

CLKQ

17 Jun 2024

01 Feb 2024 - 30 Apr 2024

492301



Nilakanthe Basavaraj Iranna
502 TRAFFORD HOUSE Cherrydown East
Basildon
Essex
SS16 5GW

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Basildon
Essex, SS16 5GW

Your previous balance brought forward: **£40.54**
DEBIT

Total cost for this period: £126.63

What you've paid us (total): £0.00

Your new balance on 17 Jun 2024: **£167.17**
DEBIT

Our records indicate you have not set up a payment arrangement. Please set up a payment arrangement as soon as possible to avoid late payment fees.

Invoice number: 189329



includes VAT at 5.00% of £6.03

£126.63

1185 kWh at 8.6100p per kWh £102.03

Meter readings :

01 Feb 2024 25977 kWh Estimate

30 Apr 2024 27162 kWh Estimate

Communal Facility Charge

90 days at 27.3300p per day £24.60

Total cost for this period £126.63

includes VAT of £6.03

One or more readings on your bill are estimates: please update them online or by contacting us using the contact details found on the reverse of this bill.

VAT number: 133 0092 61

Please turn over for more information >>>>>>>>>>

Ways to pay your bills

Payments are due within 28 days of bill issue date.

We offer the following convenient and secure payment methods:

- Online: www.evinoxresidential.co.uk
- Web App: Available to download from the above website (not supported by Firefox browser)
- Bank transfer: Account number 68861960, Sort Code 30-98-36. Please quote customer number and address with each payment.
- Telephone: 01372 746537
- Payzone: please go to www.payzone.co.uk to find your nearest Payzone store and use the card provided when you moved in.
- Cheque: payable to "Evinox Residential Ltd". Please quote your customer number on the back and post your cheque to Evinox Residential Ltd, Unit 37, Barwell Business Park, Leatherhead Road, Chessington, KT9 2NY

If payment is not received within the 28-day period, your account might be subject to additional charges.

What is a communal heat network?

The heating and hot water system in your home is connected to a communal heat network. This means there is an energy centre that distributes hot water around the building to a heat interface unit in each home.

Meter readings

Your heat interface unit features a built-in smart meter that accurately records the energy you use for heating and hot water. Your smart meter is read remotely via a communication network, so you don't need to provide us with your meter readings.

How is my tariff calculated?

Evinox are employed on behalf of your property management company as a billing agent. Your tariff is calculated and reviewed regularly. To calculate the tariff of a unit of heat, we divide the energy for the plant room by the total metered energy usage of properties across the development, connected to the communal heat network. This provides the unit price for each kWh of heat used on site. You can find out more in our "Fair tariff policy" leaflet supplied in your Welcome Pack.

Can I change supplier?

You are connected to a communal heat network system and therefore you cannot change your energy supplier independently. With a communal heating system there is one energy supply for the whole building/scheme rather than an individual supply to each property.

However, there are many benefits of being connected to a communal heating supply, such as lower running costs and an environmentally friendly system.

Additional charges

You might have additional charges added to your bill for the following:

- Late payment - £23.50

Please call our office with any questions and to make payment, or to set up a payment arrangement to avoid these charges where possible.

Communal Facility Charge

The Communal Facility Charge covers the cost of the billing service that Evinox provide and may include other costs specific to your property agreement. The Communal Facility Charge is set by your building manager, this appears on your bill as a daily charge.

How can I reduce my bills?

Be energy aware: the best way to reduce your bill is to use less energy.

Please refer to your system user guide for recommended heat settings. For useful tips about how to reduce energy use please review the advice on the Energy Trust Website: www.energysavingtrust.org.uk

Don't have an online account?

Register today to access the following facilities:

- Your current balance
- Latest meter readings
- Tariff rate details
- Payment history
- Downloadable documents and user guides
- Direct Debit set up
- Payments

www.evinoxresidential.co.uk/residents/register

Any questions?

- Email us: billing@evinoxresidential.co.uk
- Call us: 01372 746537
(Monday to Friday, 8am to 5pm - Excluding Bank holidays)
- Write to us: Evinox Residential Ltd, Unit 37 Barwell Business Park, Leatherhead Road, Chessington, KT9 2NY