

TEST 1

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. Where most likely does the conversation take place?
(A) At a grocery store
(B) At a hotel
(C) At a travel agency
(D) At an airport
42. What does the man say he can do for the woman?
(A) Store her luggage
(B) Make a reservation
(C) Arrange transportation
(D) Print out a receipt
43. What does the man give the woman?
(A) A parking pass
(B) A list of restaurants
(C) A city map
(D) A travel brochure
44. What are the speakers mainly discussing?
(A) A job transfer
(B) A trip itinerary
(C) A store opening
(D) An advertising campaign
45. What most likely is the woman's job?
(A) Human resources manager
(B) Real estate agent
(C) Sales team leader
(D) Computer programmer
46. What will the man give the woman?
(A) A business card
(B) An e-mail address
(C) A rental agreement
(D) A résumé

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- 47.** What will take place on Friday?
- (A) An office will be painted.
(B) A carpet will be replaced.
(C) Computers will be upgraded.
(D) Work assignments will be distributed.
- 48.** What is the woman concerned about?
- (A) The availability of a staff member
(B) The size of a meeting space
(C) The accessibility of some files
(D) The deadline for a project
- 49.** Who will the man contact?
- (A) The training coordinator
(B) The security office
(C) The maintenance supervisor
(D) The technical support department
-
- 50.** Why is the woman calling?
- (A) To discuss a seating plan
(B) To arrange catering services
(C) To invite the man to speak at a banquet
(D) To inquire about flower arrangements
- 51.** What will the woman provide?
- (A) An event schedule
(B) Delivery instructions
(C) Menu options
(D) A photograph
- 52.** How much advance notice does the man require?
- (A) Two days
(B) One week
(C) Two weeks
(D) One month
-
- 53.** According to the woman, what will happen this summer?
- (A) A cooking course will be offered.
(B) A line of cookware will be launched.
(C) A café will open.
(D) A documentary will be filmed.
- 54.** What is Steven Okada known for?
- (A) Owning a chain of stores
(B) Writing a magazine column
(C) Founding a cooking school
(D) Hosting a television show
- 55.** What does the woman recommend?
- (A) Requesting an interview
(B) Registering soon
(C) Subscribing to a newsletter
(D) Asking about cancellations
-
- 56.** Where does the conversation most likely take place?
- (A) At a factory
(B) At a home improvement store
(C) At a construction site
(D) At a bus station
- 57.** What does the woman want to know?
- (A) How much a project will cost
(B) What part is needed
(C) Why a problem occurred
(D) When a repair will be completed
- 58.** What will the man probably do next?
- (A) Inform his supervisor
(B) Review an order form
(C) Check the inventory
(D) Schedule a technician
-

59. What are the speakers mainly discussing?
- (A) A budget surplus
(B) A news report
(C) A conference agenda
(D) A software upgrade
60. What has Ms. Han asked employees to do?
- (A) Sign up for training
(B) Update their calendars
(C) Review some invoices
(D) Recommend projects
61. What does the man suggest?
- (A) Purchasing equipment
(B) Consulting colleagues
(C) Holding monthly meetings
(D) Reducing spending
-
62. What is the purpose of the telephone call?
- (A) To describe a service
(B) To publicize an event
(C) To conduct a survey
(D) To request a proposal
63. What does the woman say she has done?
- (A) Used public transportation
(B) Organized a neighborhood group
(C) Followed news reports
(D) Contacted city officials
64. What does the man suggest the woman do?
- (A) Write a newspaper article
(B) Complete a form online
(C) Speak with an expert
(D) Order a free sample
-
65. Who most likely is the man?
- (A) An actor
(B) A set designer
(C) A producer
(D) A tailor
66. What problem does the man mention?
- (A) He cannot find some papers.
(B) He has a conflicting work obligation.
(C) Some promotional materials are not ready.
(D) An audition has been postponed.
67. What does the man offer to do next Wednesday?
- (A) Introduce a speaker
(B) Pick up a script
(C) Take some pictures
(D) Meet with a designer
-
68. What is the man calling to tell the woman?
- (A) Her article has been accepted for publication.
(B) She has been selected to receive a grant.
(C) Research assistants have been hired.
(D) A deadline has been extended.
69. What has the woman recently done?
- (A) Expanded her laboratory
(B) Interviewed for a job
(C) Presented her research
(D) Organized a conference
70. What does the man ask the woman to do?
- (A) Check some data
(B) Sign a contract
(C) Submit letters of reference
(D) Revise a submission
-

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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What does the speaker want to buy?

- (A) A newspaper subscription
- (B) A bicycle
- (C) A tool kit
- (D) An airline ticket

72. What does the speaker request?

- (A) A return call
- (B) A discount
- (C) An application
- (D) A price list

73. What is the speaker doing on Friday?

- (A) Starting a new job
- (B) Attending a conference
- (C) Moving to another town
- (D) Leaving for vacation

74. Who most likely are the listeners?

- (A) Railroad engineers
- (B) Cafeteria employees
- (C) Safety inspectors
- (D) Assembly line workers

75. What is the problem?

- (A) A meal is not ready.
- (B) An engine will not start.
- (C) Some oil is leaking.
- (D) Some trains are late.

76. What will probably happen at one o'clock?

- (A) Machinery will be inspected.
- (B) Production will resume.
- (C) A shipment will arrive.
- (D) A lunch break will begin.

77. Where is the speaker calling from?
- (A) A medical clinic
(B) An office supply store
(C) A real estate agency
(D) A moving company
78. According to the speaker, what has recently changed?
- (A) The hours of operation
(B) The availability of a product
(C) The cost of a service
(D) The location of an office
79. Why should the listener return the call?
- (A) To confirm an appointment
(B) To change an order
(C) To discuss a prescription
(D) To talk about a payment
-
80. What kind of business is being advertised?
- (A) An outdoor market
(B) An art gallery
(C) A restaurant
(D) A hotel
81. What is mentioned about the business's location?
- (A) It is near public transportation.
(B) It overlooks the city.
(C) It is next to a park.
(D) It is in a new building.
82. What has the business been recognized for in a local newspaper?
- (A) Its affordable prices
(B) Its innovative services
(C) Its interior decor
(D) Its knowledgeable staff
-
83. Where did the speaker meet George Woo?
- (A) On a sightseeing trip
(B) In a writing workshop
(C) In a bookstore
(D) At a conference
84. What does the speaker say she will do?
- (A) Prepare a talk
(B) Send a manuscript
(C) Update a résumé
(D) Visit an office
85. Why does the speaker want to work with George Woo?
- (A) He has worked on similar types of books.
(B) He is a best-selling author.
(C) He has traveled widely.
(D) He was recommended by a colleague.
-
86. Who is Robert Vega?
- (A) A program host
(B) A stage manager
(C) A musician
(D) A teacher
87. Where did the speaker first meet Robert Vega?
- (A) In a store
(B) In a class
(C) At a friend's home
(D) At a festival
88. What will listeners have a chance to win?
- (A) Music lessons
(B) An autographed poster
(C) A backstage tour
(D) Concert tickets
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89. Where does the speaker probably work?

- (A) At a car rental agency
- (B) At a fitness center
- (C) At a library
- (D) At a bank

90. What change does the speaker announce?

- (A) A new wing has opened.
- (B) Online services have been added.
- (C) Hours have been extended.
- (D) Fees have increased.

91. What are listeners asked to distribute?

- (A) Magnets
 - (B) Calendars
 - (C) Flyers
 - (D) Business cards
-

92. What most likely is Pacific Trends?

- (A) A furniture store
- (B) An apartment complex
- (C) A real estate agency
- (D) A graphic design firm

93. What change has taken place at Pacific Trends?

- (A) A parking area has been expanded.
- (B) Prices have been significantly reduced.
- (C) A new manager has been hired.
- (D) A display area has been renovated.

94. Why should listeners talk to a staff member?

- (A) To arrange a visit to a model home
 - (B) To get decorating advice
 - (C) To request a catalog
 - (D) To sign up for a product demonstration
-

95. What is mainly being discussed?

- (A) A required training course
- (B) A competing publication
- (C) Corporate travel policies
- (D) An internship program

96. According to the speaker, what was the problem last summer?

- (A) Deadlines were missed.
- (B) Articles were inaccurate.
- (C) Projects went over budget.
- (D) Feedback was not given.

97. What does the speaker want listeners to do?

- (A) Submit expense reports
 - (B) Suggest new article topics
 - (C) Provide their availability
 - (D) Review applications
-

98. What will listeners take a tour of?

- (A) A writer's study
- (B) An artist's studio
- (C) An architect's office
- (D) An inventor's workshop

99. According to the speaker, what is unusual about the room?

- (A) It was once part of a factory.
- (B) It was not a typical design for its time.
- (C) All the light comes in through the ceiling.
- (D) The construction materials were purchased overseas.

100. What does the speaker ask listeners to avoid doing?

- (A) Taking photographs
 - (B) Speaking loudly
 - (C) Touching the furnishings
 - (D) Eating on the premises
-

TEST 2

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Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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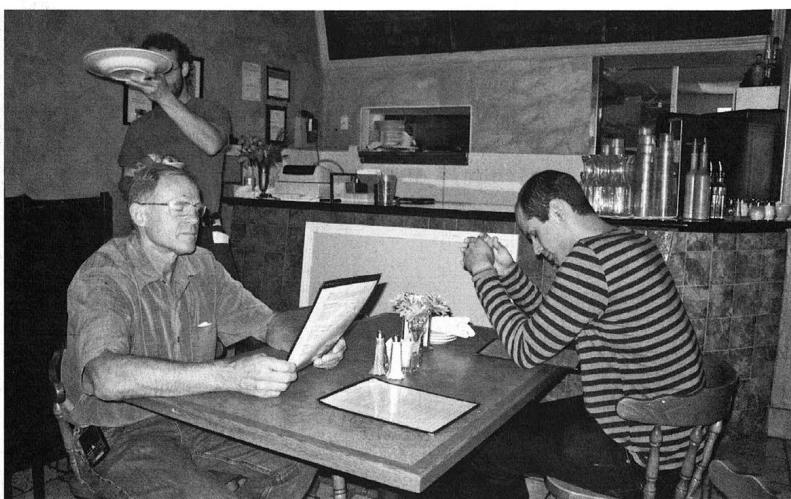


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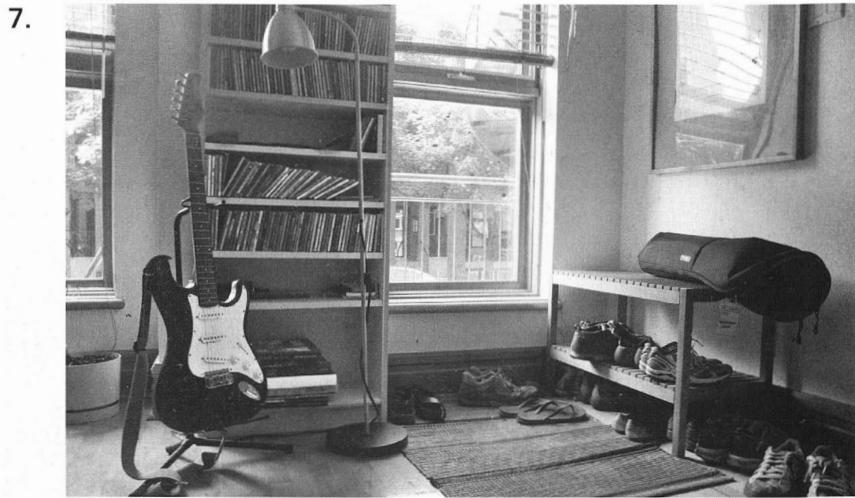
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Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

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PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. Where are the speakers?
- (A) At a movie theater
(B) At a furniture store
(C) At a restaurant
(D) At an outdoor concert
42. Why is the woman in a hurry?
- (A) She has to go back to work.
(B) She has to catch a bus.
(C) She is meeting a friend shortly.
(D) She is going to see a show.
43. What does the man say he will do?
- (A) Give the woman a discount
(B) Write up an order
(C) Speak with another employee
(D) Exchange a ticket
44. What did the man leave in the study room?
- (A) A computer
(B) A set of keys
(C) A book
(D) A wallet
45. What information does the woman ask for?
- (A) The man's name
(B) The value of an item
(C) The number of a room
(D) The title of a book
46. What will the woman probably do next?
- (A) Contact security
(B) Unlock a door
(C) File a report
(D) Check a database

