



# UPDATE

## Radio Shack

Dealer/Franchise

RSCC/PLUSCC UPDATE 1985-50  
H Internal Distribution Only #  
Lists A, B, E, G, H, J, K1, M, U  
50 December 1985 Page 1

### GENERAL INTEREST

Update Index - Fourth Quarter 1985.....7

### COLOR COMPUTERS

BASIC09 - Procedures for Booting Up.....4  
OS-9 C-Compiler - Operating Instructions.....5

### MODELS 4/111

Invoice Writer and Inventory Control - <F3> Toggle Function.....5  
Model 4 Construction Estimator - DeskMate Mentioned.....2  
Model 4 DeskMate - XON/XOFF When Using TRSDOS 6.2.....5

### TANDY 1000 MODELS 16/12/11

DMP-2100P Custom Font System - Connect Printer to Console.....2

### MS-DOS COMPUTERS

Tandy 1200 Framework - Tandy 1000 Key Substitutions.....2  
Tandy 2000 AutoCAD Slide Show - Command to Solve Disk Full Error.....6  
Tandy 3000 MS-DOS 3.10.01 - Displaying the Version Numbers.....6  
Tandy 3000 MS-DOS/BASIC - Version 03.10.01 Released.....3

## PRODUCT NEWS

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The following information is provided by Technical Support,  
Computer Customer Service, and Computer Merchandising.

### MODEL 4 CONSTRUCTION ESTIMATOR (26-2025, 01.00.00) - DESKMATE MENTIONED

One run of Construction Estimator was produced with the word DESKMATE on the manual cover (approximately 1700 copies). This package has nothing whatsoever to do with our present DESKMATE software packages, so its appearance on the Construction Estimator package may be confusing. If you hear from someone who has this package, you can assure them that DESKMATE is not included and Construction Estimator is not meant to work in conjunction with DESKMATE.

### DMP-2100P CUSTOM FONT SYSTEM (26-4840) - CONNECT PRINTER TO CONSOLE

The DMP-2100P printer used in conjunction with the Font Package must be connected to the console. The Font System cannot download fonts to a printer attached to a remote terminal. Although SCRIPSIT 16 (26-6431) is able to print on a printer attached to a remote terminal, SCRIPSIT 16 cannot download fonts to that printer.

### TANDY 1200 FRAMEWORK (25-3160) - TANDY 1000 KEY SUBSTITUTIONS

The Framework package now in stock for the Tandy 1200 (25-3160) has been tested on the Tandy 1000 and found to work properly with these key substitutions:

FRAMEWORK	TANDY 1000
Up Level	Shift up-arrow
Down Level	Shift down-arrow
Shuttle	Shift left-arrow

The installation instructions supplied with the package work on the Tandy 1000 as well as the Tandy 1200. For Telecommunications, a Hayes Compatible modem attached to a serial port must be used.

EDITOR'S NOTE: This information is in addition to the article on page 127 of the January - June 1985 Update Reprints.

**TANDY 3000 MS-DOS/BASIC (25-4101) - VERSION 03.10.01 RELEASED**

A problem was identified with this version of this operating system. The problem occurred when following this scenario:

1. 03.10.00 is put on the hard drive
2. a floppy disk is in drive A
3. a file is copied from the disk in drive A to the hard drive
4. the floppy disk in drive A is replaced with another floppy disk
5. a file is copied from the hard drive to the disk now in drive A
6. BINGO! the directory information from the FIRST diskette that was in drive A is placed on the diskette NOW in drive A, and this effectively means that the diskette now in drive A is wiped out

Be aware that these steps would have to be followed EXACTLY in this order for the problem to occur. Doing a directory between steps 4 and 5 will cause the problem NOT to occur.

We have the correction to the problem in version 03.10.01. All new units shipping from the warehouse will contain this version. These should start shipping by the end of this week.

Any units that have already been shipped with 03.10.00 will be handled this way: a 03.10.01 diskette will be shipped to each store that shows in our records as having received 03.10.00 - one for each customer. The store will be expected to distribute the diskette to their customers who originally received 03.10.00.

We need to do whatever we can to make sure that all stores and customers know that version 03.10.01 is the current operating system for the Tandy 3000.



