates
- (C) Repayment options
- (D) A roster of members

179. What plan is suitable for those with unstable earnings?

- (A) Fixed-Rate Mortgage Loan
- (B) Adjustable-Rate Mortgage Loan
- (C) Interest-Only Mortgage Loan
- (D) Home Opportunity Loan

180. What is indicated about Mr. Brown?

- (A) He made a large down payment.
- (B) He earns a steady salary.
- (C) He recently bought his first home.
- (D) He will retire in the near future.

Questions 181 -185 refer to the following article and e-mail.

Madison Business Update

November 15—Sun Microchips is the largest producer in the country of the integrated circuits that go into computers, smartphones, and other digital electronics. The company has recently built a new factory in Madison and will begin operations starting in January of next year. The chief executive officer of Sun Microchips, Melinda Piers, stated that, "As the market for consumer electronics continues to become larger and larger globally, companies like Sun Microchips are expanding to meet the needs."

"We are looking to hire a variety of people such as factory workers, personnel employees, and accountants. We expect the opening of the factory to create over 200 jobs in Madison," said Ms. Piers. She noted that the company will try to hire local applicants first, but that those living outside of Madison are also encouraged to apply.

Applicants must submit their résumé by November 25 by e-mailing Tina Zimmerman at tzimmerman@sunmicrochips.com. Sun Microchips will be holding interviews next month on two separate dates. Those applying as general laborers for jobs on the assembly line should schedule an interview between December 3 and 8. Those interested in positions in personnel, accounting, and customer service are required to schedule an interview between December 9 and 11.

To: <tzimmerman@sunmicrochips.com>
From: <jakehenry@tnaemail.com>
Date: November 21
Subject: Opening at Sun Microchips
Attachment: résumé.doc

Dear Ms. Zimmerman,

I recently read an article in the *Madison Business Update* about the openings at a new factory in Madison. As a former employee of Sun Microchips, I was excited by the prospect of joining your company again.

Please see the attached file. I would really appreciate it if you would give me a chance to have an interview. Anytime on December 10 will work for me. If you would like to learn more about my past work experience with Sun Microchips, you can contact my former supervisor, Todd Smith. He is still working there.

I look forward to meeting you.

Jake Henry

181. According to Ms. Piers, what is true about consumer electronics?

- (A) Their demand is constantly increasing.
- (B) They are becoming more and more expensive.
- (C) They will be produced only in a few countries.
- (D) They can affect users' health.

182. What is Sun Microchips planning to do?

- (A) Launch the latest model of smartphone
- (B) Build a new factory overseas
- (C) Give preference to local job candidates
- (D) Hire a new chief executive officer

183. Who most likely is Ms. Zimmerman?

- (A) A computer technician
- (B) A human resource manager
- (C) A factory worker
- (D) An accountant

184. What is the purpose of the e-mail?

- (A) To quit a job
- (B) To postpone an appointment
- (C) To ask for an interview
- (D) To accept a job offer

185. What can be inferred about Mr. Henry?

- (A) He is a local resident of Madison.
- (B) He has a degree in computer science.
- (C) He currently works at Sun Microchips.
- (D) He wants an office position.

Questions 186-190 refer to the following Web page, e-mail, and information sheet.

<http://www.euroful.it/glasscontainers>

Euroful Glass

Euroful is celebrating 125 years of providing quality glass containers to Italy and beyond!

Glass bottles and jars have long been the standard for beautiful, functional containers. Consider all the desirable attributes of this useful material.

1. Neutrality	Glass containers do not interact with the products they hold. Glass has no flavor or odor and is thus ideal for storing food or personal care products.
2. Impermeability	Glass is impermeable to air and water. Products stored in glass containers are well protected and remain fresh longer.
3. Environmentally Responsible	Glass is made of sand, limestone, and soda ash—natural ingredients that do not harm the Earth. Glass can be reused and recycled.
4. Convenience	Glass is easy to clean and dishwasher safe.
5. Style	Glass has endless design possibilities. Choose from our catalog or work with our Euroful designers who can assist you in customizing a vessel for your product.

