

- Project Title: **Online Government Housing System**

- Team Members:

	Student Name	ID	Program
	Basmala Amr	202202213	SWD
	Basmala Alaa	202201138	SWD
	Basel Ashraf	202201869	DSAI

- Supervisor: Dr.Yousry Abdul Azeem
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Abstract

This project proposes the development of a centralized digital platform—**Online Government Housing System**—designed to modernize and streamline the process of applying for government housing programs in Egypt. Currently, the housing application process is manual, fragmented, and time-consuming, leading to inefficiencies and limited accessibility for citizens. Applicants often struggle to find accurate information, verify eligibility, and track application status, while government institutions face challenges managing large data volumes and ensuring fairness in housing allocation.

Our proposed platform will digitize the entire housing process by allowing citizens to browse housing projects, submit applications, and monitor their status in real time. On the administrative side, the system will enable efficient application management, data analytics, and decision-making support. The solution contributes to **Egypt's Vision 2030** by promoting digital transformation, transparency, and equitable access to affordable housing. Expected outcomes include reduced administrative workload, improved user satisfaction, and data-driven housing policies.

Problem Statement & Motivation → (SO 1)

Problem Statement

In Egypt, thousands of citizens apply annually for housing programs provided by the Ministry of Housing. However, the process remains largely **manual and decentralized**, requiring applicants to visit offices, submit paper documents, and navigate complex eligibility criteria. This results in delays, data inaccuracy, and unequal access to opportunities. On the government side, managing and reviewing large volumes of applications manually leads to inefficiency and poor data utilization.

Motivation

The motivation for this project arises from the need to:

- **Enhance Accessibility:** Provide an inclusive digital solution accessible from any location.
- **Promote Transparency:** Enable real-time application tracking and improve citizen trust.
- **Support Digital Transformation:** Contribute to Egypt's national vision for e-governance and reduced bureaucracy.

- **Ensure Fairness:** Standardize application evaluation and allocation criteria.
- **Enable Data-Driven Decisions:** Use analytics to understand housing demand patterns and improve planning.

This problem affects **citizens (especially low- and middle-income families), government employees, and the Ministry of Housing**, highlighting the urgent need for a unified and transparent digital system.

Proposed Solution → (SO 1 & SO 2)

The **Online Government Housing System** is a web-based platform that connects citizens with government housing programs through a modern, intuitive interface.

Key Functionalities:

- **Citizen Portal:**
 - Account creation and ID verification.
 - Search and filter available housing units by location, price, size, and eligibility.
 - View project details including requirements, payment plans, and required documents.
 - Submit applications online and upload necessary files.
 - Track real-time status updates (Pending, In Review, Accepted, Rejected).
 - Receive notifications about progress or missing documents.
- **Admin Portal:**
 - Manage and update housing project listings.
 - Review, approve, or reject citizen applications.
 - Access analytics dashboards showing application trends and demand insights.

Innovation and Distinction:

- Integration-ready design for future linkage with official government APIs and databases.
- Data-driven recommendation system (implemented by the DSAI member) to suggest suitable housing options based on eligibility and preferences.
- Scalable architecture ensures long-term maintainability and future feature expansion (e.g., online payments, digital contract signing).

Project Scope → (SO 2)

In Scope

- User registration and authentication (citizens and admins).
- Property listing and management with search and filtering.
- Online housing application submission with document uploads.
- Application tracking and real-time status updates.
- Admin dashboard for managing applications and viewing analytics.
- Notifications and system updates.
- AI-based recommendation engine (DSAI component).
- FAQ and Help Center for user guidance.

Out of Scope

- Online payments and financial transactions.
- Chatbots or transport scheduling features.
- Advanced cybersecurity measures beyond standard authentication.

Assumptions and Limitations

- The system assumes internet access for all users.
- Real-time integration with government databases will be a **future enhancement**, not part of this phase.

High-Level Timeline → (SO 2)

Phase	Description	Duration (weeks)	Deliverables
Research & Requirement Analysis	Study existing housing processes and identify user needs	2–3	Requirement Specification Document
Design & Planning	System modeling, database schema, and UI prototyping	2–3	System Design Document & Figma Prototypes
Implementation Part 1	Frontend and backend core development	4–6	Functional Web Application Prototype
Testing & Evaluation	System testing, debugging, and user feedback collection	2–3	Test Report and Evaluation Summary

Technology Stack & Theoretical Basis → (SO 6 – Program Specific)

Languages & Frameworks

- **Frontend:** HTML, CSS, JavaScript, Bootstrap, React.js
- **Backend:** Node.js with Express.js
- **Database:** MySQL

Tools & Environments

- **Git & GitHub:** Version control and collaboration.
- **Figma:** UI/UX prototyping.
- **Visual Studio Code:** Development environment.

Justification

This stack was chosen for scalability, modularity, and ease of collaboration.

