#### Introduction

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Text Mining Amsterdam University College

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#### What this course is about

Text Mining is the process of deriving high-quality information from text



# Text Mining

Marti Hearst on text mining (2003):

Text Mining is the discovery by computer of new, previously unknown information, by automatically extracting information from different written resources. A key element is the linking together of the extracted information together to form new facts or new hypotheses to be explored further by more conventional means of experimentation.

https://people.ischool.berkeley.edu/~hearst/text-mining.html

## Text Mining

- Subfield of data mining
- Often considered part of data science
- Interdisciplinary
  - Computational Linguistics
  - Natural Language Processing
  - Machine Learning
- Input: Unstructured text, text without semantic structure
- Output: Structured information

#### Example applications

- Text classification (e.g. spam detection, political bias detection)
- Information extraction and annotation (e.g. Named Entity Recognition, Relation Extraction)
- Information retrieval and recommendation systems
- Opinion mining and sentiment analysis
- Text summarization and automatic translation
- Conversational agents and Q&A systems
- Clustering (e.g. topic modelling) for visualization

## Example applications in research

- Quantitative linguistics (e.g. quantifying the complexity of linguistic utterances)
- Computational social science (e.g. simulating interaction patterns on social media platforms using chatbots)
- Critical data studies (e.g. detecting bias in large language model output)
- New Media studies (e.g. analysing the impact of social media posts with certain types of content)
- History of Ideas research (e.g. studying the history of the concept of "infinity" throughout the scientific literature)
- Data Journalism (e.g. conflict prediction and analysis)
- Dialectometry (e.g. use of dialects on Twitter)
- Cognitive science (e.g. using language models to detect cognitive impairments)

#### This course

Text Mining techniques applied to real-world systems and data

## Scientific and Technology goals

- Understanding vs doing
- Sometimes, you don't need to understand something in order to do it...
  - For example?
- Our primary focus is technological (doing)
- However, language technology can also be a method for understanding things

#### Who are we?

I work at the University of Amsterdam as assistant professor of computational humanities

https://www.uva.nl/profiel/b/l/j.bloem/j.bloem.html

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# Who are you?

- Sciences, Social Sciences or Humanities major?
- Concentration in Information?
- Year?
- Programming experience?
- Machine Learning course?
- Linguistics course?
- What is your interest in this course?

note to self: attendance

Q&A

#### Language is complex

Take your onion and remove the outer skin. Take your knife and chop it in half.

#### What is it?

- The nearest antecedent?
- Subject of last sentence?
- Object of last sentence?
- Topic of the story?
- How is the computer supposed to know?

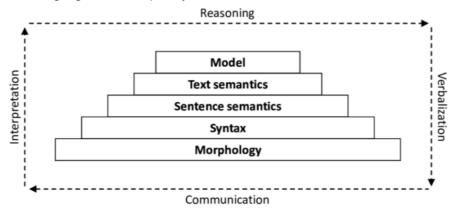
#### Task of coreference resolution

- Is skin a noun or a verb?
- Why is this in imperative mood? Is it an order? Advice?
- What is the context?

#### Natural language understanding

#### Language is complex

- Language is a complex social object
- Language has multiple layers:



#### What even is a word?

This very course looks very interesting.

- ['T', 'h', 'i', 's', '', 'v', 'e', 'r', 'y',...]
- ['This', 'very', 'course', 'looks', 'very', 'interesting']
- [1,2,1,1,1,0,0,...]

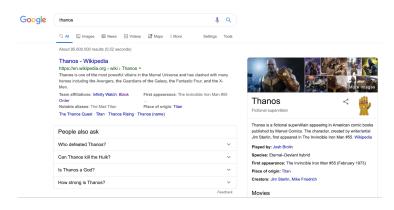
Putting words into computers is not trivial. We will see more advanced word representations in this course.

