Reduction of Logistics and Packaging Costs

STEELCASE MANUFACTURING MALAYSIA (SMM) X SUTD

CAPSTONE 7 | PROJ 61





- 1. Team Introduction
- 2. Company Overview
- 3. Initial Problem Statement
- 4. Needs & Requirements
- 5. Precedent Analysis
- 6. Direction
- 7. Exploration
- 8. Task Allocation
- 9. Timeline





1. Team Introduction





our **TEAM**

ESD PILLAR Engineering Systems Design



Yuan Nan



Hoang Nam



Tirtho



Basil

EPD PILLAR Engineering Product Design



Hui Wen



Herlinda



Xiao Qi





2. Company Overview





Steelcase

Global Leader in
Office Furniture,
Interior Architecture
&
Space Solutions
for Offices, Hospitals
and Classrooms

Inspired by Innovative Research in Workspace Design





Sustainability is one of their Key Goals





Products CHAIR PRODUCTS













Products









3. Initial Problem Statement





Stakeholders

Company

Steelcase

Faisal Shaikh (Plant manager)
Ed Vanderbilt (Leader, Innovation)
Inderjit Singh (Director)
Guat Mei – (Operation Engineering)
Celine – (Purchasing)
Suresh – (Material Management)
Zainurian – (Material Management)
Aditya Bajpai – (Procurement)
Ganeson Ramiah – (Procurement)
Tsok Yee (Import/Export Compliance)
Carey Cheong (Order fulfillment)
York Ping (Operation Engineering)

Workers



Supplier







Problem Statement

SHIPMENT





Analysis of Inbound/Outbound Shipment Data



Increase Packing Efficiency



Optimise Inbound and Outbound Shipment Operations



Accommodate
Different Product Lines



Leverage any Tax Laws to Reduce SMM's Overhead Cost.



Improve Ergonomics of Package Handling



Quantify the Resource Savings





Goals / Deliverables

PACKAGING SHIPMENT ▽ 20% ▽ 5%



BONUS:

Problem Approach

Warehouse Cost Reduction



Optimise **Product Quantity**



Predict
Distribution of
Product Demand

Need: Demand Data,

Warehousing Cost, Backorder Cost,

Etc.









Combine/Redesign Shipping Routes



Current Shipment Route, Travelling Time, Shipment Size, Product Type









Optimise Product Placement

Need:

Demand Data,

Current Warehouse

Layout











Problem Approach

Material Reduction



Decrease Amount of Material Used through Redesign

New Material



Use Material with Higher Durability



Use Material Less Energy-Intensive in the Production/ Recycling Stage of its Life Cycle





Decrease Time Needed to Assemble the Packaging





















4. Needs & Requirements





Needs & Requirements

TEST REQUIREMENTS



Drop Test



Weather Simulation

PACKAGING REQUIREMENTS



Assembly of Packaging: Time-efficient & Easy



Ergonomics of the Packing Process

MATERIALS REQUIREMENTS



Eco-Friendly



Cost-Effective



Protects Product



Readily Available in Malaysia by Local Suppliers





Constraints

PACKAGING OPTIMISATION CONSTRAINTS

Unable to Do Frequent Site
Visits to Confirm
Hypothesis/ Test Out
Designs Proposed

Regarding Disassembly of Products for Packaging Purposes

Product Structure,
Design & Material
Breakdown





5. Precedent Analysis





Preliminary Data Summary

Outbound data

- Records for SCAP Asian outbound air & ocean shipment information from 2016-2017.
- Volume shipment report from 2015-2017.

Inbound data

 Monthly Asian and European inbound shipment report from 2014 to 2018.

Products and Mechanisms packaging

- Pictures of the current products.
- Pictures of how the components (mechanisms & arms) of the products are packaged.





Preliminary Data Summary

Packaging costs

 The packaging cost break down for each type of the products from Mar 2017 to Jan 2018.

Container utilization

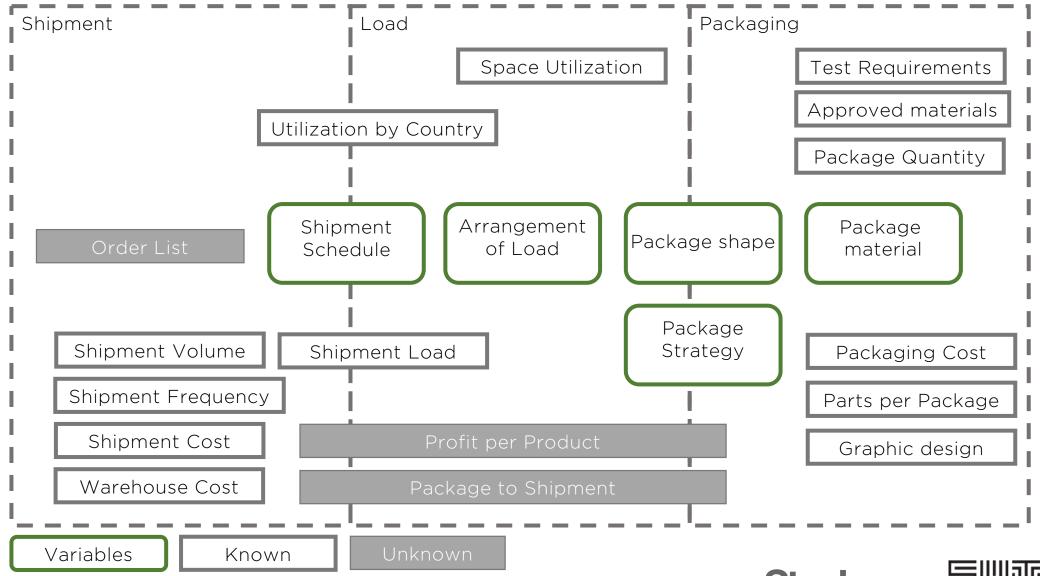
 The packaging space utilization data for different products.