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- 47.** Why does the man want to change his ticket?
(A) He needs time to make a phone call.
(B) His destination has changed.
(C) He arrived at the station early.
(D) He wants to upgrade his seat.
- 48.** What does the woman say about the four o'clock train?
(A) It has been delayed.
(B) It costs more.
(C) It is fully booked.
(D) It will not stop in Baltimore.
- 49.** When will the man probably catch his train?
(A) At 3:00 P.M.
(B) At 3:30 P.M.
(C) At 4:30 P.M.
(D) At 5:00 P.M.
-
- 50.** Why did the woman miss the staff meeting?
(A) She was stuck in traffic.
(B) She was with a client.
(C) She was finishing a project.
(D) She had a doctor's appointment.
- 51.** What is the man scheduling?
(A) Telephone-marketing workshops
(B) New-employee orientations
(C) Department budget discussions
(D) Software-training sessions
- 52.** What will the man send to attendees?
(A) A product brochure
(B) A meeting agenda
(C) An employee handbook
(D) A travel itinerary
-
- 53.** Where does the woman work?
(A) At an art-supply store
(B) At a university
(C) At a photography studio
(D) At a community center
- 54.** What is important to the man about the class?
(A) It should take place in the evening.
(B) It should be taught at a beginner level.
(C) It should be taught by a particular instructor.
(D) It should have a reasonable price.
- 55.** What does the woman suggest the man do?
(A) Purchase materials
(B) Meet with an instructor
(C) Submit a portfolio
(D) Fill out a registration form
-
- 56.** What is the man working on?
(A) A board presentation
(B) A building plan
(C) A purchase order
(D) A financial report
- 57.** Why is it noisy in the building?
(A) Some furniture is being moved.
(B) A cleaning crew is working.
(C) A space is under construction.
(D) A large group of clients is visiting.
- 58.** What does the woman offer to do?
(A) Speak with the maintenance staff
(B) Help the man revise a handout
(C) Postpone a meeting
(D) Lend the man some equipment
-

59. What does the woman ask about the farm?
- (A) How much a ticket costs
(B) Whether it accepts large groups
(C) When its guided tours begin
(D) Where it is located
60. What does the man offer the woman?
- (A) A choice of activities
(B) An alternate date
(C) A group discount
(D) A preferred parking location
61. What does the woman say she must do before she calls back?
- (A) Consult the tour participants
(B) Get approval for expenses
(C) Arrange transportation
(D) Check some references
-
62. Where does the woman work?
- (A) At an employment agency
(B) At an insurance company
(C) At an Internet service provider
(D) At a department store
63. Why does the man want to call the woman back?
- (A) He is late for a seminar.
(B) He is at a client's office.
(C) He is expecting another phone call.
(D) He is on his way to the airport.
64. What does the woman want the man to review?
- (A) An annual report
(B) An applicant's résumé
(C) A job description
(D) An employment contract
-
65. Where most likely do the speakers work?
- (A) At a mail-delivery service
(B) At a moving company
(C) At a catering business
(D) At a car rental agency
66. What is the problem?
- (A) No vehicles are available.
(B) A delivery was canceled.
(C) Some supplies are missing.
(D) An employee is late for work.
67. What will the man probably do next?
- (A) Visit a customer
(B) Call a coworker
(C) Unload a shipment
(D) Repair a van
-
68. What type of business is the woman calling from?
- (A) A construction company
(B) A sporting-goods manufacturer
(C) An advertising firm
(D) A printing shop
69. What problem is the woman calling about?
- (A) An invoice showed the wrong amount.
(B) A printer did not produce enough copies.
(C) A magazine was sent to the wrong address.
(D) An article contained an error.
70. What does the man say he will do?
- (A) Approve a refund
(B) Arrange an interview
(C) Find a photograph
(D) Expedite a delivery
-

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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What type of company is Palko Incorporated?

- (A) An office-supply business
- (B) A bus company
- (C) A telephone provider
- (D) A delivery service

72. Why is the office closed?

- (A) The road conditions are bad.
- (B) It is a public holiday.
- (C) Renovations are being completed.
- (D) Employees are attending a workshop.

73. What does the speaker suggest?

- (A) Leaving a message
- (B) Checking a Web site
- (C) Calling back later
- (D) Completing a survey

74. What is being advertised?

- (A) An auto repair shop
- (B) A bicycle store
- (C) A travel agency
- (D) A party-supply store

75. According to the speaker, what is Randall's known for?

- (A) Offering a lifetime warranty
- (B) Offering on-site training
- (C) Having a large selection
- (D) Having an experienced staff

76. What has Randall's done recently?

- (A) Sponsored a sporting event
- (B) Opened a second store
- (C) Celebrated an anniversary
- (D) Introduced a rental service

77. According to the news report, what has recently opened in Palmesa Square?

- (A) A restaurant
- (B) A theater
- (C) A hotel
- (D) A shopping center

78. According to the speaker, why will the Cabrillo West be popular with tourists?

- (A) It has reasonable prices.
- (B) It is in a convenient location.
- (C) It has a unique design.
- (D) It is owned by a celebrity.

79. Who is Anton Jensen?

- (A) A company president
- (B) A local business owner
- (C) A news reporter
- (D) A city official

80. When will the museum close?

- (A) In 10 minutes
- (B) In 15 minutes
- (C) In 45 minutes
- (D) In one hour

81. What will begin at the museum next month?

- (A) Self-guided tours
- (B) A lecture series
- (C) A special exhibit
- (D) A children's program

82. What are listeners reminded to do?

- (A) Collect personal belongings
- (B) Return audio equipment
- (C) Use a side exit
- (D) Renew their memberships

83. What is the purpose of the call?

- (A) To give installation instructions
- (B) To inquire about a product
- (C) To respond to a repair request
- (D) To propose a schedule change

84. Who will the speaker get assistance from?

- (A) A computer technician
- (B) An electrician
- (C) An office manager
- (D) A salesperson

85. What does the speaker promise to do tomorrow?

- (A) Drop off a part
- (B) Pay an invoice
- (C) Provide an update
- (D) Apply for a permit

86. What event is being announced?

- (A) A nature hike
- (B) An art exhibit
- (C) A book fair
- (D) A walking tour

87. What is said about William Robillard?

- (A) He designed some local buildings.
- (B) He works at a cultural center.
- (C) He is an expert on the environment.
- (D) He wrote a guide about Hunter City.

88. What can participants do at the end of the event?

- (A) Join an organization
- (B) Attend a presentation
- (C) Purchase merchandise
- (D) Have a book autographed

89. According to the speaker, what has changed?
- (A) The starting time of a presentation
(B) The topic of a discussion
(C) The cost of registration
(D) The location of a session
90. What is the topic of Ms. Miyagi's talk?
- (A) Internet marketing
(B) Network security
(C) Web-site design
(D) Online journalism
91. What are listeners asked to do?
- (A) Register in advance
(B) Wait to ask questions
(C) Make a lunch choice
(D) Return on time
-
92. What did Ms. Pinto do last week?
- (A) She placed an order.
(B) She opened an account.
(C) She requested an estimate.
(D) She changed a delivery date.
93. What problem does the speaker mention?
- (A) A Web site is not working.
(B) A shipment was sent to the wrong address.
(C) A credit card number is incorrect.
(D) An item is unavailable.
94. What does the speaker say he will send?
- (A) A discount coupon
(B) A store catalog
(C) A new credit card
(D) A product sample
-
95. What is the speaker explaining?
- (A) A payroll process
(B) A corporate travel policy
(C) Job responsibilities
(D) Interviewing procedures
96. What does the speaker emphasize that listeners should do?
- (A) Consult a manual
(B) Complete forms carefully
(C) Meet with supervisors weekly
(D) Monitor expenses
97. What are listeners told to expect?
- (A) A change in a company policy
(B) An upgrade of some software
(C) A delay in a payment
(D) A revision to a work schedule
-
98. Who most likely are the listeners?
- (A) Product engineers
(B) Software designers
(C) Factory supervisors
(D) Marketing executives
99. What are listeners told to keep in mind?
- (A) The availability of materials
(B) Production deadlines
(C) The price of a product
(D) Safety regulations
100. What is the listeners' next task?
- (A) To research competing products
(B) To propose design ideas
(C) To take some photographs
(D) To ask customers for feedback
-

TEST 3

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

89. What is the announcement about?

- (A) A health fair
- (B) A library service
- (C) A store opening
- (D) A fitness center

90. What will be offered at reduced cost?

- (A) Sports apparel
- (B) New food products
- (C) Eye exams
- (D) Fitness center memberships

91. According to the announcement, why should listeners visit the Hartman Web site?

- (A) To get driving directions
 - (B) To order a product
 - (C) To see a price list
 - (D) To make an appointment
-

92. What problem is mentioned?

- (A) A station is closed for repairs.
- (B) Some baggage has been misplaced.
- (C) Service is slower than usual.
- (D) A flight is sold out.

93. What should passengers going to the airport do?

- (A) Transfer to another train
- (B) Check their luggage
- (C) Take a shuttle bus
- (D) Pay an additional fee

94. What are listeners instructed to do?

- (A) Wait on the platform
 - (B) Claim their bags
 - (C) Present their tickets
 - (D) Go to the boarding gate
-

95. What does the company manufacture?

- (A) Home appliances
- (B) Farm machinery
- (C) Medical supplies
- (D) Office equipment

96. What will the company do next year?

- (A) Open a new plant
- (B) Introduce a product line
- (C) Acquire another company
- (D) Relocate a manufacturing facility

97. What is the company's corporate philosophy?

- (A) To offer affordable prices
 - (B) To create durable products
 - (C) To simplify manufacturing processes
 - (D) To protect the environment
-

98. What company policy has recently changed?

- (A) The rules for business trips
- (B) The requirements for employment
- (C) The procedures for office visitors
- (D) The process of reserving meeting rooms

99. What will happen next week?

- (A) A construction project will begin.
- (B) A new security system will be installed.
- (C) Employees will change office locations.
- (D) Clients will visit the office.

100. What are employees advised to do next week?

- (A) Arrive at work early
 - (B) Use a different entrance
 - (C) Meet with clients off-site
 - (D) Submit an estimate of expenses
-

TEST 4

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

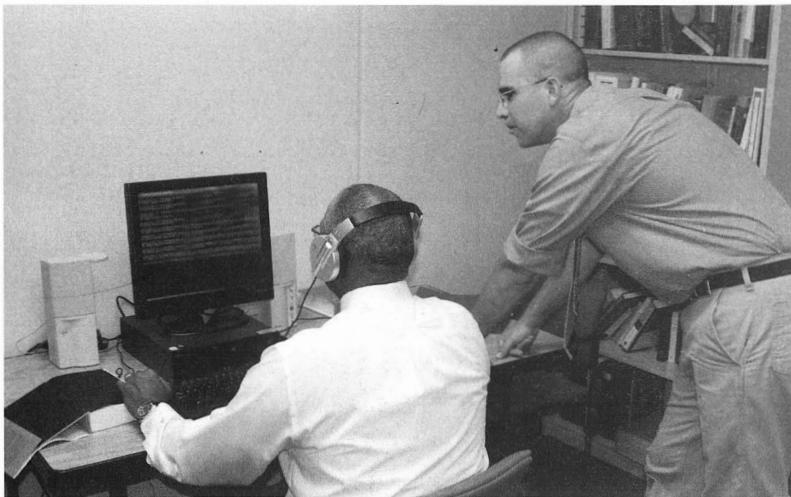
Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



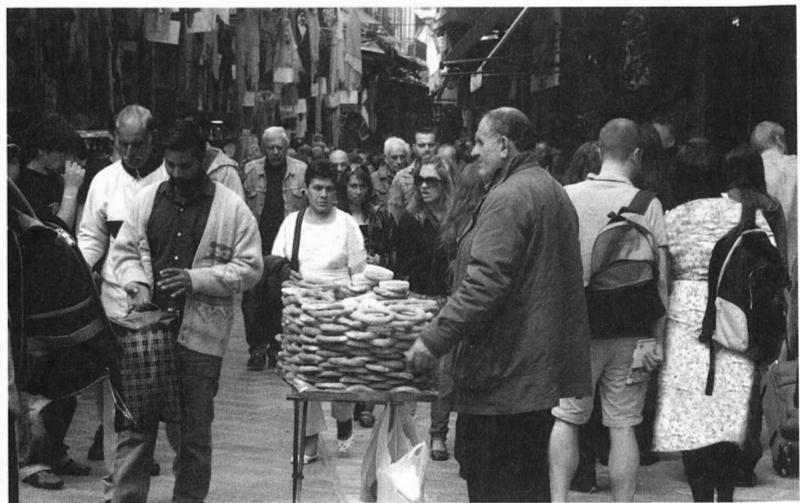
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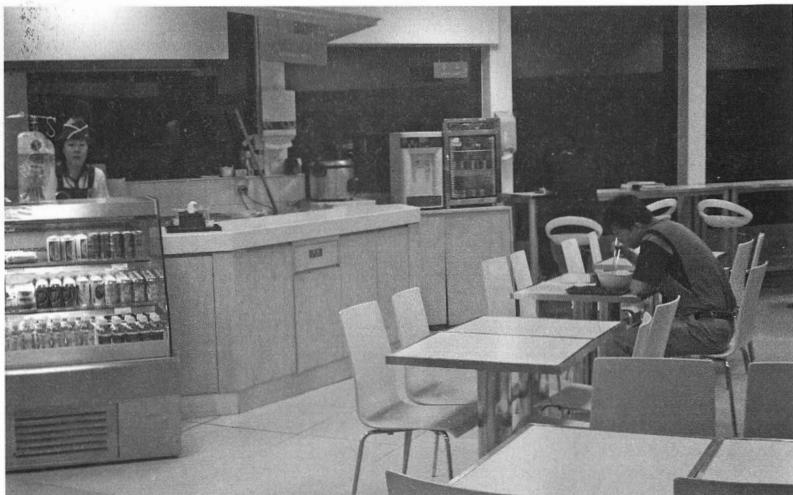


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9.



