

PORTFOLIO



Power BI Visuals

Have a look at some of the projects I have worked on using power Bi as an analytical tool for creating real-time business monitoring reports, executive dashboard and to aid business decisions.



BLESSING A. ANDI

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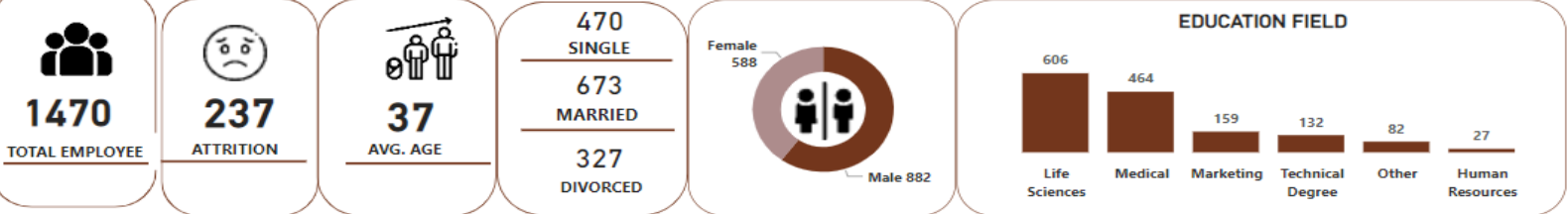
+2347039386648

