

# TEST 09

→ 해설 p.111

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The Nevinton Library is open \_\_\_\_\_ all community residents.

- (A) to
- (B) on
- (C) from
- (D) at

102. For a full refund, please \_\_\_\_\_ the product in its original packaging.

- (A) returns
- (B) returned
- (C) return
- (D) returning

103. \_\_\_\_\_ employee is required to complete the safety program before beginning work on the assembly line.

- (A) Every
- (B) All
- (C) Few
- (D) Other

104. The Sanderson Company uses premium shipping \_\_\_\_\_ that can be modified to meet the diverse needs of customers.

- (A) contains
- (B) contained
- (C) containing
- (D) containers

105. According to the *Harton Fashion Chronicle*, many designers \_\_\_\_\_ green and brown fabrics for their autumn collections this year.

- (A) to use
- (B) are using
- (C) had been used
- (D) are used

106. Ms. Choi is not only a good public speaker \_\_\_\_\_ also a talented writer.

- (A) both
- (B) if
- (C) nor
- (D) but

107. The Belnito Waterfall is one of the most popular tourist \_\_\_\_\_ on the island.

- (A) attracting
- (B) attractive
- (C) attractions
- (D) attracts

108. Candidates for the position of assistant manager must be \_\_\_\_\_ of assuming a wide range of responsibilities.

- (A) capable
- (B) enclosed
- (C) selected
- (D) ready

- 109.** The Mirkis Corporation \_\_\_\_\_ fifteen different magazines about health and travel to subscribers across the nation.
- (A) produces  
(B) distributes  
(C) orders  
(D) notes
- 110.** Over the years, businesses have developed and tested various methods to measure employee \_\_\_\_\_.
- (A) performer  
(B) performs  
(C) performed  
(D) performance
- 111.** Unfortunately, \_\_\_\_\_ of the two venues has the capacity needed to host Tsai Technology's annual banquet.
- (A) most  
(B) several  
(C) neither  
(D) some
- 112.** Today, methods of fuel conservation are being discussed more \_\_\_\_\_ in industry publications.
- (A) frequented  
(B) frequenting  
(C) frequently  
(D) frequent
- 113.** The commuter train will provide convenient \_\_\_\_\_ to the central shopping district.
- (A) access  
(B) effect  
(C) advance  
(D) position
- 114.** Supervisors \_\_\_\_\_ have questions about the new expense report process should contact the budget office for assistance.
- (A) what  
(B) whose  
(C) which  
(D) who
- 115.** The Internet has made it easier for vehicle buyers to \_\_\_\_\_ for banks that offer the best loans.
- (A) search  
(B) purchase  
(C) find  
(D) figure
- 116.** Delemarke's profits are expected to rise \_\_\_\_\_ over the next ten years as the company begins to offer new services abroad.
- (A) closely  
(B) lately  
(C) cheaply  
(D) steadily
- 117.** \_\_\_\_\_ rigorous coursework, the certificate program also includes 100 hours of hands-on training with a mentor.
- (A) Since  
(B) Along  
(C) Besides  
(D) Resulting
- 118.** To learn more about safe ways to control garden pests using \_\_\_\_\_ household chemicals, visit our Web site.
- (A) preventable  
(B) ordinary  
(C) fellow  
(D) mutual
- 119.** Not long \_\_\_\_\_ leaving the Nisklen company, Mr. Saito began working at a government agency.
- (A) around  
(B) off  
(C) over  
(D) after
- 120.** \_\_\_\_\_ desks and chairs have been ordered for the four newest staff members.
- (A) Adding  
(B) Additive  
(C) Addition  
(D) Additional

**121.** The museum has had to \_\_\_\_\_ the opening of the Tropo photography exhibit until further notice.

- (A) respond
- (B) detach
- (C) postpone
- (D) transmit

**122.** The new Boulin sports car has several \_\_\_\_\_ that distinguish it from last year's model.

- (A) feature
- (B) features
- (C) featuring
- (D) feature

**123.** Admission is free for children three years of age and \_\_\_\_\_.

- (A) until
- (B) through
- (C) between
- (D) under

**124.** Lawton Airways has announced that it will \_\_\_\_\_ increase its nonstop service from Cransen to Hopley City.

- (A) exactly
- (B) finely
- (C) importantly
- (D) substantially

**125.** The use of flash photography is \_\_\_\_\_ in this building.

- (A) prohibited
- (B) to have prohibited
- (C) been prohibiting
- (D) to prohibit

