

GR 6307  
Public Economics and Development

3. The Personnel Economics  
of the Developing State:  
Delivering Services to the Poor

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# Outline

## Theory

Financial Incentives

Non-financial Incentives

Recruitment & Selection

Open Questions

# Outline

## Theory

Aghion & Tirole (JPE 1997) *Formal and Real Authority in Organizations*

Banerjee, Hanna & Mullainathan (2012) *Corruption*

Benabou & Tirole (AER 2006) *Incentives and Prosocial Behavior*

Besley & Ghatak (AER 2005) *Competition and Incentives with Prosocial Agents*

# Aghion & Tirole (1997): Model Setup

- ▶ Principal-agent framework: Agent is choosing among  $n \geq 3$  a priori identical projects.
- ▶ Project  $k$  has profit  $B_k$  for the principal and private benefit  $b_k$  for the agent.
- ▶ They can also do nothing:  $B_0 = b_0 = 0$
- ▶ Congruence:
  - ▶ Choosing the principal's preferred project gives her  $B$  and the agent  $\beta b$ .
  - ▶ Choosing the agent's preferred project gives him  $b$  and the principal  $\alpha B$ .
  - ▶  $0 < \alpha, \beta \leq 1$  are exogenous parameters

# Aghion & Tirole (1997): Model Setup

- ▶ Principal is risk neutral. Utility is

$$B_k - w$$

$w$  is wage paid to the agent

- ▶ Agent is risk averse and has limited liability:  $w \geq 0$ . Utility is

$$u(w) + b_k$$

Agent is so risk averse that  $w$  can't depend on outcomes

- ▶ Initially, nobody knows projects' payoffs. Gathering information is costly.
- ▶ If agent pays cost  $g_A(e)$  he learns the payoffs of all projects with probability  $e$ . With probability  $1 - e$  he learns nothing.
- ▶ Principal can pay cost  $g_P(E)$  to learn payoffs with probability  $E$ . With probability  $1 - E$  she learns nothing.

## Aghion & Tirole (1997): Authority

1. *P-formal authority*: The principal has formal authority. She may overrule the agent's recommendation.
  2. *A-formal authority*: The agent picks his preferred project and cannot be overruled by the principal.
- ▶ Contracts specify an allocation of formal authority to either the principal or the agent.
  - ▶ *Real authority*: Who actually gets to make the decision? Either because agent has formal authority or because P is just "rubber-stamping" agent's recommendation
  - ▶ Timing:
    1. Principal proposes a contract
    2. Parties gather information
    3. The party without formal authority communicates a subset of the projects' payoffs (s)he has learned
    4. The controlling party picks a project

# Aghion & Tirole (1997): Utilities

- Under  $P$ -formal authority, the utilities are:

$$u_P = \underbrace{EB}_{\text{P picks her preferred project}} + \underbrace{(1 - E) e \alpha B}_{\text{A suggests his preferred project}} - g_P(E)$$

$$u_A = \underbrace{E \beta b}_{\text{P picks her preferred project}} + \underbrace{(1 - E) e b}_{\text{A suggests his preferred project}} - g_A(e)$$

- Under  $A$ -formal authority, the utilities are:

$$u_P^d = \underbrace{e \alpha B}_{\text{A picks his preferred project}} + \underbrace{(1 - e) EB}_{\text{P suggests her preferred project}} - g_P(E)$$

$$u_A^d = \underbrace{e b}_{\text{A picks his preferred project}} + \underbrace{(1 - e) E \beta b}_{\text{P suggests her preferred project}} - g_A(e)$$

