

# Mukul Shivam

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## PROFESSIONAL SUMMARY

Results-driven software developer with 3+ years of experience in application development and automation. Skilled in Azure, AWS, Microsoft PowerApps, and full-stack development. Proven ability to lead automation projects, streamline CI/CD pipelines, and enhance user experiences. Demonstrated track record of improving efficiency and reducing costs. Committed to continuous learning and adapting in dynamic environments.

## CERTIFICATIONS

AWS Certified Developer - Associate (Apr 17, 2023 - Apr 17, 2026)

## SKILLS

**Cloud Platforms:** Azure, AWS

**Automation Testing:** Cypress, Cucumber, CI/CD, Docker, Azure Pipelines

**Development Tools:** MongoDB, Postman, Microsoft Power Apps, Power Automate

**Programming & Scripting:** JavaScript, HTML, CSS, React, Node.js, Python, API Integration

**Soft Skills:** Problem-solving, communication, collaboration, leadership

## EXPERIENCE

### Innovor Digital

#### Software Developer (May 2024 - Present)

Actively contributing to the Innover AI Bot application with the following achievements:

- Migrated Cypress tests to a containerized environment using Docker, improving test scalability and reliability.
  - **Led the Automation & Testing** using **Cypress & Cucumber**, enhancing overall testing framework and reducing manual testing effort.
  - Designed & implemented **CI/CD** pipelines in **Azure DevOps**, to integrate automated tests, streamlining deployment process.
  - Handled end-to-end Cypress Automation testing for Innover AI Bot application.
- Developed feature, feedback, and **data analysis** dashboards (**ReactJS**), and created the backend service with **MongoDB** and **API definitions**.
- Developed and optimized services for Innover AI Bot application, using **ReactJS** (frontend), **Python** (backend). Facilitated seamless database interactions through **API integration**.

#### Associate Developer (Apr 2022 - Apr 2024)

- Developed HR Virtual Agent using **Microsoft PowerApps**, simplifying resume and skill upload processes.
- Created data flows for Repair Ops application, ensuring smooth data integration and processing.
- Enhanced Power Apps functionality by adding columns and modifying workflows.
- Improved user experience in Sales Audit Management application by implementing intuitive search functionalities and automating email notifications.
- Completed a Ticket Booking Website project using **HTML, CSS, JavaScript, React, Node.js, and MySQL**, demonstrating full-stack development capabilities.

#### DevOps Intern (May 2021 - Apr 2022)

- Hosted scholarship examination website using **AWS static hosting**, reducing operational costs by 75%.
- Contributed to an **IAAS** product, launching instances and creating **ISOs** using **KVM**, enhancing infrastructure efficiency.
- Established an AWS S3 bucket for secure storage of training sessions, improving resource accessibility by 80%.

## EDUCATION

B.Tech in Computer Science & Engineering  
CGPA: 7.6

Alliance University, Bangalore (Aug 2018 - Jun 2022)