**126.** According to Lederer Financial Consultants, a strategy to minimize borrowing is part of good debt \_\_\_\_\_.

- (A) registration
- (B) management
- (C) signature
- (D) invoice

**127.** For the most current timetables, please contact the transit authority \_\_\_\_\_.

- (A) directly
- (B) direction
- (C) directs
- (D) directed

**128.** The Silvau Division is now \_\_\_\_\_ a full line of steel products at a new modern facility just outside the city.

- (A) manufacturer
- (B) being manufactured
- (C) manufactured
- (D) manufacturing

**129.** The owner of Pergini Builders estimates that the construction in downtown Erlton will take \_\_\_\_\_ eighteen months to complete.

- (A) approximately
- (B) slowly
- (C) eagerly
- (D) spaciously

**130.** Keyomon restaurants can be \_\_\_\_\_ in a wide variety of locations, from urban centers to coastal towns.

- (A) finding
- (B) found
- (C) having found
- (D) find

**131.** If Oyola Machines merges with the Menji Corporation, the resulting conglomerate will be \_\_\_\_\_ of the largest technology companies in the world.

- (A) much
- (B) some
- (C) those
- (D) one

**132.** The coffee makers we compared ----- in terms of price, size, and durability.

- (A) varies
- (B) vary
- (C) variable
- (D) varying

**133.** The president of Girou Electronics stated that the financial performance of the company was a personal responsibility of \_\_\_\_\_.

- (A) his
- (B) himself
- (C) he
- (D) him

**134.** \_\_\_\_\_ he arrives at the airport in the next ten minutes, Mr. Santini is going to have to take a later flight.

- (A) Regardless
- (B) While
- (C) Unless
- (D) Rather

**135.** The latest line of Rookling soft drinks is performing \_\_\_\_\_ in most overseas markets.

- (A) admire
- (B) admirably
- (C) admires
- (D) admirable

**136.** Kriski Corn Cereal is made from only the \_\_\_\_\_ of ingredients and contains no artificial flavorings.

- (A) freshest
- (B) freshen
- (C) fresh
- (D) freshly

**137.** Employment figures confirm that the nation's economy is growing at its fastest \_\_\_\_\_ in five years.

- (A) payment
- (B) strategy
- (C) pace
- (D) data

**138.** Perhaps \_\_\_\_\_ their greater flexibility, smaller companies may be able to react more quickly to economic fluctuations than larger companies.

- (A) even if
- (B) owing to
- (C) not
- (D) as

**139.** The stated objective is to \_\_\_\_\_ a compensation plan that will attract, retain, and motivate employees.

- (A) participate
- (B) devise
- (C) subtract
- (D) count

**140.** Several famous pieces of sculpture are displayed in the \_\_\_\_\_ of City Hall.

- (A) surrounding
- (B) standing
- (C) vicinity
- (D) condition

## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143 refer to the following advertisement.**

For most shoppers, looking for the ideal gift can be a challenge. So why not simplify the process by choosing a Mayweather gift card? Cards are perfect for any \_\_\_\_\_ , and they can be

- 141.** (A) attention  
(B) question  
(C) occasion  
(D) influence

pre-loaded with the euro amount of your choice. For your convenience, cards may be redeemed in person at any Mayweather store, as well as online or by telephone. They remain \_\_\_\_\_ for

- 142.** (A) valid  
(B) constant  
(C) safe  
(D) confidential

twelve months from the date of issue. Mayweather cards \_\_\_\_\_ as full or partial payment for

- 143.** (A) use  
(B) using  
(C) can be used  
(D) to use

any item available at our stores.

**Questions 144-146** refer to the following memo.

Proteam Employees are entitled to reimbursement for all costs incurred during business travel. Prior to travel, employees must submit to the budget office a trip itinerary for \_\_\_\_\_.

- 144.** (A) delay  
(B) authorization  
(C) maintenance  
(D) increase

The itinerary should include dates of travel, as well as accommodation information, including hotel dates and locations. An approved itinerary is required for all travel.