10.



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PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. Why is the company looking for a new employee?
(A) They are opening another office.
(B) Work is beginning on a new project.
(C) An employee is retiring.
(D) Orders have increased.
42. What position do the speakers want to fill?
(A) Office assistant
(B) Corporate trainer
(C) Project manager
(D) Advertising specialist
43. What would the man like Mary to do?
(A) Advertise a job opening
(B) Schedule some interviews
(C) Review résumés
(D) Train a new staff member
44. What item is the woman interested in buying?
(A) A computer
(B) A mobile phone
(C) A car
(D) A camera
45. How long does the warranty last?
(A) For two years
(B) For three years
(C) For four years
(D) For five years
46. What does the woman ask about the warranty?
(A) Where it is accepted
(B) When it expires
(C) What it costs to extend it
(D) What types of damage it covers

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- 47.** What event are the speakers discussing?
- (A) A sports tournament
(B) A town election
(C) A community fair
(D) A concert series
- 48.** How will the event be different this year?
- (A) The ticket prices have been increased.
(B) The location has been changed.
(C) It will be open longer hours.
(D) It will be held on a different date.
- 49.** What problem did the man encounter at last year's event?
- (A) There was not enough parking at the site.
(B) His car broke down on the way to the event.
(C) A road was closed for construction.
(D) The driving directions were wrong.
-
- 50.** What must the woman do?
- (A) Register for a class
(B) Install equipment
(C) Leave work early
(D) Train new employees
- 51.** What does the man suggest the woman do?
- (A) Change her work hours
(B) Postpone a task
(C) Order some supplies
(D) Contact an employee
- 52.** When will the man and the woman most likely speak again?
- (A) This afternoon
(B) This evening
(C) Tomorrow morning
(D) Tomorrow afternoon
-
- 53.** Why is the man calling?
- (A) To discuss a business proposal
(B) To schedule a job interview
(C) To request a copy of a document
(D) To ask about a workshop
- 54.** Why is Ms. Choi unavailable?
- (A) She is in a meeting.
(B) She is driving to work.
(C) She is taking another call.
(D) She is on a business trip.
- 55.** What does the man ask about?
- (A) A phone extension
(B) A building number
(C) A flight number
(D) A confirmation code
-
- 56.** What does the man want to arrange?
- (A) A dinner with clients
(B) A business trip
(C) An awards banquet
(D) A reception for new employees
- 57.** Why does the woman recommend Sinclair's?
- (A) Its rooms are spacious.
(B) Its prices are affordable.
(C) It offers excellent food.
(D) It is conveniently located.
- 58.** What most likely will the man do next?
- (A) Call for a taxi
(B) Make a reservation
(C) Meet with a manager
(D) Contact a client
-

59. Why is the woman calling?

- (A) To confirm a conference registration
- (B) To request a schedule change
- (C) To discuss a new product
- (D) To respond to a funding request

60. What problem is mentioned?

- (A) The company has a limited budget.
- (B) A manager is currently unavailable.
- (C) Work is behind schedule.
- (D) The facility is already booked.

61. What does the man decide to do?

- (A) Revise an itinerary
 - (B) Use a different promotional approach
 - (C) Contact another department
 - (D) Delay a product launch
-

62. Who most likely is the man?

- (A) A lawyer
- (B) An architect
- (C) An office-rental agent
- (D) An interior designer

63. What is the woman concerned about?

- (A) A decrease in orders
- (B) The size of a space
- (C) The time of an appointment
- (D) A lack of applications

64. What does the man offer to do?

- (A) Review a contract
 - (B) Place an advertisement
 - (C) Show the woman an office
 - (D) Send some property information
-

65. What is the purpose of the man's call?

- (A) To correct a mistake on an invoice
- (B) To ask about a payment date
- (C) To request a copy of a contract
- (D) To update contact information

66. What work did the man complete for the company?

- (A) A magazine article
- (B) A financial statement
- (C) A computer repair
- (D) A printing job

67. Why does the woman have to call the man back?

- (A) She must find some paperwork.
 - (B) She has to answer another telephone call.
 - (C) She is having trouble with her computer.
 - (D) She has to consult with her supervisor.
-

68. What does the woman request?

- (A) A list of recommended workers
- (B) Some product samples
- (C) The address of a store
- (D) The prices of some materials

69. What does the man offer to do?

- (A) Talk to an electrician
- (B) Schedule a product delivery
- (C) Direct the woman to a Web site
- (D) Give a discount

70. What does the man suggest the woman do?

- (A) Watch an instructional video
 - (B) Rent some equipment
 - (C) Sign a contract
 - (D) Look at customer feedback
-

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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the speaker probably work?

- (A) At a credit-card company
- (B) At a utility company
- (C) At an accounting firm
- (D) At a department store

72. What are listeners asked to provide when calling the account center?

- (A) A password
- (B) An account number
- (C) The date of a purchase
- (D) The cost of an item

73. Why should customers press 7?

- (A) To hear the message again
- (B) To find out the hours of operation
- (C) To speak to a customer-service agent
- (D) To leave a message

74. What is the problem?

- (A) A performer has not arrived.
- (B) Some equipment is not working.
- (C) Merchandise has sold out.
- (D) A program has been canceled.

75. Where is the announcement taking place?

- (A) At a music concert
- (B) At a dance performance
- (C) At a sports event
- (D) At a movie showing

76. What are listeners being offered?

- (A) A full refund
- (B) A discounted CD
- (C) A complimentary ticket
- (D) A free beverage

77. Who most likely are the listeners?
- (A) Factory employees
(B) Construction workers
(C) Sales representatives
(D) Repair technicians
78. What is different about the new model?
- (A) It is easier to use.
(B) It is bigger.
(C) It costs less to produce.
(D) It is made from a new material.
79. What are listeners asked to do on Monday?
- (A) Install new machinery
(B) Work an evening shift
(C) Take inventory
(D) Rearrange a display
-
80. Who is the message most likely intended for?
- (A) A restaurant manager
(B) A bank teller
(C) A coworker
(D) A delivery driver
81. What is the speaker calling about?
- (A) A missed appointment
(B) A lost item
(C) An upcoming reservation
(D) A new account
82. What does the speaker ask the listener to do?
- (A) Call her back
(B) Meet her for lunch
(C) Send her an e-mail
(D) Mail her a package
-
83. Who is Robert Bellman?
- (A) A systems manager
(B) A publishing executive
(C) A bookstore employee
(D) An office-efficiency expert
84. What is the topic of Robert Bellman's talk?
- (A) Steps for publishing a book
(B) The benefits of recycling paper
(C) Ideas for organizing a workspace
(D) Ways to market a business
85. What will happen after the talk?
- (A) An author will sign books.
(B) Refreshments will be served.
(C) Employees will sign up for classes.
(D) A discussion will take place.
-
86. What is the broadcast mainly about?
- (A) A weather advisory
(B) An outdoor event
(C) City employment
(D) Road repairs
87. What are listeners advised to do?
- (A) Arrive early
(B) Use alternate routes
(C) Bring an umbrella
(D) Obey parking rules
88. According to the speaker, what information is available on a Web site?
- (A) Business hours
(B) Driving directions
(C) Progress reports
(D) Program listings
-

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89. What is the main purpose of the talk?

- (A) To review a project plan
- (B) To demonstrate a product
- (C) To introduce a speaker
- (D) To report a problem

90. What field does Eugene Summers work in?

- (A) Financial planning
- (B) Human resources
- (C) Hotel management
- (D) Food service

91. What change does the speaker announce?

- (A) The location of a workshop
- (B) The time of a luncheon
- (C) The deadline for a project
- (D) The cost of a product

92. What business is being advertised?

- (A) A health-food store
- (B) A fitness center
- (C) A kitchen-appliance store
- (D) A chain restaurant

93. What can customers receive in March?

- (A) A free catalog
- (B) Discounted prices
- (C) A trial membership
- (D) Product samples

94. Why should listeners call?

- (A) To complete a survey
 - (B) To request a membership card
 - (C) To order some merchandise
 - (D) To schedule a consultation
-

95. Who is the talk intended for?

- (A) Hiring managers
- (B) Staff trainers
- (C) Job applicants
- (D) New clients

96. What will listeners do in groups?

- (A) Respond to interview questions
- (B) Tour a facility
- (C) Complete an evaluation form
- (D) Create an advertising plan

97. What does the speaker say he will do next?

- (A) Hand out assignments
- (B) Review a policy manual
- (C) Display a slide show presentation
- (D) Schedule interviews

98. What is the purpose of the talk?

- (A) To recognize a staff member
- (B) To discuss a construction project
- (C) To welcome professionals to a training seminar
- (D) To request funding for medical equipment

99. According to the speaker, what has changed at Meadowbrook Hospital?

- (A) The duties of medical staff
- (B) The budget for a research project
- (C) The admissions procedure
- (D) The number of patient rooms

100. What does the hospital plan to do next year?

- (A) Open a training center
 - (B) Start a fund-raising campaign
 - (C) Expand a parking area
 - (D) Hire more physicians
-

TEST 5

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

TEST 6

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

Sample Answer

- (A) (B) ● (D)

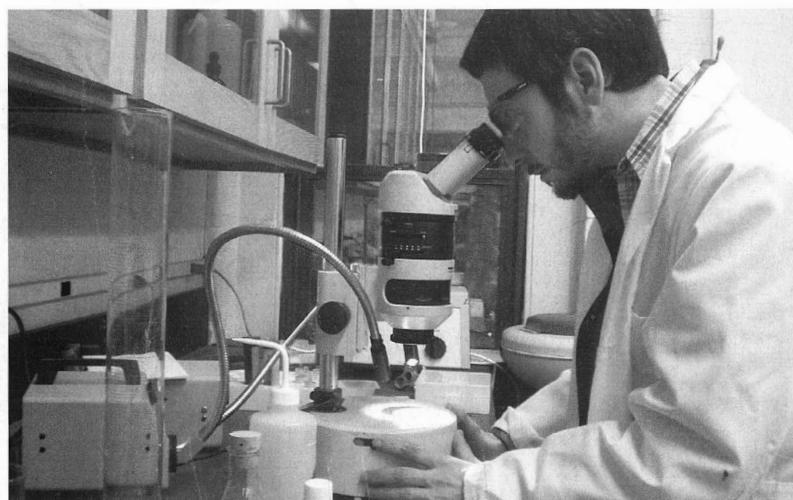


Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE





5.



6.



GO ON TO THE NEXT PAGE



7.



8.



- 9.
- 
- A black and white photograph showing two cyclists in a parking lot. One cyclist, wearing a light-colored shirt and dark pants, is kneeling and working on the front wheel of a bicycle. Another cyclist, wearing a white shirt and dark shorts, stands behind him, holding a bicycle. There are two cars parked in the background. A water bottle lies on the ground between the two bicycles.
- 10.
- 
- A black and white photograph of a large equestrian statue in a park. The statue depicts a horse and rider, mounted on a tall rectangular pedestal. In the foreground, there is a field of tulips. To the left, a modern building with a glass facade is visible. The sky is overcast with some clouds.

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. Who most likely is the woman?

- (A) A visiting colleague
- (B) A job applicant
- (C) A potential customer
- (D) A new employee

42. What does the woman ask about?

- (A) How to get an identification card
- (B) When a workshop starts
- (C) Where to eat lunch
- (D) Who she will be meeting with

43. What does the man suggest?

- (A) Signing up for a training session
- (B) Meeting at a café
- (C) Taking a tour
- (D) Making a reservation

44. What does the woman want to do?

- (A) Buy a gift for a friend
- (B) Have some clothes cleaned
- (C) Ship some merchandise
- (D) Exchange a purchase

45. What problem does the man mention?

- (A) Some equipment is not working.
- (B) An item is out of stock.
- (C) Prices have recently increased.
- (D) A shop is about to close.