## Aghion & Tirole (1997): Basic Tradeoff

- ▶ In this model there is a basic tradeoff between loss of control and initiative.
- ▶ The reason is that efforts are *strategic substitutes*: The more effort the principal makes, the less the agent wants to (&vv).
- ▶ To see this, the FOCs for effort when the principal has formal authority are

$$(1 - \alpha e) B = g'_P(E)$$

$$(1 - E) b = g'_A(e)$$

- ▶ Both of these reaction curves slope *down*.
- ▶ Imagine the principal's effort became more costly:  $g'_P \uparrow$ 
  - ▶ Probability of learning the best project goes down. The principal loses real authority (control)
  - ▶ The reduction in  $E$  will encourage initiative by the agent:  $e \uparrow$ . The principal gains



# Aghion & Tirole (1997): Delegation

- ▶ If the principal cedes formal authority to the agent the effort FOCs become

$$\begin{aligned}(1 - e) B &= g'_P(E) \\ (1 - \beta E) b &= g'_A(e)\end{aligned}$$

- ▶ These yield an equilibrium  $(E^d, e^d)$  where
  - ▶  $e < e^d$ : Greater initiative by the agent
  - ▶  $E > E^d$ : Loss of formal *and* real authority to the agent.
  - ▶ Less effort required from principal
  - ▶ Agent is better off → slackens participation constraint so could lower wage

# Aghion & Tirole (1997): Span of Control

- ▶ Consider a principal with multiple agents where the principal doesn't want to delegate.
- ▶ How many agents to hire? How to encourage effort among many agents?
- ▶  $m$  identical agents. Each one solving the problem above.
- ▶ Principal's disutility is  $g_P(\sum_i E_i)$ , agents' tasks are independent. Fixed cost  $f$  per agent.

$$u_P = \sum_i [E_i B + (1 - E_i) e_i \alpha B - f] - g_P \left( \sum_i E_i \right)$$

# Aghion & Tirole (1997): Span of Control

- ▶ Assume a symmetric equilibrium, each agent gets the same effort  $E$  from the principal. FOCs are

$$\begin{aligned}(1 - \alpha e) B &= g'_P(mE) \\ (1 - E) b &= g'_A(e)\end{aligned}$$

with solution  $\{E(m), e(m)\}$ .

- ▶ Principal's utility from  $m$  agents is

$$u_P(m) \equiv mR(E(m), e(m)) - g_P(mE(m))$$

where  $R(E(m), e(m)) \equiv E(m) B + [1 - E(m)] e(m) \alpha B - f$  is revenue per agent.

# Aghion & Tirole (1997): Span of Control

- ▶ The optimal team size  $m$  then satisfies

$$\begin{aligned} \frac{du_P}{dm} = & \underbrace{R(E(m), e(m))}_{\text{extra revenue}} - \underbrace{E(m) g'_P(mE(m))}_{\text{overload cost}} \\ & \underbrace{\hspace{10em}}_{\text{Marginal profit} < 0} \\ & + \underbrace{m \frac{\partial R}{\partial e} \frac{\partial e}{\partial m}}_{\text{initiative effect} > 0} = 0 \end{aligned}$$

- ▶ Principal commits to overhiring, being overloaded and underinvesting in  $E$  in order to encourage initiative  $e$

## Aghion & Tirole (1997): Wages and Effort

- ▶ Now reintroduce wage effects in the model where the principal has formal authority.
- ▶ How do changes in wages affect real authority?
- ▶ Suppose that two of the projects are relevant and give the principal profits of  $B$  and  $0$ . This implies  $\alpha = \beta$  = probability they have the same preferred project.
- ▶ The agent gets a wage  $w \geq 0$  when the principal's profit is  $B$
- ▶ Principal's net gain is now  $B - w$
- ▶ If the agent has information and real authority, his average net payoff is

$$\tilde{b} = \begin{cases} \underbrace{b}_{\text{choose preferred proj}} + \underbrace{\alpha u(w)}_{\text{w/pr } \alpha, \text{ congruence}} & \text{if } u(w) < b \\ \underbrace{u(w)}_{\text{choose principal's preferred proj}} + \underbrace{\alpha b}_{\text{w/pr } \alpha, \text{ congruence}} & \text{if } u(w) \geq b \end{cases}$$

