



Actual Test 07

READING

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Three weeks after Ms. Kanes was hired for the job, ----- had to move to Singapore.
(A) she
(B) hers
(C) herself
(D) her own
102. Classes at the community center are usually held either in the afternoon on weekdays ----- on the weekend.
(A) but
(B) or
(C) nor
(D) and
103. The school construction project is proceeding ----- now that the school year is over.
(A) still
(B) quickly
(C) highly
(D) rarely
104. Love Cruise has become the industry standard for ----- on cruise ships due to their famous theatric performances.
(A) entertained
(B) to entertain
(C) entertainment
(D) entertainer
105. Ms. Jims was asked to be the keynote speaker at the grand opening ----- for the new children's hospital on Saturday.
(A) plan
(B) ceremony
(C) agenda
(D) speech
106. The discount for students ----- only to those who attend a local public school.
(A) apply
(B) applies
(C) application
(D) applications



107. Before going out, everyone should always ----- around the house and ensure that all the lights have been turned off.
 (A) view
 (B) watch
 (C) see
 (D) look
108. At the end of the fiscal year, all employees must schedule a one-on-one meeting with their ----- for their year-end review.
 (A) supervise
 (B) supervisor
 (C) supervising
 (D) supervision
109. The ingredients label must be attached either to the cardboard box or ----- to the bottle containing the sauce.
 (A) busily
 (B) nearly
 (C) questionably
 (D) directly
110. ----- is particularly great about Fouries Shopping Center is its spacious and delicious food court.
 (A) Why
 (B) What
 (C) Which
 (D) That
111. Mr. Skane is worried ----- the increasing price of vegetables since he just recently opened a sandwich shop.
 (A) of
 (B) in
 (C) through
 (D) about
112. ----- one-third of his secretary's job involves administrative tasks, such as photocopying documents and scheduling conferences.
 (A) Approximate
 (B) Approximating
 (C) Approximation
 (D) Approximately
113. In every initial session, ----- seminar participant is expected to give a short self-introductory presentation.
 (A) none
 (B) each
 (C) more
 (D) several
114. Please contact Julian Bellz if you need to get a copy of the meeting minutes from last week's ----- call.
 (A) conference
 (B) conferencing
 (C) has conference
 (D) had conference
115. The Ming Hotel now ----- customers an electronic self-checkout system that is extremely convenient and easy to use.
 (A) offer
 (B) offers
 (C) offering
 (D) offered
116. Under the new corporate mailing policy, all interoffice ----- must first be delivered to a central mailbox before being sent to each employee's desk.
 (A) corresponds
 (B) corresponding
 (C) correspondence
 (D) correspondent
117. Management at Novista Pharmaceuticals believes the automated verification system will increase everyone's work -----.
 (A) productivity
 (B) product
 (C) productive
 (D) productively
118. Please ----- the noise in the conference room while the whole building is undergoing renovations.
 (A) ask
 (B) satisfy
 (C) obey
 (D) pardon

110.



118.



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119. Of all the people who submitted a resume, Mr. Bacon has the most ----- cover letter.

- (A) impress
- (B) impression
- (C) impressed
- (D) impressive

120. According to a recent survey conducted by a travel agency, a great ----- of respondents prefer to travel to familiar destinations than to unknown places.

- (A) major
- (B) majored
- (C) majoring
- (D) majority

121. Teleconferencing allows marketing directors to hold meetings with their colleagues ----- the world.

- (A) throughout
- (B) into
- (C) except
- (D) opposite

122. Though Ms. Thames is ----- to answer inquiries about Lakeward Food's latest products, she may decide to skip the press conference and attend the board meeting instead.

- (A) expects
- (B) expected
- (C) expecting
- (D) expect

123. As the attendees of the conference were taking their respective seats, the coordinator realized that the hall was becoming ----- crowded.

- (A) often
- (B) much
- (C) quite
- (D) well

124. The new software program will allow our employees to create monthly timesheet reports by -----.

- (A) their
- (B) theirs
- (C) them
- (D) themselves

125. Without ----- from the CFO, the pending bank loan deal cannot go through.

- (A) permission
- (B) association
- (C) identification
- (D) reluctance

126. The sudden, dramatic fall of the stock price for Mcat Media yesterday was ----- unexpected.

- (A) complete
- (B) completed
- (C) completely
- (D) completing

127. ----- their first few days of training, the summer student interns at Lomeal Technology are subject to close supervision from the HR manager.

- (A) As
- (B) While
- (C) Upon
- (D) During

128. Tokyo International Airport offers a free shuttle bus service for passengers that ----- the international and domestic flight terminals.

