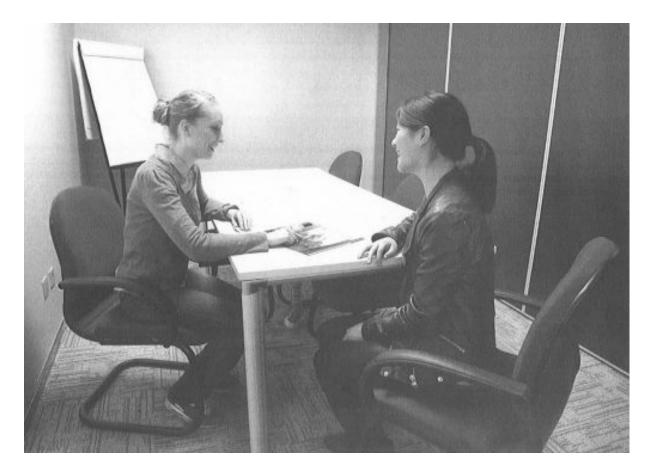
LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

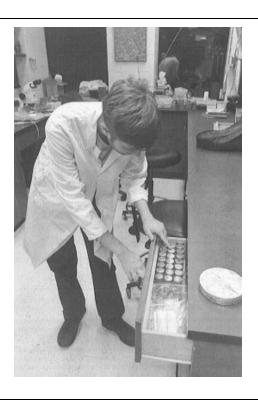
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B) or (C) on your answer sheet.

- **7**. Mark your answer on your answer sheet.
- **8**. Mark your answer on your answer sheet.
- **9**. Mark your answer on your answer sheet.
- **10**. Mark your answer on your answer sheet.
- **11**. Mark your answer on your answer sheet.
- **12**. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- **15**. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- 18. Mark your answer on your answer sheet.
- **19**. Mark your answer on your answer sheet.

- **20**. Mark your answer on your answer sheet.
- **21**. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- **26**. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- **29**. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- **31**. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B) or (C). The conversations will be not printed in your test book and will be spoken only one time.

- 32. Where do the speakers work?
 - (A) At a hotel
 - (B) At an art gallery
 - (C) At a hardware store
 - (D) At a travel agency
- 33. Why was a building temporarily closed?
 - (A) To take inventory
 - (B) To host an event
 - (C) To complete a renovation
 - (D) To celebrate a holiday
- 34. What is the man going to do next?
 - (A) Post some flyers
 - (B) Send customers an e-mail
 - (C) Place a food order
 - (D) Contact the maintenance department

- 38. What are the speakers mainly discussing?
 - (A) A store sign
 - (B) A Web site
 - (C) Some uniforms
 - (D) Some business cards
- 39. What suggestion does the man make?
 - (A) Adding display racks
 - (B) Giving a demonstration
 - (C) Researching some suppliers
 - (D) Advertising a business' hours
- 40. What does Ana offer to do?
 - (A) Lead a training session
 - (B) Greet a client
 - (C) Update a list
 - (D) Revise an announcement

- 35. What are the speakers planning?
 - (A) A company dinner
 - (B) A conference schedule
 - (C) An upcoming trip
 - (D) A factory inspection
- 36. What does the woman suggest?
 - (A) Inviting a guest speaker
 - (B) Reserving a different venue
 - (C) Checking a budget
 - (D) Postponing a party
- 37. What does the woman say will be provided?
 - (A) Name tags
 - (B) A city tour
 - (C) Transportation
 - (D) Entertainment

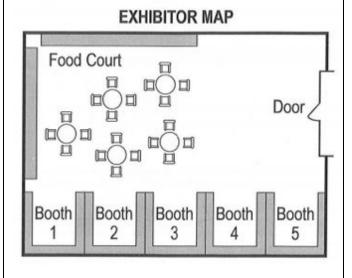
- 41. What type of business is the man calling?
 - (A) A bookstore
 - (B) A restaurant
 - (C) A clothing shop
 - (D) A printing shop
- 42. What will happen next week?
 - (A) A class will begin.
 - (B) A shipment will arrive.
 - (C) A location will change.
 - (D) A sale will end.
- 43. What information does the woman ask for?
 - (A) A bank account number
 - (B) A mailing address
 - (C) A discount code
 - (D) A telephone number

- 44. What is the woman concerned about?
 - (A) The quality of some fabric
 - (B) The price of a shipment
 - (C) The size of some furniture
 - (D) The noise from some construction
- 45. What does the man say his team will do at the woman's house?
 - (A) Paint a living room
 - (B) Assemble a product
 - (C) Take some measurements
 - (D) Remove some machinery
- 46. What does the woman ask the man to do?
 - (A) Resubmit an order form
 - (B) Send some samples
 - (C) Go to a different address
 - (D) Change a delivery date

- 50. Where do the speakers most likely work?
 - (A) At a hotel
 - (B) At a restaurant
 - (C) At a convention hall
 - (D) At an auto repair shop
- 51. What does the woman say about her car?
 - (A) She will loan it to a friend.
 - (B) She does not use it often.
 - (C) It was recently purchased.
 - (D) It needs to be fixed.
- 52. What does the woman mean when she says, "Thursday is my mother's birthday"?
 - (A) She is inviting the man to a party.
 - (B) She cannot work on Thursday night.
 - (C) She has to buy a gift before Thursday.
 - (D) She forgot to update a calendar.
- 47. Why does the man want to hire a temporary employee?
 - (A) To hand out brochures
 - (B) To design a Web site
 - (C) To sort through some documents
 - (D) To pick up some office equipment
- 48. According to the man, what does the job require?
 - (A) Sales experience
 - (B) Public speaking skills
 - (C) Interior decorating experience
 - (D) Computer skills
- 49. What does the man ask the woman to do?
 - (A) Check a budget
 - (B) Sign a contract
 - (C) Brainstorm marketing ideas
 - (D) Prepare some invoices

- 53. What most likely is the man's position?
 - (A) A maintenance worker
 - (B) A government official
 - (C) An editor
 - (D) An accountant
- 54. What do the women do at their company?
 - (A) They arrange travel.
 - (B) They provide legal assistance.
 - (C) They organize training sessions.
 - (D) They manage company inventory.
- 55. What does the man ask about?
 - (A) Free parking
 - (B) Technical support
 - (C) Payment options
 - (D) Printing supplies

