

Heuristic Evaluation
DIVOC Application

Participant: 001

The system presents information that is useful for those currently navigating the pandemic.

Rating: 6

Explanation:

"I believe the app presents useful information but it is sometimes hard to find that info."

The system uses the domain specific language.

Rating: 6

Explanation:

"Language is clear to understand and appropriate."

The system provides just the right amount of information regarding the coronavirus pandemic.

Rating: 7

Explanation:

"I think this app covers all information needed about the pandemic."

The information presented is easy to understand and interpret.

Rating: 6

Explanation:

"I would work on making things easy to understand especially in the menu screen."

The information is presented in a clear and readable format. Information is available on national and state-level regulations.

Rating: 6

Explanation:

"Once found info is clear but getting to the data can be hard due to labeling"

The layout of the information is intuitive & appealing.

Rating: 7

Explanation:

"The application is clean and easy to follow. Adding more would unnecessarily clutter the app"

The information presented is accurate and reliable.

Rating: 7

Explanation:

"I like that the sources are added to the content provided"

The interface is easy to use with minimal training

Rating: 5

Explanation:

"Everything that can be done is easy to do but it is hard to understand where the buttons are."

The system provides an easy to navigate interface

Rating: 6

Explanation:

"Labeling"

The system improves or supplements the information sources I currently use.

Rating: 6

Explanation:

"The systems looks to pull from news sources"

The system provides visual representations for important statistical data such as number of cases, hospitalizations, and deaths.

Rating: 6

Explanation:

"I can see where the graphs would be but it is not always shown."

The system provides success stories and uplifting news which result in a positive and optimistic environment for the user.

Rating: 6

Explanation:

"While this an app in response to the pandemic I do not feel overwhelmed by the presentation of coronavirus updates"

The system provides appropriate resources and aide in areas of fitness and personal well-being

Rating: 7

Explanation:

"I really liked the challenges section."