



출제기관 독점제공

TOEIC® Test

공식실전서

5세트

UC

정답 및 해설

TOEIC MANH HA



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What is the TOEIC?

TOEIC은 어떤 시험인가요?

Test of English for International Communication(국제적 의사소통을 위한 영어 시험)의 약자로서, 영어가 모국어가 아닌 사람들이 일상생활 또는 비즈니스 현장에서 꼭 필요한 실용적 영어 구사 능력을 갖추었는가를 평가하는 시험이다.

시험 구성

구성	Part	내용	문항수	시간	배점
듣기 (L/C)	1	사진 묘사	6	45분	495점
	2	질의 & 응답	25		
	3	짧은 대화	39		
	4	짧은 담화	30		
읽기 (R/C)	5	단문 빙칸 채우기(문법/어휘)	30	75분	495점
	6	장문 빙칸 채우기	16		
	7	독해	단일 지문		
			이중 지문		
			삼중 지문		
Total	7 Parts			120분	990점

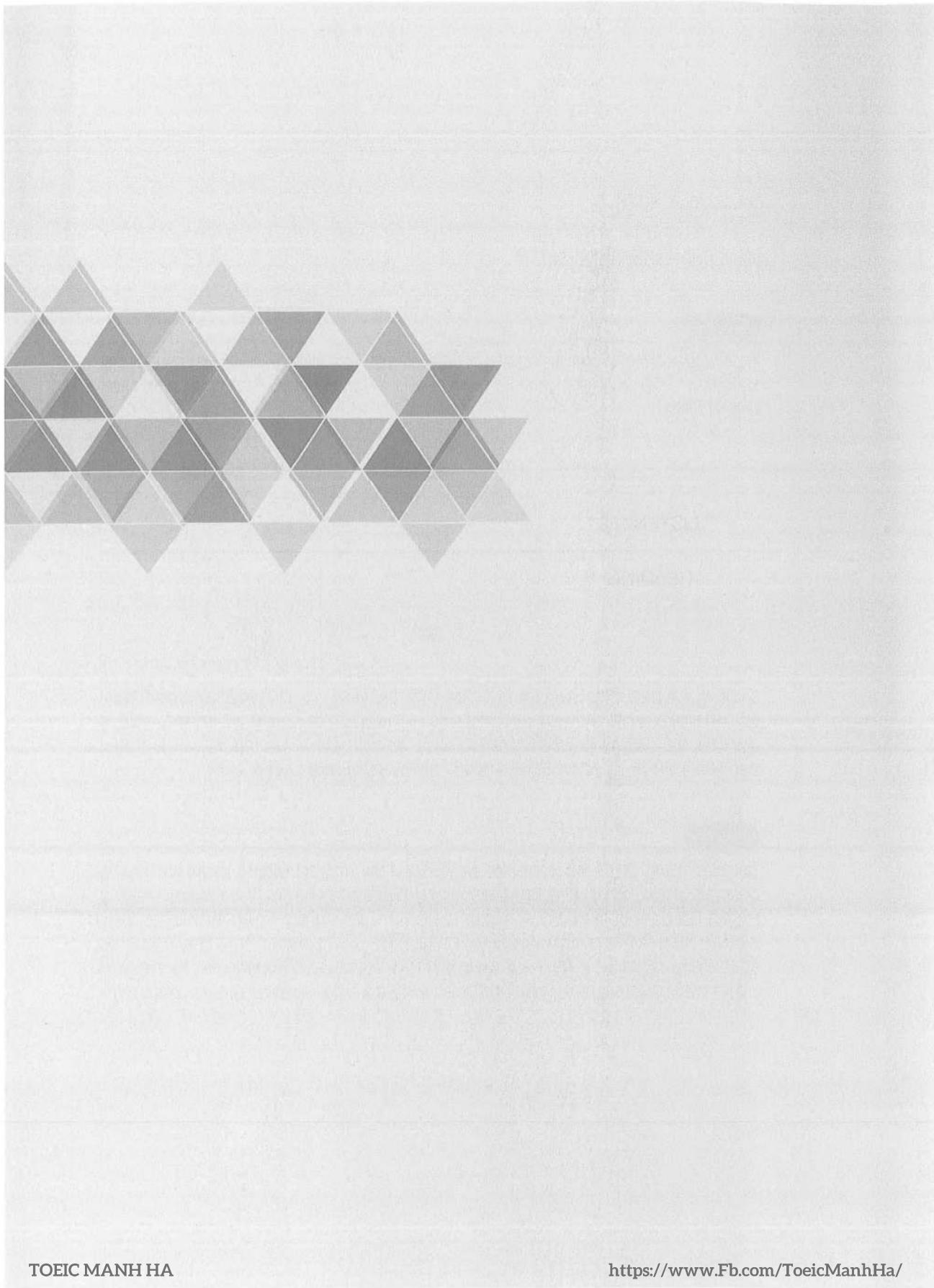
TOEIC 접수는 어떻게 하나요?

TOEIC 접수는 한국 토익 위원회 사이트(www.toeic.co.kr)에서 온라인 상으로만 접수가 가능하다. 사이트에서 매월 자세한 접수 일정과 시험 일정 등의 구체적 정보 확인이 가능하니, 미리 일정을 확인하여 접수하도록 한다.

점수 환산표

■ 이 책에 수록된 각 Test를 풀고 난 후, 맞은 개수를 세어 점수를 환산해 보세요.

LISTENING Raw Score (맞은 개수)	LISTENING Scaled Score (환산 점수)	READING Raw Score (맞은 개수)	READING Scaled Score (환산 점수)
96-100	480-495	96-100	460-495
91-95	435-490	91-95	410-475
86-90	395-450	86-90	380-430
81-85	355-415	81-85	355-400
76-80	325-375	76-80	325-375
71-75	295-340	71-75	295-345
66-70	265-315	66-70	265-315
61-65	240-285	61-65	235-285
56-60	215-260	56-60	205-255
51-55	190-235	51-55	175-225
46-50	160-210	46-50	150-195
41-45	135-180	41-45	120-170
36-40	110-155	36-40	100-140
31-35	85-130	31-35	75-120
26-30	70-105	26-30	55-100
21-25	50-90	21-25	40-80
16-20	35-70	16-20	30-65
11-15	20-55	11-15	20-50
6-10	15-40	6-10	15-35
1-5	5-20	1-5	5-20
0	5	0	5



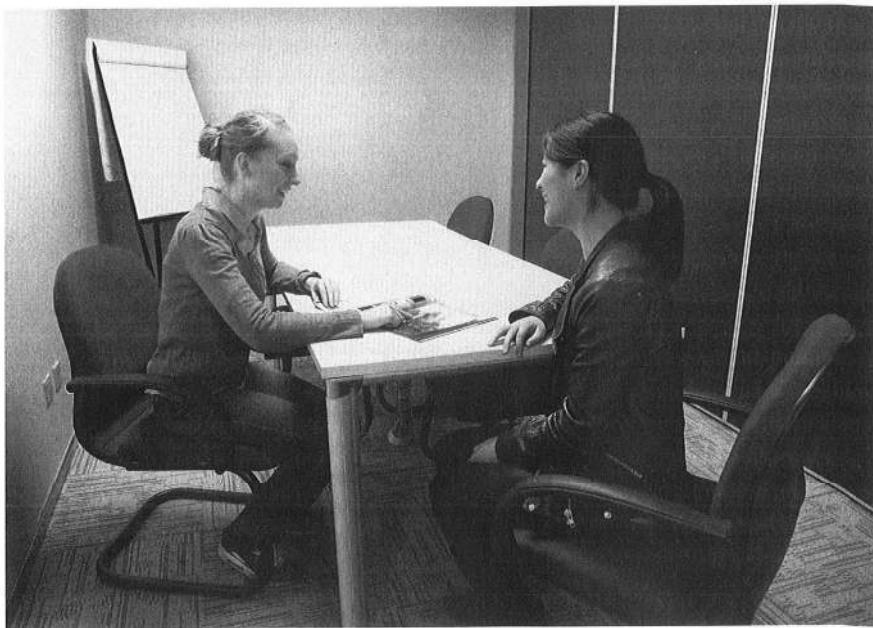
TEST 1

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

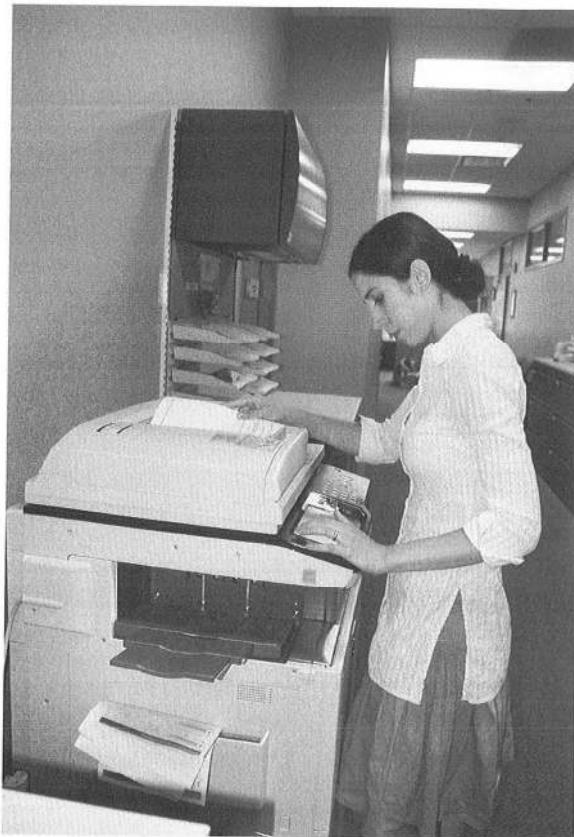
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

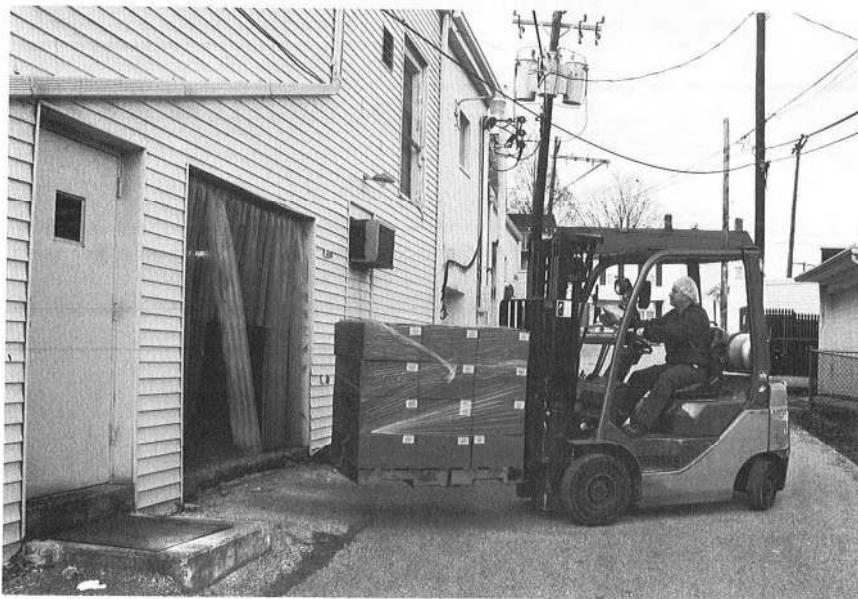


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



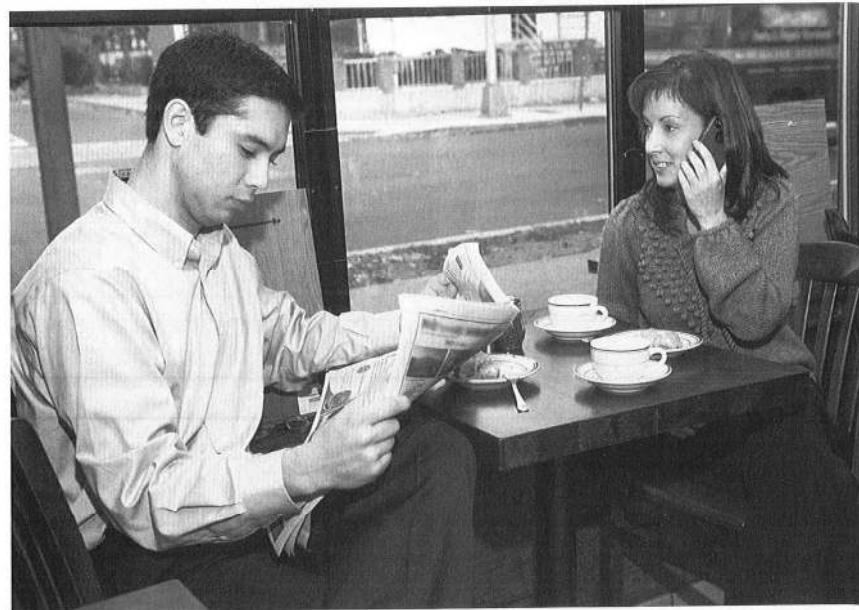
2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where most likely is the conversation taking place?
 (A) In a clothing store
 (B) In a furniture factory
 (C) In a restaurant
 (D) In a dry-cleaning shop
33. What is the problem?
 (A) Some merchandise has been lost.
 (B) Some clothing is the wrong size.
 (C) An item is damaged.
 (D) An order has not arrived.
34. What does the man offer to do?
 (A) Issue a refund
 (B) Reduce a price
 (C) Speak to a manager
 (D) Check the inventory
35. Where most likely does the woman work?
 (A) At an airport
 (B) At a bicycle shop
 (C) At a train station
 (D) At a taxi stand
36. Why is the man calling?
 (A) To find out the hours of operation
 (B) To schedule a service
 (C) To reserve a ticket
 (D) To inquire about a delay
37. What does the woman say will cost extra?
 (A) Transporting a bicycle
 (B) Traveling during rush hour
 (C) Changing a reservation
 (D) Upgrading to business class
38. What does the man want to do?
 (A) Sign up for membership
 (B) Use a computer
 (C) Make a telephone call
 (D) Borrow some materials
39. Who most likely is the woman?
 (A) A librarian
 (B) A security guard
 (C) A software developer
 (D) A salesperson
40. What does the woman say she will give the man?
 (A) An application form
 (B) An Internet address
 (C) A business card
 (D) A temporary password
41. What does the woman mention about the Selwin 6?
 (A) It is easy to use.
 (B) It is an earlier model.
 (C) It is well designed.
 (D) It is very popular.
42. What does the man request?
 (A) A warranty
 (B) A reimbursement
 (C) A replacement part
 (D) An instruction manual
43. What does the woman offer to do?
 (A) Reset a password
 (B) Explain a policy
 (C) Check part of an order
 (D) Send a link to a Web site