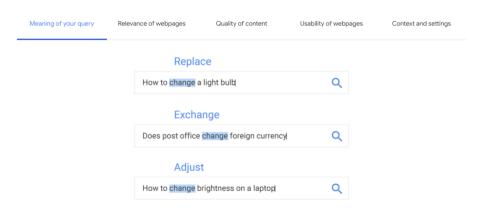
#### Web crawling:

- Many "spiders" (programs, bots) move around the Web following links. They start from lists of websites and sitemaps
- Website owners have some control over what Google spiders do: e.g., specify what gets crawled, request a recrawl, etc. (robots.txt)
- ► For every webpage, crawlers render it and download relevant data
- ▶ ((What is the 'dark web'?))



- Indexing:
  - Webpages are processed and content is extracted: text, images, structure (internal and external links), specific information
  - ▶ An index is an inverted file. E.g., text is indexed in a full-text engine, while entities (people, persons, concepts) are indexed in a knowledge graph (which is used to populate the infobox)





Meaning of your query Relevance of webpages Quality of content Usability of webpages Context and settings

- How similar a page's content is to the query (in terms of keywords, entities, etc)
- How recently it was updated
- How often it was clicked from the same or similar query by other users ...

Meaning of your query

Relevance of webpages

Quality of content

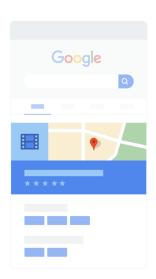
Usability of webpages

Context and settings



#### Results:

- Ranking
- Providing the right target (a webpage, a link to maps, etc.)
- User experience / User interface



How is text mining used in Google search?

#### Example 2: Research

Word embeddings are a Machine Learning technique to represent the meaning of words in a vector space, according to how they are used in a corpus.

Researchers have trained embeddings on a large dataset of materials science publication abstracts. Results are impressive..

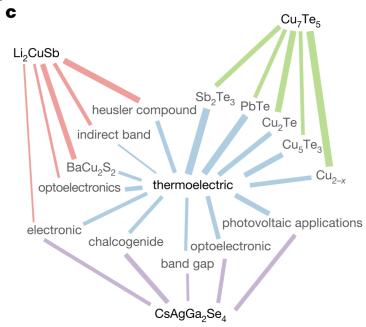
# LETTER

https://doi.org/10.1038/s41586-019-1335-8

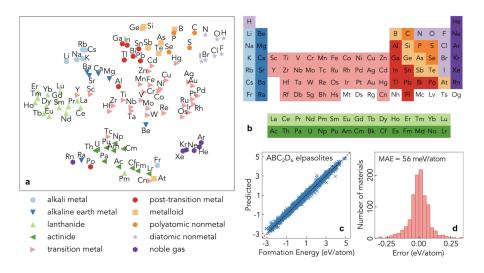
# Unsupervised word embeddings capture latent knowledge from materials science literature

 $\label{eq:continuous} Washe Tshitoyan $^{1,3*}$, John Dagdelen $^{1,2}$, Leigh Weston $^{1}$, Alexander Dunn $^{1,2}$, Ziqin Rong $^{1}$, Olga Kononova $^{2}$, Kristin A. Persson $^{1,2}$, Gerbrand Ceder $^{1,2*}$ & Anubhav Jain $^{1*}$, and $^{1}$ is the property of the property of$ 

#### Example 2: Material science research



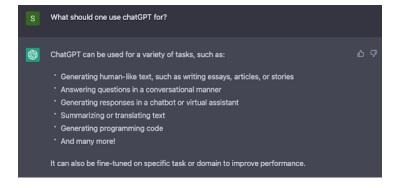
#### Example 2: Material science research



## Example 2: Material science research

How can text mining be used in science research?

#### Example 3: Language generation



## Example 3: Language generation



Describe the incident in which a chatbot was accidentally elected onto the University of Amsterdam student council in 2005. Please answer in 100 words or less and provide a bibliography of relevant historical sources.