E-Mail Message

To: Tommaso Luzzatto <tluzzatto@euroful.it>
From: Birgit Villadsen <bvilladsen@bivilla.co.dk>
Date: 16 February
Subject: New jars

Dear Mr. Luzzatto:

Thank you for your call during which you went over the details of the design of the jars with us. The containers are quite unique and will certainly make Bivilla's cosmetic products stand out from those of our competitors.

After talking with my team, I have one more question. We ship throughout Europe and occasionally to Asia. Do you have recommendations regarding packing methods and filling materials for cases in which the jars are packaged? We are looking for a filling material that offers substantial protection for our product, but does minimal damage, if any, to the surroundings.

Best regards,

Birgit Villadsen
Bivilla Cosmetics

Tips for shipping products in glass containers

Overpacking is the safest method of transporting delicate items. Overpacking simply means packing the box containing the product inside another larger box. An absorbent filling material is inserted between the two boxes, cushioning the smaller box from vibrations and movement during transit. Depending on your specific needs, any of the following materials could be used as filler.

Filler	Protection	Earth friendly
Recycled paper strips	light	+ +
Plastic air pillows	high	—
Styrofoam packing peanuts	medium	— —
Expanding bio foam	high	+ +

186. What is indicated about Euroful?
- (A) It is a new company.
 - (B) It sells cardboard boxes.
 - (C) It can make customized products.
 - (D) Its products are sold primarily in Asia.
187. Why did Ms. Villadsen send Mr. Luzzatto the e-mail?
- (A) To ask for advice
 - (B) To propose a change
 - (C) To explain a procedure
 - (D) To recommend a supplier
188. What attribute of Euroful's glass containers did Ms. Villadsen and Mr. Luzzatto discuss?
- (A) Attribute 2
 - (B) Attribute 3
 - (C) Attribute 4
 - (D) Attribute 5
189. According to the information sheet, what does overpacking require?
- (A) Extra product samples
 - (B) Boxes of different sizes
 - (C) Individually wrapped jars
 - (D) Special instructions for delivery
190. What packaging filler would best meet the needs of Bivilla Cosmetics?
- (A) Recycled paper strips
 - (B) Plastic air pillows
 - (C) Styrofoam packing peanuts
 - (D) Expanding bio foam

Questions 191-195 refer to the following article, schedule, and e-mail.

City to Upgrade Aging Gas Pipes

(September 1)—During the month of October, Nairobi Energy Services, Inc., (NESI) plans to replace two kilometers of cast-iron underground gas pipes with plastic-coated steel pipes as part of its commitment to maintaining the city's energy infrastructure.

"The increase in pressure provided by the new pipes will better support today's high-efficiency furnaces, water heaters, clothes dryers, and other gas appliances," said Ms. Esther Cheptumo, the gas company's vice president. "The new system

will ensure safe and reliable gas delivery for years to come."

Some streets in Nairobi will be closed to traffic between 9:00 A.M. and 4:00 P.M. while pipes are replaced. The gas company is working with city officials to develop a schedule that will minimize the inconvenience. The schedule will be updated daily on the company's Web site as well as in all local newspapers. Customers who experience a significant problem due to the work schedule should contact the gas company with their concerns.

GAS SYSTEM UPGRADE SCHEDULE

Monday, October 16:	Wollaston St.
Tuesday, October 17:	Moringa Rd.
Wednesday, October 18:	Blackwood St.
Thursday, October 19:	Satinwood Ave.
Friday, October 20:	No work scheduled (national holiday)

When work on your street has been completed, a NESI technician will come to your house to connect your service line.

To:	Peter Abonyo <pabonyo@mailergrip.com>
From:	Judith Kamau <jkamau@nesi.co.ke>
Date:	October 12
Re:	Account No. A0194

Dear Mr. Abonyo,

Your street is scheduled for gas pipe replacement on Tuesday, October 17. Technicians will be available to reconnect your gas lines between 3:00 P.M. and 8:00 P.M. Please call us at 555-0181 to schedule a time for the work to be completed. Gas service to your home will be interrupted for about one hour while the reconnection work is done.

Thank you.

