

*Actual Test 01***PART 1**

1. (A) The clock face is round.
 (B) Some people are walking side by side.
 (C) There are several cars at the intersection.
 (D) A man is leaning against the railing.

2. (A) Flowers are growing in a garden.
 (B) Pots are full of food.
 (C) Flower arrangements are on display.
 (D) A woman is buying some flowers.

3. (A) Cars are going in both directions.
 (B) Cars are parked under the bridge.
 (C) Some people are waiting at the crosswalk.
 (D) The man is wandering around the road.

4. (A) Some people are baking bread.
 (B) Baked goods are displayed in a showcase.
 (C) Many customers are shopping for bread.
 (D) Some desserts are being eaten.

5. (A) A woman is watching TV.
 (B) Some lights are being turned on.
 (C) Most of the seats are unoccupied.
 (D) The wall is covered with patterned wallpaper.

6. (A) A man is leaning on the railing.
 (B) The pictures are being hung.
 (C) Some wires are hanging from a bar.
 (D) Pictures are hung from a wall.

7. (A) They're walking down the hallway.
 (B) The floor is being tiled.
 (C) Some lights are being turning on.
 (D) A row of lights is hanging from the ceiling.

8. (A) Some people are standing by a door.
 (B) Some people are seated on the stairs.
 (C) Some people are crossing the street.
 (D) Some people are eating their lunches.

9. (A) A man is putting his suitcase onto the carousel.
 (B) Some people are standing next to their luggage.
 (C) People are waiting to board the plane.
 (D) Everyone is looking at the monitor.

10. (A) Cups have been placed on the table.
 (B) They're reading a book.
 (C) The table is being arranged.
 (D) A woman is studying for an exam.

PART 2

11. What's wrong with this computer?
 (A) Yes, there was a long line.
 (B) It just hasn't been turned on yet.
 (C) This computer is our new model.

12. Where do you plan on spending your vacation?
 (A) Sorry, there is no vacant room.
 (B) In Taipei.
 (C) I'll fly there.

13. Is there any grocery store near here where I can get some fruit?
 (A) There is a place about 10 minutes away from here on foot.
 (B) No, I want some vegetables instead of fruit.
 (C) Should I look for other stores?

14. Why is the conference room empty?
 (A) Go to the conference room.
 (B) We're renovating it.
 (C) We have several items on today's agenda.

15. What's the price of a flight ticket to New York?
 (A) That's too expensive.
 (B) It takes about 5 hours.
 (C) About \$230.
16. Aren't you going to the presentation this afternoon?
 (A) No, last night.
 (B) In the Grand ballroom at Crown plaza hotel.
 (C) I'd like to, but I have to finish the quarterly sales report.
17. Who entered these figures on the spreadsheet?
 (A) I'm sorry I can't figure it out.
 (B) My assistant did.
 (C) There is an error in calculation.
18. When will the new secretary start working?
 (A) I'm walking there, too.
 (B) If memory serves me right, next Monday.
 (C) I already applied for the position.
19. Why did you pull the fax machine's plug out?
 (A) To move it closer to the copier.
 (B) I'll fix it tomorrow.
 (C) No, I didn't plug anything in.
20. Where will the reception be held?
 (A) At a famous seafood restaurant down the street.
 (B) To honor Mr. Takeshi.
 (C) I'm going to a small town called Saphina.
21. The package hasn't been delivered yet, has it?
 (A) I have to pack my suitcase.
 (B) Let me ask Paul.
 (C) There is a lot of traffic on Highway 14.
22. Can you please fill me in on what was discussed in the last meeting?
 (A) Actually, I wasn't there, either.
 (B) There was a meeting yesterday.
 (C) Yea, we need to fill that position.
23. Which one do you prefer for dinner tonight, spaghetti or curry rice?
 (A) You are welcome.
 (B) Either would be good.
 (C) You have to reserve a table.
24. I had a job interview on Monday morning.
 (A) Not necessarily.
 (B) That's not the best option.
 (C) How was it?
25. How long is the marketing report?
 (A) I bought it at a flea market.
 (B) You have to report all mistakes.
 (C) About fifteen pages.
26. Shouldn't you leave for the workshop?
 (A) There are some left.
 (B) I want to work out at the gym.
 (C) No, it was cancelled.
27. Would you please update the training schedule?
 (A) No, I don't want to take the train.
 (B) I already made all the necessary changes.
 (C) I think I have to reschedule the appointment.
28. Could you help me type this up or are you busy right now?
 (A) Yes, you're right.
 (B) What type of movie is it?
 (C) I have time to do it.
29. How often do you attend the training sessions?
 (A) On a quarterly basis.
 (B) For about a month.
 (C) There aren't many attendants.

30. Why don't you go out for dinner tonight?
(A) The food was delicious.
(B) Mr. Lynn did.
(C) Unfortunately, I have to work late tonight.
31. When can you send the manual for this new printer?
(A) Where can I find the receipt?
(B) You can find it in any appliance store.
(C) You can have it before noon.
32. Does Jane work in the personnel department?
(A) I bought an apartment.
(B) I'll walk to the department store.
(C) Yes, she is my coworker.
33. Can you come here to sign the contract anytime tomorrow?
(A) I've been assigned a new marketing project.
(B) Sure, I'll drop by in the morning.
(C) Sometimes.
34. Who changed the password for the security system?
(A) I think it was the president.
(B) You have to bring your passport with you.
(C) To secure your mail better.
35. We'd better purchase our tickets for the concert.
(A) I'll take care of it today.
(B) I prefer playing the guitar.
(C) I've already booked a flight.
36. Marian will arrive at the airport at 7:30.
(A) Is John picking her up when she gets in?
(B) The alligator on the poster looks alive.
(C) I'd like to but I have a previous appointment.
37. I can give you a hand, if you have more data to analyze.
(A) I'm sorry, I'm too busy.
(B) Thanks. That would be big help.
(C) Yes, we need a new analyst.
38. You can turn in the research results by tomorrow, can't you?
(A) I turned down the invitation.
(B) I'm still compiling them.
(C) No, it's from the researchers.
39. Do you want to join our advertising campaign?
(A) Sorry, my hands are full.
(B) Please, join our website.
(C) Yes, they are.
40. I think the prices at this market are reasonable.
(A) Yes, and the quality is great, too.
(B) Just go down the Willson Road.
(C) There is no reason.

PART 3

41-43 refer to the following conversation.

- w Excuse me. How much do you charge for parking per hour?
- m I'm afraid to say this parking lot is all full right now.
- w OK. Could you recommend another parking lot nearby that I could use? I need to park my car and get to an appointment, but I am new to this town and not familiar with the area. I may not make it to the appointment in time.
- m Why don't you check out the garage at the Carlton Theater across the street? The theater is closed today and the parking lot there doesn't charge a lot. I'm sure you will be able to find a parking spot there. I know parking in the city can be a headache, which is why I always try to use public transportation.

44-46 refer to the following conversation.

- M** Good morning, Linda. Can I sneak a peek at the sales report before the executives' meeting this evening? How is it coming along by the way?
- w** I'm devoting myself to the report right now. It should be ready for you to review by noon. Would it be OK if I e-mailed it to you by then? I'm afraid any time sooner will be impossible for me, considering my workload right now.
- M** That's fine. And could you make copies to circulate at the meeting? I'll let you know this afternoon about exactly how many copies I'll need.

47-49 refer to the following conversation.

- w** Excuse me, this camera looks really nice, but do you know how much it is? I can't find a price tag anywhere.
- M** Well, you are in luck. We've just slashed the price for this model and I guess we didn't have a chance to put the new price tag on yet. Let me talk to the assistant manager in the storeroom. I'll check with him and confirm the price.
- w** I've really come by at the right time! I've been thinking about buying this one for some time, but the price was a bit out of my range. With this price discount, hopefully I will be able to afford it. Of all the models I've looked into, this one is by far my favorite one.

50-52 refer to the following conversation.

- M** Won't you go out with me and Lisa for lunch? We're going to the Italian restaurant across the street before the executive meeting starts.
- w** Thanks, but I can't. I still have to make copies of the printouts for the meeting. The time of the meeting was changed and it now starts in half an hour. Actually, you guys may be pressed for time if you decide to eat out.
- M** I didn't know that. In that case we'd better just grab just some sandwiches. I don't want to take any chances and be late for

the meeting. Can I pick something up for you?

- w** No, that's fine. I can't spare any time at all before the meeting. I'll just grab something to eat after the meeting is over. Thanks for asking, though.

53-55 refer to the following conversation.

- w** Excuse me, sir. I talked to your assistant editor last night and she told me your magazine has an assistant photographer position open. I work in the building across the street so I thought I could drop by to see if I could learn more about the job. Right now I'm working as a part-time assistant photographer at a publishing company.
- M** Well, I'm afraid you are talking to the wrong person. Mr. Chu should be able to help you. Mr. Chu is our head photographer and he's responsible for hiring the photography department employees, but his schedule is full today. You'll need to set up an appointment to meet him.
- w** Oh, I hoped he might spare just a few minutes to tell me more about the position.
- M** Well, he probably won't have time for that, but let me call his office. Maybe you can talk with his assistant.

56-58 refer to the following conversation.

- M** Hi, you left a message on my answering machine and mentioned the team uniforms you've asked us to make you. Have there been any changes?
- w** Yes, we originally asked you to deliver them next Wednesday. However, is there any chance that you can have them delivered to us by the end of this week? You see, the team's schedule has been updated. We've been called up to play at a special exhibition game next Monday. Do you think that you can pull it off? It would be really great if we can play the game in our new uniforms. I apologize for making this kind of demand on such short notice.
- M** Well, you know, everything is done except for the team's logo. All I need is a picture of

it, which you were supposed to send me. If you could forward that to me today, I don't see an issue in completing the order in time.

59-61 refer to the following conversation.

- w Can I see the store manager? Actually, if the store manager is unavailable, you might be able to help me, too. Could you get someone to wipe up the floor in aisle 6 where the baking supplies are? I just dropped flour all over the ground. People could slip and be injured.
- m Did a bag break again? This is the third time that's happened today. We need to check if there's a problem with the packaging of that flour product. If you don't mind, can you explain to me exactly how it happened?
- w I was picking up a bag of flour off the shelf, and the bottom of it was cracked open. I think it wasn't properly sealed, because I didn't even tug it very hard before it just ripped. I would strongly suspect that there's a problem with the product packaging.
- m I'm really sorry for the inconvenience. I'll need to make a phone call to the supplier about this. But right now I'd better send someone from the stockroom to clean up the spill. Thanks for letting me know.

62-64 refer to the following conversation.

- w Hello, can I speak to Mr. Wright? My name is Nancy Grace. I am calling to see if I can hire your company for the landscaping work around my home in Evansville. It's the new one under construction on Meridian Street. Would it be possible for you to drop by and give me a quote sometime this week?
- m Certainly, Ms. Grace. Thanks for showing an interest in us. We would be happy to give you a quote. I know where your new house is. I'm free Wednesday morning and Friday afternoon.
- w Wednesday morning would work best for me. How about 10 o'clock?
- m 10 o'clock is fine. I'll see you there and we can then look around the site together. Until

then, why don't you log on to our website to see some photos of our previous work? It will give you an idea of what kind of landscaping work you might like done. Then we can work together from there.

65-67 refer to the following conversation.

- m Good morning. My name is Adam Jackson. I'm here to see Ms. Parker, the human resources manager. I will be working here from today and I was instructed to report to her for a tour of the building. Can you help me find her?
- w Actually, I'm Jane Parker. It's my pleasure to finally meet you, Adam. Before I walk you around the building, I'll take you to your desk first. Do you know your access code yet? You should have received it from the technical support team this morning. Without the access code, there is not much work you can do here at the office, so it's crucial that you get your code as soon as possible.
- m Nope. What's it for? To enter the building?
- w No, it's your personal password to log on to our computer system. Someone from technical support is on the way right now. They should be here any minute now.

68-70 refer to the following conversation.

- w Hey, Evan. You mentioned a medical conference in Toronto that you are going to attend next week. Well, guess what? I'll be joining you for the conference, too. I'm leaving next Tuesday on the 2 p.m. flight. When are you flying out?
- m Oh, I think we're taking the same flight. That's really great. Do you think we can sit together? It's a long flight and it would be great to have someone to talk to.
- w That would be nice. I don't have the seat number offhand, but I'll check it out right away with the travel agency. By the way, how about sharing a cab to the airport? I don't want to drive there, but taking the bus would take too long and be too inconvenient with all my bags. We can split the taxi and then it would be only a few dollars more expensive than taking the

airport shuttle.

- M Sharing a cab sounds like a good idea. I was going to drive to the airport, but I didn't want to park my car at the long-term parking lot at the airport.

PART 4

71-73 refer to the following announcement.

Good afternoon, Whole Food Market patrons. This is your chance to join thousands of others for the exclusive benefits we are offering to Whole Food Market Shoppers Club members. As a club member, you'll receive special discount offers not available to the general public on our store brand products. Our discount offers are not limited to our already well-known food section, but also apply to other household goods in the store, such as our dishware or kitchenware collection. And now is a great time to sign up because for today only we're offering a basket of fresh farm grapes when you sign up for the membership. Please visit the customer service desk to pick up an application form. You'll never regret becoming a club member.

74-76 refer to the following introduction

Good evening, everyone. I'm Miranda Smith, the chief librarian at the Marion Public Library. Before we proceed, I would like to express our deepest appreciation to the Keystone Symphony Center for hosting this wonderful fundraising event to benefit the library. We believe that every donation, regardless if it's big or small, will help us build a better future for our community. Your generous donation will be spent on expanding our book collection, hiring additional staff, and offering more cultural programs for children. If you'd like to see more tangible results of what your help today will do, we've prepared a stack of brochures on each table. Please check out our brochure to learn about the various activities made possible by your help from last year's event. But for now, let

me bring you to the entertainment portion of the evening. We proudly present the St. Peter's Symphony Orchestra.

77-79 refer to the following announcement.

Attention train travelers to Manchester travelling with Scottish Express. We've just received word from the railway control center that the railroad between Bolton and Preston has been damaged by the heavy rain. As a result, we will be stopping at the next station, which is Greenville, until workers complete the repairs, which should take an hour. During this stop, you may get off the train and visit any of the cafes or shops in the historic station.

Fortunately, the next stop is actually a popular stopping point for tourists, as this station is over 100 years old. There are many antique shops to look around in and lots of spots where you can take pictures. However, if you do choose to get off the train, please make sure to take your personal belongings with you as we cannot be held responsible for looking after them. Also, be sure to return to your seats 45 minutes from now, or you may miss the train. We apologize for any inconvenience caused by this delay. If you have any questions, please visit the information desk at Greenville Station for assistance.

80-82 refer to the following radio broadcast.

This is Jennifer Locke from WTLK. Starting this Wednesday, I'll be hosting a new talk show with Dr. John Norton of Clarion Hospital. We invite you to join us every Wednesday at seven for our show, which will be dedicated to your health issues. This new show was created in response to our listeners' growing concern for a longer and healthier life. Each week we will be hosting leading health experts for a full hour of conversation about diet, exercise, and the latest medical breakthroughs that will guide you to a healthier life. During the second half of the show, listeners are invited to call in and our experts will answer your questions. So tune in every Wednesday at 7, and let us help you with

all your health concerns and problems. You're listening to WTLK radio.

83-85 refer to the following advertisement.

Have you been dreaming of a trip to Europe? Here's Trans-Atlantic to help you with all your traveling needs. Trans-Atlantic has been providing specialized travel services in Nordic countries for 20 years. To commemorate our 20th anniversary, we are introducing a special package tour to Sweden, Finland and Norway with the most affordable pricing options. This special package was put together to show our dedicated customers how much we appreciate their continued support for our business. Only Internet registration is accepted on our website, transatlantic.com. So visit us soon and find out more about this incredible offer.

86-88 refer to the following announcement.

Good morning, everyone. I am Nick Poster, dean of the civil engineering department at City College. I appreciate your enthusiastic response to this year's conference thus far. I have been getting a lot of positive feedback from all the participating students and faculty members regarding the interesting lectures that we've held. But I have a sincere apology to make about a little tweak in the schedule. Dr. Joseph Hansen, who was supposed to lecture this morning on innovative technical solutions for problems with all recycling facilities, missed his plane this morning due to an urgent personal matter. As a result, her speech has been pushed back until tomorrow. Fortunately, Dr. Lesley Menzies kindly offered to move up her speech on professional standards, which was originally scheduled for tomorrow morning to this morning, so that speech will begin right here in 15 minutes.

89-91 refer to the following speech.

Attention, please. I would like to present to you our new day shift manager Maria Pullman. Maria will be in charge of all restaurant affairs from 9 A.M. to 4 P.M. As you all know, we

recently enhanced our lunch menu. With the better lunch selection, our customer base has grown markedly during lunchtime hours. Maria will be responsible for retaining and training more employees to meet the increased demand during lunch. She'll also be given the authority to manage the weekly work schedules for all of you. In her previous job as a shift manager at a local seafood restaurant, she gained experience with training and scheduling staff members. I am sure she will be a great addition to our restaurant. In fact, she is already working on next week's work assignments, so if you have any questions or concerns about the work schedule, you should talk to Maria ASAP. Let's all welcome her to our restaurant, and try our best to make her feel at home.

92-94 refer to the following recorded message.

Welcome to the Cleveland Art Museum. This handheld audio player in your hands will help you navigate the special exhibition entitled "Surrealism in Poland." As you walk through the exhibition, you'll see a yellow sign shaped like a microphone next to each art work. If you point this audio player towards the sign, a detailed narration about that work of art will be automatically played. So if you find any art work that stirs an interest in you, feel free to find out more about it without having to ask anyone for assistance. If you encounter any technical problems, please go to the information desk and exchange the device. Also, please visit the museum shop where various souvenirs on surrealism are available.

95-97 refer to the following announcement.

As a final reminder, I would like to make sure everyone knows that today is the last day you may submit a travel reimbursement form under the current system. If you have unreimbursed expenses and wish to use a paper form, I urge you to complete it and submit it by the end of today. The new system will take effect as of tomorrow. From tomorrow you'll be required to

submit all travel expense reports using the new centralized computer system, as paper submissions will no longer be accepted. We believe that the new system will greatly save both time and resources in the long run. The new computerized system is very user-friendly, so it shouldn't be too difficult to learn how to use it. For the past few weeks, the company has offered training sessions on this new system, but if you haven't taken one of these sessions, contact Emilio at extension 1025 to set up an individual training session.

98-100 refer to the following advertisement.

Do you want for a change in scenery in your professional life? If you're screaming yes, then you'd better contact the Grisham Commerce Center immediately. We know that choosing a career is one of the most important decisions you can make in life, and we'd like to help you make the right decision. Career development sessions such as interview skills and resume writing tips are available from Monday to Sunday. All of our instructors are experienced professionals in their respective fields so they can aid you with whatever professional problems you might have. Our downtown campus is conveniently located on Michigan Street and is easily accessible by subway. Our classes at early bird discount rates are limited to those who sign up for courses on our website (www.grishamcenter.com) by this Sunday. In case you are not sure if this is the right move for you, our career counselors will offer you a free session to discuss your future. Call us today at 1-888-543-2323.

PART 1

1. (A) Some of the tourists are leaning over the railing.
 (B) They're taking a picture of an outdoor scene.
 (C) People are standing on the suspension bridge.
 (D) People are resting in the shade.

2. (A) Flowers are being placed near the path.
 (B) Some people are walking down the path.
 (C) A path is surrounded by shrubs.
 (D) Flowers are growing along the pathway.

3. (A) A woman is sitting near the low wall.
 (B) There is a boat on the water.
 (C) Some people are standing on the deck.
 (D) Some people are strolling along the river.

4. (A) A woman is walking while talking on the phone.
 (B) Some notices are being posted on the bulletin board.
 (C) A crowd has gathered in the plaza.
 (D) They are wearing backpacks.

5. (A) People are eating food at the restaurant.
 (B) People are lining up at the counter.
 (C) People are waiting to get a drink.
 (D) People are paying for their meals.

6. (A) They're concentrating on work together.
 (B) They're helping each other move a desk.
 (C) They're handling documents.
 (D) They're arranging some books on the shelves.

7. (A) He's choosing an appliance.
 (B) He's cleaning some equipment.
 (C) He's pulling a suitcase.
 (D) He's facing a machine.

8. (A) A man is boarding a boat.
 (B) A tree has fallen into the ocean.
 (C) The statue overlooks the water.
 (D) People are walking in the woods.

9. (A) People are shopping in the department store.
 (B) The buildings look the same.
 (C) A man is entering the store.
 (D) There are clouds in the sky.

10. (A) They are eating sandwiches at a table.
 (B) A waiter is taking an order.
 (C) There are chairs around the tables.
 (D) Tables are being cleaned by waiters.

PART 2

11. How long does it take from here to Amsterdam by airplane?
 (A) About 14 hours.
 (B) That was a long time ago.
 (C) You'd better not.

12. What color paint would look good in this new marketing office?
 (A) I don't like painting, either.
 (B) White would be good.
 (C) There is a famous market in my neighborhood.

13. Do you have time for an interview on Friday?
 (A) It's 5:30.
 (B) Yes, I did.
 (C) How's Thursday?

14. Who's in charge of the main office renovations?
 (A) There is no charge for it.
 (B) The new project manager.
 (C) To go to the headquarters.
15. Where can I find the director of the program?
 (A) It is an interesting program.
 (B) In the conference room.
 (C) You have to ask him directly.
16. Would you like to try the new Japanese restaurant?
 (A) It's on the house.
 (B) How about the new Thai restaurant on Main Street?
 (C) I heard their food is great.
17. How many printers should we order?
 (A) There aren't many.
 (B) I think 4 is enough.
 (C) Why don't you order via the Internet?
18. Isn't that tall building the one we are looking for?
 (A) Yes, I believe so.
 (B) No, it isn't built yet.
 (C) You have to install it first.
19. How can I pay for these cans?
 (A) We only accept cash.
 (B) Your efforts surely paid off.
 (C) I don't have any credit cards.
20. It's overcast and really dark outside today.
 (A) The forecast is calling for rain as well.
 (B) Well, the bad weather had to let up eventually.
 (C) The ladder is casting a shadow.
21. How do you commute to work?
 (A) Communication is an important skill in business.
 (B) I don't want to walk.
 (C) There is a train station near my house.
22. When did you get the floor plans for the museum?
 (A) They came this morning.
 (B) I didn't plan to review it.
 (C) On the first floor of the museum.
23. Why don't we put our heads together and organize this conference tomorrow?
 (A) Yes, he's very organized.
 (B) Actually, I have the day off tomorrow.
 (C) I walked there yesterday.
24. You'd better change the transmission.
 (A) It's not transmitted.
 (B) I don't have change.
 (C) How much will that be?
25. Are you visiting their office or are they coming to yours?
 (A) Nice to meet you.
 (B) I think I should go to theirs.
 (C) Aren't you coming over today?
26. Shouldn't these boxes be sent today?
 (A) We have to send them first.
 (B) No, he didn't.
 (C) Yes, do you have time to do it?
27. Who's supposed to attend this annual meeting?
 (A) There was a manual over there.
 (B) Everyone except Paul.
 (C) I'll meet him at the station.
28. Are you going to transfer Sharon, or hire a new human resources manager?
 (A) We need higher salaries.
 (B) There are not enough resources.
 (C) It hasn't been decided yet.
29. How did you like the meeting yesterday?
 (A) I'll meet you then.
 (B) Which one?
 (C) They'll come in tomorrow.

