

**READING**

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Some visitors to Dubrovnik feel that it is too ----- with tourists to be enjoyable during the summer.
(A) crowd
(B) crowds
(C) crowding
(D) crowded
102. The bicycles designed by Andre Lim are ----- easy to assemble and attractive to many young people.
(A) both
(B) while
(C) not only
(D) nor
103. Before Mr. Kim joined our company as a sales analyst, he ----- in the sales sector for several years already.
(A) works
(B) has worked
(C) will work
(D) had worked
104. Our dedicated team has ----- produced high quality, innovative products since the company was established in 1995.
(A) lightly
(B) briefly
(C) consistently
(D) enormously
105. The continuing spread of office automation has increased worker -----, resulting in job consolidation and lower demand for accounting clerks.
(A) produce
(B) to produce
(C) productively
(D) productivity
106. Teachers must be ----- in the use of the new technology so that their students can benefit.
(A) revealed
(B) trained
(C) understood
(D) taken

107. Award-winning Maida Stewart is one of the Australian artists ----- paintings are currently on display in the Dots exhibition at Pace Gallery.
 (A) who
 (B) whom
 (C) whoever
 (D) whose
108. As an administrative assistant, you are responsible for ordering office ----- such as pens, papers, ink cartridges, and staplers.
 (A) facilities
 (B) attributes
 (C) supplies
 (D) members
109. You will report ----- to the project manager and you will be responsible for overseeing the work of engineers and designers.
 (A) direction
 (B) directing
 (C) directly
 (D) directs
110. The event was well ----- and covered by numerous media including television stations and newspapers across the country.
 (A) publicizing
 (B) publicized
 (C) publicity
 (D) publicize
111. All visitors to the main office are ----- to present their identification cards to the security guard when entering the building.
 (A) prompted
 (B) required
 (C) insisted
 (D) appealed
112. In 2009, Italian fashion designer Valentino Garavani announced his retirement ----- 45 years in the fashion business.
 (A) within
 (B) on
 (C) after
 (D) along
113. Our monthly production capability is expected to grow significantly, owing to the ----- of our own factories in China.
 (A) expand
 (B) expands
 (C) expansion
 (D) expansive
114. Coles Online Delivery is a new service enabling customers to order ----- groceries on the Internet.
 (A) they
 (B) them
 (C) themselves
 (D) their
115. For your reference, we have enclosed a ----- of the renewal notification which will be sent to subscribers.
 (A) fund
 (B) payment
 (C) copy
 (D) collection
116. The board of directors on December 20 ----- the annual budget which won't be official until signed by President John Wei.
 (A) approved
 (B) approvable
 (C) approval
 (D) approvingly
117. ----- Mega Foods imports only one kind of cheese now, the company will be importing a total of five varieties by next year.
 (A) Until
 (B) Once
 (C) Unless
 (D) Although

118. Technological progress is making it possible to produce goods more ----- with less labor input.
 (A) efficient
 (B) efficiency
 (C) efficiently
 (D) efficiencies
119. The university's Career Services Center can assist students in finding part-time work and the jobs available are posted ----- the entrance to the office.
 (A) from
 (B) of
 (C) beside
 (D) with
120. After carefully reviewing a number of job applications, we are pleased to ----- you the marketing director position.
 (A) offer
 (B) hire
 (C) relocate
 (D) ask
121. You will be required to show valid identification prior to processing a refund request ----- a receipt.
 (A) without
 (B) along
 (C) between
 (D) outside
122. If you are planning to install the machine by yourself, then we recommend that you visit one of our ----- dealers that can give you additional installation assistance.
 (A) authorized
 (B) authorization
 (C) authority
 (D) authorize
123. In preparation for the quarterly sales meeting, please print out the latest sales figures for Mr. Cho and mail it to -----.
 (A) himself
 (B) his
 (C) he
 (D) him
124. With the signing of the ----- contract, we would like to welcome you as a supplier to our company.
 (A) enclosed
 (B) shaped
 (C) trained
 (D) engaged
125. Lawmakers must ----- find a way to cut another 11 million dollars from this year's budget to fix the error.
 (A) quicker
 (B) quickest
 (C) quickly
 (D) quickness
126. The Super Tip toothbrush was ----- designed to remove bacterial plaque while effectively cleaning all surfaces of the teeth.
 (A) quite
 (B) specially
 (C) seldom
 (D) profoundly
127. In order to reduce costs, Busan Consulting's ----- use of office space and equipment has been adopted by many local businesses.
 (A) economical
 (B) economy
 (C) economist
 (D) economize
128. The manager has asked Mr. Lim to submit his final report on the sales of the new washing machine ----- April 30th.
 (A) with
 (B) toward
 (C) between
 (D) by
129. The Perfect Pet Parlor is a chain of stores ----- a large selection of pet food and pet accessories at a reasonable price with excellent sales support.
 (A) sell
 (B) sells
 (C) sold
 (D) selling

