

Summary of Claim Payment

Please Retain for Future Reference

Printed: 10/09/2023 Page: 1 of 17

Monitoring Associates LLC TIN: XXXXXXX2508 **Trace Number:** 882328001006037 **Trace Amount:** \$2,591.25

MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Notes: Enclosed is a group payment to the XXXXXXX2508. Below is a itemization of the check. Please refer to the attached statements of details.

Breakdown of Payment(s) Issued:

NAME	PIN	ISSUED AMT
Kevin S Mochizuki	0005579791	\$968.67
Omar J Moore	0006247487	\$0.00
Audrey R Nath	0006483171	\$542.81
Maria A De Jesus	0007051585	\$546.70



P.O. BOX 981106 EL PASO TX 79998-1106 ID No: XXXXXXX2508 Seq No: 000000004

Trace No: 001006037

Acct: 09146 51 - 44

10-09-2023

119 CT

IABLE NON-NEGOTIABLE
ive Hundred Ninety One Dollars and 25/100

VOID AFTER ONE YEAR *****\$2,591.25

TO THE **ORDER OF** Bank of America MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

VOID VOID

Payment was made via Electronic Funds Transfer



Summary of Claim Payment

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 2 of 17

Monitoring Associates LLC

TIN: XXXXXX2508
Trace Number: 882328001006037
Trace Amount: \$2,591.25

Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

NAME	PIN	ISSUED AMT
Matthew B McAuliffe	0007066969	\$533.07
	TOTAL ISSUED AM	OUNT \$2,591.25

TOTAL TRACE AMOUNT: \$2,591.25



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650

Phoenix AZ 85038

Provider Address: Kevin S Mochizuki PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

PIN:

TIN-

Please Retain for Future Reference

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> Kevin S Mochizuki 0005579791 XXXXXXXX2508

Trace Number: 882328001006037 **Trace Amount:** \$2,591.25

Medical providers: sign up before it's your turn

Enroll for directly deposited payments. Just go to PayerEnrollServices.com. If you don't enroll to receive payments by direct deposit, you may receive future payments by virtual credit card. You can get electronic Explanation of Benefits (EOB) statements from our provider portal on Availity[®]. To do so, go to **Availity.com** and register.

Patient Name: Paul R Lovelace (self)

Claim ID: ERWZ7ZN2B02 Recd: 09/09/23 Member ID: 101340623800 Patient Account: 0.2717713

Member: Paul R Lovelace DIAG: M48.061, M47.816 Group Name: Medicare (P01) ESA PPO Group Number: 200-EGS0000 0281

Product: ESA - Medicare (Aetna) Aetna Life Insurance Company

SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	NEGOTIATED AMOUNT	COPAY AMOUNT	NOT PAYABLE F	SEE REMARKS	DEDUCTIBLE	CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
				I								
09/20/22		9582226	20.0	SUBM	IIIED			1				
		9582226		33,345.00			33,345.0	0 2				0.00
								3				
09/20/22	21	9582226	1.0	1,755.00			1.1	0 4				59.29
							1,700.0	0 5				
								2				
								6				
09/20/22	21	9593826	1.0	3,107.00			0.8	8 4				42.92
00,20,2				5,			3,063.2					
09/20/22	21	9591026	1.0	780.00			2.0					100.38
03/20/22	21	3331020	1.0	700.00			677.5					100.50
00/20/22	21	0500000	2.0	2.072.00								05.05
09/20/22	21	9588626	2.0	2,972.00			1.7					85.85
							2,884.4					
09/20/22	21	9588626	2.0	2,972.00			1.7					85.85
		XU					2,884.4	0 6				
09/20/22	21	95999	1.0	1,800.00			1,260.0	0 5				594.00
								7				
TOTAL	S	•		46,731.00			45,822.1	0				968.29

Late Claim Interest/Penalty was applied to this claim. [H11]

\$0.38

ISSUED AMT: \$968.67

- 1 This service code reflects the submitted code and units. The line has been split for processing. The individual units have been considered separately and the claim adjudications may appear on multiple EOBs. V45
- 2 This service code was originally submitted with multiple units and was split for processing. The individual units have been considered separately and the claim adjudications may appear on multiple EOBs. [V40]
- 3 The member's plan provides coverage for charges that are reasonable and appropriate as determined by us. This procedure exceeds the maximum number of services allowed under our guidelines for a single date of service. [V29]
- 4 This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]
- 5 The amount paid reflects a physician incentive for performing services in a zip code area that is qualified for the Health Professional Shortage Areas (HPSA) bonus program. [MI7]
- 6 Payment made according to Medicare allowable rate. [P49]
- 7 This charge is paid at a percentage of billed, according to the default value on the Aetna Fee Schedule. Pharmacy J drug codes will still be at 60%. [PH5]