44. What are the speakers discussing?
- (A) A real estate loan
 - (B) A ride-sharing initiative
 - (C) A company budget
 - (D) A hiring plan
45. What does the man say about the office space?
- (A) It has become too small.
 - (B) It is in a good location.
 - (C) The rent has gone up.
 - (D) The lobby is outdated.
46. What would the speakers like employees to do?
- (A) Help pay for parking
 - (B) Work a weekend shift
 - (C) Vote on a policy change
 - (D) Create training materials
-
47. Why does the woman talk to the man?
- (A) To offer him a ride
 - (B) To invite him to an event
 - (C) To discuss a work assignment
 - (D) To ask for his assistance
48. What does the woman say is important?
- (A) Reviewing a schedule
 - (B) Arriving by a certain time
 - (C) Parking nearby
 - (D) Checking a ticket
49. What does the man agree to do?
- (A) Join a group
 - (B) Help with some work
 - (C) Calculate a cost
 - (D) Reserve some seats
-
50. What type of service does the woman's company provide?
- (A) Career counseling
 - (B) Home improvement
 - (C) Garden landscaping
 - (D) Web site design
51. What does the man say he wants to do tomorrow?
- (A) Make a payment
 - (B) Review a document
 - (C) Redecorate an office
 - (D) Meet with a consultant
52. What information does the woman request?
- (A) The size of a room
 - (B) The name of the man's friend
 - (C) The number of people in a group
 - (D) The start date of renovations
-
53. Why did the man come to Miami?
- (A) To see some relatives
 - (B) To open a business
 - (C) To do some sightseeing
 - (D) To take cooking classes
54. What does the woman mean when she says, "we could use some help in the kitchen"?
- (A) She enjoys her work in the kitchen.
 - (B) She may have work to offer the man.
 - (C) The restaurant is undergoing changes.
 - (D) Some staff need further training.
55. What will the woman do next?
- (A) Make a reservation
 - (B) Look for an employee
 - (C) Show the man a menu
 - (D) Take a customer's order
-

56. Where do the speakers most likely work?

- (A) At a research laboratory
- (B) At a construction company
- (C) At a nature park
- (D) At a real estate agency

 57. What does the man mean when he says, "I've been meaning to contact them"?

- (A) He is looking forward to discussing a project.
- (B) He needs to clarify a statement.
- (C) He is aware he needs to do something.
- (D) He has forgotten to contact a client.

58. What will the woman include in her e-mail?

- (A) An updated list of assignments
- (B) Results from a recent customer survey
- (C) An estimate of additional costs
- (D) An explanation for a delay in setting a date

59. What are the speakers mainly discussing?

- (A) Ways to reduce a travel budget
- (B) Places to visit in Vancouver
- (C) Possible locations for a conference
- (D) Plans for an upcoming business trip

60. What problem do the speakers have?

- (A) Their business cards have not arrived.
- (B) Their reservations are for the wrong dates.
- (C) Their transportation arrangements are not complete.
- (D) Their client in Vancouver is unavailable.

61. What does the woman suggest they do?

- (A) Cancel an order
- (B) Contact a hotel
- (C) Prepare a speech
- (D) Postpone a decision

Discount Coupon



printer cartridge
Black ink \$5 Value
Color ink \$10 Value

Provident
ink cartridges
Expires 2/7

62. What problem does the woman mention?

- (A) An item she purchased is defective.
- (B) She cannot locate a product.
- (C) A sale price seems incorrect.
- (D) An expiration date has passed.

63. What does the man say recently happened?

- (A) Merchandise was rearranged.
- (B) Flyers were distributed.
- (C) An order was delayed.
- (D) A service was discontinued.



64. Look at the graphic. What discount will the woman most likely receive?

- (A) \$2
- (B) \$5
- (C) \$7
- (D) \$10

Office Directory

1st FL: HLT Company
2nd FL: Noble Incorporated
3rd FL: Romano Construction
4th FL: Grayton and Sons

65. Who most likely are the speakers?

- (A) Carpet installers
- (B) Interior designers
- (C) Cleaning staff
- (D) Office receptionists

66. Look at the graphic. Where is the man currently working?

- (A) On the first floor
- (B) On the second floor
- (C) On the third floor
- (D) On the fourth floor

67. What are the speakers probably going to do next?

- (A) Move a table
- (B) Fix a machine
- (C) Look at some plans
- (D) Make a conference call

Name	Comment
1. Carol Lee	Dirty seat
2. Jean Harvey	No discount
3. Eun-Jung Choi	Web site down
4. Kinu Iizuka	Late to destination

68. Where do the speakers most likely work?

- (A) At a shipping company
- (B) At an engineering firm
- (C) At a taxi company
- (D) At a railway station

69. Look at the graphic. Which customer are the speakers discussing?

- (A) Carol Lee
- (B) Jean Harvey
- (C) Eun-Jung Choi
- (D) Kinu Iizuka

70. What will the speakers do next?

- (A) Look at fuel prices
- (B) Review customer complaints
- (C) Update staffing schedules
- (D) Organize training programs

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What type of service does the speaker provide?
- Food preparation
 - Cooking lessons
 - Grocery delivery
 - Nutritional counseling
72. What information does the speaker need from the listener?
- The time of a lunch
 - The location for a delivery
 - The size of an order
 - The theme of a banquet
73. When should the listener return the call?
- Later today
 - Tomorrow
 - Next week
 - In one month
-
74. Why is the listener going overseas?
- To attend a sales conference
 - To manage an office
 - To meet some clients
 - To go on a tour
75. What does the speaker plan to do first?
- Organize a business dinner
 - Reserve airline seats
 - Purchase some merchandise
 - Contact a moving company
76. What does the speaker have to confirm?
- Travel dates
 - Account information
 - A passport number
 - Vaccination requirements
-
77. What is the main purpose of the event?
- To celebrate successful sales
 - To exhibit course projects
 - To advertise a clothing store
 - To recruit new teachers
78. According to the speaker, what can be found in the leaflet?
- Dates of future shows
 - Names of event organizers
 - Information about materials
 - Instructions for enrollment
79. What is scheduled to happen at the end of the event?
- A celebrity will appear on stage.
 - Some creations will be sold at auction.
 - A reception will be held in a different room.
 - Students will answer questions about their work.
-
80. What is the purpose of the announcement?
- To review a budget proposal
 - To discuss an upcoming merger
 - To explain some survey results
 - To introduce new staff members
-  81. What does the woman mean when she says, "And why wouldn't we?"
- She supports a decision.
 - She hopes to relocate.
 - She wants listeners to share their opinions.
 - She feels concerned about a shipment.
82. What does the woman ask listeners to do?
- Attend a training
 - Sign some paperwork
 - Gather a list of questions
 - Review some information online

83. What does Hamson College specialize in?

- (A) Teacher training
- (B) Industrial design
- (C) Computer programming
- (D) Business management

84. According to the advertisement, what do students like about Hamson College?

- (A) The quality of the instruction
- (B) The flexible scheduling
- (C) The low tuition costs
- (D) The work experience opportunities

85. What will happen on August 17?

- (A) A reading group will meet.
- (B) Students will graduate.
- (C) An information session will be held.
- (D) The registration period will end.

86. Why is the woman calling?

- (A) To express her gratitude
- (B) To ask for a favor
- (C) To discuss an assignment
- (D) To report some good news

87. What does the woman imply when she says, "You have got to tell me where you found the recipe"?

- (A) She wonders if some ingredients are local.
- (B) She would like to make the dish herself.
- (C) She needs a restaurant recommendation.
- (D) She cannot find a recipe in a cookbook.

88. Why is the woman looking forward to Monday?

- (A) She is going to see a play.
- (B) She is taking a friend to lunch.
- (C) Some results will be available.
- (D) A new project will start.

89. According to the speaker, what is happening today?

- (A) An ad campaign is being launched.
- (B) A store is opening a new branch.
- (C) A product is being released in stores.
- (D) A clearance sale is beginning.



90. What does the speaker mean when he says, "From the look of it, you'd think they were giving the phones away"?

- (A) The store's advertising is misleading.
- (B) Some products are no longer in stock.
- (C) There are a lot of customers waiting at the store.
- (D) There are many good bargains at the store.

91. According to the speaker, what feature of the Aria 7D is most attractive?

- (A) Its water resistance
- (B) Its affordable price
- (C) Its colorful patterns
- (D) Its slim design

92. What does the speaker want to focus on this year?

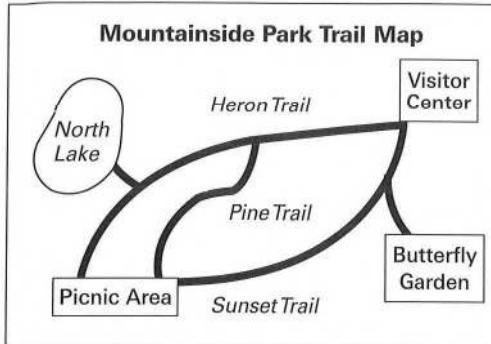
- (A) Increasing staff numbers
- (B) Targeting smaller businesses
- (C) Reducing operating costs
- (D) Attracting new clients

93. What does the speaker request help with?

- (A) Greeting clients
- (B) Collecting payments
- (C) Gathering data
- (D) Locating résumés

94. What will the listeners receive by e-mail?

- (A) A work schedule
- (B) A confirmation number
- (C) A sample report
- (D) An employee roster



ORDER FORM		
Item	Order more?	Quantity to Order
Drafting tables		—
Whiteboards		—
Desk chairs	✓	9
Adjustable lamps		—

95. Who most likely are the listeners?

- (A) Maintenance workers
- (B) Bus drivers
- (C) Tourists
- (D) Park rangers

96. Look at the graphic. Where will the listeners be unable to go today?
- (A) The North Lake
 - (B) The Picnic Area
 - (C) The Butterfly Garden
 - (D) The Visitor Center

97. What does the woman encourage the listeners to do?

- (A) Bring a map
- (B) Check the weather forecast
- (C) Store their belongings
- (D) Use sun protection

98. Look at the graphic. Which department filled out the order form?

- (A) Maintenance
- (B) Accounting
- (C) Human Resources
- (D) Public Relations

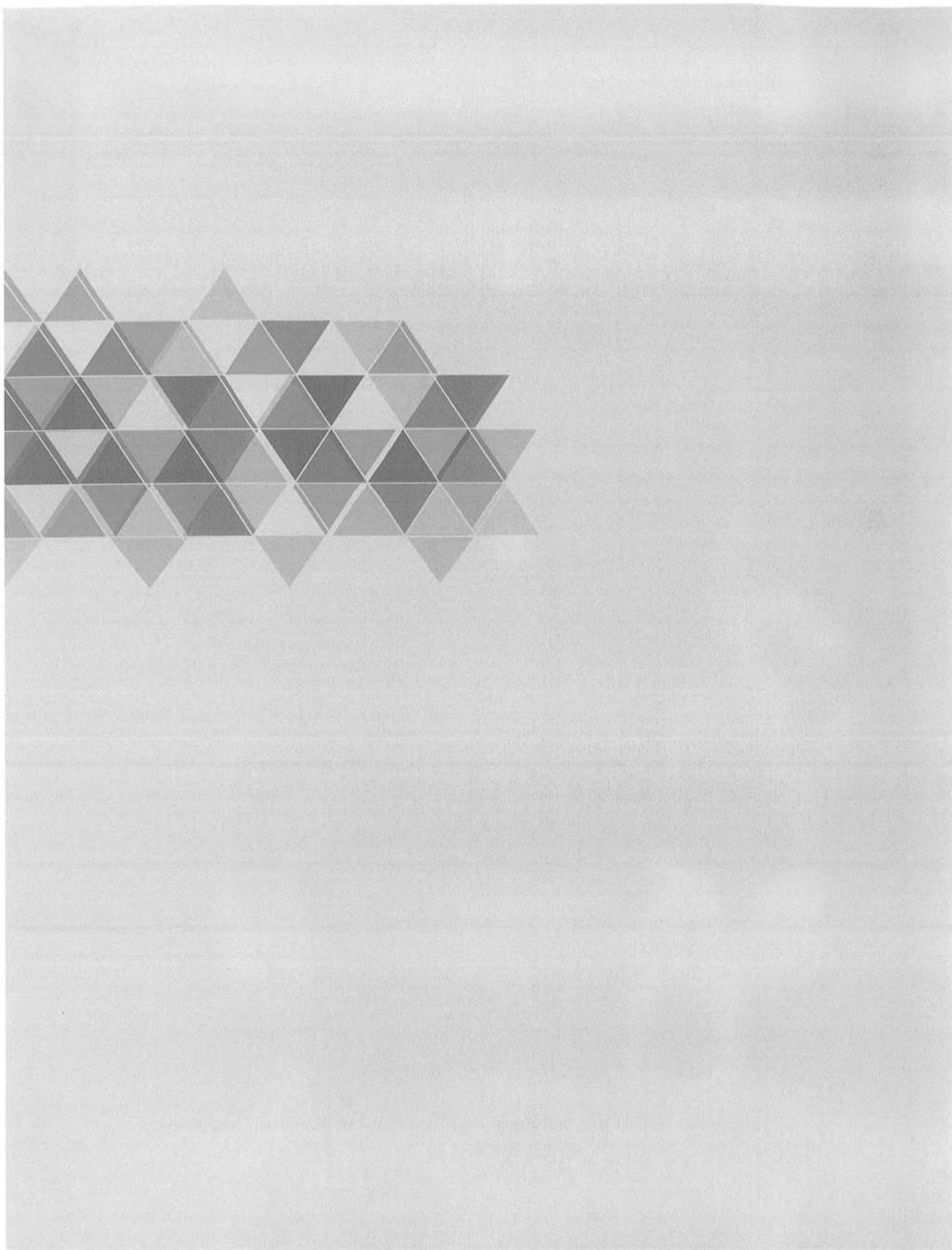
99. What does the speaker anticipate may happen?