130. Since Mr. Kane is on vacation until next week, all product ----- should be made to Mr. Park in the customer service department.
(A) problems
(B) concepts
(C) inquiries
(D) positions
131. ----- direct flights are available from Atlanta to Calgary International Airport, although major airlines offer good connections through Chicago, Denver or Houston.
(A) No
(B) Not
(C) None
(D) Never
132. Thanks to careful -----, the installation of the new equipment did not disrupt or affect the plant's activities.
(A) plan
(B) planner
(C) planning
(D) planned
133. The members meet ----- a week to discuss the next steps to be taken in achieving their objective.
(A) each
(B) every
(C) once
(D) one
134. ----- who has questions regarding the hospital bill, pricing information or insurance coverage can contact our customer service representative.
(A) Others
(B) They
(C) Herself
(D) Anyone
135. The display is for paper size selection, and shows the paper sizes that are currently ----- in the copier.
(A) invited
(B) prepared
(C) loaded
(D) commended
136. Snacks and soft drinks will be served, but participants can bring ----- they like on the hiking trip.
(A) wherever
(B) however
(C) whomever
(D) whatever
137. Current uniforms must ----- be worn while on duty and should be kept well maintained.
(A) always
(B) nearly
(C) strongly
(D) almost
138. Only full-time employees and their family members are entitled to use the company ----- such as the company gymnasium for free.
(A) facilities
(B) guidelines
(C) products
(D) procedures
139. As a local business association member, you may advertise ----- our website free of charge, for employment, or items for sale.
(A) of
(B) up
(C) as
(D) on
140. The new SM-8 model is ----- suited for transporting four adults; however, like most sedans, the rear seat is a bit narrow for three adults.
(A) perfectly
(B) gradually
(C) heavily
(D) slowly

Part 6

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Dear Ms. Johnson,

Your letter received on August 1st, requested that we discontinue delivery of the *Sunday Times Gazette* newspaper, effective August 15th. However, you recently ----- your

141. (A) renewed
(B) enrolled
(C) offered
(D) reviewed

subscription, and there is credit still on your account. Please let us know how you wish the credit to be handled. ----- mark your selection on the instructions attached and return this

142. (A) Terribly
(B) Comfortably
(C) Simply
(D) Currently

entire letter in the envelope provided.

Thank you once again for letting us serve you. We hope you ----- a regular *Sunday Times*

143. (A) became
(B) had become
(C) becomes
(D) will become

Gazette subscriber again, sometime soon.

Sincerely,

TONY MOODY

TONY MOODY

Customer Service Director

Questions 144-146 refer to the following advertisement.

One of the best options when you choose to stay in Ubud is Barong Resort. From Ngurah Rai International Airport, you ----- without hassles to this resort.

144. (A) came
(B) can come
(C) comes
(D) had come

This one-hour drive will give you a wonderful experience, passing green rice fields on your way to the resort ----- some quaint villages, which specialize in handmade crafts.

145. (A) in addition
(B) beside
(C) as well as
(D) together

The road is also ----- to Monkey Forest which can be reached with a quick 10-minute walk.

146. (A) close
(B) closing
(C) closed
(D) closure

GO ON TO THE NEXT PAGE 

Questions 147-149 refer to the following notice.

With the expansion of the Wellness Recreation Center, projected to open Fall 2011, the Recreational Sports Department will be able to build on our current tradition of offering students a wide ----- of healthy activities at all ability levels.

147. (A) section
(B) extent
(C) variety
(D) restriction

-----, of the many activities we currently offer, the City of Laredo and TAMIU community

148. (A) However
(B) Otherwise
(C) And then
(D) Accordingly

are planning to participate in an array of youth activities beginning Summer 2010. These 2-to 3-week-long activities promote health and wellness while providing fun and safe activities for the youth of Laredo and TAMIU.