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

PIN:

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 4 of 17

Kevin S Mochizuki 0005579791

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Patient Name: Paul R Lovelace (self)

Remarks (contd):

The payment reflects applicable interest incurred. P91

For Questions Regarding This Claim
P.O. BOX 981106 EL PASO TX 79998-1106
USA

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$0.00

Claim Payment: \$968.67

Total Payment to: Kevin S Mochizuki

\$968,67

If you are a non-contracted provider and disagree with our decision, you can appeal using the information provided below:

Pursuant to federal regulations governing the Medicare Advantage program, non-contract providers may request reconsideration of a Medicare Advantage plan payment denial determination. To appeal a claim denial, submit a written request within 60 days of the remittance notification date and include:

- A statement indicating factual or legal basis for appeal
- A signed waiver of liability form http://www.aetnamedicare.com/documents/individual/website/provider_waiver_of_liability.pdf
- A copy of the original claim
- A copy of remit notice showing the denial
- Any additional information, clinical record or documentation

Mail the appeal request to: Medicare Part C Appeals P.O. Box 14067 Lexington KY 40512

Fax: 724-741-4953

If you are a contracted provider and disagree with our decision, you can dispute using the information provided below:

Mail the appeal request to: Medicare Provider Appeals P.O. Box 14835 Lexington KY 40512



...

Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Provider Address: Omar J Moore PO Box 29650

PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 5 of 17

 PIN:
 0006247487

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Medical providers: sign up before it's your turn

Enroll for directly deposited payments. Just go to **PayerEnrollServices.com**. If you don't enroll to receive payments by direct deposit, you may receive future payments by virtual credit card. You can get electronic Explanation of Benefits (EOB) statements from our provider portal on Availity®. To do so, go to **Availity.com** and register.

Patient Name: DIANE A LADLEY (self)

Claim ID: E1366T4PK03 Recd: 10/02/23 Member ID: 101488307600 Patient Account: 0.2812982

Member: DIANE A LADLEY
Group Name: Aetna Medicare DMG Prime (PPO)
DIAG: M48.07
Group Name: Aetna Medicare DMG Prime (PPO)
Group Number: 000003-IL00 0013

Product: PPO - Medicare (Aetna)

Contract State: IL Funding: Insured

Aetna Life Insurance Company

Network Status: Out-of-Network

SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	ALLOWABLE AMOUNT/QPA	COPAY AMOUNT	NOT PAYABLE	SEE REMARKS	DEDUCTIBLE	CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
12/05/22	21	9593826		3,107.00			3,107	7.00 1				0.00
12/05/22	21	9595526		1,755.00			1,755	5.00 1				0.00
12/05/22	21	9590826		437.00			437	7.00 1				0.00
12/05/22	21	9588626		2,972.00			2,972	2.00 1				0.00
12/05/22	21	9588626		2,972.00			2,972	2 2.00 1				0.00
12/05/22	21	XU 95999		7,200.00			7,200	2 0.00 2				0.00
TOTALS			•	18,443.00			18,443	3.00				0.00

ISSUED AMT: NO PAY

Remarks:

- 1 We adjusted the payment due to the Merit-based Incentive Payment System. The adjustment applies to the Medicare allowed amount. We also deducted the member cost share. [PWX]
- 2 The member is not responsible for this charge, because the claim was not filed within the required time limit. U19

For Questions Regarding This Claim
P.O. BOX 981106 EL PASO TX 79998-1106
USA

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$0.00

Claim Payment: \$0.00



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 6 of 17

 PIN:
 0006247487

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

If you are a non-contracted provider and disagree with our decision, you can appeal using the information provided below:

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- A signed waiver of liability form http://www.aetnamedicare.com/documents/individual/website/provider_waiver_of_liability.pdf
- A copy of the original claim
- A copy of remit notice showing the denial
- Any additional information, clinical record or documentation

Mail the appeal request to: Medicare Part C Appeals P.O. Box 14067 Lexington KY 40512

