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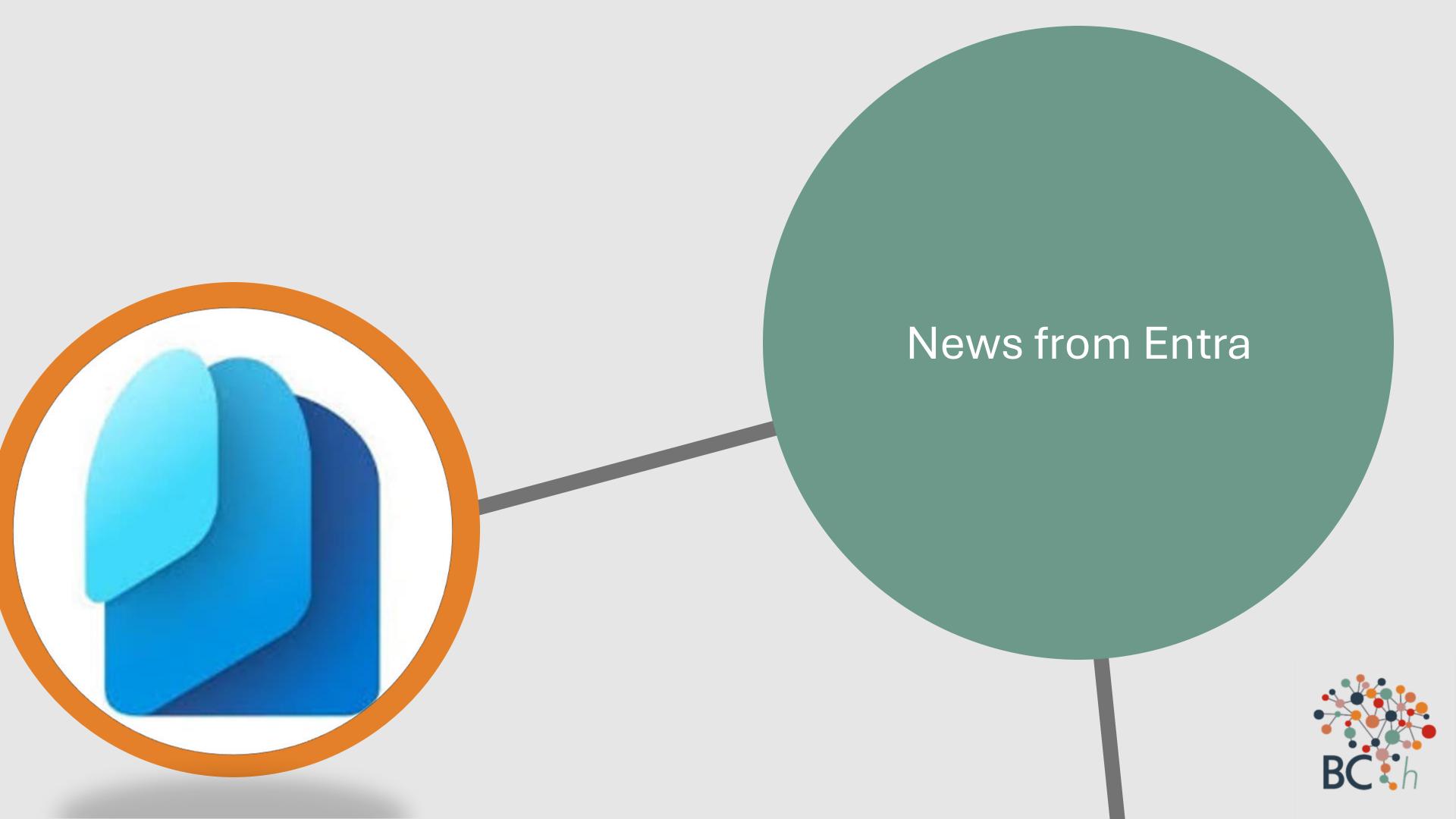
Raffaele Colavecchi Microsoft MVP Modern Work Architect @Com.Tel SpA

S04E01 Venerdì 20 Settembre 2024 10.30-11.30

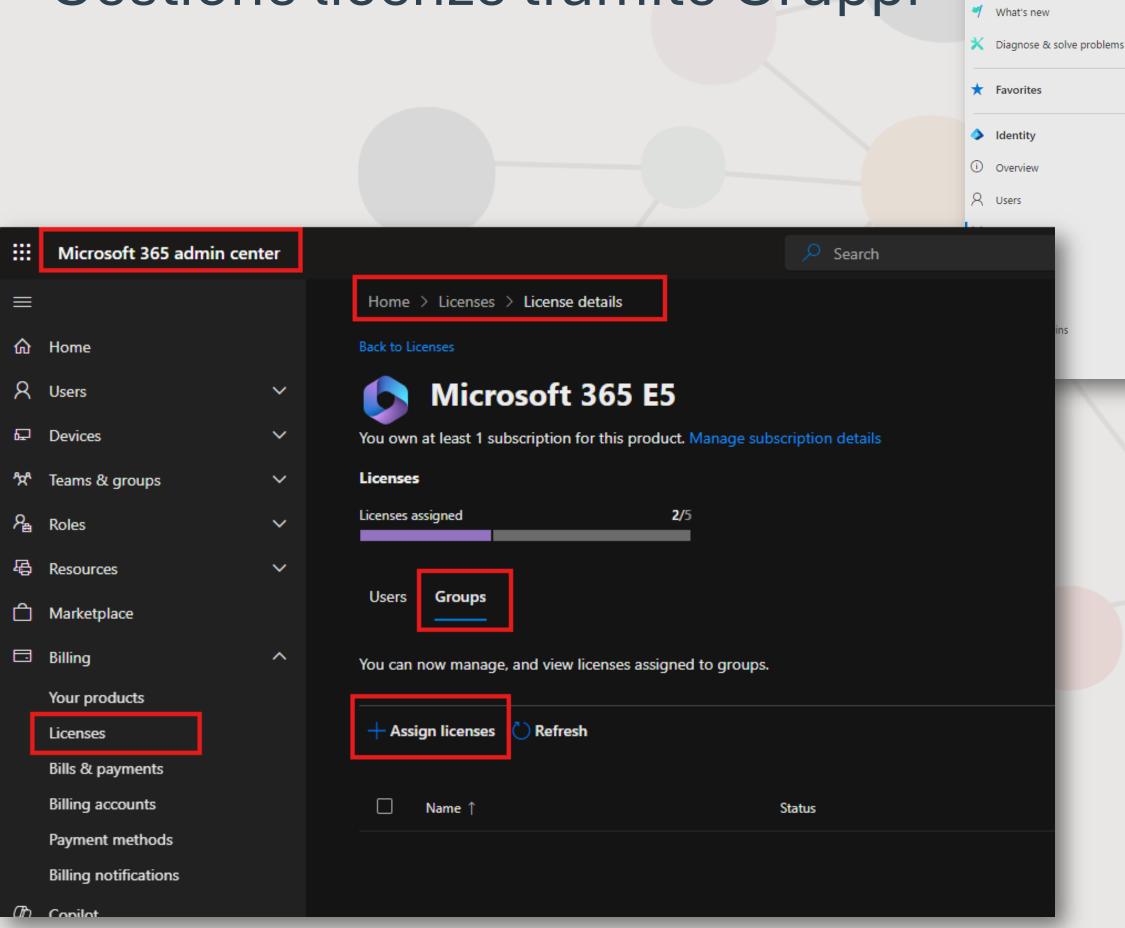
Nella puntata di oggi....

- News from Entra
- News from Teams e Teams Phone
- News from MTR
- News from Exchange e MDO
- News from Copilot





Gestione licenze tramite Gruppi



Dal 1 Settembre non sarà più possible gestire le licenze assegnate ai Gruppi tramite il portale Entra, ma si potrà fare solo tramite l'Admin Center

Microsoft Entra admin center

A Home

∠ Search resources, services, and docs (G+/)

Group

Overview

Properties

Members

Owners

Home > Groups | All groups >

Diagnose and solve problems

Roles and administrators

Administrative units

Group memberships

Azure role assignments

Applications

Licenses

Licenses

♠ ♠ ♠ ♠ ★

+ Assignments \(\bigcap \) Reprocess \(\bigcap \) Columns \(\bigcap \) Got feedback?

change will not impact you.