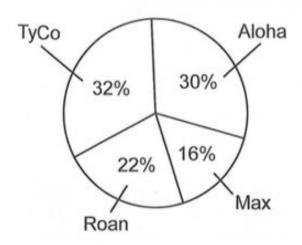
- 56. Who most likely is the woman?
 - (A) A writer
 - (B) A musician
 - (C) A television show host
 - (D) A photographer
- 57. What does the man encourage the woman to do?
 - (A) Update some contact information
 - (B) Review a project proposal
 - (C) Submit an invoice
 - (D) Interview for a position
- 58. What topic does the woman say she is interested in?
 - (A) Landscape design
 - (B) Modern architecture
 - (C) Folk music
 - (D) Street artwork



- 59. What event is being discussed?
 - (A) A company picnic
 - (B) A professional conference
 - (C) A grand opening
 - (D) An investors meeting
- 60. What does the man imply when he says, 'me call his assistant"?
 - (A) He will volunteer to prepare a speech.
 - (B) He will find a new location.
 - (C) He will ask for a schedule change.
 - (D) He will make a complaint.
- 61. What does the woman say she will do?
 - (A) Print out a map
 - (B) Confirm a catering order
 - (C) Clean some sports equipment
 - (D) Mail some invitations

- 62. What business does the man most likely work in?
 - (A) Electronics
 - (B) Clothing
 - (C) Gardening
 - (D) Cookware
- 63. Look at the graphic. Which booth will the man be assigned to?
 - (A) Booth 1
 - (B) Booth 2
 - (C) Booth 4
 - (D) Booth 5
- **64.** What does the woman say she will send to the man?
 - (A) Admission tickets
 - (B) An identification badge
 - (C) A registration receipt
 - (D) A parking permit

Market Share





Interview schedule

Name	Time	Type of interview
Tim Bartlett	10:00	On-site
Brandy Miller	11:00	Videoconference
Louisa Sanchez	1:00	Videoconference
Ken Mori	2:00	On-site

- 65. What product are the speakers discussing?
 - (A) Kitchen appliances
 - (B) Children's shoes
 - (C) Photo editing software
 - (D) Gardening tools
- **66.** Look at the graphic. Which brand does the woman mention?
 - (A) Aloha
 - (B) Max
 - (C) Roan
 - (D) TyCo
- 67. What will the woman go get from her office?
 - (A) Some samples
 - (B) Some data reports
 - (C) A key
 - (D) A résumé

- **68.** What position is the company interviewing for?
 - (A) Accountant
 - (B) Graphic designer
 - (C) Computer programmer
 - (D) Screenwriter
- 69. What does the woman ask about?
 - (A) What the job requirements are
 - (B) How many people applied
 - (C) Whether references are necessary
 - (D) Whether some equipment is ready
- 70. Look at the graphic. Which candidate is overseas?
 - (A) Tim Bartlett
 - (B) Brandy Miller
 - (C) Louisa Sanchez
 - (D) Ken Mori

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time

- 71. Where most likely are the listeners?
 - (A) At a writing seminar
 - (B) At a literary reading
 - (C) At an awards presentation
 - (D) At an orientation session
 - 72. What is the speaker's newest work about?
 - (A) Her favorite writer
 - (B) The history of South Africa
 - (C) Her personal experiences
 - (D) The psychology of children
 - 73. What will most likely happen at 7:30 P.M.?
 - (A) A presentation will begin.
 - (B) Questions will be answered.
 - (C) Books will be signed.
 - (D) A bookstore will close.

- 77. Who most likely is the speaker?
 - (A) A retail facility manager
 - (B) A painter
 - (C) A shop owner
 - (D) A maintenance worker
- 78. What does the speaker mean when he says, "It wasn't an easy decision"?
 - (A) He was unsure about a rental agreement.
 - (B) He considered many possible candidates.
 - (C) He found a problem on the woman's application.
 - (D) He had difficulty selecting an appropriate space.
- 79. What is mentioned about the booth?
 - (A) It is being used by a vendor.
 - (B) It is popular with shoppers.
 - (C) It is available for three weeks.
 - (D) It is being designed by an artist.
- 74. What kind of business is being advertised?
 - (A) A gardening company
 - (B) A flower shop
 - (C) A function hall
 - (D) An interior design service
- 75. According to the speaker, why should listeners visit Green Solutions?
 - (A) To browse through merchandise
 - (B) To make a booking
 - (C) To place a customized order
 - (D) To organize a home visit
- 76. How can listeners receive a price reduction?
 - (A) By printing out a coupon
 - (B) By placing a phone call
 - (C) By mentioning a commercial
 - (D) By making a minimum purchase

- 80. What does the speaker mention about the commuter train system?
 - (A) It failed a government inspection.
 - (B) It had to be completely shut down.
 - (C) It is disliked by some individuals.
 - (D) It recently underwent repairs.
- 81. What did Mary Stenos do on Wednesday?
 - (A) Met with media representatives
 - (B) Stopped by a construction site
 - (C) Announced new regulations
 - (D) Launched an online forum
- 82. According to the speaker, why should listeners visit the Web site?
 - (A) To download some brochures
 - (B) To check the status of a project
 - (C) To submit questions about a plan
 - (D) To view a schedule for a conference

- 83. What is being advertised?
 - (A) A staffing company
 - (B) A talent agency
 - (C) A legal firm
 - (D) A consulting service
- 84. What is required to be represented by Ace Solutions?
 - (A) A physical examination
 - (B) An advanced degree
 - (C) A background check
 - (D) A long-term contract
- 85. What does the speaker recommend that the listeners do?
 - (A) Provide feedback on a service
 - (B) Sign up for a newsletter
 - (C) Renew a membership
 - (D) Take advantage of an offer

- 89. What facility does the teahouse include?
 - (A) A parking lot
 - (B) A stage for performances
 - (C) A private library
 - (D) An area for sleeping
- 90. What is mentioned about the teahouse?
 - (A) It overlooks the entire city.
 - (B) It hosted many notable events.
 - (C) It has innovative architectural features.
 - (D) It was owned by the royal family.
- 91. According to the speaker, what is the teahouse now used as?
 - (A) A venue for government ceremonies
 - (B) A destination for visiting tourists
 - (C) A location for live shows
 - (D) A facility for storing historic artifacts
- 86. What type of business is Lifan Industries?
 - (A) A software developer
 - (B) An electronics producer
 - (C) A computer retailer
 - (D) A public relations firm
- 87. Why does the speaker say, "But that's not our final goal"?
 - (A) To show that more effort is required
 - (B) To propose a new partnership
 - (C) To suggest that a new factory will open
 - (D) To introduce a new business plan
- 88. What most likely will happen next?
 - (A) A customer survey will be distributed.
 - (B) Listeners will pose questions.
 - (C) New products will be revealed.
 - (D) The speaker will give a demonstration.

