

Customer Engagment	How to setup CE trial What is included in D365 CE and Navigation Who need CE Which CRM module D365 CE Terminologies Modules vs Add Ons Configurations/Customisation	CE
Customer Engagment	Functional Introduction to Modules Service Module Field Service	CE
Customer Engagment	Functional Introduction to Modules Marketing Module Sales Module	CE
Customer Engagment	Power Apps - Canvas Apps	CE
Power Platform	Power Apps - Model Driven App	PL
Power Platform	Power Automate	PL

General Introduction. Students are advised to take notes.

<https://learn.microsoft.com/en-us/training/paths/learn-fundamentals-microsoft-dynamics-365-customer-service/>

<https://learn.microsoft.com/en-us/training/paths/learn-fundamentals-of-microsoft-dynamics-365-field-service/>

<https://learn.microsoft.com/en-us/training/paths/learn-fundamentals-of-microsoft-dynamics-365-marketing/>  
<https://learn.microsoft.com/en-us/training/paths/learn-fundamentals-of-microsoft-dynamics-365-sales/>

<https://learn.microsoft.com/en-us/training/paths/create-powerapps/>

<https://learn.microsoft.com/en-us/training/modules/get-started-with-model-driven-apps-in-powerapps/>

<https://learn.microsoft.com/en-us/training/modules/get-started-flows/>

<https://learn.microsoft.com/en-us/training/modules/administer-flows/>