# Aghion & Tirole (1997): Wages and Effort

- Now the FOCs are

$$(1 - \alpha e) \tilde{B} = g'_P(E)$$

$$(1 - E) \tilde{b} = g'_A(e)$$

- Denote solution to this as  $\{E(w), e(w)\}$ . Then by backward induction solve for  $w$

$$\frac{du_P}{dw} = \underbrace{(1 - E) \alpha (B - w)}_{\text{additional effort}} \frac{de}{dw} - \underbrace{[E + (1 - E) e \alpha]}_{\text{higher wage bill}}$$

- Higher wages increase real authority:
  1. Stronger incentives  $\rightarrow$  agent more likely to make a recommendation
  2. Principal monitors less  $\rightarrow$  less likely to overrule the agent

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## Banerjee *et al.* 2012: Setup

- ▶ The government is allocating “slots” through a bureaucrat
- ▶ Continuum of slots of size 1 to be allocated to population of size  $N > 1$
- ▶ 2 types of agents,  $H$  and  $L$  with masses  $N_H, N_L$ .
- ▶ Social value of a slot for type  $H$  if  $H$ ,  $L$  for type  $L$ ,  $H > L$
- ▶ private benefits are  $l$ , and  $h$ , and ability to pay is  $y_h \leq h$  and  $y_l \leq l$  due to credit constraints.



## Banerjee *et al.* 2012: Setup

- ▶ Testing technology. Test for an amount of time  $t$
- ▶ probability type  $L$  fails (outcome  $F$ ) is  $\phi_L(t)$ ,  $\phi'_L(t) \geq 0$
- ▶ Type  $H$  never fails (always get outcome  $S$ ) if she wants to pass.
- ▶ Both can opt to deliberately fail
- ▶ Cost of testing is  $\nu t$  to the bureaucrat and  $\delta t$  to the applicant

# Banerjee *et al.* 2012: Possible Mechanisms

- ▶ Bureaucrats announce direct mechanisms that they commit to ex ante.
- ▶ A mechanism is a vector  $R = (t_x, p_{xr}, \pi_{xr})$ 
  - ▶  $t_x$  amount of testing of each announced type  $x = H, L$
  - ▶  $\pi_{xr}$  is the probability of getting a slot if announce type  $x$  and get result  $r = F, S$
  - ▶  $p_{xr}$  is the price paid by  $xr$
- ▶ Restrict to winner-pay mechanisms
- ▶ 2 incentive compatibility constraints:
  1. High types prefer not to mimic low types:

$$\pi_{HS} (h - p_{HS}) - \delta t_H \geq \pi_{LS} (h - p_{LS}) - \delta t_L$$

2. Low types don't mimic high types:

$$\begin{aligned} & \pi_{LS} (l - p_{LS}) [1 - \phi_L(t_L)] + \pi_{LF} (l - p_{LF}) \phi_L(t_L) - \delta t_L \\ & \geq \pi_{HS} (l - p_{HS}) [1 - \phi_L(t_H)] + \pi_{HF} (l - p_{HF}) \phi_L(t_H) - \delta t_H \end{aligned}$$

# Banerjee *et al.* 2012: Possible Mechanisms

- ▶ Clients can also walk away → 2 participation constraints:

1. High types don't walk away

$$\pi_{HS} (h - p_{HS}) - \delta t_H \geq 0$$

2. Low types don't walk away

$$\pi_{LS} (l - p_{LS}) [1 - \phi_L(t_L)] + \pi_{LF} (l - p_{LF}) \phi_L(t_L) - \delta t_L \geq 0$$

- ▶ There is only a mass 1 of slots so

$$N_H \pi_{HS} + N_L \pi_{LS} [1 - \phi_L(t_L)] + N_L \pi_{LF} \phi_L(t_L) \leq 1$$