46. What does the man offer to check?

- (A) The location of another store
- (B) The cost of a service
- (C) The availability of a size
- (D) The date of a delivery

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47. What does the man want to know about the event?
- (A) The number of attendees
(B) The menu
(C) The location
(D) The name of the guest speaker
48. Why is the woman unable to answer the man's question?
- (A) She has not heard back from a hotel.
(B) She does not have Internet access.
(C) An event budget has not been provided.
(D) A director has been out of town.
49. What is the man preparing to do?
- (A) Create a meeting agenda
(B) Make travel arrangements
(C) Give a presentation
(D) Send some invitations
-
50. Why is the woman at the factory?
- (A) To pick up materials
(B) To repair a machine
(C) To conduct an inspection
(D) To discuss an estimate
51. What did the woman bring?
- (A) A checklist
(B) A map
(C) Replacement parts
(D) Safety goggles
52. What does the man offer to do?
- (A) Waive a fee
(B) Process an order
(C) Review some paperwork
(D) Introduce some employees
-
53. What are the speakers discussing?
- (A) A shortage of supplies
(B) Some test results
(C) A return policy
(D) A hiring process
54. Who most likely is the woman?
- (A) A store manager
(B) A lab technician
(C) A factory worker
(D) A customer service representative
55. What does the man say he will do?
- (A) Cancel an experiment
(B) Contact a manufacturer
(C) Submit a project summary
(D) Speak with a colleague
-
56. Where most likely do the speakers work?
- (A) At a software company
(B) At a medical office
(C) At a storage facility
(D) At a moving service
57. What does the man suggest?
- (A) Sharing job responsibilities
(B) Postponing an appointment
(C) Redesigning an office
(D) Taking inventory
58. What improvement does the woman mention?
- (A) There will be more space in the building.
(B) Business hours will be extended.
(C) Information will be easier to find.
(D) Company profits will increase.
-

59. Where most likely are the speakers?

- (A) At a paint supply shop
- (B) At a theater
- (C) At an art gallery
- (D) At a tourism office

60. What does the man want to know?

- (A) Where the woman has traveled
- (B) Whether an item is for sale
- (C) How much a ticket costs
- (D) When an event will end

61. What does the woman say she will do?

- (A) Visit an office
- (B) Create a painting
- (C) Teach a class
- (D) Send a photograph

62. According to the man, what will happen on Thursday?

- (A) Some filing cabinets will be delivered.
- (B) A computer will be replaced.
- (C) An employee will move to another office.
- (D) A technology workshop will take place.

63. What does the woman ask about?

- (A) The transfer of her files
- (B) A change in her work hours
- (C) The reason for an installation
- (D) The number of copies needed

64. What will the man leave for the woman?

- (A) A catalog
 - (B) An invoice
 - (C) Some cables
 - (D) Some instructions
-

65. Why is the woman calling?

- (A) To offer an assignment
- (B) To discuss a sporting event
- (C) To describe a promotion
- (D) To request an interview

66. What does the man inquire about?

- (A) The cost of a subscription
- (B) The location of an activity
- (C) The payment for a project
- (D) The subject of an article

67. What will the woman send the man?

- (A) A schedule
- (B) A contract
- (C) Some equipment
- (D) Some recent issues

68. What does the man want to know?

- (A) Whether a document can be revised
- (B) Whether a package has shipped
- (C) Whether a design has been approved
- (D) Whether a client has arrived

69. What is the marketing department planning to do?

- (A) Launch a campaign
- (B) Increase its staff
- (C) Publish monthly reports
- (D) Conduct online surveys

70. What does the woman offer to do?

- (A) Reserve a room
 - (B) Prepare updated materials
 - (C) Review a meeting agenda
 - (D) Check some calculations
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Why will the speaker be late for work?

- (A) His car has broken down.
- (B) He is waiting for a repairperson.
- (C) He has a medical appointment.
- (D) His train has been delayed.

72. What is the speaker scheduled to do at 9:30?

- (A) Open a store
- (B) Train new staff
- (C) Make a delivery
- (D) Attend a meeting

73. What does the speaker ask the listener to do?

- (A) Distribute some documents
- (B) Type a report
- (C) Provide driving directions
- (D) Buy some supplies

74. What event is being described?

- (A) A music contest
- (B) A company banquet
- (C) A gallery opening
- (D) A local festival

75. What are listeners encouraged to do by October 1?

- (A) Pick up a guest pass
- (B) Submit a recording
- (C) Complete a survey
- (D) Vote online

76. How can listeners get more information?

- (A) By going to a ticket office
- (B) By calling a store
- (C) By visiting a Web site
- (D) By reading an article

77. What will happen next week?

- (A) A fee will be increased.
- (B) Menus will be posted.
- (C) A parking area will be repaved.
- (D) Hours of operation will be extended.

78. What are employees encouraged to do?

- (A) Share transportation to work
- (B) Work additional shifts
- (C) Contribute to a newsletter
- (D) Join a planning committee

79. Where can the sign-up sheet be found?

- (A) In the lobby
 - (B) In the cafeteria
 - (C) In the conference room
 - (D) In the mail room
-

80. What type of business is Clifton Associates?

- (A) A moving company
- (B) A real estate agency
- (C) A delivery service
- (D) A law firm

81. Why are employees unable to answer the phone?

- (A) They are helping other callers.
- (B) They are moving to a new location.
- (C) The telephone system is being repaired.
- (D) It is a national holiday.

82. What does the speaker say about Catherine Walsh?

- (A) She is on a business trip.
 - (B) She is best reached by e-mail.
 - (C) She has transferred to a different department.
 - (D) She will be checking telephone messages.
-

83. What is being advertised?

- (A) A department store
- (B) A hotel
- (C) A party-supply shop
- (D) An event hall

84. What is mentioned about the facility?

- (A) It can accommodate many group sizes.
- (B) It has been expanded recently.
- (C) It is located in a convenient area.
- (D) It has been recommended by past customers.

85. What is being offered at a discount for a limited time?

- (A) Equipment rentals
 - (B) Live entertainment
 - (C) Catering services
 - (D) Decorations
-

86. What type of product is the speaker discussing?

- (A) Furniture
- (B) Shoes
- (C) Toys
- (D) Books

87. What has the company decided to do next year?

- (A) Redesign a product line
- (B) Lower some prices
- (C) Sell a product overseas
- (D) Produce a catalog

88. Who is Maggie Tan?

- (A) A financial advisor
 - (B) A marketing consultant
 - (C) A product developer
 - (D) A store owner
-

GO ON TO THE NEXT PAGE



89. Where is the announcement taking place?

- (A) At a retirement party
- (B) At a community fair
- (C) At a science seminar
- (D) At a book signing

90. What is Dr. Heller best known for?

- (A) Inventing a laboratory instrument
- (B) Winning an important award
- (C) Developing a medical procedure
- (D) Directing a research center

91. What does Dr. Heller plan to do?

- (A) Start a science foundation
 - (B) Write for a newspaper
 - (C) Go on an international tour
 - (D) Volunteer at a school
-

92. Who most likely are the listeners?

- (A) Graphic designers
- (B) Computer technicians
- (C) Technology reporters
- (D) Public relations consultants

93. Why should listeners contact the speaker?

- (A) To schedule vacation time
- (B) To inquire about report deadlines
- (C) To renew their work contracts
- (D) To express interest in a conference

94. What information does the speaker say he will e-mail to some listeners?

- (A) Travel details
 - (B) Copies of a press release
 - (C) A list of rates
 - (D) A client profile
-

95. What is Westwood City Park known for?

- (A) Its rare plant species
- (B) Its views of the city
- (C) Its outdoor theater
- (D) Its display of sculptures

96. What did Santiago Torres do last year?

- (A) He published a travel guide.
- (B) He designed a visitors' center.
- (C) He directed a film.
- (D) He organized a festival.

97. According to the speaker, what will listeners be able to do at the end of the tour?

- (A) Purchase souvenirs
 - (B) Attend a lecture
 - (C) Meet with artists
 - (D) Watch a documentary
-

98. What does the speaker talk about on his radio program?

- (A) Travel destinations
- (B) Automotive news
- (C) Financial updates
- (D) Fashion trends

99. What does the speaker say about Inaba Company's new product?

- (A) It is affordable.
- (B) It is sold only online.
- (C) It is long lasting.
- (D) It is recyclable.

100. According to the speaker, what information is on the Inaba Company Web site?

- (A) Product comparisons
 - (B) Current promotions
 - (C) Warranty information
 - (D) Store locations
-

TEST 7

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

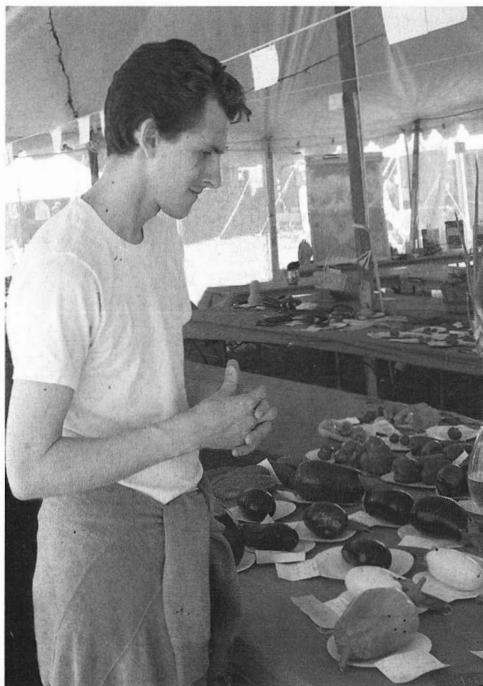
Sample Answer

- (A) (B) ● (D)

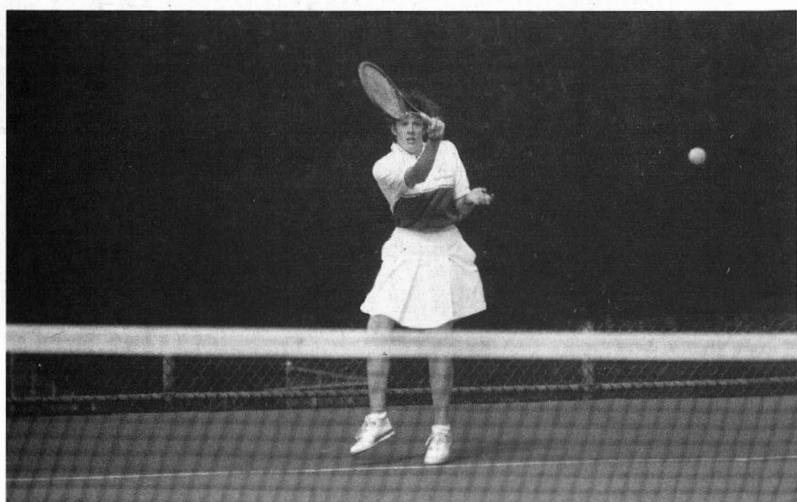


Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



TEST 07

GO ON TO THE NEXT PAGE



5.



6.



GO ON TO THE NEXT PAGE

7.



8.



9.



10.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It’s the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
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35. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What event are the speakers preparing for?
(A) A film opening
(B) An art exhibition
(C) A concert
(D) A theater performance
42. What does the woman say there is a problem with?
(A) A recent purchase
(B) An employee schedule
(C) The guest list
(D) The lighting
43. What does the woman say she will do?
(A) Get a ladder
(B) Work extra hours
(C) Buy some supplies
(D) Organize a closet
44. What does the woman tell the customer about?
(A) A discount on meals
(B) A problem with a beverage order
(C) An addition to the menu
(D) A wait time
45. What does the man want to do?
(A) Make a substitution to a menu item
(B) Change his seating location
(C) See a list of ingredients
(D) Take his order home with him
46. What will the woman do next?
(A) Cancel the man's order
(B) Bring the man's bill
(C) Consult the chef
(D) Find more menus

47. What happened yesterday?

- (A) Computers were upgraded.
- (B) Staff completed a training course.
- (C) A remodeling project began.
- (D) A new product was launched.

48. What is the man unable to do?

- (A) Locate some instructions
- (B) Contact a colleague
- (C) View an item online
- (D) Listen to audio files

49. What does the woman suggest?

- (A) Changing a password
- (B) Checking some cables
- (C) Speaking to a manager
- (D) Reading a manual

50. Why is the man calling?

- (A) There is an error on his bill.
- (B) Room service has not arrived.
- (C) He is expecting a package.
- (D) He wants to extend his stay.

