|  |
| --- |
| Connor Readnour  [Portfolio](https://bayareaitguy.github.io/portfolio/#welcome-section) · [LinkedIn](https://www.linkedin.com/in/connorreadnour/) · [connorreadnour@gmail.com](mailto:connorreadnour@gmail.com) · 630.639.6677 |
| summary Quality Assurance Specialist, IWMS Admin and SQL Analyst with over 5 years of experience working with highly collaborative teams using a diverse set of computer software & languages. Skills  |  |  | | --- | --- | | * SQL/T-SQL queries, SSIS, ETL migrations * Salesforce, Archibus, Applied EPIC * Unit Testing and Integration Testing * Regression and User Acceptance Testing * Agile Development, SDLC, Crystal Reports | * Microsoft SQL Server 2008 - 2016 * HTML5, CSS3, JavaScript * Bootstrap, Responsive Web Design * MS Excel, VLOOKUP, Pivot Tables * Jira, Azure DevOps, Slack, Chrome Dev Tools | |

# Experience

|  |
| --- |
| May 2021 – PresentQuality Assurance Specialist**CPSC Solutions, LLC**• Analyzed Requirements/User Stories to create functional test cases for Salesforce applications.  • Traced test cases to Requirements/User Stories, and recreated defects logged by the client during User Acceptance Testing,  • Engaged with teammates in Daily Testing Standup calls to review assignments and issues, as well as Daily Triage meetings to review defects with the development team.August 2018 – September 2020IWMS Administrator**Robert Stephen Consulting, LLC** • Built SQL queries in SQL Server Management Studio, Crystal Reports, Archibus Smart Client, and Excel to extract customer data for actionable insights such as rentable square feet, terminations, new hires, and moves on a weekly, monthly, and yearly basis.  • Developed over 25 responsive SpaceView Bootstrap webpages using HTML5, CSS3, and JavaScript, while also having unit tested hundreds of design and functionality updates.  • Created and modified hundreds of views, home pages and reports in the ARCHIBUS Web Central and Smart Client IWMS software based on customer specifications.  • Utilized AutoCAD software to assemble Architectural, Interior, and Facilities Management drawings, and Polylined an average of at least 30,000 square feet of CAD drawings into our ARCHIBUS database each day. |
| August 2015 – July 2018Data Analyst, QA Testing Analyst**Applied Systems, Inc.** • Generated production databases and wrote DDL/DML T-SQL Queries in Microsoft SQL Server 2008 – 2016 to construct SQL reports and dig deeper into ETL data migration issues.  • Managed hundreds of client conversions to Applied Systems EPIC insurance agency management software from various source systems such as TAM, INSTAR and VISION using the Pervasive ETL Suite including the Pervasive Data Integrator and Data Profiler.  • Completed extensive research of data conversion bugs while working closely with our implementation team to come up with the best solution to our client’s problems, while also designing workflow and troubleshooting documentation for department wide use.  • Identified bad data or code defects and approved new functionality in EPIC software during initial, regression, release, and user acceptance testing. |

# Education

|  |
| --- |
| August 2015B.S. in Operations Management & Information Systems Northern Illinois University  GPA: 3.3 / 4.0 |
| August 2013A.S. Waubonsee Community College  GPA: 3.7 / 4.0 |

# Certifications

|  |
| --- |
| April 2021[MTA: Database Fundamentals Certification](https://www.credly.com/badges/a48a8dac-b742-4238-a20d-49340a0568ee/public_url)Issued by MicrosoftMarch 2021[JavaScript Fundamentals Certification](https://bayareaitguy.github.io/portfolio/img/certs/w3schools.PNG" \o "Click here to navigate to my W3Schools JavaScript Cert!)Issued by W3Schools.com |
|  |