

# TEST 2

## LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

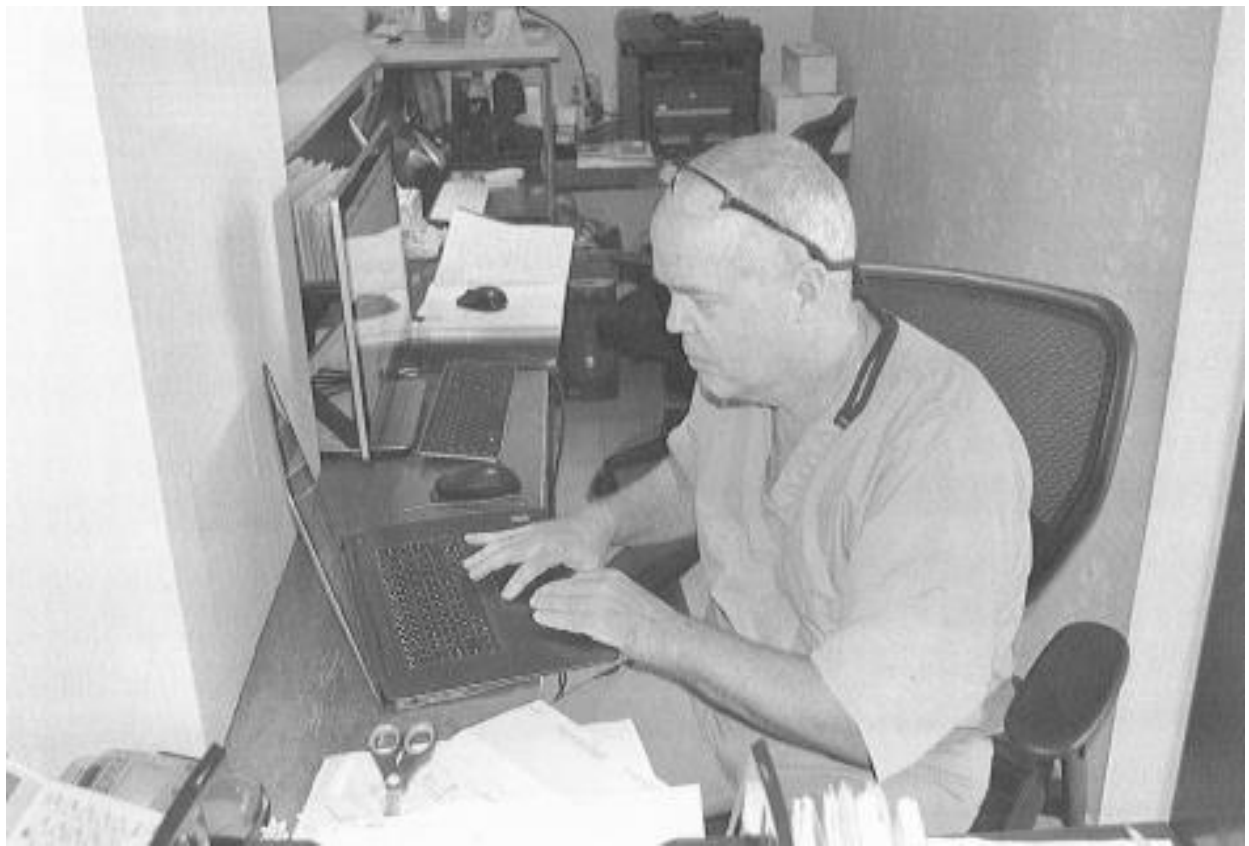
### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet

1.



2.



3.



4.



5.



6.



## PART 2

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B) or (C) on your answer sheet.

7. Mark your answer on your answer sheet.

8. Mark your answer on your answer sheet.

9. Mark your answer on your answer sheet.

10. Mark your answer on your answer sheet.

11. Mark your answer on your answer sheet.

12. Mark your answer on your answer sheet.

13. Mark your answer on your answer sheet.

14. Mark your answer on your answer sheet.

15. Mark your answer on your answer sheet.

16. Mark your answer on your answer sheet.

17. Mark your answer on your answer sheet.

18. Mark your answer on your answer sheet.

19. Mark your answer on your answer sheet.

20. Mark your answer on your answer sheet.

21. Mark your answer on your answer sheet.

22. Mark your answer on your answer sheet.

23. Mark your answer on your answer sheet.

24. Mark your answer on your answer sheet.

25. Mark your answer on your answer sheet.

26. Mark your answer on your answer sheet.

28. Mark your answer on your answer sheet.

29. Mark your answer on your answer sheet.

30. Mark your answer on your answer sheet.

31. Mark your answer on your answer sheet.

### PART 3

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B) or (C). The conversations will be not printed in your test book and will be spoken only one time.

**32.** Where does the woman say she to go?

- (A) To an airport
- (B) To a beach
- (C) To a hotel
- (D) To a fitness center

**33.** Who most likely is the man?

- (A) An auto mechanic
- (B) A local
- (C) A security guard
- (D) A bus driver

**34.** Why will the woman return home late?

- (A) She is working overtime
- (B) She has a flight delay
- (C) She is attending a concert
- (D) She is eating at a restaurant

**38.** Who most likely is the man?

- (A) A flight attendant
- (B) A sales representative
- (C) An event organizer
- (D) A repair technician

**39.** Why is Sameera unable to attend a meeting?

- (A) Her flight was canceled.
- (B) Her car has broken down.
- (C) She is on vacation.
- (D) She is feeling sick.

**40.** What does the woman say the man should do before a meeting?

- (A) Read some client information
- (B) Prepare a contract
- (C) Make a dinner reservation
- (D) Check some equipment

**35.** Where do the speakers most likely work?

- (A) At an appliance manufacturer
- (B) At a construction firm
- (C) At a grocery store
- (D) At an apartment complex

**36.** What does the woman say she will review?

- (A) A budget
- (B) A contract
- (C) A job posting
- (D) An instruction manual

**37.** What does the man hope to do this afternoon?

- (A) Schedule an interview
- (B) Arrange a discount
- (C) Make a delivery
- (D) Print some brochures

**41.** Where do the speakers work?

- (A) At a clothing shop
- (B) At a photography studio
- (C) At a travel agency
- (D) At a furniture store

**42.** Why does the man say, "Coffee shops need a lot of tables and chairs

- (A) To request assistance
- (B) To correct an error
- (C) To express disagreement
- (D) To make a guess

**43.** What will the woman do next?

- (A) Process an online order
- (B) Call the building's property manager
- (C) Meet some new neighbors
- (D) Fix a broken piece of equipment