As indicated by the name, "Grapevine", this section allows Customer Service Representatives to share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

#### BASIC09 (26-3036, 01.00.00) - PROCEDURES FOR BOOTING UP

We have received several inquiries concerning the correct procedure for booting up BASIC09. This procedure is also included on page 56 of the January - June Reprints of the 1985 Reprints.

1. Make a backup of your MASTER OS-9 and BASIC09 disks.
2. After making the backups, put your OS-9 and BASIC09 disks away for safekeeping.
3. Using the OS-9 backup disk, delete the DEFS file. At the OS-9 prompt, type:

**DELDIR DEFS**

4. Now get your BASIC09 backup disk.
  - a. If you have TWO disk drives, insert the BASIC09 backup in drive 1 (your OS-9 backup will be in drive 0). At the OS-9 prompt, type:  
**COPY /D1/BASIC09 /D0/CMDS/BASIC09**

- b. If you only have ONE drive, while the OS-9 backup is in drive 0, type:

**LOAD COPY**

Now insert the BASIC09 backup and type:

**COPY /D0/BASIC09 /D0/CMDS/BASIC09 -S #20K**

Follow the instructions as given on your screen. When the process is complete, you can type:

**BASIC09**

at the prompt and you are ready to go!



### OS-9 C-COMPILER (26-3038, 01.00.00) - OPERATING INSTRUCTIONS

To run "C" for OS-9, a two drive system is required. To write and compile a program, follow these steps:

1. Create the program with OS-9's EDIT or BUILD. The program must be entered in lower case except for defined words. The filename (which is also in lower case) must end with a ".c" extension.
2. Copy the program to a "C" library disk.
3. Put the compiler disk in drive 0 and the library disk in drive 1 (in a system with more than two drives, the compiler disk may be in any drive but the library disk must always be in drive 1).
4. Type: CHX /D0/CMDS;CHD /D1
5. Type: ccl filename.c
6. The compiled program will be located in the commands (CMDS) directory unless you redirect it to another directory.

If too many compiled programs reside on the "C" compiler disk, linker errors can occur; therefore it is preferred to redirect the compiled programs to another disk by using the -f option.  
(i.e. ccl filename.c -f=/d1/filename)

(M. BARNER, 01-7879)

### INVOICE WRITER (26-1544) AND INVENTORY CONTROL (26-1545) - <F3> TOGGLE FUNCTION

If a customer reports a problem with the Toggle Function between Item-ID and Stock Number, do a directory listing and check the Modify Date on the INPUT/CMD module.

INPUT/CMD dated 6/24/83 will not permit the use of the <F3> Toggle. A module with this date should be replaced with a compatible module. The two versions of the INPUT/CMD module that permit the <F3> Toggle can be found on the Invoice Writer disk (Mod Date 10/13/83) and the W-2 Writer disk (Mod Date 12/13/83).

(C. IMLER, 01-7879)

### MODEL 4 DESKMATE (26-1608, 01.00.00) - XON/XOFF WHEN USING TRSDOS 6.2

XON/XOFF on Model 4 DeskMate does not work correctly when receiving a file under TRSDOS 06.02.00. A quick fix is to run DeskMate using TRSDOS 06.02.01. The other way would be to copy the COM/DVR file from 06.02.01 to the DeskMate program disk. To do this, insert a copy of 06.02.01 in drive 0 and the DeskMate program disk in drive 1. Then type:

COPY COM/DVR.UTILITY:0 :1

Then you are ready to go.

(JIM DEITCH, STORE #16-1546)



RSCC/PLUSCC UPDATE 1985-50  
## Internal Distribution Only ##  
Lists A; B; E; G; H; J; K1; M; U  
30 December 1985 Page 6

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### TANDY 2000 AUTOCAD SLIDE SHOW (FC-0901) - COMMAND TO SOLVE DISK FULL ERROR

The slide show may run on the Tandy 2000 computer a few times but you may find that after awhile you cannot make it run again. It gives you an "Autocad Gives Up" error, "Disk Full".

The problem can be solved with the following command at the A> prompt:

ERASE A:\*.\*\* <ENTER>

Then type DEMO and watch it.

