

# TEST 5

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. If you have any questions about Maxiel Corporation's services, please visit ----- Web site.  
(A) we  
(B) us  
(C) our  
(D) ourselves
102. Tickets to ----- the variety show and the comedy show can now be purchased at special group rates.  
(A) what  
(B) both  
(C) and  
(D) with
103. The ----- of the Municipal Park Restoration Project was announced yesterday by the local hospitality association.  
(A) completed  
(B) completes  
(C) completion  
(D) complete
104. The loan application process at Palau Bay Bank is very -----.  
(A) efficient  
(B) efficiency  
(C) efficiently  
(D) efficiencies
105. Highly ----- craftspeople are needed for the renovation and repair of the plumbing systems.  
(A) turned  
(B) skilled  
(C) mended  
(D) natured
106. The Rio Blue jacket comes with a specially shaped pocket that prevents loose coins from ----- out.  
(A) drop  
(B) drops  
(C) dropped  
(D) dropping

107. Most residents of Vilica rely ----- agriculture for their livelihood.
- (A) on  
 (B) from  
 (C) into  
 (D) of
108. Mr. Schweizer has worked under my ----- as an editorial assistant for the past five years.
- (A) supervise  
 (B) supervises  
 (C) supervised  
 (D) supervision
109. Marburg Electro Company is ----- to report a significant increase in profits for the year.
- (A) earned  
 (B) outgrown  
 (C) expected  
 (D) risen
110. Participation in the Louisville Business Workshops is ----- to all business owners.
- (A) open  
 (B) opener  
 (C) opens  
 (D) openly
111. All products on ----- in the store window are available at reduced prices.
- (A) example  
 (B) display  
 (C) measure  
 (D) assembly
112. Unlike traditional book publishers, P-Gram Books focuses ----- on producing audio books that can be downloaded from the Internet.
- (A) exclusively  
 (B) exclusive  
 (C) exclusives  
 (D) exclusivity
113. The rear seats in the new Omaha Motors family car can be folded -----.
- (A) before  
 (B) forward  
 (C) nearly  
 (D) only
114. Mr. Uemura declined to ----- on rumors about how many medicines the drug manufacturer had in development.
- (A) commenting  
 (B) commentary  
 (C) comment  
 (D) comments
115. Job seekers are advised to avoid discussing confidential business knowledge acquired ----- working for former employers.
- (A) even  
 (B) beside  
 (C) while  
 (D) throughout
116. Before leaving the Hakodate assembly facility, each unit is carefully checked ----- imperfections.
- (A) like  
 (B) for  
 (C) to  
 (D) among
117. Audiris, a chemical produced by Laken Biotech, has ----- to be an effective fertilizer for apple trees.
- (A) proved  
 (B) attended  
 (C) searched  
 (D) examined
118. Recent sales figures contrast ----- with those prior to the launch of Lido Foods' aggressive advertising campaign.
- (A) sharp  
 (B) sharper  
 (C) sharply  
 (D) sharpness

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119. The license for the trial version of Exi 2.0 software is valid for the 30-day period immediately ----- the date of issue.
- (A) will follow  
(B) follows  
(C) followed  
(D) following
120. Frequent changes in the market make it hard for stereo equipment producers to anticipate demand with much confidence ----- precision.
- (A) nor  
(B) than  
(C) or  
(D) but
121. An extended ----- of rainy weather would be favorable news to the farmers in the Challeys Valley.
- (A) motion  
(B) position  
(C) breadth  
(D) period
122. OE Furniture Company is ----- to providing contemporary furniture at old-fashioned prices.
- (A) dedication  
(B) dedicates  
(C) dedicated  
(D) dedicating
123. The accounting department will ----- a retirement reception for Mr. Jiles next Wednesday at 4:00 P.M.
- (A) hold  
(B) raise  
(C) happen  
(D) regard
124. While offering similar vacation packages, travel agencies may charge ----- different prices.
- (A) markedly  
(B) marked  
(C) marks  
(D) marking
125. Please note that products ordered from Herb Emporium Online will not be shipped ----- full payment is received.
- (A) within  
(B) until  
(C) during  
(D) inside
126. Aliflora, Inc., grows fifty varieties of roses ----- and is now the second largest exporter in the region.
- (A) commerce  
(B) commercial  
(C) commercially  
(D) commercials
127. Researchers at Gasnite Company have developed an improved method of ----- fuel from industrial waste materials.
- (A) extraction  
(B) extracts  
(C) extracted  
(D) extracting
128. ----- inexpensive, most batteries available today will last much longer than those produced a decade ago.
- (A) Nevertheless  
(B) However  
(C) Anyway  
(D) Yet
129. The Yunof brand of teas, ----- entered the market in Norway only three years ago, is already among the top five best-selling brands.
- (A) when  
(B) who  
(C) where  
(D) which
130. The afternoon ----- includes a trip to the Mitchell Art Museum and a tour of Ostar Island.
- (A) duration  
(B) schedule  
(C) organization  
(D) correspondence

