# Sage 300

## CashView<sup>™</sup> User's Guide

Nov 2019



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## Chapter 1: Introduction

CashView<sup>™</sup> takes a fresh approach to cash flow management. Its design allow for it to perform with a "bot" like behaviour. Quietly working behind the scene, this program will retrieve financial data, process them and determine if you are facing a cash flow crunch. And, if so it uses email as the medium to communicate the status to key person/s in the company.

CEO/CFOs who normally do not access Sage 300 can now stay on top of things by having the program informing them as soon as a problem is encountered. By design the program has built in intelligence on cash flow and performs a forward looking analysis so that you are advised of a situation way ahead of time. This allows decision makers to plan ahead and correct problems even before it happens.

Once a situation is identified, then accessing the program will reveal details of the financial health of the business. This is done with the use of a dashboard showing key financial metrics. Further details such as summary and details about your Accounts Payable, Accounts Receivable and Cash-in-hand and in banks, as well as other financial data that you may wish to store can also be reviewed. The latter could be data that are normally kept outside of your accounting system or has yet to be updated into your system.

The program does not end there. In Singapore and Malaysia, Sage in collaboration with Standard Chartered is offering customers the choice to take up pre-validated instalment loans. What this means is that, businesses can apply for such loans via the program as they have been pre-validated. The loan application enjoys special benefits that cover collateral free, low interest rates and fast tracking.

Note: Throughout the process, there is no financial information sent to Sage or any third-party at any time. Even the email notification to you on such offers will require your consent.

This program can still fully function (excluding loan) if your business is not indicated to be registered in Singapore or Malaysia. The program will hide the Loan feature automatically.

The following are the modules accessed and used by the program:

- General Ledger
- Accounts Payable
- Accounts Receivable
- Common Services
- Administrative Services

This *User Guide* is specifically for Sage 300. For information on how this program works for Sage 300cloud, please refer to its own document. This document is broken down into chapters so that information on how to setup or use this can be found easily.

#### Chapter 1: Setting up the system

Set up and specify options that determine how the program processes the data as well as determine the frequency data is to be processed and who and how notifications are performed.

#### **Chapter 2: Security Configuration**

Set up access for users so that only appropriate person in your company can use this function, receive loan notification, submit loan request and print reports.

#### **Chapter 3: Using the various Functions**

How to use the Dashboard, Cash Summary, A/R Summary, A/P Summary and Loan screens will be covered here.

#### Appendix A: Understanding the various reports

The following are the reports that can be generated from the program. Depending on your access rights, these may or may not be available to a user.

- Dashboard
- Summary Cash Flow Report
- Cash and Bank Accounts
- Inflow and Outflow Entries
- Top 10 Customers Outstanding
- A/R Receivables Forecast
- Top 10 Vendors Outstanding
- A/P Payables Forecast
- Option Settings

**Appendix B: Customization** 

## Chapter 2: Setting up the system

Use CashView<sup>™</sup> Settings Options screens to set up records and options that determine how CashView<sup>™</sup> will function:

- Processes transactions
- Sends notification

#### Setting up CashViewTM

After you activate CashView<sup>™</sup>, follow the steps in this topic to set up the required values that are needed before the program can be used.

#### **Before You Start**

Make sure you have the following modules installed and activated:

- System Manager (including Bank Services and Tax Services)
- General Ledger
- Accounts Payable
- Accounts Receivable
- Optionally, Order Entry and Purchase Orders

Additionally, you must be on these versions of Sage 300 and Sage 300cloud together with their respective product updates/browsers:

- 2016 2019 versions with latest product updates.
- Using the following browsers Chrome, Firefox, Edge and Safari. Please note that Internet Explorer support has been deprecated.

Make sure there is at least one month of financial data entered into the system. Generally, the program functions best if it has sufficient data for its computation.

As the program uses email as its medium of notification, you should ensure the following is completed and/or available:

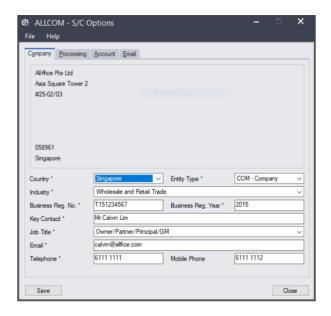
- Email settings information. See later for information on how to set up your Email configuration.
- Obtain names and email IDs of persons who should be receiving the loan notification email.
   As this is a confidential matter, you are advised to seek proper authorisation before you perform this step.

## **Using Settings Options**

From the menu, select CashView $^{\text{TM}}$  and in the sub-menu choose S/C Setup and run Options.

The settings are separated into 4 sections, namely:

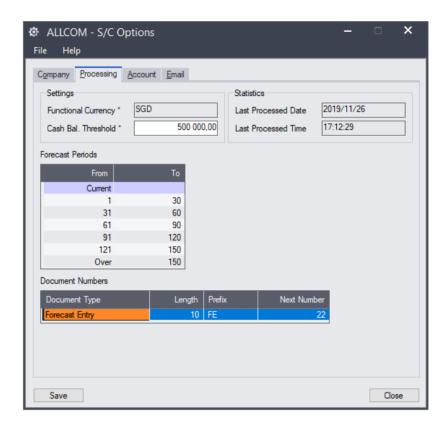
Company



This is where you will define information about your company and contact.

Fields	Purpose
Company Information	The information is taken from Common Services/Company Profile and cannot be
	edited here.
Country	There are only 3 choices, namely Singapore, Malaysia and Others. Choosing
	Singapore and Malaysia would require additional setups. Choose the
	appropriate country value that applies. See Additional Notes later for more
	details on the choices.
Entity Type	Select the option that best describe your business type.
Industry	Select the option that best describe the industry your business is in.
Business Reg. No	Enter your local business registration ID. For example, in Singapore this can be
	your UEN. Entering this may automatically change the Business Reg. Year value.
Business Reg. Year	Enter the number of years your company has been in business. This could be
	automatically filled when you enter a value into Business Reg. No.
Key Contact	As the program involves information that may be deemed confidential
	and sensitive, we suggest that the key contact entered here be either the
	CEO or the CFO of the company. This contact will be used as the owner of
	any loan request made (applicable to Singapore and Malaysia registered
	businesses only).
Job Title	Select the most appropriate title for the contact entered.
Email	Enter the email of the key contact.
Telephone	Enter the office number of the key contact.
Mobile Phone	Enter the mobile number (Optional) of the key contact.

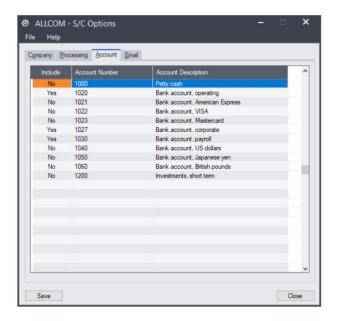
#### Processing



Here you will set the threshold used to monitor your cash flow, how transactions will be grouped and how documents will be numbered.