(FREDERIC DARDANT, #01-9118)

### TANDY 3000 MS-DOS 3.10.01 - DISPLAYING THE VERSION NUMBERS

Related to the new MS-DOS version 3.10.01, the Tandy 3000 only displays the Tandy version upon boot up and then only if an Auto Execute file (autoexec.bat) is not present. The "Ver" command does not display the Tandy version numbers.

(F McCLOY, #01-7879)

## UPDATE INDEX - FOURTH QUARTER 1985

The following is a complete index of Updates for the fourth quarter of 1985. An asterisk (\*) indicates that the article was corrected in a later issue. Please see CORRECTIONS TO PREVIOUS UPDATES for a list of the corrected article.

	EDITION	DATE	PG
<u>CORRECTIONS TO PREVIOUS UPDATES</u>			
Update 1985-15: SCRIPSIT 16 - DMP-2100 Sheet Feeder.....	R-29	07/26	4
Update 1985-39: Xenix Script to Kill Off "Idle" Users.....	R-42	10/25	8
Update 1985-39: Model 4P - And the MODELA/III File.....	R-45	11/15	3
Update 1985-40: Tandy 1000 Micro Illustrator Pictures From BASIC....	R-49	12/20	6
Update 1985-41: OS-9 Applications - "DOS" Command.....	R-47	12/06	2
Update 1985-42: Tandy 1000 - With Non-Radio Shack Printers.....	R-45	11/15	3
Update 1985-44: M4 Disk SCRIPSIT - Convert Documents to SS.....	R-49	12/20	6
Update 1985-44: 3000 Software Directory.....	R-49	12/20	2
Update 1985-46: Symphony - Listing of Compatible Printers.....	R-48	12/13	8
<u>GENERAL INTEREST</u>			
Availability of CSR Training Products.....	R-42	10/25	6
DeskMate - Cursor Saver Feature.....	R-41	10/18	6
DeskMate - No Set Tab Function.....	R-43	11/01	5
DeskMate - Recalling a Lost Password.....	R-45	11/15	3
"FC" Product List.....	R-39	10/04	11
Microsoft BASIC - Rounding Error.....	R-40	10/11	4
Multiplan - Keeping a Running Total.....	R-44	11/08	6
Multiplan - Unlinking Spreadsheets.....	R-43	11/01	5
Product Announcement.....	R-43	11/01	15
Recently Discontinued Items.....	R-48	12/13	2
Returning Defective Software.....	R-40	10/11	2
700-Series Information.....	R-44	11/08	13
Tandy 2000 SOS System - Diskettes.....	R-42	10/25	6
Update Index - Fourth Quarter 1985.....	R-50	12/27	7
<u>COMPUTER CUSTOMER SERVICE</u>			
ATTENTION ATSO'S AND RADIO SHACK STORES.....	R-42	10/25	16
Computer Center/Plus Center Support Groups - STORE/ATSO USE ONLY....	R-43	11/01	14
Computer Customer Service Holiday Schedule.....	R-47	12/06	10
Computer Customer Service Support Groups.....	R-45	11/15	8
Customer Support Groups.....	R-43	11/01	13
Queuing on the Computer Center/Plus Center Support Lines.....	R-43	11/01	12
Telephone "HOT LINE" Support.....	R-43	11/01	12
Texas Computer Center/Plus Center Support.....	R-43	11/01	12
<u>EDUCATION</u>			
Author - Backups & Network Capabilities.....	R-45	11/15	2
How to Upgrade or Adapt Network 3 to Network 4.....	R-39	10/04	2
MECC Education Programs - No Backups.....	R-45	11/15	2
Model III/4 Network 4 System - Installation Tips.....	R-48	12/13	3
Model III/4 Network 4 System - Related Parts List.....	R-48	12/13	7
Model III/4 Network 4 Technical Advice From Technical Support.....	R-49	12/20	4
Network 2 - Color Computer Speech/Sound Program.....	R-49	12/20	4
Network 4 - Modifying Equipment.....	R-48	12/13	7
Software Exchange For Combination Network 3/Network 4.....	R-41	10/18	5
Software Exchange For Network 4 SCRIPSIT.....	R-41	10/18	4
Tandy 1000 - CR-510 Card Reader Routines.....	R-49	12/20	5

UPDATE INDEX - FOURTH QUARTER 1985 (continued)

