

Agile User Stories

USER STORY ID	TYPE OF USER	I WANT TO BE ABLE TO...	SO THAT I CAN...
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Viewing and Navigation

1	Shopper/ Registered User	View a list of items	So that I can select items to purchase
2	Shopper/ Registered User	View individual item details	So that I can Identify the price, description and product
3	Shopper/ Registered User	Easily view the total of my purchases at any time	So that I can assess my budget and not over spend
4	Shopper/ Registered User	Purchase items without having to register	So that I can purchase items as quickly as possible
5	Shopper/ Registered User	Learn more about website and owner	So that I can feel a sense of security and assurance
6	Shopper/ Registered User	Make sure I understand the “contact us” entries	So if I have a problem I can contact the store owner
7	Shopper/ Registered User	Make sure I can readily access the “About us” page	So I have confidence I am dealing with a well established Store

Registration and User Accounts

8	Registered User	Easily Register for an account	So that I have a personal account and are able to view 'My Profile'
9	Registered User	Easily Login or Logout	So that I can access my personal account information
10	Registered User	Easily recover my password in case I forget	So that I can recover access to my account
11	Registered User	Receive an email confirmation after registering	So that I can verify that my account registration was
12	Registered User	Have a personalised User profile	So that I can view my personal order history, order confirmations, appointments booked, payment information and personal delivery details.

Searching			
13	Shopper/ Registered User	Search for an item by name or description	So that I can find a specific item I'd like to purchase
Contact/ Communication			
14	Shopper/ Registered User	Send an email to Website owner	To make follow up enquiries upon purchases made or ask questions in general
15	Registered User	Prefill contact form with 'My Profile' information	To save time and effort in typing out manually
Purchasing and Checkout			
16	Shopper/ Registered User	Easily select an item when purchasing	So that I know to add to basket
17	Shopper/ Registered User	View items in my bag to be purchased	So that I can double and confirm items selected
18	Shopper/ Registered User	Remove items from my basket	So that I can make changes in basket while remaining on checkout page
19	Shopper/ Registered User	Easily enter my payment information	Check out quickly and with no hassles
20	Shopper/ Registered User	Feel a sense of assurance and security in entering my personal and payment information	So that I am confident in entering personal information
21	Shopper/ Registered User	View an order confirmation after checkout	Verify that I haven't made any mistakes
22	Shopper/ Registered User	Receive an email confirmation after checking out	Keep the confirmation of what I've purchased for my
23	Registered User	Prefill payment forms with 'My Profile' information	To save time and effort in typing out delivery details each time manually
Services			
24	Shopper/ Registered User	View services that are available	so I can choose the service I want
25	Shopper/ Registered User	Learn the charges of various services	so I know the costs before I use a service
26	Shopper/ Registered User	Understand the appointment process	so I can easily make/change/cancel an appointment
27	Shopper/ Registered User	Make an appointment	So that I can have my Pocket Watch repaired or valued
28		View, Edit or Remove appointments booked	So that I can make changes if necessary and make plans for appointments booked.
29	Shopper/ Registered User	Receive an email confirmation after booking/ editing an appointment	So that I can keep track of my appointment bookings.

Products			
30	Shopper/ Registered User	Easily find out how to buy the various products	So I can ready purchase what I want
32	Shopper/ Registered User	Know that I can enlarge and find out more about the product	So I can be sure it is what I want to buy
Admin			
33	Store Owner	Add a product	So that I can add new items to my store
34	Store Owner	Edit/ Update a product	So that I change product prices, descriptions, images, and other product criteria
35	Store Owner	Delete a product	Remove items that are no longer for sale