

Béziers, 06/04/2023

DELL Company, 155 Gordon Baker Rd #501, North York, ON M2H 3N5, Canada

Subject: Application for Network Specialist Position at Bell Canada's Network and Technology

Dear Personnel Manager,

I am excited to apply for the Network Specialist position within Bell Canada's Network and Technology Services. As a highly skilled and motivated professional with a Bachelor's degree in Networking and Telecoms and extensive experience supporting Cisco voice, video, VMWare, and contact center technologies, I am confident that I have the necessary expertise to make a valuable contribution to your team.

In my current role, I have gained extensive experience in system administration and configuration for voice, video, VMWare, and contact center environments, including Cisco and Interactive Voice Response systems. My responsibilities include configuring Moves, Add & Changes (MACD) for voice, video, and contact center environments, providing incident support including root cause analysis, and working with customers and vendors to assess telecom, voice, video, VMWare, and contact center requirements, and troubleshoot and resolve issues.

I'm excited about this position because it will provide me the chance to work on a team that is committed to providing clients with top-notch service while utilizing cutting-edge technology. I'm eager to collaborate with other voice, video, and contact center support specialists to stay up to date with the most recent changes in the sector. I firmly believe that I am the best candidate for the job due to my in-depth understanding of voice and contact center ideas and concepts, as well as my analytical and problem-solving skills.

Thank you for considering my application. The opportunity to discuss my qualifications in greater detail and demonstrate my enthusiasm for this position excites me.

Sincerely,

Lilian MUXART