	EDITION	DATE	PG
<b><u>SPECIAL MARKETING</u></b>			
Source Sublicense For MBSI and Radio Shack Software.....	R-48	12/13	15
<b><u>THIRD PARTY PRODUCTS - EXPRESS ORDER</u></b>			
Applications Sourcebook - Volume VII.....	R-44	11/08	5
Attached Accounting Programs - Price Change.....	R-44	11/08	5
C.O.D. Packages.....	R-42	10/25	7
Condor 3 - For the Tandy 1000/1200.....	R-42	10/25	7
EOS - MS-DOS Software Compatibility.....	R-46	11/22	6
Express Order Return Policy.....	R-46	11/22	6
Miracle - DC-2212 Modem Configuration.....	R-44	11/08	5
Miracle - Special Price Offer.....	R-42	10/25	7
R:Base 5000 - With XRW & CLOUD .....	R-42	10/25	7
Samna Corporation - New Customer Support Number.....	R-44	11/08	5
Telewriter-64 - With Color BASIC 1.3.....	R-46	11/22	6
Vendor Support of Tandy Hardware.....	R-46	11/22	6
<b><u>COLOR COMPUTER</u></b>			
BASIC09 - Procedures for Booting Up.....	R-50	12/27	4
DeskMate - For the Color Computer.....	R-44	11/08	2
OS-9 Applications - "DOS" Command.....	R-41	10/18	2
OS-9 C Compiler - Operating Instructions.....	R-50	12/27	5
OS-9 02.00.00 - New Features.....	R-46	11/22	2
<b><u>TANDY 600/200/MODEL 100</u></b>			
Model 100 Applications - With the Micro Floppy Disk Drive.....	R-49	12/20	7
Model 100 Disk/Video Interface - Publication Change Notice.....	R-41	10/18	2
Model 100 Multiplan - Documentation Reference in Error.....	R-48	12/13	2
Portable Disk Drive Manual - Saving BASIC Program.....	R-43	11/01	5
Tandy 200 - and the Bar Code Reader.....	R-49	12/20	3
Tandy 200 - Transferring Text Files to Model 4.....	R-43	11/01	6
Tandy 600 Portable Computer.....	R-43	11/01	2
Tandy 600 - Solution for Overcharging.....	R-48	12/13	2
<b><u>PORTABLES</u></b>			
PC-1/2/3 Pocket Computers - Program Compatibility.....	R-39	10/04	6
<b><u>MODELS 1/III/4/4P</u></b>			
Invoice Writer and Inventory Control - <F3> Toggle Function.....	R-50	12/27	5
Micro Courier - DOS Dependent.....	R-41	10/18	7
Model 4 Accounting - Condensed Printing.....	R-41	10/18	6
Model 4 Accounting - Appending Floppy Data Files on Hard Disk.....	R-46	11/22	7
Model 4 Accounts Payable Upgrade - Addition to Instructions.....	R-43	11/01	6
Model 4 Construction Estimator - DeskMate Mentioned.....	R-50	12/27	2
Model 4 DeskMate - Program Capacities.....	R-44	11/08	7
Model 4 DeskMate - Tidbits.....	R-43	11/01	7
Model 4 DeskMate - Writing ALARM/ARM to Any Available Drive.....	R-42	10/25	10
Model 4 DeskMate - XON/XOFF When Using TRSDOS 6.2.....	R-50	12/27	5
Model 4 Disk SCRIPSIT - Converting Documents to SuperSCRIPSIT.....	R-44	11/08	7
Model 4 General Ledger - Changing Information in Records.....	R-44	11/08	7
Model 4 Inventory Control - Setting Up With Leading Zeroes.....	R-42	10/25	9
Model 4 Multiplan - Memory Determines Version Used.....	R-45	11/15	4
Model 4 Multiplan - With the PTC-64.....	R-44	11/08	6
Model 4 Multiplan 01.07.00 - Added Functions.....	R-46	11/22	8
Model 4 SuperSCRIPSIT Dictionary - No Editing Possible.....	R-48	12/13	9
Model 4 SuperSCRIPSIT - Error in "DO LESSON".....	R-40	10/11	5
Model 4 SuperSCRIPSIT - With the Model 4D.....	R-46	11/22	7
Model 4/4P Technical Reference Manual - Documentation Correction...R-41	10/18		7

UPDATE INDEX - FOURTH QUARTER 1985 (continued)

