Vivek

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PROFILE SUMMARY

- **"7 years"** of IT experience, **"5.9" years** of experience in Manual Testing and "1.2" years of experience in Automation Testing.
- To work efficiently and effectively to provide value to employer for reaching organizational goals and enhance personal Knowledge by growing with the employer. Having an excellent inter-personal communication, problem solving, project co-ordination and analytical & technical skills.
- Experience in Quality Assurance/Software Testing.
- Skilled Functional Tester Extensive Knowledge of test strategies and quality assurance.
- Expertise in the Web Application Testing and work experience in **Agile (Scrum)** methodology
- Strong in analyzing and understanding Business specifications, testing requirements and Developing Test plans, Test cases, Test Scenarios.
- Having good experience in **team handling**.
- Communicate well with client throughout testing processes.
- Good experience Preparing Requirement Traceability Matrix to ensure the test case coverage of all requirements and knowledge of test process and understanding of testing.
- Experience in conducting and participating in different Types of Testing **System, Integration, Functional, Regression, Sanity, Smoke and User Acceptance Testing (UAT).**
- Experience in Test case design execution.
- Experience in the implementation, design, coding and running of automated functional, integration and regression tests.
- Having good knowledge on Software Testing with selenium web drivers and concepts.
- Having good knowledge on Manual Testing concepts and skills.
- Testing Payment gateways like **POS, Debit card, credit card, Paypal** and etc.
- Expertise in Manual, Functional Testing, API Testing, Smoke Testing, Automation Testing, Integration Testing, Regression Testing and Mobile Testing.
- Having good Domain Knowledge of Technology, Retail, E-learning, (E-commerce) Health Care, Insurance, and Banking.
- Good knowledge of Mobile App Testing on Android environment and IOS.
- Knowledge on Software Development Life Cycle (SDLC) & Software Testing Life Cycle (STLC).
- Good Experience in Bug Tracking and using Defecting Management Tools (JIRA, TFS, QC) till closure.
- Very good experience with TFS &Quality Centre to develop Test cases, executing test cases in Test lab, and creating and tracking defects in Defects module & classifying them based on severity,
- Priority. And generating reports in Quality Centre & TFS.
- Ability to learn new testing technologies quickly.

TECHNICAL SKILLS

- Testing Tools: Tosca Automation, Power BI, SQL, QC-Quality Centre/JIRA, TFS, Postman, Selenium (Selenium Web driver)
- Testing Types: Manual Testing, API Testing, Automation Testing (Selenium Web driver, and TestNG), Web application testing, Mobile App Testing (Android& IOS), and Reports validation.

CERTIFICATIONS:
TOSCA:
- **Certified Automation specialist level AS1.**
- **Certified Automation specialist level AS2.**
- **Certified Automation specialist level Automation SAP.**

EDUCATION
- **B-Tech from JNTU University**.

EXPERIENCE

- **SyngyMAXIM Solutions Deployed to AIS (Applied Info Services PVT LTD) (Feb 2023 to Till Nov)**
- **RLABS-(Bengaluru) Deployed to Dell (June 2021 to Sept 2022)**
- **NITYO INFOTECH – (Pune) (Feb2021 to May 2021).**
- **ITC INFOTECH INDIA LTD - (Bengaluru) (July 2017 to Sept 2019).**
- **DIGIBEE MICROSYSTEM LIMITED - (Bengaluru) (Feb 2015 to June 2017).**

PROJECT DETAILS

SyngyMAXIM Solutions Deployed to AIS (Applied Info Services PVT LTD) - Hyderabad (Feb 2023 to Till Nov)

Project 1

Senior QA, Hyderabad (June 2021 to till Nov)
Client   : **WTW (Willies Towers Watson)**
Domain   : **Insurance**
Type of Testing : **Manual**
Team Size   **5**
Roles and Responsibilities:
- Analysed and Understood System Functionalities.
- Created Test plan for testing in test environment.
- Developed Test Scenario's and Test cases setup & Test Data based on requirement.
- Followed Agile Methodologies for all the project activities.
- Executed test cases, generated bug report using and reporting details to development team for follow up.
- Built tracking, status reporting for the number of issues tested, pass%, fail% based on issue severity, category, number of new defects raised including in regression.
- Issued triaging with development, Business analyst and SME teams.
- Prioritized issues based on the business requirements and co-ordinate between the teams to get the issues fixed.
- Generated test execution status reports in TFS.
- Written release notes for every release.
- Worked on API testing using Postman tool.
- Verified the accuracy and completeness of the project released and ensuring defect free quality product as per specification is delivered to the customer.

RLabs Enterprise Services Ltd, Dell – Bengaluru (June 2021 to Sept 2022)
Software Engineer
Project 2
Software Engineer, Hyderabad (June 2021 to Sept 2022) with RLabs Enterprise Services Ltd

Client   : **Dell.**
Domain   : **Retail & Services**
Type of Testing : **Manual**
Team Size   **6**

Roles and Responsibilities:

- Understood the Product requirements by studying functional documents/JIRA tickets and identification of scenarios as per the Requirements.
- Performed Functional and End to End test case writing.
- Created Test data for testing in test environment.
- Performed Functional testing, Usability testing and Browser Compatibility testing during different phases of application
- Involved in Smoke Testing, Regression Testing and User Acceptance Testing.
- Followed Agile Methodologies for all the project activities.
- Executed test cases, generated bug report using and reporting details to development team for follow up.
- Built tracking, status reporting for the number of issues tested, pass%, fail% based on issue severity, category, number of new defects raised including in regression.
- Issued triaging with development, Business analyst and SME teams.
- Prioritized issues based on the business requirements and co-ordinate between the teams to get the issues fixed.
- Generated test execution status reports in TFS.
- Verified the accuracy and completeness of the project released and ensuring defect free quality product as per specification is delivered to the customer.