Upon \_\_\_\_\_, employees should file a report with the budget office. This should be done no

- 145.** (A) starting  
(B) interviewing  
(C) contacting  
(D) returning

later than three weeks after the final day of travel. Reports should detail all necessary business \_\_\_\_\_, such as transportation and lodging costs. Whenever possible, receipts should

- 146.** (A) expenses  
(B) expensive  
(C) expensively  
(D) expensed

accompany the report. Please note that only approved charges will be reimbursed.

**Questions 147-149** refer to the following announcement.

The Aquaville Fitness Center has begun a new customer-referral program. We \_\_\_\_\_ our  
**147.** (A) would have offered  
(B) are offering  
(C) offered  
(D) had been offering

members this special program in October. As a special \_\_\_\_\_, we will give current members  
**148.** (A) interest  
(B) retail  
(C) incentive  
(D) appearance

one free month of membership when one of their friends purchases a one-year membership.  
\_\_\_\_\_ qualify for this program, you must refer a first-time Aquaville member. This offer is  
**149.** (A) In spite of  
(B) As soon as  
(C) Instead of  
(D) In order to

good until the end of the month, and all members are eligible to participate. Members may pick up customer-referral forms at the front desk.

**Questions 150-152** refer to the following advertisement.

Do you have an idea for a new business? Let representatives from the Glanston Association of Small Businesses help you turn it into a successful \_\_\_\_\_ at their annual workshop on June 3.

**150.** (A) enterprise

(B) revenue

(C) purchase

(D) expertise

There, experts in management, marketing, and finance will lead group discussions on issues related to the launching of a new business. After the discussions, workshop participants \_\_\_\_\_ with speakers one-on-one for advice about business planning. Speakers include

**151.** (A) met

(B) will meet

(C) meeting

(D) have met

Logan Wilshire, the owner of Wilshire's Inn and a leading figure in the Glanston small business community.

Past workshops have resulted in several successful local business ventures, such as Wheels Now in downtown Glanstone and Lia's Jams, a popular online food store. \_\_\_\_\_, workshop

**152.** (A) Likewise

(B) For example

(C) Afterward

(D) As a result

space is expected to be limited, so visit our Web site at <http://glenstonbusiness.org/workshop> to register today!

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 153-154** refer to the following e-mail.

From: Preeti Patel <ppatel@desantech.com>  
To: All Employees  
Date: October 9  
Subject: Painting

I am writing to remind everyone that the lobby will be painted tomorrow, Tuesday, October 10. The work is scheduled to begin at 8 A.M., and it should be finished by 4 P.M. All employees should avoid the lobby while the painters are working. You will need to enter and exit the building through the rear door (from the parking area) and use the staircase located to the right of that doorway.

Thank you for your cooperation. If you have any questions, please contact me at extension 431.

Preeti Patel  
Facilities Manager

**153.** What is the purpose of the e-mail?

- (A) To distribute new work schedules
- (B) To describe a computer program
- (C) To send out a project proposal
- (D) To repeat important information

**154.** What are employees asked to do?

- (A) Complete a survey
- (B) Park in a new location
- (C) Use a different entrance
- (D) Arrive before 8 A.M.

**Questions 155-157** refer to the following advertisement.

**Nelson's Blooms**  
*Custom arrangements for any occasion*

- Award-winning staff of 5 FSA-certified florists
- Area's largest selection of fresh flowers; stock arriving daily
- Nationwide delivery available; same-day delivery within Piedmont Township during opening hours
- Large selection of plants
- Gift certificates and balloon bouquets available
- Open Mon. through Sat., 10:00 A.M. – 9:00 P.M.
- All major credit cards accepted
- Conveniently located in downtown Piedmont on Main Street
- Free parking available

Visit us, or order by phone at 670-555-0122 or online at  
[www.nelsonsblooms.com](http://www.nelsonsblooms.com).

**155.** What is mentioned about the staff at Nelson's Blooms?

- (A) They have many years of experience.
- (B) They have won awards.
- (C) They grow the flowers they sell.
- (D) They are from Piedmont.

**157.** What is indicated about delivery?

- (A) It is always completed on the day an order is placed.
- (B) It is available anywhere in the country.
- (C) It is offered every day of the week.
- (D) It is free for preferred customers.

