

TEST 01

→ 해설 p.2

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Passengers on the aircraft are asked to secure _____ belongings during takeoff and landing.
(A) they
(B) their
(C) them
(D) themselves
102. East Abihay City is run _____ a mayor and six-member council who are elected for four years.
(A) of
(B) among
(C) by
(D) from
103. Due to its need for _____ repairs, the Paliot 12Z conveyor belt is scheduled to be replaced by a more efficient model.
(A) frequent
(B) frequently
(C) frequency
(D) frequents
104. On July 23, Mr. Saito will be named chairman of the board _____ president of Tairex Electronics.
(A) as well as
(B) more
(C) added
(D) such as
105. Any problems with the new software system should be reported to the system administrator _____.
(A) prompt
(B) promptness
(C) prompts
(D) promptly
106. Employees currently working in Ridge Manufacturing's branch offices will move into the new headquarters _____ the building is finished.
(A) once
(B) even
(C) besides
(D) moreover
107. Because of a _____ increase in profits this quarter, Tyro Sportswear employees will receive their first-ever year-end bonus.
(A) dramatically
(B) dramatize
(C) dramatic
(D) drama
108. _____ about the actual cost of the project have delayed the plans for expanding the arena.
(A) Additions
(B) Manners
(C) Materials
(D) Concerns

- 109.** You may return for full credit any merchandise with _____ you are not satisfied.
- (A) who
(B) what
(C) which
(D) whose
- 110.** Preparing a budget encourages an executive to _____ several options before deciding on a course of action.
- (A) think
(B) reply
(C) inquire
(D) examine
- 111.** Arcosa Design Ltd. offers digital and print design _____ that fit the individual client's requirements.
- (A) to service
(B) service
(C) serviced
(D) services
- 112.** Consumers are advised to use caution when applying this product _____ fabrics that have been dyed by hand.
- (A) at
(B) to
(C) out
(D) off
- 113.** Amonarth Premium paints are highly _____ to most stains and can be cleaned easily with soap and water.
- (A) resistance
(B) resisted
(C) resistant
(D) resists
- 114.** The company-sponsored five-kilometer run will be held on October 15, and all employees _____ to participate.
- (A) to invite
(B) invite
(C) inviting
(D) are invited
- 115.** In the decade _____ it was founded, Liu and Wang Corporation has become a legend in creative advertising.
- (A) since
(B) almost
(C) however
(D) therefore
- 116.** _____ demonstrating an impressive work ethic, Ms. Hyun often takes on extra projects in addition to her regular workload.
- (A) Consistently
(B) Consistency
(C) Consisted
(D) Consistent
- 117.** Visitors should reserve opera tickets well in advance ----- they hope to see a performance while in Westgard City.
- (A) and
(B) or
(C) if
(D) until
- 118.** No firm can _____ to rely forever only on the strength of its name to sell products.
- (A) require
(B) afford
(C) suppose
(D) depend
- 119.** Library patrons who fail to return an item by the due date _____ a fee.
- (A) charge
(B) will be charged
(C) have charged
(D) are charging
- 120.** Staff members should work in pairs during the training workshop to help _____ master the procedure for handling customer service inquiries.
- (A) one such
(B) each other
(C) yourself
(D) everything

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- 121.** Greenleaf Press will soon publish a _____, pocket version of Manuel Santiago's book *An Insider's Guide to Travel in Argentina*.
- (A) gathered
(B) replaced
(C) condensed
(D) acquainted
- 122.** Because Legolos Company recognizes the importance of protecting customer information, it has made data privacy a high _____.
_____.
- (A) conformity
(B) liability
(C) priority
(D) seniority
- 123.** The sales invoice contains all the terms and conditions _____ by the buyer and seller.
- (A) agreeing upon
(B) agreement
(C) agree
(D) agreed to
- 124.** In her latest article in *Earthbound Science Journal*, ecologist Mei Ling offers a _____ review of Paul Winthrop's research on drought resistance.
- (A) critic
(B) critical
(C) criticize
(D) critically
- 125.** Under the direction of James Pak, the orchestra has become one of the most highly _____ performing arts groups in the region.
- (A) intended
(B) overcome
(C) regarded
(D) impressed
- 126.** Our e-mail system is _____ known as Fast Track, even though its official name is Fast Mail Delivery and Tracking system.
- (A) mutually
(B) relatively
(C) abruptly
(D) commonly
- 127.** The strategic planning committee's recommendation was that more emphasis should be put _____ research and development in the coming year.
- (A) against
(B) during
(C) for
(D) on
- 128.** Major industries in this district include food processing and aircraft _____.
- (A) manufacturer
(B) manufactures
(C) manufactured
(D) manufacture
- 129.** Staff members _____ for promotion will be notified by management within ten days.
- (A) ample
(B) eligible
(C) superior
(D) estimated
- 130.** Director Kawamura's _____ is that those with expertise in the field should be responsible for the final hiring decision.
- (A) position
(B) function
(C) classification
(D) location

131. Evergo's latest hiking shoe, the Rugged Wear Trekker, is _____ named for its durability and strength.
- (A) suitably
(B) suitable
(C) suitability
(D) suitableness
132. Because she felt that the tourism video appeared to have been _____ made, Ms. Peppin recommended that it be filmed again.
- (A) altogether
(B) soon
(C) hastily
(D) repeatedly
133. Linella Media Group has indicated that growth in its new media revenues last year helped _____ a decrease in television advertising.
- (A) offset
(B) outplay
(C) input
(D) overact
134. Since employees often have to meet with clients with no prior notice, Park Interior Design enforces dress code _____ at all times.
- (A) compliant
(B) compliance
(C) compliantly
(D) complies
135. The Global Marketing Manager is required to travel extensively and so must be _____ to unfamiliar situations.
- (A) opposed
(B) versatile
(C) relative
(D) adaptable
136. The effective use of landscaping makes the difference between having a real garden and _____ a collection of plants.
- (A) simple
(B) simpler
(C) simplest
(D) simply
137. The impressive floral display at the building entrance is _____ made up of blue flowers, with a few red ones artfully placed throughout.
- (A) enough
(B) exclusively
(C) primarily
(D) everywhere
138. The new restaurant on Park Avenue has _____ much excitement because of the international reputation of its executive chef.
- (A) marketed
(B) equipped
(C) generated
(D) received
139. By the time Clear Blaze Technology's word processing program goes on the market, software engineers _____ its remaining flaws.
- (A) will have corrected
(B) had been correcting
(C) are correcting
(D) will correct
140. The Produce Growers Association has distributed a pamphlet to area supermarkets that lists fruits and vegetables with the highest _____ of vitamins.
- (A) attractions
(B) concentrations
(C) beneficiaries
(D) commands

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

To: Brent Howard <bhoward@casystems.com>
From: Mio Tanisawa <mt481@allpaper.com>
Subject: Order #5821
Date: February 2

Mr. Howard:

We have _____ your fax order for a case of hanging file folders. We have in stock the style of

141. (A) canceled
(B) purchased
(C) received
(D) fulfilled

folders you requested, but you did not specify a color on the order form. We currently carry the Pro Stock Hanging File Folder in black, navy blue, light green, and orange.

If you could please get back to me with your _____ before the end of the day today, I will

142. (A) prefer
(B) preferred
(C) preferential
(D) preference

make sure that your order is processed in time for delivery by the end of the week. Please let me know if you are in need of any other office products at this time. You may respond to this e-mail or call me _____ at 415-555-0166, ext. 42.

143. (A) directing
(B) directly
(C) direction
(D) directed

Warm regards,

Mio Tanisawa
Customer Relations
All Paper Industries

Questions 144-146 refer to the following letter.

Brisbane Independent Daily Herald

PO Box 515
Brisbane
Queensland 4000

Dear Ms. Hsu,

We are writing to inform you that your *Brisbane Independent Daily Herald* subscription rate is about to change from \$18.75 per month to \$21.00 per month. We regret any financial burden this may place on our subscribers, but _____ our rising operating costs, we find the change

- 144.** (A) as for
(B) in that
(C) due to
(D) provided that

unavoidable.

The _____ will go into effect on 1 May.

- 145.** (A) regulation
(B) increase
(C) agenda
(D) termination

The *Brisbane Independent Daily Herald* greatly appreciates your loyalty, and we remain committed to _____ timely and accurate news coverage to our readers.

- 146.** (A) offered
(B) offering
(C) being offered
(D) have offered

Feel free to call us at 3403-0122 with any questions or concerns.

Sincerely,

William Vane, Manager
Circulation Department

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Questions 147-149 refer to the following e-mail.

To: Stephen Miller
From: Matsuyama Elegance Hotel, Guest Relations
Subject: Survey
Date: June 18

Dear Mr. Miller:

We would like to take this opportunity to thank you for choosing the Matsuyama Elegance Hotel for your recent visit. It is our sincere hope that we _____ able to provide you with an

147. (A) were

- (B) will be
- (C) are
- (D) are going to be

experience of the highest quality.

We invite you to participate in our guest survey about your recent overnight stay at the Matsuyama Elegance Hotel. Your feedback is _____ important to us as it helps ensure we are

148. (A) popularly

- (B) narrowly
- (C) extremely
- (D) respectfully

meeting our goals of exceptional hospitality and unequalled service.

To access the survey, please visit www.matsuyamaelegance.co.jp/survey and enter the following password: CJA3N

We sincerely thank you for sharing your opinions as we continue to do our best to make each visit _____.

149. (A) enjoyable

- (B) enjoying
- (C) enjoy
- (D) enjoys

Best regards,

Takeshi Hattori
Guest Relations
Matsuyama Elegance Hotel

Questions 150-152 refer to the following article.

Nahan-Messer Launches a New Division

January 11

Nahan-Messer Publishing announced today the launch of a division dedicated to science fiction. The division, Lightspeed Press, will publish twenty original titles this year. It will be led by Clara Bryce, longtime fiction _____ at Nahan-Messer.

150. (A) editing
(B) editor
(C) edits
(D) editorial

The publisher's roster of science fiction authors has grown large enough in recent years to merit its own division, according to Bryce. "Increasingly, readers are seeking a sense of wonder, conveyed so well by science fiction," said Bryce. "Lightspeed was created to address this _____."

151. (A) question
(B) award
(C) invitation
(D) demand

All of Nahan-Messer's established science fiction authors have been moved to the new division. _____, Lightspeed has acquired several first-time novelists. Its first release, *A Giant of Industry*

152. (A) In addition
(B) For example
(C) On the contrary
(D) On the whole

by Lily Riddle, will be published on March 15.

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PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following invitation.

**The Business Initiative Society
of Greater San Marino**

invites you to our regularly held Social Hour.

This is an open forum for owners of small companies
to meet and discuss issues affecting our area.

San Marino Botanical Gardens

Every Friday evening

6:30-7:30 P.M.

Light refreshments will be served.

Upcoming speakers

April 1: Alfredo Rojas, San Marino Mayor

April 8: Alexis Lin, San Marino Chamber of Commerce President

April 15: Dana O'Leary, owner, Pinewood Grill

153. For whom is the invitation intended?

- (A) Government officials
- (B) Expert gardeners
- (C) New residents
- (D) Local businesspeople

154. How often is the event held?

- (A) Once a day
- (B) Once a week
- (C) Once a month
- (D) Once a year

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Questions 155-156 refer to the following survey.

Thank you for shopping at Marlowe's! Please fill out this questionnaire in order to help us better understand customer needs.

1. How often do you visit Marlowe's?

Daily Weekly Monthly

2. How much do you spend on an average visit?

Under \$20 \$20-\$40 \$40-\$60
 \$60-\$80 \$80-\$100 Over \$100

3. What kinds of products did you purchase today?

Uniforms for chefs and waiters
 Cookware (pots, pans)
 Tableware (glasses, plates, cutlery)
 Professional cleaning supplies

Name (optional) Sanjiv Patel
Business (optional) India Palace

- 155.** What type of business is Marlowe's?

- (A) A cleaning service
(B) A sports equipment distributor
(C) A women's clothing store
(D) A restaurant supply store

- 156.** How much does Mr. Patel usually spend at Marlowe's?

- (A) Less than \$20
(B) Between \$40 and \$60
(C) Between \$60 and \$80
(D) More than \$100

Questions 157-159 refer to the following announcement.

April 16

Dear Ms. Gianetti:

As you may know, our office is moving to a new location at 1837 Plymouth Avenue (across the street from the Bailey supermarket). Construction is finally complete, and we will begin seeing patients there on Monday, May 2.

The new location offers twice as many parking spaces, more examination rooms, and a larger waiting room than the old office on Eastbridge Road did. In order to accommodate an increase in the number of patients, our new schedule will offer weekend appointments and longer hours during the workweek; we will now be open 8 A.M. – 6 P.M., Monday – Friday, and 10 A.M. – 3 P.M., on Saturday. We are also welcoming two additions to our staff: Dr. Anne Hui, who has been practicing dentistry for over ten years, and Ellen Howard, our new dental assistant.

For detailed directions to the new location, see the enclosed map. Please note that Exit 9 is the nearest exit if you are driving on the Benson Highway. The nearest light rail station is Grosvenor Street.

Dr. Charles Somerville

157. What kind of business is moving?

- (A) A construction firm
- (B) A dentist's practice
- (C) A shipping company
- (D) A supermarket

158. Where was the business previously located?

- (A) On Plymouth Avenue
- (B) On Grosvenor Street
- (C) On Eastbridge Road
- (D) On Benson Highway

159. What is suggested about the business?

- (A) It is moving so that it can expand.
- (B) Its new location is more convenient for travel by train.
- (C) It has several employees who are retiring soon.
- (D) It will offer fewer appointments during the workweek.

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Questions 160-161 refer to the following memo.

MEMO

To: All Hourly Employees
From: Marisa Gomez, President
Date: December 15
Re: Payroll Processing

The accounting department will begin transferring employee information into the new online timekeeping system on or around January 2. The system will be operational beginning on February 1. Starting on that date, all employees must enter their work hours into the online system daily. January 31 is the last date on which the accounting department will accept the old paper timesheets.

Christopher Van Pelt will be leading a tutorial on the new system on January 15. To sign up, please call him at ext. 478.

160. What are employees being asked to do?

- (A) Order paper using a different method
- (B) Transfer personal belongings to a new location
- (C) Submit employee information online
- (D) Ask the accounting department for a new work schedule

161. When will the policy change take effect?

- (A) On December 15
- (B) On January 2
- (C) On January 15
- (D) On February 1

Questions 162-165 refer to the following advertisement.

The Manor at Aldous Street

in one of Barchester's most livable neighborhoods

Parkhurst's newest apartment building offers city life at its most comfortable and convenient. The Manor at Aldous Street has a wide array of shops and fine restaurants just outside its door. And for daily commuters to the city center, public transportation is available at the Queens Landing station, just a short walk to the north.

Our apartment units range from one to three bedrooms. Each unit has the following:

a full-sized kitchen complete with newly installed refrigerator, oven, and dishwashing machine; a dining room separate from the kitchen; and a spacious sitting room with balcony access.

Residents will also have access to complimentary high-speed Internet, shared laundry facilities, and, for an additional monthly fee, the parking garage.

Tour an apartment at The Manor at Aldous Street today. Call Henman Estate Agents at 0430-555-0108 to schedule an appointment.

Visit our Web site at www.henmanestateagents.com.au/themanorataldousstreet for apartment floor plans, photos of the building, and a map of the Parkhurst neighborhood. Units will be available beginning on April 1.

162. What is being advertised?

- (A) A residential building
- (B) A city park
- (C) A historic site
- (D) A restaurant

163. How is the Parkhurst neighborhood described?

- (A) It is in the center of the city.
- (B) It is not accessible by public transportation.
- (C) It offers many dining options.
- (D) It has few newly constructed apartment buildings.

164. What is suggested about the units at The Manor?

- (A) They do not include kitchen appliances.
- (B) The bedrooms have balconies.
- (C) The kitchens include dining areas.
- (D) They are equipped for Internet access.

165. What is NOT available on the Henman Web site?

- (A) Photographs of The Manor
- (B) A map of the area
- (C) Information on apartment layouts
- (D) An appointment calendar

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Questions 166-168 refer to the following letter.

Waitakere Zoo

January 22

Allan McBride
89 Havilland Avenue
Henderson 0610, New Zealand

Dear Mr. McBride:

On behalf of the Friends of the Waitakere Zoo, I thank you for your donation. Your generosity, along with that of other donors, has enabled us to complete construction on the African Savannah enclosure. When it opens in July, the enclosure will provide our antelope, giraffe, and zebra populations an environment that is more similar to their natural habitat than zoo enclosures typically are. Moreover, it will give visitors a better vantage from which to view these beautiful creatures.

We are pleased to inform you that your name will be listed with the names of other donors on a commemorative plaque at the entrance to the African Savannah enclosure. As a further token of our appreciation, please accept a full season pass, which will allow you and one guest to enter at no charge. It will arrive this week in a separate letter.

Thank you again for your support. We look forward to your next visit to the zoo.

Yours sincerely,

Joseph Ihimaera

Joseph Ihimaera
Associate Director
Friends of the Waitakere Zoo

166. What is the purpose of the letter?

- (A) To inquire about the opening of a new zoo attraction
- (B) To express gratitude for a contribution
- (C) To thank a longtime visitor for coming to the zoo
- (D) To solicit donations for a construction project

167. What is stated about the new enclosure?

- (A) It will increase visitors' viewing access.
- (B) It will house only one type of animal.
- (C) It will be the largest at the zoo.
- (D) It will have enhanced security features.

168. What will Mr. McBride receive?

- (A) A complete list of donor names
- (B) Guided tours of the African Savannah enclosure
- (C) Free admission for the season
- (D) A personal commemorative plaque

Questions 169–172 refer to the following notice.

Passenger Check-in

Air Albion asks that you allow yourself ample time to board your flight. Passenger check-in and security screening are subject to unexpected and sometimes lengthy delays. Please arrive at the airport at least one hour before scheduled departure of flights within the United Kingdom, 90 minutes before departure of flights from the UK to Ireland, and two hours before departure of flights from the UK to international destinations other than Ireland.

Valid government-issued photo identification, such as a passport, driving license, or national identity card, is required at check-in. The name on the ID must match the name in which the reservation was made.

Your reservation is subject to cancellation and/or additional rescheduling fees if you are not checked in and present at the boarding gate at least 10 minutes before scheduled departure of domestic flights and flights between the UK and Ireland, and at least 25 minutes before scheduled departure of all other international flights.

Domestic flights and flights between the UK and Ireland do not require confirmation. For all other international flights, confirm your reservation at least 24 hours before departure by phoning 0844-555-0-109 or visiting our Web site at www.airalbion.co.uk.

169. What is suggested about the check-in process?

- (A) It is more complicated than it used to be.
- (B) It can vary widely in duration.
- (C) It comes after a security screening.
- (D) It can be expedited for an additional fee.

170. How far in advance should passengers arrive at the airport if flying to Ireland?

- (A) 25 minutes
- (B) One hour
- (C) 90 minutes
- (D) Two hours

171. In paragraph 2, line 2, the word “match” is closest in meaning to

- (A) correspond to
- (B) be near
- (C) join with
- (D) compete with

172. For what destination from the UK, would passengers have to confirm a flight in advance?

- (A) Edinburgh, UK
- (B) Paris, France
- (C) Manchester, UK
- (D) Dublin, Ireland

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Questions 173-175 refer to the following article.

Hochstein to Be Headed by Barrault Bondy Executive

February 10 — Recent movement of executives among the fashion industry's leading companies appears not to be ending anytime soon. Hochstein Shoes, Inc., Swiss-based retailer and manufacturer of men's shoes, announced today that its chief executive officer, Gerard Hullot, will retire, and that Angelica Ferrara, current executive vice-president of Barrault Bondy, will take his place.

Experts say the succession represents a major upset within the industry, since Barrault Bondy, the Paris-based manufacturer, is one of Hochstein's leading competitors in the high-end shoe market.

Hullot's departure comes as little surprise, however. He had publicly indicated his desire to retire in order to write a memoir of his long career in fashion, over thirty years of which were spent at Hochstein. Nevertheless, most experts had expected him to stay on until after November, when the company's winter collection is released.

Ferrara's move has generated much speculation about who will take her place at Barrault Bondy. Sources there indicate that current design director Marcel Hugo will be named the new executive vice president in a press release later this week.

173. What is the main topic of the article?

- (A) The retirement of a once successful product line
- (B) A change within the leadership of two companies
- (C) One company's purchase of a competitor
- (D) Recent growth within the fashion industry

174. How does the article describe Mr. Hullot?

- (A) He has written several books on fashion.
- (B) He personally designed the winter collection.
- (C) He is upset about competition from Barrault Bondy.
- (D) He has spent much of his career at Hochstein.

175. According to the article, what will probably happen later this week?

- (A) Barrault Bondy will make an official announcement.
- (B) Hochstein will release its winter collection.
- (C) Mr. Hugo will replace Ms. Ferrara's designs with his own.
- (D) Ms. Ferrara will announce new sources for shoe materials.

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Questions 176-180 refer to the following letter.

Crockett Center for Community Development

28 Freeney Avenue
Austin, TX 73301

May 16

Dathan Shaw, Urban Outreach Director
Integral Harvest
184 Van Buren Street
Denver, CO 80210

Dear Mr. Shaw:

I enjoyed our meeting last week. I know of no other non-profit organization that performs such a vital service for all-natural agriculture as yours does, and I am enthusiastic about the prospect of the Crockett Center working with Integral Harvest.

As you know, the Crockett Center has recently turned its attention to urban gardening. On this front, the main priorities are to expand existing community gardens in Austin and to found new ones in neighborhoods currently lacking them. Therefore, I would like to proceed with the gardening classes we discussed in our meeting, to be taught on-site by Integral Harvest representatives and attended by Austin community residents. If you will let me know your representatives' availability for teaching the classes and also the range of topics they will cover, I can prepare a class schedule and generate interest in it among residents. My assistant, Cindy Reed, will call you shortly for this information.

As for your proposal that Integral Harvest representatives demonstrate organic gardening to elementary school students here in Austin, since our meeting I have spoken with several school administrators. It seems that a number of the schools have gardening clubs, so students and teachers alike should make a receptive audience. Let us discuss this proposal further in our next meeting, which Ms. Reed will schedule.

I am sure that, if our two organizations work together, we can do much to promote urban gardening as a rewarding and healthful endeavor.

Yours sincerely,

Letitia Price

Letitia Price, Executive Director
Crockett Center for Community Development

176. What is the purpose of the letter?

- (A) To arrange a joint project between two organizations
- (B) To inquire about future job openings
- (C) To provide a schedule of gardening classes
- (D) To finalize a merger of two organizations

177. What is stated as one of the Crockett Center's goals?

- (A) To find gardens located outside Austin
- (B) To increase attendance at gardening club meetings
- (C) To establish new community gardens
- (D) To sell produce at neighborhood markets

178. What subject was most likely discussed when Mr. Shaw and Ms. Price met?

- (A) Integral Harvest's reputation among gardeners
- (B) Attitudes toward all-natural agriculture
- (C) A government proposal to build new schools
- (D) Gardening classes for Austin residents

179. Why will Ms. Reed contact Mr. Shaw?

- (A) To give him contact information for school administrators
- (B) To postpone a meeting until the following week
- (C) To determine the availability of instructors
- (D) To ask him about a new gardening method

180. What did Mr. Shaw propose that Integral Harvest do in Austin schools?

- (A) Establish new student-teacher gardening clubs
- (B) Demonstrate organic gardening practices
- (C) Distribute produce grown in local gardens
- (D) Inspect the quality of school lunches

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Questions 181-185 refer to the following advertisement and e-mail.

Etson Financial, a leading financial services firm with operations in North America, Europe, and Asia, seeks a senior graphic designer to join our marketing department, which is based at our Vancouver, Canada, headquarters. A relocation package is available to the right candidate.

Responsibilities of the position include:

- Conceptualizing/designing promotional materials, such as brochures, presentations, and Web pages, in compliance with marketing specifications and in coordination with Web administrator
- Leading a 4-member team of junior graphic designers
- Overseeing all aspects of production from concept to final product
- Maintaining hard copy and electronic files of all work produced
- Acting as final check for accuracy before publication

The ideal candidate must possess the following:

- 5-6 years of design experience with increasing responsibility
- A large, diverse portfolio of design work
- Proficiency with major graphic design software programs
- Proven ability to meet deadlines

Experience managing a design team and familiarity with the financial services industry are preferred but not required.

Send résumé, cover letter, and four samples of past work by June 10 to Celia Warner, Human Resources Director, by e-mail: cwarner@etsonfinancial.com.

To: May Park, "mpark@etsonfinancial.com"
From: Celia Warner, "cwarner@etsonfinancial.com"
Date: June 12
Subject: Job applicant

May,

Today I received an application for the senior graphic designer position from a Peter Gladstone. Although he missed the application deadline, I urge you to include him in the pool of job candidates. Mr. Gladstone's résumé indicates that he possesses both the required and the preferred qualifications outlined in the job posting, and the samples of his designs for Maeterlinck Financial are very impressive. Also, he is a Vancouver resident and would not need to relocate. I've attached his application materials to this e-mail. Let me know what you think.

Thank you.

Celia

181. What is suggested about Etson Financial?

- (A) It plans to expand its global business.
- (B) Asia is its largest overseas market.
- (C) It does not offer relocation packages.
- (D) It employs a graphic design team.

182. What does the advertised job involve?

- (A) Creating a marketing strategy
- (B) Maintaining a Web site
- (C) Examining documents in detail
- (D) Distributing marketing materials

183. What is NOT a necessary qualification for the position?

- (A) A well-developed design portfolio
- (B) A degree in marketing
- (C) Knowledge of graphic design software
- (D) Demonstrated ability to manage time

184. What is the purpose of the e-mail?

- (A) To encourage Ms. Park to consider a job applicant
- (B) To discuss a possible merger with Maeterlinck Financial
- (C) To schedule an interview with a job candidate
- (D) To suggest changes to the content of a job advertisement

185. What is indicated about Mr. Gladstone?

- (A) He has managerial experience.
- (B) He applied before the deadline.
- (C) He lives outside the Vancouver area.
- (D) He has not worked in marketing.

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Questions 186-190 refer to the following press release and warranty agreement.

Voluntary Recall of Mountain Bike

December 12—In cooperation with the National Consumer Safety Council, Zorynth Cycle announces a voluntary recall of the Grand Vista mountain bike, batch number 34199. According to the results of factory testing, the rubber used in the tires with which this batch was fitted is subject to premature wear. This in turn may cause tires to leak air.

Grand Vista bicycles produced in batch 34199 qualify for free tire replacement, to be performed at the dealer where the purchase was made. The majority of bicycles from batch 34199 were sold at Ellenbroek Sports locations, with a few hundred being sold through other dealers. To determine whether a Grand Vista is eligible under this recall, simply look for the batch number imprinted on the underside of the frame near the seat.

Customers should contact the dealer immediately to schedule the replacement. For further information on the recall program, contact the Zorynth Cycle hotline at 1 (800) 555-0181 or visit the company Web site at www.zorynthsycle.com.

WARRANTY AGREEMENT

Zorynth Cycle,
13 Tishomingo Rd.
Oxford, MS 38655

Contract Date: November 23

Model
Grand Vista

Serial number
2678238

EQUIPMENT OWNER

JULIAN SIMPSON
262 Clover Ct.
Columbia, FL 34024

DEALER

Hennessy Bikes and More
334 Phillip Rd.
Columbia, FL 34024

This is to certify that this Zorynth Cycle product carries a warranty on any part that is defective or fails during normal operation or service, for the period of 5 years. In case of defect or failure, the cost of repair will be borne by Zorynth Cycle. Shipping costs are the sole responsibility of the owner.

- 186.** What does the press release mainly discuss?
- (A) Repair of a defective product
 - (B) Redesigned factory tests
 - (C) Suspension of factory production
 - (D) The history of a product
- 187.** In the press release, the word "wear" in paragraph 1, line 4, is closest in meaning to
- (A) clothing
 - (B) repair
 - (C) damage
 - (D) maintenance
- 188.** What problem was discovered?
- (A) Product packaging failed to include spare parts.
 - (B) The warranty agreement contained errors.
 - (C) Tires were made of a flawed material.
 - (D) Bicycles were marked with the wrong batch number.

- 189.** According to the press release, how can customers learn if a bicycle qualifies for the program?
- (A) By testing the tires
 - (B) By contacting the bicycle dealer
 - (C) By checking the frame
 - (D) By consulting the warranty agreement
- 190.** Where should Mr. Simpson take his Grand Vista?
- (A) To Zorynth Cycle
 - (B) To Hennessy Bikes and More
 - (C) To Ellenbroek Sports
 - (D) To the National Consumer Safety Council

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Questions 191-195 refer to the following article and advertisement.

Historic Cinema Reopens

November 10—After years of disuse, the historic Croton Theater in Hollywood will reopen as the new location of the Metropolitan Film Society's repertory cinema.

The Croton is one of the most architecturally significant cinemas in the country, according to society president Molly Harris. Built in 1925, it features a facade designed in the Art Deco style and an interior with ornate carvings and a 10-meter-high ceiling.

Since purchasing the building two years ago, the society has embarked on extensive renovations "We have restored the building to its former grandeur," said Harris. "But we have also modernized it, from the plumbing all the way to the digital projectors."

According to Harris, the society is moving because its original site on Vine Street was no longer large enough. "Our audience sizes have increased in recent years, and the Croton will allow us to screen classics and important new films in the setting they deserve."

The Society's administrative offices have already moved to the new location, and its cinema schedule resumes on Saturday, December 3, with a selection of films by Jack Dodge, director of such classic westerns as *A Calico Wedding Dress* and *Slow Train to Tucson*.

For Harris, the choice of Dodge was crucial for the reopening. "When he moved to Hollywood as a young man, his first job was as a projectionist at this very cinema. Years later he premiered what is now his best-known film, *Dust on the Horizon*, here. He even ran the projector for old time's sake. Few people have heard of his connection to the Croton, but I think of it every time I step inside the building."

The Metropolitan Film Society presents
a career-spanning retrospective of the master of the classical western

Jack Dodge and the American West December 3–10

Film	Date	Show times
<i>Broken-down Wagon</i>	Saturday, Dec. 3	3:00, 5:45, 8:30
<i>Fort Washita</i>	Sunday, Dec. 4	3:00, 5:45, 8:30
<i>A Calico Wedding Dress</i>	Tuesday, Dec. 6	7:30, 10:00
<i>Smoke and Iron</i>	Wednesday, Dec. 7	7:30, 10:00
<i>The Indomitable</i>	Thursday, Dec. 8	7:30, 10:00
<i>Slow Train to Tucson</i>	Friday, Dec. 9	7:30, 10:00
<i>Dust on the Horizon</i>	Saturday, Dec. 10	3:00, 5:45, 8:30

Admission Adults \$11 Students \$8.50 Children \$7 Members \$5

15 Sunset Blvd. between Fountain Ave. & Melrose Ave.

www.metropolitanfilmsociety.org

- 191.** What is indicated about the Croton Theater?
- (A) It was designed by Molly Harris.
 - (B) Films have not been shown there for a number of years.
 - (C) It is well-known for its association with Jack Dodge.
 - (D) The Society held a fund drive to cover renovation costs.
- 192.** What is suggested about the society's location on Vine Street?
- (A) It is smaller than the Croton Theater.
 - (B) It will continue to house the Society's offices.
 - (C) It is not designed in the Art Deco style.
 - (D) It is not as technologically up-to-date as the Croton.
- 193.** In the article, the word "very" in paragraph 6, line 2, is closest in meaning to
- (A) right
 - (B) extreme
 - (C) exact
 - (D) complete
- 194.** When is it possible to see Jack Dodge's most famous work?
- (A) On December 4
 - (B) On December 6
 - (C) On December 9
 - (D) On December 10
- 195.** What film will be shown only two times?
- (A) *The Indomitable*
 - (B) *Fort Washita*
 - (C) *Broken-Down Wagon*
 - (D) *Dust on the Horizon*

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Questions 196-200 refer to the following announcement and e-mail.

December 4—Terhi Home, the home furnishings manufacturer based in Helsinki, Finland, announced yesterday a multi-year distribution agreement with the South Korean department store chain Munsan.

Terhi Home's products, which include furniture, dishware, and bedding, are sold in department stores throughout Europe and the United States. The agreement with Dae Sun, one of Korea's largest retailers, marks Terhi Home's first venture in Asia.

Mika Jaakkola, Terhi Home President, cited Munsan's reputation for the quality of its inventory as a major reason for the agreement. "Like Terhi Home, Munsan is associated with beauty and luxury. There is simply no better partner for our brand."

Munsan Marketing Director, Byung-soon Rhee, is equally pleased with the agreement. "Terhi products have the innovative style for which Munsan is famous. The brand will delight our established customers and perhaps attract new ones to our stores."

Terhi Home products will debut in Munsan's flagship store in Seoul in early April and will be sold in the store's seven other locations starting in May.

February 12

Mika Jaakkola, President
Terhi Home
Kaelakatu 10
FI-20101 Helsinki, Finland

Dear Ms. Jaakkola,

We are pleased that you will attend the events surrounding the debut of Terhi Home products in our stores. Since January, our marketing team has engaged in an intensive campaign on behalf of the Terhi brand and created a great deal of anticipation for it among our customers.

Please keep me updated on the arrangements of your travel to Seoul so that I can arrange for you to meet with Marketing Director Michelle Rhee here. As discussed, we would also like you to be present in the Seoul store on the first day the products are sold. We have scheduled a few brief interviews for you with trade publications at that time.

Yours sincerely,

Gyong-si Park

Gyong-si Park
Associate Marketing Director
Munsan Department Stores

196. What does the press release mainly discuss?

- (A) Developments in competing companies' product lines
- (B) A business deal between two companies
- (C) A company's financial status
- (D) The expansion of a company's branch office

197. What is NOT mentioned about Terhi Home?

- (A) It manufactures furniture as well as other products.
- (B) Its products are available for purchase in the United States.
- (C) Its headquarters are in Helsinki, Finland.
- (D) It is specially redesigning products for the Korean market.

198. What is Ms. Jaakkola expected to do?

- (A) Meet with a Munsan executive
- (B) Tour several Munsan store locations
- (C) Appear in an advertisement for Terhi Home products
- (D) Consult on Terhi Home product displays

199. When will Ms. Jaakkola most likely visit Seoul?

- (A) In February
- (B) In April
- (C) In May
- (D) In December

200. What does Mr. Park say about Ms. Rhee's team?

- (A) It has conducted interviews with the press.
- (B) It has held meetings in Helsinki.
- (C) It has incorporated new strategies in its campaign.
- (D) It has promoted Tehri Home's products vigorously.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 02

→ 해설 p.17

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** Taiwan Knitwear Corporation's board of directors _____ for two hours yesterday to review the annual report.
- (A) met
(B) meet
(C) meets
(D) meeting
- 102.** Employees have the option of attending a training class _____ completing an online tutorial.
- (A) except
(B) but
(C) or
(D) so
- 103.** Although the staff has grown, Mr. Lee continues to conduct all client meetings _____.
- (A) he
(B) him
(C) his
(D) himself
- 104.** Renowned violinist Aya Kodura maintained a rigorous practice schedule _____ her national tour.
- (A) during
(B) among
(C) aboard
(D) inside
- 105.** Ms. Yasuda's _____ in managing difficult projects has earned her respect from colleagues and company officials.
- (A) succeed
(B) success
(C) succeeds
(D) successful
- 106.** Warehouse employees must _____ the safety guidelines as outlined in the company manual.
- (A) take
(B) follow
(C) lead
(D) carry
- 107.** Director Jun Iwata auditioned twenty actors before making the _____ decision about whom to cast in the main role.
- (A) final
(B) finals
(C) finally
(D) finalize
- 108.** The elevators in the north wing will be closed _____ for maintenance next week.
- (A) formerly
(B) annually
(C) temporarily
(D) cautiously

- 109.** Zarina Bekker's new autumn collection features skirts in a _____ variety of colors and fabrics.
- (A) wide
(B) width
(C) widen
(D) widely
- 110.** To maintain the laboratory's high _____, employees are required to attend an annual training workshop.
- (A) accounts
(B) committees
(C) standards
(D) themes
- 111.** The city council _____ approved the highway extension project pending the results of an environmental review.
- (A) conditions
(B) conditioned
(C) conditional
(D) conditionally
- 112.** In June Mr. Sudarmaji broke the record _____ the most sales generated in a single month.
- (A) at
(B) within
(C) above
(D) for
- 113.** For optimal performance of your Rydor clothes dryer, clean the filter _____.
- (A) extremely
(B) regularly
(C) deeply
(D) heavily
- 114.** Factory officials reported that with the installation of the new machinery, errors during _____ have decreased by 15 percent.
- (A) assemble
(B) assembly
(C) assembles
(D) assembled
- 115.** The company cafeteria menu has been improved and _____ features a greater selection of healthy soups and salads.
- (A) then
(B) next
(C) once
(D) now
- 116.** The ensemble consists _____ four members who have been performing together since last August.
- (A) with
(B) in
(C) of
(D) about
- 117.** In order to be more _____ to its customers, the Jeness Department Store has added a customer feedback section to its Web site.
- (A) response
(B) responded
(C) responsive
(D) responder
- 118.** Avery Motors will not _____ on the design of its new line of automobiles until the press release tomorrow.
- (A) advance
(B) predict
(C) comment
(D) rely
- 119.** _____ in the field of neurobiology consider Dr. Patterson's study inconclusive because of its limited sample size.
- (A) Much
(B) Anything
(C) That
(D) Many
- 120.** Payne Carpet's decorative rugs are made from a _____ of synthetic and natural materials.
- (A) plan
(B) team
(C) blend
(D) shade

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- 121.** In Ms. Park's absence, all inquiries _____ the Bevington project should be directed to her assistant.
- (A) assuming
(B) versus
(C) rather
(D) concerning
- 122.** A study found that government _____ on building permits in Clarksburg have led to better city planning.
- (A) regulations
(B) perceptions
(C) imitations
(D) distributions
- 123.** Janning Footwear's marketing campaign was _____ aimed at young adults in an attempt to broaden its customer base.
- (A) specify
(B) specific
(C) specifically
(D) specifies
- 124.** _____ responding to the restaurant survey will receive a \$10 gift certificate to the Rangely Café.
- (A) Whoever
(B) Whose
(C) Someone
(D) Everyone
- 125.** Maria Vega's keynote address at next month's Entrepreneurs Symposium in Singapore _____ by a short video.
- (A) was preceded
(B) will be preceded
(C) would precede
(D) were to precede
- 126.** Osaka Box Company specializes in _____ packaging for long-distance transport of perishable foods.
- (A) absolute
(B) savory
(C) protective
(D) expired
- 127.** Some researchers believe that multi-tasking _____ affects workers' concentration and productivity.
- (A) adverse
(B) adversity
(C) adversities
(D) adversely
- 128.** _____ Malone Heating can provide same-day installation of heating units, an extra fee will be charged.
- (A) Altogether
(B) While
(C) Despite
(D) Initially
- 129.** Funds raised by the local preservation society have helped _____ the historic Jasenville train station.
- (A) restoring
(B) to restore
(C) restored
(D) is restored
- 130.** The warranty on Lelen saucepans does not apply to damages that result from _____ use of cookware.
- (A) concise
(B) equivalent
(C) submissive
(D) improper

131. Seating in the Bogor Stadium completely _____ the field so that all visitors are afforded excellent views of events.
- (A) surround
(B) surrounds
(C) surrounded
(D) surrounding
132. Because of the large number of tourists in summer months, travelers should plan _____ and make their reservations early.
- (A) accordingly
(B) subsequently
(C) conversely
(D) assuredly
133. The Moorestown Redevelopment Agency is responsible for determining whether various properties throughout the Township of Moorestown are _____ for redevelopment.
- (A) similar
(B) suitable
(C) consistent
(D) accurate
134. When he served as president of Delvan Manufacturing, Pierre Dunn _____ several policies that transformed the company.
- (A) instituted
(B) relieved
(C) interviewed
(D) fabricated
135. The Stellen Museum's extensive _____ consist of a mix of ancient artifacts and paintings from various cultures.
- (A) holds
(B) holder
(C) holding
(D) holdings
136. All of the ingredients in these recipes are organic unless _____ specified.
- (A) otherwise
(B) nothing
(C) one
(D) neither
137. _____ the hypothesis, the results of the study showed that there was no significant difference in total sleep time between the two groups.
- (A) Contrary to
(B) Even though
(C) Except for
(D) In place of
138. Siesna Electronics products are evaluated for quality and _____ rigorous technical specifications.
- (A) transmit
(B) contact
(C) meet
(D) visit
139. Mr. Jung _____ his position as Chief Executive of Cosmic Gaming Company had the merger with Starzan Enterprises succeeded.
- (A) is being relinquished
(B) would have relinquished
(C) has been relinquishing
(D) will be relinquished
140. With the _____ of Internet-based recording software, the traditional music industry faces a challenge.
- (A) culmination
(B) proliferation
(C) vantage
(D) altitude

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Dear Customer:

After more than 30 years on Spruce Street, Andrew's Bookstore will be _____ in late March.

141. (A) renovating

(B) operating

(C) relocating

(D) constructing

We have been very successful at our current location, but as our regular _____ know, we are

142. (A) residents

(B) attendants

(C) contributors

(D) patrons

outgrowing our space. The new site at 2145 Locust Avenue includes ample shelf space and room for a sitting area and a café. We invite you to visit the shop when it opens on April 3, and we look forward to _____ to serve you.

143. (A) continuing

(B) will continue

(C) be continuing

(D) continue

Sincerely,

Andrew Reynolds, Owner

Questions 144–146 refer to the following e-mail.

From: RT Bank
To: Customer Mailing List
Subject: Reduce the clutter
Date: 18 June

This is a _____ that RT Bank now offers paperless statements. Receiving your bank statement

- 144.** (A) remind
(B) reminder
(C) reminds
(D) reminded

electronically is better for the environment and reduces the amount of paper in circulation. It can _____ reduce the clutter in your home office and make it easier to keep track of your records.

