

**KARISHMA SAINI**

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Experience in working with Agile (SCRUM), Waterfall model. Well versed with Functional Testing, Regression Testing, Integration Testing, System Testing, Smoke Testing, User Acceptance Testing(UAT), Load, and Performance Testing. 4 years of experience in Software QA Testing.

**Previous Company:** Testingxperts pvt ltd, Chandigarh (23<sup>rd</sup> August 2021 To 4<sup>th</sup> April 2023) Around 1.8 Years

**Older Company:** MeetApp India Pvt Lt, Mohali (12<sup>th</sup> April 2019 To 9<sup>th</sup> August 2021) Around 2.4 Years

SKILL SET		SKILL ASSESSMENT		
TESTING METHODOLOGY	BEGINNER	INTERMEDIATE		ADVANCED
Agile		•		
Verification and Validation		•		
TESTING TOOLS	BEGINNER	INTERMEDIATE		ADVANCED
JIRA				•
Mantis				•
Test rail				•
Postman	•			
MySQL	•			
Basecamp				•
Domain	BEGINNER	INTERMEDIATE		ADVANCED
Sales & Management				•
Digital Business		•		
Online Event Handling				•
Salesforce CRM				•
Financial		•		
Ecommerce Applications				•

## PROFILE SUMMARY

### Education

M. Tech (IT) 2017  
from Chandigarh  
University 7.91 CGPA  
Passout

B.Tech (IT) 2015 PTU  
77% Passout

Scored 66% in PSEB  
(12th) completed in  
2011.

Scored 77% in PSEB  
(10th) 2009

- 4 years of experience in Software QA Testing.
- Proficient in Manual testing including Sanity testing, Functional testing, Integration testing, Regression testing, Smoke Testing, Negative Testing, User Acceptance (UAT) Testing and Ad-hoc.
- Proficient in Mobile App Testing (iOS & Android).
- Experience in Dark mode Testing(iOS).
- Experience in execution of the test cases and reporting the defects in JIRA.
- Organizing and coordinating in requirement analysis, Test environment setup.
- Well experience with all phases of the Test Life Cycle (STLC) and Knowledge in Software Development Life Cycle (SDLC)
- Extensive experience in Develop/Review Test Cases, Test Plan and documentation.
- Responsible for analyzing, reporting and tracking defects to closure. Well-versed with the defect life cycle.
- Participated in defect Triage & test closure activities.
- Experience with Browser Compatibility & Accessibility Testing.
- Automation testing using .Net language, Selenium Webdriver.
- Experience with PWA Application testing includes virtual meeting integration testing.
- Worked on Bug-tracking tools like Jira, Azure DevOps, Mantis BT.
- Participation in Daily Standups, Planning/Review and Retro meetings.
- Good communication, presentation skills and a good team player
- Excellent Organizing, Analytical and Problem-Solving skills and ability to quickly learn new technologies.
- Team player with good communication and interpersonal skills.

## Experience Below

<b>Relevant Project Name</b>	MeetApp Go Application (iOS & Android) (MeetApp India Pvt Lt, Mohali)
<b>Domain</b>	Online Event Handling
<b>Client name</b>	Marcus
<b>Start date</b>	April, 19
<b>End date</b>	August, 21
<b>Overview</b>	<p>The vision was – and still is – to transform the conference- and event industry by creating an innovative solution with focus on an interactive user experience that energize attendees.</p> <p>Starting with an event app for in person events, the product has evolved into covering the whole event lifecycle with invitations &amp; registrations as well as into the virtual space with the virtual venue. The company has expanded internationally with the Chicago office for the American market and with the Chandigarh office where product development is done.</p> <p>From the beginning, the company emphasis was on creating interactive communication at events and conferences, mainly targeting corporations. Since then, thousands of events have been successfully run using MeetApp by well-known companies such as United Airlines, Microsoft, Telia, Ericsson, Capgemini, EA Games and Pfizer. MeetApp products are used by both small and large organizations within the private and public sector to inform and engage event attendees</p>
<b>Key role(s) and responsibility</b>	<ul style="list-style-type: none"><li>• Individual Contributor – For all Testing activities.</li><li>• Execution and enhancement of test cases as per new implementation.</li><li>• To perform Integration tests, Upgradation Testing.</li><li>• Discussing the Issues/ concerns/ Risks involved with the Architects and Project Managers</li><li>• Regression testing in multiple environments such as Web, Android and IOS devices.</li><li>• Prepared test cases for All Environments i.e. QA and Staging</li><li>• Plan Testing flows and estimates testing efforts for different releases.</li><li>• Test the client application on android and iOS devices along with upgradation Testing</li><li>• Regression testing for multiple patches</li></ul>