- (A) A project may not be completed on time.
- (B) Some measurements may be incorrect.
- (C) An order may be too small.
- (D) There may not be enough available items.

100. What is the listener asked to do if she finds an error?

- (A) Contact her manager
- (B) Submit a form
- (C) Make a correction
- (D) Keep a record

This is the end of the Listening test. Turn to Part 5 in your test book.



TEST 2

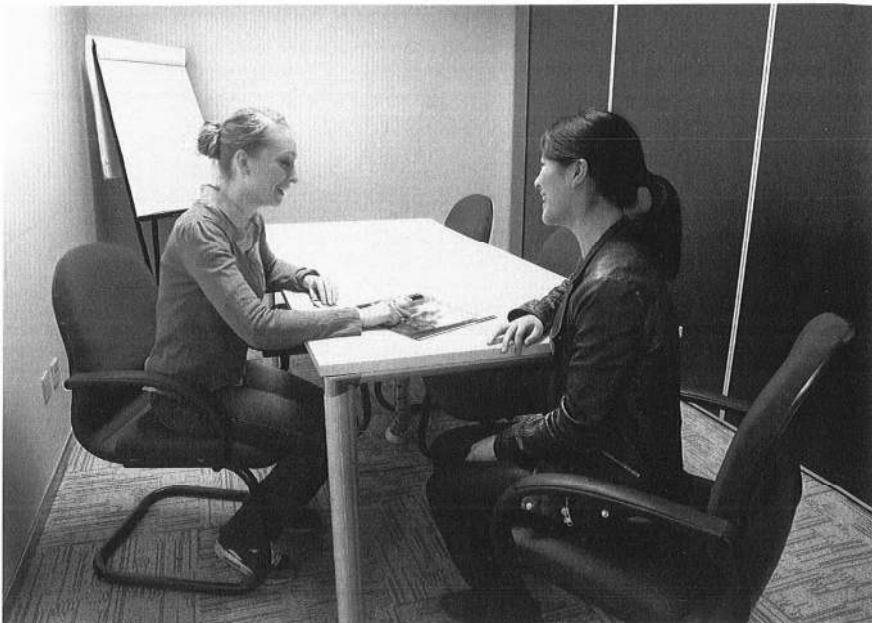
TEST 2

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
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29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What does the woman ask for?
- (A) A bill
 - (B) A recipe
 - (C) A photograph
 - (D) A menu
33. Who is David Wilson?
- (A) A magazine editor
 - (B) A television producer
 - (C) A food critic
 - (D) A restaurant chef
34. What does the man offer to do?
- (A) Send an e-mail reminder
 - (B) Make a video
 - (C) Reserve a book
 - (D) Arrange a banquet
-
35. What is the man invited to do?
- (A) Watch a product demonstration
 - (B) Try a free sample
 - (C) Sign up for a newsletter
 - (D) Fill out a survey
36. What problem does the man mention?
- (A) He is in a hurry.
 - (B) He has forgotten his receipt.
 - (C) A product is not in stock.
 - (D) A parcel has been damaged.
-
37. What does the woman suggest?
- (A) Returning a purchase
 - (B) Trying a different product
 - (C) Completing a task online
 - (D) Visiting another store
38. What is the man asking about?
- (A) The deadline for a project
 - (B) The status of a delivery
 - (C) The location of a meeting
 - (D) The amount of an invoice
39. Why is the man concerned?
- (A) He cannot print some documents.
 - (B) Some files are missing.
 - (C) The wrong items were sent.
 - (D) A shipment was canceled.
-
40. What does the woman offer to send the man?
- (A) A model number
 - (B) A cost estimate
 - (C) A tracking number
 - (D) A brochure
-
41. What does the man say about the concert?
- (A) It has been moved.
 - (B) It is sold out.
 - (C) It received good reviews.
 - (D) It has already started.
42. Why is the woman in Vancouver?
- (A) To look for a new house
 - (B) To take part in a seminar
 - (C) To go to a party
 - (D) To attend a sports game
-
43. What does the man recommend doing?
- (A) Seeing a museum exhibit
 - (B) Going on a walking tour
 - (C) Trying a popular café
 - (D) Visiting a historic site

- 44.** What does the man ask the woman to do?
- (A) Give him a ride to work
 - (B) Write a letter of recommendation
 - (C) Come in to work on her day off
 - (D) Pick up a prescription
- 45.** Why is the woman unavailable?
- (A) She is having her car repaired.
 - (B) She is giving a presentation.
 - (C) She is out of town.
 - (D) She has a doctor's appointment.
- 46.** What does the woman suggest?
- (A) Contacting a colleague
 - (B) Postponing a meeting
 - (C) Changing a workshop location
 - (D) Finding a different vendor
-
- 47.** What project is the woman working on?
- (A) Training new employees
 - (B) Recruiting new staff
 - (C) Researching a competitor
 - (D) Finding potential clients
- 48.** What did the woman do on Tuesday?
- (A) Reviewed applications
 - (B) Interviewed job candidates
 - (C) Met with company managers
 - (D) Attended promotional events
- 49.** What does the man say has recently happened at the company?
- (A) The computer equipment has been upgraded.
 - (B) The departments have been restructured.
 - (C) The regional headquarters has moved.
 - (D) The workload has increased.
-
- 50.** Why does the man postpone the project?
- (A) A permit is delayed.
 - (B) The weather will be bad.
 - (C) A coworker is unavailable.
 - (D) Some materials have not arrived.
- 51.** What does the woman say she will do on Thursday?
- (A) Leave for a trip
 - (B) Start a new job
 - (C) Meet with a supplier
 - (D) Volunteer at a public park
-  **52.** Why does the woman say, "If you wouldn't mind"?
- (A) To suggest a solution
 - (B) To ask for permission
 - (C) To make a complaint
 - (D) To accept an offer
-
- 53.** Where most likely is the conversation taking place?
- (A) At a job fair
 - (B) At a meeting
 - (C) In an office kitchen
 - (D) In a coffee shop
- 54.** What does Tom suggest about the company?
- (A) It needs to hire more people.
 - (B) It treats its employees well.
 - (C) It will soon be renovated.
 - (D) It is buying some new equipment.
- 55.** What does the woman say about Anil?
- (A) He has recently joined the company.
 - (B) He applied for her position.
 - (C) He will be reporting to Tom.
 - (D) He has just returned from vacation.
-

56. What are the speakers mainly discussing?

- (A) Factory policies
- (B) Employee training
- (C) Monthly results
- (D) Client requests

57. What does the woman mean when she says, "I have a meeting soon"?

- (A) She is not looking forward to a meeting.
- (B) She cannot speak with the man for long.
- (C) She is inviting the man to a meeting.
- (D) She wants the man to give her a document.

58. What does the woman want to know?

- (A) If deadlines have been missed
- (B) If product quality is satisfactory
- (C) If clients have increased their orders
- (D) If machines need to be replaced

59. How do the speakers know each other?

- (A) They live in the same area.
- (B) They met at a professional conference.
- (C) They used to work together.
- (D) They went to the same university.

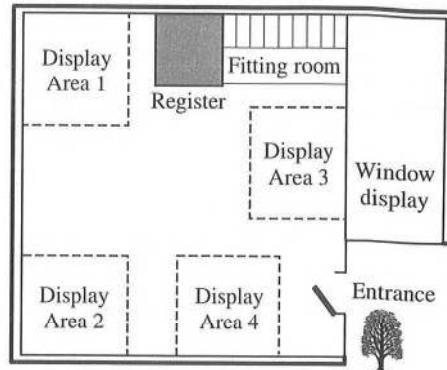
60. What does the woman say she likes about her job?

- (A) Using her creativity
- (B) Specializing in one area
- (C) Earning bonus pay
- (D) Having the chance to travel

61. What does the woman agree to do?

- (A) Apply for a promotion
- (B) Describe a career change
- (C) Print out some business cards
- (D) Look at a property for sale

STORE LAYOUT



62. What did the man recently do?

- (A) He transferred to another city.
- (B) He attended a meeting.
- (C) He purchased a new store.
- (D) He signed up for a training program.

63. What is the man surprised by?

- (A) The availability of staff
- (B) The cost of advertising
- (C) The change to a catalog
- (D) The timing of a move

64. Look at the graphic. Where does the man suggest putting the shoe department?

- (A) In Display Area 1
- (B) In Display Area 2
- (C) In Display Area 3
- (D) In Display Area 4

Nutrition Information	
Serving Size 200 grams	
Calories: <big>150</big>	
Amount Per Serving	
Fat	5 grams
Protein	11 grams
Sugar	32 grams
Sodium	40 milligrams

Jerry's Department Store

Discount Coupon

\$15 off clothing purchase of \$50 or more

Expires May 8



100123456782010

65. Why is the man looking for a certain product?

- (A) He wants to eat healthy foods.
- (B) He is allergic to a particular ingredient.
- (C) He has a coupon for a discount.
- (D) He has a favorite brand.

66. Look at the graphic. Which of the ingredients does the man express concern about?

- (A) Fat
- (B) Protein
- (C) Sugar
- (D) Sodium

67. What does the woman suggest that the man do?

- (A) Try a free sample
- (B) Go to a larger branch
- (C) Speak with his doctor
- (D) Purchase a different item

68. What is the woman doing?

- (A) Assisting a customer
- (B) Handing out coupons
- (C) Arranging some clothing
- (D) Restarting a computer

69. Look at the graphic. Why is the coupon rejected?

- (A) It has expired.
- (B) It is for a different department.
- (C) It must be approved by a manager.
- (D) It is for purchases of at least \$50.

70. What does the woman offer to do?

- (A) Hold some items at the register
- (B) Find a product for the man
- (C) Call another staff member
- (D) Add the man's name to a mailing list

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is the radio broadcast mainly about?
- (A) Local traffic conditions
 - (B) An annual celebration
 - (C) An agricultural report
 - (D) A town-meeting schedule
72. What does the speaker say will happen on Elm Street?
- (A) Produce will be sold.
 - (B) Street repairs will be completed.
 - (C) A new shop will open.
 - (D) A parade will take place.
73. What does the speaker suggest listeners do on Saturday?
- (A) Avoid parking on Elm Street
 - (B) Visit an amusement park
 - (C) Prepare for rain
 - (D) Listen to a radio news report
74. Where is the talk taking place?
- (A) At an art studio
 - (B) At a construction site
 - (C) At a hotel
 - (D) At an energy plant
75. Who most likely are the listeners?
- (A) Architects
 - (B) Scientists
 - (C) Hotel managers
 - (D) Event planners
76. What is mentioned about the materials used?
- (A) They are produced locally.
 - (B) They are inexpensive.
 - (C) They are environmentally friendly.
 - (D) They are hard to find.
77. Who most likely is the speaker?
- (A) A news reporter
 - (B) A movie director
 - (C) A real estate agent
 - (D) A town official
78. What is Dougherty Films looking for?
- (A) Movie title suggestions
 - (B) Additional funding
 - (C) A lead actor
 - (D) A filming location
79. What does the speaker imply when she says, "But this is Santiago Diaz we're talking about"?
- (A) She has never heard of Santiago Diaz.
 - (B) She had previously mentioned the wrong name.
 - (C) Santiago Diaz is very famous.
 - (D) Santiago Diaz will be interviewed next.
80. What is the purpose of the speech?
- (A) To motivate team members
 - (B) To announce a retirement
 - (C) To inaugurate a company
 - (D) To accept an award
81. What most likely is the speaker's job?
- (A) Technology specialist
 - (B) Bank teller
 - (C) Financial analyst
 - (D) Marketing manager
82. Why does the speaker say, "I couldn't have done it without my team"?
- (A) She does not have the skills for a task.
 - (B) She wants to thank her colleagues.
 - (C) She is requesting additional staff.
 - (D) She has not worked on a team before.

83. What most likely is being advertised?

- (A) A vision correction center
- (B) A computer repair shop
- (C) A medical school
- (D) A shopping center

84. According to the speaker, why should listeners choose this business?

- (A) It has an experienced staff.
- (B) It has reasonable rates.
- (C) It has a large selection of items.
- (D) It is open seven days a week.