30. Why don't we share a taxi to the office?
(A) No, it's in our office.
(B) I plan to drive, but can I give you a ride?
(C) It's about the quarterly sales report.
31. Why is the place for the conference changed?
(A) It's about the company merger.
(B) The other one is already reserved.
(C) It'll last for about an hour.
32. When did you learn about the building renovation?
(A) Actually, I haven't heard anything about that.
(B) The building manager.
(C) I heard it by phone.
33. Do you have a copy of Simon Simpson's new novel?
(A) I'm afraid we don't.
(B) It's on the first page.
(C) You can use the copier downstairs.
34. Why did you reserve the space so far in advance?
(A) It was just a few months ago.
(B) That's not that spacious.
(C) It's very popular at this time of the year.
35. Would you mind showing me how to install this software?
(A) Not at all.
(B) You have to keep it in mind.
(C) I prefer a harder one.
36. You have already been introduced, haven't you?
(A) I'm not ready yet.
(B) The launch date will be tomorrow.
(C) To several coworkers.
37. Where can I find the phone number of the marketing director?
(A) There is a famous market near our office.
- (B) I'll call you later.
(C) Try the company website.
38. Why didn't they approve this research proposal?
(A) They are missing an important form.
(B) It hasn't been proven yet.
(C) I'm searching for a bookcase.
39. Could you distribute samples of our new lipstick?
(A) I'm afraid I'm not available.
(B) I read the newspaper article.
(C) We contributed \$2,000 to this environmental project.
40. How about working with a team for this new line of footwear?
(A) I didn't wear running shoes today.
(B) That sounds like fun.
(C) Not that I'm aware of.

PART 3

41-43 refer to the following conversation.

- w Hello, Karl. Are you attending the medical conference in Taipei this Sunday?
- m Yes, I'm heading off for Taipei the day after tomorrow. It will be my third visit to Taipei. Have you ever been there? I wish you could have accompanied me to the conference. We would have such great time together.
- w Oh, don't worry. You'll have a great time there regardless. Last year's conference was so great and informative. I hate to miss this year's conference, but I have the Kim report that needs to be done by next Monday.

44-46 refer to the following conversation.

- m Hi, Denis. I'm here for my 4 o'clock appointment with Dr. Miller.
- w Oh, Mr. Jonathan. I've left a message with your secretary this afternoon. I also left a voice mail on your phone, but I guess you

didn't get it.

- M** Oh, I haven't checked my voice mail or checked in with my office today because I had a long meeting with some clients outside of the office. Is anything wrong? It must be something crucial, considering you've made such an effort to contact me.
- w** Well, Dr. Miller was called for an emergency operation and I'm afraid that he won't be back today. Is it possible for you to come back and see him tomorrow at the same time? I know that Dr. Miller has nothing important planned for tomorrow, so I am sure he'll be available to see you.

47-49 refer to the following conversation.

- w** Did you see the Boston Daily this morning? Our restaurant got a five-star rating in the local restaurant section!
- M** What? That's excellent news. Did the food critic comment on any of the dishes in particular? What was his favorite dish?
- w** Let me think... I think the writer recommended every entree on our menu, but he especially praised our steak and shrimp scampi. I'm going out to grab more copies of the paper. I'll lay aside a copy for you.
- M** We probably have to wait until later this afternoon. People will be here for lunch any moment now. And I bet we'll have a lot more people in today because of this amazing review. This is very exciting news for our business!

50-52 refer to the following conversation.

- M** Wow. You packed a lot of boxes already. I thought your department wasn't moving to the new building until next week.
- w** You're right. But I'm taking a two-week vacation from tomorrow. When I get back, my office will be moved to the new building so I have to pack everything before I leave. The only problem I have right now is that I have a meeting with a client this afternoon and there's no space for the client to sit with all these boxes. To be honest, I'm a bit embarrassed to have my client see all this

chaos. But the client's building is closed today for a security check-up, so I can't think of a better alternative.

- M** Do you want me to book a conference room for your meeting this afternoon? You won't have to invite your client to this messy office. I'm sure your client would prefer to have the meeting in the conference room rather than this chaotic space.

53-55 refer to the following conversation.

- M** Excuse me. I saw a written notice on the bookshelves saying newly released books can be taken out for up to one month. Is that correct?
- w** Yes. New releases are due a month after they've been taken out, just like all the other books we have.
- M** Oh? Was I mistaken? I'm a bit confused. I always thought new books had to be returned in just two weeks. That's why I always felt rushed to finish them. I feel a bit foolish now.
- w** You're right. The library used to stipulate that new books be returned fourteen days after being taken out. But we recently implemented this new policy because so many patrons requested a longer term. Hopefully, this new policy will help people like yourself enjoy new releases a little more comfortably.

56-58 refer to the following conversation.

- w** Can I get some printer paper? I need to print some presentation material, but there's no paper in my printer. I just got back from the storage room, but I can't find anything there either.
- M** Yes, we are short on many office supplies right now. I was going to go to the office supply store tomorrow, but maybe I should try to go before then. Let me see... I have a lunch appointment at 12:00, but I can pay a visit to the store straight after that meeting. Is there anything you need besides the paper?
- w** There sure is. Let me write out a list for you.

- M Certainly. I know we've used up most of the envelopes and Post-its. Hold on, and I'll help you with that list.

59-61 refer to the following conversation.

- w Hello. This is Sue Ryan, the tenant in apartment 14. My lease expires on Friday and I'd like to know what the procedure is for vacating the apartment. What do I do with the keys and how do I get my security deposit back?
- M Well, once you move out, we'll first inspect your apartment for damage. If everything is fine except for normal wear and tear, we'll refund your full security deposit. Otherwise, we deduct the repair costs. All you have to do is return the keys to our office after you move out.
- w Actually, I've already taken all our belongings out, but I'll be out of town for a job interview today and won't be back for a week. Is there no way I can drop by the office to give back the keys during the week?
- M Sure. You can put the keys in an envelope and slide it under the front door of this office anytime. We'll just need them before Sunday.

62-64 refer to the following conversation.

- w Hi, Mario. Did you have a chance to review the draft of my report I sent you last night about the new highway construction budget proposed by the Department of Construction? I'm submitting it to the Journal of Modern Construction next month. If you have any critical feedback, please share it with me. Are there any issues I should touch on more deeply, for example?
- M I did read it over and overall, the report is thorough. But I think our readers would be curious about why there have been so many budget overruns over the years. Have you interviewed Gina Seo? She's the head of the Department of Construction, so she should have the answer to that question.
- w I've been trying to track her down, but she

never seems to be in her office. Fortunately, I finally found a way to contact her directly. This morning, her secretary finally gave me her mobile number. So, I hope to reach her this afternoon.

65-67 refer to the following conversation.

- M Hi, Janice, I'm trying to sign up for the trade expo I need to attend next month. It's due today and I should fax the copies of our brochures over to them, but I have never used the new fax machine. Could you give me a hand in working this machine?
- w Certainly, I'd love to show you how to use it, but I also have a lunch appointment with clients scheduled in ten minutes. I am afraid it won't be enough time to show you how it works. I can come by your office once the meeting's over, though.
- M That would be great. I didn't expect them to ask for all those documents to be submitted via fax. Most of the expos I've visited recently just requested a simple application form completed online.
- w That is a little strange. But this fax machine is a lot different from the old one. You need to actually learn to use it, so this is a good opportunity for you. I'm sure in the future you'll have to use the fax machine anyway.

68-70 refer to the following conversation.

- M Welcome, Linda. Please come in, and I'll walk you around the factory. As you can see, we're really working hard to meet a big increase in orders. I guess your sales team has been doing quite an excellent job.
- w Well, the engineering team, which means Paul deserves the credit. Selling the new model has never been easier thanks to the great design. But on the production side, do you think we can keep up with the increased demand? I know the workload in recent months has been very heavy on your division. I'm concerned that it may be too much of a burden on your team.
- M Well, as of right now it's hard to say. The last few weeks have definitely been challenging. But once construction of the second factory is completed as planned by

the end of next quarter, we'll be able to double our production capability so we won't have any problem meeting orders.

PART 4

71-73 refer to the radio broadcast.

Good morning, listeners. This is Melanie Christenson from LSTY with your hourly local news, weather and traffic update. Last night's storm led to a great many tree branches falling onto Route 14. Currently, city workers are clearing away the branches from the road. This road work is causing morning traffic that is worse than usual. Please pay extra attention to the work crews when you pass them by. Also, one more road tip: on Wednesday, Broadway Avenue will be closed between 7th and 9th avenues. Please plan accordingly on Wednesday to avoid congestion. And now we have a weather update with Ron Phillips. He will tell us more about last night's storm which has caused many traffic-related problems on roads today.

74-76 refer to the following telephone message.

Hello, I'm calling from REECHS, a market research agency. If you can spare 5 minutes to respond to our survey on the vehicles you currently own, you will be eligible to receive \$100 worth of auto part coupons. This is a great deal, considering that the survey is very short and contains very straightforward and simple questions, and should not take more than 20 minutes to complete. Just call us back at 473-5832. But do it fast! Your chance to get this incredible gift will disappear at midnight tonight. For those of you who call before midnight, the coupon will be delivered to you in 5 to 7 business days. We look forward to hearing from you.

77-79 refer to the following announcement.

Attention passengers traveling on the Euro Express to Milan at 10:45. Because of some mechanical problems with the express train, we are expecting a one-hour delay. There has also been a change of the departure location. The departure is now scheduled for 11:45, and it will no longer be leaving from track 6 as originally announced. It will be boarding instead at track 14. All travelers must have their boarding tickets and travel documents ready to be checked upon boarding. We apologize for this sudden change in schedule, but please understand that this decision was made to ensure all our passengers' safety. More information about the departure delay will be provided at the information desk, located in the main terminal.

80-82 refer to the following telephone message.

Hello, Vanessa Moon. My name is Colin Jackson and I'm a reporter from The Daily News. Our newspaper is going to run a column about the new baseball stadium that your company has designed near the lake. We were told that you are the lead architect and currently in charge of construction. I would love to arrange an interview with you about the project. Our readers really love the stadium's innovative design, and I'm sure they have many questions for you. I guarantee you that this will be a short interview and will not take more than half an hour. If you are up for it, please call me back at 555-0290 to let me know when and where we can meet. Thanks.

83-85 refer to the following announcement.

Before we proceed to the last session of the federal accounting workshop, let me make a short announcement. As previously stated, a farewell banquet is scheduled tonight. However, due to some unexpected issues at the original location, the banquet will now be held at the Conrad Hotel, which is located at Madison Avenue and 112th Street. The change in

location is actually closer to our workshop site than the previous location, so I am sure all of you will find the change more convenient. We will distribute a map to the new site by noon today. Thanks for your understanding, and enjoy our last session.

86-88 refer to the following short talk.

Welcome to our demonstration booth. My name is Jessie Partel from Publisher's Best Software. Our brand-new software I am going to present is called Editor Version 2. This software helps to make promotional materials easier than ever before. From professionally done quality brochures, advertisement pamphlets and business posters, you can create all these things with just a click of the mouse now. This device is especially useful for small business owners who don't want to pay a lot of money for their promotional materials. If you have any questions during my presentation, please seek out one of our technical representatives nearby. Also, before we begin, please allow me to point out to you that you'll receive a 20% discount if you order Editor Version 2 during this trade fair.

89-91 refer to the following announcement.

I want to begin by thanking all of you for attending our monthly staff meeting. I know this is the busiest time of the season for us, so I appreciate your taking the time to discuss some important details with us. First, I need to introduce Lisa Chang. She is our new marketing director, but really she needs no introduction at all. She has worked at several prestigious marketing firms and has performed exemplary work at each one of them. She is organized, efficient, and imaginative. We are really quite privileged to have her join our team. We hope that you will spare some time to welcome her at a small reception later this afternoon. She would like to get to know all of you as soon as possible. She's very excited about working with you.

92-94 refer to the following introduction.

Welcome, everyone. Thanks for coming in to the lecture series on modern art trends in architectural design. I'm Carl Powell, vice president here at Simon College. Today, we have a very special guest, Mr. Eugene Davis, one of the leading architects in modern design. The emphasis of his designs is on preserving open spaces and complementing natural settings. His innovative designs have received praise not just from his fellow architects, but also from environmentalists. His design of our very own library is a solid example that clearly shows his vision as an architect. We are very proud to have him on campus today to talk with us. Mr. Davis will now deliver a lecture on his award-winning football complex, which encompasses the key principle of his design philosophy. I'm sure you'll find his lecture both informative and inspiring.

95-97 refer to the following telephone message.

Hello, Mr. Chan. This is Samanda from the university bookstore. This is in reference to the order you placed a week ago for Volume 3 of *Sharp's Accounting Manual*. Unfortunately, we received the second book in the series instead from the book publisher. I've already contacted them in an attempt to correct the mistake and they said they're willing to send the right one along right away. The only problem right now is that you have to wait until next Tuesday to get the right edition, so I wanted to make sure you could wait until then or if you'd like to cancel the order and get yourself a refund. I have tried to contact other publishers to see if I can find the same copy, but apparently no one else has it right now. You can reach me at 354-0346 until the store closes tonight at 8. Please get back to me as soon as you get this message so that I can inform the publisher about the next step to take. I'm very sorry for any inconvenience arising from this mishap.

98-100 refer to the following talk.

As we all understand, the human resources team has been working on the projection of our hiring needs for the next 2 years in an attempt to accurately prepare our human resources in light of the rapid growth that our company is experiencing right now. Today's session is aimed at giving you a brief overview of the project. I'll give you the current status of our progress so far, what we've accomplished already, and where we are heading from here. At the last meeting, I informed you that the HR team had just sent out a survey to all subdivisions of our company inquiring about their needs for additional workers given the anticipated workload at each subdivision. Last week we compiled the company-wide survey and we're currently reviewing that data. At the end of this month, we are planning to release a two-year budget proposal for recruitment to satisfy our requirements.

Actual Test 03

PART 1

1. (A) An alleyway is being paved with bricks.
 (B) There are no cars on the road.
 (C) There are blooming plants by the road.
 (D) There's a man with a broom on the driveway.

2. (A) A woman is waiting for her friend.
 (B) A woman is arranging some flowers.
 (C) A woman is relaxing on the sofa.
 (D) One of the seats is available.

3. (A) A group of people are strolling in the park.
 (B) The buildings overlook the park.
 (C) A statue is positioned on a pedestal.
 (D) Bicycles are secured to the post.

4. (A) He's dragging a bag.
 (B) He's filling a bag with some food.
 (C) He's crossing the road.
 (D) He's building a cement wall.

5. (A) A woman is taking a picture.
 (B) A woman is gazing at a painting.
 (C) A woman is entering an art gallery.
 (D) A woman is watching an artist at work.

6. (A) Boats are docked in a harbor.
 (B) Swimmers are floating in a river.
 (C) Hikers are climbing up a hill.
 (D) People are disembarking from a ferry.

7. (A) The desk is full of books.
 (B) Balloons have been put on the wall.
 (C) Items are sitting on the desk.
 (D) Pens are lying on top of the chair.

8. (A) The sign is being posted on the pole.
 (B) The tree is casting a shadow.
 (C) Cars are parked near the tree.
 (D) Trees are being planted.

9. (A) They're cooking some food.
 (B) They're picking up some plates.
 (C) They're studying a menu.
 (D) They're enjoying a meal.

10. (A) The tires have been taken off the car.
 (B) A car has been completely dismantled.
 (C) The men are looking for their hammers.
 (D) The men are inspecting the engine of the vehicle.

PART 2

11. Where did you put my suitcase?
 (A) By the sofa.
 (B) Yes, you did.
 (C) No, it's too heavy.

12. What's his assistant's name?
 (A) For seven years.
 (B) Yes, she gained fame.
 (C) I think it's Mora Lee.

13. Could you call me a taxi?
 (A) The tax was charged.
 (B) I'd be happy to.
 (C) She called the kid in for lunch.

14. Who's organizing this conference?
 (A) At the park.
 (B) It's next Monday.
 (C) The Doodle Inc. is.

15. When did the clients arrive here?
 (A) Early this afternoon.
 (B) Sign on the next page.
 (C) At a convention center.

16. Where can I find some new folders?
 (A) We open at 8 a.m.
 (B) In that cabinet next to my desk.
 (C) Yes, I folded it up.

17. Can I borrow a pencil?
 (A) Actually, it's a fence.
 (B) Is a pen okay?
 (C) I didn't get there today.
18. Do you know where the photocopier is?
 (A) I've taken some photos here.
 (B) Yes, come with me.
 (C) No, she is in the office.
19. Who is taking care of the new project?
 (A) Robin and Mitch.
 (B) The company anticipates it.
 (C) The old one is out of order.
20. Are you ready to start or do you need more time?
 (A) I'd like to begin.
 (B) You've already got it.
 (C) Sorry, but I don't know what time it is.
21. Isn't Ms. Young stopping by there today?
 (A) She'll be here at 11.
 (B) Stop at the station.
 (C) It works today.
22. The author was just here, wasn't she?
 (A) I think it's authorized.
 (B) No, she left an hour ago.
 (C) Yes, it was simple.
23. The invoice is in the filing cabinet.
 (A) In the bottom drawer?
 (B) The files are filled out.
 (C) No, her voice isn't loud.
24. Which department does Ms. Nelson work in?
 (A) They've departed already.
 (B) She works in personnel.
 (C) He is in her office.
25. Why don't we purchase laptops for all the employees?
 (A) No, I don't.
 (B) In this catalog.
26. Ms. Lorena resigned recently, didn't she?
 (A) Yes, I signed up.
 (B) No, it came yesterday.
 (C) Yes, last week.
27. How would you like your coffee?
 (A) Could you copy this for me?
 (B) I'll take it black, thanks.
 (C) Yes, I would.
28. Have you completed the slideshow for your presentation?
 (A) On either side.
 (B) Everyone got a present.
 (C) I'm almost done.
29. Should I finish this survey before or after lunch?
 (A) I'm not starving.
 (B) Sooner is better.
 (C) Nothing serious.
30. That's a new blouse, isn't it?
 (A) Yes, I bought it last week.
 (B) Use your browser.
 (C) No, it was out of stock.
31. I was just told that our flight is postponed.
 (A) No, I haven't told her that.
 (B) Till when?
 (C) I have one more bag.
32. How did you find those small pieces?
 (A) A little bit smaller.
 (B) I wouldn't have been able to without my glasses.
 (C) I need several pieces of paper.
33. Why hasn't this expense report been submitted?
 (A) It does not make sense.
 (B) Some receipts are lost.
 (C) No, that is more expensive.

34. When can I expect to receive the letter?
(A) Later this morning.
(B) Except that one.
(C) In the mailbox.
35. How can I help you?
(A) I'm looking for the restroom.
(B) You're very welcome.
(C) You've been a great help.
36. I need twenty copies of this document by 5 p.m.
(A) Do you want me to bring them to your office?
(B) Who is the director?
(C) No, it wasn't very clear.
37. Have you already taken the city tour?
(A) Oh, I thought it was all ready.
(B) You can take it with you.
(C) Yes, it was really great.
38. Do you know why the bookstore is closed?
(A) Close to the subway station.
(B) I think it is a good book.
(C) It is having renovations done.
39. Couldn't you sleep on the train?
(A) Just for an hour.
(B) I like this tray.
(C) We're going to Chicago.
40. We should go over the safety manual before we operate the new equipment.
(A) Approximately 400 dollars.
(B) A fully equipped machine.
(C) I have it on my desk.

PART 3

- 41-43 refer to the following conversation.
- M Good morning, Macdonald Hotel. You've reached the front desk. How can I assist you?
w Could I speak with Mr. Morgan in human

resources? I'm returning his call regarding a job interview for the new public relations manager position. Can you put me through, please?

- M I'm sorry, but Mr. Morgan is out of the office this week. He won't be back until next week. If it's an urgent matter, would you like me to transfer you to his voice mail?

44-46 refer to the following conversation.

- w1 Hello, Keyline? How's the story about the new mayor coming along? Any progress since the last time we talked?
w2 I know you wanted to publish the article in Monday's newspaper, but I'm having trouble scheduling a meeting with the mayor because of his busy schedule. Unless I somehow get a chance to talk to the mayor before tomorrow, I don't think my story will be ready in time. If I can't meet the deadline, what are your other options for Monday's paper?
w1 Well, for now, keep trying to schedule an interview. But in the meantime, I'll see what Mark is up to. His article about the city budget is almost ready. We can substitute his story in place of yours for this week's issue of Monday's paper instead.

47-49 refer to the following conversation.

- w Andrew, how many more of these computers do we have to work on to achieve today's target number?
M This is the last one from today's work order. But tomorrow, we'll have to install programs on 30 more of them. I have a feeling that tomorrow is going to be a long day for us.
w You might want to get a head start on those today. What do you think about staying late and doing some overtime? We might be able to finish another 6 of them in a couple of hours. That way, the workload won't be as heavy tomorrow and we won't be pressed for time. What do you say?
M Normally I would, but I can't work late tonight. I already made plans to go to a movie with my mother at 5. But I can come in earlier tomorrow morning, if you'd like to get started early.

50-52 refer to the following conversation.

- w Excuse me. I just purchased a new camera from your store yesterday, but when I returned home I noticed that the lens was cracked. I think there was a defect in the product. Here, take a look at the camera lens.
- m I'm sorry to hear that. We apologize for any inconvenience we caused you. Would you like to exchange the camera for a new one? We have a free exchange policy for any damaged goods that are still under warranty.
- w No, thanks. I think I'd rather just return it and get my money back. Here's my receipt.
- m Okay, but I'm not authorized to give refunds to customers, so I'm in no position to aid you right now. Excuse me for a minute while I fetch my manager. She should be able to take care of this.

53-55 refer to the following conversation.

- m Sally, an important client of mine from Seoul will be here in the office for a meeting next week. He is considering expanding his investment in our new project, and would like to be acquainted in more detail about the business model. Apparently, this is his first time to America. Since he'll be staying here for several days, I'd like to arrange something recreational for him to do one evening. Do you have any suggestions?
- w Well, do you know what his interests are? For example, is he very active and adventurous or does he prefer quiet leisurely activities? Would he like to see a movie or a sports event or maybe a concert?
- m Actually, this client does bring up sports a lot in his conversations. Maybe he'd like to go to a baseball game. The one on Tuesday evening would be pretty good. I'll see if I can arrange that.