	EDITION	DATE	PG
<u>MODELS I/III/4/4P (continued)</u>			
Model 4 & 4/4P Technical Reference Manuals - High Res Ports.....	R-41	10/18	7
Model 4D - Format and Backups.....	R-40	10/11	5
Model 4D - Software Compatibility.....	R-43	11/01	6
Model 4P - And the MODEL A/III File.....	R-39	10/04	7
Model 4/III Accounts Payable - Adding Optional G/L Accounts.....	R-43	11/01	6
Model 4/III Accounts Payable - With 80 Column Printers.....	R-42	10/25	8
Model 4/III General Ledger - Program and Data Diskettes.....	R-42	10/25	8
Model 4/III SuperSCRIPSIT - *** NOTICE ***.....	R-43	11/01	7
Model 4/III SuperSCRIPSIT - New Printer Drivers.....	R-45	11/15	4
Model III & 4 SuperSCRIPSIT - Changing Printers.....	R-42	10/25	9
Model III COBOL Accounting - Creating New Blank Data Files.....	R-48	12/13	9
Model III Manager Series - No Future Enhancements/Fixes.....	R-46	11/22	7
Model III Manu Inventory Control - Entering Large Inventory.....	R-42	10/25	9
Model III Manufacturing Inventory Control - Error Message Listing..	R-42	10/25	9
Model III Network 3 Pascal - Patch to Generate Form Feed.....	R-44	11/08	7
Model I/III Videotex Plus - Model I Version.....	R-41	10/18	6
Orchestra-90 - Not For Use With Model 4D.....	R-41	10/18	3
Profile 4 Plus - Appending Data Files Together.....	R-48	12/13	9
Profile III to 4+ Upgrade - Instant Profile Booklet.....	R-48	12/13	10
Profile III Plus HD - Record Capacities.....	R-47	12/06	5
Profile III to 4 Upgrade - Moving a Large Database.....	R-46	11/22	8
SuperSCRIPSIT Printer Drivers - Available From TEW.....	R-40	10/11	2
TRSDOS 6.2 - Backing Up the Operating System Diskette.....	R-39	10/04	6
TRSDOS 6.2 Utilities - With BASCOM.....	R-48	12/13	9
Upgrading to TRSDOS 06.02.01.....	R-42	10/25	2
<u>TANDY 6000/MODELS 16/12/II</u>			
DMP-2100P Custom Font System - Connect Printer to Console.....	R-50	12/27	2
Manufacturing Inventory System - Assigning Stock Numbers.....	R-43	11/01	8
Model 12 Payroll - Converting to Model 16 Payroll.....	R-39	10/04	8
Model 16 Order Entry - Sales Tax Calculation.....	R-46	11/22	8
Model 16 Payroll - Data Conversion Procedures.....	R-43	11/01	8
Model 16 Payroll - File Not Updated Correctly in 03.01.00.....	R-43	11/01	8
Model 16 Payroll - Payroll Checks.....	R-49	12/20	8
Model 16 Payroll - Workman's Compensation.....	R-45	11/15	5
Pascal-2 - With Xenix 3.0 Development System.....	R-49	12/20	9
Profile 16 01.00.00 - Version 01.01.00 Menus.....	R-48	12/13	12
Profile 16 - and SCRIPSIT 16 Merge.....	R-48	12/13	12
Profile 16 - and the DC-2212 Modem.....	R-48	12/13	11
Profile 16 - and the DT-1 Terminal.....	R-48	12/13	13
Profile 16 - Auto-Unlock on Bootup & Secondary Hard Disks.....	R-44	11/08	9
Profile 16 - Changing Name of Termcap File.....	R-42	10/25	12
Profile 16 - Interchanging Input, Automatic, and Output Processes..	R-43	11/01	9
Profile 16 - Math Operations on "Date" Field.....	R-44	11/08	9
Profile 16 - Memory Error Occurs With Only 256K.....	R-48	12/13	13
Profile 16 - Preventing Duplicate Data.....	R-46	11/22	9
Profile 16 - Top-of-Form Between Reports.....	R-39	10/04	10
Profile 16 - Transferring Data Files.....	R-42	10/25	11
Profile 16 - UPLOW Global Edit.....	R-43	11/01	9
SCRIPSIT 2.1 - Accessing Printers Other Than DW II.....	R-43	11/01	7
SCRIPSIT 2.1 - Patch for Printers Requiring Line Feeds.....	R-45	11/15	4
SCRIPSIT 2.1 - With the DW II Sheet Feeder.....	R-49	12/20	8
SCRIPSIT Thinline/HD - BASIC Program to Convert Files.....	R-44	11/08	8

