

# Red Hat Partner Program

How do I work with Red Hat

## WHY PARTNER WITH RED HAT



CUSTOMERS



BOOKINGS

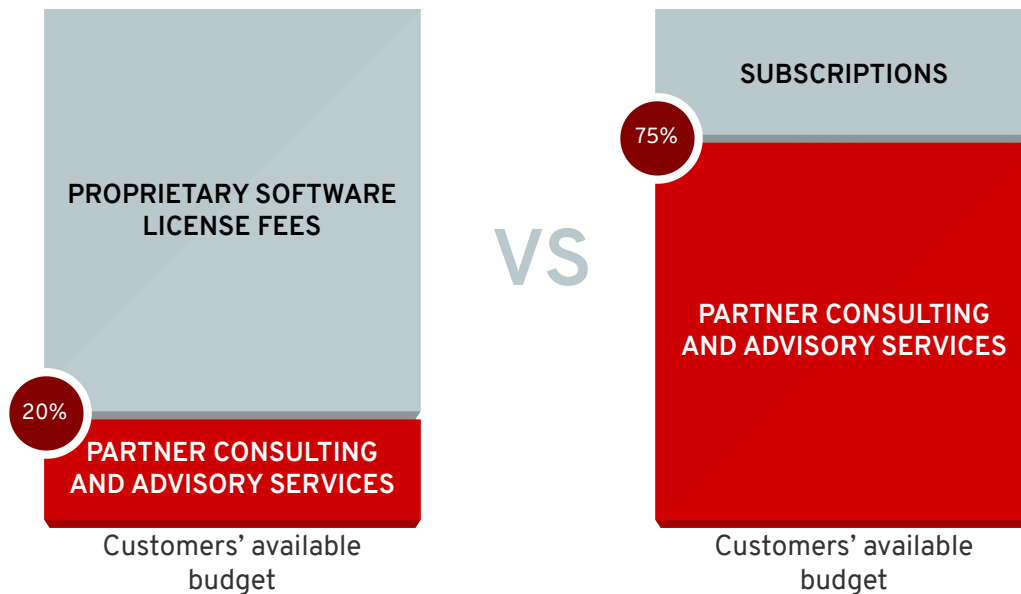


REVENUES



PROFITS

## ACCESS MORE OF YOUR CUSTOMERS' I.T. BUDGET



# Partners Deliver over 70% of Red Hat Bookings

## Leading with Three Technologies

# \$10B

**Services when Red Hat Enterprise Linux is sold**

The Red Hat Enterprise Linux Ecosystem will make \$15 Billion in 2019

For every \$1.00 of Red Hat revenue in 2019, Partners make \$5-\$10

# 343% ROI

**OpenShift Container Platform**

Interviewed organizations experienced benefits of \$4.3M over three years versus costs of \$981K, adding up to a net present value (NPV) of \$3.4M and an ROI of 343%.

# 68%

**Ansible**

Productivity gains within IT infrastructure management teams

Source:

IDC Study: The RHEL Economy. <https://www.redhat.com/en/resources/idc-red-hat-enterprise-linux-economy>

The Business Value of Red Hat OpenShift, IDC, September 2016. <https://www.openshift.com/sites/default/files/idc-business-value-of-openshift.pdf>

IDC White Paper | Red Hat Ansible Automation Improves IT Agility and Time to Market. <https://www.redhat.com/en/resources/idc-business-value-red-hat-ansible-tower-summary>

# Details of Red Hat's Partner Program

# RED HAT PARTNER PROGRAMS EMEA

Open new streams with Red Hat technology subscriptions and services

## SOLUTION PROVIDERS

**Solution driven providers of product, service and integration**

Designed for all partners who either resell or influence sales of Red Hat solutions:

Value Added Resellers, channel partners, consultants and system integrator who help take Red Hat solutions to market and provide business and technology services to customers.

## CORPORATE RESELLERS

**Volume resellers**

Designed for partners primary focused on selling Red Hat products with high transaction volumes, with a business model that focuses mostly on reselling and rarely on providing technical or consulting services.

