**REGULATED INSTITUTIONS**

|  |  |  |
| --- | --- | --- |
| **1. What kind of infrastructure service does your organization provide**? | | |
|  | Electricity | 1 |
| Road construction/maintenance | 2 |
| Telecommunication | 3 |
| water | 4 |
| Rail | 5 |
| Building and construction | 6 |
| Other (e.g………..) | 7 |

|  |  |  |
| --- | --- | --- |
| **2. Do regulatory agencies play any role in enhancing the quality of your service delivery to the customers /citizens?** | | |
|  | Yes | 1 |
| No | 2 |

|  |
| --- |
| **3. What agency regulates your activities?** |
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|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **4. As an institution providing infrastructure (rail, water, electricity, road, telecommunication, etc ) in the state, how often have you:** | | | | |  |
|  | (1)  Never | (2)  Rarely | (3)  Often | (4)  Very Often | (5)  Not Sure |
| Received support from the regulatory agencies? |  |  |  |  |  |
| Collaborated with the regulatory agencies in matters of infrastructure? |  |  |  |  |  |
| Collaborated with similar institutions in matters of infrastructure? |  |  |  |  |  |
| Shared infrastructure challenges with the regulatory agencies? |  |  |  |  |  |
| Had conflict with the regulatory agencies on mode of operation? |  |  |  |  |  |
| Had conflicts with citizens/consumers on the quality of service provided? |  |  |  |  |  |

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| **5. What do you think is the most critical challenge facing your organization? Please specify** |
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| --- | --- |
| **6. Please list 3 most important things you expect from the government to improve infrastructure situation in the state (1 being the most important)** | |
| 1 |  |
| 2 |  |
| 3 |  |

**B. Institutional details**

a. Name of Organization\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

b. Physical Address of Head Office\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

c. P O Box\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

d. Telephone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

e. Fax\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

f. E-mail\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

g. Is your organization incorporated? Yes ❏ No ❏

h. How many communities do you operate in Oyo state? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

i. What are the mandates of your organization?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_