- 145.** (A) instead
(B) either
(C) less
(D) also

While most banks retain electronic statements for just eighteen months, RT Bank provides online access to monthly statements for two years. To sign up for this _____, log in to your

- 146.** (A) agreement
(B) service
(C) payment
(D) coverage

account on our Web site, www.rtbank.co.nz, and click on the tab labeled “Paperless Statements.”

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Questions 147-149 refer to the following review.

A Spicy Jewel in Town

If you have not _____ had the pleasure of dining at the Palace Garden Restaurant, I would

- 147.** (A) enough
(B) only
(C) yet
(D) always

highly recommend it. This local establishment presents its guests with an especially relaxing dining experience. In the main room, diners _____ on large silk cushions on a dark teak floor.

- 148.** (A) to be seated
(B) sat
(C) are seating
(D) sit

The dining area is decorated with warm colors and soft lighting, and the food is served on low tables. In this beautiful atmosphere, the subtly spiced dishes by chef Pilar Macera almost seem to be a secondary attraction.

Dinner prices at the Palace Garden Restaurant are _____ , and making reservations in advance

- 149.** (A) reasonable
(B) dedicated
(C) collective
(D) valuable

for any weekend dining plans is recommended.

Questions 150-152 refer to the following e-mail.

From: awatkins@toveyscoffeshop.co.uk
To: rchandra@daypost.co.uk
Subject: Photographs
Date: 5 July

Dear Mr. Chandra,

I'm responding to your request to put some of your photographs on display in our coffee shop. Thank you for sending us the samples. Your work is clearly _____, and we particularly liked

150. (A) innovated
(B) innovator
(C) innovative
(D) innovatively

your photographs of businesses in Cheltenham.

At this time, we are _____ to exhibit any of your photographs in the shop. We have other

151. (A) inclined
(B) eligible
(C) unable
(D) unqualified

artwork on display until the end of August, and we _____ do not have the space to display an

152. (A) simply
(B) solely
(C) hardly
(D) rarely

additional artist's work. We strongly encourage you to continue your work and hope you will resubmit it to us again in the future.

Sincerely,

Andrea Watkins
Tovey's Coffeeshop

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PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following invoice.

Apollo, Inc.

7000 High Street
Canandaigua, NY 14410

Invoice: # 48921

Invoice date: May 2

Client: Santini Law Offices

2110 Evergreen Road, Suite A
Penfield, NY 14633

Description of service:

April 28	Carpet vacuuming & steaming	\$245.00
April 29	Window washing	\$115.00
	Subtotal	\$360.00
	Tax (5%)	\$18.00
	Total	\$378.00

Payment due: May 9

153. What kind of service does Apollo, Inc. provide?

- (A) Computer repair
- (B) Accounting
- (C) Interior design
- (D) Cleaning

154. When was service most recently performed at Santini Law Offices?

- (A) On April 28
- (B) On April 29
- (C) On May 2
- (D) On May 9

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Questions 155-156 refer to the following invitation.

In recognition of your generosity as a museum member,
you are invited to attend a special reception
celebrating the opening of
the A. C. Hamilton Wing for European Art at
the Canterville Museum.

To commemorate the occasion, a speech will be given by
Dr. Florian Pirotta of Denmont University:
"The Landscape Paintings of Carlo Giulini."

Friday, February 25, 6:30 P.M.
Light refreshments will be served.

*This event is made possible in part by a contribution from the
Elisabeth Kristeller Memorial Foundation.*

155. Who would mostly likely receive the invitation?

- (A) Members of the Canterville Museum
- (B) Art students at local universities
- (C) Owners of prominent art galleries
- (D) Artists who were trained in Europe

156. What is the main subject of the talk?

- (A) Contemporary photography
- (B) The life of Elisabeth Kristeller
- (C) Artwork by Carlo Giulini
- (D) An ongoing construction project

Questions 157-158 refer to the following advertisement.

Flyte Bakery

All baked goods are handmade on the premises including

- Cakes
- Seasonal fruit pies
- Breads and pastries
- Cookies
- Personalized desserts for anniversaries, weddings, birthdays, and other special occasions (Please order at least one week beforehand.)

Catering for corporate events and private parties is now available! To learn more about our rates, telephone us during the business hours below.

Monday – Saturday: 6 A.M. – 7 P.M., Sunday: 6 A.M. – 6 P.M.

Location: 192 South Street, Sydney

Tel: (02) 9272-6555

157. What item would need to be ordered in advance?

- (A) An autumn harvest apple pie
- (B) A personalized birthday cake
- (C) Whole wheat bread
- (D) Chocolate chip cookies

158. For what information are customers directed to call the bakery?

- (A) Store hours
- (B) Baking recipes
- (C) Driving directions
- (D) Catering prices

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Questions 159-161 refer to the following memo.

MEMO

Date: July 25

To: Canary Wharf Productions Employees

From: Althea Lee, Human Resources

Re: Building escalators

Escalators in the first-floor lobby will be closed beginning on Monday, August 1, so that a new motor and handrail can be installed. Barring unexpected delays, they will be back in service by the following Monday.

To access the second floor of the building, take the stairway located next to the service elevator on the east side of the building. Do NOT use the freight elevator itself, as it is reserved for equipment, supplies, and other heavy items, and cannot accommodate additional traffic from employees. If you need an elevator, use the passenger elevators near the Baywater Street entrance on the north side of the building.

159. Why are the escalators being closed?

- (A) They need to be expanded to accommodate increased traffic.
- (B) They have been replaced by a new elevator.
- (C) Maintenance is being performed on them.
- (D) A special event is taking place in the lobby.

160. For how long are the escalators expected to be closed?

- (A) A few hours
- (B) One day
- (C) Two days
- (D) One week

161. What are employees asked to do?

- (A) Use the stairs
- (B) Work on the first floor only
- (C) Arrive one hour earlier
- (D) Take the freight elevator

Questions 162-164 refer to the following instructions.

Submission Guidelines

Maple Leaf Literary Journal, the most widely circulated literary magazine in Canada, has published fiction by some of the most well-known writers in the country. We are now inviting new writers to submit short stories for publication.

Submitted stories should be carefully proofread and should conform to our editing criteria. These can be accessed at www.mapleleafj.ca/submissions/stylesheets.

Submissions are accepted in the form of e-mail attachments only, sent to our Editorial Office at submissions@mapleleafj.org.ca. Please include a cover letter and a brief summary of the piece (listing major events in the story's plot, main characters' names, etc.). When the editors have finished reviewing the submission, they will notify you as to whether it will be published. Notification can be expected within six months of submission. Please do not contact the Editorial Office for review results.

Writers whose stories are published will be compensated at the rate of \$20 for each page as the story appears in the final print layout of the magazine.

162. What is suggested about the magazine?

- (A) It is hiring for editorial positions.
- (B) It sells more copies than its competitors.
- (C) It is published quarterly.
- (D) It was founded six months ago.

163. What should accompany each submission?

- (A) Proofreading guidelines
- (B) A brief biography of the author
- (C) A summary of the story
- (D) Copies of review results

164. What will authors receive if their pieces are chosen?

- (A) Payment according to story length
- (B) A one-year subscription to the magazine
- (C) A free copy of the next magazine issue
- (D) Reimbursement for postage costs

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Questions 165-168 refer to the following notice.

Welcome to the Smythe and Lewes team! We look forward to helping you build a career with us. We pride ourselves on the professionalism of our employees. Therefore, we offer the following tips to help you serve customers better and make your work as productive as possible.

We specialize in well-made formal and business attire for men and women from respected manufacturers. We expect employees to wear similar attire at work, and we encourage you to wear products from our stores. Therefore, we offer you a 40% discount on all merchandise including shoes and accessories at all Smythe and Lewes locations. This will allow you to promote our store and, at the same time, to develop a professional wardrobe of your own.

It will also introduce you to the products and fashions we carry. As you can imagine, customers expect Smythe and Lewes employees to be knowledgeable about our inventory. Please make an effort to familiarize yourself with it. This task is best reserved for periods when there are fewer customers in the store—in the morning for weekday shifts and, for weekend shifts, at night before closing. As our inventory changes from week to week, this needs to be an ongoing process. With a little effort, you will soon be able to answer questions from our customers confidently!

165. For whom is the notice intended?

- (A) Clothing manufacturers
- (B) Smythe and Lewes customers
- (C) Newly hired employees
- (D) Smythe and Lewes executives

166. What is probably NOT sold at Smythe and Lewes stores?

- (A) Men's accessories
- (B) Business suits
- (C) Formal shoes
- (D) Athletic apparel

167. What will Smythe and Lewes give to recipients of the notice?

- (A) A discount on store products
- (B) Sample items from manufacturers
- (C) Two breaks during every shift
- (D) Free delivery on large orders

168. What are recipients encouraged to do?

- (A) Avoid wearing business attire
- (B) Study the store's inventory
- (C) Return defective products
- (D) Replenish the stock regularly

Questions 169–171 refer to the following announcement.

23rd Annual NOEE Convention

Join more than two thousand elementary school teachers and administrators for the annual convention of the National Organization for Elementary Educators (NOEE) in Seattle, Washington, April 4–7. Highlights include:

- Keynote address — “Kids These Days” by Amy Fadden, host of the nationally syndicated children’s television program *Wake Up and Sing*
- Video game fair — Meet representatives from Academic Gamer and Learning Curve Games to discuss how to use educational video and computer games in your classroom.
- Interview sessions — Bring your résumé and meet with human resources personnel from school districts throughout the country.

All convention activities will take place at the historic Montrose Hotel, which also offers easy access to restaurants, shopping, and museums.

Register for the conference or schedule a job interview today! Visit the NOEE Web site at www.noee.org.

169. Where would this announcement most likely be found?

- (A) In a tourist brochure about Seattle
- (B) In an advertisement for the Montrose Hotel
- (C) In a magazine for teachers
- (D) In an elementary school textbook

170. What is suggested about the NOEE?

- (A) It produces educational children’s games.
- (B) It holds a convention every two years.
- (C) It sponsors children’s television programs.
- (D) It helps its members find jobs.

171. What is indicated about Amy Fadden?

- (A) She is a former NOEE president.
- (B) She will give a speech at the convention.
- (C) She has been a teacher for 23 years.
- (D) She has written several books for children.

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Questions 172-176 refer to the following letter.

Bartel Manufacturing, Inc.

301 San Andreas Street
Oakland, CA 94621

October 11
Daniel Rhee
Home Country Family Foods
175 Calle del Sol
Cupertino, CA 91031

Dear Mr. Rhee:

Thank you for your interest in Bartel's food packaging technology.

As we discussed in our telephone conversation, Certain Seal is well suited to the needs of a mid-to-large-scale food processing company. It is designed to handle large volumes and can be customized for almost any size or shape of food product.

Certain Seal also lengthens the shelf life of your products. As you know, one of the biggest causes of food spoilage is excess air left in vacuum-sealed packages. Our system is especially effective in eliminating this threat. In the September issue of *Industry World* magazine, comparison testing indicated that Certain Seal removed excess air more efficiently than similar vacuum packaging systems (such as the Sigillare 100 produced by TYT Industries).

Food quality is ensured further by the packaging material itself. For the Certain Seal system, we use an especially durable plastic that protects foods throughout the freezing, shipping, and reheating processes.

This is just an overview of some of the benefits of our technology. I will go into greater detail in my October 28 presentation at your office. In order to tailor the presentation to your needs, I would like to know more about Home Country's production requirements. Please contact me at our main offices in Oakland at (510) 555-0116 between 9 A.M. and 6 P.M.

Sincerely,
Julie Chan

Julie Chan
Sales Director

- 172.** What is most likely Ms. Chan's goal?
- (A) To sell a product to Mr. Rhee's company
 - (B) To ask Mr. Rhee for marketing advice
 - (C) To interview Mr. Rhee for *Industry World*
 - (D) To apply for a job with Mr. Rhee's company
- 173.** Where will Ms. Chan and Mr. Rhee meet?
- (A) In Home Country's offices
 - (B) At the *Industry World* headquarters
 - (C) In Bartel's offices in Oakland
 - (D) At the TYT Industries production facility
- 174.** In what industry does Mr. Rhee probably work?
- (A) Large-scale agriculture
 - (B) Restaurants and catering
 - (C) Plastics manufacturing
 - (D) Food processing

- 175.** What is stated as a benefit of Certain Seal?
- (A) Lower production costs
 - (B) Reliable packaging
 - (C) Environmental friendliness
 - (D) Ease of disposal
- 176.** What does Ms. Chan ask Mr. Rhee to do?
- (A) Decrease production levels
 - (B) Schedule a presentation
 - (C) Provide additional information
 - (D) Customize a product for her

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Questions 177-180 refer to the following news article.

Engineering Firm to Expand

February 15 — Aucoin-Braud, the French engineering firm best known for its energy-efficient power generators, unveiled today its plans for expansion.

Speaking in a press conference in Paris, Aucoin-Braud President Simone Roux announced plans for the construction of a new global headquarters there.

Construction projects are also slated for the firm's foreign subsidiaries, Tecnologia, in Genoa, Italy, and Nonpareil, Inc., in Brussels, Belgium. At both companies, additional production facilities will be built and staff sizes increased.

In order to focus on alternative energy sources such as ocean power, Aucoin-Braud will establish an additional subsidiary in another international market. When pressed by reporters to specify which, Roux declined to say, stating only that "Northern Europe has much potential in this respect and is important to our long-term goals."

For industry analyst Dieter Veidt, this comes as no surprise. "Aucoin-Braud has invested heavily in ocean power technology, so Northern European nations like Denmark or Finland are perfect venues for the firm's expansion."

Roux's final comment at the press conference will undoubtedly fuel speculation on this point. When asked what her short-term goals were, she replied that she is "planning a seaside vacation in Denmark."

- 177.** How does Aucoin-Braud plan to expand?
- (A) By increasing funding for research and development
 - (B) By enlarging its international presence
 - (C) By generating greater sales outside of Northern Europe
 - (D) By merging with another company
- 178.** What is stated as one of Aucoin-Braud's goals?
- (A) To hire additional staff in Denmark
 - (B) To launch a new line of generators
 - (C) To rely exclusively on ocean power
 - (D) To add to its facilities in Brussels

- 179.** In paragraph 4, line 3, the word "market" is closest in meaning to
- (A) Product advertising
 - (B) Retail establishment
 - (C) Sales region
 - (D) Global trade
- 180.** What does Mr. Veidt suggest about Denmark?
- (A) It is an increasingly popular tourist destination.
 - (B) It possesses resources for alternative energy.
 - (C) Fuel costs are lower there than elsewhere.
 - (D) Aucoin-Braud might relocate its headquarters there.

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Questions 181-185 refer to the following notice and letter.

Peak Global Tours

We make travel fun, exciting, and affordable on tours to countries all over the world!

Would you like to travel for free?

*Register 15 people for a trip and receive complimentary travel.

*Register 30 people for a trip and receive complimentary travel plus a \$100 bonus!

We will

- supply guidebooks to group members and handle all bookings and paperwork.
- outfit your group members with luggage tags and name tags.
- provide a 24-hour hotline for you and your group.

To learn more, call our central office at 1-800-555-0154, or visit our Web site at www.peakglobaltours.com.

Peak Global Tours

176 New Bridge Road, Suite 204, Singapore 059413

Tel: 6532-0236

www.peakglobaltours.com

Ms. Se Ying Tan
73 Holland Drive
Singapore 149735

September 19

Dear Ms. Tan:

We are excited that you have elected to be a group leader! We know that you and the 16 people in your group are going to have a wonderful time on the Peak Global Tours trip to Florence and Rome (May 7 – May 18). Feel free to add more people to your group at any time up to four weeks before the trip; however, anyone who books a trip after December 31 will have to pay additional fees.

We will e-mail periodic updates about the trip to you. In the meantime, please consider joining the group leaders' forum on our Web site to receive valuable travel tips. We will mail you and your group members a departure package with your final itinerary and flight information approximately 10 days before your scheduled departure date.

With best wishes,

Tony Sim
Tony Sim

181. What is the purpose of the notice?

- (A) To provide information about trends in international travel
- (B) To announce the launch of a new travel Web site
- (C) To list services provided by a travel agency
- (D) To advertise an upcoming tour of Italy

182. What is indicated about Peak Global Tours?

- (A) Its staff can be contacted at any time.
- (B) It provides uniforms to its group leaders.
- (C) It sells luggage and travel accessories.
- (D) It specializes in travel to Europe.

183. What is suggested about Ms. Tan?

- (A) She will be asked to pay additional fees.
- (B) She is eligible to receive a free trip.
- (C) She has sent a package to Tony Sim.
- (D) She has posted travel information on a Web site.

184. In the letter, the word “tips” in paragraph 2,

- line 2, is closest in meaning to
- (A) pieces of advice
 - (B) pointed ends
 - (C) Web pages
 - (D) gifts of money

185. According to the letter, what will most likely happen in April?

- (A) Ms. Tan will travel to Florence and Rome.
- (B) Ms. Tan will book another trip.
- (C) Peak Global Tours will send some documents to Ms. Tan.
- (D) Peak Global Tours will add people to Ms. Tan’s group.

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Questions 186-190 refer to the following e-mails.

From: eewiese@office-vpbp.de
To: jbeck@reyna-ibs.org
Subject: Volume out
Date: July 25

Dear Mr. Beck,

The proceedings of the February Small Business Solutions Conference in San Antonio will be published in August, not in September as originally planned. This means that I will soon be sending out five copies of the volume free of charge to all contributors, and I need to know where your copies should be sent. The address I have on file is:

Jason Beck
Reyna Institute for Business Studies
2300 Roepen Dr.
Irving, TX 75039

Is this address correct? Also, for your information, you may order ten additional copies of the volume from the publisher with a 20% discount for contributing authors. If you want to do so, please contact

Peter Bauer Publishing
Generalsweg 13
10785 Berlin

Thank you once again for your contribution to the proceedings. It was a pleasure working with you.

Elena Wiese
Volume Editor

From: jbeck@reyna-ibs.org
To: eewiese@office-vpbp.de
Subject: Re: Volume out
Date: July 26

Dear Ms. Wiese,

Thank you for your e-mail. I am delighted to hear that the volume will come out sooner than planned. Concerning your question about my current address, actually we just moved to a new building last week. It's only a few miles away, but we are no longer in Irving. My new address is:

Jason Beck
Reyna Institute for Business Studies
391 Parker Ave.
Euless, TX 75049

Thank you,
Jason Beck

186. Who is Mr. Beck?

- (A) The editor of a journal
- (B) A bookstore owner
- (C) A graphic designer
- (D) A contributor to a publication

187. What does Ms. Wiese ask Mr. Beck to do?

- (A) Confirm his contact information
- (B) Approve corrections to an article
- (C) Send her a list of his publications
- (D) Make a presentation at a conference

188. How many copies of the publication will Mr. Beck receive from Ms. Wiese?

- (A) One
- (B) Five
- (C) Ten
- (D) Fifteen

189. Where will Ms. Wiese send the copies?

- (A) To San Antonio
- (B) To Berlin
- (C) To Irving
- (D) To Euless

190. When did Mr. Beck move to a new office?

- (A) In February
- (B) In July
- (C) In August
- (D) In September

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Questions 191-195 refer to the following article and e-mail.

Springport Times

Monday, September 22

In Local Business News

The Springport Conference and Visitors Center announced today that Silvia Bertelli has joined the operation as senior vice president of its Convention Division. Her appointment is effective October 1. The conference center, which completed its expansion and renovation in August, can accommodate much larger groups, and projects a significant increase in its bookings for the coming year. Ms. Bertelli has had extensive experience working with conference groups in the hospitality industry; she has been general manager of the Star Regency Hotel on Front Street for the past five years, and previously she served as the director of sales at the Kirkwood Expo Center in Brighton.

E-MAIL

To: Silvia Bertelli <sbertelli@springport-conferencecenter.com>

From: Chidi Okello <cokello@byrotech.com>

Subject: Good news!

Date: October 5

Dear Ms. Bertelli:

I was so pleased to learn of your recent appointment — it could not be better deserved. I had been meaning to contact you for some time now to thank you for your help when we needed last-minute hotel accommodations for some of our exhibitors.

I am sure you will be just as dedicated in your new position. I am looking forward to seeing the expanded facilities at the conference center. Although our exhibit was a success, we were a bit cramped at the last Electronics Trade Show, and it was difficult to get around with the construction going on. I can't believe everything was completed that same month! Our next show will be held at the conference center in April, and I hope I will see you then.

With best wishes,

Chidi Okello

President, Bryotech Corporation

191. What is the purpose of the article?

- (A) To promote a new conference center
- (B) To announce the sale of a hotel
- (C) To report on the appointment of an executive
- (D) To advertise some new positions

192. What is indicated about the Springport Conference and Visitors Center?

- (A) It now has expanded facilities.
- (B) It is about to start a renovation project.
- (C) It has expanded its sales division.
- (D) It is adjacent to the Star Regency Hotel.

193. What position did Ms. Bertelli hold in Brighton?

- (A) Division director
- (B) General manager
- (C) Sales director
- (D) Senior vice president

194. Why did Mr. Okello send Ms. Bertelli the e-mail?

- (A) To ask about the size of the new conference facilities
- (B) To offer her a job in his company
- (C) To reschedule an upcoming appointment
- (D) To congratulate her on her success

195. When was Mr. Okello previously at the Springport Conference and Visitors Center?

- (A) In April
- (B) In August
- (C) In September
- (D) In October

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Questions 196-200 refer to the following advertisement and e-mail.

AQUASTI LABS

At Aquasti Labs we specialize in water treatment technologies. We provide state-of-the art water softeners and equipment for both household and industrial water treatment.

Our testing facilities are equipped to determine the equipment best suited to your specific needs. In order to make the most accurate recommendation, we conduct a water analysis to make a determination of your water pH and iron content. And now, from July 1 until July 30, we are offering this service for free to all customers.

If you decide to take advantage of our offer, simply fill a small plastic bottle with tap water from the location of your planned water treatment installation and ship it to us at this address.

Aquasti Labs
883 Bay Street
Toronto, ON M5H 2S8
Attention: Testing

Remember that in order to ensure the most accurate results, water should be as fresh as possible. We, therefore, recommend that you utilize a delivery service that will not require more than a few days in transit.

Testing takes place within 24 hours of our receipt of your sample. Results and equipment recommendations are sent later that same day. The results will be sent to you by e-mail, so please mark your bottle with your name and e-mail address.

From: analysis@aquastilabs.com
To: suzuki.t@beymain.org
Subject: Analysis
Date: July 20

Dear Ms. Suzuki,

The following are the results of the analysis of your water sample:

pH: 7.3

Iron content: 0.2 ppm

For this type of water, we recommend our Aquasti Serra 2 water filtering system. Should you choose to buy this system, we guarantee an installation within 4 days of your order. Please call 555-1010, ext. 12, to receive pricing information or to schedule an appointment.

Thank you again for your interest in our company.

Henry Felder
Aquasti Labs
Customer Service

196. What is being offered at no cost?

- (A) A laboratory analysis service
- (B) A presentation about a new product
- (C) A delivery of drinking water containers
- (D) A replacement of water treatment equipment

197. What are customers asked to provide?

- (A) The serial number of their existing water treatment system
- (B) The date of their last equipment inspection
- (C) A photograph of their equipment
- (D) A sample of their water

198. What are customers advised to do for best results?

- (A) Choose a fast shipping service
- (B) Store bottled water in a dark place
- (C) Have their water pipes replaced
- (D) Cool the water before bottling

199. When was Ms. Suzuki's shipment most likely received?

- (A) On July 1
- (B) On July 12
- (C) On July 18
- (D) On July 20

200. Why is the Aquasti Serra 2 recommended to Ms. Suzuki?

- (A) It is very easy to install.
- (B) It is within her specified price range.
- (C) It is suitable for her water type.
- (D) It is a good size for her location.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 03

→ 해설 p. 29

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The career-development seminars are open to both part-time _____ full-time employees.
(A) and
(B) or
(C) not
(D) to
102. The airport shuttle _____ every hour from the hotel's front entrance.
(A) depart
(B) was departed
(C) are departing
(D) departs
103. Please adjust the volume knob _____ so the sound is not too loud.
(A) slight
(B) slighter
(C) slightly
(D) to slight
104. The main _____ of the new electronic notepad is Internet use.
(A) function
(B) functions
(C) functioned
(D) functional
105. Last year, Trigto Communications _____ seven successful new phone models.
(A) attended
(B) introduced
(C) acted
(D) caused
106. Dr. Tang has been chosen to accept _____ award on behalf of the development team.
(A) our
(B) ours
(C) us
(D) we
107. Applications for the receptionist job have come in _____ over the past two weeks.
(A) openly
(B) greatly
(C) exactly
(D) steadily
108. Customers may return any item within 30 days if they are not _____ with their purchase.
(A) satisfactory
(B) satisfaction
(C) satisfied
(D) satisfy

- 109.** The local center for Augen Care, Inc., coordinates distribution of its eyeglasses to a _____ area of the Northwest.
- (A) broadly
 (B) broadness
 (C) broaden
 (D) broad
- 110.** The full report on the company's budget decisions will not be available until the end of the week, but a _____ memo will be issued sometime today.
- (A) constant
 (B) momentary
 (C) brief
 (D) free
- 111.** Once invoices arrive in the office, they should be processed _____ in order to maintain accurate records.
- (A) prompt
 (B) promptly
 (C) promptness
 (D) more prompt
- 112.** The estimated production costs for the new Pro Tip markers will be \$2.15 per set, excluding the cost _____ the packaging.
- (A) as
 (B) at
 (C) by
 (D) of
- 113.** Maintaining an emergency account will ensure that you have _____ to cash when you need it.
- (A) contact
 (B) access
 (C) entry
 (D) response
- 114.** _____ her experience in sales, Ms. Woo has a background in public relations.
- (A) Although
 (B) Besides
 (C) Whether
 (D) Until
- 115.** Visitors to the Sydney Orgo Lab facilities must _____ by an employee at all times.
- (A) be accompanied
 (B) accompany
 (C) to accompany
 (D) accompanying
- 116.** At Energy Coalition, Inc., our primary goal is to make solar energy more _____ to all consumers.
- (A) influenced
 (B) repeated
 (C) affordable
 (D) average
- 117.** The Reyes Regional Theater will raise ticket prices this year _____ the expense of a new sound and lighting system.
- (A) out of
 (B) when
 (C) because
 (D) due to
- 118.** After _____ your business's operating needs, GTU Operations will be able to help you choose the tools and processes that can enhance your results.
- (A) analyzing
 (B) expecting
 (C) depending
 (D) visiting
- 119.** Denton's city planning committee will _____ place recycling receptacles at the entrances of Fairview Park.
- (A) strategy
 (B) strategically
 (C) strategic
 (D) strategize
- 120.** Masami Airlines will soon offer _____ service from Nagoya to twelve additional cities throughout Asia and Europe.
- (A) accumulated
 (B) reinforced
 (C) translated
 (D) expanded

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- 121.** After placing an order, please print the order _____ as a record of your purchase.
- (A) confirm
(B) confirming
(C) confirmation
(D) confirmed
- 122.** _____ the last decade, Louellen Hospital has been recognized for exemplary patient care and progressive technology.
- (A) Throughout
(B) Along
(C) Toward
(D) Beside
- 123.** Event coordinators should include receipts for _____ above 25 dollars in their reports.
- (A) itself
(B) anything
(C) another
(D) whatever
- 124.** The energy commission has suggested that constructing roofs in a lighter, more reflective color will _____ reduce the amount of heat in urban areas.
- (A) significantly
(B) extremely
(C) utterly
(D) countlessly
- 125.** Employees are reminded to print only _____ is needed so as to avoid wasting paper.
- (A) which
(B) there
(C) as much as
(D) as though
- 126.** In his current role in new product development for Selzern Ltd., Mr. Kumar aims for _____ in new sports equipment.
- (A) innovation
(B) implication
(C) consideration
(D) intention
- 127.** Harrier Construction employs a group of contractors whose _____ knowledge and experience translate into quality workmanship.
- (A) collect
(B) collectively
(C) collective
(D) collection
- 128.** Perhaps Ms. Hernandez would not _____ with such criticism if she had made her plans for the company clearer to its stockholders.
- (A) having confronted
(B) have been confronted
(C) have confronted
(D) had been confronted
- 129.** The Wellborn Science Museum's new astronomy theater has a seating _____ of 250.
- (A) aptitude
(B) capacity
(C) demonstration
(D) compliance
- 130.** Among the sales managers, _____ has the highest sales record by the end of this year will receive the distinguished R. F. Fowler Award.
- (A) whose
(B) someone
(C) whoever
(D) nobody

- 131.** For clients seeking environmentally conscious commercial and residential construction, Green Spaces Ltd. provides an affordable _____.
 (A) alternated
 (B) alternating
 (C) alternatively
 (D) alternative
- 132.** _____ this quarter's sales are as high as projected, Hoshiro Designs, Inc., anticipates emerging as the leading graphic-design company in Japan.
 (A) In case of
 (B) After all
 (C) Provided that
 (D) Subsequent to
- 133.** Despite _____ declines in revenue over the past six months, the Mori & McGee firm intends to hire three new patent lawyers next year.
 (A) will experience
 (B) having experienced
 (C) has experienced
 (D) have been experiencing
- 134.** We have abandoned plans to install a revolving security door because our engineers determined that it is _____ flawed.
 (A) temporarily
 (B) casually
 (C) fundamentally
 (D) rapidly
- 135.** One responsibility of the staff assistant is to sort incoming mail, _____ it so that only pertinent information is sent to the director.
 (A) filtering
 (B) constructing
 (C) parting
 (D) dissolving
- 136.** The Watdee Marketing Firm will guide you in _____ promoting your product to the most desirable business customers.
 (A) creatively
 (B) create
 (C) creative
 (D) created
- 137.** Kyung Bin Yi has been praised for her role in securing several _____ contracts for Dwyer Industries' fledgling mobile-computing division.
 (A) arbitrary
 (B) spacious
 (C) absent
 (D) lucrative
- 138.** Ms. Cheon's presentation tried to address investors' unease _____ the negotiations surrounding a potential merger with the Tandell Corporation.
 (A) in accordance with
 (B) with regard to
 (C) in place of
 (D) by means of
- 139.** Winthrop Strategies is seeking to employ a _____ individual who consistently meets deadlines.
 (A) motivate
 (B) motivated
 (C) motivation
 (D) motivations
- 140.** Contributions to our global education _____ will be instrumental in establishing learning opportunities for individuals all over the world.
 (A) compartment
 (B) opposition
 (C) occurrence
 (D) initiative

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

From: Norliza Bakar <nbakar@paribas.com.my>

To: Kanako Saito <ksaito@jaotir.co.jp>

Subject: Welcome

Date: February 6

Dear Ms. Saito,

We welcome you to the Paribas Company. We are pleased that you have accepted a full-time position as a financial adviser _____ in our Kuala Lumpur office.

141. (A) basing

(B) base

(C) based

(D) bases

Your start date will be February 20. You should report to work at 8:00 A.M. and check in with the human resources department receptionist on the second floor. We will have you fill out some initial paperwork in the morning. Your manager will meet you at our office at 9:00 A.M. and take you on a tour of the facilities, giving you an opportunity to meet many of the people you will be working with._____, you are scheduled to attend a session with one of our

142. (A) After that

(B) Consequently

(C) Accordingly

(D) Prior to that

human resources supervisors from 2:00 P.M. to 4:00 P.M. This session _____ information on

143. (A) provide

(B) providing

(C) has provided

(D) will provide

benefits. We look forward to having you join us at the Paribas Company.

Sincerely,

Norliza Bakar

Director, Human Resources

The Paribas Company

Questions 144-146 refer to the following memo.

From: Sang Min Lee
To: All Ackhire employees
Subject: Park Volunteering
Date: June 12

Next week the Ackhire Company will _____ in our seventh annual Community Service Day.

- 144.** (A) participate
(B) sponsor
(C) coordinate
(D) assist

This year, we will be volunteering at Langhill Community Park. Employees will be split into groups to work on three different projects. One group will be painting a new playground facility. Another group will clean up the _____ on the west side of the park. This is necessary because

- 145.** (A) paper
(B) tables
(C) image
(D) debris

last week's storm caused many leaves and tree branches to be strewn across the two sports fields. A third group will landscape the entrance to the park by weeding, planting flowers, and laying fresh dirt and mulch.

If you have a preference for any of the activities described above, please send an e-mail to sangmin_lee@ackhire.com. Otherwise, employees will be assigned _____ to one of these

- 146.** (A) random
(B) randomly
(C) randomize
(D) randomness

projects.

Thank you again. We look forward to your participation.

Sincerely,

Sang Min Lee

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Questions 147-149 refer to the following letter.

Dear Mr. Belford,

We recently received the rain jacket that you sent by mail as a merchandise return. Because you were not able to provide us with the original receipt, we were unable to _____ if your item

- 147.** (A) determine
(B) coordinate
(C) arrange
(D) settle

was purchased at one of our retail stores or online.

Please contact our customer service department as soon as possible by calling 348-555-1028. We will need to ask you a few questions in order to start processing your return. In addition, please note that our return policy requires a receipt for a refund. _____ proof of purchase,

- 148.** (A) Above
(B) Against
(C) Without
(D) Despite

we will only be able to offer you a store credit in exchange for your returned item.

Store credit _____ for the most recent sale price of the item either online or in stores.

- 149.** (A) was issued
(B) has been issued
(C) were issued
(D) is issued

We look forward to hearing from you and assisting you in completing your merchandise return.

Regards,

Shambria Customer Service Team
custserv@shambria.com

Questions 150-152 refer to the following article.

Perth, Western Australia (March 18) — By the end of this summer, travelers flying through Bosley International Airport will be greeted by something new — an impressive sculpture by renowned artist Veena Gupta. Ms. Gupta _____ from a group of five finalists.

- 150.** (A) will be selected
(B) may be selected
(C) is selected
(D) was selected

The proposals for this new artwork were considered by a panel of city officials and airport administrators. Ms. Gupta's piece will be an abstract representation of worldwide travel.

The primary feature of the piece will be a _____ model of an airplane wing. It will stand about

- 151.** (A) fragile
(B) tiny
(C) digital
(D) concrete

10 meters tall in the front atrium of the airport. The wing will be constructed from scrap paper to promote awareness of recycling and conservation. _____ the delicateness of her proposed

- 152.** (A) Aside from
(B) Owing to
(C) Regardless of
(D) In as much as

sculpture, Ms. Gupta will construct the sculpture largely on-site; it will not be possible to move the easily-damaged structure once it has been created.

Some of the more detailed work will be completed in her studio and then assembled at the airport.

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PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following notice.

From the Offices of
Doctor Calvin Hoffman
27 Shilling Road • Canton, IL 61520
(309) 555-0128

Because your health is important to us, we would like to remind you that it's time for your examination. We look forward to seeing you!

- Please call today to schedule an appointment.
 Your appointment is on

Monday, September 8 at 8:30 AM.

Note: If you cannot keep your appointment, please provide at least 24 hours advance notice or you will be charged a fee.

153. Why was the notice sent?

- (A) To advertise a doctor's services
- (B) To cancel a meeting
- (C) To remind a patient about an appointment
- (D) To inform a doctor of a telephone call

154. What is mentioned about the doctor's office?

- (A) It has openings for new patients.
- (B) It charges a fee for late cancellations.
- (C) It is no longer open on Mondays.
- (D) It calls people 24 hours before their visit.

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Questions 155-157 refer to the following menu.

Henri's International Café
Casual Dining in the Heart of Pretoria

Lunch Menu

Served from 11:00 A.M. to 3:00 P.M.

Lunch Special

- Mixed green salad
- Tofu or tuna
- Fruit tart
- R 120.00

Main Courses

Green split pea soup	R 34.00
French onion soup	R 34.00
Mixed green salad with peppers, tomatoes, olives, and tuna	R 32.00
Pan-seared salmon with salad or fries	R 68.00
Steamed mussels with garlic and parsley and fries	R 72.00
Grilled cheese sandwich with salad or fries	R 64.00
Herbed roasted chicken breast with assorted vegetables	R 68.00

Desserts

Fresh fruit tart of the day with vanilla ice cream	R 32.00
Chocolate cake with caramel sauce	R 34.00
Baked caramel custard	R 36.00
Two scoops of vanilla ice cream with chocolate sauce	R 30.00

155. What is indicated about the lunch special?

- (A) It provides a choice for the main dish.
- (B) It is not offered on Sundays.
- (C) Its price has not been determined.
- (D) It is offered starting at 10:00 A.M.

156. What dish is offered with a choice of salad or fries?

- (A) Mussels
- (B) Salmon
- (C) Chicken
- (D) Tofu

157. What dessert has ingredients that might change daily?

- (A) The fruit tart
- (B) The chocolate cake
- (C) The caramel custard
- (D) The ice cream

Questions 158–159 refer to the following notice.

Computer donations requested!

The Filmore Community Center is asking for donations of used computers. The center will gladly accept any desktop or laptop computers, provided that they are still functional. Computer accessories will also be welcome; however, we do not have any need for printers at this time. Please drop off any donations at the front desk of the community center. These computers will be used for adult community classes on basic computer functions, typing, and Web-page design. The community center's classes are free for the Filmore community. Classes are scheduled to begin in January. Please call 555-0319 for more details.

158. What would most likely not be accepted as a donation?

- (A) An old laptop computer
- (B) A used computer keyboard
- (C) A working printer
- (D) A working monitor

159. How will the donations be used?

- (A) To teach children how to use computers
- (B) To train adults in computer skills
- (C) To provide computers to needy families
- (D) To supply local schools with computers

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Questions 160-161 refer to the following information.

East Asia Compact Technologies

Board Meeting Agenda

April 21

EACT Offices – Bangkok

9:00 A.M. to 4:00 P.M.

Time	Activity	Action Required
9:00 A.M.	Continental breakfast served	
9:30 A.M.	Welcome to new members	
	Review of minutes from previous meeting	
10:00 A.M.	Chief executive's report	Discussion
11:00 A.M.	Finance committee's report	Approve budget changes
12:00 Noon	Break for lunch	
1:00 P.M.	Development committee's report	Sign off on new product prototypes
2:00 P.M.	Legal chairperson's update	Discussion
3:00 P.M.	Question & answer session	Discussion with EACT executives

160. What is the purpose of the information?

- (A) To report on decisions from a meeting
- (B) To request approval from the board
- (C) To update board members on recent changes
- (D) To provide details about an upcoming meeting

161. What is NOT scheduled to take place after lunch?

- (A) A decision on next year's budget
- (B) A discussion with the company executive officers
- (C) A presentation of potential product ideas
- (D) A report on current legal issues

Questions 162-164 refer to the following information from a Web site.

TEST 03

CARDSTONHEALTHANDFITNESSCLUB.COM

HOME	CLASS SCHEDULE	DIRECTIONS	CONTACT US
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Learn About Us
Cardston Health & Fitness Club

Cardston Health & Fitness Club is a unique gym designed to meet all of your needs. Our Programs are personalized and suitable for all ages and lifestyles. No matter if you're younger, older, an accomplished athlete, or just seeking to get in shape, we have the perfect program to help you reach your goals. We offer our members many programs and services.

Included with gym membership

- Exercise machines and weights
- Group exercise classes
- Indoor track
- Tennis courts and basketball courts
- Olympic-sized pool and wading pool

Available for additional fee

- Certified personal trainers
- Massage therapy
- Nutritional counseling
- Team sports programs
- Child care



Come visit us for a tour of our facilities!

Cardston Health & Fitness Club
329 8th Avenue West, Cardston, Alberta T1J 0J5

162. For whom is the information most likely intended?

- (A) Gym members
- (B) Health instructors
- (C) People interested in joining a gym
- (D) People visiting the town of Cardston

163. What is indicated about the gym?

- (A) It is going to change its hours soon.
- (B) It is suited for people of all fitness levels.
- (C) It has recently added classes on nutrition.
- (D) It offers a free trial membership.

164. What is NOT listed as a benefit of membership?

- (A) Fitness classes
- (B) Use of tennis courts
- (C) Access to a track
- (D) Swimming lessons

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Questions 165-167 refer to the following e-mail.

From:	Su Jung Ahn <sujungahn@wanfile.co.kr>
To:	Jill Webber <j.webber@halamail.co.au>
Subject:	Response
Date:	May 30

Dear Ms. Webber,

Thank you for contacting us here at the Daejeon Family Inn. We would be happy to provide you with accommodations during your stay in Daejeon next month. Unfortunately, we do not have any rooms at our inn that operate as suites. However, we can book your family in two rooms that are at the end of a hallway, separate from the rest of the rooms at the inn.

The two rooms are right next to each other, and you would have some privacy away from the other guests. Each room has its own bathroom with a shower and a queen-size bed. We hope they will be suitable for your needs.

If that will be to your satisfaction, we will book you in these two rooms for four nights beginning on June 26. These rooms are \$30 per night. This price includes breakfast. Would you like to proceed with this reservation? If I can be of further assistance, please let me know.

Sincerely,

Su Jung Ahn
Manager, Daejeon Family Inn

165. Why was the e-mail written?

- (A) To request information about an inn
- (B) To provide confirmation of a reservation
- (C) To give information about accommodations
- (D) To confirm details of an upcoming trip

166. What is mentioned about the Daejeon Family Inn?

- (A) It is owned by Su Jung Ahn.
- (B) It provides shared public bathrooms.
- (C) Its suites are already booked.
- (D) It serves breakfast to guests.

167. What did Ms. Webber most likely request?

- (A) A discounted room rate
- (B) Accommodation for four nights
- (C) Information on Daejeon attractions
- (D) Assistance with restaurant reservations

Questions 168–171 refer to the following article.