Activities would include softball, soccer, basketball, and other recreational events. If you are interested in ----- your son/daughter for our youth camp, please contact us at

149. (A) registering
(B) attending
(C) accepting
(D) operating

326-3015 for more information.

Questions 150-152 refer to the following memo.

To : Sales Department personnel
From : Louis Caldera, Director
Date : August 2, Thursday
Re : Michelle Drumbel's retirement

A retirement party ----- on Friday for Michelle Drumbel, who has worked as a sales manager.

150. (A) is held
(B) will be held
(C) had been held
(D) was held

The party will begin at 6:30 p.m. on August 10th, in south conference room 107. All of you are cordially invited to contribute to a gift that our department will present to Michelle in honor of her hard work over the past 20 years. My assistant, George will be collecting your donations through the week. I hope that you will be able to join us to ----- Michelle's

151. (A) celebrating
(B) celebrated
(C) celebrate
(D) celebration

distinguished career with our company.

The delicious dinner buffet will be provided by Las Cruces Foods. Please contact George by August 8 to let us know ----- you will be able to attend.

152. (A) whether
(B) how
(C) what
(D) whichever

GO ON TO THE NEXT PAGE

Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following advertisement.

Northwest Lawn Care, Inc.
Specializing in landscaping and property maintenance for over 20 years.

- | | | |
|---|--|---|
| <input type="checkbox"/> Lawn mowing | <input type="checkbox"/> Leaf collecting | <input type="checkbox"/> Hedge trimming |
| <input type="checkbox"/> Tree trimming/removal | <input type="checkbox"/> Planting | <input type="checkbox"/> Fertilizing |
| <input type="checkbox"/> Liming to correct pH imbalance | <input type="checkbox"/> Seeding | |

Northwest Lawn Care, Inc. is a full service company providing lawn care and property maintenance service. We stand ready to help you with all your lawn care and property maintenance needs.

Given the large number of competing services available that can mow your lawn, why would you want to pick Northwest? You might ask, what makes Northwest different? Why do we have such a phenomenal retention rate with our customers?

Maybe it is our well-trained technicians who are proud of their work, who really care about how your lawn looks and are eager to help you when you have special requests.

With more than 40 teams serving the greater North Carolina area, we guarantee a service call will be made within two days! This year we will also be expanding our services to include laying new turf and cleaning out gutters.

It's time for you to contact us for your free estimate.

Northwest Lawn Care, Inc.

Phone: 336-246-3434

Fax: 336-246-2974

Office Hours

Monday - Friday: 9 a.m. till 9 p.m.

Saturday - Sunday: 9 a.m. till 3 p.m.

153. What does the company guarantee in the ad?

- (A) Accuracy in billing
- (B) Speedy service
- (C) 24-hour availability
- (D) Cheap prices

154. What new service is this company going to be providing?

- (A) Weed control
- (B) Harvesting
- (C) Deck installation
- (D) Gutter cleaning

Questions 155-157 refer to the following form.

APPLICATION FORM

Announcing a special service for readers of the *Chicago Daily*!

We offer a service that delivers private, non-commercial messages for you every Tuesday in the *Chicago Daily*. Messages appear under the following classifications.

Please check the one that applies to your message:

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Giveaways | <input type="checkbox"/> Wanted |
| <input type="checkbox"/> Personal | <input type="checkbox"/> Shared Accommodation |

1. Your message is allowed a maximum of 30 words. Be sure to include your telephone number. If there is a possibility that someone other than yourself may answer the phone, include your name with your number. Type or write your responses neatly in order to make your application legible.

- Full name : _____
- Full address : _____
- Telephone numbers
 - Home : _____
 - Work : _____
 - Mobile phone : _____

2. Mail or fax this form to :
- Message Placement Section
Chicago Daily
 211 Main Street
 Chicago, IL 73234
 Fax: 415-692-7711



155. Where can this form be found?

- (A) In a magazine
- (B) In a newspaper
- (C) On a bulletin board
- (D) In a memo

156. What is mentioned in the form?

- (A) You can use a free commercial ad service.
- (B) You have to write more than 30 words.
- (C) You have to send the form by e-mail.
- (D) Your message will be carried on Tuesday.

157. What information is NOT required on the form?

- (A) Business telephone number
- (B) Residential address
- (C) Fax number
- (D) Subscriber's name

GO ON TO THE NEXT PAGE

Questions 158-160 refer to the following letter.