- 131.** Most reports suggest that Hahn Plastic Corporation is currently deciding ----- to open new offices in Jeju City.
- (A) whether  
 (B) since  
 (C) whereas  
 (D) if
- 132.** Because the statistics she used came from a ----- source, Ms. Unger was confident that her model for predicting weather patterns would give accurate results.
- (A) reliably  
 (B) reliable  
 (C) relying  
 (D) relies
- 133.** The staff of the document storage facility followed the auditor's suggestions for corrective action in ----- detail.
- (A) other  
 (B) every  
 (C) either  
 (D) any
- 134.** Emone Motor Company has not ----- any delays in production or delivery to dealerships this quarter.
- (A) exerted  
 (B) submitted  
 (C) represented  
 (D) experienced
- 135.** Avoid placing the digital scale ----- a source of excessive heat, as this may damage sensitive electronic components.
- (A) between  
 (B) through  
 (C) despite  
 (D) near
- 136.** Presidential candidate Christine Witherby spoke ----- yesterday about her proposals for budget reform.
- (A) expensively  
 (B) numerously  
 (C) previously  
 (D) publicly
- 137.** Despite heavy competition from established carriers, Sopot Airlines has managed to do more than just ----- in the narrow luxury niche.
- (A) survived  
 (B) survives  
 (C) survive  
 (D) survivor
- 138.** Since its repair, the central heating system in the Rayburn Building is now in ----- order.
- (A) working  
 (B) practical  
 (C) realistic  
 (D) useful
- 139.** No new investments or acquisitions will be made without the ----- of Kolsen Records' board of directors.
- (A) event  
 (B) sanction  
 (C) adoption  
 (D) convenience
- 140.** Although the possibility of damage in transit is -----, the client has requested that the shipment of equipment to the Vadeleux facility be insured.
- (A) contrary  
 (B) concerned  
 (C) detached  
 (D) remote

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## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following notice.

Ross & Bloom Publishing Group ----- an associate editor for the gardening section.

141. (A) hiring  
(B) has hired  
(C) is hiring  
(D) hired

This full-time position requires a dynamic individual who will provide support for the editorial -----

142. (A) assistance  
(B) reinforcement  
(C) locations  
(D) functions

of the magazine by researching and writing feature stories and columns under the direction of the managing editor. A university degree in journalism or a related field and at least two years of newspaper editing experience are required.

----- superb writing and editing skills, the qualified candidate is expected to demonstrate

143. (A) Compared to  
(B) As well as  
(C) In spite of  
(D) Ever since

computer literacy. The work will involve some travel. Send a cover letter and a résumé to Sandy Meyers at [jobs@rossbloom.com](mailto:jobs@rossbloom.com).

Questions 144-146 refer to the following article.

The City Council of Montville would like to thank all those who participated in the fifteenth annual Montville Festival events on September 3-4 for making them a resounding success. Special thanks are ----- to the sponsors of the event, Montville Electronics and Jeffers Furniture.

144. (A) ready  
(B) proper  
(C) due  
(D) apt

----- donated the prizes handed out on the first evening to children participating in the History of

145. (A) What  
(B) Some  
(C) Theirs  
(D) They

Montville Quiz. At the end of the second day, attendees were entertained with an exciting fireworks show followed by a live performance by the pop band Dinosaur Horizon. This annual event -----

146. (A) found out  
(B) took place  
(C) went into  
(D) threw away

with the help of many, many volunteers. Thank you to all of the people who contributed their time and talents to our days of community celebration!

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Questions 147-149 refer to the following notice.