<p><b>44.</b> Why does the man apologize?  (A) He used the wrong entrance.  (B) He is late for an appointment.  (C) He forgot to bring identification  (D) He lost an order number.</p> <p><b>45.</b> What is the man's job?  (A) Delivery driver  (B) Electrician  (C) Journalist  (D) Security guard</p> <p><b>46.</b> Where does the woman direct the man to go?  (A) To a conference room  (B) To a security desk  (C) To a construction site  (D) To a loading dock</p>	<p><b>50.</b> Where do the speakers most likely work?  (A) At a car manufacturer  (B) At a law firm  (C) At an Internet-service provider  (D) At a fashion magazine</p> <p><b>51.</b> What are the speakers mainly discussing?  (A) A staff assignment  (B) A salary increase item.  (C) A safety procedure  (D) An equipment upgrade</p> <p><b>52.</b> What does the man offer to do?  (A) Review a portfolio  (B) Consult a colleague  (C) Submit an application  (D) Schedule a business trip</p>
<p><b>47.</b> Where do the speakers most likely work?  (A) At an advertising agency  (B) At an electronics shop  (C) At a furniture store  (D) At an assembly plant</p> <p><b>48.</b> Why does the woman say, "We've already sold out"?  (A) To ask for help  (B) To refuse a request  (C) To express agreement  (D) To show concern</p> <p><b>49.</b> According to the woman, why is a product popular?  (A) It has good online reviews.  (B) It has a lifetime warranty.  (C) It is being advertised by celebrities.  (D) It is being sold at a low price.</p>	<p><b>53.</b> Where do the speakers work?  (A) At an employment agency  (B) At a bank  (C) At a pharmacy  (D) At a supermarket</p> <p><b>54.</b> Why does the woman say, "I'll probably have to work late tonight"?  (A) To offer a solution to a problem  (B) To decline an invitation  (C) To ask for some help  (D) To correct a misunderstanding</p> <p><b>55.</b> What does the woman say she has to do by tomorrow?  (A) Review a resume  (B) Set up a display  (C) Prepare a demonstration  (D) Finish a summary</p>

**56.** Why is the woman late?

- (A) She could not find a tool.
- (B) She did not submit a report on time.
- (C) She had to park far away.
- (D) She was waiting for an assistant.

**57.** What problem does the man mention?

- (A) Some signs are missing.
- (B) Some floor tiles are loose.
- (C) A handrail is broken.
- (D) Some lights will not turn on.

**58.** What does the man say he will do after lunch?

- A) Change a light bulb
- (B) Lock a room
- (C) Conduct an interview
- (D) Get a supervisor's approval

**59.** What business does the woman work for?

- (A) A software company
- (B) A stationery store
- (C) A real estate agency
- (D) An accounting firm

**60.** What does the woman want to do?

- (A) Purchase a printer
- (B) Dispose of old documents
- (C) Renew a lease
- (D) Ship some boxes

**61.** What will Raj most likely do next week?

- (A) Meet the woman at her office
- (B) Send the woman a catalog
- (C) Attend a small-business seminar
- (D) Pick up flyers from a printshop

### Personal Trainer Schedule

Monday/Tuesday	Maria
Wednesday/Thursday	Ali
Friday	Lior
Saturday/Sunday	Ema

**62.** What is the man's job?

- (A) Flight attendant
- (B) Taxi driver
- (C) Hotel manager
- (D) Salesperson

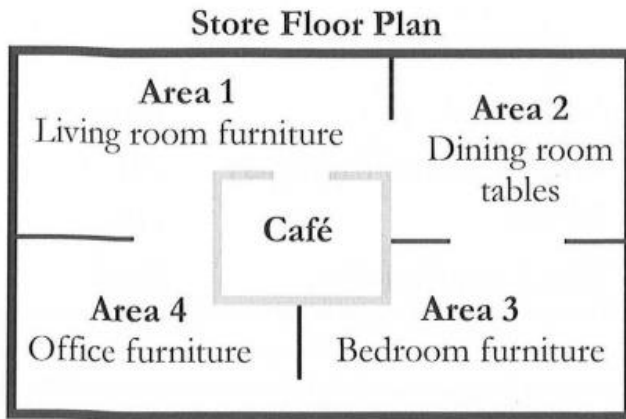
**63.** Look at the graphic. Who will the man's trainer most likely be?

- (A) Maria
- (B) Ali
- (C) Lior
- (D) Ema

**64.** Why does the woman make an appointment for the man?

- (A) He has to take a fitness assessment.
- (B) He has to complete some paperwork.
- (C) He wants to practice using some equipment.
- (D) He wants to tour a fitness center.





**65.** Why is the man at the store?

- (A) To interview for a job
- (B) To make a delivery
- (C) To complain about a service
- (D) To buy some merchandise

**66.** Look at the graphic. Where does the woman direct the man to go to?

- (A) Area 1
- (B) Area 2
- (C) Area 3
- (D) Area 4

**67.** What does the man show the woman?

- (A) An invoice 154
- (B) A discount coupon
- (C) A corporate policy
- (D) A product brochure

http://www.EmployIn.com	
Accountant Jobs	
• Senior Accountant	No travel
• Tax Accountant	Local site visits
• Property Accountant	Work from home
• Management Accountant	Global trips

**68.** What does the man say he likes about his current job?

- (A) His boss is supportive.
- (B) His company offers bonuses.
- (C) The office is close to his home.
- (D) The work is interesting

**69.** Look at the graphic. Which job will the man most likely apply for?

- (A) Senior Accountant
- (B) Tax Accountant
- (C) Property Accountant
- (D) Management Accountant

**70.** What does the woman say she will do soon?

- (A) Start her own company
- (B) Transfer to another department
- (C) Plan a vacation
- (D) Go to graduate school

## PART 4

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time

71. Where most likely are the listeners?

- (A) At a bookstore
- (B) At a university
- (C) At a museum
- (D) At a library

72. What does the speaker say will take place?

- (A) Library cards will be distributed.
- (B) Books will be sold to visitors.
- (C) Attendees will compete in a contest.
- (D) Prices will be reduced.

73. Why does the speaker thank Camdale Enterprises?

- (A) For sponsoring an event
- (B) For creating a scholarship
- (C) For promoting a fair
- (D) For sending novels

77. Why are camera flashes prohibited?

- (A) They upset the performers.
- (B) They distract the guide.
- (C) They frighten the wildlife.
- (D) They bother other guests.

78. What does the speaker tell listeners to do?

- (A) Leave their bags at the entrance
- (B) Meet at the snack bar
- (C) Take some beverages along
- (D) Remain on the shuttle

79. According to the speaker, what can listeners do after seeing the African wildlife compound?

- (A) Get something to eat
- (B) Browse through some souvenirs
- (C) Look at some displays
- (D) Watch a demonstration

74. What does the speaker say about the fireworks presentations?

- (A) They will be made by several nations.
- (B) They include a variety of new colors.
- (C) They were prepared many months in advance.
- (D) They have been tested near a lake.

75. What does the speaker imply when he says, "The announcement was made by city hall this afternoon"?

- (A) An event has been canceled.
- (B) A decision was not expected.
- (C) A problem has been resolved.
- (D) An announcement was controversial.

76. Why was Kenton Lake an unsuitable venue?

- (A) It is being used for another event.
- (B) It is currently closed to the public.
- (C) It had some safety issues.
- (D) It cannot accommodate enough people.

80. What will happen on April 14?

- (A) A department store will reopen.
- (B) A theatrical performance will be held.
- (C) A dining facility will begin operation.
- (D) A children's festival will take place.