## INDEPENDENT SOFTWARE VENDOR (ISV)

**Creators and sellers of software running on Red Hat**

Designed for partners who own, develop, distribute and support commercially available applications that support or integrate with Red Hat technology.

## GLOBAL SYSTEM INTEGRATORS (GSI)

**System integration and solutions for global enterprise customers**

Designed for partners who demonstrate leadership, unique capabilities and commercial relationships with global enterprise customers.

The program accommodate those partners who also provide managed services, cloud services and consulting.

## CERTIFIED CLOUD & SERVICE PROVIDERS (CCSP)

**Service providers offering cloud, hosting and managed services**

Designed for who host and resell

Red Hat's portfolio of technologies through a monthly, pay-as-you go model that supports multi tenant, dedicated, and managed service delivery models.



# PROGRAM REQUIREMENTS

SOLUTION PROVIDERS	CORPORATE RESELLERS	INDEPENDENT SOFTWARE VENDOR (ISV)	GLOBAL SYSTEM INTEGRATORS (GSI)	CERTIFIED CLOUD & SERVICE PROVIDERS (CCSP)
<ul style="list-style-type: none"><li>• Accredited individuals (via OPEN)</li><li>• Red Hat Certified individuals</li><li>• Partner delivered services must be 30% on top of their business with Red Hat</li><li>• Specialization attainment</li><li>• Participation fee</li><li>• No annual minimum revenue target</li><li>• Annual membership checkpoints</li></ul>	<ul style="list-style-type: none"><li>• Accredited Individuals (via OPEN)</li><li>• Minimum annual revenue target</li><li>• Red Hat Certified individuals (upper levels)</li><li>• Mutually agreed business plan</li><li>• Forecast</li><li>• Annual membership checkpoints</li><li>• Participation fee</li></ul>	<ul style="list-style-type: none"><li>• Certified Red Hat Products</li><li>• Minimum annual revenue target</li><li>• Company Size</li><li>• Global Presence</li><li>• Customer References</li><li>• Participation fee</li></ul>	<ul style="list-style-type: none"><li>• Portfolio adoption</li><li>• Center of Excellence</li><li>• Accredited individuals (via OPEN)</li><li>• Red Hat Certified individuals</li><li>• Approved 12-month business plan</li><li>• Minimum annual company revenue and global points of service</li><li>• Designated alliance manager</li></ul>	<ul style="list-style-type: none"><li>• Approved business plan</li><li>• Red Hat product adoption</li><li>• Monthly recurring revenue</li><li>• Red Hat product support</li><li>• Marketing commitment</li><li>• Accredited individuals (via OPEN)</li></ul>

All partner subject to completion of Red Hat Partner Program application and acceptance Red Hat Partner Program Agreements

# GENERAL PARTNER BENEFITS

SOLUTION PROVIDERS

CORPORATE  
RESELLERS

INDEPENDENT  
SOFTWARE VENDOR  
(ISV)

GLOBAL SYSTEM  
INTEGRATORS  
(GSI)

CERTIFIED CLOUD &  
SERVICE PROVIDERS  
(CCSP)



GENERAL PARTNER  
BENEFITS



ACCESS  
RESOURCES



TRAINING  
BENEFITS



SALES  
BENEFITS



MARKETING  
BENEFITS





# PARTNER CONNECT FOR BUSINESS PARTNERS

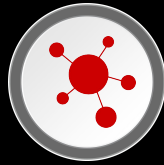


## ACCESS RESOURCES



## MANAGE YOUR BUSINESS

Manage account, user administration, view your status, check missing requirements, browse How-To Guides



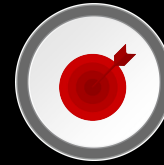
## ACCESS KEY TOOLS

Request NFR subscriptions, register and manage qualified opportunities, contact Red Hat directly, get latest news and content



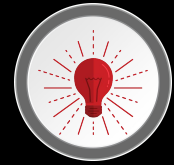
## CHOOSE FROM SALES AND TECHNICAL CONTENT