- 92. What is the main topic of the message?
 - (A) An employment opportunity
 - (B) A vacation schedule
 - (C) A training course
 - (D) An upcoming film
- 93. What does the speaker imply when she says, "All of your previous parts have been in action movies"?
 - (A) She is confident that a request will be met.
 - (B) She is willing to change a film's script.
 - (C) She is uncertain about the suitability of a role.
 - (D) She is aware of an objection to a proposal.
- 94. What will the speaker provide to the listener?
 - (A) An audition schedule
 - (B) A draft of a script
 - (C) Some legal documents
 - (D) Some contact information

	Evergreen Technolog Business Cards
Quantity	Name
500	Jihoon Lee
1,000	Paola Dias
1,500	Barbara Reynolds
2,000	Mohammed Nasser

- 95. Which department does the speaker work in?
 - (A) Human Resources
 - (B) Sales
 - (C) IT
 - (D) Finance
- 96. Look at the graphic. Which quantity needs to be changed?
 - (A) 500
 - (B) 1,000
 - (C) 1,500
 - (D) 2,000
- 97. What does the speaker say he will do tomorrow?
 - (A) Provide a logo
 - (B) Pick up an order
 - (C) Pay an invoice
 - (D) Meet with a client

COMPANY	BEST FEATURE
Lowz	No equipment charge
Gatepath	Payments from mobile phones
E-buzz	Flexible contracts
MRC	Online customer service

- 98. What type of business is being launched?
 - (A) A financial consulting firm
 - (B) A real estate agency
 - (C) A restaurant
 - (D) An electronics store
- 99. What does the speaker say she is pleased about?
 - (A) The location of public transportation
 - (B) The price of some equipment
 - (C) Some job applications
 - (D) Some building renovations
- 100. Look at the graphic. Which company does the speaker want to use?
 - (A) Lowz
 - (B) Gatepath
 - (C) E-buzz
 - (D) MRC

This is the end of the Listening test. Turn to Part 5 in your Test book

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Recyclable materials such as glass and plastic are collected weekly on Mondays and Thursdays. (A) twice (B) much (C) yet (D) far	 105 the necessary safety precautions are not taken, there could be a higher risk of injury. (A) Just (B) If (C) That (D) From
 102. Due to congestion on the roads, an increasing number of manufacturers transport their goods by train. (A) either (B) very (C) now (D) rather 	106. Dissatisfied customers of Maple Housekeeping may terminate the contract three days of the first cleaning session. (A) as (B) by (C) within (D) unless
103. When customers have a complaint, employees have been instructed the supervisor on duty. (A) to inform (B) to have informed (C) to informing (D) to be informed	 107 hearing the fire alarm, the students evacuated the building via the nearest exit. (A) Upon (B) From (C) Within (D) Besides 108. Citizens expressed their for the
104. Old furniture, vintage jewelry, and other are available for sale at this market. (A) quantities (B) antiques (C) compartments (D) statements	mayor, who helped the city become financially solvent after 10 years of being heavily in debt. (A) appreciation (B) applause (C) responsibility (D) reluctance

109.	Long Road Truck Rental posted an announcement stating that it employees to wear jeans with company shirts beginning on April 2. (A) allow (B) would allow (C) is allowed (D) were allowing		Mr. Powers informed a customer that the special security service was not customizable, but that the payment terms were (A) negotiable (B) probable (C) knowledgeable (D) profitable MevTech representatives arranged a
	With information available on the terrain, the hikers hired a personal guide in order to ensure their safety. (A) few (B) little (C) most (D) this		press conference in order to address the sudden surge in customer complaints regarding their products. (A) greatly (B) noticeably (C) severely (D) hastily
	Ms. Latta usually uses her car to get to work, but she finds it simpler to commute via bus than with city traffic. (A) deals (B) to deal (C) is dealing (D) has been dealing	((ncorporated was in talks to merge with Busch & Hawley, stock prices for both companies began rising. (A) Amid (B) Abroad (C) Atop (D) Across
	The expense for fixing the vehicle was higher than the cost given by the auto mechanic. (A) estimating (B) estimated (C) estimation (D) estimates Logan Home Appliances' annual promotion is now underway, the store is far busier than usual. (A) But that (B) Due to (C) Notwithstanding	119.	The athlete recently beat the world record for the marathon less than a minute. (A) beneath (B) above (C) at (D) by First Canadian National Bank charges a commission when cash from its machines by non-customers. (A) to withdraw (B) is withdrawn (C) withdraws (D) is withdrawing
114.	(D) Since Experts say that a rise in property values in the Bedford area will be the outcome of the increase in local population. (A) susceptible (B) transferable (C) probable		The city of Myerstown plans to turn an 80-acre of land near Weller River into a public park next year. (A) period (B) stretch (C) degree

(C) degree (D) collection

(D) questionable

(D) whether Barton Electronics will have to boost
production to meet the demand for its newest dishwasher model. (A) bulky (B) proficient (C) sizable (D) wealthy
Mr. Sampson must renew his gym membership by December 31, he will be unable to access the facility. (A) but (B) or (C) so (D) not
ReliaCorp's sale of some surplus property is with saving the company from bankruptcy. (A) agreed (B) motivated (C) reminded (D) credited
otherwise stated, all course materials will be available at the campus bookstore two weeks before the first day of class. (A) While (B) Still (C) Unless (D) Whereas

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

From: Vice President Donna Johnson

To: Helio Tech employees

Date: July 5th

Subject: Lobby Renovation

131. (A) did allow

(B) has allowed

(C) allows

(D) are allowing

132. (A) Construction will begin when the building permits are received.

> (B) This celebration will last for most of the month of July.

(C) Considering the cost, the renovation might be postponed.

(D) The first area that will benefit from this is the lobby. 133. (A) Upon

(B) During

(C) Around

(D) Until

134. (A) aware

(B) disciplined

(C) reluctant

(D) content



March 5

Jeanie Handa 837 River Ridge Street St. Louis, MO 63115

Dear Ms. Handa,

We can review the ----- of your current portfolio and explore additional financial opportunities. Please contact me at 555-8343 or send an e-mail to j.clark@secureinvestments. com to set up an appointment.

Sincerely, Jack Clark Consultant Secure Investments

- 135. (A) contribution
 - (B) achievement
 - (C) development
 - (D) promotion
- 136. (A) You might lose more money if you don't take action now.
 - (B) Accordingly, there are better jobs available in other larger companies.
 - (C) We may have to meet at another time as I have some obligations.
 - (D) It may be time to reconsider your investment strategy, however.

