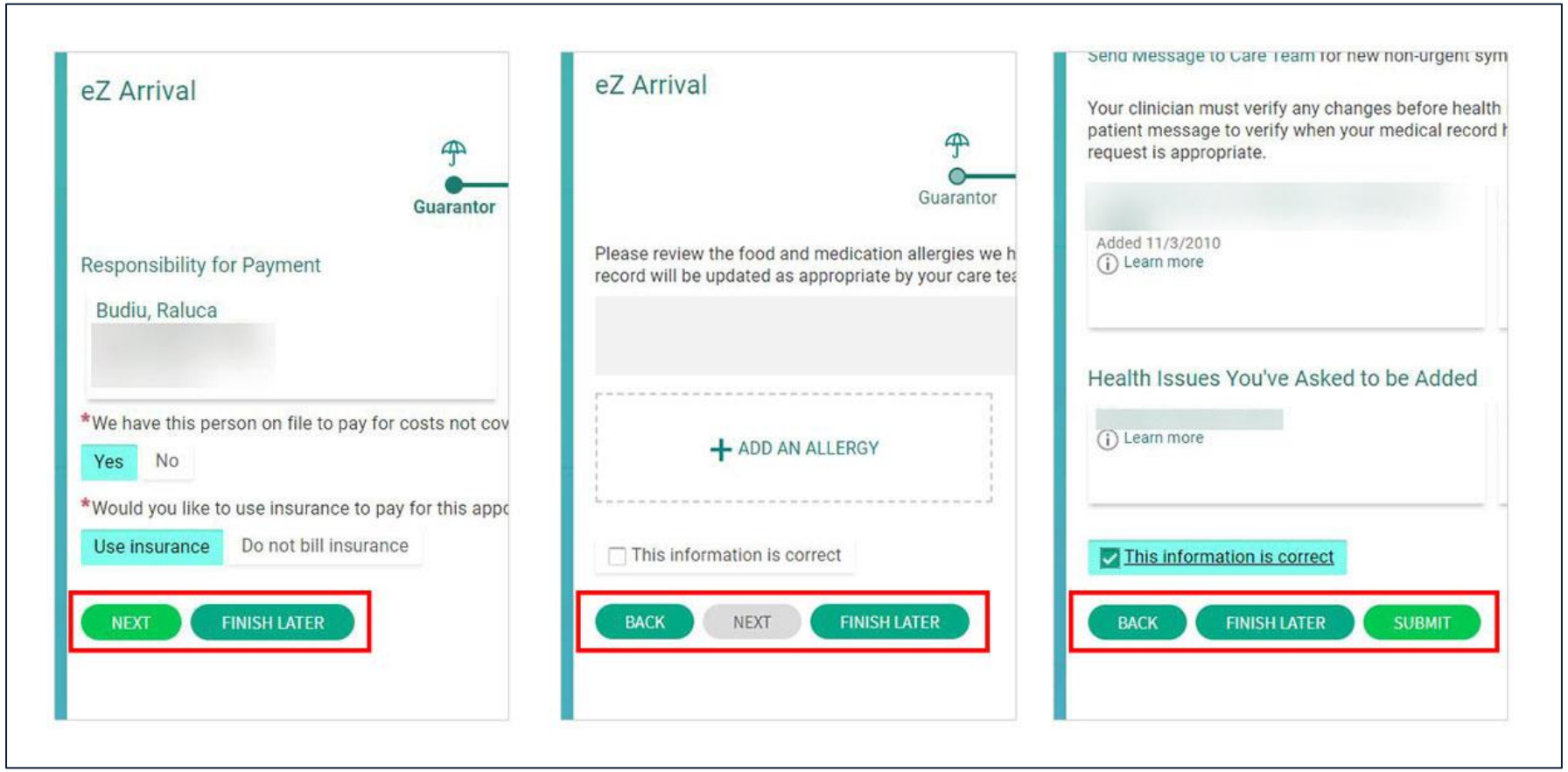
Internal (In)consistency: Examples

In the docenti.unina platform, the (sic) **Next Results** control changes position