<b>Relevant Project Name</b>	Meet App Engagement Super Admin (MeetApp India Pvt Lt, Mohali)
<b>Domain</b>	PWA Application
<b>Client Name</b>	Ventala
<b>Start date</b>	April, 19
<b>End date</b>	August, 21
<b>Overview</b>	<p>Using meet app event engagement, we can create multiple applications for ios/android for clients. Easy to set up, even easier to use. Interactive events and conferences - in person and virtual. Same experience when attending in person or remotely Connect all attendees with one platform. Q&amp;A, polls and networking were shared between the live audience and attendees joining from another location. Use the same tools in your in-person, hybrid and virtual conferences.</p>
<b>Key role(s) and responsibility</b>	<ul style="list-style-type: none"><li>• Involved in understanding user functionalities defined in functional specifications.</li><li>• Assisted with prioritization and resolution of software defects</li><li>• Involved in planning test scenarios and writing test cases and test results for application in test Rail.</li><li>• Involved in defect logging, defect retesting, regression testing, staging testing and production testing.</li><li>• Performed Regression and End to End functionality.</li><li>• Involved in discussion with Product Team for UAT, requirements discussion.</li><li>• Execution and enhancement of test cases as per new implementation.</li><li>• Prepared Test reports based on different stages of Testing</li><li>• Bug Reporting and Follow up</li><li>• Involvement in daily scrum calls, Sprint Review, Sprint Refinement meetings, Retrospective</li></ul>

meeting and Sprint Planning.

- Creating test scenarios based on the meetings with Product Owner.
- Test cases design based on functional and business requirement documents.
- Involved in Smoke and Regression Testing for each release.
- Perform Functional testing.
- Prepared status summary reports with details of executed, passed and failed test cases.
- Responsible in providing regular test reports to the management.
- Identifying the problems, prioritizing them and communicated the bugs to the developers using JIRA.

<b>Relevant Project Name</b>	Booker (Testingxperts pvt ltd, Chandigarh)
<b>Domain</b>	Business Unit
<b>Client name</b>	Mindbody Inc.
<b>Start date</b>	August, 21
<b>End date</b>	February, 22
<b>Overview</b>	Booker is a web application owned by MindBody which takes care of their customer's demands by providing services that aid booking, payment, customer management, and marketing of respective users as per their locations. It allows booking of appointments online, on mobile or on social media 24/7. User can also sell by point-of-sale, eCommerce, and online gift cards. It provides the functionality to manage data with easy-to-use tracking and reporting tools.
<b>Key role(s) and responsibility</b>	<ul style="list-style-type: none"><li>• Discuss designing, planning and estimations of the user stories and follow ups till closure.</li><li>• Identify test scenarios for Regression, Smoke, Sanity and End-to-End tests.</li><li>• Maintenance of Regression and Smoke Test suite.</li><li>• Responsible for executing each test case during smoke and regression testing.</li><li>• Defect reporting on VSTS and taking follow up to closure.</li><li>• Generating test reports and sharing with the team for efficient tracking of manual tests.</li><li>• Involved in testing web services.</li><li>• Attending daily scrum calls, weekly sprint review calls and retrospectives</li></ul>

<b>Relevant Project Name</b>	Datanumm (Testingxperts pvt ltd, Chandigarh)
<b>Domain</b>	CRM
<b>Client name</b>	datanumm.com
<b>Start date</b>	February, 22
<b>End date</b>	Present
<b>Overview</b>	Using datanumm, Ingest and integrate customer data from multiple sources and make it easily accessible at any time. Targeting the right customers with the right message at the right time represents one of the most efficient ways to optimize marketing campaigns and achieve a higher return on investment (ROI).
<b>Key role(s) and responsibility</b>	<ul style="list-style-type: none"><li>• Involved in Writing the test cases.</li><li>• Involved in understanding user functionalities defined in functional specifications.</li><li>• Assisted with prioritization and resolution of software defects.</li><li>• Involved in executing test suite and test results for application.</li><li>• Involved in defect logging, defect retesting, regression testing.</li><li>• Execution and enhancement of test cases as per new implementation.</li></ul>

#### Personal Details

Date of Birth: 2nd Dec, 1993  
Languages Known: English, Punjabi and Hindi.  
Hobbies and interest: Gardening  
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