<https://www.linkedin.com/in/blessing-ayodele-andi/>

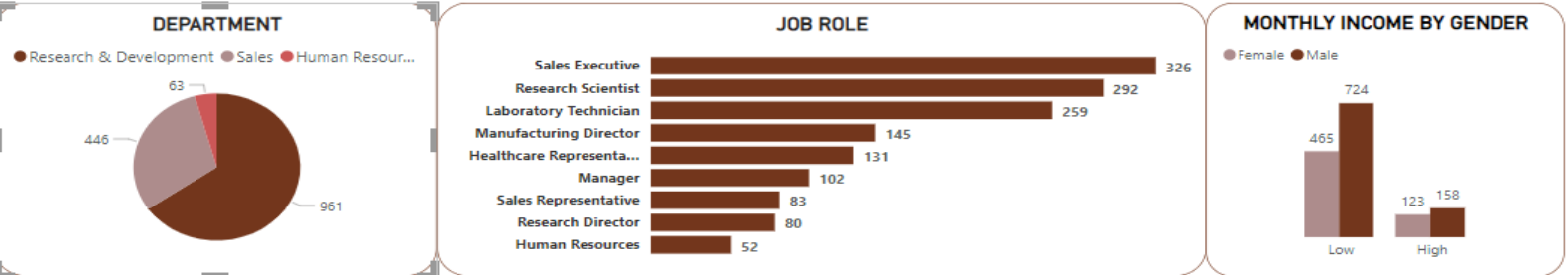
EMPLOYEE ATTRITION ANALYSIS

ATTRITION All ▼ OVERTIME All ▼

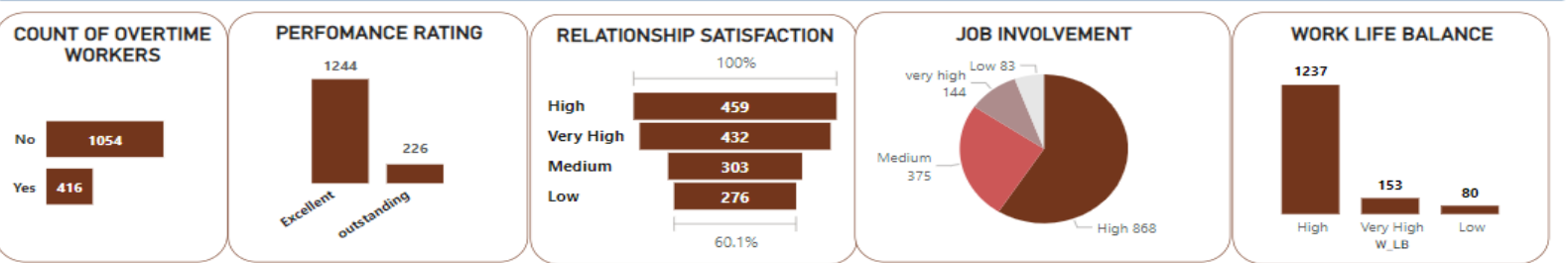
EMPLOYEE'S DEMOGRAPHICS



JOB DETAILS

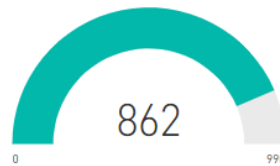


EMPLOYEE'S PERFORMANCE



Aviation & Energy

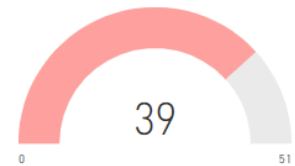
Current Month Orders vs. Target



Current Month Revenue vs. Target



Current Month Returns vs. Prev Month



Price Adjustment (...

0.00



\$19.48
Avg Retail Price

\$19.48
Adjusted Price

Weekly Profit

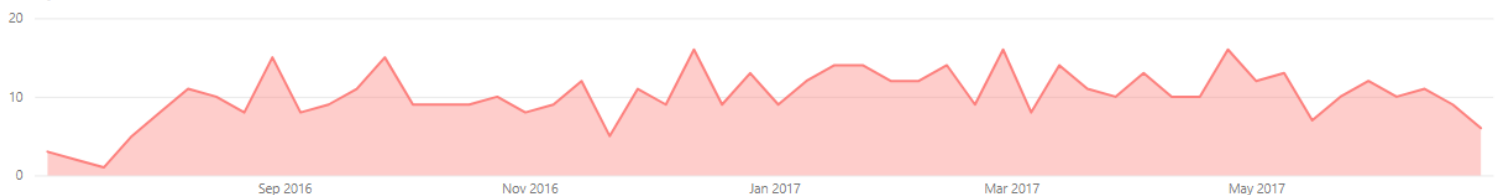
● Total Profit ● Adjusted Profit



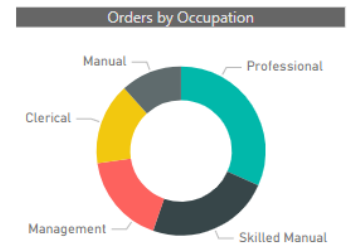
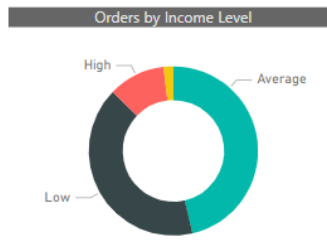
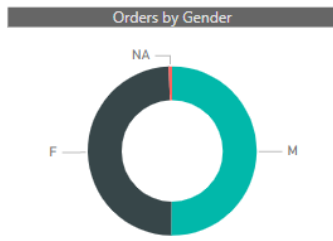
Weekly Profit