- (A) connect
- (B) connects
- (C) connecting
- (D) connection

129. Visiting professors at Kant University can ask for a guided tour of the -----.

- (A) facility
- (B) seminar
- (C) accessory
- (D) exercise



130. In order to protect your skin from harmful UV rays, it is always a good idea to apply sunblock, ----- if the weather is cloudy.
 (A) regardless
 (B) nonetheless
 (C) the same as
 (D) even
131. Organizers of the Kent City Singing Competition are aggressively promoting their event in an effort to ----- as many contestants as possible.
 (A) attract
 (B) participate
 (C) increase
 (D) refer
132. The ultimate goal at our call center is to ----- all customer complaints in a punctual and customer-oriented manner.
 (A) resolve
 (B) is resolve
 (C) is to resolve
 (D) had resolved
133. The concert hall at the Saints Art Center is ----- for its extensive use of natural black marble.
 (A) changeable
 (B) notable
 (C) actual
 (D) particular
134. Art work by the famous Mexican folk artist Frida Kahlo will be exhibited at the Marjorie Barrik Museum ----- being posted on the Internet.
 (A) before
 (B) previous
 (C) ahead
 (D) initial
135. ----- the occasional rainfall in winter, the weather in Madrid is generally sunny.
 (A) Unless
 (B) Except for
 (C) Opposing
 (D) Even though
136. Fortunately, the last shipment of computers, which was delayed due to the storm, reached its destination a day earlier than we -----.
 (A) anticipate
 (B) had anticipated
 (C) are anticipating
 (D) were anticipated
137. All written proposals must comply ----- Walnut Food's internal document guidelines.
 (A) by
 (B) for
 (C) to
 (D) with
138. Professionals with an engineering degree and at least five years of ----- work experience in the automobile industry are strongly encouraged to apply for this position.
 (A) relevant
 (B) potential
 (C) discovered
 (D) restricted
139. When the Starlite Hotel opens up in New York next month, it plans to hire ----- 1,000 additional employees.
 (A) such that
 (B) up to
 (C) out of
 (D) in which
140. ----- the recent economic recession, high-tech venture firms keep growing in size, hiring numerous college graduates with degrees in engineering.
 (A) Because
 (B) Despite
 (C) Although
 (D) Since

136.



137.



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Part 6

Directions: Read the texts on the following pages. A word or phrase is missing in some of the sentences. Four answer choices are given below each of these sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following letter.

Dear Warren Saints,

Thank you for your active participation in the "Save the Children Volunteering Event" that took place yesterday. More than 50 employees from various local businesses attended the event yesterday to help raise funds for the new children's hospital, making this year's fundraiser one of the most ----- event ever.

141. (A) numerical
(B) contributed
(C) successful
(D) relative

I'd like to also point out that your presentation on the "Volunteering Needs in Local Elementary Schools" was very well received by the board of education and school faculty members. According to a student at Smith Elementary School, you have been meeting with them ----- for several months now to research the issue.

142. (A) regular
(B) regularly
(C) regulated
(D) regularity

Everyone at Smith Elementary School was deeply moved by your earnest dedication to this wonderful cause.

Please accept the enclosed ----- in recognition for your steady and invaluable

143. (A) sum
(B) certificate
(C) plaque
(D) chapter

commitment to volunteerism in our local community.

Sincerely,

Charlotte Paqua
Community Activity Officer

142.



Questions 144-146 refer to the following e-mail.

From: Jennifer Roberts
To: Paul Kent
Subject: Artwork Program Volunteering
Date: March 5

Hello,

Thank you for showing an interest in ----- us with our annual employee artwork program.

144. (A) assist
(B) assisted
(C) assistance
(D) assisting

As you may already be aware, many employees have requested the artwork program take place in the summer this year instead of the winter. ----- meet this rather tight deadline,

145. (A) Whether
(B) If only
(C) In order to
(D) In spite of

we need as many people on the preparation team as possible. So far about 20 employees have expressed an interest in taking part in the planning committee. Before we proceed with the actual preparations, we'd like to have everyone meet and become acquainted with one another. Therefore, the date of the ----- planning committee meeting has been set for

146. (A) prior
(B) recent
(C) first
(D) other

this Thursday, March 12, at 9:30 A.M. in the company's main conference room. Karen Jesse, who has been voted as the leader of the planning committee, will lead the necessary discussion. Karen and I look forward to meeting you soon to hear your ideas and thoughts on the workshop. See you soon!

Regards,

Jennifer Roberts
Human Resources Specialist



Questions 147-149 refer to the following memo.

From: Jack Flemmings, CEO
To: All Marble automobile employees
Subject: New marketing manager
Date: June 26

I am pleased to announce that Anna Morris ----- as Marble Automobile's new marketing

147. (A) appointed
(B) will appoint
(C) to be appointed
(D) has been appointed

manager.