56-58 refer to the following conversation.

- m I want to buy a new printer because my old one broke. There are two models here I'm interested in and I'd like to know the pros

and cons between them.

- w Certainly, the T 2000 is our newest model, and it was released only three weeks ago. It prints very fast and has an excellent color resolution. It also has multiple added features including scanning, copying, and faxing capability. It has already become our number one selling product of the month. The T 1000 is last year's model. It's a little slower and doesn't have a faxing feature, but it's also less expensive.
- m I prefer a faster printer with more features, so I think I'll get the T 2000 printer. I don't see any on the shelves, though.
- w All the ones on display were sold out this morning, but there must be some of them in the stockroom. Let me get one for you. I'll be right back.

59-61 refer to the following conversation.

- w Excuse me, sir. I was on the express airline and my luggage didn't arrive at the baggage claim with everyone else's. I've been waiting for over four hours now. All the other passengers on my flight got their bags with no problem. Can you help me find my bag?
- m Your bag must have been misdirected to the incorrect baggage claim area. If you go to your airline's customer service desk and file a lost baggage report, they'll contact you when they find it. Most of the time, suitcases return to their owners just a few hours later. I'm sure they can help you out.
- w Thank you. Where can I find the customer service desk for the express airline?
- m Their customer service desk is located just down the hall next to the security office.

62-64 refer to the following conversation.

- w I haven't seen Mr. Grim this morning. Is he in yet? I need to talk with him about an applicant for the project manager position. It's rather urgent, but he hasn't been picking up any of my phone calls since last night.
- m Actually, Mr. Grim is out of town. He's on a business trip to New York to attend the

sales conference this week. He won't be back until Monday.

- w Is there any way I can contact him? I received a resume from Tanya Milo. Mr. Grim told me he used to work with her in Berlin. I want to talk to him and check her references before her interview tomorrow morning. She seems like a very promising candidate on paper.
- m Well, he said he'll call later today. I'll tell him you stopped by and ask him to call you. He won't have a lot of time, but if you just have a few questions, I'm sure he'll make time for you.

65-67 refer to the following conversation.

- m Ms. Land, I'm writing an article for *Motorcycle Lovers* magazine on some newly launched products and I want to give our readers an update on your company's new motorcycle. It was scheduled to be released on February 4, but I understand there was a problem with its production. Rumors are the launching of this new motorcycle will be delayed for another 3 more months.
- w No, production's going just fine. The problem was that it took us some time to negotiate the terms of agreement with one of our outside suppliers. But we've solved the issue with our supplier and now production is going smoothly and on schedule.
- m Oh, I see. So when can customers expect to see your new model?
- w The initial shipment of the finished product should be done by March first. So, most likely, bikes will be on sale through our retailers by mid-March.

68-70 refer to the following conversation.

- w Did you hear the news? Our company and TNA Electronics are discussing a merger. I just got an e-mail about it.
- m I heard about it at the manager's meeting earlier today. Apparently, only the top management level executives were aware of this because the company wanted to

keep it a secret until the deal was finalized. This weekend at a press conference they're going to officially announce whether the merger will be accepted.

- w I didn't even know our company was extending our operations in the same direction as TNA Electronics. It'll be interesting to see what happens at the press conference. I wonder if this will affect our jobs in any way. What is your take on this?
- m We briefly talked about that at the manager's meeting. Management assures us that our jobs will pretty much stay the same. The only major change is that our department will be responsible for training the employees from TNA Electronics on our manufacturing procedure.

PART 4

71-73 refer to the following announcement.

Can I have your attention, please! We regret to inform you that due to inclement weather, flight 114 to Chicago which was scheduled to depart Los Angeles at 4:45 p.m., has been cancelled. All passengers with tickets for this flight will be rewarded with a hotel voucher that will allow you to stay for one night at a local hotel here in Los Angeles tonight. Please go immediately to the ticket counter for more information regarding the hotel voucher and the changes in flight schedules. The agents will also help book a ticket for the earliest flight to Chicago, which is scheduled to depart tomorrow morning. Once again, please note that flight 114 to Chicago has been canceled due to inclement weather. All the passengers flying on flight 114, please proceed to the nearest ticket counter for further information. Thank you.

74-76 refer to the following telephone message.

Hello, I'm leaving this message for Donna Morris. I'd like to inquire about having wood flooring installed in one of the rooms of my house and I'm hoping you can give me a

quotation on the estimated price. You were highly recommended to me by a colleague, whom you recently did some work for. According to her, you installed the same flooring for her and she was more than satisfied with the quality of the work. I've seen the flooring work myself, and I must admit that I was quite impressed with your work. If you could please give me a call back, I can let you know the measurements of the room so you can prepare an estimate. Or, if you'd prefer, we can schedule a time for you to come over and check out the room. My name is Maria and my number is 777-1212.

77-79 refer to the following talk.

Thank you for attending today's department meeting. As the director of product development, I'm pleased to announce that our new notebook, the Maxon, has successfully passed all quality control tests and is now ready to be marketed to the public. Our production team has worked tirelessly to develop this innovative product, a lightweight laptop that has twice the processing speed of our previous models. We strongly believe that this new product will be a huge success on the market and enhance our company's position as the market leader in this incredibly competitive industry. Our marketing manager, Bob Hanson, has put together a superb advertising campaign that is sure to make the launch a guaranteed success. He is here now to tell us about the upcoming promotion agenda for the Maxon.

80-82 refer to the following talk.

Good evening, you're listening to 107.4, SMC. Tonight, we'll be speaking with a famous financial expert, Neil Simon. Mr. Simon is the author of numerous bestselling books as well as a regular columnist in the Boston Daily. He is here tonight to promote his most recent book, *Wise Investment*, which was released on Monday. In his latest book, he writes about the important rules to keep in mind for long-term investments, common mistakes first-time

private investors make, and how to choose an investment plan that best accommodates your financial situation. It has already received rave reviews from critics and readers alike. Mr. Simon will be holding a question and answer session shortly and is happy to take any questions or comments from listeners. To take part in this talk, just call our station at 777-3409.

83-85 refer to the following instruction.

Good morning, everyone. Welcome to the Baum Museum. My name is Elsa, and I'll be guiding you through our special exhibit of Picasso's early drawings and paintings. But before we enter the exhibition area, I'd like to remind you of a few ground rules. First of all, please keep in mind that it is strictly against museum policy to take pictures inside the exhibition area. This policy helps ensure the preservation of these important works of art and also makes sure that visits are more enjoyable to the wider public. We're delighted to be offering this special show. During the tour, please feel free to ask me any questions. When we finish the tour, I highly recommend you visit the media room to watch a short movie depicting the artist's storied life. Watching the film will help you gain a better understanding of the artist's amazing vision that is evident in many of his artworks.

86-88 refer to the following talk.

Thanks, everyone, for attending our residents' association meeting. This is the first meeting we've held this month. For those of you who I haven't introduced myself to, I'm Allen Parker, and I'm the newly elected building manager. My first priority will be making sure everything's prepared for the upcoming bi-annual inspection next month. So, please let me know if you notice anything in your apartment or in the building that requires repairing, such as leaky pipes or faulty electrical outlets. For now, you have to physically come to my office to report a problem. But after the inspection is over, I plan on setting up a way to request repairs online

through our resident association website. This way, you can effectively and conveniently report any problems in the building that need immediate attention.

89-91 refer to the following telephone message.

Hello, Mr. Martinez. It's Cole Gibson from Human Resources calling to update you on the progress of the temp we just hired. It's Wednesday morning at ten. As you requested, I've arranged for an administrative assistant to fill in temporarily for Helen while she's away on vacation. The woman's name is Cathy Stanford and she's been highly recommended by a business associate at a software development company like ours. She'll be capable of taking care of the office's general affairs for you, as she is familiar with most of the work process at our company. I'll send her to your office tomorrow morning so she can meet with Helen and be filled in on any minor details to make the transfer as smooth as possible. Before I do that, I just need to know the account code for your design team so I can finish up drafting the remaining paperwork. Could you call me this afternoon at extension 1542 and notify me of the account number? Thanks.

92-94 refer to the following introduction.

Good morning. We appreciate all of you coming in early before the store opens to take part in this internal employee training session. I'd like you to meet Mr. William Hartman from Easy Footwear. Last week, Mr. Hartman called and asked me if we'd be interested in taking a look at Easy Footwear's new line of boots that will be launched this fall. In my opinion, such a valuable opportunity will be greatly beneficial to us, especially to our sales representatives, in promoting the products to our customers when the boots are ready for sale in the fall. So, I invited him to the store this morning to introduce to us to some of the samples. Before Mr. Hartman begins his presentation, though, I'd like to thank Easy Footwear for providing us with this great breakfast. Please come and help

yourself to some refreshments before the presentation commences.

95-97 refer to the following excerpt from a meeting.

Now before we conclude the presentation, I'd like to inform everyone about the significant change in the corporate system that will affect every employee at the company. We recently employed a new payroll system that has enabled us to dramatically renovate the pay cycle. So, starting next month, all employees will be paid biweekly instead of the previous monthly cycle. You'll all be receiving a memorandum that explains the new pay schedule in more detail and answers any questions you might have. I'm confident that everything will proceed smoothly next week and I hope you all find the new pay schedule more convenient. The change will officially take effect on November 1.

98-100 refer to the following talk.

Good afternoon. I'm Sandra Philips, a sales representative for Sonian Incorporated. I'm thrilled at the opportunity to make a guest appearance at your regional teachers' conference and to have the chance to introduce you to our newest product, Trace of our Forefathers. This is an immediate and reliable web-based resource that provides students a chance to travel back in time. Users simply input certain historical information such as a date, an event, a place, or the name of a person, and links to related images and information will be displayed on the screen within seconds. The content can be customized into age-appropriate levels and it functions with all common computer operating systems. The usual subscription rate for this online database is 25 dollars a month. However, we are offering a special deal to try out the website for a 7-day trial period at no cost to all conference participants. Don't miss out on this exclusive chance to test out our latest and most innovative product!

Actual Test 04

PART 1

1. (A) Some lights are being turned off.
 (B) People are entering a electronics store.
 (C) A shopping center is crowded with people.
 (D) A clerk is putting clothes into a closet.

2. (A) There is heavy traffic on the road.
 (B) The street is deserted.
 (C) Pedestrians are standing near the curb.
 (D) Cars are parked at the intersection.

3. (A) The tables are set for a meal.
 (B) People are ordering a meal.
 (C) A woman is pouring water into a glass.
 (D) A waiter is serving food.

4. (A) People are boarding a boat.
 (B) People are staring out the window.
 (C) People are reviewing some materials.
 (D) People are watching a movie.

5. (A) She is stirring some food.
 (B) She is preparing a meal.
 (C) She is using a cash register.
 (D) She is directing a customer to his seat.

6. (A) They're standing in a long line.
 (B) They're purchasing train tickets.
 (C) They're across from a busy street.
 (D) They're near the edge of a platform.

7. (A) The musicians are turning away from their equipment.
 (B) The musicians are bowing to the audience.
 (C) The musicians are playing different instruments.
 (D) There are lights hanging from the ceiling.

8. (A) Some people are standing in the boat.
 (B) The house is reflected on the water.
 (C) There is a tree in the middle of the pond.
 (D) People are racing their boats.

9. (A) There are customers in a store.
 (B) Some containers are organized in a row.
 (C) Some food is being eaten.
 (D) The ladders are being used.

10. (A) The man is running on the lawn.
 (B) A man is walking his dog on the grass.
 (C) Rocks are placed at the edge of the park.
 (D) A man is holding a leash.

PART 2

11. Where did Sunmin go on vacation?
 (A) It's a national holiday.
 (B) Yes, it's going on.
 (C) To Hong Kong.

12. How many copies of this report do we have to make?
 (A) Maybe 12 for all the attendees.
 (B) How about meeting at 9?
 (C) The copier is broken.

13. The food is great today, isn't it?
 (A) They are coming tomorrow.
 (B) You don't think it's a little greasy?
 (C) No, it doesn't.

14. Who is preparing this month's job fair?
 (A) My manager is in charge of it.
 (B) I don't think it is a fair deal.
 (C) Let's go next month.

15. Where should I fax these notes?
(A) You have to fix it first.
(B) Yes, notebooks are much more convenient.
(C) To room 305.
16. How is your family getting to Taipei?
(A) By boat.
(B) On summer vacation.
(C) They're fine, thanks.
17. The bus will be 10 minutes late.
(A) I was at the train station.
(B) Probably because the roads are pretty congested today.
(C) They're working on the project later today.
18. The beauty salon is open at 8 every morning, right?
(A) There is another store on 9th street.
(B) No, tomorrow morning.
(C) No, it opens at 10 on Saturdays.
19. When are they replacing the air filter?
(A) After the long weekend.
(B) I placed it on the counter.
(C) On the airline.
20. Is it better to take the bus or train to Southgate?
(A) At the employee training session.
(B) I'd rather take a taxi.
(C) No, I want to go north.
21. Can you break a hundred?
(A) Sure.
(B) That's somewhat expensive.
(C) I didn't mean to break it.
22. You know Mr. Han, right?
(A) I don't know where he is.
(B) On the left.
(C) Is he Mr. Grison's new manager?
23. Do you have your passport with you?
(A) I plan to travel to New York.
(B) I didn't receive the password yet.
(C) Yes, I brought it with me.
24. When are you going to the laboratory to check the results?
(A) It is a result of the delay.
(B) As soon as I can.
(C) I have to do it.
25. Could you help me out with these calculation problems?
(A) I don't have a calculator.
(B) Let me finish this report first, okay?
(C) I'm out of town this weekend.
26. Why did the customer want to exchange the skirt?
(A) She needs a receipt.
(B) She said it is too big for her.
(C) I changed the schedule.
27. I need a ruler to measure the boxes.
(A) There's one in my desk.
(B) The rules will be changed.
(C) I don't need any.
28. How can I apply for a library card?
(A) Come and visit our library.
(B) Please complete this form.
(C) Why don't you check out first?
29. I don't know how to use this heating system.
(A) Let me show you.
(B) It's so hot here.
(C) By bus.
30. What's the matter?
(A) It just happened.
(B) In the telephone directory.
(C) I have a headache.
31. Who's in charge of finalizing the manual?
(A) There is a new manual.

- (B) John is the person you are looking for.
 (C) Until Monday.
32. A new sushi bar is opening tomorrow downtown.
 (A) No, he is coming tonight.
 (B) All the rooms are booked.
 (C) We should go and try it out.
33. When is the marketing meeting about the promotional event?
 (A) It was well prepared.
 (B) This coming Monday.
 (C) Yes, she's got a promotion.
34. Haven't you read over the safety policy?
 (A) Yes, he likes the red one.
 (B) I didn't wear a safety helmet.
 (C) No, I was busy running some errands.
35. Would you be interested in organizing Jim's retirement party?
 (A) Let me check my calendar.
 (B) Yes, it was an interesting show.
 (C) A group of 10, please.
36. Sorry, but we only accept cash.
 (A) OK, then, I'll just buy one can.
 (B) Near the bank.
 (C) The cashier is next to the door.
37. What's the name of the restaurant we visited last week?
 (A) Actually, I cannot remember.
 (B) It serves delicious food.
 (C) Why don't you eat at home?
38. Would you prefer to sit inside or outside on the patio?
 (A) I love to listen to the radio.
 (B) He prefers fish.
 (C) I think I need some fresh air.
39. What is the topic of today's meeting?
 (A) I'll meet him tomorrow.
 (B) I have no idea.

- (C) It was yesterday.
40. You'd better buy a new computer.
 (A) By this Friday.
 (B) But this one still works fine.
 (C) She's not too old.

PART 3

41-43 refer to the following conversation.

- M Jane, I need your assistance with something. I have an aggravating headache that won't go away. I don't think I can wait until I fly back home to get this taken care of.
- w I'm sorry to hear that. You're right. You should do something for your headache right away.
- M Can you recommend a physician in the area? I'm hoping I can find someone who will see patients on short notice. I'm only in town for two more days. I have a morning flight to catch this coming Wednesday.
- w As a matter of fact, an acquaintance of mine is a doctor. I'll give her a call and see if she can fit you in for an appointment either today or tomorrow. I'm sure she will try her best to squeeze you in.

44-46 refer to the following conversation.

- M I'd like four tickets for admission to the museum, but I was wondering if the museum offers students a discount. My son is researching about the early works of Van Gough.
- w Yes, as a matter of fact, for students with valid identification, the museum admission fee is only ten dollars. But if you are a frequent visitor of the museum, we offer a one-year membership for 50 dollars. That includes free admission to all exhibits and a discount on all gift shop purchases.
- M Thanks. That's a really good deal! But we're actually visiting from out of town.

47-49 refer to the following conversation.

- w Hi, John. Are you going to the director's

- presentation today?
- m Yes, I always enjoy hearing his speeches. I wouldn't miss it for the world! It's being held at four o'clock in the Grand Ballroom, right?
- w Oh, no. There was a change of venue because of a scheduling problem. It's now being held in conference Room A. They also changed the time to two o'clock.
- m I'm glad you mentioned it. I would have missed it if it weren't for you telling me.

50-52 refer to the following conversation.

- m Ms. Frisby. I went down to the regional inspector's office to get the new safety permit that the regional inspector issued for our factory. This permit is valid for a year. Do you want me to hang it here in the reception area like we did last year?
- w Actually, no. The regulation was changed this year. In the past, there was no specific rule about where the permit should be hung. However, the new rule now states that the permit has to be within three meters of the main entrance of the factory floor. Can you put it on the wall next to the main door?
- m Okay, but the old one doesn't expire until this Thursday so I won't put up the new one until next week.

53-55 refer to the following conversation.

- w Hi, I only started working here this week, and today is my second day at work. I just read the e-mail about the training class that the new employees are required to take. Do you have a schedule of when these classes are offered? I may have to attend a few conference calls with my manager starting from next week. And I want to check if there is a scheduling conflict.
- m Well, these classes are offered online so it's possible to take them at any time. You can take them whenever you want as long as they do not hinder your work productivity.
- w Great. My manager suggests that I start with the business communication course. How do I register for that?

- m Just go to the company employee's website. Click on the Work Skill Training tab. It gives a good explanation of the whole registration process. If you have any further questions, just e-mail the HR department.

56-58 refer to the following conversation.

- w Hi, John. Is everything alright? You missed the committee meeting this morning, and I couldn't get a hold of you on your mobile phone.
- m I'm sorry. My car had a flat tire and my phone broke. You know what they say, when it rains it pours. Do you still have time this morning to work on planning the conference or should we get together later? Are you free either this afternoon or tomorrow afternoon?
- w I promised to pick up a friend from the airport in half an hour, so this morning is no good for me. Why don't we meet this afternoon? I was hoping to finalize and confirm the list of speakers by the end of today, since the invitation cards have to be printed and sent to all the recipients by next week.

59-61 refer to the following conversation.

- m Hi, Stacy. Listen. I'm having trouble locating the sales figures for the new line of children's clothing. I need them as the backup data for my presentation this afternoon with the national sales director. Do you know how I can get a hold of the sales figures?
- w Hmm. Those records should be uploaded in the company's online files. Do you have the password to access them?
- m Yes, but it doesn't seem to be working. I contacted the tech department, but they haven't called me back yet. If I don't have those figures, I'll be in big trouble during my presentation.
- w Oh, I heard that the tech department is really busy right now because of the changes going on with the company's website. But don't worry. I have all the sales data saved on my computer. So I can

just e-mail it to you. Let me know if you haven't received it within a few minutes.

62-64 refer to the following conversation.

- w Hey, Kevin. Did you hear the announcement? The hospital just purchased digital microscopes for our laboratory.
- m That's exciting. I'm impressed that the hospital approved the purchase, though, considering those microscopes are rather costly. I'm assuming this year there were enough funds leftover in the budget for new equipment.
- w Well, the new microscopes can be connected with the general monitor to project larger images with better color definition quality. Also, the images seen through the microscope can be duplicated and saved as a separate image file for future reference. I think the administration finally realized that at a teaching hospital like ours, state-of-the-art equipment is vital to the students' learning.
- m Absolutely. It seems like all the new medical students will be able to have access to the same images simultaneously. That will certainly come in handy while conducting group training sessions in class.

65-67 refer to the following conversation.

- m Hi, this is Paul Dickson from the Hindge Film Company. I'm directing a short film and I am considering a library to be a possible setting for our film. Your library building would be the ideal location for production. Could I talk with someone about this idea?
- w Well, Chan Hu is the library director in charge of all external affairs. According to the internal library policy, in order to use the library for such purposes, you have to get written permission directly from the library director. But I'm afraid you can't talk to him right now because he's out of town until Monday.
- m Hmm. Is there some way I can get in touch with him in the next day or so? We're scheduled to start shooting next week.

- w I'm afraid that I can't give out his personal phone number information. But he will be calling me later today to check in with work. Why don't you give me your contact information and I can ask him to contact you?

68-70 refer to the following conversation.

- m Excuse me. I'd like to inquire about making a reservation at one of those vacation homes you have for rent. It said 101 Queens Road?
- w Yes, that's one of our newer properties on the market. Let's see. The houses are rented out for most of the summer, as that is the high season for traveling. But it is available next weekend. We recently had a last-minute cancelation.
- m That might work. But I should consult with my friend before making a decision. We've been talking about taking a vacation together.
- w Here, I can give you the rental brochure to show your friend. It contains all the information you'll need, from the amenities list to available services such as the spa and fitness center. I recommend making up your mind soon, though. The rooms get rented out pretty quickly, and I don't think it will be available for very long. As soon as you make a 10% deposit on the total cost of the unit for three days, I can reserve the room for you.

PART 4

71-73 refer to the following radio broadcast.

Thanks for tuning into 91.9, your local radio station for news, traffic and weather. I'm Kelly Wilson with the traffic report, coming to you live. There seems to be a 15 minute delay on the Elka Freeway from exit 12 to exit 14 due to traffic congestion. We advise commuters to take the Willow Freeway instead, as the congestion will continue throughout the rest of the day. However traffic is moving substantially smoothly on all other nation freeways. Also just a token of reminder, please be aware that

starting next Wednesday the Carson Bridge will be closed to public for repairs for one week. You are advised to take an alternate route to avoid delays. This has been channel 91.9, daily traffic report. Now here's Melinda Lee with the area's local news, right after the commercial break so please stay tuned.

74-76 refer to the following telephone message.

Hello, this is Milo Mitchell from Milo furniture. This message is for Jenny Hallow. I regret to inform you that the dining room chairs you ordered aren't available in the leather you wanted. That leather has been discontinued by the manufacturer because of its falling sales number. On the bright side, I did come across a few chairs in a similar material in our showroom, and they seem to accommodate the dining room table color well. Plus, they are offered at a discounted price because the manufacturer is having a special promotion week. I think you will like them but why don't you stop by the store and I'll show them to you. By the way, the living room couch that you placed your order for is available, and it's also offered at a discounted price. I have a sample in our store, so you can also check out the couch when you come.