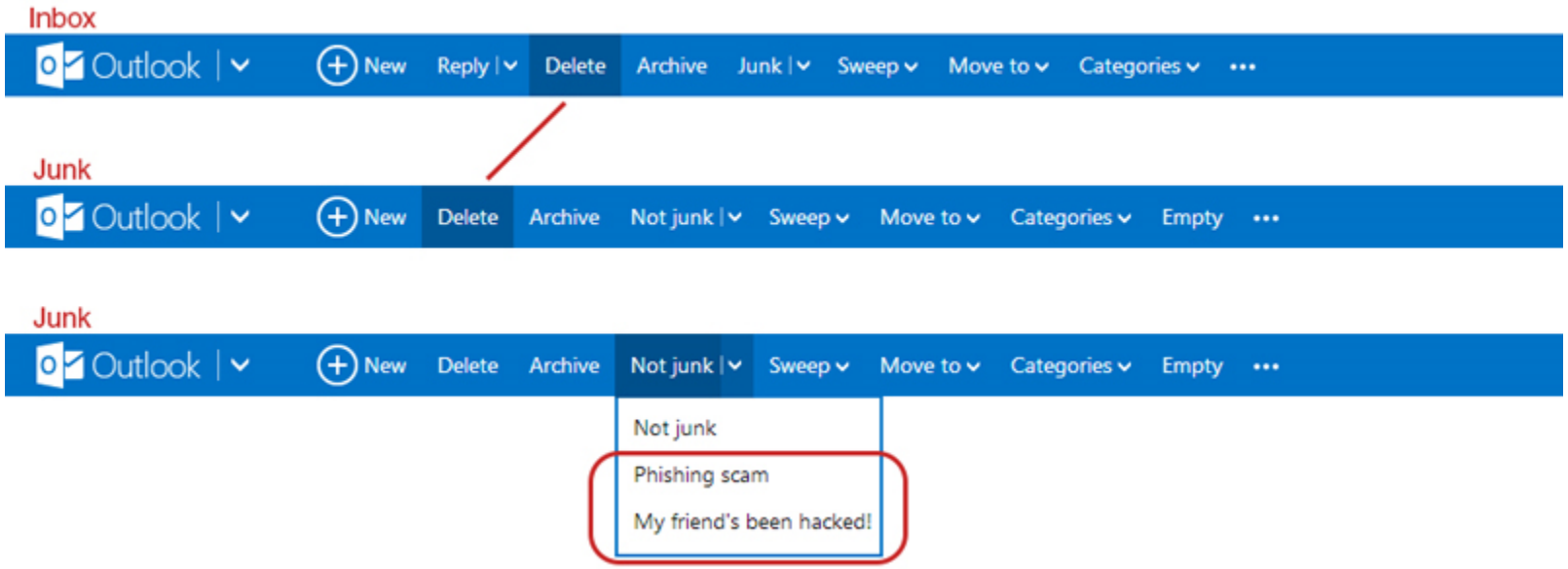
- In the first page (top figure), it's the leftmost control
- In the subsequent pages (bottom figure), it's shifted to the right

Internal (In)consistency: Examples



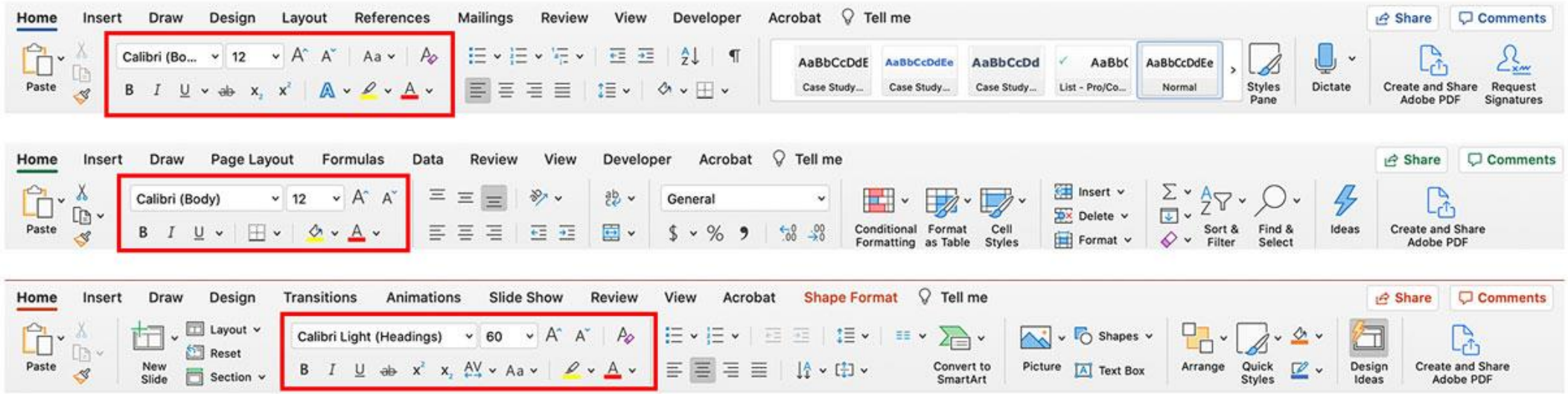
Sutter Health appointment checkin process, from https://www.nngroup.com/articles/consistency-and-standards/