- ▶ Finally the clients can't borrow, so they can't pay more than they have

$$p_{Hr} \leq y_H, \quad r = F, S$$

$$p_{Lr} \leq y_L, \quad r = F, S$$

- ▶ Define  $\mathbf{R}$  as the set of rules  $R$  that satisfy these constraints

# Banerjee et al. 2012: Rules

- ▶ The government sets rules  $\mathcal{R} = (T_x, P_{xr}, \Pi_{xr})$ 
  - ▶  $T_x$  are permitted tests  $t_x$
  - ▶  $P_{xr}$  are permitted prices for each type
  - ▶  $\Pi_{xr}$  are permitted assignment probabilities  $\pi_{xr}$
- ▶ Assume that  $\mathcal{R}$  is feasible: There's at least one  $R \in \mathbf{R}$  satisfying the rules.
- ▶ If  $\mathcal{R}$  is not a singleton, then the bureaucrat has *discretion*.
- ▶ Government also chooses  $p$  a price the bureaucrat has to pay the government for each slot he gives out.

## Banerjee et al. 2012: Bureaucrats

- For each mechanism  $R \in \mathbf{R} \cap \mathcal{R}$  that follow the rules, the bureaucrat's payoff is

$$\underbrace{N_H \pi_{HS} (p_{HS} - p)}_{\text{profits from } H \text{ types}} + \underbrace{N_L \pi_{LS} (p_{LS} - p) (1 - \phi_L(t_L))}_{\text{profits from } L \text{ types who pass}} \\ + \underbrace{N_L \pi_{LF} (p_{LF} - p) \phi_L(t_L)}_{\text{profits from } L \text{ types who fail}} - \underbrace{\nu N_H t_H - \nu N_L t_L}_{\text{costs of testing}}$$

- If the bureaucrat uses a mechanism  $R \in \mathbf{R} \cap \mathcal{R}^c$  that's against the rules, there's an extra cost  $\gamma$  of breaking the rules.
- Assume  $\gamma$  comes from a distribution  $G(\gamma)$ . As a result,  $R(\mathcal{R}, \gamma)$  will be the mechanism chosen by a bureaucrat with corruption cost  $\gamma$  when the rule is  $\mathcal{R}$

# Banerjee et al. 2012: The Government

- ▶ Assume the government only cares about social value of slots (Could generalize. How?)
- ▶ Government's objective is to choose the rules  $\mathcal{R}$  to maximize

$$\begin{aligned}
 & \underbrace{\int N_H \pi_{HS} (R(\mathcal{R}, \gamma)) H dG(\gamma)}_{\text{(expected) social value of slots to } H} \\
 & + \underbrace{\int N_L \pi_{LS} (R(\mathcal{R}, \gamma)) [1 - \phi_L(t_L(R(\mathcal{R}, \gamma)))] L dG(\gamma)}_{\text{social value of slots to } L \text{ who pass test}} \\
 & + \underbrace{\int N_L \pi_{LF} (R(\mathcal{R}, \gamma)) \phi_L(t_L(R(\mathcal{R}, \gamma))) L dG(\gamma)}_{\text{social value of slots to } L \text{ who fail test}} \\
 & - \underbrace{\int (\nu + \delta) N_H t_H (R(\mathcal{R}, \gamma)) dG(\gamma)}_{\text{social cost of testing } H} - \underbrace{\int (\nu + \delta) N_L t_L (R(\mathcal{R}, \gamma)) dG(\gamma)}_{\text{social cost of testing } L}
 \end{aligned}$$

## Banerjee et al. 2012: 4 Cases

Valuation of Slot	Agent's Relative Ability to Pay	
	$y_H > y_L$	$y_H \leq y_L$
$h > l$	Case I: Alignment	Case III: Inability to Pay
$h \leq l$	Case II: Unwillingness to Pay	Case IV: Misalignment