**156.** What does Nelson's Blooms NOT sell?

- (A) Balloons
- (B) Gift certificates
- (C) Plants
- (D) Gift baskets

**Questions 158–159** refer to the following information.

Thank you for your purchase. We feel confident that your calculator will bring you many years of satisfaction. If you encounter a problem, the chart below may be of use.

X1020 Graphing Calculator Troubleshooting Guide	
Problem	Solution
Calculator will not turn on	Remove batteries and reinsert. This should restart the system. If this does not work, replace the batteries.
Display faint, hard to read	Press and hold the ON key, then press the + key to adjust the contrast. If this does not work, replace the batteries.
Slow response when keys are pressed	Reinstall the software.
Black blotch on screen	The screen is damaged. Take it to your local Calcucenter for repair.

NOTE: Replacing the batteries will cause any data stored in the calculator to be lost. Back up your data to your computer before changing the batteries.

The above problems are the most common ones encountered. For other possible problems and solutions, please go to [www.calcucenter.com/X1020](http://www.calcucenter.com/X1020). Here you will have the opportunity to download software upgrades and post your comments about the X1020.

- 158.** According to the information, what might cause the calculator to operate less quickly than usual?
- (A) The software needs to be reinstalled.
  - (B) The batteries need to be replaced.
  - (C) The display needs to be cleaned.
  - (D) The keys need to be repaired.

- 159.** What is NOT mentioned as being available on the Web site?
- (A) Customer reviews
  - (B) Troubleshooting information
  - (C) A software upgrade
  - (D) A discount code

**Questions 160-161** refer to the following notice.

### SPACE AVAILABLE

8505 Freeport Parkway provides 12,000 square meters of luxury space set on a large, beautifully landscaped lot. The finished site consists of two 12-story office towers, a four-level parking garage, and a restaurant. This site is located in a highly visible location near the rapidly growing residential area of Meltonville. For information on leasing, please call Michiko Watanabe at 555-0183.

**160.** For whom is the notice primarily intended?

- (A) People who want to buy a house in Meltonville
- (B) Landscape designers
- (C) Real estate developers
- (D) Businesspeople looking for office space

**161.** Who most likely is Michiko Watanabe?

- (A) A restaurant owner
- (B) An interior decorator
- (C) A rental agent
- (D) A city planner

**Questions 162-164 refer to the following letter.**

Herman Briggs  
Briggs, Salvatore & Jurasinski  
5000 South Fork Drive, Suite 325  
Melbourne, VIC 3205

Dear Mr. Briggs:

It was a pleasure meeting you and your associates at my interview last week. I was delighted to have the opportunity to discuss my legal experience and qualifications with you, and I was very pleased when I learned from you yesterday that the firm had voted to offer me a position as an associate. However, I have decided to accept a previous offer from Chang & Associates, another firm that also specializes in patent law.

As I mentioned last week, I am extremely impressed with the case work that has been done by you and your partners in the field, and I regret I will not be able to join your team. My decision to accept another offer was largely due to my desire to work in Newcastle, where I have lived for the last ten years. Had distance not been a factor, I would have been happy to accept your offer.

Again, thank you for considering me for the position. I will be at both of the major patent policy conferences in Sydney and Auckland later this year, so I look forward to seeing you or your colleagues again in the near future.

Sincerely,  
Ayesha Chandran  
Ayesha Chandran

**162.** Why was the letter written?

- (A) To describe job qualifications
- (B) To submit a job application
- (C) To schedule a job interview
- (D) To decline a job offer

**163.** Where is Herman Briggs employed?

- (A) At a law firm
- (B) At a medical clinic
- (C) At an accounting firm
- (D) At a government office

**164.** Where is Chang & Associates located?

- (A) In Auckland
- (B) In Melbourne
- (C) In Newcastle
- (D) In Sydney

**Questions 165–167** refer to the following notice.

## Grand Opening!

The owner of Woodcraft Designs is pleased to announce the opening of her second store in Falls City. The new store will offer high-quality wood furniture, with an emphasis on pieces made to customer specifications. Abigail Hurst, who opened the original Woodcraft Designs location on High Street five years ago, leads a small team of experienced, talented furniture makers whose unique creations will be displayed in both stores. Although Hurst's pieces cover a range of styles and periods, the new store will showcase the company's remarkable replicas of Victorian-style furniture made from fine quality cherry, oak, and mahogany woods.