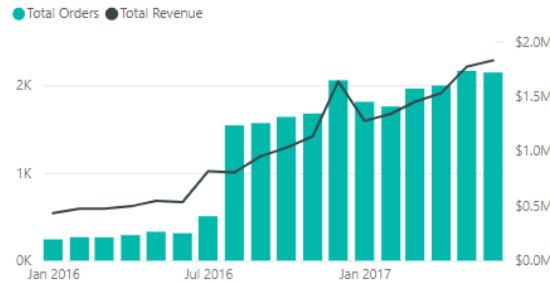
Weekly Return Volume



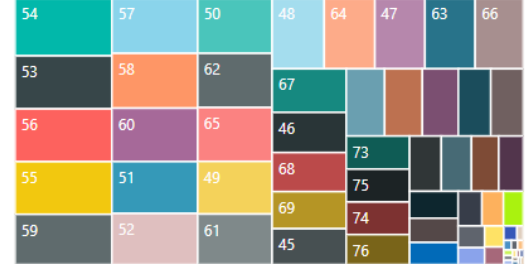
FullName	Total Orders	Total Revenue
Mr. Maurice Shan	6	\$12,407.95
Mrs. Janet Munoz	6	\$12,015.39
Mrs. Lisa Cai	7	\$11,330.44
Mrs. Lacey Zheng	7	\$11,085.74
Mr. Jordan Turner	7	\$11,022.38
Mr. Larry Munoz	7	\$10,852.04
Mrs. Ariana Gray	6	\$10,391.42
Mr. Marco Lopez	6	\$10,289.68
Mr. Franklin Xu	5	\$10,164.34
Mrs. Margaret He	4	\$9,266.74
Mrs. Kaitlyn Henderson	4	\$9,258.92
Mrs. Nichole Nara	4	\$9,234.66
Mr. Randall Dominguez	4	\$9,210.36
Mrs. Rosa Hu	4	\$9,201.20
Adriana Gonzalez	4	\$9,195.69
Mrs. Dominique Prasad	6	\$9,180.93
Mrs. Brandi Gill	4	\$9,166.18
Mr. Brad She	4	\$9,161.01
Mr. Francisco Sara	4	\$9,125.54
Mr. Kevin Coleman	4	\$7,750.53
Mr. Johnathan Suri	4	\$7,721.33
Mrs. Crystal Zeng	4	\$7,706.81
Mrs. Felicia Blanco	4	\$7,669.66
Mrs. Jill Suarez	4	\$7,652.61
Mr. Preston Raman	4	\$7,599.49
Mr. Willie Xu	4	\$7,353.55
Mrs. Abby Subram	4	\$7,308.39
Mr. Lance Blanco	4	\$7,207.07
Mrs. Audrey Blanco	4	\$7,139.17
Mr. Ricky Navarro	3	\$7,119.63
Mr. Eddie Dominguez	3	\$7,044.38
Mrs. Molly Madan	3	\$7,043.25
Mr. Jarrod Mehta	3	\$7,038.37
Ms. Susan Zhou	3	\$7,027.98
Mr. Brent Zhang	3	\$7,018.99
Ms. Alyssa Bradley	3	\$7,018.84
Mrs. Cheryl Jiménez	3	\$7,009.84
Mrs. Mary Carter	3	\$7,006.71
Mr. Corey Anand	3	\$7,004.97
Mr. Kristin Tai	3	\$7,003.54
Total	353	\$751,130.39



Orders & Revenue by Month



Total Orders by Current Age



Top Customer

Mr. Maurice Shan

Customer Orders

6

Customer Revenue

\$12.41K

Executive Summary →

CONTACT CENTER DASHBOARD

Agent

All

Year

☐ 2022

Month

June

Total Rcvd Calls

188

Avg Call Time(ss)

28.35

Total Wait Time(ss)

2,261

Avg Wait Time(ss)

12.03

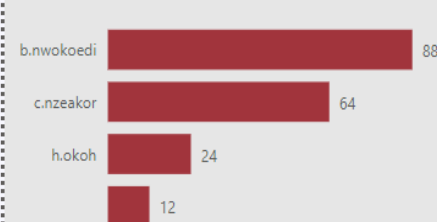
Longest Call(ss)