Fields	Purpose
Functional Currency	This is the Functional (Home) used for the company. It is taken from Common
	Services in Company Profile and cannot be changed here.
Cash Bal. Threshold	This is the threshold amount that you want to compare against for each of the
	days' range. You can set the value to cover overheads and burden or you can
	have these values entered separately as Forecast Entries.
Last Processed Date	This is the date when calculation of cash flow was performed by the system.
Last Processed Time	This is the time when calculation of cash flow was performed by the system.
Forecast Periods	Cash flow forecast are determined by days' ranges. You can define them here
	(up to 7 ranges)
Document Number	This is where you can determine the document numbering used for Forecast
	Entries.

#### Accounts



General Ledger Account balances will be extracted to reflect your cash and cash equivalent balances. This screen shows available accounts in your General Ledger and allows you to select or deselect them in the computation.

Fields	Purpose
Include	Toggle to include or exclude this account from the cash and cash equivalent
	opening balance.
Account Number	This is the General Ledger Account Number for this inclusion/exclusion.
Account Description	This is the description of the General Ledger Account Number.

#### Email



This is where you define the email settings needed to send you notification.

Fields	Purpose
Use Email for Notification	Determine if you wish to use Email to notify recipients of any cash flow alerts.  Turning this off means the only means of receiving notification is through the
	Inquiry function.
Snooze Email Until	If you wish to stop email notifications for a period of time, you can enter a date
	here. Settings here apply for all recipients.
Server Name	This is the name of your email server (you may need the assistance of your
	company's IT department to set this up)
Server Port	The port used for sending of emails.
Use SSL	Indicate this if SSL is enabled on your email server.
User Name	Specify an email user name here as the program requires a legitimate email id
	for sending of emails.
Password	This is the password for the User Name used to send emails by this program.
Sender's Email	Specify the email id that will be reflected as the sender of email notification.
Recipient's Email	Indicate recipients that will be receiving email notification. You can separate the
	email addresses with a ";" subject a maximum of 255 characters for the full list.
Send Test Email To	Enter an email to receive a test email during testing of the settings here.
I Agree (checkbox)	With the collaboration with Standard Chartered in Singapore and Malaysia, the
	program may send loan offers to you. To ensure we have your consent to do
	this, this checkbox need to be checked to benefit for this.

### **Additional Notes on Settings/Options**

If your country of incorporation of your business is in Singapore or Malaysia then you may benefit from Sage's collaboration with Standard Chartered Bank. Other countries may be included in future.

You do not need to enable this as it is automatically enabled when you choose either Singapore or Malaysia for the Country value. And, when you choose Singapore or Malaysia, then it is important that you choose the right Entity Type and Industry to describe your business. If you select country as Singapore, then entering the new ACRA UEN in the "Business Reg. No" field will see the "Business Reg. Year" field being populated. For all others, please enter the year your business begins.

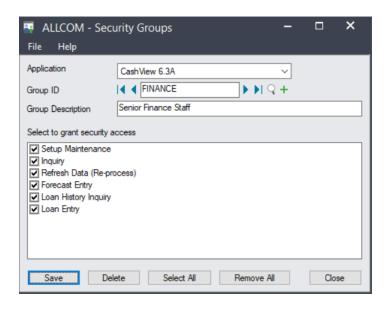
If your business is a foreign company and you need to set your Functional Currency to your Corporate Reporting currency whilst your Country selection is Singapore or Malaysia, then you will need to setup exchange rates to translate your balances to the country's currency. Balances shown in the Inquiry screens and reports will still be in your Functional Currency but the program uses the rate to determine your eligibility for any loan offers.

# **Chapter 3: Security Configuration**

### **Create Security Groups**

You create Security Groups, as follows:

- In the Administrative Services menu, double-click the Security Groups.
- Select Cash Flow Management 6.3A from the Application List.
- Enter a unique Group ID and a Description. The Group ID can be up to eight characters (letters from A to Z and digits from 0 to 9).
- Select the tasks that the Group can perform by checking it. You can unselect by unchecking it.
- Click ∆dd
- Repeat this for each group that you wish to create.



#### Privileges provided by each task:

Task	What does it control
Setup Maintenance	With this you can maintain the settings in the Options screen.
Inquiry	Gives you access to the Inquiry function.
Refresh Data (Re-process)	Allow you view and run the Refresh feature in the Inquiry function's Dashboard screen. This performs re-calculation of cash flow.  *This is only available for Sage 300 and it Includes Inquiry rights
Forecast Entry	Allow you to enter Inflow and Outflow entries to your Cash Flow Summary screen.  *Includes Inquiry rights
Loan History Inquiry	Allow you to view current and past bank loan records. This is only available to companies that are in Singapore and Malaysia (defined by the Country setting in Options).  *Includes Inquiry rights
Loan Entry	Allow user the rights to perform loan submission. *Includes Inquiry rights

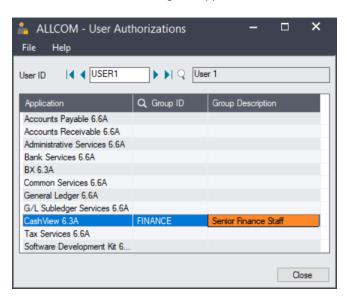
## **Authorizing User**

You assign each user to one security group for each application. All users in the same group can perform the tasks defined for the group. The same user can be assigned to different groups within the same company.

#### To assign user authorizations

1. In the Administrative Services menu, double-click on the User Authorization icon.

The User Authorization dialog box appears:



- 2. Select the User ID.
- 3. Locate Cash Flow Management 6.3A in the Application List.
- 4. Use the Finder to select a previously created Security Group.
- 5. Repeat these steps for each user that you want to allow access.

# Chapter 4: Using the CashViewTM Inquiry Function

You can find the function in the CashView<sup>TM</sup> menu. The function is called Inquiry.

The first screen you see when you start this function will depend on a number of conditions.

Here are the options:

Country	Exceed Cash Flow Threshold	Met Condition For Campaign Offer	What you will see
Others	Υ	NA	Alert message displayed
Others	N	NA	Dashboard
Singapore	Υ	N	Alert message displayed
Singapore	Υ	Υ	Alert message and campaign offer displayed
Singapore	N	N	Dashboard
Singapore	N	Υ	Campaign offer displayed
Malaysia	Υ	N	Alert message displayed
Malaysia	Υ	Υ	Alert message and campaign offer displayed
Malaysia	N	N	Dashboard
Malaysia	N	Υ	Campaign offer displayed

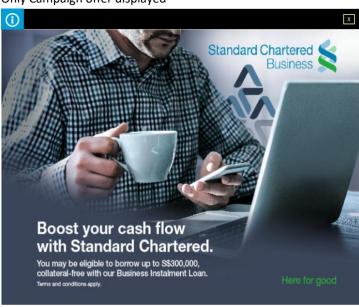
These are the screen combinations shown:

Only Alert displayed



WARNING: You have reached the cash flow threshold for one or more days' range!

Only Campaign offer displayed



- Both Alert and Campaign displayed
   It will show the Alert box and when user closes that then it will show the Campaign box.
- No Alert and Campaign offer displayed The dashboard will be shown.



#### **Functions available**

Subject to your security rights assigned to you, the following are the actions that can be performed in the Inquiry function (applicable to Sage 300 Interface).

#### Menu

#### Usage

Dashboard

This is the main screen where you can see the current cash flow status of your business.

