# **Business Description**

# Gas Station Network

Date: 2023-04-21

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#### 1. BUSINESS DESCRIPTION

#### 1.1. Business background

Gas-Point is a leading company in the Silesia region of Poland that operates a network of 50 gas stations. Our stations provide customers with a wide range of products and services, including **petrol**, **food**, **small toys**, **and car devices**. Additionally, we offer **a car wash facility**, making Gas-Point a one-stop shop for all client automotive needs.

The petrol stations are strategically located in key areas across the Silesia region, making it convenient for drivers to access fuel and other services whenever they need them. Gas-Point offer an exceptional service by hiring a group of over 200 employees on different level positions.

Each Gas-Point station is staffed by a team of employees, including a station manager, cashiers, and attendants, cleaning staff. The station manager is responsible for overseeing the day-to-day operations of the station, ensuring that all employees are performing their duties efficiently and effectively. The cashiers are responsible for handling customer payments, issuing invoices when necessary, and keeping accurate records of all transactions. The attendants are responsible for filling petrol, cleaning vehicles, and assisting customers with any inquiries they may have. The cleaning staff is responsible for keeping the station area in a good shape.

Each employee is not assigned to one dedicated station – employees can be moved among stations according to current needs and their preferences.

#### 1.2. Software and system in place

Gas-Point has a computer system connected to the company's network and database at each station. This system allows us to keep track of all purchases made at the station, including the sale of petrol, food, toys, car devices, and car wash services. Each transaction is recorded in the system/database, along with the payment details.

The software also allows the employees to issue invoices when necessary (if applicable), which are saved in the database. The system saves the customer's company data so that when an invoice is issued more than once, the employee does not have to populate all fields regarding the customer again. This ensures that the invoicing process is efficient and accurate, saving our customers and employees time and effort.

In the database also data regarding each station facility, current staff, and store products are kept.

#### 1.3. Data insertion and updates

Gas-Point's computer system called GPsys is designed to automatically insert data regarding purchases and services provided into our database in real-time (when a purchase is being completed at each station).

The client company data needed to issue an invoice are populated once by staff members and kept in the database in case they would be re-used in another invoice.

However, the data relating to staff, facilities, and assortment is maintained by our database administrators. They are responsible for overseeing the management and maintenance of our database, ensuring that it is always up-to-date and functioning properly. Our database administrator ensures that all non-transactional information is accurately recorded and kept up-to-date.

#### 1.1. Database description

The primary table within the database is the Transaction table, which contains comprehensive information about each purchase made, including a unique transaction ID number generated automatically for each transaction, the date and time of the purchase, the station ID at which the transaction occurred, the staff ID of the employee responsible for conducting the transaction, and payment\_id related with the transaction.

The Payment table captures essential information about payments, including a unique payment ID, the date of the payment, the amount paid, the payment method, and an invoice number (if applicable). This information is critical for tracking and managing financial transactions accurately. Also, it is important to highlight that payment for one transaction cannot be splited – meaning to each transaction one payment is assigned (1-to-1 relation).

The Payment table is connected to the Invoice table, which contains comprehensive information about each invoice issued, including the invoice number, the date of issue, the customer information, payment terms (always 7, 21, 30 or 90 days), and taxes (percentage).

In addition, the Station table provides valuable data regarding each Gas-Point facility, including its name, full address (city, street, number, postal code in one cell), and capacity. Capacity refers to the maximum number of cars that can be served at any given time.

#### 2. MODEL DESCRIPTION

#### 2.1. Definitions & Acronyms

#### **Business Definitions**

Station – a retail facility that sells fuel for vehicles and in addition to fuel, it also provide a range

of other products and service.

**GPsys** - an app used by staff to save all transaction and payment details, customer data,

product data.

Database Definitions

**Entity** - the table in a database, which contains data referring to a specific object or concept,

e.g., the entity Passengers contains data describing every single passenger.

**Record** - a row in a table.

#### Attribute

- an attribute is a characteristic or a property of an entity that is being represented by the table. It is a column or a field that describes some aspect of the data that is being stored in the table, e.g., in a table that represents a passenger, attributes include name, address, and phone number. Attributes are stored in the columns.

#### Relation

(also relationship or link) is a connection or an association between the data in one table and the data in another table, usually based on a common field (called PK and FK) in the two tables. The relationship allows data to be retrieved or manipulated across the tables using queries or other database operations.

#### One-to-one

- a type of relationship between two tables in which each record in one table is associated with at most one record in the other table.

#### One-to-many

- a type of relationship between two tables in which each record in one table can be associated with one or many records in the other table, but each record in the second table can only be associated with one record in the first table.

#### Many-to-Many

a type of relationship between two tables in which each record in one table can be
associated with one or many records in the other table, and vice versa. This means
that for each record in the first table, there may be one or more corresponding records
in the second table, and for each record in the second table, there may be one or
more corresponding records in the first table.