Dear Valued Customer,

Thank you very much for your recent request for our special coupons that can be used in any FOOD Factory store in North America.

We have enclosed three special coupons for you to use in our stores. Please be reminded that these coupons are valid only for one week from September 8 - September 15. Please show both your membership card and coupons to the cashier before payment.

Once again, I appreciate your interest in our special coupons and we hope you will enjoy shopping at FOOD Factory. We hope to continue to satisfy you with the best service possible.

Sincerely,

Robert Moore

Robert Moore
FOOD Factory

SAVE \$1.00

Save \$1.00 on two
packs of mixed nuts

SAVE \$1.50

Save \$1.50 on two
Marth's cheese crust
pizzas

SAVE \$2.00

Save \$2.00 on three
boxes of Market S
crackers

158. What is the purpose of the letter?
- (A) To offer special discounts
 - (B) To announce the opening of a new shop
 - (C) To inform the customer of a service change
 - (D) To answer questions asked by customers

159. What should customers show to the cashier?
- (A) A membership card
 - (B) Coupons
 - (C) Coupons and a receipt
 - (D) Their membership card and coupons

160. How much is saved with the coupons for three packs of mixed nuts and a box of Market S crackers?
- (A) \$1.00
 - (B) \$1.50
 - (C) \$2.00
 - (D) \$3.00

Questions 161-162 refer to the following advertisement.

Get \$200 off your trip to Las Vegas!

Priceline.com introduced today a limited-time offer where leisure travelers can book any Priceline Vacation package to Las Vegas and get \$200 off their flight and a three-night hotel package.

Look at some examples of our excellent rates!

Hotel	Hotel Only (per night)	With Promotion (flight from London +3 nights with \$200 off)
Villa Premiere Hotel and Spa	from \$292	from \$1,016
Plaza Inn	from \$219	from \$950
Royal Cabo	from \$303	from \$1,130

Notes:

To qualify for the special promotional offers, travelers must purchase their vacations by August 1, 2009, and begin their trip by October 31, 2009. Prices are per-person based on double occupancy including round-trip airfare. Taxes are not included.

Purchases must be made with a valid Versa credit card. Enter promo code LAVC01001. Promotion is valid for flights and hotel bookings for two or more people. Rates and rooms are subject to availability. For full details on the limited-time offer, visit www.priceline.com/vacations.

Thank you.

161. Under what condition would the promotion NOT be valid?
- (A) The customer departs from London.
 - (B) The customer travels alone.
 - (C) The customer pays with a Versa credit card.
 - (D) The customer books on July 31.

162. What can be assumed about the prices listed in the ad?
- (A) They can be lowered by additional promotion coupons.
 - (B) They will increase when taxes are added.
 - (C) They are guaranteed until the end of October.
 - (D) They are lower than competitors' prices.

GO ON TO THE NEXT PAGE

Questions 163-165 refer to the following minutes from a meeting.

Cornerstone Festival Planning Committee

Board Meeting Minutes : Sunday, July 10 at 1:00 p.m., Hogg Park Office

Present : Jenny Freeman, Erica Miller, Leo Jones, Alison Raban

Absent : Jake Bowers

Finance Committee Report provided by Chair, Erica Miller

- Miller reviewed balance sheet with committee members. She explained that several items, including plastic bags and aluminum cans, had risen in price, requiring higher spending.
- Jones provided a list of vendors that sell recyclable plates, cups, forks and spoons. The committee reviewed all prices and agreed to purchase from Amy's Event Supplies.

Development Committee Report provided by Chair, Alison Raban

- Raban provided the schedule for Friday and Saturday events and activities, which include the performance by Anberlin Band, the seminar with speaker Gabriel Salguero, and the Breakaway program for youth. MOTION to accept schedule was seconded and passed.
- Raban asked for suggestions for activities schedule for Sunday, the final day of the festival. MOTION to bring ideas to next board meeting (July 15) was seconded and passed.

※ Meeting adjourned at 2:50 p.m.

※ Minutes submitted by Alison Raban on July 10 at 3:10 p.m.

163. Which committee member handles financial issues?

- (A) Jenny Freeman
- (B) Erica Miller
- (C) Leo Jones
- (D) Alison Raban

164. What has NOT yet been decided?

- (A) The vendor for cups and plates
- (B) The music band that will perform
- (C) The events on the final day of the festival
- (D) The person who will address the audience in the seminar

165. When will the group get together again after this meeting?

- (A) The following Sunday
- (B) In five days
- (C) Tomorrow
- (D) After the festival

Questions 166-169 refer to the following magazine article.