- ▶ Case I: Social and private value rankings align
  1. Pure market case  $H = h = y_H$ ,  $L = l = y_L$
  2. Choosing an efficient contractor:  $H$  types are more efficient, make more money  $h > l$ . Also probably  $y_H = h$  and  $y_L = l$
  3. Allocating import licenses:  $H$  types make most profits. But credit constraints might bind:  $y_H < h = H$  and  $y_L < l = L$

## Banerjee et al. 2012: 4 Cases

Valuation of Slot	Agent's Relative Ability to Pay	
	$y_H > y_L$	$y_H \leq y_L$
$h > l$	Case I: Alignment	Case III: Inability to Pay
$h \leq l$	Case II: Unwillingness to Pay	Case IV: Misalignment

- ▶ Case II: Seems pretty unlikely.
  1. A merit good? e.g. subsidized condoms.  $H$  are high risk types. But they like risk so  $h < l$ . Could also be richer so  $y_H > y_L$ .



## Banerjee et al. 2012: 4 Cases

Valuation of Slot	Agent's Relative Ability to Pay	
	$y_H > y_L$	$y_H \leq y_L$
$h > l$	Case I: Alignment	Case III: Inability to Pay
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- ▶ Case III: Social and private values are aligned, but the high value types can't afford it as much as the low value types
  1. Hospital beds.  $H$  needs bed urgently (e.g. cardiac vs cosmetic surgery).  $H = h > L = l$ . But no reason to assume  $H$  can afford more. e.g.  $y_H = y_L = y$
  2. Targeting subsidized food to the poor.  $H = h > L = l$  but  $y_H < y_L$
  3. Allocating government jobs. Best candidates also value job the most (possibly because of private benefits!). But constrained in how much they can pay for the job up front.

## Banerjee et al. 2012: 4 Cases

Valuation of Slot	Agent's Relative Ability to Pay	
	$y_H > y_L$	$y_H \leq y_L$
$h > l$	Case I: Alignment	Case III: Inability to Pay
$h \leq l$	Case II: Unwillingness to Pay	Case IV: Misalignment

- ▶ Case IV: The government wants to give the slots to those who value it the least
  1. Law enforcement: Slot is avoiding jail  $H > 0 > L$ ,  $y_H = y_L = y$ ,  $h = l > 0$
  2. Driving licenses. Bad drivers more likely to get in trouble, so  $H > 0 > L$ ,  $y_H = y_L = y$ .  $h < l$
  3. Procurement: Imagine there are high and low quality firms. The slot is the contract. Want to buy from high quality firms ( $H > L$ ) even though costs higher ( $l > h$ ). Without credit constraints,  $y_H = h$  and  $y_L = l$

## Banerjee et al. 2012: Alignment

- ▶ Assume  $N_H < 1$  but  $L > 0$  so optimal to give leftover slots to  $L$
- ▶ We will analyze 4 possible mechanisms:
  1. The socially optimal mechanism
  2. All slots to the highest bidder: The *auction* mechanism
  3. Pay to avoid missing out on a slot: The *monopoly* mechanism
  4. Using testing to deter mimicry: The *testing* mechanism
- ▶ We will characterize each mechanism and show when the bureaucrat will pick each one

# Banerjee et al. 2012: Alignment

- Candidate solution:

$$p_H = y_L + \epsilon, p_L = y_L$$

$$\pi_H = 1, \pi_L = \frac{1 - N_H}{N_L}$$

$$t_H = t_L = 0$$

- Low types can't mimic (can't afford  $p_H$ ). High types won't mimic as long as

$$\underbrace{h - (y_L + \epsilon)}_{\text{slot for sure at } p_H} \geq \underbrace{\frac{1 - N_H}{N_L} (h - y_L)}_{\text{slot w/pr } (1 - N_H)/N_L \text{ at price } p_L}$$

## Banerjee et al. 2012: Alignment

- ▶ This can always be guaranteed for small enough  $\epsilon$
- ▶ Affordable to  $H$  since  $y_H > y_L$
- ▶ Feasible since  $\pi_L$  chosen to satisfy slot constraint
- ▶ Let  $E$  be set of  $\epsilon$ s such that this mechanism is in  $\mathcal{R}$
- ▶ Will the bureaucrat choose  $\epsilon \in E$ ? Given the fixed cost of breaking the rules, if he breaks them, he'll maximize his profits.

