



BAREQ AL-AZZAWI

<IT_Technician>

ABOUT ME

NAME:

Bareq Al-Azzawi

PHONENUMBER:

+358449564424

EMAIL:

barq.firas@gmail.com

LANGUAGES

ARABIC:

Native

ENGLISH:

Fluent

FINNISH:

A2/B1

KEY SKILLS

- > Experience providing **L1/L2** support
- > **Network deployments, configuring** and **troubleshooting**
- > Experience working with **Windows 8/10/11** and **GNU/Linux** systems
- > Familiar with **Azure and AWS** cloud services
- > Familiar with **Microsoft Windows Server AD**
- > Familiar with **MDM** solutions such as **Intune** and **JAMF**
- > Experience with **virtualization technology** and **hypervisors**
- > Extensive **hardware experience** with **Desktops, workstations** and **laptops**
- > Ability to quickly learn and **adapt** to new changing **environments**

ROADMAP

2022

- > IT Technician

2020 - 2021

- > VALMA School

2019

- > Sales - assistance tryout

2014 - 2015

- > IT Technician

HOBBY PROJECTS

- > **Setup** and **configured** an open-source network **firewall** using **docker** containers for my home network.
- > Deployed and managed **Azure endpoint devices** using **virtual machines** to expand my **cloud experience**.
- > Deployed a dedicated **"Smart home"** server and utilized **Google API** to link all my **smart home devices**.
- > Utilized **Bash** and **Docker** to create an **automated** gaming server deployment across any **cloud instance**.

WORK EXPERIENCE

IT Technician

GroundPower 2022

- > Employee's Technical support.
- > Maintenance of office and network devices such as Printers, scanners and access points.
- > Helped train new employees to work with their new equipment.
- > Onsite troubleshooting and repair.

IT Technician

Saman ISP 2014 - 2015

- > Installed and maintained network access devices for endpoint clients.
- > Handled RMAs, technical repairs, provided remote and hands-on support.
- > Troubleshoot and resolve L1/L2 problems.
- > Administration of clients, services and active directory.

Sales - Assistance

Kuopion Kupaari 2019

- > Handled sales and customer support.
- > Office work and maintenance of Computers and Printers.
- > Social media management.

COVER LETTER

Hey!

My name is Bareq. I'm a 23 year old from Finland with a background as an IT Technician with great experience in Administration, Windows machines, Linux, Virtual machines, Networking, L1/L2 support, firewalls and Active Directories.

I'm familiar with mobile device management systems, and I have a good understanding of cloud technologies and security concepts.

I love troubleshooting, providing solutions and helping others.

I'm always willing to learn more and expand my knowledge, especially in cloud and automation. I'm a learning machine with a never-ending passion for IT and technology. I like analyzing and optimizing everything to be as efficient as possible. I Would love to find new challenging opportunities where I can further expand my knowledge and experience.