

Bradley Benedict

MyPortfolio.io

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Summary

I have worked in the restaurant industry for the past five years and am ready for a career change. I am searching for a web development position after my time spent self-learning. I am confident in my HTML, CSS, and Javascript skills, along with using React.js and SCSS. I am a highly motivated individual and a quick learner. My ideal job would be a role where I can continue my learning and sharpen my development skills.

Skills

Customer service

Years of working directly with customers, both in person and on the phone, have sharpened my skills with people interaction. I am very comfortable talking to customers or clients, as well as effectively communicating with my co-workers. I think this is an essential skill as a developer because it allows me to work well with managers, mentors, designers, and other developers.

Creative problem solving

Being a good server means being able to make sure multiple tables of people are happy, all at the same time. This gave me a great opportunity to work on my problem solving skills in a very fast paced environment. This has directly translated to my efforts to learn web development because I am able to take a breath, step back for a moment, and calmly figure out a solution to whatever issue I am faced with in my code.

Time management

Another important aspect to serving is being able to manage your time, and how you spend it while on the floor. Being able to figure out in what order and when you should grab drinks, ring in an order, greet your new table, and help the customer that's been eye-balling you is not easy. Knowing how fast you can complete each task is the best way to manage this situation. This has helped me structure how I approach my development and pace myself so I don't get overwhelmed. It allows me to look at the entire project and figure out where most of my time should be spent.

Work Experience

Woody's woodfired pizza

Golden, CO March 2021 - Current

T-Bones Great American Eatery

Derry, NH March 2020 - December 2020

Red Robin

Manchester, NH April 2019 - March 2020

References

Rachel Ferrara

603-657-0034

Erick Shea

603-706-0727

Paul Gallos

603-203-5121

Education

Manchester Community College

Manchester, NH

Londonderry High School

Londonderry, NH