July 19 — Being a home-business owner presents numerous challenges. Along with the difficulties of promoting the product or service, entrepreneurs also have to organize and manage the administrative aspects of the company. There are many products that claim to help small-business owners streamline their projects. Oftentimes these products are overly expensive and sometimes unnecessary. A smart business owner is continually looking for ways to minimize administrative costs and maximize profits. Here are three options that may prove useful:

1. **ADVERTISING COSTS** — Advertising is absolutely essential for a new business owner. However, it can be incredibly pricey. To save costs, try online advertising. Look for Web sites or blogs that specifically cater to the industry or demographic you wish to target. Advertising on sites that have a very specific audience may prove to be effective and yield better results than more expensive, general advertising to a broad audience.
2. **TEMPORARY ASSISTANCE** — Many small-business owners need basic administrative assistance. When hiring someone full-time is cost prohibitive, a temporary agency might provide the answer. Temporary administrative assistants are prescreened to ensure high quality, and they can help business owners manage their e-mail, respond to inquiries, schedule appointments, contact vendors, or write newsletters.
3. **LEGAL COUNSEL** — The cost of obtaining legal advice can devastate a small business. Depending on the type of business, there may be low-cost or volunteer legal services available. For people working within the arts or in public service, there are nonprofit legal organizations that will take on cases for a minimal cost. In addition, some online sites have sprung up that allow creative entrepreneurs to get general legal advice and tips. The best way to find help of this nature would be to ask a lawyer to put you in touch with someone.

168. What is the purpose of the article?

- (A) To evaluate small-business ideas
- (B) To provide suggestions for minimizing costs
- (C) To offer advice on how to start a business
- (D) To promote a product to business owners

169. What does the article suggest about advertising?

- (A) It is always expensive.
- (B) It is mostly shown on television.
- (C) It is sometimes more effective on a smaller scale.
- (D) It is not beneficial to certain industries.

170. What is NOT mentioned as a task that can be performed by a temporary assistant?

- (A) Maintaining a filing system
- (B) Communicating with merchants
- (C) Answering questions
- (D) Arranging meetings

171. How does the article suggest finding a nonprofit legal group?

- (A) By looking in the phone book
- (B) By contacting an arts organization
- (C) By calling a government agency
- (D) By speaking to a lawyer

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Questions 172-175 refer to the following e-mail.

From:	<Alberto Santos> asantos@alphalonpharmasupply.com
To:	<Ming Gao> mgao@alphalonpharmasupply.com
Subject:	Letter per your request
Date:	January 21

Dear Mr. Gao,

I appreciate the opportunity I have had during the last two years to work as a manager on the sales team at Alphalon Pharma Supplies. I feel that my accomplishments during my time as a manger have exceeded expectations, as I have shown measurable success.

Here are some specific examples of how I have contributed to the sales department this past year.

- I developed a proposal for a very important client who was prepared to terminate her account. Based on my work, she instead renewed at an even higher level. Her account is now the highest revenue-generating account in the company.
- I successfully partnered with several sales team members to attract new business opportunities. Last year, I signed on 17 new business clients.
- Given my background as a financial advisor, I was able to serve on a company-wide committee that identified areas of redundancy and ways to cut costs. Ultimately, our committee put together a proposal that was accepted by the executive board and is currently being implemented.
- I trained three new sales assistants who were assigned to my department. These employees are now successfully working on client accounts and are contributing to the growth of the sales team.

I look forward to continuing to develop my career within the sales department. Given my record of accomplishments and the contribution I have made to the company's profits and growth, I feel that the title of my current position is below the level of work that I am doing. I ask that you consider changing my title to something that reflects my standing in the department and my value to the company.

I appreciate your consideration in this matter.

Sincerely,

Alberto Santos

172. Why was the e-mail written?

- (A) To attract new clients
- (B) To state business goals
- (C) To ask for an increase in pay
- (D) To request a new job title

173. What is suggested about Mr. Santos?

- (A) He is an important business client.
- (B) He previously worked in finance.
- (C) He is considering leaving the company.
- (D) He has experience working for other sales companies.

174. What did Mr. Santos NOT do during the last year?

- (A) Generate new business
- (B) Advise the company on a financial plan
- (C) Hire additional employees
- (D) Maintain an important account

175. The word “standing” in paragraph 7, line 4, is closest in meaning to

- (A) reputation
- (B) location
- (C) permanence
- (D) duration

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Questions 176-180 refer to the following letter.

Raven Classics
Dublin, Ireland

August 21

Shandon's Books
8 MacCurtain Street
Cork, Ireland

Account Number: 209473910

Raven Classics is excited to introduce the terms of a new payment plan for bookstores. As you know, under our old payment plan, we supplied titles to bookstores at 60 percent of their list price, and payment was required before the product was shipped.

This option will still be available to those who prefer it. However, in an effort to support independent businesses, we have come up with a second option. Under this alternate plan, booksellers will be shipped titles on credit and can hold them for up to six months. If the titles are sold during that time, the bookseller must pay us 80 percent of the list price. If the titles are not sold, they can be returned, and no charge will be incurred. This plan is only available to merchants who, like yourself, have ordered from us in the past. We hope this will enable lower-volume establishments to stock a wider range of our books at less financial risk to themselves.

Of course, participants in either program will still receive our monthly newsletter and promotional posters for optional in-store display.

Due to preexisting agreements with the larger chains, the second option will not be available for titles published in the last three months. After three months, these newer titles will subsequently become eligible for both plans. We will continue to provide free shipping from our warehouse to stores, but we regret that we are not able to cover the costs of return shipments.

176. What is the purpose of the letter?

- (A) To confirm enrollment in a program
- (B) To request information about a title
- (C) To explain an ordering system
- (D) To review a recent book order

177. What is mentioned about the old plan?

- (A) It requires payment in advance.
- (B) It allows payment by check.
- (C) It is no longer available.
- (D) It is popular with large chain stores.

178. What is the stated goal of the second option?

- (A) To reduce shipping costs
- (B) To provide secure online transactions
- (C) To promote newer titles
- (D) To help smaller businesses

179. What is NOT part of the second option?

- (A) A discount from the list price
- (B) Exclusive access to certain titles
- (C) Free shipping to the store
- (D) A complimentary periodical

180. What is required to participate in the new offer?

- (A) Paying a monthly membership fee
- (B) Having a history of previous orders
- (C) Reaching a minimum sales volume
- (D) Displaying a poster from Raven Classics

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Questions 181-185 refer to the following form and e-mail.

Brady Supply Warehouse				
Electronic Order Form		Confirmation Number: 341A7T		
Company Name: John Mellon Home Specialty Address: 342 Dundas Street East, Toronto, Ontario M5B 2GB				
Order				
Item Number	Item Description	Quantity	Price per Item	Total Price
104	Wide paintbrush	30	\$4.90	\$147.00
103	Narrow paintbrush	20	\$4.20	\$84.00
185	Paint roller	50	\$1.10	\$55.00
117	Extra-large painting tape	20	\$4.60	\$92.00
143	Plastic cover cloth	10	\$1.80	\$18.00
210	Primer paint	30	\$6.90	\$207.00
164	Sandpaper, 20-sheet pack	5	\$5.70	\$28.50
			Subtotal	\$631.50
			Shipping	For pickup
			Total	\$631.50
<i>Orders will be shipped within five days from the day we receive the order. If you opt to pick up your order, it should be available three days after you place the order. Please call us at 416-555-0163 to confirm that the order is ready for pickup before you arrive.</i>				

From:	john@jmellonhome.ca
To:	info@bradysupplyhouse.ca
Subject:	Assistance
Date:	April 7

I placed an order online on April 5. My confirmation number is 341A7T. I need to make a few revisions to my order, and I'm hoping it is not too late to do so. Unfortunately, I mixed up the quantities for items 103 and 104. I should have requested 20 wide paintbrushes and 30 narrow paintbrushes. Could you please change this? Also, I would like to cancel the order for item 143 altogether. Finally, I'd like to order an additional five packs of item 164.

I was originally planning to pick up my order tomorrow, April 8; however I realize that you probably need time to correct my order. Would I be able to pick it up the morning of April 9 instead? I am scheduled to start a large job that same day, and I will need the sandpaper and the painting tape in order to begin. If for any reason the whole order is not available that soon, perhaps I could at least pick up those two items. I appreciate your assistance.

John Mellon

181. What type of customer would most likely order from Brady Supply Warehouse?

- (A) An art museum
- (B) A home landscaper
- (C) A painting business
- (D) An art teacher

182. How did Mr. Mellon save money on his order?

- (A) By choosing to pick it up himself
- (B) By placing the order online
- (C) By ordering cheaper paint rollers
- (D) By selecting slow shipping

183. In the e-mail, the phrase “mixed up” in paragraph 1, line 3, is closest in meaning to

- (A) combined
- (B) confused
- (C) scattered
- (D) associated

184. What item does Mr. Mellon NOT want to change on his order?

- (A) Sandpaper
- (B) Primer paint
- (C) Narrow paintbrushes
- (D) Plastic cover cloth

185. When is Mr. Mellon going to begin his next job?

- (A) On April 5
- (B) On April 7
- (C) On April 8
- (D) On April 9

Questions 186-190 refer to the following memo and report.

From: Lance Shelly, Vice President - Accounting
To: Managers, Wytell, Inc.
Date: September 25

Attention all managers:

Thank you for your diligent efforts in tracking the travel expenses of the employees you supervise. As you know, we only began this practice in the last year. The decision was made as the company began to expand beyond a size where reimbursement could be managed informally.

We are implementing the following changes and ask that you communicate them to your department. First, it has come to our attention that many employees do not feel that the current daily amount allowed for food expenses is enough. We are going to increase this allowance to \$50 a day beginning on October 1. Second, we wish to trim expenses by requiring that employees make advance copies here at the office of any paperwork they will need while on business trips. When employees use commercial vendors to make copies, it tends to cost the company more than is necessary. As of November 1, we ask that you not approve any such expenses.

Thank you for your assistance in this matter.

Lance Shelly
Vice President, Accounting

Travel Expense Report

Employee Name: Krit Suttirat Date Submitted: October 15
Employee Number: 184926 Department: Human Resources-Recruiting

Please enter both the amount for each category and a description of what the expense was.

Date	Oct 5	Oct 6	Oct 10	Oct 11	Oct 12
Location	Los Angeles	Los Angeles	Sacramento	Sacramento	Sacramento
Transport	\$40 Car rental	\$51 Car rental, Gas	\$4 Bus	\$35 Car rental	\$43 Car rental, Gas
Lodging	\$165 Hotel-1 night	—	\$280 Hotel-2 nights	—	—
Food	\$35 2 meals	\$40 3 meals	\$32 2 meals	\$38 2 meals	\$36 2 meals
Supplies	\$52 Brochure copies	—	—	\$8 Pencils	\$8 Pencils
Total	\$292	\$91	\$316	\$81	\$87
	Grand Total \$867				

Employee Signature: Krit Suttirat
Supervisor Signature: Sheila M. Kearns

- 186.** According to the memo, why did Wytell, Inc., start requiring travel expense reports?
- (A) Government regulations changed.
 - (B) Some employees had not been reimbursed.
 - (C) The company had a new owner.
 - (D) The company became larger.
- 187.** What is stated about the food allowance?
- (A) It is adequate to cover employee expenses.
 - (B) It requires a separate form.
 - (C) It will be increased in October.
 - (D) It requires copies of receipts.
- 188.** What is Ms. Suttirat's position?
- (A) Accounting assistant
 - (B) Employee recruiter
 - (C) Human resources supervisor
 - (D) Sales manager

- 189.** What is indicated about Ms. Suttirat?
- (A) She traveled to two cities in October.
 - (B) She traveled by train.
 - (C) She spent two nights in Los Angeles.
 - (D) She submitted her expense report late.
- 190.** Which of Ms. Suttirat's charges would not be approved after November 1?
- (A) \$40
 - (B) \$51
 - (C) \$52
 - (D) \$165

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Questions 191-195 refer to the following letter and document.

Dear Museum Patrons,

We wish to thank you for your patronage of the Science Museum of Birmingham. The Science Museum has been a respected establishment within the community of Birmingham for the last thirty years, contributing to science education for children and adults. We would like to invite you to participate in a fund-raising campaign to commemorate our opening 30 years ago. Through this campaign, we hope to raise enough money to expand our offerings at the museum.

We hope to raise at least £20,000. These funds would allow us to create an interactive wing within the Science Museum that we know children and families would enjoy visiting. Our new exhibit would feature equipment and materials that allow visitors to explore, theorize, and even conduct their own experiments. Should we be able to raise £30,000, we would also embark on a small renovation project, creating a new front entrance to the museum that would provide better insulation during the winter and help to conserve energy and reduce pollution.

If we meet the ambitious goal of raising £40,000, we would also be able to add a cafe within our gift shop, something many visitors have requested. And finally, if we are lucky enough to reach our ultimate goal of £50,000, it will be possible for us to do all of those things and host an incredible traveling exhibit on "Wild Music: The Songs of Life." This exhibit has been at prominent science museums throughout Europe, and we know the Birmingham community would richly benefit from it.

Any support you can provide to our campaign would be most appreciated. We look forward to seeing you at the museum soon.

Sincerely,

Laura Jenkins, Curator

Minutes from Science Museum of Birmingham Staff Meeting — September 8

- Reviewed weekly museum attendance for August. Numbers were slightly low, but this is probably due to people being away on holiday.
- Received an update on the amazing success of our fund-raising campaign. Many thanks to everyone who assisted with this undertaking.
- Laura Jenkins will soon solidify the dates for the Wild Music exhibit we will host next year. Paul Jacobs gave some details on the large publicity campaign he is planning to inform people about this exciting exhibit.
- Work on the new interactive section of the museum begins next week. Jian Zeng went over the plans for this new area. The grand opening is scheduled for December 1. The staff brainstormed about additional ideas for experiments that visitors could participate in.
- Manik Bhatta reviewed the calendar for upcoming school group visits to the museum. He has hired an additional staff member, Beverly Thompson, to help him with the work of scheduling the visits so he can concentrate on developing curricula for learning programs and inviting guest lecturers.

- 191.** What is the purpose of the letter?
- (A) To invite people to a new exhibit
 - (B) To attract more visitors
 - (C) To request donations
 - (D) To explain the cost of construction
- 192.** What is NOT mentioned about the Science Museum?
- (A) It offers discounts for group tours.
 - (B) It sells gifts to visitors.
 - (C) It had fewer visitors in August.
 - (D) It has been open for 30 years.
- 193.** According to the letter, what project would benefit the environment?
- (A) The interactive wing
 - (B) The new front entrance
 - (C) The café
 - (D) The exhibit on music
- 194.** How much money did the museum probably raise?
- (A) £20,000
 - (B) £30,000
 - (C) £40,000
 - (D) £50,000
- 195.** Who most likely is Mr. Bhatta?
- (A) A curator
 - (B) The director of public relations
 - (C) A tour guide
 - (D) The education coordinator

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Questions 196-200 refer to the following instructions and e-mail.

Common Issues with the YJD Video Camera	
Problem	Suggested Action
No power is supplied to the camera.	<ul style="list-style-type: none">• Connect the power adapter securely.• Detach the battery pack and reattach it firmly.• Replace the dead battery with a fully charged one.
The battery operation time is extremely short even after the battery is fully charged.	<ul style="list-style-type: none">• Check that the light comes on when the power adapter is attached to be sure that the adapter is functioning properly.• The battery is worn out and needs to be replaced. New batteries can be purchased in stores or online.
Recording is not working	<ul style="list-style-type: none">• Recording space is full. Delete unnecessary files from the current memory card, or insert a new memory card.
The focus does not adjust automatically.	<ul style="list-style-type: none">• Set the Focus button to Automatic.• Clean the lens and check the focus again.
Playback is not working.	<ul style="list-style-type: none">• Make sure the Function button is set on Playback, not Record.• To watch images on a television, set the television to the channel or input mode that is appropriate for video playback.
Files cannot be deleted.	<ul style="list-style-type: none">• Under Settings, remove the protection option from the files and then delete them.
The touch sensor does not function	<ul style="list-style-type: none">• Use your fingers to touch the sensor. The sensor does not function if you touch it with your fingernail or when wearing gloves.

From:	jerry.pintar@malomail.com
To:	customerservice@yjvideo.com
Subject:	Issue
Date:	May 12

I recently purchased the YJD video camera from a local electronics store. The camera records high-quality videos, and I have been very pleased with how simple it is to transfer the files to a computer or a video disc. However, I have begun to have some complications with a couple of different features on the camera.

First of all, the focus on my camera does not adjust on its own. I followed the instructions in the manual, and that worked fine. However, whenever I turn off the camera, the problem repeats itself. Is there a way to save the settings?

Also, despite the fact that my camera is only a few months old, the battery life is very short. I have also tried what your manual recommends on this topic. I feel that I should be provided with a replacement battery free of charge, since my camera is so new. Could you please let me know to whom I should direct this request?

Thank you so much for your assistance.

—Jerry Pintar

196. What is suggested about the YJD video camera?

- (A) It records on videotapes.
- (B) Its touch sensor does not function properly.
- (C) It is only sold online.
- (D) It can be connected to a television set.

197. What feature does the camera include?

- (A) File protection
- (B) A special zoom lens
- (C) A neck strap
- (D) A wireless microphone

198. What is one purpose of the e-mail?

- (A) To request a new camera
- (B) To ask for advice
- (C) To promote a product
- (D) To sign up for a warranty

199. What did Mr. Pintar probably NOT already do?

- (A) Clean the camera lens
- (B) Check the light on the adapter
- (C) Select the automatic-focus setting
- (D) Try a different memory card

200. What does Mr. Pintar want to avoid?

- (A) Having to delete files
- (B) Exchanging a power adapter
- (C) Buying a new camera battery
- (D) Using the automatic focus

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mr. Kang started _____ printing business 25 years ago in Pusan, South Korea.

- (A) he
- (B) him
- (C) his
- (D) himself

102. Trains for Gruyville _____ at 9:00 A.M. Monday through Friday.

- (A) depart
- (B) is departed
- (C) departs
- (D) is departing

103. Flash photography is not permitted _____ the Sakura Museum of Art.

- (A) onto
- (B) among
- (C) inside
- (D) toward

104. Dr. Masahiro Sato was the featured speaker at last month's international _____ on economic policy.

- (A) committee
- (B) proposal
- (C) convention
- (D) introduction

105. The Globe Lighting Supply handbook _____ a list of important company telephone numbers.

- (A) contain
- (B) containing
- (C) is contained
- (D) contains

106. For a brochure explaining the city's _____ to encourage recycling, please contact Christine Lee.

- (A) character
- (B) program
- (C) definition
- (D) question

107. River Oaks, Inc., employees must complete the employee satisfaction survey _____ Friday at 5:00 P.M.

- (A) as
- (B) of
- (C) by
- (D) in

108. The Watertown South bus station is _____ for repairs until May 16.

- (A) close
- (B) closes
- (C) closed
- (D) closings

- 109.** Participants in the Mumbai Business Seminars must pay a small fee to cover the cost of materials and _____.
(A) to supply
(B) supplied
(C) supplier
(D) supplies
- 110.** The Captain's Seafood Restaurant can _____ seat up to twenty guests in its Starboard Lounge.
(A) spacially
(B) comfortably
(C) abundantly
(D) evenly
- 111.** A processing fee of \$3.00 will be added to _____ received by telephone.
(A) order
(B) ordering
(C) ordered
(D) orders
- 112.** Preferred Medical Equipment, Inc., will raise prices _____ lower discounts on January 1.
(A) and
(B) again
(C) too
(D) still
- 113.** Current job _____ at Elite Insurance Company have been posted on the internal Web site and on major Internet job-search sites.
(A) open
(B) openings
(C) opened
(D) opens ..
- 114.** Market research results for Thermabrite's new handheld thermometer prototype were _____ encouraging.
(A) well
(B) near
(C) freely
(D) very
- 115.** Human resources director Erika Nikata understands that employee recruitment and retention are _____ important.
(A) equal
(B) equally
(C) equality
(D) equalize
- 116.** Residents of Alberta Falls were _____ notified of the increase in snow-removal fees.
(A) shortly
(B) promptly
(C) busily
(D) currently
- 117.** Ms. Ife Bankole was the manager of an employment _____ in Lagos for five years.
(A) assembly
(B) collection
(C) agency
(D) destination
- 118.** The _____ fee for any of the Logistics Management courses is €25 a person.
(A) enrollment
(B) enroll
(C) enrolled
(D) enrolls
- 119.** The Empire Theatre box office will stop selling tickets fifteen minutes _____ the beginning of the show.
(A) between
(B) before
(C) up
(D) for
- 120.** In yesterday's third-quarter financial statement, Vargas Industries reported a 15 percent _____ in value.
(A) gain
(B) progress
(C) advantage
(D) benefit

- 121.** Although Chang-Ho Nah is Permore Financial's newest executive, he is _____ regarded as one of the company's most competent vice presidents.
- (A) wide
(B) wider
(C) widest
(D) widely
- 122.** To _____ for the local-shopper discount, customers must show proof of residency.
- (A) qualify
(B) award
(C) experience
(D) certify
- 123.** In April, Peterson's Garden Store will hold _____ sessions on gardening basics.
- (A) introduce
(B) introducing
(C) introductions
(D) introductory
- 124.** Ivankoff Industries' venture into experimental technologies will be accomplished by utilizing _____ already available within the company.
- (A) purposes
(B) expenses
(C) resources
(D) salaries
- 125.** Mr. Hahn and Ms. Smalls began working at ABCO Corporation at the same time, and _____ hope to be promoted next year.
- (A) many
(B) few
(C) one
(D) both
- 126.** Tickets for Westbury Football games will become _____ to the general public on Monday morning at 10:00 A.M.
- (A) effective
(B) ready
(C) present
(D) available
- 127.** The quality-control process will be revised due to the large number of product flaws _____ reported.
- (A) is
(B) are
(C) were
(D) being
- 128.** Pronesti Ltd. paid £500 million to _____ the profitable computer software firm XBR Technologies.
- (A) acquire
(B) achieve
(C) yield
(D) realize
- 129.** Alpha Clothing Store is a family-owned business offering high-quality men's clothing at _____ prices.
- (A) affordably
(B) affordable
(C) afford
(D) afforded
- 130.** Visitors are asked to turn off their electronic devices when _____ the laboratory.
- (A) enters
(B) entering
(C) enter
(D) entered

131. Noted author Neha Dehuri will be signing copies of her _____ acclaimed book, *The Forgotten*, on Sunday at the Gloucester University Bookstore.
- (A) critically
(B) criticism
(C) critics
(D) criticize
132. _____ the new office building is occupied, construction vehicles will not be allowed to use the main parking area.
- (A) Once
(B) Next
(C) Soon
(D) Then
133. Dr. Weisman, who served for 25 years as an _____ part of the research team, will retire on March 30.
- (A) integrate
(B) integrally
(C) integration
(D) integral
134. New patients should arrive fifteen minutes before their scheduled appointment time to allow _____ time to complete any paperwork.
- (A) sufficient
(B) liberal
(C) thorough
(D) entire
135. The hiring committee had discussed the possibility of interviewing the candidates in person but decided on telephone interviews _____.
- (A) until
(B) besides
(C) instead
(D) with
136. The directors voted to extend evening hours at local libraries to make them more _____ to patrons who cannot visit them during the day.
- (A) educated
(B) capable
(C) appreciative
(D) accessible
137. _____ pleased the clients most was the effective customer service Moradon Bank provided.
- (A) Who
(B) That
(C) What
(D) This
138. _____ repeated delays in construction, the new supermarket was finished in time for the start of business.
- (A) Despite
(B) Although
(C) As much as
(D) In keeping with
139. The Grovesburg Historical Society leads tours of local historical sites every day _____ Sunday.
- (A) other
(B) except
(C) than
(D) some
140. Upgrades to the order-tracking database will allow staff to process customer purchases more _____.
- (A) totally
(B) efficiently
(C) recently
(D) shortly

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

From: Mayumi Wada <mwada@worldtranplus.com>
To: Beth Adelman <badelman@worldtranplus.com>
Subject: Itinerary
Date: June 4

Ms. Adelman,

Thank you for booking the flights for me on such short notice; I received the travel itinerary this morning. Unfortunately, Mr. Park _____ our meeting in Seoul, so my flight and hotel

- 141.** (A) reschedules
(B) has rescheduled
(C) rescheduling
(D) to reschedule

reservations will need to be changed.

_____ leaving Tokyo on June 15, I need to leave on the thirteenth and return on the sixteenth.

- 142.** (A) Without
(B) As far as
(C) Instead of
(D) Upon

In the original itinerary you sent, I did not see any information regarding transport to and from the airports in Tokyo and Seoul. If you have not already done so, I would appreciate it if you could _____ that.

- 143.** (A) question
(B) arrange
(C) promote
(D) cancel

Thank you again for your help.

Mayumi Wada

Questions 144-146 refer to the following e-mail.

Re: Calculations Software Training

This is to remind you of the upcoming Calculations Software training seminar, which will be made available twice daily on July 1, 2, and 3. Sessions will be held _____ 9:00 A.M. to

- 144.** (A) from
(B) through
(C) since
(D) into

11:00 A.M. and 1:00 P.M. to 3:00 P.M. on the above-mentioned dates.

All accounting and finance department employees must sign up to attend one of the sessions by June 23. To do so, go to the internal company Web site and click on the Staff Development icon, then click on the Calculations Software Seminar icon. Fill in the _____ information and

- 145.** (A) require
(B) required
(C) requiring
(D) requirement

click Submit. If you have any problems with the _____ process, contact technical support at

- 146.** (A) hiring
(B) production
(C) referral
(D) registration

extension 492.

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Questions 147-149 refer to the following letter.

November 5

Dear Ms. Krzezewski,

Thank you for your recent letter. You wanted to know if the Adventurer Jacket from Everwear Clothing would once again become available in the Soft Plum color, as it was last season. In fact, we _____ that color. It has been replaced with the Wild Berry color, which is a shade

- 147.** (A) are discontinued
(B) would have discontinued
(C) have discontinued
(D) have been discontinued

darker. We did this in response to customer feedback that indicated that dirt showed much less on the darker colors than the lighter ones. _____ the garment is designed for active, outdoor

- 148.** (A) As if
(B) Whether
(C) Until
(D) Because

use, we wanted it to give as much wear between washings as possible. We hope you like the new color and will consider trying it.

Again, thank you for your _____. Our friendly, knowledgeable customer service

- 149.** (A) purchase
(B) inquiry
(C) advice
(D) trial

representatives are always happy to answer any questions or address any concerns our customers may have.

Sincerely,

Jules Heather
Customer Service Representative
Everwear Clothing, Inc.

Questions 150-152 refer to the following e-mail.

From: Janet Winters <jwinters@dunnenterprises.com>
To: Srinivas Duggirala <sduggirala@dunnenterprises.com>
Subject: Ad Templates
Date: March 5

Srinivas,

I just wanted to let you know that the print advertising templates for the Vectra small-appliance line have been completed and are ready for your inspection. _____ you suggested, we have

- 150.** (A) How
(B) When
(C) For
(D) As

focused on the affordability of the products as well as their ease of use. I plan to drop the templates off to you in person, at which time I'd like to talk to you about any _____ you feel

- 151.** (A) revision
(B) revisions
(C) revising
(D) revised

are necessary. Please let me know when you are available to _____.

- 152.** (A) attend
(B) travel
(C) meet
(D) watch

Janet

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following notice.

Let *Builder's Advantage* Work for You!

Obtain your share in the marketplace by advertising in
Builder's Advantage Magazine

- Glossy, large-format magazine dedicated to the construction industry
- Four issues annually
- Readership of over 40,000
- Distributed to over 250 area businesses in Farmington and Uxbridge counties
- Quarter- and half-page advertisements available
- Advertisements start as low as \$150.00
- Discounts offered on advertisements placed in multiple issues

Call our Public Relations Department at 055-1043 for details.

TEST 04

153. What is being offered in the notice?

- (A) Construction services
- (B) A building for rent
- (C) Advertising space
- (D) Magazine subscriptions

154. What is indicated about *Builder's*

- Advantage Magazine*?
- (A) It is distributed to homes.
 - (B) It is published four times a year.
 - (C) It contains full-page advertisements.
 - (D) It is a new magazine.

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Questions 155-156 refer to the following e-mail.

From:	customerservice@bakergifts.com
To:	Harriet Goldsmith <hgoldsmith@acvweb.net>
Subject:	Promotion
Date:	January 10

Dear Ms. Goldsmith,

Thank you for your recent online purchase from Baker Gifts.

To show our appreciation, we'd like to offer you 15 percent off the price of your next online purchase. This promotional discount can be used on any of the hundreds of products available from our Web store at www.bakergifts.com. This offer expires on April 15. When you check out, simply enter promotional code XYH9674, and 15 percent will be taken off your merchandise total.

Baker Gifts is proud of our exquisite products and exceptional customer service. We are confident you will find the perfect gift for a special person, or something well deserved for yourself.

The Customer Service Team

155. What is the purpose of the e-mail?

- (A) To provide information about shipping
- (B) To offer a discount on a future purchase
- (C) To inform Ms. Goldsmith that she has won a prize
- (D) To explain how to buy a gift certificate

156. What is indicated about Ms. Goldsmith?

- (A) She has recently bought something online.
- (B) She intends to purchase a gift for herself.
- (C) She is a longtime customer of Baker Gifts.
- (D) She prefers to shop online.

Questions 157-159 refer to the following information.

Thank you for choosing **Passages Hotel**, Kuala Lumpur's premier hotel and conference center. We greatly value your opinion. Please take a moment to fill out the questionnaire and either leave it in your room or place it in the box located in the hotel's lobby.

Rate the following.	Excellent	Good	Fair	Poor	Not Used
Front desk service				X	
Concierge service	X				
Lotus restaurant	X				
Room service					X
Housekeeping		X			
Business center		X			
Overall appearance of hotel	X				

I have stayed at this hotel a number of times on business and am usually very satisfied. However, this time it seemed that the front desk was understaffed the entire time I stayed here. I had to wait for 20 minutes to check in, and it took over 30 minutes to check out. In addition, it was difficult to contact the front desk from my room. Twice the phone rang without anyone picking up. I realize this was a busy month for the hotel, but enough staff should have been put on duty to accommodate guests.

Name (optional) : Bindi Shah

Contact information (optional) : bshah@svpnet.com

Date of stay: April 15-18

Passages Hotel

TEST 04

157. What is NOT indicated about Passages Hotel?

- (A) It provides meeting space.
- (B) It has hired additional staff.
- (C) It seeks the opinions of its customers.
- (D) It was busy in April.

158. What did Ms. Shah find unsatisfactory?

- (A) Room service
- (B) The restaurant
- (C) The business center
- (D) Front-desk service

159. What is suggested about Ms. Shah?

- (A) She was in Kuala Lumpur on business.
- (B) She stayed at Passages Hotel for the first time in April.
- (C) She was unhappy with the housekeeping service.
- (D) She received a discount because of the hotel's poor service.

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Questions 160-162 refer to the following letter.

Mazahreh Graphics

Offices in London, New York, and Atlanta
P.O. Box 32569 • Atlanta, GA 30301

September 12

Nicole Bourg
Benchmark Publishing
Atlanta, GA 31306-8542

Dear Ms. Bourg:

Thank you for the opportunity to meet with you at Benchmark Publishing. It was a pleasure to talk to you about your upcoming publications. I hope that following our conversation, you will consider Mazahreh Graphics when choosing an artist to create book-cover art for the *Inspector Andrews* mystery series by Sven Jorgensen.

I'd like to reiterate that Mazahreh Graphics has created cover art for over 300 books, many of which were published in series. We consistently deliver quality work ahead of schedule, at a price I'm sure you will find competitive. I have enclosed additional examples of our recent work that I did not have a chance to show you during our meeting yesterday.

Again, I enjoyed talking with you and hope to hear from you soon.

Sincerely,

Saman Mazahreh

Saman Mazahreh

Enclosure

160. What is NOT indicated about Ms. Bourg?

- (A) She has written a series of books.
- (B) She has met with Mr. Mazahreh.
- (C) She is looking for an illustrator.
- (D) She works for a publishing company.

161. What does Mr. Mazahreh state about his company?

- (A) It is near the office of Benchmark Publishing.
- (B) Its prices are much lower than those of its competitors.
- (C) It has provided artwork for book covers.
- (D) It can complete work faster than its competitors can.

162. What does Mr. Mazahreh include with his letter?

- (A) A contract
- (B) Letters of recommendation
- (C) Samples of artwork
- (D) An invoice

Questions 163-165 refer to the following article.

Hong Kong Today **Hong Kong's Source of English News**

Palais Hotel Gets Top Chef

The Palais Hotel, known by insiders as Hong Kong's hidden jewel, is about to become very well-known. The hotel's Jade Restaurant has hired a new executive chef, cooking expert and chef extraordinaire Mei-Yi Gan. Gan, who took over the restaurant last month, has already made her mark by adding some of her signature dishes to the menu.

Gan has most recently worked as head chef at Hong Kong's four-star restaurant Room at the Top but is best known for her previous work as editor of *East and West*, a cooking magazine with an impressive international circulation. Gan studied under Master Chef Chun-Yuen Li, who praised Gan for being "a culinarily gifted student" and possessing "excellent instincts."

So far, the Palais Hotel has been aptly nicknamed. Staying in one of the luxurious rooms, or dining at the sophisticated Jade Restaurant, one gets a sense of experiencing something special, something still undiscovered. Based on the meals that Gan has produced there so far, we predict that the addition of this exceptional chef will serve to bring the hidden jewel out of hiding.

TEST 04

163. Where does Ms. Gan currently work?

- (A) At Jade Restaurant
- (B) At *East and West*
- (C) At Room at the Top
- (D) At *Hong Kong Today*

165. Who is Chun-Yuen Li?

- (A) A magazine editor
- (B) A hotel manager
- (C) A cooking teacher
- (D) A restaurant manager

164. What is implied about the Palais Hotel?

- (A) It appeals to travelers on a budget.
- (B) Its restaurant is large.
- (C) It is not conveniently located.
- (D) It is currently not widely known.

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Questions 166-169 refer to the following information.

Woodsmith, Inc.

We are pleased you have purchased handmade, hardwood furniture from Woodsmith, Inc. of Vancouver. We are proud of our long heritage and are confident you will appreciate the quality and craftsmanship that went into the making of your product. Our furniture is meant to last a lifetime. That is why we make every effort to inform our customers how best to treat it. We recommend the following.

- Use cleaning products that are made specifically for wood such as Bly's Wood Cleaner. Avoid multisurface cleaners, as these may leave streaks or an oily residue.
- To brighten a surface that has dulled, use a paste wax such as Russ Wax. Apply the wax no more than twice per year. Remove the old wax first with a mild, nonalkaline soap-and-water solution.
- Avoid wiping the furniture with a dry cloth, as this may leave hairline scratches on the finish.
- Avoid placing the furniture directly in front of radiators, heating ducts, and fireplaces.
- Do not expose the furniture to direct sunlight, as this may lead to fading.

We wish you a lifetime of enjoyment from your furniture. We appreciate your business, and we welcome your comments and suggestions. Simply call 604-555-0144 during regular business hours.

166. What does the information mainly discuss?

- (A) When to purchase a product
- (B) Where to shop for a product
- (C) How to care for a product
- (D) How to repair a product

167. What is indicated about Woodsmith, Inc.?

- (A) Its stores are closed on weekends.
- (B) It sells furniture online.
- (C) It is a new company.
- (D) Its products are manufactured by hand.

168. What does the information recommend for use with hardwood furniture?

- (A) A dry cloth
- (B) A paste wax
- (C) A multisurface cleaner
- (D) An oil-based cleaning solution

169. According to the information, what could happen to hardwood furniture in direct sunlight?

- (A) It may overheat.
- (B) It may dry out.
- (C) The finish may crack.
- (D) The color may get lighter.

Questions 170-171 refer to the following appointment calendar.

Appointment calendar	
Name: <u>Johnathan Biedler</u>	
Monday September 26	8:30 A.M. Teleconference (Arnold White-A&F Consulting) 10:00–11:30 A.M. Brand Launch Team meeting (Room 2A) 1:00–2:30 P.M. Interview administrative assistant (Helen Maeda) Room 102
Tuesday September 27	8:00–10:30 A.M. Brand Launch Team meeting (Room 2A) 4:00–5:30 P.M. Meeting Roland Patterson (Finance Department) Room 220
Wednesday September 28	9:00 A.M. Teleconference (Asia Pacific Marketing Group) 11:00 A.M. Teleconference (Martin Ricciardo-Wexford Consulting) 1:00–2:30 P.M. Interview administrative assistant (Walter Krauter) Room 102
Thursday September 29	10:30 A.M. Teleconference (Arnold White-A&F Consulting) 12:00–1:00 P.M. Working lunch with Brand Launch Team (Room 235)
Friday September 30	1:00–2:30 P.M. Interview administrative assistant (Flora Suarez) Room 102 4:00–5:00 P.M. Administrative assistant hiring meeting with Brenda Cho (Human Resources) Room 415

170. What is suggested about Mr. Biedler?

- (A) He does not work over lunch breaks.
- (B) He reports to Brenda Cho.
- (C) He is planning to hire an administrative assistant.
- (D) He has an appointment scheduled on Friday morning.

171. When does Mr. Biedler NOT have a teleconference?

- (A) On Monday
- (B) On Tuesday
- (C) On Wednesday
- (D) On Thursday

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Questions 172-175 refer to the following news article.

Ashland Foods to Enter Frozen-Foods Market

March 12—Snack-food giant Ashland Foods announced yesterday that it is acquiring frozen-foods maker Addison May. Ashland Foods was the highest bidder in a two-month-long bidding war in which Belltown Foods was the other major contender. Hugh Tran, CEO of Addison May, said in a statement to *Business Daily*, “We are confident in the vision Ashland Foods has for our company and are sure that the integrity of our products will remain intact.”

Ashland Foods CEO Anna Baum said that “with the acquisition of Addison May, Ashland Foods expects to become an even bigger global competitor in emerging markets such as Latin America and China.”

Addison May was founded 75 years ago. In the past 5 years, it has undergone two restructurings and has downsized its product line to 18 core products. The company is known for its Meals for Two line of frozen dinners, as well as for its Bakery Delights line of frozen pastries. Because of its strong brand recognition, the Addison May name and logo will still appear on the front of its packaging. On the back, the labels will read “Produced and distributed by Ashland Foods.”

The acquisition is set to take place on May 1. There has been no statement regarding the impact the acquisition will have on Addison May’s 17,000 employees worldwide.

In response to the news of the acquisition, Ashland Foods’ stock rose 5 percent yesterday.

172. What does Ms. Baum say about Ashland Foods?

- (A) It will discontinue the Bakery Delights line of products.
- (B) It is currently not profitable.
- (C) It plans to open new production sites.
- (D) It expects to expand its business internationally.

173. What is NOT mentioned about Addison May?

- (A) Its products will carry the Ashland Foods logo.
- (B) It is an international company.
- (C) It produces desserts.
- (D) It has reduced its product line.

174. When was Addison May established?

- (A) Two months ago
- (B) Eighteen months ago
- (C) Five years ago
- (D) Seventy-five years ago

175. What happened as a result of the announcement by Ashland Foods?

- (A) The price of Ashland Foods' stock increased.
- (B) Some employees of Addison May resigned.
- (C) Some frozen-foods products became unavailable.
- (D) Belltown Foods entered into new negotiations with Addison May.

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Questions 176-180 refer to the following article.

Theater Comes Back to Life

September 1 marks the beginning of the twentieth theatrical season at Shoreline Playhouse in Meadow Lakes, an event that just one year ago few thought would ever take place.

Over the past three years the Playhouse has seen its share of troubles. The opening of Field Theater in nearby Mooreland City meant that Shoreline Playhouse was no longer the only destination for area theatergoers. In addition, the generous grants given to Field Theater by the Walters Foundation meant larger-scale productions there that had a broader appeal. Shoreline Playhouse found itself operating at a loss, with little idea of what the future would hold.

Proud of its long theater heritage, the town of Meadow Lakes decided it would not be outdone by Mooreland City. The town stepped in and purchased the Lake Drive property on which the Playhouse stands. The town leased the property back to the Playhouse for the next 25 years as a hands-off landlord. In addition, town residents raised a significant amount of money in donations through their Save Our Playhouse campaign.

These efforts have paid off enormously. Milton Shaffer, executive director of Shoreline Playhouse, says that “because of what the town has done for us, we are now able to offer our best season yet. We have big names in theater who will grace our stage this season, including actors William Farr, Eva Johnson, and Clyde Wells, and musical theater luminaries Mary Noda and Henry Formann.” Shaffer goes on to add, “We have a great lineup of theatrical productions with broad intergenerational appeal, such as Angela DiFalco’s classic play *Two Floors Down*, Beth Heard’s *Windswept Lane*, Blanca Flores’ *Far Away Home*, and Anthony Ward’s new musical *Stepping Out of Time*, which will make its debut here at Shoreline Playhouse.”

The sigh of relief around Meadow Lakes is almost audible. The Shoreline Playhouse can now concentrate on what it does best, enriching the area with firstclass theater productions. As resident May Gramercy puts it, “Art, whether it’s visual art, music, or theater, is necessary for a good life. We’d never let our town be without it.”

- 176.** What is one purpose of the article?
- (A) To announce the closing of a theater
 - (B) To announce the hiring of an executive director
 - (C) To describe an upcoming theatrical season
 - (D) To describe a potential real estate investment
- 177.** What is true about Field Theater?
- (A) It specializes in musical theater.
 - (B) Its plays are directed by Milton Shaffer.
 - (C) It has been given a significant amount of money.
 - (D) It is located on Lake Drive.
- 178.** What is NOT mentioned about the town of Meadow Lakes?
- (A) It has experienced financial difficulty.
 - (B) It is close to Mooreland City.
 - (C) Its residents support its theater.
 - (D) It has had a theater for almost twenty years.
- 179.** The word “raised” in paragraph 3, line 9, is closest in meaning to
- (A) awakened
 - (B) collected
 - (C) mentioned
 - (D) lifted
- 180.** Who wrote the musical play mentioned in the article?
- (A) Clyde Wells
 - (B) Angela DiFalco
 - (C) Mary Noda
 - (D) Anthony Ward

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Questions 181-185 refer to the following advertisement and order form.



