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## 3079

# B. Tech. 4th Semester (Bio-Tech.) Examination – July, 2021

### ORGANIZATIONAL BEHAVIOUR

Paper: HSMC-02-G

Time: Three Hours ]

[ Maximum Marks: 75

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note: Section-A is compulsory. Attempt total five questions. Remaining four questions from Section-B. Selecting one question from each Unit. All questions carry equal marks.

#### SECTION - A

- 1. Attempt all the six questions:
- $2.5 \times 6 = 15$
- (a) What do you mean by controlling?
- (b) Explain the any *two* differences between Management v/s Organization.

- (c) Explain the scope of Behavior-Personality.
- (d) Explain the difference between Teams and Groups.
- (e) What do you mean by Organizational culture?
- (f) Define the concept of Conflict management.

### SECTION - B

### UNIT - I

- **2.** What do you mean by management? Discuss the scope and importance of management.
- **3.** What are managerial skill? What skill mix is expected of the managers at the top level of the organization? 15

### UNIT - II

- **4.** What do you mean by Organizational Behavior? What Contemporary challenges and opportunities of OB in present scenario in an organization?
- 5. What is motivation? What does Maslow's hierarchy of needs tell us about people's needs?

(2)

### UNIT - III

- **6.** What do you understand by leadership? Examine the different styles of leadership. What is the importance of leadership in modem business?
- 7. Define communication. State the common barriers to effective communication in an organization.15

#### UNIT - IV

- 8. Discuss the basic consideration to be kept in view while designing an organization structure.
- 9. What do you mean by planned changes? How should a manger handle change in his organization?15