When you order a product from the Dress Access shopping catalog, your name and address will be placed in our customer file. We collect customer ----- in order to enhance your shopping

147. (A) informs  
(B) informed  
(C) information  
(D) informational

experience and to communicate with you about new products and sales. We do not make customer names and postal addresses ----- to other companies or any third parties, but we occasionally mail

148. (A) inclined  
(B) comfortable  
(C) available  
(D) vacant

out printed catalogs featuring new items or special bargains. -----, if you do not wish to receive

149. (A) However  
(B) Moreover  
(C) Until then  
(D) In order that

our printed catalog or other correspondence, please indicate that under your address on the order form, and we will not include you on our mailing list.

Questions 150-152 refer to the following advertisement.

### Booking at the Salvador Dourado Hotel

Reserving a room at the Salvador Dourado Hotel is possible online at [www.salvador-hotel.com](http://www.salvador-hotel.com). It is recommended that room reservations be made ----- in advance.

150. (A) better  
(B) best  
(C) good  
(D) well

Guests ----- that some services available on the premises, including telephone and fax, are charged

151. (A) reminded  
(B) are reminded  
(C) would remind  
(D) had been reminded

separately from the room fee. ----- a more enjoyable stay, guests are requested to advise the hotel

152. (A) For  
(B) After  
(C) Unlike  
(D) Without

at the time of booking if particular services are required.

# TEST 5

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following announcement.

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### CHO TO APPEAR ON *YOUR WORLD NOW*

Mi-Sun Cho, who works in our international media department, will be appearing on the nationally syndicated news program *Your World Now* this Thursday. Cho will be interviewed about her first book, *Through My Eyes*, which chronicles her years traveling internationally as a journalist. The book has sold thousands of copies and has received many positive reviews. To watch and support one of our own, tune in to channel 17 at 6 P.M. this Thursday.

---

**153.** What is the purpose of the announcement?      **154.** What is indicated about Ms. Cho?

- |   |  |
|---|--|
| <p>(A) To describe a television program<br/>(B) To advertise a job position<br/>(C) To recommend a travel guide<br/>(D) To promote a travel service</p> | <p>(A) She has written a book.<br/>(B) She has been offered a new job.<br/>(C) She is moving to another country.<br/>(D) She works in a bookstore.</p> |
|---|--|

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**Questions 155-156 refer to the following registration card.**

**Thank you for purchasing a new Romulus camera!**

Please take a moment to fill out this card and officially register your purchase with us. In return, we will enter your name into a drawing to win one of a variety of prizes including a new Romulus television and a Romulus T35 portable CD player!

Name Abdul Khosa

Address 43 Springdale Rd., Penn, Wolverhampton WV4 3HN

Please return to Romulus Ltd., 515 Shanley Road, Liverpool L88 4HG.

**155.** What type of goods does Romulus Ltd. produce?

- (A) Music CDs
- (B) Electronics
- (C) Software
- (D) Videos

**156.** What is indicated about Mr. Khosa?

- (A) He has requested a mail-order catalog.
- (B) He works for Romulus Ltd.
- (C) He will be entered into a contest.
- (D) He has bought a new television.

**Questions 157–159 refer to the following table of contents.**

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## *Great Nature Magazine*

### **CONTENTS**

Pg. 3 This Week's Environmental News

Pg. 9 Letters to the Editor

Pg. 12 Cover story: Fire and Ice

Researcher Amy Vicucci recently spent three months observing a pack of wolves in northern Canada.

Pg. 30 Secrets of the Marshlands

Biologists have been researching the behavior of tigers in the marshlands of eastern India—and their discoveries may change the way we think about these big cats.

Pg. 43 A Conversation with Laurent Makombo

Meet the African politician who is campaigning to enact a landmark law for the protection of endangered wildlife in his country.

Pg. 58 And the Winners Are ...

We received hundreds of submissions from our readers for our 12<sup>th</sup> annual *Great Nature* wildlife photography competition. See the winners here.

**157.** What is the topic of the magazine?

- (A) Outdoor recreation
- (B) Canadian news
- (C) Wild animals
- (D) Nature photography

**159.** Based on the table of contents, what CANNOT be found in the magazine?

- (A) A book review
- (B) Contest results
- (C) News reports
- (D) An interview

**158.** On what page can an article about new scientific research be found?

- (A) Page 9
- (B) Page 30
- (C) Page 43
- (D) Page 58

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**Questions 160-161 refer to the following announcement.**

The Kaweiben Corporation awards educational scholarships to children of full-time employees who meet certain qualifications. Interested candidates must be high school graduates or must be graduating from high school during the year the application is submitted. Candidates must present a copy of an acceptance letter from a university. Scholarship recipients must attend university full time.