#### Data Type

- a classification of data that specifies the type of values that can be stored in a particular column of a table. The data type determines how the data is stored, processed, and retrieved, and it defines the set of operations that can be performed on the data.

#### **Acronyms**

 $\mathsf{PK}$ 

Primary Key – a unique identifier that is used to identify a record or a row in a database table.

FΚ

- Foreign Key - a field in a database table that references the primary key of another table, establishing a link between the two tables.

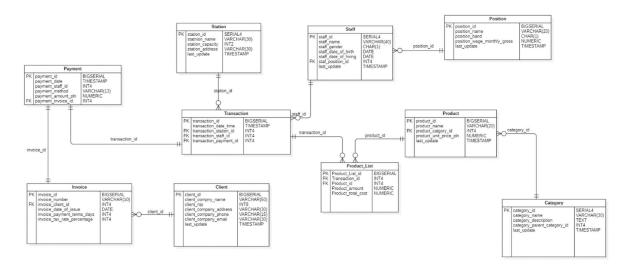
ΑK

- Alternate Key – a column with unique values, which could act as a Primary Key.

Ν

- Nullable – column which may keep the null values (e.g., when a passenger does not agree for sharing his personal data, an inspector leaves the relevant field in the Incident base App empty – that will cause the null value occurs in the relevant record in the database).

# 2.2. Logical Scheme



## 2.3. Objects

### Table Description

The below table contains the description of all the entities (tables) designed in the database.

Each table consists of several columns (attributes).

Each attribute has a specific data type declared to ensure the data's consistency, integrity, and accuracy in the database.

| No | Table Name  | Name of Fields Included in a<br>Table | Field Description   | Data Type |
|----|-------------|---------------------------------------|---|-----------|
|    | Transaction | transaction_id                        | The unique name of every transaction(purchase) made e.g. 1,2,3 PK           | BIGSERIAL |
|    |             | transaction_date_time                 | The time and date when the transaction took place e.g. 5/15/2023 8:30:52 AM | TIMESTAMP |
| 1  |             | transaction_station_id                | The id of the station where the transaction was made e.g. 1,2,3;            | INT4      |
|    |             | transaction_staff_id                  | The id of the staff member who conducted the transaction e.g. 1,2,3;        | INT4      |

|   |         | transaction_payment_id      | The id of a payment assigned to the transaction e.g. 1,2,3 FK   | INT4        |
|---|---------|-----------------------------|---|-------------|
|   | Payment | payment_id                  | The unique name of every payment made e.g. 1,2,3 PK   | BIGSERIAL   |
|   |         | payment_date                | The time and date when the payment was done e.g. 5/15/2023 8:30:52 AM   | TIMESTAMP   |
|   |         | payment_staff_id            | Id of the staff member who issued an invoice.   | INT4        |
| 2 |         | payment_method              | The method of payment - only values as follows: cash, bank transfer, card, coupon                                 | VARCHAR(13) |
|   |         | payment_amount_PLN          | The amount of the payment in PLN e.g. 100.00, 250.00.   | NUMERIC     |
|   |         | payment_invoice_id          | The invoice id assigned to the payment - can be NULL since not every purchase requires an invoice. E.g. 1.2.3. FK | INT4        |
| 3 | Invoice | invoice_id                  | The unique name of every invoice issued e.g. 1,2,3<br>PK  | BIGSERIAL   |
|   |         | invoice_number              | The unique number of the invoice e.g. 202304/001 candidate key, unique  | VARCHAR(10) |
|   |         | invoice_client_id           | The id of the client who the invoice was issued for e.g. 1,2,3  | INT4        |
|   |         | invoice_date_of_issue       | The time and date when the invoice were issued e.g. 5/15/2023 8:30:52 AM  | DATE        |
|   |         | invoice_payment_terms_days  | The terms of payment for the invoice in days - always 7,21, 30 or 90 days. E.g. 7,21,30,90.                       | INT4        |
|   |         | invoice_tax_rate_percentage | The tax rate of the purchase in percentage e.g. 10, 15,13   | INT4        |
| 4 | Client  | client_id                   | The unique client id e.g. 1,2,3 PK  | BIGSERIAL   |
|   |         | client_company_name         | The name of the company (as in the national enterprises register)e.g. Pirotox, BeautyNails                        | VARCHAR(50) |
|   |         | client_nip                  | Unique taxpayer identification number   | INT8        |