Fax: 724-741-4953

If you are a contracted provider and disagree with our decision, you can dispute using the information provided below:

Mail the appeal request to: Medicare Provider Appeals P.O. Box 14835 Lexington KY 40512



EL PASO TX 79998-1106

Payment Address:

MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Provider Address: Audrey R Nath PO Box 29650 Phoenix AZ 85038

P.O. BOX 981106

Please Retain for Future Reference

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Explanation Of Benefits

Audrey R Nath PIN: 0006483171 TIN-XXXXXXXX2508 Trace Number: 882328001006037 **Trace Amount:** \$2,591.25

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Patient Name: DONNIE D HAMMETT (self)

Patient Account: 0.2816456 Claim ID: EFY18HR6804 Recd: 10/02/23 Member ID: 101122270300

Member: DONNIE D HAMMETT DIAG: M48.062, M43.16 Group Name: Aetna Medicare Choice Plan (PPO) Group Number: 000003-TX00 0008

Product: PPO - Medicare (Aetna)

Contract State: TX Funding: Insured Notwork Status: Out-of-Natwork

Agena Hoalth and Life Incurance Company

SERVICE DATES P.L SERVICE NUM. SUBMITTED CHARGES ALLOWABLE AMOUNT/QPA AMOUNT NOT SEE REMARKS DEDUCTIBLE CO PATIENT RESP AMOUNT	Aetna Hea	iith and	Life insuran	ance Company								Network Status: Out-of-Netwo				
12/07/22 21 9595526 1.0 1,755.00 3,062.22 2 12/07/22 21 9586126 1.0 1,614.00 1.61 1 12/07/22 21 9586126 1.0 1,614.00 1.61 1 12/07/22 21 9586126 1.0 1,614.00 1.61 1 12/07/22 21 958999 5,400.00 5,400.00 3 0.00		PL														
12/07/22 21 9595526 1.0 1,755.00 1.05 1 51.57 12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 95999 5,400.00 5,400.00 3 0.00	12/07/22	2 21	9593826	1.0	3,107.00								43.88			
12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 95999 5,400.00 5,400.00 3 0.00								3,062.2	2 2							
12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 95999 5,400.00 5,400.00 3 0.00	12/07/22	21	9595526	1.0	1,755.00			1.0	5 1				51.57			
12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 95999 5,400.00 5,400.00 3 0.00								1,702.3	8 2							
12/07/22 21 9586126 1.0 1,614.00 1.61 1 78.75 12/07/22 21 95999 5,400.00 5,400.00 3 0.00	12/07/22	2 21	9586126	1.0	1,614.00			1.6	1 1				78.75			
12/07/22 21 95999 5,400.00 1,533.64 2 5,400.00 0.00								1,533.6	4 2							
12/07/22 21 95999 5,400.00 5,400.00 3	12/07/22	2 21	9586126	1.0	1,614.00			1.6	1 1				78.75			
			XU					1,533.6	4 2							
TOTALS 13,490.00 13,237.05 252.95	12/07/22	2 21	95999		5,400.00			5,400.0	0 3				0.00			
	TOT	TOTALS			13,490.00			13,237.0	5				252.95			

Less Amount Already Paid

\$252.95

ISSUED AMT: NO PAY

Remarks:

- 1 This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]
- 2 Payment made according to Medicare allowable rate. [P49]
- 3 We need more details to complete our review. Please send us:
 - 1. The clinical details to support the medical necessity for this service. This includes details around the drugs, DME and implants.
 - 2. Copies of current history and the physical exam, office or nursing notes, operative report, lab or diagnostic testing results, administration notes and air ambulance transportation records, if it applies
 - 3. The diagnosis and the expected period-of-time the member will need the drug or equipment
 - 4. If billing an unlisted code, a complete description of the service and the itemized bill
 - 5. If photos are a part of the clinical records, please send copies since originals will not be returned

To ensure proper identification and tracking of this claim, we'll need the subscriber's name, patient's name and the subscriber's ID number. Just attach the information to this document and return it to us at P.O. Box 14089, Attn: ICMC, Lexington, KY 40512. Or, to expedite this process, you can fax the information to 859-455-8650. You have 45 days from the date of this statement to send us this information. If we don't receive it, we'll deny the claim. You will have a right to appeal the denial at that time. [D41]