Scholarships will be paid directly to the university on a yearly basis. Any student who does not maintain passing grades will not be eligible to receive the scholarship in the following academic year.

Application forms can be found online at [www.kaweiben.com/scr](http://www.kaweiben.com/scr), along with more details about the program.

**160. What is being announced?**

- (A) A scholarship for students who want to work at Kaweiben Corporation
- (B) An information session about educational scholarships
- (C) A scholarship which requires students to make passing grades
- (D) Financial aid for employees who want to attend university

**161. What is NOT indicated about scholarship recipients?**

- (A) They must be related to a Kaweiben employee.
- (B) They must graduate from high school.
- (C) They must have been accepted to a university.
- (D) They must have demonstrated leadership in the community.

**Questions 162-164** refer to the following letter.

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**Globalsuite Travel**  
San Francisco, CA 94109  
1-888-555-2499  
[www.globalsuitetravel.com](http://www.globalsuitetravel.com)

Dr. Geoffrey Marsh  
2324 W. Bradford Ct.  
West Chester, PA 19380

April 14

Dear Dr. Marsh:

Thank you for your deposit of \$600.00. You are registered for the Autumn in Spain trip, which departs from Philadelphia and takes you to Madrid and Barcelona. Your complete itinerary and an historical guide to the region will be mailed to you in August. Please make sure we receive your final payment by July 25.

Enclosed is Globalsuite Travel's Essential Checklist, which will help you in making arrangements for your trip. Using your account ID, you can also log onto our Web site, where you will find tips about packing, a chart for calculating currency exchange rates, and descriptions of the hotels where you will be staying.

Please let me know if you have any questions.

Sincerely,

*Megan Schaeffer*

Megan Schaeffer  
Client Services

**162. Why was the letter written?**

- (A) To notify Dr. Marsh of a change of airport
- (B) To thank Dr. Marsh for his final payment
- (C) To request information about currency exchange
- (D) To communicate information about travel arrangements

**163. According to the letter, what will Dr. Marsh receive after July 25?**

- (A) Maps of Madrid and Barcelona
- (B) An itinerary
- (C) A checklist
- (D) An account ID

**164. What information is NOT included on the Web site?**

- (A) Hints about packing
- (B) Rates of currency exchange
- (C) Historical information
- (D) Details about hotels

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**Questions 165-168 refer to the following notice.**

### **Attention Museum Members**

The Haines Museum is hosting a traveling exhibition of works by renowned nineteenth-century artist Gerard Delaceaux. Delaceaux is known for his landscape paintings as well as his detailed miniature portraits. A native of France, he traveled throughout Europe and parts of Africa and Asia looking for inspiration for his works. Museums and private collectors from around the world have joined together to present the most complete display of Delaceaux's works to date. This exhibition will be open to the public from May 11 through June 25. Tickets for the exhibition are 25 euros and may be reserved by calling the Office of Museum Programs at [O]20 7946 0000. Tickets can be picked up at the south entrance admission counter, next to the museum café. Please note: exhibition hours will not be the same as museum hours. The exhibition will open each day at 10 A.M., one hour after the museum opening, and will close at 5 P.M., one hour before the museum closes. Please plan your visit accordingly.

**165. Who most likely issued this notice?**

- (A) A group of French artists
- (B) Mr. Delaceaux
- (C) A group of museum members
- (D) An employee of the museum

**167. What are reservations taken for?**

- (A) Lunch at the museum's café
- (B) A trip to France
- (C) Private tours of the museum
- (D) Tickets to see the exhibition

**166. What is NOT indicated about Mr. Delaceaux?**

- (A) He is famous for painting portraits.
- (B) He painted with watercolors.
- (C) He traveled to many parts of the world.
- (D) He was born in France.

**168. What is indicated about the exhibition?**

- (A) It will be open during special hours.
- (B) It will first open on Mr. Delaceaux's birthday.
- (C) It will include sculptures from South America
- (D) It will feature the work of several artists.

**Questions 169-172 refer to the following article.**

## Nature Center Opens at Stony Cove

CEDARPORt – On Saturday afternoon, the Cedarport Parks Commission officially opened its newest facility to the public. Stony Cove Nature Center, which was first proposed two years ago and has been under construction for the past eleven months, was supposed to open in August. However, the quick construction schedule, coupled with funds from private donors, enabled the commission to unveil it several months earlier than they had planned.

