# CONNOR READNOUR

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## SUMMARY

IWMS Administrator and SQL Analyst with over 5 years of experience working with highly collaborative teams using a diverse set of computer software & languages.

## SKILLS

- SQL/T-SQL queries, SSIS, ETL migrations
- ARCHIBUS Web Central & Smart Client
- Unit Testing and Integration Testing
- Regression and User Acceptance Testing
- Agile Development, SDLC, Crystal Reports

- Microsoft SQL Server 2008 - 2016
- HTML5, CSS3, JavaScript
- Bootstrap, Responsive Web Design
- MS Excel, VLOOKUP, Pivot Tables
- Jira, Slack, Chrome Dev Tools

## EXPERIENCE

**AUGUST 2018 – SEPTEMBER 2020**
### IWMS Administrator
**Robert Stephen Consulting, LLC**

• Created and modified hundreds of views, home pages and reports in the ARCHIBUS Web Central and Smart Client IWMS software based on customer specifications.

• Built Excel direct connect reports and designed Crystal Reports using SQL queries against customer data to produce actionable insights such as rentable square feet, terminations, new hires, and moves on a weekly, monthly, and yearly basis.

• Utilized AutoCAD software to assemble Architectural, Interior, and Facilities Management drawings, and Polylined an average of at least 30,000 square feet of CAD drawings into our ARCHIBUS database each day.

• Developed over 25 responsive SpaceView Bootstrap webpages using HTML5, CSS3, and JavaScript, while also having unit tested hundreds of design and functionality updates.

**AUGUST 2015 – JULY 2018**
### Data Analyst, QA Testing Analyst
**Applied Systems, Inc.**

• Generated production databases and wrote DDL/DML T-SQL Queries in Microsoft SQL Server 2008 – 2016 to construct SQL reports and dig deeper into ETL data migration issues.

• Managed hundreds of client conversions to Applied Systems EPIC insurance agency management software from various source systems such as TAM, INSTAR and VISION using the Pervasive ETL Suite including the Pervasive Data Integrator and Data Profiler.

• Completed extensive research of data conversion bugs while working closely with our implementation team to come up with the best solution to our client's problems, while also designing workflow and troubleshooting documentation for department wide use.

• Identified bad data or code defects and approved new functionality in EPIC software during initial, regression, release, and user acceptance testing.

# EDUCATION

**AUGUST 2015**
### B.S. in Operations Management & Information Systems
**Northern Illinois University**
GPA: 3.3 / 4.0

**AUGUST 2013**
### A.S.
**Waubonsee Community College**
GPA: 3.7 / 4.0

# CERTIFICATIONS

**APRIL 2021**
### MTA: Database Fundamentals Certification
**Issued by Microsoft**

**MARCH 2021**
### JavaScript Fundamentals Certification
**Issued by W3Schools.com**

**OCTOBER 2020**
### JavaScript Algorithms and Data Structures Developer Certification
**Issued by freeCodeCamp.org**

**JUNE 2020**
### Responsive Web Design Developer Certification
**Issued by freeCodeCamp.org**