81. According to the speaker, what is located on the fifth floor?

- (A) An exhibit space
- (B) An auditorium
- (C) A cookware section
- (D) A play area

82. Why does the speaker say, "Still not convinced"?

- (A) To stress the value of a service
- (B) To introduce an event
- (C) To suggest a solution
- (D) To provide an alternative

<p>83. According to the speaker, what did the listener do?</p> <p>(A) Published a story (B) Asked for time off (C) Returned from a trip (D) Met with a supervisor</p> <p>84. What must be completed by the end of the week?</p> <p>(A) A business report (B) A project proposal (C) A movie review (D) A magazine article</p> <p>85. What does the speaker indicate about Joanne Marr?</p> <p>(A) She is a fellow employee. (B) She is a business client. (C) She is still on vacation. (D) She manages a department.</p>	<p>89. What is the purpose of the message?</p> <p>(A) To confirm a departure time (B) To present travel options (C) To update a flight itinerary (D) To discuss ticket prices</p> <p>90. What does the speaker mean when he says, "I know neither is ideal"?</p> <p>(A) He is suggesting a change of schedule. (B) He requires some assistance. (C) He will provide another option. (D) He is unable to fulfill a request.</p> <p>91. What most likely will occur at noon?</p> <p>(A) A meeting will finish. (B) A flight will depart. (C) A client will visit an office. (D) A reservation will be canceled.</p>
<p>86. What is taking place?</p> <p>(A) A corporate gathering (B) A teaching workshop (C) A lecture series (D) A college orientation</p> <p>87. What is the purpose of the event?</p> <p>(A) To present an award (B) To explain procedures to students (C) To address organizational issues (D) To discuss scientific findings</p> <p>88. What does the speaker recommend listeners do?</p> <p>(A) Get a handout from a booth (B) Select their own seats (C) Register for a special event (D) Ask questions during a talk</p>	<p>92. What event will take place on August 3?</p> <p>(A) A town festival (B) An annual banquet (C) A grand opening (D) A charity race</p> <p>93. What is the purpose of the event?</p> <p>(A) To support regional parks (B) To promote a service (C) To fund a construction project (D) To generate publicity for a firm</p> <p>94. What can listeners still do?</p> <p>(A) Buy tickets for a dinner (B) Purchase park passes (C) Register for a competition (D) Join an organization</p>

**Original Invoice: Isabel Rodriguez**

Initial Assessment	\$60
Design Fees	\$600
Materials	\$2,530
Labor	\$1,500

95. What has the speaker's company been working on?
- (A) Landscaping a garden
  - (B) Repairing a garage door
  - (C) Remodeling a kitchen
  - (D) Installing solar panels
96. Look at the graphic. Which amount does the speaker say is incorrect?
- (A) \$60
  - (B) \$600
  - (C) \$2,530
  - (D) \$1,500
97. What does the speaker say he will do tomorrow?
- (A) Go to a home repair store
  - (B) Inspect some equipment
  - (C) Purchase some new tools
  - (D) Complete a project

<i>Table Packages</i>	
SILVER (Seats 4-6) \$12	DELUXE (Seats 8-12) \$25
GOLD (Seats 6-8) \$20	PREMIUM (Seats 10-16) \$35

98. What kind of business is being advertised?
- (A) A clothing store
  - (B) A rental company
  - (C) A convention center
  - (D) A furniture manufacturer
99. Look at the graphic. Which table package is available at a discounted price?
- (A) Silver
  - (B) Deluxe
  - (C) Gold
  - (D) Premium
100. How can the listeners obtain a discount?
- (A) By watching a brief video
  - (B) By visiting a store location
  - (C) By speaking with a manager
  - (D) By entering a promotional code

**This is the end of the Listening test. Turn to Part 5 in your Test book**

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### Part 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**101.** This discounted train ticket is ----- only at certain times of the day.

- A. valid
- B. validate
- C. validating
- D. validation

**102.** To participate in the Advantage Discount program, ----- the registration form on our Web site.

- A. reply
- B. inquire
- C. complete
- D. apply

**103.** Ms. Srisati is unavailable today ----- she is flying to Mumbai.

- A. because
- B. how
- C. regarding
- D. sooner

**104.** The contract ----- states that the tenants must renew their rental-property agreement by March 1.

- A. clear
- B. clearly
- C. clearer
- D. cleared

**105.** Aiko Arts plans to host a reception ---- the artist, Remco Koeman.

- A. Except
- B. for
- C. off
- D. into

**106.** Unfortunately, replacing the copy machine will cost more than ----- had anticipated.

- A. we
- B. us
- C. our
- D. ours

**107.** After ----- to build a new home in Victoria, Mr. Redmond hired an interior designer to assist him with decorating the house.

- A. decide
- B. decides
- C. decided
- D. deciding

**108.** First Bonneville Bank ----- 35 branches of CPG Financial Trust for \$90 million, strengthening its presence in the region.

- A. explained
- B. canceled
- C. acquired
- D. committed

**109.** Psychologists conducted an ----- study about the negative effects of video games on young children.  
A. extent  
B. extensive  
C. extensively  
D. extend

**110.** Reginald Rentals ----- opened a branch in Sacramento, and after a very short time the new location became profitable.  
A. hardly  
B. recently  
C. habitually  
D. potentially

**111.** The city council has taken steps ----- improving air quality by introducing measures that limit factory pollution.  
1. out of  
2. toward  
3. owing to  
4. versus

**112.** The factory is preparing to hire ----- workers for selected manufacturing plants to meet its quarterly production goals.  
A. temporary  
B. inspected  
C. sustained  
D. instructive

**113.** The carpenter noted that the old house's roof was ----- run-down and would soon have to be repaired.  
A. rather  
B. seldom  
C. never  
D. often

**114.** ----- editing and rewriting documents, Quill Editing offers translation services in a number of languages.  
A. On behalf of  
B. In addition to  
C. Due to  
D. In spite of

**115.** Customers should carefully read the description of each item ----- online to avoid time-consuming products returns.  
A. was ordered  
B. ordering  
C. ordered  
D. orders

**116.** The release date for HBS Tech's new product was ----- a mistake as its competitor had launched a similar item earlier.  
A. deliberately  
B. indeed  
C. instead  
D. evenly

**117.** All ----- directed to Holston Prudential's customer service support team are handled in complete confidence.  
A. inquiring  
B. inquired  
C. inquiries  
D. inquire

**118.** Country-Link Limited utilizes special wrapping paper to prevent ----- items from breaking during delivery.  
A. subtle  
B. delicate  
C. vigorous  
D. cautious

**119.** There is a coffee machine ----- located on the second floor of the Tabor Building.  
A. conveniently  
B. slightly  
C. considerably  
D. eventually

**120.** The editor granted Ms. Porter a deadline ----- so that some information in her building renovations report could be updated.  
A. extend  
B. extensive  
C. extension  
D. extends

**121.** Youssouf Electronics' annual charity fund- raising event ----- next Saturday at Montrose Park.

- A. will be held
- B. to hold
- C. to be held
- D. will hold

**122.** The buildings in the Jamison Complex are open until 7:00 P.M. on workdays, but staff with proper----- may enter at any time.

- A. reinforcement
- B. participation
- C. competency
- D. authorization

**123.** Kochi Engineering has proposed the construction of a drainage system -----  
- to keep the Route 480 highway dry during heavy rain.

- A. was designed
- B. designed
- C. designer
- D. designing

**124.** Customers can obtain coverage for replacement and repair of printers -----  
-- the purchase of an extended warranty.

