



Universal Credit

Journal

Use your journal to:

- add details about your work search
- leave messages for Universal Credit
- view your Universal Credit account history

If your message needs a reply, we'll respond during office hours (Monday to Friday, 8am to 6pm).

Add a journal entry

Journal entries

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Date and time	Message	Added by
8 Jul 2024 at 10:37am	<p>Hi,</p> <p>I need to make a formal complaint about an Operative understood to have 'tampered' with my account throughout December 2023 and January 2024.</p> <p>My account was subject to brazen and wilful tamper understood to have been carried out by an Operative at Ashton-Under-Lyne Jobcenter (Tameside Council Office's) who operatives under the auspices 'Phil'.</p> <p>In early December 2023, i was double booked to be in two places at once. I immediately raised concern on my work Journal that i couldnt be in two places at once. I immediately suspected foul play due to the overwhelming number of issues i had been dealing with prior to the situation with my UC account developing in December 2023.</p> <p>Having messaged the day before, on the day and the day after the double booking took place and where i subsequently missed one of the appointments (the second appointment was due to take place at the jobcenter some 15 minutes after the 1st appointment, at a RESTART scheme approximately 3-4 miles away in a neighbouring town.</p> <p>I then had the same issue in January 2024. I raised concern on my Journal and i was ignored. I receiced £5 in December and £5 in January.</p> <p>I raised it for Mandatory Review and a ruling was made in my favour. [Thank You!].</p> <p>I would have been in touch sooner but have been dealing with an unprecented long-term campaign of attack of numerous uncrupulous members of the local police force including some members of local government/authority.</p> <p>Further information can be found at:</p>	Adam Moores

Date and time	Message	Added by
	<p><a href="https://www.universal-credit.service.gov.uk/journal">tinyurl.com/moores-bundle</a></p> <p>-</p> <p>Can someone please investigate " Phil's " activities. He is one in a long line of hidden assassins that have targetted me relentlessly since 2021. It is understood that 'Phil' is connected to one or more belligerant operatives that work at the Tameside Council offices in AUL.</p> <p>I currently have complaints in progress with them concerning operatives that have been targetting me for years and recently were evidently implicated in the targetting of my ex-partner in a completely unprovoked attack which saw an insider at Tameside Councils Tax Revenue Department have documents drawn up and rubber stamped at Tameside Court that states my ex-partner as being on the payroll of the company registered in my name which is not true, not recorded anywhere and could only have come by word of mouth.</p> <p>Summary:</p> <ol style="list-style-type: none"><li>1.) December account handling - double booking - ignoring requests for an update.</li><li>2.) Repeated in January - until Mandatory Review was sought which reversed " Phil's " antics.</li><li>3.) The decision from the Mandatory Review is evidence in of itself that improper handling has/had been identified.</li><li>4.) Thank you for resolving the immediate issues presented to me when it was raised for Mandatory Review.</li><li>5.) Please consider this formal notice of complaint against 'Phil'.</li></ol> <p>Regards, Mr Moores</p>	

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