77-79 refer to the following announcement.

Attention passengers, this is an express train to Churchill. This train will only stop at Saskatchewan and Calgary Station. We'll not be making stops at any other station. For passengers whose final destination is to any other stations on the Churchill line, please exit and transfer to the local train on track 9. Once again, we kindly remind you that this is an express train, and the next station stop is Saskatchewan. Please do not place any object in the aisles. If your personal belongings are too large to fit under your seat, they can be placed to in the adjacent in front of the door. Also bicycles are prohibited on the train. Thank you for traveling with us and please have your tickets out for ticket inspection and collection procedure. Saskatchewan is next.

80-82 refer to the following telephone message.

Hi, Mr. Arnold, this is Akiko Yuri at Melin engineering in Osaka. I'd like to inquire you about your application for our mechanical engineer position. Our senior engineers are very impressed with your resume, and they think your experience in automobile design would contribute a lot to our current research here. Are you available make a visit to the company? Ideally, we'd like you to visit in the last week of December when most of our staffs are present, so you could meet them. A substantial number of researchers are out of office this week, to attend an international conference held in Paris. That way, you can see the company for yourself and also explain to us some of the past projects you've conducted in person. If that sounds good to you, please call me at 81-3-555-4360 then I will take care of your flight and hotel arrangements.

83-85 refer to the following advertisement.

The next time you need to go grocery shopping, you won't have to go very far. With 12-Convenient-Bolton Food Market in Lake Side city, there is bound to be one close to you. We have the largest distribution channel among all the food markets in the states. We also offer greater variety of products and brands than any of our current competitors in market. So we can guarantee that we'll always have exactly the kind of product that you have in mind. Visit our Web site, boltonfood.com for more information about our on-going discount deals or just visit one of our branches near you today.

86-88 refer to the following telephone message.

Hi, Lauren, this is Miranda. I'm calling about the plans for our annual association meeting. Instead of doing everything together, I think it'd be more effective if we divide a workload. I'll be in charge of taking care of reserving the dining room and the meeting room. Could you contact the caterer, and let them know we're expecting 200 people, instead of 180 as we originally informed them? We also need to notify them that we'd like to add a vegetarian option to our

lunch order to accommodate the needs of some of our vegetarian guests. Let's meet and talk together tomorrow evening so we can finalize the schedule. We have some good speakers and discussion plans, so we want to make sure we allow enough time for every procedure of the meeting. The last thing we want is to have the guest speakers be rushed, because we are running out of time.

89-91 refer to the following telephone message.

Hello, this is Wilson Philips from Penn Industries. I'm calling to inquire about a mistake on the bill we received today. According to this bill, we're being charged for three deliveries in December each for 25 coils of wire. The charges were for the shipments that took place on the 6th and the 17th and 22nd. It's true that we usually get three deliveries of wire each month, but in December our production was down due to manpower issue in the production team. As a result, we only had two deliveries in that month. Can you please send us a corrected statement as soon as possible? We need to submit the final bill to our buying division. Thank you.

92-94 refer to the following instruction.

Good morning, everyone, I'm Sam Nelson, the director of human resources. Before we get this orientation started, I want to welcome all of you to Petrol Engineering and also congratulate you on being accepted to a great company like ours. The first thing we're going to go over is how to report your work hours. We use an online reporting system where you enter your working hours on the company website. You can find detailed instructions on how to use the system in the orientation information packets we handed out to you, but the most important thing to remember is that you must report your hours weekly on every Saturday before 2 P.M. Another important note, if you happen to work over time, you should not enter those hours until you notify your manager and your manager has confirmed the hours. We're now going to take a look around our factory facility and explain to you how our manufacturing cycle works. After that, we'll take a short break before we go on to office dress code.

95-97 refer to the following excerpt from a meeting.

On another note, I received our annual sales figures this morning, and I'm very happy to report that our total sales increased dramatically compared to last year. In assessing our sales data, we found that sales of desks and chairs continued to be strong, maintaining stable sales, but it's been the sale of home furnishing accessories; lamps, cushions and pillows that showed the highest growth, which acted as a driving force of our overall strong growth this year. Because the sales of our accessories are recording such rapid growth, proving to be very popular with our customers, we're planning to offer more accessories in our collection, perhaps bed linens or dinner ware. We want to test customer interest before developing any new products. So next week we'll begin conducting some market research using an online survey linked to our website, to see customer acceptance level of our newly launching accessories.

98-100 refer to the following announcement.

I have an important announcement to make before you start your shift. We're going to be upgrading the machinery here in the ceramics factory. The new machine will perform all the functions equivalent to the old ones, but they'll do it more quickly. This upgrade will help us to substantially speed up our operations and increase the production rate. We should be able to double the number of plates and bowls we manufacture annually, without hiring more people or incurring any extra cost. Everyone must be trained on using the new equipment before it is installed next month. I know that most of you have already received training on how to use the previous equipment, but additional training is requisite since the mechanism of the new equipment is more complicated than the old one. Since the entire faculty cannot receive the training at once due to scheduling conflicts, we have set up different training hours. Please sign up for one of the four available training sessions before the end of the day. For obvious safety reasons, you will not be allowed to operate the equipment until you have completed the training.

PART 1

1. (A) A sign is hanging on the post.
 (B) A woman is holding the strap of a bag.
 (C) They are walking down the street.
 (D) A woman is working outside.

2. (A) The fountain is springing water into the air.
 (B) People are swimming in the pool.
 (C) Water is flowing down the stream.
 (D) People are drinking water from the fountain.

3. (A) They're examining kitchenware items.
 (B) They're holding shopping bags.
 (C) They're organizing some shelves.
 (D) They're standing near the door.

4. (A) The people are eating the donuts.
 (B) The deserts are on display.
 (C) The price tags are clearly visible.
 (D) Some sweets are being sliced.

5. (A) They're eating some food.
 (B) They're cleaning pans with napkins.
 (C) One of the men is cutting bread.
 (D) Stacks of plates are behind the men.

6. (A) The people are seated on the bus.
 (B) Some tickets are unavailable.
 (C) Some windows are being installed.
 (D) Some people are boarding the vehicle.

7. (A) They're helping some customers.
 (B) They're opening boxes.
 (C) They're shelving some books.
 (D) They're in a two-floor structure.

8. (A) The path leads to the building.
 (B) Trees are being planted.
 (C) The grass is being cut.
 (D) The door has been closed.

9. (A) They are assembling bookshelves.
 (B) They are reading.
 (C) They are opening some books.
 (D) They are listening to music.

10. (A) A man is going up the steps.
 (B) A picture is hanging in the middle of the stairs.
 (C) A plant is hanging on the railing.
 (D) The staircase is being cleaned.

PART 2

11. When do you leave for the marketing seminar?
 (A) On May 15th.
 (B) I live in London.
 (C) In the market place.

12. Where can I submit the application form?
 (A) You should submit it first.
 (B) Go to the second floor.
 (C) He is the only applicant.

13. How much is this room for a day?
 (A) You have to make a reservation.
 (B) Yes, in the Crown Hotel.
 (C) One hundred and fifty euros.

14. Are you ready to go?
 (A) Yes, I'm ready.
 (B) I already sent it.
 (C) Just go to the museum.

15. What's the weather like today?
 (A) No, it's cloudy.
 (B) Tomorrow is better.
 (C) It's supposed to rain.

16. Why is the meeting running so late?
 (A) In an hour.
 (B) They need to reach an agreement.
 (C) I prefer walking.

17. What's on the menu for this luncheon?
 (A) That's very kind of you.
 (B) Fillet mignon and vegetable soup.
 (C) How about dinner?
18. Who is in charge of hiring new employees?
 (A) I will take care of it.
 (B) About 15 dollars.
 (C) I think it should be higher.
19. Why is the office empty now?
 (A) I am, too.
 (B) Certainly.
 (C) There's a staff meeting going on.
20. Would you like to share a taxi to the airport?
 (A) No, I want mine.
 (B) That sounds good.
 (C) He decided to walk there.
21. Do you want to pick up the file or have it delivered?
 (A) No, I'll drive.
 (B) I don't have time to do it myself.
 (C) Please file a report.
22. Who is the keynote speaker for this conference?
 (A) I don't have a key.
 (B) The sales manager.
 (C) Conference room B.
23. Didn't you attend the training seminar yesterday?
 (A) We prefer to take the train.
 (B) Yes, attendance is mandatory.
 (C) No, I was busy finishing some work.
24. Please arrive 10 minutes before the show begins.
 (A) I'll show you the ticket.
 (B) Thanks for reminding me.
 (C) No, I got there 20 minutes ago.
25. Does the train that stops here go to Penn station?
 (A) No, but the one downstairs does.
 (B) There is no bus stop here.
 (C) I didn't hear the news.
26. Ms. Sabina is in New York for the seminar, isn't she?
 (A) No, I went to Boston.
 (B) The seminar is about solar energy.
 (C) Yes, but I have her hotel phone number.
27. Where can I find the manual for the new fax machine?
 (A) It's right behind you.
 (B) You'd better mail it.
 (C) Yes, I can.
28. How did you hear the news about the president's retirement?
 (A) Someone from headquarters told me.
 (B) You're not tired already.
 (C) It's a residential building.
29. I've mailed you the annual financial report.
 (A) My e-mail system is not working right now.
 (B) Some parcels and letters.
 (C) Okay, I'll review it after the meeting.
30. The mailing list didn't arrive yet, did it?
 (A) At least an hour.
 (B) Yes, and it's on your desk.
 (C) To the address on the bottom line.
31. How did the marketing seminar go?
 (A) It was even better than last year's.
 (B) I took bus number 11.
 (C) My sister told me.
32. Can you come to the reception tonight or do you have another appointment?
 (A) That's what I meant.
 (B) Go to the reception desk.
 (C) Actually, I'm planning to go shopping with my sister.

33. I think we must have been disconnected from the server.
(A) I doubt that could have happened.
(B) I have to catch a connecting flight.
(C) Your dish will be served right away.
34. Isn't our new furniture comfortable?
(A) I need a comfortable chair.
(B) No, I can afford it.
(C) It's a big improvement over the old stuff.
35. Can you help out with the product demonstration?
(A) The new product will be launched.
(B) Sure, I'm free this afternoon.
(C) My assistant did.
36. I don't understand why I need to send two copies of this invoice.
(A) I don't know where.
(B) We need to keep one of them on file.
(C) I also want to make some coffee.
37. Did you speak with Mr. Rob or just send an e-mail?
(A) I called him yesterday.
(B) He already gave me an address.
(C) Yes, I think it's faster.
38. Why weren't you at the staff meeting this morning, Chen?
(A) I saw him there.
(B) I thought it was tomorrow.
(C) Where were they?
39. Do you think our sales will continue to increase?
(A) I believe so.
(B) I think he will quit his job.
(C) To the sales department.
40. When does the new restaurant open?
(A) Isn't it tomorrow?
(B) Their salad is excellent.
(C) No, they close at 9.

PART 3

41-43 refer to the following conversation.

- w Hello, Michael. I'm calling to inform you that I carefully reviewed your book proposal, and I found a sample chapter that looked very promising. As a result, I'm pretty keen to publish your book.
- M That's great Ms. Baileys. Do you have any advice or feedback for me? I am ready to adapt whatever changes necessary to make this a better book. And your opinion, as a renowned publisher, is very valuable to me.
- w Well, it's too early in the process to give you any specific advice. But just keep in mind that the more work you do on your outline, the easier it will be to write the actual book. Are you available sometime next week to talk about the details? I'd like to have a face-to-face discussion about which steps to undertake in the future. Let me know what day works best for you.

44-46 refer to the following conversation.

- M Excuse me, I need to be on the next bus to the airport. Do you have any idea which bus I need to take to get there?
- w Yes, you want the number 142 bus. It leaves for the airport every 30 minutes. According to the schedule, the next one will be arriving at 8 o'clock. The bus stop is right around the corner, on your right. You can't miss it.
- M Great, one ticket then, please.
- w You can purchase the ticket directly from the driver. This is just an information booth. We are not allowed to sell tickets here.

47-49 refer to the following conversation.

- w Good afternoon, I hope you were able to find whatever it was that you were looking for here, sir.
- M I did, thanks. I've passed by the store many times before, but I've never come inside. I just came in today to look for a gift for my mother's upcoming birthday. I found a sweater I think she will like. I was surprised

that your store featured a variety of products at reasonable prices.

- w That's great! Before you pay let me introduce you to our newest discount deal. Would you be interested in our store's discount card? If you just fill out this application form, you will receive 5 dollars off what you buy today and an additional 10 percent off all future purchases.
- m That sounds like a good deal. The store is near my house, and I can see myself coming back here frequently, so I'd love to take advantage of that offer.

50-52 refer to the following conversation.

- w I'm so glad you got the copier to work. I called the maintenance department, but everyone was out of the office. Our meeting is in half an hour and I was afraid the machine might not be fixed by then. I wouldn't have had the handouts ready in time if you hadn't helped me.
- m I just cleared out some paper that was stuck in the paper tray inside the machine and it seems to be working fine now. How many copies do you have to make? We'd better start making copies now if we want to be on time for the meeting.
- w Well, there'll be 9 clients at the meeting, right?
- m Plus Mr. Dalton. But maybe you should make some extra copies just in case anyone else decides to drop in on the meeting. It's always better to prepare more copies than necessary, just in case.

53-55 refer to the following conversation.

- m Excuse me. How much would it cost to send this package to London? It's a gift and I'd like it to be delivered no later than Wednesday if possible.
- w It will be 11 dollars and 65 cents if we send it by regular mail. But if you want to ensure that your package is delivered by Wednesday, I suggest using the express delivery service. The express delivery service not only keeps track of where your package is on a daily basis, but ensures it

gets to London within two days. That said, the express delivery service would cost an additional 10 dollars.

- m Hmm...That's expensive. The price is a bit out of my budget. I'd rather not pay for the express delivery. I'll just take my chances with the regular mail. Can you tell me when it will get there using the regular mail?
- w With our standard service it should get there by approximately Thursday afternoon. Of course, depending on the volume of mail it might take a day or two longer.

56-58 refer to the following conversation.

- w Hello, I'm calling from the Melition Clinic. You dropped off some brochures containing information on one of your new products, the DIO sphygmomanometer. I took a look at the brochure and the product features listed in the brochure look very innovative and interesting.
- m Right, we have just started supplying these to lots of medical clinics this month. This new model makes it much easier to take a patient's blood pressure, especially if the patient is an infant or a young child. The product was just launched a month ago, but already we are getting many calls from customers with positive feedback.
- w Well, the staff here would like to know more about this product. Is it possible to get one on a trial basis so we can try it out before making an actual purchase?
- m What I can do is schedule a visit to your clinic to demonstrate to you how it works. I think the demonstration session should be enough to help answer any questions you might have.

59-61 refer to the following conversation.

- w Good morning, Makoto. The supervisor at the construction site just called and he said he needs the revised building plan before he starts bringing in the walls. Do you think the plan will be ready by then? As you know, it's rather urgent because they are planning to start the wall construction today.

- M Yes, we just finished updating the plan this morning, so it's all done. The only problem is, I'll be in a meeting for the rest of the morning, and I won't have time to bring the plan to him. Originally, I had hoped to take it out to the site and show him the plan after lunch.
- w After lunch won't work. I think the supervisor needs to take a look at it before then. Here's an idea – why don't you give the plan to me? I'd be happy to deliver it to the supervisor this morning. I don't have anything urgent to do this morning.

62-64 refer to the following conversation.

- w Hi, Mr. Lynch. I just started working here as a sales representative earlier this week and I need to make a new business card for myself. I was told to speak to you about any inquiries related to ordering business cards. Is there a particular printing company I should contact?
- M Well, our company uses several printing suppliers, but I recommend using Quick and Clear Printing. Their work is excellent and their prices are very reasonable. The only downside is that they're a little slower than the other suppliers. They usually take up to two weeks to ship orders, so if you're in a hurry I can recommend a different supplier. It's really up to you.
- w Quick and Clear should be fine. I'll be attending a training workshop all next week, so I won't need the cards immediately. I'd rather work with a reliable vendor with high-quality cards. Thanks for your advice. It's been very helpful.

65-67 refer to the following conversation.

- w Hi, my name is Clara. I'm calling from the Easter Ville public library to ask if your business would consider contributing to the library by making a donation to our library's renovation project.
- M Oh, I remember hearing something about that issue. The library needs new plumbing, right?
- w Yes, the building is over 100 years old and is slowly falling apart. We are planning to

replace the windows and renovate the electrical system as well, but it's going to cost a lot of money. As you might imagine, our budget is very limited here at the library, so we're reaching out to community businesses like yours for help. Any amount of help you can spare would mean a great deal to us.

- M Well, I think it's important for all the members of society to support community projects, so I would be happy to make a donation.

68-70 refer to the following conversation.

- w Hi, I was driving past the shopping center on Mano Road and I noticed that there is a store that is on the market for rent. I'm interested in opening a small hair salon. I was actually looking for a space I could rent to open my salon. Would it be possible for me to take a look at the space?
- M Oh, I think the layout of that space would be perfect for a small business such as a hair salon. When would be a convenient time for you to stop by the shopping center?
- w Well, I'm going on holiday at the end of the week and I'd like to see it before I leave so that I can make a final decision after I come back. Would today work for you? I'd like to go as soon as possible.
- M Some workers are repainting the space today, so tomorrow afternoon would be better. Would three o'clock be okay?

PART 4

71-73 refer to the following telephone message.

Hello, this message is for Yoshi Yamamoto. Ms. Yamamoto, this is Selena, the receptionist at Dr. Morris' office. I'd like to remind you of your appointment for tomorrow, Thursday, at 3:00 P.M. Because you are a new patient, we would ask that you fill out the patient information form which we sent you in the mail last month. Please be sure to bring the completed form

tomorrow. This form contains questions regarding your current health condition. If you have any questions, we're here in the office to help. We're open until 4:00 today and we open at 9 o'clock tomorrow. Thanks for choosing us as your medical service supplier and we look forward to seeing you at 3:00. Please be reminded that being more than 10 minutes late may lead to you losing your appointment, since the wait is long and all the appointments are set up on a tight schedule.

74-76 refer to the following introduction.

Ladies and gentlemen, I'm pleased to present this year's Marketing Employee of the Year Award to Ms. Rowena Hwang. Ms. Hwang joined the marketing department only 3 years ago but in that short span of time she has shown amazing competency and remarkable results. To name a few of her many achievements, she has helped to double our sales of Health Reach drinks in America despite the very competitive beverage market. She is also responsible for coming up with a highly successful advertising campaign for our natural vitamins, which received positive feedback from customers and greatly aided in raising awareness of our brand to the public. Ms. Hwang is a great role model and inspiration to us all, and I cannot think of any candidate more deserving of this award. I'd now like to invite Ms. Hwang to the stage to deliver a few words.

77-79 refer to the following telephone message.

Hello, my name is Norman Harris. I'm calling to inquire about the holiday packages to Milan that your agency offers. My wife and I are looking for an affordable travel package and a friend recommended your tour company to us. I have taken a brief look at your travel package deals and a few of them caught my attention. I especially like that each of your tours has a specific theme dedicated to the product, like your arts tours and your historic sites tours. This is precisely what I'm looking for. We'd like

to go for a week in May and we are especially interested in learning about the fashion in Milan. I'll be out of town on business for a few days, but I'd like to meet with you when I get back to find out more about your agency's services, most notably with respect to historical sightseeing activities. I'm returning on Saturday so could you give me a call then? My number is 555-1390. Thanks.

80-82 refer to the following announcement.

Good afternoon, shoppers. Superstore is proud to present to you our own line of salad dressings, which are available in aisle 10. Superstore salad dressings are one of the many successful Superstore brand products that we've launched in the last seven years. Because we refuse to use anything less than the best ingredients in our Superstore brand salad dressings, they add a great fresh taste to your salads and vegetables dishes. The ingredients included are also 100% natural, so the dressing is not only tasty but is also good for you. On top of that, all our salad dressings come in strong plastic bottles that will never break. Today, we are offering a special one-day discount to all our customers. Buy one and get one free. Remember, these great deals are valid for today only, so buy a variety of flavors and save a great deal. They're flying off the shelves, so make your purchase now!

83-85 refer to the following talk.

Good evening and thanks for listening to "The Live Music Show." I apologize for the sudden change in program, but we won't be broadcasting our normally scheduled live musical performance from the symphony hall today due to technical issues with our transmission equipment. But don't be alarmed or disappointed. Instead, I'm here to host a special addition of my program, "Music Talk," with a very renowned guest star. Joining me in the studio is our special guest, Milo Edison. Mr. Edison has composed music for many award-winning songs. His music is loved by both the

general public and critics alike. His latest album just came out for sale last week. Tonight, Mr. Edison will be discussing the inspiration for the songs he wrote for his new album and also introduce us to some of the songs. We will hold a short question and answer session about his latest album release with a few of our listeners, so if you want to talk with Mr. Edison don't hesitate to call our station now. Welcome to our show Mr. Edison.

86-88 refer to the following telephone message.

Hello. I'm calling from the facilities department to confirm your request for the booking of the meeting room. My records show that your department has requested an orientation to be held on Tuesday in the 4th-floor training room. I'd like to let you know that your booking has been processed and that we will set up a meeting room according to your request. For your information, we're planning on setting up the room on Monday afternoon, so it should be ready for you first thing on Tuesday. If you'd like to take a look at how the room is set up, you can come by anytime before the meeting on Tuesday. I'd also appreciate it if you would call me back and let me know approximately how many people you're expecting; that way I can make sure the room is set up with enough chairs. Should you need any further assistance in regard to the meeting room arrangements, feel free to call or e-mail my team at any time. My extension is 101.

89-91 refer to the following announcement.

Before the store opens, I want to remind all employees about our new policy regarding the discount coupon promotion. As you know, for the past several years we have been printing discount coupons for store products in the local newspaper. This promotion has been very successful with our loyal customers, but now management wants to reach out to younger consumers. So starting next week, we're trying something new. Customers will not only be able

to access the coupons from the local newspaper but also be able to get coupons by e-mail. We'd like all the cashiers to mention this to customers as they're checking out. Here is the drill on how you should approach a customer. Ask them if they'd like to receive the coupons via e-mail. If interested, ask them to fill out their name and e-mail address on the form that you'll find next to the cash register. Your cooperation is needed for this new campaign to work, so I am counting on each and every one of you to do your best in promoting this new e-coupon.

92-94 refer to the following talk.