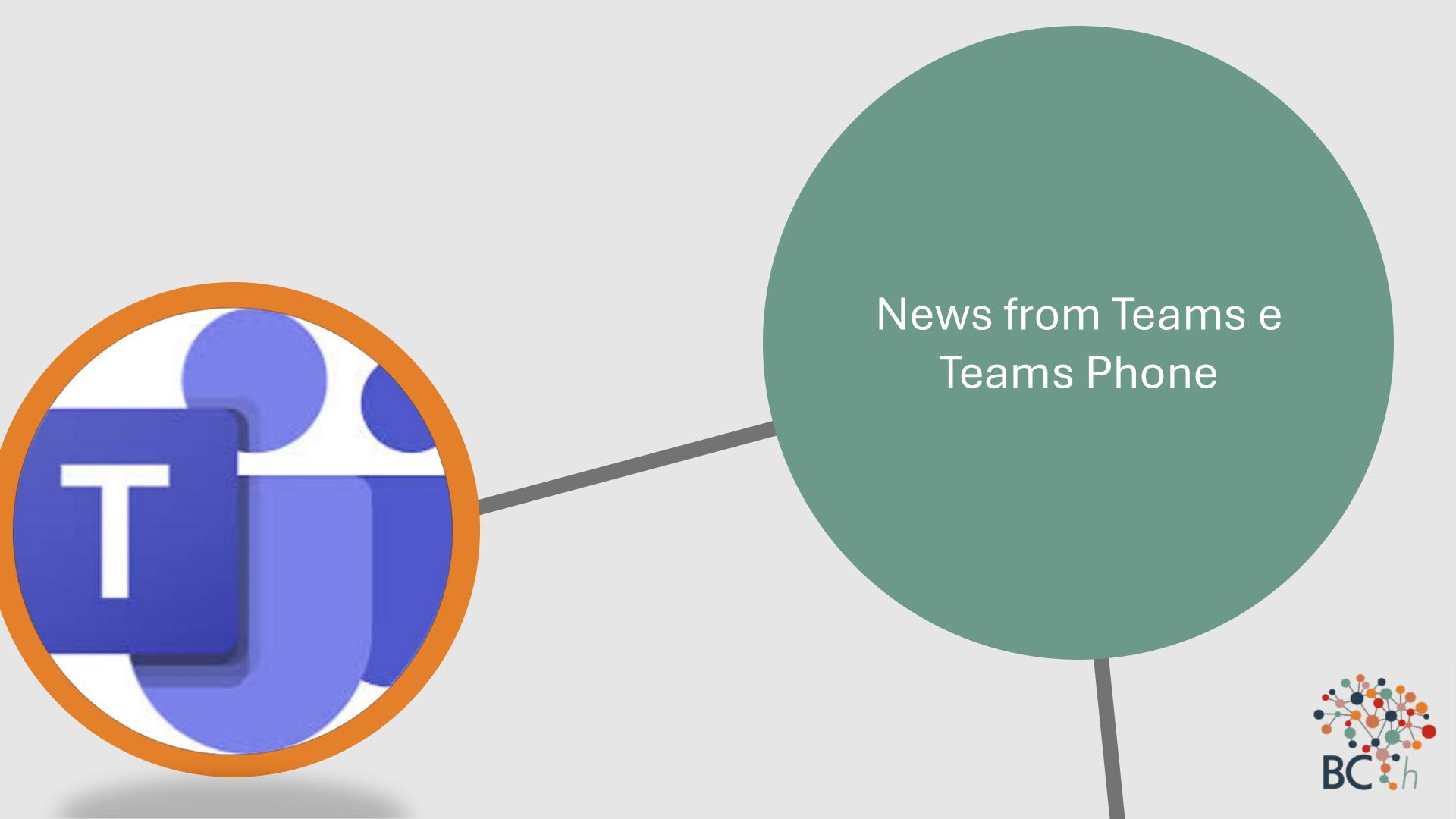
No license assignments found.

Products

⚠ This page is changing: Starting on September 01, 2024, license assignment will only be

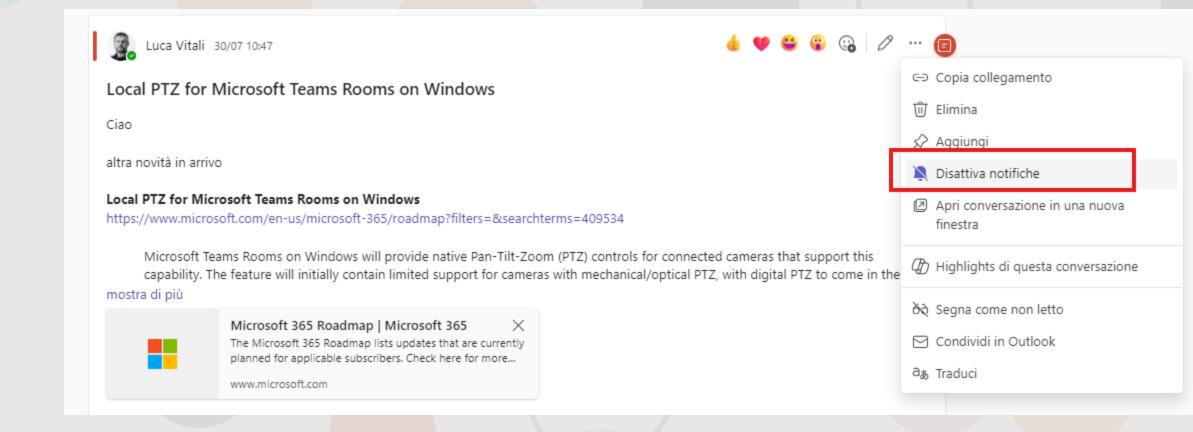
available in the Microsoft 365 Admin Center . You will still be able to view assigned licenses on these pages. If you manage license assignment using Microsoft Graph or PowerShell, this

Enabled Services



Turn on/off notification for a specific channel post

E' ora possibile disabilitare le notifiche per un singolo post in un Canale



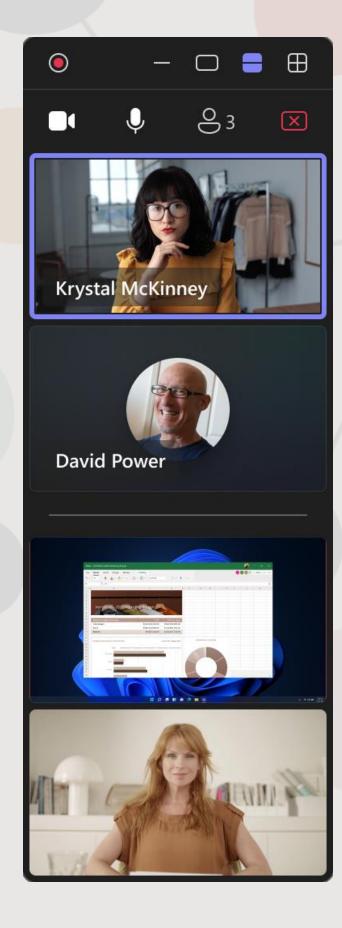


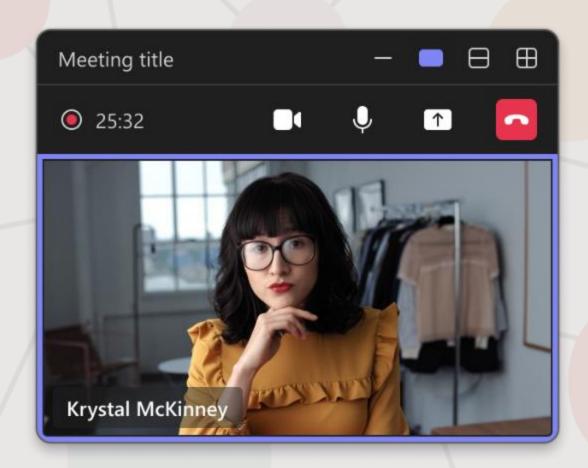
Enhanced presenter and attendee experience with the expanded gallery view

Using the expanded gallery view, you can:

- See more participants in the current meeting (up to 4).
- Be aware of raised hands from participants and be able to lower them.
- See reactions from participants.
- Directly mute noisy participants.
- See a preview of your own video.
- Receive relevant in-meeting notifications.
- Access relevant controls such as toggle AV modalities.
- Leave the meeting from the call monitor.

When you are screensharing, the presenter meeting window appears in expanded gallery view by default, showing up to 4 participants in the meeting, a preview of the content being shared, and the presenter video, if the camera is active.







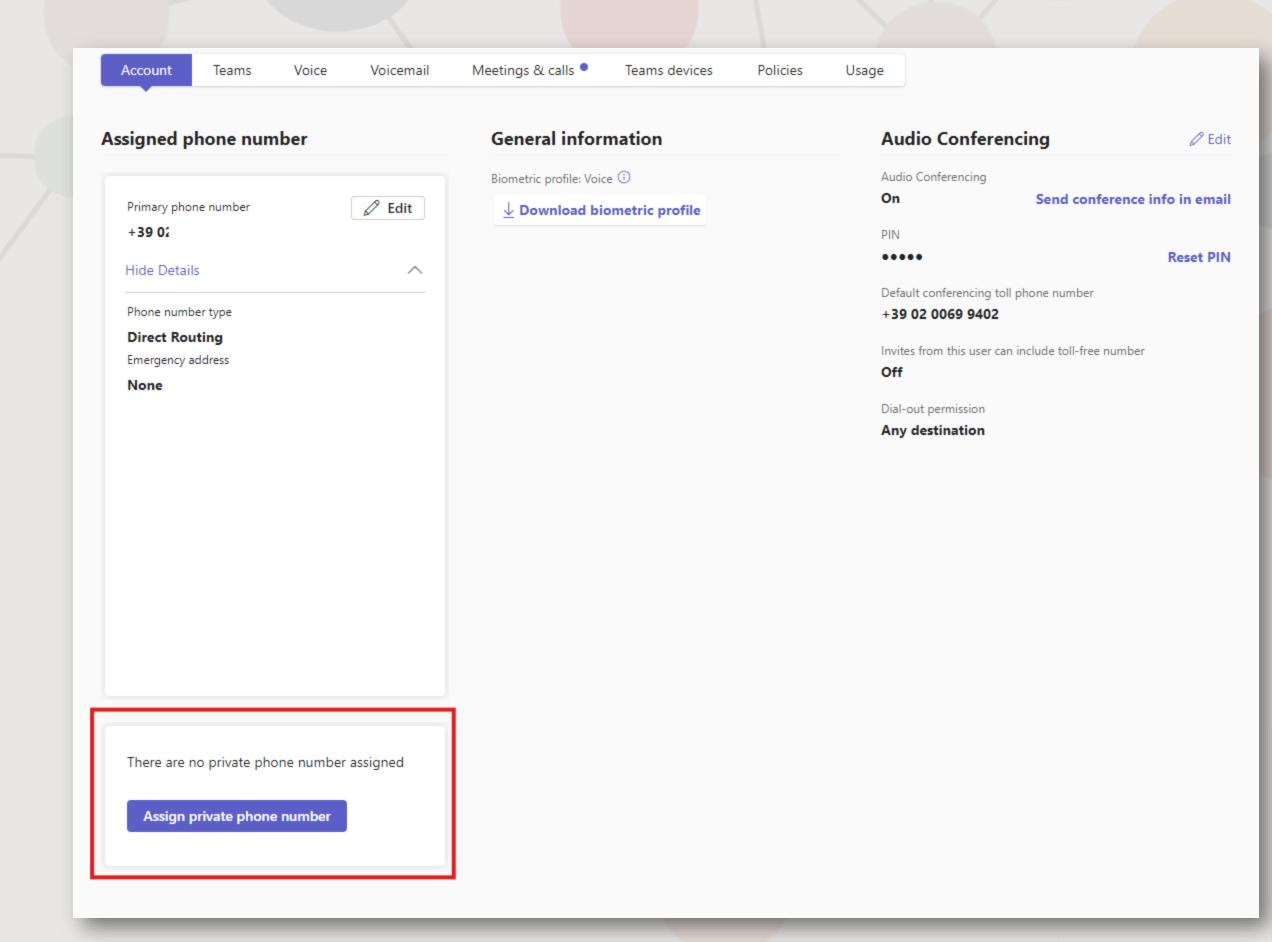
Microsoft Teams desk phones devices updates