Hurst's craftwork has earned her a reputation as a master artisan in her field. Her reconstruction of a nineteenth-century dressing table was the subject of a lengthy article in *Classics of Woodwork* on methods and techniques of precision woodcutting. In addition, photographs of some of her best pieces have appeared in *Today's Space*, which features information about houses and buildings that are known for their impressive furnishings and decor. Ms. Hurst will divide her time between the old and new store locations.

**165.** What is the purpose of the notice?

- (A) To announce the publication of a new book
- (B) To describe a recent trend in architecture
- (C) To promote a new retail store
- (D) To invite people to apply for a job

**166.** Who is Ms. Hurst?

- (A) A professor
- (B) A photographer
- (C) A furniture maker
- (D) A magazine editor

**167.** What are the articles in *Today's Space* mostly about?

- (A) Real estate purchases
- (B) Interior design
- (C) Professional photography
- (D) Natural history

**Questions 168-171** refer to the following schedule.

The Greenville Department of Transportation  
**Reported Road Closures For County Roads in Greenville**  
August 4-18

Road Name	From / To	Reason	Date	Alternate Route
Route 5	South Avenue/ Park Lane	Ditch grading & median expansion	Aug. 4-10	Martin Street to Maltby Road to Park Lane
Virginia Road	Valley Boulevard/ Lakewood Drive	Railroad crossing repair	Aug. 6-11	Valley Boulevard to Baxter Street to Lakewood Drive
Serlin Boulevard (only northbound lanes unavailable)	Commerce Drive/ Main Street	Repave northbound lanes	Aug. 8-16	Hartley Drive to Caxsen Way to Main Street
Adams Street	Ocean Road/ Exchange Street	Road improvements (curb & gutter installation)	Aug. 10-18	Ocean Road to River Drive to Exchange Street

- 168.** What is the main reason for the road closures?

- (A) Bad weather conditions
- (B) Local street fairs
- (C) Construction of new buildings
- (D) Planned maintenance work

- 169.** Which road will be closed in just one direction?

- (A) Route 5
- (B) Virginia Road
- (C) Serlin Boulevard
- (D) Adams Street

- 170.** When is the work on Virginia Road scheduled to begin?

- (A) On August 4
- (B) On August 6
- (C) On August 8
- (D) On August 10

- 171.** According to the schedule, what road can be used to get from Ocean Road to Exchange Street?

- (A) Caxsen Way
- (B) River Drive
- (C) Park Lane
- (D) Lakewood Drive

**Questions 172-175 refer to the following letter.**

February 1

Dear Valsen Lines Subscriber:

Thank you for being a loyal Valsen Lines subscriber. As you know, we consider it one of our highest priorities to keep our longtime customers up-to-date on all changes or improvements in the services we provide. For this reason, we are writing to inform you of some changes to our pricing policies that may affect your business.

Beginning on February 20, the rate for international calls placed during regular business hours will increase from 14 cents per minute to 16 cents per minute. Also, the rate for all other international calls will be raised, from 9 cents per minute to 11 cents per minute. In addition, local calls during business hours will no longer cost 5 cents per minute. Instead, they will be 6 cents per minute. However, all other rates will remain the same. Please also note that regular business hours are defined as 8 A.M. to 6 P.M., Monday through Friday.

We wish to assure you that these changes are necessary and that we are committed to providing the best possible service to all our customers. As one measure taken to ensure that our service remains of the highest quality, we recently refurbished several of our communications receivers, which has improved the clarity of telephone calls on the Valsen Lines network. Moreover, on March 15, we will set up a new customer service call center that will help reduce the amount of time customers have to wait to speak to a representative. These and other planned improvements over the next few months are our way of showing you that we at Valsen Line value your continued business.