This screen also have the option to print the following report:

Dashboard report

**Cash Flow Summary** 

This screen shows the cash position over the days' ranges that you have set up in your configuration. See *Cash Flow Summary* for more information. This screen also allows the input of financial and investment activities that are not included in your accounting data.

This screen also have the option to print the following reports:

- Summary Cash Flow Report
- Cash and Bank Accounts
- Inflow and Outflow Entries

A/R Summary – Top 10 Outstanding Balance See the top 10 customers with the highest outstanding balance here.

- This screen also have the option to print the following reports:
- Top 10 Customers Outstanding
- Receivables Forecast

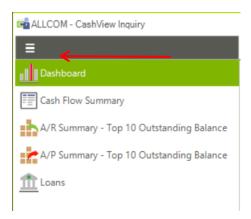
A/P Summary – Top 10 Outstanding Balance See the top 10 vendors with the highest outstanding balance here.

- This screen also have the option to print the following reports:
- Top 10 Vendors Outstanding
- Payables Forecast

Loans

This is the function that you will use to submit a campaign offer request to participating third-party companies.

Note: To expand the menu (as shown below) you need to click on the button that has 3 horizontal bars



#### **Dashboard**

This screen presents financial metrics in the form of charts and widgets. These are the available metrics and the detailed information about them.

#### **Quick Ratio**

The program uses an arrow (directional and coloured) besides a numeric value to indicate the result. The yardstick used to determine the direction and colour is a value of 1.1. This can be changed in the SC.INI file in the installation folder (See your Sage Business Partner for assistance if you cannot find this).

A value greater than 1 is a good indication that your cash flow position is able to meet its financial obligations from its current cash position. However, if the value goes below 1 then it indicates that your business is relying too much on moving its inventory or assets in order to meet your short-term liabilities.

The formula used for computing this is (Total Current Assets – Inventory) / Total Liabilities.

#### **Current Ratio**

Just like Quick Ratio, the program uses an arrow (directional and coloured) besides a numeric value to indicate your current ratio value. It is set to use a value of 1.0 for flagging the results. This can be changed in the SC.INI file.

Current Ratio is computed with Inventory included in the formula so that it represents a better picture of your cash flow since Inventory is least liquid of your assets. A value of 1 indicates that all your movable assets are just enough to pay off all your short-term liabilities.

The formula used is (Total Current Assets / Total Liabilities).

#### **Days Sales Outstanding (DSO)**

This is a metrics that indicates the average days your customers pay you. Use this information to compare with the typical terms you offer your customers. It should come close else it means your customers are not settling their AR in a timely manner.

The formula to compute this is

(((Begin Year AR + YTD AR) / 2) / Net Credit Sales) \* Days since Start of Year

#### **Days Payables Outstanding (DPO)**

Just like DSO that measures the average days customers pay you, DPO measures the average days you take to pay your suppliers.

The formula for this is

(((Begin Year AP + YTD AP) / 2) / Cost of Goods Sold) \* Days since Start of Year

#### **Account Receivables Collections**

This is also known as collections effectiveness index (CEI) and is an indicator of the percentage of your accounts receivable that was collected over a period of time. The value you see here measures this from the start of the fiscal year. Generally, it gets more informative as the fiscal year progresses.

The number to look out for is a value as close to 100%. This means your collection is very effective. Too low a value should be a concern and has to be investigated. Similarly, if the value is too far above 100% then it should also be a concern.

Used in conjunction with the other metrics, you should be able to strike a fine balance between collection effectiveness and effective credit management.

#### **Cash Conversion Cycle (CCC)**

Typically, this metric is best served when you are able to compare against a longer period of time, like over a period of years. A lower value means better performance from your business. However, it is also dependent on the nature of your business.

With a lower value, it means you are you are able to move inventory faster with sales and you are able to meet your payment obligations more promptly and also you are collecting accounts receivable on time.

The formula for this is

CCC = DIO + DSO - DPO

Note: DIO (Days Inventory Outstanding) is a measurement of time taken to convert inventory into revenue. The formula for this

(((Begin Year Inventory + YTD Inventory) / 2) / Cost of Goods Sold) \* Days since Start of Year

#### **Net Cash from Operations**

This widget provides a quick look at your inflow and outflow purely from the Sales and Purchase activities. This is purely from the operating activities perspective.

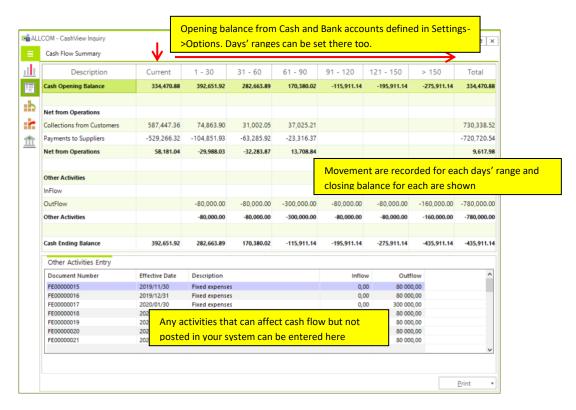
It is useful assessment of how regular business activities, i.e. Sales can be used to offset purchases without the inclusion of other activities such as working capital.

#### **Cash Flow**

This is depicted using a combination of line and bar chart. The line chart is the threshold value you have configure in the application while the vertical bar chart is the depiction of your cash inflow and outflow.

#### **Cash Flow Summary**

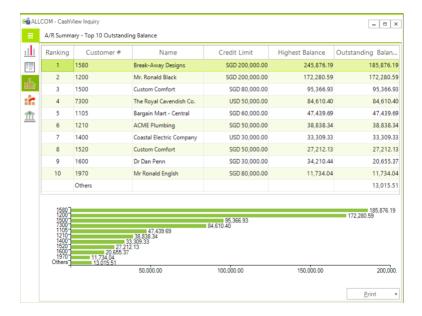
The cash flow summary screen uses a layout that shows how your cash flow status looks like over time (days' ranges). Beginning from top row, it shows your cash position (based on amounts in your cash and bank accounts configured for this) over each days' range after accounting for any movements during the period.



The Print button provides for 3 reports. You can learn more about them in *Appendix A: Understanding Cash Flow reports*.

#### A/R Summary - Top 10 Outstanding Balance

This screen shows ten customers with the highest outstanding balance. It has information on the credit amount you have extended to them (in customer currency) and also the highest balance they reached in the year. This information is shown in a tabular form as well as in a horizontal bar chart.



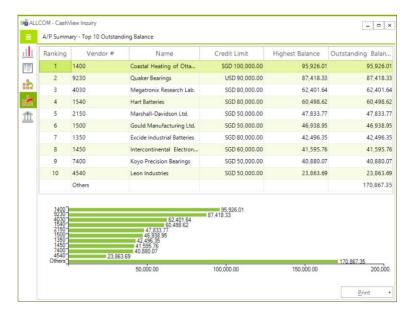
It also has 2 types of reports that you can print.

- Top 10 Customers by Outstanding Balance
- Receivables Forecast

Note: See Appendix A: Understanding Cash Flow reports for more information.

#### A/P Summary - Top 10 Outstanding Balance

This screen shows ten vendors with the highest outstanding balance. It has information on the credit amount extended to your company by them (in the currency that you transact with them) and also the highest balance that you have reached in the year. This information is shown in a tabular form as well as in a horizontal bar chart.