- Explicit Consent for Recording: Users will receive a notification asking for consent when recording or transcription starts on Teams phone devices. This feature is off by default but can be enabled by admins through the "Require participant agreement for recording, transcription and Copilot" setting
- Private Line: The Private Line feature allows users, particularly bosses, to have a second private phone number on their Teams device, ensuring the privacy of important calls. These calls are separately listed in the call history
- Lightweight People App: The updated People app offers a faster and simplified experience for managing contacts, enabling users to switch between different contact lists and create contact groups
- Rich Call History: Call history updates now include better logging for ignored, missed, and forwarded calls, with clear labelling for different call types
- Call Transfer Improvements: Improvements to call transfer include viewing a list of speed dials during transfer and better handling of keyboard overlap on touch phones. Non-touch phones also see enhanced transfer capabilities using call transfer hard keys

Reference: Tom Arbuthnot Microsoft Teams Monthly Update https://app.empowering.cloud/briefings/373/Microsoft-Teams-Monthly-Update-August-2024



Gestione del Private Line in TAC



Legacy chat messaging service (CNS) retirement impact

Message ID: MC810172

New Schedule: 30/09/2024

The retirement of the CNS service API impacts incoming call (including notifications for one-on-one calls and group calls) and proximity-based meeting join scenarios from the Teams Rooms on Android.

The retirement also impacts incoming calls, voicemail, and missed call notifications on Teams Phone devices.

Older end-of-certification/support Teams Phones on Android 8.1 or Android 9 can't be updated to the latest Teams app. These devices will stop receiving incoming call notifications when the CNS service is retired (MC804765 - you will only see this MC if Microsoft sees you are running old devices).

Older Teams devices affected include:

- AudioCodes C448HD, C450HD
- Yealink VP59, MP52
- Crestron UC-2, UC-P8 UC-P10 series



Legacy chat messaging service (CNS) retirement impact



ChangePilot Wednesday 13:46



Teams Rooms on Android and Teams Phones impacted by retirement of legacy notifications infrastructure: UPGRADE REQUIRED! (MC804766)

Services: Teams

Tags: User Adoption, Retirement Impact: Admin High 🔴 | User High 🌘

Deploy Start: Wednesday, July 31, 2024 Deploy End: Wednesday, July 31, 2024

- Microsoft is retiring the legacy services infrastructure for chat messaging in Teams, affecting Teams Rooms on Android and Teams Phone devices.
- Devices must be updated to specific application versions to continue receiving chat notifications and call-related features.
- Teams Rooms on Android require version 1449/1.0.96.2024020802 or greater; Teams Phone devices require version 1449/1.0.94.2024011003 or greater.
- The change does not affect Teams Rooms on Windows, Surface Hub devices, or Teams Panels.
- · Administrators need to manually update devices through the Teams admin center or set devices to receive automatic updates.

View Item 🔼



Nuovi Yealink Serie MP E2 con Android 13





MP54 E2 Teams

MP56 E2 Teams

The Yealink Teams Phone MP E2 series is equipped with support for the Microsoft Device Ecosystem Platform (MDEP) and Android 13.

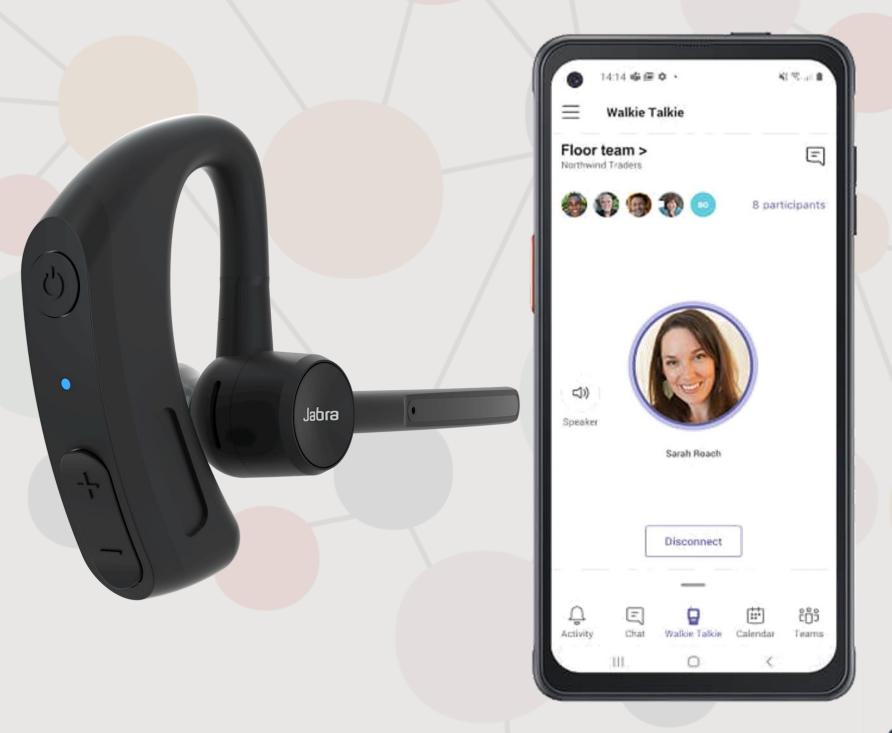


MP58-WH E2 Teams



Jabra Perform 45 Push-to-Talk

Le nuove cuffie Jabra Perform 45 supportono Teams Walkie Talkie grazie al pulsante laterale programmabile nella funzione Push-to-Talk



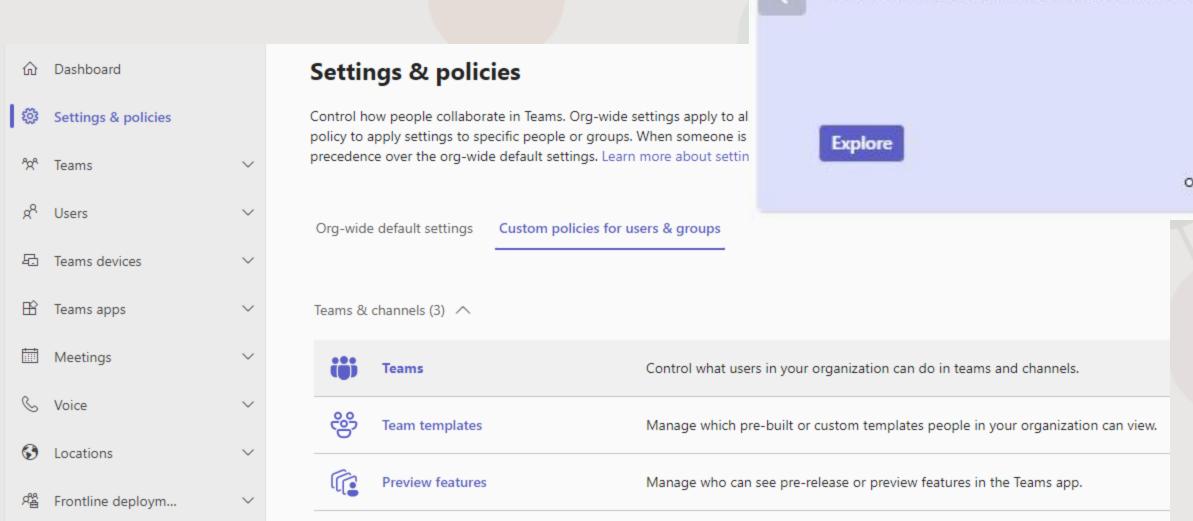


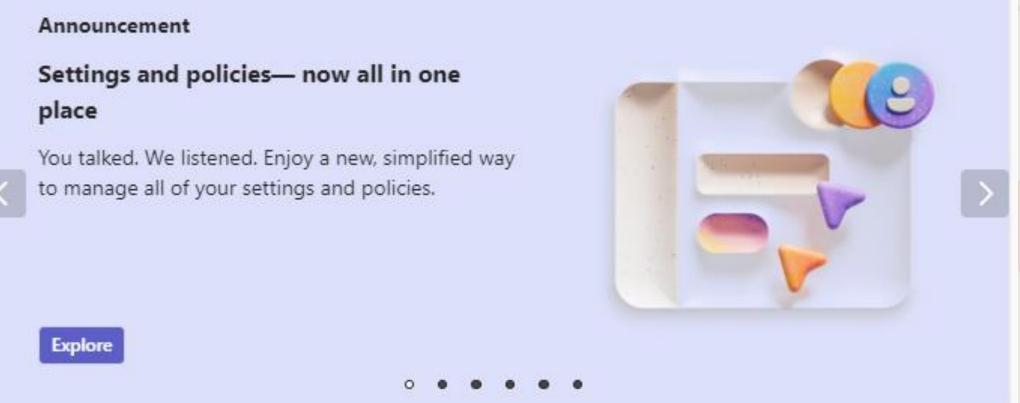
Nuovo menu nel TAC: Settings and Policies

Un unico punto che aggrega le configurazioni di tutte le policy diviso in due

categorie:

- Default
- Custom







La nuova Queues App (Teams Premium)