Ms. Morris holds a master's degree in engineering and has worked for many years in the automobile industry. Such -----, however valuable, is not the only reason why she was

148. (A) efficiency
(B) experience
(C) advice
(D) use

appointed to this role.

As shown through many of her impressive past achievements, she is an innovative leader who knows how to use her expertise to make our products ----- in this highly competitive

149. (A) skillful
(B) successful
(C) attempted
(D) expert

automobile industry.

I have no doubt that she will become an invaluable part of the Marble Automobile Company family. Please try to make Ms. Morris feel welcomed at Mable. Thank you for your cooperation.

Regards,

Jack Flemmings



Questions 150-152 refer to the following description.

Item #15345: Oak Computer Desk with Hutch

This oak computer desk with matching hutch is one of our bestselling items this summer. The computer desk and hutch set ----- just enough space to ensure efficient storage

- 150.** (A) occupies
(B) measures
(C) seeks
(D) features

and the practical organization of your belongings. The upper drawers have removable doors to easily accommodate large objects, while the main drawer slides open to expose a convenient keyboard tray and CPU cupboard. In addition, the lower shelves are -----,

- 151.** (A) adjustable
(B) alternative
(C) distorted
(D) diversified

allowing them to be used for both two monitors or a monitor and a printer. Available in laminated engineered wood in aged tobacco finish, this desk and hutch set is ----- and

- 152.** (A) assemble
(B) assembles
(C) assembled
(D) assembly

packaged for efficient shipping. All products come with a money-back guarantee.

151.



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Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following advertisement.

Come join us for Green Design's Annual Winter Sale!

Green Design's Winter Sale offers customers savings of up to 30% off everything in our antique and contemporary Asian furniture collections. The Winter Sale starts on January 6th and only lasts for a limited time, so act now to take advantage of Green Design's largest sale of the year.

Green Design is a contemporary and antique Asian furniture retailer based in Toronto, Canada which serves many international clients. We have a wide range of kitchen cabinets, entertainment centers, kitchen islands, step chests, dining tables and many other fine pieces. To contact us, please use our toll-free number: 1-888-865-0215.

Present this ad during the week of January 6 to receive an additional 15% off one item!

153. What type of business is Green Design?

- (A) A home furnishings store
- (B) A clothing store
- (C) A sporting goods store
- (D) An Asian office supply store

154. How can customers get an additional discount?

- (A) By completing a survey
- (B) By using a Green Design credit card
- (C) By showing a flyer
- (D) By purchasing a certain number of items

Questions 155-156 refer to the following e-mail.

From: atompson@wirefee.com
To: sgoodwin@gmail.net
Subject: Workshop date
Date: Sept 12

Dear Sandra,

Thanks for your e-mail. Preparations for the workshop are challenging, and our staff has been working diligently to make it successful. We hope to emulate the success of our last workshop. Unfortunately, I'm afraid the workshop must be rescheduled, as our featured speaker cannot make the October 14 date. Please note that the workshop date has been changed to November 6 to accommodate our speaker. We are doing our best to inform all participants as soon as possible of this change. Our website has been updated accordingly, and I hope this doesn't cause any conflicts in your schedule.

Thanks,

Amy Thompson

155. Why was the e-mail sent?

- (A) To cancel travel arrangements
- (B) To request workshop registration forms
- (C) To congratulate a colleague
- (D) To change the date of an event

156. When will the event be held?

- (A) On August 12
- (B) On November 6
- (C) On September 12
- (D) On October 14

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Questions 157-158 refer to the following announcement.

Attention Hillside Residents:

The restaurant and lounge Shonuka will soon be known as “Desaki.” Because Shonuka has been such a hit, we have made the change to allow for possible expansion or even franchising. The restaurant welcomes in its new name – “Desaki” – with a private event being held this afternoon at the restaurant.

The name change is to avoid confusion with other Shonuka restaurants around the country.

Due to our recent success, there is a strong possibility we could expand in the near future. But rest assured that your experience at Desaki will stay unchanged. Just because there is an eye on expanding doesn't mean the local experience will be any less inviting.

We are focused on perfecting this business. We're always going to continue to strive to make it better, too.

Thank you, and we hope to see you soon.

157. According to the announcement, what is being changed about the restaurant?

- (A) Its location
- (B) The type of food served
- (C) The pricing of the food
- (D) Its name

158. What is suggested about the owner?

- (A) He plans to increase the restaurant's seating capacity.
- (B) He plans to open other locations soon.
- (C) He used to work at Shonuka.
- (D) He has lived in the neighborhood for many years.