I wanted to meet with you today to discuss in more depth your next assignment. The five of you will form the task force assigned to the Crown Hotel renovation project. The clients hired our architectural firm to remodel their hotel lobby before the start of the peak season. As you know, it's already the end of spring, which means you'll be working on a tight deadline. Thus, I've already put together a tentative timeline that outlines the steps involved that will need to be conducted. Let me give you copies of the schedule now. I'd like to review the timeline together as a team, so that we're all on the same page and we know exactly what we need to do to meet the client's deadline. Needless to say, this is a very demanding project with a tough deadline to meet, but I am sure that our team is competent enough to handle this. I trust each and every one of you will do your best to ensure the success of this project.

95-97 refer to the following news broadcast.

And now for the 6 o'clock news. At the press conference earlier this afternoon, Dr. Debora Parker, our respective local physician working at the Eaton Health Center, officially announced that the center will be opening a third branch of the medical facility to accommodate the city's ever growing population. The existing health center has successfully served its local

residents for the past two decades, proving itself to be a reliable medical partner of the community. The center is especially known and praised for its pleasant environment and experienced staff. According to Dr. Parker, the new location will be ready to accept and treat patients in about a year. Residents are extremely happy to hear the news, as the recent surge in the population has led to longer waiting times and more crowded facilities for patients. Medical center officials expect that once the new location is open, patients will be going to all three centers, solving a lot of the current problems that are being caused by the growing number of patients.

98-100 refer to the following speech.

Welcome to the 10th annual Marketing Banking Convention. This year's event will place a special focus on strategies for serving international clients. As you know, in today's global village the importance of international clients has come to play a greater role for our businesses than ever before. More than 30 leading financial experts will be giving presentations on various issues over the course of the next few days. Another special feature of this year's convention is that we'll also be hosting our first job fair right here as well. You'll be able to interview for positions at all levels. So I urge all of you to take advantage of this special opportunity to speak with potential firms that you have wanted to get to know more or work with. We also have many other exciting additional activities prepared for participants. The complete schedule for this weekend's event is enclosed in the convention program packet which you received upon registration. Now, I'd like to introduce to you our first speaker, Ms. Jennifer Sylva, president of GM Bank.

PART 1

1. (A) Water is flowing over a bridge.
 (B) A bridge is suspended over a forest.
 (C) A hiker is kneeling by some trees.
 (D) A trail encircles a pond.

2. (A) A fence runs along the edge of the road.
 (B) A gardener is trimming bushes in the park.
 (C) Some people are jogging in the park.
 (D) People are lying down on the lawn.

3. (A) People are waiting to board the bus.
 (B) Some people are sitting on the railing.
 (C) There is a lamppost beside the tram.
 (D) A tram is pulled up near the curb.

4. (A) A man is adjusting his hat.
 (B) Some people are holding cups.
 (C) A woman is arranging flower pots.
 (D) They're shopping for groceries.

5. (A) Smoke is rising into the air.
 (B) Industrial equipment is being assembled.
 (C) Construction materials are stored outside a building.
 (D) Some merchandise is being shipped.

6. (A) A man is hanging up some masks.
 (B) Products have been displayed.
 (C) Shelves are being stocked.
 (D) A man is looking at merchandise.

7. (A) Trees are planted on both sides of the street.
 (B) Several bicycles are parked next to a tree.
 (C) Cars are parked on one side of the road.
 (D) People are walking along the road.

8. (A) Dishes are being cleared from the table.
 (B) A meal is being put into containers.
 (C) A group has gathered in the restaurant for a meal.
 (D) Some people are cooking food outdoors.

9. (A) A woman is writing on the board.
 (B) A woman is arranging the chairs.
 (C) There is a gap between the chairs.
 (D) A slide presentation is being made.

10. (A) The lamp has been placed by the chair.
 (B) Both the beds have been made.
 (C) There's a picture above each bed.
 (D) There is a lamp between the beds.

PART 2

11. Can I borrow your pen, please?
 (A) Help yourself.
 (B) I need some pencils.
 (C) I'm pleased to do it.

12. When did Chen return from Cairo, yesterday or earlier?
 (A) About a week ago.
 (B) He's been in Paris.
 (C) He returned the jacket.

13. How would you like your coffee?
 (A) Without cream and sugar.
 (B) I would like to drink some tea instead.
 (C) Near the copy machine.

14. There is a French version of this novel, right?
 (A) I prefer mysteries.
 (B) I think there is.
 (C) No, on the left.

15. Don't you know whom John ran into yesterday?
 (A) I heard it was Taylor.
 (B) No, the meeting was canceled.
 (C) I'm sorry I'm not the person you are looking for.
16. Do you want the application sent by mail or e-mail?
 (A) No, I don't want it.
 (B) That sounds boring.
 (C) Whatever is easier for you.
17. Who's responsible for taking inventory?
 (A) It's out of stock.
 (B) Jim is who you are looking for.
 (C) I'm not an inventor.
18. Would you please proofread all the errors in the paper?
 (A) I'd be glad to.
 (B) She didn't approve my idea.
 (C) In today's newspaper.
19. Where should I put the supplies that arrived this morning?
 (A) No, this afternoon.
 (B) Just put them in the cabinet next to the counter.
 (C) What a surprise!
20. You live on University Avenue, don't you?
 (A) I have to leave at 8.
 (B) Yes, I study business.
 (C) No, but I used to.
21. How was the seminar yesterday?
 (A) You should take bus number 15.
 (B) I was unavailable to go, actually.
 (C) Go straight down the street.
22. Do you know why the staff meeting was called off?
 (A) There was a scheduling conflict.
 (B) I didn't call him.
 (C) I didn't know you were off today.
23. Should we leave for the convention at 8 or 9 tomorrow?
 (A) I left it in the conference room.
 (B) I think the earlier the better.
 (C) A party of 10.
24. Which shirt do you think I should wear for John's retirement party?
 (A) The black one looks good with your suit.
 (B) I'm not tired and can help you install the software.
 (C) I don't think so.
25. Who knows Mr. Gillian's extension number?
 (A) I don't know why.
 (B) Sorry, you've reached the wrong number.
 (C) My assistant is the right person to ask.
26. When can you fill me in on what I missed in today's meeting?
 (A) Give me two hours and I'll catch you up to speed.
 (B) You have to fill in the new patient questionnaire.
 (C) It's not in conference room B at this time.
27. We're running out of time to complete the sales report.
 (A) The deadline was pushed back, so we have another week to finish it.
 (B) I think we'd better walk.
 (C) Sales of the new products continue to rise.
28. What was yesterday's presentation about?
 (A) The most effective way to reduce environmental pollution.
 (B) I appreciate the gift.
 (C) The president himself insists on doing the work.
29. Is there any way we can get a better deal for this software?
 (A) I am not aware of it.
 (B) This new computer is much faster.
 (C) I don't think so.

30. Did you send in your application already?
(A) Please send me the file.
(B) I'll e-mail it later today.
(C) He doesn't want to apply for the position.
31. I thought you left for Tokyo to attend the trade fair.
(A) Yes, I believe that's right.
(B) I don't think it's a fair deal.
(C) It's being put off.
32. Could you tell me where I can find a bookstore?
(A) There's a good collection of books there.
(B) Sorry, all the rooms are booked already.
(C) There's one right across the street.
33. Who should I call to ask about our new line of sportswear?
(A) Yes, the new uniforms look good.
(B) Why don't you try Michael?
(C) I didn't phone you yesterday.
34. When should I submit the expense report for reimbursement?
(A) You have to turn it in with your receipts.
(B) As soon as possible.
(C) They charged you 300 dollars.
35. Why did Rachael take two days off?
(A) For personal business.
(B) No, it takes about 3 days.
(C) I think John did, too.
36. Can we have the staff meeting at our office or should we reserve a conference room?
(A) This announcement is for all staff members.
(B) I'll come by your office.
(C) We need a bigger space than our office.
37. Was this computer model popular in Korea?
(A) Yes, and also in other Asian countries.
- (B) No, I don't like this model.
(C) I already purchased a flight ticket.
38. The concert starts at 8 o'clock.
(A) No, they didn't arrive at 7.
(B) It will last about 3 hours.
(C) Then we'd better hurry.
39. You were supposed to be here thirty minutes ago.
(A) Aren't you supposed to go?
(B) I'm terribly sorry but I got caught in traffic.
(C) I think you'd better put it there.
40. Can your department meet the deadline for the project?
(A) No, we haven't met him.
(B) Yes, but only if we get some extra help.
(C) With the projector.

PART 3

41-43 refer to the following conversation.

- w Hi. I'm calling to find out more information about your container boxes. I need one for several months. What do you have available right now?
- M Well, we have some smaller boxes ready. They are each 2 meters by 3 meters. Unfortunately, all of our larger ones are currently occupied. What size are you looking for?
- w I'm not yet sure if my stuff will all fit in that space. My office is being renovated, so I have to find a place to store my supplies.
- M Well, I will be here until six, so you can come by the office and take a look at one of the units. If it suits your needs, you can put down a deposit to hold it.

44-46 refer to the following conversation.

- w1 Are you interested in seeing that new movie with Jonathan Baker, the famous teenage actor?
- w2 Yes! I heard it's based on Phillip Norman's

best-selling book. Apparently, Jonathan Baker spent 10 months learning to play the piano for the part.

- w1 I heard that, too. He's up for an Oscar, you know. Do you want to see it with me Friday or Saturday night?
- w2 I can't go see it Friday because I already have plans, but Saturday would be fine.

47-49 refer to the following conversation.

- w Hi, my name is Alicia Goldwin. I'm calling to find out if my glasses that I ordered last week are ready. You said it would take about a week.
- m Just a minute. Let me check. Yes, Ms. Goldwin. Your glasses came in this morning. I'll have them ready for you by this afternoon. When would you like to come in and try them on?
- w Well, I think I can leave work at four, so I can drop by after that. How late does your office stay open?
- m We close at five today, so you can come after work if you want.

50-52 refer to the following conversation.

- w Have you ever taken one of those bus sightseeing tours of the city?
- m Yes, once. It was interesting but long. It lasted for several hours. Why do you ask?
- w Well, one of our sales managers, Daniel, is visiting next week. Since he's never been here before, I thought he might like to tour the city a little. But maybe he won't have time for that. He did say he wanted to go to a museum and go shopping, so maybe I'll just write down some options he might like, and he can choose.

53-55 refer to the following conversation.

- m Hi, Cathy. What is your schedule like on Wednesday? Are you going to the occupational safety workshop, or do you have other plans?
- w We all have to go. It's mandatory. Management here at the factory wants everyone to be able to shut down the robotic assembly system in case of

emergency.

- m Is it true that the mechanical engineer who designed the whole thing is going to show us the safety procedures personally?
- w I believe so. Watching a practical demonstration will be much better than just reading a manual.

56-58 refer to the following conversation.

- w Most of our hotel guests seem to have trouble with the lighting in our rooms. They complain about being unable to do any work, especially reading.
- m That's true. I've heard that quite often when they check out. How do you think we could provide more light?
- w Well, we could place a lamp by the desk chairs in addition to the ones on the nightstands.
- m That's a good idea, but if we want to buy that many lamps the regional office has to approve it first. We'll have to write up a proposal for the next regional manager's meeting.

06

59-61 refer to the following conversation.

- w Did you reserve a seat for the legal affairs lecture next week? I can't seem to register online. I keep getting an error message.
- m I do have a seat reserved, but I didn't use their website. I just called the number on the flier. Did you try that? Why don't you try calling them?
- w Really? I didn't get a flier, though. Can I borrow yours?
- m Sure, but it's back in my office. I can just e-mail you if you want and give you the phone number to call.

62-64 refer to the following conversation.

- m My commute has been 30 minutes longer each way ever since they started that work repaving the north side of the highway. The detour around the construction zone takes forever!
- w I know. I have the same problem, but apparently we shouldn't have to wait too long. Yesterday's paper said that the

project was more expensive than the planners anticipated. They're going to shorten the project by several weeks and just repave the part between Dundas and Golden Bridge.

- M Well, that section was full of holes! Did the article give an actual date of completion?

65-67 refer to the following conversation.

- M Hey, someone told me you got a new job. Congratulations! What's your new job like?
- w Well, the best thing about it is the flexibility. I can schedule my own hours at my own convenience because it's just a small company that makes nametags and badges for hospitals, libraries, and the like. Sometimes I can even work from home.
- M That sounds great. I'm really happy for you. But didn't you tell me a few months ago that you didn't get this flexible job you were hoping for?
- w That's true. At first I didn't. Three months ago they interviewed me but gave the job to another person. I guess they weren't happy with their first choice because they called yesterday and offered me the job on the spot.

68-70 refer to the following conversation.

- M Claudia, do you have a minute? I need someone to look over the test procedure for this battery capacity test. I'm working on setting up the equipment for it right now, and I want to make sure I'm doing it right.
- w I'd love to help you, Milton, but I really can't. I'm swamped with this data entry from Dr. Kylon's research project.
- M Okay, no problem. I can probably find someone else. I know you've been really busy with that huge project. When's the deadline?
- w Tomorrow. I'll have one more meeting with Dr. Kylon about the final results before the completed report is due on Wednesday.

PART 4

71-73 refer to the following advertisement.

Summer is here! It's time for family fun outdoors. We all remember those long summer days in the sun with friends. How would we have enjoyed all that time together without the comfort of the furniture we loved as well? This week, at Hardwood Furniture, we begin our outdoor sales event! We have the lowest prices in town on the brands you love, on outdoor tables, chairs, and all accessories, including cushions, tablecloths, umbrellas, and more. Plus, we will deliver your purchases at no charge if you spend over 300 dollars. Our showroom is located on Sunset Road. Come on down and try out our weatherproof furniture, available in a variety of colors. Or you can shop online and find the same great selections. At Hardwood Furniture we guarantee your satisfaction, but we must remind you that these low prices will not last. They are available this week only, starting today!

74-76 refer to the following telephone message.

Hi, Martha. This is Jim Lucas from the production team. I am just calling to say congratulations on your promotion at work. I also wanted to let you know we're all excited to have you on our team. As you already may know from Max Murphy's e-mail, he wanted to give you a short presentation Monday morning on the next project you will be working on. He's willing to move his meeting to the afternoon so I can have a chance to introduce you to the rest of our colleagues in the morning and give you a heads-up on the current status of our project. I think being introduced to the team members and learning about the current status of the project will ease your way into Max's presentation, which will help you understand his presentation better. So, please reply once you get this message and let me know what time works best for you on Monday morning.

77-79 refer to the following telephone message.

Hello. I'm calling for Mr. Lucas. My name is Melinda and I'm calling from Dr. Richards' office. I'm returning your call about the refill order for your cold medication. I know it would be more convenient if Richards was able to call the pharmacy directly and request your refill, but he insists that you need to make an appointment to see him. He says that you need another blood test since you haven't had one in almost a year. Dr. Richards says he wants to check your progress in case anything in your medication needs to be changed. We are open during the week from 9:30 to 5. Please call soon to schedule an appointment. We don't want to wait too long to make sure you receive the medication you need. Thank you.

80-82 refer to the following report.

Good morning! This is the morning commuter report with Nick Davison. We have updates every hour on the hour, providing you with the latest information in traffic! Right now we do have heavy traffic around the Modern Art Museum. A new outdoor exhibit is being replaced, one of those huge modern art pieces, so expect several streets to be closed in that area for several hours. There are several alternate routes available, but any one of them will add at least 15 minutes to your commute. These streets are expected to be closed until 5 p.m., so they may be reopened by the time you finish work. Currently, city trains and buses are running five minutes behind schedule. I'll be back for another update in an hour.

83-85 refer to the following telephone message.

Good morning. I'm calling for Ms. Menzies. I'm Tom Norris from Florida State University. We would like to offer you a supervisory position at our bookstore. We were very impressed by the past experience you have had with a variety of other bookstores. Furthermore, all of our staff said they felt very comfortable with you when

they met you during the interview process. As much as we possibly can, we like to have our employees feel like family here at Florida State, and we feel that you will fit right in. Your main responsibilities will include supervising part-time employees and cashiers, and we feel that you already have a great rapport with them. If you are interested in accepting this position, your first day will be Monday, September 9. This year we have a large new group, and we think you will enjoy meeting our other new employees. Please give me a call back at 555-2344 as soon as possible. I look forward to speaking to you soon. Have a great day!

86-88 refer to the following announcement.

Welcome to the Verona City cable car, which provides a beautiful view of Verona and the surrounding beaches. As we move along, I will point out specific sites you may be interested in, so please pay special attention to which window in the cable car offers the best view for each site. For safety reasons, please be sure to fasten your seatbelts and keep them fastened throughout the trip. The trip to the top takes 20 minutes, and when we arrive you'll find plenty to do. Inside the visitors' center you will find brochures about a number of activities, from hiking to bird watching, with thorough information about the local plant and wildlife. Of course, my first recommendation is to enjoy a meal or snack at our world-famous Hillside Cafe. Our cable cars return to the downtown visitors' center every half hour until 6 p.m. Now, sit back and enjoy the ride.

89-91 refer to the following telephone message.

Hi, Dora. This is Jack calling from Malfoy Bookstore. We appreciate your agreeing to create next month's book display. As a reminder, we are doing a fashion theme, exploring the ways in which today's fashion hearkens back to the 1950s, America's heyday. Please feel free to use any books, posters, or photographs that we have in the store to add to

your display, but we do need a list of all the merchandise you'll be using so that we can locate the items if we need them later. If you need any help locating any particular item or section in our store for use in the display, we have assigned Mandy to help you. She was an art major and is interested in watching you work, so you can ask for her at the front desk. She is also very organized, so she can assist you with anything you need. I'll be in tomorrow as well, and I can collect your list of display items at that time. Thanks, Dora. Have a great day.

92-94 refer to the following announcement.

Good afternoon, everyone! First, I want to thank all of you for all the volunteer work and long hours you have put into preparing this year's film festival. We anticipate a very successful event thanks to all the organization, fundraising, and advertising you have provided for the occasion. We would not be here today and ready to begin this exciting event without your dedication. As promised, we want to reward all your hard work with free tickets to all the movie screenings, so we are sorry to say that we are having a technical problem with our computer system and are unable to print out all the passes for you at this time. We have a technician working on the problem as we speak. We are afraid that you will have to wait to receive the other tickets, but we can give you tickets before the first film starts if you are able to come back tonight.

95-97 refer to the following talk.

Welcome to Southgate Real Estate. Thank you for choosing our agency to help you buy your first house or apartment. Our knowledgeable staff and experienced real estate agents have an excellent reputation. We have helped thousands of people find their ideal home. We listen carefully to all the conditions you are looking for and screen all listings for the home that is best suited for you. We work hard so that you are satisfied with your purchase. To help

you understand the process better, we have developed a short video presentation. It will outline the steps in buying a home and explain in detail the services we can provide you to make the process more manageable for you. It will also point out some common misconceptions – things buyers don't always understand when they are buying a home for the first time. Finally, we will have a casual question and answer period over hors d'oeuvres and coffee.

98-100 refer to the following broadcasting.

Thank you for that traffic update, Samuel. And now for our afternoon business report. In London today Gipson Industry president Manuel Lim announced that he is running out of his most popular fax model, the ScanX-30, yet again! This will be the second increase in production in the last 4 months. Since this model was introduced last year, global sales have risen steadily. In fact, Mr. Lim has had so many requests for his most popular model that he has decided to dedicate his entire factory to its increased production. Apparently, as of next quarter, it will be the only model produced at the company's factory near Kuala Lumpur, Malaysia.

Actual Test 07

PART 1

1. (A) They're planting vegetables.
(B) They're moving a truck.
(C) They're digging in the sand.
(D) They're watering plants.
2. (A) Corn is growing in the garden.
(B) A purchase is being made.
(C) They're eating at a table.
(D) People are getting fruit from the box.
3. (A) They are facing the same direction.
(B) They are strolling on the sidewalk.
(C) They are seated on a bench.
(D) They are sitting under streetlights.
4. (A) They're drawing a map.
(B) The waste bins are being replaced.
(C) A document is being examined.
(D) They're both wearing hats.
5. (A) Shelves are being stocked.
(B) Fruit is being displayed for sale.
(C) Containers are being filled with fruit.
(D) People are eating some food.
6. (A) She's typing a document.
(B) She's working at a desk.
(C) She's using a printer.
(D) She's holding a receiver.
7. (A) The boat is being towed away.
(B) Some people are swimming.
(C) The boats are tied up at the dock.
(D) Some people are taking a boat ride.
8. (A) The people are leaving the park.
(B) The railing is surrounded by grassy area.
(C) Flowers are being arranged.
(D) Some people are in a park.

9. (A) They're putting on uniforms.
(B) They're standing behind the counter.
(C) They're arranging items on the counter.
(D) They're walking in the lobby.
10. (A) A lamp is on each table.
(B) Books have been left on a chair.
(C) The desks are being organized.
(D) Documents are being handed out.

PART 2

11. When does your train leave?
(A) Platform 3.
(B) From San Francisco.
(C) At 4 o'clock.
12. Where is the post office?
(A) The past two times.
(B) Is he in his office?
(C) Around the corner.
13. What do you want to drink?
(A) I'd appreciate it.
(B) I think so, too.
(C) A cup of coffee, please.
14. Who drives you to work?
(A) Ms. Watanabe does.
(B) No, thanks.
(C) I am busy this week.
15. Why don't we eat dinner outside today?
(A) I think it was yesterday.
(B) That sounds great.
(C) It's still in my bag.
16. When is your meeting with the new client?
(A) On Wednesday morning.
(B) Yes, it went very well.
(C) In the conference room.

17. How long will it take to get to the airport?
(A) Just last week.
(B) About an hour.
(C) It's very tiny.
18. Why are the sales reports on the desk?
(A) No, he didn't sell it.
(B) Mr. Preston wants us to revise them.
(C) Five reporters have worked there.
19. Couldn't you sit?
(A) No, the bus was full.
(B) Just sit over there.
(C) It's a good chair for kids.
20. Where is the performance being held this year?
(A) By one of the greatest ballets in the world.
(B) At the Doral Plaza Hotel.
(C) In late February.
21. Would you send the invoice to Mr. Goodall?
(A) Yes, it smells good.
(B) Yes, but I need his address.
(C) He is a wonderful actor.
22. Did you make it to the arts and craft show yesterday?
(A) No, but I plan to go tomorrow.
(B) I sent weekly updates.
(C) Yes, she finishes late.
23. Who's in charge of demonstrating the marketing results at this meeting?
(A) I think Lara is.
(B) No, by check.
(C) They are Mr. Nelson's.
24. You worked for Jessie Legan in Seattle, didn't you?
(A) I hear it's a great job.
(B) It's not working.
(C) No, I didn't.
25. What's the problem with the research paper?
(A) He's probably in his office.
(B) There are some typos.
(C) I read the book last Tuesday.
26. Don't you want to make a copy of the article today?
(A) Yes, she is one of our students.
(B) I don't usually enjoy the arts.
(C) No, I'll do it tomorrow.
27. Should we stop somewhere to eat or keep going to get there on time?
(A) I didn't stop it.
(B) Let's grab a bite.
(C) I'll keep you posted.
28. It's a bit warmer today.
(A) I hope it stays like this.
(B) Did you take one?
(C) I'll do it soon.
29. It seems like I left my purse in my office upstairs.
(A) No, I don't remember.
(B) It seems familiar to me.
(C) I'll go get it for you.
30. Wouldn't you like to try something from this candy box?
(A) Yes, my dog can dig there.
(B) Who asked about it?
(C) I'll have the round one, thanks.
31. Why didn't Ms. Wang order the new computer?
(A) It wasn't the model she wants.
(B) Almost 25 commuters.
(C) No, that's the old one.
32. Didn't Maureen receive a bonus last year?
(A) It goes on the shelf.
(B) This is for sensitive skin.
(C) Yes, I think she did.