- A. although
- B. because
- C. since
- D. through

**125.** When recently-----, residents of Mill Creek Park said that street disrepair is the issue that concerns them most.

- A. poll
- B. polls
- C. pollster
- D. polled

**126.** Ms. Rivera agreed to work on the holiday ----- Mr. Grant could attend the conference.

- A. considering
- B. so that
- C. as if
- D. wherever

**127.** The clerk collects packages from each department twice a day and takes them to the mail room -----.

- A. throughout
- B. all along
- C. too much
- D. downstairs

**128.** Please inform Ms. Erwin of any complaints ----- those already discussed in today's meeting.

- A. beyond
- B. between
- C. during
- D. against

**129.** The Tonsin Writers League is a reputable organization with highly----- members.

- A. accomplishes
- B. accomplishment
- C. accomplished
- D. accomplish

**130.** As Mr. Nakata's assistant, Ms. Bain is in charge of----- him on the latest financial news.

- A. discussing
- B. briefing
- C. resuming
- D. narrating



## PART 6

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 131 - 134** refer to the following article.

### Bakery Gets Technological

MOMBASA (June 10)—Incredible Cravings, a nationwide bakery and pastry chain with more than 28 store locations, <sup>131.</sup> a new way to use technology to better serve its customers. During the last quarter, the company began using an infrared-sensor system that <sup>132.</sup> monitors products in the store as they are added and removed from shelves.

Personnel from each bakery can see <sup>133.</sup> in real time as it is analyzed and updated by the computer. <sup>134.</sup> For example, when many customers purchase a certain type of bread, employees who are monitoring the screen can immediately restock the popular item.

- 131.** (A) is to introduce  
(B) was introducing  
(C) has introduced  
(D) would have introduced

- 132.** (A) precise  
(B) precisely  
(C) precision  
(D) preciseness

- 133.** (A) inventory  
(B) scheduling  
(C) vendors  
(D) ingredients

- 134.** (A) This system ensures that shoppers can always find what they want.  
(B) This computer sends data to store security staff.  
(C) The Mombasa store is gaining more and more customers.  
(D) The most popular item at Incredible Craving is the chocolate croissant.



**Questions 135 - 138** refer to the following e-mail.

To: Scott Douglas <sdouglas@evergladeprints.com>

From: Edward Kovac <edward.k@collinsconsulting.com>

Subject: Brochure alterations

Date: 8 May

Dear Mr. Douglas,

Please find attached a copy of the brochure you designed with our comments. Our team has reviewed the draft, and we are ~~-----~~ with the quality of the pamphlet thus far. Despite this, we do require a few changes.

In particular, there were minor layout and color errors and some important information was ----- as well. We left notes in the brochure regarding where the omitted details should go.

----- Please send us a revised draft when it is ready. We will, of course, be happy to -----  
**137.** **138.**  
the extra cost.

Best wishes,

Edward

- 135.** (A) concerned  
(B) satisfied  
(C) credited  
(D) troubled

- 136.** (A) allowed  
(B) asserted  
(C) moving  
(D) missing

137. (A) We are not sure why these details were included.
- (B) We need each correction to be reflected precisely.
- (C) We would like you to change the entire layout.
- (D) We ask that you send the invoice for the design we choose.

- 138.** (A) cover  
(B) covered  
(C) covering  
(D) covers

**Questions 139 - 142** refer to the following article.

### New Transit Options Coming!

City Council yesterday **139.** ----- to approve the proposed subway extension into the Glostrup zone of Copenhagen. ----- **140.** This has encouraged developers to build more apartments there. Moreover, the creation of the nearby Albertslund Technology Park has added thousands of new jobs. These **141.** ----- opportunities have been the key to attracting more people to the district. Since development began, however, it ----- the area's transit capacity to its limits, **142.** causing local residents and businesses to campaign for a subway extension. A few council members opposed the proposal, pointing out the high expense of underground transit. Nevertheless, the building of the subway extension will proceed at an estimated cost of €650 million and should be operational within five years.

- 139.** (A) failed  
(B) reacted  
(C) voted  
(D) hesitated

- 140.** (A) Tourism to the area has grown in recent years thanks to a popular campaign.  
(B) The population in this area has been increasing because of low property costs.  
(C) The district's transportation costs are increasing at an unprecedented rate.  
(D) The closure of the Glostrup line was announced just two months earlier.

- 141.** (A) education  
(B) Employment  
(C) volunteer  
(D) sponsorship

- 142.** (A) will stretch  
(B) stretches  
(C) will be stretched  
(D) has stretched

Questions 143 - 146 refer to the following e-mail.

To: Karen Karl, Staff Writer  
From: Liz Steinhauer, Editor in Chief  
Date: January 2  
Re: Cover Article Assignment

Hi Karen,

Thank you for agreeing to work on an article about Veronica Zettici's \_\_\_\_\_ role in her recent film as actress and director. By the end of the week, please submit an overview explaining how you plan to focus the interview with her. Once our editors approve your \_\_\_\_\_, make sure to confirm the interview day and time with one of our staff photographers. It would be ideal if the article \_\_\_\_\_ the two roles Ms. Zettici played in the production of the film. \_\_\_\_\_.

I will be available throughout the week if you have any questions.

Liz

143. (A) double  
(B) doubles  
(C) doubling  
(D) to double

144. (A) drawing  
(B) hiring  
(C) proposal  
(D) edition

145. (A) comparing  
(B) compared  
(C) to compare  
(D) were compared

146. (A) For example, you might ask her about the next project on her schedule.  
(B) Furthermore, it should discuss the distinct skills she brought to each aspect.  
(C) In short, your work should be completed in two weeks.  
(D) In addition, the article will be published in the April issue.

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

**Question 147 - 148** refer to the following advertisement.

### Immediate Opening

Shagani Construction needs two general construction workers for carpentry and other work. Must have own tools. Two years plumbing experience preferred. Work guaranteed July through September. Must have valid driver's license. Send résumé to lblock@saganaw.com by June 4. No phone calls please. Qualified candidates will be contacted.

**147.** What is NOT a requirement for the job?

- A. Personal tools
- B. Carpentry skills
- C. A driver's license
- D. Plumbing experience

**148.** What is suggested about the job?

- A. It will start on June 4.
- B. It is a temporary position.
- C. It takes place in an office.
- D. It will involve training other workers.

Questions 149 - 150 refer to the following form.

**Kuala Lumpur International *Express* Service**  
**Delivery Attempt**

**To:** Insook Park

**Date:** May 17

**Tracking Number:** KES5022

We're sorry we missed you. Please see below for the status of your delivery.

☐ You must sign for your package. Sign here: \_\_\_\_\_  
Then leave this form in your mailbox.

☐ Someone must be present for delivery and to sign for your package. We will attempt to deliver your package again tomorrow between the hours of 10 A.M. and 2 P.M.

☒ This is our second attempt to deliver your package and obtain your signature. Please call us at 03-2522-6423 or go to [www.kliexpressservice.com](http://www.kliexpressservice.com) to schedule pickup or delivery. You will need to reference your tracking number.

**149.** What is indicated about the package?

- A. It was damaged during shipping.
- B. It must be picked up at the post office.
- C. It could not be delivered previously.
- D. It does not require a signature.