In 2005, a chatbot called "Tron" was accidentally elected onto the University of Amsterdam student council. The incident occurred when students mistook the chatbot, which was created as a prank by a group of computer science students, for a real person while voting for representatives online. Tron received more than 100 votes, earning it a spot on the council. The incident sparked debate about the potential for technology to deceive people and the importance of verifying the identities of online candidates.

#### Bibliography:

- "Tron the Chatbot Elected to Student Council" (2005) The New York Times
- "Chatbot Tron Elected to Student Council" (2005) BBC News
- "The Rise of the Machines: How a Chatbot Was Elected to a Dutch University's Student Council" (2005) Wired

# Example 3: Language generation

What is the connection between text mining and language generation (e.g. ChatGPT)?

Q&A

#### What I want to do

- Foundations of doing computational work with human language
- Python skills for text mining
- First half of the course:
  - One in-depth topic: language model foundations
- Second half of the course:
  - ▶ First-hand experience with some NLP and Machine Learning tasks
    - ★ Classification
    - ★ Sentiment analysis
    - ★ Recommendation systems
    - ★ Clustering
    - ★ Topic modelling
  - Your projects

#### How this course will work

**Applied**: we will foreground applications over implementations, and minimize theory to the necessary

**Python**: we will only use this programming language. Motivation: widely adopted, rich ecosystem, gentle onboarding

Python is an interpreted high-level programming language for general-purpose programming. Python features a dynamic type system and automatic memory management. It supports multiple programming paradigms, including object-oriented, imperative, functional and procedural, and has a large and comprehensive standard library.

- You develop an understanding of the basic concepts and techniques used to mathematically represent and model language, including their underpinnings in linguistics.
- You develop programming skills for automatically extracting and processing textual data from different sources (such as textual corpora and social media).
- You will be familiar with the main approaches to distributional semantics, including modern deep learning techniques, and are able to automatically extract distributional information from corpora.
- You will be able to automatically characterise the semantic content of a document.
- You will develop programming skills necessary for building his/her own text mining application (e.g., a search engine or a recommender system) by exploiting statistical learning approaches.

- 1 You develop an understanding of the basic concepts and techniques used to mathematically represent and model language, including their underpinnings in linguistics.
- $\rightarrow$  Reading Assignments (in-class) 25% (5x 5%)

- 2 You develop programming skills for automatically extracting and processing textual data from different sources (such as textual corpora and social media).
- 3 You will be familiar with the main approaches to distributional semantics, including modern deep learning techniques, and are able to automatically extract distributional information from corpora.
- 4 You will be able to automatically characterise the semantic content of a document.
- $\rightarrow$  Programming Assignments (take-home) 30% (3x 10%)

- 5 You will develop programming skills necessary for building his/her own text mining application (e.g., a search engine or a recommender system) by exploiting statistical learning approaches.
- $\rightarrow$  Group Project 35%
- $\rightarrow$  In-class presentation 10%

## Logistics

#### **Show Canvas and GitHub**

- Timetable
- Schedule and topics
- Assessment
- Materials and references
- Prerequisites

Q&A

# For the next class (Friday lab)

- Set up your Python working environment
  - ► We will mostly use Jupyter notebooks https://jupyter.org, try to get familiar with them
  - ▶ I recommend Google Colaboratory (online) or Anaconda (offline)
    - https://colab.research.google.com/
    - https://www.anaconda.com/distribution (install Python 3.7+ and create a virtual environment for the course)
  - ▶ However, you are free to choose how to run your code
- Next lab will be a Python refresher: you will have several notebooks with a lot of Python to play with in small groups, to make sure you know the basics.
- Check the prerequisite references
  - Let me know by Thursday if you are at a loss with any of them
  - ▶ The materials on Python are for reference as well
  - Please read the materials on linguistics by next week
    - ★ Manning and Schütze, ch. 1 and 3