



Adam Moores &lt;mooresa808@gmail.com&gt;

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**IOPC reference - 2022/176282**

2 messages

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!enquiries <enquiries@policeconduct.gov.uk>  
To: "mooresa808@gmail.com" <mooresa808@gmail.com>

17 May 2024 at 13:48

Dear Adam Moores,

Thank you for contacting the Independent Office for Police Conduct (IOPC). We acknowledge receipt of your online complaint form dated 22 April 2024.

We are completely independent of the police service and are responsible for making sure that the police complaints system in England and Wales works effectively and fairly.

I note that you request that we do not pass your correspondence to the Professional Standards Department (PSD) of Greater Manchester Police, and that your complaint relates to matters previously raised. Please be advised, we received a review form from yourself following a complaint outcome with the PSD, which provided the Greater Manchester Combined Authority (GMCA) as the relevant review body (RRB); as such we forwarded this to the GMCA on 04 March 2024.

In line with the above, we are unable to process the new complaint you have submitted as submitting the same complaint twice is classed as an abuse of the procedure.

The complaints process is set out in legislation, covered by the Police Reform Act 2002, the Police Reform and Social Responsibility Act 2011 and the Policing and Crime Act 2017. The IOPC must act according to its role as set out in this legislation. **It cannot act where the relevant authority to deal with a complaint or a review is the police force.**

Under the Policing and Crime Act 2017, the relevant review body (RRB) is decided by the police force concerned. They are obliged to look at the nature of the complaint that has been made. They then apply a legal test under Regulation 32 of the Police (Complaints and Misconduct) Regulations 2020 to determine which organisation is the RRB.

The IOPC cannot change the decision that the force has made and we cannot intervene in the process.

If you have any queries regarding your review please contact the GMCA as they are the RRB:

Police Complaint Reviews

Greater Manchester Combined Authority

1st Floor

Churchgate House

56 Oxford Street

Manchester

[M1 6EU](#)

Tel: 0161 778 7113

For reviews email: [police.reviews@greatermanchester-ca.gov.uk](mailto:police.reviews@greatermanchester-ca.gov.uk)

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All the information you need about the review process is available on our website: [Reviews and appeals | Independent Office for Police Conduct \(IOPC\)](#)

Once the review is finalised, should you remain unhappy with the outcome, the correct way to challenge this will be through the process of Judicial Review, where you ask a judge to review the handling of the complaint to ensure that correct processes have been followed. You can find some details on the following link: [www.justice.gov.uk/courts/rcj-rolls-building/administrative-court/applying-for-judicial-review](http://www.justice.gov.uk/courts/rcj-rolls-building/administrative-court/applying-for-judicial-review). For further information on this process please seek independent legal advice.

Kind regards,

**Lucas Crossley**

**Customer Contact Advisor**

**Independent Office for Police Conduct (IOPC)**

PO Box 473

Sale

M33 0BW

**Tel:** 0300 020 0096

**Email:** [enquiries@policeconduct.gov.uk](mailto:enquiries@policeconduct.gov.uk)

**Website:** [www.policeconduct.gov.uk](http://www.policeconduct.gov.uk)

**Twitter:** [@policeconduct](https://twitter.com/policeconduct)

Find out how we [handle your personal data](#).

The IOPC is proud to have achieved [Customer Service Excellence accreditation](#)

We welcome correspondence in Welsh. If you contact us in Welsh, we will respond in Welsh and this will not delay our reply.

Rydym yn croesawu gohebiaeth yn Gymraeg. Os cysylltwch â ni yn Gymraeg, fe gewch ymateb yn Gymraeg, heb arwain at oedi.

How satisfied were you with your experience with the IOPC's Customer Contact Centre? Let us know by [taking this short survey](#).

[Frequently asked questions | Independent Office for Police Conduct \(IOPC\)](#)

<https://www.policeconduct.gov.uk/complaints/guide-to-complaints-process>

We welcome correspondence in Welsh. We will respond to you in Welsh and this will not lead to delay.

Rydym yn croesawu gohebiaeth yn y Gymraeg. Byddwn yn ymateb i chi yn y Gymraeg ac ni fydd hyn yn arwain at oedi.

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Gall y neges hon a'i chynnwys gynnwys gwybodaeth gyfrinachol, freintiedig neu hawlfraint. Fe'u bwriedir at ddefnydd y derbynnydd arfaethedig yn unig. Os derbynioch y neges hon mewn camgymeriad, mae'n rhaid i chi beidio â datgelu, copïo, dosbarthu na chymryd unrhyw gamau sy'n dibynnu ar y cynnwys. Yn hytrach, rhoch wybod i'r anfonwr ac yna dilëwch ef yn barhaol. Mae unrhyw farn neu safbwyntiau a fynegir yn y cyfathrebiad hwn yn eiddo i'r awdur yn unig ac nid ydynt o reidrwydd yn cynrychioli barn yr IOPC. Dim ond staff penodedig sydd wedi'u hawdurdodi i wneud cytundebau rhwymol ar ran yr IOPC trwy e-bost. Nid yw'r IOPC yn derbyn unrhyw gyfrifoldeb am gytundebau anawdurdodedig y daethpwyd iddynt â gweithwyr neu asiantau eraill. Ni all yr IOPC warantu diogelwch yr e-bost hwn nac unrhyw atodiadau. Tra bod negeseuon e-bost yn cael eu sganio'n rheolaidd, ni all yr IOPC gymryd unrhyw gyfrifoldeb am unrhyw firws y gellir ei drosglwyddo â'r rhyngwyd. Mae systemau cyfathrebu'r IOPC yn cael eu monitro i'r graddau a ganiateir gan y gyfraith. O ganlyniad, gall unrhyw e-bost a/neu atodiadau gael eu darllen gan staff monitro.

**Adam Moores** <[mooresa808@gmail.com](mailto:mooresa808@gmail.com)>  
To: [enquiries@policeconduct.gov.uk](mailto:enquiries@policeconduct.gov.uk)

18 May 2024 at 16:20

Dear Mr Mrossley,

Thank you for your email.

I appreciate there are procedures to follow however, having traversed the entirety of the ComplaintsProcess with GMP's PSD, then traversing the the Review Process at the GMCA, I then come to the end of both processes only to discover that both the Complaints and the Review processes were evidently derailed and undermined by two separate Operatives that were personally related to one another.

A Judicial Review is not the appropriate action here as it's not the decision i have a problem with at this stage, my cocerns are with the decision makers themselves and the understanding of a personal connection to the Officers the complaint concerns.

To be frank, at this stage it is evidently and abundantly clear that the two officers in charge of the complaints and review process have also been targeting

me. Two months ago my home was subject to two separate incidents of unlawful and warrantless forced entries. This action firmly and evidently understood to have been undertaken by PCC K Green, the person who handled my complaint when it was raised for review with the GMCA.

Judicial Review is not appropriate here and aside from that, having scrutinised the list of panel members sitting on the Judicial Review board, I firmly believe I would be taken for another ride.

I feel there is no protection here and that I am dealing with people that practically live next door to each other. It's been the same issue time after time.

I have no option but to forward my issues to the Justice Secretary and Home Office.

Regards,  
Mr Moores

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