PL-200

Number: PL-200
Passing Score: 800
Time Limit: 120 min
File Version: 1

PL-200

https://www.gratisexam.com/

Configure the Common Data Service

Question Set 1

QUESTION 1
You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses.

You plan to add free courses to the training portfolio. Free courses must be automatically available to all students when they sign in.

You need to assign default permissions to students.

What should you do?

A. Create a Students web role and set the Authenticated Users Role option to **true**. Assign the web role to each registered user.
B. Create an entity for managing free courses. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.
C. Create an entity for managing free courses. Create a Students web role and set the Authenticated Users role option to **true**. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 2
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.
B. Use a business rule to prevent users from switching to BPFA.
C. Deactivate BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Correct Answer: AC
Section: (none)
Explanation

Explanation/Reference:

QUESTION 3
You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1.

You need to configure the scope for the business rule.

Which scope should you use?

A. Screen1
B. Entity
C. All Forms
D. Global

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Explanation:
Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule

QUESTION 4
You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.

You need to configure entity ownership.

Which entity ownership type should you use?

A. user or team owned
B. organization-owned
C. none
D. business-owned

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 5
A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company.

Users in one environment must not be able to see the other environment.

You need to grant salespeople access to the sales company environment.

What should you do?

A. Add salespeople to an Office 365 security group.
B. Add salespeople to a security role.
C. Set privileges.
D. Set app security.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:

https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

QUESTION 6
You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field.

What should you configure?

A. field visibility on the form
B. workflow
C. business process flow
D. business rule

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

Create apps by using Power Apps

Question Set 1

QUESTION 1
You have a form that displays a custom field from an entity.

A customer wants to restrict users from filtering on the custom field.

You need to prevent users from filtering the field in Advanced Find.

What should you modify?

A. Fields in the Edit Filter Criteria option of the Quick Find view
B. the Field Security field on the Field Properties form
C. a searchable field on the Field Properties form
D. Fields in the Add Find Columns option of the Quick Find view

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365-field-s-searchable-property

QUESTION 2
You have a canvas app that allows users to view, select, and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.

When users select items from the product catalog, they move to a different screen to complete a purchase.

Users must be able to clear all product selections when they click the button.

You need to configure the button.

What should you do?

A. Use the `Reset(Control)` formula and pass the gallery control as a parameter to the Reset formula.
B. Use the `Reload(Control)` formula and pass the gallery control as a parameter to the Reload formula.

C. Use the `ForAll()` function to iterate through each item of the Gallery and clear user selections.
D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collection. Clear collection when the user selects the button.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

Create apps by using Power Apps

Testlet 2

Case Study

This is a case study**. Case studies are not timed separately. You can use as much exam time as you would like to complete each case.** However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study
To display the first question in this case study, click the **Next** button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an **All Information** tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the **Question** button to return to the question.

Current environment. General

Bookings at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guests. The company also plans to target corporate meetings and events.

The company recently purchased a chatbot named FAQbot from AppSource. The chatbot uses the resort's existing FAQs.

Current environment. Communication

- Communication between staff members is primarily conducted through email and SMS text messages.
- Conversations between staff members and guests are often lost.
- Conference calls are used for all group meetings.

Current environment. Event registration

- Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience or a seasonally appropriate outdoor activity.
- Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting.

Current environment. Check-in progress

- Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
- For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort’s records.

Current environment. Marketing

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

Current environment. Resort policies and event inquiries

- A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after-meeting event.
- Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ’s are out of date.

Requirements. General

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.

All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:

- a centrally managed communication solution
- a customer service solution
- a resort portal
- a chat solution
- a check-in solution

Requirements. Communication

- Communication between team members must be centrally managed and unified in Microsoft Teams.
- When the company confirms an event, they must provide a list of guest’s names and email addresses.
- You must send guests a welcome email that includes a unique registration number for authentication with the resort’s portal.
- Guests must receive a separate email to verify proof of ownership for their registration.

Requirements. Event attendance

- Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event.
- Prior to the event, guests must be able to identify any personal dietary restrictions.

Requirements. Check-in processes

- Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel.
- The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
- The check-in solution must have a screen where the guest will select either **yes** or **no** to health and wellness questions. Guests must physically interact with each answer before proceeding to the next screen.
- Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
- Data must be entered in each screen before users move on to the next screen.