**UPDATE INDEX - FOURTH QUARTER 1985 (continued)**

	EDITION	DATE	PG
<b><u>TANDY 6000/MODELS 16/12/II (continued)</u></b>			
SCRIPSIT Thinline/HD - With the Daisy Wheel II Sheet Feeder.....	R-44	11/08	8
SCRIPSIT 16 - Error Message When Running scriptx.....	R-43	11/01	10
SCRIPSIT 16 - Local Printing With the DT-100.....	R-47	12/06	6
SCRIPSIT 16 - Printer Drivers.....	R-42	10/25	5
SCRIPSIT 16 - Training Package.....	R-40	10/11	2
SCRIPSIT 16 - With the DMP-2200.....	R-39	10/04	10
The Precedent - Deleting Posted Transactions.....	R-44	11/08	8
The Precedent - Error Occurs When Closing.....	R-43	11/01	7
The Precedent - Insufficient Memory Error.....	R-46	11/22	10
3.0 Xenix Accounting - Development System Commands Used.....	R-43	11/01	8
3.0 Xenix Accounting - "File Locked At Another Terminal" Error.....	R-47	12/06	5
3.0 Xenix Accounting - Initializing the Lockfile.....	R-41	10/18	8
3.0 Xenix Accounting - Installing Version 03.01.00.....	R-43	11/01	8
3.0 Xenix Accounting - Local Printing From a DT-1.....	R-40	10/11	6
TRSDOS 1.2 "Maillist" - on TRSDOS 2.0A/2.0B Disk.....	R-48	12/13	10
TRSDOS 4.2.X - Purging BASIC Files When Creating More Space.....	R-48	12/13	10
Unify - Local Printing.....	R-43	11/01	10
Xenix Accounting - and the 3.0 Development System.....	R-48	12/13	11
Xenix Accounting - and the 3.0 Development System's move Command.....	R-48	12/13	11
Xenix Accounting - Difference Between Versions 2.0 and 3.0.....	R-45	11/15	5
Xenix Accounting - Mixing Versions 2.0 and 3.0.....	R-45	11/15	4
Xenix Accounting - Modules for Version 3.0 Packages.....	R-48	12/13	10
Xenix Accounting - With the COBOL Development System.....	R-39	10/04	7
Xenix - Auto Logon With Modem II.....	R-47	12/06	6
Xenix Development System - 'C' Language Functions.....	R-49	12/20	8
Xenix Development System - Publication Change Notice.....	R-39	10/04	2
Xenix - "Lost and Found" Directory.....	R-40	10/11	7
Xenix - Printing Manual Page Disk Files.....	R-40	10/11	6
Xenix - Script to Kill Off "Idle" Users.....	R-39	10/04	8
Xenix - Reading TRSDOS II Save Disks.....	R-45	11/15	5
Xenix - Replacing Line Feeds With Carriage Returns.....	R-45	11/15	6
Xenix - Restoring Daily Saves With sysadmin.....	R-47	12/06	6
Xenix - Setting Print Codes.....	R-45	11/15	5
Xenix - tar Disk Directory.....	R-40	10/11	6
Xenix 3.X - Initializing Model II's With a New System.....	R-46	11/22	9
Xenix 3.X - tar Command.....	R-40	10/11	5
Xenix 3.0 - Maximum Processes and Open Files Allowed.....	R-43	11/01	10
Xenix 3.0 - Modifying /etc/rc File.....	R-39	10/04	10
Xenix 3.0 - Setting Switches on the Hayes 1200 Modem.....	R-43	11/01	10
Xenix 3.0 - Tandy 200/Model 100 Uploading Files.....	R-39	10/04	9
Xenix 3.0 - Using the "fsck" Command.....	R-41	10/18	7
Xenix 3.0 - With a DT-1.....	R-39	10/04	9
Xenix 3.0 - With COBOL Development System.....	R-40	10/11	7
Xenix 3.0/3.1 - Error in Addendum to Manual.....	R-47	12/06	6
Xenix 3.1 - Active Light "ON" When Park Option is Used.....	R-46	11/22	10
Xenix 3.1 - Error in Manual.....	R-48	12/13	13
Xenix 3.1 - New Option For Saving System.....	R-42	10/25	12
Xenix 3.1 - Problem With Command to List Directory.....	R-46	11/22	9
Xenix 3.1 - Restoring Systems With sysadmin.....	R-47	12/06	7
Xenix 3.1 - Saving System With the Disk Cartridge System.....	R-48	12/13	13
Xenix 3.1 Upgrade.....	R-44	11/08	3
Xenix 3.1 Upgrades - Contents and Information.....	R-47	12/06	7