Marie Fowler Cakes

180 King Street
Melbourne, Victoria 3000
(613) 8344-4001

Custom cakes for any occasion

Birthdays

Weddings

Anniversaries

Holiday Cakes

Themed Cakes

Cupcakes

Graduations

Corporate Events

Petits Fours

Each cake we make is unique. The owner personally consults with each customer to come up with a concept and design. Then our staff of five talented cake decorators and bakers make a cake that is guaranteed to add style and flair to your events.

Receive 10% off the price of your cake when you place an order on the day of the consultation.

Contact Marie Fowler at (613) 8344-4001 or by e-mail at marie@mariefowlercakes.com.
To view photos of creations, go to www.mariefowlercakes.com.

ORDER FORM

Marie Fowler Cakes

Name: Garrett Wilson
Phone: 613-3211-2762

Delivery Date: November 8
Address: M&H Technologies
29 Warley Road
Melbourne, Victoria 3000

Cake Description:

Two-tiered square cake for retirement party. Lavender buttercream frosting in a basket-weave texture. Gum-paste flowers (multicolored peonies as cake topper, with more peonies scattered on bottom tier). Message on plaque to read: "Good Luck, Ann. We'll Miss You." Cake will feed 100.

Price:	\$200.00
Discount: 10%	-20.00
Total:	<u>\$180.00</u>
Deposit: 20%	-36.00
Amount Due:	\$144.00 (to be paid upon delivery)

Owner's Signature: Marie Fowler

Customer's Signature: Garrett Wilson

181. What is indicated in the advertisement about Ms. Fowler?

- (A) She can provide photographers.
- (B) She bakes the cakes herself.
- (C) She meets with her customers personally.
- (D) She arranges corporate events.

182. What is suggested about Mr. Wilson?

- (A) He is a frequent customer of Marie Fowler Cakes.
- (B) He is a manager at M&H Technologies.
- (C) He purchased photos of cakes on a Web site.
- (D) He ordered a cake on the day of his consultation.

183. What kind of event will be celebrated at M&H Technologies?

- (A) A retirement
- (B) A birthday
- (C) An anniversary
- (D) A graduation

184. What is NOT mentioned about the cake?

- (A) It will be a lavender color.
- (B) It will have a message on it.
- (C) It will be decorated with flowers.
- (D) It will be presented in a basket.

185. What will Mr. Wilson most likely do on November 8?

- (A) Pay an outstanding balance
- (B) Order an additional cake
- (C) Pick up a cake at Ms. Fowler's shop
- (D) Send invitations to a party

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Questions 186-190 refer to the following letter and e-mail.

January 28

Dr. Adriana Novakova
Karlova 12
100 01 Prague 1
Czech Republic

Dear Dr. Novakova,

On behalf of the International Architectural Preservation Society, I'd like to invite you to give the opening keynote address at our conference in Budapest from August 31 to September 3. This would be on August 31 at 2:00 P.M. at the Hotel Danube, where the conference will be held.

The Preservation Society is impressed by your leadership in the recent restoration of the Opera Towers in your city. Your commitment to preserving the architectural elements of such an important landmark is a shining example of the best efforts preservationists strive to put forth. I am certain that conference attendees from around the world will be very interested in the processes and methods you used to bring the towers back to their original seventeenth-century splendor.

We hope you will consider speaking at the conference. Please contact me at +43-8664-42332 or by e-mail at jbaumgarten@goetzuniversity.ac.at.

Sincerely,

Jutta Baumgarten

E-mail Message

From: Adriana Novakova <anovakova@historicrestorations.cz>
To: Jutta Baumgarten <jbaumgarten@goetzuniversity.ac.at>
Subject: Your letter
Date: February 5

Dear Dr. Baumgarten,

I was thrilled to receive your letter and to hear that my work is well regarded, especially by such an esteemed organization as yours. Of course, I would be honored to be a part of the conference and will be happy to talk about a subject that is so important to me, the restoration of the Opera Towers.

I do have a conflict, however, on day one of the conference. I have an important appointment with a grant-giving foundation that afternoon, which is of great importance to my next project, the restoration of a historic school building in Potsdam. Would it be possible for me to speak some time during the second or third day of the conference? Perhaps I could give the closing address.

I'd very much like to participate. Please let me know if this would work.

Sincerely,

Adriana Novakova

186. Why was the letter written?

- (A) To request an architectural plan
- (B) To invite someone to give a speech
- (C) To offer advice on a project
- (D) To cancel an engagement

187. What is suggested about the Opera Towers?

- (A) They have historical significance.
- (B) They will be moved to a new location.
- (C) They are currently under construction.
- (D) They are located in Dr. Baumgarten's hometown.

188. When will Dr. Novakova have a meeting about a school restoration project?

- (A) In January
- (B) In February
- (C) In August
- (D) In September

189. What is indicated about Dr. Novakova?

- (A) She is hesitant to give information about her projects.
- (B) She has worked with Dr. Baumgarten on a previous occasion.
- (C) She is a member of the International Architectural Preservation Society.
- (D) She is unable to be in Budapest for the beginning of the conference.

190. Where will Dr. Novakova work next?

- (A) In Potsdam
- (B) In Salzburg
- (C) In Prague
- (D) In Budapest

Questions 191-195 refer to the following memo and information.

To: All Monahan Books Staff
From: James Monahan
Date: 15 March
Subject: Staff Recommendations

As you know, when our customers browse for books, they often ask you, our staff members, for recommendations. As you may also know, April is Contemporary Irish Writers Month. In honor of that, I'd like to create a display on the east wall of our store that showcases our staff's recommendations for books by Irish writers. I'd like each of you to choose a book you enjoyed reading and write a paragraph which gives a synopsis of the book and describes why you recommend it. Recommendations can be written on a form that is available in my office. The book you recommend should have been written by a writer who is currently living and writing here in Ireland. The book can be fiction or nonfiction and must have been published within the past five years. Your recommendation will be displayed next to copies of the book.

I know that all of you are avid readers. I'm looking forward to seeing our customers' reactions to this display and to your knowledge and expertise. Please have recommendations written by 25 March.

Thank you.

James

Monahan Books Employee: Moira Dunn

Recommended book: Home Fires Burning

Author: Noel Black

First-time novelist Noel Black brings us the story of Gabriel Moore, a successful Irish physician living in London, who returns to his native County Clare, Ireland, to care for his ailing father. Upon Gabriel's arrival, his father reveals something that could bring the already difficult relationship between father and son to its breaking point. Black explores family dynamics with a poignant reality unmatched by most contemporary writers. An added bonus is Black's cast of village characters who add charm and humor to a serious subject. The reader is also treated to beautiful descriptions of the lush landscapes that make County Clare unique. *Home Fires Burning* is an entertaining read and is money well spent.

- 191.** What does Mr. Monahan say about customers of Monahan Books?
- (A) They seek advice from store employees.
 - (B) They shop mainly in the evening.
 - (C) They are interested primarily in Irish writers.
 - (D) They prefer Monahan Books to other bookstores.
- 192.** According to the memo, what will happen in April?
- (A) A bookstore will hire additional staff.
 - (B) A bookstore will feature a specific type of book.
 - (C) A writer will be invited to speak at a bookstore.
 - (D) A bookstore will close temporarily to prepare for a special event.
- 193.** What is implied about *Home Fires Burning*?
- (A) It was published in London.
 - (B) It was published less than five years ago.
 - (C) It is a best seller.
 - (D) It will be offered at a discount in April.

- 194.** Who is Gabriel Moore?
- (A) A character in a film
 - (B) An Irish author
 - (C) A landscape artist
 - (D) A fictional doctor
- 195.** What does Ms. Dunn suggest about *Home Fires Burning*?
- (A) It describes city life.
 - (B) It is difficult to read.
 - (C) It is realistic.
 - (D) It is written in an academic style.

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Questions 196-200 refer to the following e-mails.

From:	Lester Ang <lang@heathnet.com>
To:	Technical Service <techservice@brewmaster.com>
Subject:	Brew Master 400A
Date:	July 12

I purchased a Brew Master 400A Automatic Grind Coffeemaker just under one year ago (serial # 4XR400A94732). It had been working very well up until last week, but now the coffee is much weaker than usual. I consulted the manual that came with the coffeemaker and followed the suggestions. First, I followed the directions on page 6 to confirm that the filter basket was inserted properly. Then, I checked that the strength setting was correct and that there was an appropriate quantity of coffee beans in the coffee-bean holder. However, the coffee still is not as strong as it should be. Is there anything else you can recommend before I send the machine in for repair? I have purchased several Brew Master coffeemakers over the years, and they have always lasted much longer than a year. Thank you.

Thank you.
Lester Ang

E-mail

From:	Technical Service
To:	Lester Ang
Subject:	Brew Master 400A
Date:	July 13

Mr. Ang,

Thank you for your detailed e-mail. It is helpful to know that you have already explored potential problem areas. Since you did not locate the source, I suspect that the chute for the ground coffee is clogged. This is the area that connects the grinder to the filter and is the part through which the freshly ground coffee beans enter the filter basket.

To rectify the problem, you will need to remove the coffee-bean holder. Lift the cover from the chute and clean out any coffee grounds that might be stuck in there. Replace the chute cover and the coffee-bean holder, and your machine should be ready to brew coffee to the desired strength. It is helpful to clean the chute every six months.

As a reminder, the warranty you purchased on this machine has almost expired. You have the option to extend the warranty for another six months. You can do this online at www.brewmaster.com/warranty.

Thank you for using a Brew Master coffeemaker.

Timothy McNeil
Brew Master Technical Service

- 196.** Why did Mr. Ang write the first e-mail?
- (A) To find out where to send a machine for repair
 - (B) To ask how to solve a problem with a machine
 - (C) To offer advice on a damaged machine
 - (D) To ask what type of beans he should use with his machine
- 197.** What is mentioned about the Brew Master 400A coffeemaker?
- (A) It uses paper filters.
 - (B) It can make coffee in different strengths.
 - (C) It has a delayed-start function.
 - (D) It is self-cleaning.
- 198.** What is NOT a suggestion made by the manufacturer of Brew Master?
- (A) Checking the amount of beans in the coffee-bean holder
 - (B) Making sure the filter basket is put in correctly
 - (C) Grinding the beans to a finer consistency
 - (D) Cleaning ground coffee out of the chute

- 199.** In the second e-mail, the word “extend” in paragraph 3, line 2, is closest in meaning to
- (A) collect
 - (B) offer
 - (C) define
 - (D) lengthen
- 200.** What is implied about Mr. Ang?
- (A) He purchased a yearlong warranty.
 - (B) He will receive a refund.
 - (C) He bought his first Brew Master machine one year ago.
 - (D) He did not receive a manual with his machine.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mr. Kensington has already filed the expense report for _____ recent trip to Hong Kong.

- (A) he
- (B) his
- (C) him
- (D) himself

102. Duties have been divided _____ among the town council committee members.

- (A) even
- (B) evened
- (C) evenly
- (D) evenness

103. Ms. Jung has suggested that _____ Mr. Tesler or Ms. Sato attend the conference next month.

- (A) both
- (B) neither
- (C) as
- (D) either

104. Mr. Song's promotion to the position of division _____ was announced at this morning's staff meeting.

- (A) manage
- (B) manager
- (C) managed
- (D) manageable

105. To be _____ for the position at Prexile Industries, candidates must have at least two years of engineering experience.

- (A) considered
- (B) applied
- (C) worked
- (D) found

106. The mail office will soon be able to send out packages more _____ because of the updated processing procedures.

- (A) quick
- (B) quicker
- (C) quickest
- (D) quickly

107. In order to guarantee your room reservation at the Palembang Hotel, please reply to this e-mail _____ 24 hours.

- (A) within
- (B) about
- (C) since
- (D) into

108. Mariel Castillo's _____ rated radio program will move to a new radio station in the spring.

- (A) surely
- (B) very
- (C) highly
- (D) ever

- 109.** Ms. Itoh from AFT Technology Consulting was _____ in getting everyone familiar with our new computer system.
- (A) help
(B) helper
(C) helpful
(D) helpfully
- 110.** The Joseph Wellington Library would like to thank all donors for their _____ during the recent fundraising campaign.
- (A) account
(B) privilege
(C) ceremony
(D) generosity
- 111.** The president of Paterson Industrial Solutions has signed a number of important _____ this month.
- (A) contract
(B) contracts
(C) contracted
(D) contracting
- 112.** All employees working in the assembly area will be _____ to take a course on machine operation.
- (A) recognized
(B) required
(C) given
(D) grown
- 113.** The manufacturer _____ the warranty on its latest camera models by twelve months.
- (A) extend
(B) was extended
(C) extending
(D) has extended
- 114.** Office supplies are stored in the copy room, _____ the fax machine.
- (A) next to
(B) down
(C) throughout
(D) onto
- 115.** Orders from the warehouse in Perth _____ arrive in five to seven days.
- (A) typify
(B) typified
(C) typical
(D) typically
- 116.** Franklin Catering Company offers a _____ range of menu choices for both lunch and dinner.
- (A) satisfied
(B) hopeful
(C) dividing
(D) broad
- 117.** _____ Ms. Rajappan has been at the law firm for only two years, she has already worked on a large number of high-profile projects.
- (A) Although
(B) Moreover
(C) Despite
(D) Yet
- 118.** Applications for scholarships should be submitted to the selection committee in a _____ manner.
- (A) time
(B) timed
(C) timely
(D) timing
- 119.** Recent research on battery life shows that the battery in our newest mobile phone _____ better than those in similar products.
- (A) perform
(B) performing
(C) performs
(D) performance
- 120.** _____ two thousand people attended the concert, and the theater was at full capacity.
- (A) While
(B) Over
(C) For
(D) Upwards

121. To ensure that all deadlines are met, Ms. Sharma has asked team leaders to provide her with _____ project updates.

- (A) eligible
- (B) singular
- (C) frequent
- (D) evident

122. Last week, local _____ were forced to find alternative routes, due to fallen trees on Route 309.

- (A) commuters
- (B) commutes
- (C) to commute
- (D) commuting

123. The tasks that Ms. Ogawa must _____ are outlined in her employment agreement.

- (A) act
- (B) meet
- (C) carry out
- (D) turn in

124. Mr. Yamamoto voiced his _____ for the hard work and dedication of the advertising department during its recent campaign.

- (A) appreciate
- (B) appreciating
- (C) appreciation
- (D) appreciated

125. Employees are asked to _____ their work objectives with a supervisor before submitting the final copies to headquarters.

- (A) confer
- (B) review
- (C) reject
- (D) control

126. _____ by the product demonstration last week, the operations manager has decided to order several of Handimaid's appliances.

- (A) Impressed
- (B) Impressive
- (C) Impressing
- (D) Impression

127. After receiving numerous _____ about the defective headlight bulbs, our customer-service department has agreed to issue full refunds.

- (A) referrals
- (B) repairs
- (C) compensations
- (D) complaints

128. The expert _____ spoke at last month's seminar on environmental awareness has been nominated for a Flagler Prize.

- (A) whoever
- (B) when
- (C) wherever
- (D) who

129. Ms. Mendoza has agreed to work _____ as a weekend chef at the restaurant until a suitable replacement can be found.

- (A) easily
- (B) arbitrarily
- (C) enormously
- (D) temporarily

130. Stormy weather in Lorraine led to power outages last night, _____ some residents without electricity.

- (A) will leave
- (B) leaving
- (C) have left
- (D) leaves

- 131.** The Harrison Community Bank will open a branch in the center of Harrison, only a kilometer _____ their headquarters in the financial district.
- (A) all around
 (B) up until
 (C) far ahead
 (D) away from
- 132.** According to the catalog description, the Stenko lawn mower comes equipped _____ a removable grass catcher.
- (A) of
 (B) to
 (C) with
 (D) at
- 133.** Kristi Driver is a well-known therapist in the area of sports medicine, and her services are very _____ priced.
- (A) strongly
 (B) internally
 (C) reasonably
 (D) repeatedly
- 134.** The use of umbrellas is prohibited in the sports stadium because they obstruct the view of _____.
- (A) others
 (B) ones
 (C) any
 (D) those
- 135.** Despite the move of several new restaurants to the area, Vitella's Restaurant is still attracting enough customers _____ in business.
- (A) stay
 (B) to stay
 (C) stayed
 (D) staying
- 136.** _____ a number of inquiries from shareholders, James Hong has issued a formal announcement that his company is doing well.
- (A) Following
 (B) Beside
 (C) Against
 (D) Toward
- 137.** Mr. Daniels has mentioned _____ to retire from the board in November, but so far, a successor has not been named.
- (A) planned
 (B) plans
 (C) planner
 (D) was planning
- 138.** Peerplane, Inc., stated yesterday that its new prototype airplane has passed all _____ testing.
- (A) undeveloped
 (B) foregone
 (C) subordinate
 (D) preliminary
- 139.** _____ the band has finally confirmed its availability, the outdoor concert will be scheduled for Sunday, June 11.
- (A) In order for
 (B) Now that
 (C) So that
 (D) Regarding
- 140.** Melbourne Motors has succeeded in _____ positive publicity for its new line of ecologically friendly automobiles.
- (A) generating
 (B) confessing
 (C) transporting
 (D) entering

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

February 2

Dear Ms. Wolff:

Thank you for purchasing your car from Rogers Automobiles. Our sales staff was delighted to be of help to you.

Please remember that we also have trained personnel available to help you _____ your car.

- 141.** (A) advertise
(B) support
(C) create
(D) maintain

We are currently offering our new customers 15% _____ any service performed on or before

- 142.** (A) off
(B) out
(C) in
(D) under

March 18. You may refer to your owner's manual for a complete list of _____ service checks.

- 143.** (A) recommend
(B) recommended
(C) recommendation
(D) recommends

If you have questions at any time, please call us at 495-555-4756.

Sincerely,

Jin-Ho Lee
Service Director

Questions 144-146 refer to the following advertisement.

Bowford Theater is proud to present *The Light of Day*, the classic musical by Gordon Blackstone. This updated production features the original music, with _____ songs by Tonya Moretti.

- 144.** (A) add
(B) adding
(C) addition
(D) additional

The production will begin on January 2 at 8 P.M. and will _____ local actor Bert Derby

- 145.** (A) envision
(B) attempt
(C) feature
(D) possess

in the lead role.

The show runs _____ January 18.

- 146.** (A) through
(B) by
(C) from
(D) between

Tickets may be purchased online at www.BowfordTheater.com, by calling the box office at 1-888-555-0142, or in person at the box office.

Questions 147-149 refer to the following memo.

To: Employees of Inverness Technologies, Inc.
From: Frank Rich, Operations Manager
Date: November 2
Subject: Allen Hall Renovation

I want to remind you that Allen Hall _____ some construction work next week.

- 147.** (A) to undergo
(B) will be undergoing
(C) undergoing
(D) would have undergone

Two new elevators will replace the single existing elevator, which is old and too small. _____,

- 148.** (A) Instead
(B) Providing
(C) Differently
(D) In addition

a new stairwell will be installed, and the building's sprinkler system will be replaced.

We apologize in advance for any _____ that may result from the activity.

- 149.** (A) disturb
(B) disturbs
(C) disturbed
(D) disturbance

Questions 150-152 refer to the following letter.

Amy Baek
42 Durston Place
Ralway, MI 25072

Dear Ms. Baek,

It is my pleasure to inform you that Hannah Anderson _____ the Ralway branch of our

- 150.** (A) designated
(B) spoke
(C) joined
(D) arrived

accounting firm on October 1. She comes to us from Ackermann Accounting, where she has been a senior account manager for the last seven years. Ms. Anderson is _____ knowledgeable

- 151.** (A) vaguely
(B) extremely
(C) wishfully
(D) carefully

in the fields of international and financial law, and we feel very fortunate to have her with us.

Ms. Anderson can be reached at 906-555-0167, should you wish _____ an appointment with her.

- 152.** (A) to arrange
(B) have arranged
(C) be arranged
(D) arranging

As always, we look forward to doing business with you.

Sincerely,

James Waterman

Managing Director, Overseas Accounts
Waterman Accounting Firm

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following advertisement.

Zumatech 3000 Hush Maker

Are you tired of daily chores? Do you think that keeping your floors and carpets in good condition should be easier and less exhausting? Do you find traditional vacuum cleaners too noisy? Then the Zumatech 3000 is perfect for you. Our new Hush Maker noise-reduction technology makes the Zumatech 3000 the ideal machine for discerning home owners. Try one! You'll keep your floors spotless and your house peaceful!

153. What is being advertised?

- (A) A washing machine
- (B) A dishwasher
- (C) A clothes dryer
- (D) A vacuum cleaner

154. What is indicated about the product?

- (A) It is quiet.
- (B) It is inexpensive.
- (C) It is fast.
- (D) It saves energy.

Questions 155-156 refer to the following advertisement.



Dear Frequent Customer,

Our summer sale is about to start, and we want to tell you about the substantial savings we are offering during this annual event. For two weeks only, every item in our women's clothing and accessory department will be offered to loyal customers at a marked-down price of 25 percent off the lowest price! You can view our items on our Web site at www.swannsdepartments.com.

This incredible sale will begin on June 1 and end on June 14. Just bring this letter in to the store to receive our unbelievable savings. We know you won't want to miss this one!

Sincerely,

Harold Swann

Harold Swann, Manager
Swann's Department Stores

155. What is the purpose of this letter?

- (A) To advertise a store opening
- (B) To promote a new line of clothing
- (C) To announce a change in store management
- (D) To inform readers of special savings

156. What does the letter say is available on the store's Web site?

- (A) Discount coupons
- (B) Pictures of products
- (C) Directions to the store
- (D) Store hours

Questions 157–159 refer to the following information.



Lo Wai Books

*Hong Kong's largest provider
of books in English*

Shipping for International Orders

We accept orders from overseas. To purchase products from Lo Wai Books, please use the online order form. After an order has been placed, you may print the form as a record itemizing the products and quantities purchased, prices, and an estimated shipping date.

Because each region of the world requires different shipping rates, the shipping charges will be calculated separately. Please note that any extra charges resulting from shipping rates in individual regions will be listed in an e-mail sent to you once your order has been processed. Online orders take up to three days to process.

Although Lo Wai Books offers shipping by sea for large orders, we prefer to send overseas orders by air. Please select "International Orders: Air Freight" to have your order shipped by air. Please note that methods other than air freight can delay your order by as much as three months.

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157. What is NOT included on the order form?

- (A) Prices of individual products
- (B) Overseas shipping charges
- (C) An approximate shipping date
- (D) The quantities of ordered items

158. What is stated about online orders?

- (A) They are processed in three days or less.
- (B) They should be confirmed by the buyer in an e-mail message.
- (C) They are preferred in the case of large orders.
- (D) They allow the buyer a lower shipping rate.

159. What does the company recommend that customers do?

- (A) Review shipping charges on the company Web site
- (B) Request that orders be shipped by air
- (C) Expect delays in all international shipments
- (D) Watch for special discount offers

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Questions 160-162 refer to the following article.

Travel Watch

By Eduardo Espinosa, *Traveler's Plus* staff writer

In this month's "Travel Watch," I want to highlight the new fall fares to Europe offered by Flier's Choice Airlines. This airline, a long-time favorite of the budget traveler, offers discounted, round-trip airfares to popular destinations like Madrid, Amsterdam, Paris, and Rome. But we especially like the great deals to Germany. These are the lowest available fares on the market at hundreds of dollars less than other advertised fall airline prices.

Flier's Choice offers these fares between September 23 and November 30, but you must make a reservation by August 5 to receive these low prices. For more information on specific destinations and fares, visit our magazine's Web site at www.travelersplus.com.

Check back in next month's issue for great deals on hotels in Japan's most popular destinations.

160. Why was the article written?

- (A) To promote a new airline
- (B) To encourage readers to subscribe to a magazine
- (C) To announce a tour of Europe
- (D) To alert readers to low prices

161. What does the article suggest about *Traveler's Plus* magazine?

- (A) It is intended for professionals in the travel industry.
- (B) It focuses on European travel.
- (C) It is published monthly.
- (D) It can be found on Flier's Choice aircraft.

162. What is stated about the airfares?

- (A) They are available until the end of the year.
- (B) They are listed on the magazine's Web site.
- (C) They are offered by several different airlines.
- (D) They are available only to *Traveler's Plus* subscribers.

Questions 163-164 refer to the following information.

Pomeran Bank

Account statements

As a holder of a Pomeran Bank account, you will receive monthly statements of your account activity. Our representative will be calling you within the next few days to inquire whether you would like statements sent to you by e-mail or delivered to you by postal mail. Please decide which of these two options suits you better. Statements are free of charge. A fee of \$5.00 is charged if the balance on your account falls below \$100.

Additionally, you can access your account information on our Web site. Pomeran Bank is proud of its online services. We store records of your account activity for five years, while most other banks store the information for only two to three years.

163. What are customers asked to do?

- (A) Choose a way of receiving information from the bank
- (B) Contact a bank representative
- (C) Update their contact information
- (D) Pay an account processing fee

164. What is mentioned about Pomeran Bank?

- (A) It has recently updated its Web site.
- (B) It has been in business for two years.
- (C) Its online services are a new feature.
- (D) It keeps customer records online for five years.

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Questions 165-167 refer to the following memo.

MEMO

To: All Simonte Corporation Employees
From: Technological Services
Date: August 18

Dear Employee,

This is to remind you that, as of September 1, your old corporate e-mail address (employeeename@horizons.com) will change to employeeename@simontecorp.com to reflect our company's new name. Your previous e-mail account will continue to be available for one month after the switch, until 6 P.M. on October 1, after which you will no longer be able to access the old account directly.

It will be possible, however, to forward e-mails from your old address to the new address. At any time from September 1 through December 1, you may go onto the main Simonte Corporation Web site and go to the "Technological Services" portal to find instructions on how to transfer information from one account to the other. You will also be able to activate an automatic forwarding system for e-mails that are sent to the old address. This forwarding system will be available for the three months following the switch—until December 1. After December 1, e-mails sent to the old address will no longer be forwarded, and you will not be able to retrieve them.

If you have any questions, please do not hesitate to call the technological services department at extension 5178.

Thank you,

Toru Okamoto

Toru Okamoto
Managing Director
Technological Services

165. What will happen on October 1?

- (A) Simonte Corporation will move to new offices.
- (B) Old e-mail accounts will become inactive.
- (C) Employees will receive instructions for setting up a new e-mail account.
- (D) Employees will be given access to the Technological Services portal.

166. What is indicated about Simonte Corporation?

- (A) Its information technology department is under new management.
- (B) Its e-mail system will be temporarily interrupted.
- (C) It has recently changed its name.
- (D) It plans to change the appearance of its Web site.

167. What are readers invited to do?

- (A) Ask for an individual phone extension
- (B) Choose a new e-mail address
- (C) Visit the company Web page
- (D) Apply for a transfer to a different office

Questions 168-171 refer to the following e-mail.

TO: Quality Control and Packaging staff
FROM: David Briggs
DATE: July 22

Greetings,

I'd like to give you all some news on what is taking place in our department right now.

First of all, please welcome Laurie Kingsolver as our new office manager. Laurie comes to us by way of the accounting division, her home for the last twelve years. Laurie and I worked together there during my early days in the company, shortly after she joined the accounting area. She is an energetic colleague and a highly competent manager. Laurie's first day with us here in the quality control and packaging department will be July 29.

We are very happy that Alfred Chen has agreed to continue to serve in an interim capacity as assistant coordinator of packaging until we are able to find a replacement for Lydia Parry. Alfred has helped the packaging department immensely this summer by preparing schedules, responding to e-mails, and entering material into the database in Lydia's place. We would have been lost without him. In the meantime, colleagues in the human resources division are working to fill Lydia's position. I will send out an update as soon as an offer is accepted.

Finally, please join me in congratulating Karl Wilson on his recent appointment as coordinator of quality control. I look forward to working with Karl in his new role.

Thanks,

David Briggs
Senior Vice President
Quality Control and Packaging

TEST 05

168. Why did David Briggs write the e-mail?

- (A) To ask for volunteers to help in the packaging office
- (B) To report personnel changes in his department
- (C) To describe changes in hiring procedures
- (D) To announce his acceptance of a new position

169. What is indicated about David Briggs?

- (A) He joined the company about twelve years ago.
- (B) He works in the human resources division.
- (C) He was out of the office for most of July.
- (D) He sends a memo to his staff on a monthly basis.

170. What is mentioned about the packaging area?

- (A) It has replaced its database.
- (B) It is busiest in the summer months.
- (C) It lost an important shipment.
- (D) It currently has a job opening.

171. The word "appointment" in paragraph 4, line 1, is closest in meaning to

- (A) Arrangement to meet
- (B) Membership in a group
- (C) Assignment to a position
- (D) Selection of a committee

GO ON TO THE NEXT PAGE

Questions 172-175 refer to the following letter.

Price & Witherspoon Ltd.
25 Byron Court
Enfield, London EN9 3XY

27th April

Mr. Sujit Kumar
A&M Wholesalers
17 Pipers Way
West Heath
Yorkshire WH47 9JC

Dear Mr. Kumar,

Thank you for your recent inquiry about our business needs. We received your brochure in the mail, and we were impressed with the design and quality of your products. Following your suggestion, we would like to arrange a time for you to visit us here at our London office to tell us more about your goods and services.

We are planning to replace about 50 percent of the desks in our regional offices. In addition to our main office, we have branches in Nottingham, Norwich and Reading. In total, we estimate a need for roughly 200 units. Our previous supplier of office desks and tables, Quality Goods, has recently gone out of business, so we are actively seeking a new vendor. We were pleased to hear that you offer competitive prices on products, delivery and set-up services.

We would be happy to meet with you at any of these times: Monday, May 8, at 9:00 a.m., Tuesday, May 9, at 10:00 a.m., or Thursday, May 11, at 9:30 a.m. These are the times in early May when our acquisitions staff will be here at the main office. Please call my assistant, Jeremy Donohue, at 020 5555 2983 to confirm which time is best for you. In the meantime, we would be grateful to receive any catalogues or other materials that might be of interest.

Sincerely,

Jenna Wagner

Jenna Wagner
Acquisitions Manager
Price & Witherspoon Ltd.

172. What is the main purpose of the letter?

- (A) To schedule a meeting
- (B) To describe product features
- (C) To compare two companies
- (D) To negotiate furniture prices

173. What is indicated about Price & Witherspoon Ltd.?

- (A) It plans to open new regional offices.
- (B) It is based in Nottingham.
- (C) It has stopped doing business with a supplier.
- (D) It is one of Mr. Kumar's current clients.

174. The word "roughly" in paragraph 2, line 3 is

- closest in meaning to
- (A) approximately
 - (B) individually
 - (C) economically
 - (D) harshly

175. What will Mr. Kumar most likely do in early May?

- (A) Visit regional offices
- (B) Call Ms. Wagner
- (C) Give a presentation
- (D) Set up office furniture

Questions 176-180 refer to the following information.

ACE Supremo Cash Register Model T-100

Getting Started

This section provides information on how to unpack the cash register and get it ready to operate. You should read this part of the manual even if you have used a cash register before. The following is the basic setup procedure; more detailed information is provided in the succeeding sections beginning on page 13.

1. **UNPACK THE CASH REGISTER.** Remove the machine from its box and make sure that all of the parts and accessories are included. A full inventory of accessories and attachments is provided on page 4.
2. **REMOVE THE PROTECTIVE PACKAGING.** Carefully remove the tape holding the parts of the cash register in place. Then remove the small plastic bag taped to the printer compartment. This is where you will find the keys for adjusting the printer settings.
3. **INSTALL THE MEMORY BACKUP BATTERIES.** Remove the lid from the printer compartment on the top of the machine (Diagram C). Remove the battery compartment cover by sliding the cover toward you and then pulling up. Note the (+) and (-) markings in the battery compartment. Load the enclosed set of three new UM-3 batteries so that their positive (+) and negative (-) ends are facing as indicated by the markings. Replace the battery compartment cover. **NOTE:** These batteries protect transaction information stored in your register's memory when there is a power failure or when you unplug the power adaptor. Be sure to install these batteries before using the machine.
4. **INSTALL RECEIPT PAPER.** Remove the printer lid. Open the platen arm. Lower the roll into the space behind the printer, ensuring that the paper is being fed from the bottom of the roll (see Diagram D.) Put the leading end of the paper over the printer. Close the platen arm slowly until it locks securely. Replace the printer cover, passing the leading end of the paper through the cutter slot. Tear off the excess paper and then close the printer lid. **NOTE:** When all provided paper rolls have been used, you can order a replacement pack from an approved supplier. A full list of outside suppliers of receipt paper is provided on page 46.

— page 5 —

- 176.** Where would the information most likely be found?
- (A) In a product advertisement
(B) In an electronics magazine
(C) In an instruction booklet
(D) In a repair guide
- 177.** The word “succeeding” in paragraph 1, line 4, is closest in meaning to
- (A) subsequent
(B) accomplishing
(C) improving
(D) appropriate
- 178.** What is indicated about the batteries?
- (A) They are used when electrical power to the machine is interrupted.
(B) They must be purchased separately.
(C) They should be replaced every three months.
(D) They fit into a compartment on the back of the machine.
- 179.** What is implied about the receipt paper?
- (A) Directions for installing it are provided on page 46.
(B) It can be ordered directly from the machine’s manufacturer.
(C) Some paper has been included in the box.
(D) One roll has been installed by the manufacturer.
- 180.** What directions are NOT included in the information?
- (A) How to unpack the machine
(B) Where to plug in the power adaptor
(C) Where to find keys for the printer settings
(D) How to load the roll of paper

Questions 181-185 refer to the following advertisement and form.

Hansa Route's Unforgettable Coastal Voyages

Are you looking for an extraordinary adventure? Would you like to see the spectacular scenery along the Baltic coast? What better way to explore the picturesque coastline than by ship! Our coastal cruiser allows you to experience places which you could not see if you traveled by bus or train. The vistas our cruise offers are more breathtaking than anything seen from a plane.

Take advantage of additional activities. Perhaps you'd like to learn more about digital photography! We offer courses to guide you through the basics of capturing the natural beauty you encounter on your trip. Even if you do not have your own equipment, you can rent it from us.

The trip starts on September 3 in Kiel, Germany, but passengers can board at any port along the way: in Szczecin, Poland on September 4; Klaipeda, Lithuania on September 6; or in Riga, Latvia on September 7. The trip ends on September 9 in Helsinki, Finland.

Discounts are available for passengers who make reservations at least one month ahead of time. Groups of ten passengers or more can make reservations through travel agents as well as on our Web site at www.hansaroute.com

The Hansa Route - A True Vacation Experience.

Order form [Part 1]

Order Number: 216762

Date: August 13, 13:46

Name: Gabor Ferenc Nagy

Title: Mr.

Street: Kossuth UT

Postal code: 3500-345

City: Miskolc

Country: Hungary

Boarding Port: Szczecin (PL)

Additional Activities:

Destination: Helsinki (FI)

Yes No

Class: 1

Important: Please print and keep the confirmation page for your records. Because no physical ticket will be issued, you must present this confirmation upon arrival. Should you need to make a cancellation, the Hansa Route cancellation policy shall apply.

181. What kind of travel is the advertisement promoting?

- (A) A bus tour
- (B) A journey by train
- (C) A voyage by boat
- (D) An international flight

182. What is stated about discounts?

- (A) They are offered for early bookings.
- (B) They are not available on all routes.
- (C) They are given to large groups of travelers.
- (D) They are offered only for online reservations.

183. According to the advertisement, what is available to passengers on board?

- (A) Music equipment
- (B) Internet access
- (C) Travel guidebooks
- (D) Photography equipment

184. When will Mr. Nagy's trip begin?

- (A) On September 3
- (B) On September 4
- (C) On September 6
- (D) On September 7

185. When is a copy of the confirmation necessary?

- (A) When upgrading to first class
- (B) When checking in before departure
- (C) When picking up a ticket
- (D) When canceling a reservation

Questions 186-190 refer to the following notice and e-mail.



Posting Date: February 2

I am moving to San Antonio next month, and I need someone to take over my lease on a spacious 2 bedroom/2 bath apartment in Austin. The apartment is on the 3rd floor of a large complex located near a hike and bike trail, the South Congress business district, and Zilker Park. It will be available from mid-March, and my current lease runs through the end of June. You will lease directly from the apartment management company. If you decide to stay in the apartment after June, you will be required to sign another year's contract. If you decide to move, you will need to give the management company a month's notice. I am currently paying \$807 per month, so this rate is locked in until the end of June, after which it might change. Please e-mail me at the address below if you are interested.

Mike Kelley
mkelley@litmil.com

To:	mkelley@litmil.com
From:	mtomita@renmac.com
Date:	February 3
Subject:	Austin apartment

Dear Mr. Kelley,

I have recently accepted a job in Austin, and I may be interested in leasing your apartment. I currently live in Dallas, but I'll be visiting Austin this weekend and am wondering whether I could see the apartment on Saturday or Sunday. Also, would you be able to recommend nearby hotels that have weekly rates? I will be moving at the end of February and may need a place to stay for a few weeks before I move in. Your apartment sounds like it would suit my needs well. I am familiar with Austin and especially like the area in which the apartment is located. It is also close to my new office.

Thank you. I look forward to hearing from you.

Mariko Tomita

- 186.** According to the notice, what does Mr. Kelley have to do?
- (A) Find a renter
 - (B) Locate a new apartment
 - (C) Renew a contract
 - (D) Find a roommate
- 187.** When will the apartment become available?
- (A) At the beginning of February
 - (B) In the middle of February
 - (C) In the middle of March
 - (D) At the beginning of June
- 188.** What is implied about the apartment rent?
- (A) It must be paid on the last day of each month.
 - (B) It may increase within a few months.
 - (C) It includes the cost of electricity.
 - (D) It is higher than that of other apartments in the building.
- 189.** Why does Ms. Tomita inquire about nearby hotels?
- (A) She may need housing after her lease expires.
 - (B) She will have visitors shortly after she moves.
 - (C) She works in the hotel industry.
 - (D) She needs a place to stay in Austin when she arrives there.
- 190.** What is indicated about Ms. Tomita?
- (A) She has visited Austin before.
 - (B) She is looking for a new job.
 - (C) She hopes to walk to work.
 - (D) She has recently completed her studies.

Questions 191-195 refer to the following advertisement and notice.

Anderson Productions is offering an opportunity for a student of journalism to work as an intern at Anderson's local television studios in Odessa. The intern will be paid on an hourly basis for the two months of July and August and will assist in the production of sports news programs for the recently launched Spanish-language channel, Lesco TV.

Applications listing relevant courses completed and any awards received will be accepted between May 1 and May 15 by the human resources office on the first floor of Avery Hall, next to the advertising office. Applications and résumés can also be sent by e-mail to openings@hr.andersonproductions.org with "Internship" in the subject line. Interviews will be held on May 25 in rooms E30 and E67 on the second floor.

The internship will be granted to a qualified candidate who is fluent in English and Spanish. Computer and Internet research skills are required. Please no telephone calls about this opening.



Remodeling

The human resources office and the advertising office in Avery Hall will be closed for remodeling from May 10 to May 15. The human resources office will temporarily operate in Room D20, and the advertising office in room D22 of Avery Hall. We do not expect any of the regular operations of these departments to be affected by this change. Thank you for your patience in this matter as we strive to make Anderson Productions a state-of-the-art facility.

Fatima Chouaba, Director of Operations
Anderson Productions

191. What is indicated about Anderson Productions?

- (A) It has started a new channel.
- (B) It covers mainly local events.
- (C) It is looking for a full-time news reporter.
- (D) Its programs have Spanish subtitles.

192. What is NOT a requirement for applicants?

- (A) Fluency in two languages
- (B) Coursework in journalism
- (C) Computer and Internet skills
- (D) Experience in sports broadcasting

193. What is indicated about the interviews?

- (A) They have been moved to the advertising office.
- (B) They have been postponed because of construction work.
- (C) They will take place on a single day.
- (D) They will be conducted in July.

194. What is suggested about the remodeling?

- (A) It will take place on the first floor.
- (B) It will require a building to be closed.
- (C) It will take two weeks to complete.
- (D) It will be done outside of business hours.

195 Where should an application be submitted on May 10?

- (A) In Room E30
- (B) In Room E67
- (C) In Room D20
- (D) In Room D22

GO ON TO THE NEXT PAGE

Questions 196-200 refer to the following survey and report.

GREEN YARD FOODS

SURVEY REPORT

To: Management Team
From: Product Development Department

Approximately 140 consumers tested our new soup flavors on two dates this month at area supermarkets. The following summary may provide useful information.

- Red Ripe Tomatoes was the most highly rated in terms of taste, with 88% of respondents reporting that it was the best. We recommend pushing ahead with the development to expedite this product's launch.
- Hillside Spices was by far the least favorite, with 77% of our respondents giving it a low rating. We recommend suspending development.
- A majority of respondents reported being familiar with the Green Yard Foods brand.
- Some respondents remarked that the labels on our new products are unattractive. Attached is an example of a customer survey that includes some typical comments.

Dear Customer,

GREEN YARD FOODS

Thank you for agreeing to participate in this survey. Please take a moment to answer the following questions about the four new GREEN YARD FOODS products you have just sampled. Your feedback will help us develop new soups for the Green Yard products line.

