**RN Script #4 – BAD Example (pain management/goals of care)**

*STUDY PARTICIPANT* as NURSE: Hi, [*patient’s name*] I’m [*your name*], your nurse today.

*RESEARCH TEAM MEMBER* as PATIENT: Hi, I’m [*your name*].

NURSE: Okay, any problems this morning?

PATIENT: I barely got any sleep. The pain was terrible last night.

NURSE: Okay. Well, I’ll have to look at your chart to figure that out. It will be a while because I have 5 other patients today and the unit clerk called out sick.

PATIENT: Umm, okay.

NURSE: Your pain shouldn’t be that bad. You just got pain medicine about an hour ago, right?

PATIENT: Yeah, I guess it was around then. But it didn’t do anything.

NURSE: Hmm. Well, I don’t know. They put you on hydromorphone. That’s strong stuff. You should feel better.

PATIENT: Well, I don’t.

NURSE: I can only give you the pain medication every 6 hours so in about 5 hours you can have more if you need it. We don’t want you to get addicted to the pain medication.

PATIENT: 5 more hours! But I’m really hurting, I can’t wait that long! And what do you mean about getting addicted, should I be worried about that?

NURSE: I can only give the pain medication as it is ordered by the physician.

PATIENT: Really? Can you call them?

NURSE: They’re rounding right now and then they have conference.

PATIENT: I don’t understand. I don’t think I --

NURSE: [start speaking at ‘think’]: Is there anything else you need?

PATIENT: Uh, well…

NURSE: Okay, here’s your call button.

PATIENT: What am I supposed to do?

NURSE: Try to get some rest. I’ll send the PCT in to help with your bath later.