85. What special offer is being made?

- (A) An extended warranty
- (B) Sample merchandise
- (C) A free consultation
- (D) Next-day delivery

86. What is the company preparing to do?

- (A) Open another branch
- (B) Improve customer service
- (C) Research marketing trends
- (D) Launch a new product

87. What goal does the speaker set for the listeners?

- (A) To create a software program
- (B) To get customers to meet with them
- (C) To provide high-quality support
- (D) To reduce production costs

88. What will listeners most likely do next?

- (A) Meet the company president
- (B) Call potential customers
- (C) Listen to recordings
- (D) Rehearse a presentation

89. What problem does the speaker mention?

- (A) Some staff members must be reassigned.
- (B) A shipment of equipment will be delayed.
- (C) A building will be without power.
- (D) Some computers must be replaced.



90. What does the speaker imply when he says "you might want to wait until later to come in"?

- (A) Employees should take the day off.
- (B) A due date has been pushed back.
- (C) Staff should not come to the office in the morning.
- (D) A meeting is at an inconvenient time.

91. What does the speaker say he will do?

- (A) Ask for volunteers
- (B) Send colleagues a message
- (C) Run a software check
- (D) Meet with team leaders

92. What is the purpose of the call?

- (A) To respond to an inquiry
- (B) To confirm a reservation
- (C) To apologize for an error
- (D) To ask about business hours

93. What does the speaker mention about the Andrews Museum?

- (A) It is being renovated.
- (B) It is located next to the hotel.
- (C) The current show is very good.
- (D) Admission is free of charge.

94. What does the speaker offer to do?

- (A) Issue a refund
- (B) Reschedule a meeting
- (C) Arrange a city tour
- (D) Purchase tickets in advance

Order form 489275	
Customer: Pennington Technology	
Item	Quantity
Sandwich Trays	2
Green Salad Bowls	3
Fruit Juice Bottles	15
Plate and Utensil Sets	20

95. What type of event is being catered?

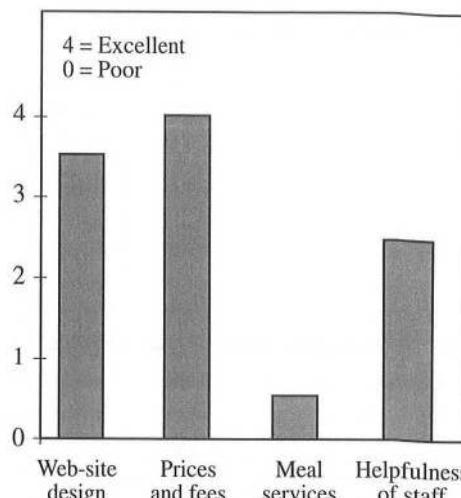
- (A) An academic lecture
- (B) A retirement party
- (C) A product launch
- (D) A business meeting

96. Look at the graphic. Which quantity on the original order form is no longer accurate?

- (A) 2
- (B) 3
- (C) 15
- (D) 20

97. What is the listener asked to do tomorrow?

- (A) Pick up an identification badge
- (B) Give a speech
- (C) Arrive early to set up a room
- (D) Bring additional staff



98. Where does the speaker most likely work?

- (A) At a post office
- (B) At an airline
- (C) At a travel agency
- (D) At an Internet company

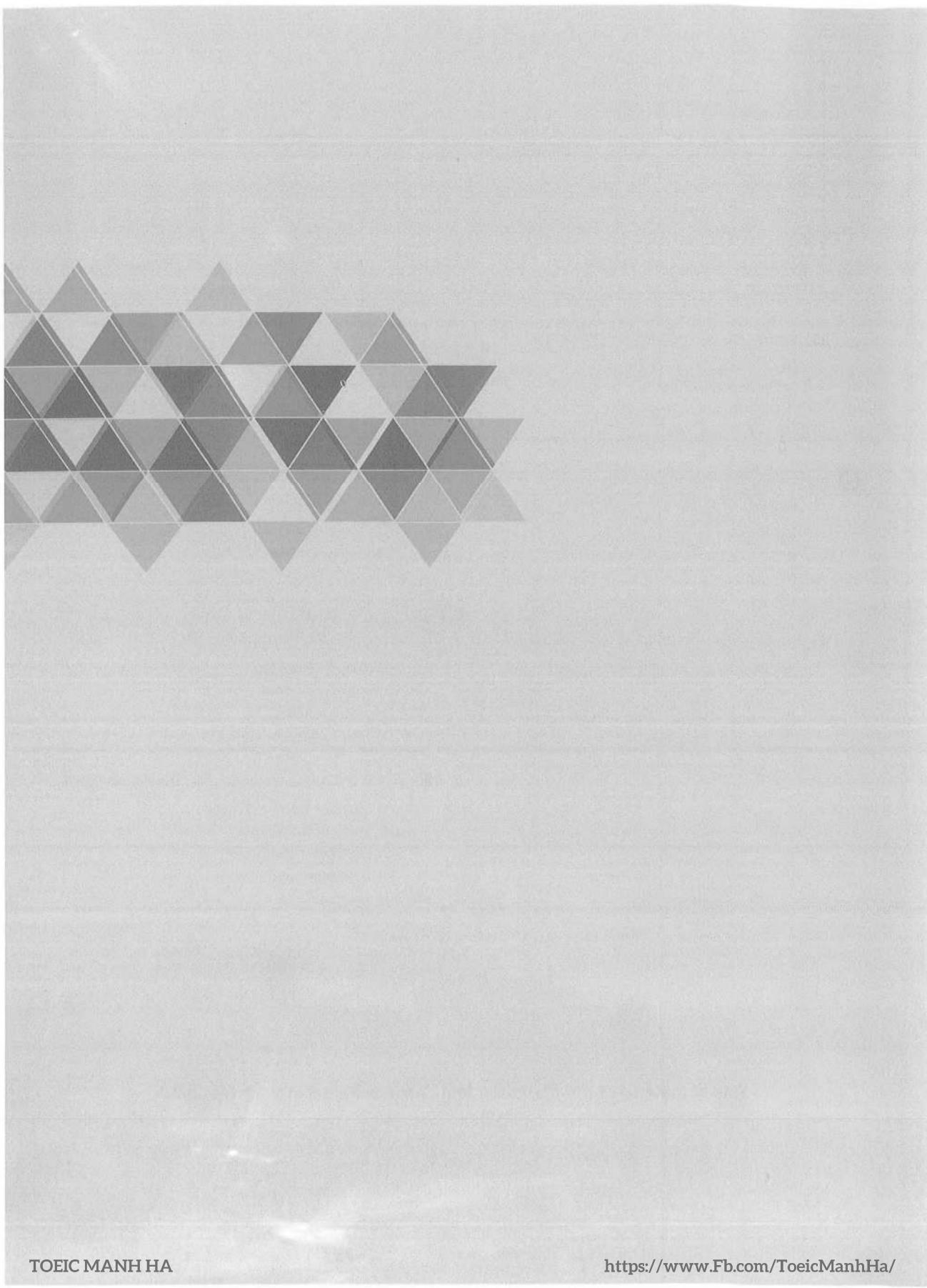
99. Look at the graphic. What does the speaker want the listeners to discuss?

- (A) Web-site design
- (B) Prices and fees
- (C) Meal services
- (D) Helpfulness of staff

100. What will the speaker do after the discussion?

- (A) Review some résumés
- (B) Book some tickets
- (C) Contact a customer
- (D) Create a summary

This is the end of the Listening test. Turn to Part 5 in your test book.



TEST 3

TEST 3

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

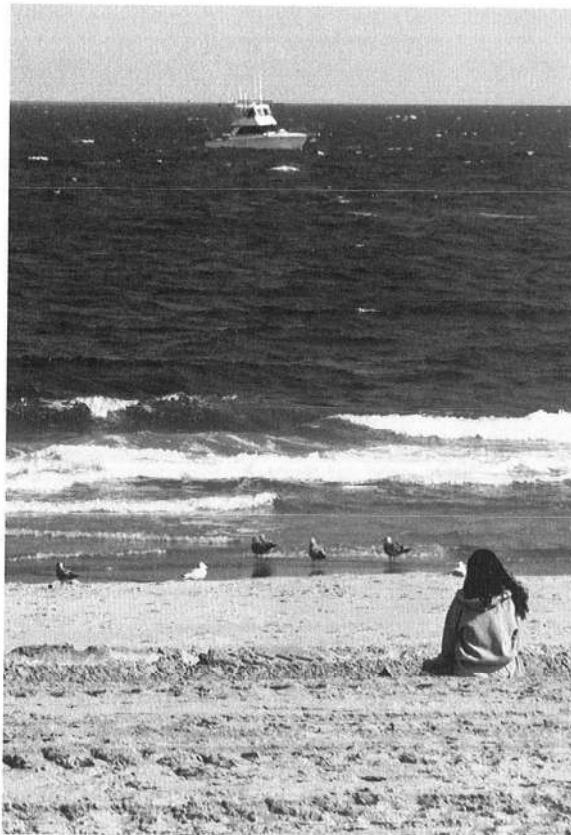


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

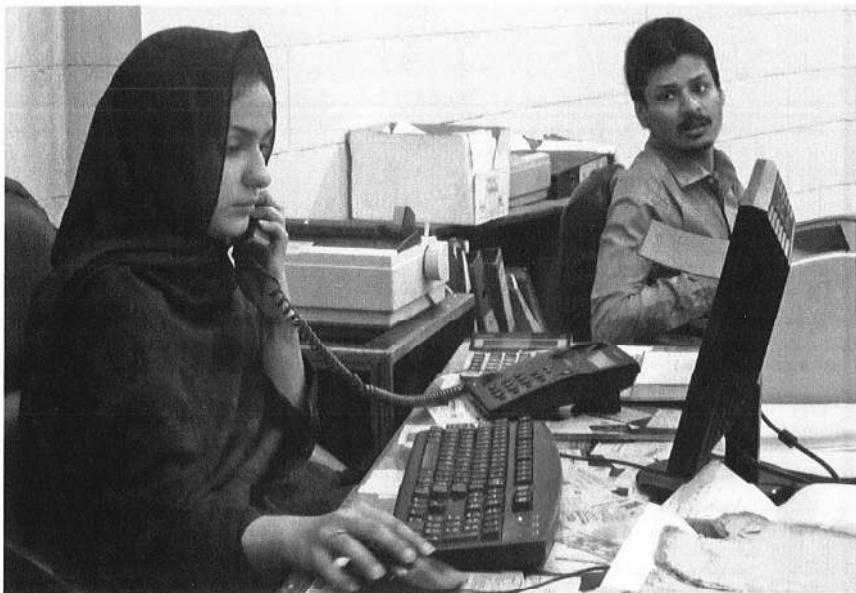
1.



2.



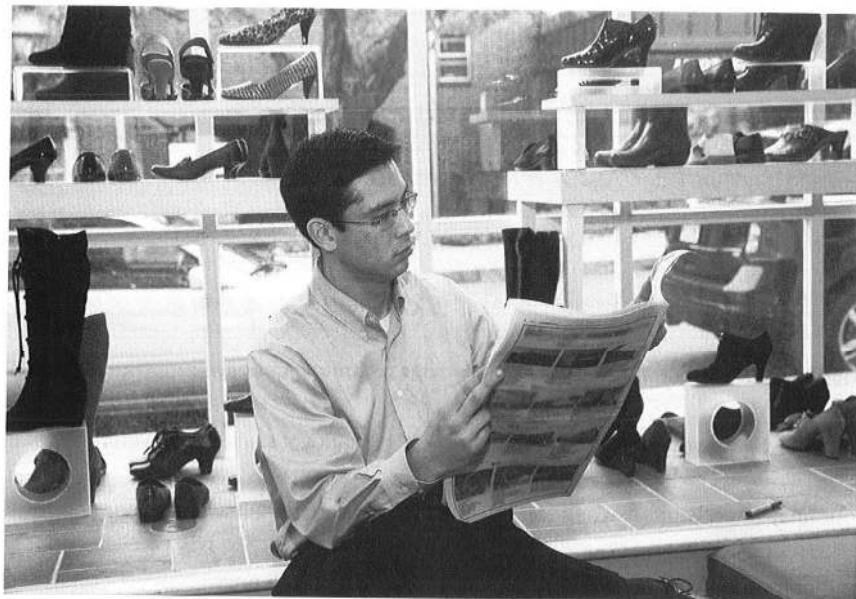
3.



