

# Certificate

o f C o m p l e t i o n

Laurent U



President & CEO  
Sitel

Philippe Riveron

Founder & CEO  
Learning Tribes



*My Academy*

**This certificate is proudly presented to**

**Aaron Zhao**

For successfully completing  
CX101 Becoming a Customer Experience  
Advisor

With a passing grade of 0%  
October 25, 2018

\_\_\_\_\_  
Date