Space Hotel is Not a Dream Any More



Believe it or not, booking a hotel in space may become a reality sooner rather than later, and if things go as planned, the Galactic Suite will actually be inviting guests to travel around the world in one and a half hours.

The Boston-based construction company says that the space hotel will be the most expensive accommodation in the galaxy, costing \$3 million for a three-day stay. During their stay at the luxurious hotel, guests will be able to see the sunrise 15 times a day and use Velcro suits to crawl around their rooms by sticking themselves to the walls.

There are a number of inconveniences in the weightless environment. "It is the restroom in zero gravity that is the biggest challenge," the president of the firm, John Shannon says. But they may have solved the issue of how to take a shower in weightlessness. The guests will enter a compartment in which bubbles of water will float around. In addition, they can eat "space food," which includes Mexican tacos and Japanese noodles.

Everything sounds exciting, right? But, who can afford such a luxurious trip? Surprisingly, several millionaires have already made reservations for accommodations at the hotel in space. An Indian entrepreneur was ahead of everyone else.

An American research company predicts that the space hotel industry will be quite popular in the near future. Increasing demand for space-tourism will make expenses cheaper. It is said that space tourism will be available to the general public within 20 years.

166. How much does it cost to stay at the space hotel?
- (A) \$2 million per day
 - (B) \$3 million for 3 days
 - (C) \$4 million for one week
 - (D) \$12 million for 3 days
167. Which activity is NOT mentioned in the article?
- (A) Training programs
 - (B) Seeing the sunrise
 - (C) Eating space food
 - (D) Taking a shower
168. According to the article, what will happen in 20 years?
- (A) The number of space hotels will double.
 - (B) People's fear associated with going into space will be lowered.
 - (C) Only millionaires will make reservations.
 - (D) Space tourism will be affordable to the average person.
169. Who will be the first guest of the space hotel?
- (A) An entrepreneur from Mexico
 - (B) A company president from America
 - (C) A business owner from India
 - (D) A private investor from Japan

GO ON TO THE NEXT PAGE 

Questions 170-173 refer to the following memo.



From : Jack Wells, Executive Vice President
To : All Employees
Date : July 1
Re : Corporate Volunteer Project - Days of Caring

Days of Caring is an exciting opportunity for corporations in Morris County to get acquainted with local health and human services agencies. Our company has participated in the project for ten years now, and I'd like to encourage you to share this valuable experience with other volunteers.

This year's Days of Caring will be held from September 12 to September 18. During this period, industry employees will provide three or more hours of service to nonprofit institutions in their communities. Days of Caring projects include simple repairs, landscaping, spring-cleaning, painting, and interaction with children and the elderly.

Last year, approximately 3,000 workers from two different brewing companies, including ourselves, took part in nearly 200 service projects, contributing over 11,000 volunteer hours to the communities where the businesses were located.

The company will offer paid time off to participating employees. We invite you to get involved by completing the attached registration form and submitting it to Glenn Casamassa in the Social Responsibility Department by the end of this month.

170. Why was the memo written?

- (A) To organize a new team of volunteers
- (B) To announce a change in an event
- (C) To inform employees of a new policy
- (D) To persuade employees to take part in an event

171. Where does Mr. Wells work?

- (A) At a brewing firm
- (B) At a nonprofit organization
- (C) At a community center
- (D) At a consulting agency

172. What is NOT mentioned about the upcoming event?

- (A) It will last for a week.
- (B) Staff who attend the event will get a paid vacation.
- (C) It is not a nation-wide event.
- (D) About 3,000 people will participate.

173. According to the memo, by when must registration forms be submitted?

- (A) July 1
- (B) July 31
- (C) September 12
- (D) September 18

Questions 174-176 refer to the following course schedule.

BEREA HIGH SCHOOL PUBLIC SEMINARS WINTER SCHEDULE Culinary Arts

Cooking 101

This class has been created with considerable thought and care based on the requests of our local residents, who want to build basic skills that will help them become confident beginning cooks.

These skill and knowledge classes will teach students how to read and follow recipes, and explain culinary terminology. If you're tired of living on fast food, then this class is for you.

