

Samuel Hirsch

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Experience

Site IT Operations Manager

Sep 2022-Present

Procter & Gamble, Green Bay, WI

- Lead cross functional teams to deliver on multiple projects with sitewide impact
- Eliminated 45 hardware compliance gaps by assessing local IT infrastructure versus company standard
- Created automated data flows in Power BI eliminating manual data entry for managerial positions saving the company an estimated \$900k per year from time savings
- Delivered sitewide project to refresh over 500 pieces of network gear to improve network reliability
- Maintained company IT compliance standards leading to perfect IT scores for sitewide audit
- Managed incidents, changes, and requests for networking and IT services for entire manufacturing site
- Lead daily standup to ensure progress is being maintained on all current and upcoming tasks
- Report IT updates to all stakeholders, including the plant leadership team
- Maintain and deliver process improvements for scaled corporate solutions for end users

Education

Bachelor of Science, Computer Science

Sep 2018- May 2021

Columbia College Chicago, Chicago, IL

- Delivered group projects through Game Jam Club to get exposed to quick deadlines and new teams
- Minored in Computer Art and Animation to develop skills in product design and animation
- Delivered 8 software projects in regards to game development, web applications, and 3D modeling
- Optimized software projects through an iterative process to drive product improvements over time

Skills and Qualifications

Technical Skills: Power BI, Javascript, SQL, C++, Networking, Office 365, Azure Databricks, C#, Data Analytics, Jira, Github, Automation, Web Development

Soft Skills: Project Managing, Written Communication, Oral Communication, Working with multidisciplinary teams, Incident Management, Research, Enabling Others, Teamwork