NITYO INFOTECH – (Pune) (Feb2021 to Till May 2021).
Senior software Test Engineer
Project 3
Senior software Test Engineer, Pune (Feb 2021 to May 2021) with Nityo Infotech.
Client   : **Harbinger Systems.**
Domain   : **E-Learning**
Type of Testing : **Manual**
Team Size   **8**

Roles and Responsibilities:

- Created Test data for testing in test environment.
- Developed Test Scenario. Test cases & Test Data based on requirement
- Involved in Smoke Testing, Regression Testing and User Acceptance Testing.
- Supported multiple applications in E – learning.
- Involvement in Test Execution, Result Analyzing, and defect reporting.
- Logged the defects in JIRA to perform defect lifecycle.
- Generated test execution status reports in JIRA.
- Involved in defect review meetings, weekly status meetings and walkthroughs and interacted with developers for resolving defects.
- Attended project review meetings.
- Verified the accuracy and completeness of the project released and ensuring defect free quality product as per specification is delivered to the customer.

ITC INFOTECHINDIA LTD - (Bengaluru) (July 2017 to Sept 2019).
Associate IT Consultant
Project 4
Associate IT Consultant, Bengaluru (Nov 2018– Sep 2019) with ITC Infotech Pvt Ltd.

Client   : **BAT (British American Tobacco) (RCS8)**
Domain   : **Retail Marketing.**
Type of Testing   : **Manual & Automation**
Team Size   **5**

Roles and Responsibilities:

- Understood Requirements functional specifications of the Application.
- Designed and Developed Test plan and test scripts based on BRD and User Stories.
- Performed Functional and End to End test case writing.
- Created and executed manual test cases using Quality Centre and reviewed test cases developed by other testers
- Created Test data for testing in test environment.
- Created Test cases and uploaded to QC using excel add-ins.
- Involved in Smoke Testing, Functional Testing, Regression Testing.
- Logged the defects in Quality Centre to perform defect lifecycle.
- Involved in defect review meetings, weekly status meetings and walkthroughs and interacted with Business Analysts and Developers for resolving Defects
- Testing Payments like POS, Credit card, Debit card, Paypal etc.
- Followed Agile Methodologies for all the project activities.
- Performed end to end testing of all the Modules using Manual as well as Automation Testing techniques.
- Prepared and executed test scripts using Selenium.
- Hands on working in data driven methodology using Excel Sheet. Driving locators and test data from excel sheet action development.
- Located web elements using Xpath expressions, CSS Selectors etc.

Project 5

Associate IT Consultant, Bengaluru (Oct 2017– Nov 2018) with ITC Infotech Pvt Ltd.

Client   : **Holland & Barrett (UK)**
Domain   : **E -commerce.**

Type of Testing : **Manual**

Team Size   **12**

Roles and Responsibilities:

- Analyzed and Understood System Functionalities.
- Executed test cases, generating bug report using and reporting details to development team for follow up.
- Performed Functional and End to End test case writing.
- Created Test data for testing in test environment.
- Performed Functional testing, Usability testing and Browser Compatibility testing during different phases of application
- Involved in Smoke Testing, Regression Testing and User Acceptance Testing.
- Followed Agile Methodologies for all the project activities.
- Executed test cases, generating bug report using and reporting details to development team for follow up.
- Built tracking, status reporting for the number of issues tested, pass%, fail% based on issue severity, category, number of new issues raised including in regression.
- Test case management and execution. Managed reviews for test cases and functional documents.
- Issued triaging with development, Business analyst and SME teams.
- Prioritized issues based on the business requirements and co-ordinate between the teams to get the issues fixed.
- Generated test execution status reports in QC.

DIGIBEE MICROSYSTEM LIMITED - (Bengaluru) (Feb 2015 to June 2017).
Software Engineer
Project 6
Software Engineer, DIGIBEE MICROSYSTEM LIMITED - (Bengaluru) (Feb 2015 to June 2017).
Client   : **Himalaya Drug – (Stock Accounting)**
Domain   : **Retail**
Type of Testing**: Manual**
Team Size   **5**
Description:

- Stock Accounting is an ERP based web application which will manage Stock Inventory so easily. It acts a general ledger which contains all the accounts for recording transactions relating to a company assets, liabilities, owner's equity, revenue and expenses. In modern accounting application like "Stock Accounting" general ledger acts like a central repository for accounting data. The product has been developed using open, industry standard, proven technologies and high quality software engineering methodologies. Stock Accounting is highly parameterized to support constantly changing customer and regulatory requirement.
- **Modules:** Customer, Sales, Purchases, Stock Items, Suppliers, Administration.
- **Roles and Responsibilities:**
- Performed Functional and End to End test case writing.
- Involved in Smoke Testing, Regression Testing and User Acceptance Testing.
- Involvement in Test Execution, Result Analyzing, and defect reporting.
- Involved in writing test cases for Sales and Stock Items module in this project.
- Attended project review meetings.
- Generated test execution status reports in QC.