- When: Wednesday evenings, 6-8 p.m., beginning August 27
- How Much: \$49 for 4 sessions, 8 instructional hours
- Where: Berea High School Room E-99

Quick and Easy Meals

Do you struggle to make healthy meals for you and your family because you simply can't find the time? Would you like to eat healthier, but you don't really know that many quick and easy meal options? Do you or your family have the impression that healthy meals are going to be bland and tasteless? If you answered "yes" to any of these questions, you're definitely going to want to be in this class.

The class will include easy and delicious recipes for the whole family, kid-friendly dishes and low-fat recipes. Basic nutrition info will be included in all sessions.

- When: Wednesday evenings, 6-8pm, beginning October 2
- How Much: \$ 49 for 4 sessions, 8 instructional hours
- Where: Berea High School, Room E-99

174. Who are these classes designed for?

- (A) High school students
- (B) New restaurant employees
- (C) Average people who don't cook
- (D) Immigrants

175. What is the purpose of the Cooking 101 course?

- (A) Teach basic cooking skills
- (B) Teach budget-friendly recipes
- (C) Teach kitchen-tool maintenance
- (D) Teach special recipes for kids

176. What is NOT covered in the Quick and Easy Meals course?

- (A) Nutrition tips
- (B) Low-fat dishes
- (C) Dessert preparation
- (D) Easy recipes for the family

GO ON TO THE NEXT PAGE 

Questions 177-180 refer to the following letter.

Dear Laura,

I was so sorry to hear that your shop recently closed down. Perhaps there just isn't a large enough market for custom-made shoes in a town of this size. As you know, I have three pairs of shoes that you made for me, and I love them.

While there are not enough customers to use such a specialty shop, the boutique that Lela Roberts and I run downtown could make use of your skills. We both know the quality that you produce, and we do not see one business failure as a reflection on your abilities. Even though we cannot offer you the same experience as running your own business, we are willing to make space in our store for your workshop if you would be willing to share the rent with us. We can discuss any possible cut of the profits at a later date, but I assure you that the majority will be yours.

Please let me know what you think. I think this could be a really good opportunity for both of us. Feel free to call me at any time, either at the store (468-1589), or at home (435-9963). I look forward to hearing from you.

Yours sincerely,

Eva Enrique

Eva Enrique

177. What is the main purpose of this letter?
- (A) To announce the closing of a store
 - (B) To offer financial aid to a store
 - (C) To propose a business partnership
 - (D) To inquire about shoemaking skills
178. Why did Laura's business go out of business, according to Eva?
- (A) A lack of suitable customers
 - (B) Her store's poor location downtown
 - (C) Laura's failure to create awareness of her store
 - (D) Laura's lack of experience in business
179. Who is Eva Enrique?
- (A) A real estate agent
 - (B) A shoe designer
 - (C) A shop owner
 - (D) Laura's former colleague
180. What is NOT mentioned in the letter?
- (A) Eva's suggestion will attract more tourists to the town.
 - (B) Eva has a store downtown.
 - (C) Eva has got products from Laura's store.
 - (D) Laura doesn't run her own business now.

Questions 181-185 refer to the following letter and brochure.

Dear Ms. Blamires,

Bestest Fitness has been providing our members the best environment for more than 15 years. Now, we have approximately 60,000 members all over Australia and we are very proud to say that our program is perfectly designed to fulfill our members' needs on a daily basis.

Our experienced and qualified instructors can give you advice on the best fitness program by having a counseling session. And if you want to lose weight in a healthy manner, we are willing to help you find the best way to work out and slim down. We have also arranged excellent and safe exercise programs for kids and the disabled.

For more details, please see the enclosed brochure. If you have any questions, leave us an e-mail message at information@bestest.com at any time, or you can contact us toll-free call (1-800-551-7790) during our business hours.

Sincerely,

Richards Grant

Richards Grant

Manager

Bestest Fitness

BESTEST FITNESS

Facilities available:

Swimming pool, sauna, gym, yoga studio, table tennis, pool table, open member's lounge

	ADULT	JUNIOR (Under 16 years)
Swimming pool	\$3.00	\$2.50
Sauna	\$2.50	\$1.50
Gym	\$2.00	\$1.00
Personal trainer	\$10.50	\$8.50
Yoga	\$3.00	\$3.00
Aerobics lesson	\$5.00	\$3.50
Table tennis	free	free
Pool table	free	free

(per hour)

Hours

Monday - Friday 6:00 a.m. - 10:00 p.m.