Questions 159-162 refer to the following letter.

Dear Ms. Monahan,

Thank you for your recent subscription with *STYLE DECOR*!

Please keep this e-mail receipt for your records. The first issue should arrive within the industry standard time of 6-10 weeks, depending on the publisher.

STYLE DECOR magazine is about the way you live today. Discover everything you need to indulge your sense of style. Showcasing the latest and hottest examples of imaginative design and international style, every issue delivers ideas, inspiration, insights and spectacular photography on architecture, home fashion and the decorative arts. Visit our website at www.styledecor.com, where you can interact with other members on our new Member's Forum section.

STYLE DECOR is also the perfect gift at the perfect price! Show your favorite interior design enthusiast how much you care with this special offer for their favorite magazine.

If you need to contact us regarding this order, simply e-mail us at cs@styledecor.com.

We truly appreciate your business.

Shawn O'Bryant
Membership Coordinator

Your order number is 542157.

Date: 10/19/2010

159. Why is Mr. O'Bryant writing to Ms. Monahan?
- (A) To confirm subscription of a magazine
 - (B) To request a payment
 - (C) To inquire about employment opportunities
 - (D) To explain something about interior decorating
160. Who most likely is Ms. Monahan?
- (A) A membership coordinator
 - (B) A magazine writer
 - (C) A person with interests in home decorating
 - (D) Someone interested in computer development
161. What will Ms. Monahan soon receive in the mail?
- (A) An online password for membership
 - (B) A magazine
 - (C) A membership renewal form
 - (D) An employment contract
162. What has recently been added to the *STYLE DECOR* website?
- (A) Listings of interior designers around the world
 - (B) Questionnaires for current members
 - (C) Reviews of new designs
 - (D) A forum to communicate with other members

Questions 163-165 refer to the following notice.



**The Restoration & Renovation
of the Historic Wilmington Amtrak Station
May 2010 to February 2012**

Work has begun on restoring and renovating Wilmington Train Station, now known as the Amtrak Station. Though this historic facility is over 100 years old, it is a vital and increasingly important part of Delaware and the region's transportation infrastructure. Work includes detailed restoration and waterproofing of the building's exterior and a complete renovation of the interior of the building. Work on the platforms and tracks has begun and is expected to be completed in March 2011. The entire project will be completed in February 2012.

As this major restoration and renovation project proceeds there will be times when Amtrak and SEPTA services may be disrupted. In order to minimize any inconveniences, please be mindful of the informational outreach efforts of the two service providers.

Continued construction at the Wilmington Train Station will take track #2 out of service on October 12 at 11 p.m. until November 20 at 5 a.m. SEPTA southbound train #7207, arriving in Wilmington at 7:25 a.m., will leave Wilmington 9 minutes earlier, at 7:26 a.m., instead of 7:35 a.m. The train will depart Churchman's Crossing at 7:36 a.m. instead of 7:45 a.m. and arrive in Newark at 8:44 a.m. Please plan accordingly. The #14 shuttle bus is also available along the #2 train line. Contact DTA for more details.

163. What is the notice about?
- (A) Upgrades to a train station
 - (B) A temporary disruption of a bus service
 - (C) Permanent changes to a train
 - (D) The construction of a new train
164. What does the notice NOT instruct passengers to do?
- (A) Use an alternate train line
 - (B) Travel by shuttle bus
 - (C) Direct questions to the DTA
 - (D) Allow for a different commute time
165. According to the notice, what will probably happen at 7:36 a.m.?
- (A) The shuttle bus between Wilmington and Newark will stop operating.
 - (B) Train service on the #2 line will be suspended.
 - (C) The #2 train will depart 9 minutes earlier than regularly scheduled.
 - (D) Work on the Amtrak train station will be completed.

Questions 166-168 refer to the following news article.

Lucid Gallery will re-open on May 30. To commemorate this event, Lucid Gallery, in conjunction with the Red Hook Open Studio Tour, will present an exhibition of works by Lauran Scott, the Brooklyn-based artist and director of Lucid Gallery.

Exhibition Dates: May 30-June 30, 2010

Gallery Hours: Sat/Sun 1-6 and by appt. only

Open House: Saturday May 30, 6-9 P.M.

The exhibition, called "5'x5'@\$5", will run from May 30-June 30 and will feature photos taken by Lauran with her plastic camera of locations near and far, including China and Thailand. Photos taken during her recent trip to Denmark will also be featured, among others.

"My unconventional style of documenting my adventures often relies on pure luck," says Scott.

"My plastic camera with no flash or focusing lens often feels like I am not taking photos at all. Light leaks, double exposures, vignettes and odd color renditions make the photos special, unpredictable and unique, much like my personality and my new endeavor reopening Lucid Gallery."

