

OBJECTIVE

Spearhead key projects, foster innovation, and guarantee smooth project development and delivery processes, ensuring excellence in execution.

EDUCATION

Master of Computer Application,
2008, Nagpur University,
Maharashtra

Bachelor of Computer Science,
2005, Jabalpur University,
Madhya Pradesh

TECHNICAL SKILLS

JIRA, HP-ALM, BMC Ramedy,
Zephyr, QTest, Issue Tracker

Selenium, WebDriver, Java, Finium
UI Automation, Figma, UI/UX, API
Testing, Postman

Unix, SQL, Oracle, AS400

Agile SCRUM

SVN, TFS, Git

CORE COMPETENCIES

Vision and Strategy

Decision Making

Customer Focus

Impact and Risk Assessment

Business Planning

Negotiation

Metrics and Reporting

Quality Assurance

Working Independently and Team
Player

Agile Methodologies

PROFILE SUMMARY

- Software Professional with 10+ years of overall Experience in Software Testing and Production Support.
- Experience in Black-Box Testing, Database Testing, Writing and Executing Test Cases/Test Scenarios, Functional Testing, Integration Testing and Regression Testing.
- Exposure to defect tracking tools like JIRA, HPALM, BMC Remedy, Zephyr, Issue Tracker, QTest.
- Extensive knowledge of requirement analysis (SRS), finding test scenarios, designing test cases, executing test cases, defect logging and defect analysis.
- Proficient at managing cross-functional and cross-regional teams using Waterfall, Agile and Hybrid Methodologies
- Experience in performing testing in various phases/types like SIT, UAT, Smoke Testing, Sanity Testing.
- Ability to handle multiple tasks both by working independently and in a team.
- Exposure in planning, designing, scheduling, testing, deploying, and controlling the end-to-end testing process of software applications
- People Management and team handling experience in multi- project environment
- Exposure in Telecom Billing & Amdocs BSS/OSS products.
- Domain: Automobile, Payment (Banking), Mortgage and Loan and Telecom
- Self-motivated and result-oriented team leading skill with proven success in driving business goals by mentoring and motivating skilled professionals

WORK EXPERIENCE

June 2024 – Aug 2024, CRIF Solutions, Pune(MH)

Key Result Areas: As a Senior Quality Analyst

- Performing Inquires for all CRIF products for Microfinance, Consumer and Commercial.
- After Inquiry send the report to Customers with Credit Scores.
- Creating test Evidence documents as per project requirements.
- Verifying the reports using application and assigning to developer in case of discrepancies.
- Understanding the functional needs and requirements of application.
- Tracking defects in JIRA/QTest.

October 2020 – April 2024, Fiserv India Pvt Ltd, Pune(MH)

Key Result Areas: As a Senior Quality Analyst

- Examine User Interface Specifications and SRS documents.
- P-COMB: Running a batch process manually.
- Creating test Evidence documents as per project requirements.
- Verifying the reports using application and assigning to developer in case of discrepancies.
- Understanding the functional needs and requirements of application.
- Tracking defects in JIRA/HPALM.
- Executing queries, Data Model Validation, Count Validation and Dashboard Comparison.
- Attending daily team meetings and Agile ceremonies.
- Examine User Interface Specifications and SRS documents.
- Defect reporting and closure.
- Interaction with development team during defect fixing process.
- Creation of test reports and test requirement mappings.
- Involved in testing of APIs using Postman.

SOFT SKILLS

Goal Oriented

Problem-Solving

Leadership

Time Management

Multi Team Collaboration

Customer Relationship
Management

Accountability

Creativity

Integrity

March 2018 – September April 2019, Intellect Design Arena Ltd, Pune(MH)

Key Result Areas: Consultant

- Proficiency in Payment testing. (SWIFT, SEPA)
- Payment testing for PAIN001 and MT103 files.
- Defect Tracking in defect tracking tool JIRA.
- Executing UNIX/Linux command line interface and SQL commands to verify and validate the data flow.
- Involved in testing of APIs using Postman.
- Working in an Agile environment, including multiple cycle testing and regression.
- Regular participation in the meeting with BA, Developer and Client, also attended daily Scrum call.
- Monitoring the daily batches which process files from Upstream and generates the feeds to the downstream systems.

June 2016 – September 2017, Aurionpro Solution Ltd, Pune(MH)

Key Result Areas: As a Senior Test Engineer

- Review requirement documents and other documents like SRS, BRS or FSDs for early defect detection.
- Review project test and implementation schedules. Monitor, document, and report the current status of projects, Participate in review of project deliverables.
- Maintaining repository/ versioning of test data, documents and code in IBM Rational ClearCase tool.
- Tracking defects in BMC Remedy tool.
- Telecom BSS Testing and Amdocs CRM Billing testing.
- Verifying Amdocs billing process by using Flat Files and Bill on Mail (BOM) process.
- Generating the Flat File and PDF file for the Bill presentation with the help of shell script.

November 2013 – April 2016, e-Emphasys Systems Private Limited, Mumbai(MH)

Key Result Areas: As a Quality Analyst

- Handled vehicle Sale, Service and finance module.
- Preparing and executing test cases.
- Logging the defects in bug tracker and its follow up.

July 2012 – September 2013, Excellon Software Pvt Ltd, Nagpur(MH)

Key Result Areas: As a Quality Analyst

- Handled vehicle Sale, Service and finance module.
- Preparing and executing test cases.
- Logging the defects in bug tracker and its follow up.