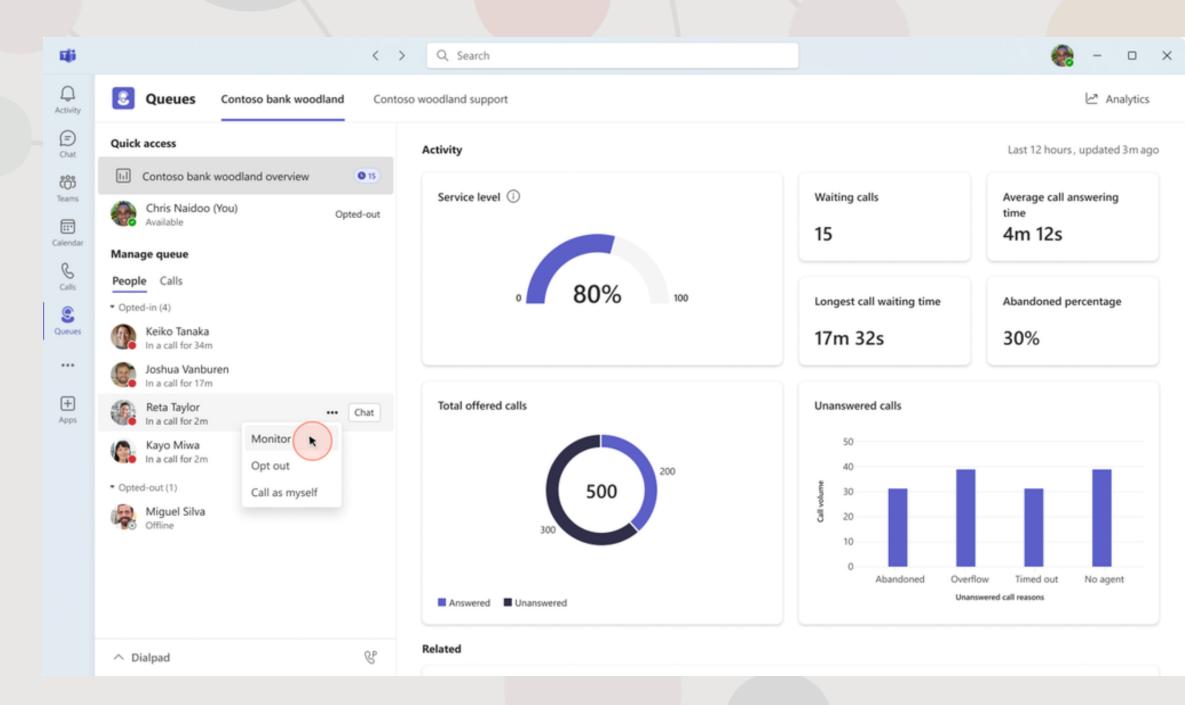
In arrivo a metà ottobre:

- Contact Center "Light" basato su AutoAttendant e CallQueue esistenti
- Licenza Teams Premium
- Statistiche avanzate di coda
- Monitor delle chiamate in corso
- Migliore gestione delle chiamate
- Gestione dei membri della coda senza essere Teams Admin

Queues app on Teams phone devices

Feature ID: 416282

Rollout Start: December 2024



Queues app on Teams phone devices enhances call management capabilities by allowing agents to handle incoming calls, view call queues, and manage call history directly from their Teams phone devices, improving efficiency and ensuring effortless communication for agents.

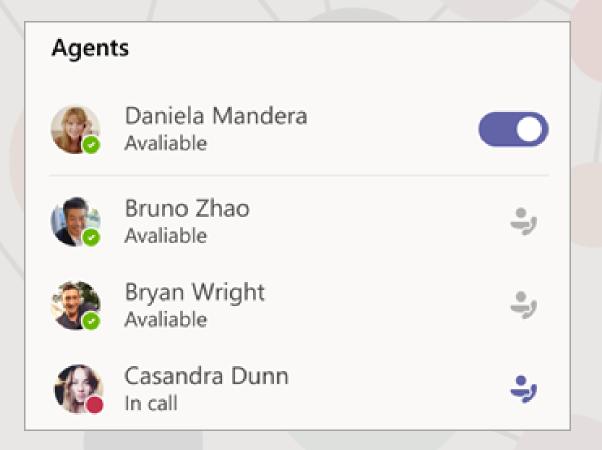


Callback for call queues (PowerShell only)

Eligible callers waiting in a call queue can now receive a callback to their phone number when an agent becomes available.

Callers become eligible for a callback based on conditions configured by admins such as Exceeding a certain wait time,
The number of calls in the queue,
The calls-to-agent ratio.

Eligible callers will be given the option to request a callback after the music on hold finishes playing, and admins can customize the messaging, key press, and notification email for failed callbacks.





Call Queues Service level threshold (public preview)

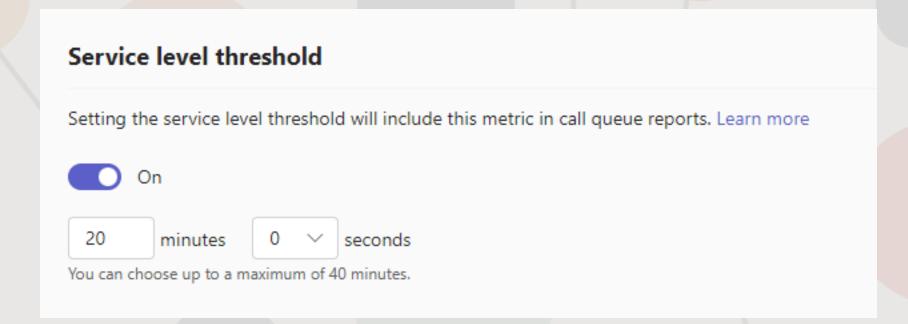
This feature is in public preview.

Service level measures the efficiency and responsiveness to incoming customer requests within a specific Service level threshold.

You can set the threshold target to any value from 0 to 40 minutes (2,400 seconds). The value must be less than the value set for Call timeout. Setting the value to blank (empty) disables the service level metric calculation for the call queue.

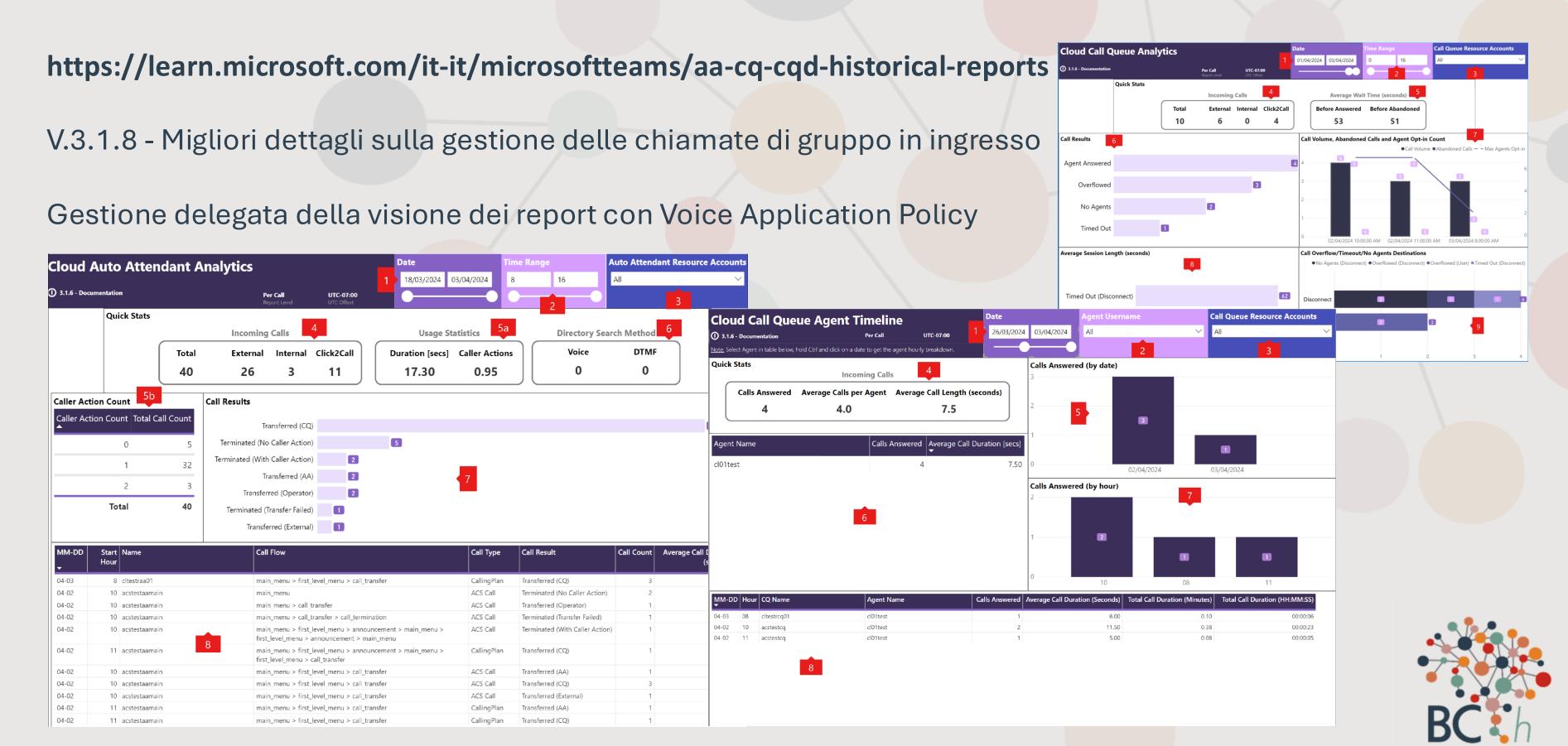
Service level metrics are not currently available in Queues app.

Service level metrics are not currently available in historical reporting





Nuovi report PowerBI di AutoAttendant e CallQueue



Remote contact management for common area phones

Roadmap ID: <u>416284</u>

Rollout Start: December 2024

IT admins will be able to manage and add contacts to Teams phone devices deployed in shared spaces through the Teams admin center.

This ensures users across the organization can easily call important contacts, such as emergency numbers or help desks.

Speed dial customization on line keys for non-touch phones

Feature ID: 411577

Added to roadmap: 8/19/2024

Rollout Start: October 2024

Quickly access frequently dialed contacts and numbers with the ability to set up custom contacts and speed dial on the line key buttons and sidecars for non-touch phone devices certified for Microsoft Teams. This feature will enable one-touch dialing capabilities and easy management of contact lists on line keys and sidecars.