276

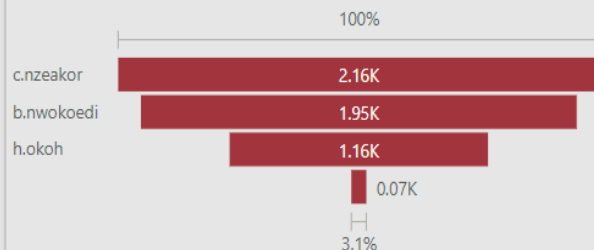
Outgoing calls

174

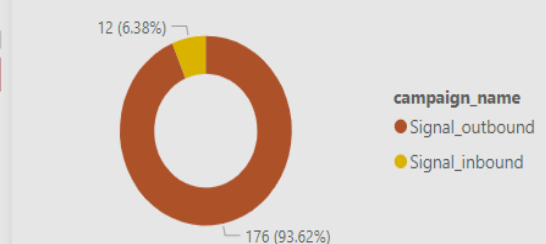
Number Of Calls by Agent



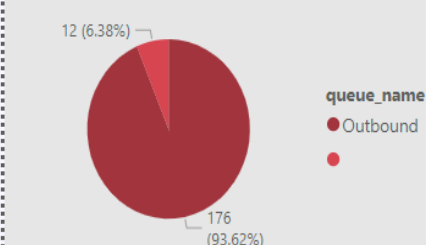
Average Call Duration/Month/Agent



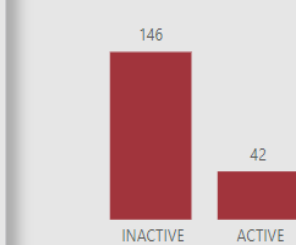
Number of Calls by Campaign Name



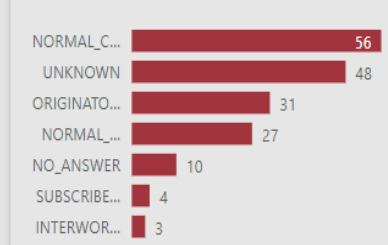
Number of calls by Queue Name



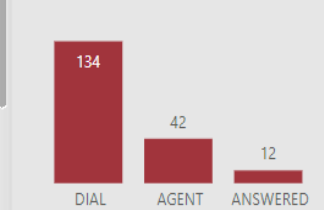
Call Category by Agent



Number of Calls by Hang-up Rsn



Number of Calls by Call Status



CRM SALES REPORT (2016 - 2022)

DEALS AMOUNT BY STATUS

Won
46,255M

Lost
16,378M

Open
2,593M

TOTAL REVENUE(2016-2022)

₦ 46.25bn

REVENUE

Year

- ☐ 2016
- ☐ 2017
- ☐ 2018
- ☐ 2019
- ☐ 2020
- ☐ 2021
- ☐ 2022

2571

LEADS

1734

OPPORTUNITIES

1033

WON

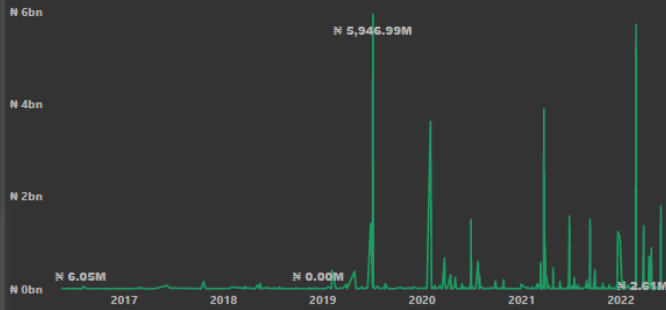
413

LOST

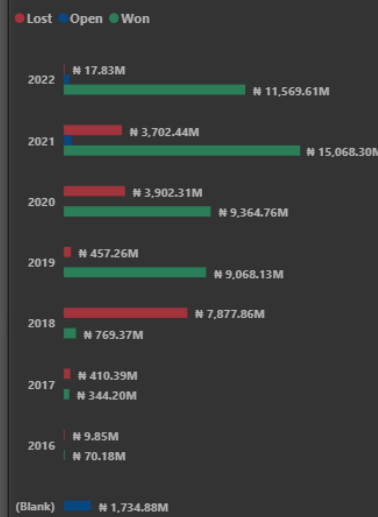
288

OPEN

WON DEALS TREND BY YEAR



DEALS STATUS BY YEAR



SALES LEADERBOARD

WON DEALS

Names	Amount	Deals
Oluwatoyin Abel	N 7,978,291,423.88	78
Clara Nwabueze	N 7,569,177,592.12	60
Babatunde Agbejimi	N 5,776,922,515.41	121
Temitope Adeogun	N 5,715,967,855.93	114
Toyin Adeoye	N 5,153,793,636.33	45

LOST DEALS

Names	Amount	Deals
Babatunde Agbejimi	N 12,372,925,468.40	46
Ebunoluwa Ogunbanwo	N 1,546,280,944.72	58
Toyin Adeoye	N 664,039,801.00	12
Oluwatoyin Abel	N 575,500,000.00	26
Abiola Dada	N 474,546,316.24	37

OPEN DEALS

Names	Amount	Deals
Oluwatoyin Abel	N 722,052,897.19	25
Funmilayo Kareem	N 516,840,294.99	18
Babatunde Agbejimi	N 353,089,027.50	11
Jerome Nzegbuna	N 338,116,209.31	10
David Adepetun	N 286,288,593.67	40