- 137. (A) increased
 - (B) to increase
 - (C) increase
 - (D) increases
- 138. (A) prestige
 - (B) order
 - (C) degree
 - (D) status

Questions 139-142 refer to the following notice.

The city's Waste Management Division has been cleaning Brentridge's streets twice a month. However, in response to the rapid accumulation of trash in several districts, we have decided to increase the frequency of this service to once a week starting May 1. ______, we hope to improve the appearance of public areas while removing substances that could contaminate the environment.

There are a few things that you need to be aware of. First, each neighborhood has been assigned a day of the week for its streets to be cleaned. _____. Additionally, residents must make sure to keep their curbs _____ at these times. This is vital as our cleaning vehicles will be unable to reach them otherwise. We would truly appreciate your _____ with these changes.

- 139. (A) For instance
 - (B) Until now
 - (C) On the other hand
 - (D) In this way
- 140. (A) Refrain from disposing of toxic materials outside of these designated areas.
 - (B) Please visit our Web site to see when this will occur in your area.
 - (C) The mayor will address citizens' concerns at the next town hall meeting.
 - (D) The city plans to implement a new recycling program to reduce waste.

- 141. (A) occupied
 - (B) separate
 - (C) accessible
 - (D) flexible
- 142. (A) association
 - (B) qualification
 - (C) cooperation
 - (D) sequence

Questions 143-146 refer to the following posting on a website.

Employee Message Board

Holiday Office Party

Success and Appreciation

Posted by Julie Norton

- 143. (A) helps
 - (B) helped
 - (C) helping
 - (D) had help
- 144. (A) I really enjoyed all the food and chatting with everyone.
 - (B) I worked really hard to plan this event.
 - (C) Special thanks to Keith, Grant, Vanessa, and Melissa who spent many hours outside of work to help plan everything.
 - (D) I'm glad to see that everyone made it to work today.

- 145. (A) regular
 - (B) familiar
 - (C) different
 - (D) general
- 146. (A) overstepped
 - (B) surrendered
 - (C) exceeded
 - (D) overwhelmed

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147 - 148 refer to the following letter.

April 3

Larry Martin Kansas Neat & Tidy 5448 Lakeside Drive Arlington, Kansas 67514

Dear Mr. Martin,

We are interested in using your company's cleaning services for this year's Halley Valley Rock Festival. The festival will begin on Friday, June 14, and last the entire weekend, ending on the night of Sunday, June 16. However, unlike previous years, this year we would like your company to clean the festival grounds intermittently throughout the festival. Therefore, we will be providing your company with a temporary office trailer where your workers can take breaks from the heat.

We look forward to working with your company again this year.

Sincerely,

Karen Johnson

Festival Coordinator, Halley Valley Foundation

- 147. Who most likely is Mr. Martin?
 - (A) A musical performer
 - (B) A truck driver
 - (C) A cleaning company's representative
 - (D) A festival coordinator

- 148. According to the letter, what will be provided?
 - (A) Food and water
 - (B) A sheltered area
 - (C) Musical equipment
 - (D) Cleaning supplies

Questions 149 - 150 refer to the text message chain.

LAURA BURKE	5:09
Are you back in the city Monday?	
ADVIK SHAN	5:15
l might be.	
LAURA BURK	5:16
So, you're undecided?	
ADVIK SHAN	5:17
Yeah. This factory is running into all	kinds of
problems. Fix one thing and then so comes up.	omething else
LAURA BURKE	5:17
heard. Well, at least it's nice not to the office.	be stuck in
ADVIK SHAN	5:18
That's true.	
ADVIK SHAN	5:19
What's going on Monday?	
LAURA BURKE	5:20
Ms. Harris wants to have a meeting	with you
when you get back. Nothing urgent	t.
ADVIK SHAN	5:22
Okay. I'll let you know when I get m	y schedule
set.	

149. What is suggested about Mr. Shan?

- (A) He has missed a meeting.
- (B) He is considering a transfer.
- (C) He has recently taken over the operations of a manufacturing facility.
- (D) He doesn't know when he will be returning to his office.
- 150. At 5:18, what does Mr. Shan mean when he writes, "That's true"?
 - (A) He is worried about the conditions of the factory.
 - (B) He agrees that being out of the office is enjoyable.
 - (C) He has discovered an error.
 - (D) He is positive he will be back on Monday.

Conference Room Reservations

If any employee of Great Files Inc. wishes to reserve a meeting room, go to the conference room reservation schedule online at: www.greatfiles.com/employee/meetings to check for available time slots. If the slot you require is not available, please send an e-mail to your respective floor administration representative listed below and include the purpose of your reservation.

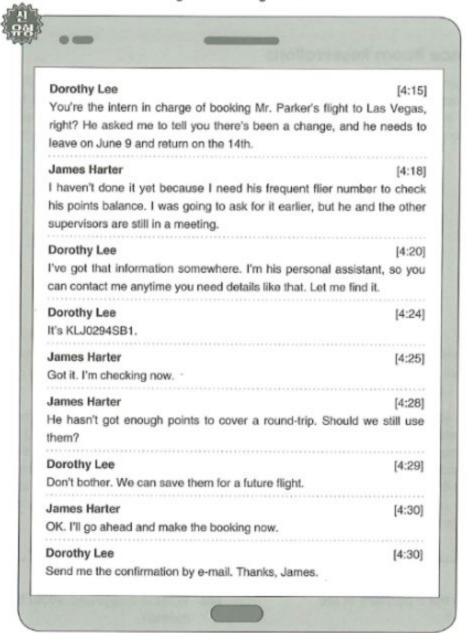
Floor	Representative
2nd	Heather Greenstone
3rd	Roxanne Laddington
4th	Elissa Hunter
5th	Victor Anzelo
7th	Roxanne Laddington
8th	Jonathan Madison
9th	Ian Dexter
10th	Elissa Hunter

The representative will then follow up with you if the reservation schedule can be changed. Please do not contact any party who has already reserved the room to negotiate a scheduling change.

If the online schedule shows that your desired time is open, select the time from the drop-down menu and enter the number of attendees along with the purpose of the meeting. It is strongly suggested that reservations be made at least one week in advance as last minute reservations can be difficult to accommodate. Furthermore, please note that the large meeting rooms on the 7th and 8th floors are now available until 11 P.M. every day, including Saturday and Sunday. All others may only be reserved during regular working hours. For any questions or concerns regarding the scheduling system, contact Roxanne Laddington at extension #2968.