“The Cedarport city council has been extremely helpful since the first day the center was proposed,” said Madeline Kittleson, head of the Parks Commission. “But we wouldn’t have been able to open our doors as soon as we did without the generosity of local residents and businesses who donated money toward the center.”

The new 1,750-square-meter facility includes a number of permanent nature exhibits, space

for a rotating exhibit, and several lecture rooms. Starting next Monday, the lecture rooms will be used both as a setting for public nature programs and as classrooms for selected environmental science classes from the University of Cedarport, which is located nearby.

The exhibits will focus on the natural diversity of Stony Cove, including sections about the plants that grow in the cove’s seaside environment and the sea animals that live in and around the cove.

Over the next few weeks, the Stony Cove Nature Center will be hosting a variety of events, including several educational programs for schoolchildren and a nature walk for members of a local club called Environmental Friends. The full schedule can be found on Stony Cove Nature Center’s Web site.

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**169. What is the purpose of the article?**

- (A) To describe the construction of the new nature center
- (B) To highlight a difficulty that the new nature center is having
- (C) To announce the date that the new nature center will open
- (D) To provide an overview of the new nature center

**170. What is indicated about the new nature center?**

- (A) It was completed ahead of schedule.
- (B) It follows all environmental regulations.
- (C) It was built by a local environmental club.
- (D) It is owned by the University of Cedarport.

**171. Who is Ms. Kittleson?**

- (A) A science professor at the University of Cedarport
- (B) The person in charge of Cedarport’s parks
- (C) A local resident who donated a large sum of money
- (D) The head of the city council

**172. Who does the article NOT mention will come to the nature center within the next few weeks?**

- (A) Students from a local university
- (B) Young children
- (C) A representative from the Parks Commission
- (D) Members of a nature organization

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**Questions 173-177 refer to the following memo.**

## MEMO

To: New Products Department  
From: Arianna Lee, Focus Group Coordinator  
Date: October 12  
Subject: Focus group number 4829

On October 10, I conducted a formal taste test of the four new bottled iced tea drinks developed as summer specials. The flavors tested were Summer Raspberry, Fresh Mint, Fresh Mint with Lemon, and Hint of Peach. Several of you have been asking about the taste test, so I'd like to provide a brief summary.

Two groups with twelve participants each from the local area were selected at random. They met during the day of October 10 at an off-site location. Participants in the first group were given a sample of each flavor and asked to rate each sample on a scale of 1 to 10, with 1 signifying that the drink was not enjoyable at all and 10 signifying that the drink was highly enjoyable. Participants in the second group were given the same samples, but the samples were labeled by name. They were then asked to rate the samples on two scales from 1 to 10: how much they enjoyed the drink and how well it satisfied the expectation created by its name. The purpose of this test was to determine if the flavors of the drinks actually match the expectation created by the name of the product.

Results of the group taste test are being processed and analyzed and will be available next week. As always, the results are confidential, so my assistant will hand deliver a paper copy of the report directly to your offices rather than sending it as an e-mail attachment. Remember, our competition is eager to find out the results. If you think you need to share any details with anyone outside our department, please check with me first.

173. What is the purpose of the memo?

- (A) To share details about a product test
- (B) To provide an opinion of one of the drinks
- (C) To explain the results of a customer satisfaction survey
- (D) To recommend changes to focus group procedures

174. The word “rate” in paragraph 2, line 3, is closest in meaning to

- (A) price
- (B) judge
- (C) deserve
- (D) understand

175. Why were some of the samples labeled?

- (A) To provide health information
- (B) To communicate the task to participants
- (C) To compare the name of the drink to the taste
- (D) To help participants keep the drink samples

176. What is NOT mentioned about the study?

- (A) Its participants were divided into groups.
- (B) It was conducted by Ms. Lee’s assistant.
- (C) Its participants were selected by chance.
- (D) It was held away from the corporation’s offices.

177. According to the memo, what will occur next week?

- (A) More people will sample the drinks.
- (B) The drinks will be put on the market.
- (C) The procedure will be redesigned.
- (D) Results of the study will be available.

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**Questions 178-180 refer to the following article.**

### ***Rice Crop Expected to Reach Near-Record Levels***

The National Department of Agriculture has reported that the nation's farms are on pace to produce their second-largest annual rice crop and fourth-largest annual soybean crop ever. As a result, grain prices are expected to drop across the nation over the next several months, according to the government's economic advisory office.