CUSTOMER PROFILE DASHBOARD

Total Customers

4007

Gender

- ☐ Female
- ☐ Male

Job Classification

- ☐ Blue Collar
- ☐ Other
- ☐ White Collar

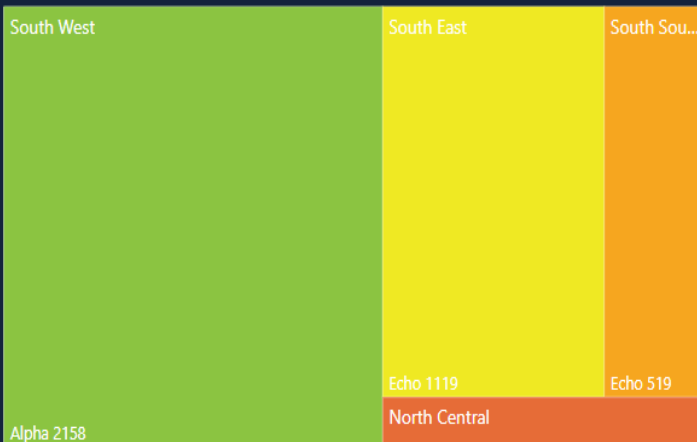
Age Groups

- ☐ 15-19
- ☐ 20-29
- ☐ 30-39
- ☐ 40-49
- ☐ 50-59
- ☐ 60-69

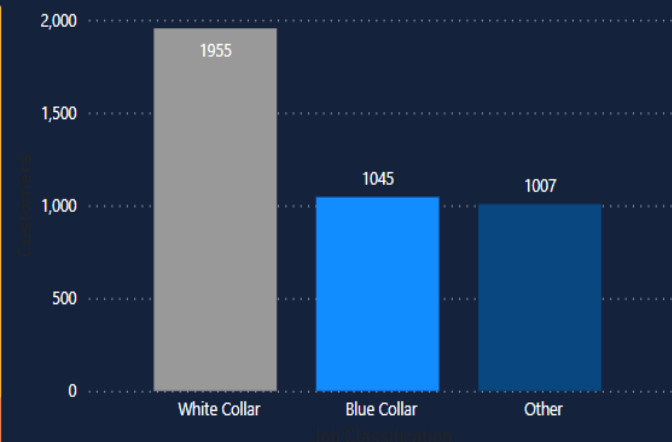
Administrative Area

- ☐ Alpha
- ☐ Echo

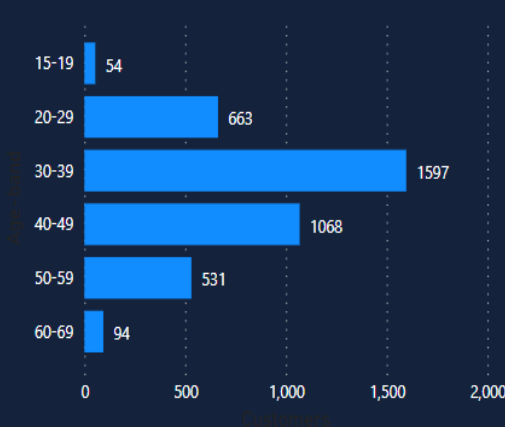
Customers by Region and Administrative Area



