aetna®

P.O. BOX 981106
EL PASO TX 79998-1106
USA

Claim Payment

Please Retain for Future Reference

Printed: 10/24/2023
Page: 1 of 4

Andrew C Hsu
PIN: 0005875850
TIN: XXXXXXXX2508
Trace Number: 882329601018557
Trace Amount: $455.55

MONITORING ASSOCIATES LLC
PO BOX 29650
PHOENIX AZ 85038

aetna®

P.O. BOX 981106
EL PASO TX 79998-1106
USA

ID No: XXXXXXXX2508
Seq No: 000000004

Trace No: 601018557
Acct: 09146

51 - 44
119 CT

10-24-2023

NON-NEGOTIABLE NON-NEGOTIABLE

VOID AFTER ONE YEAR

PAY ***Four Hundred Fifty Five Dollars and 55/100*** **********$455.55**

TO THE ORDER OF

MONITORING ASSOCIATES LLC
PO BOX 29650
PHOENIX AZ 85038

Bank of America

VOID VOID

766 (10-02)

Payment was made via Electronic Funds Transfer

Explanation Of Benefits

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Provider Address:
Andrew C Hsu
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Medical providers: sign up before it's your turn

Enroll for directly deposited payments. Just go to **PayerEnrollServices.com**. If you don't enroll to receive payments by direct deposit, you may receive future payments by virtual credit card. You can get electronic Explanation of Benefits (EOB) statements from our provider portal on Availity®. To do so, go to **Availity.com** and register.

Patient Name: SHERRY L KATZ (self)

Claim ID: **EZAC64XJ303** Recd: **10/19/23** Member ID: **101132262400** Patient Account: **0.2877002**
Member: **SHERRY L KATZ** DIAG: **M48.02**
Group Name: **Aetna Medicare Prime Plus Plan (HMO-POS)** Group Number: **000003-NV00 0021**
Product: **Direct Access POS - Medicare (Aetna)**
Contract State: **NV** Funding: **Insured**
Aetna Health Inc. Network Status: **Out-of-Network**

SERVICE DATES	PL	SERVICE CODE	NUM. SVCS	SUBMITTED CHARGES	ALLOWABLE AMOUNT/QPA	COPAY AMOUNT	NOT PAYABLE	SEE REMARKS	DEDUCTIBLE	CO INSURANCE	PATIENT RESP	PAYABLE AMOUNT
01/30/23	21	9593926	1.0	3,814.00			2.34	1				114.90
							3,696.76	2				
01/30/23	21	9593826	1.0	3,107.00			0.90	1				43.96
							3,062.14	2				
01/30/23	21	9595526	1.0	1,755.00			1.05	1				56.77
							1,702.34	3				
								2				
01/30/23	21	9586126	1.0	1,614.00			1.61	1				86.83
							1,533.45	3				
								2				
01/30/23	21	9586126	1.0	1,614.00			1.61	1				86.83
		XU					1,533.45	3				
								2				
01/30/23	21	9586826		1,310.00			1,310.00	4				0.00
01/30/23	21	9586826	1.0	1,310.00			1.23	1				66.26
		XU					1,248.53	3				
								2				
01/30/23	21	95999		7,200.00			7,200.00	5				0.00
TOTALS				**21,724.00**			**21,295.41**					**455.55**

ISSUED AMT: $455.55

Remarks:

1 - *This adjustment in provider payment reflects recent changes made in CMS/Medicare reimbursement levels due to sequestration. The members cost share is not affected by this adjustment. We have deducted the members cost share from the original allowed amount and withheld the sequestration adjustment of the remaining balance payable to the provider. [M52]*
2 - *Payment made according to Medicare allowable rate. [P49]*
3 - *The amount paid reflects a physician incentive for performing services in a zip code area that is qualified for the Health Professional Shortage Areas (HPSA) bonus program. [MI7]*
4 - *Procedures designated as bilateral should not be billed with multiple units. Payment has been based on one unit. [DXT]*
5 - *We need more details to complete our review. Please send us:*

1. The clinical details to support the medical necessity for this service. This includes details around the drugs, DME and implants.
2. Copies of current history and the physical exam, office or nursing notes, operative report, lab or diagnostic testing results, administration notes and air ambulance transportation records, if it applies

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Patient Name: SHERRY L KATZ (self)

Remarks (contd):

3. The diagnosis and the expected period-of-time the member will need the drug or equipment
4. If billing an unlisted code, a complete description of the service and the itemized bill
5. If photos are a part of the clinical records, please send copies since originals will not be returned

To ensure proper identification and tracking of this claim, we'll need the subscriber's name, patient's name and the subscriber's ID number. Just attach the information to this document and return it to us at P.O. Box 14089, Attn: ICMC, Lexington, KY 40512. Or, to expedite this process, you can fax the information to 859-455-8650. You have 45 days from the date of this statement to send us this information. If we don't receive it, we'll deny the claim. You will have a right to appeal the denial at that time. [D41]

For Questions Regarding This Claim
P.O. BOX 981106 EL PASO TX 79998-1106
USA
CALL 1-800-624-0756 FOR ASSISTANCE
Note: All Inquiries should reference the ID number above for prompt response.

Total Patient Responsibility:	$0.00
Claim Payment:	$455.55

[redacted] Total Payment to: Andrew C Hsu ***$455.55***

If you are a non-contracted provider and disagree with our decision, you can appeal using the information provided below:

Pursuant to federal regulations governing the Medicare Advantage program, non-contract providers may request reconsideration of a Medicare Advantage plan payment denial determination. To appeal a claim denial, submit a written request within 60 days of the remittance notification date and include:

- A statement indicating factual or legal basis for appeal
- A signed waiver of liability form http://www.aetnamedicare.com/documents/individual/website/provider_waiver_of_liability.pdf
- A copy of the original claim
- A copy of remit notice showing the denial
- Any additional information, clinical record or documentation

Mail the appeal request to:
Medicare Part C Appeals
P.O. Box 14067
Lexington KY 40512
Fax: 724-741-4953

If you are a contracted provider and disagree with our decision, you can dispute using the information provided below:

Mail the appeal request to:
Medicare Provider Appeals
P.O. Box 14835
Lexington KY 40512
Fax: 860-900-7995

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Protecting the privacy of member health information is a top priority. When contacting us about this statement or for help with other questions, please be prepared to provide your provider number, tax identification number (TIN), or Social Security number (SSN), in addition to the member's ID number.