

Hi [Name],

My name is [Your name] and I'm calling from ALX to congratulate you on your admission to the XX program! ! We're excited to have you join our program.

I am in the XX program, and am really loving it so far.

I noticed that you haven't paid your administration fees yet, so I wanted to reach out and see if you have any questions or need any clarification about the payment process.

When asked about the payment process

We acknowledge that, unlike our peers in other African countries, we currently lack a local payment option due to restrictions imposed by our local banks on international transactions. We are however diligently exploring other possible options. In the interim, what other accepted candidates from Ethiopia are doing is asking friends/family living abroad or with access to international credit cards to pay on their behalf. We encourage you to explore this option as well.

As the email you received informed you, you can pay the administration fee in two installments.

We know that this is a big ask, and we apologize for any inconvenience. However, we want to do everything we can to help you enroll in the program and achieve your goals. We acknowledge and hear your feedback to better streamline the payment process for the future.

We're looking forward to seeing you in our programme.