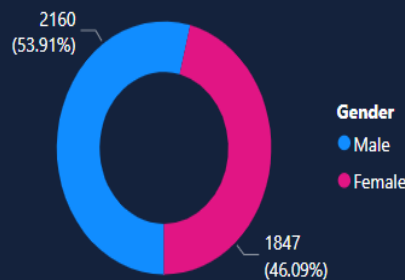
Customers by Job Classification



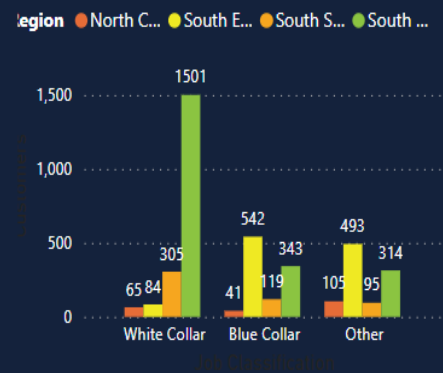
Customers by Age Distribution



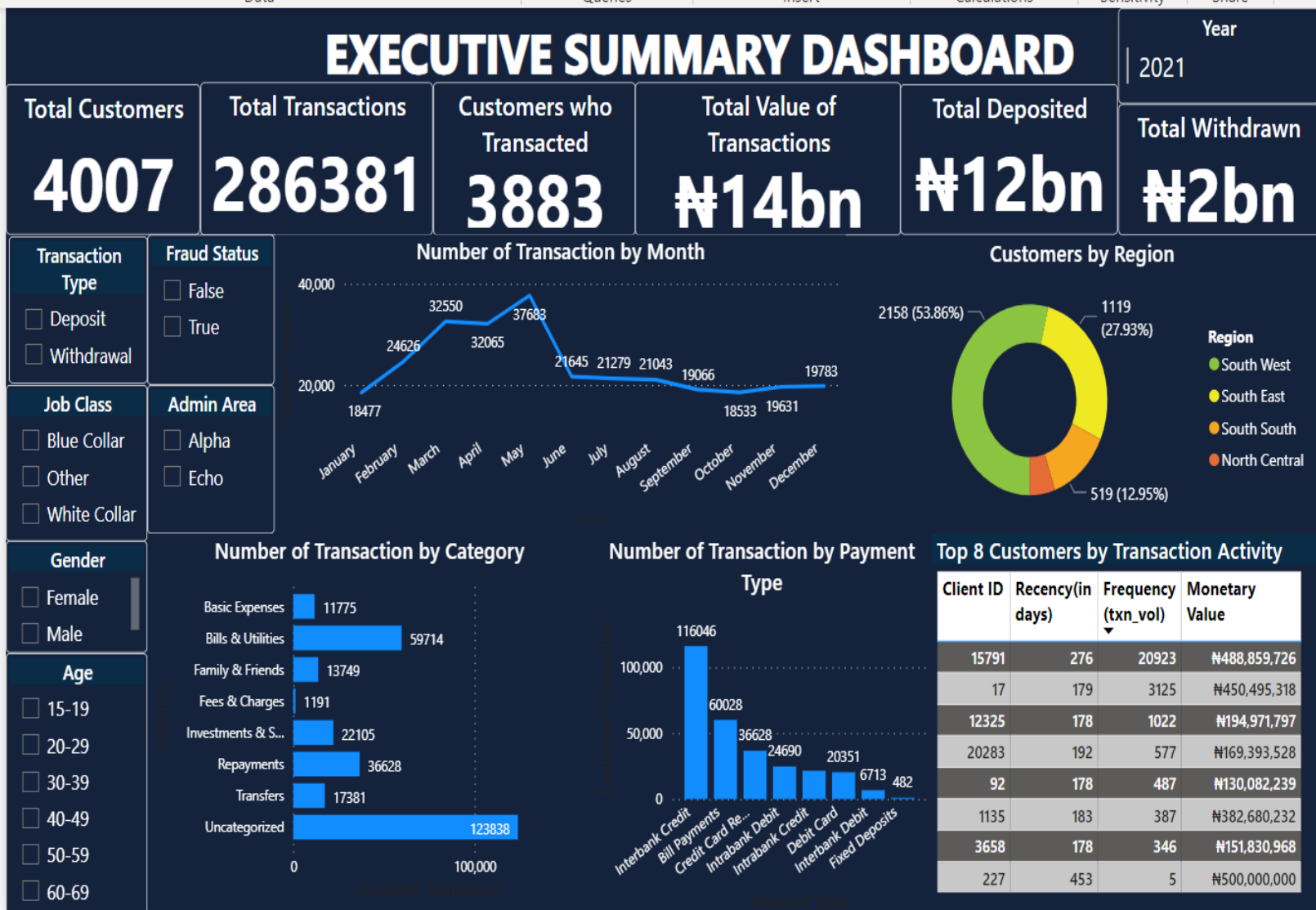
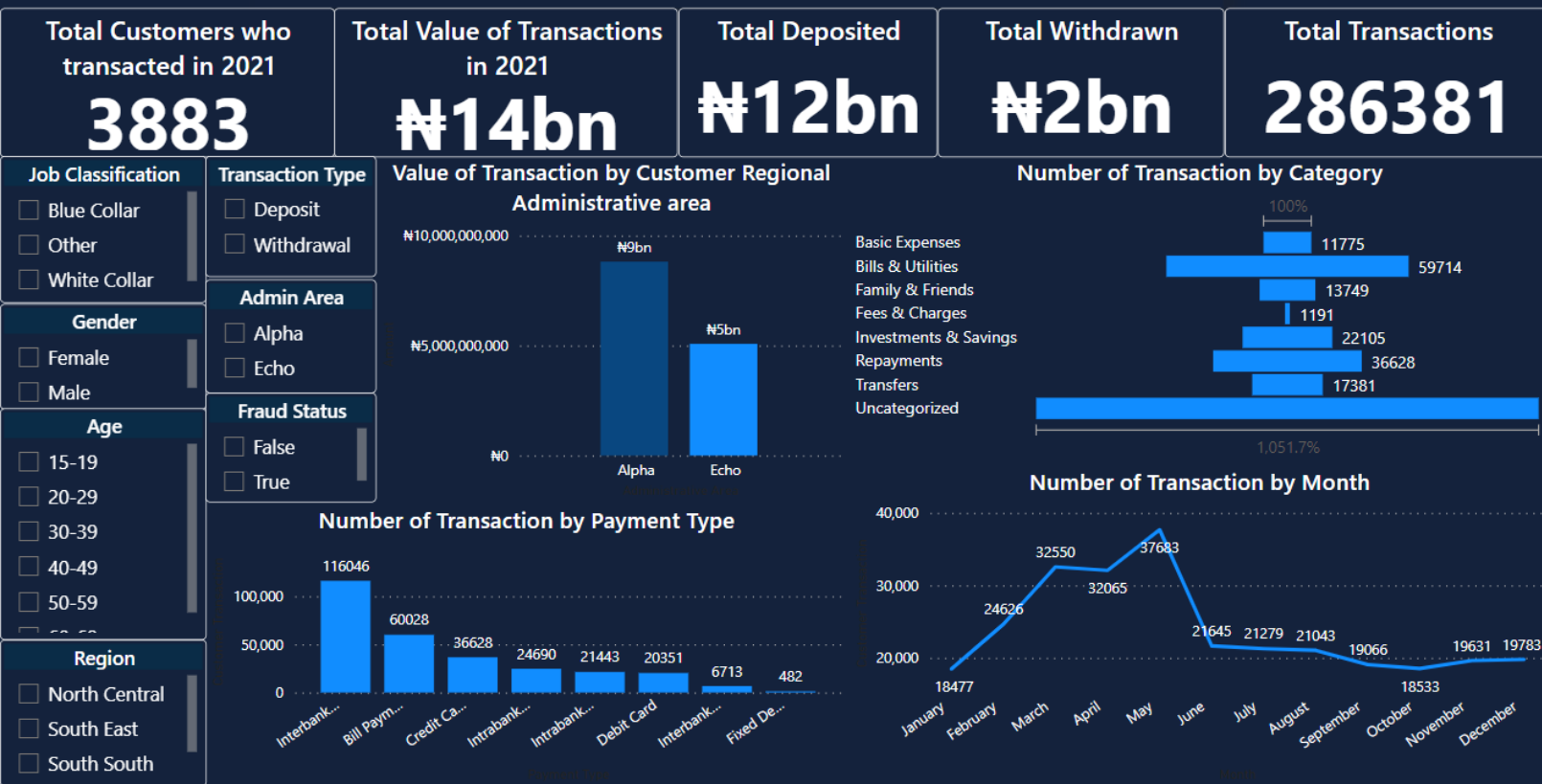
Proportion of Male to Female Customers



Customers by Region and Job Classification



CUSTOMER TRANSACTION ACTIVITY



*THANK YOU FOR
VIEWING...*

BLESSING A. ANDI

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