

Barbara Hernandez

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Work Experience

Home Care Institute

Special Project Manager, Sep 2013 – Present

- Maintain and update front-facing web-site.
- Maintain and update support video catalog.
- Develop training materials and procedures, and train users in the proper use of web application and related software.
- Supervise and direct workers engaged in special project work—problem solving, monitoring, and coordinating with senior management.
- Analyze customer experience to research, develop, and implement enhanced customer support.

JET Programme

Kamikitayama Village Board of Education

Assistant Language Teacher, Aug 2012 – Aug 2013

- Present subject matter to students either under the direction of or with the assistance of teachers, using lectures, activities, or games.
- Participate in campus and community events.

Education

Georgia Tech Professional Development

Web Development Coding Bootcamp

Aug 2018-present

- MERN stack

University of Georgia

Athens, Georgia

AB Linguistics

AB Spanish Language and Literature

Minor Studies in Japanese

- Graduated 2012 Magna Cum Laude

Additional Skills

- Proficient in both Spanish and Japanese.
- Experienced with writing and editing copy, particularly for digital media.
- Experienced with event management as Assistant Director of Convention Operations for MomoCon