CUSTOMER SERVICE BULLETIN

Radio Shack®
CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Problem

When closing out the current period with Ø.ØØ balance on returned merchandise, adds a finance charge and ages accounts that are not overdue.

Solution

The problem is corrected by following the steps listed below.

1. Backup the diskette(s) and make the changes on the Backup copy of the program.
2. In BASIC load the program by typing LOAD"PROCESS".
3. Make the following corrections:

CHANGES (Retype the line or refer to the Edit section of the owners manual)
*** NOTE   VERSION 3.Ø ONLY

```
Old Line: 54Ø PRINT@576,"ACCOUNT : ";CVI(DD$);::
          IF(CVD(DB$)=ØANDASC(DH$)=Ø)ORASC(DF$)=7THEN57ØELSEGOSUB129Ø:GOSUB91Ø

New Line: 54Ø PRINT@576,"ACCOUNT : ";CVI(DD$);::
          IF(CVD(DB$)=ØORASC(DF$)=7THEN57ØELSEGOSUB129Ø:GOSUB91Ø

Old Line: 91Ø AB#=PB#:GOSUB148Ø
New Line: 91Ø AB#=PB#:FF#=Ø#

Old Line: 94Ø AB#=AB#+FC#:IFFC#>ØTHENGOSUB145Ø
New Line: 94Ø GOSUB148Ø:AB#=AB#+FC#:IFFC#>ØTHENGOSUB145Ø

Old Line: 146Ø LPRINTTAB(5)VC$;TAB(16)VD!;TAB(24)USINGL2$;
          VH#::LPRINTTAB(5Ø)USINGL2$;AB#:RETURN
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New Line: 146Ø LPRINTTAB(5)VC$;TAB(16)VD!;TAB(24)USINGL2$;VH#;:
         LPRINTTAB(5Ø)USINGL2$;AB#:FF#=FF#-(VH#*(VH#<Ø)):RETURN

Old Line: 148Ø RQ#=INT(CDBL(RQ)*1ØØØDØ+.5DØ)/1ØØØDØ:
         FI#=INT(CDBL(FC!)*1ØØØØDØ+.5DØ)/1ØØØØDØ:
         FC#=Ø:IFSGN(PB#+PR#)=1ANDFC$="Y"THEN
         FC#=INT((PB#+PR#)*FI#*1ØØDØ+.5)/1ØØDØ:FA#=FA#+FC#

New Line: 148Ø RQ#=INT(CDBL(RQ)*1ØØØDØ+.5DØ)/1ØØØDØ:
         FI#=INT(CDBL(FC!)*1ØØØØDØ+.5DØ)/1ØØØØDØ:
         FC#=Ø:IFSGN(PB#+FF#+PR#)=1ANDFC$="Y"THEN
         FC#=INT((PB#+FF#+PR#)*FI#*1ØØDØ+.5)/1ØØDØ:FA#=FA#+FC#
```

*** <u>NOTE   PRIOR TO 3.Ø</u>

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Old Line: 59Ø PRINT@576,"ACCOUNT : ";CVI(DD$);:
         IF(CVD(DB$)=ØANDASC(DH$)=Ø)ORASC(DF$)=7THEN67ØELSEGOSUB144Ø:
         AB#=PB#:GOSUB166Ø

New Line: 59Ø PRINT@576,"ACCOUNT : ";CVI(DD$);:
         IF(CVD(DB$)=ØORASC(DF$)=7THEN67ØELSEGOSUB144Ø:
         AB#=PB#:FF#=Ø#

Old Line: 63Ø AB#=AB#+FC#:IFFC#>ØTHENGOSUB163Ø

New Line: 63Ø GOSUB166Ø:AB#=AB#+FC#:IFFC#>ØTHENGOSUB163Ø

Old Line: 164Ø LPRINTTAB(5)VC$;TAB(16)VD!;TAB(24)USINGL2$;VH#;:
         LPRINTTAB(5Ø)USINGL2$;AB#:RETURN

New Line: 164Ø LPRINTTAB(5)VC$;TAB(16)VD!;TAB(24)USINGL2$;VH#;:
         LPRINTTAB(5Ø)USINGL2$;AB#:FF#=FF#-(VH#*(VH#<Ø)):RETURN

Old Line: 166Ø RQ#=INT(CDBL(RQ)*1ØØØDØ+.5DØ)/1ØØØDØ:
         FI#=INT(CDBL(FC!)*1ØØØØDØ+.5DØ)/1ØØØØDØ:FC#=Ø:
         IFSGN(PB#+PR#)=1ANDFC$="Y"THENFC#=INT((PB#+PR#)*FI#*1ØØDØ)/1ØØDØ:
         FA#=FA#+FC#

New Line: 166Ø RQ#=INT(CDBL(RQ)*1ØØØDØ+.5DØ)/1ØØØDØ:
         FI#=INT(CDBL(FC!)*1ØØØØDØ+.5DØ)/1ØØØØDØ:FC#=Ø:
         IFSGN(PB#+FF#+PR#)=1ANDFC$="Y"THENFC#=INT((PB#+FF#+PR#)*FI#*1ØØDØ)/
         1ØØDØ:FA#=FA#+FC#
```

4. Type SAVE"PROCESS" to save the changes in the program.
5. At TRSDOS READY, make a backup copy of the corrected diskette.