It also has 2 types of reports that you can print.

- Top 10 Vendors by Outstanding Balance
- Payables Forecast

Note: See Appendix A: Understanding Cash Flow reports for more information.

#### Loans

This screen is only visible to you if you have configured your Country of business is in Singapore or Malaysia. If you have chosen "Others" then this menu is invisible to you. See *Settings->Options* for information.

Additionally, you can only see this if your security rights allow you to.

This screen is used when you wish to take advantage of Campaign Offers that are offered to you from time to time. You can get to this screen either by clicking on the Campaign Offer banner screen or when you click on the menu item.

Loan offers are non-binding offers. Submission will still require the typical due diligence by the company that is making the offer. However, as the offer is made through this function, it enjoys some special arrangements. See *Terms and Conditions* in the function.

The Campaign Offers are reflected as Loans in the function. Each record has a status field that reflects its current status. Here is the list and what it means:

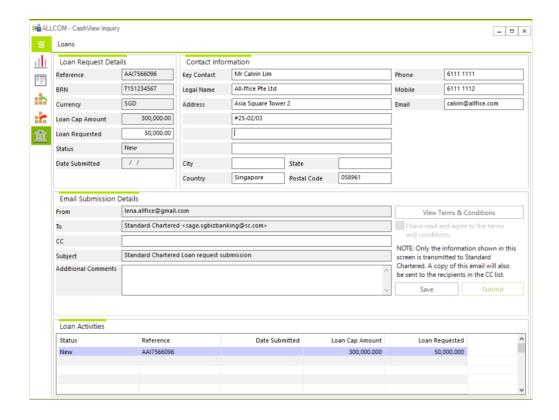
Status	Meaning	
New	This is a new offer and you have not taken any action on it.	
Submitted	You have submitted a request for the offer.	
Cancelled	You have cancelled the offer.	
Approved	You have marked the offer as being approved.	
Rejected	You have indicated the submission was rejected.	

Note: The Status does not automatically change by itself other than the change from New to Submitted. You are required to use this screen to maintain the status of the offer.

Here is what you need to do before you can "Submit" the request for the offer.

Field Name	Editable	Purpose
Loan Request Details		
Reference	No	This is a fixed internal reference.
BRN	No	This is automatically taken from Settings->Options.
Loan Cap Amount	No	This is fixed to the Campaign Offer.
Loan Requested	Yes	You can enter a value equal or less than the Loan Cap Amount.
Status	No	This indicates the status of the record.
Date Submitted	No	This is the date updated by the program when you submit.
Contact Information		
Key Contact	Yes	This is taken from Settings->Options.
Legal Name	Yes	This is taken from Settings->Options.
Address	Yes	This is taken from Settings->Options.
City	Yes	This is taken from Settings->Options. If your country of business is
		Malaysia then you should indicate the City or Town name.
State	Yes	This is taken from Settings->Options. If your country of business is
		Malaysia then you should indicate the State name.
Country	Yes	This is taken from Settings->Options.
Postal Code	Yes	This is taken from Settings->Options.
Phone	Yes	This is taken from Settings->Options.
Mobile	Yes	This is taken from Settings->Options.

Field Name	Editable	Purpose
Email	Yes	This is taken from Settings->Options. This is the email that will
		automatically receive a copy of the submission.
Email Submission		
Details		
From	No	This is the email ID for your user account that is defined in Administrative
		Services->Users.
То	No	This is the email ID of the company involved in the Campaign Offer.
CC	Yes	If you wish to have a copy of this submission email sent to persons other
		than the person in the Email field then you will enter them here with a
		semicolon ";" to separate them.
Subject	No	This is fixed and reflects the Campaign Offer.
Additional Comments	Yes	You may add (up to 255 characters) comments that will be included into
		the submission email.



#### **Typical Submission Email**

Subject: Standard Chartered Loan request submission

Dear Standard Chartered,

This is a loan request submission sent from Sage 300 application. Please kindly contact the person below to discuss financing options.

08/10/2019
AAI7566096
SGD 300,000.00
SGD 50,000.00
Mr Calvin Lim
All-fice Pte Ltd
Asia Square Tower 2 #25-02/03
Singapore
058961
61111111
98765432
calvin@allfice.com
Please contact me as soon as possible
Agreed

#### **Terms and Conditions**

#### **IMPORTANT NOTES**

1. Your company/business/partnership ("Company") is receiving this notice about the Standard Chartered Bank (Singapore) Limited ("Bank") Business Instalment Loan ("Loan") based solely on your Company's financial and transactional information available on this platform. Receipt of this notice should therefore not be construed as a representation, warranty or undertaking by the Bank of Loan approval and for any quantum granted to your Company. For the avoidance of doubt, none

- of your Company's financial and transactional information available on this platform has been or will be made available to the Bank (unless otherwise provided by you to the Bank directly).
- Loan approval remains entirely subject to your Company's formal application and complete supporting documents being received by the Bank and the Bank's full underwriting process in its sole and absolute discretion. The Bank reserves the right to reject or refuse any application for the Loan without giving any reason or notice.
- 3. The Bank further reserves the right to amend, suspend, withdraw or terminate, whether in whole or part, any of these terms and conditions and of the Loan without prior notice at the Bank's sole and absolute discretion.
- 4. The Bank is not an agent of [Sage Software Asia Pte Ltd] ("Sage") and its affiliates, partners, intermediaries, and agents (collectively, "Sage entities"), and makes no representation or warranty of any kind, express, implied or statutory, regarding this platform or any information contained or referred to herein, and as to the quality, merchantability or fitness of any goods and services provided by any Sage entity, and accepts no liability for the goods and services provided by any Sage entity. Any dispute about the same must be resolved directly with the relevant Sage entity.
- 5. By clicking "Submit", you:
  - a. Confirm that you are authorised to act on behalf of your Company to submit your Company's expression of interest in the Loan and to provide yours or another Company authorised representative's ("Representative") business contact information herein for this purpose. You represent and warrant that the information provided is true, accurate and complete;
  - b. Confirm, for and on behalf of your Company that, that you have read and understood and agree to these Important Notes;
  - c. Confirm that you have the consent of the Representative to relay the business contact information provided herein to the Bank whose representative(s) will contact the Representative to provide information on the Loan, and to assist your Company with the applicable application, account opening and other sales procedures in relation to the Loan; and
  - d. Acknowledge and understand that no Sage entity will be a party to any financial or other arrangements between your Company and the Bank, however the Bank may pay a Sage entity certain referral fees upon your Company's successful application for the Loan on terms as agreed between the Bank and Sage. To this end, you, on behalf of your Company, acknowledge and agree that the Bank may disclose information relating to your Company, including status of approved or declined application for the Loan and estimated total value of the Loan with the Bank, to a Sage entity by virtue of the said referral fees paid or payable to a Sage entity.

#### **Actions You Can Take**

This form is used to submit a request in response to a campaign offer. It is also used to update the record with the changing status.

The following are the actions possible with each record Status.