**150.** What is Ms. Park asked to do?

- A. Obtain a tracking number
- B. Contact a delivery company
- C. Leave a document in her mailbox
- D. Pay an overnight delivery fee.

**Question 151 - 152** refer to the following text-message chain.

**Arthur Chun (8:31 A.M.)**  
Can you give me a hand? I can't get the projector to work in the conference room.

**Hannah Lind (8:31 A.M.)**  
Sure. What's the problem?

**Arthur Chun (8:32 A.M.)**  
No idea. I keep getting an error message when I press the power button.

**Hannah Lind (8:33 A.M.)**  
Are the cables connected?

**Arthur Chun (8:33 A.M.)**  
Yes. Would you be able to come over here? My presentation starts soon!

**Hannah Lind (8:34 A.M.)**  
It's probably just a setting. I can show you. Give me a minute to get there.

Enter message

- 151.** At 8:32 A.M., what does Mr. Chun most likely mean when he writes: "No idea"?
- A. He does not know when the event begins.
  - B. He does not know whether the cables are connected.
  - C. He does not know where to deliver a message.
  - D. He does not know why the equipment is not working.

- 152.** What will Ms. Lind most likely do next?
- A. Call for technical support
  - B. Purchase a new projector
  - C. Go to the conference room
  - D. Make a short presentation

**Questions 153 - 155** refer to the following announcement.

Dear participants,

Welcome to the Fifth Spatial Computing Conference (SCC). Once you have finished registering and received your name badge and program, please head downstairs to the Granville Room for coffee, tea, and a light breakfast. Today's schedule is as follows:

- \* **9:30 A.M.** – Welcome reception, Granville Room. Meet other participants and discuss ideas about computing trends, industry innovations, and your hopes for the conference. We ask that you please sit at the table with the number indicated on your name badge. We will seat guests from different specializations together to offer visitors a chance to interact with people working in a variety of fields.
- \* **11 A.M.** – Opening explanatory discussion, Gladstone Room. Join Patrizio Vincente, Michelle Bealieu, and Mark Blackwell to discuss developments in spatial computing since last year's conference.
- \* **12:30 P.M.** – Lunch break, Granville Room
- \* **1:30 P.M.** – Seminars on database technology, image processing, and mobile applications. These will be held in the Gladstone, Halifax, and Johnstone Rooms.
- \* **3:30 P.M.** – Seminars on location data, forest mapping, and space analysis. These will be held in the Gladstone, Halifax, and Johnstone Rooms.
- \* **5:30 P.M.** – SCC will conclude for the day. But for those who want to stay behind for the next hour to speak with each other and the facilitators about what they've learned, you may head to the Granville Room, where refreshments will continue to be served.

- 153.** What is the purpose of the announcement?
- A. To provide a list of meal time
  - B. To tell participants about events
  - C. To inform attendees of timetable changes
  - D. To propose a tentative conference schedule

- 154.** What is NOT indicated about the welcome reception?
- A. Seating will be assigned by organizers.
  - B. It will begin with an introductory speech.
  - C. It will involve people from different fields.
  - D. Food and beverages will be offered.

- 155.** Which venue will be available to attendees after the seminars end?
- A. The Grandville Room
  - B. The Halifax Room
  - C. The Johnstone Room
  - D. The Gladstone Room



Questions 156 - 157 refer to the following notice

## **NOTICE**

Effective September 2, the National Postal Service (NPS) will introduce a new pricing structure that better reflects the cost of serving various customer segments. The NPS consistently strives to operate as efficiently as possible. However, recent changes mandated by the government have eliminated previous subsidies, and as a result, we are required to source all of our funding from the sale of products and services. The new pricing system is therefore necessary in allowing us to continue providing essential services to our customers. Any future price adjustments will be based on national inflation.

Product	Old Price	New Price	% Increase
Domestic letter mail	\$1.00	\$1.20	20%
Commercial mail*	\$0.70	\$0.85	21%
International mail	\$1.90	\$2.20	16%
Metered mail**	\$0.50	\$0.75	50%

\* Up to 30 grams by weight

\*\* Available only by special agreement with the National Postal Service

**156.** What is mentioned about the National Postal Service?

- A. Its charges for domestic mail increased the most.
- B. It recently lost its financial aid.
- C. It is closing some of its branches.
- D. Its plans to offer a metered mail service.

**157.** Why might rates be raised by the postal service in the future?

- A. To cover expenses related to an expansion.
- B. To adjust for changes in inflation.
- C. To pay for additional staff members.
- D. To allow for mail heavier than 30 grams.



**Question 158 - 160** refer to the following notice

## **Ocean Breeze Resort**

Kostiak Islands, Seychelles



Welcome to Ocean Breeze Resort!

The Kostiak Islands are known for their rich marine life and unique tourist attractions. To enjoy the best of the islands, we recommend that you try these activities:

### **Island Hopping**

Board one of our boats for a day tour, which will include stops at some of Kostiak's many famous beaches, lagoons, and exotic jungles. Snorkeling gear is provided for those who want to explore Kostiak's extensive coral reefs, which are home to thousands of underwater creatures.

### **Miligan Tour**

Located south of Kostiak is Miligan, a wildlife preserve where you can interact with monkeys and exotic birds in their natural habitats. Miligan is a 30-minute boat ride from Ocean Breeze Resort.

### **Trekking**

Join a guided tour of Mt. Amitan and enjoy splendid views of Engle Bay. Our tour guides will accompany you on this adventure.

To book any of the above activities, please coordinate with the receptionists at the front desk. Discounts will be given to groups of 10 or more.

**158.** What is the purpose of the notice?

- A. To describe options for activities
- B. To provide a travel schedule
- C. To promote a special discounts
- D. To highlight a natural attraction

**159.** What is indicated in the notice?

- A. All tours need at least two participants.
- B. Boats will be used on some tours.
- C. Tourists must pay in advance.
- D. Reduced rates are not available.

**160.** According to the notice, what will NOT be seen during an Island Hopping trip?

- A. A tropical forest
- B. Underwater wildlife
- C. An animal park
- D. Sandy shores

Questions 161 - 163 refer to the following notice.

### Local Chorus Tryouts



The Winfield Community Chorus will hold open tryouts for new members on January 17 from 6 P.M. to 9 P.M. at Centennial Hall, located at 660 Plum Street in downtown Winfield. We have openings for women and men and for all types of voices including bass, tenor, alto, and soprano. — [1] —.

Those who audition must be at least 18 years of age, live in Winfield, and be capable of reading music or willing to learn. Previous choral experience is certainly appreciated but not necessary. — [2] —. We will judge your ability to sing the correct notes to the tempo and melody of the audition songs.

Also, we prefer performers that present themselves with professionalism and who can show the proper facial expressions to communicate the emotions they perform. For concerts, you will also have to learn lyrics in various languages, including Italian, German, and French.

Everyone auditioning will receive notification on January 19 about whether or not they have been accepted. New members must keep in mind that the chorus is a community organization made up of volunteers and that they will receive no payment. — [3] —.

Join us for some fun with your fellow music-lovers, and take part in loads of exciting performances! — [4] —.