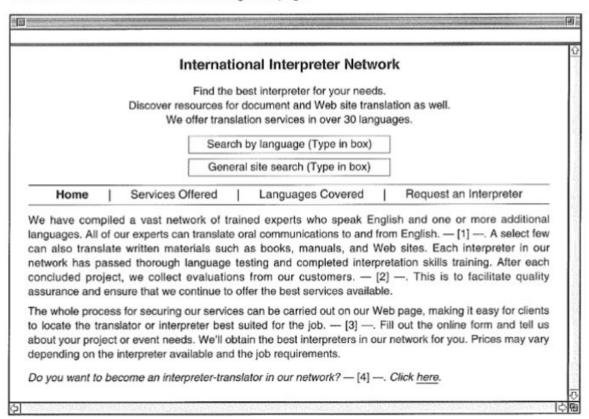
- 151. What is the main purpose of the information?
 - (A) To explain an office procedure to staff
 - (B) To clarify manager names by floor
 - (C) To announce meeting regulations
 - (D) To notify employees of room changes
- 152. What is NOT indicated about the floor representatives?
 - (A) One of them is the contact for scheduling system questions.
 - (B) None of them are responsible for the 6th floor.
 - (C) Only one of them is assigned to two floors.
 - (D) All of them can be contacted for room changes by floor.

- 153. What is suggested about the meeting rooms?
 - (A) They can be reserved by calling representatives directly.
 - (B) The hours for some of them have been extended.
 - (C) The ones on the 7th and 8th floors were renovated.
 - (D) They may be booked with the department supervisors.



- 154. Why was Mr. Harter unable to complete a task?
 - (A) He lacked some necessary information.
 - (B) He received two different sets of instructions.
 - (C) He was busy with another assignment.
 - (D) He misunderstood what he was supposed to do.

- 155. At 4:29, what does Ms. Lee mean when she writes, "Don't bother"?
 - (A) She wants Mr. Harter to cancel a reservation.
 - (B) She does not want to disturb Mr. Parker while he is busy.
 - (C) She prefers that Mr. Parker's flight be paid for without points.
 - (D) She does not think Mr. Parker will require a round-trip flight.



- 156. What is the main purpose of the Web page?
 - (A) To promote a language course
 - (B) To announce a job vacancy
 - (C) To explain pricing for a service
 - (D) To provide a description of a business
- 157. What is true about translators at International Interpreter Network?
 - (A) All of them are fluent in at least three languages.
 - (B) They majored in language instruction in college.
 - (C) Some of them can translate spoken and written communications.
 - (D) They have published their own textbooks more than once.

- 158. How does the organization maintain the quality of its services?
 - (A) By hiring workers with teaching certificates
 - (B) By holding monthly training sessions
 - (C) By gathering assessments from clients
 - (D) By implementing a peer evaluation system
- 159. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"To begin, click on the "Request an Interpreter" button."

- (A) [1]
- (B) [2]
- (C)[3]
- (D) [4]

Restructuring in Preparation for Farnsworth Capital Bank

The government has approved the merger between Capital Status Bank and Farnsworth Regional Bank. Both banks have exhibited average profitability when compared to other financial institutions, and each bank has strengths that the other does not. The combined board of directors of the new institution, Farnsworth Capital Bank, expects profitability to start improving in about five years.

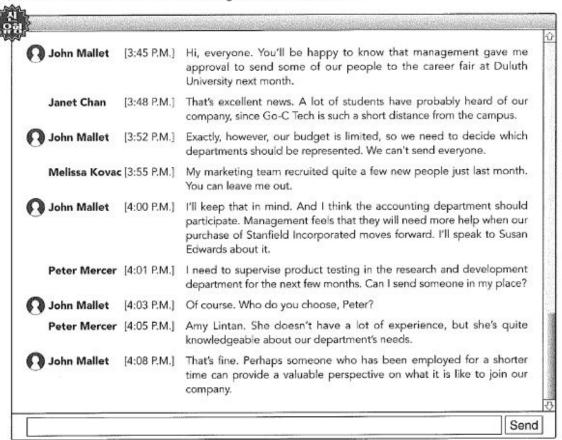
Bob Altman from Capital Status Bank has been selected to be the chief executive officer of the new organization, and Emily Carter from Farnsworth Regional Bank will serve as the chief financial officer. The board of directors has not yet appointed a chairman, but spokesperson Ryan Salazar has stated that someone from outside both organizations will be hired.

Mr. Altman said that because of the region's rapid growth, employee layoffs will be kept to a minimum. Instead, some employees may be asked to move to a new location or accept a different position. No changes are expected in regard to the number of bank branches serving customers. As for where the new headquarters will be located, details have yet to be announced.

- 160. What is the article mainly about?
 - (A) The profitability of a new venture
 - (B) A consolidation of two firms
 - (C) The effect of a government regulation
 - (D) An industry's long-term outlook
- 161. What is indicated about Farnsworth Capital Bank?
 - (A) It plans to move its headquarters to a new city.
 - (B) It will keep wages at current levels.
 - (C) It is not expected to earn more money right away.
 - (D) It will reduce the size of its branch network.

- 162. What is NOT mentioned about the merger?
 - (A) The number of bank branches will not change.
 - (B) Staff may be requested to fill different roles.
 - (C) Some employees will transfer to other offices.
 - (D) It will have been completed before the new year.

Questions 163-166 refer to the following online chat discussion.



- 163. What is indicated about Duluth University?
 - (A) It is located near Go-C Tech.
 - (B) It offered Go-C Tech a sponsorship deal.
 - (C) It is well-known for its scientific research.
 - (D) It holds a career fair annually.
- 164. At 3:55 P.M., what does Ms. Kovac mean when she writes, "You can leave me out"?
 - (A) She needs time to train some staff.
 - (B) She does not want to attend an event.
 - (C) She has already participated in a career fair.
 - (D) She is not familiar with a recruitment process.