Status	Actions
New	Any new Campaign Offer is set as New. You cannot change it to any status other than to Submitted via the Submit button. If you are not ready to submit but has made changes to the entry you can use the Save button to save changes made.
Submitted	You cannot set the status to Submitted other than by clicking on the Submit button. Once changed to Submit, it is possible to Re-Submit. You can also change its status to one of Cancelled, Approved or Rejected.
Cancelled	You can set a record to Cancelled if it is in Submitted state. Once it is changed to

Cancelled, the record cannot be edited or its status changed.

Approved You can set a record to Approved if it is in Submitted state. Once it is changed to

Approved, the record cannot be edited or its status changed.

Rejected You can set a record to Rejected if it is in Submitted state. Once it is changed to

Rejected, the record cannot be edited or its status changed.

View Terms & Conditions

You need to click on this button to view the terms and conditions and then later to

check the I Agree checkbox before you can Submit.

I Agree checkbox This is enabled only when you have viewed the T&C using the View Terms & Conditions

button. The selection for this is not saved when you exit this function. This is intentional as it is possible another user in your company may use this function to submit at a

different time.

#### **Loan Activities**

This shows the various Loan records in your system. There can only be one record of status New or Submitted. However, there can be many records of the other status types. You cannot edit the grid directly but by selecting a row, the details will be shown in the form above.

Field Name	Purpose
Status	This is the status of the record. It can be New, Submitted, Cancelled, Approved
	or Rejected
Reference	This is a fixed internal reference number.
Date	This is automatically assigned when it is submitted.
Submitted	
Loan Cap	This is fixed for the Campaign.
Amount	
Loan	You can only enter a value smaller or equal to the Loan Cap Amount.
Requested	

Note: See Appendix: Understanding Cash Flow Reports for detailed information on the reports that you can print

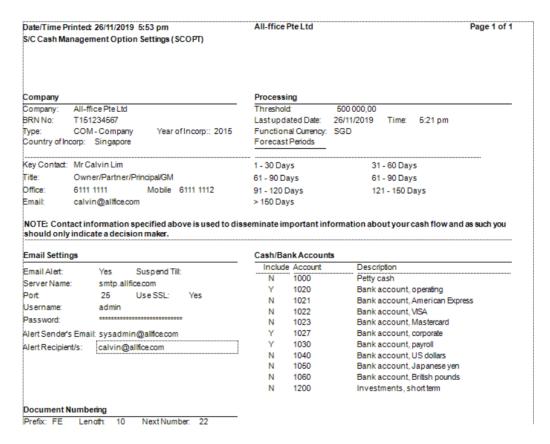
# Appendix A: Understanding CashViewtm reports

#### Cash Management Option Settings (SCOPT.RPT)

This report prints the settings currently in place for the module. Use this report to record down your configuration settings.

# For description of account groups please see table at the end of this Appendix.

Note: This report is also generated when you run a test send of email.



#### Cash Flow Management Dashboard Report (SCSUM01.RPT)

This report represents what you see in the Dashboard (a close equivalent). It contains a number of pages that shows the following:

#### • Current and Quick Ratio

The formula used to compute this is based on the current Fiscal Year and Period. It takes Total Current Assets less Inventory and divides the result with Total Current Liabilities for Quick Ratio and includes Inventory for the Current Ratio.

- Total Current Assets is represented as account balances belonging to Account Groups 10, 20,
   30 and 40.
- o Inventory is represented as account balances belonging to Account Group 30.
- Total Liabilities is represented as account balances belonging to Account Groups 80, 90 and 100.

Note: To determine whether the ratio is good or bad, it is being compared to 1.1 for Current Ratio and 1.0 for Quick Ratio. You can change this for the on screen display by editing the SC.INI file found in the module's installation folder. However, the change will not be reflected here unless the report is edited. Please get assistance from your Sage Business Partner if you would like to change it.

#### • A/R Collections metric

This is a simple metric to measure the efficiency of A/R collections. The formula used is to divide the YTD collections by the YTD A/R.

#### Days Sales Outstanding (DSO)

The formula to compute the number of days it will take to collect after a sales is made is based on the beginning year's A/R balance and averaging it with the current YTD A/R balance. This is then divided with the YTD Credit Sales (Revenue) and then finally multiplied by the number of days since the start of the fiscal year.

- A/R balances are taken from accounts in the Account Group 20.
- o Revenue balances are taken from accounts in the Account Group 140.

Note: Fiscal Year, Period and Fiscal Year Start Date information are passed to the report by the Dashboard program.

#### • Days Payables Outstanding (DPO)

The formula to compute the number of days a company typically takes to pay off its bills is based on the beginning year's A/P balance and averaging it with the current YTD A/P balance. This is then divided with the YTD Cost of Goods (COGS) and then finally multiplied by the number of days since the start of the fiscal year.

- o A/P balances are taken from accounts in the Account Group 80.
- o COGS balances are taken from accounts in the Account Group 150.

Note: Fiscal Year, Period and Fiscal Year Start Date information are passed to the report by the Dashboard program.

#### Days Inventory Outstanding (DIO)

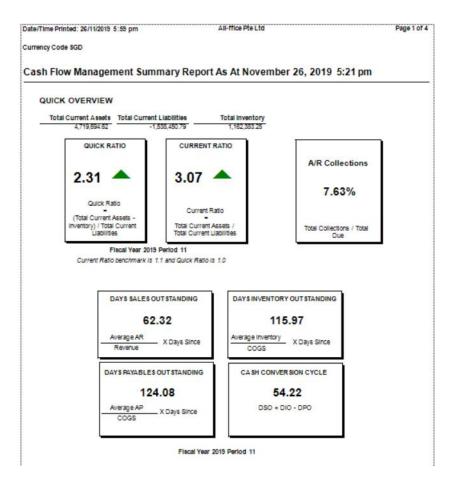
This metric is documented here but is not shown as a metric. Instead it is used in the computation of Cash Conversion Cycle. The formula to compute the number of days it will take to sell off inventory is based on the beginning year's I/C balance and averaging it with the current YTD I/C balance. Then, it is divided with the YTD Cost of Goods (COGS) and finally multiplied by the number of days since the start of the fiscal year.

- o I/C balances are taken from accounts in the Account Group 30.
- o COGS balances are taken from accounts in the Account Group 150.

Note: Fiscal Year, Period and Fiscal Year Start Date information are passed to the report by the Dashboard program.

#### • Cash Conversion Cycle (CCC)

This metric measure in days the time it takes to convert Inventory into Sales. The formula is based on the calculations for DIO, DSO and DPO. It is DSO + DIO – DPO.



The second page of the report shows Net Cash from Operations. It has a number of useful values in the report.

- It has a side by side comparison of the data as shown in the Summary screen for the Days' Ranges.
   This is useful if the layout you need is different from the Inquiry screen.
- Vertical bar charts are used to show distribution of A/R, A/P and Other Activities. This depiction is different to the Inquiry screen because of the limitation of Crystal Reports.