**161.** For whom was the notice most likely written?

- A. Current members of a music club
- B. Registered participants in a competition
- C. Residents interested in performing
- D. Students enrolled in a singing class

**162.** What is required of those wishing to try out for the chorus?





- A. Prior participation in a chorus
- B. Previous foreign language study
- C. Possession of a music degree
- D. Willingness to be a volunteer

**163.** In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?

“They are also responsible for purchasing their own uniforms, the details of which will be provided at a later time.”

- A. [1]
- B. [2]
- C. [3]
- D. [4]

**Questions 164 - 167** refer to the following online chat discussion.

	<b>Gloria Arden</b>	[8:20 A.M.]	I've been looking over everyone's progress reports on the software project. Based on what I've seen, I don't think we'll be able to meet our scheduled release date.
	<b>Isabel Cabrera</b>	[8:22 A.M.]	You may be right about that. Since Bob and Carol moved over to the new hardware project, we've had some trouble meeting the initial deadlines.
	<b>Gordon Brickyard</b>	[8:26 A.M.]	Couldn't we just reschedule the release? Pushing it back a month ought to give us enough time to finish up.
	<b>Joe Freemont</b>	[8:28 A.M.]	But remember that the product is supposed to be available for the holiday season, which is our peak sales period. If we miss that deadline, we could lose many potential customers.
	<b>Gordon Brickyard</b>	[8:31 A.M.]	My team has a lot of urgent responsibilities, so I think it would be a good idea to hire some independent contractors to help out.
	<b>Gloria Arden</b>	[8:32 A.M.]	What are you thinking?
	<b>Gordon Brickyard</b>	[8:33 A.M.]	Well, they could help my team finish writing the user manual, for one thing. And they could probably handle product testing as well.
	<b>Gloria Arden</b>	[8:35 A.M.]	I see. What's your opinion, Isabel?
	<b>Isabel Cabrera</b>	[8:37 A.M.]	It could end up being expensive, but I like the idea. Our graphic designers could certainly use some outside help, too.
	<b>Gloria Arden</b>	[8:40 A.M.]	Well, it sounds like we should go with Gordon's idea. I'll also bring it up during the board meeting on Friday to see what they say.

**164.** What caused a project to fall behind schedule?

- A. The cancellation of product testing
- B. The alteration of some deadlines
- C. The modification of a work policy
- D. The reassignment of some employees

**165.** Why most likely is changing the release date unacceptable?

- A. It will increase production costs.
- B. It may be rejected by the board.
- C. It might violate a contract.
- D. It could affect sales of a product.

**166.** What is suggested about Mr. Brickyard's team?

- A. It includes independent contractors.
- B. It was given one month to complete all of its tasks.
- C. It is responsible for drafting user instructions.
- D. It is part of the hardware division.

**167.** At 8:32 A.M., what does Ms. Arden mean when she writes, "What are you thinking"?

- A. She strongly disagrees with a proposal.
- B. She wants more details concerning a plan.
- C. She does not understand the purpose of a project.
- D. She prefers to discuss an idea at a later time.

Questions 168 - 171 refer to the following article.

### **Barriston City Unveils New Development Project**

By Wendy Ogilvy

The Barriston City Planning Commission announced plans last Thursday to begin work on a revitalization of the art district on Chestnut Avenue. Long considered the hub of Barriston's art scene, the area has fallen into disrepair. The project will involve widening the sidewalks, repaving the street, and building a park in the area. In addition, two information billboards showing maps of the district will be installed on the thoroughfare for visitors.

But the highlight of the project is a new outdoor staging area which will be located at the corner of Chestnut Avenue. Designed by local architect Theresa Vergara, the stage will be used to host musical concerts and theatrical productions, with outdoor seating for up to 500 people.

Also, a portion of the city government's budget has been allocated to the restoration of buildings along Chestnut Avenue. Inspectors will evaluate the structures to determine what work needs to be carried out. Proprietors will not be charged, but according to city tax assessor Peter Jones, property tax levels will increase in the district by 1 percent, starting next year.

With many proprietors of local businesses in the district reporting dropping sales figures and a decline in visitors, the commission hopes the project will help draw people back to the area. Evan Sweeten, chair of the planning committee, said, "We believe that this work will help revitalize the area and bring it back to its former glory."

**168.** Why was the article written?

- A. To publicize the opening of an art foundation
- B. to announce a tax increase for all local residents
- C. To provide details about an urban renewal project
- D. To report on plans for a transit expansion

**169.** What does the article NOT indicate about Chestnut District?

- A. It will be the site of a public performance venue.
- B. It will have signs displaying maps of the entire city.
- C. It is currently in need of some roadwork.
- D. It has experienced a decline in business.

**170.** The word "draw" in paragraph 4, line 2, is closest in meaning to?

- A. outline
- B. attract
- C. fill
- D. represent

**171.** What will most likely be used to pay for the renovation of some buildings?

- A. City government fund
- B. Property taxes
- C. Raised donations
- D. Money from corporate sponsors

Questions 172 - 175 refer to the following letter.

Highbrook Library  
42 Doring Street  
Norwich, CT 06360  
860-555-0110

April 23

Mr. Jack Vogel  
Ellicott Office Supplies  
181 Foss Street  
Norwich, CT 06360

Dear Mr. Vogel:

On behalf of the Highbrook Library, I would like to offer my sincere thanks for your generous gifts. The three computers you donated from your store, along with the extra paper and ink, have helped us to better serve our customers. — [1] —. We now have five computers and they are almost always in use. In our last conversation you had asked how the library staff would control use. We have decided to allow library members to use a computer for free for two hours. Nonmembers pay \$2 for one hour of use. We also ask all patrons to book a computer in advance because of the high demand. — [2] —.

In addition, your monetary donation has allowed us to extend our hours. The library is now open until 8:00 P.M., Monday-Thursday, which has led to a growth in membership by permitting more people to visit when their workday is over. — [3] —. We have even had several book clubs form that meet in the evenings. Perhaps you would like to join one? — [4] —.

Next year we will be investigating the possibility of adding a small café on the first floor near the community meeting room. We hope you will consider contributing to this project as well, if it seems promising. You will receive more information in the future about it.

Thank you again for your generous support of the Highbrook Library!

Sincerely,

*Annabeth Hendley*

Annabeth Hendley  
Director, Highbrook Library

**172.** Why is Ms. Hendley writing to Mr. Vogel?

- A. To invite him to become an honorary library member
- B. To request advice about computer installation
- C. To ask him to purchase new books for the library
- D. To express appreciation for his donations

**173.** What is suggested about the Highbrook Library?

- A. It is going to close for renovation.
- B. It has increased the hours it is open.
- C. It will be hosting a fund-raising event.
- D. It is considering adding a meeting room.

**174.** What is indicated about the computers at Highbrook Library?

- A. They are for library members only.
- B. They need to be updated.
- C. They are free for members to use.
- D. They cannot be reserved.

**175.** In which of the positions marked [1], [2] [3], and [4] does the following sentence best belong?

“This policy also helps students who want to use library resources after school.”

- A. [1]
- B. [2]
- C. [3]
- D. [4]

Questions 176 - 180 refer to the following e-mail and report.