Loading report summary

- Records of container utilization based on country(2016-2018).
- Container utilization ratio comparison.
- Factor of low utilization.







Analysis On Current Packaging

Limited Reusability of Cardboard Boxes

Labour Intensive to Fold & Pack Each Product Individually

Low Packing Efficiency in Current Methods (~28.6%) Mechanisms Take Up Bulk of Their Total Packaging Cost





6. Direction





Direction

LOAD

Optimising Container Space

Reduce No. of Containers Used & Trips Needed **OPTIMISATION**

Improve Packing Efficiency

PACKAGING

Redesign Packaging

Increase Lifespan of Packaging





7. Exploration





Material Exploration



Mushroom packaging, Fungal Mycelium (by Evocative)



Lactips



AgroResin







Design Exploration







Protective slots (space wastage)

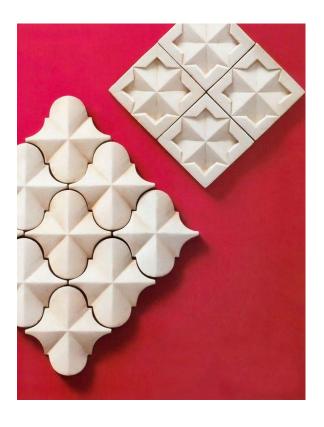




Design Exploration



The Rapid Packaging Container



Tessellating Shapes Packaging





Space Optimization Exploration

PROPOSED ALGORITHM:

Largest Area First-Fit (LAFF)

Algorithm Input

Algorithm Output

Number of different-sized Box

Width of box

Height of box

Depth of box

Used **Space**

Wasted **Space**

M.Zahid Gʻrbʻz, Selim Akyokuş, İbrahim Emiroğlu, Aysun Gʻran. (2009). An Efficient Algorithm for 3D Rectangular Box Packing. *Applied Automatic Systems: Proceedings of Selected AAS 2009 Papers* N. Chernov, Yu. Stoyan, T. Romanova. (2010). Mathematical model and efficient algorithms for object packing problem. *Computational Geometry*





8. Task Allocation





Task Allocation

	В	Т	HN	YN
Data aggregation and cleaning				
Exploratory analysis				
Statistical analysis				
Hypothesis testing				
Construction of optimization model				
Model validation				
Results validation				
Sensitivity & Trade-Off analysis				

B: Basil Yap

T: Tirtho Sarker

HN: **Hoang Nam**

YN: Yuan Nan





Task Allocation

	Ι	HW	XQ
Analysis of current packaging and space usage			
Background research			
Research evaluation and analysis			
Materials sourcing			
Design documentation			
Conceptualization of ideas			
Concept models			
Prototyping and testing			
Test results analysis			
Evaluation of prototype			

H: Herlinda

HW: Hui Wen

XQ: Xiao Qi





9. Timeline





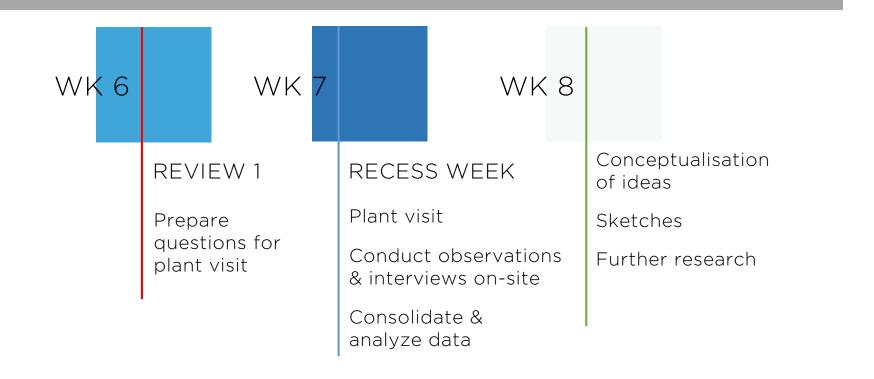
Timeline

WK 1	Wł	⟨2		Wł	ζ3		Wk	(4		Wł	₹ 5		
	g the tea tanding blem	am	Backg	eting w/ SM round resea problem		Explor Specif	round resea atory analy y requirema fy constrain	analyse info given by SMM			2 nd meeting with SMM Further pro scoping Final design direction		





Timeline







Timeline

WK	(9		WK	10		W	K 11		W	K 12		WI	< 13		
		Conceptualisation							Design documentation			Finalising concepts			
	Concept models			Concept models			Material sourcing			Material sourcing					
								Trade-off Analysis							





Q&A

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