Internal (In)consistency: Examples



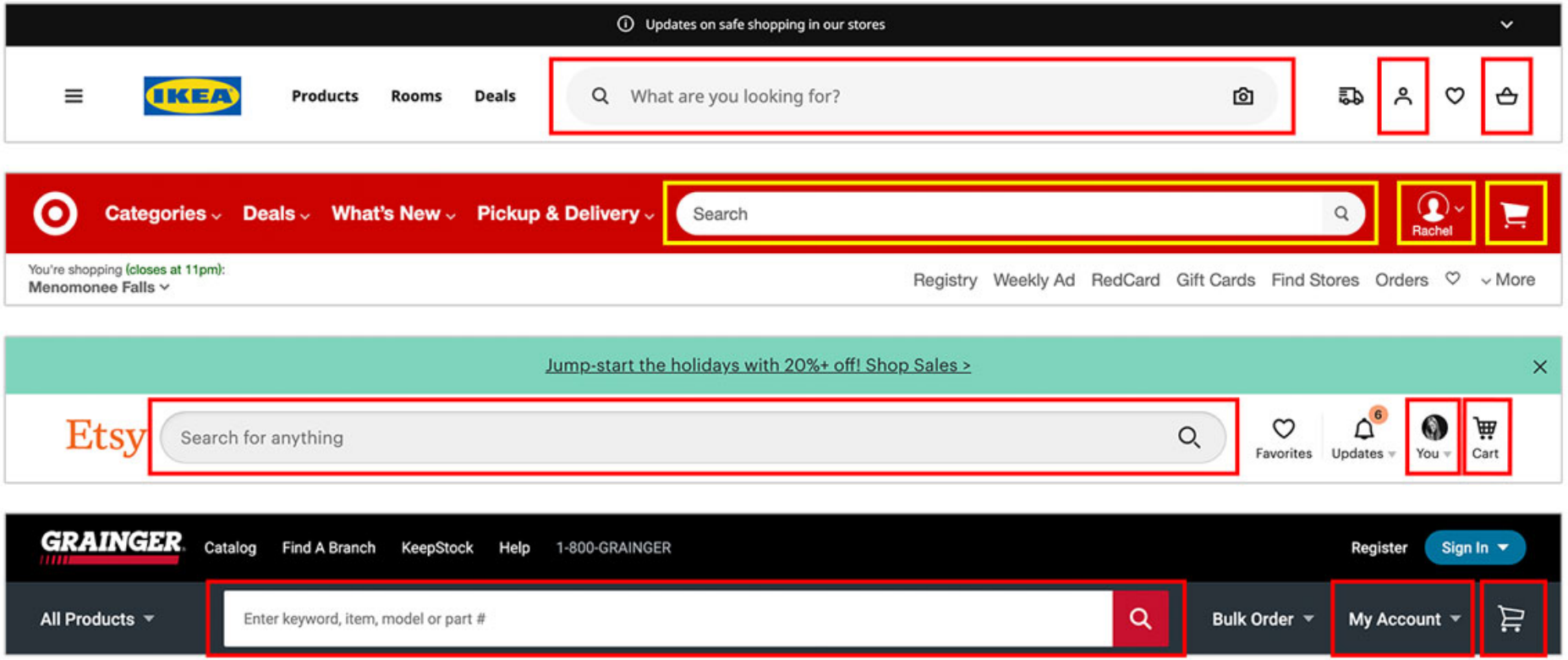
Outlook.com new UI Inconsistencies, from https://www.elwinlee.com/blog/outlook-coms-ui-inconsistency/

Internal Consistency



Internal consistency in the Microsoft Office Suite. From top to bottom: Word, Excel, PowerPoint
https://www.nngroup.com/articles/consistency-and-standards/

External Consistency



Navigation in different e-commerce websites.
https://www.nngroup.com/articles/consistency-and-standards/