1. How would you rate the following products? (1 = I would buy this product regularly, 2 = I might purchase it sometimes, 3 = I wouldn't purchase it)

Red Ripe Tomatoes: 1 ____ 2 X 3 ____

Cottage Garden Delight: 1 ____ 2 X 3 ____

Hillside Spices: 1 ____ 2 ____ 3 X

Country Vegetables: 1 X 2 ____ 3 ____

2. How familiar are you with the Green Yard Foods brand? (Circle your response)

Very familiar

Somewhat familiar

Not familiar

3. How often do you buy ready-made soups?

Once or twice a year at most

Only once a month

At least once a week

4. How do you rate the product packaging?

Very attractive

Somewhat attractive

Not attractive

Additional comments: The 'Country Vegetables' is one of the best soups I've ever tasted. Its peppers and carrots taste as if they were freshly picked. But your wonderful soups come in dismal packaging. Instead of the regular blue label with white lettering, why not display photographs of the soup itself? Also, I would not recommend 'Hillside Spices' to anyone. It is too salty. Clara Huber

- 196.** What was the purpose of the survey?
- (A) To find out which stores sell the most soup
 - (B) To determine which soups to make available in stores
 - (C) To examine the response to a competitor's product
 - (D) To assist in selecting new supermarket sites

- 197.** What is indicated about the survey?
- (A) It was completed in an afternoon.
 - (B) It took place at multiple locations.
 - (C) It did not provide enough information to be useful.
 - (D) It focused on three products.

- 198.** What is suggested about Green Yard Foods?
- (A) It promotes only all-natural food products.
 - (B) It is planning to sell ready-made soups for the first time.
 - (C) It has redesigned its product packages.
 - (D) It is a brand that is known to many customers.

- 199.** On what survey question does Ms. Huber answer differently from most other survey respondents?

- (A) Question 1
- (B) Question 2
- (C) Question 3
- (D) Question 4

- 200.** What does Ms. Huber NOT comment about Green Yard Foods products?
- (A) Some of the labels should have photographs.
 - (B) One of the products has too much salt.
 - (C) The print on the labels is hard to read.
 - (D) Some ingredients in one of the soups are especially delicious.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 06

→ 해설 p. 70

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Guitarist Carlos Roldan _____ his newest music at a fund-raising concert in Madrid last month.

- (A) performed
- (B) performs
- (C) performing
- (D) will perform

102. Carro Rentals offers flexible rate plans that make renting a car easy, whether for business _____ pleasure.

- (A) or
- (B) and
- (C) if
- (D) either

103. The National Roadway Service advises drivers to be _____ during wet road conditions.

- (A) caution
- (B) cautiously
- (C) cautious
- (D) cautions

104. To schedule _____ for an Estellis washing machine, please contact the customer service department.

- (A) processes
- (B) actions
- (C) developments
- (D) repairs

105. Please note that any changes to your reservation should be made at least three days prior to your _____ at the hotel.

- (A) arrive
- (B) arrival
- (C) arrives
- (D) arrived

106. We are happy to _____ that the Annual Business Innovations Fair will be held at the Hervath Conference Center in Mayville.

- (A) announce
- (B) attract
- (C) invite
- (D) issue

107. Many residents of Alston have expressed _____ to the construction of a new warehouse complex near Fieldspring Lake.

- (A) oppose
- (B) opposing
- (C) opposes
- (D) opposition

108. Auron Energy, one of the nation's largest energy suppliers, delivers electricity to _____ twenty million customers.

- (A) tightly
- (B) strongly
- (C) nearly
- (D) similarly

- 109.** Economist Eun-Hee Kim has published a _____ new book about monetary policy.
- (A) controversy
(B) controversial
(C) controversies
(D) controversially
- 110.** While our representatives try to reply to all e-mails _____, responses may be delayed by weekends and public holidays.
- (A) prompting
(B) promptly
(C) prompts
(D) prompt
- 111.** Evelyn Chu's Web site provides consumers with reviews and price _____ of electronic devices currently on the market.
- (A) compare
(B) comparisons
(C) have compared
(D) compares
- 112.** Weekend passes to Lawton Amusement Park are _____ for six months from the date of purchase.
- (A) valid
(B) accurate
(C) original
(D) actual
- 113.** Because there were so _____ people registered for the Business Writing seminar, it was postponed until September.
- (A) few
(B) barely
(C) less
(D) hardly
- 114.** The producers of the new play *After Dusk* decided to add more performances _____ the overwhelmingly positive response to early shows.
- (A) because of
(B) while
(C) in fact
(D) as soon as
- 115.** Drevno flooring products are designed for _____ in industrial settings.
- (A) user
(B) used
(C) useful
(D) use
- 116.** Whitfield Consulting has received the prestigious "Best Workplace in . Albuquerque" award for the second _____ year.
- (A) repetitive
(B) thorough
(C) consecutive
(D) entire
- 117.** Jurassite Series 3 bicycles are designed _____ for long-distance travel.
- (A) specifies
(B) specified
(C) specifics
(D) specifically
- 118.** Not only is Emiko Imamura a widely published poet, she is also an _____ painter and sculptor.
- (A) accomplished
(B) accomplish
(C) accomplishment
(D) accomplishes
- 119.** Since jobs in the global division require extensive international travel, employees must be able to _____ to unfamiliar situations.
- (A) arrange
(B) remain
(C) adapt
(D) behave
- 120.** City Council member Elena Torres was asked to identify ways to _____ unnecessary expenses from the Howell City budget.
- (A) distribute
(B) exhaust
(C) empty
(D) remove

- 121.** A signed order form indicates the advertiser's _____ of all stated terms and conditions.
- (A) accept
(B) accepts
(C) accepted
(D) acceptance
- 122.** _____ offering lightweight clothing, Hurvitz Travel Wear also sells stylish luggage and accessories.
- (A) Except
(B) Besides
(C) However
(D) Unless
- 123.** Inclement weather and a reduced workforce _____ the greatest challenges to the renovation of the Kern Science Center.
- (A) have posed
(B) is posing
(C) does pose
(D) will have been posed
- 124.** This year's Weston Book Fair was not widely publicized, but it was _____ very well attended.
- (A) early
(B) quite
(C) still
(D) more
- 125.** Be aware that candidates _____ applications are incomplete will not be considered for an interview.
- (A) who
(B) whose
(C) their
(D) they
- 126.** After reviewing the training program for new sales staff, Mr. Vance concluded that more _____ should be placed on networking skills.
- (A) appeal
(B) analysis
(C) distinction
(D) emphasis
- 127.** The survey indicated that people responded even _____ to the taste of the new Factor X Energy Bar than expected.
- (A) favorably
(B) most favorable
(C) more favorably
(D) favorable
- 128.** Researchers at Soko Cosmetics conduct _____ safety tests on all products that are made available to consumers.
- (A) extensive
(B) invested
(C) dependent
(D) impressed
- 129.** _____ a degree in accounting, Ms. Sakai is considered one of the top candidates for the management position.
- (A) Having earned
(B) Earned
(C) Being earned
(D) Earn
- 130.** A 15 percent increase in worker _____ at the Isis Corporation is largely due to a recent investment in 25 new packaging machines.
- (A) advance
(B) frequency
(C) analysis
(D) productivity

- 131.** Dresch Power Tools has stopped production of its battery-operated drill _____ poor sales.
(A) failing
(B) excluding
(C) concerning
(D) following
- 132.** Cross Cove is home to several New Zealand artists, most _____ Francis Seward and Kyle McIntyre.
(A) easily
(B) notably
(C) separately
(D) commonly
- 133.** Members of the Foster City Historical Society are petitioning to have _____ remains of the courthouse's original architectural elements preserved.
(A) which
(B) that
(C) what
(D) it
- 134.** Though far from _____, the study conducted by The Caratini Business Center identifies some of the issues affecting business decisions in small companies.
(A) exhaust
(B) exhaustively
(C) exhaustive
(D) exhausts
- 135.** The investment in solar energy _____ costly for the town of Wexford initially, but in the long run, it is expected to be financially beneficial.
(A) deemed
(B) established
(C) proved
(D) assessed
- 136.** Mr. Gupta is _____ the few scientists who have been honored by both the Cooperson Society and the Henley Science Committee.
(A) about
(B) from
(C) among
(D) as
- 137.** Ms. Atembe of Hartwick Trucking will conduct a workshop on the best ways to _____ customers' concerns about freight delivery.
(A) inform
(B) address
(C) supervise
(D) promise
- 138.** Asada Electronic's flagship store in Shibuya has maintained its popularity with customers _____ the growing competition from larger stores that have moved into the area.
(A) until
(B) even though
(C) in case
(D) despite
- 139.** By the time Ms. Valspar retires as president of Movene Technologies, she _____ to increase the company's market share significantly.
(A) manages
(B) will have managed
(C) managed
(D) has been managing
- 140.** Employees at Thompson Labs must wear all the protective gear shown on the poster at the lab entrance, _____ safety regulations.
(A) provided that
(B) extending
(C) in keeping with
(D) by means of

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following advertisement.

The Polarneve TG180 refrigerator is perfect for people living in houses or apartments where space is limited. The unit is simple and unobtrusive, and as a space-saving measure, it is not _____ with an ice or water dispenser.

141. (A) equipped
(B) equip
(C) equipment
(D) equips

However, the lack of such _____ does not detract in any way from the unit's overall

142. (A) preparation
(B) repair
(C) features
(D) temperatures

performance.

Users will appreciate the capacity of the unit. In fact, it has more storage space than can be found in competitors' models that are _____ priced.

143. (A) similarity
(B) similarities
(C) similarly
(D) similar

For those looking to purchase an affordable, high-quality refrigerator that makes the best use of their space, the Polarneve TG180 is the ideal choice.

Questions 144-146 refer to the following e-mail.

To: Sales Team
From: Bae Jong
Date: May 1
Subject: News

Hello,

I'm writing to let you know that Marcy Hayan has accepted the position of Senior Business Development Specialist for our software division, _____ in Seoul.

- 144.** (A) locates
(B) located
(C) locating
(D) to locate

She will be _____ for identifying and developing new business opportunities in the region.

- 145.** (A) dependable
(B) obligated
(C) allowed
(D) responsible

In addition, she _____ the Regional Vice President in the day-to-day operations of this rapidly

- 146.** (A) was supporting
(B) supported
(C) will support
(D) has been supporting

growing operation.

Ms. Hayan has been an important member of our team. Her last day in the office will be on May 15, but we hope that she will keep in touch. Please join me in wishing her all the best in her new endeavor in Seoul.

Bae Jong
Director of Sales, Linton Computing

Questions 147-149 refer to the following notice.

With our new automatic renewal policy, subscribers to *Larson's Investment Strategies* no longer have to worry about missing our coverage of business news and analysis. Once your subscription _____, it will continue without interruption unless you state otherwise.

- 147.** (A) began
(B) to begin
(C) beginning
(D) has begun

If we do not hear from you, the subscription will be renewed for the term that you selected _____ (one, two or three years), and at the same rate, regardless of price changes.

- 148.** (A) completely
(B) previously
(C) steadily
(D) readily

To cancel at any time, call our customer service department at 780-555-0190, and you will be given a full refund for the remaining _____.

- 149.** (A) issues
(B) tickets
(C) services
(D) boxes

Please contact us if your credit card information changes at any time.

Questions 150-152 refer to the following advertisement.

At the Goerlitz Institute, we analyze the performance of advertisements. We also decide whether advertising campaigns are effective.

In short, we _____ the impact an advertising campaign has on the public's spending habits.

- 150.** (A) reduce
(B) examine
(C) challenge
(D) create

We are able to determine how _____ respond to advertisements for a wide range of products

- 151.** (A) consumers
(B) consume
(C) consumed
(D) consuming

and services.

Data obtained from our research has helped our clients determine which advertising methods are likely to generate income and which may need to be revised. Having reviewed this information, companies can then refine their advertising strategies _____.

- 152.** (A) otherwise
(B) almost
(C) instead
(D) accordingly

Among the clients who have benefited from our services are food producers, pharmaceutical companies, and household equipment manufacturers. To learn more, visit our Web site at www.goerlitzinstitute.com.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following announcement.



Special Summer Offer!

Members of the Pendleton gym can take advantage of a new special offer this summer.

Monthly passes to the West Springfield Swim Center are available at a 50 percent discount to Pendleton members.

Passes can be purchased at the gym office in Room 2, which is open from 9:00 A.M. to 3:00 P.M.

To receive the discount, members must show a valid membership card.

TEST 06

153. What is being announced?

- (A) Longer pool hours
- (B) Additional membership fees
- (C) Reduced admission rates
- (D) Free swimming lessons

154. What are people asked to bring to the gym office?

- (A) A receipt
- (B) An application form
- (C) A coupon
- (D) A membership card

GO ON TO THE NEXT PAGE

Questions 155-156 refer to the following advertisement.

Peterman Piano Services



Family owned for 3 generations

- **Piano Tuning** – We tune grand, baby grand, upright, or spinet pianos.
- **Restorations** – We bring older pianos back to their original beauty and sound quality.
- **Repairs** – We can fix almost any problem, including damage to parts or materials.
If we do not have a part, we can order it.
- **Wood refinishing** – We can make your piano look new again.
- **Purchases** – We buy all types of pianos at excellent prices.
- **Additional Services** – We also provide piano-moving services throughout the area.

Our address is 23 East Broad Street in Branford, and our telephone number is 670-555-0165.

155. What is NOT a service offered by Peterman Piano Services?

- (A) Piano rental
- (B) Piano repair
- (C) Piano tuning
- (D) Piano moving

156. What is mentioned about Peterman Piano Services?

- (A) It sells new pianos.
- (B) It keeps piano parts in stock.
- (C) It offers discounts to schools.
- (D) It is a new company.

Questions 157-159 refer to the following instructions.

Filter Maintenance

The Desna drinking water filter guarantees clean drinking water from your faucet, provided that a new cartridge is inserted into the filter once every six months. The procedure is easy and safe to perform if the following points are observed.

- Before you replace your old cartridge, make sure that the water is off. Turn the main faucet tightly until it has stopped dripping.
- Remember that your spare cartridge is enclosed in the package that came with the filter. New cartridges may be purchased anywhere Desna products are sold.

Scalding hazard: Before you open the old filter for replacement, you may need to allow the water inside it to cool. Do not drain the filter or remove the cartridge before you are sure it has cooled down.

157. What are the instructions for?

- (A) Cleaning old faucets
- (B) Heating the water in the filter
- (C) Replacing filter cartridges
- (D) Measuring water temperature

158. What should users do first?

- (A) Clean the cartridge
- (B) Remove the filter
- (C) Turn off the water
- (D) Replace the faucet

159. According to the instructions, why should users be careful during the process?

- (A) The water may be hot.
- (B) The device is very fragile.
- (C) The tools used are sharp.
- (D) Dirty water may spill from the faucet.

Questions 160-161 refer to the following article.

Malaysian Film Wins

The Mumbai International Film Festival, held yesterday in Mumbai, India, gave top honors to Malaysian director Niu Tan's feature-length film entitled "From the Foothills." The Chinese-language film tells the story of a young man who leaves his rural hometown for the city. The mountains surrounding his hometown are used as a visual metaphor for the difficult, "uphill" emotional journey he undergoes throughout the film.

Director Niu Tan, who was there to accept the Best Feature Film Award, says she is "grateful my work is being honored in this way." She added that she hopes her film will draw "long-overdue, international attention to all the masterful filmmaking taking place in Malaysia and its neighboring countries."

160. What is indicated about Ms. Tan?

- (A) She lives in Mumbai.
- (B) She accepted an award in person.
- (C) She was born in the mountains.
- (D) She is writing a book about filmmaking.

161. What does Ms. Tan suggest about

Malaysian films?

- (A) They are often based on novels.
- (B) They are especially popular in India.
- (C) They have received numerous awards.
- (D) They deserve more international recognition.

Questions 162–164 refer to the following e-mail.

To: Robert Manilo <rmanilo@manilomasonry.com>
From: Hannah Schubert <hschubert@wlink.net>
Date: August 25
Subject: Your request

Hello Mr. Manilo,

Thank you for your e-mail. Of course I would be happy to write a comment about the job your company completed at my house. I will also post the comment in the “What Customers Are Saying” section of your company’s Web site, if that is OK with you.

Here is my comment: “We are so happy we chose Manilo Masonry to install a flagstone patio, a walkway, and an outdoor fireplace at our home. The quality of the craftsmanship is top-notch, and the job was completed three days earlier than the estimated finish date. Mr. Manilo himself was present for every aspect of the project, from the planning stages to final inspection. I intend to use Manilo Masonry again in the future to repave our driveway.”

Thanks again for doing such a great job.

Hannah Schubert

TEST 06

- 162.** What did Mr. Manilo ask Ms. Schubert to do?

(A) Fill out a form
(B) Call a prospective customer
(C) Create a Web site for his company
(D) Provide feedback on his work

- 164.** What will Ms. Schubert probably hire Manilo Masonry to work on next?

(A) Her driveway
(B) Her fireplace
(C) Her patio
(D) Her walkway

- 163.** What does Ms. Schubert indicate about Manilo Masonry?

(A) Its prices are reasonable.
(B) It uses the finest materials.
(C) It promises to finish jobs quickly.
(D) Its owner was personally involved in the project.

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Questions 165–167 refer to the following excerpt from a book.

Discover Hidden Meledonia 187



Souvenir shops in Krolleen's Old Town are plentiful, and they are not hard to locate. Unfortunately, they are also often overpriced. Tourists are better off purchasing traditional Meledonian handcrafts from individual street vendors, who sell their goods from stalls that line the side streets of the town center. One can find items like hand-knitted sweaters with traditional Meledonian folk motifs, felted wool hats and coasters, carved wooden mugs, dark Meledonian chocolate, and hand-painted marzipan sweets. The quality of the goods is comparable to that of the goods found in the souvenir shops, and the vendors are willing to negotiate their prices.

There is one shop, however, that is definitely worth a visit. The Halinga Boutique is located in Old Town Krolleen on the north side of the castle wall at 18 Videvika. This is the largest souvenir shop in the area, and it offers a broad selection of traditional items. The Halinga Boutique is a good option for the tourist who does not have time to browse the street stalls and prefers the convenience of one-stop shopping.

165. What is mainly discussed in the excerpt?

- (A) How to negotiate prices
- (B) Where to make purchases
- (C) When to travel to Meledonia
- (D) Which traditional items are hardest to buy

166. What is mentioned about street stalls in Krolleen?

- (A) They are busiest during local holidays.
- (B) They sell articles of clothing.
- (C) They are usually family-owned.
- (D) They feature traditional musical instruments.

167. Why does the writer recommend shopping at the Halinga Boutique?

- (A) It has a wide variety of products in stock.
- (B) The service is fast.
- (C) The staff is friendly.
- (D) It offers items that cannot be found at the street stalls.

Questions 168-171 refer to the following information.



For All Passengers

Rail renovation of the Red Line will start on March 11. The rail section between Nilsen and Voeren (including Pessac and Croix) will not operate from March 12 to March 25. Eastbound trains will stop at Nilsen, and passengers may take a free shuttle bus in order to reach any of the three remaining stations on the line.

Passengers who wish to travel west from Voeren, Croix, or Pessac may also take the free bus to the Nilson station.

Passengers going from Nilsen to Erpent will be able to board trains at the Nilsen station, but they must use buses (departing every 15 minutes) if they are traveling to any station from Pessac, Croix, or Voeren.

Kiel	Erpent	Nilsen	Pessac	Croix	Voeren
Regular service	Shuttle bus service only				

To board the bus, please show the driver your train ticket, which you may purchase at any of our stations. The driver will not be able to sell train tickets.

Note: Starting on March 26, renovation work will move to the Green Line. For more information or to purchase monthly passes, please visit our Web site at www.seencorail.com.

TEST 06

168. What is being announced?

- (A) Faster train lines
- (B) Limitations on train service
- (C) Plans for new train stations
- (D) Increases in bus fares

169. When will work on the Red Line begin?

- (A) On March 11
- (B) On March 12
- (C) On March 25
- (D) On March 26

170. Where must passengers traveling from Kiel to Voeren board a bus?

- (A) At Pessac
- (B) At Erpent
- (C) At Nilsen
- (D) At Croix

171. According to the information, where can monthly passes be purchased?

- (A) On buses
- (B) On a Web site
- (C) At train stations
- (D) On trains

GO ON TO THE NEXT PAGE

Questions 172-175 refer to the following information.

Tips for Your Photographs

Maintaining the quality and integrity of photographs is important because photographs are our visual record of the past. By following a few important guidelines, you can ensure that your photographs last a lifetime.

If photographs are to be displayed, make sure they are placed in frames that have ultraviolet-resistant glass. Exposure to the Sun's ultraviolet rays can cause colors to fade and can cause black-and-white photographs to turn yellow. In addition, they should be placed in frames that allow space between the glass and the top surface of the photograph. The surface of the photograph can deteriorate if it is in constant contact with glass.

When storing photographs in albums, make sure the albums contain acid-free paper. Colored paper or magnetic pages should never be used. To store photographs in boxes, use boxes made of metal or acid-free cardboard. Store albums and boxes in a dry environment, as humidity can quickly destroy photographs.

Finally, be careful when handling photographs, especially historic ones. If you must touch a photograph, your hands should be clean. Skin naturally produces oil, which can be harmful to photographs. You should pick up photographs only by the edges and should wear clean cotton gloves.

172. What does the information mainly discuss?

- (A) Submitting photographs for a competition
- (B) Displaying photographs
- (C) Restoring damaged photographs
- (D) Preserving photographs

173. According to the information, what should be avoided?

- (A) Stacking old photographs in boxes
- (B) Developing photographs outdoors
- (C) Mounting photographs on acid-free paper
- (D) Placing glass directly on a photograph

174. What is NOT mentioned as being harmful to photographs?

- (A) The Sun
- (B) Metal frames
- (C) Colored paper
- (D) Humidity

175. In paragraph 4, line 1, the word “handling” is closest in meaning to

- (A) managing
- (B) examining
- (C) touching
- (D) producing

Questions 176-180 refer to the following article.

This month, we take a look at Purity Air's Z320 100-centimeter Industrial Floor Fan. Our product reviewers found that the Z320 does a good job of eliminating stale air in machine shops, garages, factories, and construction areas. The unit is substantial, and at 28 kilograms, it is certainly not easy to lift. However, its steel frame does make it solid and durable for industrial use. The motor is completely enclosed, which allows the fan to run more quietly than many comparable products.

Our reviewers did, however, notice some things that could be improved. While the Z320's HP motor and tapered aluminum blades allow for strong airflow, its three-speed setting is problematic. The three speeds are too similar; all of them make the unit seem like it is running on a high speed. Secondly, it comes with wall-mounting brackets, but our reviewers felt that a larger bracket with stronger anchors was needed to mount a unit of such weight properly and safely. Finally, the one-year warranty covers only a select number of replacement parts, whereas similar fans manufactured by other companies include a more comprehensive warranty. This is an important issue that may well cost Purity Air some sales.

176. What is the purpose of the article?

- (A) To compare two similar products
- (B) To explain how to operate a product
- (C) To evaluate a product
- (D) To promote a product

177. In paragraph 1, line 5, the word "substantial" is closest in meaning to

- (A) sturdy
- (B) real
- (C) important
- (D) wealthy

178. What does the article suggest about the Z320?

- (A) It is noisy.
- (B) It has wheels for portability.
- (C) It is cheaper than comparable products.
- (D) It is heavy.

179. What is implied about industrial fans?

- (A) They should not be mounted on walls.
- (B) Replacement parts for them can be hard to find.
- (C) They should not be operated at a high speed.
- (D) Some do not have enclosed motors.

180. What is mentioned as a disadvantage of the product?

- (A) It is difficult to clean.
- (B) It has a limited warranty.
- (C) It is easily damaged by moisture.
- (D) It uses a lot of energy.

Questions 181-185 refer to the following forms.

Adler Promotional Products

For more than 15 years, offering the largest selection of promotional items for your business or organization.

Order Form

Order Date: July 12

Customer Information:

Name: Gerard Walling, Sales Manager
Company: Foster Engineering
Address: 41 Covington Way
Leeds, Yorkshire
LS1 4DY
Phone: 01865 77392

Item Number	Description	Quantity	Unit Price	Total
401	Leather pocket calendar	50	£3.50	£175
864	Ballpoint pen	150	£1.25	£187.50
290	Key holder	150	£3.50	£525
110	Brushed silver business card holder	25	£10.50	£262.50
			Merchandise Total:	£1150
			Shipping:	£25
			Total:	£1175

Special Instructions: All items should have the Foster Engineering logo printed on them.

Payment information: Foster Engineering Corporate Account #1269855

Deliver To: Above address (Foster Engineering)

Adler Promotional Products

Merchandise Return Form

Order Number: 2654AK

Customer Information:

Name: Gerard Walling, Sales Manager
Company: Foster Engineering
Address: 41 Covington Way
Leeds, Yorkshire
LS1 4DY
Phone: 01865 77392

Item Number	Quantity	Price per Unit	Refunded Amount
401	50	£3.50	£175
		Total:	£175

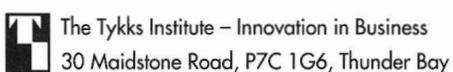
*Shipping costs will be refunded in the form of your original payment.

So that we can serve you better in the future, please state the reason for your return.

I am returning all 50 of item #401 because the Foster Engineering Logo was printed off-center. Also, the print is very light. I have ordered this item several times before, and the logo has always looked much clearer and sharper. Because our conference is over, I do not want them redone.

- 181.** What is indicated about Mr. Walling's order?
- (A) It will ship in more than one package.
 - (B) It will be delivered to Mr. Walling's work address.
 - (C) It will arrive on July 12.
 - (D) It will be paid for in cash.
- 182.** What is indicated about the key holders?
- (A) They are made of leather.
 - (B) They are a new product.
 - (C) They are the least expensive items in the order.
 - (D) They are imprinted with a company's logo.
- 183.** What did Mr. Walling return?
- (A) Calendars
 - (B) Pens
 - (C) Key holders
 - (D) Business card holders
- 184.** What will Adler Promotional Products most likely do?
- (A) Ask Mr. Walling to fill out an additional form.
 - (B) Send Mr. Walling replacement products.
 - (C) Reimburse Mr. Walling for delivery costs.
 - (D) Give Mr. Walling a discount on a future purchase.
- 185.** What does Mr. Walling indicate?
- (A) He will issue a formal complaint to a manager.
 - (B) He has placed orders with Adler Promotional Products in the past.
 - (C) He is unhappy with the design of his company's logo.
 - (D) He has decided to order from a different company in the future.

Questions 186-190 refer to the following letter and e-mail.



September 16

Dear Ms. Fredriksen:

A former employee of your company, Jane Autry, will be interviewed for a position with our organization. As part of the process, we are writing to obtain background information from you on Ms. Autry. She has authorized us to ask for such information from you, and a signed copy of the release form is enclosed.

I would be very grateful if you could provide us with the following information concerning Ms. Autry:

1. Dates of employment
2. Positions held
3. Responsibilities
4. Person responsible for overseeing her work

If you have any questions, please do not hesitate to contact me at heiskanen@tykks.com or contact Henry Leary at hleary@tykks.com. Thank you for your time.

Yours sincerely,

Jessica Heiskanen

Hiring Coordinator, The Tykks Institute

Enclosure

To:	heiskanen@tykks.com
From:	mfredriksen@office.lexicenter.net
Re:	Jane Autry
Date:	September 22

Dear Ms. Heiskanen:

Thank you for your letter of September 16.

The following is the information concerning Jane Autry:

1. January 4 – July 31
2. Replacement instructor (temporary)
3. Teaching computer literacy classes
4. No information on record

Yours sincerely,

Mary Fredriksen

Director of Human Resources, Lexicenter Computing

186. What is the purpose of the letter?

- (A) To apply for a position
- (B) To grant permission for an absence
- (C) To request information about a job candidate
- (D) To extend a temporary position

187. Who is applying for a position at the Tykks Institute?

- (A) Mary Fredriksen
- (B) Jane Autry
- (C) Henry Leary
- (D) Jessica Heiskanen

188. What document is provided with the letter?

- (A) A résumé
- (B) An employment contract
- (C) An official recommendation letter
- (D) An authorization form

189. When did the temporary position end?

- (A) On January 4
- (B) On July 31
- (C) On September 16
- (D) On September 22

190. What information was NOT available to Ms. Fredriksen?

- (A) The dates someone was employed
- (B) The positions someone held
- (C) The duties associated with a job
- (D) The name of a supervisor

Questions 191-195 refer to the following advertisement and e-mail.

CCG
Chase Consulting Group
Helping new businesses for over 20 years

The Chase Consulting Group provides a broad range of services to help you start your business, and we can also help ensure that it is successful. Our experts are available to assist you before your products ever hit the market:

- Business Plan Development: We work with you to set business goals, draft operation plans, and secure outside funding.
- Marketing Plan Development: Our experts demonstrate how to identify target groups and how to develop strategies for pricing and promotion.
- Legal Services: We advise you on issues such as legal compliance, licenses, zoning, and intellectual property.
- Other Services: We provide Web site development, customized software development, and logistical planning, among other services.

Our team of 40 consultants includes successful entrepreneurs, legal experts, business analysts, and technology professionals dedicated to working exclusively with new businesses.

Call 555-0163 for a complimentary initial session.

E-mail

To: Meredith Sykes <msykes@preferredmortgage.com>
From: Henry Song <hsong@chaseconsulting.com>
Date: May 5
Subject: Preferred Mortgage, Inc.

Dear Ms. Sykes,

It was a great pleasure meeting with you last week to discuss your company, Preferred Mortgage. After hearing about your goals, and after considering the excellent ideas you have for your company, we have drawn up a detailed proposal for our services, which I have sent to you separately. Should you choose to employ the Chase Consulting Group as your consulting firm, you may expect us to begin work right away and finish the first stage of our proposed course of action within three months.

Please call me at 555-0163 to discuss any questions or concerns you may have after reviewing the proposal. We are excited about your company's future, and we look forward to the prospect of being a part of your success story.

Sincerely,

Henry Song, Senior Consultant

- 191.** What is mentioned about the Chase Consulting Group?
- (A) It is interviewing new employees.
 - (B) It was started by several lawyers.
 - (C) It offers a free consultation.
 - (D) It has several locations.
- 192.** What is NOT mentioned as a service the Chase Consulting Group provides?
- (A) Help with obtaining funds for a business
 - (B) Suggestions for responding to customer complaints
 - (C) Advice on getting licenses and other legal documents
 - (D) Computer software development
- 193.** In the e-mail, the word “considering” in paragraph 1, line 2, is closest in meaning to
- (A) thinking about
 - (B) supposing
 - (C) requesting
 - (D) gazing at
- 194.** What is implied about Ms. Sykes?
- (A) She has decided to hire the Chase Consulting Group.
 - (B) She is starting a new business.
 - (C) She has met with the president of the Chase Consulting Group.
 - (D) She works as a consultant.
- 195.** What does Mr. Song indicate can happen within three months?
- (A) A loan will be approved.
 - (B) Part of a plan will be completed.
 - (C) The hiring of staff will begin.
 - (D) A Web site will be operational.

Questions 196-200 refer to the following article and e-mail.

Manufacturing Contract Signed

Bissell Elevators, the world's third-largest producer of elevators, escalators, and moving walkways, has announced that Rolant Manufacturing will be its exclusive supplier of pan brackets, sensor brackets, and guide rails, all of which are used in Bissell's newest and best-selling hydraulic freight elevator, the Bissell Lift 250.

Rolant Manufacturing was awarded the contract after a competitive bidding process that lasted four months and included two other key bidders, Ross Metallurgics and SRT Tools. Bissell spokesperson Mathias Klampfer says, "Going with Rolant

Manufacturing was the best decision for us. Everything Rolant does, from its premanufacturing stages to its product shipping, is in line with our own manufacturing and business philosophies."

Rolant Manufacturing recently acquired Switzerland's Seifert Metals as part of an effort to increase production and secure additional manufacturing space. The president of Rolant Manufacturing noted that the acquisition was especially important in light of the new contract. The company will also look to hire several able welders to help with the metalwork for Bissell Elevators.

E-mail Message

To: Maureen Donohue <mdonohue@rolantmanufacturing.com>
From: Frank Kelly <fkelly@rolantmanufacturing.com>
Date: June 5
Subject: New hires

Dear Ms. Donohue,

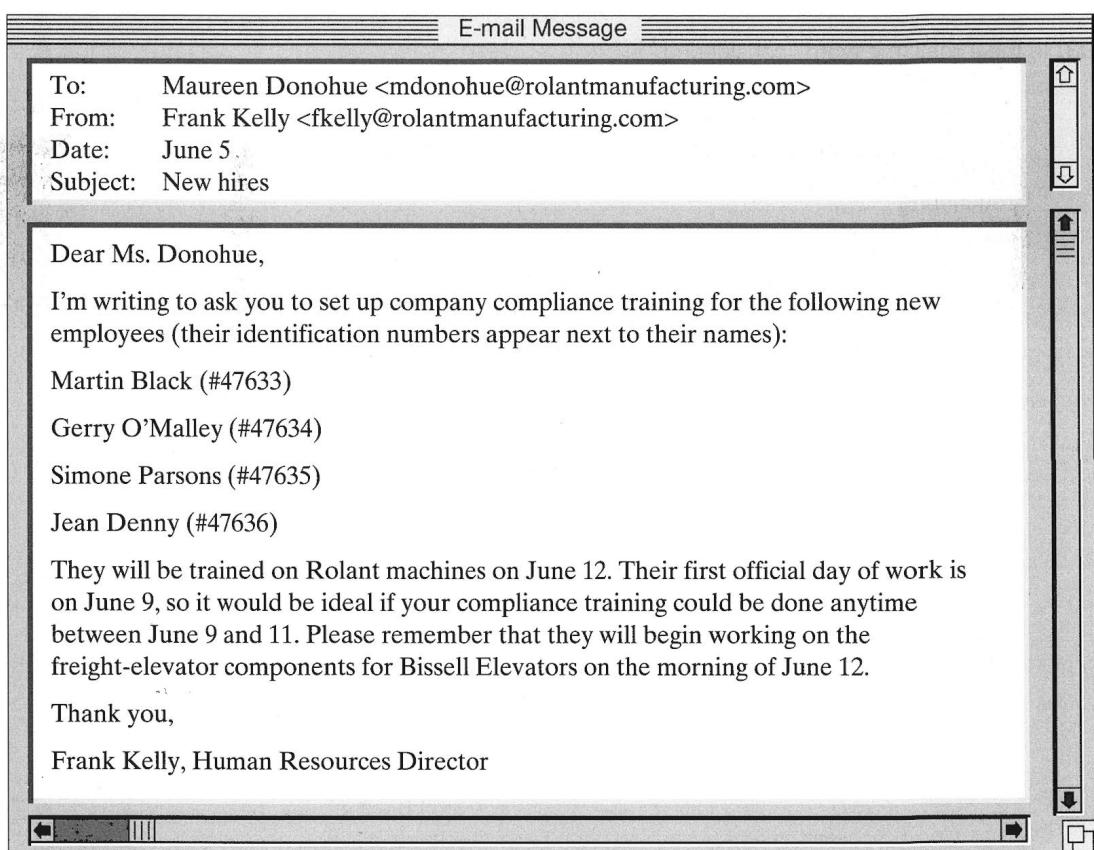
I'm writing to ask you to set up company compliance training for the following new employees (their identification numbers appear next to their names):

Martin Black (#47633)
Gerry O'Malley (#47634)
Simone Parsons (#47635)
Jean Denny (#47636)

They will be trained on Rolant machines on June 12. Their first official day of work is on June 9, so it would be ideal if your compliance training could be done anytime between June 9 and 11. Please remember that they will begin working on the freight-elevator components for Bissell Elevators on the morning of June 12.

Thank you,

Frank Kelly, Human Resources Director



- 196.** What is the main purpose of the article?
- (A) To announce an upcoming merger of two companies
 - (B) To provide information about job openings
 - (C) To discuss a recent business agreement
 - (D) To explain a manufacturing process
- 197.** In the article, the word “exclusive” in paragraph 1, line 4, is closest in meaning to
- (A) only
 - (B) fashionable
 - (C) restricted
 - (D) first
- 198.** What is mentioned about Rolant Manufacturing?
- (A) It is based in Switzerland.
 - (B) It has produced elevators.
 - (C) It plans to reduce its workforce.
 - (D) It has purchased another company.
- 199.** Which organization most likely did NOT engage in talks with Bissell Elevators?
- (A) Rolant Manufacturing
 - (B) Ross Metallurgics
 - (C) SRT Tools
 - (D) Precision Metal Corporation
- 200.** What is implied about the four workers Ms. Donohue is asked to train?
- (A) They are skilled metalworkers.
 - (B) They are former Bissell Elevators employees.
 - (C) They are originally from Switzerland.
 - (D) They are familiar with Rolant Manufacturing’s machines.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 07

→ 해설 p. 83

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. This mobile phone is an updated version of the _____ model.
(A) origin
(B) origins
(C) original
(D) originally
102. Twenty new mechanical engineers will be _____ the company next month.
(A) recruiting
(B) joining
(C) performing
(D) working
103. Employees must return to _____ work stations immediately after the lunch break.
(A) theirs
(B) them
(C) they
(D) their
104. Please reply _____ to the invitation for the software training.
(A) closely
(B) promptly
(C) likely
(D) expressly
105. Our firm offers excellent _____ as a way to retain its valued employees.
(A) benefits
(B) benefitting
(C) benefitted
(D) beneficial
106. Mr. Thomas has not _____ decided which design to use for the company letterhead.
(A) still
(B) yet
(C) already
(D) soon
107. Ms. Gupta has requested _____ to use Berkeley Hall for the seminar series that will start next month.
(A) authorize
(B) authorized
(C) to authorize
(D) authorization
108. Passengers should be _____ that the airline is not responsible for lost or stolen items.
(A) aware
(B) aligned
(C) awake
(D) abroad

- 109.** Ms. Park will _____ a certificate to each person who completed the course for pharmacy technicians.
- (A) reach
(B) present
(C) involve
(D) achieve
- 110.** Dr. Schmidt is not sure that her research assistant can complete the required investigation by _____.
- (A) his
(B) him
(C) his own
(D) himself
- 111.** It is your _____ to notify the library if your name or address changes.
- (A) demand
(B) responsibility
(C) labor
(D) observation
- 112.** Candidates for the position must _____ their applications by the end of the month.
- (A) submitted
(B) submitting
(C) submit
(D) be submitted
- 113.** Official _____ is required for all vessels leaving the port.
- (A) documentation
(B) administration
(C) freight
(D) agency
- 114.** The copy machine at the top of the stairs has now been _____.
- (A) serviced
(B) prescribed
(C) remodeled
(D) progressed
- 115.** The annual report indicates significant growth _____ the past several years.
- (A) onto
(B) over
(C) while
(D) than
- 116.** This guest house offers fine accommodations at an affordable _____.
- (A) income
(B) satisfaction
(C) worth
(D) rate
- 117.** Our chief operating officer was very _____ by the latest sales figures.
- (A) impress
(B) impressing
(C) impressed
(D) impressive
- 118.** _____ the Kendal Company has been in business for only nine months, it has very quickly become profitable.
- (A) Although
(B) Unless
(C) Before
(D) During
- 119.** Naomi Takeda was not able to attend the meeting last Tuesday, but Claire Marsters gave her a _____ of the discussion.
- (A) summarily
(B) summarizer
(C) summarized
(D) summary
- 120.** Sleeping-car passengers will be provided _____ the bedding they need for the journey.
- (A) with
(B) for
(C) to
(D) of

121. New software that should reduce employee training time _____.

- (A) to develop
- (B) developing
- (C) is being developed
- (D) to be developed

122. Many of the older buildings in this area have been torn down to make room for the _____ of the highway.

- (A) thickness
- (B) widening
- (C) inflation
- (D) gain

123. There will be time for participants to discuss _____ issue presented in the seminar.

- (A) most of
- (B) all
- (C) entire
- (D) each

124. Employees should _____ the shift manager if assembly work is interrupted by a machinery breakdown.

- (A) inform
- (B) speak
- (C) respond
- (D) inquire

125. After remaining high for several days, temperatures finally fell _____ yesterday.

- (A) slight
- (B) slighter
- (C) slightly
- (D) slightest

126. Dr. Menotti's decision to move to Zurich has _____ at all to do with his work.

- (A) nothing
- (B) anything
- (C) something
- (D) everything

127. The company's expansion into South America will _____ the creation of more than 100 jobs.

- (A) return from
- (B) restore to
- (C) research into
- (D) result in

128. The financial challenges facing the town council must be addressed _____ by its elected leaders.

- (A) urgency
- (B) urgencies
- (C) urgently
- (D) urgent

129. _____ willingness to create customdesigned fabric has made local textile producer Desmond Finn very popular with movie-set designers.

- (A) Which
- (B) His
- (C) Whose
- (D) Those

130. In this province, student drivers may not apply for a driver's license until they are _____ 17 years old.

- (A) at once
- (B) at least
- (C) for now
- (D) for good

131. The Ashford Chamber of Commerce invites visitors _____ the restaurants, and theaters on the city's waterfront.
- (A) patronize
(B) patronized
(C) to patronize
(D) be patronizing
132. Salvador Gomez worked _____ in planning the festival, and he deserves much of the credit for its success.
- (A) hardly
(B) densely
(C) tirelessly
(D) severely
133. _____ project manager, Ms. Chung will be directly responsible to the company president.
- (A) Throughout
(B) Aside
(C) Plus
(D) As
134. Our team of specialists works with clients to develop _____ marketing strategies.
- (A) restrictive
(B) innovative
(C) demonstrative
(D) dismissive
135. The last shipment was refused by the buyer _____ damage that occurred while the product was in transit.
- (A) according to
(B) because of
(C) as a result
(D) by reason
136. There are many _____ signs that the quality of education is improving in this country.
- (A) encourage
(B) encouraged
(C) encouraging
(D) encouragement
137. It has been projected that sales organic fruit and vegetables will increase _____ 20 percent this year.
- (A) by
(B) after
(C) from
(D) across
138. You will find the manual very helpful _____ any problems you encounter when you first use the software.
- (A) must solve
(B) be solved
(C) will solve
(D) in solving
139. It is always advisable to verify departure times, _____ flight schedules may change after a ticket is issued.
- (A) therefore
(B) since
(C) against
(D) concerning
140. Executives from the two firms may soon be ready to _____ the terms of the proposed merger.
- (A) confirm
(B) converse
(C) commune
(D) collaborate

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PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following notice.