33. How do you like the work so far?
 (A) It's more difficult than I expected.
 (B) I take the subway to work.
 (C) A research assistant.
34. Have you contacted the travel agency or do you want me to phone them?
 (A) I saw her earlier today.
 (B) Is that your e-mail address?
 (C) I called them yesterday.
35. Is the printer working here?
 (A) No, I didn't.
 (B) It should be now.
 (C) About 400 dollars.
36. You can have dinner in the train's dining car.
 (A) With the sales person.
 (B) Did you participate in the training?
 (C) That's convenient.
37. Couldn't we postpone our meeting till tomorrow?
 (A) I saw him at post office.
 (B) Actually, I'll be on a business trip by then.
 (C) How did the meeting go?
38. The show starts at 7 o'clock, doesn't it?
 (A) I don't have anything to eat.
 (B) The ending was worse.
 (C) The time should be on the ticket.
39. How many people are expected to attend the marketing conference?
 (A) For the next 10 to 12 months.
 (B) Everyone from the department.
 (C) There is a play every two hours.
40. Our employees are working hard these days, aren't they?
 (A) These are the days I'll be on vacation.
 (B) They are not new.
 (C) Yes, but we still need to push them harder.

PART 3**41-43 refer to the following conversation.**

- M Hello, POSTCAL Construction Company. This is Max. How may I help you?
- w Hi. My name is Lori. I'm the manager of a restaurant called Mui in downtown Taraville. I'm calling for a free estimate. Our outdoor dining area was damaged over the winter. Remember that sudden snowstorm we had?
- M Yes, that was extremely unusual for our area. The city was not prepared for it. We've been getting a lot of calls related to damage caused by that storm. We've been quite busy, but we have Friday open this week. Would you like our consultant to come by then? We can also give you an estimate on the spot right after the assessment, which should take about thirty minutes.
- w Friday? That sounds good. I would like a cost estimate as soon as possible.

44-46 refer to the following conversation.

- w Hey, Kenneth. How are you doing? Have you seen the new play at the Lococo Theater? I thought of you when I read a review about it in the newspaper. I know how much you enjoy good comedies.
- M Everybody's been telling me about the play. I think I need to see it, but I was disappointed when I learned that it's completely sold out! My friend and I tried to buy tickets, but we had no luck.
- w Well, the newspaper article said that the play might run longer since it's been so popular. I bet if you called the theater again, you might be able to find out when the new performances will be. Maybe they can sell you some advanced tickets to one of the next shows.

47-49 refer to the following conversation.

- M Did you hear the news? I bet you were happy to hear this morning's news report.
- w No, I missed it. I had an early marketing meeting with a client. Why? What

happened?

- M Oh, there was a story about the bridge on Central Road. It seems the city council finally approved plans to widen it to three lanes.
- w Great! Finally! That bridge has always been a zoo, but there's no other way around it. It's nice living in the west side of town, but the only way in and out is over that bridge. I'm so glad to hear they're going to handle this problem. My commute is going to be so much shorter now.

50-52 refer to the following conversation.

- w I can't wait to move into our new bookstore. It's so much bigger than this one. With all the new books we've been able to purchase, this store has become so cramped. I love the next location, too. I think we'll really thrive there.
- M I agree. It'll be fun to set up the new bookstore with so much more space to work with. I just hope we can get everything packed before tomorrow. The movers will be here bright and early, and we still have half the books to pack, plus all the shelves should be dismantled!
- w Oh, did I forget to tell you? We don't have to take the shelves apart. The movers will take them as is.
- M Wonderful. That will make things much faster. Let's finish the rest of these boxes, and then go get some lunch.

53-55 refer to the following conversation.

- M Angela, could you help me with the new photocopier? I think it might be broken. I can't turn it on for some reason. I have a lot of copies to make, and I don't know what to do.
- w Did you try using the energy saving button? It's at the top of the controls. Don't you remember the demonstration last week?
- M No, I missed it. I was sick that day.
- w Well, there's a power saving feature on the photocopier. When the machine's not in use, it looks like it's turned off. Try pressing that button and see if it works.

56-58 refer to the following conversation.

- w Did you ever find that new desk chair you were looking for?
- M No, I haven't found something I really like yet. Is there any place you recommend?
- w You might want to try Emerson Furniture again. I think they put in a new office furniture section. Remember they completely reorganized the store? I even had trouble to find some boxes I wanted since they moved everything around.
- M Oh, yes. I noticed they had changed a lot of things. Maybe I'll see if they have a good desk chair there. Thanks.

59-61 refer to the following conversation.

- w I just read the annual report for Sarah's division, and sales have really increased ever since Mary was promoted to sales manager. She's really made some positive changes.
- M It's true. She has really motivated the sales team. Not only does she encourage everyone to share their sales strategies at our weekly meetings, but she also makes sure that everyone on her team feels respected and appreciated. She really understands that if the employees are happy, well rested, and relaxed, they perform better.
- w Yes, those things help everybody to be creative and improve their skills, especially new employees who often feel the most stress. Do you think we can get some of the other division managers to try the same approach?

62-64 refer to the following conversation.

- M Thank you for coming in, Ms. Park. It's nice to meet you. You're one of our top four candidates for the position of night manager at our hotel. Each candidate has the same interview with the same five questions. Shall we begin? First, please tell us about your previous work experience.
- w Well, I have been working at the Hotel Walkerhall for the last three years. Last year I became assistant manager, and I

was very proud that our hotel won the Best Customer Service Award this past year, and I've been working with a great team.

- m** It sounds like you have a very impressive background. They will certainly be sorry to lose you. Why, may I ask, are you leaving that job?
- w** Well, I want to return to school to get a degree in tourism, but I still want to work full-time. Working at your hotel would allow me to work at night and attend classes during the day.

65-67 refer to the following conversation.

- m** Hi. I'm interested in ordering 50 T-shirts customized with my company's logo. They are for my sales staff to wear at an outing. Can you tell me what options you have for colors and designs?
- w** Sure. We have quite a wide variety of colors – pretty much anything you want. The styles range from plain T-shirts to collared ones, short-sleeve and long-sleeve. We can either print your logo onto the shirts or sew it in. The printed shirts are certainly less expensive, but the threaded logos look gorgeous.
- m** I think we'll definitely go for cheaper ones. How soon would you be able to complete all 50 shirts? Is it possible by the end of this month?
- w** No problem. If we start the order right away, we can have it done by the date you want. If you send me an e-mail with an image of your logo, we can enter the design into our computer right away and get started.

68-70 refer to the following conversation.

- m** Hi, Jessica. This is Robert, the plant safety director, calling. I need to schedule you for the safety course. How about this Thursday? Is that okay with you?
- w** Oh... Can I do it a little later? I'm really busy this week. We're having some new software installed, so I really need to be here to take care of it and have the workers get used to it.

- m** No problem. What about next week? We have another session at 10:00 a.m. All manufacturing employees are required to attend, but we know you have other priorities, so we want to work around your schedule.
- w** Thanks. Next Wednesday sounds fine. I appreciate your flexibility. Could you send me an e-mail telling me where the course will be held? I'll mark the time on my calendar, too.

PART 4

71-73 refer to the following telephone message.

Hello, you've reached the reception desk at the Candid Medical Clinic. If this is an emergency, please hang up and dial 911. Please note that our office hours have changed. Our office is open 9 a.m. to 5 p.m. Monday through Friday. If you would like to schedule an appointment, please call back during regular business hours. If you need to speak to a doctor during non-business hours, please remain on the line for the physician on duty. Your call will be answered in sequence.

74-76 refer to the following announcement.

Attention, shoppers. We are celebrating our 10th anniversary at Mirage Supermarket! And in honor of this occasion, we'd like to show our appreciation for your continued patronage by offering specially priced items in every department over the next ten days. Today, our bakery features chocolate chip cookies that taste like they were made at home. Enjoy these delicious treats for half the price only today. Enjoy them as you shop through the store, or take them home with you. Tomorrow, our poultry department will be selling chickens at 60% off. These special prices are our way of showing our appreciation for your loyalty to our store. We always do our best to provide you with quality products. It has been a pleasure serving you over the past ten years.

77-79 refer to the following telephone message.

Hello. This is Diana Hanes from the accounting department. I'm calling about the expense report you submitted for your trip to Vietnam last month. As I looked over the receipts I found a couple of discrepancies and need you to come into my office to clarify some of them. I thought perhaps you might have mislaid a couple of the receipts at home. Also, the dates on some of the receipts don't match those on your itinerary. Maybe you had a last-minute change in your itinerary that I was unaware of. If so, I need a copy of the new itinerary. I know you'd like to be reimbursed for these expenses as soon as possible, but I need to correct these discrepancies before I can approve the reimbursement. Please stop by the accounting office today or tomorrow so that we can rectify this situation as soon as possible. Thank you.

80-82 refer to the following advertisement.

Schedule a tour today at the brand-new remodeled Forrest Creek Apartments, well known for their proximity to beautiful Central Park, New York's scenic oak grove in the heart of the city. As always, our residents enjoy free access to our exercise room 24 hours a day. And now a limited number of units boast brand-new kitchens, complete with all-new appliances. These newly remodeled apartments will be ready for residents by November 1, so we don't waste time. Schedule a tour today. Call 562-8565.

83-85 refer to the following talk.

Welcome to the opening day of our seminar on public speaking. We have an exciting day ahead of us. First, as your program outlines, we are pleased to have Dr. Brian Kwon as our first guest lecturer. His recent book on public speaking sold more than 1 million copies. He's been on public speaking tours for 10 years in countries all around the world. You'll be able to hear him today at 8 o'clock. You won't want to miss it! Then there will be a break for lunch

after the morning lecture. For your convenience we've provided a list of local restaurants in your program, or you can visit the cafeteria downstairs where Dr. Kwon will be available to sign his book. After lunch, you can attend a workshop or visit the exhibition hall. A list of workshop topics is available at the end of your program. And now, I'll turn the microphone over to Dr. Brian Kwon.

86-88 refer to the following announcement.

Good morning, everybody. I want to remind everyone that the factory is scheduled for a safety inspection tomorrow. Last month, we passed the inspection with flying colors. Everyone was on top of things, turned in the appropriate paperwork and showed extraordinary care in the maintaining and operating of all equipment. I think that we should have the same results this time, so please pay attention. The inspectors will start by looking through the maintenance records, so please be sure to submit any updated paperwork to the plant supervisor before you leave today. Check with Daniel to see if you have missed filling out any forms in their entirety. Also, it's important to have the current records for machinery repair and replacement in the files. Be sure that all your data in this area is up to date. After the inspectors check the records, the inspectors will move on to the production plant. They'll leave an inspection report, so we'll have a meeting next week to talk about the results of their report. Good work, everyone!

89-91 refer to the following advertisement.

Is your company planning a special occasion? Well, look no further. Fresh Foods specializes in catering for corporate events. Whether you're meeting with clients, hosting an employee awards ceremony, or planning an industry conference, we offer a wide variety of delicious foods, and we pride ourselves on our excellent service. To see what we have to offer, visit our website: freshfoods.com. You can view all of

our sample dishes online, including dishes made from our chef's award-winning recipes. To receive a price estimate for your event, simply click on the customer service link and fill out the form. It's that simple. Once you have submitted the form, someone from our staff will contact you within 24 hours to arrange all the details. Don't waste your company's precious time with event planning. Let us do it for you. Schedule your event with Fresh Foods today!

92-94 refer to the following report.

In local news, the Oldtown historical society announced plans today to begin construction of a new regional museum. Many volunteers from the community have rallied their resources to help with this project, which has been in the works for many years. The president of the historical society, Vanessa Kings, is responsible for raising the necessary funds for the project, and she's hopeful that construction will begin next May, when the weather becomes predictably sunny. The museum plans to house a display showing the history of the area, including exhibits about various native people groups. There are three Native American tribes, for example, who have claimed this land at one time. The museum will also incorporate a small library with historical books and documents about the development of the area. Ms. Kings said the historical society is eager to take the next step to finalize the design of the building.

95-97 refer to the following message.

Hi, Mr. Ericson. This is Diana Morgue from Veham Advertising. We want to thank you for checking out our website and for completing one of our firm's online surveys. Based on your responses, we would like to invite you to take part in a focus group discussion. Our firm is preparing an advertising campaign to promote one of our clients' hotels. You may be aware of the new hotel opening on 5th Ave on Saturday. We'd like to show the focus group three different advertisements about the hotel and then get your reactions to them. We really value

your feedback and are looking for public opinion. The session will last less than one hour, and you'll be paid 80 dollars for your time. If you are interested in participating, please call me back by Friday at 152-5858. Thank you for your time.

98-100 refer to the following radio report.

Good evening, and thanks for listening to KMKB's evening business report. We bring you the latest from the world of business. Earlier today, Anthony Bobski, president of Dunhill Computers, announced that his company has developed a new laptop, for which the company has high hopes. Mr. Bobski is confident that this will be the development that will be his most popular to date. He says the product will be made entirely out of recycled materials. He's going green! This is in line with Dunhill's recent public promise to make products that are more environmentally friendly. The product is expected to be released soon, and Mr. Bobski projects that total sales for the year will be about 30% higher than last year's sales thanks to this new computer.

Actual Test 08

PART 1

1. (A) The crates are empty.
 (B) The vegetables are being weighed.
 (C) The goods are on display.
 (D) Fruit is being put into plastic bags.

2. (A) A stack of paper has been set on a table.
 (B) A copier is being repaired by a technician.
 (C) He's holding a door open for a coworker.
 (D) He's positioning a sheet of paper on the glass.

3. (A) A couple is rushing into the ocean.
 (B) A couple is folding their arms.
 (C) A couple is walking without shoes on.
 (D) A couple is holding their shoes.

4. (A) The furniture is being moved.
 (B) Windows have been opened.
 (C) A plant is next to the bench.
 (D) The bench is occupied.

5. (A) An umbrella is being opened.
 (B) People are eating hamburgers.
 (C) A man is cooking on the grill.
 (D) Some people are going on a picnic.

6. (A) She's turning toward the window.
 (B) She's facing a screen.
 (C) She's delivering the computer.
 (D) She's lifting a keyboard.

7. (A) A playing field is illuminated by lights.
 (B) A group of people is sitting on the bench.
 (C) A sculpture has been placed by the sign.
 (D) All the chairs are empty.

8. (A) An apartment building is under construction.
 (B) There is a parking space full of cars.
 (C) A balcony is attached to each apartment.
 (D) There is a park in front of the building.

9. (A) An airplane is taxiing down the runway.
 (B) Planes have landed on the ground.
 (C) Passengers are exiting an aircraft.
 (D) The airplane doors are being shut.

10. (A) Tracks are being repaired.
 (B) Passengers are standing on a platform.
 (C) A train has pulled into the station.
 (D) Some people are walking down the ramp.

PART 2

11. Would you like to go to a musical with us?
 (A) No, I have some things to do.
 (B) I'd like to know.
 (C) Yes, he made it right.

12. Where does Mitch live?
 (A) He shut it down.
 (B) On the east side of town.
 (C) Every weekend.

13. When will the safety demonstration take place?
 (A) For new employees.
 (B) In a week.
 (C) I will take that one.

14. Who is going to speak at the seminar tomorrow?
 (A) Katherine, from head office.
 (B) It's nice to see you.
 (C) Yes, at 2:30.

15. Why is it so cold in the office today?
 (A) The heater is out of order.
 (B) No, he is not here today.
 (C) We will be ready by this afternoon.
16. Could you help Mr. Davis with the photocopier?
 (A) I think he is.
 (B) Yes, she won it.
 (C) I'd be happy to.
17. Who is the new manager?
 (A) His name is Jeff.
 (B) Monday afternoon.
 (C) In the cafeteria.
18. When will the recent unemployment figures be available?
 (A) 100 Canadian dollars.
 (B) Yes, they will.
 (C) In three days.
19. Why are you getting up so early?
 (A) Yes, I am too.
 (B) I have a meeting this morning.
 (C) Is that where you worked before?
20. Excuse me, which way is it to the sales department?
 (A) Yes, the department store is having a big sale.
 (B) He didn't move to the office.
 (C) Down here on the right.
21. This company was established about 10 years ago, wasn't it?
 (A) That's correct.
 (B) Was the result satisfactory?
 (C) I sent the documents.
22. How often do you go away on business?
 (A) Usually to meet with clients.
 (B) I think he's away from his desk right now.
 (C) Two times a month.
23. Are you going to the assembly plant?
 (A) It's still broken.
 (B) Yes, but I'm going to be a little late.
 (C) Right this way, please.
24. How long is the book publication going to be delayed?
 (A) Probably by train.
 (B) We are still not sure.
 (C) Twenty dollars for international shipping.
25. Have you prepared the survey or should I do it?
 (A) That's not what we wanted.
 (B) I don't have time, do you?
 (C) You can go first.
26. What's a one-way trip fare from Seattle to Seoul cost?
 (A) It's the Arts and Craft fair.
 (B) Yes, it's a long flight.
 (C) About 1,200 U.S. dollars.
27. I thought Ms. Katrina was supposed to lead the seminar.
 (A) No, she is on maternity leave.
 (B) I've already read it.
 (C) I got here today.
28. Where should I sign?
 (A) Write your name.
 (B) Five copies, please.
 (C) In the bottom right-hand corner.
29. That's a new dress you're wearing, isn't it?
 (A) Yes, I had a special event to attend today.
 (B) I didn't hear about it.
 (C) No, thanks. I've already tried it.
30. Why don't you stay a couple of days in Paris after the marketing convention ends?
 (A) No, it was two days.
 (B) They have a great marketing plan.
 (C) Actually, I'm planning to do exactly that.

31. Should we call the Hong Kong office today or should we wait until tomorrow?
(A) I've got caller ID.
(B) Let's call the waiter now.
(C) I'd say today.
32. Doesn't Mr. Nadin work in the accounting department?
(A) The numbers don't match.
(B) Yes, he is the director.
(C) He departs at 10.
33. It's supposed to be hot today, isn't it?
(A) Maybe we should get them.
(B) The store opens at 9.
(C) Yes, but it's going to get cool in the evening.
34. If you need more information, please let me know.
(A) That's alright.
(B) No, they're his.
(C) Thanks, I will.
35. I thought you had already arrived in London.
(A) Should I leave them in your office?
(B) Seven passengers.
(C) My flight was delayed, actually.
36. Do they have enough funding left for the experiment?
(A) Yes, approximately 120,000 euros.
(B) Bigger ones, please.
(C) No, on their left.
37. Will Mrs. Evelyn retire this year or next?
(A) I'm tired.
(B) She is planning to leave this June.
(C) Yes, one new tire.
38. Why was Mr. Brown not attending the meeting this morning?
(A) Yes, it was good.
(B) He's got a doctor's appointment.
(C) Around 11 o'clock.
39. A security guard's always on duty in the lobby.
(A) No, it was on the first floor.
(B) We delivered tables as well.
(C) Right, and they ask visitors to show ID.
40. Didn't Mr. Steven collect the insurance paperwork last week?
(A) You corrected his paper yesterday.
(B) It's made of plastic.
(C) I think he did.

PART 3

41-43 refer to the following conversation.

- w I can't believe the train hasn't come yet. I wonder what's wrong. I'm going to be late for my meeting.
- M The ticket agent said the tracks are being worked on, and it's causing delays up to 45 minutes. It would be nicer if they would adjust their timetable according to the expected delays.
- w Well, this train is usually quite reliable. This is the first time that this has happened in a long time.
- M That's true. I take the train because it goes just a few streets from the bank I work at. In my five years as a bank teller, I've never been late..

44-46 refer to the following conversation.

- M Hi, is this where we're supposed to meet for the city bus tour?
- w Yes, but the tour is not leaving for 30 more minutes. Have you already purchased your ticket? The sales counter is over there.
- M Yes, I bought my tickets online already. But since we still have time till the tour starts, I'll get something to eat. Are there any places to eat nearby?
- w Sure. There's a snack stand behind the outdoor theater, but everything they sell is fried. If you walk one block down, though, you'll find Manee Cafe, which has really good sandwiches and desserts. They have

a brie and cranberry croissant sandwich that is to die for.

47-49 refer to the following conversation.

- w Hello, welcome to Kreg's. Can I help you with anything?
- m Oh, yes. I'm looking for a new suitcase. I think I like this one best. I'm not crazy about the straps, but the size and shape seem right for me. Does it come in red? I'm not particularly interested in the color you have here.
- w Yes, this one does actually come in dark red. It's the most popular one we have, which is why we're already out of that color. Nobody seems to want any other color. I can go check the storeroom and see if we still have a dark red one in stock.

50-52 refer to the following conversation.

- m Liz, I need a favor. We have five new interns coming in today for an orientation, but James forgot to order their lunches. You know how we always have to place the order the day before.
- w Well, I can go to the cafe across the street and buy some bread. Most people like those better anyway. It shouldn't take very long.
- m Thanks. That sounds great. We should finish the orientation by one, so we'll need the lunches after that. Oh, and make sure you get a variety of sandwich choices in case we have some picky eaters.

53-55 refer to the following conversation.

- w Hi. I'm a guest here at the hotel, and I'm having a horrible day. I lost my mobile phone, and I need to make an international phone call. Could you tell me what the cost will be to call directly from my room?
- m I'm so sorry. With international calls, it depends on which country you are planning to call. It can cost anywhere from four to five dollars per minute.
- w Hmm... That seems rather expensive. Is there any cheaper way to make an international call from here?

- m Well, the gift shop in the lobby sells calling cards. Those are usually cheaper, and you can call from your room that way. Also, where did you lose your mobile phone? Have you checked with lost and found?

56-58 refer to the following conversation.

- m Hi, Jessica. I'm sorry I had to leave the meeting early yesterday, but I had to go to the dentist. I've been having such awful tooth pain, and then I found I have to get a root canal. Anyway, what did I miss during the second half of the meeting?
- w Sorry to hear about your tooth. Root canals are no fun. I've had one before. Well, anyway, at the meeting, the main topic of discussion was the upcoming schedule changes. We're going to start keeping the store open later during the busy tourist season. Shoppers just don't stop!
- m That's an excellent idea. But will that mean I have to work more hours? I'm taking a computer class, so I'm not sure that I can work extra hours.
- w No problem. I'm planning to hire some part-time employees to help out in the store for the next two months. Didn't you say your sister was looking for some extra work?

