

Cafeteria Memu Display

Team ID	LTVIP2025TMID30896
Project Name	Cafeteria Menu Display

Functional and performance testing

MILESTONE 6: Testing

Activity 6: Testing Service catalog

PURPOSE

ServiceNow testing aims to ensure the quality, reliability, and security of applications developed on the platform by identifying and resolving issues before they reach production. This includes verifying functionality, validating configurations, and ensuring compatibility with integrations.

USE

A testing service catalog is used to manage and test a collection of pre-defined IT services, ensuring they function correctly and meet user needs before deployment. It streamlines the process of delivering and consuming IT services by providing a standardized and accessible way to request, manage, and test them.

Steps

1. Open service catalog
2. Click on try it
3. Fill in the menu item , menu name and menu date details
4. And then click on order now

Additional actions:

- Submit new cafeteria menu

Additional actions:

- Submit new cafeteria menu

Form Fields:

- Name: Submit new cafeteria menu
- Application: Cafeteria Menu Display
- Catalog: Service Catalog
- Active: ☒
- Fulfillment automation level: Unspecified
- State: --None--
- Checked out: --None--
- Owner: System Administrator

Item Details:

- Short description: [Empty]
- Description: [Rich text editor]

Order this item:

- Quantity: 1
- Delivery time: 2 Days
- Order Now
- Add to Cart
- Shopping Cart
- Empty

Form Fields:

- Menu Item: [Empty]
- Menu Date: 2025-06-25
- Menu Name: Submit

Order Status: REC00010003

Order Status: Thank you, your request has been submitted.

Order Placed: 2025-06-25 22:55:26

Request Number: REC00010003

Estimated Delivery Date of Complete Order: 2025-06-27

Description	Delivery Date	Stage	Price (ex)	Quantity	Total
	2025-06-27	Progress		1	
Total					

Buttons: Back to Catalog, Continue Shopping, Home

MILESTONE 6: Testing

Activity 7: Testing UI ACTION

PURPOSE

In ServiceNow, the purpose of testing UI actions is to ensure that custom buttons, links, or menu items you've added to forms and lists function as expected, both from a user interface perspective and a logic perspective.

USE

UI actions in ServiceNow are used to create custom buttons and menu items on forms and lists, enabling users to perform specific actions on records.

Steps

1. Navigate to cafeteria menu table
2. Click on new
3. Fill in the details of menu items, menu date , menu name
4. And click on mark as published

This screenshot shows the 'Cafeteria Menu - Create Created' form in ServiceNow. The form is titled 'Cafeteria Menu - Create Created' and has a 'New record' label. It contains the following fields:

- Menu Items:** A text field with the value 'Noodles'.
- Menu Name:** A text field with the value 'chinese'.
- Menu Date:** A date field with the value '2025-06-25'.
- Status:** A dropdown menu with the value 'None'.

At the bottom of the form, there are two buttons: 'Submit' and 'Mark As Published'.

This screenshot shows the 'Cafeteria Menu - Created 2025-06-25 23:02:06' form in ServiceNow. The form is titled 'Cafeteria Menu - Created 2025-06-25 23:02:06' and has a 'Created' label. It contains the following fields:

- Menu Items:** A text field with the value 'Noodles'.
- Menu Name:** A text field with the value 'chinese'.
- Menu Date:** A date field with the value '2025-06-25'.
- Status:** A dropdown menu with the value 'published'.

At the bottom of the form, there are two buttons: 'Update' and 'Delete'.

