

Le 06 Avril 2023

BELL

Canada : Ontario : Toronto
Canada : Quebec : Montreal

Dear Manager,

I am excited to submit my application for the Specialist, Technical Network position at Bell. As someone with a Bachelor's degree in Networks and Telecommunications and hands-on experience supporting Cisco Voice, Video, VMWare, and Contact Center technologies, I am confident that I possess the necessary skills and expertise to excel in this role.

The Technical Network Specialist position offers the opportunity to work with cutting-edge fiber and 5G networks that drive how Canadians connect with each other and the world. As a member of the team responsible for the largest IP voice and contact center solution in Canada, I am excited about the potential to contribute to the development of Bell's leading products and services and ensure customer satisfaction.

In my previous roles, I have gained experience in system administration and management of Voice, Video, VMWare, and Contact Center environments, configuring moves, add & changes (MACD), managing and supporting incidents, and assisting with resolution and root cause analysis. I am also familiar with interfacing with clients and vendors to assess telecommunications requirements and troubleshoot problems to resolution.

As a highly analytical and problem-solving-oriented individual, I am well-equipped to clarify, analyze and investigate client needs, identify potential roadblocks and develop solutions. Additionally, my strong command of the English language, as well as my PC, networking, operating system, and server administration skills (Windows, Linux, VMware, Networking) make me an excellent candidate for the Technical Network Specialist role.

Thank you for considering my application. I would welcome the opportunity to further discuss how my skills and experience align with the requirements of this role.

Sincerely, Audric Rouges