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

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 Audrey R Nath

 PIN:
 0006483171

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Patient Name: DONNIE D HAMMETT (self)

For Questions Regarding This Claim P.O. BOX 981106 EL PASO TX 79998-1106 USA

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$0.00
Claim Payment: \$0.00

DIAG: M48.02, M54.12

Patient Name: THOMAS A Risinger (self)

Claim ID: ERFC8J5KM04 Recd: 10/04/23 Member ID: 101120014600 Patient Account: 0.2829027

Member: THOMAS A Risinger

Group Name: Aetna Medicare Value Plan (PPO)

Group Number: 000003-TX00 0020

Product: PPO - Medicare (Aetna)

Contract State: TX Funding: Insured
Aetna Health and Life Insurance Company Network Status: Out-of-Network

SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	ALLOWABLE AMOUNT/QPA	COPAY AMOUNT	NOT PAYABLE	SEE REMAR	E RKS	DEDUCTIBLE	CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
12/15/22	21	9593926	1.0	3,814.00			2	2.34	1				114.56
							3,697	'.10	2				
12/15/22	21	9593826	1.0	3,107.00				.90	1				43.88
							3,062	2.22	2				
12/15/22	21	9595526	1.0	1,755.00			1	.05	1				56.73
							1,702	2.38	3				
									2				
12/15/22	21	9586126	1.0	1,614.00					1				86.63
							1,533		3				
									2				
12/15/22	21	9586126	1.0	3,139.00					1				86.63
		XU					3,058		3				
40/45/00	0.4	0500500	4.0	4 500 00					2				07.00
12/15/22	21	9586526	1.0	1,502.00					1				87.88
							1,420		3				
12/15/22	21	9586526		7,190.00			7,190		2 4				0.00
12/13/22	21	9300320 XU		7,190.00			7,190	1.00	4				0.00
12/15/22	21	9586826		1,310.00			1,310	0.00	4				0.00
		XU											
12/15/22	21	9586826	1.0	1,310.00			1	.23	1				66.50
		XU					1,248	3.32	3				
									2				
12/15/22	21	95999		5,400.00			5,400	0.00	5				0.00
TOTAL	S			30,141.00			29,633	3.15					542.81

ISSUED AMT: \$542.81

^{1 -} This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

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Printed: 10/09/2023 **Page:** 9 of 17

Audrey R Nath
PIN: 0006483171
TIN: XXXXXXX2508
Trace Number: 882328001006037
Trace Amount: \$2,591.25

Patient Name: THOMAS A Risinger (self)

Remarks (contd):

share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]

- 2 Payment made according to Medicare allowable rate. [P49]
- 3 The amount paid reflects a physician incentive for performing services in a zip code area that is qualified for the Health Professional Shortage Areas (HPSA) bonus program. [MI7]
- 4 Procedures designated as bilateral should not be billed with multiple units. Payment has been based on one unit. [DXT]
- 5 We need more details to complete our review. Please send us:
 - 1. The clinical details to support the medical necessity for this service. This includes details around the drugs, DME and implants.
 - 2. Copies of current history and the physical exam, office or nursing notes, operative report, lab or diagnostic testing results, administration notes and air ambulance transportation records, if it applies
 - 3. The diagnosis and the expected period-of-time the member will need the drug or equipment
 - 4. If billing an unlisted code, a complete description of the service and the itemized bill
 - 5. If photos are a part of the clinical records, please send copies since originals will not be returned

To ensure proper identification and tracking of this claim, we'll need the subscriber's name, patient's name and the subscriber's ID number. Just attach the information to this document and return it to us at P.O. Box 14089, Attn: ICMC, Lexington, KY 40512. Or, to expedite this process, you can fax the information to 859-455-8650. You have 45 days from the date of this statement to send us this information. If we don't receive it, we'll deny the claim. You will have a right to appeal the denial at that time. [D41]

For Questions Regarding This Claim P.O. BOX 981106 EL PASO TX 79998-1106 USA

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$0.00

Claim Payment: \$542.81

Total Payment to: Audrey R Nath

\$542.81



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

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Audrey R Nath
PIN: 0006483171
TIN: XXXXXXX2508
Trace Number: 882328001006037
Trace Amount: \$2,591.25

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- A copy of the original claim
- A copy of remit notice showing the denial
- Any additional information, clinical record or documentation

Mail the appeal request to: Medicare Part C Appeals P.O. Box 14067 Lexington KY 40512