Download logos, access sales playbooks and kits, product pricing, sales content, get competitive insights



## LEVERAGE MARKETING AND SALES TOOLS

Utilize Partner Marketing Center, access to marketing resources and webinars, use Marketing development funds

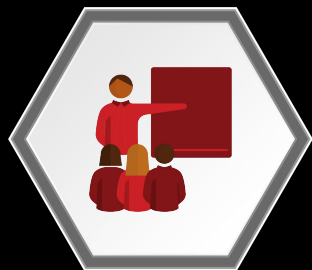


## BROWSE SALES AND TECHNICAL CONTENT

Visit Connect Hub with dynamic content, available whenever you need it, filter your results by:  
type, category, industry focus, product

Visit portal at: [partner.redhat.com/connectbusiness](https://partner.redhat.com/connectbusiness)

# TRAINING BENEFITS



## TRAINING BENEFITS



### RED HAT OPEN TRAINING

Role-specific,  
self-paced and  
instructor-assisted-  
led training courses



### SALES AND TECHNICAL SEMINARS

Designed for partners  
covering topics such as  
sales know how, best  
practices and product  
sales training



### TECHNICAL TRAINING DISCOUNT

Discounts off the  
MSRP price on Red  
Hat technical  
training courses



### ONLINE TECHNICAL LIBRARY - CONNECT HUB

Easy-to-use database of  
tagged, searchable  
resources



### RED HAT PRODUCT DEMO SYSTEM

Online demos  
created by  
Red Hat technical  
experts

[www.redhat.com/en/partners/open](http://www.redhat.com/en/partners/open)



# SALES BENEFITS



## SALES BENEFITS



### OPPORTUNITY REWARD PROGRAM

Obtain the ability to acquire additional margin when identify 'new business'



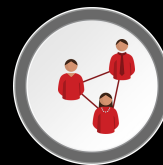
### ACCESS TO TRANSACTIONAL DISCOUNTS

Benefit from higher tiers with Red Hat's transactional volume discounts



### RENEWALS ANNUITY BUSINESS

Be eligible for subscription renewal revenue upon your client subscription expiration



### ACCESS TO SALES TEAMS AND DESIGNATED PARTNER ACCOUNT MANAGER

Network with sales teams to coordinate efforts to close sales opportunities



### DEMAND-GENE RATION CAMPAIGNS

Participate in Red Hat developed demand-generation campaigns



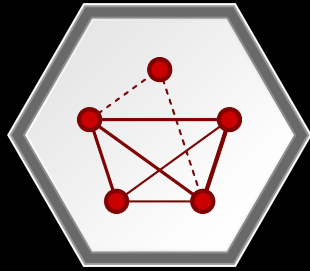
### MARKET DEVELOPMENT FUNDS (MDF)

Request market funds for activities designed to drive brand awareness, lead generation etc

[www.redhat.com/en/partners/Sales\\_Resources](http://www.redhat.com/en/partners/Sales_Resources)



# PROGRAMS BENEFITS

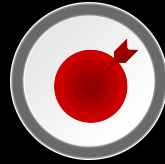


## MARKETING BENEFITS



### PARTNER PROGRAM CERTIFICATE

Receive program certificate to market your open source expertise and Red Hat relationship



### PARTNER PROGRAM LOGO WITH SPECIALIZATION MARK

Download logo on corresponding level of membership to market your Red Hat relationship



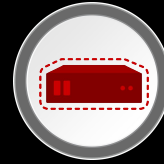
### CAMPAIGN TEMPLATES AND GUIDELINES

Use latest marketing campaign materials and guidelines provided by Red-Hat



### PARTNERSHIP PLAQUE

Advanced and Premier Solution Providers may receive a physical plaque to display their partnership and program membership level with Red Hat



### NOT FOR RESALE SUBSCRIPTIONS (NFR'S)

Access Red Hat subscriptions for the purpose of sales, marketing, enablement training and demos

[www.redhat.com/en/partners/Marketing\\_Resources](http://www.redhat.com/en/partners/Marketing_Resources)

