

# Katya Meneses

Lima-born, Toronto trained and based. UX Student with a degree in Industrial Engineering and a background in process improvement. Eager to start my UX career and secure an entry-level position.

## UX Designer

### CONTACT

- +1 (647) 522-3496
- katya.menesesr@gmail.com
- [katyameneses.com](http://katyameneses.com)

### SKILLS

- Flexible & Adaptable
- Conflict Resolution
- Decision Making
- Strong Communication
- Problem-Solving
- Design Thinking

### EXPERTISE

- Figma
- Wireframes
- User Flows
- Process Charts
- Product design
- Service design
- Video prototyping

### LANGUAGE

- English
- Spanish

### EXPERIENCE

- 2019 - 2021  
Lima, Peru
  - AJE Group
  - Continuous Process Improvement
    - Analysis of workload and organizational structure allowing clients and managers to solve problems and find simpler ways to meet their needs.
    - Leader of key projects for the business, generating sustainable savings, and reducing up to 20% in end-to-end times of processes.
- 2014 - 2019  
Lima, Peru
  - La Positiva Vida Seguros (Insurance Company)
  - Process Designer
    - Process designer for the implementation of new modules in mobile applications.
    - Business Partner of customer experience and digital transformation projects, analyzing customer journeys and providing solutions according to the user's needs and achievement of their goals.
- 2012 - 2014  
Lima, Peru
  - Interamerican Service CO SAC (Customs Agency)
  - Process Designer
    - Process enhance by analyzing and designing improve proceedings
    - Process design and redesign based in the user needs.

### EDUCATION

- 2022  
Toronto, Ontario
  - Humber College
  - UX Design
- 2022  
Online
  - Coursera
  - UX Design
- 2017  
Lima, Peru
  - BS Grupo
  - Project Management
- 2015  
Lima, Peru
  - PUCP
  - Management, Improvement And Redesign of Process
- 2014  
Lima, Peru
  - Inca Garcilaso De La Vega University
  - Industrial Engineer Degree