

Hayden O'Neill

PROFILE

Motivated final-year Computer Science student at Northumbria University, on course to graduate with a first-class degree. Jointly placed third in the second year with an 82% average. Passionate about technology and coding, with strong expertise in many different aspects of computer science such as software engineering, web technology, and systems analysis. Proficient in communication and teamwork, demonstrated through experience in retail, hospitality, and sports roles, including leadership roles within sports and sports officiating. Recognised for problem-solving abilities and a high level of mathematical proficiency, seeking a graduate role to apply technical expertise and passion for innovation in a fast-moving, tech-driven environment.

EXPERIENCE

TEAM MEMBER, TACO BELL; NEWCASTLE UPON TYNE – 2024-PRESENT

- Work in a fast-paced environment, rotating between customer-facing and food preparation tasks.
- Collaborate effectively with team members to ensure high-quality service and customer satisfaction.
- Quickly adapt to the varied roles within the store, contributing positively to overall operations.

TABLE OFFICIAL, BRITISH BASKETBALL LEAGUE/SUPER LEAGUE BASKETBALL; UNITED KINGDOM – 2022-PRESENT

- Level 3 (soon to be 4) table official overseeing British Basketball League and now Super League Basketball games, including high-profile events like the Women's Trophy Final in Glasgow.
- Develop strong communication skills by interacting with coaches, officials, and new contacts within the league.

REFEREE/TABLE OFFICIAL, BASKETBALL ENGLAND; UNITED KINGDOM – 2021-PRESENT

- Level 3 (soon to be 4) table official and level 2 referee overseeing games from Junior National Basketball League up to Division 1 National Basketball League.
- Enhance ability to manage confrontational situations in high-pressure, competitive environments, whilst working cohesively within teams.

REFEREE/TABLE OFFICIAL, NEWCASTLE EAGLES; NEWCASTLE UPON TYNE – 2019-PRESENT

- Level 2 referee for the local central venue league, mentoring younger and less experienced officials.

- Produce and host CPD sessions to help other officials within the Newcastle Eagles gain their qualifications and improve their skills.

TEMPORARY SALES ASSISTANT, CLARKS; NEWCASTLE UPON TYNE – 2023-2023

- Handled diverse customer interactions, delivering excellent service while measuring and fitting shoes.
- Managed stock room operations and used an ordering system efficiently.
- Received positive feedback from both customers and managers for service quality.

VOLUNTEER COACH, NEWCASTLE EAGLES; NEWCASTLE UPON TYNE – 2018-2019

- Coached a local basketball team, leading weekly sessions and helping players improve their skills.
- Managed teams in the local central venue league and communicated progress with parents.

EDUCATION

NORTHUMBRIA UNIVERSITY NEWCASTLE, NEWCASTLE UPON TYNE – BSC (HONS) COMPUTER SCIENCE

- Graduation – July 2025
- Grade – Second Year - 82% - on track for a first

WHITBURN C OF E ACADEMY SIXTH FORM

- Graduation – August 2022
- Grades – Computer Science - A, Geography - B, Maths - C

WHITBURN C OF E ACADEMY

- Graduation – August 2020
- Grades – 10 GCSEs, all between grades 6 and 8, including Maths and English

SKILLS

- Programming Languages: Python, Java, C#, Assembly Language, C, R
- Web Development: HTML, CSS, JavaScript
- Software/Tools: GitHub, SQL
- Other Technologies: Machine Learning, Cloud Computing, HCI, Systems Analysis, Data Security and Governance
- Soft Skills: Communication, teamwork, problem-solving, punctual, solution-oriented, flexible and approachable, quick learner
- Other: Experienced driver with own vehicle