All Lauran's artwork featured in the exhibition is 5'x5' and will be sold for \$5. Artwork will be hung with wire and clips in such a manner that all visitors can interact with the work and freely rearrange how and where they are displayed. Lauran will replenish the work as it is sold over the month, creating an ever-changing environment.

Lucid Gallery is located in Red Hook, 845 Richards Street, Brooklyn, NY 11231.

For more information, email lauran@lucidgallery.com.

- 166.** What is indicated about Lauran Scott?
- (A) She is a painter.
 - (B) She moved to New York in 1997.
 - (C) She has traveled to many countries.
 - (D) She renovated Lucid Gallery.

- 167.** What country's artwork will NOT be represented in the June exhibitions?
- (A) China
 - (B) Thailand
 - (C) Denmark
 - (D) Cambodia

- 168.** What is indicated about the exhibition?
- (A) It will begin on the day of the opening reception.
 - (B) It will be open to gallery members before the general public.
 - (C) It will feature works by the gallery director.
 - (D) It will be available for an additional fee.

Questions 169-171 refer to the following e-mail.

From: Amy Torres <atorres@aptical.com>
To: Justin Harper <jharper@aptical.com>
Subject: Voluntary recall
Date: May 25

Justin,

A nationwide recall of our Gourmet Blender 2000 was put into effect on April 14. While placing the cup on or off the base of the blender, the blender can be inadvertently turned on, activating the blade. This can pose a serious laceration hazard to consumers. Our firm has received 14 reports of lacerations, including 11 that required medical treatment and stitches.

Immediate action must be taken to address this matter. The recall involves almost 100,000 units. The blenders are white and have three component parts – a base containing a power button, a blade assembly, and a blending cup. Harry Turner tells me that his development team staff has redesigned the blending cup, and that it'll take at least 3 weeks to produce enough units to cover the recall. The Gourmet Blender 2000 has been pulled from shelves as of April 15, and I need you to get an estimate of how many new units require the redesigned cup.

I'll discuss the details at our next staff meeting.

Amy Torres

169. What is the purpose of the e-mail?

- (A) To inform a colleague about a competing product
- (B) To provide instructions for repairing a product
- (C) To request that an estimate be made for a product recall
- (D) To report a problem with a product in development

171. Who most likely is in charge of product development?

- (A) Amy Torres
- (B) Harry Turner
- (C) Justin Harper
- (D) Sam O'Brian

170. What is indicated about the Gourmet Blender 2000?

- (A) It requires a unique type of blade.
- (B) It is not yet available in stores.
- (C) It is no longer being manufactured.
- (D) It has already been widely distributed.

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Questions 172-175 refer to the following letter.

The 26th Annual Integrated Global Couriers Conference

Amsterdam, Netherlands, August 16-August 21, 2010

Tyler Smith

5449 ENDEAVOUR CT

MOORPARK, CA 93021

Dear Mr. Smith,

This is to confirm your reservation for the 26th Annual Integrated Global Couriers Conference. A final confirmation will be sent to you four weeks prior to the conference. This confirmation letter must be presented upon arrival at the pre-registration desk (the 'PAID' desk) if the account has been settled or at the unsettled account desk (the 'NON-PAID' desk) if a balance is still due.

Cancellations and Refunds

Notification of cancellation and refund requests must be submitted before June 1, 2010 in writing to the Conference Secretariat, Steven McQueen. The fee for cancellations received before June 1, 2010 is \$150. For cancellations after June 1, 2010, the fee is \$275.

General Hotel Information

Reservations can be made for the major hotels in various categories. On the hotel booking form you are requested to indicate the hotel category and whether you prefer your hotel to be within walking distance from the congress centre or in the city centre. As most major hotels are fully booked during the conference, the Conference Secretariat reserves the right to book another hotel should the desired accommodation be fully booked.

Hotel Voucher

Your hotel voucher will be handed over to you upon registration at the Congress. You do not need your hotel voucher to check in at your hotel. Your hotel reservation is confirmed on your registration confirmation letter. When you check out of the hotel, the hotel deposit will be deducted from the bill upon presentation of the hotel voucher.

Registration fees

Reserved before May 15, 2010	\$750
Reserved after May 15, 2010	\$850

We look forward to seeing you at the conference.