Sincerely,

Rashna Richards

Vice President, Customer Relations

**172. For whom is the letter intended?**

- (A) People who have been Valsen Lines customers for an extended period
- (B) People who recently switched from Valsen Lines to another telephone company
- (C) Potential Valsen Lines employees
- (D) Service technicians at Valsen Lines

**173. When will a change in rates take effect?**

- (A) On February 1
- (B) On February 20
- (C) On March 6
- (D) On March 15

**174. What type of call will NOT be affected by the rate changes?**

- (A) A local call on a Saturday evening
- (B) A local call on a Monday afternoon
- (C) An international call on a Sunday morning
- (D) An international call on a Tuesday afternoon

**175. What is the company planning to do next month?**

- (A) Improve its Web site
- (B) Replace old equipment
- (C) Offer a special discount
- (D) Open a new office

**Questions 176–180** refer to the following report.



Hinkle Industries, one of the world's leading food companies, is overhauling the manufacturing process it uses to produce its soft drinks. Sophisticated new equipment for bottling and labeling beverages will enable the company to produce soft drinks faster and more efficiently. The company also has invested in a new carbonation system that will significantly reduce the amount of waste material that is generated during production.

Although the company has shown a willingness to embrace cutting-edge technology, it has not done so lightly. The quality assurance department conducted a series of rigorous trials using the new machines, and production was moved to the new machines only after strict quality-control standards had been met. According to Inga Hochstein, the company's assistant director of operations, care was taken to ensure that customers would not notice any difference in taste. "It's all very well if a new method is more efficient," remarked Ms. Hochstein, "but it is hardly a good idea if it affects the customer's enjoyment of the final product."

The changes at Hinkle are expected to bolster company growth over the next year. Although the European market still accounts for the biggest share (60 percent) of the company's sales, Hinkle has seen its markets in Asia and North America increase dramatically over the last two years. Moreover, with new markets expected to develop in South America and Africa over the next several years, industry analysts believe Hinkle Industries will match its stated goal of a 10 percent annual increase in worldwide sales.

- 176.** Why will new technology be used at Hinkle Industries?

- (A) To improve a manufacturing process
- (B) To satisfy new government regulations
- (C) To respond to customer complaints
- (D) To enhance the flavor of a product

- 177.** The word "conducted" in paragraph 2, line 2, is closest in meaning to

- (A) shut down
- (B) showed around
- (C) carried out
- (D) sent along

- 178.** According to the report, what concern was raised about the changes being made?

- (A) Manufacturing costs might rise.
- (B) The manufacturing process might take more time.
- (C) The product might not meet safety requirements.
- (D) The product might not taste good.

- 179.** In what region is the company's largest market?

- (A) Asia
- (B) Europe
- (C) South America
- (D) Africa

- 180.** By how much are the company's overall sales expected to grow next year?

- (A) 10 percent
- (B) 20 percent
- (C) 30 percent
- (D) 60 percent

**Questions 181-185** refer to the following e-mail and invoice.

**To:** Rita Boyle <rboyle@claytonengineering.ca>  
**From:** <support@officestationsupplies.ca>  
**Subject:** Office Station news  
**Date:** June 10

**Office Station Supplies ([Click here to visit our Web site.](#))**

We offer low prices on all your favorite office supplies. Visit a store near you today!

**Weekly specials, June 11-18:**

- Printer paper, ZP Brand, 10-ream case – \$45.00
- Pens – Buy 2 boxes of Click pens, get 1 box free
- Sit-Right desk chairs – marked down to as low as \$30.00

We now sell computer accessories! We have everything you need from disks and cleaners to speakers and Web cameras.

And remember, an Office Station Supplies gift card makes a great present!

\*\*Businesses with 20 or more employees receive personalized customer service, low-price guarantees, and free overnight delivery when they enroll in our Business Club program.\*\*

Office Station Supplies  
314 Grant Avenue  
Ottawa, Ontario K1P 5R7 CANADA  
[www.officestationsupplies.ca](http://www.officestationsupplies.ca)  
(613) 555-0155

Ms. Rita Boyle – Clayton Engineering  
Calgary, Alberta T1Y 4L2 CANADA  
(403) 555-0168

Item	Price	Quantity	Total
Desk chairs, model GH45	\$30.00	5	\$150.00
Shipping (Business Club discount)			FREE
Paid			\$150.00
Credit card xx43			
Date of Order			June 19
Date of Delivery (Overnight service)			June 20