## Banerjee et al. 2012: Alignment

- ▶ How can the bureaucrat extract more rents? Given  $\pi_L$  the highest price he can charge  $H$ s is

$$p_H = p_H^* = \min \left\{ y_H, y_L + (h - y_L) \frac{N - 1}{N_L} \right\}$$

- ▶  $\Rightarrow$  Auction mechanism

$$\begin{aligned} p_H &= p_H^*, p_L = y_L \\ \pi_H &= 1, \pi_L = \frac{1 - N_H}{N_L} \\ t_H &= t_L = 0 \end{aligned}$$

## Banerjee et al. 2012: Alignment

- ▶ The auction mechanism still leave  $H$ 's positive surplus:  $p_H^* < y_H$ . Can the bureaucrat extract more?
- ▶ He needs to satisfy the mimicry constraint. So he can play with  $\pi_L$  to do this and maybe get more money.
- ▶  $\Rightarrow$  the Monopoly mechanism.

$$\begin{aligned} p_H &= \tilde{p}_H \leq y_H, \quad p_L = y_L \\ \pi_H &= 1, \quad \pi_L = \min \left\{ \frac{h - \tilde{p}_H}{h - y_L}, \frac{1 - N_H}{1 - N_L} \right\} \\ t_H &= t_L = 0 \end{aligned}$$

- ▶ Note, this mechanism is inefficient whenever  $\pi_L < (1 - N_H) / (1 - N_L)$ . Slots are wasted

## Banerjee et al. 2012: Alignment

- ▶ Will the bureaucrat prefer the auction or monopoly mechanism?
- ▶ The profits to the bureaucrat from the monopoly mechanism are

$$N_H (\tilde{p}_H - p) + N_L \frac{h - \tilde{p}_H}{h - y_L} (y_L - p)$$

- ▶ Note that at  $\tilde{p} = y_L + (h - y_L) (N - 1) / N_L$  he gets the auction mechanism profit
- ▶ Profits are increasing in  $\tilde{p}_H$  iff

$$N_H > N_L \frac{y_L - p}{h - y_L}$$

- ▶ If this condition holds, the monopoly mechanism with  $\tilde{p}_H = y_H$  dominates.



## Banerjee et al. 2012: Alignment

- ▶ Finally, consider the testing mechanism:

$$p_H = \min \left\{ y_H, h - (h - l) \frac{1 - N_H}{N_L} \right\}, p_{LS} = p_{LF} = y_L$$

$$\pi_H = 1, \pi_{LS} = \pi_{LF} = \frac{1 - N_H}{N_L}$$

$$t_H = 0, t_L = \max \left\{ 0, \frac{1}{\delta} \min \left\{ (h - y_L) \frac{1 - N_H}{N_L} - (h - y_H), \right. \right. \\ \left. \left. (l - y_L) \frac{1 - N_H}{N_L} \right\} \right\}$$

- ▶ Aim: Use testing to relax the IC constraint that  $H$ s don't mimic  $L$ s

## Banerjee et al. 2012: Alignment

- ▶ Note testing here is completely wasteful: Nothing depends on the outcome.
  - ▶  $H$  types more likely to pass, so don't want to reward passing (trying to discourage pretending to be  $L$ )
  - ▶  $H$  types can fail on purpose, so don't want to reward failing
- ▶ Testing relaxes the IC constraint though:

$$h - p_H \geq (h - y_L) \frac{1 - N_H}{N_L} - \delta t_L$$

- ▶ RHS decreasing in  $t_L$  so can increase  $p_H$
- ▶ Can't go past  $y_H$  so