Saturday and Sunday 7:00 a.m. - 6:00 p.m.

181. What can be inferred about Ms. Blamires?
- (A) She requested some information.
 - (B) She is a member of Bestest Fitness.
 - (C) She works at Bestest Fitness.
 - (D) She sent a letter of complaint.
182. In the letter, the word “arranged” in paragraph 2, line 4, is closest in meaning to
- (A) settled
 - (B) run
 - (C) installed
 - (D) inaugurated
183. What did Ms. Blamires receive with the letter?
- (A) A coupon
 - (B) A pamphlet
 - (C) A membership card
 - (D) A counseling sheet
184. Which of the following is NOT mentioned about Bestest Fitness?
- (A) There are qualified and experienced instructors.
 - (B) It costs 2 dollars for an adult to use the gym for an hour.
 - (C) They help each member select the best program.
 - (D) They have a large number of members worldwide.
185. When is a suitable time for Ms. Blamires to call Bestest Fitness?
- (A) Monday 5:00 A.M.
 - (B) Tuesday 7:00 P.M.
 - (C) Saturday 6:30 A.M.
 - (D) Sunday 7:30 P.M.

Questions 186-190 refer to the following two e-mails.

To: Petrisha Deaze<petrisha9@financialconsult.com>
From: Steven Hernandez<merrysteven@atcmulti.com>
Re: Phone conversation
Date: Monday, October 26

Dear Ms. Deaze,

I am writing to you to apologize for the inconvenience we had on the telephone just before. As you noticed, the conference call switch on my phone was acting up and several outside conversations interrupted us. I'm afraid that we may have lost or miscommunicated some important information at the end of conversation.

I know that you were talking about the value of the WebWide and IntelCom stocks we inquired about three days ago. However, I could not hear any more than that.

Our phones are still acting strange, so if it is possible, would you please fax me the information today? I would very much appreciate it.

Sincerely,

Steven Hernandez

To: Steven Hernandez<merrysteven@atcmulti.com>
From: Petrisha Deaze<petrisha9@financialconsult.com>
Date: October 26
Re: Phone conversation and correction

Dear Mr. Hernandez,

Thank you for your e-mail. It is true our communication did not go as smoothly as I had hoped during our call, but please do not worry about it. I understand that office equipment does break down at inconvenient times.

I called to inform you that two of the stock prices I faxed you last Friday were inaccurate. WebWide should be 1150.5 not 1155.5 and IntelCom should be 930.25 not 935.25.

I should have faxed the corrected data, but, unfortunately, our fax machine broke down yesterday morning and the replacement ordered hasn't arrived yet. We both happened to have technical problems in our offices.

If you have any questions, please contact me anytime at the above e-mail address or by fax after Wednesday, the 28th. Once again, thank you for your concern.

Sincerely yours,

Petrisha Deaze

186. What is the purpose of Mr. Hernandez's e-mail?
- (A) To set up a conference call
 - (B) To explain why his fax didn't arrive
 - (C) To apologize for an inconvenience
 - (D) To ask Ms. Deaze to buy some stocks
187. What has disturbed their conversation?
- (A) Failure of the phone
 - (B) Some equipment going out
 - (C) The power outage
 - (D) The street noise
188. Why didn't Ms. Deaze fax the information?
- (A) Her fax machine was out of order.
 - (B) She didn't have the correct fax number.
 - (C) She was too busy.
 - (D) She forgot to send it.
189. In the second e-mail, the word "concern" in paragraph 4, line 2, is closest in meaning to
- (A) worry
 - (B) insecurity
 - (C) interest
 - (D) anxiety
190. When did Ms. Deaze fax Mr. Hernandez the wrong information?
- (A) October 23
 - (B) October 26
 - (C) October 27
 - (D) October 28

Questions 191-195 refer to the following advertisement and letter.

Your website is the face of your business online!

Let Websitework design your company website now, and see your profits skyrocket. A website is a great way to make customers aware of your business, especially in the age of online communication.

Our specialty is in creating profitable websites for small and mid-sized companies. If you arrange a consultation with Websitework, you'll receive help in clearly determining your target market. By predicting the number of visitors to your site, our marketing team will review your online marketing strategy and search for ways to market the site itself. We'll provide affordable packages to suit your company's budget and we'll even update your site on a monthly basis.

In addition, you can post all the latest company news and press releases, and set up a secure transaction system. You can even add attractive features such as a calendar, currency converter, and shipment tracking system.