ATTENTION ALL LABORATORY USERS

The Department of Health recently enacted new safety _____ concerning the handling of

- 141.** (A) regulation
(B) regulations
(C) regulated
(D) regulators

chemical solutions, effective immediately. As a result, all employees and researchers in academic and commercial laboratories _____ the following guidelines:

- 142.** (A) observed
(B) had to observe
(C) must observe
(D) will be observed

1. All containers used for storing chemicals or chemical solutions must be labeled at all times.

This also applies if you are using a container only _____. For example, if you are using

- 143.** (A) briefly
(B) evenly
(C) lastly
(D) securely

a container to measure chemicals, the container should be labeled in case it is left unattended even for a moment.

2. The container should be labeled with the full name of the chemical or solution.

Please write clearly with a blue or black marker on a white label.

If you have any questions about the new policy, please contact Dr. Marie Daigle at x2519.

Questions 144-146 refer to the following e-mail.

From: Christopher Wells
To: Jigisha Kumar
Sent: September 16, 12:45 P.M.
Subject: Your inquiry

Dear Ms. Kumar,

Thank you for inquiring about the résumé-writing services provided by our staff at Competitive Edge Corporation. We specialize in creating résumés for managerial and top-level executives, and we have a wealth of experience serving clients like you from the pharmaceutical industry. _____, we think our company is well-suited to meet your needs.

- 144.** (A) Otherwise
(B) For instance
(C) Nonetheless
(D) In short

We would be happy to meet with you to discuss the details of your executive job search. We guarantee privacy and _____ when it comes to the information in your résumé.

- 145.** (A) profession
(B) professional
(C) professionalism
(D) professionally

We also guarantee that you will have a working résumé _____ one week of consulting

- 146.** (A) within
(B) amid
(C) until
(D) between

with a member of our team. Our résumé-writing specialists will help you develop a résumé that truly commands attention.

Please let me know if I can be of further assistance.

Sincerely,

Christopher Wells
Senior Résumé Consultant

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Questions 147-149 refer to the following e-mail.

From: Lian Meng <lmeng@dmsymposium.org>
To: Dr. Juro Ivanec <jivanec@forrestuniversity.org>
Sent: January 21, 10:10 AM
Subject: Equipment

Dear Dr. Ivanec,

We are very pleased that you have agreed to share your research on data migration at the next International Data Management Symposium to be held in Madrid, Spain, on March 3 and 4. You are scheduled _____ on March 4 at 10:00 a.m. The room will be announced at a later time.

- 147.** (A) having presented
(B) in presenting
(C) to present
(D) be presenting

Please respond to this e-mail and let me know what equipment you will need for your presentation. I can reserve an electronic whiteboard, a digital projector, screens, and microphones, _____ other things.

- 148.** (A) following
(B) but
(C) except
(D) among

I'd appreciate it if you could provide me with the requested _____ by February 10 at the latest.

- 149.** (A) payment
(B) information
(C) products
(D) warning

We are looking forward to an informative and enlightening symposium.

Sincerely,

Lian Meng
Symposium Organizer

Questions 150–152 refer to the following article.

Advertisers Turn to Neuroscience

Advertising companies have long relied on focus groups to sell products. However, a team at Banes Associates is taking an _____ route. It is attempting to see whether neuromarketing,

- 150.** (A) alternates
(B) alternating
(C) alternated
(D) alternate

which examines the brain's response to products and brands, can help make products in stores more appealing to consumers.

To find out, the research team recruited 50 men and 50 women between the ages of 25 and 35 who regularly buy breakfast cereal. These men and women were connected to an electrograph machine that measures brain waves, and they were shown three different cereal boxes for exactly 30 seconds _____ as the research team looked on.

- 151.** (A) each
(B) apart
(C) fewer
(D) its

The researchers then _____ the test subjects' reactions. Factors like memory retention and

- 152.** (A) proposed
(B) analyzed
(C) predicted
(D) solved

emotional engagement were considered, and the results were scored on a scale of 1 to 10. The subjects showed a clear preference for the cereal box with the simplest, most geometric image. Boxes with complex images and logos received much lower scores.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following card.

PARK PLACE HOTEL					
Name:	Claudia Kohl				
Address:	Marktplatz 23, Hamburg				
Phone number:	040 55 7174				
Date of stay:	February 11-13		Room number:	206	
Main purpose of visit:					
Pleasure	<input type="checkbox"/>	Business	<input checked="" type="checkbox"/>	Convention/Group meeting	<input type="checkbox"/>
Guest room:	Excellent	Good	Fair	Poor	
Cleanliness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Design	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Comfort	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Comments: Noisy neighbors. Not enough sound insulation between rooms.					
Restaurant:	Excellent	Good	Fair	Poor	
Menu selection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Quality of food	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Quality of service	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Comments: An unusually wide selection of fish dishes!					
Would you stay with us again?	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	
Please leave this card at the front desk. Thank you!					

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153. What is the card used for?

- (A) To advertise a hotel
- (B) To register a hotel guest
- (C) To apply for a hotel job
- (D) To evaluate a hotel stay

154. What is indicated about the hotel?

- (A) The rooms are clean.
- (B) The restaurant is large.
- (C) The service is excellent.
- (D) The staff are well paid.

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Questions 155-157 refer to the following e-mail.

To: Mario Gonzalez <mgonz@protemp.com>
From: Estela Morales <emorales@caixadirectcorp.com>
Subject: Application
Date: July 20
 CDC

Dear Mr. Gonzalez,

Thank you for your application for the junior accounting position here at Caixa Direct.

All applications and résumés are first reviewed by two of our senior staff members. If you are selected for an interview following that review, you will be contacted by our personnel officer, Ricardo Martinez, who will set up an appointment. At that time, we will ask for names and contact information for three references.

Attached is a copy of our most recent annual report, as you requested. Thank you again for your interest in Caixa Direct Corporation.

Yours truly,

Estela Morales
Office Manager
Caixa Direct Corporation

155. What is the purpose of the e-mail?

- (A) To inquire about an open position
- (B) To confirm receipt of an application
- (C) To request delivery of a document
- (D) To report on a first meeting

157. What is being sent with the e-mail?

- (A) A bank statement
- (B) A staff directory
- (C) A company report
- (D) A job description

156. Who will contact Mr. Gonzalez to arrange a meeting?

- (A) The senior accountant
- (B) The records officer
- (C) The personnel officer
- (D) The office manager

Questions 158-159 refer to the following notice.

If you are planning to visit the International Culinary Institute (ICI), please make arrangements in advance. Our guides can best meet your individual needs if the instructions outlined below are followed.

- Visitors from other nations should notify the director of public relations in writing. Domestic visitors should contact the information services division.
- Upon arrival, visitors to the ICI headquarters should go to the lobby of Concord Hall, where the receptionist will notify their hosts.
- Visitors staying at or attending meetings at the Kinsley Conference Center should go directly to the conference center.

158. What does the notice describe?

- (A) The location of ICI's headquarters
- (B) The importance of ICI's work
- (C) Correct procedures for visiting ICI
- (D) Courses offered at ICI

159. Whom should people from other countries contact before coming to ICI?

- (A) An employee of the information services division
- (B) An ICI guide
- (C) The receptionist at the Kinsley Conference center
- (D) The director of public relations

Questions 160-163 refer to the following announcement.

Los Angeles—This week marks the opening of Prime International Bank's latest United States branch office. The office, located in the center of Los Angeles, will deal primarily with international investment and business loans. Other United States branches are located in New York City, Houston, and Chicago; the company's main offices have always been in Hong Kong.

Ms. Theresa Mody has been named as manager of the new office. Prior to coming to Los Angeles, Ms. Mody was in charge of Prime International's Rio de Janeiro branch.

Mr. Reginald Shao, senior vice president for United States operations, will be in Los Angeles to celebrate the opening of the new branch and to meet with members of the local business community.

Prime International is the world's eighth-largest bank. With the opening of this newest branch, it now has offices in 28 cities in 12 countries worldwide.

- 160.** Where is Prime International's newest branch located?

(A) In Los Angeles
(B) In New York City
(C) In Rio de Janeiro
(D) In Houston

- 162.** Why is Mr. Shao planning to travel to Los Angeles?

(A) To make a hiring decision
(B) To apply for a business loan
(C) To replace the current manager
(D) To make business contacts

- 161.** Why is Hong Kong mentioned in the article?
- (A) Branch offices of many United States banks are located there.
(B) Prime International has its headquarters there.
(C) It has a large business community.
(D) Ms. Mody has been in charge of operations there.

- 163.** In how many cities does Prime International have offices?

(A) 4
(B) 8
(C) 12
(D) 28

Questions 164–166 refer to the following article.

Office Supply Monthly

Desktop copiers are popular among small business owners and telecommuters because they offer the convenience of on-site copying at a reasonably low cost. Our team of reviewers took a look at two popular desktop copiers to determine which one would best meet the needs of a typical small business.

The Jet AL-1400 copier is a good choice for consumers on a budget. Its print quality is good, and it performs at a reasonable 22-page-per-minute pace. However, with a maximum use limit of 3,600 pages per month, it is not a machine that can withstand heavy use. While it is suitable for a home office, the Jet AL-1400 does not necessarily perform well enough for a busy office that needs to produce a large number of copies.

Clearmark's 4000 desktop copier is slightly more expensive than the Jet AL-1400. It is 50 square centimeters larger and about 8 kilograms heavier. The larger size allows the Clearmark 4000 to handle more work; it can reproduce as many as 7,000 pages per month at speeds of up to 35 pages per minute.

Both copiers produce high-quality prints that rival some high-end machines, but for businesses looking for a relatively inexpensive copier that is stable and substantial, the Clearmark 4000 is definitely the way to go.

164. What is the main purpose of this article?

- (A) To advertise a copy machine
- (B) To recommend a copy-machine retailer
- (C) To compare the features of popular copy machines
- (D) To explain the best way to maintain a copy machine

165. What does the article suggest about the AL-1400 copier?

- (A) It is adequate for a home office.
- (B) Its print quality is poor.
- (C) It requires frequent maintenance.
- (D) It can be carried to and from work.

166. What is NOT indicated about the Clearmark 4000 copier?

- (A) It will soon be discontinued.
- (B) It produces high-quality prints.
- (C) It is reasonably priced.
- (D) It can be placed on top of a desktop.

Questions 167-169 refer to the following notice.

Comtex Credit Card Buyer Protection Plan

As a Comtex cardholder, you are automatically covered by the Buyer Protection Plan, which insures purchases made with your credit card for a full 90 days from the date of purchase. The Buyer Protection Plan provides insurance for loss or theft of, and accidental damage to, covered items purchased with your card anywhere in the world. The amount of coverage is limited to the amount charged to your Comtex credit card for the item.

To file a claim, call 555-0143. Failure to give notice within 45 days of the date of loss or damage may result in denial of your claim. Once you report a loss, a Comtex credit associate will set up a claim file for you and send you a claim form. You must send the completed form along with all requested documentation to the claims office within 60 days of your receipt of the claim form.

167. When does insurance coverage take effect?

- (A) When the cardholder applies for it
- (B) As soon as the buyer calls the credit associate
- (C) Ninety days after a credit card is issued
- (D) On the day an item is purchased with the card

168. How much insurance for a single item is provided by the plan?

- (A) Half the item's current cost
- (B) The original item cost charged to the card
- (C) The cost of the item less a service fee
- (D) The current replacement cost of the item

169. How soon after an item is lost must a cardholder notify the company?

- (A) Within 7 days
- (B) Within 45 days
- (C) Within 60 days
- (D) Within 90 days

Questions 170-171 refer to the following guidelines.

Stanton Greeting Cards Ltd.

Quality greeting cards for every occasion

Submission Guidelines for Artwork

Many of our cards feature artwork that has been created by freelance artists. We invite submissions of original artwork representing various styles (traditional to contemporary) and media (drawings, paintings, collages, photographs, etc.).

Please carefully follow these guidelines for submitting your work.

- Submit no more than ten pieces of artwork at one time.
- Submit slides, high-quality color copies, or photographic reproductions of your work. Do not send us the originals.
- Each submission should be 5" x 7" (13 cm x 18 cm) in size.
- Print your name, address, phone number, and e-mail address on the back of EACH piece you submit.
- Include a self-addressed, stamped envelope so we can return your work to you.

Due to the large number of submissions we receive, it may take up to six weeks for us to respond to you. We will send you a contract with payment and copyright details if your work is accepted. Stanton Greeting Cards pays \$250 per piece.

Submissions should be sent to our art department:

**Stanton Greeting Cards Ltd.
Attention: Artwork Reviewer
P.O. Box 9051
Auckland 1142**

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170. For whom are the guidelines intended?

- (A) Artwork reviewers
- (B) Freelance artists
- (C) Gallery owners
- (D) Greeting card writers

171. What is indicated about Stanton Greeting

- Cards Ltd.?
- (A) Its cards are all the same size.
 - (B) Most of its cards feature photographic images.
 - (C) It pays for the delivery of returned submissions.
 - (D) It receives more submissions than it can use.

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Questions 172-175 refer to the following information.

Available in October from Success Publishing Company

***The Stock Market for the Novice Investor* by Jerome Silva**

Jerome Silva, bestselling author of *The Golden Portfolio*, has come out with a smart and practical book on investing in the stock market. While there are countless books on the subject, few financial writers truly connect with first-time investors or understand how bewildering it can be to make a first move into today's stock market. Silva's book includes easy-to-follow steps for choosing the right stock, knowing when to buy and sell, and managing a portfolio over time in order to maximize profits. Hardcover. 342 pages.

***The Middle Ground* by Hannah Morton**

Negotiating is a critical skill in the business world, yet many people find it a difficult one to master. Morton has identified this problem, and she sets out to address it in her first book, *The Middle Ground*. The book includes a chapter on the relevant theory and research on negotiation, several chapters on successful bargaining approaches, and a final chapter containing situational role-plays for practice. Hardcover. 289 pages.

***Breaking Out in Business* by Vik Chandran**

Chandran's book is a must-read for anyone wishing to start a new business. Based on his own experience, Chandran offers expert guidance on topics such as creating a business plan, identifying markets, and raising capital. He also gives readers a list of common mistakes to avoid in the first five years. Paperback. 210 pages.

172. What is the purpose of the information?

- (A) To describe recent research findings
- (B) To introduce useful business publications
- (C) To list the required reading materials for a course
- (D) To compare the works of well-known authors

173. What is indicated about Mr. Silva's book?

- (A) It is one of many books written on the subject.
- (B) It is written for experts in the field.
- (C) It advocates a cautious approach to investing.
- (D) It is currently available in a paperback edition.

174. What is NOT mentioned as a part of Ms. Morton's book?

- (A) Research into how people negotiate
- (B) Advice on how to bargain
- (C) Reasons why negotiations fail
- (D) Role-play scenarios for further practice

175. What is suggested about Mr. Chandran?

- (A) He has retired from corporate life.
- (B) He has worked with Mr. Silva and Ms. Morton.
- (C) He has experience of setting up a business.
- (D) He has published several books with Success Publishing Company.

Questions 176-180 refer to the following article.

Swansea Art and Music Festival Welcomes Back Leader

Wednesday, March 12—Event organizers announced yesterday that Meg Inoue will once again take on coordination of the Swansea Art and Music Festival this year. During Ms. Inoue's original eight-year tenure as executive director, the festival became a financial success and achieved international recognition. But interest in the festival has decreased and attendance has dwindled since she stepped down three years ago to take a position as president of the Edinburgh Choir Association.

Ms. Inoue was born in Tokyo but grew up in London, where she earned a degree in business. Her interest in the arts eventually led her to the Swansea festival, where she displayed a talent for selecting visual and performing artists who appealed to critics and the general public alike. And while she brought some well-known artists and performers to the festival, she also sought out and promoted new ones.

Avani Mitra is one of many who believe this festival was a stepping-stone to a successful career. "I had only played at small, local events before this festival," Ms. Mitra explained. "Then suddenly I was performing before a large—and very appreciative—crowd. It was wonderful. That experience led to a recording contract."

Many in Swansea were shocked by Ms. Inoue's decision to leave for Edinburgh to help that city's Choir Association increase its profile. City leaders and festival sponsors hope that her return will bring renewed vitality to the Swansea event and again make it a springboard for new talents in the arts. Michael Brannigan, chief executive officer of festival sponsor Clearview Bank, believes that if anyone can accomplish this goal, it is Ms. Inoue. "She has an instinct that leads her to terrific new performers," he said. "I'm very glad she's back."

176. What is the purpose of the article?

- (A) To publicize a new festival
- (B) To advertise an event's sponsor
- (C) To announce an executive's promotion
- (D) To discuss the return of an event's director

177. The phrase "appealed to" in paragraph 2, line 3, is closest in meaning to

- (A) asked
- (B) pleased
- (C) applied
- (D) demanded

178. In what city did Ms. Inoue work for three years?

- (A) London
- (B) Swansea
- (C) Edinburgh
- (D) Tokyo

179. Who is Ms. Mitra?

- (A) A performer
- (B) An administrator
- (C) A bank officer
- (D) A visual artist

180. What does the article suggest about Ms. Inoue?

- (A) She hopes to perform with new artists.
- (B) She is expected to increase festival attendance.
- (C) She must travel extensively as part of her work.
- (D) She has had extensive training in music and art.

Questions 181-185 refer to the following letter and form.

February 1

Michelle Tang
44 Blake Rd.
Melbourne, VIC 3000

Dear Ms. Tang:

Our records show that your Organization of Industrial Designers membership is about to expire. We hope that you simply forgot, and we would like to encourage you to renew your membership before it lapses.

Last year was an exciting time for the OID as we launched our new magazine, *Light and Form*. This year we will begin making improvements to our Web site. When these changes are completed, you will be able to update your contact information, register for meetings, and pay membership dues online.

To renew your membership now, please fill out the enclosed form and mail it in the envelope provided. We have your current membership status recorded as at Level A; please indicate if your membership level has changed. If you have recently renewed your membership, please disregard this notice.

Sincerely,

Olujimi Oduya

Olujimi Oduya
Membership Director

ORGANIZATION OF INDUSTRIAL DESIGNERS

Name: Michelle Tang

Address: 44 Blake Rd.
Melbourne, VIC 3000
Australia

Please check here if this is a change
to your contact information.

Phone: 03 8555 5555

E-mail: mtang@whitestar.com.au

Membership Level

- A. Student \$20 C. Patron \$100
 B. Professional \$60 D. Retired \$35

Would you like to receive future communications from the OID by e-mail?

- Yes No

How would you like to be listed in our online directory?

- Name only Name and complete contact information
 Name and e-mail address only

181. Why did Mr. Oduya write to Ms. Tang?

- (A) To ask her to make an online donation
- (B) To remind her of her membership status
- (C) To invite her to subscribe to a magazine
- (D) To tell her about an upcoming meeting

182. What did the OID do last year?

- (A) It created a membership program.
- (B) It updated its Web site.
- (C) It moved to a new location.
- (D) It published a magazine.

183. What is Ms. Tang asked to do?

- (A) Complete a form
- (B) Send an e-mail message
- (C) Visit the Web site
- (D) Call the OID offices

184. What is suggested about Ms. Tang?

- (A) She is joining the OID for the first time.
- (B) She has recently retired.
- (C) She was a student last year.
- (D) She has a new telephone number.

185. What did Ms. Tang indicate about her preferences?

- (A) She wants her home address listed in the Web site directory.
- (B) She wants to become a member at the patron level.
- (C) She wants to receive e-mails from the OID.
- (D) She wants to update her mailing address.

Questions 186-190 refer to the following information and e-mail.

East Lake Community Center
Adult Recreational Classes
April 1-30

All classes are open to members of the community and are filled on a first-come, first-served basis. Classes run for two hours, unless otherwise noted. The fee is \$45 per class, or \$40 per class for individuals taking three or more classes each session. All necessary materials and equipment are included in the cost of each class. To register for classes, please fill out and submit the online registration form by March 21.

Spring Flower Growing

Saturday, April 5, 10:00 a.m.

Instructor: Katie Maynard

Learn how to plant and grow annual and perennial wildflowers and other flowers.

Creating a Natural Sanctuary

Tuesday, April 8, 6:30 p.m., or Thursday, April 10, 7:00 p.m.

Instructor: Moira Ferguson

Do you have unused space outside your home? Learn how to transform it into a natural oasis by planting fruit trees and rose bushes.

Vine Pruning

Saturday, April 12, 11:00 a.m.

Instructor: George Solis

A specialized session on how to cultivate and manage these difficult but beautiful plants.

Herbs For Cooking

Saturday, April 12, 11:00 a.m.

Instructor: Lidia Passanante

Learn to grow fresh basil, thyme, rosemary, and many other herbs for your kitchen.

Timing Your Perennials

Monday, April 14, 7:00 p.m., or Saturday, April 18, 11:00 a.m.

Instructor: Andrew Linton

Different perennials thrive at different times of the year; this class will help you plan for the coming season.

To: Gordon Teskey <teskey801@skymail.com>
From: Anna Portofini <aporto@eastlakecc.org>
Date: March 5
Subject: Class registration

We received your registration form this morning for April classes at the community center. You have been enrolled in the Vine Pruning and Spring Flower Growing classes. However, enrollment for the April 8 Natural Sanctuary class has already reached its maximum capacity, and so we cannot offer you a place in the class. If you would like to choose another class, please let me know by phone or e-mail before March 25 (I will extend the deadline in this case). All of our other classes have openings, but please make sure to check class times so as to avoid a schedule conflict with the classes in which you are currently enrolled.

Anna Portofini,
Program Coordinator

- 186.** On what topic is the center offering classes?
(A) Cooking
(B) Gardening
(C) Fitness
(D) Art
- 187.** Who is teaching only evening classes?
(A) Andrew Linton
(B) George Solis
(C) Katie Maynard
(D) Moira Ferguson
- 188.** What is indicated in the information?
(A) Students taking several classes receive a discount.
(B) An additional fee is charged for materials.
(C) Online registration will be available after March 21.
(D) Classes involving field trips are held on Saturdays.
- 189.** Why is Mr. Teskey unable to take one of the classes he requested?
(A) He has another class at the same time.
(B) The class is already full.
(C) He registered after the deadline.
(D) The class has been canceled.
- 190.** When can Mr. Teskey take another class?
(A) On April 5
(B) On April 8
(C) On April 12
(D) On April 14

Questions 191-195 refer to the following schedule and e-mail.

GREYLOCK VALLEY DAILY TRAIN SCHEDULE
January

Train Number	Rockford	Edgewood	Melville	Laketown
67*	6:15 a.m.	7:05 a.m.	8:01 a.m.	8:35 a.m.
180	7:10 a.m.	8:06 a.m.	---	9:27 a.m.
54	7:45 a.m.	8:37 a.m.	9:30 a.m.	10:00 a.m.
6	9:00 a.m.	9:46 a.m.	---	11:20 a.m.
31	11:06 a.m.	---	---	1:18 p.m.
214	1:02 p.m.	---	2:42 p.m.	3:15 p.m.
15	2:15 p.m.	---	---	4:31 p.m.
90	3:06 p.m.	3:59 p.m.	5:00 p.m.	5:40 p.m.
44*	4:15 p.m.	5:06 p.m.	---	6:49 p.m.
18	4:57 p.m.	5:42 p.m.	6:45 p.m.	7:14 p.m.
101	5:26 p.m.	6:20 p.m.	7:24 p.m.	8:01 p.m.

* No service on Saturdays or Sundays

From:	Brent Howard <bhoward@cavalierproducts.com>
To:	Jan Yamaguchi <jyamag@cavalierproducts.com>
Date:	Thursday, January 12 2:10 P.M.
Subject:	MG Systems

Hi Jan,

I've just been speaking with Maria Brink at MG Systems. We have set up a meeting for next Tuesday at 10:30 a.m. at their office. We will have an hour to talk to them about purchasing our software and give a brief demonstration of how it will help them keep track of sales of their appliances. The company's vice-president of operations, who was hired just last week, will be there as well. The company has already approved the purchase of a new system, so we simply need to convince them that our product is more efficient and user-friendly than the ones currently being sold by other developers.

I'm planning on purchasing our train tickets tomorrow morning. According to Ms. Brink, her company is only a five-minute walk from the train station, which should make getting there very easy. After looking at the train schedule, I think it makes sense to take the 7:10 train from Rockford that morning. There is a later train that arrives at 10, but I think we should give ourselves an hour before the meeting to get to the office and have time to set up our materials.

Brent

191. According to the schedule, what is true about Greylock Valley trains?

- (A) Most trains do not stop in Edgewood.
- (B) Some trains run only on Sundays.
- (C) All trains start in Rockford.
- (D) Only one train makes four stops.

192. How early can someone catch a train from Edgewood to Laketown on a Saturday?

- (A) At 6:15 A.M.
- (B) At 7:05 A.M.
- (C) At 8:01 A.M.
- (D) At 8:06 A.M.

193. What kind of company does Jan

Yamaguchi work for?

- (A) A travel agency
- (B) An accounting firm
- (C) A software company
- (D) An appliance retailer

194. What is Brent Howard planning to do next week?

- (A) Give a sales presentation
- (B) Order a piece of equipment
- (C) Purchase a train ticket
- (D) Hire a new employee

195. Where is MG Systems located?

- (A) In Edgewood
- (B) In Laketown
- (C) In Melville
- (D) In Rockford

Questions 196-200 refer to the following article and e-mail.

Trade Show Press

September 3—The 23rd Annual International Auto Parts and Accessories Trade Show was held at the Convention Center in Daegu, South Korea, on August 30, 31, and September 1. Over 100 exhibitors from 13 countries packed the center with displays of their newest products. The booths showcased everything imaginable, from crankshaft engine kits to car audio systems. Popular with visitors were demonstrations by Pela Auto Technologies of several of its high-tech sensors, including a parking aid sensor and a tail-lamp outage sensor. And Denver-based Trulo Racks generated a lot of buzz among sport enthusiasts in the crowd with the introduction of its S150 Rooftop Rack. Though its price point has not yet been set, the rack, which can be converted to accommodate bicycles, kayaks, skis, and snowboards, will become available to consumers early next year.

This year's event was the largest in the trade show's 23-year history. Hyun-sook Jung, who coordinates the event, said she expects next year's show to draw even larger crowds. "And that," she noted on Sunday, "means we're already looking for a bigger venue."

To: Marketing Team
From: Joseph Riga <jriga@trulo.com>
Sent: September 10
Subject: Trade Show

Dear Team,

Many thanks for your participation in the trade show in Daegu earlier this month. Your hard work and dedication made the event very successful for our company. I've been told that since the show, visits to our informational Web site have increased by 35 percent, and our sales representatives have already personally handled 800 pre-orders for the S150 Rooftop Rack. Other good news is that it is not only sports equipment stores that have expressed interest in the rack but car dealerships as well.

I'd also like to say a special thank you to Arianna Webster, who ran the booth alone on the last day of the trade show while the rest of us flew back to the US to attend to other obligations. I hear that the last day was especially busy, and I commend her for her excellent work.

Thanks to all for a job well done.

Joseph Riga

- 196.** What is indicated about the trade show?
- (A) It was well attended.
 - (B) It focused on auto sensors.
 - (C) It was held over four days.
 - (D) It was sponsored by Pela Auto Technologies
- 197.** What feature of the S150 Rooftop Rack is mentioned?
- (A) It is compact.
 - (B) It is inexpensive.
 - (C) It is adaptable.
 - (D) It is easy to install.
- 198.** In the article, the word “draw” in paragraph 2, line 2, is closest in meaning to
- (A) remove
 - (B) match
 - (C) represent
 - (D) attract
- 199.** When did Arianna Webster work without help at her company’s booth?
- (A) On August 30
 - (B) On August 31
 - (C) On September 1
 - (D) On September 3
- 200.** What has occurred as a result of the trade show?
- (A) Mr. Riga has received several phone calls.
 - (B) Car dealerships have inquired about Trulo’s newest rack.
 - (C) Online orders have increased.
 - (D) Trulo Racks has hired additional sales representatives.

TEST 07

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 08

→ 해설 p. 97

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The chief operating officer has asked the members of the research team to clarify _____ findings.
(A) they
(B) them
(C) themselves
(D) their
102. Passengers should be _____ when opening the overhead luggage bins as contents may have shifted during travel.
(A) enjoyable
(B) upward
(C) late
(D) careful
103. Our survey suggests that customers prefer to see the _____ size of the cereal pieces on the box.
(A) actualize
(B) actual
(C) actually
(D) actuality
104. The Kiruna Corporation has announced the _____ of its long-serving senior vice president, Mr. Lundgren.
(A) facility
(B) retirement
(C) repetition
(D) competition
105. Rebuilt Ltd. pledges that all appliances will be properly _____ the first time.
(A) repair
(B) repairs
(C) repaired
(D) repairing
106. The advertising campaign should _____ the public's awareness of the new recycling bins in the city parks.
(A) raise
(B) reply
(C) inquire
(D) react
107. It was a short _____, and the delegates arrived in Jakarta in less than an hour.
(A) flying
(B) fly
(C) flight
(D) flown
108. Ms. Borgen changed jobs _____ because her former position provided little flexibility.
(A) partly
(B) financially
(C) widely
(D) relatively

- 109.** To ensure prompt return of your laundry, _____ your hotel room number on the tag provided.
- (A) wrote
(B) written
(C) write
(D) writing
- 110.** Mr. Woo has not yet signed the agreement composed _____ our lawyer.
- (A) by
(B) of
(C) between
(D) from
- 111.** To apply for membership, _____ complete the form on the society's Web site.
- (A) simple
(B) simply
(C) simplify
(D) simplicity
- 112.** _____ or not Dr. Danawala accepts the position, we will need to hire at least two more physicians.
- (A) Whether
(B) So
(C) Either
(D) If
- 113.** Chemical companies in Avondale have spent considerable sums of _____ on agricultural development.
- (A) laboratory
(B) investigation
(C) money
(D) land
- 114.** Ms. Watson looks forward to _____ possible investment options at the November meeting.
- (A) explore
(B) exploring
(C) exploratory
(D) exploration
- 115.** The international catalog is comprehensive, _____ certain items may not be available in every country.
- (A) but
(B) whereas
(C) how
(D) whenever
- 116.** To prepare _____ for the interview at Boyer Pharmaceuticals, Mr. Paik read about the company's history.
- (A) yourselves
(B) ourselves
(C) himself
(D) itself
- 117.** Ms. Pieraccini had _____ finished editing the budget report when she noticed an error in the title page.
- (A) nearly
(B) ahead
(C) anymore
(D) lastly
- 118.** _____ hundreds of technical specialists at the convention in Zurich last month.
- (A) Several
(B) Many of the
(C) Having had
(D) There were
- 119.** Through her work on the city council, Ms. Danos has become very well informed _____ building regulations.
- (A) to
(B) for
(C) about
(D) behind
- 120.** _____ that her order would not arrive on time, Ms. Chang requested the express delivery option.
- (A) Needless
(B) Easier
(C) Quickest
(D) Concerned

121. The firm announced on Thursday that its profits rose 15 percent in the first quarter, _____ as a result of its restructuring program.

- (A) largely
- (B) large
- (C) larger
- (D) largest

122. Yokohama-based Shinohara Industries _____ has a satellite office in Bangkok.

- (A) and
- (B) plus
- (C) else
- (D) also

123. The survey was conducted _____ and yielded statistically significant results.

- (A) systematized
- (B) system
- (C) systematically
- (D) systematic

124. The challenges of maintaining quality control must be taken _____ account before production can be increased.

- (A) from
- (B) on
- (C) with
- (D) into

125. While Ms. Jamison's study focused on consumer spending generally, _____ deals more specifically with purchasing trends among 18 to 24 year olds.

- (A) I
- (B) my
- (C) me
- (D) mine

126. Mr. Montoya's biography of former president John Kendall is the subject of _____ debate.

- (A) mostly
- (B) almost
- (C) much
- (D) many

127. Production of Peroware's Lima plant has more than doubled since the introduction of _____ assembly.

- (A) automate
- (B) automatically
- (C) automated
- (D) automation

128. Ms. Ito was asked to _____ the latest data on population growth in Dauphin county.

- (A) examine
- (B) look
- (C) stare
- (D) glance

129. For the last fifteen years, Matlock, Inc., has consistently _____ among the nation's ten leading toy manufacturers.

- (A) rank
- (B) ranked
- (C) ranking
- (D) ranks

130. According to the report, the company's six refineries were all operating at or near _____ as of March 31.

- (A) insight
- (B) omission
- (C) additive
- (D) capacity

131. Ms. Kim is planning to attend the regional seminar, _____ it is not absolutely necessary that she be there.
- (A) where
(B) or
(C) due to
(D) although
132. Mr. Ono asked for _____ of all the documents that were passed out during the presentation.
- (A) duplicate
(B) duplicates
(C) duplicated
(D) duplicative
133. Recent graduates apply for work at Harnum Corporation because it offers _____ opportunities for advancement.
- (A) outgrown
(B) outlying
(C) outstretched
(D) outstanding
134. Some regulations do not address specific circumstances and are often subject to _____.
_____.
- (A) interpretation
(B) interpreter
(C) interpretive
(D) interpreted
135. The prevention of environmental pollution has become an important consideration for small and large businesses _____.
_____.
- (A) forth
(B) even
(C) alike
(D) beyond
136. Sales of domestically built cars dropped by 10.2 percent in December, reflecting a somewhat _____ demand than expected.
- (A) weaker
(B) weakly
(C) weakened
(D) more weakly
137. The employee handbook clearly _____ the procedure for filing expense reports.
- (A) purchases
(B) outlines
(C) rations
(D) invests
138. The engineers had only begun analyzing the problem when a new discovery _____ their working model obsolete.
- (A) rendering
(B) rendered
(C) renders
(D) will render
139. Wyncote Airlines has announced that it will _____ the £15 baggage fee for members of its Sky Flyer Club.
- (A) prove
(B) cost
(C) waive
(D) align
140. Dr. Ravia has made significant contributions to the fields of psychology and neurobiology _____ his earlier work in linguistics.
- (A) in as much as
(B) in addition to
(C) in the event of
(D) in either case

GO ON TO THE NEXT PAGE

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following e-mail.

To: Hina Khan <hkhan@baystream.net>
From: Jinkook Shin <jshin@glaxtoncomputers.com>
Subject: Employment
Date: September 12

Dear Ms. Khan:

Thank you for expressing interest in an employment opportunity with Glaxton Computers. This e-mail is to confirm that our human resources department _____ your résumé.

- 141.** (A) to receive
(B) will receive
(C) receive
(D) has received

The office is currently in the process of reviewing your _____ and work experience.

- 142.** (A) qualifications
(B) qualifying
(C) qualified
(D) qualifies

A recruiter will contact you by phone if you are selected for an interview.

- _____, we will keep your contact information on file and contact you should another suitable
143. (A) Unless
(B) For example
(C) Otherwise
(D) In comparison

vacancy become available in the future. We appreciate your interest in working with us.

Sincerely,

Jinkook Shin
Human Resources

Questions 144-146 refer to the following advertisement.

Now is the time to purchase advance tickets to the Adeline Playhouse! Last season was our most successful season _____. *The Sunset Blues* received a Barry Award for best ensemble

- 144.** (A) always
(B) ever
(C) previously
(D) evenly

cast, Josephine Gray won a best actress award for *In the Snow*, and several other actors received nominations. The upcoming season _____ to be even more exciting!

- 145.** (A) promised
(B) promise
(C) promises
(D) had promised

Our _____ has also undergone extraordinary renovations. New, more comfortable seats and

- 146.** (A) hotel
(B) theater
(C) school
(D) station

improved acoustics will make the experience even more enjoyable for our audiences.

So, don't delay. Get your tickets now, while the best seats are still available!

Questions 147-149 refer to the following product review.

The new Kinden car from Searus is an excellent value. It is one of the only models available on the market this year for less than £6,500. The exceptional _____ is just one of Kinden's many

- 147.** (A) price
(B) appearance
(C) size
(D) speed

attractive features.

The interior is spacious and comfortable; the rear seats adjust to provide _____ legroom or

- 148.** (A) addition
(B) additions
(C) additionally
(D) additional

cargo space as needed. And the Kinden offers other amenities that are not often included in budget-friendly vehicles. Standard features include an alarm system, leather seats, and a superior Pesco stereo system.

The sleek and stylish exterior completes the package. I encourage you _____ your local Searus

- 149.** (A) visiting
(B) visited
(C) be visiting
(D) to visit

dealership and test drive one for yourself today!

Questions 150-152 refer to the following memo.

To: All Hospital Employees
From: Administration
Date: June 19
Subject: Use of Personal Electronic Devices

This memo serves as a reminder of official hospital policy regarding the use of personal electronic devices _____ mobile phones and personal digital assistants.

- 150.** (A) whatever
(B) along
(C) such as
(D) after all

The administration recognizes the merits of utilizing certain devices for medical purposes and does not intend to prohibit their use. _____, making personal calls during a shift can interfere

- 151.** (A) In consequence
(B) However
(C) Similarly
(D) Namely

with employees' responsibilities and cause distractions to those around them.

Therefore, employees should not use their mobile phones while at work without the express consent of their supervisor. Supervisors _____ observe an employee making personal calls

- 152.** (A) who
(B) which
(C) some
(D) each

during work hours are authorized to take possession of the device until the employee's shift ends.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153–154 refer to the following advertisement.

SPECTRUM RESTAURANT

Beginning next week, for the entire month of May, you can enjoy a delightful luncheon buffet for only \$7.00 per person at the Spectrum Restaurant in the Amwell Exhibition Center.

That's one-third below our normal price. Enjoy a delicious complete meal including soup and dessert in our relaxing, contemporary setting. We look forward to seeing you.

Open for lunch daily 11:30–2:30

Reservations required—Tel: 555-0153

153. What is being advertised?

- (A) Tickets to an exhibition
- (B) Additions to a menu
- (C) A free beverage
- (D) A discount on a meal

154. How long will the offer be available?

- (A) One day
- (B) One week
- (C) One month
- (D) Three months

Questions 155-156 refer to the following memo.

MEMO

To: Employees
From: James Allsop
Date: November 2
Subject: Office Services quality assurances survey

To help us determine user satisfaction with the travel agencies that arrange business trips for employees of the Lambert Corporation, Office Services would appreciate your answering the following questions. Please return the survey to me by November 30. Thank you for participating.

Name: Patricia Maxwell

Travel agency used: Jetrex Travel

Were you satisfied with the service you received from this travel agency?

Yes _____ No X _____

If not, why not? My airline tickets were sent to another employee.

Were the agents courteous?

Yes X _____ No _____

Did they make the arrangements in a reasonable amount of time?

Yes X _____ No _____

Did your airline/train tickets arrive by the date requested?

Yes _____ No X _____

Overall, how would you rate this agency?

Excellent Good Fair X Poor

155. What is the purpose of the memo?

- (A) To advertise a travel opportunity
- (B) To rate an experience on an airplane
- (C) To gather opinions from employees
- (D) To request arrangements for a business trip

156. What problem did the employee have with Jetrex Travel?

- (A) Someone else received her tickets.
- (B) The travel agents were not polite.
- (C) She was booked on the wrong airline.
- (D) The wrong account number was charged.

Questions 157-158 refer to the following article.

The Burlington Hotel will reopen in mid-December following the completion of a two-year renovation project making it one of the most elegant places to stay in the area.

Improvements to the 60-year-old hotel include the addition of a health club and a new restaurant serving French cuisine. The number of guest rooms has been reduced to 260 from 280 in order to enlarge smaller rooms and add second bathrooms to some suites.

In addition to the new construction, restorations have been made to the hotel's grand ballroom, its rooftop garden overlooking Green Park, and the hand-painted murals in the lobby.

157. Why are there now fewer rooms in the hotel?

- (A) Kitchens have been added to the suites.
- (B) Some rooms have been made bigger.
- (C) Part of the building had to be demolished.
- (D) Additional space was needed for the health club.

158. What does the article indicate about the hotel?

- (A) It is scheduled to close in December.
- (B) It was built two years ago.
- (C) The garden has been expanded.
- (D) The paintings in the lobby have been restored.

Questions 159-161 refer to the following letter.

KRIEGLER'S BY MAIL, INC.
92 Hartley Drive
Burlington, PA 06302

Dear Customer:

We apologize again for not completing your recent order. The missing merchandise, listed below, has not yet arrived in our warehouse. We expect to be able to ship it to you before the date shown on the form.

If this revised date is not satisfactory, please sign the attached form and return it to us. If we do not hear from you, we will assume that the delayed shipping date is agreeable to you. Your order will ship as soon as it becomes available along with a coupon for 10% off your next order.

Thank you for your patience and understanding.

Sincerely,
Kriegner's by Mail, Inc.

TO REPLY: DETACH AT PERFORATION

	Item Number	Qty.	Description	Revised Ship Date
X	DM3941	1	Coffee maker	November 20

- If you wish to cancel any of the items listed above, please place an X in the box preceding the relevant item numbers. Sign below and return this form.
- If you paid by check or money order, we will promptly issue a refund check. If the order was charged to a credit card, we have not billed your account. Thank you for your patronage.

Signature: G. de Vincenzi _____ Date: October 25 _____
Order number: 91021481208

Giovanni de Vincenzi
2937 Spring Haven Road
Sussex, NJ 07461

159. What does the letter indicate about the item Mr. de Vincenzi ordered?

- (A) It is in Kriegner's warehouse.
- (B) It is no longer available.
- (C) It can be sent out by November 20.
- (D) Another item will be substituted for it.

