SANJANA S BATNI

CONTACT

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Karnataka 560068

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SKILLS

Software E2E Testing
Agile Methodology
SDLC Life Cycle
Core Java
Selenium Webdriver
SQL
Automation Testing
Tools:
HP QC/ALM
JIRA
SIEBEL-CRM System
Citrix
Apex
Eclipse
Achievements and Awards:
• *ISTQB- Foundation level certified Tester*
• Received "Pat on the back Award" twice for excellence in productivity and best contribution to team.
• Received "Bravo Award" twice for excellence in Technical contribution and for continuous successful critical release sign off
• Received E-cards as appreciation from clients
• Was spotted many times by team and leads to appreciate the dedication level and performance

PROFESSIONAL SUMMARY

My entire career of over 5 years in End-to-End Testing including Functional, Regression, Sanity, Integration, UX, System was shaped up in an environment that enabled me to learn and develop in the Telecom domain and architecture, and the Processes followed by British Telecom ,Vodafone Germany and COLT. I explored the opportunity to work with Consumers of BT Wholesale, Broadband, Billing domain, OSS systems, BSS Sytems, OMNIUS system, Voice Inventory systems and prove as a significant contributor.

• Have been involved in requirement gathering, test planning, creating test scenario, test cases, Test data creation, test execution, defect tracking & Test Reporting.
• Have worked on Iteration & Agile-Scrum Methodologies.
• Well acquainted with the Software Development Life Cycle (SDLC), Software Test Life Cycle (STLC), Defect Life Cycle and Test closure activities.
• Have good experience in incident management tool JIRA, Test cases and defect tracking tool HP QC/ALM.
• Have good experience in all phases of testing techniques and Quality Assurance Processes of client/server, GUI applications & web based applications.
• Possess good Analytical , Communication Skills and Leadership qualities to work as a Team Player and Team Leader.

WORK HISTORY

Senior Consulatnt, 03/2020 to Current
SakSoft Ltd - Bangalore, Karnataka
As a senior Consultant QA, I am involved in below mentioned activities as part of project:

• Requirement Analysis

• Test Strategy preparation

• High Level Test cases preparation

• Reviewing the test documents

• Low level test cases preparation

• Adding Test cases in repository after approved walk through

• Performing testing activity

• Logging defects and tracking the defect until closure

• Involved in post test closure activities

• Involved in Regression, Sanity, Functional, Integration, System, UX testing

• Involved in PDT and DR production testing activities.

Software Engineer, 02/2015 to 12/2019
Tech Mahindra Ltd - Bangalore, Karnataka
1. Project Name: BT-XLOB
Client/country: British Telecom,UK
Role: Test Engineer
Team Size: 4 members
Platform: E2E interlock
Duration: March 2015- November 2016

Description:
British Telecom (BT) Group is the leading cable operator in UK. BT Group has been divided into BT Global Services, BT Wholesale, BT Retail, BT Business and Openreach. This project deals with an End to End testing where Other CPs place through their requests onto Openreach which go through BT Wholesale wherein we as X-LoB track them down to closure and inform CPs back about any issues that orders went through / stuck at and accordingly help them to take action and complete them e2e.

Roles and Responsibilities:
• Providing support for the BT Customers/Clients in getting various Broadband connections
• Managing the team in absence of the lead.
• Attending the walk through calls arranged by the clients to understand their requirements.
• Performing E2E testing on the back of hand shake from the CP system
• Testing both domains of Broadband which are L2C and T2R
• Tracking the orders placed by the CPs to completion, and tracking defects encountered while tracking the order
• Tracking the Faults as part of T2R journeys and raising defects for issues encountered while testing the same
• Interacting with clients and understanding the type of service they require.
• Handling Multiple Cps at a single time for interlock testing where more than one team is involved.
2. Project Name: BT Wholesale – Broadband Domain
Client/Country:British Telecom, UK
Role: Senior Test Engineer
Team size: 21 members
Platform: E2E Test
Duration: November 2016 – March 2019
Description:
British Telecom (BT) Group is the leading cable operator in UK. BT Group has been divided into BT Global Services, BT Wholesale, BT Retail, BT Business and Openreach. This project deals with an End to End testing for BT Wholesale line of Business (LOB) that includes Fulfillment and Assurance processes. Broadband is one of the systems of BT wholesale. The products of BT Wholesale –Broadband are 20C and 21C products like BT IPstream, ADSL, ADSL 2+, FTTC, FTTP and SOGEA. Broadband E2E test will be taking forward all the Integration testing activities for the 20C & 21C broadband provisioning and Service Assurance.

Roles and Responsibilities:

Engage with the E2E design, Platform Design teams during CFT and analyze the changes and provide Impact Assessment.

• Plan the test Strategy and scope for the functional and non-functional changes and co-ordinate with platform stakeholders, supplier test teams for agreement on the Test strategy.

• Review of CFT deliverables from E2E design, Platform stakeholders and ensure it adherence to Business Requirements.

• Provide Test support during build, Testing and deployment phases & ensure accountability for the solution beyond design delivery

• Engaged and Interfaced with Solution designers, Platform designers, Customers, Stakeholders for providing resolution and quick turnaround of the Defects found during testing.

• Analysis of defects and its impact on the business along with the interface systems.

• Tracking the Issues under Problem Records for all Design / Application & E2E Design related Issues and discussion with relevant Teams for fixing

3. Project Name : Vodafone Germany

Client/Country : Germany

Role : Software Engineer

Team size : 20 members

Platform : E2E Test

Duration : April 2019- Till date

Description:

Vodafone is now offering Mobile, Internet and Cable Facilities in Germany which has huge demand for which better enhancement is in place. We have a group of testers and developers working for the project using Agile Methodology. As a tester in this project we test the application which the developers develop as part of requirement for providing the service in Germany and Netherlands. As a tester we get to test Web application/portal which is front end (OSF), the integration layer (OIL) and the Backend system (OGW). We use SAP Portal to submit the orders as part of testing and push order status to backend using Rabbit MQ.

Roles and responsibilities:

• Attend refinement session and convert requirement into test cases and make validation points

• Perform scrum testing once the code is available

• Report defects and retest them once they are fixed

• Monitor weekly deployment in live and perform sanity to check for the proper working of application

• Work on e2e defects which the customers have raised

EDUCATION

10Th Standrad, 2008
Seshadripuram High School - Bangalore

12Th Standard, 2010
Nagarjuna Pre University College - Bangalore

B.E in Information Science And Engineering, 2014
Sai Vidya Institution Of Technology - Bangalore

PERSONAL SKILLS

• Good Communication and Interpersonal skills
• Maintain good Time management
• Ability to work under pressure
• Learning new concepts quickly
• Cross skilled in various domains

PERSONAL DETAILS

• Date of Birth : 20-12-1992
• Gender/Status : Female/Married
• Current Location : Bangalore, India.
• Permanent Address : #F-09, Sowparnika Apartments, Basapura main road, Aishwarya Crystal layout, begur, Bangalore- 560068