

Executive Summary

The trial layout for chips in selected stores did **not result in a statistically significant improvement** in key performance metrics. However, customer segmentation and product performance analysis identified areas of strength and potential growth opportunities that can inform future business strategies.

1. Customer and Product Insights :

- **Customer Segments:**
 - **Top Performer:** Older Families (Budget) → Highest sales and transaction volume
 - Strong performance also seen in Retirees (Mainstream) and Young Singles/Couples (Mainstream)
 - **Underperformers:** New Families and Premium customers
- **Product Performance:**
 - **Top Seller:** Dorito Corn Chip Supreme 380g (Total Sales: \$40,352)
 - **Popular Brands:** Smiths and Kettle appeared multiple times in top 20
 - **Cross-Selling:** Salsa dips (e.g., Old El Paso) suggest potential for bundled promotions
- **Sales Trends:**
 - Peak on **Fridays**, followed by **Wednesdays** and **Saturdays**
 - **No sales on Sundays** → Suggests stores closed

2. Trial vs Control Store Evaluation :

- **Objective:** Evaluate whether the trial layout (Feb–Jul 2019) improved performance in stores 77, 86, and 88.
- **Analysis:** Conducted T-tests comparing trial and matched control stores.
- **Results:**
 - **Total Sales:** P-value = 0.918 → No significant difference
 - **Customer Count:** P-value = 1.0 → No significant difference
 - **Transactions per Customer:** P-value = 1.0 → No significant difference
- **Conclusion:** The new layout did **not produce measurable impact** during the trial period.
- **Visual Insight:**

- Sales spiked in **December 2018**, peaking on **December 24**.
 - Slight dip observed around **May 2019**.
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Key Findings

1. Trial vs Control Store Evaluation (Task 2)

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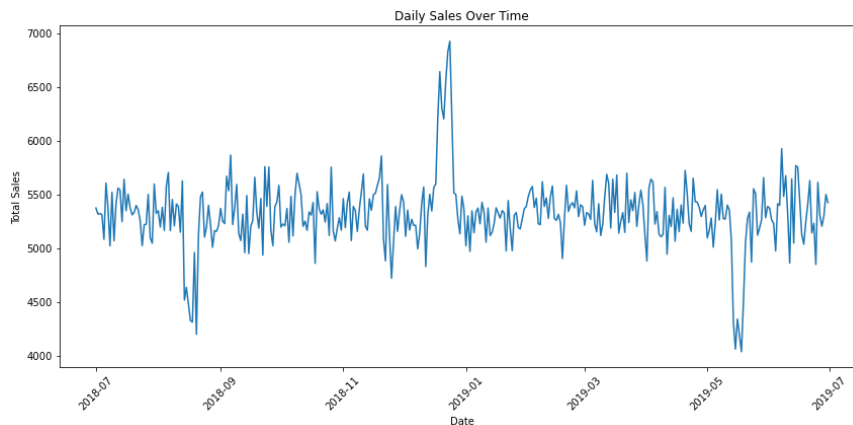
2. Customer and Product Insights (Task 1)

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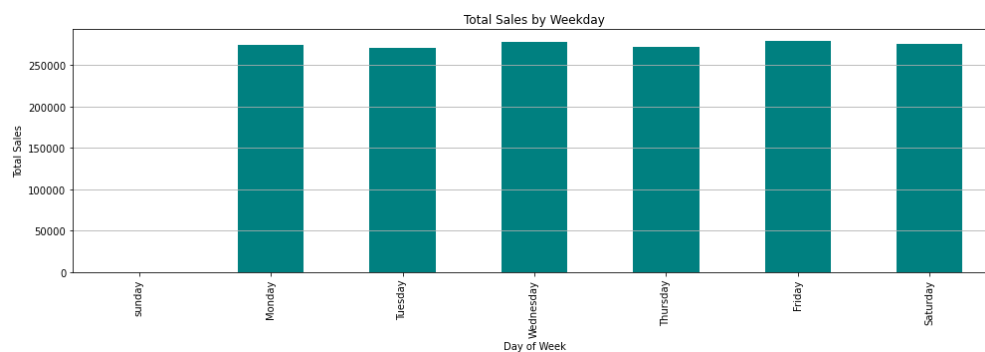
Visual Highlights