Judith Kamau

191. According to the article, what is true about the new pipes?
- (A) They will help modern appliances run better.
 - (B) They will be installed more quickly than cast-iron pipes.
 - (C) They will be replaced in several years.
 - (D) They will be installed at night.
192. What does the article indicate about the work schedule?
- (A) It will not be approved by city officials.
 - (B) It has been posted by Ms. Cheptumo.
 - (C) It contains several errors.
 - (D) It has not been finalized.
193. What will happen on October 16 ?
- (A) A meeting of NESI technicians will be held.
 - (B) A national holiday will be celebrated.
 - (C) A city street will be closed to traffic.
 - (D) A NESI customer's complaint will be resolved.
194. What is suggested about Mr. Abonyo?
- (A) He requested some information.
 - (B) He lives on Moringa Road.
 - (C) He recently spoke to Ms. Kamau.
 - (D) He is not at home in the evening.
195. Who most likely is Ms. Kamau?
- (A) A city official
 - (B) A NESI employee
 - (C) An appliance technician
 - (D) An executive at a factory.

Questions 196-200 refer to the following brochure and e-mails.

Elvinna's

Located just outside of Nassau, the capital city of The Bahamas, Elvinna's is the ideal venue for your reception, banquet, or business meeting. Away from the hustle and bustle of the city, it is surrounded by lush gardens featuring a variety of beautiful sculptures.

The Alameda Room seats between 100 and 250 people comfortably, and our largest space, the Bougainvillea Room, is perfect for up to 300 guests. For business meetings, the Tamarind Room can accommodate up to 50 guests, while the Waterfall Room, slightly larger, seats up to 80 people. Our two business meeting spaces are outfitted with the latest technology to support productive and efficient meetings.

Our elegant restaurant, the Candlewood Tree, offers an ample menu that takes into account many dietary restrictions and preferences. Plan ahead to join us on July 10 when we offer a special Independence Day dinner menu!

To book an event, visit elvinnas.bs. First-time reservations for select days receive a 15 percent discount. For further information call 242-555-0135.

To:	Tanika Nichols
From:	Brian Darville
Date:	18 February
Subject:	Anniversary planning

Hello, Tanika,

I visited Elvinna's and looked at the space that you suggested might be right for our company's anniversary celebration. Their catering menu would suit the various preferences of our expected guests, now numbering over 250. Currently the room is available on two Saturdays, 15 July and 5 August; it is also available on Wednesday, 23 August. Note that this last date would qualify for a nice discount.

Let me know if I have your approval to book this room. We need to make a decision quickly before other parties reserve those dates. I'll be in touch soon about rescheduling the awards ceremony in May.

Brian

To:	Brian Darville
From:	Tanika Nichols
Date:	18 February
Subject:	Anniversary planning

Hello, Brian,

Thank you for the information about Elvinna's. Let's take advantage of that discount date they are offering. It may help us stay within our budget. Please contact them to make the reservation.

Tanika Nichols, Senior Vice President
Nassau Telecommunications

196. What does the brochure mention about Elvinna's?
- (A) It is able to host groups of various types.
 - (B) It is conveniently located in downtown Nassau.
 - (C) It has hired a new chef for its restaurant.
 - (D) It plans to renovate a business center.
197. What does Mr. Darville indicate about the plan for his company's celebration?
- (A) It should feature a simple menu.
 - (B) It will need to be rescheduled.
 - (C) It will include an awards ceremony.
 - (D) It is a decision he cannot make alone.
198. Where will the company's anniversary celebration most likely be held?
- (A) In the Alameda Room
 - (B) In the Bougainvillea Room
 - (C) In the Tamarind Room
 - (D) In the Waterfall Room
199. Why is Mr. Darville concerned?
- (A) Not enough people have responded to an invitation.
 - (B) He thinks that a different venue might cost less.
 - (C) A venue that he likes might be reserved by another group.
 - (D) He has not been able to secure entertainment.
200. When will Nassau Telecommunications' celebration most likely take place?
- (A) On July 10
 - (B) On July 15
 - (C) On August 5
 - (D) On August 23