

Katya Meneses

Lima-born, Toronto trained and based. UX Student with a degree in Industrial Engineering and a background in process improvement. Eager to start my UX career and secure an entry-level position.

UX Designer

CONTACT

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SKILLS

- Flexible & Adaptable
- Conflict Resolution
- Decision Making
- Strong Communication
- Problem-Solving
- Design Thinking

EXPERTISE

- Figma
- Wireframes
- User Flows
- Process Charts
- Product design
- Service design
- Video prototyping

LANGUAGE

- English
- Spanish

EXPERIENCE

2019 - 2021
Lima, Peru

AJE Group

Process / Service Designer

- Analysis of workload and organizational structure allowing clients and managers to solve problems and find simpler ways to meet their needs.
- Leader of key projects for the business, generating sustainable savings, and reducing up to 20% in end-to-end times of processes.

2014 - 2019
Lima, Peru

La Positiva Vida Seguros (Insurance Company)

Process / Service Designer

- Process designer for the implementation of new modules in mobile applications.
- Business Partner of customer experience and digital transformation projects, analyzing customer journeys and providing solutions according to the user's needs and achievement of their goals.

2012 - 2014
Lima, Peru

Interamerican Service CO SAC (Customs Agency)

Process Designer

- Process enhance by analyzing and designing improve proceedings
- Process design and redesign based in the user needs.

EDUCATION

2022
Toronto, Ontario

Humber College
UX Design

2022
Online

Coursera - Google Certificate
UX Design

2017
Lima, Peru

BS Grupo
Project Management

2015
Lima, Peru

PUCP
Management, Improvement And Redesign of Process

2014
Lima, Peru

Inca Garcilaso De La Vega University
Industrial Engineer Degree