Fax: 724-741-4953

If you are a contracted provider and disagree with our decision, you can dispute using the information provided below:

Mail the appeal request to: Medicare Provider Appeals P.O. Box 14835 Lexington KY 40512



Payment Address:

MONITORING ASSOCIATES LLC PO Box 29650

Phoenix AZ 85038

Provider Address: Maria A De Jesus PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

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Maria A De Jesus PIN: 0007051585 XXXXXXXX2508 TIN: Trace Number: 882328001006037

Trace Amount: \$2,591.25

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Patient Name: LAURIE J ALEXANDER (self)

Claim ID: EVAC6RDCQ02 Recd: 09/27/23 Member ID: 101548573600 Patient Account: 0.2783787

Member: LAURIE J ALEXANDER Group Name: Medicare (C05) ESA PPO Product: ESA - Medicare MA (Aetna) Aetna Life Insurance Company

DIAG: M48.02, M47.22, M43.12 Group Number: 200-EGS0000 0016

11/10/22 21 9593926 1.0 3,814.00 2.34 1 11/10/22 21 9582226 1.0 1,755.00 1.12 1 11/10/22 21 9583826 1.0 3,107.00 0.90 1 11/10/22 21 9586126 1.0 1,614.00 1.61 1 11/10/22 21 9586126 1.0 1,614.00 1.61 1 11/10/22 21 9586126 1.0 1,614.00 1.61 1 11/10/22 21 9586526 1.0 1,502.00 1,533.64 3 2 11/10/22 21 9586526 1.0 1,502.00 1,502.00 4 11/10/22 21 9586526 1.0 1,502.00 1,310.00 2 11/10/22 21 9586826 1.0 1,310.00 1,310.00 4 11/10/22 21 9586826 1.0 1,310.00 1,23 1 11/10/22 21 9586826 1.0 1,310.00 5,400.00 5	SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	NEGOTIATED AMOUNT	COPAY AMOUNT	NOT PAYABLE	SEE REMAR		CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
11/10/22 21 9582226 1.0 1,755.00 1.12 1 1,698.77 3 2 2 2 2 2 2 2 2 2	11/10/22	21	9593926	1.0	3,814.00			2	.34	1			114.56
11/10/22 21 9586126 1.0 1,614.00 0.90 1 11/10/22 21 9586126 1.0 1,614.00 0.161 1 1,533.64 3 2 11/10/22 21 9586126 1.0 1,614.00 0.161 1 1,533.64 3 2 11/10/22 21 9586526 1.0 1,502.00 1,502.00 4 11/10/22 21 9586526 1.0 1,502.00 0.163 1 1,420.48 3 2 11/10/22 21 9586826 1.0 1,310.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0.00 0.131 0								3,697	.10	2			
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11/10/22 21 9593826 1.0 3,107.00 0.90 1 11/10/22 21 9586126 1.0 1,614.00 1.61 1 11/10/22 21 9586126 1.0 1,614.00 1.61 1 11/10/22 21 9586526 1.0 1,502.00 1,502.00 4 11/10/22 21 9586526 1.0 1,502.00 1.63 1 11/10/22 21 9586826 1.0 1,310.00 1,310.00 4 11/10/22 21 9586826 1.0 1,310.00 1.23 1 11/10/22 21 9586826 1.0 1,310.00 1.23 1 11/10/22 21 9586826 1.0 1,310.00 1.23 1 11/10/23 21 9586826 3.0 3.0 3.0 3.0 11/10/23 21 9586826 3.0 3.0 3.0 3.0 3.0 11/10/22 21 9586826 3.0 3.0 3.0 3.0 3.0 3.0 3.0								1,698	.77	3			
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11/10/22 21 9586126 1.0 1,614.00 1,533.64 3 2 11/10/22 21 9586526 1.0 1,502.00 1,502.00 1,502.00 1,420.48 3 2 11/10/22 21 9586826 1.0 1,310.00 1,310.00 4 XU 11/10/22 21 9586826 1.0 1,310.00 1,310.00 4 XU 11/10/22 21 9586826 1.0 1,310.00 1,248.32 3 2	44440400	0.4	0500400		4 04 4 00								22.22
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11/10/22 21 9586526 1.0 1,502.00 1,502.00 21 11/10/22 21 9586526 1.0 1,502.00 1,420.48 3 2 11/10/22 21 9586826 1.0 1,310.00 2 11/10/22 21 9586826 1.0 1,310.00 4 XU 11/10/22 21 9586826 1.0 1,310.00 1,23 1 1,248.32 3 2	11/10/22	21	0596126	1.0	1 614 00			,					86.63
11/10/22 21 9586526 1.0 1,502.00 1,502.00 1,502.00 1,420.48 3 11/10/22 21 9586826 1.0 1,310.00 1,310.00 1,310.00 1,23 1 11/10/22 21 9586826 XU 1.0 1,310.00 1,23 1 11/10/22 21 9586826 20 1.0 1,310.00 1,248.32 3 2	11/10/22	21		1.0	1,614.00					·			00.03
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11/10/22 21 9586826 1,310.00 2 1,310.00 2 1,310.00 4 XU 1,23 1 1,248.32 3 2 1				1.0									87.88
11/10/22 21 9586826 XU 11/10/22 21 9586826 1.0 1,310.00 21 9586826 XU 1.310.00 4 1.23 1 1,248.32 3 2			XU		,			1,420	.48	3			
11/10/22 21 XU 9586826 1.0 1,310.00 1,310.00 1,23 1 1,248.32 3 2									:	2			
11/10/22 21 9586826 1.0 1,310.00 1,23 1 1,248.32 3 2	11/10/22	21	9586826		1,310.00			1,310	.00	4			0.00
XU 1,248.32 3 2			XU										
	11/10/22	21		1.0	1,310.00					1			66.50
			XU					1,248					
1 11/10/22 21 95000 5 400 00													
11/10/22 21 93999 3,400.00 3	11/10/22	21	95999		5,400.00			5,400	.00	5			0.00
TOTALS 22,928.00 22,416.61	TOTAL	.S			22,928.00			22,416	.61				546.70