51. What does the man say he can bring to the front desk?

- (A) A business card
- (B) A photo identification
- (C) A credit card
- (D) An airplane ticket

52. What does the woman offer to do?

- (A) Print some directions
 - (B) Confirm a time
 - (C) Inform a supervisor
 - (D) Arrange for transportation
-

53. What are the speakers mainly discussing?

- (A) The results of a meeting
- (B) A visit from some colleagues
- (C) Internship applications
- (D) Details of an engineering project

54. What is the man concerned about?

- (A) A busy schedule
- (B) A missing diagram
- (C) An unfinished budget
- (D) A meeting location

55. What will the woman probably do?

- (A) Lead a planning session
 - (B) Give advice to a colleague
 - (C) Replace a team member
 - (D) Invite interns to a lunch
-

56. What are the speakers waiting for?

- (A) Some design sketches
- (B) An e-mail confirmation
- (C) A clothing shipment
- (D) A signed contract

57. What was scheduled to happen on Monday?

- (A) A photography session
- (B) An editorial meeting
- (C) A press conference
- (D) A fashion show

58. What will the man probably do next?

- (A) Check his calendar
 - (B) Make a phone call
 - (C) Rearrange a display
 - (D) Go to the post office
-

59. What is the man interested in doing?

- (A) Joining a fitness center
- (B) Interviewing for a job
- (C) Registering for a workshop
- (D) Buying some sports equipment

60. What does the woman offer to do?

- (A) Send the man a brochure
- (B) Test some equipment
- (C) Review some references
- (D) Give the man a tour

61. When does the woman suggest the man return?

- (A) At lunch time
- (B) This evening
- (C) Tomorrow morning
- (D) In one week

62. What information does the woman request?

- (A) Pay rates
- (B) Sales forecasts
- (C) Delivery dates
- (D) Production totals

63. What problem does the man mention?

- (A) A product design is flawed.
- (B) Another company has lowered its prices.
- (C) There is a shortage of skilled workers.
- (D) There has been a decrease in orders.

64. What does the woman propose?

- (A) Changing a procedure
- (B) Reducing costs
- (C) Expanding a facility
- (D) Providing training

65. Who most likely is the man?

- (A) A hiring manager
- (B) A marketing professional
- (C) A graphic artist
- (D) A travel writer

66. What was the man's most recent project?

- (A) Creating a television commercial
- (B) Redesigning a Web site
- (C) Editing a book
- (D) Developing a mentoring program

67. What does the man say about the Milfort Company?

- (A) It offers a competitive salary.
- (B) It is located near his home.
- (C) It has an excellent reputation.
- (D) It has international offices.

68. What is the man calling to check on?

- (A) An equipment installation
- (B) An inventory process
- (C) A safety drill
- (D) A production schedule

69. What is the problem?

- (A) A forklift has broken down.
- (B) Railings have not been properly installed.
- (C) A conveyor belt has stopped working.
- (D) An electrical supply is not adequate.

70. What does the man ask the woman to do?

- (A) Review a document
- (B) Contact a company
- (C) Bring some supplies
- (D) Approve an expense

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What will the weather be like this afternoon?
- (A) Rainy
(B) Hot
(C) Windy
(D) Snowy
72. What event will take place this weekend?
- (A) A football match
(B) A picnic
(C) A parade
(D) An outdoor market
73. What does the speaker recommend taking to the event?
- (A) A warm coat
(B) An umbrella
(C) A bottle of water
(D) A snack
74. Where most likely does the speaker work?
- (A) At a stationery store
(B) At a toy store
(C) At a print shop
(D) At a clothing shop
75. Who is the speaker calling?
- (A) An employee
(B) A supplier
(C) A customer
(D) A delivery service
76. According to the speaker, what will happen next week?
- (A) An item will be ordered.
(B) A sale will be held.
(C) A business will be closed.
(D) A catalog will be mailed.

77. Where is the announcement being made?

- (A) In a school
- (B) In a library
- (C) In a movie theater
- (D) In a concert hall

78. What can listeners do at the service desk?

- (A) Check out materials
- (B) Sign up to use computers
- (C) Purchase tickets
- (D) Pick up a schedule

79. When will *Life in Tuscany* be shown?

- (A) In 30 minutes
 - (B) Tomorrow morning
 - (C) Tomorrow evening
 - (D) Next week
-

80. What is the speaker mainly discussing?

- (A) A travel documentary
- (B) A novel
- (C) A magazine article
- (D) A play

81. What does the speaker say about Ann Nolan?

- (A) She will be signing books.
- (B) She will give a lecture.
- (C) She is a local resident.
- (D) She attended school in New Mexico.

82. What will listeners hear next?

- (A) An interview
 - (B) A commercial
 - (C) A music review
 - (D) A news update
-

83. Where does the speaker work?

- (A) At a car dealership
- (B) At an advertising firm
- (C) At an electronics manufacturer
- (D) At a television station

84. Why is Jessica Brenner being recognized?

- (A) She had the top sales figures in the company.
- (B) She received the best ratings for customer service.
- (C) She developed a successful advertising campaign.
- (D) She has done volunteer work in the community.

85. What will Jessica Brenner receive?

- (A) An engraved trophy
 - (B) An extra vacation day
 - (C) A job promotion
 - (D) A gift certificate
-

86. Who is the conference intended for?

- (A) Advertising professionals
- (B) Software developers
- (C) Physicians
- (D) Journalists

87. What does the speaker say has changed?

- (A) The title of a presentation
- (B) The starting time of a session
- (C) The location of dining facilities
- (D) The keynote speaker

88. According to the speaker, where is more information available?

- (A) On a Web site
 - (B) In a brochure
 - (C) On a notice board
 - (D) At a registration desk
-

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89. What is being advertised?

- (A) A health food shop
- (B) A recycling company
- (C) A cleaning service
- (D) An office supply store

90. What does the speaker emphasize about the business?

- (A) It is environmentally friendly.
- (B) It is in a convenient location.
- (C) It has the lowest prices in the area.
- (D) Its customers are large corporations.

91. What is available on the Web site?

- (A) A discount coupon
 - (B) A newsletter
 - (C) Product information
 - (D) Customer recommendations
-

92. Why is the speaker pleased about the deal with Yamaguchi Distributors?

- (A) The deal took many months to complete.
- (B) Yamaguchi Distributors offers many services.
- (C) It is an opportunity to enter a new market.
- (D) Production costs will be reduced.

93. What did Yamaguchi Distributors like about the bicycles?

- (A) The materials used
- (B) The price
- (C) The weight
- (D) The design

94. What is the company going to do before starting production?

- (A) Open a branch office
 - (B) Invest in new technology
 - (C) Conduct a survey
 - (D) Hire more employees
-

95. Who most likely are the listeners?

- (A) Maintenance workers
- (B) Conference planners
- (C) Cafeteria employees
- (D) Company directors

96. What change has been made to the construction plans?

- (A) An auditorium has been redesigned.
- (B) A parking area has been expanded.
- (C) A cafeteria has been added.
- (D) A storage area has been enlarged.

97. According to the speaker, what does the construction firm require as a result of the change?

- (A) A larger deposit
 - (B) Additional time
 - (C) New blueprints
 - (D) A revised contract
-

98. What type of company events is the speaker discussing?

- (A) Board meetings
- (B) Social functions
- (C) Training sessions
- (D) Client presentations

99. What does the speaker emphasize about the new forms?

- (A) They are due this week.
- (B) They should be filled out carefully.
- (C) Copies should be kept on file.
- (D) A manager's signature is required.

100. How often does the budget committee meet?

- (A) Every week
 - (B) Once a month
 - (C) Twice a year
 - (D) Once a year
-

TEST 8

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

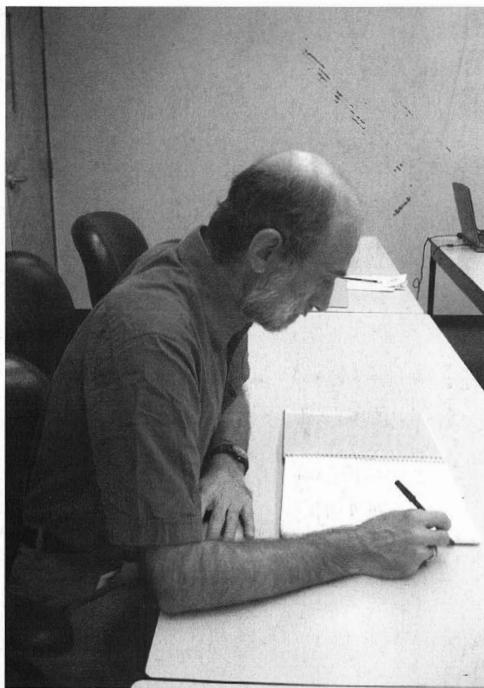
Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



TEST 08

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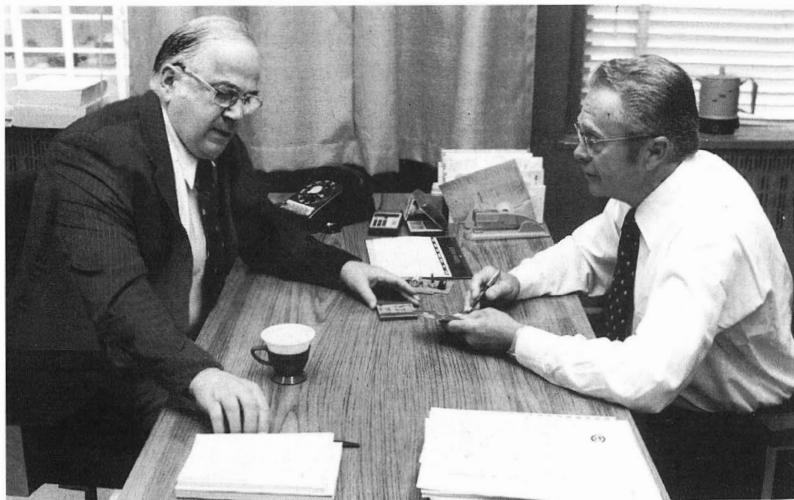
3.



4.



5.



6.



TEST 08

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7.



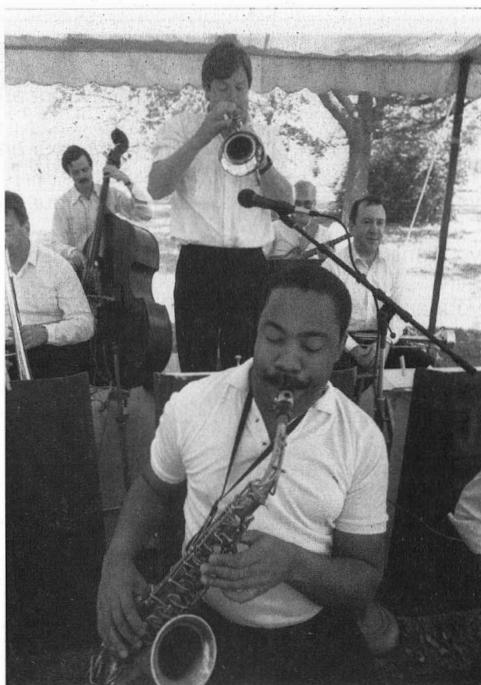
8.



9.



10.



GO ON TO THE NEXT PAGE

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.

(B) It's the first room on the right.

(C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
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36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. How did the man spend his vacation?
- (A) Visiting another city
(B) Going hiking
(C) Swimming at the beach
(D) Relaxing at home
42. What problem does the man mention?
- (A) He cannot listen to his phone messages.
(B) He cannot log on to his computer.
(C) A photocopy machine is broken.
(D) A package has not been sent.
43. What does the woman offer to give the man?
- (A) A telephone number
(B) A new password
(C) A shipping label
(D) An instruction manual
44. What does the man want to do?
- (A) Take out a loan
(B) Exchange some money
(C) Open an account
(D) Make a car payment
45. What document does the woman ask to see?
- (A) A bank statement
(B) A purchase order
(C) Proof of employment
(D) Photo identification
46. When will the man most likely return?
- (A) In the afternoon
(B) Tomorrow morning
(C) Tomorrow evening
(D) In a few days

47. Where most likely does the man work?

- (A) At an office supply store
- (B) At a concert hall
- (C) At a taxi company
- (D) At a music store

48. Why is the woman concerned?

- (A) A driver has not made a delivery.
- (B) A folder is missing.
- (C) An order is incorrect.
- (D) A concert has been canceled.

49. What information does the woman ask for?

- (A) An employee's name
 - (B) A purchase date
 - (C) A building address
 - (D) A confirmation code
-

50. Why does the man visit the shop?

- (A) To ask about an order
- (B) To purchase a gift
- (C) To leave a brochure
- (D) To exchange an item

51. What problem does the woman mention?

- (A) A manager is not available.
- (B) A material is out of stock.
- (C) A file was misplaced.
- (D) A name was misspelled.