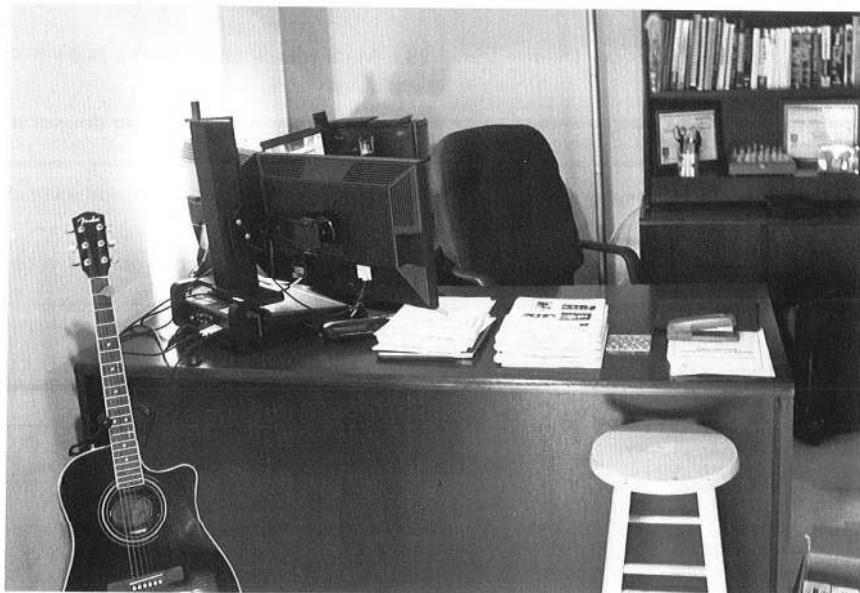
4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
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20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What is the conversation mainly about?
- (A) Promoting a product
 - (B) Preparing for an interview
 - (C) Resolving a complaint
 - (D) Confirming travel plans
33. What does the woman say about meeting room A?
- (A) It was renovated.
 - (B) It has no projector.
 - (C) It is not available.
 - (D) It is too small.
34. What does the man say he will do before Wednesday?
- (A) Present some recent findings
 - (B) Speak with the maintenance crew
 - (C) Assemble a new project team
 - (D) Distribute a handout
35. What is the problem?
- (A) A machine is not working.
 - (B) A credit card is damaged.
 - (C) A schedule is incorrect.
 - (D) A roadway is blocked.
36. Where is the conversation most likely taking place?
- (A) At a bank
 - (B) At a bus stop
 - (C) At a parking garage
 - (D) At a department store
37. What does the woman say she must do?
- (A) Close a facility early
 - (B) Verify an address
 - (C) Get a supervisor's signature
 - (D) Validate a ticket
38. What does the woman imply when she says, "some of us in the department are going to see it tonight"?
- (A) She will not be available until tomorrow.
 - (B) She needs the man to do her a favor.
 - (C) The man is invited to join a group.
 - (D) A film was highly recommended.
39. Why is the man working late tonight?
- (A) He is going on vacation soon.
 - (B) He wants to avoid rush hour traffic.
 - (C) He needs to complete a report.
 - (D) He is installing new software.
40. What does the woman offer to do?
- (A) Contact some coworkers
 - (B) Locate a seating chart
 - (C) Delay a presentation
 - (D) Join a meeting
41. Where does the woman most likely work?
- (A) At a flower shop
 - (B) At a bookstore
 - (C) At a catering company
 - (D) At an employment agency
42. What does the woman mean when she says, "Oh, don't thank me"?
- (A) She does not like praise.
 - (B) Her colleague thanked her already.
 - (C) Someone else did the work.
 - (D) An assignment was not difficult.
43. What will the man most likely do next?
- (A) Make an appointment
 - (B) Provide a reference
 - (C) Purchase some merchandise
 - (D) Leave a message

- 44.** What problem does the man mention?
(A) His phone is not working properly.
(B) He received an incorrect bill.
(C) He cannot transfer some important data.
(D) His battery charger is missing.

- 45.** What did the man read online?
(A) Some phones are available at a discount.
(B) Service areas have been expanded.
(C) Used phones can be recycled.
(D) Repairs are done on-site.

- 46.** What will the woman do next?
(A) Back up some files
(B) Confer with a manager about a refund
(C) Demonstrate advanced phone features
(D) Describe some warranty plans
-

- 47.** What is the man concerned about?
(A) Finding a parking place
(B) Arriving on time
(C) Paying an additional fee
(D) Having enough supplies

- 48.** What did the woman forget to do?
(A) Arrange a meeting
(B) Make a reservation
(C) Notify some colleagues
(D) Bring some directions

- 49.** What does the man suggest?
(A) Attending a workshop
(B) Buying a map
(C) Asking for assistance
(D) Calling a conference organizer
-

- 50.** Who is Mr. Park?
(A) A bank cashier
(B) A construction worker
(C) A journalist
(D) An architect

- 51.** What problem does Ms. Reed mention?
(A) An invoice is incomplete.
(B) An office has closed.
(C) A document is missing.
(D) A measurement is incorrect.

- 52.** What does Mr. Park ask Ms. Reed to do?
(A) Review a recommendation
(B) Visit an office
(C) Read a proposal
(D) Approve a project
-

- 53.** What is the purpose of the man's telephone call?
(A) To ask about some lab results
(B) To sign up for a gym membership
(C) To register for a bicycle race
(D) To inquire about a study

- 54.** What does the woman say is required?
(A) Two hours of weekly exercise
(B) A medical history
(C) Payment in cash
(D) Healthy eating habits

- 55.** What does the woman offer to send the man?
(A) A consent form
(B) A bill for services
(C) A confirmation number
(D) A schedule of events
-

- 56.** Why is the woman calling the man?
- (A) To order some gifts
 - (B) To find a new apartment
 - (C) To borrow some tools
 - (D) To share some news
- 57.** What does the woman say she has done recently?
- (A) Worked on her garden
 - (B) Joined a community group
 - (C) Started a business
 - (D) Redecorated a room
-  **58.** Why does the man say, "How's your afternoon"?
- (A) To ask whether the woman is enjoying herself
 - (B) To request help completing a project
 - (C) To explain a vacation policy
 - (D) To suggest a meeting time
-
- 59.** What has the man recently done?
- (A) Developed a new product
 - (B) Written a training manual
 - (C) Given a presentation to new employees
 - (D) Transferred to an international branch
- 60.** What positive feedback does the woman mention?
- (A) Sales goals were exceeded.
 - (B) Explanations were clear.
 - (C) Production increased.
 - (D) Customer service improved.
- 61.** What change does the woman recommend?
- (A) Allowing more time for questions
 - (B) Beginning a process earlier
 - (C) Reserving a larger room
 - (D) Revising a company policy
-
- 62.** What is scheduled for Tuesday?
- (A) A tour of the facilities
 - (B) A luncheon with retirees
 - (C) A safety inspection
 - (D) An equipment purchase
- 63.** Why does the man suggest another day?
- (A) So that a complete process can be observed
 - (B) So that there are enough workers available
 - (C) So that production is not disrupted
 - (D) So that a deadline can be met
- 64.** What will the woman probably do next?
- (A) Apply for an extended warranty
 - (B) Ask about changing some plans
 - (C) Pick up some clients
 - (D) Watch a training video

Article	Deadline
“Exploring Sicily”	March 24
“Cheeses of Switzerland”	March 24
“Budget Tours”	April 29
“Paris by Bicycle”	May 5

65. What does the man ask the woman to do?

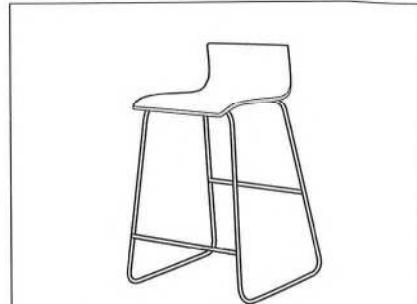
- (A) Renew a contract
- (B) Schedule an interview
- (C) Increase the length of an article
- (D) Correct a mistake in a document

66. Look at the graphic. Which article's deadline will be changed?

- (A) “Exploring Sicily”
- (B) “Cheeses of Switzerland”
- (C) “Budget Tours”
- (D) “Paris by Bicycle”

67. What does the woman say she will send the man?

- (A) An itinerary
- (B) An expense report
- (C) Notes from a meeting
- (D) Ideas for future articles



Hardware



Part A – long bolts (legs)



Part B – short bolts (seat)



Part C – flat washers

68. Where does the man most likely work?

- (A) At a trade school
- (B) At a shipping company
- (C) At a store
- (D) At a factory

69. Look at the graphic. What is the woman missing?

- (A) Part A
- (B) Part B
- (C) Part C
- (D) Assembly instructions

70. What does the man offer to do?

- (A) Cancel an order
- (B) Hire a technician
- (C) Provide a refund
- (D) Arrange a delivery

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What does the speaker's business sell?
- (A) Furniture
 - (B) Automobiles
 - (C) Factory equipment
 - (D) Real estate
72. What information does the speaker request?
- (A) An order number
 - (B) A launch date
 - (C) An inventory
 - (D) An address
73. What is scheduled to happen tomorrow?
- (A) A new store location will open.
 - (B) A factory will resume production.
 - (C) A truck will make deliveries.
 - (D) A sales promotion will begin.
-
74. Where does the speaker most likely work?
- (A) At a laboratory
 - (B) At a university
 - (C) At a pharmacy
 - (D) At a clothing shop
75. What problem does the speaker mention?
- (A) A product is not available.
 - (B) A clinic is understaffed.
 - (C) An appointment must be canceled.
 - (D) A store is closing early.
76. What is the listener instructed to do?
- (A) Bring some identification
 - (B) Go to the front desk
 - (C) Return a telephone call
 - (D) Reschedule a delivery
-
77. What type of event is being announced?
- (A) A tour of local gardens
 - (B) A visit to a famous park
 - (C) A reception for club members
 - (D) A sale of home decorations
78. Why should listeners visit a Web site?
- (A) To view some photographs
 - (B) To download a brochure
 - (C) To purchase a ticket
 - (D) To join an organization
79. According to the speaker, why is money being raised?
- (A) To preserve historic homes
 - (B) To repair a fountain
 - (C) To create a new park
 - (D) To build a bridge
-
80. Where does the speaker work?
- (A) At a farm
 - (B) At a market
 - (C) At a restaurant
 - (D) At a shipping company
81. What problem does the speaker describe?
- (A) A staff member is not at work.
 - (B) Extra items were delivered.
 - (C) A business is closed.
 - (D) A special event has been canceled.
82.  What does the woman mean when she says, "I need to finish the kitchen inventory this morning"?
- (A) She does not have enough ingredients.
 - (B) Nobody has offered to help her.
 - (C) She would like a response soon.
 - (D) A special event will take place this afternoon.

83. What is the purpose of the talk?

- (A) To introduce a speaker
- (B) To promote a product
- (C) To announce an award
- (D) To describe a trip

84. What field does Joan McLane most likely work in?

- (A) Economics
- (B) Transportation
- (C) Publishing
- (D) Medicine

85. What has Joan McLane recently done?

- (A) Edited a book
- (B) Advised a company
- (C) Conducted an experiment
- (D) Started an organization

86. What is the main purpose of the broadcast?

- (A) To describe a membership offer
- (B) To announce a hospital opening
- (C) To introduce some exercise classes
- (D) To congratulate medical staff

87. What addition is planned?

- (A) A children's playroom
- (B) A fitness center
- (C) Extra office space
- (D) Employee lounges

88. According to the spokesperson, what did visitors like?

- (A) The new Web site
- (B) The extended opening hours
- (C) The information desk
- (D) The convenient location

89. Who most likely are the listeners?

- (A) Customer service representatives
- (B) Software developers
- (C) Corporate attorneys
- (D) Financial advisers

90. What does the woman mean when she says, "Yes, I know that's not enough"?

- (A) She acknowledges her own mistakes.
- (B) She is worried about a deadline.
- (C) She wants the listeners to volunteer.
- (D) She recognizes the listeners' concerns.

91. What task does the speaker assign to the listeners?

- (A) Updating a mailing list
- (B) Revising training materials
- (C) Mentoring new staff
- (D) Learning to use a software program

92. Why is the store having a sale?

- (A) To celebrate an anniversary
- (B) To promote a grand opening
- (C) To compete with a nearby store
- (D) To introduce new products

93. Look at the graphic. What is the discount on the featured product?

- (A) 20%
- (B) 25%
- (C) 30%
- (D) 40%

94. Where is a full list of discounts available?

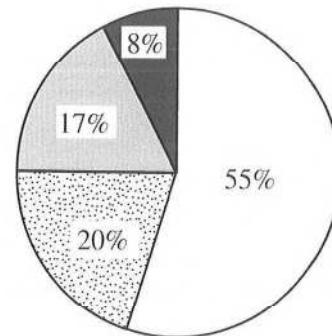
- (A) Near the bakery
- (B) In the local newspaper
- (C) At the entrance
- (D) By each cash register



Wireless Internet Access Rates

1/2 hour	\$2.00
2 hours	\$5.00
4 hours	\$8.00
6 hours	\$10.00

Market Shares



95. What does the speaker request that passengers do?
- (A) Store their luggage
 - (B) Turn off their mobile phones
 - (C) Fasten their seat belts
 - (D) Double-check their seating assignments
96. Look at the graphic. How much does Internet access cost for the duration of the flight?
- (A) \$2.00
 - (B) \$5.00
 - (C) \$8.00
 - (D) \$10.00
97. What does the speaker say flight attendants will do later?
- (A) Show a video
 - (B) Serve beverages
 - (C) Distribute customs forms
 - (D) Provide blankets

98. What industry does the speaker work in?

- (A) Game development
- (B) Film production
- (C) News reporting
- (D) Interior design