Sincerely,

Simone Respert

Conference Director

172. What is the purpose of the letter?
- (A) To invite Mr. Smith to join a professional association
 - (B) To request that Mr. Smith be a speaker at a conference
 - (C) To respond to questions about conference presentations
 - (D) To describe policies pertaining to conference attendance
173. The word 'settled' in paragraph 1, line 4, is closest in meaning to
- (A) sent out
 - (B) paid
 - (C) reserved
 - (D) cleared
174. How much would Mr. Smith have to pay if he were to cancel his registration before June 1?
- (A) \$275
 - (B) \$150
 - (C) \$750
 - (D) \$850
175. What is suggested about the Integrated Global Couriers Conference?
- (A) Its conferences are a yearly event.
 - (B) Its members include prominent CEOs.
 - (C) It presents awards to distinguished members each year.
 - (D) It holds a conference every two years.

Questions 176-180 refer to the following article.

Recycling center focuses on construction and demolition materials.

The Drake Recycling Center is the largest fully enclosed state-of-the-art construction and demolition (C&D) transfer station in the United States. Located on 11 acres in the former Army post adjacent to Ayer, the center was opened in September 2007 by Wesley residents Kurt MacManis and Jerry Benson, both of whom specialize in manufacturing.

"Each day I see a tremendous waste of construction and demolition materials," says MacManis. "I became focused on trying to divert these materials from landfills."

That trend could soon become the law in Massachusetts. According to the Environmental Protection Division (EPD), the state has already banned landfill disposal of some C&D debris such as metal, asphalt, brick, concrete, cardboard and wood. There are discussions of banning landfill disposal of carpets as well.

While the prices are similar, recycling materials is friendlier to the environment and a plus for businesses with a green thumb, says Drake's president. "Our goal is to only landfill what needs to be landfilled and re-enter materials that can be reused in the construction materials process," he added.

Fifty to seventy percent of the materials that enter the Drake facility get recycled to secondary markets. The center either transports recyclable materials to these markets or has the markets pick up the materials.

The city is also planning to build a much-needed large-scale parking facility in downtown Wesley with recycled construction materials in partnership with the Drake Center. Once completed, it would be the first public structure in Massachusetts to be made with more than 50% of recycled materials.

"It is exciting to be at the forefront of this new, emerging industry," says MacManis. "We are truly creating a new way of living. With the heightened awareness of global warming and overcrowded landfills, I am thrilled to be a part of this cultural change. Also, as the father of young children I understand the importance of preserving the environment for future generations. Each day I see the materials we prevent from entering landfills, I am proud to be playing a leading role in protecting the planet."

176. What does the article discuss?
- (A) A proposal to build two new apartment buildings
 - (B) The demolition of a parking garage
 - (C) Rising costs of construction materials
 - (D) The trend of recycling construction materials
177. When was the article published?
- (A) Before the city council approved the Drake facility
 - (B) Before Kurt MacManis hired the demolition crew
 - (C) Before the landfill disposal of carpets was banned
 - (D) After construction began on the parking structure
178. According to the article, what is Kurt MacManis' area of expertise?
- (A) Manufacturing
 - (B) Recycling
 - (C) Environmental science
 - (D) Politics
179. What is NOT true about the parking facility project?
- (A) It will be built in Wesley.
 - (B) It has not been built yet.
 - (C) It will be the second public facility made with recycled materials.
 - (D) It will be built in collaboration with the Drake facility.
180. What is indicated about Wesley?
- (A) It is a city outside of Massachusetts.
 - (B) There are not enough parking spaces available there.
 - (C) Several businesses recently moved away from there.
 - (D) A new facility is being built there.

Questions 181-185 refer to the following note and form.

Dear Subscriber,

Having had the pleasure of mailing you *Wellness Today* every month for the past three years, we were wondering if perhaps you haven't realized that your subscription ran out last month.

We mailed you our July issue and have not yet removed your name from our subscriber's list. We thought that you may be unaware that this was your last issue.

We have enclosed our renewal subscription card for you, which provides 12 issues of *Wellness Today* at the low price of \$1 per issue, or \$4 less than the newsstand price.

If you renew your subscription before 7/31/2010, you will receive an additional 10% off the cost of a 12-month subscription, or 20% off on a 24-month subscription. As you can see, this represents a substantial savings.

If you allow your subscription to expire, you will no longer have access to the *Wellness Today* vault, which is a comprehensive archive of all past articles.

We look forward to hearing from you soon.

Wellness Today

Welcome, Mr. DeMarco!

Thank for your renewal with *Wellness Today*!

Wellness Today Online Renewal Form

Account # 28568

Date: 7/19/2009

Wellness Today

Term: 1 Year, 12 Issues

Type: Renewal

Name: Todd DeMarco

Payment: Credit Card

The August issue of the magazine subscription should arrive within 3-6 weeks.

If you need to contact us regarding this order, simply e-mail us at customercare@wellnesstoday.com.

Thank you for your business!

