

Welcome to UCBCares®

A dedicated service to support patients and healthcare professionals



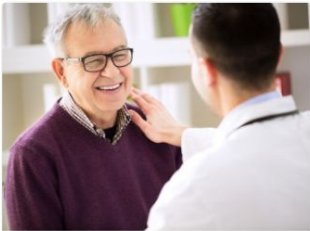
Welcome to UCBCares

A dedicated service to support patients and healthcare professionals

The UCBCares service includes:

- Web-based information on specific diseases and treatment. This includes general information for the general public and specific information if you are a patient taking a UCB product.
- Personalised support for patients and healthcare professionals regarding UCB's treatments

UCBCares information for you:



UCBCares for Patients

For patients who are looking for more information on the disease areas UCB works in

[Read more](#)



UCBCares for Healthcare Professionals

For healthcare professionals who are looking for more information on our disease areas

[Read more](#)



Contact UCBCares

You can reach the UCBCares team by phone or email any time day or night*

[Read more](#)

*Outside working hours the service is managed by a trusted vendor

Important Information

At UCB, patients are at the centre of everything we do. As the impact of coronavirus (COVID19) continues, our UCBCares team is easily accessible to answer questions from healthcare professionals and patients related to UCB medicines.

UCBCares.UK@ucb.com
UCBCares.IE@ucb.com

[0800 279 31 77](tel:08002793177) - (free from UK)
[1800 93 00 75](tel:1800930075) - (free from Ireland)

Please be aware:

It has come to our attention that companies are being contacted fraudulently by individuals posing as UCB employees to offer personal protective equipment. UCB Pharma Ltd or its staff do not supply personal protective equipment to third parties, hence such contacts are fraudulent and not from UCB Pharma Ltd.. Please be advised that any official contact from UCB can be verified by contacting UCBCares to ensure the authenticity of an engagement.

To report an adverse event or product complaint, please contact UCBCares using the [contact details here](#).

You may also report adverse events:

- In the UK via the Yellow Card Scheme at <https://yellowcard.mhra.gov.uk/>
- In Ireland via the HPRA at <https://www.hpra.ie>

United Kingdom

UCBCares
UCB Pharma, 208 Bath Road,
Slough,
Berkshire,
SL1 3WE

Ireland

UCB (Pharma) Ireland Limited
United Drug House, Magna Drive,
Magna Business Park,
Citywest Road, Dublin 24,
Ireland

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Epilepsy > Living with Epilepsy > Driving with Epilepsy

Driving with Epilepsy

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If you have a driving license and have a seizure you must tell the driving agency. In England, Scotland and Wales this would be the DVLA. In Ireland, this would be the RSA.

Unfortunately if you have a seizure you must stop driving, which understandably can have a big impact on your life.

Within the **UK**, for a normal **Group 1 licence** that covers cars, motorcycles and mopeds, if you are seizure free after one year you can reapply for your licence. If you have only had one seizure you still need to wait six months without having another seizure before reapplying for your licence.

For a **Group 2 licence**, which covers large goods vehicles, passenger carrying vehicles (like buses or minibuses with nine or more seats) and horse boxes, you will need to be seizure free for at least 10 years.



In **Ireland**, most people with epilepsy will have to be free of seizures for a year before they are eligible to drive again.

For a **Group 1 licence** which covers cars, motorcycles and tractors, if you are seizure free for a year you can reapply for your license by completing a D501 form that you can get from your doctor. You will also have an annual review with your doctor until you are seizure free for 5 years.

There are some exceptions to the one-year rule for group 1 drivers:

- If you have your first unprovoked seizure, you can drive again if your consultant is satisfied that you are medically fit, after a minimum of 6 months.
- If you have **seizures with consciousness** or **sleep seizures** and their patterns have been established for one year you may be able to drive.

For a **Group 2 licence** which covers large vans, heavy goods vehicles and buses, people with a history of epilepsy may hold a license if they are 10 years free from seizures without the use of medication. This may be reduced to 5 years if it was the first unprovoked seizure without the use of medication. If you have a provoked seizure you will need to see a doctor for a neurological assessment to determine if you are fit to drive again.

If you have **awake seizures that do not affect consciousness**, attention and the ability to act in any situation (including controlling a vehicle), nor cause any functional impairment **OR**, if you **only have seizures while asleep**, then you may be able to drive after one year even if you are still having seizures

These guidelines vary between different countries so if travelling make sure you are aware of local guidelines and laws.

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