- 165. What is implied about Go-C Tech?
 - (A) It lost several employees in the past month.
 - (B) It recently released a new product.
 - (C) It will be closing down a research facility soon.
 - (D) It is preparing for an expansion.
- 166. Who will delegate a representative to the career fair?
 - (A) Amy Lintan
 - (B) Peter Mercer
 - (C) Janet Chan
 - (D) Melissa Kovac

The Lake Point Small Business Association (LPSBA)

Small Business Grant Proposal Workshop Wednesday, August 11 8:00 A.M. — 5:30 P.M. Lake Point Center

Schedule of Events:

8:00 - 8:30 A.M.	Sign-in and continental breakfast
8:30 — 9:00 а.м.	Welcome and introductory comments by Carol Summers, LPSBA President, Owner of Smartphone Repair Shop
9:00 - 10:00 a.m.	"Researching and Selecting Applicable Grants for your Business," followed by a 15-minute break Presented by Dr. Brian Simon, Professor of Business Development, University of Jefferson
10:15 а.м. — 12:00 р.м.	"Grant Proposal Writing Fundamentals: Writing a Winning Proposal" Presented by Lucy Haggerty, Administrator, Government Business Development Office
12:00 — 1:00 р.м.	Lunch in the Edward Gray Lounge
1:00 — 2:30 р.м.	A review of business grant proposals. Sessions will be conducted in large groups divided by type of business, followed by a 15-minute break Facilitated by Carol Summers, Oliver Headley, Frances Connors
2:45 - 5:00 p.m.	Optional grant proposal review by all presenters during one-on-one sessions
5:00 — 5:30 р.м.	Closing remarks by Carol Summers
	ALCOHOL TO THE RESERVE OF THE STATE OF THE S

The Lake Point Small Business Association wants all participants to get as much out of the workshop as possible without distractions. During the workshop, please switch off mobile phones and other devices that make sounds. Breaks will be provided for attendees. If you need to take a call or respond to a message outside of these breaks, please exit the room quietly and conduct your business in the lobby. Thank you.

- 167. What is scheduled immediately after Dr. Simon's talk?
 - (A) A video presentation
 - (B) A brief intermission
 - (C) A talk on government projects
 - (D) A one-hour lunch service
- 168. What is NOT indicated about Ms. Summers?
 - (A) She will be involved in reviewing proposals.
 - (B) She is the proprietor of a business.
 - (C) She teaches courses at a university.
 - (D) She is the final speaker of the event.

- 169. What does the LPSBA ask attendees to do?
 - (A) Share experiences starting a business
 - (B) Register for a follow-up workshop
 - (C) Avoid causing noise disturbances
 - (D) Use meeting rooms for private discussions

Questions 170 - 171 refer to the following memo.

MEMO

To: All Keenan Company Production Workers From: Karen Pollack, Director of Manufacturing

Date: May 27

Subject: Overtime work opportunity

We are very excited to announce that we have received a large order from the Saturn Moon Corporation. Saturn Moon has sold a lot of our products and foresees a continued growth in demand, which is why they have requested that we fulfill a much bigger order for them than we normally do. The order is due for shipment at the end of September.

We are unable to complete the order without making some changes. In this regard, we have two options. We can stay open longer from July 1 through September 30 and assign employees to work extra weekly shifts. Our second option would be to hire temporary employees, train them for some of the less complex tasks, and dismiss them when the job is done. We need input from each employee, so please think about what you'd prefer. You will be meeting with your managers individually sometime this week to let them know your preference.

If we have enough workers willing to work overtime, we will adjust your schedules. Otherwise, we will resort to hiring temporary workers. Thank you for your participation in this process.

170. What is being announced in the memo?

- (A) A plan to take on new permanent employees
- (B) A new company incentive program
- (C) A need to produce more goods than usual
- (D) A revised monthly staff pay scale

171. What does Ms. Pollack request that workers do?

- (A) Take two options into consideration
- (B) Train the short-term helpers
- (C) Recommend training topics they would prefer
- (D) Check their pay statements

I&P Industries

1462 Swinton Street Cameron, GL 10288

March 29 Mr. Grant Lee 287 Silver Plains Road Cameron, GL 18729

Dear Mr. Lee,

We thank you for your continued work and your dedication to your job at J&P Industries. – [1] – We are sending all employees information about the new changes that have been made to your health insurance benefits at our company. You will continue to be covered by the same insurance company, but because of the new state regulations that have been put forth, all employees must now undergo a basic medical check-up at a local clinic or hospital. This check-up will be covered by your health insurance, so you do not need to pay any extra fees and this by no means will affect the monthly insurance deductions. – [2] – Included in the envelope is the detailed information about the new medical program for employees.

The medical check-ups will include a blood test, urine test, eye test, height and weight measurements, hearing test, and chest X-rays. -[3] – Please make an appointment with a local clinic. You should have your results given to Karen Leigh at Human Resources by December 30th at the latest. If you fail to get a medical exam, then you may be subject to a fine up to \$2000. -[4] – We thank you for your cooperation and hope you abide by the new changes.

If you have any further questions or concerns, please contact Karen at leighk@jpindustries.com.

Sincerely,

John Black

Executive Manager

J&P Industries

- 172. What is the purpose of the letter?
 - (A) To inform an employee about a mandatory exam
 - (B) To encourage employees to donate blood to the hospital
 - (C) To discuss the changes made to the health insurance coverage
 - (D) To advertise the services of a new clinic
- 173. What did Mr. Black send with the letter?
 - (A) An application form
 - (B) An insurance document
 - (C) A contract
 - (D) Extra information about the changes

- 174. The term "subject to" at the end of the third paragraph is closest in meaning to:
 - (A) Dependent on
 - (B) Responsible for
 - (C) Withdrawn from
 - (D) Added to
- 175. In which of the positions marked [1], [2], [3] and [4] does the sentence best belong?
 - "The appointments should take no longer than 30 minutes."
 - (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 176-180 refer to the following advertisement and e-mail.

Blooming Flower Yoga Studio

Summer Yoga Classes:

This summer we will be offering a variety of summer yoga classes for all age groups and skill levels.

Summer Class Schedule and Prices (registration fee):
Beginner class, twice a week for two months (\$150)
Intermediate and advanced class, twice a week for two months (\$200)
Yoga for senior citizens, once a week for two months (\$100)
Hot power yoga, three times a week for two months (\$250)

All necessary supplies will be provided by the Blooming Flower Yoga Studio.

Members should wear comfortable clothes that allow for free movement.

45 Clark Street Indianapolis, IN 46202 715-555-5832 www.bloomingfloweryoga.com

To:

Tammy Glenn <tammyglenn@mxmail.com>

From:

Dwayne Moore <dwaynemoore@bloomingfloweryoga.com>

Date:

May 23

Subject:

New Student

Attachment: New member form

Dear Ms. Glenn,

I'm writing to let you know that you have one more student who has signed up for your class. Your new student is Jane Meyers and she will bring the \$100 registration fee with her to the first class on Monday.

Also, on Monday, please give Ms. Meyers and any other new members the form they will need to fill out. I have attached the necessary paperwork to this e-mail. All you have to do is to print out copies and hand them out.

Your class now has nine members that will attend and is, therefore, almost at full capacity. In fact, all of the classes this summer have proved very popular, and I anticipate they will all fill up by the end of the month. Thank you so much for your many years of hard work as a teacher here at Blooming Flower Yoga Studio. If you have any questions, let me know.