Over 95% of our customers have reported an average 20% jump in sales since they used our service. Visit our website and check out our gallery and testimonials at www.websitework.net to see the testimonials for yourself.

Dear Design Department:

I have checked your gallery and testimonials carefully and would like to have you design the website for my small shipping business.

But I have a few questions. First, can I select additional features like an electronic shopping cart, credit card processing, and identity theft protection? Second, can you provide translations of web pages to Spanish? And last, how easily can I take control of and administer the content of my website?

Please contact me as soon as possible with the answers, as I hope to complete my site by early next month.

Thanks for your cooperation in advance.

Sincerely,

Amos Badeah

Amos Badeah

President

Amos' Shipping and Transportation

191. What is the main benefit of having a company website?
- (A) To inform people of a business
 - (B) To encourage customers to buy its products
 - (C) To find new customers
 - (D) To communicate with designers
192. Which of the following will Websitework NOT help companies with?
- (A) Designing a marketing plan
 - (B) Estimating net profits from the website
 - (C) Promoting the website
 - (D) Maintaining the website regularly
193. What is this company best known for?
- (A) Increasing sales by 20%
 - (B) Designing quality websites
 - (C) Yielding high profits
 - (D) Manufacturing lucrative websites
194. What addition to the website is NOT mentioned?
- (A) A calendar
 - (B) A tracking function
 - (C) Company news
 - (D) An electronic shopping cart
195. What does Amos Badeah plan to do on his website?
- (A) Start refurbishing his delivery business site
 - (B) Provide information in Spanish
 - (C) Administer the design department
 - (D) Advise clients on website design

Questions 196-200 refer to the following e-mail and advertisement.

To : Fred Stanford <fstanford@century22.com>

From : Sean Price <sprice@lawoffices.com>

Re : Office Space for Rent

Dear Fred,

After visiting the Century 22 Realty website I learned that you have office space for rent in New Jersey. Beginning in January, I will be relocating my law practice to the Roland Heights district of the city and need to rent some property. I would prefer a location that includes parking spaces for my clients. I would be interested in hearing about what potential properties you have for rent in the area. Would you please contact my assistant, Maureen at 788-877-6556 with information regarding the property at your earliest convenience?

I will be traveling to New Jersey next week and I would like to set up a meeting so that I can visit the office space. You can fax me the appropriate details at 1-898-776-8788.

Warm Regards,

Sean Price

Grand Opening OFFICE SPACE AVAILABLE

Century 22 Realty welcomes business professionals to consider renting office space at four separate locations in the Roland Heights District in New Jersey.

WINCHESTER PROPERTY

Fully-furnished office property. Conveniently located within a 5-minute walk from the King Street Subway Station. Prices for offices from \$550 per month.

MARYLAND PROPERTY

Spacious office available. Hardwood floors and high ceilings. Access to parking lot adjacent to office building. Prices for offices from \$650 per month.

ROCKEFELLER PROPERTY

Recently-restored industrial property. Newly-designed lofts are perfect for business professionals looking for modern office space. Prices for offices from \$900 per month.

DIAMOND PROPERTY

Brand-new offices. Internet access provided. Located within walking distance of Trinity Towers Subway Station. Prices for offices from \$1,250 per month.

See something you like? Call Century 22 today at 1-800-221-1332 or visit our website at www.century22.com for more information. You may also fax us at 1-800-221-1333 or stop by the office at 22 Shelbourne Street, Hoboken, New Jersey.

- 196.** What is Mr. Price most concerned about?
- (A) The size of the office space
 - (B) The parking arrangements
 - (C) The proximity to the subway
 - (D) The price of the office
- 197.** Who is Mr. Price?
- (A) A realty dealer
 - (B) An employee at a law office
 - (C) A secretary
 - (D) Fred's co-worker
- 198.** What office space will Mr. Price likely be interested in?
- (A) Winchester Property
 - (B) Maryland Property
 - (C) Rockefeller Property
 - (D) Diamond Property
- 199.** What is indicated about the Rockefeller Property?
- (A) It has just been renovated.
 - (B) It is in a residential area of the city.
 - (C) It is in a quiet area.
 - (D) It is near a subway station.
- 200.** What is NOT mentioned as a method of contacting Century 22 Realty?
- (A) E-mail
 - (B) In person
 - (C) Telephone
 - (D) Fax