

Subject: Application for Technical Network Specialist Position

Dear Sir/Madam,

I am writing to express my interest in the Technical Network Specialist position with your organization, as advertised on Feb 1, 2023. As an experienced IT professional with a strong background in network and telecommunications, I believe I possess the skills and knowledge necessary to excel in this role and contribute to the success of your cutting-edge fibre and 5G networks.

My recent completion of a B.U.T. in Networks and Telecommunications has equipped me with a solid foundation in the field. I have hands-on experience in supporting Cisco Voice, Video, VMWare, and Contact Centre technologies, making me well-suited for the system administration and management responsibilities outlined in the job description. My analytical and problem-solving skills enable me to effectively analyze client needs, identify potential roadblocks, and develop innovative solutions.

I have a strong understanding of Voice and Contact Center and workforce management principles and concepts, thanks to my previous experiences in the industry. In addition to my technical competencies, I possess a comprehensive understanding of PC, networking, operating systems, and server administration across various platforms such as Windows, Linux, VMware, and Networking. This expertise enables me to offer valuable technical support to clients, ensuring seamless functioning of these systems and applications.

Furthermore, my fluency in both English and French will be an asset when collaborating with colleagues and clients in Quebec. I am excited about the prospect of joining a diverse team of voice, video, and contact center support specialists at Canada's largest IP voice and contact center solution provider.

I firmly believe that my skillset and enthusiasm for technology make me an excellent candidate for the Technical Network Specialist position. I am eager for the opportunity to discuss my qualifications in more detail and showcase my dedication to staying current with the latest advancements in the industry.

Thank you for considering my application. I can be reached at +33 6 48 60 02 86 or via email at randall.etzweiler@gmail.com to schedule an interview or discuss my qualifications further.

Sincerely,

Randall Etzweiler