UPDATE INDEX - FOURTH QUARTER 1985 (continued)

	EDITION	DATE	PG
<u>TANDY 3000/2000/1200 HD/1000</u>			
Cornerstone - Creating or Altering Printer Devices.....	R-47	12/06	9
Cornerstone - Functions of Print command.....	R-47	12/06	9
Cornerstone - On the 1200 HD and Tecmar Captain's Board.....	R-43	11/01	11
Cornerstone - With DWP Printers.....	R-44	11/08	11
dBase II & dBase III - Repetitive Data.....	R-41	10/18	8
dBase III - Converting dBase II Files.....	R-42	10/25	13
dBase III - Installation Error Codes.....	R-44	11/08	11
dBase III - Translating .DBF Data Files to Lotus 1-2-3.....	R-42	10/25	14
Digi-Mouse Controller/Calendar Boards - Battery Discontinued.....	R-47	12/06	2
Finance Manager - Addendum Error.....	R-44	11/08	10
Lattice C - Standard Input/Output.....	R-40	10/11	10
Lotus 1-2-3 - Replacing Damaged/Blown Diskettes.....	R-43	11/01	11
Lotus 1-2-3 - Tips on Macros.....	R-48	12/13	14
MAI Accounting - Limitations on a Secondary Drive.....	R-46	11/22	11
MAI Accounting - Running Multiple Companies.....	R-44	11/08	10
MAI Accounting - Saving/Restoring Data Files From/To Hard Disk.....	R-43	11/01	11
MAI Accounting - Software News.....	R-46	11/22	3
Micro Illustrator - Using Graphics Print Function on 128K System....	R-42	10/25	12
Microsoft Word - Non-Radio Shack Printer Drivers.....	R-43	11/01	10
MS-DOS/BASIC - DOS Differences in 02.11.21 and 02.11.22.....	R-44	11/08	4
MS-DOS Programs - Availability of Color.....	R-44	11/08	11
Omniterm 2 - Using With a DT-100, Xenix, & SCRIPSIT.....	R-49	12/20	3
Symphony - Listing of Compatible Printers.....	R-46	11/22	12 *
Symphony - With the VM-1 Monitor.....	R-45	11/15	7
Tandy 1000 BASIC - Changes Made For More Compatibility.....	R-47	12/06	7
Tandy 1000 BASIC - Improved IBM Compatibility.....	R-47	12/06	7
Tandy 1000 DeskMate - Auto Dialing With 300 Baud Modem Board.....	R-40	10/11	8
Tandy 1000 DeskMate - Available RAM Memory Limit.....	R-40	10/11	8
Tandy 1000 DeskMate - Don't Use Spaces in Filenames.....	R-44	11/08	9
Tandy 1000 DeskMate - With the DMP-110.....	R-45	11/15	6
Tandy 1000 - Digi-Mouse Controller/Calendar.....	R-44	11/08	10
Tandy 1000 - Error in Catalog RSC-15.....	R-41	10/18	3
Tandy 1000 - Installing Hard Disk Controller Board.....	R-42	10/25	13
Tandy 1000 - Lock Keys.....	R-40	10/11	7
Tandy 1000 Micro Illustrator - Accessing Pictures From BASIC.....	R-40	10/11	9 *
Tandy 1000 MS-DOS - command.com File in a Subdirectory.....	R-47	12/06	8
Tandy 1000 - New BIOS ROM Version 1.1.....	R-43	11/01	4
Tandy 1000 RS-232C Option Board - With Internal Modem Boards.....	R-49	12/20	9
Tandy 1000 - Video RAM.....	R-40	10/11	8
Tandy 1000 - With Non-Radio Shack Printers.....	R-42	10/25	13 *
Tandy 1000 - With PC-Maker.....	R-45	11/15	6
Tandy 1000 - With the Monochrome Monitor.....	R-39	10/04	10
Tandy 1000 - With the 10 Meg Hard Disk.....	R-44	11/08	10
Tandy 1000 - With VersaCad Entry Level.....	R-41	10/18	3
Tandy 1000 "A" MS-DOS 02.11.22 - Beep On/Off Functions.....	R-47	12/06	8
Tandy 1000/1000 HD - Memory Upgrades Hardware Requirements.....	R-46	11/22	10
Tandy 1000/2000 PFS:Write - Appending Documents.....	R-48	12/13	13
Tandy 1200 HD "A" - 256K RAM Kit.....	R-39	10/04	2
Tandy 1200 HD dBase III - Indexing a File.....	R-45	11/15	7
Tandy 1200 HD DeskMate - With 1200 Baud PC Modem.....	R-42	10/25	6
Tandy 1200 HD - Formatter Hang Up.....	R-47	12/06	9
Tandy 1200 HD Framework - Tandy 1000 Key Substitutions.....	R-50	12/27	2