Currency Code 8GD

Cash Flow Management Summary Report As At November 26, 2019 5:21 pm

NET C	ASH FROM OPE	RATIONS			
Periods	Bank Balance	Accounts Receivable	Accounts Payable	Other Activities	Cash Ending Balance
Current	334,470.88	587,447.36	-529,266.32	0.00	392,651.9
1-30 Days		74,863.90	-104,851.53	-80,000.00	282,663.8
31-60 Days		31,002.05	-63,285.92	-80,000.00	170,380.0
61-90 Days		37,025.21	-23,316.37	-300,000.00	-115,911.1
91-120 Days		0.00	0.00	-80,000.00	-195,911.1
121-150 Day	s	0.00	0.00	-80,000.00	-275,911.1
> 120 Days		0.00	0.00	-160,000.00	-435,911.1
		730,338.62	-720,720.64	-780,000.00	435,911.1
		A000	unts Receivable		
800K	W// W				
500K					
400K					
→ 300K					
2006					
100K					
		31,002.00	27,738,21		
OK	Current	1 2	3	4 5	6
			Accounts Payable		
OK			311 W.F	10 10	1.00
-100K		433 ELE	211.0.0		
-1000		104,801.83			
-200K					
→ -300K	-				
-400K					
-400K					
-500K	_				
	ID 6, 369.33				
-800K	Curried	1 2	3	4 5	e
			Other Activities		
0K	1.00				
-40K					
-80K		*1,000		,000 .00,000	
-120K					
ee -160K					. 10.000 00
-200K					
-240K					
-280K					
-320K			20,000		

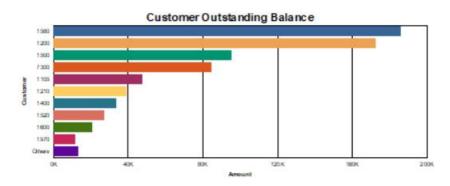
The next two pages of the report shows the same information as the Inquiry function's A/R Summary and A/P Summary screens.

Currency Code SGD

## Cash Flow Management Summary Report As At November 26, 2019 5:21 pm

#### TOP 10 CUSTOMERS BY OUTSTANDING BALANCE

Rank	Customer No	Customer Name	Outstanding
1	1580	Break-Away Designs	185,876.19
2	1200	Mr. Ronald Black	172,280.59
3	1500	Custom Comfort	95,366.93
4	7300	The Royal Cavendish Co.	84,610.40
5	1105	Bargain Mart - Central	47,439.69
6	1210	ACME Plumbing	38,838.34
7	1400	Coastal Electric Company	33,309.33
8	1520	Custom Comfort	27,212.13
9	1600	Dr Dan Penn	20,655.37
10	1970	Mr Ronald English	11,734.04
		All Others	13,015.51



#### A/R AGED RECEIVABLES

Outstanding	1 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	> 150 Days
587.447.36	74,863.90	31,002.05	37.025.21	0.00	0.00	0.00

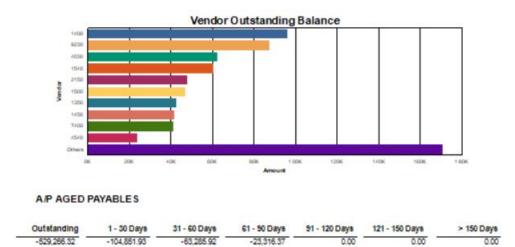
Date/Time Printed: 26/11/2019 5:59 pm

Currency Code SGD

#### Cash Flow Management Summary Report As At November 26, 2019 5:21 pm

#### TOP 10 VENDORS BY OUTSTANDING BALANCE

Rank	Vendor No	Vendor Name	Outstanding
1	1400	Coastal Heating of Ottawa	95,926.01
2	9230	Quaker Bearings	87,418.33
3	4030	Megatronix Research Lab.	62,401.64
4	1540	Hart Batteries	60,498.62
5	2150	Marshall-Davidson Ltd.	47,833.77
6	1500	Gould Manufacturing Ltd.	46,938.95
7	1350	Excide Industrial Batteries	42,496.35
8	1450	Intercontinental Electronics	41,595.76
9	7400	Koyo Precision Bearings	40,880.07
10	4540	Leon Industries	23,863.69
		All Others	170,867.35



#### **Summary Cash Flow Report (SCSUM03.RPT)**

This report shows the same information found in the Summary screen of the Inquiry function. Take note of the following:

- Cash and Bank balances are computed as at the fiscal year and period indicated. See *Cash and Banks* report for information.
- The collections and payments amounts are based on the same computation as the A/R Receivables Forecast and A/P Payables Forecast reports.
- The threshold amount used is set in Settings/Options function.
- Closing Balance is shown in red should any of the Days' Range exceeds the threshold amount.

Date/Time Printed: 26/11/2019 6:02 pm			All-ffice Pt	eLtd			Page 1 of 1
S/C Cash Flow Management Summary	Report (SCSUM03)						
Currency Code SGD							
Bank balances are as at Fiscal Year 201	19 and Period 11						
Data are as at 26/11/2019 5:21 pm						cates threshold is breach ning Balance and all Car	
Alert Threshold Setting: 500,000.00							
Financial Activities	Current	1 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	> 150 Days
Cash Opening Balance	334,470.88	392,651.92	282,663.89	170,380.02	-115,911.14	-195,911.14	-275,911.14
Net from Operations							
Collections from Customers	587,447.36	74,863.90	31,002.05	37,025.21	0.00	0.00	0.00
Payments to Suppliers	-529,266.32	-104,851.93	-63,285.92	-23,316.37	0.00	0.00	0.00
Net from Operations	58,181.04	-29,988.03	-32,283.87	13,708.84	0.00	0.00	0.00
Other Activities							
Outflow	0.00	-80,000.00	-80,000.00	-300,000.00	-80,000.00	-80,000.00	-160,000.00
Other Activities	0.00	-80,000.00	-80,000.00	-300,000.00	-80,000.00	-80,000.00	-160,000.00
Other Activities							

#### Cash and Banks (SCCABK.RPT)

This report shows the Cash and Bank accounts used for the determination of cash balances in the module.

The list of General Ledger accounts shown are built from accounts belonging to Account Group 10. Whether they are included or excluded from the calculation will depend on the setup in Options. You can change them as necessary, however the balance will only be refreshed during the next daily refresh (occur with the first log in for the day) or when user clicks on Refresh in the Dashboard screen.

Although the report shows Fiscal Year and Period parameters, you cannot specify them when you print. They are automatically determined using the fiscal calendar based on today's date.

Note: For description of account groups please see table.

Note: There are 2 types of Account Groups in the system. Those that are coded in multiple of tens are the inbuilt groups and  $CashView^{TM}$  uses those. The other Group is user defined and can be any code value chosen by the person defining it. These are not used in  $CashView^{TM}$ .

	ed: 26/11/2019 6:03 pm anks (SCCABK)	Page 1 of 1		
Currency Code				
	iscal Year 2019 and FIscal Period 11			
Account No	Account Description	Included	Excluded	
1000	Petty cash	0.00	10,000.00	
1020	Bank account, operating	369,148.82	0.00	
1021	Bank account, American Express	0.00	58,470.14	
1022	Bank account, VISA	0.00	80,542.82	
1023	Bank account, Mastercard	0.00	68,286.12	
1027	Bank account, corporate	-9,096.91	0.00	
1030	Bank account, payroll	-25,581.03	0.00	
1040	Bank account, US dollars	0.00	286,450.06	
1050	Bank account, Japanese yen	0.00	843,936.51	
1060	Bank account, British pounds	0.00	152,297.12	
1200	Investments, short term	0.00	290,828.09	
		Total 334,470.88	1,790,810.86	

#### **Activities from Financing and Investment Activities (SCINOUT.RPT)**

This report shows the manual entries entered in the Inquiry Summary screen. These are typically entries that are either not entered yet in your accounting data or they are entries that are in planning stages. However, the amounts are important to obtain a reasonable cash flow position.