160. What does Kreigner's offer Mr. de Vincenzi?

- (A) Free shipping
- (B) A complimentary coffee maker
- (C) A partial refund
- (D) A discount on a future purchase

161. What has Mr. de Vincenzi decided to do?

- (A) Cancel his order
- (B) Wait for the item until October 25
- (C) Close his account
- (D) Order a different item

Questions 162-164 refer to the following advertisement.

Eurofleet

Eurofleet understands that the only schedule that most businesspeople like to follow is their own. That is why, for our Corporate Club members, Eurofleet has introduced the first in-flight meal service that lets the customer decide when to eat.

If you are busy reviewing reports, writing important e-mails, taking a nap — or even if you are just not hungry — you are not required to eat on our schedule.

We will serve you a delicious meal at your convenience. Your meal will be prepared with the finest ingredients and served hot and fresh right to your seat.

162. What type of company is being advertised?

- (A) A restaurant
- (B) An airline
- (C) A business services center
- (D) A catering service

164. What is indicated about the benefit?

- (A) It can be requested by e-mail.
- (B) It helps businesspeople save money.
- (C) It is available to members of a club.
- (D) It will become available soon.

163. What special benefit is advertised?

- (A) A larger than usual selection of food
- (B) The use of a computer at no charge
- (C) Freedom to decide the time of a meal
- (D) Extra room in which to work

Questions 165-168 refer to the following letter.

Dear Subscriber,

Welcome to our first edition of the *Healthy Living* Newsletter. We hope you will find the topics both entertaining and beneficial. The newsletter will be sent out every two months and will include articles of special interest, the latest health-care updates, and profiles of the outstanding medical professionals who work here at Tanaka Hospital. Each newsletter will also include a schedule of our new series of free *Healthy Living* classes.

The initial class, entitled "How to Prevent Lower-Back Pain," will be held on Wednesday evening, September 15, in the exercise room on the first floor of the hospital. The class will begin promptly at 6 p.m. and will last 2 hours with a 10-minute break. Participants should come prepared with comfortable clothing and an exercise mat. The room will open approximately 30 minutes before the class.

If you would like to attend, please call the hospital receptionist between 8:30 a.m. and 5:30 p.m., Monday to Friday to reserve a space. If you have family or friends who would like to receive our newsletter, please have them sign up on our Web site at www.tanakahospital.org.

Sincerely,
The staff of Tanaka Hospital

165. Why is the letter being sent?

- (A) To introduce new services offered by a hospital
- (B) To solicit articles for a new publication
- (C) To provide information about new medications
- (D) To announce the opening of an exercise studio

166. According to the letter, what does the hospital's newsletter contain?

- (A) Staff biographies
- (B) Entertainment tips
- (C) Healthy recipes
- (D) Exercise advice

167. How long will the first class last?

- (A) Half an hour
- (B) One hour
- (C) An hour and a half
- (D) Two hours

168. How are participants asked to register for the class?

- (A) By visiting a Web site
- (B) By telephoning a hospital employee
- (C) By filling out an interest card
- (D) By visiting the reception desk

Questions 169-171 refer to the following article.

Samuels Ltd. announced on Monday that it will spend \$1 billion to build nylon production and processing facilities in Singapore to serve the Asia Pacific region. Construction of the 45,000-square-meter plant will take two years. When the factory is complete, it will employ over 500 workers and have an estimated annual production of 60,000 tons of nylon and nylon components. According to company spokesperson Michael Tan, the plant will be equipped with the same advanced technology used in Samuels plants in India and Canada, enabling the company to price its nylon competitively. The nylon products will be sold to companies throughout the region for use in various industrial textile applications.

The Asia Pacific market for nylon has remained strong over the last decade, with the majority of purchases coming from the automobile manufacturers. Samuels is hoping that the efficient production from the new factory will position it to become a leader in the market. It will face stiff competition from Haring Corporation, the current leader, and from several other large chemical companies that ship nylon products into the area from Europe and Africa.

169. What is the purpose of the article?

- (A) To publicize new merchandise
- (B) To discuss a company's plans for expansion
- (C) To explain a problem with a product
- (D) To describe the layout of a factory

170. What is indicated about Samuels Ltd.?

- (A) It makes more nylon than any other company in Asia.
- (B) Its products are more durable than those of other companies.
- (C) It manufactures automobiles.
- (D) It owns factories in several countries.

171. According to the article, why did Samuels

- Ltd. choose to target the Asia Pacific market?
- (A) It can ship in products from its existing plants.
- (B) There is no competition in the region.
- (C) Raw materials are available locally.
- (D) There is a steady demand for the product.

Questions 172–175 refer to the following information from a Web site.

TECHNOLOGY NEWS:

The new Washwave ultrasonic home dishwasher developed by the Dowell Company is a great way to clean dishes and benefit the environment. The Washwave removes debris from dishes using ultrasonic waves in the same way that that can be used to clean jewelry. The dishwasher contains a 100-liter tank with two metal converters that release high-frequency sound waves under water. The waves generate high-temperature, high-pressure bubbles that clean dishes using very little detergent. These micro-scrubbing bubbles can reach into small cracks and crevices that sponges or brushes cannot reach.

A conventional machine consumes 200 to 300 liters of fresh water per use. The Washwave filters the water in its tank for reuse after each cycle. The water in its tank only needs to be changed every other week. This can save the average household 250,000 to 500,000 liters of water annually. The shorter run time of the machine also saves on electricity. The Washwave cleaning cycle lasts only five minutes where a conventional machine usually takes twenty minutes or longer.

The Washwave unit was introduced in Japan in September, and Dowell is planning to introduce it around the world over the next several years. Dowell is also able to customize dishwashers to meet the needs of commercial clients such as those in the healthcare and hospitality industries. For more information, visit www.dowell.com to see demonstration videos, order a brochure, or find a local retailer.

172. What is the information mainly about?

- (A) Choosing a dishwashing detergent
- (B) Advances in ways to clean jewelry
- (C) Using sound waves to clean dishes
- (D) A new clothes washing machine

173. According to the information, what is an advantage of the Washwave?

- (A) It eliminates the need for detergent.
- (B) It uses high-powered brushes.
- (C) It takes only 20 minutes to complete a cycle.
- (D) It uses less energy than other machines.

174. How often should the water in the Washwave be replaced?

- (A) Twice a week
- (B) Once a week
- (C) Once every two weeks
- (D) Once a month

175. What is indicated about the Dowell Company?

- (A) It will sell the Washwave only in Japan.
- (B) It is a leader in the hospitality industry.
- (C) It plans to start selling the Washwave next year.
- (D) It can adapt the Washwave to different uses.

Questions 176-180 refer to the following product reviews.

ALARM CLOCKS

The following are customer product reviews provided by consumers. Product details and local information on prices and availability can be obtained by consulting individual retailers.

Selona ET-X

Rating: 7/10

Simple basic model that does its job.

By Pamela Cal

I got my Selona a few months ago, and initially, I experienced no problems. Unfortunately, at some point, the speakers started making crackling noises whenever the alarm goes off. I guess that's what you'd expect, considering the price. It's reliable and easy to set, so I have no major reasons to complain.

Ferni D100

Rating: 9/10

Good for home, not for travel.

By Alan Fletcher

I travel a lot, and I needed a small handy alarm clock for my frequent hotel stays. I was in for a surprise when I ordered this model online. What happened was the photograph did not reflect its actual size, which makes it unfit for travel. But it's a great home alarm clock.

Y-Tech 2700

Rating 10/10

You'll never need another alarm clock!

By Josh56

It's definitely as heavy-duty as it's described in the advertisement. I had dropped it in deep snow in my backyard and found it days later. It still worked as if nothing had happened. The only downside is its steep price.

Gritto CX2

Rating 9/10

Takes some time to learn, but it's worth it.

By Ana Ramos

Requires advanced knowledge to set. But once you learn to operate it, it allows you to do many useful things. The many features make it seem overwhelming at first, but it's worth your while to learn them all.

176. What is indicated about product prices?

- (A) They may vary in different locations.
- (B) They are updated every day.
- (C) They are approximate.
- (D) They are provided by the individual reviewers.

177. What do the individual reviews NOT include?

- (A) The name of the alarm clock model
- (B) A numerical rating
- (C) Comments about personal experience
- (D) The name of the retailer who sold the product

178. What model is probably inexpensive?

- (A) The Selona ET-X
- (B) The Ferni D100
- (C) The Y-Tech 2700
- (D) The Gritto CX2

179. What disadvantage with her alarm clock does Ms. Ramos point out?

- (A) It took a long time to be delivered.
- (B) It was complicated to learn to use.
- (C) It lacks some important features.
- (D) It is relatively expensive.

180. Why was Mr. Fletcher surprised?

- (A) His alarm clock reset the time automatically when he traveled.
- (B) He saw the same model as the one he purchased in a hotel room.
- (C) The model is larger than he expected.
- (D) He found the alarm clock easy to set.

Questions 181-185 refer to the following letters.

August 10

Jeremiah Bradley
Cooper & Steinborn, Inc.
5000 Birch Road, Suite 150
New York, NY

Dear Mr. Bradley:

I am writing to apply for the position of graphic designer, advertised in the August 5 edition of *Empire Business Magazine*. For the last year I have been a graphic designer for a local accounting firm, where I am responsible for designing the company's Web site and for producing online and paper advertisements. Before that I was employed for three years as a staff photographer at one of the region's top newspapers, *Coastal News*. I believe that my experience with visual media and communications makes me well suited for the advertised job developing logos and drawings targeted at specific consumer groups.

I have enclosed a copy of my résumé, which includes links to Web sites that display advertisements I have designed. I would be happy to provide you with a list of references as well. It has long been my wish to work in the advertising industry, so I hope you will give my application every consideration.

Sincerely,
Riyo Mori

August 20

Riyo Mori
65 Plymouth Road
Stamford, CT

Dear Ms. Mori:

Thank you for your interest in working for our company. The selection committee read your application with great interest, and we were very impressed with the look and artistry of your company's Web site. Unfortunately, we are looking for someone with at least three years' experience in graphic design, and so we cannot consider you for the job you applied for. However, we were particularly interested in the work that you had done previously with *Coastal News*, and we think you might be an excellent fit for a job in our media department that we expect will start within the next six months. If you have any examples of your work from your time from that earlier period, please mail them to me sometime next week and I will contact you to discuss a possible interview at our offices.

Jeremiah Bradley
Director of Human Resources

- 181.** What kind of company is Cooper & Steinborn?
- (A) A newspaper publisher
(B) An accounting firm
(C) An interior design firm
(D) An advertising agency
- 182.** How long has Ms. Mori been at her current position?
- (A) Six months
(B) One year
(C) Two years
(D) Three years
- 183.** In the first letter, the phrase “well suited” in paragraph 1, line 6, is closest in meaning to
- (A) appropriate
(B) dressed
(C) liked
(D) similar
- 184.** What about Ms. Mori impressed Mr. Bradley, according to his letter?
- (A) Her knowledge of art history
(B) Her talent as a Web site designer
(C) Her experience as a writer
(D) Her command of foreign languages
- 185.** What is Ms. Mori asked to send?
- (A) Photographs
(B) News articles
(C) Drawings
(D) Advertisements

Questions 186-190 refer to the following notice and e-mail.

Casseia Airport

Lost and Found Items

Items left behind in the Casseia Airport terminals are handed over to the information desk in the terminal where they were found. However, each airline is responsible for any items found on its planes. Please contact the airline directly if you believe you have left something on a plane.

All lost articles are logged in the Lost and Found inventory and held at the information desk until the passenger claims them or makes arrangements to have them shipped at the owner's expense. To inquire about a lost item, write to lostfound@casseiaairport.com or call 555-0103. Make sure to provide a detailed description of the item and the number of the terminal where your item may have been lost. A staff member of the information desk will respond to your e-mail or call within 3 days of receiving your inquiry.

All unclaimed items in the Lost & Found inventory are held at the desk for seven (7) days. After that time, unclaimed items are forwarded to the central baggage service department for processing. Valuable items will be stored there for up to one year. Any clothing or low value items will be disposed of or donated to charity. Please note that the airport and the baggage service department are not responsible for the condition of your item.

E-MAIL MESSAGE

From: lostfound@casseiaairport.com
To: mhartonen@polimail.com
Date: July 10
Subject: Lost item

Dear Ms. Hartonen,

This is in reply to your e-mail concerning a lost item: UDF 2800 digital camera.

We have located a camera that matches the description and serial number you provided. You can come and claim it personally at the information desk in Terminal 2, or you can provide us with instructions on where to ship it.

Sincerely,
Dan Suorsa

186. According to the notice, what does the information desk do?

- (A) Keep an inventory of lost items
- (B) Donate items to charity
- (C) Process items left on airplanes
- (D) Locate owners of lost items

187. What are passengers advised to do if they have lost an item in the airport?

- (A) Contact their airline
- (B) Go to the central baggage service office
- (C) E-mail the information desk
- (D) Fill out a form within three days

188. In the notice, the word “condition” in paragraph 3, line 6, is closest in meaning to

- (A) consideration
- (B) state
- (C) position
- (D) term

189. What is suggested about Ms. Hartonen’s camera?

- (A) It appears to be damaged.
- (B) It has been sent to another airport.
- (C) It was carried in her suitcase.
- (D) It had been lost for fewer than seven days.

190. What had Ms. Hartonen most likely NOT provided?

- (A) Her mailing address
- (B) The number of the terminal
- (C) A description of her camera
- (D) The serial number of her camera

Questions 191-195 refer to the following article and e-mail.

Agri-Amb Fair

Agri-Amb Fair is an agricultural trade show held every year for more than twenty years in Villars. Hundreds of exhibitors and thousands of visitors come to Villars to see the latest in agricultural technology, products, and services. Large indoor spaces inside four pavilions will again be open to exhibitors and visitors this year, with the fair running from August 20 through August 23.

While the fair is not among the largest agricultural fairs in the area, it has the reputation of being a favorite among small and medium-sized businesses looking to showcase their products at reasonable expense. For many companies, being present here is a relatively modest investment with high returns in the form of contracts for future orders.

Participation fees are competitive, considering the infrastructure provided at the venue. Forklift operators are available on site to carry the exhibitors' products around the pavilions at no charge. Heavy equipment that does not fit onto a forklift can, for a small fee, be transported by a crane. Each exhibitor is guaranteed free power and water to each booth inside every pavilion. Also, this year, the organizers have introduced a loyalty discount for exhibitors who have showcased their products and services in the past. Returning exhibitors attending Agri-Amb will pay 15 percent less for their exposition space.

From: organizer@agriambfair.org
To: lijster@mariposti.com
Subject: Confirmation
Date: April 17

Dear Ms. Lijster,

I am happy to confirm the booking of a booth for Mariposti Company at this year's Agri-Amb Fair, which will take place from August 20 to 23. Your booth will be located in Pavilion 3. The entire area will be open for exhibitors to prepare their displays from 9:00 A.M. on August 18. Please note that you are eligible for a 15 percent discount on this year's participation fee.

If you have any questions, please do not hesitate to contact me.

With best regards,

Vernon Lamy
Agri-Amb Fair
Organizing Committee

- 191.** According to the article, what do participants appreciate about Agri-Amb Fair?
(A) It is in a convenient location.
(B) It is one of the largest fairs in the region.
(C) It attracts large companies.
(D) It is comparatively inexpensive.
- 192.** What change is being introduced this year?
(A) More space is available.
(B) Discounts are being offered.
(C) Outdoor areas will be open.
(D) A new venue has been chosen.
- 193.** What is NOT provided to exhibitors for free?
(A) Water
(B) Electricity
(C) Crane services
(D) Forklift services
- 194.** What is suggested about Maripost Company?
(A) It is based near the venue.
(B) It will reserve a larger booth than it did last year.
(C) It provides heavy equipment.
(D) It has been present at the event before.
- 195.** On what day can a participating company begin to set up its display?
(A) August 15
(B) August 17
(C) August 18
(D) August 19

Questions 196-200 refer to the following memo and e-mail.

MEMO

From: Carmen Ortiz, Benefits Coordinator
To: All Employees
Date: Wednesday, December 17
Subject: Work Leave Policy

Starting with this year, employees who have been at the company for at least one year will be able to convert any leave days unused at the end of the year into a one-time cash payment. Previously, any unused leave was automatically applied to the next year. If you wish to have your leave days rolled over as before, you need to do nothing. If you wish to receive a cash payment, you will have to fill out a Leave Conversion form.

Payments for unused leave days will be determined based on your salary. For example, if you have 5 days of unused leave at the end of the year, you will receive 2 percent of your annual salary; if you have 10 days of unused leave, you will receive 4 percent, and so on. Employees may convert a maximum of 15 days of unused leave; any days exceeding that amount will be rolled over to the next year as before. Please note that the policy allowing a maximum of 30 accumulated leave days is still in place.

Only full-time, salaried employees are eligible to convert unused leave days. To apply for the benefit, please pick up a form from the benefits office. Completed forms must be received no later than Friday, January 5. Payments will be processed during the week of January 22. If you have any questions about the policy, please e-mail or call me at ext. 578.

To: Carmen Ortiz <cortiz@allenavery.com>
From: Carlos Garcia <cgarcia@allenavery.com>
Date: Tuesday, January 2 9:15 A.M.
Subject: Converting Unused Leave

Hi Carmen,

I would like to take advantage of the new leave policy and convert my unused leave. I ended the year with 10 leave days for which I would like to receive a cash payment rather than keeping the time for this year. However, I'm working on a client site in Buffalo all week, and so I'm unable to come into the office before the end of the week. Could you please fax me the necessary materials at 716-555-0191 sometime today? I will fill them out as required and return them to you by the deadline at the end of the week. Thank you for your help.

Thank you,
Carlos Garcia

196. What is indicated about the new policy?

- (A) It allows employees more flexibility with their leave benefits.
- (B) It applies only to new employees.
- (C) It makes employees eligible for more frequent increases in vacation time.
- (D) It sets a limit on the amount of vacation time employees can take.

197. In the memo, the phrase “in place” in paragraph 2, line 6, is closest in meaning to

- (A) a substitution
- (B) in effect
- (C) at the same location
- (D) needed

198. What is the deadline for submitting a request?

- (A) December 17
- (B) January 2
- (C) January 5
- (D) January 22

199. What does Mr. Garcia ask Ms. Ortiz to do?

- (A) Fill out a questionnaire
- (B) Send a copy of a form
- (C) Provide the address of a client’s Web site
- (D) Explain a set of instructions

200. How much cash payment will Mr. Garcia probably receive?

- (A) 2 percent of his annual salary
- (B) 4 percent of his annual salary
- (C) 10 percent of his annual salary
- (D) 15 percent of his annual salary

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 09

→ 해설 p.111

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The Nevinton Library is open _____ all community residents.

(A) to
(B) on
(C) from
(D) at

102. For a full refund, please _____ the product in its original packaging.

(A) returns
(B) returned
(C) return
(D) returning

103. _____ employee is required to complete the safety program before beginning work on the assembly line.

(A) Every
(B) All
(C) Few
(D) Other

104. The Sanderson Company uses premium shipping _____ that can be modified to meet the diverse needs of customers.

(A) contains
(B) contained
(C) containing
(D) containers

105. According to the *Harton Fashion Chronicle*, many designers _____ green and brown fabrics for their autumn collections this year.

(A) to use
(B) are using
(C) had been used
(D) are used

106. Ms. Choi is not only a good public speaker _____ also a talented writer.

(A) both
(B) if
(C) nor
(D) but

107. The Belnito Waterfall is one of the most popular tourist _____ on the island.

(A) attracting
(B) attractive
(C) attractions
(D) attracts

108. Candidates for the position of assistant manager must be _____ of assuming a wide range of responsibilities.

(A) capable
(B) enclosed
(C) selected
(D) ready

- 109.** The Mirkis Corporation _____ fifteen different magazines about health and travel to subscribers across the nation.
- (A) produces
(B) distributes
(C) orders
(D) notes
- 110.** Over the years, businesses have developed and tested various methods to measure employee _____.
- (A) performer
(B) performs
(C) performed
(D) performance
- 111.** Unfortunately, _____ of the two venues has the capacity needed to host Tsai Technology's annual banquet.
- (A) most
(B) several
(C) neither
(D) some
- 112.** Today, methods of fuel conservation are being discussed more _____ in industry publications.
- (A) frequented
(B) frequenting
(C) frequently
(D) frequent
- 113.** The commuter train will provide convenient _____ to the central shopping district.
- (A) access
(B) effect
(C) advance
(D) position
- 114.** Supervisors _____ have questions about the new expense report process should contact the budget office for assistance.
- (A) what
(B) whose
(C) which
(D) who
- 115.** The Internet has made it easier for vehicle buyers to _____ for banks that offer the best loans.
- (A) search
(B) purchase
(C) find
(D) figure
- 116.** Delemarke's profits are expected to rise _____ over the next ten years as the company begins to offer new services abroad.
- (A) closely
(B) lately
(C) cheaply
(D) steadily
- 117.** _____ rigorous coursework, the certificate program also includes 100 hours of hands-on training with a mentor.
- (A) Since
(B) Along
(C) Besides
(D) Resulting
- 118.** To learn more about safe ways to control garden pests using _____ household chemicals, visit our Web site.
- (A) preventable
(B) ordinary
(C) fellow
(D) mutual
- 119.** Not long _____ leaving the Nisklen company, Mr. Saito began working at a government agency.
- (A) around
(B) off
(C) over
(D) after
- 120.** _____ desks and chairs have been ordered for the four newest staff members.
- (A) Adding
(B) Additive
(C) Addition
(D) Additional

121. The museum has had to _____ the opening of the Tropo photography exhibit until further notice.

- (A) respond
- (B) detach
- (C) postpone
- (D) transmit

122. The new Boulin sports car has several _____ that distinguish it from last year's model.

- (A) feature
- (B) features
- (C) featuring
- (D) feature

123. Admission is free for children three years of age and _____.

- (A) until
- (B) through
- (C) between
- (D) under

124. Lawton Airways has announced that it will _____ increase its nonstop service from Cransen to Hopley City.

- (A) exactly
- (B) finely
- (C) importantly
- (D) substantially

125. The use of flash photography is _____ in this building.

- (A) prohibited
- (B) to have prohibited
- (C) been prohibiting
- (D) to prohibit

126. According to Lederer Financial Consultants, a strategy to minimize borrowing is part of good debt _____.

- (A) registration
- (B) management
- (C) signature
- (D) invoice

127. For the most current timetables, please contact the transit authority _____.

- (A) directly
- (B) direction
- (C) directs
- (D) directed

128. The Silvau Division is now _____ a full line of steel products at a new modern facility just outside the city.

- (A) manufacturer
- (B) being manufactured
- (C) manufactured
- (D) manufacturing

129. The owner of Pergini Builders estimates that the construction in downtown Erlton will take _____ eighteen months to complete.

- (A) approximately
- (B) slowly
- (C) eagerly
- (D) spaciously

130. Keyomon restaurants can be _____ in a wide variety of locations, from urban centers to coastal towns.

- (A) finding
- (B) found
- (C) having found
- (D) find

131. If Oyola Machines merges with the Menji Corporation, the resulting conglomerate will be _____ of the largest technology companies in the world.

- (A) much
- (B) some
- (C) those
- (D) one

132. The coffee makers we compared ----- in terms of price, size, and durability.

- (A) varies
- (B) vary
- (C) variable
- (D) varying

133. The president of Girou Electronics stated that the financial performance of the company was a personal responsibility of _____.

- (A) his
- (B) himself
- (C) he
- (D) him

134. _____ he arrives at the airport in the next ten minutes, Mr. Santini is going to have to take a later flight.

- (A) Regardless
- (B) While
- (C) Unless
- (D) Rather

135. The latest line of Rookling soft drinks is performing _____ in most overseas markets.

- (A) admire
- (B) admirably
- (C) admires
- (D) admirable

136. Kriski Corn Cereal is made from only the _____ of ingredients and contains no artificial flavorings.

- (A) freshest
- (B) freshen
- (C) fresh
- (D) freshly

137. Employment figures confirm that the nation's economy is growing at its fastest _____ in five years.

- (A) payment
- (B) strategy
- (C) pace
- (D) data

138. Perhaps _____ their greater flexibility, smaller companies may be able to react more quickly to economic fluctuations than larger companies.

- (A) even if
- (B) owing to
- (C) not
- (D) as

139. The stated objective is to _____ a compensation plan that will attract, retain, and motivate employees.

- (A) participate
- (B) devise
- (C) subtract
- (D) count

140. Several famous pieces of sculpture are displayed in the _____ of City Hall.

- (A) surrounding
- (B) standing
- (C) vicinity
- (D) condition

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following advertisement.

For most shoppers, looking for the ideal gift can be a challenge. So why not simplify the process by choosing a Mayweather gift card? Cards are perfect for any _____, and they can be

- 141.** (A) attention
(B) question
(C) occasion
(D) influence

pre-loaded with the euro amount of your choice. For your convenience, cards may be redeemed in person at any Mayweather store, as well as online or by telephone. They remain _____ for

- 142.** (A) valid
(B) constant
(C) safe
(D) confidential

twelve months from the date of issue. Mayweather cards _____ as full or partial payment for

- 143.** (A) use
(B) using
(C) can be used
(D) to use

any item available at our stores.

Questions 144-146 refer to the following memo.

Proteam Employees are entitled to reimbursement for all costs incurred during business travel. Prior to travel, employees must submit to the budget office a trip itinerary for _____.

- 144.** (A) delay
(B) authorization
(C) maintenance
(D) increase

The itinerary should include dates of travel, as well as accommodation information, including hotel dates and locations. An approved itinerary is required for all travel.

Upon _____, employees should file a report with the budget office. This should be done no later than three weeks after the final day of travel. Reports should detail all necessary business

_____ , such as transportation and lodging costs. Whenever possible, receipts should

- 145.** (A) starting
(B) interviewing
(C) contacting
(D) returning
- 146.** (A) expenses
(B) expensive
(C) expensively
(D) expensed

accompany the report. Please note that only approved charges will be reimbursed.

Questions 147-149 refer to the following announcement.

The Aquaville Fitness Center has begun a new customer-referral program. We _____ our
147. (A) would have offered
(B) are offering
(C) offered
(D) had been offering

members this special program in October. As a special _____, we will give current members
148. (A) interest
(B) retail
(C) incentive
(D) appearance

one free month of membership when one of their friends purchases a one-year membership.
_____ qualify for this program, you must refer a first-time Aquaville member. This offer is

149. (A) In spite of
(B) As soon as
(C) Instead of
(D) In order to

good until the end of the month, and all members are eligible to participate. Members may pick up customer-referral forms at the front desk.

Questions 150–152 refer to the following advertisement.

Do you have an idea for a new business? Let representatives from the Glanston Association of Small Businesses help you turn it into a successful _____ at their annual workshop on June 3.

150. (A) enterprise

(B) revenue

(C) purchase

(D) expertise

There, experts in management, marketing, and finance will lead group discussions on issues related to the launching of a new business. After the discussions, workshop participants

_____ with speakers one-on-one for advice about business planning. Speakers include

151. (A) met

(B) will meet

(C) meeting

(D) have met

Logan Wilshire, the owner of Wilshire's Inn and a leading figure in the Glanston small business community.

Past workshops have resulted in several successful local business ventures, such as Wheels Now in downtown Glanstone and Lia's Jams, a popular online food store. _____, workshop

152. (A) Likewise

(B) For example

(C) Afterward

(D) As a result

space is expected to be limited, so visit our Web site at <http://glenstonbusiness.org/workshop> to register today!

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following e-mail.

From: Preeti Patel <ppatel@desantech.com>
To: All Employees
Date: October 9
Subject: Painting

I am writing to remind everyone that the lobby will be painted tomorrow, Tuesday, October 10. The work is scheduled to begin at 8 A.M., and it should be finished by 4 P.M. All employees should avoid the lobby while the painters are working. You will need to enter and exit the building through the rear door (from the parking area) and use the staircase located to the right of that doorway.

Thank you for your cooperation. If you have any questions, please contact me at extension 431.

Preeti Patel
Facilities Manager

153. What is the purpose of the e-mail?

- (A) To distribute new work schedules
- (B) To describe a computer program
- (C) To send out a project proposal
- (D) To repeat important information

154. What are employees asked to do?

- (A) Complete a survey
- (B) Park in a new location
- (C) Use a different entrance
- (D) Arrive before 8 A.M.

Questions 155-157 refer to the following advertisement.

Nelson's Blooms

Custom arrangements for any occasion

- Award-winning staff of 5 FSA-certified florists
- Area's largest selection of fresh flowers; stock arriving daily
- Nationwide delivery available; same-day delivery within Piedmont Township during opening hours
- Large selection of plants
- Gift certificates and balloon bouquets available
- Open Mon. through Sat., 10:00 A.M. – 9:00 P.M.
- All major credit cards accepted
- Conveniently located in downtown Piedmont on Main Street
- Free parking available

Visit us, or order by phone at 670-555-0122 or online at
www.nelsonsblooms.com.

155. What is mentioned about the staff at Nelson's Blooms?

- (A) They have many years of experience.
- (B) They have won awards.
- (C) They grow the flowers they sell.
- (D) They are from Piedmont.

157. What is indicated about delivery?

- (A) It is always completed on the day an order is placed.
- (B) It is available anywhere in the country.
- (C) It is offered every day of the week.
- (D) It is free for preferred customers.

156. What does Nelson's Blooms NOT sell?

- (A) Balloons
- (B) Gift certificates
- (C) Plants
- (D) Gift baskets

Questions 158-159 refer to the following information.

Thank you for your purchase. We feel confident that your calculator will bring you many years of satisfaction. If you encounter a problem, the chart below may be of use.

X1020 Graphing Calculator Troubleshooting Guide	
Problem	Solution
Calculator will not turn on	Remove batteries and reinsert. This should restart the system. If this does not work, replace the batteries.
Display faint, hard to read	Press and hold the ON key, then press the + key to adjust the contrast. If this does not work, replace the batteries.
Slow response when keys are pressed	Reinstall the software.
Black blotch on screen	The screen is damaged. Take it to your local Calcucenter for repair.

NOTE: Replacing the batteries will cause any data stored in the calculator to be lost. Back up your data to your computer before changing the batteries.

The above problems are the most common ones encountered. For other possible problems and solutions, please go to www.calcucenter.com/X1020. Here you will have the opportunity to download software upgrades and post your comments about the X1020.

- 158.** According to the information, what might cause the calculator to operate less quickly than usual?
- (A) The software needs to be reinstalled.
 - (B) The batteries need to be replaced.
 - (C) The display needs to be cleaned.
 - (D) The keys need to be repaired.

- 159.** What is NOT mentioned as being available on the Web site?
- (A) Customer reviews
 - (B) Troubleshooting information
 - (C) A software upgrade
 - (D) A discount code

Questions 160-161 refer to the following notice.

SPACE AVAILABLE

8505 Freeport Parkway provides 12,000 square meters of luxury space set on a large, beautifully landscaped lot. The finished site consists of two 12-story office towers, a four-level parking garage, and a restaurant. This site is located in a highly visible location near the rapidly growing residential area of Meltonville. For information on leasing, please call Michiko Watanabe at 555-0183.

160. For whom is the notice primarily intended?

- (A) People who want to buy a house in Meltonville
- (B) Landscape designers
- (C) Real estate developers
- (D) Businesspeople looking for office space

161. Who most likely is Michiko Watanabe?

- (A) A restaurant owner
- (B) An interior decorator
- (C) A rental agent
- (D) A city planner

Questions 162-164 refer to the following letter.

Herman Briggs
Briggs, Salvatore & Jurasinski
5000 South Fork Drive, Suite 325
Melbourne, VIC 3205

Dear Mr. Briggs:

It was a pleasure meeting you and your associates at my interview last week. I was delighted to have the opportunity to discuss my legal experience and qualifications with you, and I was very pleased when I learned from you yesterday that the firm had voted to offer me a position as an associate. However, I have decided to accept a previous offer from Chang & Associates, another firm that also specializes in patent law.

As I mentioned last week, I am extremely impressed with the case work that has been done by you and your partners in the field, and I regret I will not be able to join your team. My decision to accept another offer was largely due to my desire to work in Newcastle, where I have lived for the last ten years. Had distance not been a factor, I would have been happy to accept your offer.

Again, thank you for considering me for the position. I will be at both of the major patent policy conferences in Sydney and Auckland later this year, so I look forward to seeing you or your colleagues again in the near future.

Sincerely,
Ayesha Chandran
Ayesha Chandran

162. Why was the letter written?

- (A) To describe job qualifications
- (B) To submit a job application
- (C) To schedule a job interview
- (D) To decline a job offer

163. Where is Herman Briggs employed?

- (A) At a law firm
- (B) At a medical clinic
- (C) At an accounting firm
- (D) At a government office

164. Where is Chang & Associates located?

- (A) In Auckland
- (B) In Melbourne
- (C) In Newcastle
- (D) In Sydney

Questions 165-167 refer to the following notice.

Grand Opening!

The owner of Woodcraft Designs is pleased to announce the opening of her second store in Falls City. The new store will offer high-quality wood furniture, with an emphasis on pieces made to customer specifications. Abigail Hurst, who opened the original Woodcraft Designs location on High Street five years ago, leads a small team of experienced, talented furniture makers whose unique creations will be displayed in both stores. Although Hurst's pieces cover a range of styles and periods, the new store will showcase the company's remarkable replicas of Victorian-style furniture made from fine quality cherry, oak, and mahogany woods.

Hurst's craftwork has earned her a reputation as a master artisan in her field. Her reconstruction of a nineteenth-century dressing table was the subject of a lengthy article in Classics of Woodwork on methods and techniques of precision woodcutting. In addition, photographs of some of her best pieces have appeared in Today's Space, which features information about houses and buildings that are known for their impressive furnishings and decor. Ms. Hurst will divide her time between the old and new store locations.

165. What is the purpose of the notice?

- (A) To announce the publication of a new book
- (B) To describe a recent trend in architecture
- (C) To promote a new retail store
- (D) To invite people to apply for a job

166. Who is Ms. Hurst?

- (A) A professor
- (B) A photographer
- (C) A furniture maker
- (D) A magazine editor

167. What are the articles in *Today's Space*

- mostly about?
- (A) Real estate purchases
 - (B) Interior design
 - (C) Professional photography
 - (D) Natural history

Questions 168-171 refer to the following schedule.

The Greenville Department of Transportation
Reported Road Closures For County Roads in Greenville
August 4-18

Road Name	From / To	Reason	Date	Alternate Route
Route 5	South Avenue/ Park Lane	Ditch grading & median expansion	Aug. 4-10	Martin Street to Maltby Road to Park Lane
Virginia Road	Valley Boulevard/ Lakewood Drive	Railroad crossing repair	Aug. 6-11	Valley Boulevard to Baxter Street to Lakewood Drive
Serlin Boulevard (only northbound lanes unavailable)	Commerce Drive/ Main Street	Repave northbound lanes	Aug. 8-16	Hartley Drive to Caxsen Way to Main Street
Adams Street	Ocean Road/ Exchange Street	Road improvements (curb & gutter installation)	Aug. 10-18	Ocean Road to River Drive to Exchange Street

- 168.** What is the main reason for the road closures?
- (A) Bad weather conditions
(B) Local street fairs
(C) Construction of new buildings
(D) Planned maintenance work

- 169.** Which road will be closed in just one direction?
- (A) Route 5
(B) Virginia Road
(C) Serlin Boulevard
(D) Adams Street

- 170.** When is the work on Virginia Road scheduled to begin?
- (A) On August 4
(B) On August 6
(C) On August 8
(D) On August 10

- 171.** According to the schedule, what road can be used to get from Ocean Road to Exchange Street?
- (A) Caxsen Way
(B) River Drive
(C) Park Lane
(D) Lakewood Drive

Questions 172-175 refer to the following letter.

February 1

Dear Valsen Lines Subscriber:

Thank you for being a loyal Valsen Lines subscriber. As you know, we consider it one of our highest priorities to keep our longtime customers up-to-date on all changes or improvements in the services we provide. For this reason, we are writing to inform you of some changes to our pricing policies that may affect your business.

Beginning on February 20, the rate for international calls placed during regular business hours will increase from 14 cents per minute to 16 cents per minute. Also, the rate for all other international calls will be raised, from 9 cents per minute to 11 cents per minute. In addition, local calls during business hours will no longer cost 5 cents per minute. Instead, they will be 6 cents per minute. However, all other rates will remain the same. Please also note that regular business hours are defined as 8 A.M. to 6 P.M., Monday through Friday.

We wish to assure you that these changes are necessary and that we are committed to providing the best possible service to all our customers. As one measure taken to ensure that our service remains of the highest quality, we recently refurbished several of our communications receivers, which has improved the clarity of telephone calls on the Valsen Lines network. Moreover, on March 15, we will set up a new customer service call center that will help reduce the amount of time customers have to wait to speak to a representative. These and other planned improvements over the next few months are our way of showing you that we at Valsen Line value your continued business.

Sincerely,
Rashna Richards
Vice President, Customer Relations

- 172.** For whom is the letter intended?
- (A) People who have been Valsen Lines customers for an extended period
 - (B) People who recently switched from Valsen Lines to another telephone company
 - (C) Potential Valsen Lines employees
 - (D) Service technicians at Valsen Lines
- 173.** When will a change in rates take effect?
- (A) On February 1
 - (B) On February 20
 - (C) On March 6
 - (D) On March 15
- 174.** What type of call will NOT be affected by the rate changes?
- (A) A local call on a Saturday evening
 - (B) A local call on a Monday afternoon
 - (C) An international call on a Sunday morning
 - (D) An international call on a Tuesday afternoon
- 175.** What is the company planning to do next month?
- (A) Improve its Web site
 - (B) Replace old equipment
 - (C) Offer a special discount
 - (D) Open a new office

Questions 176–180 refer to the following report.



Hinkle Industries, one of the world's leading food companies, is overhauling the manufacturing process it uses to produce its soft drinks. Sophisticated new equipment for bottling and labeling beverages will enable the company to produce soft drinks faster and more efficiently. The company also has invested in a new carbonation system that will significantly reduce the amount of waste material that is generated during production.

Although the company has shown a willingness to embrace cutting-edge technology, it has not done so lightly. The quality assurance department conducted a series of rigorous trials using the new machines, and production was moved to the new machines only after strict quality-control standards had been met. According to Inga Hochstein, the company's assistant director of operations, care was taken to ensure that customers would not notice any difference in taste. "It's all very well if a new method is more efficient," remarked Ms. Hochstein, "but it is hardly a good idea if it affects the customer's enjoyment of the final product."

The changes at Hinkle are expected to bolster company growth over the next year. Although the European market still accounts for the biggest share (60 percent) of the company's sales, Hinkle has seen its markets in Asia and North America increase dramatically over the last two years. Moreover, with new markets expected to develop in South America and Africa over the next several years, industry analysts believe Hinkle Industries will match its stated goal of a 10 percent annual increase in worldwide sales.

- 176.** Why will new technology be used at Hinkle Industries?

- (A) To improve a manufacturing process
- (B) To satisfy new government regulations
- (C) To respond to customer complaints
- (D) To enhance the flavor of a product

- 177.** The word "conducted" in paragraph 2, line 2, is closest in meaning to

- (A) shut down
- (B) showed around
- (C) carried out
- (D) sent along

- 178.** According to the report, what concern was raised about the changes being made?

- (A) Manufacturing costs might rise.
- (B) The manufacturing process might take more time.
- (C) The product might not meet safety requirements.
- (D) The product might not taste good.

- 179.** In what region is the company's largest market?

- (A) Asia
- (B) Europe
- (C) South America
- (D) Africa

- 180.** By how much are the company's overall sales expected to grow next year?

- (A) 10 percent
- (B) 20 percent
- (C) 30 percent
- (D) 60 percent

Questions 181-185 refer to the following e-mail and invoice.

To: Rita Boyle <rboyle@claytonengineering.ca>
From: <support@officestationsupplies.ca>
Subject: Office Station news
Date: June 10

Office Station Supplies ([Click here to visit our Web site.](#))

We offer low prices on all your favorite office supplies. Visit a store near you today!

Weekly specials, June 11-18:

- Printer paper, ZP Brand, 10-ream case – \$45.00
- Pens – Buy 2 boxes of Click pens, get 1 box free
- Sit-Right desk chairs – marked down to as low as \$30.00

We now sell computer accessories! We have everything you need from disks and cleaners to speakers and Web cameras.

And remember, an Office Station Supplies gift card makes a great present!

****Businesses with 20 or more employees receive personalized customer service, low-price guarantees, and free overnight delivery when they enroll in our Business Club program.****

Office Station Supplies
314 Grant Avenue
Ottawa, Ontario K1P 5R7 CANADA
www.officestationsupplies.ca
(613) 555-0155

Ms. Rita Boyle – Clayton Engineering
Calgary, Alberta T1Y 4L2 CANADA
(403) 555-0168

Item	Price	Quantity	Total
Desk chairs, model GH45	\$30.00	5	\$150.00
Shipping (Business Club discount)			FREE
Paid			\$150.00
Credit card xx43			
Date of Order			June 19
Date of Delivery (Overnight service)			June 20

181. Why was the e-mail sent to Ms. Boyle?

- (A) To notify her about a new store
- (B) To inform her of a sales promotion
- (C) To let her know the status of an order
- (D) To explain a new member service

182. What is suggested about Office Station Supplies?

- (A) It has recently updated its Web site.
- (B) It has a new line of office furniture.
- (C) It did not previously have computer accessories.
- (D) It does not ship to addresses outside of Canada.

183. What is NOT on special offer this week at Office Station Supplies?

- (A) Laptop computers
- (B) Printer paper
- (C) Chairs
- (D) Pens

184. When did Ms. Boyle make her purchase?

- (A) On June 10
- (B) On June 11
- (C) On June 19
- (D) On June 20

185. What is probably true about Ms. Boyle?

- (A) She works at a company that employs at least 20 people.
- (B) She used a gift card for her order.
- (C) She received a discount on printer paper.
- (D) She lives on Grant Avenue.

Questions 186-190 refer to the following letter and e-mail.