The forecast is based on actual field visits and farmer surveys conducted by the department. Because of higher-than-average rainfall during the early summer planting season, previous estimates had been much lower than normal. But cooler, ideal weather since then has helped many of the nation's farmers recover from June's heavy rains. The department forecasts that farmers will harvest 4.3 billion bushels of rice, up more than 670 million bushels from last month's estimate of 3.6 billion. The new estimate is only 3 percent lower than last year's record crop of 4.5 billion bushels.

That recovery is expected to lead to lower prices for rice and soybeans, two of the nation's most important agricultural exports. That may provide some relief to meat producers who use rice and soybeans for feed, as well as for regular citizens who had expected to pay higher prices for rice and rice products at the supermarket. The department has lowered its estimate for soybeans slightly, to 2.97 billion bushels from 3 billion last month.

The new estimate is welcome news for many other businesses as well. High rice prices had cut deeply into profits for restaurant chains, for instance, since they spend a significant portion of their budget on rice and rice products.

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**178.** What is expected for rice production this year?

- (A) It will be of better quality than last year's crop.
- (B) It will drop by 3 percent because of flooding.
- (C) It will be higher than earlier forecasts.
- (D) It will break records for the fourth year in a row.

**179.** Who is NOT mentioned as being affected by grain prices?

- (A) Meat producers
- (B) Supermarket shoppers
- (C) Soybean packagers
- (D) Restaurant owners

**180.** When was rice production the highest?

- (A) This year
- (B) Last year
- (C) Two years ago
- (D) Three years ago

**Questions 181-185 refer to the following e-mails.**

E-Mail Message

To:	Thomas Whitman
From:	Charles Roberts
Date:	June 27
Re:	Inquiry

Dear Mr. Whitman,

I'm responding to your e-mail inquiry about renting an apartment for your upcoming vacation. I'm happy to say that the unit is still available for the dates in July that you have requested.

As I said in the advertisement that you saw in last week's *Province News Times*, the rental costs \$1,000 per week. Therefore, it would be \$2,000 for the two-week period that you proposed. I also require a \$400 security deposit to cover any potential damage to the property during your stay. This amount will be returned to you after your vacation as long as everything in the apartment remains in good condition.

Just to clarify, this furnished unit has an updated kitchen with all necessary appliances and equipment to meet your cooking needs. Per your request, I have also attached a number of photographs to this e-mail so that you can get a better sense of the available amenities.

Please send me an e-mail by tomorrow at 12 noon to confirm that you would like to rent the apartment. Then, please write a check to my name for the full amount (\$2,400) and send it to: 601 Beach Walk Avenue, Carlton City, VA 06698.

Sincerely,  
Charles Roberts

E-Mail Message

To:	Charles Roberts
From:	Thomas Whitman
Date:	August 3
Re:	Thank you

Dear Mr. Roberts,

I just wanted to thank you again for the use of your apartment and to let you know that I just received your note and the enclosed check. I'm glad you found everything in the apartment to be in good condition. I really appreciate that you returned my deposit so quickly.

My family and I had a wonderful time and are fortunate to have found such a wonderful rental on such short notice. It was great to have the beach located so close. The views from the balcony were superb. We had never traveled to Carlton City before, and were impressed by how many restaurants and shops were all within walking distance.

In fact, we enjoyed our stay so much that we are already trying to plan a return trip to Carlton City. Please let me know if you are renting the unit again next summer. If so, we'd love to go ahead and reserve it for three weeks.

Kind regards,  
Thomas Whitman

181. What is the purpose of the first e-mail?

- (A) To schedule a meeting
- (B) To respond to an advertisement
- (C) To request an explanation
- (D) To provide additional information

182. For how long did Mr. Whitman rent the apartment?

- (A) One week
- (B) Two weeks
- (C) Three weeks
- (D) Four weeks

183. What is NOT indicated about the rental apartment?

- (A) It is near the beach.
- (B) It has a balcony.
- (C) It is on the second floor.
- (D) It has a renovated kitchen.

184. Why did Mr. Whitman receive a check?

- (A) The property was in good condition.
- (B) He was guaranteed a discount.
- (C) The advertisement was not published.
- (D) He received rent from a tenant.