52. What does the woman suggest the man do?

- (A) Check a Web site
 - (B) Return next week
 - (C) Provide a credit card number
 - (D) Select another color
-

53. What type of business has recently opened?

- (A) A music studio
- (B) A theater
- (C) A coffee shop
- (D) A grocery store

54. According to the woman, what should the man request?

- (A) A product sample
- (B) A discount coupon
- (C) An event calendar
- (D) A complimentary lesson

55. What does the man say about Audrey Kane?

- (A) She is appearing in an advertisement.
 - (B) She is a former classmate.
 - (C) She has started her own business.
 - (D) She will be singing at a festival.
-

56. What are the speakers mainly discussing?

- (A) A floor plan
- (B) An art exhibit
- (C) Contest rules
- (D) Painting classes

57. What does the woman say about the man's business?

- (A) It is well-known.
- (B) It is closed temporarily.
- (C) It has many employees.
- (D) It is in a scenic location.

58. What does the man ask the woman to do?

- (A) Buy more supplies
 - (B) Rearrange a display
 - (C) Arrive early for an appointment
 - (D) Send another piece of artwork
-

- 59.** What are the speakers discussing?
- (A) A home renovation
(B) A landscaping plan
(C) A road repair
(D) A housecleaning service
- 60.** What does the woman say about the work to be done?
- (A) It will require special equipment.
(B) It has to begin next week.
(C) It is not a large project.
(D) It may cause inconvenience.
- 61.** What will the man send the woman after they meet?
- (A) Design drawings
(B) Product catalogs
(C) A revised contract
(D) A local area map
-
- 62.** Why are more employees biking to work?
- (A) The company paid for the bikes.
(B) Bus fares have increased.
(C) The weather has improved.
(D) New bike paths have been installed.
- 63.** What is the woman concerned about?
- (A) The appearance of an outdoor space
(B) The closure of a building entrance
(C) The size of a storage building
(D) The location of a bus stop
- 64.** What will the woman probably do next?
- (A) Move her bicycle
(B) Contact a maintenance worker
(C) Order more copies
(D) Install some equipment
-
- 65.** Who is Helen Jaspers?
- (A) An inventor
(B) A professor
(C) A museum curator
(D) A movie director
- 66.** What are the speakers planning to do?
- (A) Observe an experiment
(B) Tour a museum
(C) Attend a talk
(D) Go to a movie
- 67.** Why will the speakers drive together?
- (A) One of their cars is being repaired.
(B) One of them is familiar with the area.
(C) It will cost less.
(D) It will be easier to find parking.
-
- 68.** Where do the speakers most likely work?
- (A) At a newspaper office
(B) At a government agency
(C) At a local school
(D) At a photography studio
- 69.** What does the man say about the mayor?
- (A) He was recently elected to his position.
(B) He has been given an award.
(C) He will make an important announcement.
(D) He will take pictures with local voters.
- 70.** When does the man have to complete an assignment?
- (A) On Thursday
(B) On Friday
(C) On Saturday
(D) On Sunday
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the speaker most likely work?
- (A) At an insurance company
 - (B) At a medical office
 - (C) At a travel agency
 - (D) At a fitness center
72. What does the speaker ask the listener to bring?
- (A) A passport
 - (B) An insurance card
 - (C) A doctor's note
 - (D) A payment
73. According to the speaker, what requires 24-hour advance notice?
- (A) Appointment changes
 - (B) Prescription orders
 - (C) Room reservations
 - (D) Flight cancellations
74. What is the report mainly about?
- (A) A community fund-raiser
 - (B) A sporting event
 - (C) A cooking demonstration
 - (D) A talent show
75. What will event attendees be able to do?
- (A) Purchase a video of the event
 - (B) Meet local business leaders
 - (C) Vote for a performer
 - (D) Receive free merchandise
76. What are event attendees advised to do?
- (A) Arrive at the location early
 - (B) Buy tickets in advance
 - (C) Bring their own chairs
 - (D) Check a schedule online

77. What item did the speaker order?
- (A) A backpack
(B) A ring
(C) A wallet
(D) A watch
78. What problem does the speaker mention?
- (A) An additional item was delivered.
(B) An item broke during shipment.
(C) A receipt was not provided.
(D) A discount was not applied.
79. What is the speaker requesting?
- (A) Overnight delivery
(B) A refund
(C) A replacement
(D) A price reduction
-
80. What will happen at the bookstore tonight?
- (A) A contest winner will be announced.
(B) An author will give a presentation.
(C) A new publication will be released.
(D) A book club will hold a meeting.
81. What is Grace Bradley's book about?
- (A) Her photography
(B) Her work with children
(C) Her recent trips
(D) The publishing industry
82. What are listeners invited to do after the event?
- (A) Have refreshments
(B) Meet the judges
(C) Register for a membership
(D) Have books signed
-
83. What is the speaker calling about?
- (A) A musical instrument
(B) A newspaper subscription
(C) A kitchen appliance
(D) A stereo system
84. What surprised the speaker?
- (A) The return policy
(B) The quantity available
(C) The price
(D) The terms of a promotion
85. What would the speaker like to do?
- (A) Receive a product brochure
(B) Inspect an item
(C) Place an order
(D) Speak to a manager
-
86. What is the announcement mainly about?
- (A) A job opening
(B) A new contract
(C) An employee's achievement
(D) An anniversary celebration
87. Who is Juan Mendez?
- (A) A member of the board of directors
(B) A client of the company
(C) A professional athlete
(D) A graphic designer
88. What has the company recently changed?
- (A) Its business hours
(B) Its logo
(C) Its manufacturing methods
(D) Its prices
-

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89. What will visitors learn about on the tour?

- (A) The development of an organization
- (B) The life of a famous artist
- (C) The architecture of a building
- (D) The history of an art form

90. Who should make a reservation?

- (A) Weekday visitors
- (B) Art students
- (C) Large groups
- (D) Families with young children

91. According to the message, what can listeners do on the Web site?

- (A) Register for a workshop
- (B) Learn about membership benefits
- (C) Volunteer to give tours
- (D) View a list of future events

92. What will change at the company?

- (A) A second factory will open.
- (B) A new product will be manufactured.
- (C) New equipment will be installed.
- (D) Hours of operation will be extended.

93. According to the speaker, why should listeners talk to a supervisor?

- (A) To request additional work
- (B) To find out about a training session
- (C) To suggest improvements
- (D) To discuss vacation time

94. When will the change be made?

- (A) At the beginning of the week
 - (B) In two weeks
 - (C) Next month
 - (D) Next year
-

95. What event is being described?

- (A) A computer programming class
- (B) A new-employee orientation
- (C) A career-counseling workshop
- (D) A writing competition

96. What will attendees have the chance to do?

- (A) Practice a skill
- (B) Participate in a group discussion
- (C) Test a new product
- (D) Subscribe to an industry publication

97. What will all attendees receive?

- (A) An instructional DVD
 - (B) A reference guide
 - (C) A certificate of completion
 - (D) A meal voucher
-

98. What type of product is being discussed?

- (A) A desktop computer
- (B) A video camera
- (C) A mobile phone
- (D) A software program

99. According to the report, what is the most notable feature of the product?

- (A) It is easy to use.
- (B) It is lightweight.
- (C) It has a low price.
- (D) It has a long battery life.

100. How does the company plan to create interest in the new product?

- (A) By rewarding customers who shop early
 - (B) By hosting in-store demonstrations
 - (C) By hiring a celebrity spokesperson
 - (D) By running Internet advertisements
-

TEST 9

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

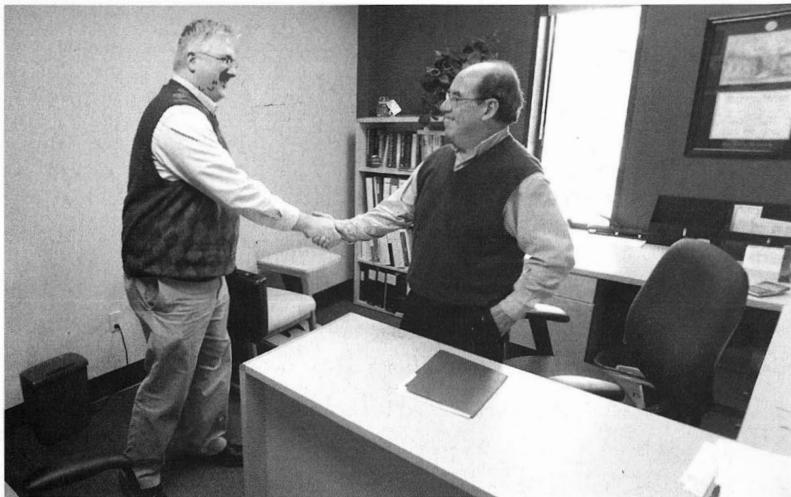
Sample Answer

- (A) (B) ● (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



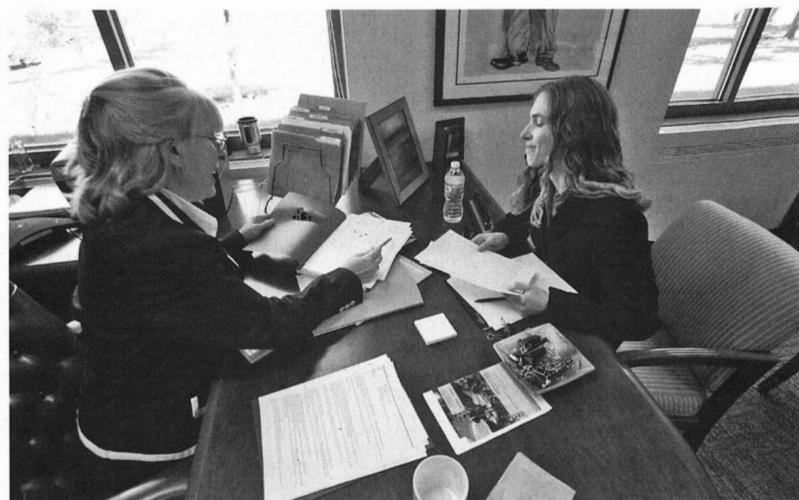
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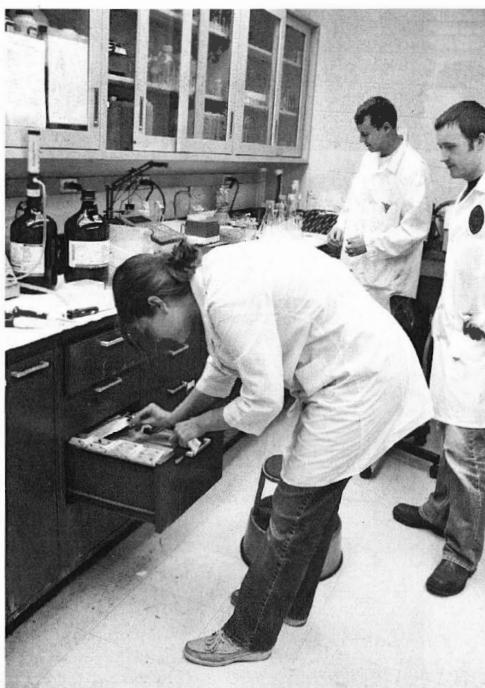
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6.



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7.



8.



9.



10.



TEST 09

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PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

- You will also hear:
- (A) To meet the new director.
 - (B) It's the first room on the right.
 - (C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
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35. Mark your answer on your answer sheet.
36. Mark your answer on your answer sheet.
37. Mark your answer on your answer sheet.
38. Mark your answer on your answer sheet.
39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. Why is the woman calling?
(A) To ask about a delivery
(B) To reschedule a meeting
(C) To inquire about transportation
(D) To request a hotel recommendation
42. Why does the woman apologize?
(A) She was late for a seminar.
(B) She misread a schedule.
(C) She went to the wrong location.
(D) She misplaced a file.
43. What does the man remind the woman to do?
(A) Bring some identification
(B) Park her car in front of the building
(C) Sign her name on a guest list
(D) Arrive a few minutes early
44. Where most likely do the speakers work?
(A) In a movie theater
(B) In a musical instruments shop
(C) In an electronics store
(D) In a concert hall
45. What problem are the speakers discussing?
(A) A shipment has not arrived.
(B) Some prices have gone up.
(C) A performance is sold out.
(D) Some equipment is not working properly.
46. What will the woman give each customer?
(A) A free CD
(B) An event calendar
(C) A refund
(D) An autographed poster

47. What are the speakers scheduled to do on Friday?

- (A) Hold a conference call
- (B) Visit a client
- (C) Give a presentation
- (D) Interview a prospective employee

48. What has the woman approved?

- (A) A budget
- (B) A printing order
- (C) A meeting agenda
- (D) A project extension

49. Why does the man want to use the black folders?

- (A) They are inexpensive.
- (B) They look professional.
- (C) They are in stock.
- (D) They come in various sizes.