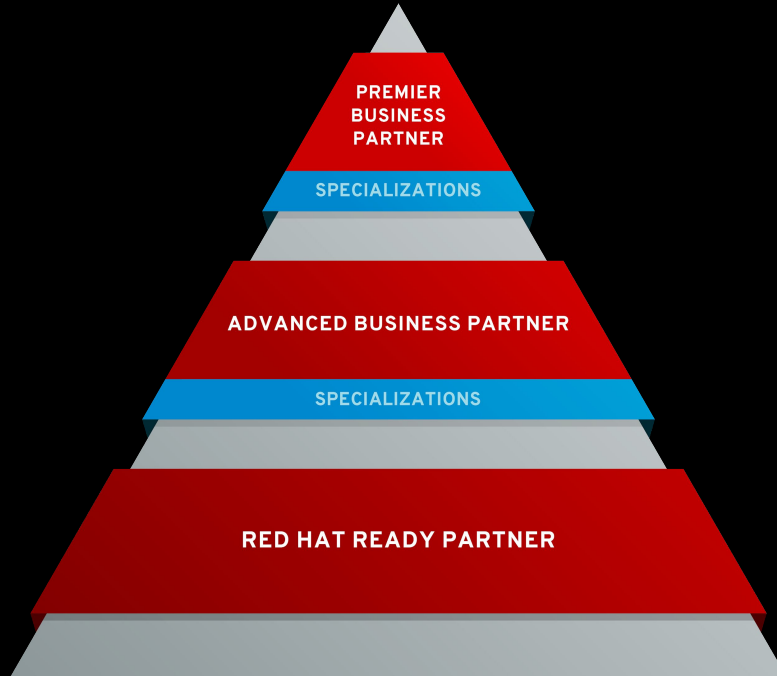
# PROGRAM DESIGNED BENEFITS

SOLUTION PROVIDERS	CORPORATE RESELLERS	INDEPENDENT SOFTWARE VENDOR (ISV)	GLOBAL SYSTEM INTEGRATORS (GSI)	CERTIFIED CLOUD & SERVICE PROVIDERS (CCSP)
<ul style="list-style-type: none"><li>• Opportunity Reward Program (12%, 10%, 6%)</li><li>• Transactional discounts via distribution</li><li>• Renewals annuity business</li><li>• Solution+ access</li><li>• Academic Program eligibility</li><li>• Program logos, certificates and plaques</li></ul>	<ul style="list-style-type: none"><li>• Opportunity Reward Program (5%, 3%)</li><li>• Transactional discounts via distribution</li><li>• Renewals annuity business</li><li>• Program logos, certificates and plaques</li></ul>	<ul style="list-style-type: none"><li>• Software Catalogue Listing</li><li>• Technology product certification</li><li>• Join business development</li><li>• Flexible Go-to-market business models:<ul style="list-style-type: none"><li>- Reseller</li><li>- Embedded</li><li>- SaaS</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Opportunity Reward Program (10%, 6%, 3%)</li><li>• Transactional discounts via distribution</li><li>• Renewals annuity business</li><li>• Solution based marketing collateral and campaigns</li><li>• Dedicated marketing contact</li><li>• Program logos, certificates and plaques</li><li>• JBoss Dev, COE</li></ul>	<ul style="list-style-type: none"><li>• Flexibility (pay-as-you-go model)</li><li>• Support (for all infrastructure components)</li><li>• Access (increase margins with management tools, specialized training and consulting services.</li></ul>



# Solution Provider Partner Program

# SOLUTION PROVIDER TRACK



The Red Hat Partner Program consists of three membership levels with specific benefits and tools corresponding to each level.