UPDATE INDEX - FOURTH QUARTER 1985 (continued)

	EDITION	DATE	PG
<u>TANDY 3000/2000/1200 HD/1000 (continued)</u>			
Tandy 1200 HD - Memory Upgrades Hardware Requirements.....	R-45	11/15	6
Tandy 1200 HD Monochrome Text Adapter - To Be Discontinued.....	R-42	10/25	6
Tandy 1200 HD MS-DOS 02.11.41 - LPDRVR Driver.....	R-42	10/25	5
Tandy 1200 HD - Screen Dumps.....	R-40	10/11	10
Tandy 1200 HD - With IBM's Symphony & Norton Utilities.....	R-46	11/22	10
Tandy 1200, 3000 and IBM Compatibles - New Video Boards.....	R-47	12/06	2
Tandy 2000 AutoCAD Slide Show - Command to Solve Disk Full Error...	R-50	12/27	6
Tandy 2000 BASIC Compiler - Information.....	R-46	11/22	11
Tandy 2000 Cornerstone - Hints and Tips.....	R-42	10/25	14
Tandy 2000 - Directory Size Information.....	R-46	11/22	11
Tandy 2000 DR Graph - Installing the Digi-Mouse.....	R-43	11/01	11
Tandy 2000 DR Graph - Using Both B & W and Color Monitors.....	R-44	11/08	10
Tandy 2000 Framework - With HP-7470 & HP-7475.....	R-40	10/11	3
Tandy 2000 MS-DOS 02.11.02 - Aligning Labels in Maillist Program...	R-49	12/20	10
Tandy 2000 - Start of Video Memory.....	R-40	10/11	10
Tandy 3000 - Expansion Options.....	R-47	12/06	3
Tandy 3000 - Invalid Parameter Specifying Substitute Drive.....	R-48	12/13	14
Tandy 3000 MS-DOS 3.10.01 - Displaying the Version Numbers.....	R-50	12/27	6
Tandy 3000 MS-DOS/BASIC - Version 03.10.01 Released.....	R-50	12/27	3
Tandy 3000 - Software Directory.....	R-44	11/08	17 *
Tandy 3000 - Software Directory Corrections.....	R-44	11/08	12
Tandy 3000 - subst Command.....	R-49	12/20	10
Witness & Planetfall - Works on 2000/1200 HD/1000.....	R-48	12/13	2
Wordstar Professional - and the Telmerge Program.....	R-48	12/13	14
Wordstar Professional - With the Tandy 2000 & DMP-430.....	R-46	11/22	11
<u>PERIPHERALS</u>			
CM-2 & CM-4 Color Monitors - Tri-Dot Inline Pitch.....	R-40	10/11	4
Disk Cartridge System - To be Shipped With Interface Kits.....	R-45	11/15	2
Diskette Club Card - 40% Discount Off Diskettes.....	R-46	11/22	2
DMP-2100P Custom Font Systems.....	R-48	12/13	2