New policy for voice and face enrollment defaulting to 'On'

Roadmap ID: <u>413708</u>

The new policy gives IT admins enhanced flexibility with distinct settings for voice and face enrollment.

This adjustment provides greater control over managing these features, allowing organizations to tailor to their needs.

Voice and face enrollment will be enabled by default, enabling voice isolation and speaker recognition in meeting rooms and enhancing intelligent meeting recaps and Copilot for meetings.

Voice isolation su MacOS in arrivo a Ottobre 2024 (Feature ID: 412359)



+39 Teams Phone Italian Experts

Chat di Teams

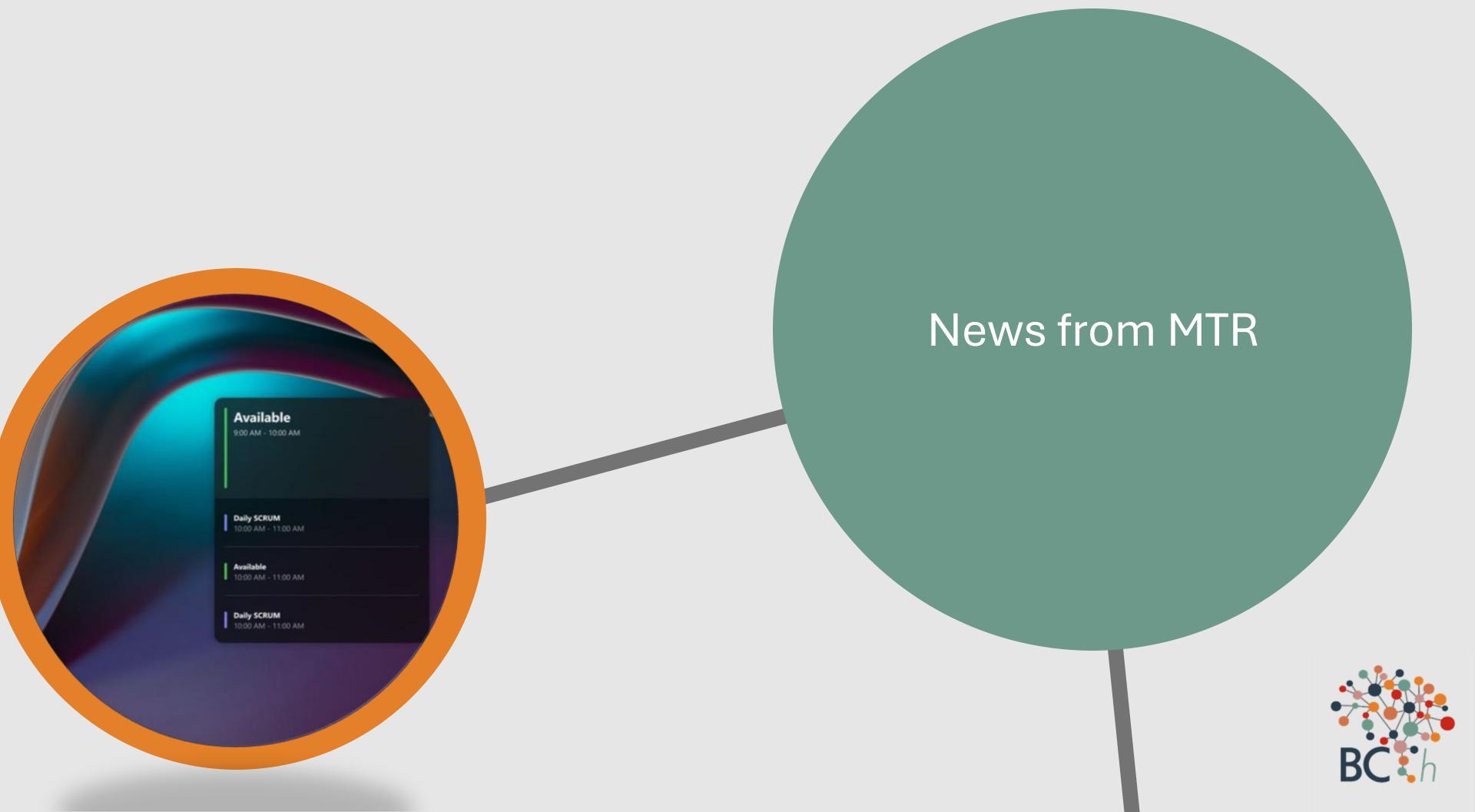
- Scambio di opinioni sulle funzionalità della telefonia tradizionale (PSTN) in MS Teams
- Chiarimenti su tecniche di configurazione di SBC, Media Gateway, telefoni nativi e compatibili in MS Teams
- Condivisione di esperienze ed appuntamenti tecnici sulle tematiche specifiche del gruppo

Link alla form per la richiesta di adesione al gruppo

Sconsigliamo l'adesione a chi non lavora quotidianamente sugli argomenti indicati in precedenza







Digital signage on Teams Rooms on Windows

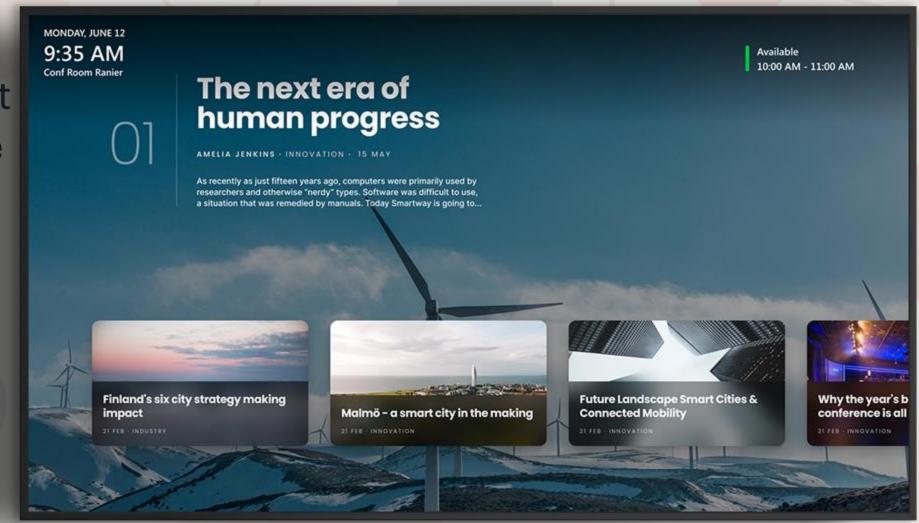
Message ID: <u>MC862235</u>

Roadmap ID: <u>400700</u>

Microsoft Teams Rooms on Windows will soon feature digital signage to display dynamic content when devices are not in use. Admins can manage settings via the Teams Rooms Pro Management portal.

The update requires Teams Rooms Pro license and app version 5.2, rolling out in October 2024.

Third-party integrations (Appspace, XOGO) and web URLs are supported as signage sources, excluding SharePoint and OneDrive URLs. The feature is off by default and requires configuration post-update.





Teams Rooms on Android custom backgrounds (PRO License)

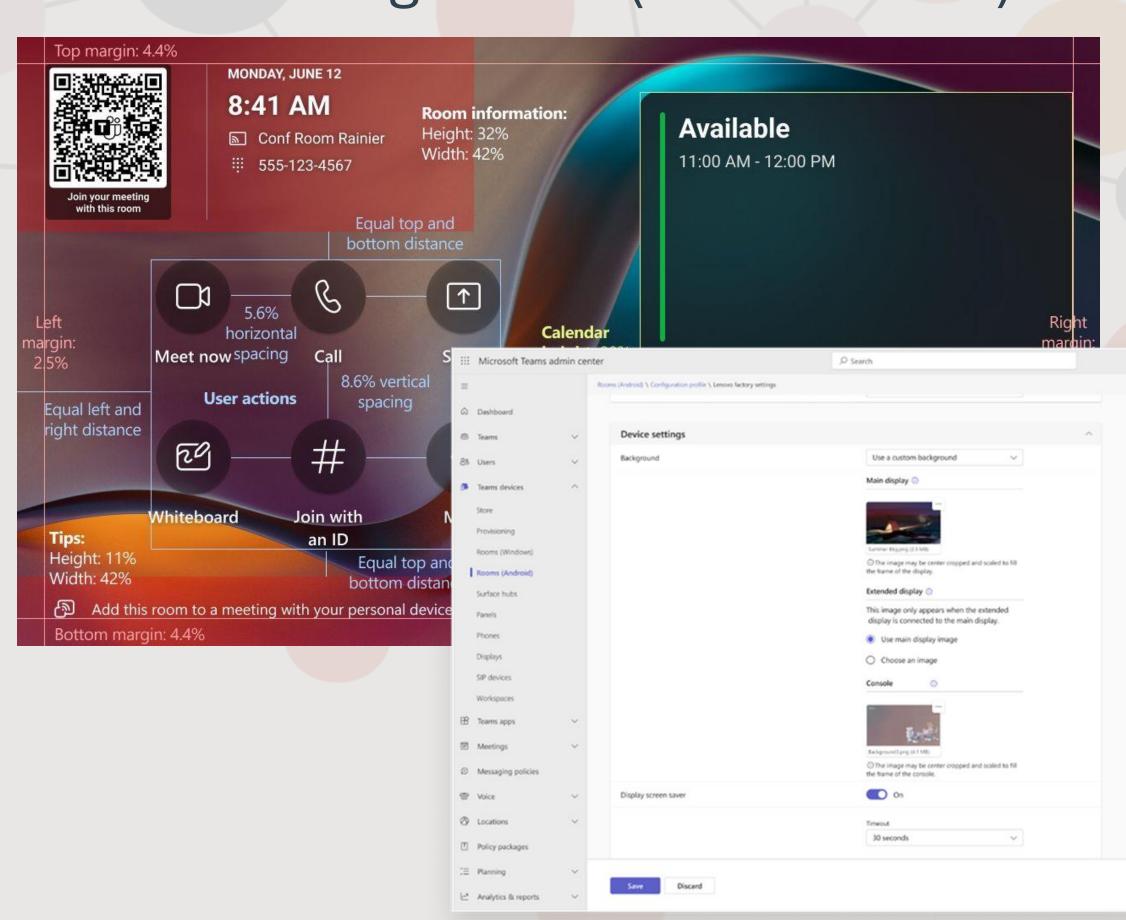
Rolling out in the latest MTR on Android update which also includes Join Zoom meetings with an ID and passcode

To set up custom backgrounds for your Teams Rooms on Android devices:

TAC > Teams devices > Teams Rooms on Android > Configuration profiles > Add or Edit > Device settings > Background > Upload a custom background

You can upload up to three images and specify which one goes to the main display, extended display, or touch console.