Note: The Effective Date entered determines the Days' Range and the column that the amount will be reported in.

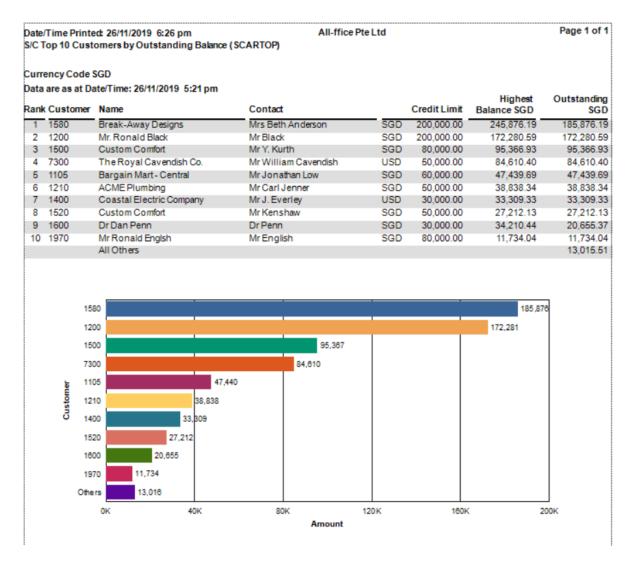
Date/Time Printed: 26/11/2019 6:03 pm S/C Activities from Financing and Investment Activities (SCINOUT)			INOLED	All-fi	fice Pte Ltd					Page 1 of 1
	cy Code SGD	and investment recurses (see								
Туре	Document No	Description	Eff. Date	Current	1 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	> 150 Day
OUT	FE00000015	Fixed expenses	30/11/2019	0.00	-80,000.00	0.00	0.00	0.00	0.00	0.0
	FE00000016	Fixed expenses	31/12/2019	0.00	0.00	-80,000.00	0.00	0.00	0.00	0.0
	FE00000017	Fixed expenses	30/01/2020	0.00	0.00	0.00	-300,000.00	0.00	0.00	0.0
	FE00000018	Fixed expenses	29/02/2020	0.00	0.00	0.00	0.00	-80,000.00	0.00	0.0
	FE00000019	Fixed expenses	30/03/2020	0.00	0.00	0.00	0.00	0.00	-80,000.00	0.0
	FE00000020		30/04/2020	0.00	0.00	0.00	0.00	0.00	0.00	-80,000.0
	FE00000021		30/04/2020	0.00	0.00	0.00	0.00	0.00	0.00	-80,000.0
			Net OUT Total:	0.00	-80,000.00	-80,000.00	-300,000.00	-80,000.00	-80,000.00	-160,000.0
			Net Grand Total:	0.00	-80,000.00	-80,000.00	-300,000.00	-80,000.00	-80,000.00	-160,000.0

#### A/R Top 10 Customers by Outstanding Balance (SCARTOP.RPT)

This report shows the same information shown in the A/R Summary screen in the Inquiry function. It is useful if you need a copy of what you see in the screen.

The information here is as at the last date and time when the cash flow data was refreshed. The Highest Balance in Functional Currency is not calculated in this module. It is the values maintained by the core A/R module. You can see this amount in the Customer Master.

Note: If there are significant changes that need to be reflected in the report, you can perform a Refresh in the Dashboard screen. However, security access right is needed to perform this.



#### A/R Receivables Forecast report (SCARAGED.RPT)

This report provides a detailed look at A/R collections over the projected future days' ranges. Unlike the standard A/R Aged Receivables report in the Accounts Receivable module, this report differs in the following areas:

- It provides for up to 7 ranges Due plus 6 user defined ranges.
- It shows the percentage of balances for each range against the total outstanding for the Customer.
- It shows the percentage of balances for each range for all customers against the total outstanding for all Customers.
- Where multi-receipts are used, the report shows them separately with their calculated Due Date
  instead of treating them as due based on the first receipt due date. This is a better reflection of the
  receivables due.

Note: To change the Days' Ranges please refer to your Settings Options function.

Page 4 of 5

Date/Time Printed: 26/11/2019 6:07 pm S/C A/R Receivables Forecast (SCARAGED)

Currency Code SGD

Data ars as at Date/Time: 26/11/2019 5:21pm

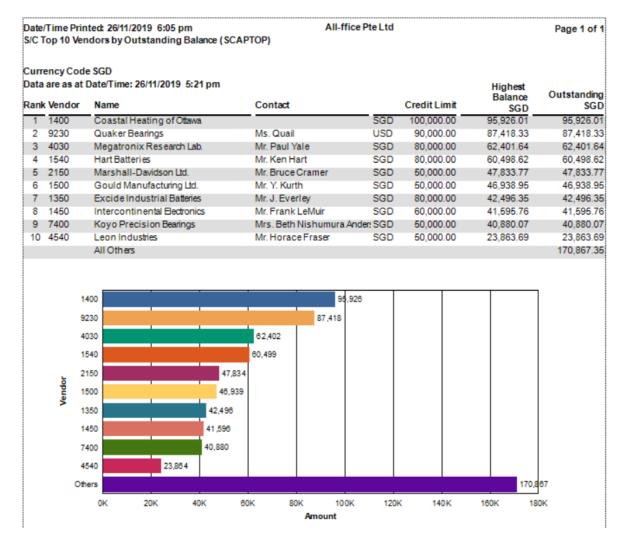
								DUE	N		
Docume	nt No	Doc. Date	Due Date	Days	Current	1 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	> 150 Days
		Customer total		,595.28	2,595.28	0.00	0.00	0.00	0.00	0.00	0.00
			%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
7100	Bashaw B	ulldozing									
NVCOR	P002	16/05/2019	15/06/2019	-164	1.00	0.00	0.00	0.00	0.00	0.00	0.00
TR-INV-0	005.2	06/02/2019	08/03/2019	-263	350.57	0.00	0.00	0.00	0.00	0.00	0.00
		Customer total		351.57	351.57	0.00	0.00	0.00	0.00	0.00	0.00
			%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
7200	CanAm Inc	dustries									
N00101		28/07/2019	27/08/2019	-91	172.47	0.00	0.00	0.00	0.00	0.00	0.00
NVCOR	P011	31/07/2019	30/08/2019	-88	169.50	0.00	0.00	0.00	0.00	0.00	0.00
TR-CRE-	-008	31/07/2019	31/07/2019	-118	-55.51	0.00	0.00	0.00	0.00	0.00	0.00
		Customer total		286.46	286.46	0.00	0.00	0.00	0.00	0.00	0.00
			%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
7300	The Royal	Cavendish Co.									
N00041		05/04/2019	05/05/2019	-205	1,358.75	0.00	0.00	0.00	0.00	0.00	0.00
R-CRE-	-004.2	27/02/2019	29/03/2019	-242	297.10	0.00	0.00	0.00	0.00	0.00	0.00
TR-INV-0		09/02/2019		-260	39,307.87	0.00	0.00	0.00	0.00	0.00	0.00
TR-INV-0		05/03/2019		-236	32,092.82	0.00	0.00	0.00	0.00	0.00	0.00
TR-INV-0	010.4	06/02/2019		-263	11,553.86	0.00	0.00	0.00	0.00	0.00	0.00
		Customertotal	04	,610.40	84,610.40	0.00	0.00	0.00	0.00	0.00	0.00
			%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
7400	The Yoshio	da Gardens									
N00065		03/03/2019	02/04/2019	-238	1,311.68	0.00	0.00	0.00	0.00	0.00	0.00
		Customertotal	1	,311.68	1,311.68	0.00	0.00	0.00	0.00	0.00	0.00
			96	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
8830	The Paper	Hangers									
N07602		01/06/2019	01/07/2019	-148	511.98	0.00	0.00	0.00	0.00	0.00	0.00
		Customertotal		511.98	511.98	0.00	0.00	0.00	0.00	0.00	0.00
			%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
			Gran	nd Total	587,447.36	74,863.90	31,002.05	37,025.21	0.00	0.00	0.00

