

BARAKA IBRAHIM

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University of Minnesota coding bootcamp graduate looking to obtain an entry level position in software development.
Core skills include

- JavaScript/JSON/jQuery/APIs
- CSS/Bootstrap
- HTML5
- React
- MySQL
- Windows Operating System
- GitHub
- Nodes.js
- mongoDB/IndexedDB
- Progressive Web App

EDUCATION

UNIVERSITY OF MINNESOTA

Full stack web development Boot camp

Sept 2019 – Mar 2020

JOMO KENYATTA UNIVERSITY

Bachelor of Science in Accounting

Dec 2015

WORK EXPERIENCE

PSE MAIL PROCESSING CLERK

United States Postal Service – Minneapolis, MN

Nov 2019 – Present

- Sorting and organizing mail to be delivered
- Loading and operating machinery for mail processing, sorting and canceling.
- Bundle, label and route mail depending on their destinations, and according to established deadlines and procedures.
- Preparing work area, ensuring all necessary support equipment and materials, including labels, trays, and other containers, are in place.
- Monitoring flow of mail to ensure continuous feed; sweeping separated mail from bins/stackers; and stop equipment when distribution run or operation is completed. Run machine reports, clear jams and contact maintenance for assistance when required

PASSENGER SERVICE AGENT

Delta Global Services – Minneapolis, MN

Oct 2018 – Aug 2019

- Created a procedure at the check in counter for passengers to review their final destination and improved company accuracy of properly tagging bags
- Managed ticketing and reservation system
- Became the lead "go to" person based on knowledge of policies and procedures, and how to operate airport equipment at the ticket counter and gate area
- Implemented a time saving procedure which increased customer satisfaction by reducing the wait time at check-in and increased our on-time departures percentage

SALES ASSOCIATE

Setlight Electronic Co– Nairobi, Kenya

Dec 2015 – Aug 2018

- Specialized in computers System and laptop sales to a business and personal customer
- Maintained comprehensive knowledge of hardware, software, trends, and new releases
- Explained features to consumers and offered advice on best fit choices based on consumers need

SKILLS AND ABILITIES

- Exceptional strong customer service skills
- Extensive experience with all Computers and cell phones
- Customer service and Time management
- Problem solving and Detailed oriented
- Team player and Communication skills