

Key Evaluation Criteria for Gen AI Output

1

Relevance

Determine if the response directly addresses the prompt or task.

2

Accuracy

Ensure factual correctness and verify information against credible sources.

3

Completeness

Check if the response covers all necessary points without omitting critical details.

4

Context

Ensure the response aligns with the intended audience, purpose, and situation.

5

Bias Detection

Identify and address biased or discriminatory content.

6

Tone and Style

Ensure the response matches the intended audience and context.

7

Hallucinations

Detect fabricated or false information that may sound credible but lacks evidence.

Steps to Check Accuracy of AI Output

- 1 Review the initial output**
Ensure the response aligns with your query and is clear, concise, and well-structured.
- 2 Note down listed facts**
Highlight all key facts or claims for reference.
- 3 Assess source relevance**
Confirm sources are accessible, reputable, and interpreted correctly.
- 4 Check factual accuracy**
Verify information using trusted sources like official websites or scholarly publications.
- 5 Consult subject matter experts if needed**
Validate with experts or senior colleagues for critical or specialised topics.

Steps to Check Context of AI Output

1

Define the context

Identify the audience, purpose, and setting.

2

Evaluate alignment

Ensure tone, language, and focus suit the audience and purpose.

3

Identify gaps

Spot misalignments in tone, complexity, or missing key details.

4

Refine for context

Adjust for audience expectations and the specific medium.

5

Test and iterate

Review for audience needs, purpose, and clarity; refine based on feedback.