$$\delta t_L \leq h - y_H - (h - y_L) \frac{1 - N_H}{N_L}$$

- ▶ Also can't scare away all the  $L$ s

$$\delta t_L \leq (l - y_L) \frac{1 - N_H}{N_L}$$

## Banerjee et al. 2012: Alignment

- ▶ This doesn't exhaust all possible mechanisms, but they're useful archetypes. So which one will the bureaucrat choose?
- ▶ Scenario 1: Suppose that  $(h - y_L) \frac{N-1}{N_L} + y_L \geq y_H$ . Now the auction mechanism extracts the most rents. The government gives the bureaucrat full discretion and sets  $p$  to divide the surplus between them.
- ▶ Scenario 2:  $(h - y_L) \frac{N-1}{N_L} + y_L < y_H$  but testing is a) easy:  $\nu = 0$ , and b) effective,  $y_H \leq h - (h - l) \frac{1-N_H}{N_L}$ .
  - ▶ Government can set a rule that price must be below  $(h - y_L) \frac{N-1}{N_L} + y_L$  and there cannot be any testing. Bureaucrats with high  $\gamma$  will follow this rule and choose the auction mechanism. Those with low  $\gamma$  will break it and choose either the testing or monopoly mechanism. In equilibrium there are both bribes and inefficiency.
  - ▶ Note that therefore the optimal rules depend on the degree of corruptibility of the bureaucrats.

## Banerjee et al. 2012: Alignment

- ▶ Scenario 3:  $(h - y_L) \frac{N-1}{N_L} + y_L < y_H$  but testing is hard:  $\nu \gg 0$  so bureaucrats don't use red tape.
- ▶ Without rules the bureaucrats choose either auction or monopoly mechanism.
- ▶ They choose the monopoly mechanism (which the govt dislikes) if

$$N_H > N_L \frac{y_L - p}{h - y_L}$$

- ▶ Government can set low  $p$  to avoid monopoly mechanism
- ▶ Government may prefer to cap the price again. There will be bribery, and also inefficiency amongst those choosing the monopoly mechanism.

# Banerjee et al. 2012: Inability to Pay

- ▶ Focus on Banerjee (1997) special case:  $L > 0$ ,  $N_H < 1$ ,  $h > l$ ,  $y_H = y_L = y < l$ ,  $\phi_L(t) = 0$
- ▶ Three mechanisms:

## 1. Auction mechanism:

$$p_H = y, p_L = l - \frac{N_L}{1 - N_H} (l - y)$$

$$\pi_H = 1, \pi_L = \frac{1 - N_H}{N_L}$$

$$t_H = t_L = 0$$

- ▶  $H$  types prefer paying the higher price and getting the slot for sure.

# Banerjee et al. 2012: Inability to Pay

## 2. Testing mechanism:

$$p_H = y, p_L = y$$

$$\pi_H = 1, \pi_L = \frac{1 - N_H}{N_L}$$

$$t_H = \frac{N_H + N_L - 1}{N_L} (l - y), t_L = 0$$

- ▶ Satisfy the IC constraint by making  $H$  types do the test, even though they're guaranteed to pass.

## 3. Lottery mechanism:

$$p_H = y, p_L = y$$

$$\pi_H = \pi_L = \frac{1}{N_H + H_L}$$

$$t_H = 0, t_L = 0$$

## Banerjee et al. 2012: Inability to Pay

- ▶ Scenario:  $\nu = 0$ .
- ▶ With no rules, the bureaucrat prefers the lottery  $\Rightarrow$  inefficient allocation of slots
- ▶ Suppose rule is set to require  $\pi_H = 1, \pi_L = (1 - N_H) / N_L$ .
- ▶ Now bureaucrat uses the testing mechanism. Yields same payoff as lottery.
- ▶ To stop this the government can set rule that the auction mechanism must be followed.
  - ▶ Bureaucrats with high  $\gamma$  will follow the rule. Bureaucrats with low  $\gamma$  will use the testing mechanism.
  - ▶ Bribery and red tape.
- ▶ Alternatively the government could have the rule be the lottery.
  - ▶ No corruption and no red tape. But misallocation