|   |         | client_company_address | The company address - street, house number, postal code, city e.g. Wolna 5, 44-200, Katowice | VARCHAR(30) |
|---|---------|------------------------|--|-------------|
|   |         | client_company_phone   | The contact phone number to the company representative e.g. +48 123456789                    | VARCHAR(15) |
|   |         | client_company_email   | The contac email address to the company representative e.g. john_doe@companydomain.com       | VARCHAR(30) |
|   |         | last_update            | The time and date when the data in the row was updated last time e.g. 5/15/2023 8:30:52 AM   | TIMESTAMP   |
|   | Station | station_id             | The unique gas station id e.g. 1,2,3 PK  | SERIAL4     |
| 5 |         | station_name           | The unique name of every station e.g. Katowice center, Bytom Crossroad unique, candidate key | VARCHAR(30) |
|   |         | station_capacity       | The number of car stations available on each gas station e.g. 5,10,10                        | INT4        |
|   |         | station_address        | The station address (Street, hous number, postal code, city) e.g. Mila, 6, 43-100, Bytom     | VARCHAR(30) |
|   |         | last_update            | The time and date when the data in the row was updated last time e.g. 5/15/2023 8:30:52 AM   | TIMESTAMP   |
|   | Staff   | staff_id               | The unique staff member id e.g. 1,2,3 PK   | SERIAL4     |
|   |         | staff_name             | Name and Surname of every staff member e.g. John Doe   | VARCHAR(40) |
| 6 |         | staff_gender           | Staff member's gender -<br>female/male/diverse,<br>e.g. F, M, D                              | CHAR(1)     |
|   |         | staff_date_of_birth    | Staff member's date of birth,<br>e.g. 1990-12-15   | DATE        |
|   |         | staff_date_of_hiring   | Staff member's date of hiring,<br>e.g. 1990-12-15  | DATE        |
|   |         | staff_position_id      | The position_Id which the staff member work at e.g. 1,2,4 FK                                 | INT4        |
|   |         | last_update            | The time and date when the data in the row was updated last time e.g. 5/15/2023 8:30:52 AM   | TIMESTAMP   |

| 7 | Position | position_id                 | The unique number given to each position type available in the company sturcture, e.g. 1,2,3,4 PK  | BIGSERIAL   |
|---|----------|-----------------------------|--|-------------|
|   |          | position_name               | The position which the staff member work at e.g. manager, assistant, cleaning  | VARCHAR(20) |
|   |          | position_band               | The corporate band assigned to the specific position e.g. A,B,C,D,E  | CHAR(1)     |
|   |          | position_wage_monthly_gross | Monthy salary on each position (pln gross)<br>e.g. 1500, 2500, 5000  | NUMERIC     |
|   |          | last_update                 | The time and date when the data in the row was updated last time e.g. 5/15/2023 8:30:52 AM   | TIMESTAMP   |
| 8 | Product  | product_id                  | The unique number given to each product available in the statnions (in store products), e.g. 1,2,3,4  PK   | BIGSERIAL   |
|   |          | product_name                | The name of the product e.g. Nestle chocolate 100g, BigMilk_50g, water bottle 1I, unique, candidate key  | VARCHAR(20) |
|   |          | product_category_id         | The id of the category each product is assigned to e.g. 1,2,3,4  | INT4        |
|   |          | product_unit_price_pln      | The unit price in PLN each unit of the product, e.g. 13.99, 10.50, 3.45  | NUMERIC     |
|   |          | last_update                 | The time and date when the data in the row was updated last time e.g. 5/15/2023 8:30:52 AM   | TIMESTAMP   |
| 9 | Category | category_id                 | The unique id of category of the products e.g. 1,2,3,4 PK  | SERIAL4     |
|   |          | category_name               | The name of the category - distuinguish 3 main types with their subtypes: - petrol (gas, PB95, PB98, diesel) - food (beverages, snacks, meal, ice cream, alcohol) - car device (tool, washer fluid, oil) | VARCHAR(30) |
|   |          | category_description        | Description of each category Can be null   | TEXT        |

|    |              | category_parent_category_id | The catgory_id of the category which includes the considered category e.g. for Ice Cream the parent category is Food can be null | INT4      |
|----|--------------|-----------------------------|--|-----------|
|    |              | last_update                 | The time and date when the data in the row was updated last time e.g. 5/15/2023 8:30:52 AM                                       | TIMESTAMP |
| 10 | Product_List | product_list_id             | The order number assigned to every tuple - serves as a PK for an Aproduct_List table, e.g. 1,2,3 PK                              | BIGSERIAL |
|    |              | tramsaction_id              | The transacion_id<br>FK  | INT4      |
|    |              | product_id                  | The product_id<br>FK   | INT4      |
|    |              | product_amount              | The number or amonut of products bought in the defined unit (according to product description) e.g. 1,2, 30.50 etc               | NUMERIC   |
|    |              | product_total_cost          | The total price of the products of specific types bought in the transaction in PLN; e.g. 100,200, 300 cannot be null             | NUMERIC   |

#### Tables Relations Comments

Entities are linked to each other in a logical way. There are different types of relationships, such as one-to-one, one-to-many, and many-to-many, which determine how the data is related and how it can be accessed.

In the schema, the many-to-many relationship occurs between the *product* table and *Transaction* table since during each transaction several products could be bought and in parallel, each product can be linked to many transactions. Therefore, a link table was designed – *Product\_list*.