



Chilean, 28 years old (1996)

## Contact info



+39 344 550 3451



benjamincruzinfante@gmail.com



Milano, Italy

## Languages

**Spanish**  
Native

**English**  
Fluent

**Italian**  
Fluent

## Skills

- Communication in local and international environments
- Autonomy and Organization
- Creativity and Visual Direction
- Budget Management

## Key knowledges

- **Programming:** Python, SQL, Machine Learning Clustering, Big and Smart Data
- **BI:** Looker, Tableau, Automated queries and Pivot Tables
- **Analysis:** Micro and Macro economics, Applied Econometrics and Finance
- **Advance Proficiency in Office Package** (PPT, Word, Excel)

# Benjamín I. Cruz Infante<sup>CL</sup>

## Data Driven Growth | Fashion Brand Creator

My background combines **data-driven analysis with creative vision**.

Working across Latin America and building my own conscious fashion brand shaped a mindset that values both strategic insight and emotional connection. I'm eager to contribute to a purpose-led company—ideally within the luxury fashion industry, but open to other opportunities where I can add value.

## Education

### Economics

Universidad de Chile | March 2015- April 2020

### MSc Business Analytics and Data Science

Politecnico di Milano | October 2024 - November 2025

## Experience

### Founder (Freelancer)

Rakau Chile ® | January 2015 - Now

- **2.000+ garments made in Chile**
- **86 trees planted**
- **30+ collaborations** with chilean and international artists
- **4 products lines** launched: clothes, jewelry, art in paper and audiovisual music capsules
- **Two markets opened:** Chile and Argentina



youtube.com/@rakauchile



instagram.com/rakau\_cl

### Regional CRM Sr Analyst

PedidosYa (**Delivery Hero**) | January 2023 - December 2023

- **Coordination** between **regional team and 15 local markets** across Latin America
- **CRM strategy** for Fintech products: credits offering and incentivizing the use of online payment methods
- Design and execution of **multi-channels campaigns** using Braze and Twilio: **In-app and Push notifications, Mail, SMS, Whatsapp**
- Development and analysis of **A/B Testing**
- **Project Manager of a Visa collaboration project for 9 countries**

### Regional Loyalty Sr Analyst

PedidosYa (**Delivery Hero**) | April 2022 - December 2022

- **Led the roll out** of the Loyalty program in **Chile, Argentina and Perú**
- Drove **+1.600% increase in users adoption and +1.400% in volume orders within the program**
- **Created the go-to-market playbook**
- **Coordinated cross-functional teams**, local and regional, including UX, Product, Sales, Marketing and C-Level stakeholders



linkedin.com/in/benjamincruzinfante57/