Dwayne Moore

- 176. What is stated about the summer classes?
 - (A) They started last week.
 - (B) They will be held outdoors.
 - (C) They are available to both children and adults.
 - (D) They are being offered at a discounted price.
- 177. What is suggested about Ms. Meyers?
 - (A) She has never learned yoga before.
 - (B) She is an elderly person.
 - (C) She wants to become a yoga instructor.
 - (D) She is a long-time member.
- 178. What is Ms. Glenn asked to do?
 - (A) Develop a new curriculum
 - (B) Attend a training seminar
 - (C) Sign a work contract
 - (D) Distribute some documents

- 179. In the e-mail, the word "capacity" in paragraph 3, line 1, is closest in meaning
 - (A) volume
 - (B) ability
 - (C) vacancy
 - (D) role
- 180. What is indicated about Ms. Glenn?
 - (A) She works well with children.
 - (B) She is a long-term employee.
 - (C) She will be retiring soon.
 - (D) She will be receiving a pay raise.

Mega Hobby Models Community Forum

Issue with the Blackbeard's Pirate Ship Model

August 3, 10:55 A.M.

Post by John Taylor

I recently purchased a model kit from the Mega Hobby online store. I bought the Blackbeard's Pirate Ship model to put together with my son, and I am having a problem. After carefully reading the instruction manual, I noticed that a few essential parts have been left out of the box. Specifically, some parts that make up the mast and sail seem to be absent from the kit. I have bought many models from Mega Hobby for years, and have always been happy with the products I received.

Has anyone else had the same problem with this kit? My son and I were planning to submit our finished model to a local model building contest at the end of the month, and we are very disappointed with this setback. If anyone else has any experience with this problem and solved it, I would greatly appreciate your advice.

Mega Hobby Models Community Forum

RE: Issue with the Blackbeard's Pirate Ship Model

August 3, 4:24 P.M.

Post by Catherine Maxwell

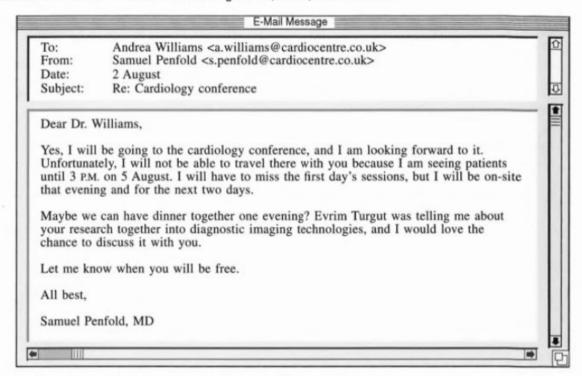
Hi John,

I also recently purchased the Blackbeard's Pirate Ship model from the Mega Hobby online store for my son and had the same problem that you did. At first I thought I must have been mistaken, but after checking the list of all parts in the instruction manual I determined that several parts must have been missing from the kit at the time of sale. I took the kit back to my local Mega Hobby store and a staff member confirmed my suspicion. The Mega Hobby employee was nice enough to exchange my model kit for one that had all of the parts. With the new kit, my son and I were able to put together the model exactly like the picture on the box. I suggest that you go to the Mega Hobby store closest to your home and ask them to exchange your defective product. Be sure to make a note of the order number when you go there.

- 181. What is the subject of the first post?
 - (A) A defect with a purchased product
 - (B) Mistakes in the instruction manual
 - (C) A discrepancy with an advertised price
 - (D) Registration for a competition
- 182. What is suggested about Mr. Taylor?
 - (A) He knows Ms. Maxwell personally.
 - (B) He is a product designer at Mega Hobby.
 - (C) He owns a sailboat.
 - (D) He will enter a competition with his son.
- 183. How did both Mr. Taylor and Ms. Maxwell realize there was a problem?
 - (A) By talking with a customer service agent
 - (B) By watching an instructional video
 - (C) Be consulting a user manual
 - (D) By looking at a photograph

- 184. What is indicated about Ms. Maxwell?
 - (A) She is a regular customer of Mega Hobby.
 - (B) She works with Mr. Taylor at Mega Hobby.
 - (C) She successfully completed the model kit.
 - (D) She received a full refund.
- 185. What does Ms. Maxwell recommend?
 - (A) Visiting a nearby store
 - (B) Canceling a membership
 - (C) Downloading a new instruction manual
 - (D) Purchasing replacement parts

Questions 186-190 refer to the following e-mail, ticket, and schedule.



NTS Rail	Adult	Reservation 4JK5 4RN5 4XW8 Passenger	
STANDARD	ONE	ANDREA WILLIAMS	- 5
From LANCASTER	Train Number EX111	Return Trip NOT INCLUDED	86199
To MANCHESTER	Price £18.00		721-978-EA
Date 5 AUGUST	Seat Number NONE ASSIGNED	Fare ADVANCE PURCHASE	2411
Printed on 1 A	August		

Train Schedule—NTS Rail Lancaster to Manchester

Train Number	Departure Time	Duration	Arrival Time	Price
EX111	7:00 а.м.	55 min	7:55 A.M.	£20.00
RN902	8:30 A.M.	1 h 01 min	9:31 A.M.	£20.00
EX224	10:15 A.M.	1 h 15 min	11:30 а.м.	£18.00
RN516	12:30 р.м.	1 h 25 min	1:55 P.M.	£18.00
EX670	2:00 P.M.	1 h 35 min	3:35 P.M.	£18.00
RN823	4:45 P.M.	1 h 05 min	5:50 P.M.	£20.00

Purchasing tickets online at https://www.ntsrail.co.uk more than 24 hours before your trip entitles you to a 10 percent discount off the above-listed fares. Full-price tickets are available at all NTS Rail kiosks.

- 186. Who most likely is Evrim Turgut?
 - (A) A medical doctor
 - (B) An office manager
 - (C) A conference organizer
 - (D) A customer service representative
- 187. What does the ticket indicate about Dr. Williams' trip?
 - (A) She will be traveling in first class.
 - (B) She will be changing trains during her trip.
 - (C) She will be using the same ticket for her return trip.
 - (D) She will be able to choose where to sit.
- 188. Based on his availability, what train will Dr. Penfold most likely take?
 - (A) EX111
 - (B) EX224
 - (C) RN516
 - (D) RN823

- 189. What is suggested about Dr. Williams?
 - (A) She works in Manchester.
 - (B) She travels by train on a regular basis.
 - (C) She bought her ticket at a reduced price.
 - (D) She made her reservation at the Lancaster train station.
- 190. According to the schedule, what is true about the train trips?
 - (A) They last the same length of time.
 - (B) They are cheaper in the morning.
 - (C) They will end at the same destination.
 - (D) They must be purchased in person.

