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19 Windows Online Installation and Java Update FAQ

I downloaded the installer and it is only 846KB. Why is it so small?

I had the Java Control Panel open for Java Update and the About tab showed the version of the JRE installed in my computer. Then I ran Java Update, and the version of the JRE that the Java Control Panel is showing has not changed. Why is this?

Netscape/Mozilla is not working correctly with Java Plug-in. Why?

I try to install on the D:\ drive and Java Update is still installing files onto the C:\ drive. Why? How can I uninstall the Java Update version I just installed?

After the JRE bootstrap installer is downloaded and executed, why does the message "This installer cannot proceed with the current Internet Connection settings of your system. In your Windows Control Panel, please check Internet Options -> Connections to make sure the settings and proxy information are correct." appear?

I found two processes jucheck.exe and jusched.exe running in the background of my system after installing JRE. Is there a way to shut them down?

After Java Update updates my system, my browser still uses the Microsoft Virtual Machine (VM), or an earlier version of the Java VM, to run applets. What is wrong?

When I click the Update Now button from the Java Control Panel, it complains about the system being "offline." What does that mean?

I followed the instructions to install a specific version of the JRE. After the installation, a message popped-up from system tray saying an update is available for download. What should I do?

I encountered the error "Error 1606: Could not access network location file MSI/CAB and still fail after immediate retry." when running the Java SE installer. What does it mean? I encountered the error "This installation package could not be opened. Contact the application vendor to verify that this is a valid Windows Installer package." when running the Java SE installer.

I encountered the error "Error 1722. There is a problem with this Windows installer package. A program run as part of the setup did not finish as expected. Contact your support personnel or package vendor."

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