185. What plan does Mr. Whitman discuss in the second e-mail?

- (A) The purchase of a vacation home
- (B) An annual trip to Carlton City
- (C) A trip to the beach with additional family members
- (D) A longer stay in the same rental

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**Questions 186-190 refer to the following schedule and article.**

<b>Tanika James' schedule, Week of April 5</b>	
<b>Monday, April 5</b>	11:00 A.M. - Photo shoot at <i>Drama Talk Magazine</i> 3:30 P.M. - Interview with Boris Hahn at <i>Carter City Magazine</i> 5:00 P.M. - Rehearsal at Pennview Theater
<b>Tuesday, April 6</b>	10:00 A.M. - Radio interview at 108.5 FM with host Michelle Lambert 12:00 noon - Costume fitting at Pennview Theater 1:00 P.M. - Rehearsal at Pennview Theater
<b>Wednesday, April 7</b>	10:30 A.M. - Full day dress rehearsal at Pennview Theater 5:00 P.M. - Fitness center for personal training session with Akira Tsubo
<b>Thursday, April 8</b>	10:00 A.M. - Final rehearsal 4:00 P.M. - Costume and make-up 6:00 P.M. - Final preparation 8:00 P.M. - Opening performance
<b>Friday, April 9</b>	8:30 A.M. - Interview with Andrea Cruz at Channel 1 News 10:00 A.M. - Interview with Daniel Cho at the <i>Carter Daily News</i> 8:00 P.M. - Performance at Pennview Theater

### ***Spotlight on Tanika James***

By Maryann Marks

Renowned performer Tanika James made her theater debut last night, starring in the hit show *Flying High*. The story of a young flight attendant who travels the world looking for a new city to call home, *Flying High* is based on the critically acclaimed novel written by Jee-Soo Chin.

*Flying High* opened last year on November 15, starring theater legend Dolores Luna. The show has received excellent reviews over its six-month run, and there has been some debate over whether replacing Ms. Luna would affect the show's popularity. Ms. Luna left the show last month to prepare to take the lead role in the upcoming production of *Forget*.

Ms. James is best known for her role on the popular television show *The Becker Family* and for her role in the film *Lighthouse*, for which she received the Winston Actors Award last year for Best Leading Actress.

In a recent interview with a reporter from *Carter City Magazine*, Ms. James spoke in detail about her adjustment to the theater world. "So far this has been a great learning experience for me," said Ms. James. "It's certainly very different from what I'm used to, and it took some time to get adjusted to performing in front of a live audience instead of a camera; it's something I would certainly like to pursue further."

Last night, the *Flying High* audience was packed with a crowd of celebrities, including many of Ms. James' television and film costars.

*Flying High* is scheduled to run until December 30. For tickets and information, call the Pennview Theater box office at 555-0177.

186. According to the schedule, when will Ms. James spend time exercising?

- (A) On Tuesday
- (B) On Wednesday
- (C) On Thursday
- (D) On Friday

187. What is the purpose of the article?

- (A) To introduce a television program
- (B) To promote a movie
- (C) To profile a performer
- (D) To announce an award

188. When was the article published?

- (A) On April 8
- (B) On April 9
- (C) On November 15
- (D) On December 30

189. What character does Ms. James play in *Flying High*?

- (A) A reporter
- (B) An actor
- (C) A novelist
- (D) A flight attendant

190. Who did Ms. James most likely talk to about adjusting to the theater?

- (A) Boris Hahn
- (B) Michelle Lambert
- (C) Andrea Cruz
- (D) Daniel Cho

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**Questions 191-195 refer to the following e-mails.**

**\*E-mail\***

To:	customer.service@kitchenaus.com
From:	lbowers@tapmail.com
Date:	October 1
Subject:	Order number 158967

To Whom It May Concern:

I recently placed an online order with Kitchen Australia for an Outfit-Your-Kitchen set (order number 158967). When it arrived, I discovered that the 22-centimeter baking dish that is supposed to be included in the set was missing. Moreover, the medium frying pan was dented.

In the past, I have ordered both an ice-cream maker and a cutting board from Kitchen Australia. I received both of those shipments in perfect condition. Consequently, I am surprised to find problems with this order. I hope this matter can be resolved quickly.