<b>RESULTS—NEW PRODUCT SURVEY</b> <b>Prepared for Aswedo Toys</b> <b>By Belinobo Consulting</b>		
<b>Toy Prototype</b>	<b>General Preference</b>	<b>After presented with prototype example</b>
Puzzle	23	25
Doll/action figure	17	15
Building set	11	10
Educational game	36	39
Board game	33	31
Survey responses were collected from 120 participants, all of whom are parents of children in the focus age group. Participants were first asked which toy they would be most likely to purchase. They were then presented with one prototype from each category and asked the same question a second time.		

**To:** Product Development Staff

**From:** Sauda Dawodu

**Date:** 10 June

**Subject:** Product Expansion

Dear Product Development Team,

As you may know from recent sales reports for Aswebo Toys, our products are enjoying great success in international markets. The response to our electronic and handcrafted wooden toys has been very favorable. We have, in fact, had several requests from a few of our principal clients to expand the number of wooden toys we currently make for children from birth to age five.

Consequently, in an effort to assess the prospects for Aswebo Toys' future growth in this area, the management team has decided that our company will, as a preliminary step, produce one new item intended for the early-childhood market. Belinobo Consulting has been hired to conduct market research on the type of toy that we will introduce. Using the results of their product study, the prototype will be refined and put on the market as soon as it is feasible to do so.

This plan presents our company with an exciting opportunity. I'm certain that we can count on your dedication and initiative.

Sauda Dawodu  
Senior Director

**176.** What is the purpose of the e-mail?

- A. To ask for market research volunteers
- B. To inform employees of an upcoming project
- C. To share the details of a sales report
- D. To promote a consulting firm

**177.** In the e-mail, the word "response" in paragraph 1, line 2, is closest in meaning to

- A. answer
- B. reaction
- C. recognition
- D. confirmation

**178.** What is NOT mentioned about Aswebo Toys?

- A. It sells products made by hand.
- B. It operates internationally.
- C. It will introduce a new electronic toy next year.
- D. It is a growing company.

**179.** What is suggested about the toys that were used in the research?

- A. They are designed for use by children up to five years old.
- B. They are currently manufactured by competitor companies.
- C. They were given to survey participants to keep.
- D. They were shown to children.

**180.** According to the report, what toy were the research participants the least enthusiastic about?

- A. The puzzle
- B. The educational game
- C. The building set
- D. The board game



Questions 181 - 185 refer to the following information of a Web page and e-mail.

**IAIC** The International Association of Industrial Chemists

**The International Association of Industrial Chemists (IAIC)**  
**Newsletter submissions**

The *IAIC Quarterly* will be undergoing several changes in the coming months in order to better meet the needs of our members and readers. The first of these initiatives will be to open up the newsletter to reader submissions, including personal accounts of events, opinion pieces, and photographs. This new section of the newsletter will be called Member Views and News. The editors believe that this is an important way to make the *IAIC Quarterly* more relevant and engaging to readers as well as more representative of the society's activity. Membership is available only to certified industrial chemists.

To this end, we are now inviting members to submit their impressions about meetings and other events taking place in their region. We are particularly interested in the views of members of our Taipei affiliate, which is our latest and 23rd chapter.

Please click [here](#) to download the submission form. All forms must be completed and sent to Robert Harper at [rharper@iaic.org](mailto:rharper@iaic.org). In the event that your submission is selected for publication, you will receive an e-mail at the address indicated on the form. Submissions for the autumn issue are due on June 30.

Finally, we continue to make improvements to the *IAIC Quarterly*, so please visit this Web site regularly for updates. We expect to finalize a new, colorful, and more visually appealing layout of the newsletter in the next few weeks.

<b>To:</b>	Shuo Chuan Liu < <a href="mailto:liu.2@milina_chemical.com.tw">liu.2@milina_chemical.com.tw</a> >
<b>From:</b>	Robert Harper < <a href="mailto:rharper@iaic.org">rharper@iaic.org</a> >
<b>Date:</b>	July 5
<b>Subject:</b>	Newsletter submission

Dr. Liu,

Thank you for your June 18 submission to our newly created Member Views and News section of our newsletter. We were so happy to hear about the Taipei chapter's first meeting, especially the details of Dr. Mei Chu's latest research in the area of industry laboratory safety protocols in Taiwan. We were also pleased to hear that the Taipei chapter already has 28 members, and that membership is expected to double in the coming months.

I am wondering if you could edit your submission down to 300 words. This would allow enough space for three other submissions in the next issue. I would be happy to work with you on the revision. Please let me know if this will work for you.

Thank you.

Robert Harper, Editor, *IAIC Quarterly*

**181.** For whom is the Web page information most likely intended?

- A. IAIC members
- B. Newsletter editors
- C. Publication directors
- D. Students of industrial chemistry

**182.** According to the Web page information, what is true about the newsletter?

- A. A section of it will be discontinued.
- B. Larger print will be used.
- C. It will be issued every month.
- D. It will be published in color.

**183.** On the Web page, the word "impressions" in paragraph 2, line 1, is closest in meaning to

- A. characteristics
- B. imitations
- C. feelings
- D. effects

**184.** What is suggested about Dr. Liu's submission?

- A. It explains how to become an IAIC member.
- B. It will appear with one other submission.
- C. It will appear in the autumn issue of the newsletter.
- D. It was sent to Mr. Harper on June 30.

**185.** What is Dr. Liu asked to do?

- A. Provide details about a meeting
- B. Shorten his submission
- C. Include contact information with an article
- D. Arrange a chapter meeting

Questions 186 - 190 refer to the following article, e-mail, and program

### Film Festival Returns to Wales

SWANSEA (24 May)—The Penglais Film Festival returns to town with a full slate of exciting new films. The festival has gained international recognition for the talent it has attracted over the years. It also boasts of having launched the careers of a growing number of celebrity filmmakers.

The week-long festival will run from 9 to 15 August and will feature animated, documentary, and feature films. The festival

is open to the public, with the exception of the closing event on 15 August, which is by invitation only. Tickets for all public events must be purchased in advance and are expected to sell out quickly.

Ticket sales will begin at 10 a.m. on 3 June. Please note that tickets for individual film showings must be purchased separately.

A full schedule of screenings is now available on the festival's Web site at [www.penglaisfest.co.uk](http://www.penglaisfest.co.uk).

*E-mail*	
To:	Desmond Griffith <d_griffith@docsnow.co.uk>
From:	Ioan Driscoll <ioan.driscoll@penglaisfest.co.uk>
Subject:	Re: Penglais Award Ceremony
Date:	28 May
<p>Dear Mr. Griffith,</p> <p>I am excited and honoured to hear that you will be able to accept your prize in person at this year's Penglais Award Ceremony. The ceremony will take place at the Wynford Blue Hotel at 5 P.M. on Friday, 15 August. You will be introduced by the festival's president, Ms. Sarah Wu, and you will have the opportunity to give a speech. We kindly request that you limit this speech to no more than 10 minutes.</p> <p>Please provide me with the e-mail addresses of up to five guests you would like to invite to the ceremony. I will be sure to send them each a link to download their ticket electronically within ten days of the event.</p> <p>Congratulations,</p> <p>Ioan Driscoll</p>	

- 186.** What is indicated about the Penglais Film Festival?
- A. It is new to Wales.
  - B. Many past participants have become famous.
  - C. It focuses on classic films from the past.
  - D. Tickets to feature films have sold out.
- 187.** Why is Mr. Driscoll pleased?
- A. He will receive an award.
  - B. His film will be shown at the festival.
  - C. Mr. Griffith will attend an event.
  - D. Mr. Griffith has invited him to speak.
- 188.** What is suggested about tickets for the awards ceremony?
- A. They cannot be purchased.
  - B. They cannot be accessed online.
  - C. They will become available on May 3.
  - D. They are included with the purchase of individual film tickets.