59-61 refer to the following conversation.

- m It's been such a hectic week, hasn't it? I'm so glad it's a three-day weekend. My family is going camping. I'm really looking forward to the time away. Do you have any plans for the weekend?
- w Yes, well, sort of. I have a ticket for the music festival on Saturday. I try to go every year. It's out in Oliver Live Park, but I've got a problem. My sister was supposed to drive me there, but something came up. Now she has to meet with a client in the city that day so I don't have a ride anymore.
- m Oh, I'm sorry your sister can't take you, but you know there's a shuttle on the weekends that goes to that park every hour. You can catch it on 9th street in front of the supermarket. By the way, what kind of music is being played at the festival?

62-64 refer to the following conversation.

- w I just got an e-mail from Mr. Marshall. He says we're ready to go ahead and introduce our new line of laptop computers this June. He wants us to start planning the launch event now.
- M Now? I thought we'd have a couple more weeks at least! Well, I still have a guest list from our last marketing event. Are we inviting the same people?
- w Yes, but have twice as many clients now, so we have to add all those people to the list. I'll tell the marketing department that they should start preparing a new product demonstration. They're always excited to show off their work.
- M Sounds good. I'll check us into the Hyatt Hotel for the venue.

65-67 refer to the following conversation.

- w These flower arrangements are really beautiful. I love the orchids. But you don't have many of them on display here? Do you have more of them? I need enough arrangements for eight tables.
- M These are the only ones we have already arranged, but we can make as many as you need. When do you need them?
- w Well, I'm organizing a farewell party for my assistant that starts at six tomorrow evening, but I want to start the decorations earlier, though. Can you have them ready by, say, noon tomorrow? And you deliver, don't you?
- M Certainly. We offer free delivery for all orders over \$50, and noon tomorrow is not a problem. However, since it is short notice, we do have to add a rush charge of 5% to your total cost. Do you still want to place the order?

68-70 refer to the following conversation.

- M Mary, we need to talk about office space. We've got two new editors starting next week, and I'm concerned that we don't have enough room for them on this floor.
- w I've thought about that, too. We have a couple empty offices upstairs. Why don't

we move Daniel and Thomas up there, and then we'll have space for the new editors down here? That way we can keep the editorial department all together.

- M I considered that option, but we are always using Daniel and Thomas for our administrative work even though they're not editors. Someone would have to keep going up and down the stairs.
- w That's true, but Daniel and Thomas also do administrative work with the fashion photographers upstairs, and I, for one, don't mind walking up and down the stairs a couple of times a day. It's good for your health.

PART 4

71-73 refer to the following advertisement.

Tired of your old vacuum cleaner? Are you spending too much time cleaning your carpet? Try the new Nixon N10 vacuum cleaner. The N10 is lightweight and cleans your floor in half the time as your old, heavy cleaner. It's adjustable for use on any kind of carpet or floor surface. Use it on carpets, wood, linoleum, tiles, and more. Recently featured in a new product section of Best Electronics magazine, the N10 is the hottest new vacuum on the market. You'll wish you had this vacuum 10 years ago! And if you call to order yours today, you'll receive a 20% discount off the retail price. The Nixon N10 is not available in stores, so call 521-5675 to order yours today!

74-76 refer to the following announcement.

Attention, all employees. This is a reminder that assembly lines 4 and 5 will shut down at 2 o'clock today so that some machinery can be replaced with new equipment. This new equipment should be ready for operation by tomorrow morning. Employees regularly scheduled to work on those lines will review operating guidelines for the new equipment with our training manager, Tony Luong. He'll meet you next to the cafeteria in training room 1 at

2:30. Please be on time. Again, assembly lines 4 and 5 will be shut down at 2 o'clock today and employees will meet at 2:30 for training.

77-79 refer to the following report.

Good morning and thank you for listening to FMCG Radio. The transportation department has announced that starting tomorrow Route 123 will be closed due to construction. Please be advised that this route will be completely inaccessible. We advise drivers to take Piper Road until the project is completed at the end of the month. Detour signs will be posted in the morning. Keep listening to FMCG Radio for regular updates of the construction project. And, remember, for the most current traffic conditions, tune in for reports every half hour.

80-82 refer to the following announcement.

Good evening, ladies and gentlemen, and welcome to the Kingston Symphony Orchestra's first concert this season. We regret to inform you that our program this evening must be postponed by 30 minutes. We sincerely apologize for any inconvenience this may cause. Unfortunately, our guest violinist, Albert Chanes, was caught up in traffic. In order to provide you with the best performance possible, we'd like to give her a chance to warm up back stage. In the meantime, we provide you with some pre-recorded music, we encourage you to read about tonight's violin concerto. In the program you will find excellent background information written by our very own symphony conductor, Matt Panes. You'll find the article on page 5. Again, we apologize for the inconvenience.

83-85 refer to the following speech.

Good morning, everyone! I know you have a lot of work to do, so let's start the meeting. First, I'm happy to announce that two new photographers will be joining our publicity department soon. They have excellent experience that should add good, creative input to our team. If any of you can help with their

training next week, I'd really appreciate it. Just e-mail me to let me know when you can be available to help. The other thing I need to mention is that everything is right on schedule for next month's release of the new line of stationery we created earlier this year. The advertising team has been working especially hard to make next month's product launch go smoothly. We believe this is our best line yet and expect it to be a big hit. I've asked Jake from the advertising department to show you what they've been working on. Jake, I'll let you take it from here.

86-88 refer to the following telephone message.

Good afternoon. This message is for Sam Bakes. This is Christina calling from Dr. Bing's office. I'm calling to confirm your appointment with the dentist this Tuesday, February 20th at 10:30. Please remember that your appointment will last about one hour since we'll be taking X-rays as well as cleaning and examining your teeth. Other routine visits will be much shorter, of course. It's just your first visit that takes some time. We also ask that you arrive 15 minutes early to complete the new patient questionnaire and other paperwork. Please bring your insurance information with you as well as contact information for your last dentist, if you have it. If you have any questions or need to reschedule, please call the office. We'll be open until 6 o'clock this evening.

89-91 refer to the following speech.

Good morning, everyone. Welcome to LLG Electronics. My name is John Hattie. I am the manager for the sales department here. Let me start off by expressing how pleased we are to have you here on your first day with LLG Electronics' sales team. We believe that each one of you has so much that you bring to our team, and we look forward to you implementing your talents in creative ways to enhance our production. Since you've already received your company manuals, we'll start off today by

reviewing the top priorities for our department. Of course, as with any sales department, there are a number of policies and procedures to remember, so don't worry about employing all of them at once. Simply do your best and be sure to consult with any of our veteran employees if you are unsure of the proper measures to follow. After we discuss a few of the most important policies, we will have a short lunch break at 11:30. Then in the afternoon you'll meet the supervisor you will be working with.

92-94 refer to the following advertisement.

East Moon Art Supplies is pleased to announce the opening of our newest store in Tinkerton. We look forward to serving this new community with the same standards of excellence that we bring to all of our locations. To celebrate our grand opening, we're hosting a special art contest this Saturday. We encourage everyone to submit a work of art, and visitors to the store that day will vote on their three favorites. This may be your chance for the recognition you've been waiting for. One lucky contest winner will receive \$1,000 and get free lessons with some renowned artists. This is a great chance to hone your skills while simultaneously contributing to the culture of the community. For a complete schedule of all the fun activities we have planned for our grand opening, please visit our website at www.eastmoonartsupplies.com. We hope to see you there.

95-97 refer to the following talk.

Thank you for attending this important meeting on such short notice. Sparing no time at all, the sales and marketing division just informed me that the deadline for the finished website design has been moved up to Friday. This new date is much earlier than we anticipated, but the managers are confident that having the new website ready before the end of next week will give us an unequivocal edge over the competition. My assignment is to ensure that this project is completed efficiently. You will

receive overtime pay for any extra hours you work in the next couple of days. Bring any problems or concerns to my attention immediately. Also, suspend all other projects until this one is finished. If you have completed your part of the project, please e-mail my assistant. There are still a lot of sections that need more work before Friday's deadline.

98-100 refer to the following broadcast.

This is Lauren Mills, host of "One World" here on ABC Radio. We have an exciting program for you this morning. Professor Anita James is a research psychologist at Bergen University, and she will be talking with us today about advertising's most effective way: celebrity sponsorship. Now, you probably all know that when a celebrity promotes a product, more people are likely to purchase it. Endorsements from famous athletes, handsome actors, or anyone whom shoppers recognize will increase product sales. Do you know why? Well, Professor James has just published her research that examines the reasons a celebrity's influence can be so emphatic. She will reveal the results of the study with us after this commercial break.

*Actual Test 09***PART 1**

1. (A) There's a bridge over the water.
 (B) There's a river through the cliff walls.
 (C) There are people hiking up the mountain.
 (D) There is a boat crossing the water.

2. (A) Some jackets are being placed in a paper bag.
 (B) Some jackets are hanging from a hook in a store.
 (C) The woman is hanging up jackets in a closet.
 (D) The woman is paying the cashier for some jackets.

3. (A) Children are riding a merry-go-round.
 (B) Children are at an amusement park.
 (C) Children are writing a note.
 (D) Children are smiling at each other.

4. (A) Some people are sitting around the fountain.
 (B) A swimmer is rushing into the water.
 (C) Workers are cleaning a pond.
 (D) A gardener is watering plants.

5. (A) He's getting out of a car.
 (B) He's riding in a taxi.
 (C) He's walking outdoors.
 (D) He's leaning against a brick wall.

6. (A) Cartons are stacked in a shopping cart.
 (B) Containers are being labeled.
 (C) People are inspecting an item.
 (D) Display cases have been emptied.

7. (A) A woman is playing piano.
 (B) One of the doors has opened.
 (C) A woman is lighting candles.
 (D) An instrument has been situated in a room.

8. (A) He's working with some wood.
 (B) He's walking in the forest.
 (C) He's holding a toolbox.
 (D) He's measuring some wood.

9. (A) A worker is greeting customers.
 (B) Stacks of baskets have been placed by the woman.
 (C) A woman has the strap of a bag in her hand.
 (D) People are putting fruit into the baskets.

10. (A) They're reviewing some books.
 (B) A woman is opening the door behind her.
 (C) They're preparing for a presentation.
 (D) The group is focusing on the monitor.

PART 2

11. You like Italian food, don't you?
 (A) Yes, a lot.
 (B) He didn't stay there.
 (C) Near the kitchen.

12. Who can answer the questions about shipping costs?
 (A) She will ship on Thursday.
 (B) Mr. Byron, I think.
 (C) It charges additional fees.

13. When do we have to submit the application form?
 (A) By Monday at 5.
 (B) It's for the girl.
 (C) The plane arrives at noon.

14. Can you e-mail me the price quote this morning?
 (A) I can check the tag.
 (B) Can you wait until this afternoon?
 (C) I can join you.

15. Where is the nearest subway station?
(A) In front of the bakery.
(B) At 10 o'clock.
(C) That's too much.
16. Would you like a refund?
(A) I love that purse.
(B) Yes, I would.
(C) I'm just browsing, thanks.
17. I'm sorry but these parts are out of stock.
(A) Stop the car here, please.
(B) It's closed due to the construction.
(C) Can you order some more now?
18. Who's going to pick up the parcel?
(A) At the post office.
(B) Not much.
(C) Mr. Smith will.
19. When was the contract made?
(A) Yesterday.
(B) Mr. Walles contacted her.
(C) At his office.
20. How many bags have you checked in, sir?
(A) In the counter.
(B) I was covering it.
(C) Just one.
21. Have you decided which jacket to buy?
(A) Yes, this one seems better.
(B) I'm happy for you.
(C) We'll move in there.
22. We are getting the office supplies today, aren't we?
(A) Yes, they're expected to be delivered by noon.
(B) There isn't enough to supply them.
(C) It looks great in this office.
23. Hasn't Mr. Freeman come back from the vacation?
(A) I'm leaving for Madrid.
(B) I'll return it by 6 p.m.
(C) I think he has.
24. What is this floor made of?
(A) No, that isn't.
(B) It is high quality wood.
(C) The red ones.
25. Are you going to ask Angela to help write the annual report?
(A) It was a great help.
(B) It's my bank account.
(C) I guess I will.
26. Are we having the meeting in the conference room on the second or third floor?
(A) Yes, open the door.
(B) Let me find out.
(C) There's lots of floors.
27. Why is the restaurant not open?
(A) This evening is good for me.
(B) It's a holiday.
(C) Across the street.
28. Where do you put the budget reports?
(A) In the second drawer from the top.
(B) Monday night.
(C) The marketing representative.
29. Why did you wear a coat?
(A) Did you check your room?
(B) I want to make a call.
(C) It's supposed to be cold.
30. His new assistant starts on Tuesday.
(A) No, I'll show it tomorrow.
(B) I thought she started working last week.
(C) In the closet.
31. Don't you think we should eat first?
(A) OK, let's go.
(B) The bookstore's on your right.
(C) It was a wonderful vacation.

32. What did you think of our plan?

- (A) 2 hours.
- (B) It was impressive.
- (C) No, I didn't think it was.

33. Don't you need a bigger box?

- (A) I want a bag of chips.
- (B) No, everything fits in this one.
- (C) To the cashier.

34. We should see that band that just performed in town.

- (A) How about this Saturday?
- (B) Say it out loud.
- (C) No, I played it.

35. Would you like me to call the office staff?

- (A) I'd appreciate it.
- (B) The police office is right there.
- (C) No, I can't remember his name, either.

36. My car is in the shop, so I can't drive you to the hospital tomorrow.

- (A) I hope you get better.
- (B) I'll call Deborah for a ride.
- (C) At the store.

37. Can you stay a little longer or do you need to leave tomorrow?

- (A) I left it in your cabinet.
- (B) No, I don't need her.
- (C) Can I let you know later tonight?

38. How did the inspection go?

- (A) I'll look it up.
- (B) I think it went ok.
- (C) About one month ago.

39. Let's finish the rest of projects this afternoon.

- (A) We've already seen so many in the afternoon.
- (B) They were already sent.
- (C) Ok, let's get to work.

40. Marcus is leading the new quality membership program, isn't he?

- (A) No, he's reading that book.
- (B) Yes, isn't that great?
- (C) I've watched that program before.

PART 3

41-43 refer to the following conversation.

- m** Hi. I've been running wildly through the train station to make it here on time. I trust it is still possible to board the train. I was forced to wait a terribly long time for the shuttle to transport me to this terminal.
- w** Unfortunately, sir, you are unable to board the train. The doors have closed, and no one is allowed to board the train at this time.
- m** What kind of service is this? It was your shuttle bus driver who drove too slowly and made all of us wait for an extraordinarily long time!
- w** I'm very sorry, sir. But there's nothing I can do about immediate boarding. However, our train station has two more trains leaving this afternoon to Los Angeles. If you would be so kind as to speak to one of our agents, you may find that you can book a ticket on another train and even be given a voucher for a free meal aboard one of our trains. We are terribly sorry for the inconvenience.

44-46 refer to the following conversation.

- w** Hello. I need to pay for these two books and this magazine, please. For days, I have been searching for this one book that I simply must recommend to my book club. It's fabulous and great for discussion.
- m** Glad to hear that you finally found the book you were looking for at our store. Your total comes to 20 dollars and 15 cents. Would you be interested in filling out a card for our bookstore's e-mail list? You will receive weekly reports of our special discounts. You only have to complete a short form with your name and address.
- w** It's not that I am pressed for time, but I

- don't like giving out my personal e-mail address to companies or stores.
- M** I entirely understand. A lot of people feel that way.
- 47-49 refer to the following conversation.**
- w** Excuse me. I think there may have been a misunderstanding. You see, to my knowledge my sales team is scheduled to be having a meeting here in no less than five minutes!
- M** We are in a predicament, then, because I was told I have this room for the next hour. Might I suggest that we check the schedule on the door to prevent any further confusion?
- w** Oh, heavens! You're right. How could I have overlooked it? It seems I'm not signed up to use this room at all. Ah! Look at the time! I now have fewer than three minutes to rush back to my computer in order to check the appropriate room on my calendar. No time to lose! Sorry for the interruption.
- 50-52 refer to the following conversation.**
- M** Excuse me. I have a question. It seems that I am laboring under a significant challenge. For the life of me, I cannot find the lettuce!
- w** Actually, we have no lettuce left, and you are not the first customer to complain of his inability to locate a single head. Since we have had so little rain this season, the lettuce shipments have been incredibly small. Consequently, we have been entirely unable to keep up with demand.
- M** No matter. I just thought I had lost my mind and couldn't find the lettuce that has always been in the same spot. I'll just try these small cabbages. They seem very tender and might turn out to be very tasty with a light dressing.
- 53-55 refer to the following conversation.**
- M** Hee Jin, a group of us intend to make our way to the concert at the Royal Street Theater tomorrow evening. Several local bands will be performing. Would you like to come with us?
- w** Oh, that does sound tempting. However, my cousins are staying with me this week and I have to entertain them. Then again, I suppose I could ask them if they want to come with us. Do you know if the concert's sold out?
- M** I have no clue. I bought my tickets a few weeks ago. If I were you, I would look online at the theater's website. It's certainly worth a try. What can you lose? And who knows, maybe this will turn out to be your cousins' favorite part of the trip.
- 56-58 refer to the following conversation.**
- w** Hello. I am calling in regards to the advertisement I happened to see in the newspaper about the interior design classes. I'm anxious to learn more about your program.
- M** Our first semester courses commence next Monday. If you are able to attend full-time day classes, then it is quite feasible to complete the entire program within one year.
- w** Unfortunately, I work full time and thus am unable to attend your day classes. I spend my days fixing up apartments for a rental agency.
- M** Don't worry. Although it will take longer than one year for you to complete the program, it is still possible to take advantage of our program through part-time evening classes. You can work and study at the same time, perhaps even apply your new techniques to your current job. If you give me your address, I'll send you a brochure and application form.
- 59-61 refer to the following conversation.**
- w** Calvin, I bought the new TV you've been clamoring about for the clinic's waiting room. But when I opened the box, I found no remote control inside. While patients wouldn't use the remote control, it should still come with one.
- M** Hmm... That's odd indeed. And you're right about the infrequent use of remote controls

- in waiting rooms. However, did you peruse the list of contents included in the box?
- w I did examine the list enclosed in the box and, sure enough, the remote control ought to be here. It simply isn't. The only solution, it seems, and a very undesirable one, is to go back to the store tonight. Oh, but don't they close at seven?
 - m True, but it's only just after six now. You should have time to run over there before they close.

62-64 refer to the following conversation.

- m Sharon, I'd like to have the annual report printed and distributed to all of our employees immediately. Although I have no doubt that you have other commitments to attend to, I would like this new project to take priority. If it's not too much trouble, perhaps you would be able to submit an order to the publications department today. Speed is imperative. It is my wish that this assignment be completed by next week.
- w By all means I can have this done today. Would you prefer that the report be printed in black and white to match last year's annual report, or would you like to graduate to color? Keeping in mind, of course, that color is twice as expensive.
- m Your point is well made. But I think we can afford to be a little flashier this time. By advertising on the Internet, we've increased our sales enough since last year's sad black and white affair that we can certainly afford the luxury of color this time.

65-67 refer to the following conversation.

- m Michelle, I am in desperate need of your assistance. In no fewer than ten minutes, I've got a conference call scheduled, and I've never been part of one before. Would you help me out?
- w Oh, it's nothing to fret about. Let me take you through it step by step. First, all the callers dial a special phone number and enter a common access code. Are you familiar with this part of the process?
- m Now that you mention it, I am sure that I

remember seeing that written in a memo that I have in my briefcase downstairs. If you would be so kind as to wait here, I'll rush down there to collect it.

- w Good idea. After you get those access code numbers, I'll show you how to do the rest, and with any luck we will have a couple moments to spare before your call begins.

68-70 refer to the following conversation.

- w Hi, Michael. What are your thoughts on the woman we interviewed this morning? Janet Simon is her name. I feel that she would be a useful asset to our company, but I am reluctant to hire her because I feel that she may be overqualified. The position we wish to hire her for requires far less responsibility.
- m That's true. What about recommending her for the project manager position in Singapore? I believe she would do quite well.
- w That is a brilliant idea, indeed. I wonder, however, whether she is open to relocating to Singapore so soon. She has a family, you know. But the Singapore office is desperate to fill that position as soon as possible since they are beginning construction on a new shopping center next month. Timing is everything.
- m There's only one way to find out. I'll call her and arrange a phone interview for her.

PART 4

71-73 refer to the following voice mail.

Hello. You've reached the maintenance office of Weston Apartments. Our office is currently closed for the holidays. Our regular business hours are Monday to Friday from 7 a.m. to 7 p.m. If you are experiencing a maintenance problem that requires immediate attention, please call our after-hours operator at 555-0100. For routine maintenance, leave a detailed message after this recording, and we will reply as soon as possible. Please include as many details of the problem as possible, so that we may ready supplies for the solution in time to

help. Also, please be sure to tell us what may have caused the problem, information that often alerts us to the nature of the damage. Of course, be sure to leave your name and telephone number. Thank you.

74-76 refer to the following introduction.

Attention visitors. The New World exhibition rooms will be closing in 10 minutes. The museum cafe and gift store, however, will remain open for another hour. If you have not done so already, please refresh yourself with a hot cup of tea and bagel, one of our specialties, and always enjoyed on a cold, rainy day such as this. If you checked your coats or other personal items at the front desk when you entered, please be sure to collect them when you leave. We regret that many visitors have neglected to gather together their possessions and have then, it seems, forgotten where they lost them. Recollect, if you please, that the new exhibit, aptly named, Treasures of the Pyramid, will be opening next month. You can obtain a discount coupon for this exhibit as you leave the museum today. Once again, the museum will be closing in 10 minutes. We thank you again for your visit and hope to see you again soon.

77-79 refer to the following report.

Good evening. This is Vicky Ling with your nightly business report. Tonight, we certainly have an exciting announcement. The president of Number One Motors, Henry Winn, announced today that the company's new car, the Plaza, will go on sale next Friday. We feel sure this will be great news for all those young teenage drivers out there. Number One Motors will be marketing the car to people living in the cities, citing its ability to navigate narrow streets easily, slip in and out of traffic, and fit into small parking spaces. It is reported to handle very well with its front-wheel drive and power steering. According to Winn, the Plaza makes use of innovative technology to provide excellent fuel efficiency even on short trips

within the city.

80-82 refer to the following announcement.