Lawrence Bowers

**\*E-mail\***

To:	lbowers@tapmail.com
From:	customer.service@kitchenaus.com
Date:	October 2
Subject:	Re: Order number 158967

Dear Mr. Bowers:

I sincerely apologize for the mistakes with your order, and want to let you know that the piece that was not included in your order will be sent immediately. As for the damaged piece, please send it back and we will replace it once we have received it from you.

Attached to this e-mail, please find a label that you can print out and use for the return of the damaged item. The label gives you free shipping for the item.

Again, we apologize for the mistakes. For your trouble, we would like to give you a 10 percent discount on your next purchase. Please use coupon code AC9Y128 to receive the discount. Also, we will send all new orders you place by October 31 by express post for no extra charge.

Thank you, and we hope to do business with you again.

Anne Hosaki

191. What is the purpose of the first e-mail?

- (A) To report problems with an order
- (B) To request a shipping label
- (C) To change a delivery date
- (D) To ask for product information

192. What does Mr. Bowers indicate about his history with Kitchen Australia?

- (A) He has never ordered from the company before.
- (B) He has never used the company's online ordering service before.
- (C) He has never received damaged goods from the company before.
- (D) He has never had a delayed delivery from the company before.

193. What is the purpose of the second e-mail?

- (A) To ask Mr. Bowers for more information
- (B) To help solve problems with Mr. Bowers' order
- (C) To remind Mr. Bowers that he needs to send payment
- (D) To recommend a product that Mr. Bowers might like

194. According to Ms. Hosaki, what will be sent immediately?

- (A) A baking dish
- (B) A cutting board
- (C) A dishwasher
- (D) A frying pan

195. What does Ms. Hosaki NOT offer to provide?

- (A) Express shipping during the month of October
- (B) A replacement ice-cream maker
- (C) A discount on a future purchase
- (D) A label for complimentary shipping

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**Questions 196-200 refer to the following letters.**

Dr. Ralph Jones  
Director, School of Library Science  
Talson City University

September 12

Dear Dr. Jones,

We have five jobs available at Talson City Library that may be of interest to your students. Below are the minimum qualifications for these positions. Unless otherwise indicated, the jobs are open to students in their final year. Full job descriptions are available on our Web site. I'd like to encourage current students and recent graduates of your program to apply.

Regards,

*John Foster*

John Foster  
Head Librarian, Talson City Library

**Circulation Clerk and Senior Circulation Clerk:** Must demonstrate excellent organizational skills; applicants with two years of experience in circulation qualify for a senior position.

**Periodicals Specialist:** Must have at least one year of experience in a supervisory role.

**Reference Assistant:** Must have previous work experience in a library setting, online research skills are required.

**Children's Librarian:** Must have completed a library science degree and have at least three years of experience working with children in a public library.

To apply for these positions, fax a cover letter, résumé, and two letters of recommendation to John Foster at 555-0199.

John Foster  
Head Librarian, Talson City Library  
September 22

Dear Mr. Foster,

I am writing in reference to Frank Fox, who is applying for a position at the Talson City Library. Frank is a student in the library science program here at Talson City University, and will be graduating this spring. He has been my employee for the last two years at the information desk in the university library. Frank is highly resourceful, excellent with patrons, and is dedicated to providing quality service.

Frank also has a strong commitment to educating the youth of Talson City. He has been a volunteer at an after-school center for children for the last three years, teaching computer skills and Internet search techniques.

I believe Frank would be an excellent addition to your library staff.

Sincerely,  
Betsy Miller

196. Why does Mr. Foster write to Dr. Jones?
- (A) To encourage him to apply for a job
  - (B) To request a letter of recommendation
  - (C) To ask him to distribute job information
  - (D) To request information about a Web site
197. What is a requirement for the senior circulation clerk position?
- (A) A degree in library science
  - (B) Three years of relevant work experience
  - (C) Experience managing others
  - (D) The ability to organize
198. In the second letter, the word “program” in paragraph 1, line 2, is closest in meaning to
- (A) classroom in a university
  - (B) course of studies
  - (C) computer software
  - (D) radio broadcast
199. For what position is Mr. Fox most qualified?
- (A) Circulation clerk
  - (B) Periodicals specialist
  - (C) Reference assistant
  - (D) Children’s librarian
200. What is indicated about Ms. Miller?
- (A) She has known Mr. Fox for four years.
  - (B) She runs a volunteer program in which Mr. Fox participates.
  - (C) She used to supervise Mr. Fox at the Talson City Library.
  - (D) She works with Mr. Fox at Talson City University.