(Source Tom Arbuthnot)



Teams Rooms on Windows smart camera framing control

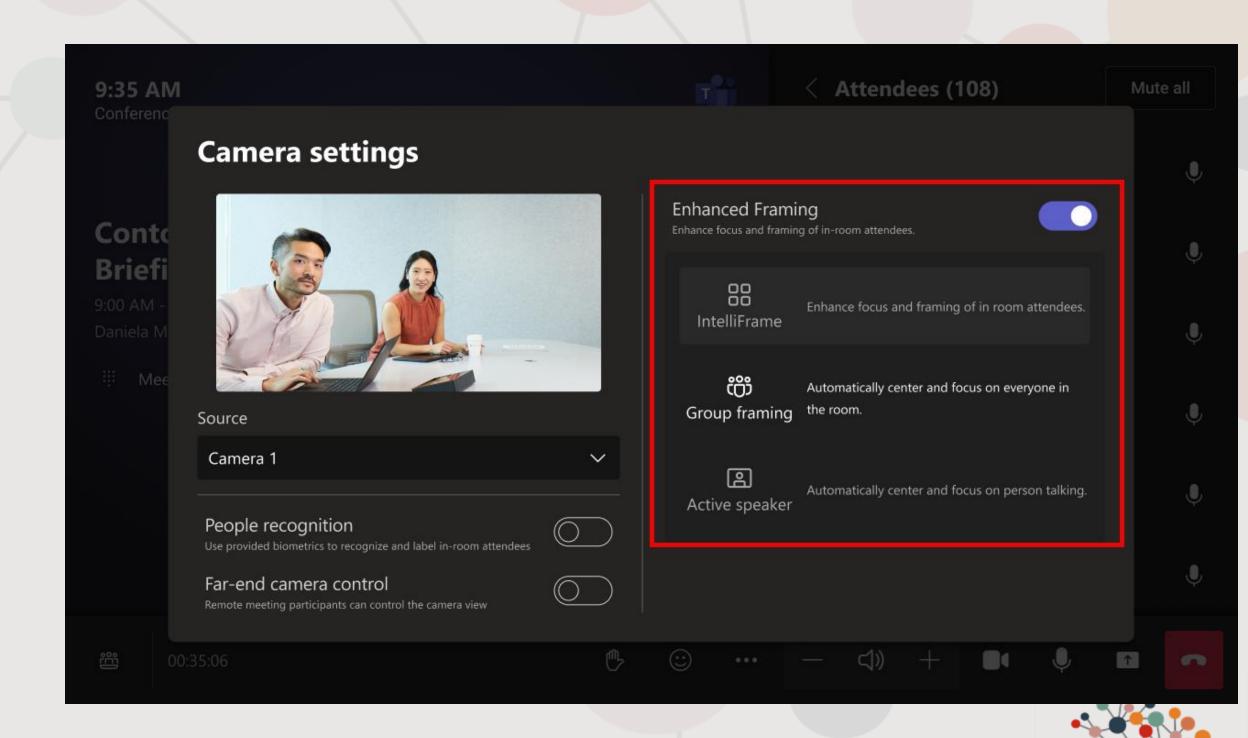
Message ID: <u>MC856755</u>

Roadmap ID: <u>409537</u>

Microsoft Teams Rooms on Windows will soon feature new native camera controls for Active Speaker Framing, Group Framing, and Edge Composed IntelliFrame in the camera settings menu.

Rollouts begin mid-September 2024, with no admin action required for the update.

There are no related admin controls for this feature as part of this release.



Bidirectional support for Teams Live Interpretation

Feature ID: 403103

Rollout Start: September 2024

With bidirectional support in Teams Live Interpretation, interpreters can now switch the direction they want to provide translation in between the two languages by clicking on the button of the language they want to interpret into at the bottom of the screen.

The highlighted language button will be the language the interpreter is translating into and attendees hear from.



Cross-platform meetings via SIP join for Teams Rooms (PRO)

Feature ID: 400703

Added to roadmap: 6/18/2024

Rollout Start: October 2024

Joining SIP-based conferencing services like Google Meet, Zoom, Cisco Webex, and others via Teams Rooms offers a seamless collaboration experience, mirroring the native Teams interface.

This integration supports features such as 1080p video, dual screen, various layout options, HDMI input, and others contingent on the third-party platform's in-meeting controls.

A SIP calling plan from a CVI partner, currently Pexip, is necessary. This is available for Teams Rooms customers with a Pro license.



Start/stop recording on Teams Rooms on Windows (PRO License)

Roadmap ID: <u>412072</u>

When attending a meeting in a Teams Rooms on Windows, users can now start or stop recording without having to join on their companion device.

The start/stop recording button will be available as long as the meeting organizer is not a designated resource account.

This feature is available Teams Rooms Pro.



Participant roster grouping in Teams BYOD meeting rooms

Roadmap ID: <u>413711</u>

When participants join a Teams meeting with their laptop in bring your own device (BYOD) meeting rooms, they will appear in the 'in-room' participant section of the roster enabling individual identification and meeting intelligence capabilities.



Support for PowerPoint live within Cloud Video Interop (CVI)

Roadmap ID: <u>413712</u>

This new functionality will provide CVI Partners with the ability to display still images when PowerPoint live content is being presented within a Microsoft Teams meeting.

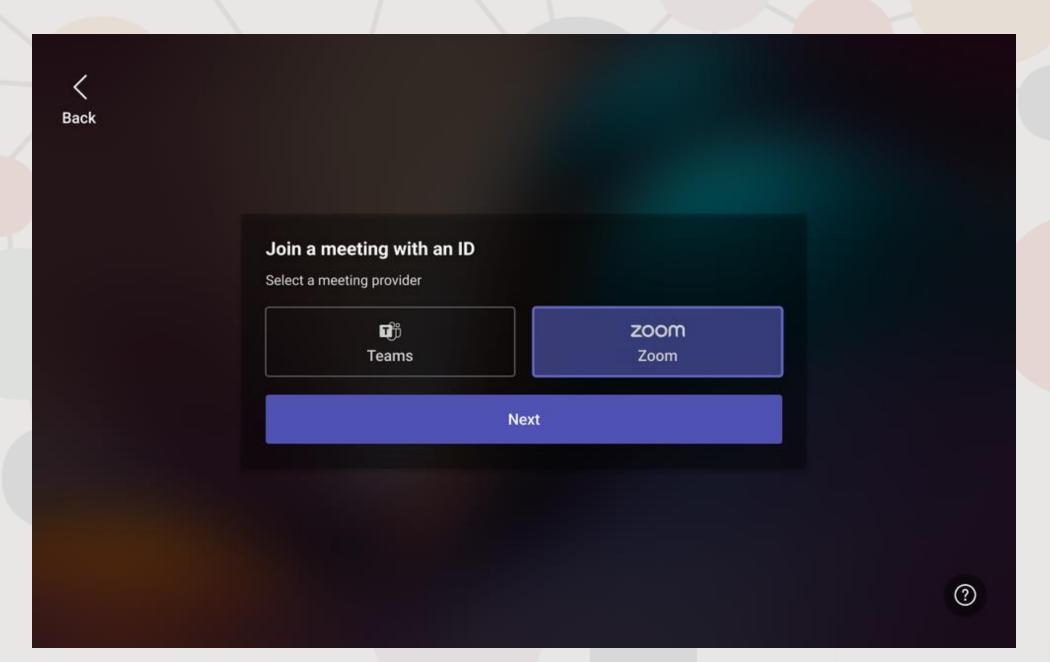
The PowerPoint presentation will then be displayed as video content, this will not include animations or embedded videos.



Join Zoom meetings with an ID and passcode from a Teams room on Android (PRO License)

If your organization has enabled Direct Guest Join meetings for Teams Rooms on Android, you can now join Zoom meetings with an ID and a passcode.

To be configured, this feature requires a **Teams Rooms Pro** license.





3x3 video gallery on dual displays for Teams Rooms on Android

Feature ID: <u>415239</u>

Added to roadmap: 9/10/2024 Rollout Start: November 2024

Dual display rooms are now capable of presenting up to 18 videos (3x3 on each screen) when no content is being shared during meetings. This enhancement ensures a uniform experience across both Windows and Android Teams Rooms devices.