- 181.** Why was the e-mail sent to Ms. Boyle?
- (A) To notify her about a new store
  - (B) To inform her of a sales promotion
  - (C) To let her know the status of an order
  - (D) To explain a new member service
- 182.** What is suggested about Office Station Supplies?
- (A) It has recently updated its Web site.
  - (B) It has a new line of office furniture.
  - (C) It did not previously have computer accessories.
  - (D) It does not ship to addresses outside of Canada.
- 183.** What is NOT on special offer this week at Office Station Supplies?
- (A) Laptop computers
  - (B) Printer paper
  - (C) Chairs
  - (D) Pens

- 184.** When did Ms. Boyle make her purchase?
- (A) On June 10
  - (B) On June 11
  - (C) On June 19
  - (D) On June 20
- 185.** What is probably true about Ms. Boyle?
- (A) She works at a company that employs at least 20 people.
  - (B) She used a gift card for her order.
  - (C) She received a discount on printer paper.
  - (D) She lives on Grant Avenue.

**Questions 186-190 refer to the following letter and e-mail.**

**The South Florida Observer**

617 Coral Way, Miami, FL 33131

(305) 555-0137

[www.miamipublications.net](http://www.miamipublications.net)

Alicia Mendes  
25 Bayside Ave., Apt. 331  
North Miami Beach, FL 33160

October 1

Dear Ms. Mendes,

The reason I'm contacting you is that I'm putting together a feature on "Rising Young Entrepreneurs," and I was wondering if you would be willing to be interviewed. At a recent conference, a colleague of mine, Jason Forester, introduced me to Cristina Luna, who began talking to me about you and your amazing jewelry store. Only later did I learn that she had observed firsthand just how hard you've worked to make your store a success.

Would you be available for an interview some time during the week of October 20? I would come to your store, and if you wouldn't object, I'd also like to have a photographer at our meeting. You can call me at 305-555-0137, extension 152, or send me an e-mail at [pdonovan@miamipublications.net](mailto:pdonovan@miamipublications.net).

With best wishes,

*Pete Donovan*

**E-MAIL MESSAGE**

**To:** Pete Donovan <[pdonovan@miamipublications.net](mailto:pdonovan@miamipublications.net)>  
**From:** Alicia Mendes <[amendes@brightsky.com](mailto:amendes@brightsky.com)>  
**Subject:** Information  
**Date:** October 10

Dear Mr. Donovan:

Thank you for your letter. How interesting that you met my aunt! She has always been a big fan of my jewelry, and she helped me find a location for my store.

I would be delighted to meet you. Would October 22 work for you? Perhaps we could make it after lunch, at around 2 P.M.? Normally, the store is not very busy at that time, so this would be convenient for me.

Best regards,  
Alicia Mendes

**186.** What is the purpose of the letter?

- (A) To request a meeting
- (B) To ask about a conference
- (C) To apologize for changing a plan
- (D) To inquire about some jewelry

**187.** In the letter, the word “feature” in paragraph 1, line 1, is closest in meaning to

- (A) characteristic
- (B) detail
- (C) article
- (D) proposal

**188.** What does Mr. Donovan say he could do?

- (A) Take some time off in October
- (B) Visit a store
- (C) Meet with Mr. Forester
- (D) Reschedule a conference

**189.** Who is Cristina Luna?

- (A) A jewelry designer
- (B) A store owner
- (C) Mr. Donovan’s colleague
- (D) Ms. Mendes’ aunt

**190.** What does Ms. Mendes agree to do on October 22?

- (A) Attend a conference
- (B) Participate in an interview
- (C) Go to a restaurant for lunch
- (D) Open a store

**Questions 191-195 refer to the following e-mails.**

**To:** Comprrone employees  
**From:** Gretchen Brockmeyer  
**Subject:** Upcoming seminar  
**Date:** September 27, 9:16 A.M.

I have scheduled a two-part seminar designed to explain the new federal import regulations and how they affect business here at Comprrone Industries. All employees are required to attend at least the morning session. The seminar will take place on November 4 in room 122. A makeup date of November 11 has been set for those who are unable to attend on November 4.

**Schedule:**

**Morning session: 9:30-12:00**

Covers the basics of the new regulations. Designed for all employees.