Questions 191-195 refer to the following article, e-mail, and form.

Community Project to Showcase Pottersville Artists

By Laurence du Bois

POTTERSVILLE (May 21)—At the opening of this year's Small Business Fair in Pottersville Central Park yesterday, the Pottersville Chamber of Commerce announced Images of Success, a community initiative that seeks to promote Pottersville businesses by way of public art. Through the project, local artists will work with area business owners to create original murals on storefronts throughout the city.

To apply, business owners must submit a description of their business's role in the community and document that their business has been in its current location for at least two years. Artists interested in participating must complete an application in which they describe their connection to Pottersville and submit samples of their own original artwork.

Both business owners and artists should submit applications to Timothy Freel at tfreel@pottersvillecoc.gov by June 15. The city will reimburse artists for approved supplies up to a limit of \$150.

To:	Timothy Freel	
From:	Haruka Goto	j
Date:	June 24	j
Subject:	Images of Success inquiry	j
Attachment:	① Draft #2	j
for the Images it was great to one of my pair As you sugges	of Success mural project. I hadn't been to Jam Café to talk about the design of Success mural project. I hadn't been to Jam Café since it reopened, and see the finished renovations. In fact, the owner of the café recently bought ntings to display in the café. ted, I have adjusted the color scheme to include only the colors from Jam Please let me know as soon as possible whether you would like me to all changes.	
for the Images it was great to one of my pair As you sugges Café's interior.	of Success mural project. I hadn't been to Jam Café since it reopened, and see the finished renovations. In fact, the owner of the café recently bought ntings to display in the café. ted, I have adjusted the color scheme to include only the colors from Jam Please let me know as soon as possible whether you would like me to	

Pottersville Chamber of Commerce Reimbursement Form

Complete the entire form and attach a record of the purchase. Allow two weeks for processing.

Name: Haruka Goto

Date: June 25

Event: Images of Success

Description:

Supplies purchased at Pottersville Art Supply for Images of Success mural project.

Copy of receipt dated June 24 attached.

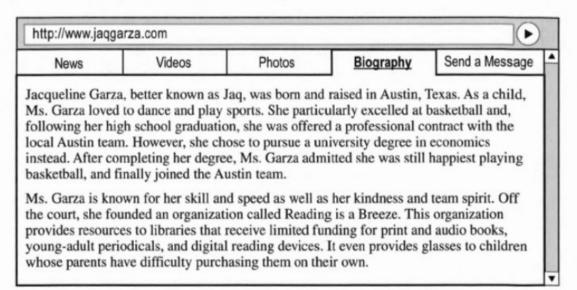
Product	Unit Price	Quantity	Total Price
Soft green spray paint, 18 oz. can	\$11.99	2	\$23.98
Emerald green paint, ½ gallon	\$18.99	1	\$18.99
Forest green paint, 1 gallon	\$34.99	1	\$34.99
Set of paintbrushes	\$24.99	1	\$24.99
	Total (including tax)		\$111.14

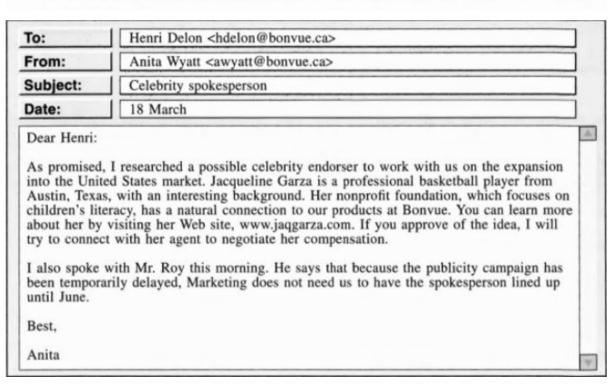
Approved by: T. Freel Approval Date: July 3

- 191. According to the article, where will artists display their work?
 - (A) In Pottersville Central Park
 - (B) At area businesses
 - (C) At the Chamber of Commerce
 - (D) On government Web sites
- 192. What is the purpose of the e-mail?
 - (A) To request approval of a design
 - (B) To extend an offer of employment
 - (C) To place an order for art materials
 - (D) To arrange an appointment
- 193. What is indicated about the supplies Ms. Goto purchased?
 - (A) They were ordered online.
 - (B) They are not sold in Pottersville.
 - (C) Their cost will be reimbursed in full.
 - (D) Their approval has been denied.

- 194. What needs to be included with the form?
 - (A) A tax statement
 - (B) A copy of the design
 - (C) The project application
 - (D) The sales receipt
- 195. What is most likely true about Jam Café?
 - (A) It sells local artwork.
 - (B) Its logo was designed by Ms. Goto.
 - (C) It is closed for remodeling.
 - (D) It has a green interior.

Questions 196-200 refer to the following Web page, e-mail, and article.





Bonvue Expands into the U.S.

Austin (May 11)—Bonvue, the French designer eyewear company, has announced its entry into the United States market. Austin-based basketball star Jacqueline "Jaq" Garza has signed up as the company's celebrity endorser. A video clip featuring Ms. Garza announcing the collaboration was released on Monday, and a full line of advertisements will be rolled out next week.

Founded and headquartered in Paris, the eyewear company is currently under the direction of CEO Martin Oliveira. Bonvue expanded into Canadian retail stores eight years ago in Ottawa. The company's popular eyeglasses and sunglasses will now be sold at stores across the U.S.

- 196. According to the Web page, what did Ms. Garza receive before joining a professional team?
 - (A) A university degree
 - (B) A donation of books
 - (C) Dance lessons
 - (D) Funding for a project
- 197. Why does Ms. Wyatt consider Ms. Garza a suitable celebrity endorser?
 - (A) Her charity distributes eyeglasses.
 - (B) Her teamwork skills are strong.
 - (C) Bonvue is based in Austin.
 - (D) Bonvue makes basketball apparel.
- 198. What does the e-mail suggest about Mr. Roy?
 - (A) He is Ms. Garza's talent agent.
 - (B) He has visited Ms. Garza's Web page.
 - (C) He is a former representative for Bonvue.
 - (D) He works with Ms. Wyatt and Mr. Delon.

- 199. What is indicated about Ms. Garza?
 - (A) She is a longtime Bonvue customer.
 - (B) She does not receive money from Bonyue.
 - (C) She recently appeared in a movie.
 - (D) She joined the Bonvue publicity campaign ahead of schedule.
- 200. What information about Bonvue is included in the article?
 - (A) The number of years it has been in business
 - (B) The location of its head office
 - (C) The slogan for its advertising campaign
 - (D) The price of its most popular product