# PROGRAM SPECIALIZATIONS & SALES CONVERSATIONS

## Data Center Infrastructure

I.T. Optimization

I.T. Automation + Management

## Middleware Solutions

Cloud-Native Application Development

Agile Integration

## Cloud Infrastructure

Hybrid Cloud Infrastructure

I.T. Automation + Management\*





# **RED HAT ONLINE PARTNER ENABLEMENT NETWORK - OPEN**

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RED HAT OPEN TRAINING  
RED HAT PRODUCT DEMO SYSTEM  
ONLINE TECHNICAL LIBRARY

# DESIGNED TO FIT YOUR NEEDS



**RED HAT  
OPEN TRAINING**  
role-specific, self-paced  
training courses



**RED HAT PRODUCT  
DEMO SYSTEM**  
online demos created by  
Red Hat technical experts



**ONLINE TECHNICAL  
LIBRARY**  
easy to use database of  
tagged, searchable  
resources

# ROLES

## Red Hat OPEN



### **SALES**

Value pitch  
Qualification  
Competitive positioning  
Objection handling  
Pricing



### **SALES ENGINEER**

Technical sales  
Qualification  
Competitive positioning  
Objection handling and pricing  
How-to demo



### **DELIVERY**

Product installation  
App development  
Proof-of-concept delivery  
Solution architecture

# RED HAT OPEN & EMERGING TECH

## CLOUD

How To Sell Red Hat Cloud Suite  
Red Hat Cloud Suite Foundations  
Red Hat CloudForms Implementation (hybrid cloud)

## AUTOMATION

How To Sell Ansible Tower by Red Hat  
Automation with Ansible by Red Hat  
Ansible by Red Hat Foundations  
Ansible by Red Hat Implementation (coming soon)

## MOBILITY

How To Sell Red Hat Mobile Application Platform  
App Development with Red Hat Mobile Application Platform  
MBaaS Component Development with MAP  
Mobile Client App Development with Red Hat MAP

## PAAS

How To Sell Red Hat OpenShift  
Red Hat OpenShift 3 Implementation  
Red Hat OpenShift Container Platform Implementation

## INTEGRATION

Red Hat JBoss Fuse Application Deployment  
Introduction to Fuse Integration Services  
Red Hat 3scale API Management Platform Foundations  
Camel Development with Red Hat JBoss Fuse

## STORAGE

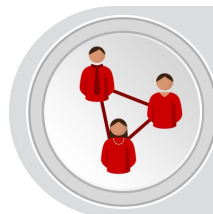
Red Hat Ceph Storage for OpenStack  
Red Hat Ceph Storage Foundations  
Red Hat Ceph Storage Implementation  
Red Hat Gluster Storage Foundations  
Red Hat Gluster Storage Implementation

# ENHANCE YOUR KNOWLEDGE OF RED HAT WITH RED HAT PRODUCT DEMO SYSTEM

Red Hat OPEN provides partners with access to the Red Hat Product Demo System. Partners can use demos as stand-alone learning exercises or in conjunction with Red Hat OPEN training courses.

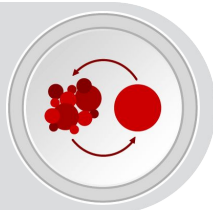
## PRODUCT DEMOS

Observe online product demos by Red Hat Experts



## DEMONSTRATE

Confidently speak to the technical details of Red Hat technologies



## ENHANCE

Learn and practice how to perform demos

## MOBILITY

Online, on-demand system can be anytime, anywhere

# ACCESS THE SAME CONTENT AS RED HAT EXPERTS WITH OUR ONLINE TECHNICAL LIBRARY

The Red Hat OPEN program offers a robust online **technical library** featuring an extensive, **easy-to-use** database of tagged, searchable resources, from product basics to advanced technologies and solutions and is managed by Red Hat solutions architects.

RED HAT  
**ONLINE PARTNER  
ENABLEMENT NETWORK**

Technical  
Library

## BENEFITS

- Reference architectures
- Sales and sizing guides
- Presentations and collateral
- Extensive, easy-to-use database
- Tagged, searchable resources
- Performance benchmarks
- Whitepapers
- Videos



[linkedin.com/company/red-hat](https://linkedin.com/company/red-hat)



[youtube.com/user/RedHatVideos](https://youtube.com/user/RedHatVideos)



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[twitter.com/RedHat](https://twitter.com/RedHat)