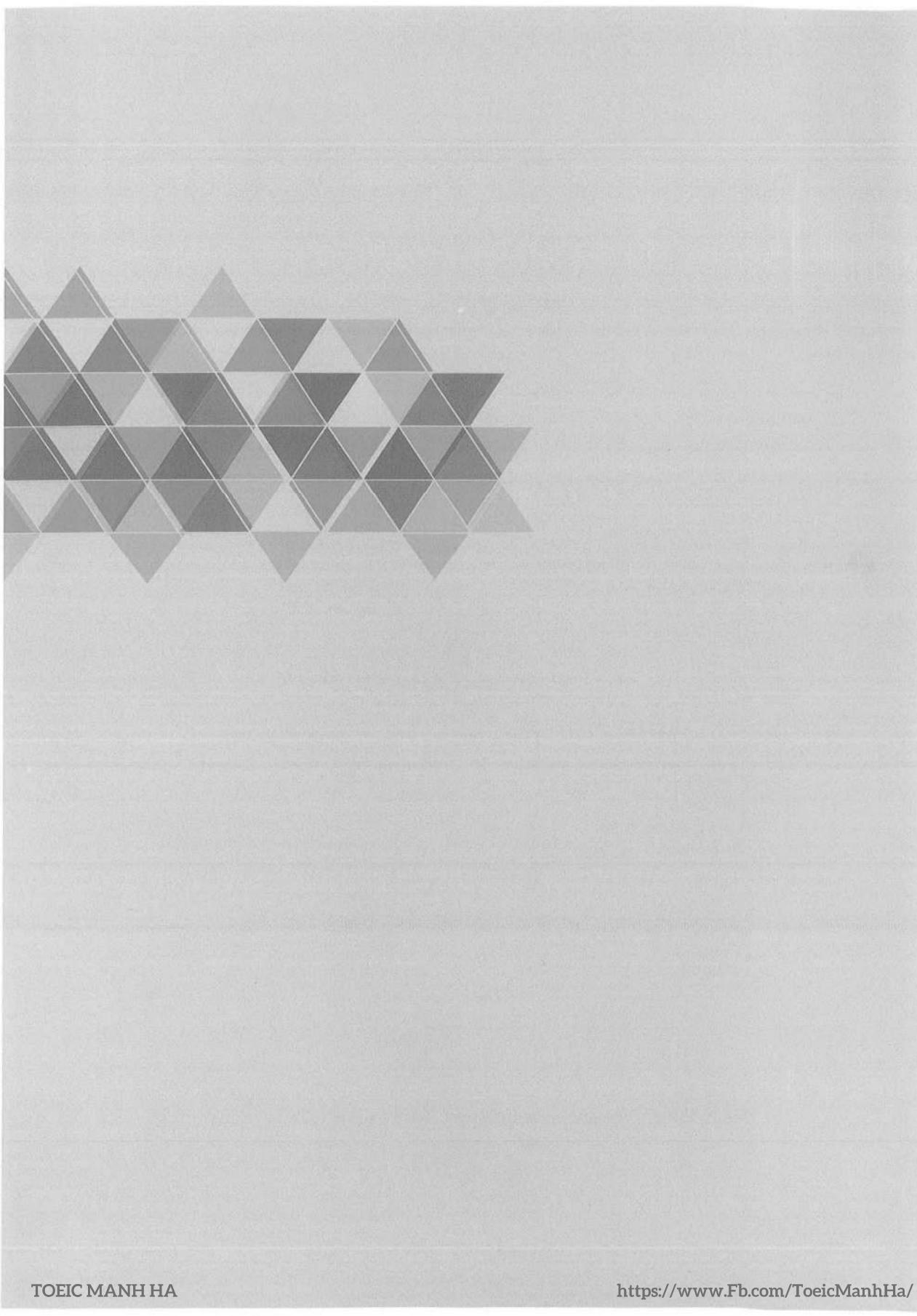
99. Look at the graphic. What company does the speaker work for?

- (A) Sylkview Studios
- (B) DTQ and Co.
- (C) Entertainable
- (D) Cube 9

100. According to the speaker, what will the company do in the next quarter?

- (A) Restructure a department
- (B) Reduce production costs
- (C) Negotiate a contract
- (D) Try a different business model

This is the end of the Listening test. Turn to Part 5 in your test book.



TEST 4

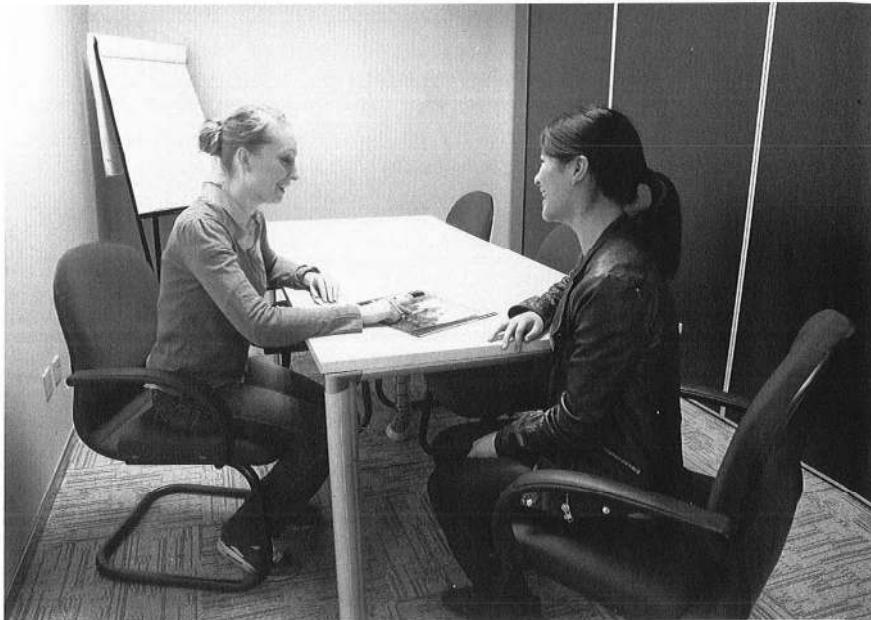
TEST 4

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

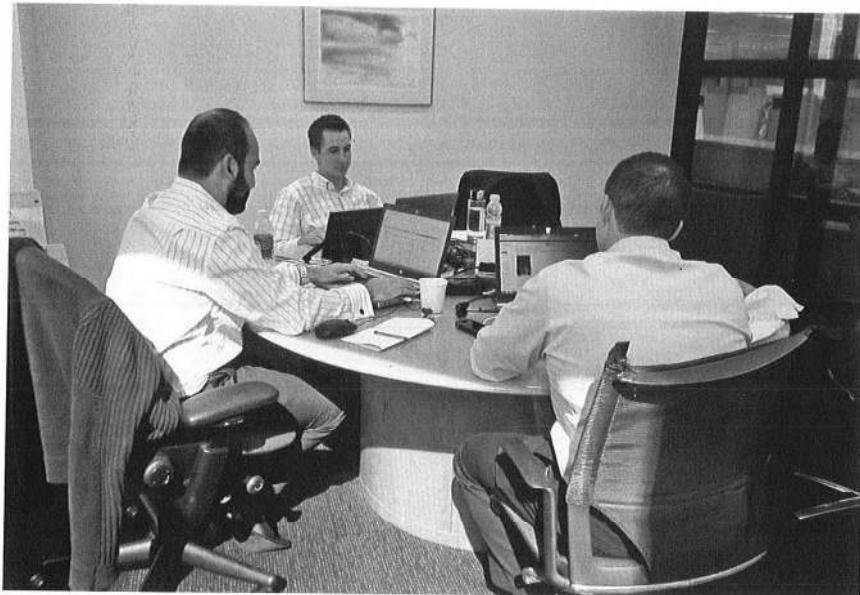


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



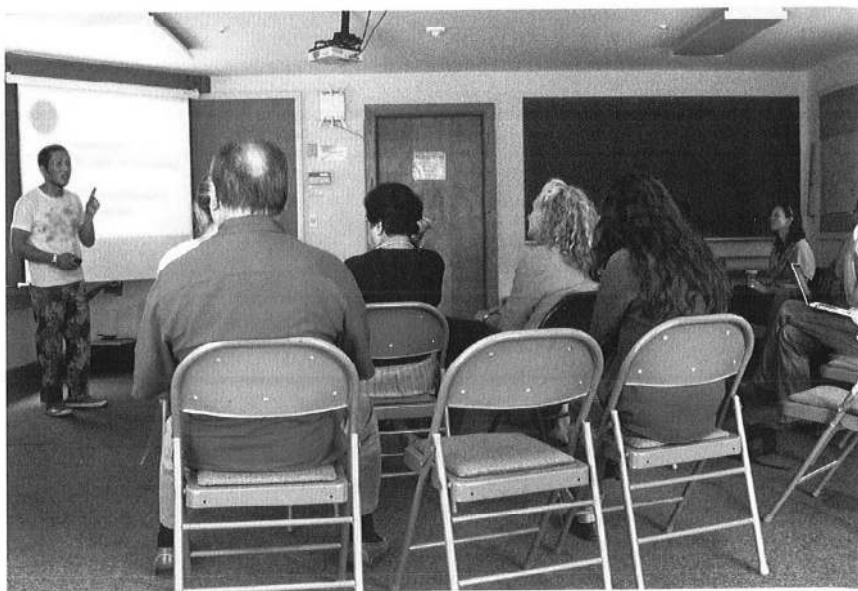
2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What does the man say he has to do tomorrow?
 (A) Have his car fixed
 (B) See a doctor
 (C) Submit a report
 (D) Plan an event
33. What do the speakers agree to do?
 (A) Collaborate on a project
 (B) Meet at a restaurant
 (C) Exchange contact information
 (D) Trade work shifts
34. What will the man probably do next?
 (A) Notify a manager
 (B) Cancel an appointment
 (C) Train new staff
 (D) Clean a work area
35. What were the men doing last weekend?
 (A) Conducting a tour
 (B) Training new employees
 (C) Attending a gallery opening
 (D) Designing a building
36. What type of work did the speakers do for Alfredo?
 (A) They created marketing materials.
 (B) They furnished an office space.
 (C) They revised a workflow procedure.
 (D) They made a financial investment.
37. What does the woman plan to do in February?
 (A) Hire new staff
 (B) Relocate to another city
 (C) Attend a conference
 (D) Take a vacation
38. Why is the woman at Houseman Incorporated?
 (A) To register for a class
 (B) To have a business lunch
 (C) To lead a seminar
 (D) To attend an interview
39. What does the man ask the woman to do?
 (A) Wait in the lobby
 (B) Update an application
 (C) Wear a badge
 (D) Provide photo identification
40. What does the man say has changed?
 (A) The location of a meeting
 (B) The date of an event
 (C) The length of a session
 (D) The number of participants
-
41. What is the conversation mainly about?
 (A) A television service
 (B) A newspaper subscription
 (C) A radio program
 (D) A theater production
42. What does the woman ask for?
 (A) A bank balance
 (B) The Web-site address of a business
 (C) The spelling of a name
 (D) A serial number
43. According to the woman, when will the change take effect?
 (A) Today
 (B) Tomorrow
 (C) Next week
 (D) Next month

- 44.** What does the woman request?
- (A) An invoice
 - (B) A map
 - (C) A signature
 - (D) A replacement part
- 45.** What does the man say he has to do?
- (A) Find his security pass
 - (B) Talk with a supervisor
 - (C) Unlock a door
 - (D) Check inventory
- 46.** What does the man ask the woman to do?
- (A) Return later
 - (B) Lower a price
 - (C) Move a vehicle
 - (D) Remove some boxes
-
- 47.** What are the speakers discussing?
- (A) An appliance warranty
 - (B) Blueprints from a designer
 - (C) A building permit
 - (D) A home improvement project
-  **48.** Why does the woman say, "And actually Colgate Painting said they would do it for four thousand dollars"?
- (A) To clarify a request
 - (B) To negotiate a price
 - (C) To offer some help
 - (D) To recommend a service
- 49.** Why is the woman relieved?
- (A) Some work will be completed on time.
 - (B) A cost estimate includes supplies.
 - (C) A selected item is in stock.
 - (D) Experienced workers will be on-site.
-
- 50.** What are the speakers planning to advertise?
- (A) Evening classes
 - (B) Job opportunities
 - (C) An online store
 - (D) A printing demonstration
- 51.** According to the man, what was the problem with last year's pamphlets?
- (A) They were not ready on time.
 - (B) They were the wrong size.
 - (C) The information was too specific.
 - (D) The contact number was missing.
- 52.** What does the man say he will send the woman?
- (A) Free product samples
 - (B) A list of participants
 - (C) A draft of a document
 - (D) A revised schedule
-
- 53.** Why is the man calling?
- (A) To make plane reservations
 - (B) To reschedule mail delivery
 - (C) To get directions to a shop
 - (D) To order some envelopes
- 54.** According to the woman, how far in advance should the man make his request?
- (A) One day
 - (B) Two days
 - (C) One week
 - (D) Two weeks
- 55.** What is the man required to do?
- (A) Pay a fee
 - (B) Confirm an address
 - (C) Give an account number
 - (D) Submit an online form
-

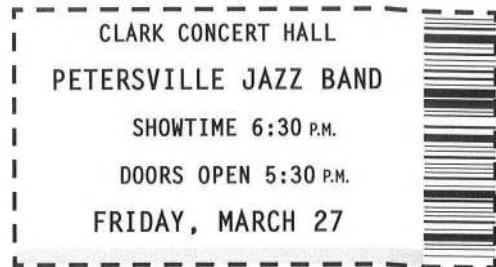
- 56.** What is the problem?
- (A) A deadline has been moved up.
 - (B) Some funding has been reduced.
 - (C) Some materials have not been delivered.
 - (D) An architect is not available.
- 57.** Which part of the renovations will likely be postponed?
- (A) A library addition
 - (B) Some roof repairs
 - (C) An electrical system upgrade
 - (D) Some window replacements
-  **58.** What does the man mean when he says, "That's not a bad idea"?
- (A) He would like to hear more suggestions.
 - (B) He prefers the original plan.
 - (C) He agrees with the proposed solution.
 - (D) He has a better idea.
-
- 59.** What are the speakers discussing?
- (A) Drafting a contract
 - (B) Working extra hours
 - (C) Using a new time reporting system
 - (D) Revising a vacation policy
-  **60.** What does the man imply when he says, "A lot of people have been asking about it"?
- (A) Staff are confused about a procedure.
 - (B) People have heard that a workshop is interesting.
 - (C) Staff are waiting for a new assignment.
 - (D) A vacation calendar has not been posted yet.
- 61.** What does the woman plan to do?
- (A) Lead some training
 - (B) Ask for assistance
 - (C) Take some time off
 - (D) Author a manual
-
- 62.** Where does the conversation most likely take place?
- (A) At an electronics store
 - (B) At a public library
 - (C) At a movie theater
 - (D) At a travel agency
- 63.** What is the man concerned about?
- (A) Repair fees
 - (B) Difficult technology
 - (C) Warranty terms
 - (D) Screen size
- 64.** What does the woman offer to do?
- (A) Call a supervisor
 - (B) Provide a demonstration
 - (C) Exchange an item
 - (D) Apply a discount

Sparkle Dry Cleaning	
Fabric	Price
Cotton	\$7
Wool	\$9
Mixed synthetics	\$10
Silk	\$12

65. What does the woman say she will do later this week?
- (A) Attend a dinner
 - (B) Go to a conference
 - (C) Host a celebration
 - (D) Visit her family

66. Look at the graphic. What is the dress made of?
- (A) Cotton
 - (B) Wool
 - (C) Mixed synthetics
 - (D) Silk

67. What does the man say he will do?
- (A) Print a receipt
 - (B) Expedite a service
 - (C) Send a confirmation
 - (D) Schedule an appointment



68. What does the woman ask the man to do?

- (A) Record a performance
- (B) Save some seats
- (C) Check the time of a meeting
- (D) Arrange for transportation

69. Look at the graphic. When does the man plan to arrive at the concert hall?
- (A) At 5:30 P.M.
 - (B) At 6:00 P.M.
 - (C) At 6:30 P.M.
 - (D) At 7:00 P.M.