The South Florida Observer

617 Coral Way, Miami, FL 33131

(305) 555-0137

www.miamipublications.net

Alicia Mendes
25 Bayside Ave., Apt. 331
North Miami Beach, FL 33160

October 1

Dear Ms. Mendes,

The reason I'm contacting you is that I'm putting together a feature on "Rising Young Entrepreneurs," and I was wondering if you would be willing to be interviewed. At a recent conference, a colleague of mine, Jason Forester, introduced me to Cristina Luna, who began talking to me about you and your amazing jewelry store. Only later did I learn that she had observed firsthand just how hard you've worked to make your store a success.

Would you be available for an interview some time during the week of October 20? I would come to your store, and if you wouldn't object, I'd also like to have a photographer at our meeting. You can call me at 305-555-0137, extension 152, or send me an e-mail at pdonovan@miamipublications.net.

With best wishes,

Pete Donovan

E-MAIL MESSAGE

To: Pete Donovan <pdonovan@miamipublications.net>
From: Alicia Mendes <amendes@brightsky.com>
Subject: Information
Date: October 10

Dear Mr. Donovan:

Thank you for your letter. How interesting that you met my aunt! She has always been a big fan of my jewelry, and she helped me find a location for my store.

I would be delighted to meet you. Would October 22 work for you? Perhaps we could make it after lunch, at around 2 P.M.? Normally, the store is not very busy at that time, so this would be convenient for me.

Best regards,
Alicia Mendes

186. What is the purpose of the letter?

- (A) To request a meeting
- (B) To ask about a conference
- (C) To apologize for changing a plan
- (D) To inquire about some jewelry

187. In the letter, the word “feature” in paragraph 1, line 1, is closest in meaning to

- (A) characteristic
- (B) detail
- (C) article
- (D) proposal

188. What does Mr. Donovan say he could do?

- (A) Take some time off in October
- (B) Visit a store
- (C) Meet with Mr. Forester
- (D) Reschedule a conference

189. Who is Cristina Luna?

- (A) A jewelry designer
- (B) A store owner
- (C) Mr. Donovan’s colleague
- (D) Ms. Mendes’ aunt

190. What does Ms. Mendes agree to do on October 22?

- (A) Attend a conference
- (B) Participate in an interview
- (C) Go to a restaurant for lunch
- (D) Open a store

Questions 191-195 refer to the following e-mails.

To: Comprone employees
From: Gretchen Brockmeyer
Subject: Upcoming seminar
Date: September 27, 9:16 A.M.

I have scheduled a two-part seminar designed to explain the new federal import regulations and how they affect business here at Comprone Industries. All employees are required to attend at least the morning session. The seminar will take place on November 4 in room 122. A makeup date of November 11 has been set for those who are unable to attend on November 4.

Schedule:

Morning session: 9:30-12:00

Covers the basics of the new regulations. Designed for all employees.

Lunch: 12:00-1:00

Provided by Comprone (chicken, fish, or vegetarian main course, beverage, and dessert)

Afternoon session: 1:00-5:00

Covers more advanced regulations. Designed for managers who directly oversee imports for the company.

To sign up, please send an e-mail to Yee Mei Chung (ymchung@comproneind.com) by October 1. In your message, please indicate whether you will attend the morning session only or both sessions, as well as your meal preference for lunch. Those who need to sign up for the makeup seminar should indicate this as well, along with the number of sessions they will attend.

We look forward to seeing you at the seminar.

Gretchen Brockmeyer

E-MAIL MESSAGE

To: Yee Mei Chung
From: Thierry Moreau
Subject: Seminar
Date: October 4, 8:43 A.M.

Hello Ms. Chung,

I'm sorry to be sending this to you after the requested date, but I was ill last week and not in the office. I regret that I will be unable to attend the original seminar, as I will be in Tokyo on business at that time. Please schedule me for the makeup date. I would like the vegetarian option for lunch, please.

Thank you,
Thierry

- 191.** What is the purpose of the first e-mail?
- (A) To ask employees to meet with their managers
 - (B) To provide information about an upcoming event
 - (C) To request that a change be made to a schedule.
 - (D) To inform managers of a change in policy

- 192.** What are employees asked to do?
- (A) Send information to Ms. Chung
 - (B) Fill out a form
 - (C) Call Ms. Brockmeyer
 - (D) Complete a report

- 193.** What is the deadline for submitting a meal request?
- (A) September 27
 - (B) October 1
 - (C) November 4
 - (D) November 11

- 194.** What is indicated about Mr. Moreau?

- (A) He is Ms. Chung's assistant.
- (B) He knows a lot about import regulations.
- (C) He travels to Tokyo frequently.
- (D) He was recently out of the office.

- 195.** What requested information did Mr. Moreau NOT include in his e-mail?

- (A) His job title
- (B) His travel itinerary
- (C) The part of the seminar he will attend
- (D) The meal he would like for lunch

Questions 196-200 refer to the following article and e-mail.

The Times Report

April 20 — Mr. Mohinder Kamei of Fandler Department Store has been nominated for the Stropley Award. This award is given annually to an individual in the retail industry who has also been involved with civic or community projects. The nominations were announced on Tuesday, and the winner will be presented with the award at a banquet and ceremony at the Wellstone Hotel on 1 May.

Mr. Kamei is president of Fandler Department Store, which has locations in London and Oxford and which has just opened its first overseas branch in New York City. Last year, Mr. Kamei initiated a partnership between the Fandler store in London and area museums to develop programs for schoolchildren. He was raised in Glasgow and was educated there, but he now resides in London.

To: Mohinder Kamei <mkamei@fandlerdepartmentstores.co.uk>

From: Andrew Betchler <abetchler@rttech.com>

Subject: Hello

Date: 4 May

Dear Mohinder:

It was so great to see you! I saw your picture from the ceremony in the newspaper and wanted to say congratulations again. I'm so glad that I decided to attend our university reunion and then went on to London to see you receive the Stropley Award. Let's not wait another five years to see each other.

When writing to me, please reply to this e-mail address. I can no longer access my old one, since it's at my former place of employment.

Sincerely,
Andrew

196. Why was the article written?

- (A) To advertise the opening of a new hotel
- (B) To promote a community project
- (C) To report on a local businessperson
- (D) To announce a change in leadership at a company

197. What is true of Fandler Department Store?

- (A) It has a new president.
- (B) It is an international company.
- (C) It has a large children's section.
- (D) It merged with another retail chain.

198. What is indicated about Mr. Kamei?

- (A) He owns the Wellstone Hotel.
- (B) He has recently changed jobs.
- (C) He is a museum director.
- (D) He has won an important award.

199. Where did Mr. Betchler most likely go to university?

- (A) In London
- (B) In New York
- (C) In Glasgow
- (D) In Oxford

200. What does Mr. Betchler ask Mr. Kamei to do?

- (A) Send e-mail to a new address
- (B) Mail him a picture
- (C) Interview a job applicant
- (D) Attend a reunion

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

TEST 10

→ 해설 p.123

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** We have invited Dr. Zhu to be the guest _____ for the seminar on workplace safety.
(A) speak
(B) speaks
(C) speaker
(D) speakers
- 102.** Ms. Ambani does not speak French, _____ she is fluent in Gujarati and Mandarin.
(A) or
(B) but
(C) not
(D) what
- 103.** Cancellations must be made in accordance with the policy that is _____ on the Skovronski Hotel's Web site.
(A) outline
(B) outlining
(C) outlines
(D) outlined
- 104.** Please read the instructions _____ start to finish before attempting to replace the air filter yourself.
(A) of
(B) from
(C) by
(D) during
- 105.** If an item in your order is not available, it may be shipped _____ at a later date.
(A) separately
(B) separate
(C) separating
(D) separates
- 106.** Since the telephones in the conference room are not working, a technician has been called in to fix _____.
(A) they
(B) their
(C) them
(D) themselves
- 107.** The blueprint for the Sbraga Hotel includes 200 guest rooms, a restaurant, and an _____ parking area.
(A) enclosed
(B) opposite
(C) absent
(D) innocent
- 108.** The _____ of the new ambassador to Portugal was confirmed by the committee on Monday.
(A) appoint
(B) appoints
(C) appointed
(D) appointment

- 109.** According to the most recent report, sales of snacks have increased by _____ five percent.
(A) firmly
(B) nearly
(C) strongly
(D) completely
- 110.** _____ the banking industry and the real estate market saw a rise in profits over the past quarter.
(A) All
(B) As
(C) Either
(D) Both
- 111.** To receive discounts at Hillson's Department Store, _____ your Hillson's Awards card to the cashier.
(A) present
(B) presenting
(C) presented
(D) presents
- 112.** The Pontilet 5000 quickly calculates the shortest _____ to your destination and provides step-by-step directions.
(A) total
(B) place
(C) route
(D) point
- 113.** With its lightweight and comfortable handle, the latest Apurage vacuum cleaner is _____ to carry.
(A) ease
(B) easy
(C) easily
(D) eases
- 114.** Ovist computers are sold with the newest version of Deron software _____ installed.
(A) straight
(B) yet
(C) already
(D) even
- 115.** Research shows that more small businesses are _____ to lease their office equipment.
(A) directing
(B) supporting
(C) requiring
(D) choosing
- 116.** Elena Gallegos is a Barcelona-based architect known for _____ incorporating practical and aesthetic elements in her designs.
(A) taste
(B) tasteful
(C) tastefully
(D) tasting
- 117.** Fong & Haas, Inc., has automated its toothpaste mixing processes, _____ used to take up more than half of the production time.
(A) and
(B) which
(C) though
(D) when
- 118.** Today Tenopy Tech announced its plans _____ with Shaffly Energy Systems to manufacture solar panels in Quito and Caracas.
(A) to partner
(B) be partnering
(C) is partnered
(D) will partner
- 119.** Once Ms. Cohen had examined the detailed business plan, she was more _____ to the idea of investing in the new company.
(A) convinced
(B) receptive
(C) generous
(D) plausible
- 120.** _____ of the passengers on flight 246 missed connecting flights in Dublin as a result of the weather delay.
(A) Everybody
(B) Someone
(C) Whom
(D) Several

- 121.** In my opinion, the company's stock price is _____ low compared to its annual earnings.
- (A) audibly
(B) relatively
(C) plentifully
(D) anonymously
- 122.** Mr. Kwon was selected from among other _____ candidates because of his extensive background in international trade law.
- (A) promises
(B) to promise
(C) promising
(D) promisingly
- 123.** To _____ permission to use copyrighted material from Asturion Publishers, contact the Global Rights Department at rights@asturiongroup.com.
- (A) join
(B) learn
(C) protect
(D) obtain
- 124.** Analysts predict that Mendoza Enterprises will _____ become the country's largest steel producer.
- (A) soon
(B) sooner
(C) soonest
(D) as soon as
- 125.** _____ Le Deux cookware, Weir cookware is dishwasher safe and can be used in microwave and convection ovens.
- (A) Unlike
(B) Without
(C) Still
(D) For
- 126.** The city has experienced an unusually large amount of rainfall this year, _____ it difficult for road projects to be completed on time.
- (A) made
(B) make
(C) makes
(D) making
- 127.** _____ for grants will be given to organizations that have not previously been awarded funding by the Steinhaus Foundation.
- (A) Priority
(B) Relevance
(C) Duty
(D) Rank
- 128.** When constructing your Eckhart model sailboat, it is important to attach the pieces in quick _____, before the glue has time to dry.
- (A) succeed
(B) succeeds
(C) succession
(D) successive
- 129.** Almost 60 percent of teachers surveyed reported receiving _____ preparation for their jobs through Stuget University's online courses.
- (A) adequate
(B) numerous
(C) thankful
(D) adjacent
- 130.** Following much deliberation by the designers, the bright orange dress was abandoned _____ one in a more subdued color.
- (A) favorable
(B) out of favor
(C) favorite
(D) in favor of

131. _____ all the applications for the managerial position are received, the search committee will determine a list of people to be interviewed.
- (A) About
(B) Except
(C) After
(D) With
132. When it comes to financing your vehicle, leasing has no _____ advantage over purchasing.
- (A) really
(B) real
(C) realistically
(D) realism
133. For over thirty years, our firm has been conducting audits to determine companies' _____ with local and national tax laws.
- (A) diagnosis
(B) compliance
(C) settlement
(D) criticism
134. The mayor's office is expected to _____ a press release tomorrow morning regarding the city's new building ordinance.
- (A) debate
(B) notify
(C) issue
(D) waive
135. While performing my preliminary research, I learned that very _____ has been written about the poetry of Miho Aoki in the past decade.
- (A) some
(B) few
(C) other
(D) little
136. _____ the range of articles in our publication has undoubtedly helped attract new readers.
- (A) Diversity
(B) Diversifying
(C) Diversify
(D) Diversification
137. Customers who purchase a new appliance from Mahmud's Home Store have _____ one month to exchange it.
- (A) as of
(B) within
(C) up to
(D) above
138. Mr. Dembo, the company's new CEO, acknowledged that there was a possibility, _____ remote, that the merger would not go through as planned.
- (A) slowly
(B) down
(C) much
(D) however
139. At its _____, Checker Enterprises represented over 30 percent of the auto glass manufacturing market.
- (A) peak
(B) scale
(C) depth
(D) record
140. _____ Ms. Wattanasin, everyone on the team needed additional time to complete the Web design tutorial.
- (A) Even
(B) Rather than
(C) Apart from
(D) If not for

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following advertisement.

The Meganic Office business catalog offers a wide selection of office products to meet the needs of any business. Browse more than 10,000 products from paper clips to filing cabinets. In short, we _____ everything.

141. (A) carrying
(B) carry
(C) carried
(D) used to carry

By making Meganic Office your “single-source supplier,” you can save time and money because you will never again have to divide your orders _____ different suppliers. Also, if the

142. (A) among
(B) along
(C) beyond
(D) including

product you are looking for is not currently in _____, we can order it for you within 24 hours.

143. (A) cash
(B) progress
(C) style
(D) stock

Questions 144-146 refer to the following information.

Your new Wodny metal door is backed by a lifetime warranty for residential use. Wodny Corporation guarantees that your Wodny door will be _____ of defects for as long as it is used

144. (A) freedom

(B) freely

(C) frees

(D) free

in the original purchaser's home. If replacement becomes necessary, Wodny Corporation will provide an identical _____ at no cost to you.

145. (A) mechanic

(B) service

(C) model

(D) proposal

If the door is installed in a commercial establishment, the warranty is _____ to a period of six

146. (A) limited

(B) advanced

(C) conformed

(D) complied

years from the date of purchase.

Questions 147-149 refer to the following notice.

Blackmore Park _____ for concerts, shows, and other gatherings. Applications for permits to

- 147.** (A) can be reserved
(B) used to be reserved
(C) will reserve
(D) has to reserve

hold events on the Blackmore premises should be submitted to the management office. We encourage event organizers to turn in their applications early _____ park-use permits are

- 148.** (A) so
(B) since
(C) whether
(D) to

issued on a first-come, first-served basis. Decisions about events are made weekly, and we often have more applications than available permits.

Remember to include your contact information on the application; applicants may be asked to provide additional information before a final decision is made. Organizers should avoid making any arrangements until they have received _____ from Blackmore Park Management.

- 149.** (A) approve
(B) to approve
(C) approval
(D) approves

Questions 150-152 refer to the following e-mail.

From: orders@finestribooks.com
To: mkumar@bypmail.com
Date: July 10
Subject: RE: Changing an order

Dear Ms. Kumar,

Thank you for _____ about the procedure for making changes to orders from Finestri Books

- 150.** (A) hearing
(B) explaining
(C) inquiring
(D) concerning

Online. To answer your question, we cannot change an order placed through our Web site
_____ it has shipped.

- 151.** (A) in case
(B) once
(C) before
(D) even though

However, if your order is still being processed and has not yet been sent out, you may be able
to add or remove an item. To do either of _____, you must speak to a customer service

- 152.** (A) each
(B) this
(C) that
(D) these

representative.

When you call, you will be asked for your order number and your Finestri password.

Thank you for interest in Finestri Books Online.

Sincerely,

Michael Jenner
Customer Service Agent
Finestri Books Online

TEST 10

GO ON TO THE NEXT PAGE

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following letter.

GH

Wellington

04 499 9999

Joan Huygens
287 McMillan Ave.
Wellington 6011

Dear Ms. Huygens,

I am writing to express our gratitude to you for being a faithful customer of Genex Hair Design (GHD) for the last ten years. We greatly appreciate the fact that over the years you have helped our business grow by introducing us to your relatives and friends.

As a token of our appreciation, please accept the enclosed \$20 gift certificate. It is valid for two months from the day of issue and redeemable at any of our salons. Use it toward your next hair treatment or the purchase of your favorite hair products.

We appreciate your business and we are looking forward to serving you for many more years to come.

Yours sincerely,

Marina Prasad
GHD Customer Relations Manager

153. Why was the letter written?

- (A) To announce the opening of a store
- (B) To ask for payment
- (C) To complain about a service
- (D) To thank a customer

154. What is indicated about Ms. Huygens?

- (A) She recently paid \$20 for a hair treatment at GHD.
- (B) She has been working at GHD for ten years.
- (C) She has referred friends and family members to GHD.
- (D) She recently bought GHD hair products.

Questions 155-156 refer to the following article.

Business Briefs

August 4

On Wednesday, JA Quinn announced that it will be opening three more stores in the UK later this year: in Glasgow, Edinburgh, and Belfast. JA Quinn, a U.S.-based company that has been in business for 25 years, has recently begun to open stores throughout Europe.

The company, which makes and sells men's and women's clothing, has gained greater name recognition recently. In large part, it owes its growing fame to Alejandro Vega, the main character in the television series *Watchful Eyes*, which is popular with audiences in both the US and Europe. In the series, Vega, played by Enrico Camacho, repeatedly boasts about the fine quality and style of his JA Quinn designer suits. The company hopes that the popularity of the TV series will continue to have a positive impact on sales both at home and abroad.

155. What is the purpose of the article?

- (A) To report on the expansion of a company
- (B) To advertise a new line of clothing
- (C) To promote a new television show
- (D) To explain why some stores are closing

156. According to the article, what is Enrico Camacho's job?

- (A) Sales representative
- (B) Fashion designer
- (C) Business owner
- (D) Television actor

Questions 157-158 refer to the following e-mail.

To: Louis Arndt [larndt@shirinpublishing.com]
From: Mina Singh [msingh@shirinpublishing.com]
Date: June 13
Subject: Cycler Monthly update

Louis,

In anticipation of our meeting about the future of *Cycler Monthly*, I wanted to give you an update on the magazine's current and future sales trends.

Jean Wells in our sales department reports that the publication has seen a sharp drop in newsstand sales and in subscriptions to the print edition. By contrast, subscriptions to our online edition have by far exceeded the company's expectations. Over the last six months, we have seen a 40 percent increase in the number of Internet subscriptions, and we expect about 2,000 more by the end of the year.

Jean pointed out, furthermore, that *Cycler Monthly* is increasingly appealing to a younger audience. Overwhelmingly, new subscribers are between the ages of 18 and 30.

Given these data, I'd like you to start thinking about ways to promote *Cycler Monthly*'s online edition more heavily, and to target younger readers in particular. Additionally, we may want to consider phasing out the print version entirely since it is now a money-losing operation.

I look forward to discussing these and other issues involving the magazine with you on Tuesday.

Mina

157. What is indicated about *Cycler Monthly*?

- (A) It is owned by Jean Wells.
- (B) It is currently offering a 40 percent discount to new subscribers.
- (C) It is attracting greater numbers of younger readers.
- (D) Its total number of subscribers recently decreased by 2,000.

158. What does Mina Singh ask Louis Arndt to do?

- (A) Contact the sales department for additional information
- (B) Invite Jean Wells to participate in Tuesday's meeting
- (C) Make plans to publicize the online version of the magazine
- (D) Raise the price of the print version of the magazine

Questions 159-161 refer to the following letter.

Ryke Photography
Cameras and photography supplies
www.rykephotography.com

August 15

Hien Tran
324 Oak Lane
Columbus, OH 43085

Dear Ms. Tran:

Thank you for renting from Ryke Photography. The camera you ordered from us will be arriving shortly (if you have not received it already). It has been thoroughly cleaned and tested prior to shipping. We are confident that you will be pleased with it, but if you experience any problems, please let us know right away.

Our records indicate that we have sent you the following items:

- 1 Manning 6100 camera (35-70 millimeter zoom lens)
- 2 lens caps
- 1 camera strap
- 1 hard-sided case

Your rental period ends on October 15. If the above items are not returned by this date, we will charge you for the purchase of replacement items.

When returning the camera and the accessories, please pack them carefully inside the hard-sided case and insert the case in the shipping box provided. Affix the return label to the package and drop it off at your local Hart Courier office, or call 482-555-0711 to arrange for a pickup.

Thank you again for your order.

Sincerely,

Paul Denning

Paul Denning
Owner

159. What is the purpose of the letter?

- (A) To give instructions about returning a camera
- (B) To describe how a new camera is different from earlier models
- (C) To explain how to use a camera
- (D) To ask for a customer's opinion about a camera

160. What is indicated about the camera?

- (A) Ms. Tran picked it up at Ryke Photography.
- (B) Ms. Tran has reported a problem with it.
- (C) It was purchased by Ms. Tran.
- (D) It was shipped with accessories.

161. What is Ms. Tran asked to do by October

- 15?
- (A) Replace a lost item
 - (B) Send a package
 - (C) Request a hard-sided case
 - (D) Contact Paul Denning by telephone

Questions 162-164 refer to the following e-mail.

To: Mei Ying mying@brightstar.com
From: Pedro Alvarez palvarez@tbkfoods.com
Subject: Tasty Foods
Date: November 4

Dear Ms. Ying:

We appreciate the feedback we received from you when you took our recent breakfast foods survey; your feedback was important to us in developing our new Tasty Breakfast Foods line of products. As a token of our appreciation, we are sending you some free samples of Tasty Breakfast Foods products. They should arrive within two weeks.

In about three months, you may be asked to participate in another telephone consumer survey for Tasty Breakfast Foods. If you would prefer not to be contacted about participating, please send an e-mail to me, or telephone me at 232-555-0151.

Be sure to check the Tasty Breakfast Foods Web site, www.tastybreakfastfoods.com, for information about where you can purchase our new products. You will also find nutrition information about the complete line of Tasty Breakfast Foods products as well as discount coupons.

Sincerely,

Pedro Alvarez
Product Manager

162. Why was the e-mail sent to Ms. Ying?

- (A) To invite her to a meeting
- (B) To answer a question she asked about a product
- (C) To thank her for her help
- (D) To explain why a shipment was delayed

163. What is being sent to Ms. Ying?

- (A) A survey
- (B) Nutrition information
- (C) Consumer reports
- (D) Some product samples

164. What is mentioned as a feature of the Tasty Breakfast Foods Web site?

- (A) A collection of recipes using the products
- (B) Consumers' opinions about the quality of the products
- (C) A list of prices for the products
- (D) A list of stores where the products are available

Questions 165–168 refer to the following notice.

SAFETY REGULATIONS
Personal Protective Equipment (PPE)

Items of personal protective equipment (PPE) such as face shields, safety glasses, safety shoes, and high-visibility vests should only be used if they are in good, undamaged condition. While the durability of PPE items varies from three months to two years, most items used by TBNC personnel remain in good condition for up to six months. TBNC routinely conducts inspections of every PPE item twice a year, but an item must be replaced as soon as it is torn or damaged, even if that occurs before one of the official inspections.

Whenever you need to replace a PPE item, you should file a request for a new one with your supervisor. The supervisor will inquire about the nature of your work (nighttime work, repaving, maintenance work, etc.) to make sure you are being provided with the proper PPE item or items. Once you have received a replacement PPE item, you should dispose of the item that is being replaced in one of the specially designated bins. These are located in room 2B of the main office. Please do your part to maintain the company's excellent safety record!

165. What is the notice about?

- (A) Policies regarding protective items
- (B) Ways of preparing work sites for inspection
- (C) Designing new types of apparel
- (D) Training work supervisors

166. How often are inspections performed?

- (A) Every three months
- (B) Every six months
- (C) Every year
- (D) Every two years

167. According to the notice, what information will the supervisor request?

- (A) The size needed for clothing items
- (B) The type of work an employee performs
- (C) The date of the last PPE inspection
- (D) The number of hours an employee usually works

168. According to the notice, what should employees do with a PPE item that can no longer be used?

- (A) Keep it until the next scheduled inspection
- (B) Clean it and send it for recycling
- (C) Give it to their manager
- (D) Take it to the main office

Questions 169-172 refer to the following article.

THE CLERMONT TRIBUNE

Local News

November 15

Keito Tanaka, who for the past 12 years has been a violinist with the Clermont Symphony Orchestra, has many fond memories of the Woodlawn Theater. He attended many performances there, first with his parents, then with his friends as a young adult, and finally with his own children. But ten years have passed since a performance was last staged at the Woodlawn; in fact, until recently, the city council was considering tearing down the 75-year-old structure to make way for a department store.

That is when Mr. Tanaka decided to buy the property. He began gathering the necessary funds to realize his goal by requesting donations from several area businesses. Additionally, he organized a variety of fundraising activities, the highlight of which was an open-air concert at South Clermont Park featuring local musicians, including himself.

In the end, Mr. Tanaka managed to achieve his goal and for the past year he has lovingly overseen every aspect of the detailed renovation. He sought out volunteers to do carpentry work and painting; soon a number of craftspeople from the area were offering their services at no charge for this worthy cause.

On Saturday, November 25, The Woodlawn Theater will once again open its doors to the public with the screening of the documentary “The Rise, Fall, and Rebirth of the Woodlawn Theater.” As the title suggests, the documentary captures the history of the Woodlawn Theater, prominently featuring the efforts of Mr. Tanaka to preserve the building. The event will take place at 6:00 P.M., with Mr. Tanaka having the honor of being the projectionist for the evening. After the screening, a reception will be held from 7:00 P.M. to 8:30 P.M.

169. Why was the article written?

- (A) To promote an upcoming theatrical performance
- (B) To invite donations to an orchestra
- (C) To discuss a renovation project
- (D) To note that an orchestra has just hired a new violinist

170. Who is Mr. Tanaka?

- (A) A painter
- (B) A carpenter
- (C) A filmmaker
- (D) A musician

171. What is indicated about the Woodlawn Theater?

- (A) It was the main performance stage of the Clermont Symphony Orchestra.
- (B) It was purchased with financial support from the local community.
- (C) It is located in the area of South Clermont Park.
- (D) It has been featured in a documentary before.

172. According to the article, what will Mr. Tanaka do on November 25?

- (A) Show a movie
- (B) Go to a city council meeting
- (C) Attend a concert
- (D) Begin work on a project

Questions 173–175 refer to the following notice.

Motorists' Alert: Mt. Pleasant Highway

Beginning Monday, April 12, and continuing for the next 15 months, the Mt. Pleasant Highway will undergo repairs. The 40-year-old road has been in great need of repair for many years. In particular, the section around Front Street will undergo major work, and the Front Street exit will be closed for a period of about three weeks while the exit ramp is replaced.

In announcing that the funding for this much-anticipated project has finally been approved, public works commissioner Michael Rudra urged commuters to use the public transportation system whenever possible to help ease crowding and delays on the road. Those traveling to and from Mt. Pleasant's city center should check the Web site of the Mt. Pleasant Regional Transit System, www.mprts.org, for train and bus routes and schedules. Those who must drive into the city center while the repair work is in progress should watch for signs announcing detours and new traffic patterns.

173. What is one purpose of the notice?

- (A) To report on the opening of a new road
- (B) To note that a schedule has been changed
- (C) To analyze the results of a transportation study
- (D) To announce the start of a project

174. What is mentioned about Front Street?

- (A) Cars will be unable to exit there temporarily.
- (B) It needs only minor repairs.
- (C) A bus shelter is being built there.
- (D) It will be closed for the entire month of April.

175. What are motorists going to the city center asked to do?

- (A) Contact the Department of Public Works about travel alerts
- (B) Look for signs that indicate changes in route
- (C) Arrange to share rides with coworkers
- (D) Support the efforts of city officials to raise more funds

Questions 176-180 refer to the following article.

LOCAL NEWS

On Saturday, Chuan Kunchai observed with satisfaction the crowds of people who came to preview Meadowscape, a community of 60 two- and three-bedroom houses; in a way, this community brings his life full circle.

When Kunchai was a teenager, he helped his father build the family's home on East Elm Street, becoming involved in all aspects of the construction of the building. This experience eventually led to a job in the construction business, which in turn enabled Kunchai to pay for his architecture studies at Vanwick University. Soon after graduation, he joined the architecture firm, Morgan and Maynard, where he worked for eight years, mainly designing parks, playgrounds, and other public spaces. He next went on to teach architecture at the same university he graduated from.

Kunchai started his own company, Great West Builders, five years ago. Says Kunchai, "Many people who currently rent accommodations in the area are expressing interest in home ownership, but they can't afford much of what's available in Westburg. Or if they do find something, it often requires a lot of expensive repairs. Obviously, these people need some assistance."

Notes Jamie Santana, a real estate agent with Acton Real Estate, Inc., "Mr. Kunchai is perhaps the only builder in the Acton area who is genuinely committed to addressing the needs of people who want affordable housing."

Buyers who attended the preview were able to save money by purchasing homes before Meadowscape's grand opening in May. Sang Gyun Kim, Great West's sales director, remarked "Preview attendees were able to buy homes at prices as much as 10 percent lower than the homes will later sell for. Also, since only a limited number of each house design will be built, buyers who purchase houses later might not get their first choice of design."

Evelyn Zhou was among the preview attendees on Saturday who decided to start the purchasing process that day. "I've been searching for an affordable home in Westburg for months," said Ms. Zhou. "Thanks to Meadowscape, I'm about to realize a dream I've had for a long time."

- 176.** What is the purpose of the article?
- (A) To advertise properties for rent
(B) To recommend an improved procedure
(C) To profile a local businessperson
(D) To describe a new public space
- 177.** What is indicated about Mr. Kunchai?
- (A) He worked for his father's company while attending university.
(B) He was recently promoted to sales director.
(C) He owns Acton Real Estate, Inc.
(D) He has taught architecture at Vanwick University.
- 178.** The word “addressing” in paragraph 4, line 5, is closest in meaning to
- (A) sending
(B) connecting
(C) dealing with
(D) looking for
- 179.** What is indicated about Meadowscape?
- (A) It was completed last year.
(B) It has houses that are reasonably priced.
(C) It was designed by the architecture firm Morgan and Maynard.
(D) It is located on East Elm Street.
- 180.** Who is buying a house in Meadowscape?
- (A) Evelyn Zhou
(B) Chuan Kunchai
(C) Sang Gyun Kim
(D) Jamie Santana

Questions 181-185 refer to the following Web page and e-mail.

<http://www.citylifesuites.co.ca/>

Are you looking for a short-term rental that won't hurt your budget? Then City Life Suites is the place for you!

Our newly renovated inn offers simple, furnished suites for those who want an inexpensive alternative to hotel living. A variety of tourist attractions including museums, galleries, restaurants, and theaters are all within walking distance, as is Howell University, the city's most popular private institution of higher learning. Train stations and bus stops are nearby.

Rates are \$60 a night and include

- a kitchen area (with stove, small refrigerator, microwave oven, and coffee maker),
- in-room bathroom,
- high-speed Internet access,
- cable television,
- use of on-site fitness center.

Parking is available for \$3.00 a night (\$75 per month).

Discounts are available for those seeking monthly stays and those participating in Howell University's seven-week summer intern program. If you are planning on an extended stay, please contact Jonathan Hammond, our reservations coordinator, at (416) 555-0190 or by e-mail at reservations@citylifesuites.co.ca. Otherwise, you may use our booking service by clicking [here](#).

To: Jonathan Hammond <reservations@citylifesuites.co.ca>

From: Aiko Nakasone <anakasone@xsone.com>

Subject: Update

Date: 6 April

Dear Mr. Hammond,

Thank you for responding to my e-mail about reserving a suite. I have since found out that the professor who will be supervising my summer program of study has had to change my internship schedule. My internship at the university museum will now begin on 9 June instead of 10 June. Consequently, I'll be driving up from Toronto a day earlier than I had planned, so I'd like to check in on 8 June. I will still be departing on 31 July. I am looking forward to my stay.

Sincerely,

Aiko Nakasone

181. What is the purpose of the Web page?

- (A) To encourage students to apply for summer courses
- (B) To compare different kinds of kitchen appliances
- (C) To promote a type of housing for short-term stays
- (D) To advertise a transportation service

182. What is indicated about City Life Suites?

- (A) It is being renovated.
- (B) It is conveniently located near points of interests.
- (C) It is owned by Jonathan Hammond.
- (D) It is close to the airport.

183. For what does a customer of City Life Suites need to pay an extra fee?

- (A) Cable television
- (B) Internet access
- (C) Use of the fitness center
- (D) Parking

184. What is most likely true about Ms. Nakasone?

- (A) She will receive a discount.
- (B) She wants to cancel her reservation.
- (C) She is a university professor.
- (D) She will be a tourist in Toronto.

185. What is Ms. Nakasone's new arrival date?

- (A) June 8
- (B) June 9
- (C) June 10
- (D) July 31

Questions 186-190 refer to the following e-mail and letter.

To: Sang Yi Park <sangpark@ryboplastics.com>
From: Eric Sands <esands@tnfoster.com>
Subject: Project director
Date: March 12
Attachments: sandstorm résumé; sandstorm application; sandstorm references

Dear Ms. Park,

I am applying for the position of project director at Ryboplastics. I have attached my résumé and the application form.

I earned my degree in communications at Mayberry University in Baltimore, Maryland. Since then, I have had ten years of experience in marketing at a variety of institutions. In my current position at RP Industries, I manage a team of five people.

Should you wish to conduct an interview with me, please note that I will be unavailable from March 29 until March 31 because I will be attending a conference in Atlanta. However, I would be more than happy to be interviewed over the telephone during that period. I can be reached on my mobile phone at (415) 555-0123.

Finally, I have attached contact information for three people who can provide references for me.

I hope to hear from you soon.

Eric Sands

Ryboplastics

147 Grant Rd.
San José, CA 95131

April 10

Mr. Eric Sands
917 Third St., Apt. 8A
San Francisco, CA 94103

Dear Mr. Sands:

This letter is to confirm the offer I made to you in our telephone conversation yesterday. As I mentioned then, my colleagues and I were quite impressed with the answers you provided to our questions during the March 30 interview. Your proficiency in a range of computer software programs will be a major asset for us. Additionally, your references all spoke highly of your attention to detail and superb organizational and managerial skills.

Your appointment is effective May 15. I will be sending you paperwork that you should complete and then submit to me by fax by April 30. I look forward to meeting you in May.

With best wishes,

Sang Yi Park
Director of Human Resources

- 186.** In the e-mail, the word “conduct” in paragraph 3, line 1, is closest in meaning to
- (A) lead
 - (B) consider
 - (C) carry out
 - (D) get through
- 187.** According to the e-mail, where will Mr. Sands be traveling in March?
- (A) To San Francisco
 - (B) To Atlanta
 - (C) To San José
 - (D) To Baltimore
- 188.** What is suggested about Ms. Park?
- (A) She interviewed Mr. Sands over the telephone.
 - (B) She met Mr. Sands on March 12.
 - (C) She is an engineer at a software development company.
 - (D) She will provide a letter of reference for Mr. Sands.
- 189.** What is indicated about Mr. Sands in the letter?
- (A) His application was incomplete.
 - (B) He has taught computer programming at a university.
 - (C) He has been offered a job at Ryboplastics.
 - (D) He joined RP Industries ten years ago.
- 190.** What does Ms. Park ask Mr. Sands to do?
- (A) Telephone her on April 30
 - (B) Fill out some forms
 - (C) Send her a list of additional references
 - (D) Acknowledge receipt of her letter

Questions 191-195 refer to the following articles.

What's New in Vancouver this Week?

Arts

Vancouver's Samburg Museum will feature a special exhibit of oil paintings by internationally acclaimed Swedish painter Oskar Hakala. Hakala, whose early work featured large-scale, scenic renderings of Swedish beaches, completed work last year on a collection entitled "*Mind's Eye*" that features uncharacteristic small canvases. Nature is still a theme, but the 25 works in "*Mind's Eye*" take on that subject on a much smaller scale: the curve of a single stone, the algae collected in a battered piece of driftwood, or the ripples on a section of sand after a wave. Hakala says that his departure from larger works is a natural progression: "My recent work is not just about being an observer of nature. Instead, I want to show how we are all a small part of it."

The exhibit runs from August 12-22 in the Samburg Museum's North Gallery, 432 Caroline Avenue, Vancouver. Tickets are \$10.00.

Complimentary tickets are available to museum members. Call the museum at 604-555-0112 for more details.

BC Arts Focus

August 15

Hakala's Latest Efforts Uninspired

That Oskar Hakala is a masterful painter is undeniable. I have spent many enjoyable hours studying his early work. Those paintings have a life of their own, and evolve into something new each time I see them. But with "*Mind's Eye*," Hakala misses the mark. His characteristic wide, sure strokes of the brush are missing. The new works have a much lighter touch, giving the impression that he is not sure of himself as he ventures into new territory. More troubling is that this collection of work shows almost no difference in terms of theme from Anna Vestrom's paintings. Vestrom depicts the small elements in nature, but in a much truer fashion than Hakala does in his recent work. As a great fan of Hakala, I can only hope to see something more bold and sure from the artist the next time around.

By Soren Lindgren

- 191.** What is indicated about Oskar Hakala's recent work?
- (A) It is quite different from his other paintings.
 - (B) It incorporates several types of paint.
 - (C) It shows scenic views of Vancouver.
 - (D) It took one year to complete.
- 192.** What is mentioned about tickets to the exhibit?
- (A) They can be purchased online.
 - (B) They are less expensive when purchased in advance.
 - (C) They go on sale August 15.
 - (D) They are free for museum members.
- 193.** What is the purpose of the second article?
- (A) To note that a popular exhibit is closing
 - (B) To analyze the use of light in modern art
 - (C) To give an opinion about the work of an artist
 - (D) To encourage readers to attend a workshop given by an artist
- 194.** What is implied about Soren Lindgren?
- (A) He has studied large-scale paintings by Oskar Hakala.
 - (B) He dislikes Oskar Hakala's early paintings.
 - (C) He works for the Samburg Museum.
 - (D) He paints in a style similar to Oskar Hakala's.
- 195.** What is suggested about Anna Vestrom's work?
- (A) It is painted on large canvases.
 - (B) It shows details from nature.
 - (C) It is currently on display at the Samburg Museum.
 - (D) It has received praise from critics all over the world.

Questions 196-200 refer to the following article and information from a brochure.

Okenobe Adventures Wins Award

Okenobe Adventures, based in Anchorage, Alaska, has won this year's Best Travel Company Prize, which is awarded by the Alaska Travel Society. Candidates for the award are selected from among companies that attract international tourists to Alaska.

Okenobe's founder, Robin Paulino, notes that last year people from as far away as China and South Africa came to experience Okenobe's spectacular rafting trips down the rivers of Alaska. In its five years of operation, the company has built a growing base of satisfied customers looking for active vacations involving rafting, hiking and camping.

Paulino has extensive experience as a guide, having worked for 16 years at Trivexa, a Juneau-based travel company and itself a one-time winner of the Best Travel Company Prize. Speaking about his previous job, Paulino notes: "Many people told me that the hiking trips I was guiding would be even more exciting if they involved travel on Alaska's rivers and lakes." Upon realizing that there is demand for this sort of travel, but that it is offered by only a few tour operators, Paulino decided to start his own company that would include water travel as part of all of its tours.

Although Okenobe Adventure's signature offerings are trips with outdoor lodging at campsites scattered along the trip routes, the company has recently added a new program offering comfortable indoor lodging. "This way we're offering the experience of rafting to people who may not necessarily want to spend cold nights in a tent," Paulino says.

Experience the beauty of Alaska through the following trip programs offered by Okenobe Adventures:

Glacier Trek is a seven-day vacation that features hiking through Alaska's majestic wilderness, camping in tents, rafting in the Gulf of Alaska, and hiking up glaciers.

Discovery Adventure is an eight-day trip with unforgettable wilderness experiences including hiking, rafting, boating and wildlife viewing. This trip features overnight lodging in charmingly furnished log cabins, each of which accommodates up to six people.

Ultimate Expedition combines some of the activities offered in our Glacier Trek and Discovery Adventure programs into a two week-long adventure. Additionally, participants will hike through a mountain valley accessible only by bush plane, and stay in tents at a remote mountainside campground.

Amazing Cruise offers four days of boating on the rivers and lakes of Alaska, salmon fishing, and enjoying fresh-caught fish around a campfire for dinner. On this trip, participants travel by boat only, and stay in tents set up alongside the rivers and lakes.

- 196.** What is indicated about the Best Travel Company Prize?
- (A) It is given to companies doing business with tourists from other countries.
 - (B) It is awarded to the company that sells the most camping equipment.
 - (C) Companies must have five or more employees to be eligible for it.
 - (D) This year's winner focuses on travel to China.
- 197.** What is true about Trivexa?
- (A) It includes travel by boat as part of every trip it offers.
 - (B) It has been in business for sixteen years.
 - (C) It has an office in Anchorage.
 - (D) It received an award from the Alaska Travel Society.
- 198.** What program is a new offering of Okenobe Adventures?
- (A) Glacier Trek
 - (B) Discovery Adventure
 - (C) Ultimate Expedition
 - (D) Amazing Cruise
- 199.** How does the Ultimate Expedition program differ from the other programs of Okenobe Adventures?
- (A) It features hiking.
 - (B) It runs for a longer period of time.
 - (C) Its participants will stay in tents.
 - (D) Its cost is lower.
- 200.** What is NOT mentioned as a feature of the Amazing Cruise program?
- (A) Fishing
 - (B) Having a meal around a campfire
 - (C) Traveling on rivers and lakes
 - (D) Visiting a glacier

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.