

Brandan Stefurak

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Karen Wetherell
Global Help Desk Services
2080 Silas Deane Highway
Rocky Hill, CT 06067

Dear Karen,

I would like to submit my resume for the part time entry level Help Desk Support Position.

As a student at Vinal Technical High School in the Information Systems Technology Trade I have experience from working in our IST classroom and in the school. Working our classroom, I have done the following:

- Troubleshoot and resolve basic computer, network and access problems for end-users
- Perform installs, modifications and repairs to computer hardware
- Respond to requests for technical assistance in person, via phone
- Configure new hardware and deploy to end users, including imaging

I enjoy working in my technology for the past 4 years of high school and I am still learning and growing in this field and making the strive to be better every day. I want to work for your organization because it will give me the work experience that I need to strive in this field. I feel I am a good fit for IT Desktop Support and that I would fit in nicely in your place of work and that we can work great together.

Sincerely,

Brandan Stefurak