Requirements. Marketing

- To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
- The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

Requirements. Hotel policies and event inquiries

The portal must allow the guests to ask questions about hotel policies, event information, weather reports, and current weather conditions at the resort.

Requirements. Chat solution

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

- Snow reports
- Weather conditions
- Start time
- End time
- Event date
- Outdoor activities
- Indoor activities
- Most popular

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue

Guest1 inquires about snow conditions several times during each day of their stay.

QUESTION 1
You need to design the resort portal to meet the business requirements.

Which data source should you use?

A. Common Data Service
B. Microsoft Excel
C. Azure SQL Database
D. SQL Server

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

Create and manage Power Automate

Question Set 1

QUESTION 1
You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate.

You need to hide the Flow button on the user interface.

Which configuration setting should you change?

A. the SiteMap
B. the Customizations section of System Settings
C. the Entity component of the default solution
D. the Buttons tab of Flow

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/

QUESTION 2
You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention.

What should you do?

A. Ensure that the User1 account has an active user session on the device.
B. Ensure that all user sessions are signed out.
C. Ensure that there are no active user sessions on the device.
D. Ensure that all user sessions are signed out except for locked user sessions.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Explanation:
Answer B is incorrect because it will work if you have disconnected sessions. The sessions do not need to be signed out; they just cannot be active.

Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow

QUESTION 3
You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually.

You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user’s devices? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. UI Flows application
B. Latest version of Microsoft Edge
C. On-premises data gateway
D. Selenium IDE
E. Latest version of Mozilla Firefox

Correct Answer: ABD
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/setup

Implement Power Virtual Agents chatbots

Question Set 1

QUESTION 1
A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website.

What should you use?

A. Webpage URL
B. Form ID
C. Bot ID
D. IFrame

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

QUESTION 2
A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots.

Where should you store the model data?

A. Global variables
B. Custom entities
C. Topics
D. Multiple choice options

Correct Answer: A
Section: (none)

Explanation

Explanation/Reference:

QUESTION 3

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use Date and time for **Identify** in the question and then add branches that use conditional logic to determine the age group.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use multiple choice for **Identify** in the question and create options that represent of the age groups.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 5
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55

- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for **Identify** in the question.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

Integrate Power Apps with other apps and services

Question Set 1

QUESTION 1
You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100.

Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Create a dynamic distribution list. Add all users to the distribution group and use the list to share the dashboard.
B. Sign into the Power BI service. Open the dashboard and select **Share**.
C. Enter the individual email address of internal and external users.
D. Sign into Power BI Desktop. Open the dashboard and select **Share**.
E. Clear the **Allow recipients to share your dashboard (or report)** option.
F. Create a distribution group. Add all users to the distribution group and use the list to share the dashboard.

Correct Answer: BEF
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

QUESTION 2
You create a report by using Power BI Desktop and a Power BI dataset that is connected to Azure SQL Database.

Multiple groups of employees will use the report.

You need to ensure that each group of employees can see only data that pertains to their group.

What should you do?

A. Create and assign file security profiles.
B. Create and assign Common Data Service security roles.
C. Create and assign roles by using row-level security.

Correct Answer: C
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

QUESTION 3
The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company.

What should you do?

A. Create a data map on the first import by using the Import Data wizard.
B. Add a template for Import Data.
C. Use Import File Translations.
D. Create a data map in Data Management.

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads-other-data

QUESTION 4
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable server-based SharePoint integration.

Does this meet the goal?

A. Yes
B. No

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

QUESTION 5
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneNote integration.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 6
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneDrive for Business.

Does this meet the goal?

A. Yes
B. No

Correct Answer: B
Section: (none)
Explanation

Explanation/Reference:

QUESTION 7
You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template.

Which Word template change can you make?

A. Add the Discount field conditionally.
B. Format the table to have alternating color rows.
C. Format the Created On field to a long date format.
D. Add the address of the customer.

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

QUESTION 8
You manage the Dynamics 365 Customer Service environment for an organization.

Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Skype for Business
B. Microsoft Exchange Online
C. Microsoft OneNote
D. Microsoft Yammer
E. Microsoft OneDrive for Business

Correct Answer: ABD
Section: (none)
Explanation

Explanation/Reference:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/add-office-365-online-services