181. What is the purpose of the note?
- (A) To explain the subscription renewal policy
 - (B) To offer discounts on subscriptions given as gifts
 - (C) To notify someone of changes to a website
 - (D) To request that an online survey be completed
182. In the note, the word 'substantial' in paragraph 4, line 3, is closest in meaning to
- (A) discount
 - (B) costly
 - (C) considerable
 - (D) expensive
183. What is indicated about *Wellness Today*?
- (A) Its editors have won several industry awards.
 - (B) Its cover price was recently changed.
 - (C) Its first issue was published less than three years ago.
 - (D) Its website contains some information that is available only to subscribers.
184. In what month will Mr. DeMarco's renewal expire?
- (A) July
 - (B) August
 - (C) April
 - (D) September
185. How much of a discount will Mr. DeMarco receive?
- (A) 10 percent
 - (B) 15 percent
 - (C) 20 percent
 - (D) 25 percent

Questions 186-190 refer to the following advertisement and e-mail.

Marine & Port Expo 2010

Towards Global Competitiveness, March 3-6, 2010 at South Beach, Florida, from 8 a.m. to 7 p.m.

The Marine & Port Expo is being organized to provide insight into the expectations, challenges and opportunities for marine, shipping, ports and logistics service providers and manufacturers.

Participants will be able to take steps to become globally competitive by showcasing the latest innovations, while bridging the gap between technology providers and users.

The Marine & Port Expo will feature:

- Shipping companies presenting industry innovations
- Boat suppliers offering boat parts and supplies, and showcasing upcoming 2011 models

As in any exhibition, it is imperative to obtain a good location and an early indication from exhibitors will ensure that a good location is reserved for your participation. Register online or by calling 575-231-5462 by February 20. Registration is free for local businesses that register by February 1. All other registrants must pay a \$500 fee.

From: Erin Brahm <ebrahm@pslogistics.com>
To: Jason Sherman <jsherman@pslogistics.com>
Subject: New agreement
Date: January 15

Jason,

We're almost ready to finalize contracts with Perkin Boats & Crafts and the Atlanta Shipping Company. I've scheduled a final meeting with them next week where we will give them our final detailed proposal. I think these two contracts will be a turning point for our company and allow us to recover most of our losses from last year. Let me know when we can sit down to hammer out the details.

I'm also planning to attend the Marine & Port Expo on March 3. Setting up a booth there will be a great opportunity for us to make some new contacts. Plus, Mr. Turner was very happy our booth would cost us nothing to register.

Let me know.
Erin

- 186.** What is scheduled for March 3?
(A) A recruitment fair for job seekers
(B) The delivery of a shipment of boat supplies
(C) A trade show featuring marine products and services
(D) The grand opening of a community center
- 187.** What is stated about the event?
(A) Attendees must register by telephone or through the Internet.
(B) It is scheduled to last two days.
(C) Refreshments will be offered.
(D) It is held every year.
- 188.** What is indicated about Perkin Boats & Crafts?
(A) It is preparing to expand internationally.
(B) It has just ordered new brochures.
(C) It operates a production plant in Florida.
(D) It's on the verge of signing a new contract.
- 189.** Why is Ms. Brahm planning to attend the event?
(A) To meet representatives from other companies
(B) To evaluate the marketing techniques of her company's competitors
(C) To recruit prospective employees
(D) To gather information about vendors her company may work with
- 190.** Where most likely is PS Logistics based?
(A) In New York
(B) In Atlanta
(C) In Montreal
(D) In Florida

Questions 191-195 refer to the following e-mails.

From: Jim Collins<jcollins@tmail.net>
To: Customer Service<customerservice@gmobile.com>
Subject: Incorrect overcharge
Date: August 16

Dear Customer Service,

I have been a satisfied G-mobile customer for the past year and a half. Last month I downgraded my plan from the 800-minute to the 600-minute plan, as I was barely using half of the minutes in the 800-minute plan. I received my bill yesterday, and I saw that I was charged for mobile to mobile calls, which made my bill 110 dollars, when my monthly bill should be 50 dollars. Apparently my unlimited mobile to mobile calling feature was removed for some reason when I downgraded my plan. I've had the unlimited mobile to mobile feature since I first signed up with G-mobile. My plan with this feature would have ensured that I pay a fixed amount every month. I'd like to ask you to take a look into this matter.

From: Customer Service<customerservice@gmobile.com>
To: Jim Collins<jcollins@tmail.net>
Subject: RE: Incorrect overcharge
Date: August 17

Thank you for taking the time to contact G-Mobile about your billing and charges. My name is Gene and I'm here to assist you with any questions or concerns you might have regarding your services.