Multiple camera view for Teams Room on Windows

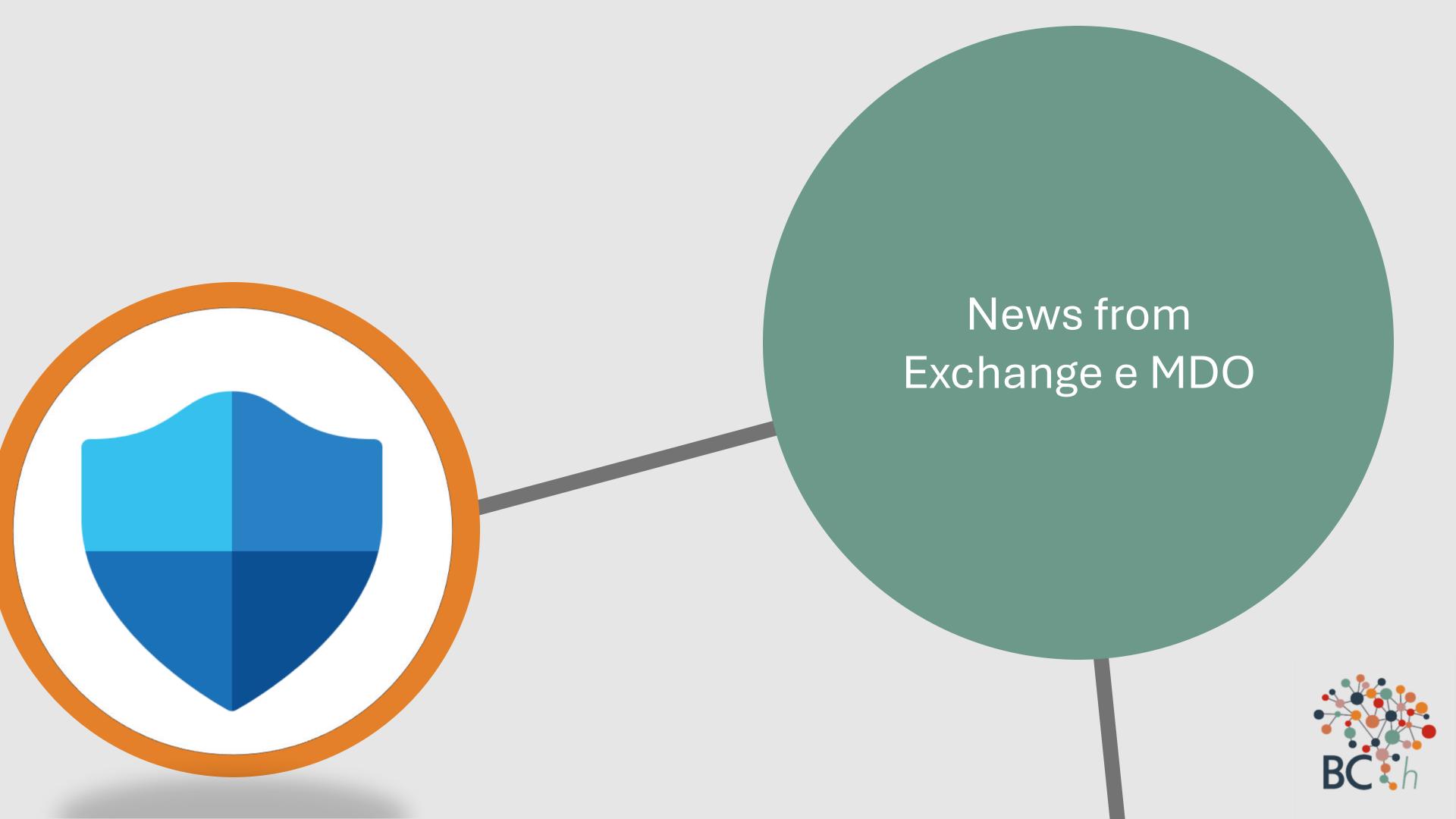
Feature ID: 402517

Added to roadmap: 6/26/2024 Rollout Start: October 2024

Teams Room on Windows will support up to four single stream cameras that will be shown to remote meeting attendees.

With multiple camera view, remote meeting attendees will have the ability to follow all the action in the room and manually toggle between views from the room that they want to see.



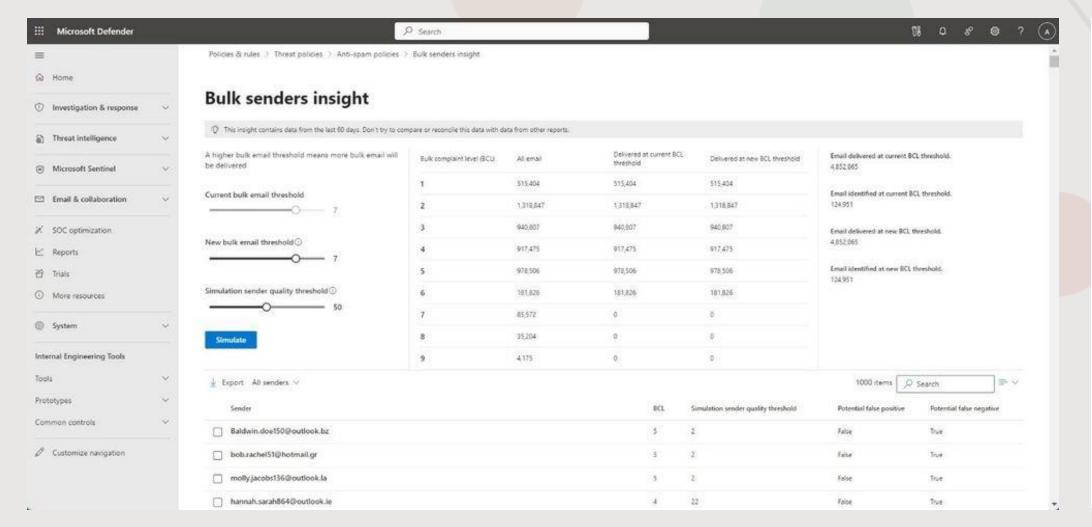


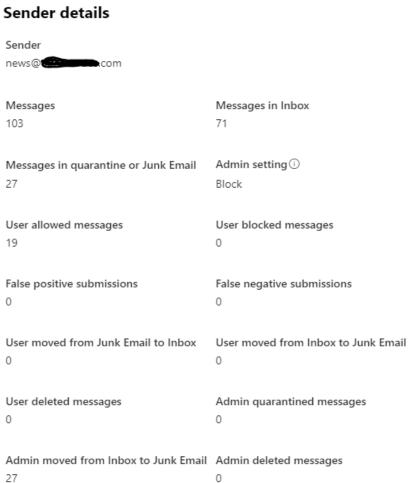
Bulk senders insight

Controllo vero delle email "massive" ricevute negli ultimi 60gg in base alla qualità della spedizione per decidere come tarare i filtri. Statistiche dettagliate per ogni indirizzo mittente.

Policies & rules > Threat policies > Anti-spam policies > Select the policy > Edit spam threshold and properties poi... View bulk senders insight

https://techcommunity.microsoft.com/t5/microsoft-defender-for-office/introducing-bulk-senders-insight-optimizing-bulk-email/ba-p/4193963



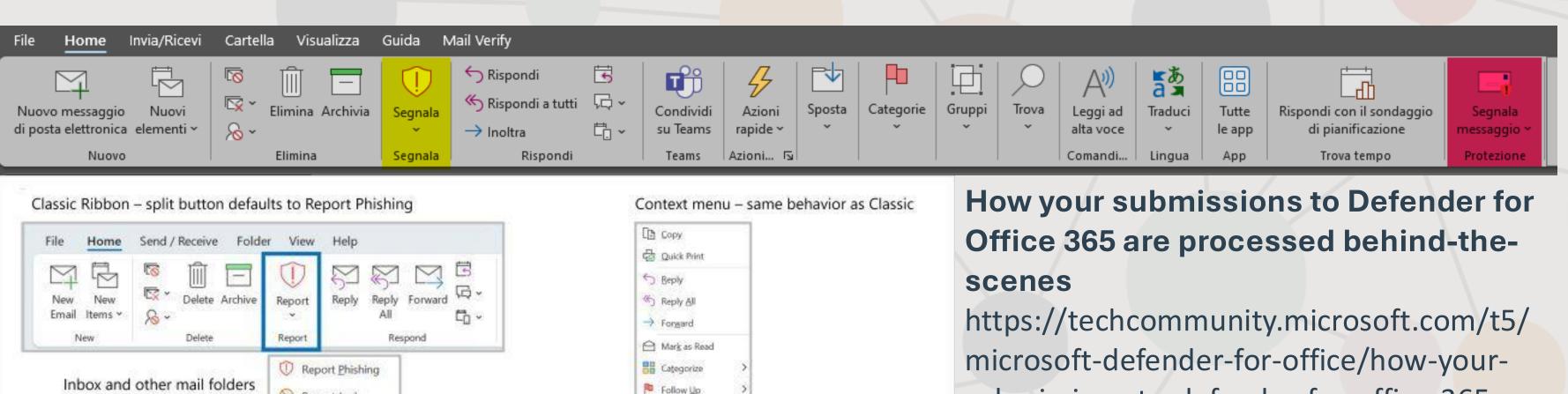


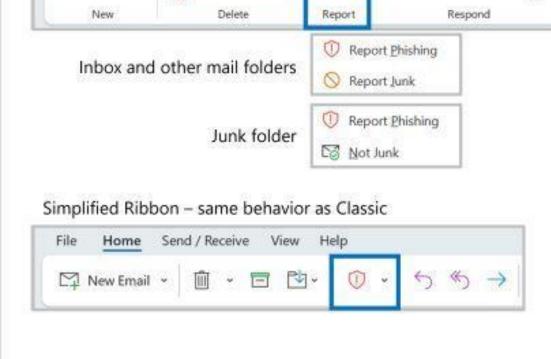


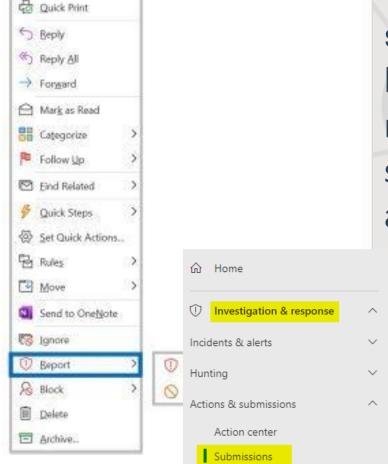
Nuovo tasto SEGNALA

Funzionalità nativa.

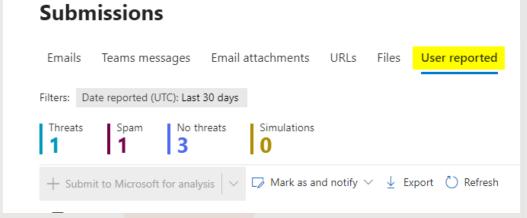
Sostituisce il Segnala Messaggio che era un Add-On ad installazione personale o centralizzata







submissions-to-defender-for-office-365are-processed/ba-p/4231551





Nuovo report di sicurezza email in ingresso

ExchangeOnline primo grande provider planetario ad implementare SMTP DANE con DNSSEC.

Si aggiunge ai soliti report della posta in uscita.