#### A/P Top 10 Vendors by Outstanding Balance (SCAPTOP.RPT)

This report shows the same information shown in the A/P Summary screen in the Inquiry function. It is useful if you need a copy of what you see in the screen.

The information here is as at the last date and time when the cash flow data was refreshed. The Highest Balance in Functional Currency is not calculated in this module. It is the values maintained by the core A/P module. You can see this amount in the Vendor Master.

Note: If there are significant changes that need to be reflected in the report, you can perform a Refresh in the Dashboard screen. However, security access right is needed to perform this.



#### A/P Payables Forecast report (SCAPCASH.RPT)

This report provides a detailed look at the cash requirements over the projected future days' ranges. Unlike the standard A/P Cash Requirements report in the Accounts Payable module, this report differs in the following areas:

- It provides for up to 7 ranges Due plus 6 user defined ranges.
- It shows the percentage of balances for each range against the total outstanding for the Vendor.
- It shows the percentage of balances for each range for all vendors against the total outstanding for all Vendors
- Where multi-payments are used, the report shows them separately with their calculated Due Date
  instead of treating them as due based on the first payment due date. This is a better reflection of the
  payables due.

Note: To change the Days' Ranges please refer to your Settings Options function.

Currency SGD Data are as at Date/Time: 26/11/2019 5:21 pm

							DUE	N		
Document No	Doc. Date	Due Date	Days	Current	1 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	> 150 Days
IN730151	15/06/2019	15/07/2019	-134	-249.62	0.00	0.00	0.00	0.00	0.00	0.00
IN730161	15/07/2019	14/08/2019	-104	-249.62	0.00	0.00	0.00	0.00	0.00	0.00
IN730171	15/08/2019	14/09/2019	-73	-166.43	0.00	0.00	0.00	0.00	0.00	0.00
IN730189	15/09/2019	14/11/2019	-12	-14,810.31	0.00	0.00	0.00	0.00	0.00	0.00
	Vendortotal	-15	,617.01	-15,617.01	0.00	0.00	0.00	0.00	0.00	0.00
		%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
7400 Koyo P	Precision Bearings									
IN740151	15/03/2019	14/04/2019	-226	-25,895.53	0.00	0.00	0.00	0.00	0.00	0.00
IN740161	15/04/2019	15/05/2019	-195	-312.03	0.00	0.00	0.00	0.00	0.00	0.00
IN740171	05/05/2019	04/06/2019	-175	-312.03	0.00	0.00	0.00	0.00	0.00	0.00
IN740181	05/06/2019	05/07/2019	-144	-208.02	0.00	0.00	0.00	0.00	0.00	0.00
TRANC 003.4	25/02/2019	27/03/2019	-244	-3,141.37	0.00	0.00	0.00	0.00	0.00	0.00
TRANC 019.2	15/01/2019	14/02/2019	-285	-18.75	0.00	0.00	0.00	0.00	0.00	0.00
TRANC 027.2	31/10/2019	30/12/2019	34	0.00	0.00	-10,992.34	0.00	0.00	0.00	0.00
	Vendortotal	-40	,880.07	-29,887.73	0.00	-10,992.34	0.00	0.00	0.00	0.00
		%	of total	73.11	0.00	26.89	0.00	0.00	0.00	0.00
7936 Sentry	Supplies									
090203-05236	05/07/2019	04/08/2019	-114	-1,710.82	0.00	0.00	0.00	0.00	0.00	0.00
IN000568	21/10/2019	20/11/2019	-6	-2,267.91	0.00	0.00	0.00	0.00	0.00	0.00
TRANC 005.2	08/05/2019	07/06/2019	-172	-4,007.64	0.00	0.00	0.00	0.00	0.00	0.00
	Vendortotal	-7.	986.37	-7,986.37	0.00	0.00	0.00	0.00	0.00	0.00
		%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
9230 Quaker	r Bearings									
TRANC 005.3	15/02/2019	17/03/2019	-254	-87,418.33	0.00	0.00	0.00	0.00	0.00	0.00
	Vendortotal	-87	,418.33	-87,418.33	0.00	0.00	0.00	0.00	0.00	0.00
		%	of total	100.00	0.00	0.00	0.00	0.00	0.00	0.00
		Gran	d Total	-529,266.32	-104,851.93	-63,285.92	-23,316.37	0.00	0.00	0.00
		% (	of total	73.44	14.55	8.78	3.24	0.00	0.00	0.00

#### **Account Groups and Description**

Group	Description
10	Cash and Cash Equivalent
20	Accounts Receivable
30	Inventory
40	Other Current Assets
80	Accounts Payable
90	Other Current Liabilities
100	Long Term Liabilities
140	Revenue
150	Cost of Sales

# Appendix B: Customization

There are a few settings that can be set in the system that can change the behaviour of the application. These are settings defined in the application's INI file.

In the installation folder for CashView<sup>TM</sup>, typically this is in:

<Drive Letter>:\Sage\Sage300\SC63A

There is a module ini file called SC.INI. Edit this file using Notepad and the following can be safely set.

Parameter [Dashboard]	Value	Effect
QuickRatioBreak	1.0	Set the benchmark value to use. If result falls below it then the indicator will be a red down arrowhead
CurrentRatioBreak	1.1	Set the benchmark value to use. If result falls below it then the indicator will be a red down arrowhead
DSOMaximum	60	Set the max scale of the gauge used. If result is beyond that then it will show a red gauge
DSOMedian	30	Set the typical average value expected for this metric
DPOMaximum	60	Set the max scale of the gauge used. If result is beyond that then it will show a red gauge
DPOMedian	30	Set the typical average value expected for this metric
DIOMaxim	60	Not currently shown in dashboard
DIOMedian	30	Set the typical average value expected for this metric
CCCMaximum	60	Set the max scale of the gauge used. If result is beyond that then it will show a red gauge
CCMedian	30	Set the typical average value expected for this metric