

Displaying encryption keys for an Unattended iUP Ingenico device

Follow this procedure to identify the type (EPX UAP test or EPX production) of encryption keys that are installed on the Ingenico device.

IMPORTANT!

When looking at the keys, pay attention only to the initial alphanumeric characters that are listed in the table below. On the device, additional alphanumeric characters will follow the values listed below—these additional characters must be ignored.

To locate the encryption keys,

1. Place the Ingenico device in maintenance mode by holding down the rear button until the LED begins to blink orange, and release the button allowing the device to reboot.
2. Once the device returns to the Welcome screen, Press *
3. Select **TSA**
4. Use navigation keys to scroll down and Select **DUKPT KSN**

The key slots and any injected keys are displayed. If required, use the navigation keys to scroll down.

5. Review the information below to identify the key type:

| Key Slot | UAP test key value | PRD production key value |
|----------|--------------------|--------------------------|
| DUKPT 0 | FFFF9876543 | FFF47672E |
| DUKPT 4 | FFFF9876543 | FFF47672E |

6. Take the device out of maintenance mode by holding down the rear button for 5 seconds and allow the device to reboot.

Note: The LED light should be green after the reboot.