I understand that you stated you've had unlimited mobile to mobile calling on your line which was not added in your downgrade and that you were overcharged for last month's bill.

I have also reviewed the account and do not see any memos showing that the feature was specifically requested to be added to the account. We would hate to lose you as a valued G-Mobile customer over such an issue, however at this time we cannot apply any credit for this issue.

What I can offer is bonus minutes or a free month of service, either of which would be applied in your next billing cycle. Please let us know if this is acceptable. I would also request that you go to our website and complete a survey on your degree of satisfaction concerning my handling of this issue.

It is always our goal to provide world-class customer care, as anything less is unacceptable. If you have any further questions or concerns please feel free to reply to this e-mail, or contact our customer care toll free at 1-800-974-8921. You can also reach us by dialing 611 from your mobile phone. We are available 24 hours a day, 7 days a week to assist you. Thank you for giving me the opportunity to assist you with your concern. G-Mobile appreciates your business.

191. What is the purpose of the first e-mail?
(A) To request a review of information
(B) To correct a billing error
(C) To announce a change to terms of service
(D) To confirm a service appointment
192. What is indicated about Mr. Collins?
(A) He has been satisfied with his phone service for the last three years.
(B) He has called customer service about his phone bill.
(C) He expects to pay the same amount for his phone service each month.
(D) He has signed up for an international calling plan.
193. How much money will Mr. Collins have lost if he accepts a free month of service?
(A) \$10
(B) \$40
(C) \$50
(D) \$70
194. What does Gene encourage Mr. Collins to do?
(A) Write to the accounts department
(B) Order an additional service online
(C) Sign a two-year service contract
(D) Visit a website to fill out questionnaire
195. What does Gene offer Mr. Collins?
(A) Two free months of service
(B) A number of extra minutes
(C) A gift card
(D) A new phone

Questions 196-200 refer to the following advertisement and e-mail.

Mixed-Use Property For Sale: 15 Parsons Avenue

The Neighborhood Housing Services of New York City (NHS) StoreWorks program is selling a renovated-three-story building – 2 two-bedroom apartments on each floor and 1 ground-floor storefront – located at 15 Parsons Avenue. The asking price is \$459,000. The StoreWorks program requires that buyers live in or operate a business in the building. Any businesses that serve alcohol are prohibited from this property. Use of the adjacent driveway is available for an additional fee.

This building is located on a quiet tree-lined street only two blocks from Saratoga Park. Broadway and the J Subway are both just a short walk away and the A/C subways are nine blocks away. Price is negotiable, serious offers only please.

The building was renovated from top to bottom under New York City's HPD StoreWorks program and features an all-new roof, kitchens, bathrooms, windows, plumbing, heating, electrical, energy star appliances, and hardwood flooring.

For more information, contact StoreWorks at 212-658-2185 or e-mail us at commercial@storeworks.com. We'll be happy to arrange a viewing at your convenience, Mon-Fri 9 a.m. - 4 p.m.

From: henry.anderson@tmail.com
To: commercial@storeworks.com
Subject: Mixed-use property
Date: 26 September

Dear StoreWorks program,

My name is Henry Anderson, and I'm interested in opening a family restaurant at your 15 Parsons Avenue location. I've owned and operated a restaurant in the Bronx for seven years, and I'm looking to move my family to Queens. Buying the storefront and 1 two-bedroom apartment would be very appealing for my family. On your listing you only stated the price of the whole building. I would like to know what just the storefront and one apartment would cost, in addition to the driveway.

I'd also be interested to know what leasing options are available, if any. I haven't yet made the decision to buy or lease yet.

I'd like to see the property next week, on Monday at 9 a.m. If this is alright, please let me know.

Thank you,
Henry Anderson

196. What is indicated about the listed property?
- (A) It was designed by a local architect.
 - (B) It is on a bus route.
 - (C) It has recently been renovated.
 - (D) Its opening has been delayed due to renovations.
197. According to the advertisement, what is available for an extra cost?
- (A) Basement storage
 - (B) Underground parking
 - (C) A third bedroom
 - (D) Use of a driveway
198. Which type of work has NOT been done on the building?
- (A) Electrical rewiring
 - (B) Sidewalk re-pavement
 - (C) New plumbing system
 - (D) Hardwood floors
199. What is indicated about the StoreWorks program?
- (A) It is relocating Mr. Anderson from another city.
 - (B) It recently raised its fees for clients.
 - (C) It buys foreclosed homes.
 - (D) It arranges for potential buyers to view properties.
200. What part of the listed property is Mr. Anderson looking to rent?
- (A) Floors 1-2
 - (B) Floors 1-3
 - (C) Only ground-level spaces
 - (D) Only driveway