- **Daily Sales Over Time**



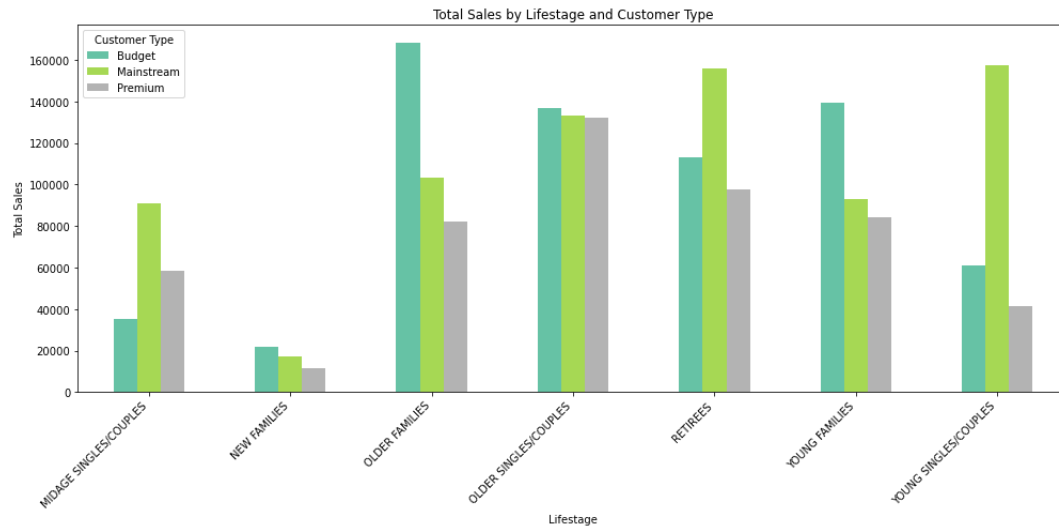
- Clear seasonal patterns with December peak
- Trial period (Feb–Jul 2019) shows no standout trend

- **Sales during the week:**



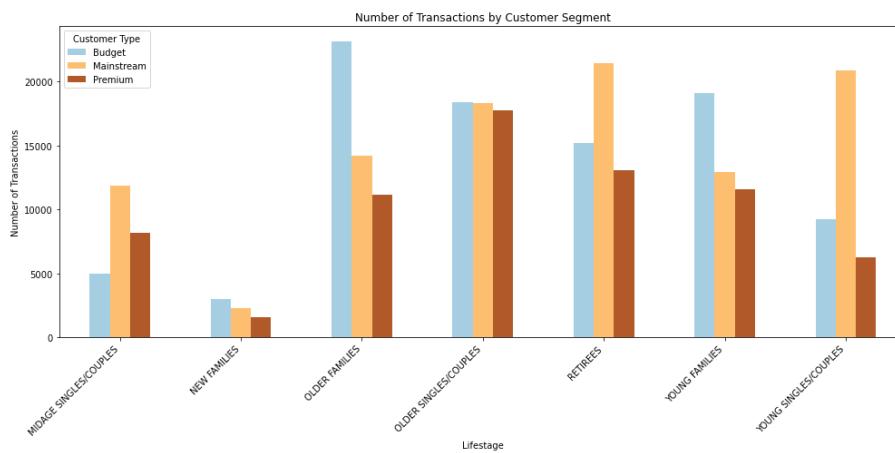
- Friday is the highest sales day, followed closely by Wednesday and Saturday.
- The weekday sales chart confirms consistent performance across the week, except for Sunday.

- **Customer Segmentation Sales Chart**



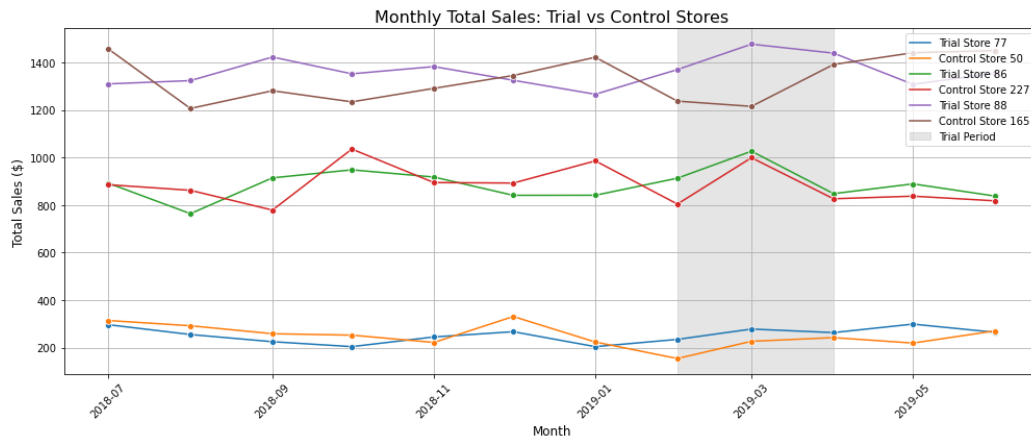
- Budget/Mainstream dominate
- Premium has fewer transactions but higher average spend

- **Customer Transactions by Customer Segment**



- Budget and Mainstream segments are more prominent in sales and transactions.
- Premium segments have fewer transactions but higher average spends.

- **Trial vs Control Stores**



- A trial period appears to have positively impacted sales at trial store 77, bringing its performance closer to other high-performing stores. However, the trial's effect on store 86 is ambiguous, while store 88's consistently high sales suggest it may be less affected by such interventions.
- **Control vs. Trial:** The relatively stable sales of the control stores provide a baseline against which to measure the trial's impact. Further analysis, including percentage change calculations and statistical tests, is needed to draw definitive conclusions about the trial's effectiveness.