70. What will the woman do next?

- (A) Print a confirmation
- (B) Send an e-mail
- (C) Approve a purchase
- (D) Request contact information

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is wrong with the camera?
- (A) It is missing a part.
 - (B) It is an older model.
 - (C) It is too heavy.
 - (D) It is damaged.
72. Where does the speaker want to go this afternoon?
- (A) To a real estate agency
 - (B) To a camera store
 - (C) To a post office
 - (D) To a warehouse
73. Why does the speaker request a return call?
- (A) To change an order
 - (B) To arrange a rental
 - (C) To confirm an address
 - (D) To get driving directions
-
74. What is happening this weekend?
- (A) A marathon
 - (B) An art festival
 - (C) A music concert
 - (D) A community picnic
75. Where are listeners instructed to go first?
- (A) To a ticket booth
 - (B) To a stadium
 - (C) To a city hall
 - (D) To a county park
76. What details can be found on the city's Web site?
- (A) Parking information
 - (B) Rain dates
 - (C) A map of the city
 - (D) A list of musicians
-
77. Who is the audience for the talk?
- (A) Hotel guests
 - (B) Maintenance staff
 - (C) Apartment residents
 - (D) Garden club members
78. What problem does the speaker mention?
- (A) The pool needs to be painted.
 - (B) A reservation has been lost.
 - (C) Some air conditioners are not working.
 - (D) The hotel restaurant is closed.
79. What does the speaker remind listeners to do on Monday?
- (A) Check out on time
 - (B) Sign a new lease
 - (C) Make minor repairs
 - (D) Pick up passes
-
80. Who is Moon-Hee Lee?
- (A) A regional manager
 - (B) A new employee
 - (C) A health inspector
 - (D) A prospective client
81. Why does the speaker ask listeners to stay late?
- (A) To process a large order
 - (B) To wait for a shipment to arrive
 - (C) To attend a workshop
 - (D) To prepare the store for a visit
82. What does the speaker offer the listeners?
- (A) A company dinner
 - (B) A cash bonus
 - (C) Some time off
 - (D) Some merchandise

83. What is the main topic of the radio show?
(A) Financial planning
(B) Web site design
(C) Interior decorating
(D) Car repairs
84. What has recently become available online? 
(A) Step-by-step instructions
(B) Audio recordings
(C) Product reviews
(D) Free estimates
85. Why does the speaker say, "And I always like to hear from you"?
(A) To arrange for a guest speaker
(B) To ask for technical help
(C) To thank his audience for their interest
(D) To encourage listeners to contact him
-
86. What is being celebrated?
(A) The completion of some renovations
(B) The retirement of a colleague
(C) An award for community service
(D) The growth of a company
87. Who most likely is the speaker?
(A) A lead architect
(B) A business owner
(C) A current client
(D) A conference coordinator
88. What are employees asked to do before they leave?
(A) Meet a public official
(B) Be in a group photograph
(C) Make a donation
(D) Collect a gift
-
89. What position is being advertised?
(A) Program coordinator
(B) Administrative assistant
(C) Laboratory worker
(D) Human Resources director
90. What does the man imply when he says, "Have you seen the interview questions we use"?
(A) He is confirming an assignment.
(B) He has misplaced some forms.
(C) He is concerned about some questions.
(D) He wants the woman to lead an interview.
91. Why does the man want to meet with the woman?
(A) To introduce an applicant
(B) To ask for her opinion
(C) To offer her a promotion
(D) To plan an orientation

Receipt

Sushi	\$160
Rice and chicken	\$140
Pasta	\$135
Assorted fruit	\$50

92. What event does the woman mention?
(A) A training session
(B) A company lunch
(C) A cooking contest
(D) A grand opening
93. What is the problem?
(A) An item is missing.
(B) A delivery was late.
(C) A discount was not applied.
(D) A staff member is unavailable.



94. Look at the graphic. How much money will the woman be refunded?
(A) \$160
(B) \$140
(C) \$135
(D) \$50

	Option 1	Option 2	Option 3	Option 4
Price	\$450	\$350	\$450	\$500
Back-up system	Yes	No	No	No

Training Schedule			
Tuesday	Wednesday	Thursday	Friday
Set up and basics	Practice	Practice	Practice
	Team Lunch		Receive Feedback

95. Where does the talk most likely take place?

- (A) At a press conference
- (B) At a company meeting
- (C) At a job-training session
- (D) At a technology conference

96. What does the company want to do?

- (A) Hire a consultant
- (B) Purchase new desktop computers
- (C) Become more environmentally friendly
- (D) Have employees work at night

97. Look at the graphic. Which option does the speaker recommend?

- (A) Option 1
 - (B) Option 2
 - (C) Option 3
 - (D) Option 4
-

98. What are listeners training to be?

- (A) Computer technicians
- (B) Restaurant chefs
- (C) Assembly line workers
- (D) Customer service representatives

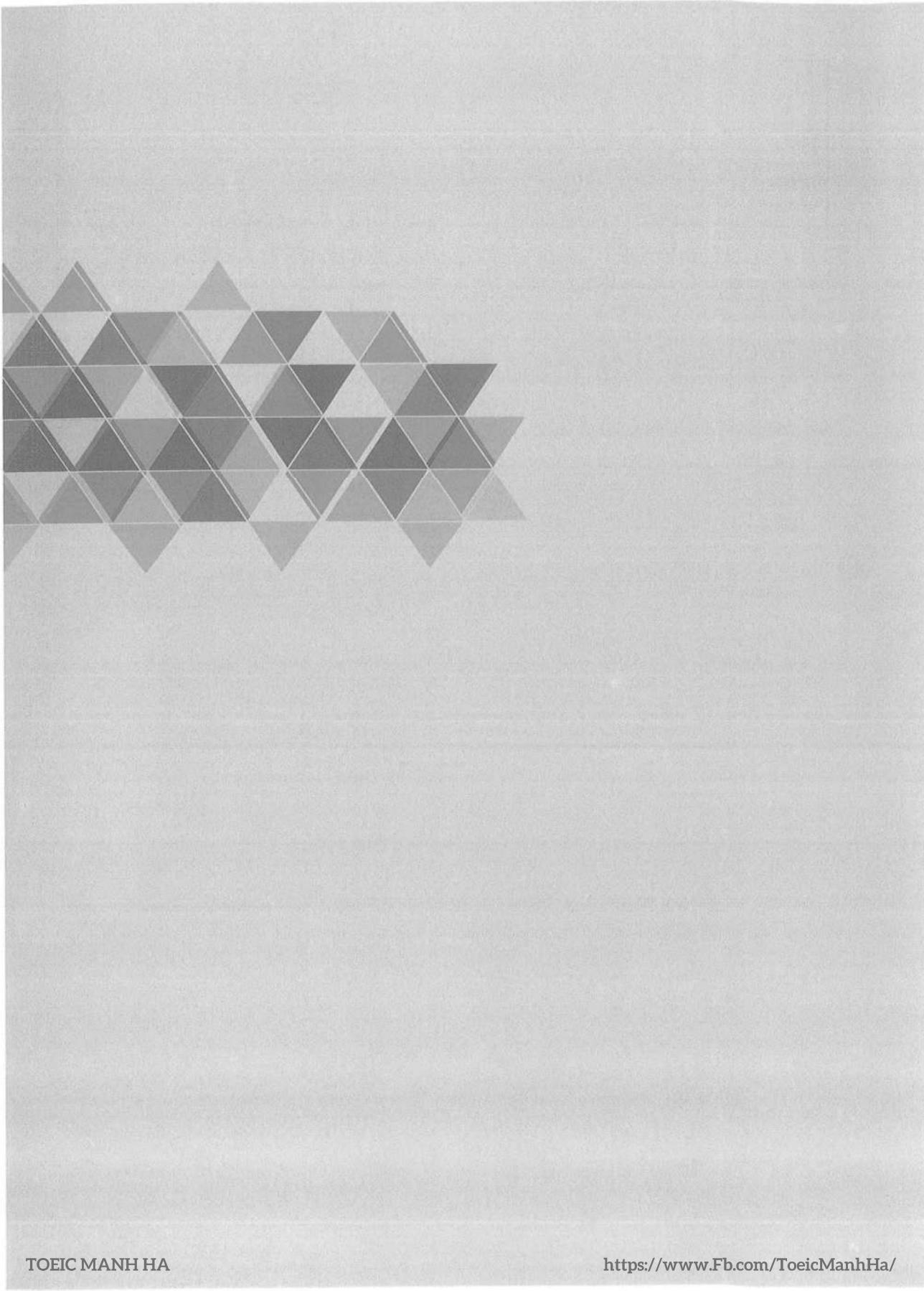
99. According to the speaker, what will the listeners enjoy doing?

- (A) Working with managers
- (B) Touring the company
- (C) Meeting with customers
- (D) Using new equipment

100. Look at the graphic. On what day will the listeners meet with the company president?

- (A) Tuesday
 - (B) Wednesday
 - (C) Thursday
 - (D) Friday
-

This is the end of the Listening test. Turn to Part 5 in your test book.



TEST 5

TEST 5

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

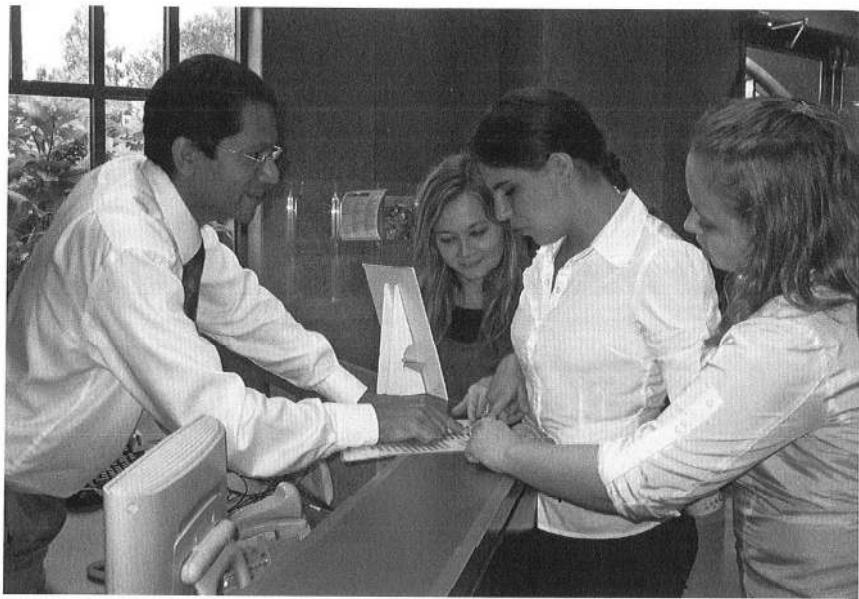
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