50. Where are the speakers?

- (A) At a doctor's office
- (B) At a construction site
- (C) In a clothing store
- (D) In a laboratory

51. What does the man say he did before he arrived?

- (A) Toured a facility
- (B) Filled out some documents
- (C) Called human resources
- (D) Reviewed a work schedule

52. What will the speakers do next?

- (A) Get some protective gear
 - (B) Conduct an experiment
 - (C) Pack up some supplies
 - (D) Watch a training video
-

53. What is the woman arranging?

- (A) A corporate breakfast
- (B) A retirement luncheon
- (C) A birthday celebration
- (D) A family reunion

54. What information does the man request?

- (A) The date of an event
- (B) The woman's budget
- (C) Seating preferences
- (D) The number of guests

55. Why does the man suggest using the Web site?

- (A) To read customer reviews
 - (B) To find alternate locations
 - (C) To make a reservation
 - (D) To see menu options
-

56. What is the man planning to do?

- (A) Move an office
- (B) Renovate a space
- (C) Put in a garden
- (D) Purchase some property

57. Why will the man have to fill out some paperwork?

- (A) To apply for a loan
- (B) To obtain a permit
- (C) To renew a license
- (D) To get an estimate

58. According to the woman, how long does it take to process the paperwork?

- (A) One day
 - (B) Two days
 - (C) One week
 - (D) Two weeks
-

- 59.** Why is the woman calling?
- (A) To confirm that a price is correct
(B) To request a store catalog
(C) To find out if an item is on display
(D) To check the status of an order
- 60.** What does the man say about the Putnam model?
- (A) It requires assembly.
(B) It has been discontinued.
(C) It has to be shipped from the warehouse.
(D) It is durable.
- 61.** What does the woman say she will do?
- (A) Compare prices
(B) Cancel an order
(C) Check with another supplier
(D) Visit a store
-
- 62.** Why is the woman going to Vancouver?
- (A) For a family vacation
(B) For a professional conference
(C) For a job interview
(D) For a sporting event
- 63.** Why does the woman ask for an earlier date?
- (A) She is concerned about the weather.
(B) She is starting a new job.
(C) Train fares will be lower.
(D) More hotel rooms will be available.
- 64.** What will the man send the woman?
- (A) A uniform
(B) An employment contract
(C) A company newsletter
(D) A travel itinerary
-
- 65.** Who most likely are the speakers?
- (A) Advertising executives
(B) Apparel salespeople
(C) Fashion designers
(D) Magazine editors
- 66.** What aspect of the clothing does the woman want to highlight?
- (A) The characteristics of the material
(B) The innovative designs
(C) The affordable prices
(D) The range of colors
- 67.** What is scheduled for the end of the month?
- (A) A fashion show
(B) A photo shoot
(C) A store opening
(D) A product launch
-
- 68.** Why does the woman want to cancel her membership?
- (A) She will be away for an extended period.
(B) Membership fees are going to be raised.
(C) Her fitness instructor is leaving.
(D) Her company has changed its hours of operation.
- 69.** What does the man suggest?
- (A) Joining a different fitness center
(B) Taking an evening class
(C) Speaking to a manager
(D) Suspending an account
- 70.** What does the man ask the woman to do?
- (A) Turn in her membership card
(B) Fill out a customer satisfaction form
(C) Submit a document from her employer
(D) Make a payment in advance
-

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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What does the speaker say about Dr. Lopez?
- (A) She has changed her office hours.
(B) She is away on vacation.
(C) She is not accepting new patients.
(D) She is working at a different location.
72. What should callers do to make an appointment?
- (A) Hold for an operator
(B) Leave a message
(C) Dial an extension
(D) Call back later in the day
73. What will happen on Monday?
- (A) Patient calls will be returned.
(B) A medical conference will take place.
(C) A new phone system will be installed.
(D) The office will be closed.
-
74. What is being advertised?
- (A) A cleaning company
(B) A computer store
(C) An Internet provider
(D) An accounting firm
75. What does the speaker emphasize about the service?
- (A) Its reliability
(B) Its low prices
(C) Its speed
(D) Its ease of use
76. According to the speaker, what is available on the Web site?
- (A) Promotional codes
(B) Instructional videos
(C) Software applications
(D) Customer reviews
-

77. Where does the speaker work?

- (A) At a dry cleaners
- (B) At a bank
- (C) At a hotel
- (D) At a clothing shop

78. What was found?

- (A) A set of keys
- (B) A digital camera
- (C) A mobile phone
- (D) A credit card

79. What will the listener have to show to pick up the item?

- (A) A hotel receipt
- (B) A claim check
- (C) A business card
- (D) A passport

80. What is causing the delay?

- (A) The crew is stuck in traffic.
- (B) The plane has not arrived.
- (C) Weather conditions are poor.
- (D) A gate is not available.

81. According to the speaker, when will the flight depart?

- (A) In 30 minutes
- (B) In one hour
- (C) In two hours
- (D) In three hours

82. What is offered to the passengers?

- (A) Free headphones
 - (B) A travel guide
 - (C) A meal voucher
 - (D) A discount on future travel
-

83. Who most likely is the speaker?

- (A) A musician
- (B) A museum guide
- (C) A radio host
- (D) A film producer

84. According to the speaker, what will happen this summer?

- (A) An award will be presented.
- (B) A performer will go on tour.
- (C) An album will be recorded.
- (D) A cultural center will open.

85. What will the speaker do next?

- (A) Play some music
 - (B) Announce an event schedule
 - (C) Thank some sponsors
 - (D) Give a lecture
-

86. What does Ludlow Enterprises produce?

- (A) Television shows
- (B) An electronics magazine
- (C) Sports gear
- (D) Video games

87. What are listeners invited to do?

- (A) Nominate candidates
- (B) Submit ideas
- (C) Test products
- (D) Write reviews

88. According to the speaker, what prize will be awarded?

- (A) A free trip to a trade show
 - (B) Dinner with a celebrity
 - (C) Electronic equipment
 - (D) An appearance on television
-

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89. What will take place this weekend?

- (A) A holiday parade
- (B) An automobile show
- (C) A sporting event
- (D) An arts festival

90. What are drivers asked to do?

- (A) Observe speed restrictions
- (B) Use alternate routes
- (C) Avoid parking on streets
- (D) Allow extra travel time

91. What will be available for free?

- (A) City maps
 - (B) Event tickets
 - (C) Bus service
 - (D) Neighborhood tours
-

92. What is Aviva Rozen's position?

- (A) Software executive
- (B) Financial advisor
- (C) Marketing director
- (D) Chief scientist

93. According to the speaker, what did Ms.

Rozen accomplish?

- (A) She negotiated a complicated merger.
- (B) She implemented a global sales strategy.
- (C) She developed the company's training plan.
- (D) She started a successful division.

94. What will Ms. Rozen do after she retires?

- (A) Volunteer at a museum
 - (B) Start a new business
 - (C) Pursue a hobby
 - (D) Consult for the company
-

95. Why did people gather at the Keller Center this morning?

- (A) To visit a plant exhibit
- (B) To attend an outdoor concert
- (C) To take a gardening class
- (D) To listen to an art lecture

96. What is said about the new building?

- (A) It is surrounded by water.
- (B) It uses solar energy.
- (C) It has a rooftop café.
- (D) It has a sculpture garden.

97. Why was Sean Briggs chosen?

- (A) He submitted the lowest bid.
 - (B) He presented the best designs.
 - (C) He can start immediately.
 - (D) He is a local resident.
-

98. Who most likely are the listeners?

- (A) Fundraising professionals
- (B) Library directors
- (C) History professors
- (D) Student volunteers

99. What will listeners be doing?

- (A) Contacting library patrons
- (B) Conducting research
- (C) Organizing a collection
- (D) Coordinating an annual event

100. What will be the subject of Dr. Kim's talk?

- (A) How to engage an audience
 - (B) How to recruit experienced personnel
 - (C) How to protect documents from damage
 - (D) How to communicate with donors
-

TEST 10

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example

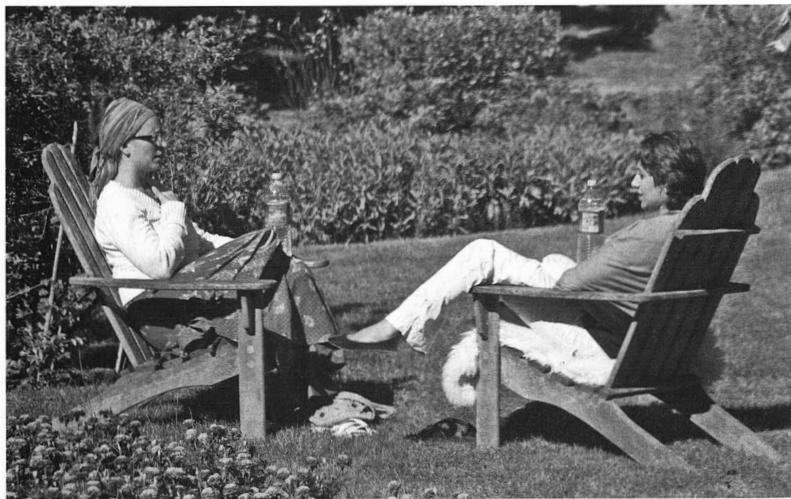
Sample Answer

- (A) (B) ● (D)

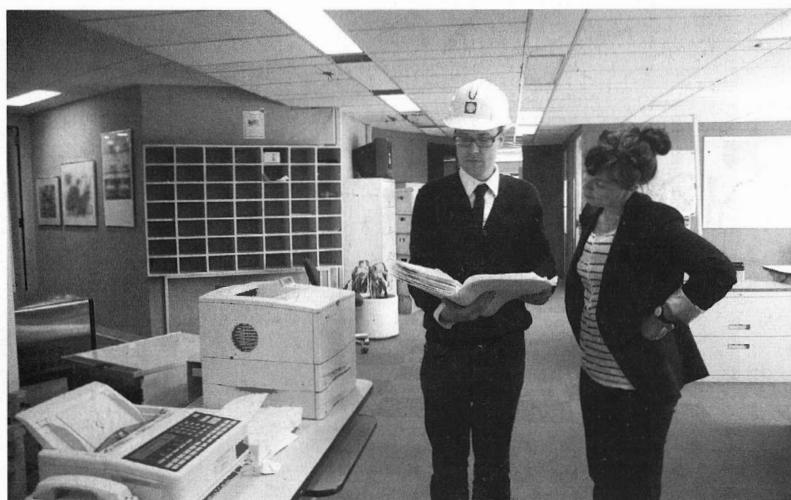


Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



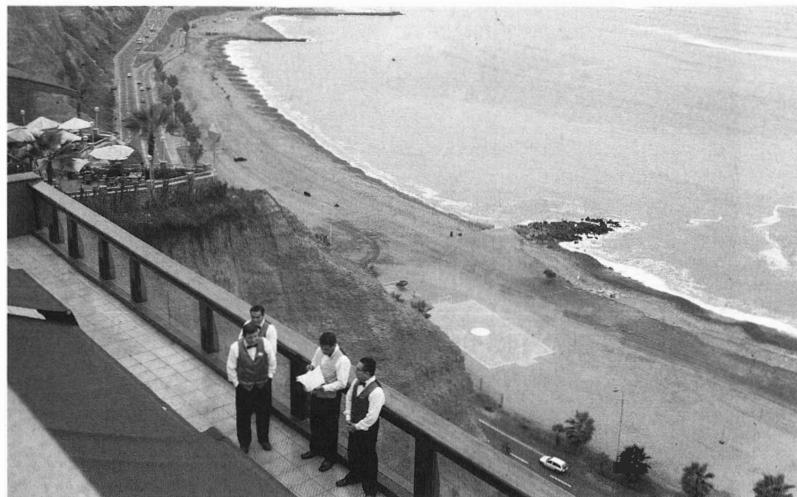
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TEST 10