ISSUED AMT: \$546.70

- 1 This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]
- 2 Payment made according to Medicare allowable rate. [P49]
- 3 The amount paid reflects a physician incentive for performing services in a zip code area that is qualified for the Health Professional Shortage Areas (HPSA) bonus program. [MI7]
- 4 Procedures designated as bilateral should not be billed with multiple units. Payment has been based on one unit. [DXT]
- 5 We need more details to complete our review. Please send us:



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 12 of 17

Maria A De Jesus

 PIN:
 0007051585

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Patient Name: LAURIE J ALEXANDER (self)

Remarks (contd):

- 1. The clinical details to support the medical necessity for this service. This includes details around the drugs, DME and implants.
- 2. Copies of current history and the physical exam, office or nursing notes, operative report, lab or diagnostic testing results, administration notes and air ambulance transportation records, if it applies
- 3. The diagnosis and the expected period-of-time the member will need the drug or equipment
- 4. If billing an unlisted code, a complete description of the service and the itemized bill
- 5. If photos are a part of the clinical records, please send copies since originals will not be returned

To ensure proper identification and tracking of this claim, we'll need the subscriber's name, patient's name and the subscriber's ID number. Just attach the information to this document and return it to us at P.O. Box 14089, Attn: ICMC, Lexington, KY 40512. Or, to expedite this process, you can fax the information to 859-455-8650. You have 45 days from the date of this statement to send us this information. If we don't receive it, we'll deny the claim. You will have a right to appeal the denial at that time. [D41]

For Questions Regarding This Claim
P.O. BOX 981106 EL PASO TX 79998-1106

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$0.00

Claim Payment: \$546.70

Total Payment to: Maria A De Jesus \$546.70



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 13 of 17

Maria A De Jesus 0007051585

 PIN:
 0007051585

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

If you are a non-contracted provider and disagree with our decision, you can appeal using the information provided below:

Pursuant to federal regulations governing the Medicare Advantage program, non-contract providers may request reconsideration of a Medicare Advantage plan payment denial determination. To appeal a claim denial, submit a written request within 60 days of the remittance notification date and include:

- A statement indicating factual or legal basis for appeal
- A signed waiver of liability form http://www.aetnamedicare.com/documents/individual/website/provider_waiver_of_liability.pdf
- A copy of the original claim
- A copy of remit notice showing the denial
- Any additional information, clinical record or documentation

Mail the appeal request to: Medicare Part C Appeals P.O. Box 14067 Lexington KY 40512

Fax: 724-741-4953

If you are a contracted provider and disagree with our decision, you can dispute using the information provided below:

Mail the appeal request to: Medicare Provider Appeals P.O. Box 14835 Lexington KY 40512



Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 14 of 17

Explanation Of Benefits

Matthew B McAuliffe

 PIN:
 0007066969

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Payment Address: MONITORING ASSOCIATES LLC PO Box 29650

Phoenix AZ 85038

Provider Address: Matthew B McAuliffe PO Box 29650 Phoenix AZ 85038

Medical providers: sign up before it's your turn

Enroll for directly deposited payments. Just go to **PayerEnrollServices.com**. If you don't enroll to receive payments by direct deposit, you may receive future payments by virtual credit card. You can get electronic Explanation of Benefits (EOB) statements from our provider portal on Availity®. To do so, go to **Availity.com** and register.

Patient Name: Milton G Blair SR (self)

Claim ID: EQJM8J70P03 Recd: 10/04/23 Member ID: 101366894800 Patient Account: 0.2810568

Member: Milton G Blair SR

Group Name: Medicare (C05) ESA PPO

Group Number: 200-EGS0000 0217

Product: ESA - Medicare MA (Aetna)
Aetna Life Insurance Company

Aetha Life if	Suran	ce Compan	у									
SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	NEGOTIATED AMOUNT	COPAY AMOUNT	NOT PAYABLE	SEE REMARKS	DEDUCTIBLE	CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
12/02/22	22	9593826	1.0	3,107.00			0.7	'2 1		9.02	9.02	35.36
							3,061.9	0 2				
12/02/22	22	9595526	1.0	1,755.00			0.0	35 1		10.58	10.58	41.49
							1,702.0	8 2				
12/02/22	22	9586126	1.0	1,614.00			1.3	30 1		16.20	16.20	63.51
							1,532.9	9 2				
12/02/22	22	9586126	1.0	1,614.00			1.3	30 1		16.20	16.20	63.51
		XU					1,532.9	9 2				
12/02/22	12/02/22 22 95999		5,400.00			5,400.0	0 3				0.00	
TOTAL	_S			13,490.00			13,234.1	3		52.00	52.00	203.87
_												

ISSUED AMT: \$203.87

Remarks:

- 1 This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]
- 2 Payment made according to Medicare allowable rate. [P49]
- 3 We need more details to complete our review. Please send us:
 - 1. The clinical details to support the medical necessity for this service. This includes details around the drugs, DME and implants.
 - Copies of current history and the physical exam, office or nursing notes, operative report, lab or diagnostic testing results, administration notes and air ambulance transportation records, if it applies
 - 3. The diagnosis and the expected period-of-time the member will need the drug or equipment
 - 4. If billing an unlisted code, a complete description of the service and the itemized bill
 - 5. If photos are a part of the clinical records, please send copies since originals will not be returned

To ensure proper identification and tracking of this claim, we'll need the subscriber's name, patient's name and the subscriber's ID number. Just attach the information to this document and return it to us at P.O. Box 14089, Attn: ICMC, Lexington, KY 40512. Or, to expedite this process, you can fax the information to 859-455-8650. You have 45 days from the date of this statement to send us this information. If we don't receive it, we'll deny the claim. You will have a right to appeal the denial at that time. [D41]



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 15 of 17

Matthew B McAuliffe

 PIN:
 0007066969

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Patient Name: Milton G Blair SR (self)

For Questions Regarding This Claim P.O. BOX 981106 EL PASO TX 79998-1106 USA

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$52.00

Claim Payment: \$203.87

Patient Name: Donna N SMITH (self)

Claim ID: EKTX8KRK403 Recd: 10/05/23 Member ID: 101546260000 Patient Account: 0.2831285

Member: Donna N SMITH
Group Name: Aetna Medicare Dual Preferred Plan (HMO D-SNP)

Group Name: Aetna Medicare Dual Preferred Plan (HMO D-SNP)

Group Number: 000003-NV00 0013

Product: VBID DSNP Direct Access HMO - Medicare (Aetna)

Contract State: NV
Coventry Health Care of Nebraska, Inc.