Il protocollo MTA-STS garantisce la ricezione della posta in TLS obbligatorio. SMTP DANE con DNSSEC è il protocollo definitivo per la garanzia dei flussi di posta cifrati ed autenticati.

Reports > Mail flow > Inbound SMTP DANE with DNSSEC & MTA-STS Report

Inbound SMTP DANE with DNSSEC & MTA-STS Report

This report helps you monitor and troubleshoot connectivity issues for your domains which have been secured by MTA-STS and/or SMTP DANE with DNSSEC. The data is not comprehensive, as we are only able to get these metrics from Sender's that support sending TLS RPT reports. Validation failures experienced by external senders attempting to send email to your organization using MTA-STS and/or SMTP DANE with DNSSEC are listed below (learn more about MTA-STS or SMTP DANE with DNSSEC).

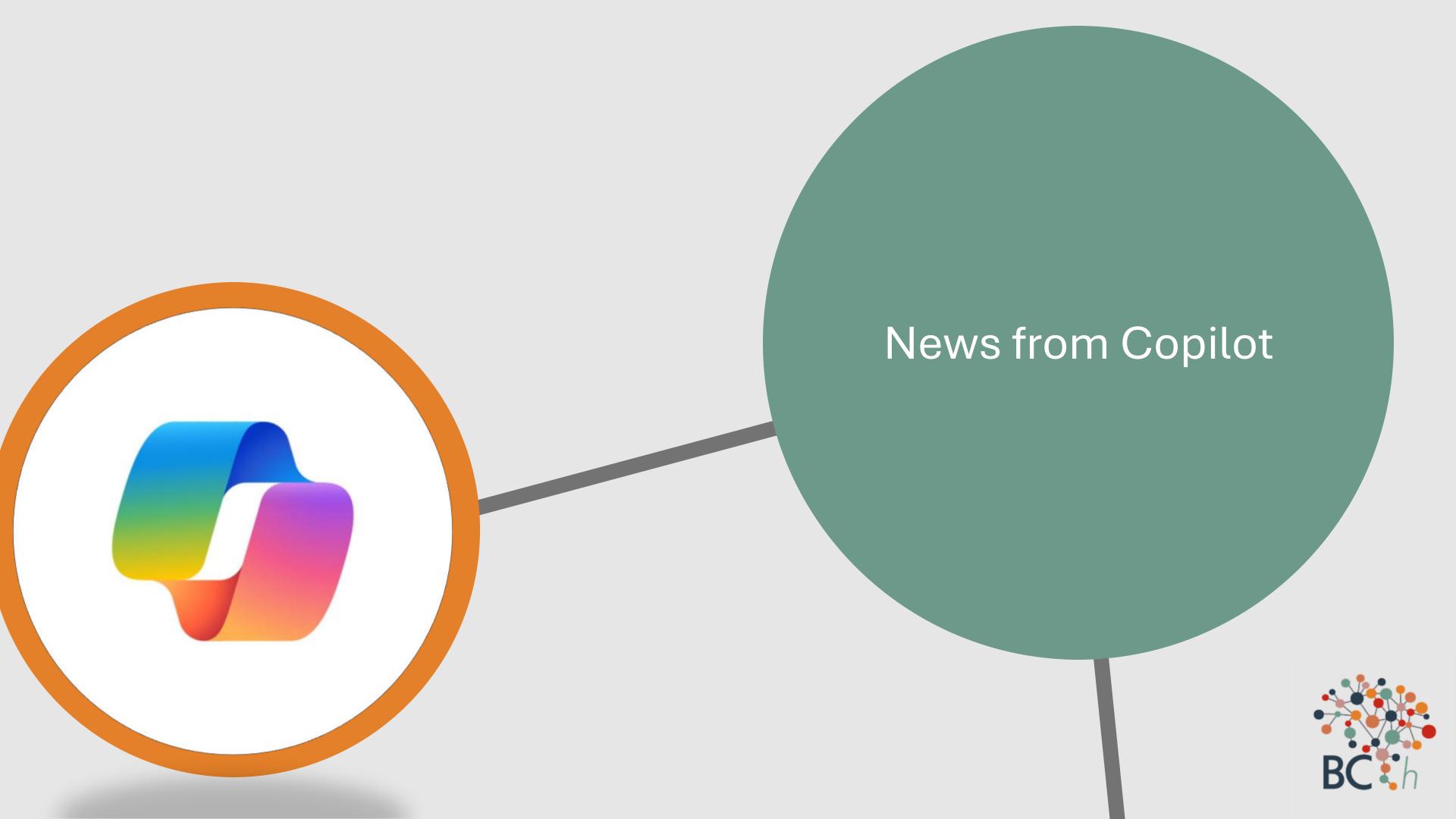
The graph titled "Successes" focuses on emails secured using SMTP DANE with DNSSSEC or MTA-STS. The table titled "Errors" focuses on errors that were experienced by the Sender when the Sender tried to perform SMTP DANE with DNSSEC or MTA-STS validations against the domain. The failure rates in "Percentage of Same-Day Failures" are calculated per day.



Ulteriori novità su Exchange Subscription Edition

- Leva subito l'Ex2013 e se sei in migrazione verso Ex2019 fallo prima di installare la CU15.
- Dall'autunno 2025, con l'uscita di ExSE, gli Ex20<mark>16 ed Ex</mark>2019 saranno completamente fuori supporto.
- ② Quando verrà rilasciato ExSE i flussi ibridi con Ex2016 e Ex2019 verranno progressivamente rallentati.
- On resta che preparar<mark>si, tener</mark>e aggiornati gli Ex2016 e migrare ad Ex2019 CU15 con Windows Server 2025 entro l'estate.
- Non esisterà più la licenza server di ExSE, dovrai avere le licenze di Exchange Online per le mailbox OnPrem oppure, con la sola Software Assurance, contratterai con MS una cifra complessiva per la tua installazione.
- ExSE avrà le medesime edizioni di Ex2019 e non controllerà le reali mailbox che hai OnPrem rispetto alle licenze possedute, proprio come adesso.

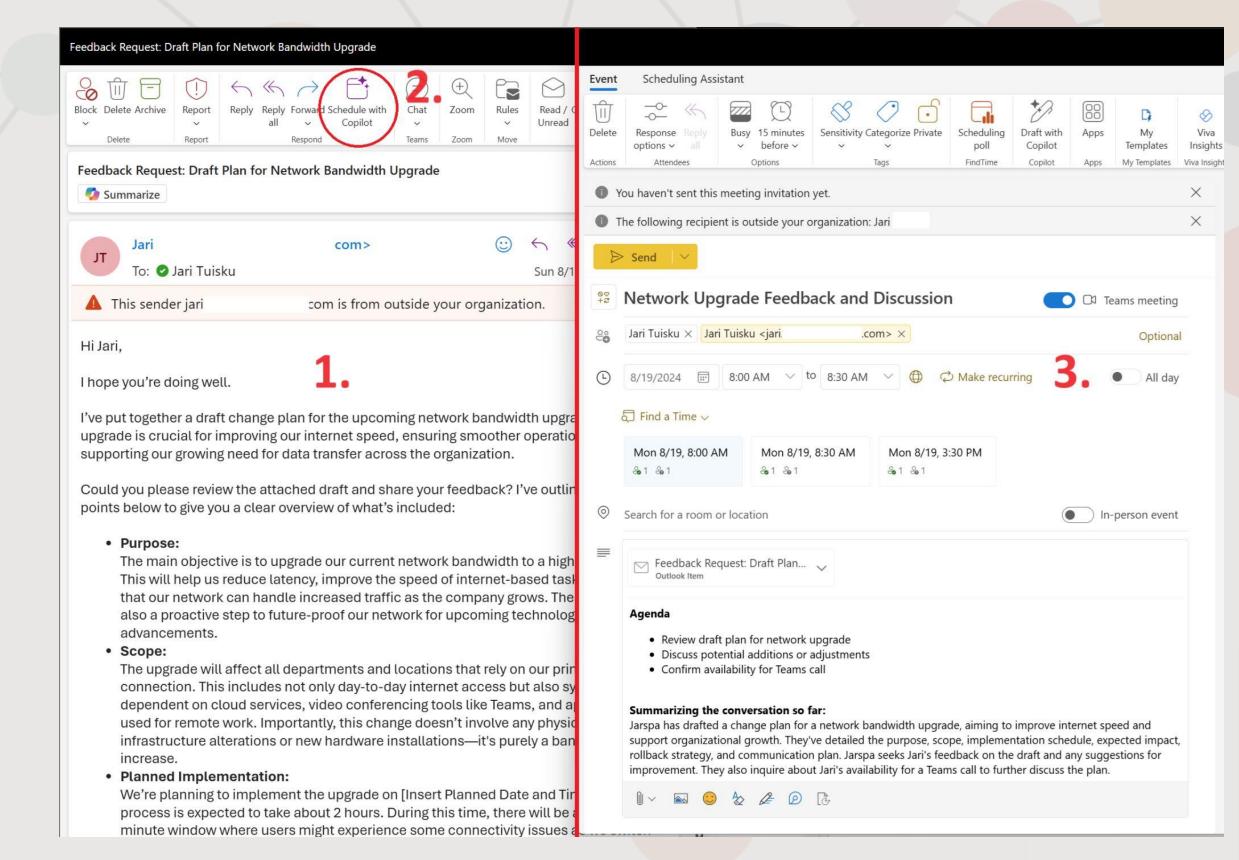




Outlook: Schedule from email with Copilot

Schedule with Copilot, allows users with a Copilot For Microsoft 365 license to schedule meetings directly from an email thread.

(Source <u>Jari Tuisku</u>)



Copilot inference and evaluation policy for Copilot in Teams meetings

Feature ID: 411568

Added to roadmap: 9/9/2024

This policy enables IT admins to block Copilot responses that might infer emotions, make evaluations, discuss personal traits, and use context to deduce answers.

When this setting is applied it restricts copilot's ability to make inferences or evaluations about people or groups when prompted to do so by users. Users cannot disable this setting.

The setting applies to Copilot in Teams meetings.

Reference: Tom Arbuthnot