Good morning ladies and gentlemen, and welcome to the annual conference of the Association of Accountants. As usual, we always have thrilling and inspiring meetings, so with no further ado, I will review a few announcements before the morning sessions begin. Please take note that session 2, which was scheduled to be in the main conference room, has been moved to the ballroom next door. Although no dancing is scheduled, we should have a vigorous meeting nonetheless. Also, there are still tickets available for tomorrow night's banquet. It begins at 6:00 p.m. and features an arresting lecture by Jackie Roswell, author of *By All Accounts, Living as an Accountant*. If you haven't already purchased a ticket, you should do so at the registration table in the hotel lobby.

83-85 refer to the following introduction.

Welcome aboard our international travel bus. In only a few moments we will begin our trek over the mountains to Calgary, the breathtaking Canadian city. We will be traveling for a total of 3 hours before we cross the U.S. Canadian border where you must be prepared to pass through customs. It will be necessary at that point to exit the bus with your luggage and passports in hand. We do not anticipate the process to be lengthy. On another note, I'm happy to report that the weather today is meant to be quite clear, so we should be able to indulge in spectacular views of the mountains on the way. Before we depart, however, I'd like you all to check to make sure your passports are in order, so we may expect as few obstructions as possible to our journey.

86-88 refer to the following speech.

Ladies and gentlemen, it is my privilege and pleasure indeed to present this year's Mountain City award for civic leadership to Min-jae Yoon. As the vice president of Riverville Architectural

Associates, Ms. Yoon has spent many months and ceaseless energy revitalizing our historic downtown. Fifteen years ago, after the disastrous ice storm we experienced, the downtown area slowly deteriorated and numerous buildings were in terrible disrepair. Since that time, Ms. Yoon has worked night and day with the city planning department to design and coordinate many imaginative projects, wrought with creativity, with the express plan to restore the elegant beauty of the downtown area. Many of these inspired projects are well-known to city residents including the restoration of the historic buildings along the waterfront. Let's give a big hand for Ms. Yoon who has worked tirelessly to revitalize our city.

89-91 refer to the following announcement.

Good morning everyone! This is the first of four training sessions for our company's new payroll system. It is indeed a most complicated system, and we welcome you to the first, very illuminating session. The software was designed by the Singapore branch of our own information technology department. Indeed, today, after a general introduction to the software, we will learn tantalizing data entry procedures. Now, if you should experience any particular difficulties working with the system, please do not hesitate a moment to contact the information technology department help desk, for we are eager to prevent any molehills from becoming mountains! To be sure, reporting software problems promptly will help us to make any necessary corrections. Let's begin, shall we?

92-94 refer to the following advertisement.

Looking for an affordable business space? Attention! We have the place for you. Construction will soon be complete on the Newton Office Complex. Designed by the award-winning Newton Architectural firm this captivating building is sure to win awards of its own, not to mention the hearts of all community residents. The complex features state-of-the-art meeting rooms, floor to ceiling windows and

underground parking, all with an old world charm. The building is conveniently located on East 20th Street, next to a number of fine stores and restaurants. Indeed, this building will soon become a hallmark of the town. But, we are sorry to say that only five of these units are still available, so act fast to seize this unique opportunity. To view the interior, be sure to visit our on-line photo gallery at www.newtonconstruction.com.

95-97 refer to the following talk.

Well, the product design team has given us an immense challenge in package engineering. They have informed us that they need packaging for a new line of lamps complete with large decorative glass shades. The obstacle we must overcome should thrill our department. Of course, protecting the glass from breaking is imperative. Concurrently, the container size must be as small as possible in order to keep shipping expenses at a minimum. This afternoon, I will e-mail drawings to all of you with the dimensions of the lamps, so that you can commence with a brainstorm of ideas. This is our moment to prove ourselves. Let's get it right!

98-100 refer to the following announcement.

If you're looking for new employment or considering a career change, venture to Laguna City's 8th annual job fair! It will kick off in the city convention center on July 6th and 7th. Again, this year, Radio WBW will sponsor the event, and we want to remind you that, as always, the fair is free of charge. We welcome job seekers particularly who may look forward to discussing employment opportunities with companies in a wide range of fields, including health care, computer science, and finance. Participating candidates may well be advised to bring copies of their resumes with up-to-date employment histories and contact information. For a complete list of organizations represented at the fair, visit the job fair website at jobfair.lagunacity.gov.

*Actual Test 10***PART 1**

1. (A) She's shelving some books.
 (B) She's putting some luggage into her car.
 (C) She's wheeling her cart in the store.
 (D) She's filling her basket with supplies.

2. (A) Some people are standing on the grass.
 (B) Some people are seated on a wall.
 (C) Some people are lying down on the lawn.
 (D) Some people are strolling along the beach.

3. (A) She's opening a blind.
 (B) She's carrying some luggage.
 (C) She's standing in a waiting area.
 (D) She's talking on the telephone.

4. (A) A worker is painting lines on the street.
 (B) Some people are waiting for the bus.
 (C) A pedestrian is crossing the street.
 (D) An officer is directing traffic.

5. (A) The suitcase is full of clothes.
 (B) The suitcase is on the chair.
 (C) The woman is in front of the airport.
 (D) The woman is putting a doll in a drawer.

6. (A) Flags are flying from the top of the deck.
 (B) Boats are floating on the water.
 (C) A man is boarding the ship.
 (D) Some people are leaning on the railing.

7. (A) People are walking side by side.
 (B) The railing runs above the top of the wall.
 (C) People are passing under the bridge.
 (D) A flag is hanging in an archway.

8. (A) A car is parked in the street.
 (B) Diners are seated outdoors.
 (C) Flags are hanging on the top of the building.
 (D) People are leaving the building.

9. (A) Some people are hanging a picture on the wall.
 (B) Some people are gazing at a bulletin board.
 (C) Some people are taking a painting out of the frame.
 (D) Some people are folding a piece of paper.

10. (A) A man is walking by the bicycle.
 (B) People are choosing food from the showcase.
 (C) A parking space is full of cars.
 (D) A graphic design decorates the building roof.

PART 2

11. When do you start work?
 (A) On April 2nd.
 (B) Restart your printer, please.
 (C) At the reception desk.

12. Where can I get a university application?
 (A) Apply by next week, please.
 (B) On the first floor.
 (C) Not in a while.

13. How much does it cost to park here?
 (A) Go straight and turn left.
 (B) Yes, in front of the gate.
 (C) Four dollars per hour.

14. Are you available to talk now?
 (A) Yes, I have some time.
 (B) I am able to work now.
 (C) Just one conference.

15. It's cool outside, isn't it?
 (A) No, it's in the car.
 (B) Monday or Wednesday.
 (C) Yes, it's not hot anymore.
16. How come Sarah hasn't arrived yet?
 (A) In the past two hours.
 (B) She missed her flight.
 (C) After lunch in the park.
17. What is your special of the day?
 (A) That's very sweet of you.
 (B) A chicken sandwich and Caesar salad.
 (C) We provide full service.
18. Who's on the new board?
 (A) I am for now.
 (B) Tomorrow is the 14th.
 (C) It meets in the convention center.
19. Why aren't they in the office?
 (A) On Sunday.
 (B) Certainly not.
 (C) They went to a meeting.
20. Would you like a ride to the airport tomorrow?
 (A) Yes, we can talk tomorrow.
 (B) Yes, please.
 (C) He went out for dinner.
21. Which is better for you, to call or e-mail?
 (A) No, you didn't write.
 (B) Either way is fine.
 (C) I love its color.
22. Who spoke at the conference?
 (A) Not very well.
 (B) The director of the sales department.
 (C) Next to the front desk.
23. Didn't you receive safety training yesterday?
 (A) Most people use the train.
 (B) Yes, it's a new one.
 (C) No, I was absent.
24. Please have a seat as we're about to take off.
 (A) I'll take the window seat.
 (B) Thanks for reminding me.
 (C) A little bit slower.
25. Does the subway that stops here go downtown?
 (A) No, but that bus does.
 (B) I always enjoy walking around town.
 (C) I'll stop working now.
26. Mr. Tadano is in Singapore on business, isn't he?
 (A) My vacation was in June.
 (B) There are some famous stores in that city.
 (C) Yes, but you can contact him by e-mail.
27. Where is the instruction manual for the new computer?
 (A) It's in the cabinet there.
 (B) It takes 30 minutes for me to commute.
 (C) No, we haven't read it yet.
28. How did you learn about that company?
 (A) Mr. Gonzales told me about it.
 (B) It's in the lobby.
 (C) You are going to be a manager.
29. I sent you the recent sales report.
 (A) Sorry, these aren't on sale.
 (B) Some big packages.
 (C) Good. I'll review it this morning.
30. Mr. Ronalds didn't come by my office; did he?
 (A) Maybe they weren't sent yet.
 (B) Yes, and he left a message for you.
 (C) It's close to that office.
31. How did the marketing department do last quarter?
 (A) Much better than planned.
 (B) A long time ago.
 (C) Definitely, they will.

32. Are you going to the reception after this or do you have to go back to work?
(A) That's why I did it.
(B) Yes, there are many people.
(C) Actually, I need to return to my office.
33. My e-mail must not have gone through.
(A) It would appear that way.
(B) I'm still listening.
(C) About our party.
34. Don't you like our new machine?
(A) I'll just eat it tonight.
(B) No, I haven't seen her.
(C) It certainly works better than the old one.
35. Can you help me with my sales report?
(A) It's scheduled to be delivered.
(B) Sure, I can finish mine in an hour.
(C) He has been a great help.
36. This morning's meeting shouldn't take too long.
(A) I won't forget to send it.
(B) What will we be discussing?
(C) The long skirts are in the back.
37. Do you already know Mr. Wang or should I introduce you to him?
(A) We've met before, actually.
(B) He's ready to work now.
(C) Yes, it's been reduced.
38. Why don't we ask how much this dress costs?
(A) In the fitting room.
(B) I hope it's on sale.
(C) Where is a chair?
39. Do you know why the auto parts haven't been ordered?
(A) Someone screwed up and didn't do it yet.
(B) I think it was tomato soup.
(C) He's leaving on Monday.

40. The museum opens today, right?
(A) Hasn't it been delayed?
(B) The amusement park opens at 9 a.m.
(C) No, they close after 10.

PART 3

41-43 refer to the following conversation.

- w Excuse me. I hope I am not troubling you, but I believe I need to board a 10 o'clock train to San Francisco. Would you be so kind as to point me in the right direction? Which platform should I go to?
- m I certainly want to help you, however, as a matter of fact, in this station, departures do not appear posted on the board until 30 minutes before they are scheduled to depart, which is probably why you couldn't see it listed on the board. But I am more than happy to spend a couple of extra minutes to look up the times for you in my log book.
- w Thank you so much! I was so confused, and now I'm indebted to you for your consideration. It is the express train to San Francisco, if you need the specific information.
- m That detail is important indeed. It seems that the train you are looking for will be leaving from platform 11. Of course, it hasn't arrived yet and won't be available for boarding for a little while. May I suggest that you wait in the designated waiting area until you hear the boarding call?

44-46 refer to the following conversation.

- m Good afternoon. My name is Bob, and I am a patient of Dr. Lee's. Is he available today? I'm calling because my shoulder has been aching constantly since I woke up this morning. I dare say, I slept quite poorly last night as well, and no doubt I should have phoned the doctor earlier. I'd like to schedule an appointment as soon as possible.
- w Let's see. Dr. Lee has some time available tomorrow at 5:30. Are you available then?

M I suppose that will have to do.

w Okay, I'll go ahead and schedule you. By the way, the main door to our building is locked at 5 o'clock every day. Since your appointment isn't until 5:30 you'll have to use the side door.

47-49 refer to the following conversation.

- M Good morning. I'm afraid I have returned here under unfortunate circumstances. Just yesterday I entered this fine establishment of yours and purchased this camera, but immediately upon returning home and opening the box I noticed that the lens was cracked.
- w Oh, I'm sorry to hear that. Would you like a replacement or store credit toward something else?
- M I spent so much time researching the perfect camera for my interest and ability in the field of photography at the moment that I confess I have been perhaps unreasonably disappointed not to have been able to shoot any pictures yesterday when I brought the camera home. Consequently, I am in no mood to spend more time researching a new camera. In short, let's replace it. Oh, can you tell me where the camera cases are as well?

50-52 refer to the following conversation.

- M Hey, Mary. Please forgive my haste in canceling the meeting this morning. My car wouldn't start this morning and that put me back an entire hour.
- w Don't worry about it. It was little trouble. However, we do need to meet before I fly to Tokyo next week. It is probably best to exchange ideas and notes before I leave. Would later this afternoon suit your schedule, or is it imperative that you leave early to pick up your car?
- M Oh, my car requires an entire overhaul. It is doubtful whether I will even have it before the end of the week. In the meantime, I have rented another car, so later this afternoon would be fine.

53-55 refer to the following conversation.

- M Hello. My name is Alan Hays. For weeks now I have been anticipating the arrival of my new computer. I have much work to accomplish but find that I am incredibly inefficient without the use of my technological crutch. Would you be able to tell me why the shipment has not arrived?
- w Certainly. I'll be happy to help you. Could you please give me your order number?
- M Of course. The computer is an INTEL with an LCD display screen, one of its most attractive features. The order number is 58665.
- w Okay. It seems the price of the INTEL just increased, but this alteration should not affect your order, since you placed it before the revision. According to my information, the shipment will probably arrive in the next few days. But if you give me a moment I can also check the shipping records.

56-58 refer to the following conversation.

- w Hello, Matt. It has come to my attention that the store will soon supply bamboo flooring. Do you think our customers will like it?
- M The last store for which I worked never seemed to supply enough of this flooring for its customers, who apparently thought it very exotic. Furthermore, they realized it was more affordable than other wood surfaces. Its popularity was actually quite remarkable.
- w That's interesting. However, I am concerned that the color of bamboo is too light. Perhaps customers will feel frustrated by their limited choices when it comes to color.
- M Have no fear. I believe I may solve this minor problem for you. There exists a manufacturing process that can darken bamboo wood. Our customers would then have more selection. The manufacturer has a website that contains a large amount of information. Why don't you take a look?

59-61 refer to the following conversation.

- w I have just perused the e-mail I received from Ms. Davis. She confirmed that four clients from Boston will be coming on Friday to discuss the new shopping center we're designing for them. We hope that our design will meet their expectations.
- m Good. Now that we are in possession of this confirmation, we can move forward with our plans for Friday's lunch meeting. I have been waiting to hear how many people would be attending the event before making a reservation.
- w Can we make our reservation for noon? The clients are obliged to return to the train station by 3:30 in order to board the train back to Boston.
- m Sure. I am more than happy to get a reservation for noon when I return to my desk. We should also speculate about a restaurant near our office that may be suitable. In fact, Mable comes to mind immediately. It's right down the street and offers excellent food.

62-64 refer to the following conversation.

- m Last night, I had the privilege of enjoying the new Mara Salinger musical at the Millet Theater. Have you seen it yourself?
- w I'm afraid not. I do love watching live performances, but unfortunately I have yet to have the pleasure of viewing that one. What did you think of it?
- m Well, although the plot left much to be desired, for the action was difficult to follow, I did think that the lead actress was amazing. In addition, her singing was remarkable!
- w Hmm... I am desperate to see it, but I'm flying back to Hong Kong tomorrow. I'll be away for the entire month of May. Perhaps with a little luck I may be able to obtain tickets when I return.

65-67 refer to the following conversation.

- w The finance department gave me the sales report from our new grocery store in Weston, and this quarter's sales figures are

much lower than we were expecting. They are actually shockingly low, and I have begun to worry a great deal about the future of the store.

- m Yes, I heard the same news, and it has also distressed me. It seems, in fact, that customers are still loyal to our main competitor in the area, Ace Grocery, since it's been there so long.
- w Do you think more advertising would give us the desired result?
- m No doubt that is a good idea. I will spend some time looking over the sales figures. If we can discover which products people most consume, then perhaps we will be able to focus our advertisements on those items.

68-70 refer to the following conversation.

- m I just received a call from Lavibna Shoes. They make those immensely popular athletic sneakers. They ordered 1,000 T-shirts with their logo printed on them for a promotional event they're having next Monday. Really, this is big! It means that we have to design the shirts and have them shipped by this Thursday.
- w Wow. We certainly have no time to lose. I will head straight to the production floor to inform the managers of this huge project right away. Do we have a copy of the logo, or do they still have to send it?
- m They will be sending it to me by e-mail. Immediately after I receive it, I will waste no time in having the graphics team enter it into the system. If we initiate production on the T-shirts this afternoon, we may, with any luck, have them ready to send by Thursday.

PART 4

71-73 refer to the following telephone message.

Greetings, Mr. Wales. This is a courtesy call from Liz Colts from Sunset Accounting. The nature of my call requires not a little discussion,

I believe. I would like to follow up on the financial analysis I gave you. Since I sent it to you on Monday, I am sure you should have received it by now. If you were able to peruse the report critically, you will find that the company's financial position is quite good. However, I do have some recommendations that I think will save you even more money. Please give me a call at your earliest convenience. I'll be out of town at the beginning of next week, but I intend to return by Wednesday.

74-76 refer to the following talk.

Thank you to all who have come today to view our brand-new fitness center, about which we are simply beaming with pride. My name is Lawrence Goodwill. As the center's manager, it is my honor to lead today's tour. First, let me begin by saying that in addition to the state-of-the-art equipment you'd expect of a fine establishment such as ours, we go above and beyond the competition by offering a wide range of fitness, martial arts, and yoga classes for adults as well as children. We wanted to make sure we outdid our competitors this time by offering something that no other center has even considered: free nutrition classes that include information about all kinds of ways to develop a healthy diet. Oh, and one more thing before our tour commences. If you find yourself enthralled by all the great opportunities we offer, then join today to receive 5 percent off the cost of any membership you choose.

77-79 refer to the following voice mail.

Hello. This recorded message is for all of our maintenance workers. We want to remind you that technicians will be working on our electrical system this weekend and that the electric power for the building in question will be disconnected at 5 p.m. on Friday. The already mentioned work should be finished on Sunday. Therefore, all systems will be working when you come in on Monday. To mitigate any damage to your equipment, please turn off your computers

and other electronic devices before leaving work on Friday afternoon. Thank you.

80-82 refer to the following announcement.

Words cannot express the honor I feel to stand before you this evening at the Roosevelt Independent Film Festival introducing my latest movie, *The Writers*. I hope you find this film as interesting as I did. As a movie director, I never hate sharing my thoughts with audiences, but being here at RIFF has special meaning for me. As you probably know, *The Writers* was filmed here. I absolutely fell in love with this town during production. This town seemed ideally suited for a movie about writers. Another privilege I must share with you today is the presence of the movie's leading actor, Roger Stan. I was truly blessed to watch Roger work in the film and to appreciate his acting and singing skills firsthand. These assets made my job incredibly enjoyable. Now, I would like to bring Roger up here on the stage to join me in a discussion of the film.

83-85 refer to the following news report.

In our latest news, the city council of Pleasantville has approved plans to build a new park in the city's southeast district, one which is in dire need of grass and trees for children to play in and around. The park will be located directly across from the Pleasantville Public Library on Forrester Ave., another popular destination for young children. Plans for the park include a children's playground, a picnic area, and a sports field. Mayor Linda Martin spoke about the new park at a press conference yesterday, saying this project is long overdue. She expressed enthusiasm, saying that the new recreation area would provide an indispensable environment for area residents to gather. Construction will begin on November 3, and an opening day celebration is tentatively scheduled for March 15.

86-88 refer to the following announcement.

Attention all passengers scheduled to board Europeana Airlines flight 185 to Paris. Unfortunately, your plane has been delayed in Washington due to a sudden snow storm. Airport officials in Washington are usually able to manage snow quite efficiently, but this storm came in so suddenly that the entire airport was unprepared. Owing to the bad weather, flight 253 will be delayed as well. Hence, boarding will not begin until 5:45 here at gate 44. We are conscious of the fact that many of you have connecting flights in Paris. Therefore, those of you who find it necessary should speak with a Europeana Airlines representative before boarding the plane in case you need to board an earlier flight. Again, flight 185 departing from gate 44 will begin boarding at 5:45. We sincerely apologize for this inconvenience and wish you a pleasant flight.

89-91 refer to the following announcement.

Good morning, everyone. I have requested that you attend this vital meeting this morning to draw your attention to a new service that our hotel now offers and which you need to become well acquainted with. As many of you know, we have just made wireless Internet available in all of our guest rooms in addition to the lobby. This will be a hugely popular service, no doubt. Your task is to become perfectly familiar with our Internet access procedure in order that you not only explain the service to but also be a resource for the guests when they arrive. At check-in, be sure to let them know where to find the hotel password, which is conveniently located on the desk in each room. Their computers will prompt them for a user name, at which time they must enter their room number. No doubt guests will be brimming with questions for you, so be sure to review this pamphlet I am presently giving you, which clearly outlines our new Internet access procedure.

92-94 refer to the following talk.

I'm so pleased that so many of you found the time to join us for this luncheon. This is certainly a lovely room for it, isn't it? Well, we must thank our special guest for the beauty of this room, for today we are joined by none other than Annie Jeremy, the renowned president of this company. One of my principle objectives this year is to make our headquarters more inviting by adding artwork throughout the building. Fortunately for us, we are honored that Ms. Jeremy has agreed to lend us several of her magnificent paintings until they are whisked off to Los Angeles for her exhibition in August. Not only is it important to splash our walls with colorful artwork, but also we ourselves should become more cultured in the fine arts. For a start, then, I have invited the talented Ms. Jeremy today to talk about the subjects for her paintings, the scenic places that have inspired her most. Please join me in giving a warm welcome to Annie Jeremy!

95-97 refer to the following announcement.

Now, we have just one more imperative announcement before we close today's meeting. Clearly, many of you feel that parking has been a severe problem since we hired more employees, and you find me in complete accordance with this opinion. Consequently, we have recently formed an agreement with the shopping center next door. We have determined to lease some space in their lot. But that space won't be available until July. In the meantime, if you think that public transportation is out of the question for one reason or another, then you may consider carpooling. We are attempting to organize official carpools through work, so if you are interested in such an arrangement, please add your name and contact information to the list that will come around in a few minutes.

98-100 refer to the following speech.

It is my great pleasure, as president of ABB & Associates, to announce this year's recipient of

the Outstanding Employee Award: Ms. Jennifer Luong! During this past year alone, Jennifer bolstered the company's assets by acquiring five new major advertising accounts, including the Forex Computer Software account. Jennifer's creativity and effective leadership skills are beyond measure. Under her admirable guidance, Jennifer's team has produced some of the most innovative advertising campaigns in our company's history! All of our clients agree with this assessment of her merits as they praise her for her fresh ideas and her unwavering professional attitude. Furthermore, her ambition has never tempted her to disregard the feelings of others, particularly the members of the team she supervises. It is reportedly through her humility and her candor that she wins the hearts and minds of her colleagues and her clients. Now, before we invite Jennifer up to the stage to accept her award, we are honored to show you a video highlighting some of her most successful campaigns. So, sit back and enjoy the show.