


Dear Karmecca,

We, the Team U-Can Senior Project Development team, would like to thank you for providing us with the opportunity to work on Karmecca CRM. We appreciate your patience and understanding as well as the time you have dedicated to us over the past two semesters. This project has been a tremendous learning experience for the entire team. Developing Karmecca CRM has provided us with the type of challenges and experiences that we believe has enhanced both our technical skills and our understanding of the process of developing software. It is our sincere hope that Karmecca CRM will fulfill - and hopefully exceed - all of Karmecca's expectations for its use.

The Delivery Products are as follows:

Two Folders  
 Source Code  
 Object Code  
 Installation Instructions  
 System Test Document  
 Maintenance Manual  
 User's Manual

Your signature on this document signifies acceptance of the product as installed and demonstrated, bringing to conclusion our work on the Karmecca CRM, and releases the Team U-Can and California State University, Sacramento from any further obligation regarding this product. Again, we want to thank you for your support.

  
 Client Signature

Phil Isidro

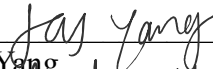
CEO

Senior Project Instructor

Professor Jingwei Yang  
 Department of Computer Science  
 California State University Sacramento

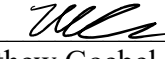
Sincerely,

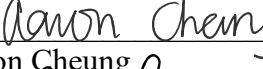
The Team U-Can Development Team

  
 Jay Yang 12/10/19

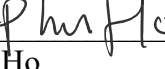
  
 Andrew Hang 12/10/19

  
 Parker Martinez 12/10/19

  
 Matthew Goebel 12/10/19

  
 Aaron Cheung 12/10/19

  
 An Lam 12/10/19

  
 Phu Ho 12/10/19