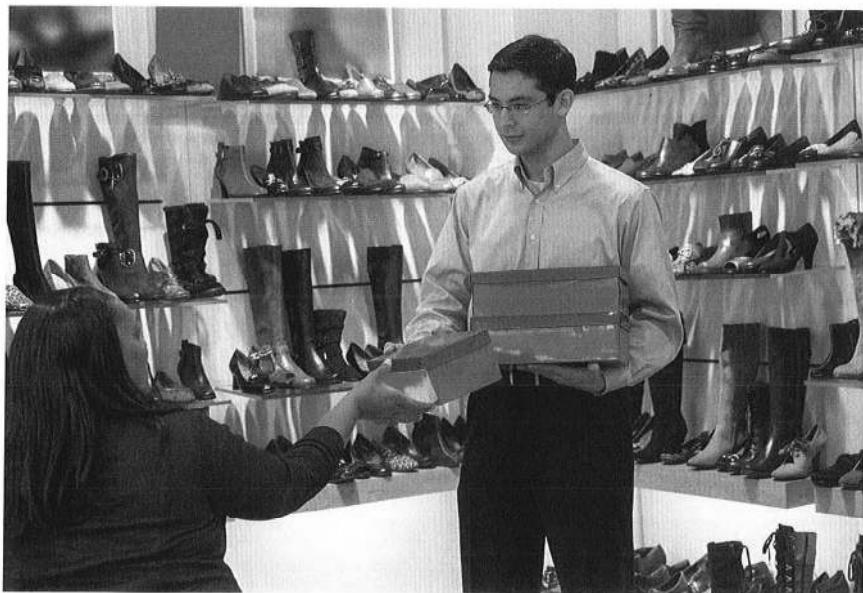


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What does the man want to do?
- (A) Take a city tour
 - (B) Check into a room
 - (C) Buy an admission ticket
 - (D) Walk to a tourist attraction
33. What does the woman show the man?
- (A) A coupon
 - (B) A brochure
 - (C) A map
 - (D) An invoice
34. What does the woman recommend?
- (A) Eating at a popular café
 - (B) Buying a bus pass
 - (C) Following a walking trail
 - (D) Consulting a train schedule
-
35. Why is the woman calling?
- (A) To change an itinerary
 - (B) To request a refund
 - (C) To ask about a lost item
 - (D) To exchange an order
36. What information does the man ask for?
- (A) A description of an item
 - (B) A confirmation code
 - (C) A departure time
 - (D) A seat number
37. What is the woman told to do?
- (A) Go to a baggage claim area
 - (B) Show some identification
 - (C) Speak to a travel agent
 - (D) Complete a form
-
38. What are the speakers working on?
- (A) Training a colleague
 - (B) Relocating an office
 - (C) Planning a budget
 - (D) Creating a catalog
39. What are the women waiting for?
- (A) A project proposal
 - (B) Some price information
 - (C) An official signature
 - (D) Some sample products
-
40. What does the man say he will do?
- (A) Call a department manager
 - (B) Hire an assistant
 - (C) Make an announcement
 - (D) Update a calendar
-
41. Where most likely are the speakers?
- (A) At a restaurant
 - (B) At a cooking school
 - (C) At a conference banquet
 - (D) At a supermarket
42. What does the "V" symbol mean?
- (A) The recipe is available online.
 - (B) The dish is vegetarian.
 - (C) The dish is very spicy.
 - (D) The ingredients vary with the season.
-
43. What does the woman say happened last month?
- (A) They opened a new location.
 - (B) They hired an additional chef.
 - (C) They held an outdoor festival.
 - (D) They won a local award.
-

44. What is the man unable to do?

- (A) Make a reservation
- (B) Keep an appointment
- (C) Find a conference room
- (D) Take some notes

45. What does the woman offer to do?

- (A) Change the location of an event
- (B) E-mail when a meeting time is confirmed
- (C) Call if there is a cancellation
- (D) Copy some records

46. What will the man probably do next?

- (A) Fill out a form
- (B) Update a contact list
- (C) Meet with a coworker
- (D) Check a schedule

50. Who is the woman?

- (A) A book author
- (B) A newspaper reporter
- (C) A graphic designer
- (D) A bookstore employee

51. What does the man explain?

- (A) A store policy
- (B) A printing process
- (C) A publicity plan
- (D) A cover design

52. What is the woman reluctant to do?

- (A) Start a new job
- (B) Go on a tour
- (C) Write for a blog
- (D) Review a magazine article

47. What event are the speakers discussing?

- (A) A product launch
- (B) A holiday celebration
- (C) An awards ceremony
- (D) A birthday party

48. What does the man want the catering staff to do?

- (A) Collect guests' coats
- (B) Bring supplies through a rear entrance
- (C) Wear hats when serving food
- (D) Work later hours than usual

49. What does the man still need to confirm?

- (A) The price of each dish
- (B) The number of servers
- (C) The arrangement of some tables
- (D) The names of some guests



53. What does the woman mean when she says, "Excuse me, do you work here"?

- (A) She would like the man to move.
- (B) She wants to get the man's assistance.
- (C) She is requesting permission to leave early.
- (D) She wants to check the man's identification.

54. Who most likely is the man?

- (A) A store clerk
- (B) A magazine journalist
- (C) A museum director
- (D) A professional photographer

55. What does the man say about the camera?

- (A) It is complicated to operate.
- (B) It comes with a carrying case.
- (C) It takes high-quality pictures.
- (D) Its battery has a short life span.

56. What is the woman concerned about?

- (A) The rate of production
- (B) The availability of staff
- (C) The temperature of a room
- (D) The cost of shipping

57. What do the men suggest?

- (A) Adjusting some controls
- (B) Hiring a technician
- (C) Replacing some equipment
- (D) Using different packaging

58. What does the woman say she will do?

- (A) Check with a supplier
 - (B) Place an advertisement
 - (C) Conduct an inspection
 - (D) Revise a production schedule
-

59. What was the woman doing in Vancouver?

- (A) Interviewing job candidates
- (B) Meeting new clients
- (C) Taking a vacation
- (D) Teaching a class

62. What is the man's job?

- (A) Scientist
- (B) Journalist
- (C) City official
- (D) Engineer

63. What has the company done during the past year?

- (A) Reduced waste
- (B) Increased sales
- (C) Started a training program
- (D) Marketed new products

 **64.** Why does the woman say, "Well, we'd like to"?

- (A) To accept an offer
 - (B) To express doubt
 - (C) To request an opinion
 - (D) To give a compliment
-

 **60.** What does the woman imply when she says, "Is this César Villa's résumé"?

- (A) She is surprised to see a document.
- (B) She is recommending a candidate.
- (C) She is worried about security.
- (D) She is unable to read some writing.

61. How does the woman know César Villa?

- (A) They used to be neighbors.
 - (B) They went to the same university.
 - (C) They organized a conference together.
 - (D) They worked at the same firm.
-

GO ON TO THE NEXT PAGE 

Circle Optical Supplies

Order: 78119

QUANTITY	ITEM
10	Display racks
20	Contact lens cases
50	Cleaning cloths
100	Eyeglass cases

65. Why is the woman calling?

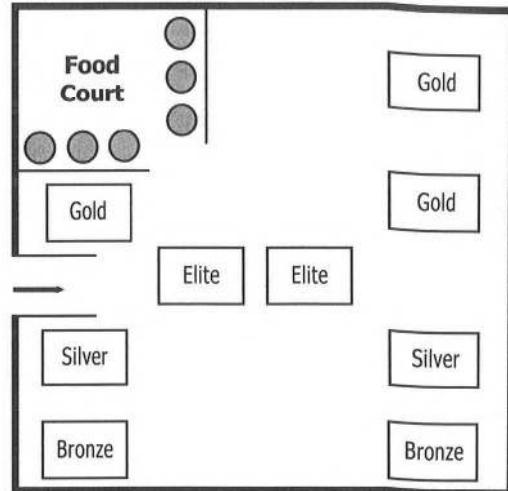
- (A) To upgrade an account
- (B) To advertise a product
- (C) To report a problem
- (D) To provide an estimate

66. Look at the graphic. What quantity on the original order form has to be changed?

- (A) 10
- (B) 20
- (C) 50
- (D) 100

67. What has the woman's manager instructed her to do?

- (A) Provide free shipping
- (B) Send samples of new products
- (C) Personally deliver an order
- (D) Offer a discount on a future purchase



68. What is most likely the man's job?

- (A) Landscaper
- (B) Chef
- (C) Cashier
- (D) Architect

69. Look at the graphic. What type of booth does the man reserve?

- (A) Elite
- (B) Gold
- (C) Bronze
- (D) Silver

70. What requirement does the woman mention?

- (A) Some information must be prepared.
- (B) Some products must be inspected.
- (C) A deposit must be made.
- (D) A blueprint must be approved.

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What type of business is being advertised?
- (A) A food company
 - (B) A photography studio
 - (C) A sporting goods store
 - (D) A fitness center
72. Who is Mike Clark?
- (A) A television journalist
 - (B) A famous film actor
 - (C) A professional athlete
 - (D) A city official
73. What does the speaker encourage listeners to do?
- (A) Try a free service
 - (B) Arrive early to an event
 - (C) Compare prices online
 - (D) Enter a contest
-
74. Who are the listeners?
- (A) Company shareholders
 - (B) Sales representatives
 - (C) Marketing consultants
 - (D) Software developers
75. Why does the speaker thank the listeners?
- (A) For working long hours
 - (B) For holding a fundraiser
 - (C) For reducing expenses
 - (D) For assisting customers
76. What will the listeners receive?
- (A) An invitation to dinner
 - (B) Some additional time off work
 - (C) Some extra money
 - (D) A tablet computer
-
77. Where does the speaker most likely work?
- (A) At a catering company
 - (B) At a hotel
 - (C) At an airport
 - (D) At a tourist office
78. What does the speaker want to confirm?
- (A) The size of a room
 - (B) The name of a traveler
 - (C) The number of people
 - (D) The time of arrival
79. What does the speaker say is available on a Web site?
- (A) Some photographs
 - (B) An event schedule
 - (C) A discount code
 - (D) A dinner menu
-
80. According to the speaker, what change will be implemented this summer?
- (A) A gift shop will be added.
 - (B) Hours will be extended.
 - (C) Admission prices will rise.
 - (D) Programs for families will start.
81. How can employees sign up for extra work?
- (A) By registering online
 - (B) By calling the park office
 - (C) By submitting a written request
 - (D) By speaking to a supervisor
-
82. What is mentioned about the Wildflower trail?
- (A) It has been expanded.
 - (B) It is designed for children.
 - (C) It is currently closed.
 - (D) Its flowers are in full bloom.

83. What event does the speaker mention?

- (A) A lecture series
- (B) The dedication of a building
- (C) The opening of a business
- (D) A company health fair

 **84.** Why does the speaker say, "How could you miss this?"

- (A) To clarify a procedure
- (B) To emphasize a deadline
- (C) To encourage participation
- (D) To make a criticism

85. What does the speaker say is posted in the break room?

- (A) A sign-up sheet
- (B) A list of Web sites
- (C) A safety notice
- (D) A newspaper article

86. What is Nell McCarthy known for?

- (A) Leading trips around the world
- (B) Writing a best-selling book
- (C) Discovering a plant species
- (D) Acting in popular films

87. Why did Nell McCarthy move to Brazil?

- (A) To open her own business
- (B) To learn the local language
- (C) To manage a corporate office
- (D) To conduct some research

88. What will happen on June 16?

- (A) An interview will be broadcast.
- (B) A study will be published.
- (C) An award recipient will be announced.
- (D) A movie will be released.

89. According to the speaker, what will take place this afternoon?

- (A) A software upgrade
- (B) A safety inspection
- (C) A maintenance project
- (D) A training session

90. What does the speaker ask listeners to do?

- (A) Move their vehicles
- (B) Set up some equipment
- (C) Select a time slot
- (D) Print some handouts

 **91.** What does the speaker imply when he says, "It wasn't our decision to have this done today"?

- (A) He needs more time to make a choice.
- (B) He is unhappy with the timing of some work.
- (C) He has an important meeting today.
- (D) He does not know who managed a project.

AGENDA

1. Overview	Brenda
2. Video	Xinzhou
3. Handbook	Monica
4. Coaching	Shigeru

92. What is the purpose of the meeting?

- (A) To present changes to a program
- (B) To review client feedback
- (C) To introduce new staff
- (D) To select a product design

 **93.** Look at the graphic. According to the speaker, which presenter will require the most time?

- (A) Brenda
- (B) Xinzhou
- (C) Monica
- (D) Shigeru

94. What does the speaker request that the listeners do?

- (A) Turn off their phones
- (B) Wait to ask questions
- (C) Sign an attendance sheet
- (D) Stay a few minutes longer

Project	Cost
Bike Lanes	\$1 million
Library Expansion	\$2 million
Parking Garage	\$2.5 million
Community Center	\$3 million

95. Who most likely is the speaker?

- (A) An accountant
- (B) A business owner
- (C) A city official
- (D) An architect

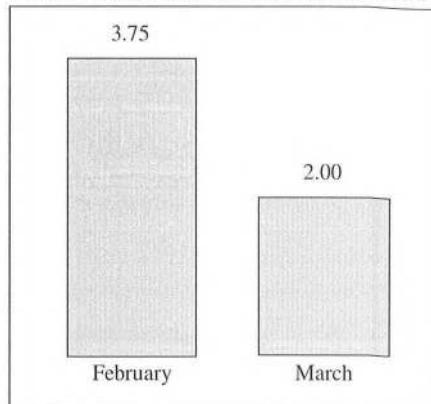
96. Look at the graphic. How much will the selected project cost?

- (A) \$1 million
- (B) \$2 million
- (C) \$2.5 million
- (D) \$3 million

97. What will the speaker do next?

- (A) Show a video
- (B) Provide additional information
- (C) Visit a library
- (D) Present an award

Steel Production in Thousand Tons



98. What will the speaker do next week?

- (A) Tour a facility
- (B) Hire a manager
- (C) Present a new product to clients
- (D) Meet with a board of directors

99. Look at the graphic. Which factory location does the chart refer to?

- (A) Franklin
- (B) Hollister
- (C) Centerville
- (D) Springfield

100. According to the speaker, what caused a problem at one factory?

- (A) Bad weather
- (B) New regulations
- (C) Higher energy costs
- (D) A labor shortage

This is the end of the Listening test. Turn to Part 5 in your test book.