- 189.** Who most likely is Shirley Finch?
- A. An event host
  - B. An entertainer
  - C. An award presenter
  - D. A festival director
- 190.** What award will Mr. Griffith most likely receive?
- A. Excellence in Acting
  - B. Best Cinematography
  - C. Lifetime Achievement
  - D. Achievement in Direction

**Questions 191 - 195** refer to the following e-mails and letter.

<b>To:</b>	a.raman@bgi.co.in
<b>From:</b>	s.kapoor@imail.co.in
<b>Date:</b>	15 April
<b>Subject:</b>	Thank-you note

Dear Mr. Raman,

Thanks for encouraging me to apply for the position at Neela Advertising and for writing such a glowing referral on my behalf.

Mr. Nirmal, Neela's chief recruiting officer, expressed his admiration for the television commercials I produced for Delhi Works, but he explained that his company in fact needs someone who can also create Web content and applications. I was therefore not offered the position.

Kindly let me know if you happen to hear of any other positions that might be a good fit for me. Thank you in advance.

Best regards,

Shreya

<b>To:</b>	a.raman@bgi.co.in
<b>From:</b>	s.kapoor@imail.co.in
<b>Date:</b>	20 May
<b>Subject:</b>	Good news

Dear Mr. Raman,

Thank you for your last referral. The director offered me the position during our interview, and I will be starting on 1 June. I will be happy to provide you with details about my duties once I get settled.

Best,

Shreya

17 May

Shreya Kapoor  
21 Hammam Street  
Mumbai

Dear Ms. Kapoor,

I am pleased that you will be joining Mumbai Canning Ltd. on 1 June. I was impressed with the knowledge you displayed at the time you interviewed at our offices. Your specific experience at Delhi Works, Inc., will be of tremendous value here.

I am enclosing some documents that you should complete, sign, and bring with you when you report to Human Resources at 9:30 A.M. on your first day. You will receive a brief administrative orientation at that time. Your assigned mentor, Ms. Meera Sethi, will meet you there at 10:30 to escort you to your department, where she will review your training plan and the projects the team is currently working on. At noon she will be taking you to our cafeteria for lunch in the company of some of your colleagues. I hope to join you there as well.

Welcome to Mumbai Canning Ltd.!

Sincerely,

*Zara Mehta*

Zara Mehta  
Mumbai Canning Ltd.

**191.** Why was Ms. Kapoor turned down for a position at Neela Advertising?

- A. She failed to provide adequate referrals.
- B. She did not meet the criteria for the job.
- C. She missed the application deadline.
- D. She was not available for a follow-up interview.

**192.** What is suggested about Ms. Kapoor?

- A. She left her job at Delhi Works, Inc., several years ago.
- B. She used to work with Mr. Nirmal at Delhi Works, Inc.
- C. She will produce television commercials for Mumbai Canning Ltd.
- D. She has recently switched careers.

**193.** Who most likely is Ms. Sethi?

- A. A cafeteria manager
- B. A payroll accountant
- C. A marketing team member
- D. A budget director

**194.** According to the letter, where will Ms. Mehta be at noon on June 1 ?

- A. In a design meeting
- B. On a business trip
- C. At a job interview
- D. At a dining facility

**195.** How was Ms. Kapoor offered her new job?

- A. In person
- B. In a letter
- C. By e-mail
- D. Over the telephone

Questions 196 - 200 refer to the following e-mails and memo.

<b>To:</b>	Kyung-Jin Sohn
<b>From:</b>	Darius Jackson
<b>Date:</b>	November 8
<b>Subject:</b>	Solutions to a problem

Dear Ms. Sohn,

As you know, competition for use of the printers has been causing a great deal of delay for members of the legal department. Everyone has had to wait to print documents at some point. Some of us have had to start coming to work earlier, and others are staying late. This is having a negative impact on our productivity and morale.

We could improve the situation for the remainder of the year by posting a sign-up sheet next to the printers. To be fair, each employee should sign up for only two fifteen-minute blocks per day. We could also reserve the lunch hour for unscheduled printing. And we should consider discontinuing the use of color printers until the situation is under control—color printing is up to five times as expensive as black-and-white printing. Let me know what you think.

Regards,

Darius Jackson  
Legal Administrator, Reeder and Kelter, Inc.

<b>To:</b>	kjsohn@reederandkelter.com
<b>From:</b>	lsullivan@truzynx.com
<b>Date:</b>	December 22
<b>Subject:</b>	Truzynx purchase

Dear Ms. Sohn,

Thank you for your recent purchase of two Truzynx printers for your company. Your purchase includes two years of free maintenance for each machine. Your first regularly scheduled servicing date will be one month from delivery. We also offer discounted prices on our extended maintenance plans within 60 days of equipment purchase. Please let me know if you are interested in these plans for your new printers.

Are you looking to improve your efficiency? We also have Truzplan. With this affordable remote-printing service, we can securely print your scanned documents and bring them to your office when you need them. Please let me know if you would like more information.

Sincerely,

Leilani Sullivan  
Sales Representative

## MEMO

To: All Reeder and Kelter, Inc., Staff  
From: Kyung-Jin Sohn, Support Manager  
Date: November 24  
Subject: Printer use

We have purchased two new printers, a multicolor UX212 and a black-and-white UY120 Truzynx. Unfortunately, they will not be arriving until December 18. In the meantime, please continue to schedule your printer-use times using the online link I e-mailed you on November 10. Using this document, you may reserve up to two fifteen-minute printing periods per day. Please do not schedule consecutive sessions, and remember that we have set aside time both in the morning and in the afternoon for emergency printing. Also, please use the color printers only when absolutely necessary. We have been purchasing more color ink than usual because staff members are using the color printers for scanning and printing when the black-and-white printers are in use.

**196.** According to the first e-mail, how have some employees coped with a problem?

- A. By reducing operational costs
- B. By working outside their regular hours
- C. By hiring temporary staff
- D. By outsourcing a maintenance service

**197.** Which of Mr. Jackson's suggestions did Ms. Sohn implement?

- A. Allowing employees two fifteen-minute printing periods per day
- B. Allotting a one-hour period at midday for emergency printing
- C. Posting a sign-up sheet next to the printers
- D. Discontinuing the use of color printers

**198.** According to the memo, what is the problem with the color printers?

- A. They have not been ordered.
- B. They regularly break down.
- C. They fail to scan documents.
- D. They are being overused.

**199.** What is true about the new printers purchased by Reeder and Kelter, Inc.?

- A. They were delivered on November 24.
- B. They include a three-year maintenance plan.
- C. They will be serviced on January 18.
- D. They came with free remote printing during the first month.

**200.** What does Truzplan offer?

- A. Delivery of printed documents
- B. Equipment insurance
- C. Suggestions for accessories
- D. Training in the use of equipment

**Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.**