



NAVEEN B

PROFILE

Multifaceted, highly motivated and driven professional with excellent time management skills, seeking a challenging position.

EDUCATION

QSPIDERS Software Testing Training institute 2023

MBA - Madras University 2022 - 2024 (correspondence)

B.COM CGPA(7.85)-SRM university 2022

HSC (65%) -velammal Hr. Sec. School 2019

SSLC(69%) -velammal Hr. Sec. School 2017

WORK EXPERIENCE

SUTHERLAND GLOBAL SERVICE [AMAZON CUSTOMER SUPPORT EXECUTIVE]

June 2022 - April 2023 Communicating with Customers. Explaining the details about the product and the subscription sold by Amazon

TECHNICAL SKILLS

JAVA

Good knowledge on **Oops** concepts.

Very good in inheritance

Very good knowledge on Abstraction, Encapsulation, **Interface**

Sound knowledge on **Exception**.

MANUAL TESTING

Very Good Knowledge in **Agile model**.

Strong knowledge of **SDLC** , **STLC** and **DLC**

Sound knowledge in Black box testing

AUTOMATION TOOL - SELENIUM

Good knowledge in Selenium **Web Driver**.

Good knowledge in writing **X-path** Expression on identifying **Dynamic Objects**.

Ability to Automate Web Application using Web Driver in **Eclipse**.

SQL

Very good understanding of **DBMS** and **RDBMS**.

Knowledge in **DDL** , **DML** AND **TCL**

Good Knowledge in **JOINS** and **SUB-QUERIES**.

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FRAMEWORK

ShoppersStack Application

STRENGTH

Flexible

Fast learner

Ability to Multitask

SOFT SKILLS

Critical thinking.

Dedication.

Quick observation.

LANGUAGE

English

Tamil

HOBBY

Playing Throwball
(National Player)

place: Chennai

Date:

Signature