**Lunch: 12:00-1:00**

Provided by Comprrone (chicken, fish, or vegetarian main course, beverage, and dessert)

**Afternoon session: 1:00-5:00**

Covers more advanced regulations. Designed for managers who directly oversee imports for the company.

To sign up, please send an e-mail to Yee Mei Chung ([ymchung@comprroneind.com](mailto:ymchung@comprroneind.com)) by October 1. In your message, please indicate whether you will attend the morning session only or both sessions, as well as your meal preference for lunch. Those who need to sign up for the makeup seminar should indicate this as well, along with the number of sessions they will attend.

We look forward to seeing you at the seminar.

Gretchen Brockmey

**E-MAIL MESSAGE**

**To:** Yee Mei Chung  
**From:** Thierry Moreau  
**Subject:** Seminar  
**Date:** October 4, 8:43 A.M.

Hello Ms. Chung,

I'm sorry to be sending this to you after the requested date, but I was ill last week and not in the office. I regret that I will be unable to attend the original seminar, as I will be in Tokyo on business at that time. Please schedule me for the makeup date. I would like the vegetarian option for lunch, please.

Thank you,  
Thierry

- 191.** What is the purpose of the first e-mail?
- (A) To ask employees to meet with their managers
  - (B) To provide information about an upcoming event
  - (C) To request that a change be made to a schedule.
  - (D) To inform managers of a change in policy

- 192.** What are employees asked to do?
- (A) Send information to Ms. Chung
  - (B) Fill out a form
  - (C) Call Ms. Brockmeyer
  - (D) Complete a report

- 193.** What is the deadline for submitting a meal request?
- (A) September 27
  - (B) October 1
  - (C) November 4
  - (D) November 11

- 194.** What is indicated about Mr. Moreau?

- (A) He is Ms. Chung's assistant.
- (B) He knows a lot about import regulations.
- (C) He travels to Tokyo frequently.
- (D) He was recently out of the office.

- 195.** What requested information did Mr. Moreau NOT include in his e-mail?

- (A) His job title
- (B) His travel itinerary
- (C) The part of the seminar he will attend
- (D) The meal he would like for lunch

**Questions 196-200** refer to the following article and e-mail.

### ***The Times Report***

April 20 — Mr. Mohinder Kamei of Fandler Department Store has been nominated for the Stropley Award. This award is given annually to an individual in the retail industry who has also been involved with civic or community projects. The nominations were announced on Tuesday, and the winner will be presented with the award at a banquet and ceremony at the Wellstone Hotel on 1 May.

Mr. Kamei is president of Fandler Department Store, which has locations in London and Oxford and which has just opened its first overseas branch in New York City. Last year, Mr. Kamei initiated a partnership between the Fandler store in London and area museums to develop programs for schoolchildren. He was raised in Glasgow and was educated there, but he now resides in London.

**To:** Mohinder Kamei <mkamei@fandlerdepartmentstores.co.uk>

**From:** Andrew Betchler <abetchler@rttech.com>

**Subject:** Hello

**Date:** 4 May

Dear Mohinder:

It was so great to see you! I saw your picture from the ceremony in the newspaper and wanted to say congratulations again. I'm so glad that I decided to attend our university reunion and then went on to London to see you receive the Stropley Award. Let's not wait another five years to see each other.

When writing to me, please reply to this e-mail address. I can no longer access my old one, since it's at my former place of employment.

Sincerely,  
Andrew

**196.** Why was the article written?

- (A) To advertise the opening of a new hotel
- (B) To promote a community project
- (C) To report on a local businessperson
- (D) To announce a change in leadership at a company

**197.** What is true of Fandler Department Store?

- (A) It has a new president.
- (B) It is an international company.
- (C) It has a large children's section.
- (D) It merged with another retail chain.

**198.** What is indicated about Mr. Kamei?

- (A) He owns the Wellstone Hotel.
- (B) He has recently changed jobs.
- (C) He is a museum director.
- (D) He has won an important award.

**199.** Where did Mr. Betchler most likely go to university?

- (A) In London
- (B) In New York
- (C) In Glasgow
- (D) In Oxford

**200.** What does Mr. Betchler ask Mr. Kamei to do?

- (A) Send e-mail to a new address
- (B) Mail him a picture
- (C) Interview a job applicant
- (D) Attend a reunion

**Stop!** This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.