Funding: Insured
Network Status: Out-of-Network

SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	ALLOWABLE AMOUNT/QPA	COPAY AMOUNT	NOT PAYABLE I	SEE REMARKS	DEDUCTIBLE	CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
12/19/22	22	9593826	1.0	3,107.00			0.7	5 1		9.33	9.33	36.58
							3,060.3	4 2				
								3				
12/19/22	22	9595526	1.0	1,755.00			0.8			10.93	10.93	42.85
		XU					1,700.3					
								3				
12/19/22	22	5178526	1.0	1,071.00			1.6			20.09	20.09	78.75
							970.5					
40/40/00	00	F470F00	4.0	4 074 00			0.0	3		40.05	40.05	00.00
12/19/22	22	5178526	1.0	1,071.00			0.8			10.05	10.05	39.38
		XU					1,020.7	7 2				
12/19/22	22	9586126	1.0	1,614.00			1.3	_		16.79	16.79	65.82
12/13/22	22	XU	1.0	1,014.00			1,530.0			10.75	10.73	00.02
		λο					1,000.0	3				
12/19/22	22	9586126	1.0	1,614.00			1.3	_		16.79	16.79	65.82
		XU		1,51.1155			1,530.0					
								3				
12/19/22	22	95999		5,400.00			5,400.0	0 4				0.00
TOTAL	TOTALS 15,632.00						15,218.8	2		83.98	83.98	329.20

ISSUED AMT: \$329.20

- 1 This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]
- 2 You cannot collect the coinsurance amount since the patient is a Medicaid / Qualified Medicare Beneficiary. Review your records to ensure you didn't collect the coinsurance from the patient. [BZI]
- 3 Payment made according to Medicare allowable rate. [P49]
- 4 We need more details to complete our review. Please send us:



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 16 of 17

Matthew B McAuliffe

 PIN:
 0007066969

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

Patient Name: Donna N SMITH (self)

Remarks (contd):

- 1. The clinical details to support the medical necessity for this service. This includes details around the drugs, DME and implants.
- 2. Copies of current history and the physical exam, office or nursing notes, operative report, lab or diagnostic testing results, administration notes and air ambulance transportation records, if it applies
- 3. The diagnosis and the expected period-of-time the member will need the drug or equipment
- 4. If billing an unlisted code, a complete description of the service and the itemized bill
- 5. If photos are a part of the clinical records, please send copies since originals will not be returned

To ensure proper identification and tracking of this claim, we'll need the subscriber's name, patient's name and the subscriber's ID number. Just attach the information to this document and return it to us at P.O. Box 14089, Attn: ICMC, Lexington, KY 40512. Or, to expedite this process, you can fax the information to 859-455-8650. You have 45 days from the date of this statement to send us this information. If we don't receive it, we'll deny the claim. You will have a right to appeal the denial at that time. [D41]

For Questions Regarding This Claim P.O. BOX 981106 EL PASO TX 79998-1106 USA

CALL 1-800-624-0756 FOR ASSISTANCE

Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility: \$83.98

Claim Payment: \$329.20

Total Payment to: Matthew B McAuliffe \$533.07



Payment Address: MONITORING ASSOCIATES LLC PO Box 29650 Phoenix AZ 85038

Explanation Of Benefits

Please Retain for Future Reference

Printed: 10/09/2023 **Page:** 17 of 17

Matthew B McAuliffe

 PIN:
 0007066969

 TIN:
 XXXXXXXX2508

 Trace Number:
 882328001006037

 Trace Amount:
 \$2,591.25

If you are a non-contracted provider and disagree with our decision, you can appeal using the information provided below:

Pursuant to federal regulations governing the Medicare Advantage program, non-contract providers may request reconsideration of a Medicare Advantage plan payment denial determination. To appeal a claim denial, submit a written request within 60 days of the remittance notification date and include:

- A statement indicating factual or legal basis for appeal
- A signed waiver of liability form http://www.aetnamedicare.com/documents/individual/website/provider_waiver_of_liability.pdf
- A copy of the original claim
- A copy of remit notice showing the denial
- Any additional information, clinical record or documentation

Mail the appeal request to: Medicare Part C Appeals P.O. Box 14067 Lexington KY 40512

Fax: 724-741-4953

If you are a contracted provider and disagree with our decision, you can dispute using the information provided below:

Mail the appeal request to: Medicare Provider Appeals P.O. Box 14835 Lexington KY 40512

Fax: 860-900-7995

Protecting the privacy of member health information is a top priority. When contacting us about this statement or for help with other questions, please be prepared to provide your provider number, tax identification number (TIN), or Social Security number (SSN), in addition to the member's ID number.