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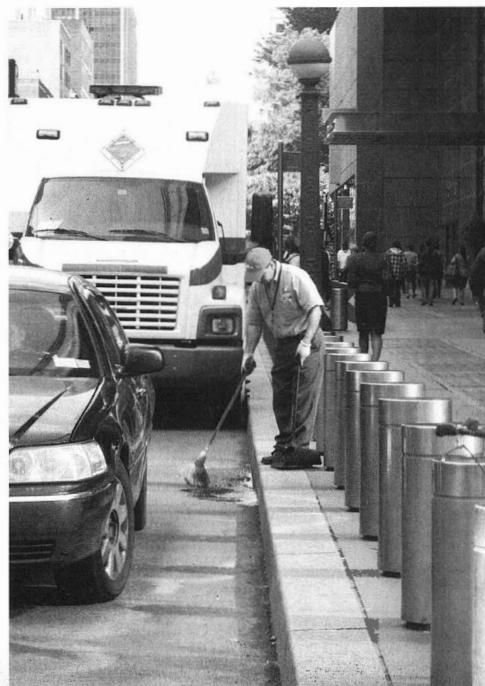
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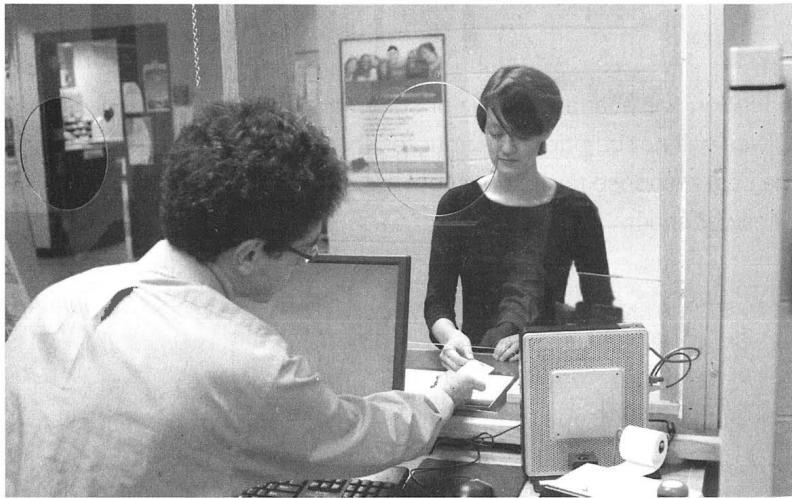


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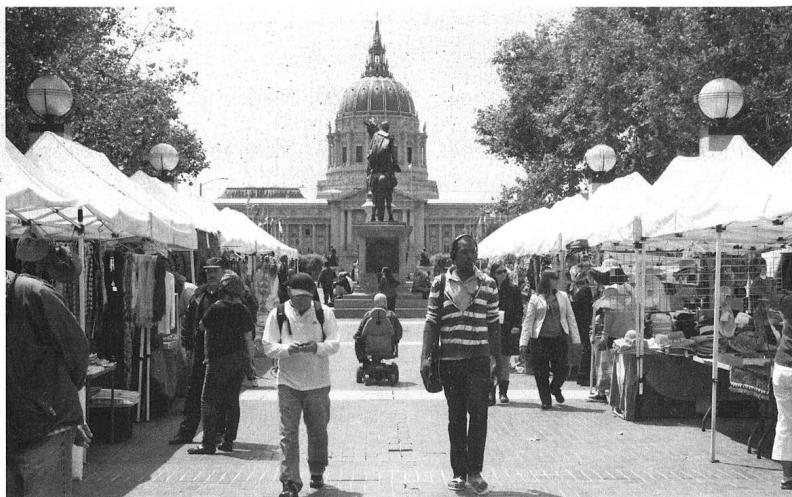




9.



10.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

(A) ● (C)

You will hear: Where is the meeting room?

- You will also hear:
- (A) To meet the new director.
 - (B) It's the first room on the right.
 - (C) Yes, at two o'clock.

The best response to the question “Where is the meeting room?” is choice (B), “It's the first room on the right,” so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What are the speakers planning to do?

- (A) Meet with a client
- (B) Buy some equipment
- (C) Practice a presentation
- (D) Revise some handouts

42. What does the woman say about the main conference room?

- (A) It is currently occupied.
- (B) It does not have enough seats.
- (C) It is on the first floor.
- (D) It is not very comfortable.

43. What does the man suggest?

- (A) Rescheduling a meeting
- (B) Moving a table
- (C) Renting some chairs
- (D) Going to another room

44. What problem does the man report?

- (A) A computer cable is missing.
- (B) A password is not working.
- (C) A computer file will not open.
- (D) A document will not print.

45. What does the woman say about the support team?

- (A) They are working off-site.
- (B) They are in a training session.
- (C) They are waiting for some replacement parts.
- (D) They are busy helping other employees.

46. When does the man ask the support team to call him?

- (A) At 10:00 A.M.
- (B) At 12:00 noon
- (C) At 12:30 P.M.
- (D) At 1:00 P.M.

47. What does the woman want to do?

- (A) Watch a sporting event
- (B) Volunteer at a fundraiser
- (C) Sign up for a class
- (D) Enter a race

48. What problem does the woman mention?

- (A) She left her purse at home.
- (B) She forgot to fill out some paperwork.
- (C) Her schedule is full on Saturday.
- (D) Her bicycle does not meet safety requirements.

49. Why should the woman arrive early at the event?

- (A) To pick up a tag
- (B) To get a better seat
- (C) To help collect tickets
- (D) To distribute flyers

50. Why is the woman calling?

- (A) To rent storage space
- (B) To arrange a move
- (C) To check on a shipment
- (D) To place an advertisement

51. What day of the week will the grand opening take place?

- (A) On Monday
- (B) On Tuesday
- (C) On Friday
- (D) On Saturday

52. What does the woman sell?

- (A) Clothing
 - (B) Jewelry
 - (C) Pottery
 - (D) Furniture
-

53. Why does the man ask for help with the picnic?

- (A) He will be out of town when it takes place.
- (B) He has less time than he expected to organize it.
- (C) He has never planned this type of event.
- (D) He is not satisfied with a local vendor.

54. What does the woman say she will do?

- (A) Send out invitations
- (B) Confirm a reservation
- (C) Hang some decorations
- (D) Place a food order

55. What will the man e-mail the woman?

- (A) A budget
 - (B) A list of locations
 - (C) The name of a caterer
 - (D) The date of the event
-

56. How did the woman find out about the travel agency?

- (A) Her company uses it for business travel.
- (B) A friend told her about it.
- (C) She saw a flyer in a store window.
- (D) She read a review online.

57. Why does the man suggest that the woman change her plans?

- (A) To avoid travel delays
- (B) To ensure the best choice of accommodations
- (C) To take advantage of lower prices
- (D) To allow more time to research options

58. What does the man offer the woman?

- (A) A promotional video
 - (B) A map
 - (C) Passport applications
 - (D) Resort brochures
-

- 59.** Why is the man calling?
- (A) To complain that he has been overcharged
(B) To update his account information
(C) To check the status of an online order
(D) To report that a Web site description is incorrect
- 60.** What does the woman say about the paperback book?
- (A) It has not been released.
(B) It has been signed by the author.
(C) It is out of print.
(D) It is on sale this week.
- 61.** What does the woman offer to do?
- (A) Put the man's name on a waiting list
(B) Use a faster shipping method
(C) Gift-wrap an item
(D) Refund a purchase
-
- 62.** What are the speakers mainly discussing?
- (A) The efficiency of a manufacturing process
(B) The timing of an advertising campaign
(C) The qualifications of a printing service
(D) The visual appeal of a product logo
- 63.** Why does the man want to make a change?
- (A) He hopes to attract a different group of customers.
(B) A product has not been selling well.
(C) Customers have requested an updated model.
(D) A competitor plans to offer a similar item.
- 64.** What does the woman say she has to do next?
- (A) Talk with her manager
(B) Produce a cost estimate
(C) Check her calendar
(D) Finalize some designs
-
- 65.** What does the woman say about Ellen?
- (A) She is in charge of the business center.
(B) She is planning to rent a car.
(C) She will be late for work today.
(D) She is waiting in the lobby.
- 66.** What does the man ask the woman to help with?
- (A) Checking in some guests
(B) Performing an inspection
(C) Taking phone messages
(D) Training some employees
- 67.** What will the woman probably do next?
- (A) Contact maintenance for an update
(B) Explain some administrative procedures
(C) Give a tour of a facility
(D) Return a key to a supervisor
-
- 68.** What does the woman ask the man to do?
- (A) Plan a future assignment
(B) Rearrange his schedule
(C) Comment on her work
(D) Prepare a catalog
- 69.** What does the man express concern about?
- (A) The arrangement of a display
(B) The color of an item
(C) The duration of a process
(D) The cost of a project
- 70.** What does the man say about Jeff?
- (A) He is not available to help today.
(B) He has relevant experience.
(C) He works at a different store location.
(D) He has some books they can look at.
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. When is this broadcast being heard?

- (A) In the morning
- (B) During the lunch hour
- (C) In the late afternoon
- (D) In the evening

72. What has caused a problem?

- (A) A broken traffic signal
- (B) Fallen trees
- (C) A community parade
- (D) Bridge construction

73. What does the speaker suggest?

- (A) Following an alternate route
- (B) Using public transportation
- (C) Driving carefully
- (D) Leaving early

74. Where is the museum?

- (A) In a renovated factory
- (B) In a historic home
- (C) On a ship
- (D) On a farm

75. What should listeners do if they want to take a guided tour?

- (A) Speak with the information desk
- (B) Meet at the entrance on the hour
- (C) Purchase tickets online
- (D) Register in the gift shop

76. Why will part of the museum be closed temporarily?

- (A) To host a private party
- (B) To set up an exhibit
- (C) To install video cameras
- (D) To replace some windows

- 77.** What event is being rescheduled?
(A) A sales conference
(B) A department seminar
(C) A business luncheon
(D) A retirement party
- 78.** Why was the event postponed?
(A) A budget had not been approved yet.
(B) A restaurant was already booked.
(C) A speaker canceled unexpectedly.
(D) A client project had to be finished.
- 79.** What are listeners asked to help select?
(A) A menu
(B) A location
(C) A date
(D) A guest list
-
- 80.** What type of business is being advertised?
(A) An interior design firm
(B) An art supply store
(C) A real estate agency
(D) A home improvement store
- 81.** What is the topic of this Saturday's workshop?
(A) Choosing a decorating style
(B) Installing carpet
(C) Remodeling a bathroom
(D) Framing artwork
- 82.** According to the speaker, what will be distributed at the workshop?
(A) Information packets
(B) Coupons
(C) Supply kits
(D) Color samples
-
- 83.** Who is the speaker?
(A) An event planner
(B) A hotel manager
(C) A landscaper
(D) A photographer
- 84.** What is the problem?
(A) Rain is predicted.
(B) A guest has not arrived.
(C) Some lights are not working.
(D) Some flowers have not been planted.
- 85.** What is planned for this weekend?
(A) A wedding ceremony
(B) A sculpture installation
(C) A photo exhibition
(D) A garden show
-
- 86.** What type of business does the speaker own?
(A) A fitness center
(B) A public relations firm
(C) A food store
(D) A bookshop
- 87.** What did Stacy Weston write?
(A) A cookbook
(B) A newspaper article
(C) A restaurant guide
(D) An autobiography
- 88.** What is scheduled for tomorrow morning?
(A) A book signing
(B) A grand opening
(C) A race
(D) A demonstration
-

89. What will be built in the community?
- (A) A hospital
(B) A community center
(C) A park
(D) A transit station
90. What benefit of the project did the governor mention?
- (A) Shorter commutes
(B) Increased tourism
(C) A cleaner environment
(D) More local jobs
91. Who will be interviewed after the break?
- (A) The governor
(B) Community residents
(C) A building inspector
(D) An economics professor
-
92. What product is being discussed?
- (A) A stereo system
(B) A laptop computer
(C) A color printer
(D) A software program
93. What is said about Koji Aoki?
- (A) He works for an industry magazine.
(B) He created an influential advertising campaign.
(C) He led a successful project team.
(D) He is on the board of directors.
94. What does the company plan to do next year?
- (A) Hire a consultant
(B) Open an international office
(C) Change its logo
(D) Reorganize a division
-
95. In what department does the speaker work?
- (A) Research
(B) Payroll
(C) Sales
(D) Personnel
96. What is the listener asked to sign on Monday?
- (A) An employment contract
(B) A paycheck
(C) An application form
(D) A purchase order
97. Why is Dan Bates leading a session on Monday?
- (A) It was the only time that he was available.
(B) He was recently promoted.
(C) The usual presenter will be away.
(D) The listener requested a change.
-
98. What is the subject of the announcement?
- (A) A construction project
(B) A charitable donation
(C) A city landmark
(D) A corporate merger
99. According to the speaker, what is a goal of the Penndale Civic Association?
- (A) To sponsor community events
(B) To improve the business district
(C) To restore historic neighborhoods
(D) To support local schools
100. What will the speaker most likely do next?
- (A) Hand out brochures
(B) Answer questions
(C) Review a timeline
(D) Show a video
-