GLORIA CONSTANT

Brooklyn NY 11207 | 718.744.8839 | Gloria.VConstant@yahoo.com

SUMMARY OF QUALIFICATIONS

An Ambitious, reliable, punctual and trustworthy Sales Associate with 5+ years of experience. Capable of completing the task and duties of the position with the utmost professionalism. Posses the ability to establish rapport with members of diverse groups, and promote team cohesiveness.

Skills

• Great customer service | Product Knowledge | Multi-tasker | Effective and Efficient | Motivator | Self-starter

EXPERIENCE

RadioShack/General Wireless

Sales Associate.

2012-2017

- Provided customers with information about products, promotions and services.
- Demonstrated Outstanding Customer service and Selling skills. Assisted customers in finding the right item for their needs. Answered customer questions and concerns.
- Responsible for the opening and closing of the store, also making sure the essential signs are displayed before the business was open.
- Supervised the delivery of high value merchandise. Organized the products and put them in their correct sections.
- Handled different types of payment such as cash, debit card, credit card, checks, Android/Samsung pay, Apple
 pay. Confirmed the accuracy of the register at the beginning and during the day.

Strauss Auto Discount

Sales Associate.

- Collected information from customers to assist in finding the correct parts for their car
- Received, recorded and banked cash and checks.
- Processed merchandise returns and exchanges.

EDUCATION

Technical Career Institute, New York, NY Associate Degree In Applied Science