





QUALITY, SAFETY AND ENVIRONMENT POLICY

In our Hasnaoui Private Hospital, we are committed to providing high-quality health services with unparalleled excellence, meeting the needs of stakeholders in a professional, ethical, and safe manner. Our fundamental principles of the quality, safety and environment policy are as follows :

 **Offer a global and optimized care solution:** Our priority is to enhance the healthcare system in Western Algeria and all the country through a premier facility that integrates advanced medical technology, a highly qualified medical team, modern amenities, and additional services to ensure patient comfort. where they can receive a comprehensive range of care within a multidisciplinary establishment. Our goal is to provide a complete specialized care in a single location, fully meeting the expectations, needs, and requirements of our patients.

 **Comply with regulatory requirements:** We commit to adhering to all legal, regulatory, and professional requirements relevant to our field of activity. We maintain up-to-date knowledge and comply with current standards and regulations in the healthcare sector.

 **Ensuring the safety of Patients, Workers and the Environment:** Our Private Hospital prioritizes the safety and health of its patients and staff. We proactively identify and eliminate hazards, reduce the risk of medical errors and accidents, and protect the environment by preventing pollution and minimizing our environmental impact.

 **Ensure continuous improvement:** We are committed to continuously improving our processes, services, and integrated management system. We regularly evaluate our performance, consult with our staff, involve them as necessary, identify opportunities for improvement including risk management, and implement corrective and preventive actions to enhance our healthcare services.

This policy is communicated to all staff members and interested parties, who are required to understand it, respect it and implement it in their daily work. We ensure that it remains relevant, and we revise it as necessary to respond to developments in our context.

The management of the Hasnaoui Private Hospital Establishment is fully committed to supporting this policy and providing the resources necessary to achieve the strategic axes and the resulting objectives.

The SMI Officer/Manager is designated as a representative of general management; his commitment and authority will enable him to ensure the promotion of the QSE culture within the establishment.