# Banerjee et al. 2012: Misalignment

- ▶ Focus on the following case:
  - ▶  $N_H > 1$ : Slots are scarce.
  - ▶  $y_L = l > h = y_H$ : social and private values are misaligned
  - ▶  $L < 0$ : Low types should not have a slot.
- ▶ Consider three types of mechanisms the bureaucrat might use



# Banerjee et al. 2012: Misalignment

## 1. “testing + auction”

$$\begin{aligned}p_{HS} &= p_H^*, p_{HF} = p_L = l \\ \pi_{HS} &= 1/N_H, \pi_{HF} = \pi_L = 0 \\ t_H &= t_H^*, t_L = 0\end{aligned}$$

where  $t_H^*$  and  $p_H^*$  solve

$$\begin{aligned}h - \delta t_H^* - p_H^* &= 0 \\ (1 - \phi_L(t_H))(l - p_H^*) - \delta t_H^* &= 0\end{aligned}$$

- Note the IC constraint for the  $L$  types:

$$(1 - \phi_L(t_H))(l - p_H^*) - \delta t_H^* \leq 0$$

they have to prefer not getting the slot to pretending to be  $H$  and getting it with some probability

# Banerjee et al. 2012: Misalignment

## 2. “auction”

$$p_H = p_L = l$$

$$\pi_H = 0, \pi_L = 1/N_L$$

$$t_H = 0, t_L = 0$$

Noone is tested, but the allocation is terrible: Only  $L$ s get slots

## 3. “lottery”

$$p_H = p_L = h$$

$$\pi_H = \pi_L = 1/(N_L + N_H)$$

$$t_H = 0, t_L = 0$$

# Banerjee et al. 2012: Misalignment

- ▶ What should the government do?
- ▶ With no rules the bureaucrats choose the auction mechanism.  
Terrible!
- ▶ Government could set rules to be the testing + auction mechanism.
  - ▶ Bureaucrats with low  $\gamma$  break rules and use the auction mechanism.
- ▶ Government could set rules to be the lottery
  - ▶ Bureaucrats make more money  $\rightarrow$  smaller incentive to deviate  $\rightarrow$  fewer bureaucrats give all slots to  $L$ s
  - ▶ But some slots go to  $L$  types even when rules are followed.

# Outline

## Theory

Aghion & Tirole (JPE 1997) *Formal and Real Authority in Organizations*

Banerjee, Hanna & Mullainathan (2012) *Corruption*

Benabou & Tirole (AER 2006) *Incentives and Prosocial Behavior*

Besley & Ghatak (AER 2005) *Competition and Incentives with Prosocial Agents*

# Benabou & Tirole 2006:

# Outline

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Aghion & Tirole (JPE 1997) *Formal and Real Authority in Organizations*

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# Besley & Ghatak 2005:

# Outline

Theory

**Financial Incentives**

Non-financial Incentives

Recruitment & Selection

Open Questions



# Papers

Duflo teachers pictures with intro on absenteeism  
Karthik and Sandip's 2011  
Khan Khwaja Olken  
auditors reputation paper

# Outline

Theory

Financial Incentives

**Non-financial Incentives**

Recruitment & Selection

Open Questions

# Papers

Khan Khwaja Olken  
Ashraf no mission  
Callen personalities  
discretion paper

# Outline

Theory

Financial Incentives

Non-financial Incentives

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Open Questions

# Papers

Do gooders

Dal Bo

Erika

Weaver or Iyer

# Outline

Recruitment & Selection  
Ashraf et al.

# Outline

Theory

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# Open Questions

► ?