- **React.js** enables reusable components and efficient state management.
- **Node.js + Express.js** allows full-stack JavaScript development for consistency.
- **MySQL** ensures reliable and structured data management.
- **Bootstrap** accelerates UI design with responsive layouts.

Theoretical Basis

- **Software Design Patterns:** MVC architecture for separation of concerns.
- **Database Normalization:** Ensuring efficient data storage and consistency.
- **AI Recommendation Model (for DSAI):** Based on content-based filtering using user eligibility and project attributes.

Success Metrics & Evaluation Plan → (SO 2 & SO 6)

To evaluate the effectiveness and overall success of the **Online Government Housing System**, a comprehensive assessment framework will be established that integrates both **quantitative** and **qualitative** performance indicators. These metrics are designed to measure the system's functionality, usability, reliability, and data-driven intelligence in alignment with its intended objectives.

1. Performance (Speed, Latency, and Accuracy)

System performance will be evaluated based on the responsiveness and efficiency of both the frontend and backend components.

- **Measurement Approach:** Quantify system response times, page loading speed, and API latency under different workload conditions.

- **Evaluation Method:** Conduct benchmarking and load testing using tools such as Apache JMeter or Postman to simulate concurrent user requests and record response rates.
- **Expected Outcome:** Maintain an average API response time below one second and a total page load time not exceeding three seconds under standard user traffic.

2. Usability and User Satisfaction

Usability is a critical factor in ensuring the accessibility and adoption of the platform by citizens and administrators.

- **Measurement Approach:** Assess the ease of navigation, clarity of information, and intuitiveness of system workflows.
- **Evaluation Method:** Conduct usability testing sessions with representative users and distribute post-test surveys (System Usability Scale - SUS) to collect structured feedback.
- **Expected Outcome:** Achieve a user satisfaction rate of at least 85% and an average SUS score above 75.

3. Reliability and Security

The system's reliability and security will be measured to ensure stable and safe operation during all use phases.

- **Measurement Approach:** Monitor system uptime, frequency of failures, and authentication robustness.
- **Evaluation Method:** Implement automated uptime monitoring tools and perform controlled fault injections to test resilience. Conduct penetration and vulnerability assessments for security validation.
- **Expected Outcome:** Maintain system uptime of at least 99% and demonstrate effective protection against unauthorized access or data breaches.

4. Data Quality and Model Accuracy (for DSAI Component)

The Data Science & AI component will be assessed for the accuracy and precision of its recommendation system.

- **Measurement Approach:** Evaluate how well the AI model predicts suitable housing options for users based on their eligibility and preferences.

- **Evaluation Method:** Use standard machine learning metrics such as precision, recall, and F1-score to quantify recommendation accuracy.
- **Expected Outcome:** Achieve at least 80% accuracy in the AI model's housing recommendations, ensuring relevance and personalization.

5. Efficiency and Process Optimization

Operational efficiency will be measured by comparing the digitalized process to the traditional manual housing application procedure.

- **Measurement Approach:** Record the average time and number of steps required for application submission and approval.
- **Evaluation Method:** Conduct time-motion studies and workflow analysis before and after implementation.
- **Expected Outcome:** Realize at least a 50% reduction in application processing time and a significant decrease in administrative workload.

6. Evaluation Strategy and Data Collection Plan

The evaluation will combine quantitative data (e.g., performance benchmarks and AI metrics) with qualitative user insights (e.g., surveys and interviews).

- **Data Sources:** System logs, benchmarking results, survey responses, and administrative reports.
- **Analysis Techniques:** Statistical data analysis and comparative evaluation between expected and actual results.
- **Reporting:** Findings will be summarized in the testing and evaluation phase, accompanied by visual performance charts and user satisfaction analysis.

Team Roles & Responsibilities → (SO 5 & SO 3)

Team Member	Program	Primary Role	Technical Contribution (SO 6 Focus)
Basmala Amr	SWD	Backend Developer	Responsible for developing and maintaining the backend architecture using Node.js and Express.js . Implements RESTful APIs, manages database interactions (MySQL), and handles authentication and authorization mechanisms. Ensures scalability, security, and efficient data flow between frontend and backend services.
Basmala Alaa	SWD	Frontend Developer	Develops the user interface (UI) and user experience (UX) components using React.js and Bootstrap . Focuses on responsive design, API integration, and client-side validation. Ensures accessibility, usability, and smooth interaction between users and system functionalities.
Basel Ashraf	DSAI	AI Features	Implements the AI-based recommendation module to suggest suitable housing units based on user eligibility and preferences. Handles data preprocessing, model training, and evaluation using content-based filtering techniques. Contributes to data analysis, visualization, and system optimization.

Communication Plan

- **Meeting Frequency:** Weekly progress meetings (Fridays).
- **Tools Used:**
 - **Slack / WhatsApp:** Daily communication.
 - **GitHub Projects:** Task tracking and version control.
 - **Google Docs & Sheets:** Documentation and shared notes.
 - **Figma:** Collaborative design reviews.
- **Reporting:** Bi-weekly progress updates to advisor via shared document.

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