# Igor Baranow

# Supply Chain Specialist

#### **EDUCATION**

## Warsaw University of Life Sciences | Master's Degree

Logistics and Supply Chain Management

· Member of the Logistics Research Club

**Georg-August-Universität Göttingen** | Master's Degree Digital Busines and Economics

• 1/2 part of the master's program

**Warsaw University of Life Sciences** | Bachelor's Degree Logistics and Supply Chain Management

• International student exchange in University of Maribor, Slovenia

Göttingen, Germany | 10.2022 - 10.2023

Warsaw, Poland | 10.2021 - 11.2023

Warsaw, Poland | 10.2018 - 07.2021

#### WORK EXPERIENCE

Health Systems Supply Chain Management, Intern | Philips Warsaw, Poland | 10.2023 (10 mos.) - Present

- Managed and coordinated DEFOAs (defect, wrong, damaged, missing on arrival) issues for Philips healthcare systems for all markets in Europe.
- Acted as a liaison between markets and Philips factories to quickly resolve issues. 332 (96%) cases resolved.
- Oversaw the end-to-end order fulfillment process, ensuring timely and accurate product delivery to customers.
- Managed inventory levels to meet customer demands while minimizing costs. Escalated spare parts deliveries
  for direct and indirect channels.
- Coordinated with production, logistics, and sales teams to streamline operations and improve efficiency.
- Resolved customer order fulfillment issues, providing effective solutions and maintaining positive relationships.
- Collected and monitored data from whole Supply Chain to predict and proactively resolve potential issues, ensuring smooth and efficient operations.

#### Logistics operations analyst, Intern | Jerónimo Martins

Warsaw, Poland | 6.2022 - 10.2022

- Analyzed logistics processes, set up a processes to collect data from the systems, generated reports on Excel and Power BI to monitored key performance indicators and conduct trend analysis.
- Reduced transportation by 833 km per day by changing truck routes.
- · Updated data for analysis and made forecasts.
- Collaborated with an IT team on the implementation of a refrigerated container tracking system.
- Developed a step-by-step plan for opening a new distribution center and compiled detailed documentation of the processes occurring there.

### Logistics Assistant | Odylion

Warsaw, Poland | 10.2021 - 6.2022

- Arranged transportation logistics, coordinated shipments, primarily to Germany, Austria, and Italy, maintaining communication with various suppliers and customers, to ensure that logistics operations run smoothly.
- Prepared and organized shipping documentation, resolved logistical issues (delays or damaged goods).
- Reduced the number of returns by 50% by improving the truck loading process.

#### LANGUAGES

Polish - Native
 Russian - Native
 English - C1
 German - A2

#### CERTIFICATES

- SAP Business One software handling: Supremis
- Microsoft Excel Excel from Beginner to Advanced (with VBA and Power Query)
- English for Business B2 : LCCI (London Chamber of Commerce and Industry)
- Freight Forwarder Academy: BBA Transport System
- Utilization of the Adonis system for process design and process management
- BPMN 2.0 (Business Process Model and Notation)

#### SKILLS & INTERESTS

**Skills:** SAP, SalesForce, Infodis, Power BI, Microsoft Office, ITIL4 Management Practices, programming (JavaScript, Pyton, React, Node.js, SQL), Modeling and System Development, UML Diagrams, Adaptability and Resilience, Logistics Operation Management, Optimization.

**Interests:** programming and logistics, Judo (candidate Master of Sports and captain of the national junior team), Fire and Rescue sport (international competitions champion team captain), playing guitar and piano, languages.